

*Castle Rock*

***POLICE DEPARTMENT***



***May 2021***

# One-By-One Policing

*To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive*

One-by-one policing is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our mission of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community **one by one and where the community reaches back.**

"Yesterday, I helped a young woman and her two kids as she ran out of gas on Founders. As I went to get gas for her, the CR Police was quick to respond. The officer was so polite. I wish I could remember her name [Officer Radulovich]. I just wanted to say thank you to her."

Kevin D. (5/1/21)

"I had a call from a lady who wished to thank **Officer Ives**. He stopped her for speeding, which she freely admits she was doing because she was taking her son to the hospital. She advised he had hit his head hard and was not very responsive at the time. Officer Ives escorted her to the hospital and then went inside with her and her son. A doctor checked him and advised that he was alert and awake and was probably alright. Officer Ives then advised the doctor that he was not alert when he first contacted them and because of Officer Ives comments, they decided to do a CT Scan and found her son had multiple skull fractures. He was transported to Children's Hospital. She felt like Officer Ives might have saved his life due to his intervention and because he cared enough to follow her and then make sure she got inside alright. Great Job to Officer Ives."

Sgt. Ruisi (5/5/21)

"I was the woman driving the dark gray [vehicle] near Sprouts and NB I-25. I wanted to thank you [Officer Ives] for your professionalism, education and respect during that pull over. You were not only respectful to me personally but to the safety of yourself and our greater community. Thank you for stopping me and educating me that there is no right turn on red at that intersection and the safety concerns of doing so. Your demeanor, ability, and insight were impressive and I want to wish you

a great career in law enforcement."

G.A. (5/25/21)



"I wanted to acknowledge and commend **Officer Webster** of the Castle Rock Police Department. I was contacted by [him] for not coming to a complete stop at a posted stop sign. Officer Webster was professional and courteous and explained the infraction and when I realized I did not have proper identification he confirmed my identity and the fact that I possessed a valid license by other means. I am grateful for the contact as I was able to return to my residence to retrieve my identification before conducting my business for the day. Please extend my appreciation to Officer Webster for his professionalism and courtesy."

Daniel D. (5/11/21)

"Please allow me to acknowledge and thank some of the members of CRPD [Officers J. Smith & Coyle] for helping me with the proper installation and use of my child's car seat. Both of them took the time to explain why they took the steps to secure the car seat and the technology behind the installation. I would like to acknowledge **Dispatcher DeClaire**. Every time I had an issue or a request she has contacted the proper personnel to answer my questions and solve the problems. In the current environment, it must be difficult to feel valued. I am grateful for the service you provide to me, my son, and our community. Thank you."

Kathleen R. (5/18/21)

"I wanted to take a moment and let you know how amazing I think your officers and staff are [Officers Bredehoeft, Thompson, W. Ford and Dispatchers Brungardt, Brunetti, Benegas, Barron]. I called 911 for a [Wellness Check on my spouse]...The first officer I spoke with was so incredibly kind and concerned for the situation...she offered kindness and concern for us. She even called back to check in...I couldn't believe she cared that much... that showed we were not "just another call." On Saturday my spouse walked in the front door. I called the non-emergency number [to inform them] and the kind individual on the other end of the phone let me know, an officer may call or stop by to check in. Within a few minutes, two officers were on the porch...Officer Thompson. I can not say enough good things about the way this officer handled the situation. He was kind, compassionate, understanding, but at the same time asked the necessary questions. This officer had an amazing ability to speak in such a tone to make us all at ease and ensure that we were all ok and safe. [The officer said if my spouse] needs to talk to someone, to call him or anyone at PD to get help. That meant the world to me...Thank you for having such a fantastic group of people working for this community."

A.P. (5/18/21)

# 2021 Awards Ceremony



## Castle Rock Police Department

### 2021 Awards Ceremony

*Honoring Those who Serve with Excellence*

May 14, 2021

Public Safety Training Center  
301 Malibu Street  
Castle Rock, Colorado





# Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Response Times					
PRIORITY 1 CALLS FOR SERVICE	# OF CALLS	Average Dispatch Time	Average Wait to Enroute	Average Drive Time	Average Time Ofcs on Scene
MAY	91	1.54	0.22	<b>4.67</b>	66.49
APR	91	1.44	0.40	<b>4.74</b>	64.81
MAR	68	1.51	0.33	<b>6.13</b>	71.14
<b>2021 YTD</b>	<b>386</b>	<b>1.41</b>	<b>0.29</b>	<b>5.29</b>	<b>73.31</b>
<b>2021 MONTHLY AVG</b>	<b>77</b>	<b>1.41</b>	<b>0.32</b>	<b>5.87</b>	<b>59.20</b>

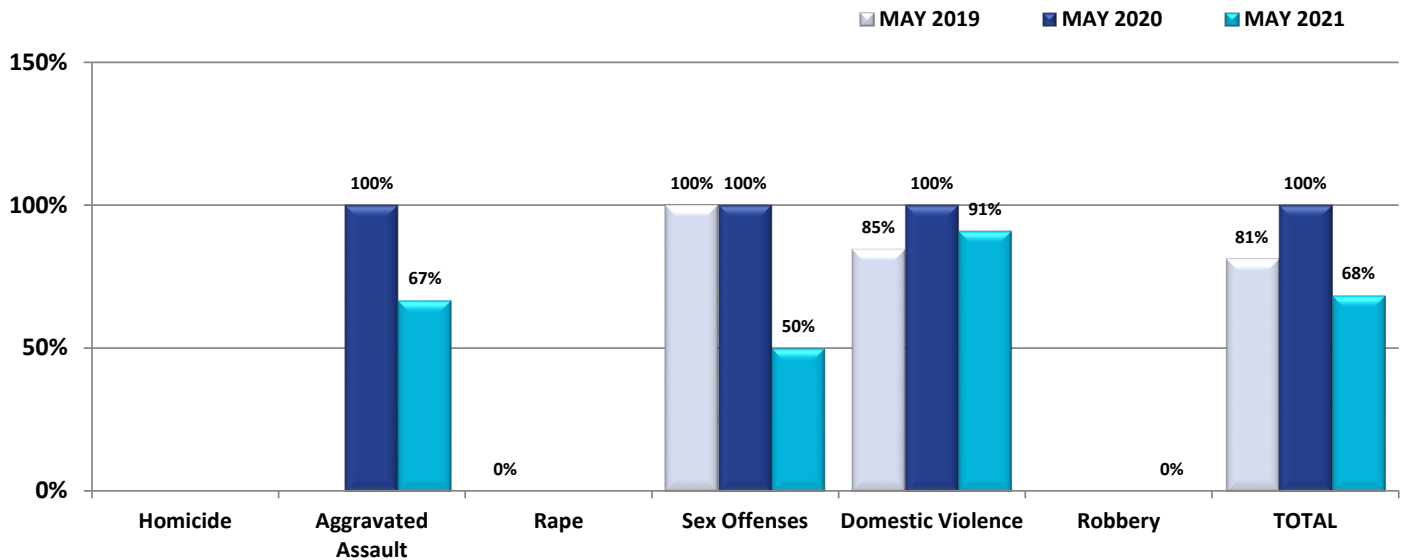
Persons Crime					
Crime Offense	2021 MAY	2021 YTD	2020 YTD	% Change 2020 - 2021	2019 YTD
Homicide	0	0	0	0%	0
Rape	0	5	3	67%	5
Sex Offenses	2	5	7	-29%	10
Domestic Violence	11	75	64	17%	70
Aggravated Assault	3	11	11	0%	3
Robbery	3	4	1	300%	0
<b>Total Persons Crimes</b>	<b>19</b>	<b>100</b>	<b>86</b>	<b>16%</b>	<b>88</b>
Property Crime					
Crime Offense	2021 MAY	2021 YTD	2020 YTD	% Change 2020 - 2021	2019 YTD
Burglary	6	36	27	33%	30
Fraud/Forgery	6	34	163	-79%	232
Motor Vehicle Theft	12	41	31	32%	24
Theft from Motor Vehicle	22	132	102	29%	82
Theft	59	330	245	35%	267
Vandalism	31	182	115	58%	121
<b>Total Property Crimes</b>	<b>136</b>	<b>755</b>	<b>683</b>	<b>11%</b>	<b>756</b>
<b>TOTAL ALL CRIMES (Person/Property)</b>	<b>155</b>	<b>855</b>	<b>769</b>	<b>11%</b>	<b>844</b>

# Priority 1: Crime (continued)

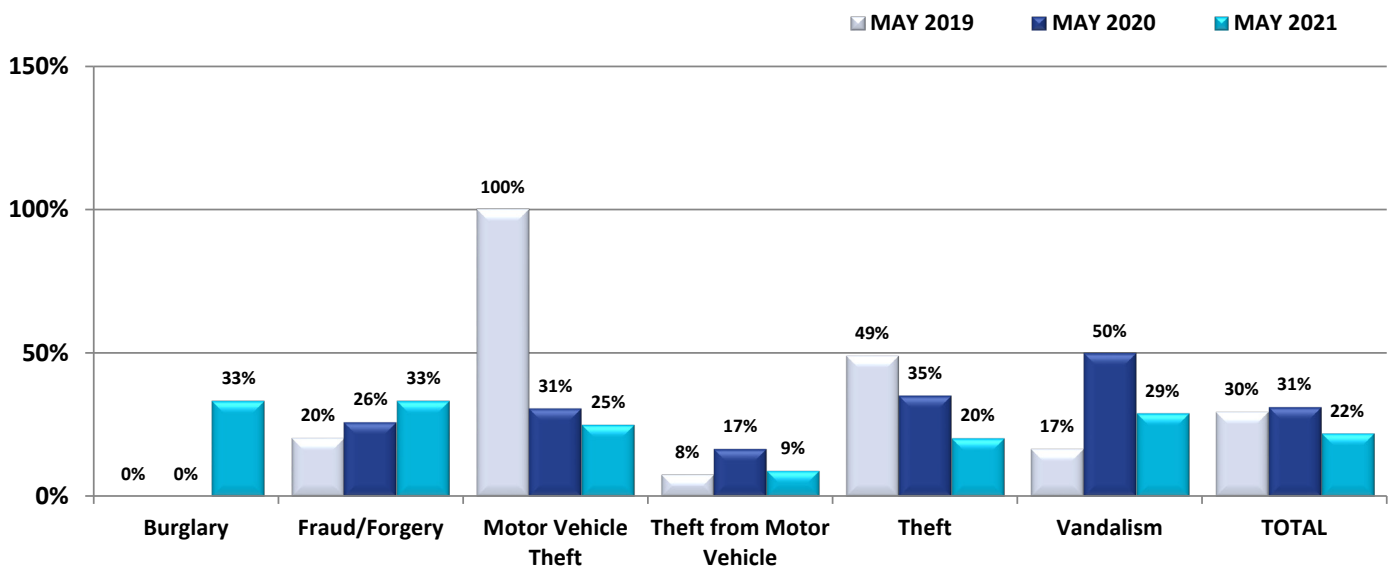


**Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders**

## Persons Crime Clearance Rates (2019-2021 Comparison)



## Property Crime Clearance Rates (2019-2021 Comparison)



\*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

# Priority 1: Crime (continued)

**Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident**

Victims Assistance Unit (VAU)					
Activity	2021 MAY	2021 YTD	2020 YTD	% Change 2020 - 2021	2019 YTD
Cases assigned - Staff Advocates	20	109	111	-2%	119
Cases assigned - Volunteer Advocates	9	57	50	14%	52
Total cases assigned	29	166	161	3%	171
Total victims served	51	311	268	16%	316
Total office hours	0	0	0	0%	21
Total call out hours	13	56	36	56%	120

## CRPD Victims Assistance Unit

Douglas County Victim Assistance Program hosted a multi-agency training for victim assistance volunteers from Castle Rock, Lone Tree and Parker. Jenelle Goodrich from Silenced to Saved ([fromsilencedtosaved.org](https://www.fromsilencedtosaved.org)), DCSO Investigator Chris Stadler and DCSO Victim Assistance Coordinator Andrea Bradbury provided a powerful presentation on Human Trafficking. Jenelle shared stories of young adults from the Douglas County community who were victimized and their difficult process on the road to recovery. The presentation dispelled the myth of street kidnapping into slavery and explained the careful grooming patterns of the offenders.



# Priority 2: Traffic Safety



## Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes					
Crash Type	2021 MAY	2021 YTD	2020 YTD	% Change 2020 - 2021	2019 YTD
Fatality	0	0	0	0%	0
Injury	1	10	12	-17%	15
Non-Injury	82	310	256	21%	336
<b>Traffic Crash Total</b>	<b>83</b>	<b>320</b>	<b>268</b>	<b>19%</b>	<b>351</b>
Traffic Enforcement					
Traffic Type	2021 MAY	2021 YTD	2020 YTD	% Change 2020 - 2021	2019 YTD
Driving Under the Influence (DUI)	6	43	39	10%	43
Traffic Citations Departmentwide					
Call Type	2021 MAY	2021 YTD	2020 YTD	% Change 2020 - 2021	2019 YTD
Traffic Tickets Issued	305	715	617	16%	850
Written Warnings	253	1,255	816	54%	1,206
<b>Total Traffic Stops</b>	<b>727</b>	<b>2,664</b>	<b>2,591</b>	<b>3%</b>	<b>2,811</b>

Note: Total traffic stops includes municipal and state traffic stops.



# Priority 3: Employees

**Goal 1: Attract and retain the highest quality employees**

**Goal 2: Train and develop employees**

**Goal 3: Recognize employee accomplishments**

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2021	1	80	0.0125	-87.5
2020	8	80	0.100	-12.2%
2019	9	79	0.114	113.6%
2018	4	75	0.053	29.8%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%
Training Hours				
Topics	2021 MAY	2021 YTD	2020 YTD	2-Year AVG YTD
Hours	1,138.00	4,165.25	2,202.0	2,750
Types of Trainings			Total Hours: 1,138	
Internal/In-service (Active Shooter, Red Dot Pistol Transition, Leadership Training)			530	
External Training (Surveillance, Undercover, Chop Shop, Drug Investigation)			608	
Accomplishments / Recognition				
Type	2021 MAY	2021 YTD	2020 YTD	% Change 2020 - 2021
Compliments	9	51	45	13%
Recognition / Awards	27	44	4	1000%



# Priority 4: Prepare for Future Growth



**Goal 1: Monitor Townwide population growth estimates**

**Goal 2: Monitor Police Department workload**

**Goal 3: Evaluate an efficient method of delivering service to newly developed areas**

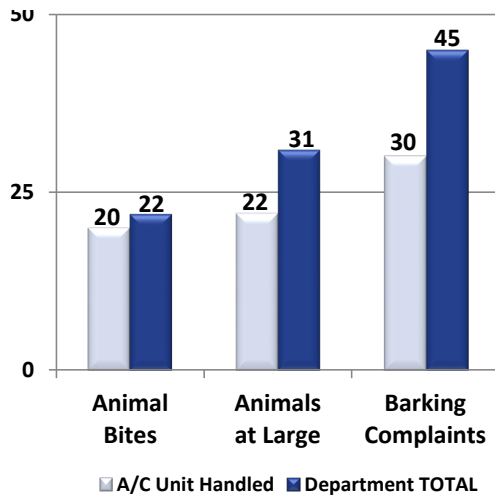
Calls for Service (CFS)					
Calls for Service (CFS) Per officer / Per 1st Responder	2021 MAY 80 OFC /55	2021 YTD 80 OFC /55	2020 TOTAL 80 OFC/ 55	2019 TOTAL 79 OFC / 53	3-Year CRPD AVG YTD
CFS TOTAL, includes self-initiated (SI)	5,470	25,594	27,689	29,924	29,021.7
CFS, excludes self-initiated (SI)	2,073	9,288	8,796	9,348	9,504.0
Year-to-Date (Per 1,000 citizens)	<b>28.7</b>	<b>128.7</b>	<b>121.9</b>	<b>130.0</b>	<b>136.7</b>
CFS per officer, excludes self-initiated	25.9	116.1	110.0	118.3	122.2
CFS per 1st Responder, excl. self-initiated	37.7	168.9	159.9	176.4	179.9

Communication Incoming Phone Calls - May						
911 Calls	# of Calls	Avg per Day	AVG Answer Time (sec)	Answer Time ≤10 secs.	Answer Time ≤15 secs.	AVG Call Length (sec)
May	579	19	3.26	98.27%	99.83%	186.2
April	507	18	3.05	99.01%	99.80%	212.1
March	454	15	2.92	99.10%	99.80%	196.7
<b>2021 YTD</b>	<b>2453</b>	<b>16</b>	<b>2.98</b>	<b>99.10%</b>	<b>99.88%</b>	<b>190.8</b>
2020 Monthly AVG	495	16.3		96.80%	99.50%	190.9
APCO and NENA Standard:				<b>90.0%</b>	<b>95.0%</b>	N/A
May Administration Calls	4,600	148		98.50%	99.85%	188.3
May Outbound Calls	1,293	42				
<b>YTD-Administration Calls</b>	<b>21,413</b>	<b>144</b>		98.72%	99.81%	115.5
<b>YTD-Outbound Calls</b>	<b>5,882</b>	<b>39</b>				

Downtown Liaison Officer (DLO)				
Type	2021 MAY	2021 YTD	2020 YTD	% Change 2020-2021
Parking Enforcement/CFS	331	1,416	942	50.3%
Parking Warnings	93	575	272	111.4%
Parking Tickets	17	136	385	-64.7%
Counter Accident Reports	1	3	12	-75.0%

# Priority 4: Future Growth (continued)

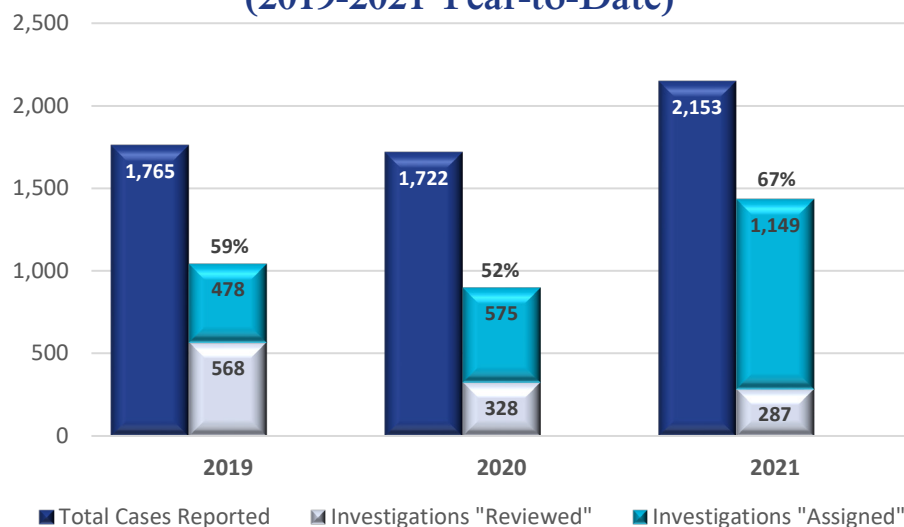
## Animal Control Response Comparison May 2021



The ACU handled:

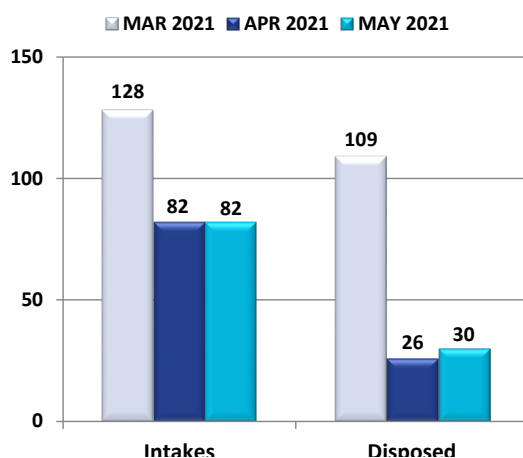
- 91 Percent of animal bites
- 71 Percent of animals at large
- 67 Percent of barking complaints

## Investigations Case Reports (2019-2021 Year-to-Date)

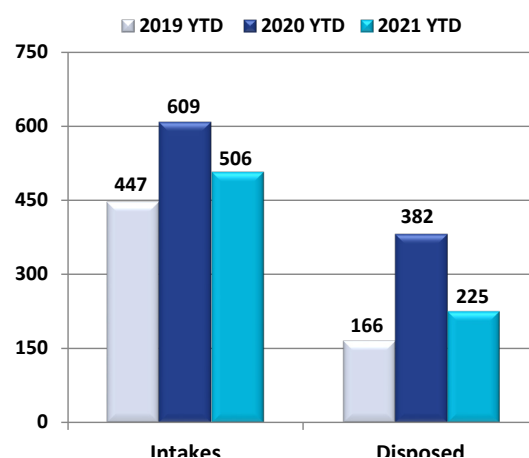


## Property & Evidence

### 3 Month Comparison



### 2019-2021 Year-to-Date



# Priority 4: Future Growth (continued)



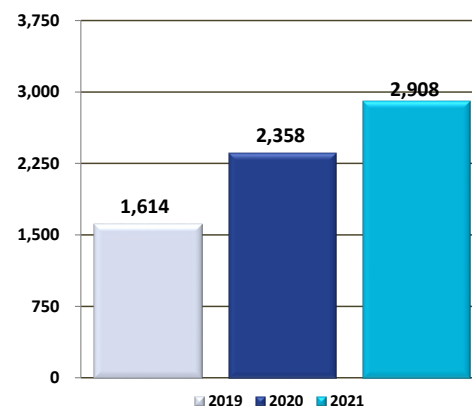
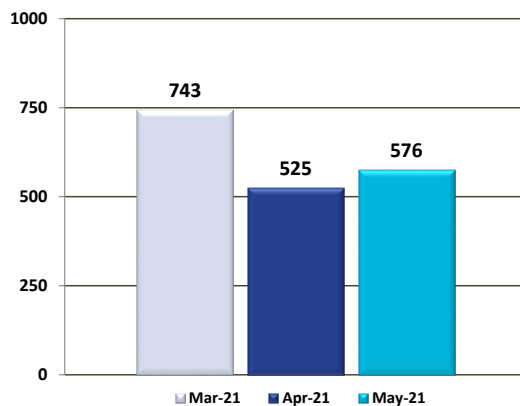
## Records Unit

Workload	Backgrounds	eDiscovery reports	Reports requested	Reports reviewed	Synology	Recordings	Reports to D.A.	Reports released
MAY 2021	120	33	576	567	1	727	1	550
MAY 2020	61	52	349	392	0	606	6	387
% Change 2020-2021	96.7%	-36.5%	65.0%	44.6%	N/A	20.0%	-83.3%	42.1%

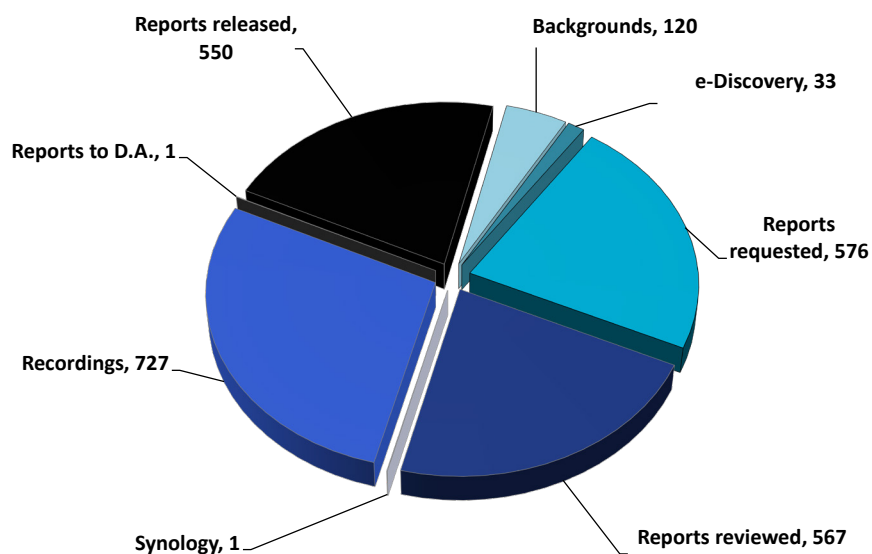
## Reports Requested

### Three-Month Comparison

### Year-to-Date (2019-2021)



## Records Unit Workload May 2021



# Priority 5: Community Policing & Partnerships

## Goal 1: Community engagement through outreach and education

Crime Prevention and Community Partnership Programs				
Running Program Types	2021 MAY	2021 YTD	2020 Year-End	% Change 2020 - 2021
Crime Free Multi-Housing	0	23	23	0.0%
Crime Free Self-Storage	0	9	9	0.0%
Rock Watch	0	544	497	9.5%
CPTED (Crime Prevention)	1	18	14	28.6%
R-U-OK	0	13	6	116.7%
<b>Total Activity</b>	<b>1</b>	<b>607</b>	<b>549</b>	<b>10.6%</b>
Volunteer Hours				
Unit Hours	2021 MAY	2021 YTD	2020 YTD	% Change 2020 - 2021
Explorer Unit	158	810.0	449.5	80.2%
Interns	0.0	0.0	0.0	N/A
R-U-OK *May not reported	0.0	7.9	N/A	N/A
Victim Advocates	499	2,343	2,159	9%
VIPS-Community Safety Vol.	152.5	354.5	546.0	-35.1%
VIPS-Admin & Investigative	13.0	121.0	280.5	-56.9%
<b>Total</b>				

## Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)				
MAY 2021	Facebook	Twitter	Nextdoor	Instagram
Followers	15,594	2,969	31,501	2,823
Number of posts	16	13	5	9
Total Engagement	22,287	184	9,132	2,736
	Police		Town	
Call outs/Incident Response	4		1	
	TOTAL			
Media Inquiries	6			



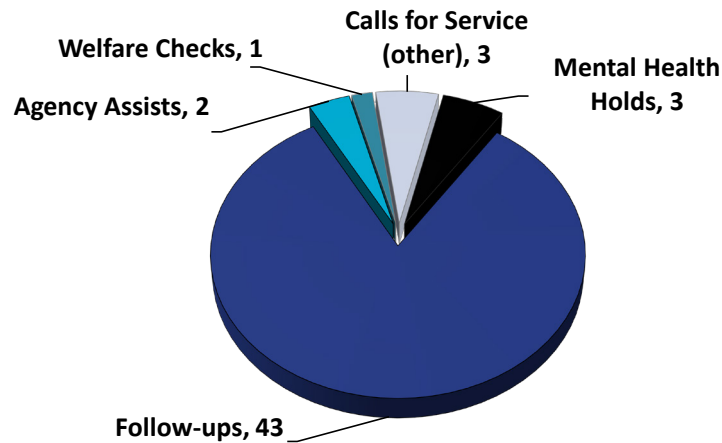
# Priority 6: Technology, Equipment & Practices



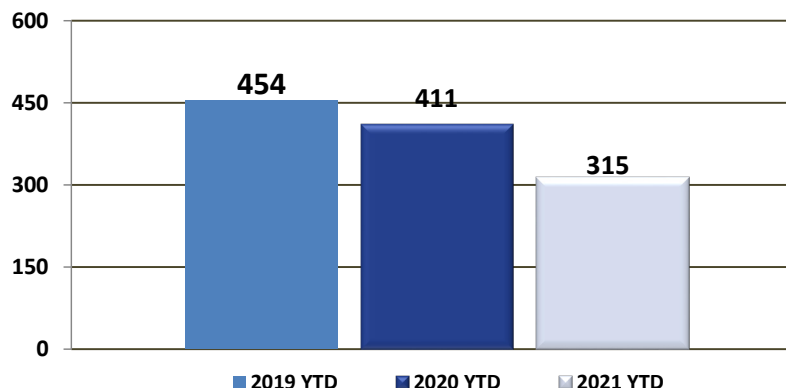
**Goal 1: Maintain and utilize the most effective technology, equipment and best practices**

## Community Response Team (CRT) Dashboard

May 2021



## CRT Year-To-Date



Domestic Violence Lethality Assessment Program (LAP)				
Call Type	2021 MAY	2021 YTD	2020 YTD	% Change 2020 - 2021
Total LAP reports completed	8	55	48	15%
High Risk	4	29	25	16%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at [LethalityAssessmentProgram.org](https://LethalityAssessmentProgram.org)

ePoliceReporting				
Online Reports	2021 MAY	2021 YTD	2020 YTD	% Change 2020 - 2021
Online reports received	30	596	127	369.3%

# Department Highlights

## K9 Unit Shogun & Maverick

### Patrol Deployments: 5

Officer Fellows and Shogun were deployed four times this month (two article searches and two building searches). Officer Gondeck and Maverick deployed once in May on an area search.

### Narcotics Deployments: 2

Officer Gondeck and Maverick deployed once in May for a vehicle sniff. Officer Fellows and Shogun deployed once for a vehicle sniff where 5 grams of Methamphetamine, 4 grams of Heroin, and 4 Fentanyl pills were seized.

### Training: 27 hours

Officer Gondeck/Maverick trained 27 hours, and Officer Fellows/Shogun trained 20 hours during the month.



Maverick



Shogun



## PIO Temby's Corner May's Top Post

May 3, 4:36 p.m.

The top post this month goes to our Watch III Team!

*When things go bump in the night and you call CRPD for help, our Watch III team will be there to keep you safe!*

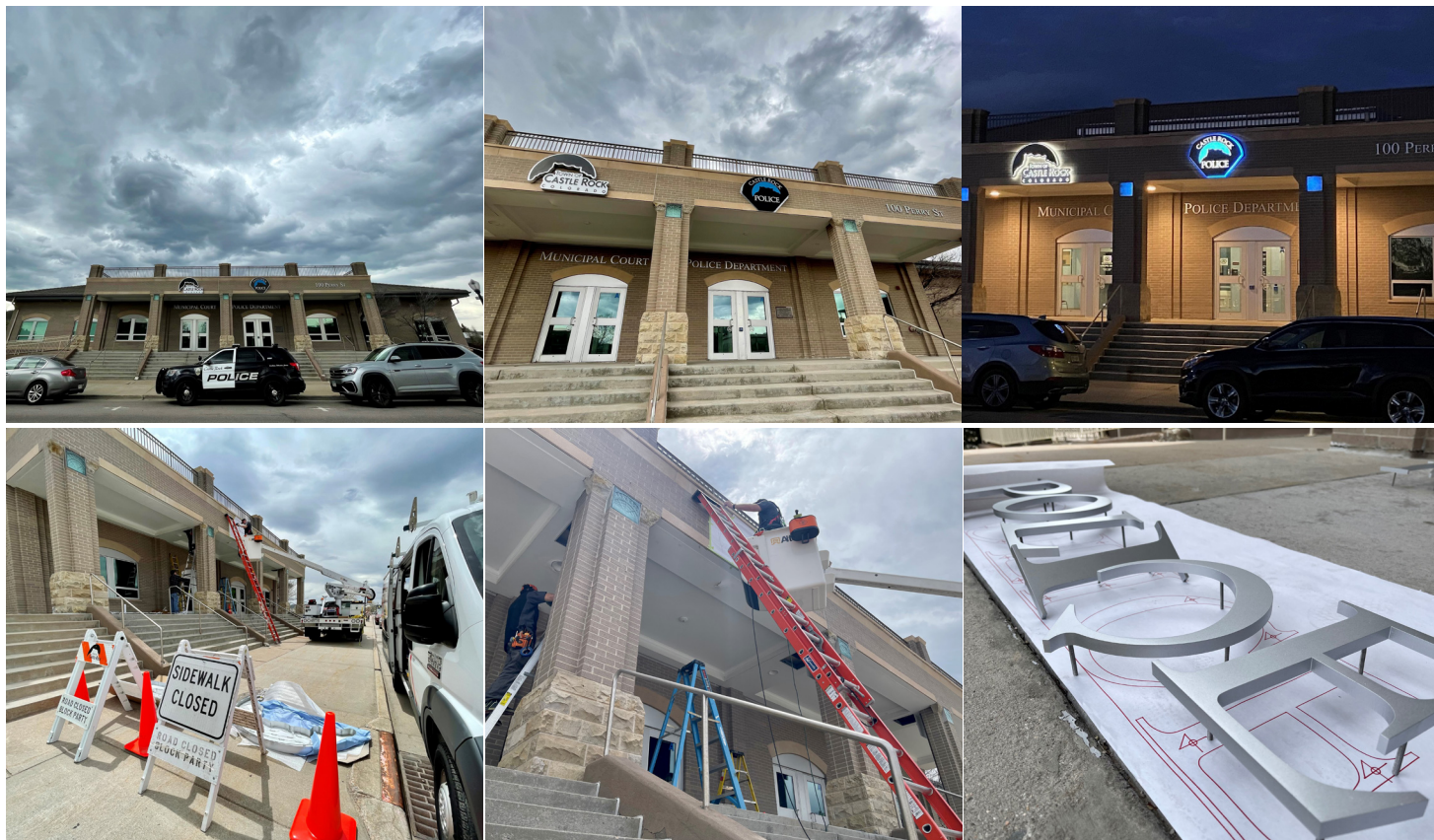
*The incredible teamwork displayed by our officers each and every day - along with the community's assistance - is what helped Castle Rock finish in the [Safewise.com](https://www.safewise.com) 2021 Safest Cities in Colorado top ten!*







### *Look Who Got A Makeover in May!*



Our 20-year-old building received new signs! Not only do they light up at night, entrances to both the Castle Rock Police Department and Town of Castle Rock Government Municipal Court are now clearly marked. And a huge thank you to IMS Printing & Signs for their outstanding work on this project... we are thrilled with the results!

### *Mesa Middle School Bears Kickball with the Officers!*



Go Bears! The Castle Rock Police Department and Mesa Middle School Bears took to the gym for a unified kickball game on May 5. A huge thanks to our hosts and all of the spectators who came out to support and cheer on these amazing students! Buttercup even sat courtside to watch!

## ***VISION***

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.



## ***MISSION***

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.