



Public Safety Commission Agenda

Chairperson Dan Smoker
Vice Chair Kerstin Keough

Clark Hammelman

Don MacBrayne
Nate Marsh
Janet Peterson

Carl Smith

Steve Thayer

Mike Wells

Thursday, January 6, 2022

3:00 PM Castle Rock Municipal Courtroom, 100 Perry St.,
Castle Rock, CO 80104

This meeting is open to the public. Please note that all times indicated on the agenda are approximate and interested parties are encouraged to be present earlier than the posted time.

3:00 P.M. Call to Order and Attendance

Approval of Meeting Minutes

[PS 2022-001](#) Public Safety Commission meeting minutes - December 2, 2021

Attachments: [PCS12-02-2021 Minutes](#)

Fire Department Report

[PS 2022-002](#) CRFD November Report

Attachments: [Fire](#)

Police Department Report

[PS 2022-003](#) CRPD November Report

Attachments: [Police](#)

New Business

Old Business

Commissioner Comments and Questions

Adjourn



Town of Castle Rock

Agenda Memorandum

Agenda Date: 1/6/2022

Item #: **File #:** PS 2022-001



Public Safety Commission Meeting Minutes

Chairperson Dan Smoker
Vice Chair Kerstin Keough
Clark Hammelman
Don MacBrayne
Nate Marsh
Janet Peterson
Carl Smith
Steve Thayer
Mike Wells

Thursday, December 2, 2021

3:00 PM

Castle Rock Municipal Courtroom,
100 Perry St., Castle Rock, CO 80104

This meeting is open to the public. Please note that all times indicated on the agenda are approximate and interested parties are encouraged to be present earlier than the posted time.

The Public Safety Commission meets monthly at the Castle Rock Municipal Courtroom.

Call to Order and Attendance

Vice-Chairperson Keough called the meeting to order at 3:01 p.m.

Guests: Sergeant Torrens - Police
Officer Ives - Police

Present 8 - Chairperson Dan Smoker, Vice Chair Kerstin Keough, Clark Hammelman, Don MacBrayne, Nate Marsh, Carl Smith, Steve Thayer, and Mike Wells

Not Present 1 - Janet Peterson

Attendance 3 - Norris Croom, Jason Lyons, and Deborah Stanley

Approval of Meeting Minutes

PS 2021-041 Public Safety Commission meeting minutes - Nov. 4, 2021

Attachments: PSC11-04-2021 Minutes

Mr. Thayer moved to approve the November 4, 2021 minutes. Mr. Hammelman seconded the motion; the motion carried.

Yes: 8 - Chairperson Smoker, Vice Chair Keough, Hammelman, MacBrayne, Marsh, Smith, Thayer, and Wells

Not Present: 1 - Peterson

Fire Department Report

PS 2021-042 CRFD October Report

Attachments: CRFD October Report

- Commission members were emailed a copy of the Fire Department's October report prior to today's meeting.
- The department anticipates its busiest year yet, reaching 6000 calls by the end of the year. This will represent an increase of approximately 12 percent over last year.
- Pending Council approval on December 7, the Fire Department will

gain four positions for 2022.

- Three Paramedics
- One shift training officer
- These positions, once approved, will become effective on January 1.
- Douglas County will be hosting a fireworks show off Santa Fe Quarry on December 18 at 7 p.m. Two additional shows will be held simultaneously in Parker and Highlands Ranch.
- The Department of Public Health & Environment (CDPHE), released its Ketamine report. Their guidelines are very strict. It will be up to the Governor to accept their recommendations.
- The Fire Department's annual banquet is scheduled for January 15. Commission members will receive invitations.

Police Department Report

PS 2021-043 CRPD October Report

Attachments: CRPD October Report

- Commission members were emailed a copy of the Police Department's October report prior to today's meeting.
- Pending Council approval on December 7, the Police Department will gain four positions for 2022.
 - Three patrol officers
 - One community partnership officer
 - These positions, once approved, will become effective on January 1.
 - In total, the department will fill seven positions in January. Six of these will be filled by candidates from other police agencies. One will need to complete an academy.
- With the license plate reader technology now in use, there has been a 40% decrease in car burglaries.
- Commander Lyons spoke briefly about the new pay plan approved for next year.
 - The pay plan should have a significant effect on recruiting new officers.

Special Presentation

- Officer Ives and Sergeant Torrens gave a presentation on the Flock Safety system.
 - The department has ten stationary Flock Safety license plate readers installed around town. In addition, there are four department vehicles equipped with this technology.

- Most car theft crimes are committed by people not from Castle Rock and often involve drugs and weapons.
- Public Safety Commission members were shown video from several recent, actual events that occurred here in Castle Rock.
- A question was asked about privacy concerns. There is no expectation of privacy on public roads. The cameras do not take pictures of faces, only license plates - Commander Lyons.
- In addition, the department has an unmanned aerial vehicle (UAV) team.
 - The UAV's are used for traffic crash re-construction, search and rescue, and HazMat response.
 - The UAVs have thermal cameras and autonomous tracking capabilities.
 - A video was shown of a UAV in use.
- The department is very fortunate to have Council's support. This technology has been a big help with crime.
- What is the future of this technology? It's going to become commonplace. Axon Technologies is working on a UAV that can be deployed from atop a vehicle.
- The Fire Department uses UAVs for pre-plans, HazMat and during fireworks shows to look for hotspots - Chief Croom.
- Can the Flock cameras be used for accidents or fires - no, the cameras only take pictures of license plates, but other cameras around town (including Ring devices) can be used for those purposes. The Flock cameras can assist with amber alerts and hit and run accidents - Commander Lyons.
- Does the system alert on expired tags or suspended licenses - no, only on licenses that have been entered into the national database - Commander Lyons.
- Was there an increase in crime at the Outlets on Black Friday - no increase in crimes was reported - Commander Lyons.
- The department is participating in several holiday activities including Heroes and Helpers, Santa's Second Chance and the Santa neighborhood drive-by.

New Business

N/A

Old Business

N/A

Commissioner Comments and Questions

- Mr. Smith spoke about a firefighter funeral he attended and the family

relationships that public safety members build and maintain.

Adjourn

Ms. Keough made a motion to adjourn the meeting; All were in favor.

The meeting adjourned at 4:07 p.m.

The next Public Safety Commission meeting is scheduled for January 6, 2021 at 3:00 p.m. This meeting will be hosted by the Police Department.



Town of Castle Rock

Agenda Memorandum

Agenda Date: 1/6/2022

Item #: **File #:** PS 2022-002

Castle Rock Fire and Rescue Department



Commission on
Fire Accreditation
International

An Internationally Accredited Fire Rescue Agency 2017-2022

November 2021 Monthly Report

Department News: Starlighting was Nov. 20th. To prepare to light the star, CRFD firefighters, known as the Keepers of the Star, climb the star to replace bulbs and to ensure the star will light at countdown. Also, the Castle Rock Fire Professional Firefighters Local 4116 held a chili supper as a fundraiser that supports the CRFD Explorer Program and the National Fallen Firefighters Foundation. Over 65 gallons of chili were sold, plus hot dogs, nachos, and dessert.



Vision - To Be The Best - at providing emergency and prevention services
Mission - High Customer Satisfaction - through quality preparation and excellent service
Values - Strength, Honor, Integrity, Excellence, Leadership, Dedication, Service

Operations Division:

Deputy Chief Rich Martin

Customer Service

Measurable Outcomes - Rating of 4 or better on customer survey cards 100% of the time
November 2021 ...100%

Of the 30 customer survey cards we received in November, all 30 were of the highest overall rating of 5. Some of the comments we received read; *"Your crew was wonderful, friendly, helpful and genuinely seemed to care and enjoy their jobs of helping people; we appreciated them very much!"* Another read; *"Someone went and got my phone for info and I was deeply surprised my retired hearing dog was allowed to come with me. We both were calmed. Thank you!"* Another read; *Paramedics calmly walked us through first medical emergency with daughter and eased fear & anxiety quickly. 911 dispatch was incredible. Grateful to live near these incredible first responders!"*

Call Statistics

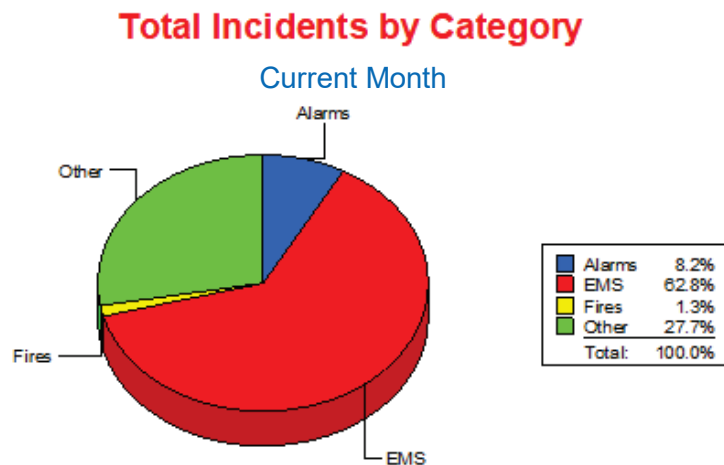
For the month of November, we responded to 519 calls for service. Last year at this time, we responded to 443 calls. This places our year to date calls at 5,517, which is 611 more calls or 11.1% higher than last year. Average calls per day for the month were 16.5.

Of the 519 calls for service in November, 316 of the calls were for EMS. We had 288 patient contacts and transported 223 patients. This time last year, we had 230 transports.

Fire Calls

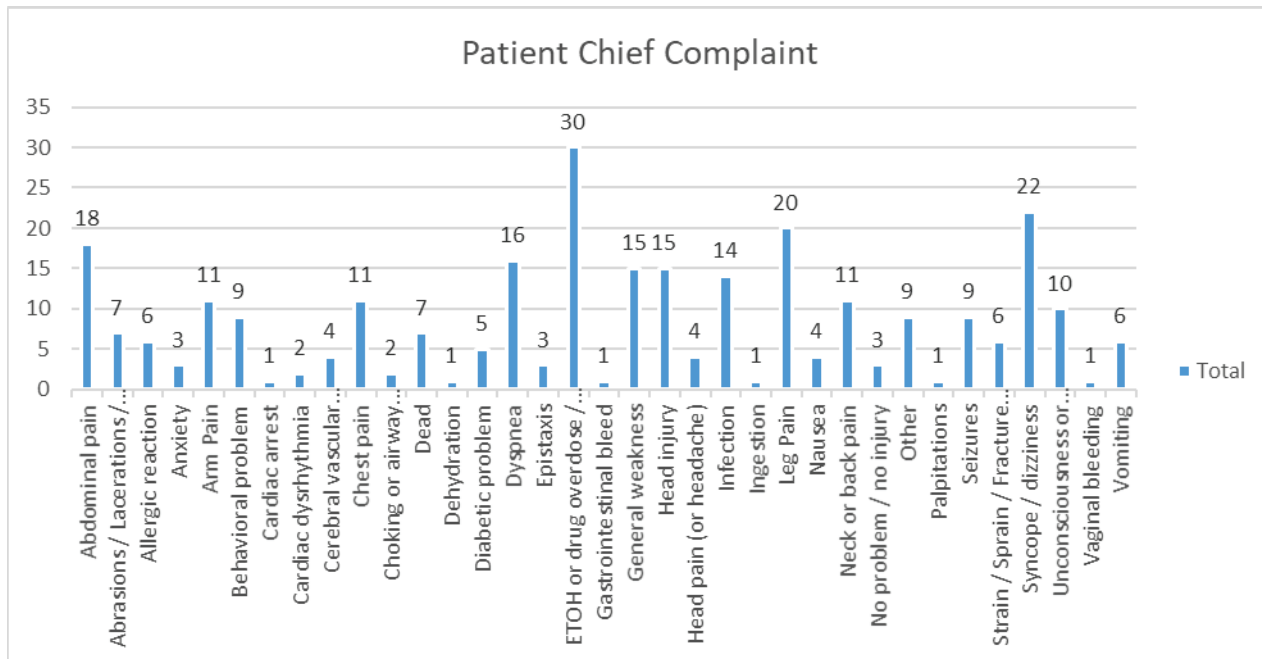
During the month of November, we ran 4 fire calls compared to 6 in November 2020. We had 38 alarm calls, which is 14 less than last year. Alarm calls are closely related to new commercial construction, where alarms are generated as new systems come on line.

The chart below indicates call proportions for the month of November:



Emergency Medical Service Calls

The most common EMS calls in November were for alcohol or drug issues with 30 patients. The second most common call type was for syncope/dizziness with 22 patients.



Measurable Outcomes

CRFD Paramedic on scene of all EMS calls 100% of the time

October 2021...100% November 2021...100%

Monthly alerts called by crews and follow-up

Cardiac Alerts	0	Transported to appropriate facility	N/A
Trauma Alerts	0	Transported to appropriate facility	N/A
Stroke Alerts	2	Transported to appropriate facility	100%
Sepsis Alerts	4	Transported to appropriate facility	100%

Correct treatment, destination, and procedures done 100%

Significant Incidents:

- **A Shift:** On 11/7, Battalion 151, Medic 151, Bureau 152, and Brush 151, responded to the area of I-25 and Sky View Lane for mutual aid with Larkspur Fire on an open area brush fire non-threatening.

- On 11/20, Battalion 151, Engine 155, and Medic 151 responded to the Meadows subdivision, on an entrapment call. A child was stuck in a baby swing at the park. The child was extricated, no medical needed.

Deputy Chief Commentary

Our call volume remains above last year's level at this time. We are currently 11.1% over last year.

We have some concerns with the lack of moisture and fuels that have become more susceptible to burn for potential for wildland fires. We are monitoring this as well as remaining in contact with Douglas County Office of Emergency Management. Should any action need to be taken, we will communicate it to everyone.

We continue to see a consistent rise in COVID incidence and positivity rates within the state, county and town. We remain current and are complying with orders and guidance at local, state, regional, and national levels with issues pertaining to the pandemic as they are updated and revised.

The ER or total divert in the southern metropolitan area continues to be extremely challenging. Consistently, there are no ICU or medical/surgical beds available at the facilities we are transporting to on a regular basis. The southern hospital zone that we coordinated with our neighboring departments in Douglas and Elbert Counties remains available for utilization when needed.

The Operations Division set three goals at the beginning of 2021 to accomplish. The goals the group decided on were:

- Sleep improvement
- Safety of our members on highway incidents, and
- Re-engaging in multi-company training.

With the combined work of everyone, I am proud to say that the team accomplished all three goals this year.

The Sleep Study Team has focused on education for our members. They will also be working with the Logistics Division to possibly look at a mattress selection for the stations as they are due for replacement. With the recommendation from the team, the department has purchased darkening blinds for all bedrooms at each station. These were ordered in July, and we are currently waiting on a delivery time due to the ongoing universal supply chain issues.

Lieutenant Osborn and DVC Bersagel-Briese presented their findings on highway incidents and any adjustments we may need to consider from the study at the annual program appraisal meeting. The group's recommendation is to add a second apparatus to all vehicle crashes, not just highway incidents. We will be implementing this change no later than March 1, 2022 to ensure that changes can be made with dispatch and training can be completed. Many thanks to Lt. Osborn and DVC Bersagel-Briese for their work on this!

Through the opportunities we were given at the Acme Brick facility, there were a variety of multi-company trainings that were completed by our members. Many thanks to everyone for the work and experience we gained through this opportunity.

The data we receive from Sky Ridge on cardiac and stroke alerts continues to show our times are well below the national standards. Our treatment continues to meet or exceed national standards. This is validated by the information on outcomes we receive from Dr. Luyten.

As part of our outcome based studies for continual improvement, we continue to focus on Cardiac, Sepsis, Stroke and Trauma alerts, from initial contact, through transport to the appropriate facility, hospitalization, and ultimately, discharge from a health care facility. We continue to work with our medical director to show these outcomes by utilizing The Modified Rankin Score, which scores a patient's ability to return to the lifestyle they had prior to their serious medical issue. We believe this data is the most comprehensive at this time for us to get the best information and continue to look at ways to improve patient care and outcome.

Annual physicals have largely been completed. There are a few members that have had scheduling challenges that will be taken care of by December 15th

In November, members were involved in physical fitness for a total of 247.5 hours.



2 separate motor vehicle crashes



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Administration Division:

Fire Chief Norris Croom

Key Admin Issues

While the election results were not all that we hoped for, the passage of 2D, the TABOR timeout, is a great thing for the Town. If there are any future TABOR surpluses, these funds will be used for police, fire, and transportation, much like we have seen in the past with previous TABOR timeouts. As for 2A, we will continue to work with Town Manager Corliss and Town Council to determine a path forward as our resource needs remain unchanged.

As we begin to finish out the year, our budget still remains on track, and overall, we should still come in just under budget. We're still monitoring expenditures and supply chain issues to ensure we remain compliant with our financial policies as we move towards December 31st. Our 2022 budget should be approved by Council on December 7th, and Town Manager Corliss has recommended four positions (3 FF/Paramedics and one Shift Training Officer) in addition to our non-personnel requests for next year. We're also just about three months away from beginning the 2023 budget process, so, yes, budget really is a year-round process.

Part of the 2022 budget includes the new public safety performance pay system. Over the course of the year, we have been working with CRPD and HR to develop and now finalize this program. We met with HR in November to develop the final implementation plan, and specific information on this new plan will be forthcoming in December. We could not have done this without the phenomenal support and efforts from our HR team and Town Manager Corliss, and we are very grateful for all that they have done for our impacted members.

If by chance you have not heard, Town Council approved an additional one-time holiday for December 23rd as a way to thank all of the Town's employees for our continued efforts during the past year. A BIG thank you to Council for this recognition!

The Town also recognizes that employees were still not able to utilize their vacation time this year as we were still somewhat travel restricted earlier in the year. As was done last year, the Town is allowing personnel to carry over excess vacation time to be placed in their vacation bank for 2022. As it stands today, this time must be used by December 31, 2022 or it will be lost. We will closely monitor employee banks as we move through 2022 to try and make sure members get to use their earned time. Depending on how things go, we may have to address this again later next year. However, I appreciate the Town making this effort to further assist our members in these extraordinary times.

Fire Chief Commentary:

As we are constantly evaluating our programs and processes, this is done to ensure continuous improvement. Accreditation is the end result of this continuous improvement; it is not the process. After Asst. Chief Rollins approached me on this topic and then we discussed it in our annual program appraisal, we want to re-emphasize that in everything we do, we are striving for continuous improvement. We should remain focused and always be moving towards our Vision and Mission. If

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we are able to maintain this, then we can achieve accredited status, but it is the continuous improvement that will make the overall difference for our department and our community.

Our community wildfire protection plan is going through one final review with Town staff, to include Town Manager Corliss, before sending to Council for consideration and possible adoption. Once adopted, we will begin work on implementation starting next year.

- As part of the startup to the CWPP, we met with the Escavera HOA to discuss opportunities to conduct some mitigation in this neighborhood. The HOA is very engaged, they have completed some mitigation on their HOA property, and are now looking to work with the Town to do the same on town property. After meeting with the HOA and reviewing their priority areas, we secured a mitigation contractor, and work is now beginning to complete the needed mitigation to tie in their work to Town property.

Starlighting was another huge success this year, and I thank everyone for all of their efforts. From set up and tear down to hosting the chili supper to a great fireworks display and everything else, I heard nothing but positive comments from town leadership and the public alike. The Town was able to use some AI to determine that there were approximately 26,000 people downtown during the prime time of 5-6 PM.

We are still discussing modifying our call types as they relate to wildland fires. We are working to align with South Metro's call types for wildland fires, so this is being reviewed for consideration. It also needs to be taken to the Elbert County Fire Chiefs as this would be a global change in how we operate. More info will follow as it becomes available.

Finally, Rick Patrick, Director of National Fire Programs at the United States Fire Administration, stopped by last month, and I had the opportunity to give him a tour of the district and discuss some of the challenges we face with growth, EMS, and wildland fire. He was very appreciative of the information as well as us taking the time to meet with him.



Chili Supper



Life Safety Division:

Division Chief Brian Dimock

Fire Marshal Commentary

During this month of Thanksgiving, I would like to take this time to thank the team that I have been given for all of their hard work and dedication over this past year with all the changes that have come our way. Some of these were our choice and many were not. Our team made the best of everything that they had to work with and are charging forward and for this I am very thankful.

As with everyone, the last 20 months have been pretty challenging with all the changes that this brought in and of itself. This team of professionals were faced with trying to complete items that require that they are consistently and constantly within the public realm.

Key Life Safety Issues –

The Life Safety Division of the fire department is a division that is not very well known to the public like the Operations Division that responds to emergency calls on the apparatus. This division works with developers, planners, and contractors to ensure that we have access, addressing, water, as well as fire and life safety items as these projects are being completed. It is equally important to this division that not only do we ensure that the public is safe, we also are looking out to ensure that the Operations Division is safe in their responses to calls for service.

During the month of November, there were a total of four complaints consuming roughly three hours of time. Two of the complaints were regarding vehicles in a fire lane, one was regarding construction materials in the street and sidewalk, and the fourth was resolving a matter that started back in July.

It is important to note that the major goal of the Life Safety Division is to complete all of the tasks requested; (not all inclusive) public education, plan reviews of development planning, concept plans, buildings, and fire protection systems; and to inspect new construction and sites, existing occupancies for code compliance; and to ensure the safety of the occupants, workers and responders who may need to respond to an emergency at the site. In addition, the division is involved in response and investigation assists to the Operations Division when requested, and provide a multitude of other services to the Town and its community members.

During the month of November, the Life Safety Division completed 753 calls for service that are described below. It is important to note that this is not a complete listing of all the items completed by the Division.

Fire Prevention Bureau – Code Enforcement / Inspection Activity:

Development and Construction activity continues to move forward at a very rapid rate. The following items were noted for November:

- 136 plan reviews were completed consuming 157.5 hours of time from the three reviewers.

Inspections activity, including construction and existing occupancy, continued strong during the month of November:

- 244 inspections were completed utilizing 177 hours. These were completed by the five members of the team. This included instruction for our newest member on some of the more unusual items that they may see.

Special Events activity continues to be busy in the fall months. We are seeing more events throughout the town and the amount of mobile food trucks has increased tremendously this year.

- There were 22 inspections and reviews of the special events using just under 16 hours of staff time, normally during the weekends and after-hours.

Overall: Maintaining fire and life safety during construction or at existing businesses is a priority within the Castle Rock Fire service area for the Life Safety Division. While this is not the only area that we monitor, this is one of the largest items that we come into contact with. During the month of November:

- A total of 180 occupancies were touched through inspections.
- The Life Safety Division logged just under 1,123 hours of total time during the normal duties of the day.

Unmanned Aerial Vehicles (UAV) –

One of the tools that is used within the Life Safety Division is the UAV's. We are constantly finding new uses within the emergency response fields. Although these look like any other UAV, these are the workhorse of this Division. They are very useful for construction site documentation, search and rescue operations, pre-fire inspections, fire operations, and wildland fire fighting. This is a very perishable skill and needs to be exercised as often as it can be.

- The UAV pilots logged a total of 42,200 feet of flight with a total flight time of 253 minutes. This was completed during the 43 flights that took place.

Responses/Investigations –

November increased our response assists and investigation entries. Although the number of entries were relatively the same, the amount of time spent on these items increased due to numerous other factors, i.e. severity of item, or the length of time needed to conduct the investigation.

- 5 response assist were logged to aid the Operations Division with items that they had, taking a total of 16.75 hours to complete.
- 11 investigation entries and 4 law enforcement entries pertaining to investigations and one of the members had court or other LE related activities, logging a total of 15.25 hours of time.

Public Education –

A total of 11 events took place during the month of November making contact with 245 citizens. A total of 18.5 hours were utilized in conducting public education and engaging in community risk

reduction. However, this does not include the hours of time that were used to coordinate, prepare and complete follow up items after the events and classes took place.

November Highlights for CRFD Public Education and Events:

- School visits in the community and group visits at stations
 - Met with different groups during month of November.
 - Groups included visits with area schools, [Wellspring S.T.A.R.S.](#) and [Freedom Service Dogs of America](#).
 - Our goal for these visits is for all individuals to walk away learning something that can possibly save their own life and to make the community safer.
 - Crews and educators utilize a department wide Public Education binder to give our audiences a consistent message during every interaction.
 - Cognitive development and developmental characteristics throughout the lifespan are utilized to tailor messages to different age groups, as well.
- Cardiopulmonary Resuscitation (CPR) classes
 - HeartSaver Total trainings with the Town of Castle Rock Water Department
 - HeartSaver Total is a course designed to prepare participants for the most common types of first aid emergencies and equips them with CPR skills for adults, children and infants. This comprehensive curriculum from the American Heart Association meets Occupational Safety and Health Administration (OSHA) requirements.
 - Upon completion of the HeartSaver Total training:
 - 100% of participants felt confident about using the skills the course taught them.
 - 100% of participants stated they “would now be able to respond in an emergency because of the skills they learned in the course.”
 - Feedback from participants:
 - “Hands on training is so helpful! Both instructors did an awesome job!”
 - “The shorter class from a full day down to half was wonderful.”
 - “Great content.”
 - BLS training with Castle Rock Police Department Explorer Post
 - This training is designed for healthcare professionals and other personnel who need to know how to perform CPR and other basic cardiovascular life support skills in a wide variety of in-facility and prehospital settings. Classes cover AED, ventilation devices, rescue breathing and two-person CPR techniques.
 - Upon completion of the BLS training:
 - 100% of participants felt confident about using the skills the course taught them.
 - 100% of participants stated they “would now be able to respond in an emergency because of the skills they learned in the course.”

- Feedback from participants:
 - “I appreciated the feedback we received from the instructors throughout the course.”
 - “The amount of hands on learning we were able to do was very helpful.”
- PulsePoint Education and Awareness
 - PulsePoint is a 911-connected app that immediately informs you of emergencies occurring in your community and can also request your help when CPR is needed nearby. These alerts are in real-time and simultaneous with the dispatch of medical care, allowing everyday citizens to be the help until help arrives.
 - 543 PulsePoint App users following CRFD on the app enabled CPR alerts during the month of November.
 - Download the FREE [PulsePoint app](#) and follow Castle Rock Fire and Rescue today!

Car Seat Education

- Crews and administrative staff assisted with the completion of 22 car seat checks during the month of November.
 - These car seat checks were comprised of 18 rear-facing seats and 4 booster seats.
 - Car seat checks were performed at our 5 stations throughout the month.
- Car seat checks provide an essential opportunity to educate parents/guardians in how to install and properly use these life-saving seats for their children.
- Community Member feedback:
 - “Beyond all our expectations! Thank you!”
 - “The techs helped me practice how to use the car seat correctly. Now I feel I can safely install the car seat alone and know what to look for.”
 - “Thank you so much!”
 - “Excellent service, thank you!”
- Of the car seat education that was provided during the month of November:
 - 100% of respondents “would recommend this service to friends and family.”
 - 100% of respondents indicated they are “better educated in child passenger safety after this experience.”



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Training Division:

Division Chief Oren Bersagel-Briese



Division Chief Commentary

November saw the end of our formally organized training effort at the Acme property, and we concluded with a great series of live-fire trainings in the main office building. There is no substitute for good live-fire evolutions, and we appreciated all of the great efforts to make those drills valuable. There was also a lot of help from all levels of the organization, and we are appreciative of the support to pull off this kind of training. On the last day, we burned the building to the ground; which gave us another great opportunity to witness fire growth and development...and to see first-hand the amount of survivable space that might exist in a building after it has been well involved for a long time.

Following a lot of work by our Legal Department, we were able to roll out a waiver form that now allows crews to train at non-town-owned facilities. This has been a hindrance to training efforts over the past few years, and we are extremely thankful for Legal's support in finding a way to allow these trainings to take place. In leveraging this new opportunity, B-shift was able to hold a multi-company, multi-agency drill at the new building on Home Street that featured long hose stretches, working with automatic-aid partners, division supervision, and searches.

The biennial Acting Lieutenant School was completed in mid-November, with several members now ready to begin their ALT task books. This year's school featured classes on leadership, strategy and tactics, peer support scenarios, how to have hard conversations, administrative support, and other aspects of the organizations. We'd specifically like to thank everyone that helped with the class by providing their time investment in the future leadership of the department. After the classes, we have been meeting with the new ALTs and their LT mentors to issue task books...so expect to start seeing them soon in the front of the trucks!

With the recent update in the job descriptions, EMS training has formally moved under the Training Division. We were able to have a meeting with Lt. Moore to talk about opportunities to support and help his efforts in delivering the monthly trainings, and we look forward to finding ways to bolster this already successful program. Speaking of EMS training, we appreciate Lt. Moore's coordination of this month's EMS training on capnography.

Early in the month, crews spent time with the sales reps from MSA going over the new packs. Following that, crews have been doing a lot of training with the new packs in preparation for a January in-service date. November also featured a great department-wide training put on by FF Nate Peery at the new Encore building, where crews discussed elevator operations and building-specific S/T considerations. This month was also home to the latest round of SimsUShare trainings for the

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shifts, focused on multi-family operations. We'd like to thank all of the instructors that put on those different trainings!

While Capt. Hood is detailed up to the academy through mid-December, the schedule allowed for him to spend time at the department working on CRFD training and certification needs, planning the transition academy, and connecting with various crews. We anticipate that the new members will be able to come on line in mid-January.

In November, crews trained more than 2,425 hours on a wide range of topics to stay operationally prepared including COTF dog skills, EMS topics, driver/operator, engine and truck company operations, forcible entry, hose work, incident command, ground ladders, professional development, size-up, physical fitness, search and rescue, and much more.

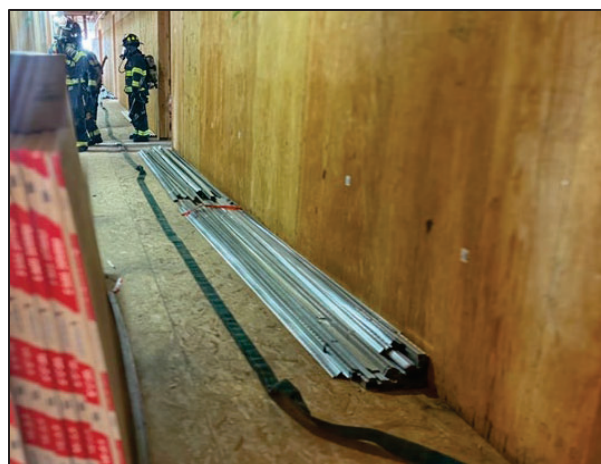
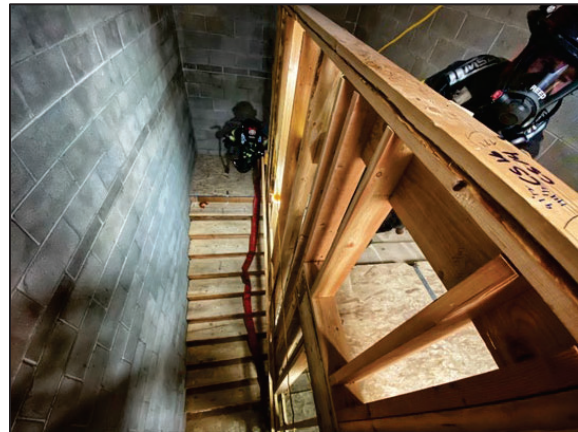
Project Progress Report

We are currently working on the following projects:

FTC Projects
WMFR academy and transition academy
MSA in-service training program
Acme brick site

Global Technology Team
Colorado Fire Comm. Training Subcommittee
CMCB

Drills with South Metro Fire at Home St.





Live-fire evolutions at Acme



Chief Croom helping out at live-fire evolutions at Acme



Live-fire evolutions at Acme



Live-fire evolutions at Acme



Live-fire evolutions at Acme



Live-fire evolutions at Acme

Logistics Division: **Division Chief Jim Gile**

Division Chief Commentary

The Logistics Division has continued to work on various projects as we come to the final month of the year. We have worked cooperatively with Douglas County Sheriff's radio technician in order to get both mobile and portable updates done to all of our department radios. This included adding CRPD channel 5 to the C-bank, and making some further Bluetooth tweaks from lessons learned in the MSA trainings that crews have been doing.



Additionally, Logistics and Equipment Support Technician (LEST) Keegan and I have been working on compiling all of the SCBA data needed for the PSTrax SCBA module. We hope to have this go live at or near the same time as the SCBA's. Some things you will notice in the module, your daily SCBA checks will need to be documented. Any time a bottle is filled you will need to document it, and any deficiencies found will also need to be documented. These changes will bring us in line with how we do checks on apparatus and medical bags and with updated NFPA standards. We also worked with the R&D Team and Hazmat Team to secure 50 gallons of non-PFAS foam. This allows us to remove from service all of the PFAS containing foam that was carried on the apparatus. We submitted to CDPHE for the state sponsored takeback program and have been accepted into that program. This will allow us to dispose of the PFAS containing Class B foam we had in stock and on apparatus at no charge to us; this equates to 175 gallons total.



We continue work on various station projects that we are attempting to get done by the end of the year. These included ceiling repair at Station 151 kitchen. The repairs have been done and paint is scheduled. We had also identified cement side walk replacement in front of Station 154, a wooden fence and gate replacement around the yard and fuel/generator enclosure. We are still working on these with Town Facilities, but we are having difficulty getting contractors for bids. Other projects such as the Station 154/155 door raise, are going to have to push to 2022. This is due to difficulty getting a contractor and structural steel being difficult to get. We will put this out on a RFP after the first of the year for a hopeful spring time start.



Station 151 kitchen ceiling repair

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LEST Keegan continued his work in support of department operations. This month, he finished performing annual NFPA fit testing of our new MSA G-1 masks. He has also been working on scheduling the annual testing required by NFPA for equipment next year. He continues to be available to help in moving apparatus around or chasing parts for Ben when needed. LEST Keegan continues to care for the day to day supplies and logistics needs of the department. He also moved Class B foam from each station to the small garage at Station 153 for storage until CDPHE makes arrangements to pick it up.



Sr. Emergency Vehicle Technician (EVT) Ben Jennings continues to take care of the needed repairs and maintenance of all of our heavy apparatus, and some of our light apparatus. He has recently been working on the fleet of aerial apparatus. He has been working on Quint 155 due to the emergency repairs needed, as well as preventative maintenance service and aerial service and inspection. Ben also had a number of parts he had pre-ordered for various write-ups, and he is taking care of these while the unit is in the shop. We also have reserve Quint 159 out to a vendor for suspension work and some needed body work as

well. Due to some very nice weather, Sr. EVT Jennings has been able to complete work that is required to be done outside due to space limitations in the shop. As with all other trades, supplies and parts are an issue for him as well. Sr. EVT Jennings also continues to work with Lt. Richardson and Boise Mobile Equipment on the two Type VI brush trucks in process there.

There have also been some additions and changes at the PSTF South that everyone should be aware of, CRPD has moved their Training and Logistics personnel into the office space on the North side of building. Please be aware that we are not the only ones in the building anymore when parking or visiting the PSTF Complex. With the parking struggles we continue to have, please avoid parking apparatus in the drive of the South building. You will also see the parking lot has been reconfigured and restriped.

Division Project Report

PSTF South building projects

Cell and MDC replacement

First Net Cellular project

Sierra Wireless gateway pilot

New staff vehicle orders for next year

Station 154 & 155 door raise project

SCBA replacement project

COVID-19 logistics and supply

CPSE Self-Assessment Manual

New BC spec for 2021

New Type VI spec. for 2021

New air/light trailer spec for next year

HAAS alerting system (the system that alerts drivers of emergency vehicles in the area) totals for November are 2,022. Year to date is 26,571 and the total since we began the program is 123,769. Castle Rock Fire and Rescue was the first agency in Colorado to implement the system

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Accreditation and Emergency Management:

Assistant Chief Craig Rollins

On November 30th, the department conducted its annual program appraisal. As part of this appraisal, we discussed the terminology around accreditation and how it relates to CRFD. Over the past 12 years, we have viewed accreditation as a process, when in fact, accreditation results from the continuous improvement model and the philosophy that we have adopted. Continuous improvement mirrors our vision of "Being the Best at providing emergency and prevention service," it is an ongoing, iterative process that never stops. Achieving and maintaining an accredited status is a validation that our daily operations and activities will move us closer to our vision of "Being the Best" and enable us to be successful in our mission of providing "High Customer Satisfaction through quality preparation and excellent service."

Other points of discussion were adding an additional suppression apparatus to Motor Vehicle Crashes (MVC), potential new call types led by Lt. Osborn and DVC Briese, and response plans for structure fire and wildland fire incidents. I want to thank Lt. Osborn (representing the Safety Team) and Lt. Moore (representing the Compliance Team) for their efforts. Because of their time and dedication, we can have evidence-based discussions about how to best utilize our resources and ensure the safety of our members.

November saw continued work on both the self-assessment and risk assessment documents. The self-assessment document continues to move forward. Most categories have a first draft completed. However, with the election behind us, we need to ensure that any references to the ballot measures reflect the results. Data quality continues to be a pain point in updating the risk assessment. Various data sources have required additional time to verify, validate, and correct. The expected data for the Risk Assessment is the end of the year.

On the emergency management side, COVID still requires ongoing attention, research, and status meetings. With the election's outcome, the department will not be able to hire a dedicated emergency manager in 2022, and there are still several documents that are due for an update or initial draft. Lastly, the 2021 Starlighting was, by all accounts, a great success. There were no significant incidents (Fire/EMS/Law) that occurred within the event footprint. Only a few lost children/partners which were resolved within a few minutes.



Town of Castle Rock

Agenda Memorandum

Agenda Date: 1/6/2022

Item #: **File #:** PS 2022-003

Castle Rock

POLICE DEPARTMENT



NOVEMBER 2021

One-By-One Policing

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive

One-by-one policing is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our mission of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community **one by one and where the community reaches back.**

"[Animal Control] Officers Hutchings and Young helped me with a dog I'm going to raise. The officers involved in animal control were so much help, and I just wanted to let you guys know how much I appreciate it. Its just awesome that you really do pull through and help people. Thank you very much, I appreciate it and wanted to let you know."

A. C. (11/29/21)

"Some amazing officers from your department have helped my neighborhood, Pinon Soleil, feel safer. Officer Morrissey gave a safety presentation at Pinon Soleil's last meeting. Several homeowners were feeling uneasy about cars entering the neighborhood in the late night hours. Officer Morrissey's information about how the Flock cameras are helping catch criminals as they enter Castle Rock was great to hear. His tips on the 9 PM Routine and crime prevention through environmental design (CPTED) were very helpful! My neighbors and I so appreciate the time Officer Morrissey spent answering questions and for giving a safety presentation at our HOA meeting! Also, earlier this month, a neighbor let me know that they saw a [homeless camp site] near the back of my yard and ditch area. Several days later, there were clothing items hanging in the scrub oak near the area. Feeling a bit uneasy about this, I called the non emergency line to see if someone could stop by to check it out. I was very thankful Officer M. Fuino checked the area to make sure someone hadn't made the area a camp site."

Stephanie B. (11/28/21)



"I was just pulled over by Officer Webster and wanted to say he was very professional and a great guy."

John B. (11/12/21)

"I wanted to say thank you once again for your huge effort in helping to get Miss Darsby to her foster [pet] home safe and sound. Having people like you to help in this effort is what made it possible. She is with a different rescue than the one I volunteer with, but if I hear anything I'll pass along the information. Hopefully she'll soon learn that there are good people who want to help her and her puppies. I hope you both [Animal Control Officer Hutchings and Officer J. Lane] enjoy your Thanksgiving. I know I'm thankful for the work you do!"

Tara (11/23/21)

Voice message received for two officers who recently helped a citizen on two different occasions. She stated she was treated so wonderfully and with such respect by both officers. She wished to thank Officer B. Schuster for helping with a protection order... She thought you were kind and amazing...She also wished to thank Officer Manzanares for coming to her rescue when her car broke down in traffic. She stated the officer was wonderful and stayed with her to make sure everything was safe and secure. Both these situations meant the world to her, and she wished to recognize them both.

Adiana A. (11/18/21)

"I just wanted to take a moment to express my gratitude towards Officer Yowell. The officer stopped me on Saturday evening and informed me that my passenger tail/break light was out, which I was unaware of. Rather than give me a ticket, he instead took a few moments to inspect my other lights to make sure I didn't have additional issues and gave me the opportunity to repair the issue without the increased hardship of having to also pay a fine.

These days, people far too often only express dissatisfaction and don't take the time to express gratitude. So - thank you Officer Yowell!"

Andrew C. (11/15/21)

Congressman Ken Buck congratulated Chief Cauley on his appointment and willingness to serve on the IACP Board of Directors for the mid-size agencies division. He also thanked Chief Cauley for his service to the Castle Rock community.

Congressman Ken Buck (11/9/21)

Message from the Chief



The format of the department's monthly report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community. There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime

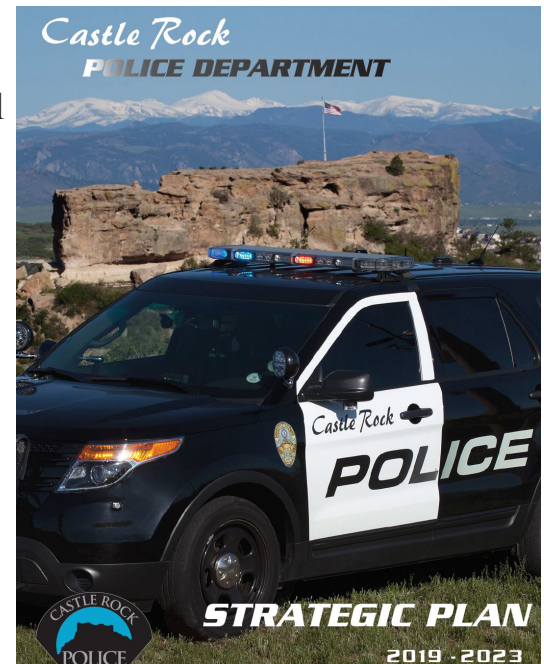
Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training



Read entire [CRgov.com/PDplan](https://www.crgov.com/PDplan)

Keep an eye out for the antics of LEO the Castle Rock Police Department Elf on our social media pages throughout the month of December.

Leo will provide holiday safety tips, giveaways and plenty of cheer!



[Facebook/CRpoliceCO](https://www.facebook.com/CRpoliceCO) and [Instagram/CRpoliceCO](https://www.instagram.com/CRpoliceCO)

Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Response Times					
PRIORITY 1 CALLS FOR SERVICE	# of Calls	Average Dispatch Time	Average Wait to Enroute	Average Drive Time	Average Time Ofcs on Scene
November	72	1.34	0.32	5.63	68.18
October	93	1.46	0.37	5.81	66.39
September	103	1.94	0.29	6.04	59.75
2021 YTD	897	1.47	0.30	5.45	68.35
2020 MON. AVG	77	1.41	0.32	5.87	59.20

Note: The above time references are fractions of minutes

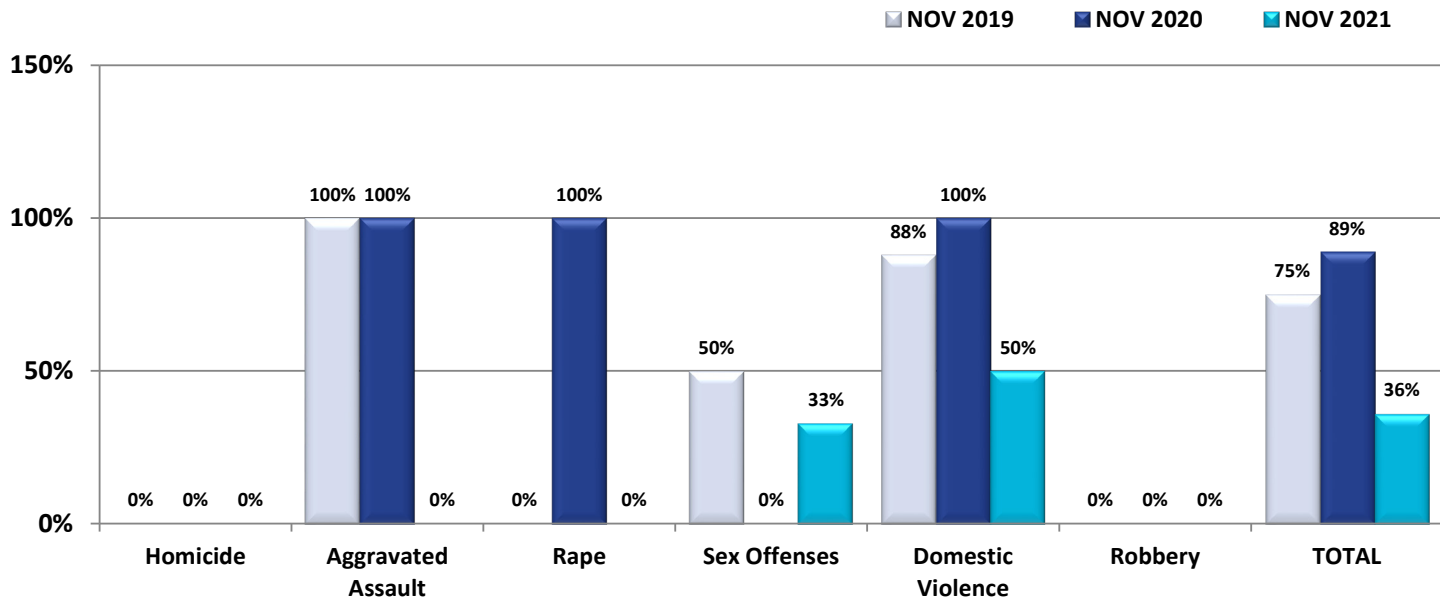
Persons Crime						
Crime Offense	2021 NOV	2020 NOV	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Homicide	0	0	0	0	0	0%
Rape	2	1	1	12	9	33%
Sex Offenses	3	3	2	16	19	-16%
Domestic Violence	14	18	17	164	172	-5%
Aggravated Assault	2	5	2	22	25	-12%
Robbery	1	0	0	7	1	600%
Total Persons Crimes	22	27	22	221	226	-2%
Property Crime						
Crime Offense	2021 NOV	2020 NOV	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Burglary	12	5	7	93	75	24%
Fraud/Forgery	3	2	27	62	217	-71%
Motor Vehicle Theft	18	18	6	86	89	-3%
Theft from Motor Vehicle	11	44	21	243	275	-12%
Theft	48	77	53	698	658	6%
Vandalism	39	44	29	397	343	16%
Total Property Crimes	131	190	143	1,579	1,657	-5%
TOTAL ALL CRIMES (Person/Property)	153	217	165	1,800	1,883	-4%

Priority 1: Crime (continued)

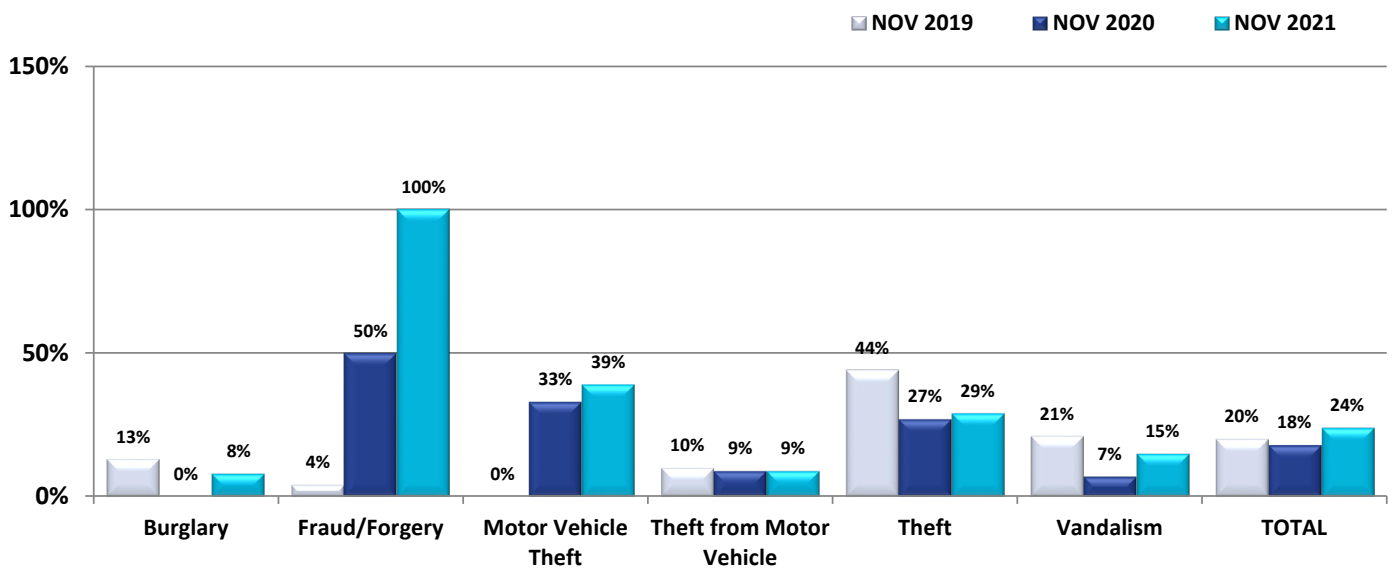


Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

Persons Crime Clearance Rates (2019-2021 Comparison)



Property Crime Clearance Rates (2019-2021 Comparison)



Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

Priority 1: Crime (continued)

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)						
Activity	2021 NOV	2020 NOV	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Cases assigned - Staff Advocates	28	25	23	234	237	-1%
Cases assigned - Volunteer Advocates	12	10	10	134	114	18%
Total cases assigned	40	35	33	368	351	5%
Total victims served	81	49	62	711	590	21%
Volunteer office hours	6	2	6	25	6	317%
Total call out hours	35	2	17	175	112	56%

CRPD Victims Assistance Unit

In November, the four law enforcement victim assistance programs conducted a joint training with volunteers. Our invited guest speakers were Jenni Schaffer and Francesca Lawrence from the Victim Witness Unit at the Douglas County District Attorney's Office. They presented on Domestic Violence Dynamics and the criminal justice process for domestic violence cases. The collaborative trainings are held three to four times a year to bring volunteers together to learn and share experiences.

Volunteer Spotlight:

Crystal Porras has lived in Colorado for 17 years. She is the mother of four children—the last of which just moved out in the fall. Even with all of the kids out of the house, it seems like she spends much of her time talking with them! While her kids were at home, Crystal was very involved in their schools. She was involved in the PTO and founded and served in the Mustang Moms organization. She previously served as the President of the School Accountability Committee at Ponderosa High School, where she continues to serve as the community representative. She has been married to her husband Troy for 27 years. Crystal is very excited to serve as a victims advocate volunteer in Castle Rock.



Priority 2: Traffic Safety



Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes						
Crash Type	2021 NOV	2020 NOV	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Fatality	0	0	0	0	0	0%
Injury	2	1	2	24	22	9%
Non-Injury	73	51	67	747	597	25%
Traffic Crash Total	75	52	69	771	619	25%
Traffic Enforcement						
Traffic Type	2021 NOV	2020 NOV	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Driving Under the Influence (DUI)	9	9	9	95	95	0%
Traffic Citations Departmentwide						
Call Type	2021 NOV	2020 NOV	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Traffic Tickets Issued	119	191	129	1,405	1,284	9%
Written Warnings	109	141	223	1,895	2,071	-8%
Total Traffic Stops	228	332	521	3,300	3,355	-2%

Note: Total traffic stops includes municipal and state traffic stops.



Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2021	3	80	0.0375	-62.5%
2020	8	80	0.100	-12.2%
2019	9	79	0.114	113.6%
2018	4	75	0.053	29.8%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%

Training Hours						
Topics	2021 NOV	2020 NOV	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Hours	622.0	293.0	537.1	8,641.8	6,886.0	25.5%
Types of Trainings					Hours per Type	
Internal/In-service (Firearms, arrest control, criminal investigations, designated marksman course, red dot instructor course)					509	
External Training (Shotgun instructor, leadership, active shooter for SROs, drones and accident investigations)					113	

Accomplishments / Recognition						
Type	2021 NOV	2020 NOV	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Compliments	13	19	8.8	104	191	-45.5%
Recognition / Awards *	0	56	5.5	65	67	-3%

*The recognition category's 2021 YTD was revised to include late applause awards for the month of October.

Priority 4: Prepare for Future Growth



Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

Calls for Service (CFS)						
Calls for Service (CFS) Per Officer / Per 1st Responder	2021 NOV 80 OFC /55	2020 NOV 80 OFC /55	3-YR MO. AVG	2021 YTD 80 OFC /55	2020 YTD 80 OFC / 55	% Change 2020-2021
CFS TOTAL, includes self-initiated (SI)	4,401	4,805	5,623	53,869	59,344	-9.2%
CFS, excludes self-initiated (SI)	2,023	1,857	2,056	23,424	21,963	6.7%
Year-to-Date (Per 1,000 citizens)	26.7	24.5	26.7	309	290	6.6%
CFS per Officer, excludes self-initiated	25.3	23.2	24.3	293	275	6.5%
CFS per 1st Responder, excl. self-initiated	36.8	33.8	35.7	426	399	6.8%

Note: The prior year's statistics (YTD/3-yr mo. avg) reflect periodic adjustments due to population and CFS revisions.

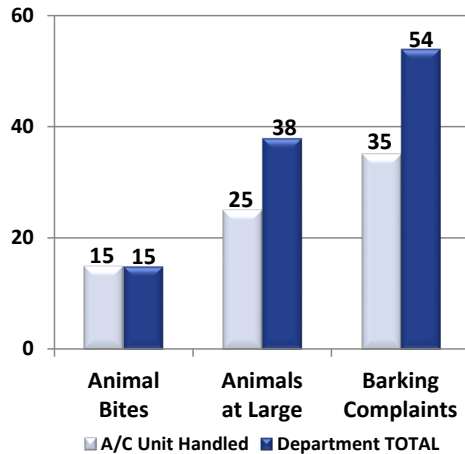
Communication Incoming Phone Calls						
911 Calls	# of Calls	Avg per Day	AVG Answer Time (sec)	Answer Time ≤10 secs.	Answer Time ≤15 secs.	AVG Call Length (sec)
November	531	18	4.05	97.6%	99.8%	190.9
October	598	19	3.96	98.0%	99.8%	179.1
September	588	20	3.43	99.3%	100.0%	168.7
2021 YTD	6,004	18	3.30	98.7%	99.9%	188.3
2020 Monthly AVG	495	16.3		96.8%	99.5%	190.9
APCO and NENA Standard:*				90.0%	95.0%	N/A
Mon. Administration Calls	4,059	135				
Mon. Outbound Calls	997	33				
YTD-Administration Calls	50,710	151				
YTD-Outbound Calls	12,754	38				

*Association of Public-Safety Communications Officials (APCO) and National Emergency Number Association (NENA)

Downtown Liaison Officer (DLO)						
Type	2021 NOV	2020 NOV	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Parking Enforcement/CFS	131	167	128	2025	2007	0.9%
Parking Warnings	35	60	61.4	761	835	-8.9%
Parking Tickets	27	11	54.8	261	463	-43.6%
Counter Accident Reports	0	0	1.5	3	19	-84.2%

Priority 4: Future Growth (continued)

Animal Control Response Comparison November 2021

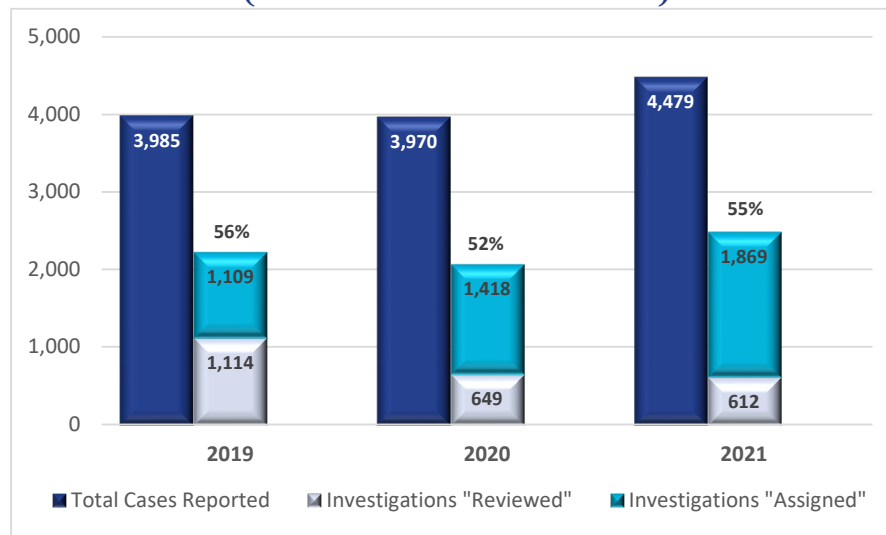


The ACU handled:

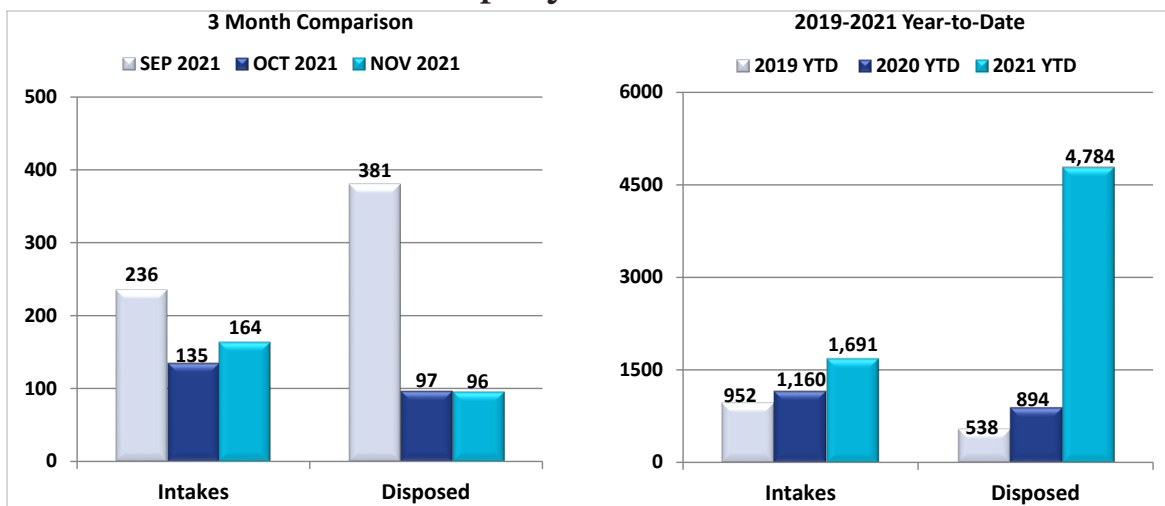
- 100 Percent of animal bites
- 66 Percent of animals at large
- 65 Percent of barking complaints

Note: The remainder of animal calls for service are handled by on-duty officers.

Investigations Case Reports (2019-2021 Year-to-Date)



Property & Evidence



Priority 4: Future Growth (continued)

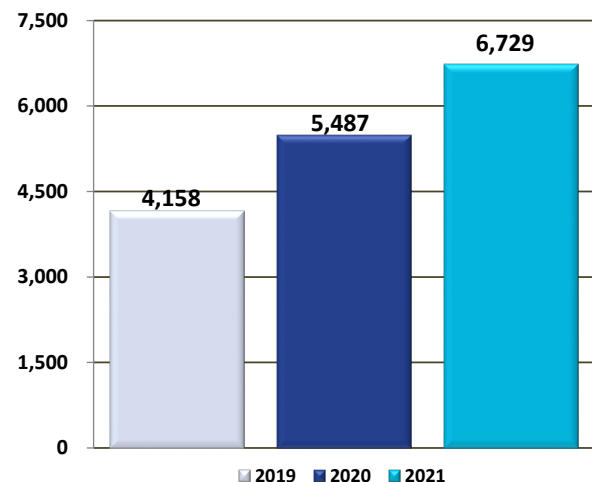
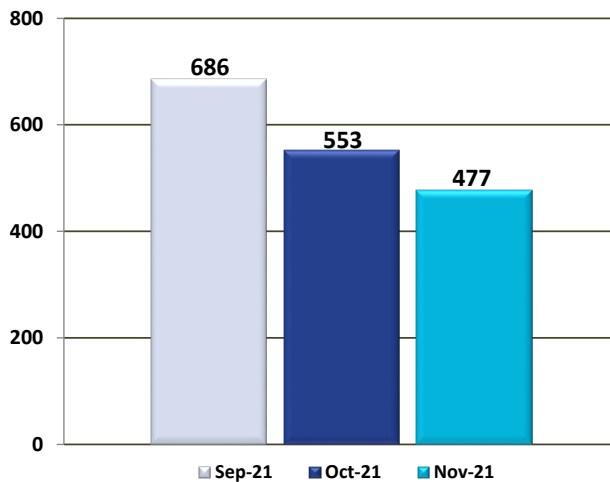


Records Unit

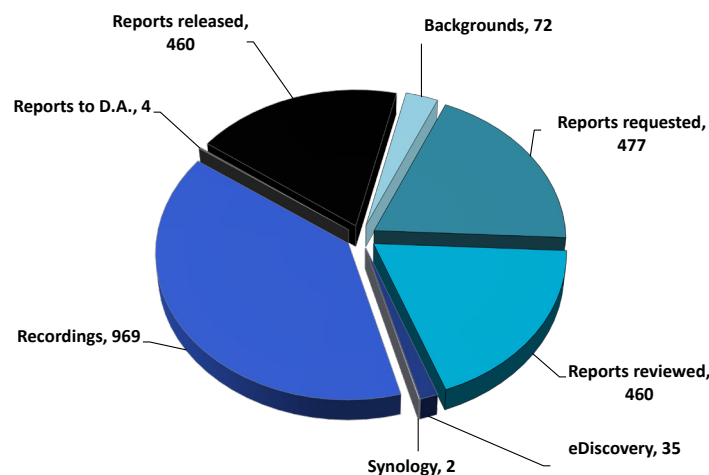
Workload	Backgrounds	Reports requested	Reports reviewed	eDiscovery	Synology*	Recordings	Reports to D.A.	Reports released
NOV 2021	72	477	460	35	2	969	4	460
NOV 2020	138	462	420	75	1	854	2	411
% Change 2020-2021	-47.8%	3.2%	9.5%	-53.3%	100.0%	13.5%	100.0%	11.9%
3-YR MO. AVG.	95	409	422	62	5	436	12	381

* Felony drug cases

Reports Requested Three-Month Comparison Year-to-Date (2019-2021)



Records Unit Workload NOV 2021



Priority 5: Community Policing & Partnerships

Goal 1: Community engagement through outreach and education

Crime Prevention and Community Partnership Programs						
Running Program Types	2021 NOV	2020 NOV	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Crime Free Multi-Housing	0	0	1.8	25	23	8.7%
Crime Free Self-Storage	0	0	0.4	9	9	0.0%
Rock Watch	0	14	30.4	550	497	10.7%
CPTED (Crime Prevention)	1	0	0.6	21	14	50.0%
R-U-OK	0	N/A	N/A	16	6	166.7%
Total Activity	1	14	8.3	621	549	13.1%

Note: R-U-OK totals periodically fluctuate as members enter or leave the program

Volunteer Hours						
Unit Hours	2021 NOV	2020 NOV	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Explorer Unit	192.3	55.5	195.8	2,199.3	933.0	135.7%
Victim Advocates	436.0	443.0	439.2	4,989.0	4,856.0	2.7%
VIPS-Community Safety Vol.	112.0	59.0	206.5	1,231.0	1,018.0	20.9%
VIPS-Admin & Investigative	26.5	58.0	40.4	265.3	471.0	-43.7%
Total	766.8	640.5	888.4	8,684.6	7,278.0	19.3%

Goal 2: Optimize communication and marketing programs

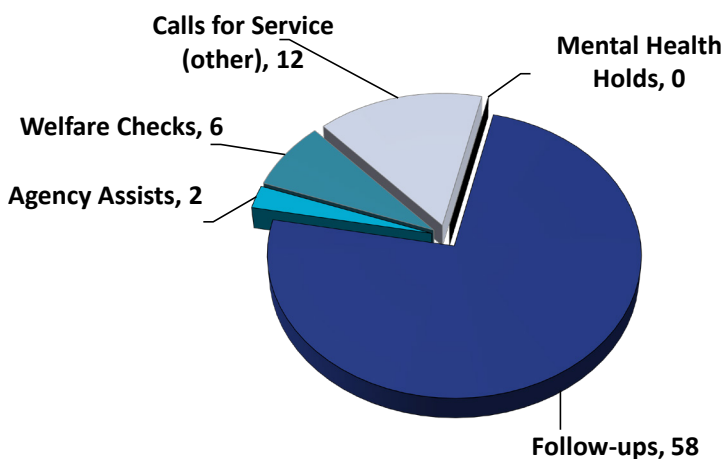
Public Information Officer (PIO)				
NOV 2021	Facebook	Twitter	Nextdoor	Instagram
Followers	16,784	3,430	33,745	3,157
Number of posts	27	11	4	19
Total Engagement	19,142	256	6,864	4,433
	Police		Town	
Call outs/Incident Response	0		1	
	TOTAL			
Media Inquiries	1			

Priority 6: Technology, Equipment & Practices

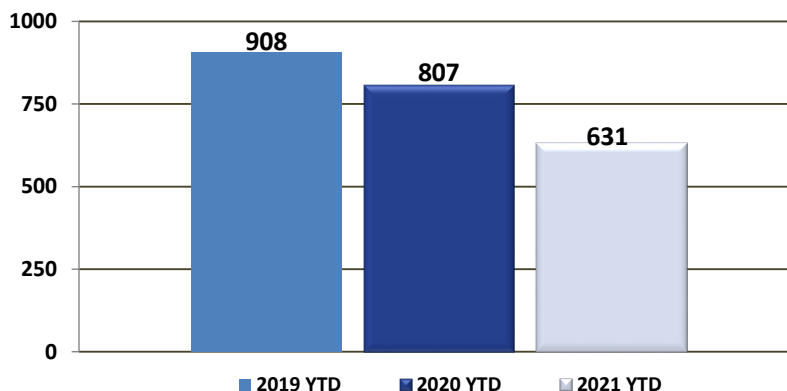


Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT) Dashboard NOV 2021



CRT Total Calls for Service (Year-To-Date)



Domestic Violence Lethality Assessment Program (LAP)						
Call Type	2021 NOV	2020 NOV	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Total LAP reports completed	7	12	11	108	104	4%
High Risk	4	4	6	45	58	-22%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at [LethalityAssessmentProgram.org](https://www.lethalityassessmentprogram.org)

ePoliceReporting						
Online Reports	2021 NOV	2020 NOV	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Online reports received	22	39	25.7	765	312	145.2%

Department Highlights

K9 Unit Shogun & Maverick

Patrol Deployments: 6

Officer Gondeck and Maverick deployed three times this month on a K9 protect* and two building searches. Officer Fellows and Shogun also deployed three times on one K9 protect and two building searches.

Narcotics Deployments: 5

Officer Fellows and Shogun deployed to three vehicle sniffs, one of which included an agency assist. Officer Gondeck and Maverick deployed to two vehicle sniffs, which included one agency assist.

Shogun located .5 grams of Cocaine and Cocaine paraphernalia.

Training: 40 hours

Both K9 Units (Officer Gondeck/Maverick and Officer Fellows/Shogun) trained 20 hours this month.



Maverick



Shogun

***K9 Protect** is a term the department uses when a K9 is on the scene of a high-risk call. The K9 is on standby to protect officers or assist in apprehension. The presence of the K9 gains compliance. Examples include high risk traffic stops, higher risk attempt to contact, etc.



PIO Temby's Corner NOVEMBER'S Top Post

November 20, 2021 7:31 p.m.

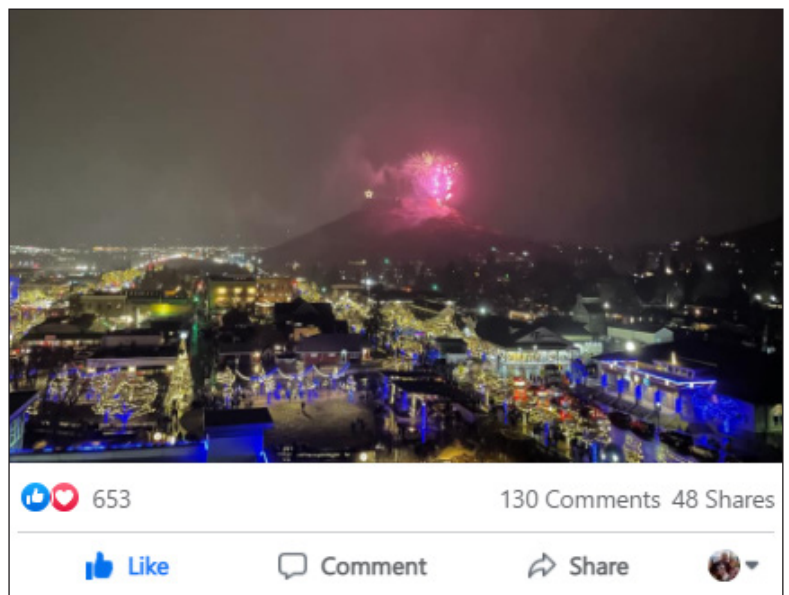
The top post this month was none other than the Town's annual Starlighting event.

"It was incredible seeing everyone in downtown Castle Rock tonight for the annual Starlighting tradition. What a fantastic way to kick off the holiday season!"



And a special shoutout to Castle Rock Police Chief Cauley who captured this magical moment. We'd love to see your Starlighting pics... post them in the comments!"

#WeWorkForYou
#OneByOne



Many Thanks to our Generous Citizens and Business Owners



Delicious desserts throughout the month were gifted to our department!



Our upcoming Heroes & Helpers program brings out the generosity within our Town.

Thank you to (Left to Right): Stinkin' Good Green Chili, Sozo Chiropractic, and the Skurich Memorial Fund.

Thanksgiving Dinner with the on-duty staff provided by Robin



On Thanksgiving, Robin Underhill prepped, cook, delivered and served all of the Castle Rock Police Department's officers and dispatchers with a Thanksgiving feast for the second straight year. In addition to Thanksgiving, Robin also served CRPD a Christmas Day feast last year (along with countless other donations throughout the year).

We can't say enough how much your love and support means to us. Thank you, Robin!

VISION

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.



MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.