



Public Safety Commission Agenda

Chairperson Nate Marsh
Vice Chair Janet Peterson
Debra Beck
Clark Hammelman
Don MacBrayne
Richard Morton
Andy Powell
Carl Smith
Steve Thayer

Thursday, August 4, 2022

3:00 PM

Castle Rock Municipal Courtroom
100 Perry St., Castle Rock, CO 80104

This meeting is open to the public. Please note that all times indicated on the agenda are approximate and interested parties are encouraged to be present earlier than the posted time.

3:00 P.M. Call to Order and Attendance

Approval of Meeting Minutes

[PS 2022-025](#) Public Safety Commission meeting minutes - Jul. 7, 2022

Attachments: [PSC Jul. 07, 2022 minutes](#)

Fire Department Report

[PS 2022-023](#) CRFD June Report

Attachments: [CRFD June Report](#)

Police Department Report

[PS 2022-024](#) CRPD June Report

Attachments: [CRPD June Report](#)

New Business

Old Business

Commissioner Comments and Questions

Adjourn



Town of Castle Rock

Agenda Memorandum

Agenda Date: 8/4/2022

Item #: **File #:** PS 2022-025



Public Safety Commission Meeting Minutes - Draft

Chairperson Nate Marsh
Vice Chair Janet Peterson
Debra Beck
Clark Hammelman
Don MacBrayne
Richard Morton
Andy Powell
Carl Smith
Steve Thayer

Thursday, July 7, 2022

3:00 PM

Castle Rock Municipal Courtroom
100 Perry St., Castle Rock, CO 80104

This meeting is open to the public. Please note that all times indicated on the agenda are approximate and interested parties are encouraged to be present earlier than the posted time.

Call to Order and Attendance

Chairperson Marsh called the meeting to order at 2:59 p.m.

Present 9 - Andy Powell, Don MacBrayne, Richard Morton, Clark Hammelman, Carl Smith, Steve Thayer, Chairperson Nate Marsh, Vice Chair Janet Peterson, and Debra Beck

Attendance 4 - Laura Cavey, Jack Cauley, Norris Croom, and Becky Hernandez

Approval of Meeting Minutes

[PS 2022-020](#) Public Safety Commission meeting minutes – June 2, 2022

Attachments: [PSC06-02-2022 Minutes](#)

Vice-Chair Petersen moved to approve the June 2, 2022 minutes. Mr. Thayer seconded the motion; all were in favor, the motion carried.

Yes: 9 - Powell, MacBrayne, Morton, Hammelman, Smith, Thayer, Chairperson Marsh, Vice Chair Peterson, and Beck

Fire Department Report

[PS 2022-021](#) CRFD May report

Attachments: [CRFD May 2022 report](#)

- The commission members previously received the department's May report via email.
- Fire Academy
 - The recruits graduated from the academy on June 8.
 - A new three-week lateral academy starts next week for previously certified Fire/EMS new hires.
 - The Skillbridge program is for service members transitioning out of the military. The department is accessing Skillbridge for a Marine Corps' corporal entering the lateral academy.
 - This program provides an extra firefighter for four months; their salary and benefits are paid by the military.
- Fire Department's Master Plan and future fire station locations discussed.
 - District 6 in Cobblestone (Rocky View and Castle Oaks).
 - Dawson Ridge is to provide land and monetary contribution for a

- fire station.
 - Westside of town near Plum Creek and Wolfensberger.
 - Public Safety Training Facility discussion from a vehicle maintenance perspective. For logistical purposes, the department is looking at potential property locations.
- Budget process discussion.
 - The Town is currently working through the budgeting process.
 - The first presentation to Council is scheduled in August.
- Fireworks (fires)
 - Three fires occurred within our district (Matney Park, Terrain, North Meadows Drive at the railroad overpass).
 - South Metro had a three-alarm wildfire with impressive flame lengths.
 - The department received many questions about the sales of fireworks during stage one. Sometimes, due to moisture levels, the stage levels change, which would allow for personal fireworks.
- New apparatus and vehicles arrived, which included:
 - New brush trucks
 - Battalion Chief vehicle
 - Safety and Training Officer vehicle
 - Fire Prevention Officer vehicle
 - New medic ambulance
- Community Wildfire Protection Plan adopted by Council.
 - Escavera mitigation was completed as well as south Terrain near Founders Village.
 - There are approximately 800 goats located at Metzler Homestead.
 - The goats have cleared two acres within the first day, and can clear up to eight feet in height.
 - They eat poison oak, thistle, and much more.
 - The goats arrived on Sunday, July 3, and they will be in town another two weeks.
- Tabor Revenue (Ballot 2D)
 - Council approved the Tabor requests, which included fire mitigation.
 - Councilmember Cavey commented on the following regarding Tabor:
 - This ballot initiative was voted on by the taxpayers.
 - It is a 10-year timeout on all taxes received in excess.
 - The funds are required to be spent on police, fire, and roads.
 - Some years there may not be a surplus.
 - In 2021, there was a 14.6 million dollar excess, which means without the Tabor timeout, approximately \$171 dollars per taxpayer would have been returned.
 - Council approved the following distribution:
 - \$6 million on the fire station
 - \$2 million on the police station remodel
 - \$1 million for wildfire mitigation initiatives
 - \$5.6 million on road projects

Police Department Report

[PS 2022-022](#) CRPD May report

Attachments: [CRPD May 2022 report](#)

- The commission members previously received the department's May report via email.CRPD100
- CRPD's 2021 Annual Report was distributed.
 - The report is also available online at crgov.com/police under About Police.
- Tabor discussion regarding police station remodeling funds.
 - Due to the Property and Evidence relocation, there is available square footage, which is essential for both the women's and men's locker room buildout (cost of \$2 million).
 - This remodel will be the second and final due to full buildout.
 - Moving forward, the department may need to look at other location alternatives.
- Promotions
 - One sergeant is retiring on August 1, which promoted a new sergeant and corporal.
 - Backfilling in other divisions such as investigations and special operations will be required once the new officers are out of their field-training program.
 - There have been good opportunities for staff to transfer throughout the divisions.
- Hiring process
 - Patrol
 - Approximately 100 candidates are invited to the written exam next week.
 - There are three vacancies due to the three new positions approved by Council.
 - There may be another hiring process this fall due to anticipated 2024 positions.
 - Records Unit
 - One records specialist position undergoing a hiring process due to recent promotions in the department.
- Crime statistics
 - Persons crime - 33 percent decrease.
 - Property crime - 56 percent decrease.
- National Night Out - August 2 (5-8 pm).
 - PSM Park pavilions
- Fireworks (calls for service)
 - The department handled the numerous calls to the best of our ability with current staffing, but it is near impossible to arrive at each of them at the time of the call.
 - CRPD responded to approximately 160 fireworks' calls on July 4 as well as 60 on July 3.

- Discussion on Boulder Police news release due to fireworks, weapon firings, fights, officers being surrounded by crowds.
- Questions for Chief Cauley:
 - What were the majority of fireworks complaints?
 - Majority was for noise and unlawful use.
 - Are there any residence requirement for officers to live in Town?
 - No, CRPD does not have this requirement.
 - Do you think some of the hiring challenges are just in general or due to defunding the police in areas where councils are not approving staffing requests for those communities?
 - Yes, it effects not only the local jurisdictions, but the national narrative as well. While interviewing the applicants, I ask them why they chose Castle Rock. They mention community support and the tools we provide to do the job. We focus on quality and only hire those who fit our high standards.
 - Please bring us up to speed on the license plate readers (LPRs).
 - The newest LPRs have been in place since May 2021. Their technology is advanced and stationery. There are approximately 20 LPRs located around the Outlets and other areas of town. When stolen vehicles enter Castle Rock, the LPR notifies dispatch immediately as well as the officers in the field. The officers attempt to stop the vehicle, which generally leads to an arrest, or the suspected vehicle may flee and leave the area. We are seeing a decrease in shoplifting and motor vehicle thefts since implementing these devices. HOAs are also purchasing this technology, which has the ability to tie into our system. The LPRs are also related to two of the new positions Council approved earlier this year. The camera systems assist in tracking the vehicles and may be utilized to go back and look at prior crimes.
 - Is there any other technology you are looking at?
 - The technology we have continues to improve as well as new technology coming on the market. For example, our in-car cameras will soon begin integrating with the LPR system.
 - Discussion on fire department's use of drones early on to assist with fires, etc.

New Business

N/A

Old Business

N/A

Commissioner Comments and Questions

- Mr. Smith introduced himself to the new commission members.

Adjourn

Mr. Thayer made a motion to adjourn the meeting; Vice-chair Petersen seconded the motion.

The meeting adjourned at 4:03 p.m.



Town of Castle Rock

Agenda Memorandum

Agenda Date: 8/4/2022

Item #: **File #:** PS 2022-023

Castle Rock Fire and Rescue Department



Commission on
Fire Accreditation
International

An Internationally Accredited Fire Rescue Agency 2017-2022

June 2022 Monthly Report

Department News: On June 24th, we were dispatched to a brush fire at the end of Sapphire Point Drive area. Multiple agencies responded to the 2+ acre vegetation fire. No injuries or damage to structures were reported.



Vision - To Be The Best - at providing emergency and prevention services
Mission - High Customer Satisfaction - through quality preparation and excellent service
Values - Strength, Honor, Integrity, Excellence, Leadership, Dedication, Service

Operations Division:

Deputy Chief Rich Martin

Customer Service

Measurable Outcomes - Rating of 4 or better on customer survey cards 100% of the time
June 2022 ...98%

Of the 50 customer survey cards we received in June, 49 were of the highest overall rating of 5, 1 had a rating of 3. Some of the comments we received read; *"I can't thank the firemen enough, they were great. I had to call them on my 82 birthday. They cheered me up a great deal. I can't say enough good about them."* Another read; *"Your team was very well trained. All team member's efforts were highly synchronized and expertly executed. I appreciated the level of care I received and felt I was in the hands of true professionals."* Another read; *"You guys truly saved my life. Because of your crazy fast response & getting me to Sky Ridge, I have almost zero lingering effects from my stroke. Thank you from the bottom of my heart."*

Call Statistics

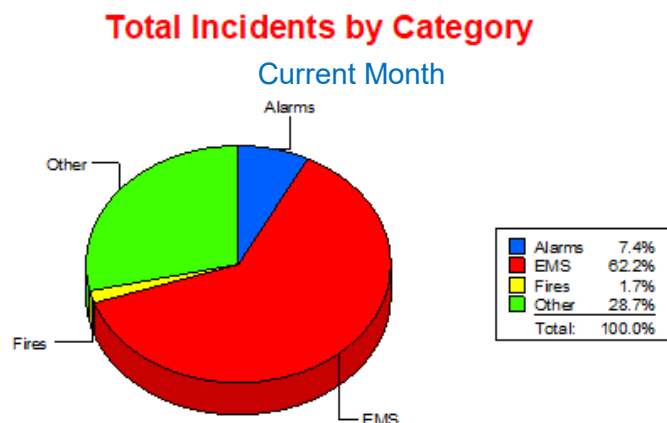
For the month of June, we responded to 607 calls for service. Last year at this time, we responded to 515 calls. This places our year to date calls at 3,450, which is 637 more calls or 18.5% higher than last year. Average calls per day for the month were 19.1.

Of the 607 calls for service in June, 375 of the calls were for EMS. We had 331 patient contacts and transported 272 patients. This time last year, we had 231 transports.

Fire Calls

During the month of June, we ran 13 fire calls compared to 4 in June 2021. We had 36 alarm calls, which is 2 less than last year. Alarm calls are closely related to new commercial construction, where alarms are generated as new systems come on line.

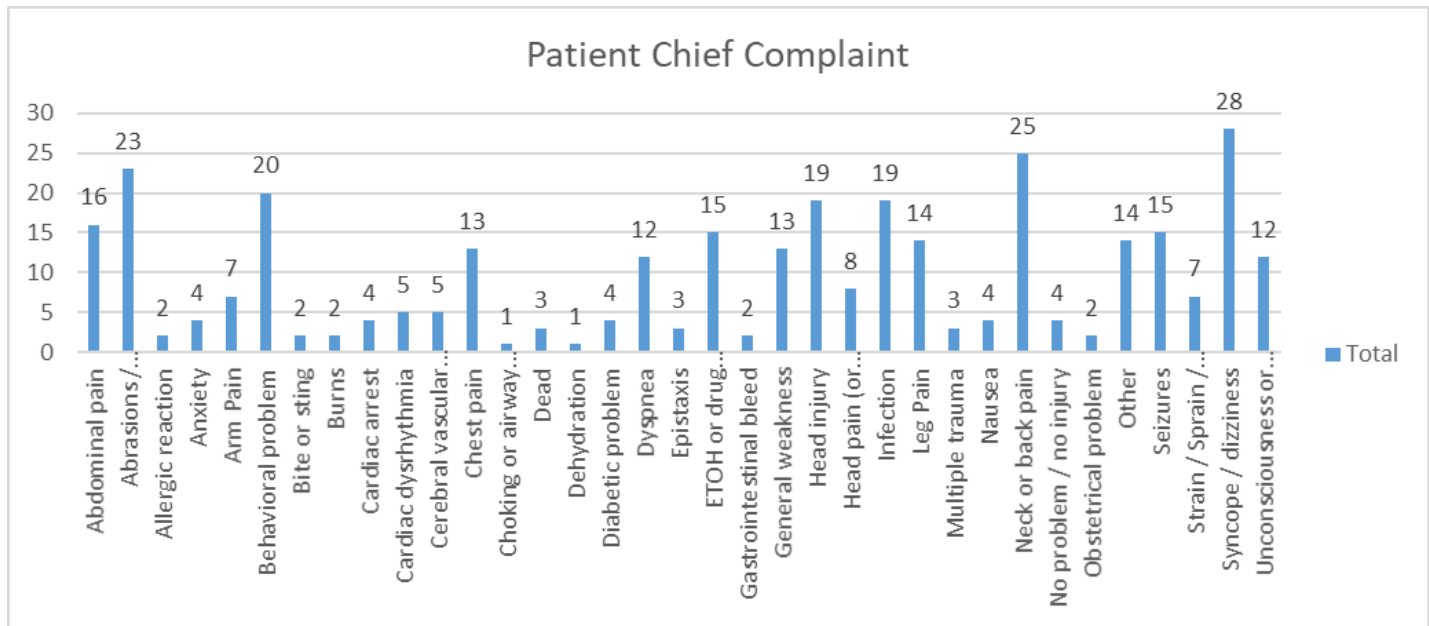
The chart below indicates call proportions for the month of June:



Larkspur Fire Department transported one patient out of our district this month due to a co-response on an interstate vehicle crash that was on the border of both of our districts.

Emergency Medical Service Calls

The most common EMS calls in June were for syncope/dizziness with 28 patients. The second most common complaint was for neck or back pain with 25 patients.



Measurable Outcomes

CRFD Paramedic on scene of all EMS calls 100% of the time

May 2022...100% June 2022...100%

Monthly alerts called by crews and follow-up

Trauma Alerts 0 Transported to appropriate facility 100%

Stroke Alerts 4 Transported to appropriate facility 100%

STEMI Alerts 3 Transported to appropriate facility 100%

Sepsis Alerts 4 Transported to appropriate facility 100%

Correct treatment, destination, and procedures done 100%

Key Operational Issues:

A Shift: On June 24th, Brush 36, Brush 39, Brush 152, Brush 154, Brush 153, Brush 151, Bureau 152, Battalion 151, Medic 151, Division Chief 151, Chief 151, Quint 155, (Brush 155), Medic 154,

Safety 35, Chief 156, South Metro Fire Rescue District Chief 1, and Helicopter 5TA responded to 922 Pawnee Trail Open Area for a smoke investigation. Quint 155 crew found a vegetation fire, and upgraded the response to a large brush fire. It was a 2+ acre fire with significant interface potential. No damage to structures or other infrastructure.

C Shift: On June 14th, Brush 153, Brush 151, Brush 155, Medic 151, Medic 153, Engine 181, Battalion 151, Division Chief 151, Chief 151, Chief 152, and Chief 153 responded to Rocky View Road and Oak Grove Way for a reported brush fire. Crews found a fire in the brush, threatening one house. Crews aggressively attacked the fire and gained control quickly. The fire was extinguished and no buildings were affected. The fire consumed one-tenth of an acre.

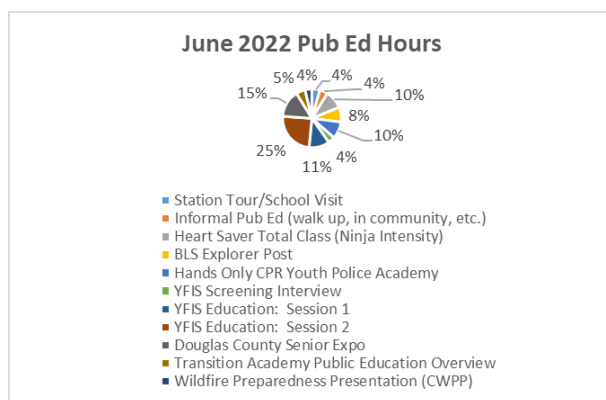
Life Safety Educators:

The Fire and Life Safety Educators scheduled and participated in several public education events. They also instructed our newest recruits during their transition academy on the happenings and expectations during public education events. This was the first class we have done this with, and it was very successful. They completed a Hands Only CPR Class in conjunction with the Youth Police Academy, and also participated in the Douglas County Senior Expo. We continue to assist or perform several car seats checks and installations. There were several informal station visits that we assisted with.

The CWPP Best Practices Program was held on June 11th. This was attended by about 30 citizens. There were many questions and recommendations to those who attended. We also want to thank our local merchants that donated garden tools and accessories that were raffled off to those who attended

The Public Education Team continues to meet and is working to revise the lesson plans and presentations for preschool, and all school age children.

Below is a chart of our educator's activities for June and Facebook information for May.



Facebook	May-22
Page Reach	8800
Post Engagements	3580
Likes and Reactions	909
Shares	15
Page Views	879
Followers	2738

Deputy Chief Commentary:

Our call volume continues to increase, when compared year over year. Through the month of June, we have responded to 18.5% more calls for service than last year at this time.

There has not been any noticeable change to our dry conditions we continue to see. The town and county continue to remain in Stage 1 Fire Restrictions, and we will continue to closely monitor these conditions.

I want to congratulate our latest graduate, Lieutenant Jay Allen from the Leadership Douglas County Program. This is a very time intensive program that also requires a large amount of interaction and participation. Well done Jay!

I also want to congratulate FFP Andrew Kopp for successfully completing paramedic school! This is an outstanding accomplishment, and we are confident Andrew will be a very good paramedic.

We also want to welcome our newest members that graduated from the academy this month. The new members are; Firefighter Paramedics Daniel Eaton and Josh Matthews, and Firefighter EMT's Pete Jones and Jacob Petau. We welcome all of you to our fire department family!

We were fortunate enough to be included in the Colorado Avalanche Stanley Cup Celebration Parade. We sent two reserve trucks with off duty members on each truck. All who went, thoroughly enjoyed the experience. We thank the Denver Fire Department for the invitation to participate.

We received our recommendations from the peer assessment team from our site visit for reaccreditation, and we will begin working with others in the department that may need assistance with areas that were mentioned to incorporate these into our operations and continue to improve our department.

We continue to focus on Cardiac, Sepsis, Stroke and Trauma alerts, from initial contact, through transport to the appropriate facility, hospitalization, and ultimately, discharge from a health care facility. We continue to work with our medical director to show these outcomes by utilizing The Modified Rankin Score. We believe this data is the most comprehensive at this time for us to get the best information and continue to look at ways to improve patient care and outcome.

We continue to remain current and are complying with any remaining orders and guidance regarding the pandemic at local, state, regional, and national levels as they are updated and revised. We have noticed an increase in patients and employees that have tested positive.

The ER divert status remains something we will continue to monitor and communicate with our hospitals moving forward and take proactive steps when needed.

We continue to ensure our EMS data is reported to the state on time, as per new state statutes.

We are continuing to work on the data transmission to our new ambulance billing company. The temporary system we have in place appears to be working. We will update as this process moves forward.

We continue to schedule all of our members who have not had a maximum treadmill test since they became employed through CSU's Health and Fitness Clinic. Those who have received this test during their employment, have the option to participate, however they will be scheduled after our required ones.

In June, members were involved in physical fitness for a total of 371 hours.

Wildland Open House



Group educational talk and tour

Administration Division:

Fire Chief Norris Croom

Key Admin Issues

We again remained in Stage 1 Fire Restrictions for the entire month, and this has been the case since April 21st. We continue to monitor closely our conditions, and the long-range forecast still does not currently look favorable to lift restrictions any time soon.

We continued our budget meetings with Finance and other Town staff, and most things still look favorable for next year. As most already know, funding remains a challenge to address our personnel requests, but the Budget Team and Mr. Corliss are doing their best with our limited resources to try to address these requests. We anticipate that it will be presented to Council for their initial review in August once it is finalized in July.

Congratulations to all of the recent graduates of Explorer Post 107's summer academy and promotion of new officers! The Post is doing very well, has a number of new Explorers, and is a valuable program within the department. A huge Thank You to all of the department members who assisted with the academy.

Fire Chief Commentary:

The department held a wildfire open house at Station 154 with about 30 residents in attendance. We provided a formal presentation and answered many questions relating to wildfire safety and home mitigation. This event was a success, and we envision hosting more in the future.

We participated in several meetings to address future fire station locations. While we know the location of Station 156 in the Cobblestone/Terrain area and the potential location for Station 157 in Dawson Trail, we need to find property for a west central station in the Wolfensberger/Coachline area. This area has been identified in the Master Plan as needing a station in the future, and with the current development, available land is already scarce and at a premium. However, we will continue to look for opportunities to find the needed land.

As part of the previously described process, we are also looking for available land to build a future logistics facility, also identified as a need in the Master Plan. As we continue to grow, our current facility will not be able to accommodate all of our needs. If we can find a large enough parcel, we may also consider moving the training center and co-locate both on the same parcel. Again, this is for future consideration as we continue to grow, so acquisition of land is important as the town continues to develop. Fortunately, we are not geographically constrained with this facility as we are with fire stations, so that gives us a few more options.

Admin and Logistics continue to work with Castle Rock Water and our Parks and Rec department to change the landscaping at Station 153 to ColoradoScape. We've have a number of issues with the sprinkler system up there, there is a lot of blue grass that requires a lot of water, and we've had a

couple of complaints on the appearance. Therefore, we are moving forward with a design and hiring a contractor to improve the overall appearance, remove a significant amount of grass, and reduce our exterior water use to conform to the ColoradoScape guidelines. We hope to have this completed this year, and then we will look at Station 154 next year for similar efforts.

Finally, we remembered Engineer/Paramedic Jeff Dunn who passed away from ALS on June 28th, 2006. It is hard to believe that it has been 16 years, and we miss him dearly.



Life Safety Division:

Division Chief Brian Dimock

Division Chief Commentary

During the month of June, the Life Safety Division operated at less than minimum staffing due to vacation, training, etc. Despite these constraints, the Division continued to meet the expectations of our customers as can be seen in the following summary.

Statistics:

Inspection Type	Number	Hours
Complaint	8	4.25
Construction	129	102
Correction Notices	15	13.25
Primary Insp	69	32.1
Follow-up Insp	81	36.75
Special or Special Event	33	35.5
HazMat/Primary & Data	6	4.5
Total Inspections	341	228.35

Total occupancies inspected during June – 182 – 7.63% of total occupancies

Plan reviews:

A total of 168 plan reviews (156.3 hours) were completed during the month of June.

Of these plan reviews, 66 of them were for permits and 44 of took less than the allotted 10-day period. There were 22 reviews that took longer than the allotted 10-day period based on the applicant not returning information in a timely manner. Even with the issue from the applicant, the average amount of days to review was 9.26 and the average time to review all plans was just over nine-tenths of an hour. This maintained an average of 8 plan reviews a day.

Investigations/Response Assist:

Response Assist – 9 responses taking just over 11.5 hours to complete.

Investigation – 8 entries requiring 14.5 hours of time to complete.

This investigation time included several small brush fires as well as continuing with on-going investigations.

Wildland Urban Interface – Education/Mitigation Efforts:

During the month of June, a presentation was provided at Station 154 for the public. This was attended by approximately 30 people with some great questions.

Training:

The division as a whole entered 31 hours of training during the month of June. This includes training for investigations, fire inspections, plan reviews, and code interpretation.

Youth Fire Setter Intervention:

During the month of June, there were 29.5 hours dedicated to several juveniles that had previously entered into the YFIS program for evaluation and training. This is a very tedious task working with the families to ensure that they are getting the attention that is needed to persuade the youth to find other healthy activities instead of fire starting.

UAV's:

Total Flights – 34

Total Flight Feet – 80,525

Total Flight Time – 408 minutes

Administrative:

There was a total of almost 21 hours dedicated to handling customer complaints and inquiries during the month of June. Every complaint and inquiry gets addressed by a member of the division.

The division logged a total of 1,093 calls for service for the month. This equated to approximately 153.9 hours per person of logged hours.

Training Division:

Division Chief Oren Bersagel-Briese

Division Chief Commentary

Congratulations to FFs Daniel Eaton, Pete Jones, Josh Matthews, and Coby Petau on their graduation from the West Metro Fire Rescue recruit academy! Following the academy, they completed about two weeks of training on our equipment, procedures, and tactics; and have since gone to their assigned shifts. Thank you to FF Jake Malone for all of his work at the academy and to FF Kevin Reed and the rest of the Training Cadre for their work organizing and delivering the training here at CRFD.



The department was busy this month with training, including a train-the-trainer extrication course that we hosted at the beginning of the month. This training was aimed at meeting the operational needs of the crews from 152s and 154s and was grant-funded. We also participated in an active killer training hosted by the Douglas County Sheriff's Office, and our swiftwater rescue technicians did some training up in Golden. Near the end of the month, crews were able to do some rope rescue training, which focused on some of the different levels of operational expectation with the newly implemented tech rescue plan.

Congratulations to all of the members that participated in the Engineer promotional process. It takes a lot of time, energy, and effort to prepare for the process; and we thank everyone for their dedication. A lot of work went into designing and executing the process by our Engineer SMEs, and we are also appreciative of the help by other members on the drillground and in the panel interview.

Finally, we were able to get another round of 20s Drills going during the last part of June, and these have focused on search and rescue skills with the thermal imaging cameras on the MSA airpaks.

CMCB: All of our certifications are approved and have begun populating member's Vector Solutions profiles. We'd like to thank everyone that has been going through the Certified Evaluator testing, and several members have already assisted other agencies with their practical testing needs. We've planned meetings with each crew later this summer to try to talk through the CMCB process and answer any questions that we can.

In June, crews trained for more than 2,031 hours on a wide range of topics to stay operationally prepared including extrication, EMS topics, driver/operator, engine and truck company operations, wildland response, forcible entry, incident command, ground ladders, professional development, size-up, physical fitness, search and rescue, and much more.

We are currently working on the following projects:

- FTC projects
- Lateral academy
- Global Technology Team
- 2023 budget
- CMCB
- Building project templates for division



Academy graduation

We also:

- Participated in several Pipe & Drum events
- Assisted with the RFP and review for an updated worker's compensation program
- Participated in the R&D Team meeting
- Attended a meeting of the Training Subcommittee of the CO Fire Commission



Train-the-Trainer Extrication Course



Extrication training with the new firefighters



Swiftwater Rescue Training

Logistics Division:

Division Chief Jim Gile

Division Chief Commentary

Work continued in many areas during the month of June. Work on up-fitting and prepping the two new Type VI brush trucks for service was completed. New Brush 152 was placed into service in May and the new Brush 153 was placed into service in June. Both of these units match Brush 154 in equipment and function. In addition, work was done to remove Unit 341 from service and install Unit 146 in service as our reserve Type VI. Annual pump testing continues on our suppression units, and we hope to have this wrapped up completely in July. The new Bureau 152 and STO trucks have arrived and work has begun on the up-fitting of those units. In addition, prep work and meetings have happened on the replacement air/light trailer as scheduled and on a planned replacement SCBA compressor and fill station for Station 154. Due to completing the SCBA replacement under budget last year, money was available to replace this unit. Due to the money being part of General Long Term Planning and Capital money for SCBA, we were limited on using it for SCBA related items. Research was done on the possibility of installing a compressor at Station 153, but cost of getting power required to the station made it prohibitive. Instead of a hard mount compressor, the initial plan will be to put the new air/light trailer at Station 153 giving the crews access to a compressor at their station.



The installation of new CF33 Toughbooks has been put on hold. We are experiencing continued GPS issues between the Toughbook and New World and have been working with multiple entities to get this repaired including TOCR DoIT, Panasonic and Douglas County. As a reminder, as we continue to deploy these, the MDC's are assigned a specific unit. This comes into play during the change over into a medic unit. The crews should leave the MDC in the front line unit and operate with the MDC in the reserve. The MDC in these units has been paired to the Life Pack and moving them around creates issues. In the event of a MDC issue, we can also have DoIT remote into the MDC if needed, but when MDCs get moved around this proves to be difficult and less reliable. We will continue to install the docks and deploy MDCs as we get units in for service as long as we can get a fix for the GPS issues.

Work also continued in other areas of the Logistics Division. LEST Keegan continued to handle the day to day logistics needs of the department. This includes tools, equipment, uniforms and PPE. He is also the primary approver of the Home Depot/Supply Works station supply orders. In June, LEST Keegan led the required annual hose and ladder testing. Each year, this is a lot of work for Tad and the crews. We would like to thank C-Shift for all the help with hose testing and B-Shift for their help during ladder testing to get this accomplished. Sr. EVT Jennings continued to handle the repair and maintenance needs of the department fleet. During June, Ben also attended training at Pierce in Appleton, Wisconsin to keep up with current systems contained on our apparatus. Ben was also able to talk with our sales representative from Front Range Fire Apparatus. We will be setting up a meeting with him soon for a game plan on the orders of apparatus for station 156. Ben performed a

13

post deployment preventative maintenance on Brush 155 after it returned from deployment as well as on Unit 281, and then sent it to Front Range for some dealer work and to Diversified for body work to the damage that was done to the cab. In order to keep Ben working on units as needed, I have been performing most of the up-fitting of new units.

HAAS alerting system (the system that alerts drivers of emergency vehicles in the area) totals for June are 5,852. Year to date is 28,760 and the total since we began the program is 155,423. Castle Rock Fire and Rescue was the first agency in Colorado to implement the system.

Division Project Report

- Facilities Projects
- MDC Replacement
- New Air / Light Spec. for 2022
- Station 154 / 155 Door Raise Project (RFP)
- New Type VI Up-fitting
- New Bureau 152 Up-fitting
- New STO Up-fitting



New STO Vehicle with Graphics



New Brush Unit - 2022 Ford F-550 BME Type VI

Accreditation and Emergency Management:

Assistant Chief Craig Rollins

The Department received the final peer team report. The report was very complimentary about the Department, its members, and processes. The peer team highlighted several aspects of the Department as exceptional:

- The annual program review process
- Relationships with the Douglas County Office of Emergency Management
- Partnership with Douglas County Regional Communication Center and their Incident Dispatch Team (IDT) vehicle
- Numerous public education programs
- CRFD's overall commitment to continuous improvement

The team has recommended CRFD maintain its accredited status and provided 10 recommendations for continued improvement. While CRFD has up to 5 years to address the recommendations, we have already begun a number of them and anticipate that five will be completed prior to the commission hearing on August 16th. We also anticipate that another three will be completed within one year.

May 2022 Summary:

Calls for Service:

	All Incidents				Emergent Incidents			
	Incidents		Apparatus Response		Incidents		Apparatus Response	
	606		1280		386		941	
Urban	142	23%	329	26%	265	69%	562	60%
Rural	15	2%	67	5%	86	22%	237	25%
Interstate	42	7%	84	7%	15	4%	67	7%
Blank	57	9%	185	14%	20	5%	75	8%
Mutual Aid Calls	27	4%	101	8%	43	11%	165	18%
Aid Received	30	5%	84	7%	23	6%	90	10%
Aid Given	142	23%	329	26%	20	5%	75	8%



Town of Castle Rock

Agenda Memorandum

Agenda Date: 8/4/2022

Item #: **File #:** PS 2022-024



Photo Credit: PIO T. Temby



VISION

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.

MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.

Follow us on Facebook, Instagram or Twitter: [CRpoliceCO](#)

One-By-One Policing

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.

One-by-one policing is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our pursuit of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community one by one and where the community reaches back.

"I'd like to give a shout-out to the Castle Rock Police Department, specifically **Officer Ives**, the Fire Department and the EMTs who responded to the accident on Woodlands Blvd. this afternoon where I was hit by a speeding drunk driver. You made an awful situation bearable. Thank you!"

Kathy B. (6/2/22)

"I just wanted to reach out to say a thank you to **Officer Lance & Officer Fuino**. This past weekend, I was concerned that my 2021 Jeep Grand Cherokee had been taken from Michael's Auto Body Shop here in Castle Rock. They, as well as your dispatch, went above & beyond to contact the owner & together, they were able to determine that my vehicle was secure. It's wonderful to know that Castle Rock has such caring individuals representing & protecting our town. Thank you again for your service. Stay safe & God bless you all."

Victoria M. (6/7/22)

"I just want to thank **Officer [Bredhoeft]** for her kindness to us last night. And especially, for her kindness to our son who was having a medical crisis. She was kind enough to call me back during her shift, and I was one very worried mom in Indiana. God bless you and keep you every day, and I will pray every day for your safety. Thank you again."

Maria & Jesse (6/13/22)

"**Officer McNairy**, thank you again for responding last night and being great to work with. You quickly put our minds at ease with your calm presence and great attitude. Thank you."

Brad B. (6/17/22)

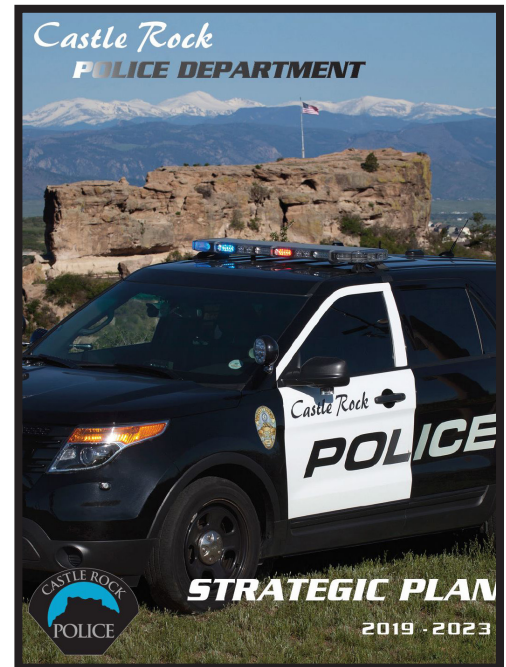
"Sorry it has taken me so long to give **Officer Lewis** a huge compliment. Officer Lewis pulled me one around 10:30 pm on Friday, May 27 for not using my turn signal...twice. Officer Lewis was very kind and helpful with letting me know where to go at that time of night to get food for our car load of kids. Although, I hated to see those police lights in my rear view window, Officer Lewis was awesome! The kids said "wouldn't it be great if all police officers were that nice"! Thank you Officer Lewis for the work that you do!"

Doug Z. (6/21/22)



The Police Department’s strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community. There are six strategic priorities included in the Police Department’s Five-Year Strategic Plan:

Priority 6: Technology, Equipment and Training



Leading with Success

More information on the CueHit ratings are found on [p. 12](#).



Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Persons Crime*						
Crime Offense*	2022 May	2021 May	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Homicide	0	0	0.0	1	0	100%
Sex Offenses - forcible	1	4	2.8	6	19	-68%
Domestic Violence	14	8	16.1	68	75	-9%
Aggravated Assault	0	0	1.5	1	8	-88%
Total Persons Crimes	15	12	20.4	75	102	-26%
Property Crime*						
Crime Offense*	2022 May	2021 May	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Burglary	5	6	7.6	23	35	-34%
Fraud/Forgery	16	21	40.9	87	532	-84%
Motor Vehicle Theft	9	6	7.0	22	33	-33%
Robbery	0	3	0.4	1	6	-83%
Theft from Motor Vehicle	12	18	18.5	55	119	-54%
Theft	51	74	61.6	284	364	-22%
Vandalism	36	32	32.0	129	187	-31%
Total Property Crimes	129	160	168.0	601	1,276	-53%
Total Crimes (Person & Property)	144	172	188.4	676	1,378	-51%
* Persons/property crimes are reported for the previous month due to the transition to NIBRS reporting.						

Response Times					
PRIORITY 1 CALLS FOR SERVICE	# of Calls	Average Dispatch Time	Average Wait to Enroute	Average Drive Time	Average Time Ofcs on Scene
June	80	1.74	0.26	6.32	68.88
May	100	1.22	0.32	5.67	50.06
April	89	1.50	0.30	4.79	54.53
2022 YTD	486	1.43	0.32	5.73	63.84
2021 MON. AVG	79.3	1.50	0.30	5.48	66.17

Note: The above time references are fractions of minutes.

Priority 1: Crime (continued)



Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)						
Activity	2022 June	2021 June	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Cases assigned - Staff Advocates	21	15	21.5	135	124	9%
Cases assigned - Volunteer Advocates	18	13	10.7	78	70	11%
Total cases assigned	39	28	32.2	213	194	10%
Total victims served	74	69	59.4	380	380	0%
Volunteer office hours	2	0	2.4	38	0	0%
Total call out hours	22	20	15.4	115	81	42%

Victims Assistance Unit

On June 18, three Victim Assistance Volunteers completed the Arapahoe County Sheriff's Office Victim Assistance Academy. We welcome Michelle Weldon, Ashely Moore and Ina Batinovich to our VAU Team!

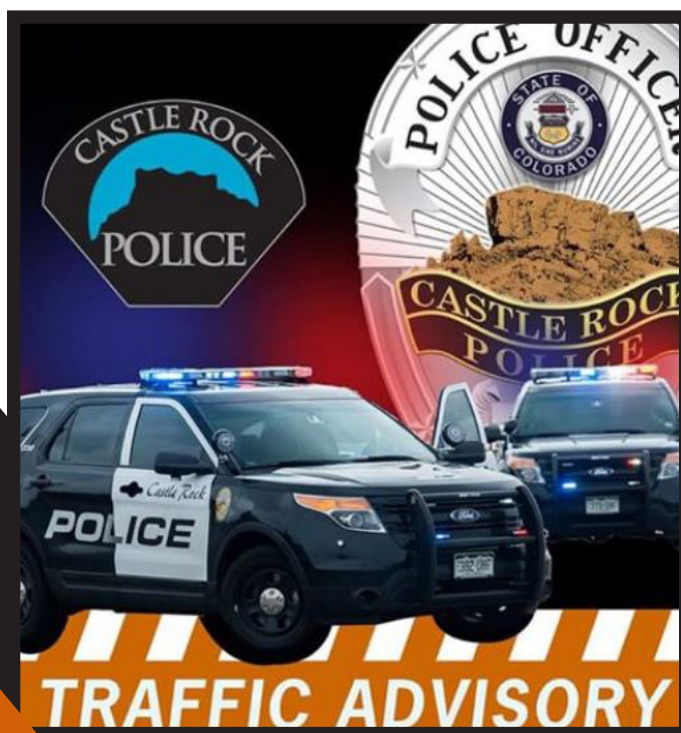
Each completed 40 hours of training and will continue to train here at CRPD to provide trauma-informed care on incidents here in Castle Rock.



Priority 2: Traffic Safety

Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes						
Crash Type	2022 June	2021 June	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Fatality	0	0	0.0	0	0	0%
Injury	4	3	2.6	25	13	92%
Non-Injury	58	87	64.1	400	397	1%
Traffic Crash Total	62	90	66.7	425	410	4%
Traffic Enforcement						
Traffic Type	2022 June	2021 June	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Driving Under the Influence (DUI)	14	9	8.3	58	52	12%
Traffic Citations (Municipal and State)						
Call Type	2022 June	2021 June	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Traffic Tickets Issued	125	147	122.7	736	869	-15%
Written Warnings	63	132	181.6	353	1,390	-75%



Priority 3: Employees



Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2022	7	87	8.0%	60.9%
2021	4	80	5.0%	-50.0%
2020	8	80	10.0%	-12.2%
2019	9	79	11.4%	113.6%
2018	4	75	5.3%	29.8%

Current Staff	Sworn Officers	Officers in Training	Civilian Staff	Total Staff	Volunteers	Explorers	Total Staff (inc. Vol.)
Jun-22	77	7	31	115	23	11	149
Authorized FTE positions	87		32	119			

Note: During June, seven members were out on extended leave or working modified duty assignments.

Training Hours						
Total Hours	2022 June	2021 June	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Internal/External	701	712	715.8	4,478.8	4,877.3	-8.2%
Types of Trainings						Hours per Type
Internal/In-service (Arrest control, wellness, mental health)						422
External Training (Crisis intervention, anti-bias policing, community policing, Excel, robbery conference, safety and survival, rolling surveillance, vehicle containment technique, arrest control, national co-responder conference, higher education safety symposium, and firearms)						279

Accomplishments / Recognition						
Type	2022 June	2021 June	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Compliments	7	8	10.5	50	59	-15%
Recognition / Awards	0	1	5.8	69	45	53%

Priority 4: Prepare for Future Growth

Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

Calls for Service (CFS)						
Calls for Service (CFS) Per Officer / Per 1st Responder	2022 June 87 OFC /58	2021 June 80 OFC /55	3-YR MO. AVG	2022 YTD 87 OFC /58	2021 YTD 80 OFC / 55	% Change 2021-2022
CFS TOTAL, includes self-initiated (SI)	4,135	4,754	5,307.0	25,886	30,957	-16.4%
CFS, excludes self-initiated (SI)	2,321	2,265	2,082.6	12,795	12,024	6.4%
Year-to-Date (Per 1,000 citizens)	28.6	28.5		157.5	151.5	4.0%
CFS per Officer, excludes self-initiated	26.7	28.3		147.1	150.3	-2.1%
CFS per 1st Responder, excl. self-initiated	40.0	41.2		220.6	218.6	0.9%

Note: Year-to-date and 3-Year monthly averages reflect periodic adjustments due to population and CFS fluctuation.

Communication Incoming Phone Calls						
911 Calls	# of Calls	Avg per Day	AVG Answer Time (sec)	Answer Time ≤10 secs.	Answer Time ≤15 secs.	AVG Call Length (sec)
June	590	20	3.33	99.0%	99.8%	176.5
May	660	21	3.28	99.1%	99.9%	164.7
April	546	18	3.38	98.5%	99.8%	171.9
2022 YTD	3,322	18	3.37	99.1%	99.8%	170.4
2022 Monthly AVG	546.0	16.3		98.7%	99.9%	179.8
APCO and NENA Standard:*				90.0%	95.0%	N/A
Mon. Administration Calls	4,578	153				
Mon. Outbound Calls	1,130	38				
YTD-Administration Calls	25,654	141				
YTD-Outbound Calls	6,676	37				

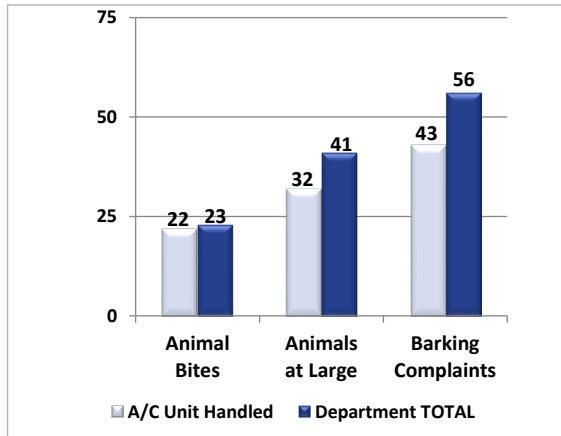
*Association of Public-Safety Communications Officials (APCO) and National Emergency Number Association (NENA).

Downtown Liaison Officer (DLO)						
Type	2022 June	2021 June	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Parking Enforcement/CFS	116	143	167.3	479	1,559	-69.3%
Parking Warnings	1	37	61.7	42	612	-93.1%
Parking Tickets	70	49	39.9	213	185	15.1%

Priority 4: Future Growth (continued)



Animal Control Response Comparison June 2022

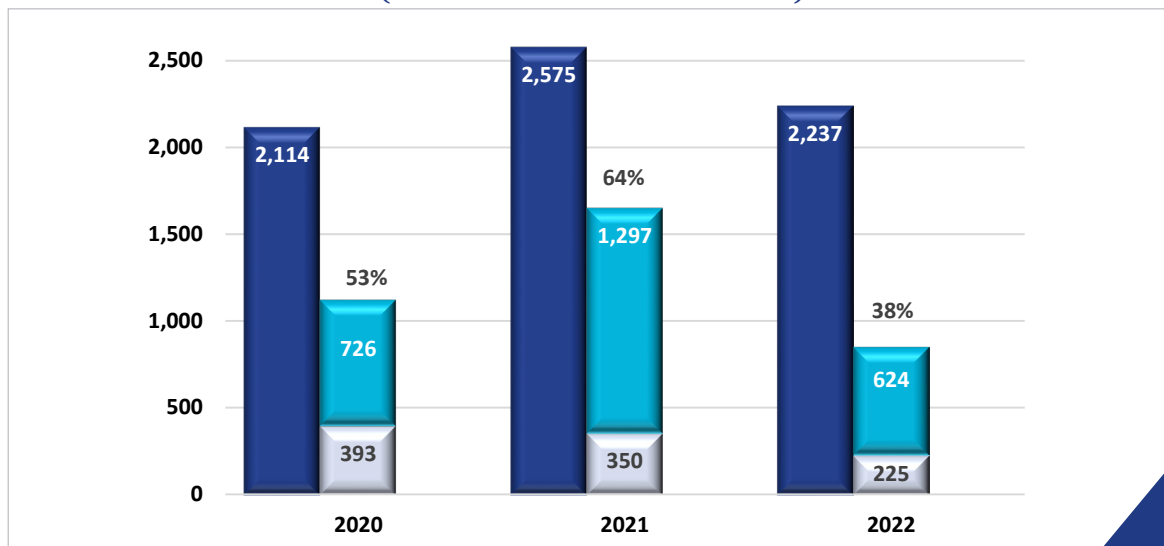


The ACU handled:

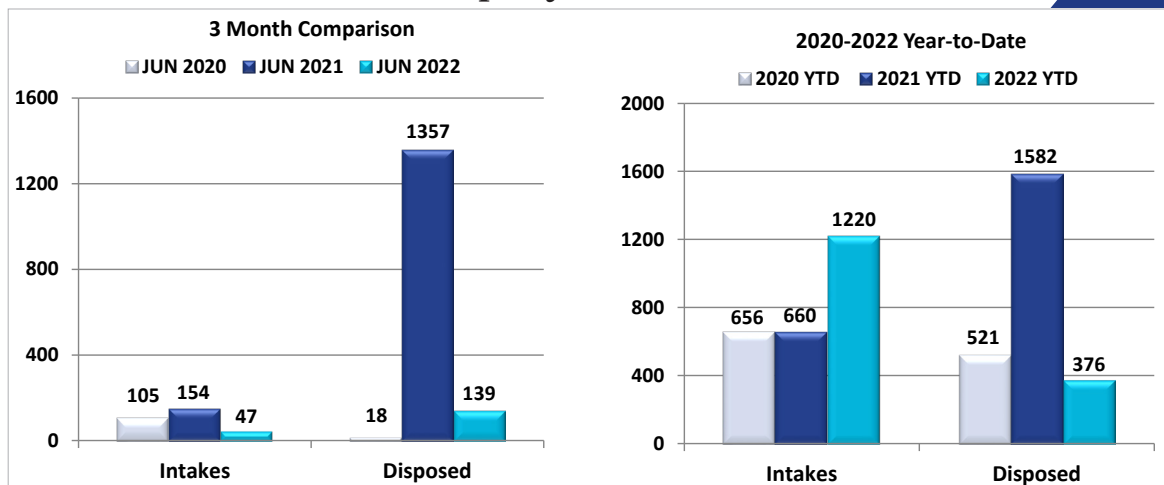
- 96 Percent of animal bites
- 78 Percent of animals at large
- 77 Percent of barking complaints

Note: The remainder of animal calls for service are handled by on-duty officers.

Investigations Case Reports (2020-2022 Year-to-Date)



Property & Evidence

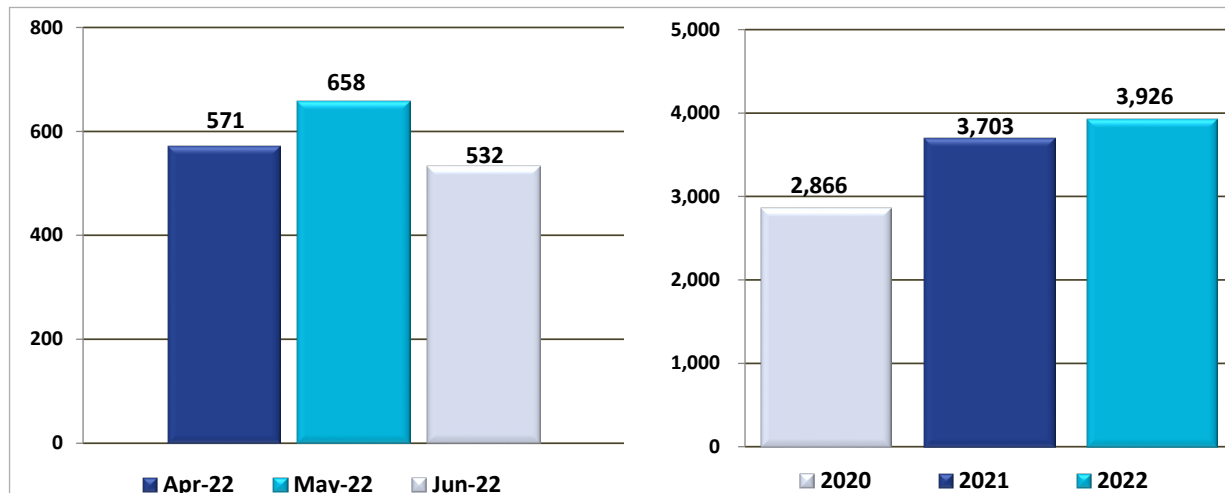


Records Unit

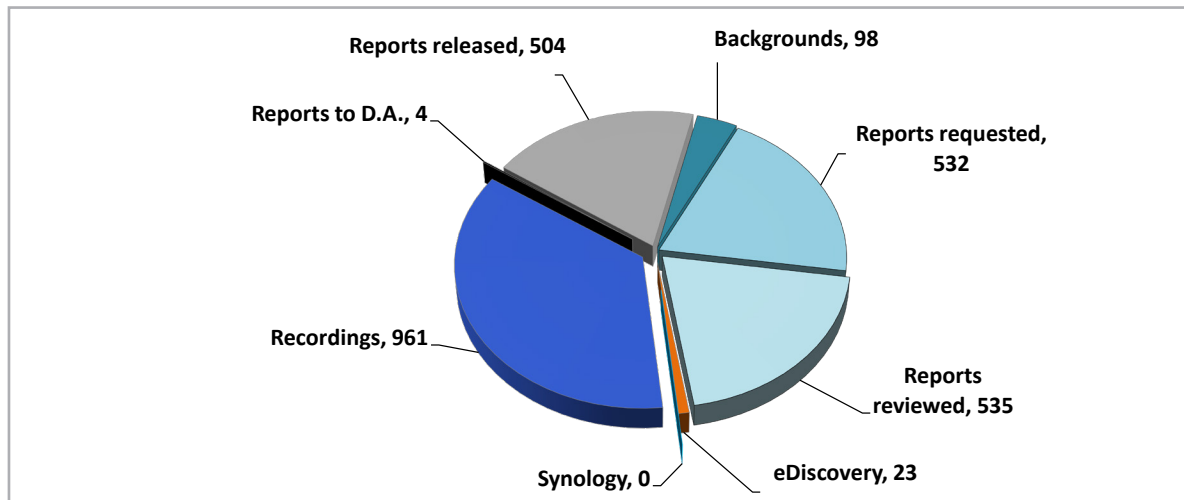
Workload	Backgrounds	Reports requested	Reports reviewed	eDiscovery	Synology*	Recordings	Reports to D.A.	Reports released
June 2022	98	532	535	23	0	961	4	504
June 2021	97	811	826	104	0	1,537	3	782
% Change 2021-2022	1.0%	-34.4%	-35.2%	-77.9%	N/A	-37.5%	33.3%	-35.5%
3-YR MO. AVG.	103	502	505	60	4	713	6	480

* Felony drug cases

Total Reports Requested Three-Month Comparison Year-to-Date (2020-2022)



Records Unit Workload June 2022



Priority 5: Community Policing & Partnerships



Goal 1: Community engagement through outreach and education

Crime Prevention and Community Partnership Programs						
Running Program Types	2022 June	2021 June	3-YR MO. AVG	2022 YTD	2021 Year-End	% Change 2021-2022
Crime Free Multi-Housing	0	0	1.9	25	25	0.0%
Crime Free Self-Storage	0	0	0.7	8	9	-11.1%
Rock Watch	1	0	56.8	872	830	5.1%
CPTED (Crime Prevention)	1	1	1.3	28	22	27.3%
R-U-OK	4	0	1.0	34	17	100.0%
Total Activity	6	1	61.3	967	903	7.1%

Notes: Rock Watch 2021-2022 YTD statistics were revised for accuracy. R-U-OK totals periodically fluctuate as members enter or leave the program.

Volunteer Hours						
Unit Hours	2022 June	2021 June	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Explorer Unit	169.5	324.0	167.0	1,331.5	1,134.0	17.4%
Victim Advocates	542.0	430.0	456.4	2,534.0	2,773.0	-8.6%
VIPS-Community Safety Vol.	109.0	217.5	160.3	403.5	572.0	-29.5%
Total	820.5	971.5	825.0	4,269.0	4,479.0	-4.7%

Goal 2: Optimize communication and marketing programs

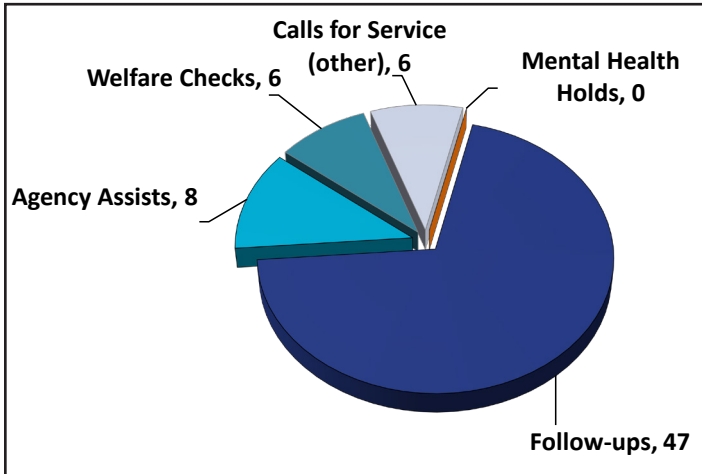
Public Information Officer (PIO)				
June 2022	Facebook	Twitter	Nextdoor	Instagram
Followers	17,401	3,948	35,861	3,428
Number of posts	20	6	6	16
Total Viewer Engagement	15,365	38	11,203	1,402
	Police		Town	
Call outs/Incident Response	1		0	
	TOTAL			
Media Inquiries	4			

Priority 6: Technology, Equipment & Practices

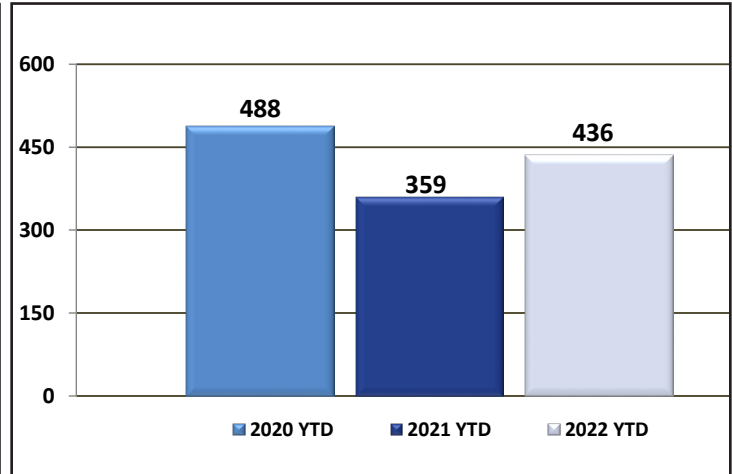
Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT) Dashboard

June 2022 Call Types



CRT Total Calls for Service (YTD)



Domestic Violence Lethality Assessment Program (LAP)

Call Type	2022 June	2021 June	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Total LAP reports completed	10	6	10.0	62	61	2%
High-risk reports	3	3	5.0	21	32	-34%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at [LethalityAssessmentProgram.org](https://www.lethalityassessmentprogram.org)

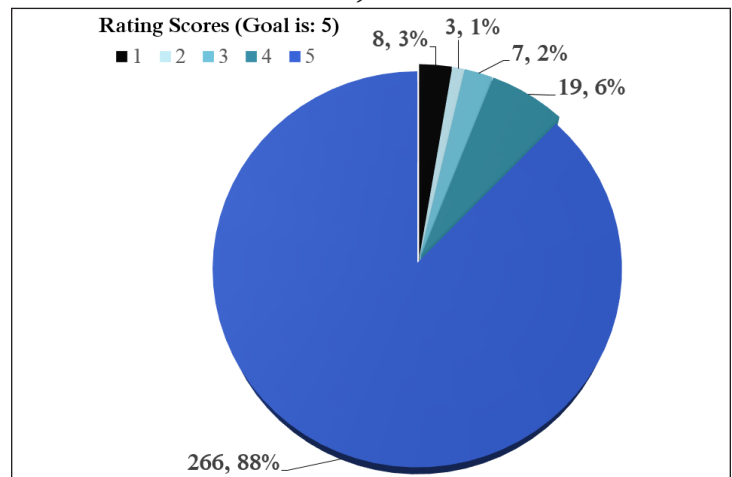
ePoliceReporting

Online Reports	2022 June	2021 June	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Reports received	37	38	41	183	634	-71.1%

CueHit (Customer Service Measurement)

The department began utilizing a text survey as a customer service measurement. Citizens who contact CRPD regarding select non-violent or property crimes receive an anonymous short text survey with the option to rate police department services. CRPD is rated on a scale from 1 to 5 with 5 being our goal of excellence. The citizen is also provided an option to leave text comments.

Since its inception, CRPD sent 546 surveys and received 303 responses (55.5 percent). Of those responses, 88 percent received a rating of 5.



Congratulations!

Congratulations to the **2022 Citizens Police Academy** graduates!

Over a 10-week course, this group learned and experienced what our officers face on a daily basis. We are so grateful for their participation and time... thank you for being a part of our annual academy!

To learn more about this unique community program, please visit: CRgov.com/Academy.



Citizens Police Academy - Class of 2022

Congratulations to our **June 2022 Youth Police Academy** graduates!

This group worked with our School Resource Officers to learn the many aspects of the Castle Rock Police Department. We're grateful for your participation and can't wait to start the July session!

Additionally, we could not do this without the support of the Castle Rock community.



Youth Police Academy - Class of 2022

Congratulations are also in order for our **Explorer Unit**. They participated in the 2022 Capital Challenge in Topeka, KS, and had a great showing. We are proud to share they brought home trophies in the following events:

- Crisis Negotiations - 1st Place
- Death Investigations - 2nd Place
- Hostage Rescue - 3rd Place
- Unknown Trouble - 3rd Place



Explorer Unit - 2022 Capital Challenge

Department Highlights



PIO Temby's Corner Top Social Media Post

June 1 at 4 p.m.

We are thrilled to announce the addition of six new officers to the Castle Rock Police Department. These members were sworn-in last month in front of family, friends and Town officials. We are excited to see all of the amazing things they will accomplish in the years to come.

Please help us welcome them to Castle Rock!



#WeWorkForYou
#OneByOne



K9 Unit

Shogun & Maverick

Patrol Deployments: 6

Officer Gondeck and Maverick deployed three times for a K9 protect, an area check (with apprehension), and one track.

Officer Fellows and Shogun deployed three times during the month on K9 protect calls for service.

Narcotics Deployments: 1

Fellows and Shogun deployed once and found 6 grams of Fentanyl. Officer Gondeck and Maverick were not called during June.

Training: 55 hours

Officer Fellows and Shogun - 25 hours

Officer Gondeck and Maverick - 30 hours.



Maverick



Shogun

***K9 Protect** is a term the department uses when a K9 is on the scene of a high-risk call. The K9 is on standby to protect officers or assist in apprehension. The presence of the K9 gains compliance. Examples include high-risk traffic stops, higher risk attempt to contact, etc.