

**RESOLUTION NO. 2021-\_\_\_\_**

**RESOLUTION APPROVING A SOFTWARE LICENSE, SUBSCRIPTIONS,  
AND SYSTEM MAINTENANCE AGREEMENT BETWEEN  
THE TOWN OF CASTLE ROCK AND HARRIS COMPUTER NORTHSTAR**

**WHEREAS**, the Town of Castle Rock (the “Town”), acting by and through its enterprise, Castle Rock Water, and Harris Computer NorthStar (the “Vendor”) are under contract for the online customer portal Billmaster; and

**WHEREAS**, Billmaster provides the Town’s water customers to set up online accounts, go paperless, view and print statements, and make payments 24/7 via mobile applications and an Interactive Voice Response phone system, as well as providing print and mail services for monthly statements; and

**WHEREAS**, Billmaster is an SQL based application and the Town would like to upgrade the customer portal software to a web-based application with enhanced security, billing, and customer service features; and

**WHEREAS**, the Town wishes to proceed with a software license, subscriptions, and system maintenance agreement for the Northstar business intelligence system and online customer portal with the Vendor.

**NOW, THEREFORE BE IT RESOLVED BY THE TOWN COUNCIL OF THE TOWN OF CASTLE ROCK AS FOLLOWS:**

**Section 1.     Approval.** The software license, subscriptions, and system maintenance agreement between the Town of Castle Rock and Harris Computer NorthStar in the form attached as ***Exhibit 1*** is hereby approved. The Mayor and other proper Town officials are hereby authorized to execute the Agreement on behalf of the Town.

**Section 2.     Encumbrance and Authorization for Payment.** In order to meet the Town's financial obligation under the Agreement, the Town Council authorizes the expenditure and payment of equal amounts from account nos. 210-4221-442-70-43; 211-4321-443-70-43; 212-4421-444-70-43; and 213-4521-445-70-43 for a total authorization not to exceed \$410,000, unless authorized in writing by the Town.

**PASSED, APPROVED AND ADOPTED** this 2<sup>nd</sup> day of March, 2021, by the Town Council of the Town of Castle Rock, Colorado, on first and final reading by a vote of \_\_\_\_ for and \_\_\_\_ against.

**ATTEST:**

**TOWN OF CASTLE ROCK**

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Lisa Anderson, Town Clerk

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Jason Gray, Mayor

**Approved as to form:**

**Approved as to content:**

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Michael J. Hyman, Town Attorney

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Mark Marlowe, Director Castle Rock Water