

Castle Rock

POLICE DEPARTMENT



July 2021

One-By-One Policing

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive

One-by-one policing is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our mission of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community **one by one and where the community reaches back.**

"I wanted to take a moment to express my gratitude and appreciation to **Sergeant E. McCarty** of the Castle Rock Police Department Patrol Division. I was tasked by my agency with speaking to various police departments regarding their current patrol schedules and evaluate whether the Lakewood Police Department could effectively transition to another patrol schedule. On 06/30/2021, I walked into the Castle Rock Police Department seeking information from a sergeant regarding your department's patrol scheduling process. Sergeant McCarty spoke with me in the lobby for nearly 10 minutes, providing me with all the information I was seeking. He was very cordial and professional in his demeanor, and he graciously agreed to email me more information.

Within a couple of days, I had received a detailed email from him regarding the patrol schedule utilized by your agency, the minimum number of patrol officers on each shift, and the factoring in of specialized units, etc.

The teamwork and professionalism shown by Sergeant McCarty was noticed and appreciated by both me and my parent agency. Thank you."

Sgt Ricky V. (Lakewood PD) (7/4/21)

"I want to extend a huge thank you to the officer [**Officer J. Lane**] that took the time last night to wake me up to close all three of my garage doors. His actions likely averted a theft or worse, and I really appreciate his patience in taking his time to ensure nothing was stolen and everything was secure. I did not get the officer's name, so if you could please review your records and offer my thanks, I would greatly appreciate it! Thank you again for everything CRPD does for our community."

Scott M. (7/17/21)

"Sadly, we lost a dear friend and longtime resident of the Masters Club Subdivision yesterday. The first responders all acted with the utmost dignity and professionalism. Patrol **Officers Rabon and Fuino** did an outstanding job showing professionalism, compassion and comfort to the family and close neighbors present. Officer Fuino should be commended on his actions, compassion and professionalism displayed, it was far beyond his years."

Jamie H. (7/26/21)



Message from the Chief



The format of the department's monthly report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community. There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

- Priority 1: Crime
- Priority 2: Traffic Safety
- Priority 3: Employees
- Priority 4: Prepare for Future Growth
- Priority 5: Community Policing and Partnerships
- Priority 6: Technology, Equipment and Training



Read entire [CRgov.com/PDplan](https://www.castlerockco.gov/CRgov.com/PDplan)

Special Thanks to La Petite Academy!

Fun in the sun! A huge thank you to La Petite Academy Castle Rock for hosting the Town's first responders on July 21...we had a blast!

Castle Rock Police Department and Castle Rock Fire and Rescue stopped by to say hello, answer questions and show off their vehicles to the kiddos. A special appearance was made by Buttercup.

Original Facebook post can be found on our department's page: [CRpoliceCO](https://www.facebook.com/CRpoliceCO)



Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Response Times					
PRIORITY 1 CALLS FOR SERVICE	# of Calls	Average Dispatch Time	Average Wait to Enroute	Average Drive Time	Average Time Ofcs on Scene
JULY	84	1.35	0.29	5.52	74.66
JUNE	65	1.36	0.28	4.93	61.12
MAY	91	1.54	0.22	4.67	66.49
2020 MO. AVG	77	1.41	0.32	5.87	59.20
2021 YTD	534	1.40	0.29	5.27	71.82

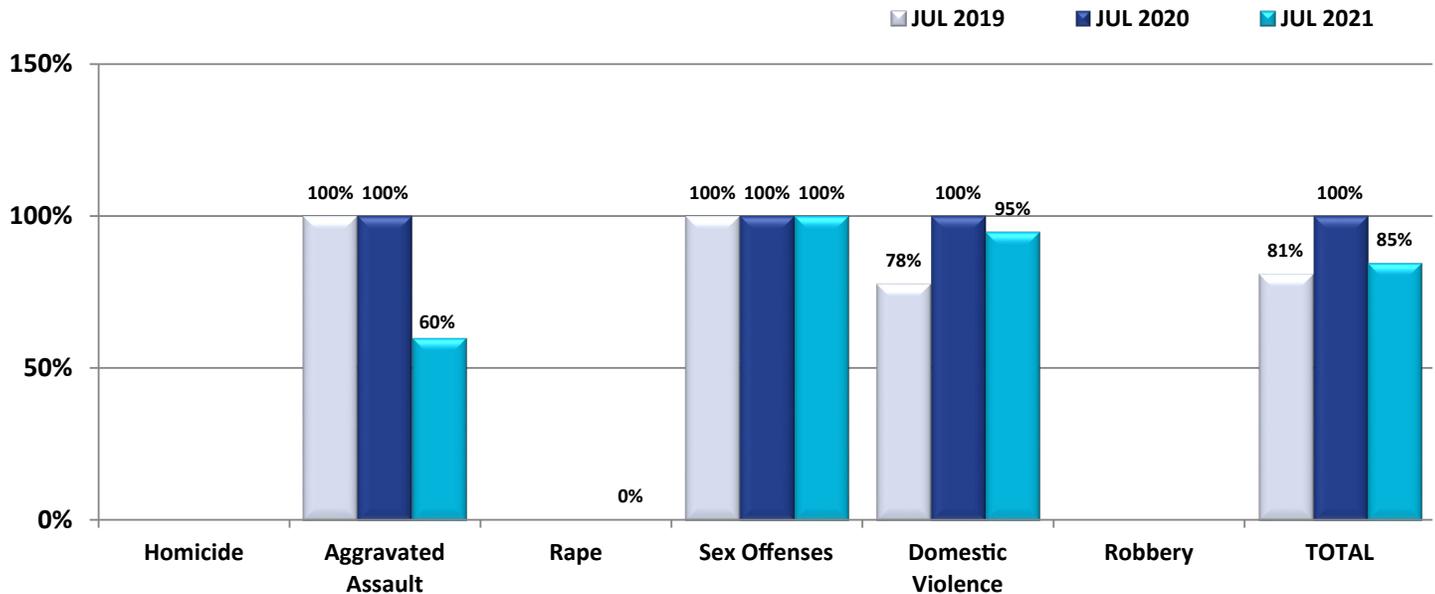
Persons Crime						
Crime Offense	2021 JULY	2020 JULY	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Homicide	0	0	0	0	0	0%
Rape	1	0	1	7	5	40%
Sex Offenses	1	1	2	7	8	-13%
Domestic Violence	19	14	17	100	108	-7%
Aggravated Assault	5	1	2	15	16	-6%
Robbery	0	0	0	4	1	300%
Total Persons Crimes	26	16	22	133	138	-4%
Property Crime						
Crime Offense	2021 JULY	2020 JULY	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Burglary	12	4	7	56	41	37%
Fraud/Forgery	2	9	27	44	180	-76%
Motor Vehicle Theft	10	6	6	53	43	23%
Theft from Motor Vehicle	27	18	21	177	138	28%
Theft	62	85	53	455	389	17%
Vandalism	36	185	29	252	185	36%
Total Property Crimes	149	307	143	1,037	976	6%
TOTAL ALL CRIMES (Person/Property)	175	323	165	1,170	1,114	5%

Priority 1: Crime (continued)

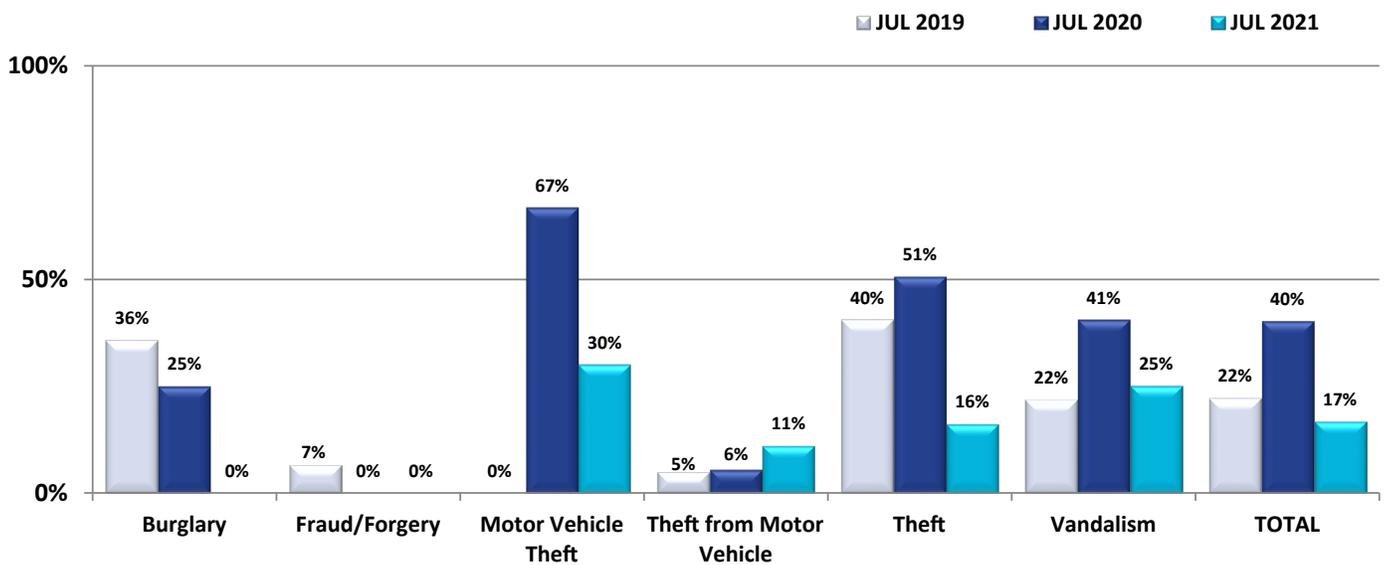


Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

Persons Crime Clearance Rates (2019-2021 Comparison)



Property Crime Clearance Rates (2019-2021 Comparison)



*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

Priority 1: Crime (continued)

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)						
Activity	2021 JULY	2020 JULY	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Cases assigned - Staff Advocates	16	16	23	140	150	-7%
Cases assigned - Volunteer Advocates	19	15	10	89	80	11%
Total cases assigned	35	31	33	229	230	0%
Total victims served	58	47	62	438	393	11%
Total office hours	2	0	6	2	0	0%
Total call out hours	20	10	17	101	62	63%

CRPD Victims Assistance Unit

The Douglas County Regional Victim Assistance Academy is slated to begin in September. Currently, we have six potential candidates in the process. Coordinators from Douglas County Sheriff's Office, Lone Tree Police Department, Parker Police Department and Castle Rock Police Department have organized a 2021 hybrid academy consisting of online classes and classroom time with expert speakers on sex assault, domestic violence, and trauma informed care. This joint academy will allow our teams to train together while providing the most current and relevant topics for victim assistance in law enforcement.



Priority 2: Traffic Safety



Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes						
Crash Type	2021 JULY	2020 JULY	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Fatality	0	0	0	0	0	0%
Injury	3	3	2	16	17	-6%
Non-Injury	65	55	67	462	353	31%
Traffic Crash Total	68	58	69	478	370	29%
Traffic Enforcement						
Traffic Type	2021 JULY	2020 JULY	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Driving Under the Influence (DUI)	10	4	9	62	59	5%
Traffic Citations Departmentwide						
Call Type	2021 JULY	2020 JULY	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Traffic Tickets Issued	82	211	129	951	911	4%
Written Warnings	92	354	223	1,482	1,288	15%
Total Traffic Stops	246	696	521	3,421	3,769	-9%

Note: Total traffic stops includes municipal and state traffic stops.



Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2021	1	80	0.0125	-87.5
2020	8	80	0.100	-12.2%
2019	9	79	0.114	113.6%
2018	4	75	0.053	29.8%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%

Training Hours						
Topics	2021 JULY	2020 JULY	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Hours	1,142.00	719.50	537.1	6,019.3	3,915.8	53.7%
Types of Trainings					Total Hours: 1,142	
Internal/In-service (Officer wellness, Red dot pistol; leadership)					972	
External Training (Field training officer certification, Gracie survival tactics)					170	

Accomplishments / Recognition						
Type	2021 JULY	2020 JULY	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Compliments	5	37	8.8	64	115	-44%
Recognition / Awards	5	0	6	50	4	1,150.00%

Priority 4: Prepare for Future Growth



Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

Calls for Service (CFS)						
Calls for Service (CFS) Per officer / Per 1st Responder	2021 JULY 80 OFC /55	2020 JULY 80 OFC /55	3-YR MO. AVG	2021 YTD 80 OFC /55	2020 YTD 80 OFC / 55	% Change 2020-2021
CFS TOTAL, includes self-initiated (SI)	4,159	5,802	5,537.0	34,379	38,158	-9.90%
CFS, excludes self-initiated (SI)	2,400	2,426	1,990.2	13,848	13,140	5.39%
Year-to-Date (Per 1,000 citizens)	33.3	33.6	28.5	191.9	182.1	5.38%
CFS per officer, excludes self-initiated	30.0	30.3	25.5	173.1	164.3	5.36%
CFS per 1st Responder, excl. self-initiated	43.6	44.1	37.6	251.8	238.9	5.40%

Communication Incoming Phone Calls - May					
911 Calls	# of Calls	Avg per Day	AVG Answer Time (sec)	Answer Time ≤10 secs.	Answer Time ≤15 secs.
July	616	20	3.18	99.03%	100.00%
June	569	19	2.93	99.47%	100.00%
May	579	19	3.26	98.19%	99.82%
2020 Monthly AVG	495	16.3	N/A	96.80%	99.50%
2021 YTD	3,643	17	3.01	99.15%	99.92%
APCO and NENA Standard:				90.0%	95.0%

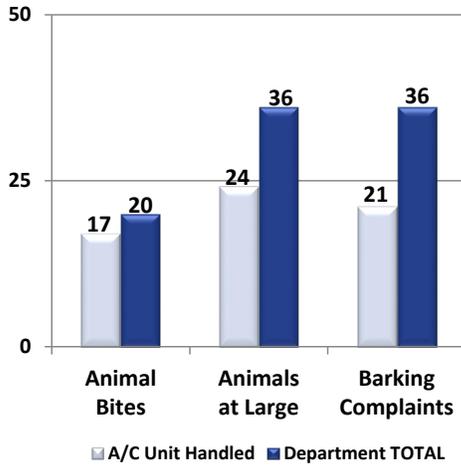
July Administration Calls	5,286	171
July Outbound Calls	1,360	44
YTD-Administration Calls	31,896	150
YTD-Outbound Calls	8,419	40

Downtown Liaison Officer (DLO)						
Type	2021 JULY	2020 JULY	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Parking Enforcement/CFS	91	225	128	1,650	1,171	40.9%
Parking Warnings	31	195	61.4	643	467	37.7%
Parking Tickets	16	8	54.8	201	393	-48.9%
Counter Accident Reports	0	2	1.5	3	12	-75.0%

Priority 4: Future Growth (continued)

Animal Control Response Comparison

July 2021



The ACU handled:

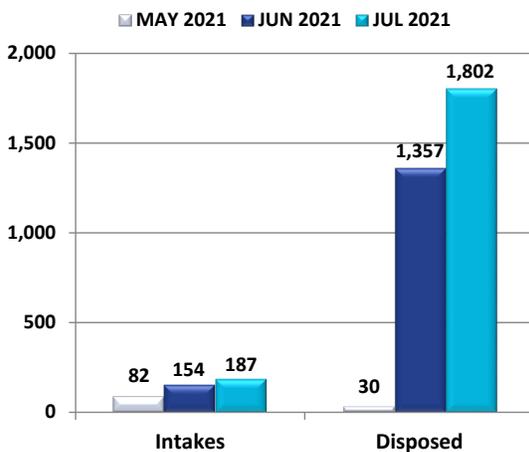
- 85 Percent of animal bites
- 67 Percent of animals at large
- 58 Percent of barking complaints

Investigations Case Reports (2019-2021 Year-to-Date)

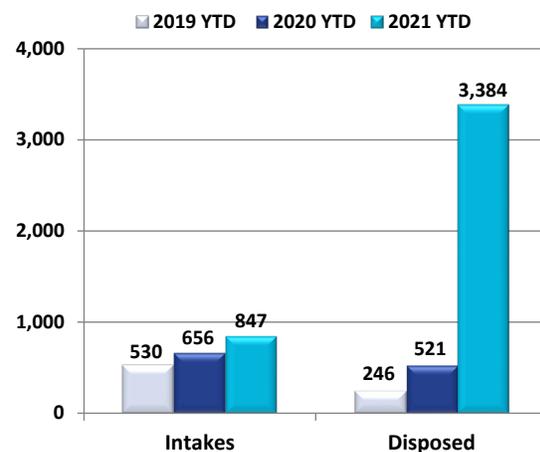


Property & Evidence

3 Month Comparison



2019-2021 Year-to-Date



Priority 4: Future Growth (continued)

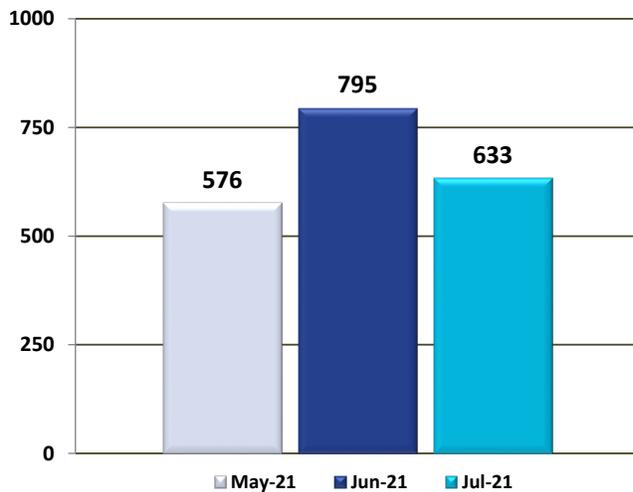


Records Unit

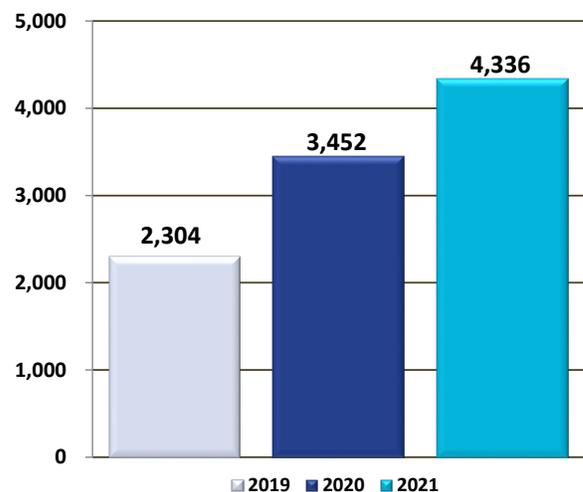
Workload	Backgrounds	Reports requested	Reports reviewed	eDiscovery	Synology	Recordings	Reports to D.A.	Reports released
JULY 2021	86	633	619	32	0	953	0	605
JULY 2020	136	579	571	76	1	1,002	1	547
% Change 2020-2021	-36.8%	9.3%	8.4%	-57.9%	-100.0%	-4.9%	-100.0%	10.6%
3-YR MO. AVG.	95	409	422	62	5	436	12	381

Reports Requested

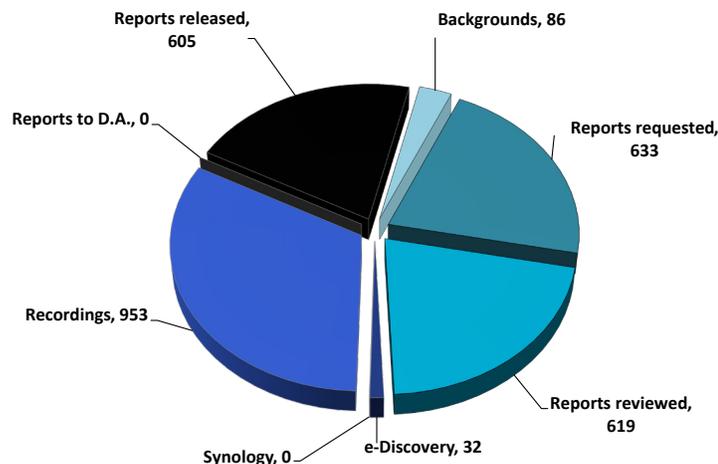
Three-Month Comparison



Year-to-Date (2019-2021)



Records Unit Workload July 2021



Priority 5: Community Policing & Partnerships

Goal 1: Community engagement through outreach and education

Crime Prevention and Community Partnership Programs						
Running Program Types	2021 JULY	2020 JULY	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Crime Free Multi-Housing	0	0	1.8	23	23	0.0%
Crime Free Self-Storage	0	3	0.4	9	9	0.0%
Rock Watch	0	18	30.4	547	497	10.1%
CPTED (Crime Prevention)	0	1	0.6	19	14	35.7%
R-U-OK	0	0	N/A	14	6	133.3%
Total Activity	0	22	8.3	612	549	11.5%
Volunteer Hours						
Unit Hours	2021 JULY	2020 JULY	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Explorer Unit	376.0	23.5	182.4	1510.0	567.5	166.1%
Interns	0.0	0.0	6.6	0.0	0.0	0.0%
Victim Advocates	464	540	439.2	3,237	2,976	8.8%
VIPS-Community Safety Vol.	162.0	90.3	206.5	734.0	597.0	22.9%
VIPS-Admin & Investigative	23.0	0.0	40.4	175.0	281.0	-37.7%
Total	1,025.0	653.8	875.0	5,670.0	4,421.5	28.2%

Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)				
JULY 2021	Facebook	Twitter	Nextdoor	Instagram
Followers	15,970	3,064	32,399	2,938
Number of posts	28	12	7	20
Total Engagement	27,015	74	14,150	4,042
	Police		Town	
Call outs/Incident Response	4		1	
	TOTAL			
Media Inquiries	3			

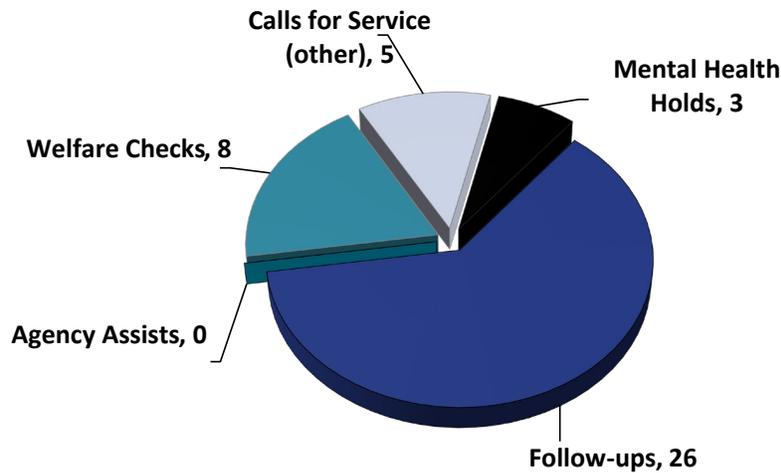
Priority 6: Technology, Equipment & Practices



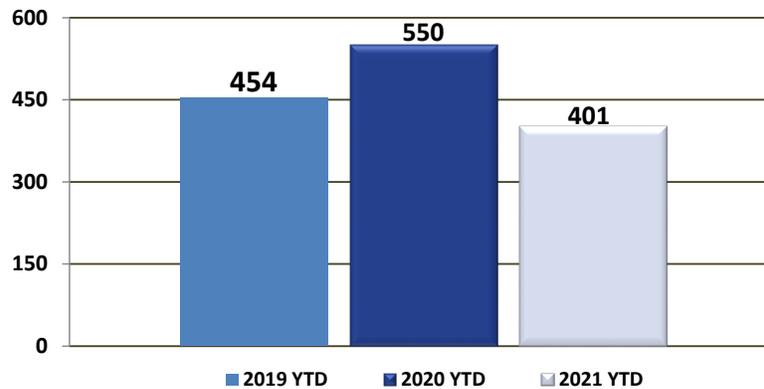
Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT) Dashboard

July 2021



CRT Year-To-Date



Domestic Violence Lethality Assessment Program (LAP)

Call Type	2021 JULY	2020 JULY	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Total LAP reports completed	12	6	11	73	70	4%
High Risk	3	5	6	35	43	-19%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at [LethalityAssessmentProgram.org](https://www.lapreporting.org)

ePoliceReporting

Online Reports	2021 JULY	2020 JULY	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Online reports received	20	26	25.7	654	194	237.1%

Department Highlights

Patrol Deployments: 2

Officer Gondeck and Maverick deployed twice for a K9 protection and article search.

Narcotics Deployments: 0

Not applicable.

Training: 27 hours

Officer Gondeck/Maverick trained 27 hours during the month.

Note: Statistics not available for Officer Fellows/Shogun.



PIO Temby's Corner July's Top Post

July 20, 10:50 a.m.

The top post this month goes to a WANTED CRIMINAL:

Over the weekend, another jurisdiction notified Castle Rock Police that a wanted criminal may have been in our area. While officers diligently searched for the subject, an alert resident noticed a suspicious vehicle in their neighborhood and called police. The suspect tried to flee the area but couldn't escape our officers.

It was the collaborative effort between our citizens and officers that led to successfully locating, arresting and removing a criminal from our community. Thank you for working with us to make Castle Rock safe for all!



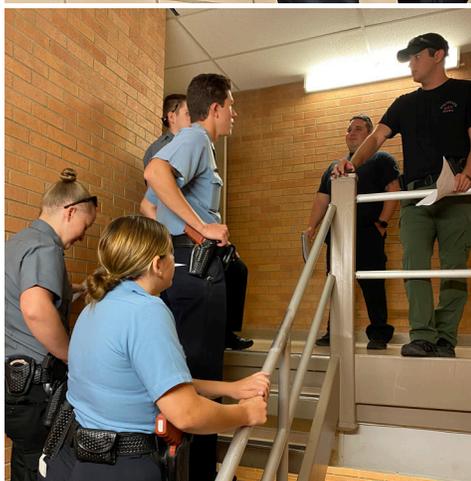
Get More Likes, Comments and Shares
When you boost this post, you'll show it to more people.

14,215 People Reached	3,525 Engagements	Boost Post
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James Newby, Kathryn Gray and 665 others 32 Comments 18 Shares

Explorers Unit

LEEPAAC Competition



Castle Rock Explorer Post competed against 31 other teams this year at the Law Enforcement Explorer Post Advisors Association of Colorado (LEEPAAC). The event was held at the Western Colorado University in Gunnison. Our explorer unit took home 5th place from the “Night Time Tactical” competition. This competition simulates a high-stress situation similar to many critical incidents law enforcement may face.

Also, Explorer Sergeant Jillian Burger (pictured at right) was granted a \$1,000 Eric Talley Scholarship from the LEPAAC Board for her dedication to her post and her commitment to the community. In all, the kids learned an extensive amount of knowledge while building relationships with other Colorado and Kansas Posts.



Explorer Sergeant Jillian Burger (left) awarded LEPAAC’s Eric Talley Scholarship

VISION

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.



MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.