

Castle Rock

POLICE DEPARTMENT



June 2021

One-By-One Policing

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive

One-by-one policing is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our mission of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community **one by one and where the community reaches back.**

*"I just wanted to say thank you for the professional manner in which **Officer Finley** and the other officer who responded to the call (I did not get his name) approached [a recent interaction]. They acted without bias, as a neutral third party who were there to de-escalate a tense situation, exactly what I assume they are trained to do. I never once felt threatened by their presence in my home. In the current environment, where police engagement with the community seems to skew heavily negative, I just wanted to leave a positive comment and express my gratitude for their professional demeanor."*

J.H. (6/1/21)

*A citizen called to pass along his thanks to **Officer LaPorte**. He expressed how very nice she was and helped them out a great deal.*

Dispatcher Brungardt (6/3/21)

*To these officers [**Officers Ford, Radulovich, Burns, Manzanares, & Yowell**] and all of the other many Castle Rock Police Department officers, mental health crisis team etc... Thank you! We are so grateful for all you have done for our family over the past few months as we continue to struggle with drug and mental health issues with our [family member]. You have all gone above and beyond in your care of our entire family."*

K. Family (6/8/21)

*"I wanted to compliment **Officer W. Ford**. During my brief interaction with him, he was very courteous and professional and is a clear reason why we support all of our law enforcement professionals. You have a very demanding and dangerous challenge on a daily basis and feel it is important that you know there is widespread support for what you do in our communities. Thank you again for your professionalism and keep up the good work you do."*

M. Lawrence (6/1/21)

*"**Officer K. Lewis**, saw you on AP. Here in Lewisville (TX), I've experienced the disdain my own employees have, so it is really nice to see you out there doing a good job. Refreshing. I wish you could talk to my guys. Thanks for your service. Sincerely."*

J. McMullen, Texas (6/25/21)

*"My son was involved in a car accident in Castle Rock. I can't tell you how impressed I was with **Officer B. Schuster**. He addressed the matter professionally and treated me and my son with dignity. It was the kind of interaction I hope all of my sons have with law enforcement so they can see firsthand that police officers deserve the respect I have taught them is due. Thank you for protecting and serving this community."*

Roger S. (6/1/21)



Message from the Chief



The format of the department's monthly report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community. There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime

Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training



Read entire [CRgov.com/PDplan](https://www.castlerockcolorado.gov/PDplan)

*"To whom it may concern, I just wanted to take a few moments and pass along my thanks and appreciation to **Officer Stoneking**. He responded to a crash that involved my 18 year old niece driving and her 9 year old sister. In the end, it was a minor wreck as wrecks go. But to an 18 year old that lived in a neighboring city 45 minutes away, it was devastating, as her vehicle needed to be towed from the scene. Officer Stoneking responded and spoke to my niece in a calming and compassionate manner. She fortunately had a family friend in the area that arrived to help fairly quickly. Unbeknown to Officer Stoneking, that family friend called me for advice/guidance, as I myself am a LEO in Colorado Springs, and had me on her Bluetooth headset. I was able to hear Officer Stoneking as he interacted with the friend and my niece, and pleased*

is an understatement. He was highly informative and concise with information of what to do and how to do it. He never spoke down to anyone, and made an 18 year old girl on the brink of tears truly feel like everything was going to be okay, even as he gave her a ticket.

My niece and friend both spoke of Officer Stoneking with the highest regards and I couldn't agree more. This was her first experience with an Officer in an official capacity, and couldn't be happier with the response and service she received.

So from one Officer to another, please pass along a heartfelt thanks to Officer Stoneking. It's the little things that make the biggest impacts. Stay safe."

Chris F. (6/4/21)

Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Response Times					
PRIORITY 1 CALLS FOR SERVICE	# OF CALLS	Average Dispatch Time	Average Wait to Enroute	Average Drive Time	Average Time Ofcs on Scene
JUN	65	1.36	0.28	4.93	61.12
MAY	91	1.54	0.22	4.67	66.49
APR	91	1.44	0.40	4.74	64.81
2021 YTD	450	1.41	0.29	5.23	71.35
2021 MONTHLY AVG	77	1.41	0.32	5.87	59.20

Persons Crime					
Crime Offense	2021 JUN	2021 YTD	2020 YTD	% Change 2020 - 2021	2019 YTD
Homicide	0	0	0	0%	0
Rape	1	6	4	50%	5
Sex Offenses	0	5	7	-29%	10
Domestic Violence	7	75	82	-9%	86
Aggravated Assault	1	10	14	-29%	5
Robbery	0	4	1	300%	1
Total Persons Crimes	9	100	108	-7%	107
Property Crime					
Crime Offense	2021 JUN	2021 YTD	2020 YTD	% Change 2020 - 2021	2019 YTD
Burglary	10	46	37	24%	41
Fraud/Forgery	11	45	171	-74%	270
Motor Vehicle Theft	16	52	37	41%	31
Theft from Motor Vehicle	18	149	119	25%	98
Theft	54	396	302	31%	322
Vandalism	32	213	142	50%	155
Total Property Crimes	141	901	808	12%	917
TOTAL ALL CRIMES (Person/Property)	150	1,001	916	9%	1,024

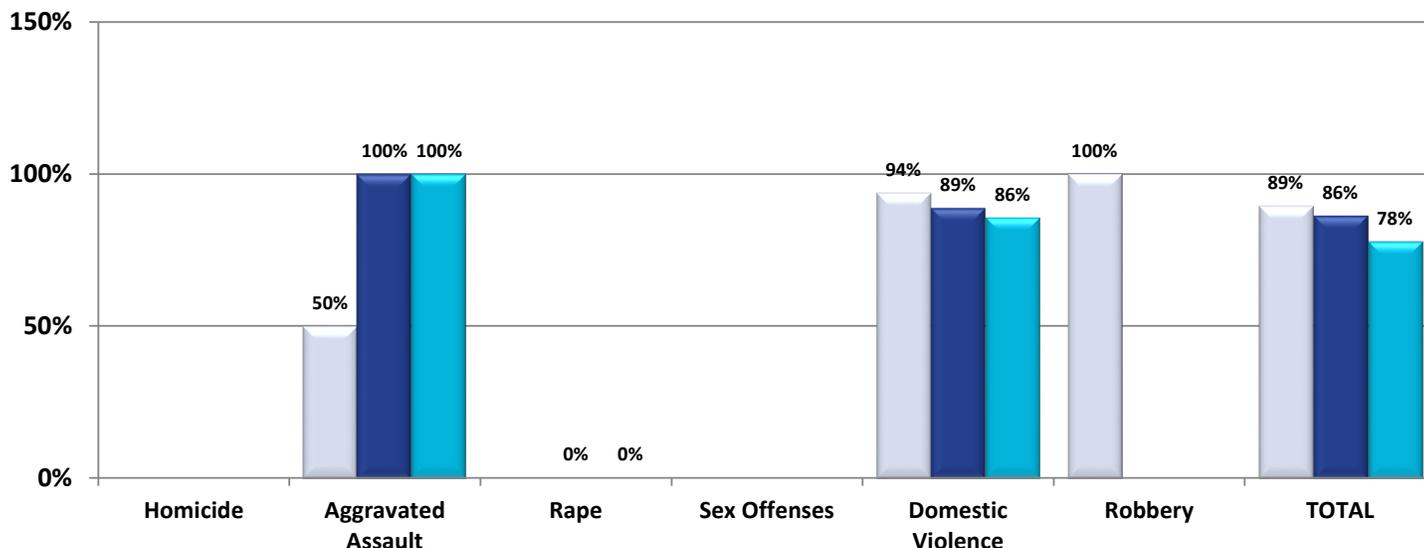
Priority 1: Crime (continued)



Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

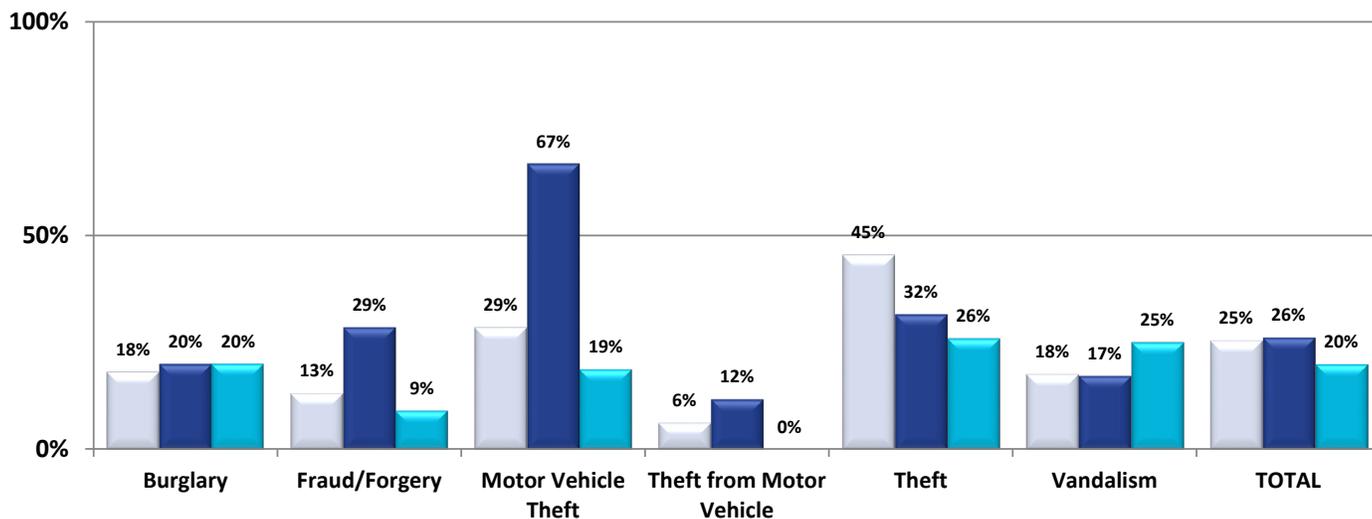
Persons Crime Clearance Rates (2019-2021 Comparison)

■ JUN 2019 ■ JUN 2020 ■ JUN 2021



Property Crime Clearance Rates (2019-2021 Comparison)

■ JUN 2019 ■ JUN 2020 ■ JUN 2021



*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

Priority 1: Crime (continued)

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)					
Activity	2021 JUN	2021 YTD	2020 YTD	% Change 2020 - 2021	2019 YTD
Cases assigned - Staff Advocates	15	124	134	-7%	134
Cases assigned - Volunteer Advocates	13	70	65	8%	64
Total cases assigned	28	194	199	-3%	198
Total victims served	69	380	346	10%	359
Total office hours	0	0	0	0%	25
Total call out hours	25	81	52	56%	123

CRPD Victims Assistance Unit

In June, the Victim Assistance Unit recruited for new volunteers. PIO Temby created a recruitment video, which aired on CRPD social media platforms on June 17. Three of our current volunteers did a fantastic job describing what it is like to be a volunteer and the rewards it provides not only to the community, but to each volunteer giving their time.



Victims Assistance Unit's Recruitment Video.
If reading electronically, select image to view.

Priority 2: Traffic Safety



Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes					
Crash Type	2021 JUN	2021 YTD	2020 YTD	% Change 2020 - 2021	2019 YTD
Fatality	0	0	0	0%	0
Injury	3	13	14	-7%	21
Non-Injury	87	397	298	33%	395
Traffic Crash Total	90	410	312	31%	416
Traffic Enforcement					
Traffic Type	2021 JUN	2021 YTD	2020 YTD	% Change 2020 - 2021	2019 YTD
Driving Under the Influence (DUI)	9	52	54	-4%	49
Traffic Citations Departmentwide					
Call Type	2021 JUN	2021 YTD	2020 YTD	% Change 2020 - 2021	2019 YTD
Traffic Tickets Issued	145	867	700	24%	958
Written Warnings	131	1,389	934	49%	1,342
Total Traffic Stops	511	3,175	3,073	3%	3,247

Note: Total traffic stops includes municipal and state traffic stops.



Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2021	1	80	0.0125	-87.5
2020	8	80	0.100	-12.2%
2019	9	79	0.114	113.6%
2018	4	75	0.053	29.8%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%
Training Hours				
Topics	2021 JUN	2021 YTD	2020 YTD	2-Year AVG YTD
Hours	712			
Types of Trainings			Total Hours: 712	
Internal/In-service (Active Shooter, Leadership, Firearms, Arrest Control)			587	
External Training (SWAT School, Interview & Interrogation, CJIS/CCIC, Crisis Intervention for Youth)			125	

Accomplishments / Recognition				
Type	2021 JUN	2021 YTD	2020 YTD	% Change 2020 - 2021
Compliments	8	59	78	-24%
Recognition / Awards	1	45	4	1,025%

Priority 4: Prepare for Future Growth



Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

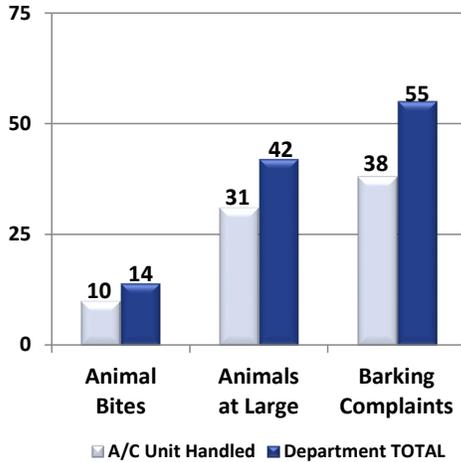
Calls for Service (CFS)					
Calls for Service (CFS) Per officer / Per 1st Responder	2021 JUN 80 OFC /55	2021 YTD 80 OFC /55	2020 TOTAL 80 OFC/ 55	2019 TOTAL 79 OFC / 53	3-Year CRPD AVG YTD
CFS TOTAL, includes self-initiated (SI)	4,630	30,221	32,477	35,095	34,218
CFS, excludes self-initiated (SI)	2,163	11,449	10,826	11,456	11,664
Year-to-Date (Per 1,000 citizens)	30	159	150	159	168
CFS per officer, excludes self-initiated	27	143	135	145	150
CFS per 1st Responder, excl. self-initiated	39	208	197	216	221

Communication Incoming Phone Calls - May						
911 Calls	# of Calls	Avg per Day	AVG Answer Time (sec)	Answer Time ≤10 secs.	Answer Time ≤15 secs.	AVG Call Length (sec)
June	569	19	2.93	99.47%	100.00%	171.6
May	579	19	3.26	98.19%	99.82%	186.2
April	507	18	3.05	99.01%	99.80%	212.1
2021 YTD	3,022	16	2.97	99.17	99.90%	186.9
2020 Monthly AVG	495	16		96.80%	99.50%	190.9
APCO and NENA Standard:				90.0%	95.0%	N/A
June Administration Calls	4,855	162				
June Outbound Calls	1,173	39				
YTD-Administration Calls	26,607	146		98.67%	99.68%	113.9
YTD-Outbound Calls	7,057	39				

Downtown Liaison Officer (DLO)				
Type	2021 JUN	2021 YTD	2020 YTD	% Change 2020-2021
Parking Enforcement/CFS	143	1559	946	64.8%
Parking Warnings	37	612	272	125.0%
Parking Tickets	49	185	385	-51.9%
Counter Accident Reports	0	3	12	-75.0%

Priority 4: Future Growth (continued)

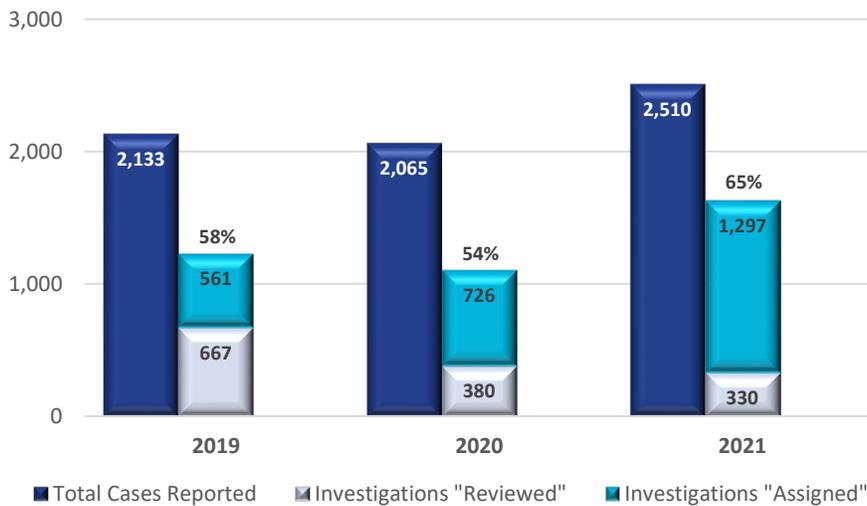
Animal Control Response Comparison June 2021



The ACU handled:

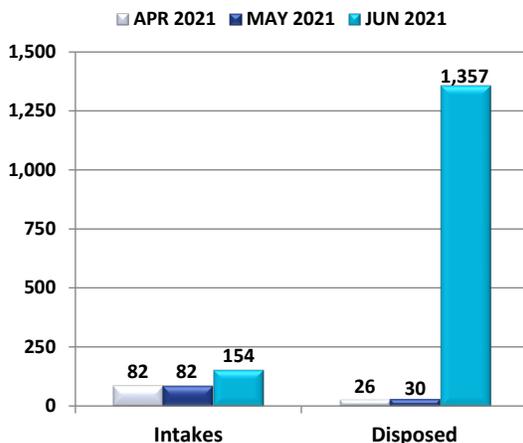
- 71 Percent of animal bites
- 74 Percent of animals at large
- 69 Percent of barking complaints

Investigations Case Reports (2019-2021 Year-to-Date)

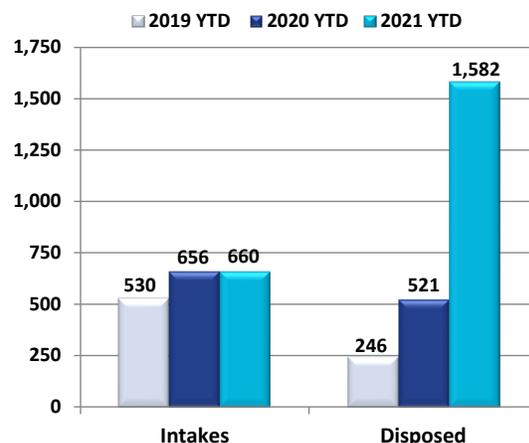


Property & Evidence

3 Month Comparison



2019-2021 Year-to-Date



Priority 4: Future Growth (continued)

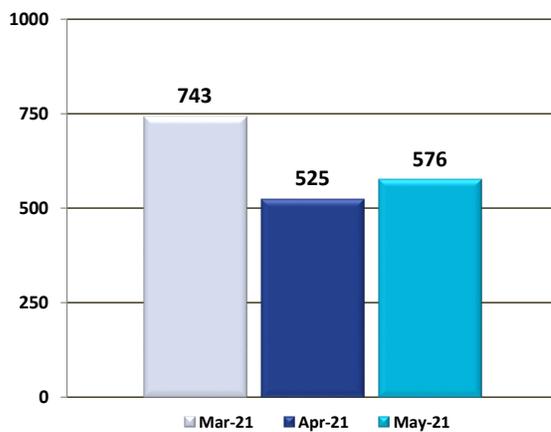


Records Unit

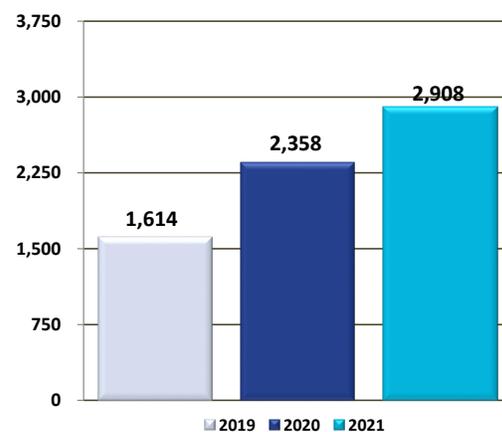
Workload	Backgrounds	eDiscovery reports	Reports requested	Reports reviewed	Synology	Recordings	Reports to D.A.	Reports released
JUN 2021	96	103	795	810	0	1,496	3	766
JUN 2020	111	53	508	529	0	1,001	1	484
% Change 2020-2021	-13.5%	94.3%	56.5%	53.1%	#DIV/0!	49.5%	200.0%	58.3%

Reports Requested

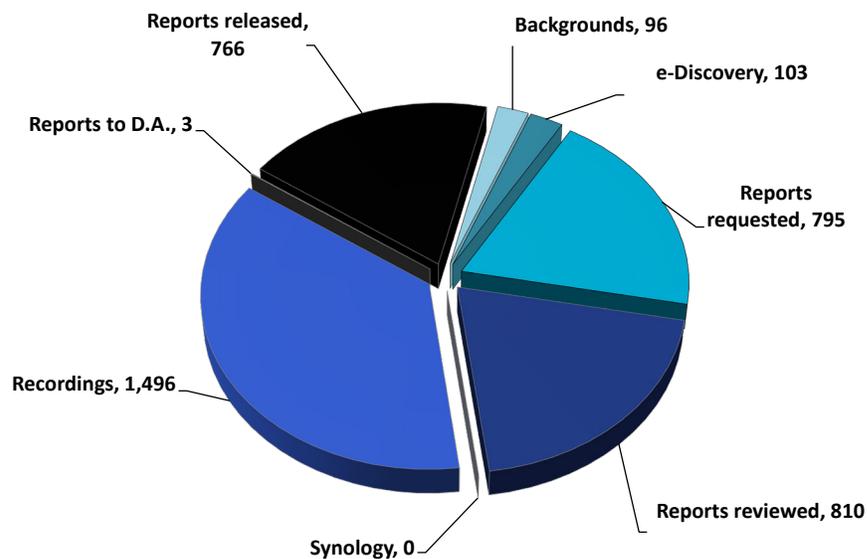
Three-Month Comparison



Year-to-Date (2019-2021)



Records Unit Workload June 2021



Priority 5: Community Policing & Partnerships

Goal 1: Community engagement through outreach and education

Crime Prevention and Community Partnership Programs				
Running Program Types	2021 JUN	2021 YTD	2020 Year-End	% Change 2020 - 2021
Crime Free Multi-Housing	0	23	23	0.0%
Crime Free Self-Storage	0	9	9	0.0%
Rock Watch	0	547	497	10.1%
CPTED (Crime Prevention)	1	19	14	35.7%
R-U-OK	0	13	6	116.7%
Total Activity	1	611	549	11.3%
Volunteer Hours				
Unit Hours	2021 JUN	2021 YTD	2020 YTD	% Change 2020 - 2021
Explorer Unit	324.0	1134.0	544.0	108.5%
R-U-OK	0.0	7.9	N/A	N/A
Victim Advocates	430	2,773	2,563	8.2%
VIPS-Community Safety Vol.	217.5	572.0	597.0	-4.2%
VIPS-Administrative	31.0	152.0	281.0	-45.9%
Total	1002.5	4,638.9	3,985.0	16.4%

Goal 2: Optimize communication and marketing programs

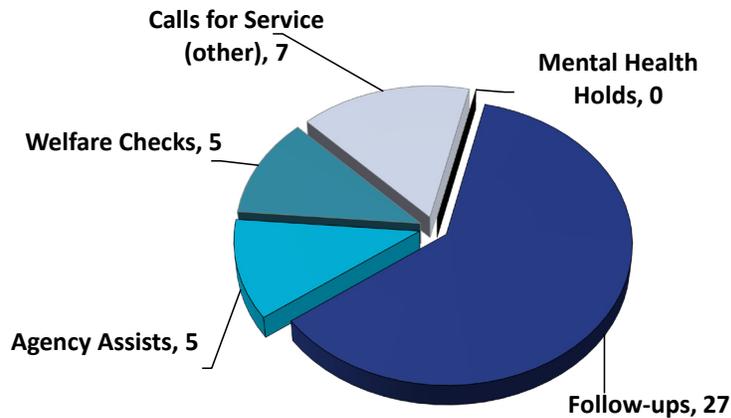
Public Information Officer (PIO)				
JUN 2021	Facebook	Twitter	Nextdoor	Instagram
Followers	15,759	3,016	31,880	2,859
Number of posts	29	18	8	18
Total Engagement	24,469	223	9,542	4,698
	Police		Town	
Call outs/Incident Response	0		1	
	TOTAL			
Media Inquiries	9			

Priority 6: Technology, Equipment & Practices

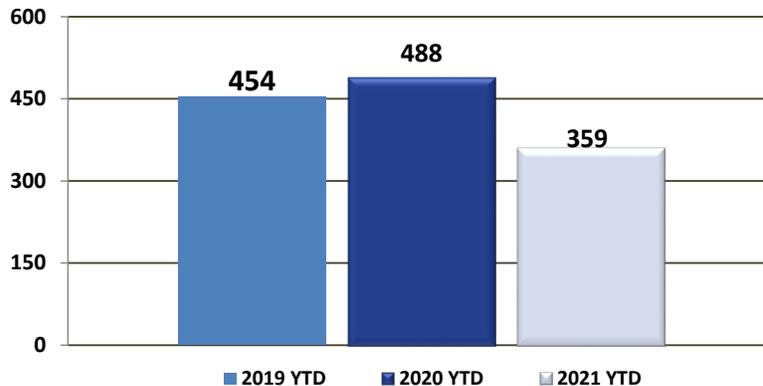


Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT) Dashboard June 2021



CRT Year-To-Date



Domestic Violence Lethality Assessment Program (LAP)				
Call Type	2021 JUN	2021 YTD	2020 YTD	% Change 2020 - 2021
Total LAP reports completed	6	61	64	-5%
High Risk	3	32	38	-16%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at LethalityAssessmentProgram.org

ePoliceReporting				
Online Reports	2021 JUN	2021 YTD	2020 YTD	% Change 2020 - 2021
Online reports received	38	634	168	277.4%

Department Highlights

K9 Unit Shogun & Maverick

Patrol Deployments: 2

Officer Gondeck and Maverick deployed once in June for a K9 protect. Officer Fellows and Shogun also deployed once to assist another agency.

Narcotics Deployments: 4

Officer Fellows and Shogun deployed once on a vehicle sniff. Officer Gondeck and Maverick deployed three times on vehicle sniffs. Total seized by Shogun/Fellows: 8.1 g. Heroin and 3.5g Methamphetamine

Training: 58 hours

Officer Gondeck/Maverick trained 26 hours, and Officer Fellows/Shogun trained 32 hours.



Maverick

Shogun



PIO Temby's Corner June's Top Post

June 14, 3:03 p.m.

The top post this month goes to the TRAFFIC ADVISORY: Please be advised, we are expecting major delays on WB Plum Creek Pkwy between I-25 and the Miller Activity Complex (MAC). Part of the roadway buckled, so crews are on scene to make emergency repairs.

The construction is expected to last hours. Drivers are encouraged to avoid this area if at all possible as traffic will be slowed - and stopped - at many points. Thank you for your patience as we work to get this fixed as quickly as possible!

UPDATE: Temporary repairs have been made, and the roadway is open in both directions. A more permanent repair will be done soon.



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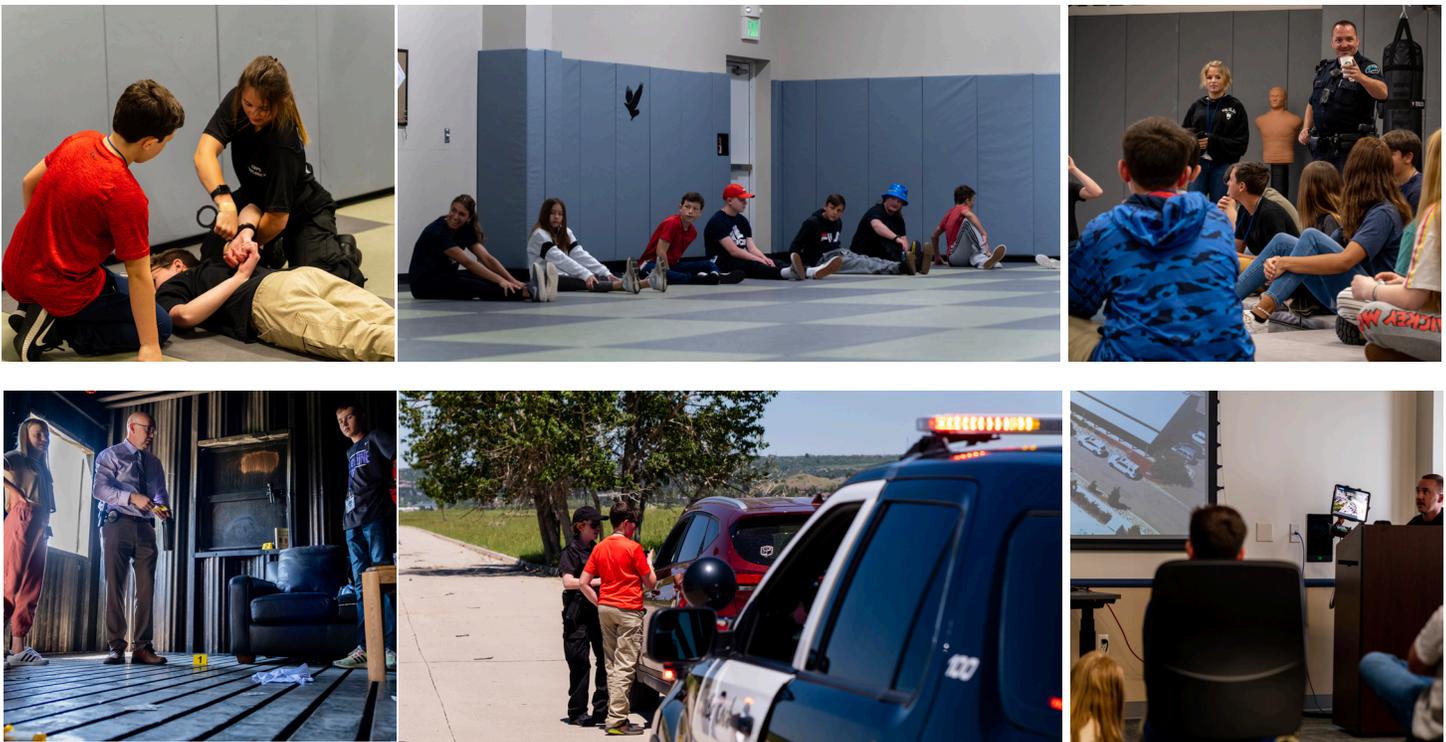
34 Comments 75 Shares

Citizens Police Academy



Commander Jason Lyons (far left) and the recent graduates

Youth Police Academy



VISION

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.



MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.

Visit us at [CRgov.com/Police](https://www.cr.gov/police) or Follow us:



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