

Castle Rock

POLICE DEPARTMENT



DECEMBER 2020

One-By-One Policing

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive

One-by-one policing is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our mission of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community one by one and where the community reaches back.



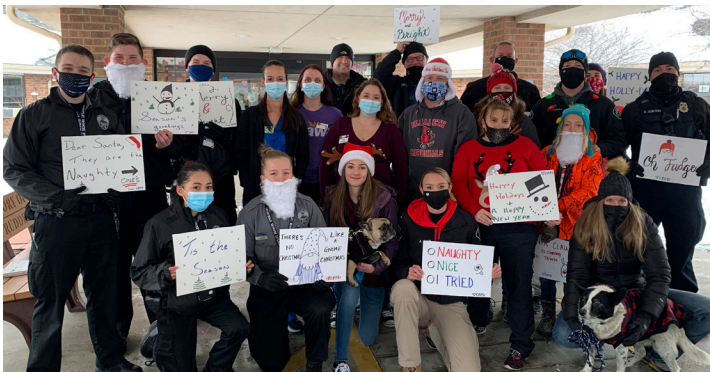
*"Dear **Officer Stoneking**, my wife and I want to thank you for the home check after our alarm system went off Saturday afternoon. We really appreciate the service of our Castle Rock Police Force. In addition to our thanks, we want to*

apologize for the distraction and waste of your time as we know you folks have more important work than chasing false alarms. The alarm system is new to us and it was our understanding that the motion detectors would ignore motion of small animals such as our cat. Thank you again. Wishing you and your colleagues a Very Merry Christmas and a Happy New Year (and a fantastic 2021)."

Joyce & Paul M. (12/19/20)



Karyn and Bob purchased two buckets of Einstein bagels to show their appreciation and give thanks for everything the department does for our Town



CRPD had the honor of delivering 180 pamper packages to the Brookside Inn staff, along with 120 care packages for the residents. Thank you to all who donated toward this wonderful event!



Home Depot's "Operation Surprise" donated to CRPD's Christmas programs

Message from the Chief



The format of the department's monthly report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community. There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime

Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training



Read entire [CRgov.com/PDplan](https://www.castlerockgov.com/PDplan)

Special Thanks to our Community for their support throughout December



Penny's Blankets donation



Mugs & Cara donation of bite suit



STEM School donation assistance



Candi stopped by with an incredible cookie spread



Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Response Times					
Priority 1 Calls Only	2020 DEC	# Of Calls	2020 YTD	2019 YTD	2019 Benchmark
Dispatch to Arrival	5.6	73	5.9	5.7	5.7

Persons Crime					
Crime Offense	2020 DEC	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Homicide	0	0	0	0%	0
Rape	1	9	11	-18%	13
Sex Offenses	1	17	25	-32%	29
Domestic Violence	12	171	185	-8%	267
Aggravated Assault	1	28	11	155%	15
Robbery	1	3	4	-25%	2
Total Persons Crimes	16	228	236	-3%	326
Property Crime					
Crime Offense	2020 DEC	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Burglary	3	77	95	-19%	97
Fraud/Forgery	6	221	472	-53%	289
Motor Vehicle Theft	17	106	61	74%	66
Theft from Motor Vehicle	19	292	214	36%	233
Theft	91	741	589	26%	561
Vandalism	34	370	342	8%	320
Total Property Crimes	170	1,807	1,773	2%	1,566
TOTAL ALL CRIMES (Person/Property)	186	2,035	2,009	1%	1,892

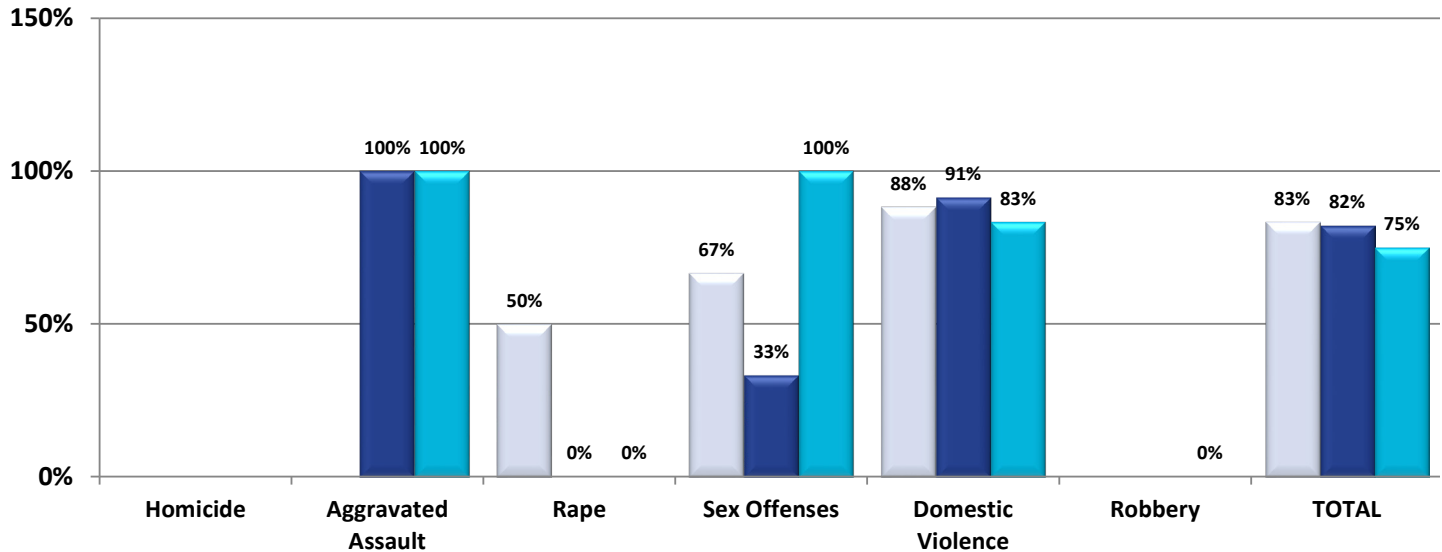
Priority 1: Crime (continued)



Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

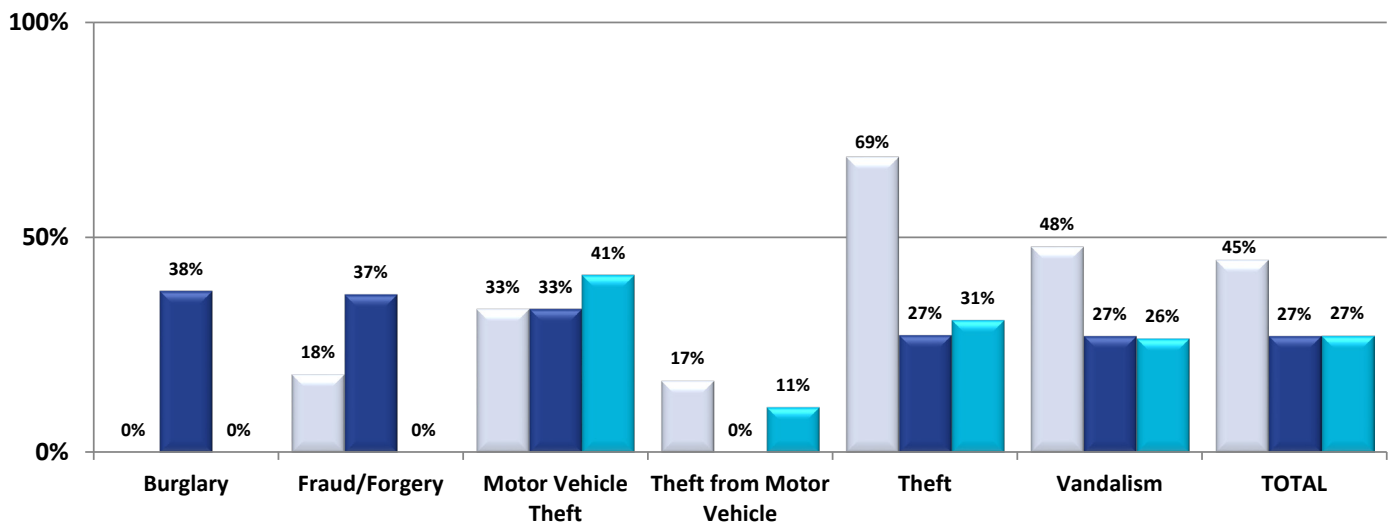
Persons Crime Clearance Rates (2018-2020 Comparison)

■ DEC 2018 ■ DEC 2019 ■ DEC 2020



Property Crime Clearance Rates (2018-2020 Comparison)

■ DEC 2018 ■ DEC 2019 ■ DEC 2020



*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

Priority 1: Crime (continued)

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)					
Activity	2020 DEC	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Cases assigned - Staff Advocates	32	269	252	7%	291
Cases assigned - Volunteer Advocates	4	118	123	-4%	128
Total cases assigned	32	387	375	3%	419
Total victims served	60	650	721	-10%	872
Total office hours	0	6	57	-89%	161
Total call out hours	21	133	232	-43%	243

Volunteer Highlight: Vickie Smith

Vickie relocated from the Western Slope of Colorado to Castle Rock last year. She is a registered nurse who had worked primarily in the emergency room and critical care. She earned her master's degree in nursing and served as the director of the emergency department in Glenwood Springs before retiring from full-time work.

Vickie and her husband moved to Castle Rock to be more centrally located to their large family. They love to ski, hike, bike, camp, and spend time with their kids and grandkids.



Priority 2: Traffic Safety



Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes					
Crash Type	2020 DEC	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Fatality	0	0	0	0%	2
Injury	3	25	37	-32%	25
Non-Injury	64	661	828	-20%	910
Traffic Crash Total	67	686	865	-21%	937
Traffic Enforcement					
Traffic Type	2020 DEC	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Driving Under the Influence (DUI)	4	98	95	3%	119
Traffic Citations Departmentwide					
Call Type	2020 DEC	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Traffic Tickets Issued	95	1,378	1,566	-12%	1,699
Written Warnings	115	2,186	2,404	-9%	3,439
Total Traffic Stops	417	5,893	6,180	-5%	6,673

Note: Total traffic stops includes municipal and state traffic stops.



Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2020	8	80	0.100	-12.2%
2019	9	79	0.114	113.6%
2018	4	75	0.053	29.8%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%
2015	5	67	0.075	61.7%
2014	3	65	0.046	-40.0%
2013	5	65	0.077	N/A
Training Hours				
Topics	2020 DEC	2020 YTD	2019 YTD	% Change 2019 - 2020
Total Hours	239	7,222	9,715	-25.7%
Types of Trainings			Total Hours: 239	
Arrest Control			45	
Driving			12	
Firearms			19	
In-Service			163	
Accomplishments / Recognition				
Type	2020 DEC	2020 YTD	2019 YTD	% Change 2019 - 2020
Compliments	11	202	62	226%
Recognition / Awards	0	67	74	-9%

Priority 4: Prepare for Future Growth



Goal 1: Monitor Townwide population growth estimates

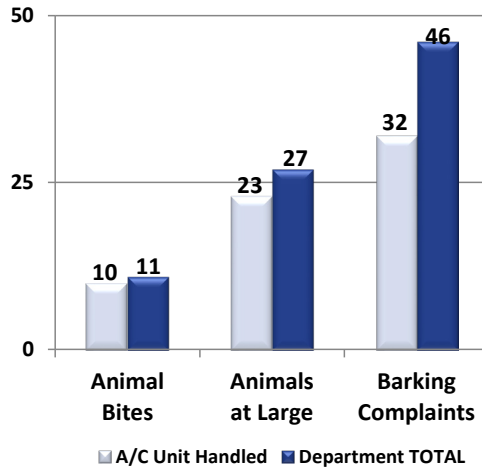
Goal 2: Monitor Police Department workload

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

Calls for Service (CFS)									
Calls for Service (CFS) Per officer / Per 1st Responder					2020 DEC 80 OFC /53	2020 YTD 80 OFC /53	2019 TOTAL 79 OFC/ 51	2018 TOTAL 75 OFC / 52	2019 Benchmark Monthly Estimate
CFS TOTAL, includes self-initiated (SI)					4,399	63,743	69,228	69,463	N/A
CFS, excludes self-initiated (SI)					1,850	23,813	24,896	25,293	6,307
Year-to-Date (Per 1,000 citizens)					25.6	330.0	346.3	386.2	37.7
CFS per officer, excludes self-initiated					23.1	297.7	315.1	337.2	26.9
CFS per 1st Responder, excl. self-initiated					33.6	433.0	449.3	495.9	47.3
Answer Time - Communication Incoming Phone Calls									
Incoming Calls	Total	<5 secs.	6-10 secs.	>10 secs		Total YTD	<5 secs.	6-10 secs.	>10 secs
911 Calls	502	87.9%	10.8%	1.6%		5,937	83.3%	14.8%	1.9%
Admin	5,243	89.0%	10.1%	0.9%		67,687	86.3%	12.0%	1.7%
Downtown Liaison Officer (DLO)									
Type					2020 DEC	2020 YTD	2019 YTD	% Change 2019-2020	
Parking Enforcement/CFS					86	2,093	1,855	12.8%	
Parking Warnings					25	860	583	47.5%	
Parking Tickets					3	466	735	-36.6%	
Counter Accident Reports					0	19	87	-78.2%	

Priority 4: Future Growth (continued)

Animal Control Response Comparison DECEMBER 2020



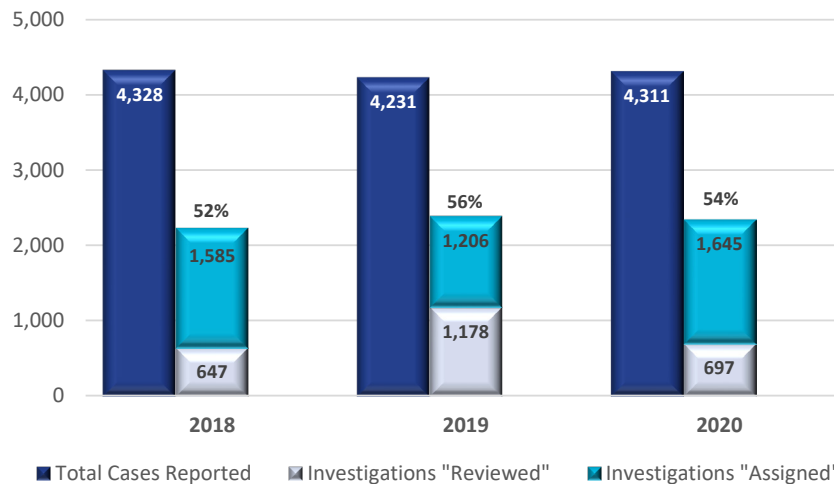
The ACU handled:

91 Percent of animal bites

85 Percent of animals at large

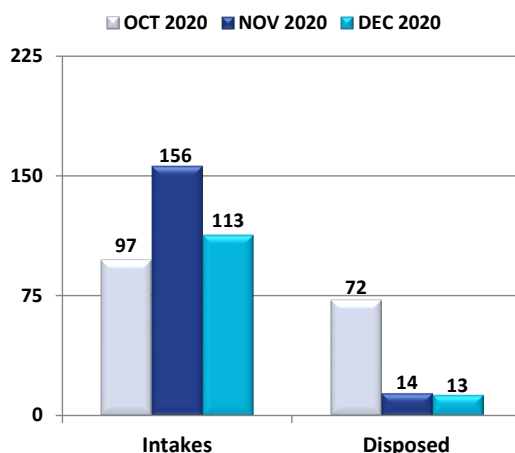
70 Percent of barking complaints

Investigations Case Reports (2018-2020 Year-to-Date)

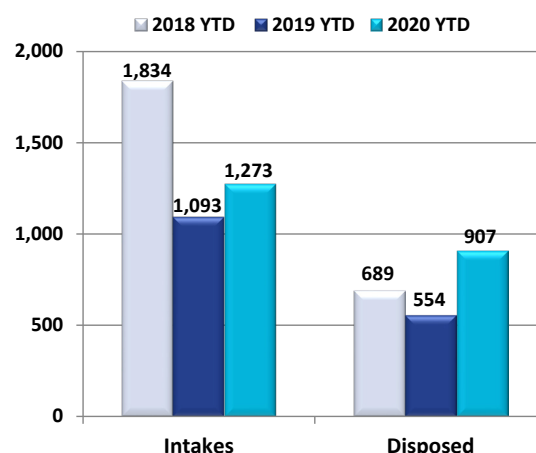


Property & Evidence

3 Month Comparison



2018-2020 Year-to-Date



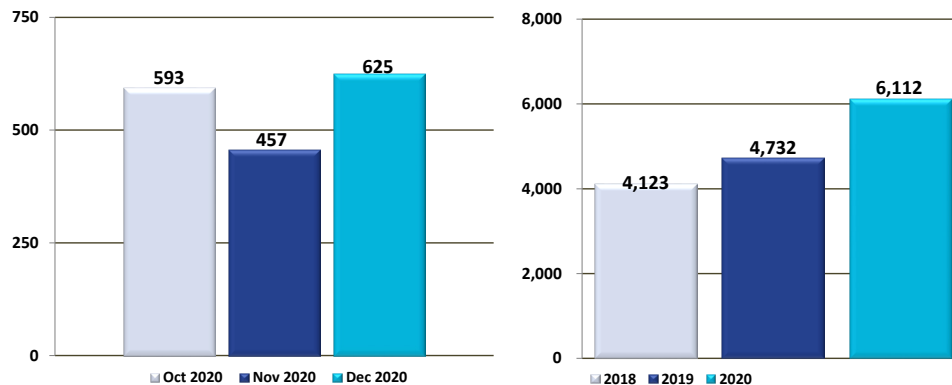
Priority 4: Future Growth (continued)



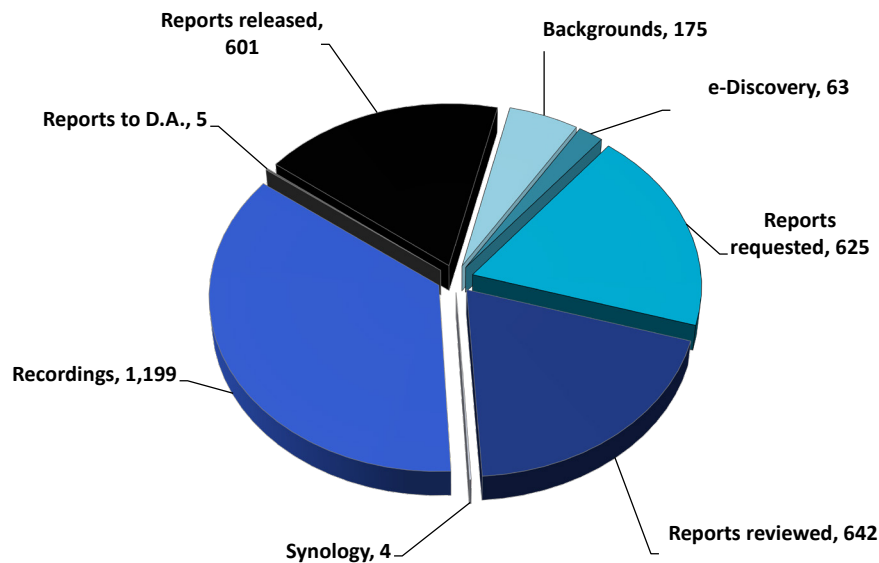
Records Unit

Workload	Backgrounds	eDiscovery reports	Reports requested	Reports reviewed	Synology	Recordings	Reports to D.A.	Reports released
DEC 2020	175	63	625	642	4	1,199	5	601
DEC 2019	82	206	574	643	25	427	5	536
% Change 2019-2020	113.4%	-69.4%	8.9%	-0.2%	-84.0%	180.8%	0.0%	12.1%

Reports Requested Three-Month Comparison Year-to-Date (2018-2020)



Records Unit Workload DECEMBER 2020



Priority 5: Community Policing & Partnerships

Goal 1: Community engagement through outreach and education

Crime Prevention Programs				
Running Program Types	2020 DEC	2020 YTD	2019 Year-End	% Change 2019 - 2020
Crime Free Multi-Housing	0	23	21	9.5%
Crime Free Self-Storage	0	9	6	50.0%
Rock Watch	5	497	444	11.9%
CPTED (Crime Prevention)	0	14	9	55.6%
Total Activity	5	543	480	13.1%
Volunteer Hours				
Unit Hours	2020 DEC	2020 YTD	2019 YTD	% Change 2019 - 2020
Explorer Unit	116.5	1,049.5	2,649.0	-60.4%
Interns	0	0	116	-100%
Victim Advocates	540	5,396	5,563	-3%
VIPS-Community Safety Vol.	0	1,018	3,479.0	-70.7%
VIPS-Admin & Investigative	0	483.0	694.0	-30.4%
Total	656.5	7,946.5	12,501.0	-36.4%
Upcoming Special Events				
Type	Date	Time	Location	
Martin Luther King Holiday	1/18	All day	Town offices closed	
Daddy Daughter Ball	2/7	See Town events	Castle Rock Recreation Center 2301 N. Woodlands	

Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)				
DEC 2020	Facebook	Twitter	Nextdoor	Instagram
Followers	15,030	2,785	29,925	2,369
Number of posts	50	118	11	28
Total Engagement	33,492	841	39,054	5,035
	Police		Town	
Call outs/Incident Response	8		2	
	TOTAL			
Media Inquiries	16			

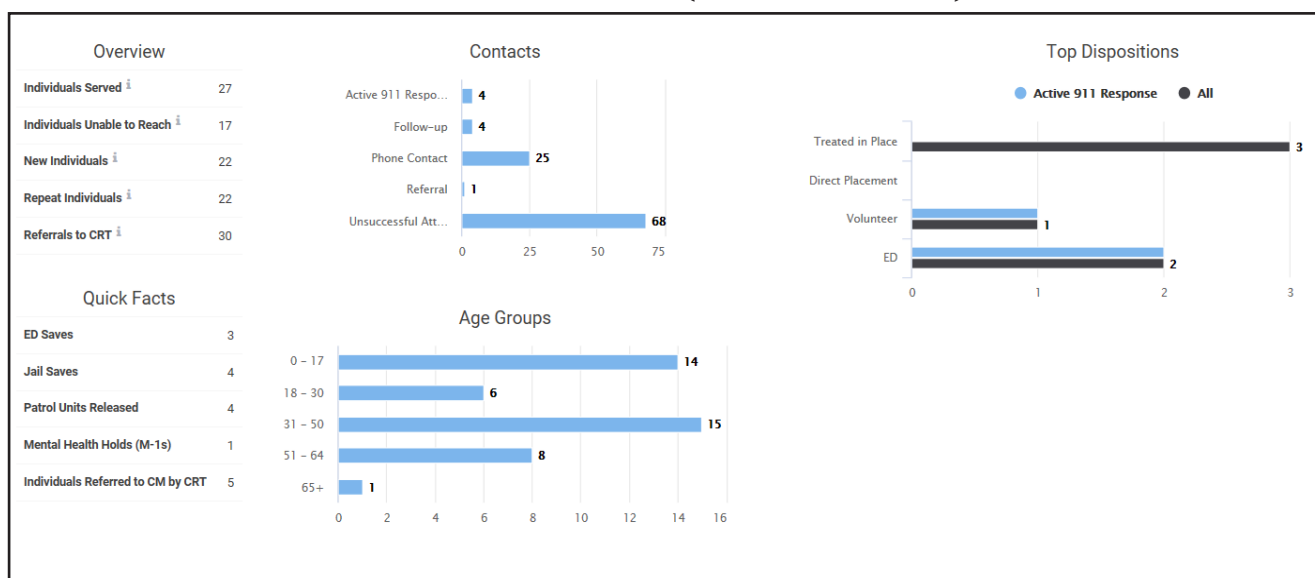
Priority 6: Technology, Equipment & Practices



Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT)				
Type	2020 DEC	2020 YTD	2019 YTD	% Change 2019 - 2020
Mental Health Holds	1	26	33	-21.2%
Follow-ups	77	651	556	17.1%
Agency Assists	1	24	81	-70.4%
Welfare Checks	2	36	76	-52.6%
Calls for Service (other)	10	161	223	-27.8%
Total Calls for Service	91	898	969	-7.3%

CRT Dashboard (December 2020)



Domestic Violence Lethality Assessment Program (LAP)				
Call Type	2020 DEC	2020 YTD	2019 YTD	% Change 2019 - 2020
Total LAP reports completed	7	111	138	-20%
High Risk	5	63	70	-10%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at [LethalityAssessmentProgram.org](https://www.lapreporting.org)

ePoliceReporting				
Online Reports	2020 DEC	2020 YTD	2019 YTD	% Change 2019 - 2020
Online reports received	122	434	244	77.9%

Department Highlights

K9 Unit Shogun & Maverick

Patrol Deployments: 4

Officer Fellows and Shogun deployed four times in December on patrol deployments, which included one K9 track and three K9 protections.

Narcotics Deployments: 1

One K9 Vehicle Sniff - Seizing 6.07g Methamphetamine and 0.21g Heroin.

Training: 40 hours

Other: Maverick was in training during December and will be hitting the street for his first patrol shift on January 9!



Maverick



Shogun



PIO Temby's Corner December's Top Post

December 12 at 11:33 AM

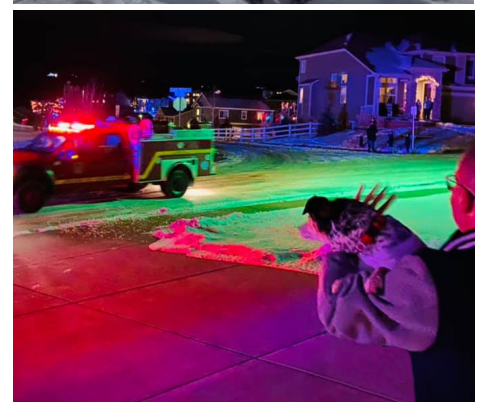
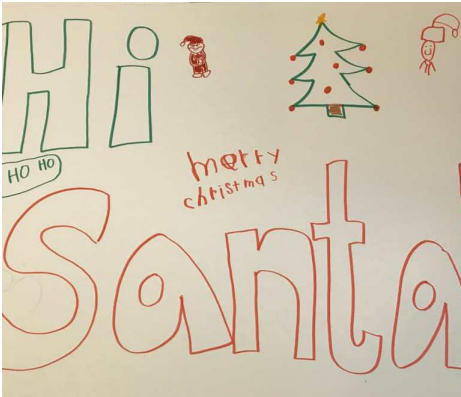
Mr. and Mrs. Claus were touring Castle Rock in December! Those who were able to see him were invited to post their pictures and videos in the comments. Their journey was also captured using the Santa Tracker at www.crgov.com/SantaDriveBy, which allowed a live tracking of the neighborhoods.

For more behind-the-scenes fun and updates, please follow Castle Rock Police Department on Twitter [@crpoliceco](https://twitter.com/crpoliceco)



Thank You to our Castle Rock Community or Awards

Santa visits through Town!



VISION

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.



MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.