

Castle Rock

POLICE DEPARTMENT



NOVEMBER 2020

One-By-One Policing

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive

One-by-one policing is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our mission of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community **one by one and where the community reaches back.**

*"Dear **CRPD**, We can't thank you enough for all the helpful services you provide! You keep our town safe even in crazy circumstances! Thank you!"*

Haley B. (11/16/20)

*"I can't [say] enough how nice & friendly my interactions with the office staff and the officers with CRPD has been. I want to give a shout out to **Officer Fuino**. He was very helpful and friendly today when I was needing assistance with what turned out to be a civil matter. It was so nice talking with him and it made me a lot more comfortable. So thank y'all for all you do and thank you to Officer Fuino for his kindness and friendliness today."*

Craig K. (11/12/20)

*"On Friday, November 20 [**Officer Yowell**] pulled me over on Founders Pkwy for lack of brake lights. I wanted to thank you for the stop and alerting me that my vehicle only had the running lights on...I really appreciate your kindness during the stop and ensuring my vehicle was safe. I am so thankful for our*

men and women that serve and protect us all, especially in these very difficult and trying times...Please stay safe and know you are appreciated! Thank you again for assisting me!"

Lara B. (11/22/20)

*"I sincerely appreciate the warning [**Officer Stoneking**] provided to me for my taillights and brake lights not working...if you recall my daughter was with me in my old Chevy K20 ranch truck. As we were pulling over I used the opportunity to let her know that the police are good and we need to be polite, courteous, and most of all respectful and obedient to their commands. In addition, I asked her to remove the paperwork from the glove box so it would remove any fear that you might encounter. Then it was make sure our hands can be visible for you to again demonstrate we are here for you and are law abiding citizens. I've constantly reminded all my four children [of] these and other additional steps so everyone involved feels safe and respected. This was a great opportunity for my daughter to see her father also obey what I expect of my children. It was a great learning experience for us. Also, thanks again for your courtesy. I definitely back the Blue. I have several friends in law enforcement and do worry about them. I know you likely don't hear it enough, but THANK YOU for your service. I appreciate that you are making Castle Rock better through your service - for that I'm forever grateful. Have a blessed day and please be safe out there."*

Erik B (11/30/20)

*"My car broke down in the middle of the intersection off of Wilcox exit in Castle Rock. I'd like to extend a heartfelt thank you to **Officer M. Houser**. His duty to the city of Castle Rock and its citizens turned a potentially dangerous situation in which I found myself and resulted in me going home safely to my wife and kids unscathed. Officer Houser's quick thinking and kindness will forever be engraved in my heart. Thank you!"*

Ramon H. (11/18/20)



Message from the Chief



The format of the department's monthly report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community. There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

- Priority 1: Crime
- Priority 2: Traffic Safety
- Priority 3: Employees
- Priority 4: Prepare for Future Growth
- Priority 5: Community Policing and Partnerships
- Priority 6: Technology, Equipment and Training



Read entire [CRgov.com/PDplan](https://www.cr.gov/PDplan)

Thank you to our generous Castle Rock citizens and business owners!



Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Response Times					
Priority 1 Calls Only	2020 NOV	# Of Calls	2020 YTD	2019 YTD	2019 Benchmark
Dispatch to Arrival	Unavail.	89	5.95	5.10	4.40

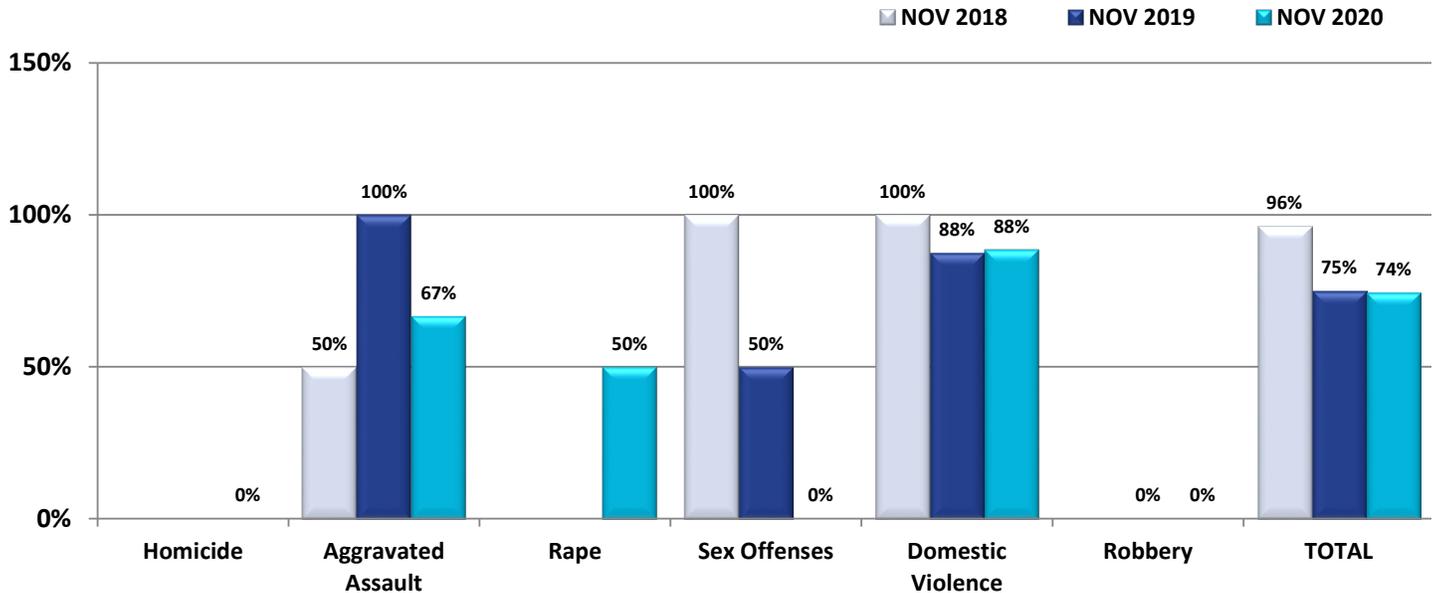
Persons Crime					
Crime Offense	2020 NOV	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Homicide	0	0	0	0%	0
Rape	2	9	10	-10%	12
Sex Offenses	2	16	22	-27%	23
Domestic Violence	26	167	162	3%	233
Aggravated Assault	3	26	10	160%	15
Robbery	1	2	4	-50%	2
Total Persons Crimes	35	221	208	6%	285
Property Crime					
Crime Offense	2020 NOV	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Burglary	6	75	79	-5%	96
Fraud/Forgery	2	215	442	-51%	256
Motor Vehicle Theft	26	99	58	71%	63
Theft from Motor Vehicle	47	277	196	41%	221
Theft	73	647	538	20%	510
Vandalism	43	335	305	10%	297
Total Property Crimes	197	1,648	1,618	2%	1,443
TOTAL ALL CRIMES (Person/Property)	232	1,869	1,826	2%	1,728

Priority 1: Crime (continued)

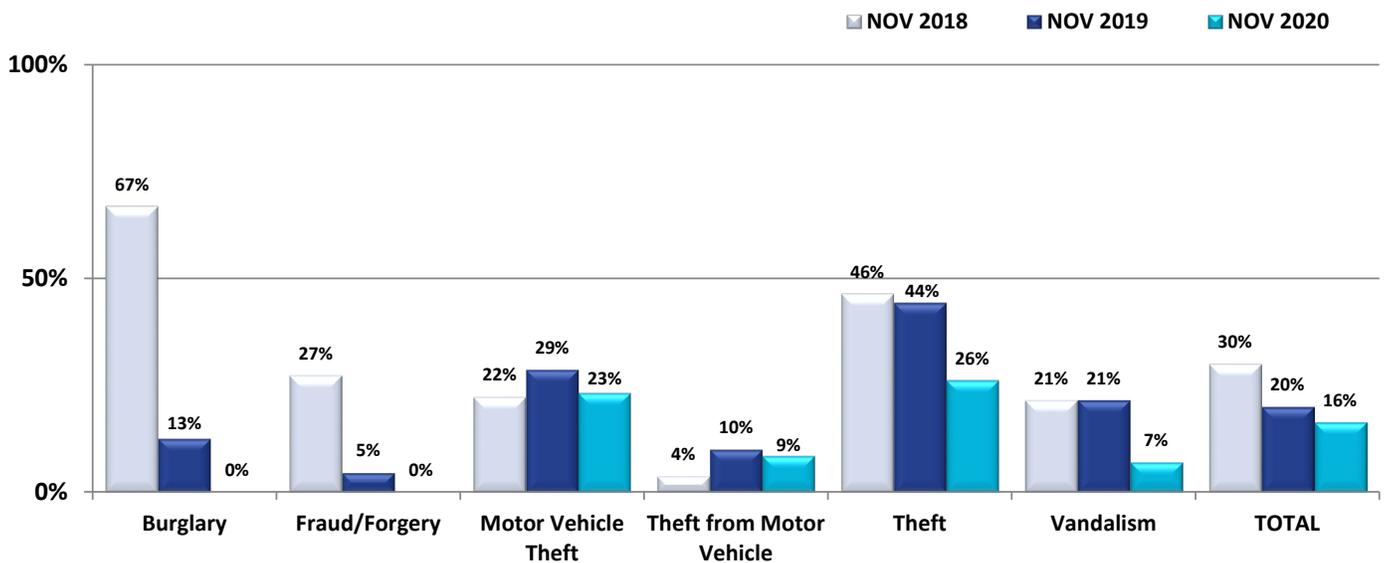


Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

Persons Crime Clearance Rates (2018-2020 Comparison)



Property Crime Clearance Rates (2018-2020 Comparison)



*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

Priority 1: Crime (continued)

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)					
Activity	2020 NOV	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Cases assigned - Staff Advocates	25	237	235	1%	264
Cases assigned - Volunteer Advocates	10	114	114	0%	121
Total cases assigned	35	351	349	1%	385
Total victims served	49	590	663	-11%	802
Total office hours	2	6	57	-89%	161
Total call out hours	2	112	223	-50%	224

CRPD Victims Assistance Unit

Due to Douglas County's move to Level Red on the State's COVID-19 Dial Framework, the victim assistance volunteers will only respond to calls for service via phone until further notice. Creative training techniques such as role playing scenarios and allowing new volunteers to be part of phone calls for service via three-way calling have been adopted to keep newly-learned skills fresh and help prepare them for in-person contacts once the Covid restrictions are lifted. The victims assistance staff, which includes Daylan Wallace and Debbie Lewis, will continue to respond to critical incidents.

Victims Assistance Volunteer Spotlight

Andie Wommack grew up in Idaho and lived in Washington before moving to Colorado five years ago. She enjoys helping others and being able to make a difference in her community. She loves being outside, taking photos, and spending time with her dogs and friends. She is an Independent Scentsy Consultant and is working towards buying her first home this winter.



Priority 2: Traffic Safety



Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes					
Crash Type	2020 NOV	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Fatality	0	0	0	0%	1
Injury	1	22	36	-39%	25
Non-Injury	51	597	747	-20%	820
Traffic Crash Total	52	619	783	-21%	846
Traffic Enforcement					
Traffic Type	2020 NOV	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Driving Under the Influence (DUI)	9	94	87	8%	112
Traffic Citations Departmentwide					
Call Type	2020 NOV	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Traffic Tickets Issued	183	1,276	1,500	-15%	1,622
Written Warnings	138	2,068	2,221	-7%	3,208
Total Traffic Stops	535	5,475	5,737	-5%	6,196

Note: Total traffic stops includes municipal and state traffic stops.



Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2020	8	80	0.100	-12.2%
2019	9	79	0.114	113.6%
2018	4	75	0.053	29.8%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%
2015	5	67	0.075	61.7%
2014	3	65	0.046	-40.0%
2013	5	65	0.077	N/A
Training Hours				
Topics	2020 NOV	2020 YTD	2019 YTD	% Change 2019 - 2020
Total Hours	293	6,886	9,211	-25.24%
Types of Trainings			Total Hours: 293	
Arrest control			60	
Driving			33	
Firearms			200	
Accomplishments / Recognition				
Type	2020 NOV	2020 YTD	2019 YTD	% Change 2019 - 2020
Compliments	19	191	59	224%
Recognition / Awards	56	67	72	-7%

Priority 4: Prepare for Future Growth



Goal 1: Monitor Townwide population growth estimates

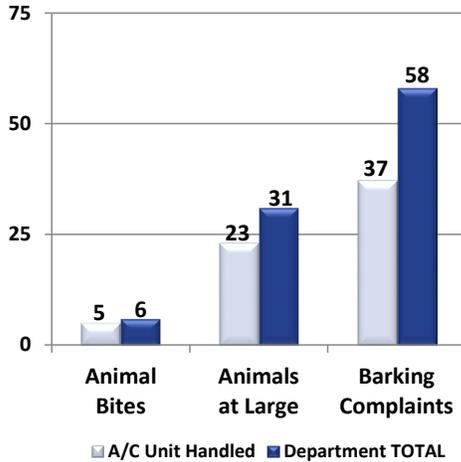
Goal 2: Monitor Police Department workload

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

Calls for Service (CFS)								
Calls for Service (CFS) Per officer / Per 1st Responder	2020 NOV 80 OFC /53	2020 YTD 80 OFC /53	2019 TOTAL 79 OFC/ 51	2018 TOTAL 75 OFC / 52	2019 Benchmark Monthly Estimate			
CFS TOTAL, includes self-initiated (SI)	4,943	59,343	63,954	64,363	N/A			
CFS, excludes self-initiated (SI)	1,862	22,074	22,937	23,410	6,307			
Year-to-Date (Per 1,000 citizens)	25.8	305.9	319.0	357.4	37.7			
CFS per officer, excludes self-initiated	23.3	275.9	290.3	312.1	26.9			
CFS per 1st Responder, excl. self-initiated	33.9	401.3	416.5	459.0	47.3			
Communication Unit								
Answer Time - Communication Incoming Phone Calls								
Incoming Calls	Total	<5 secs.	6-10 secs.	>10 secs	Total YTD	<5 secs.	6-10 secs.	>10 secs
911 Calls	508	83.1%	14.6%	2.8%	5,435	82.8%	15.2%	1.9%
Admin	5,034	87.5%	11.4%	1.1%	62,444	86.1%	12.2%	1.8%
Downtown Liaison Officer (DLO)								
Type	2020 NOV	2020 YTD	2019 YTD	% Change 2019-2020				
Parking Enforcement/CFS	167	2,007	1,584	26.7%				
Parking Warnings	56	831	515	61.4%				
Parking Tickets	11	463	656	-29.4%				
Counter Accident Reports	0	19	87	-78.2%				

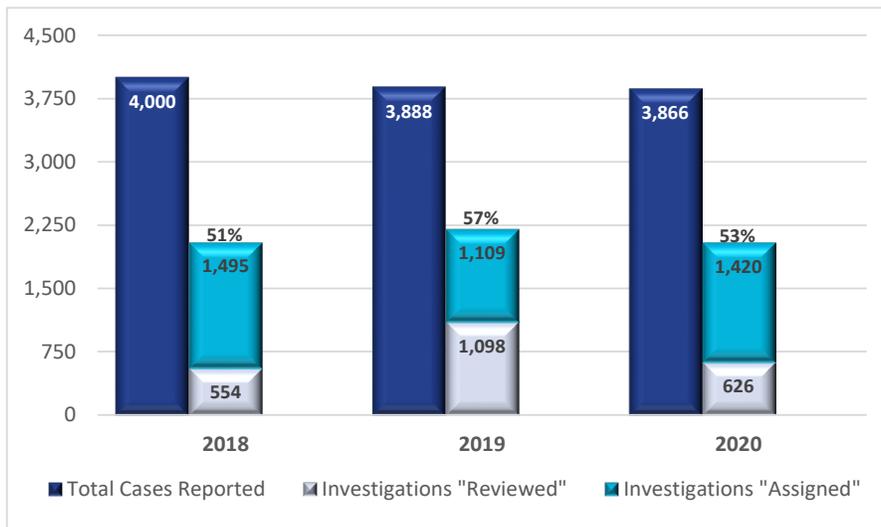
Priority 4: Future Growth (continued)

Animal Control Response Comparison NOVEMBER 2020

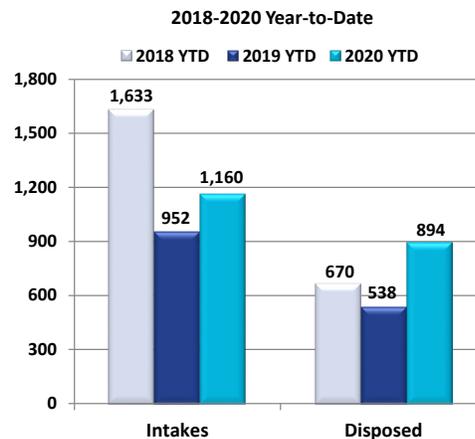
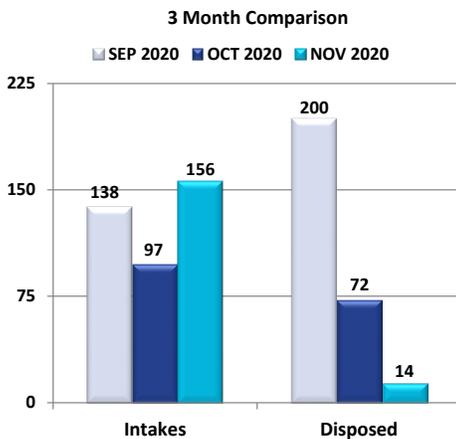


The ACU handled:
 83 Percent of animal bites
 74 Percent of animals at large
 64 Percent of barking complaints

Investigations Case Reports (2018-2020 Year-to-Date)



Property & Evidence



Priority 4: Future Growth (continued)



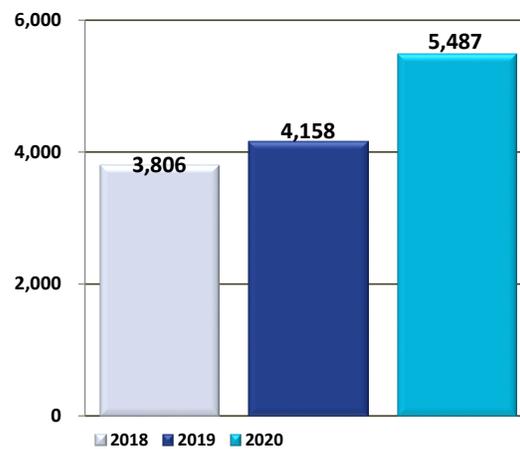
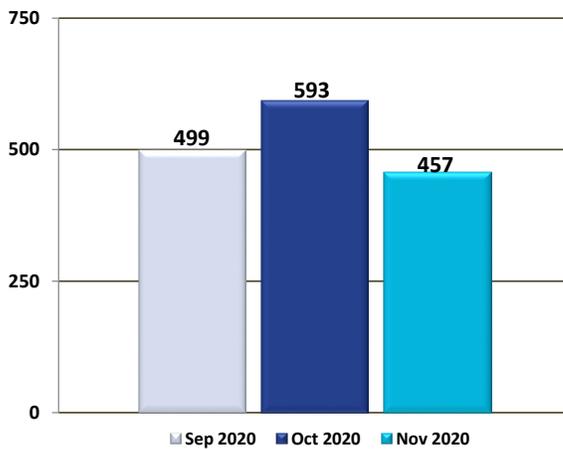
Records Unit

Workload	Backgrounds	eDiscovery reports	Reports requested	Reports reviewed	Synology	Recordings	Reports to D.A.	Reports released
NOV 2020	138	75	462	420	1	854	2	411
NOV 2019	86	64	285	339	6	205	1	247
% Change 2019-2020	60.5%	17.2%	62.1%	23.9%	-83.3%	316.6%	100.0%	66.4%

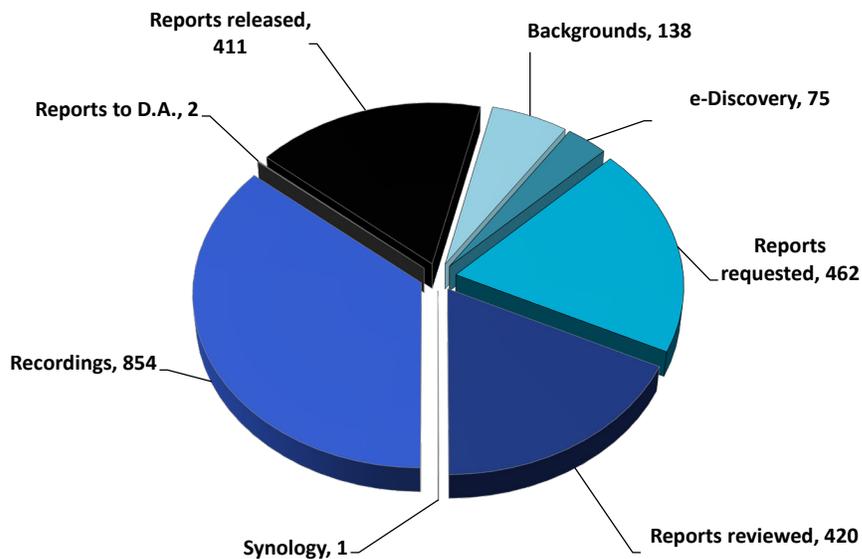
Reports Requested

Three-Month Comparison

Year-to-Date (2018-2020)



Records Unit Workload NOVEMBER 2020



Priority 5: Community Policing & Partnerships

Goal 1: Community engagement through outreach and education

Crime Prevention Programs				
Running Program Types	2020 NOV	2020 YTD	2019 Year-End	% Change 2019 - 2020
Crime Free Multi-Housing	0	23	21	9.5%
Crime Free Self-Storage	0	9	6	50.0%
Rock Watch	14	492	444	10.8%
CPTED (Crime Prevention)	0	14	9	55.6%
Total Activity	14	538	480	12.1%
Volunteer Hours				
Unit Hours	2020 NOV	2020 YTD	2019 YTD	% Change 2019 - 2020
Explorer Unit	55.5	933	2,461	-62.1%
Interns	0	0	92.0	-100%
Victim Advocates	443	4,856	5,093	-5%
VIPS-Community Safety Vol.	59	1,018	3,184.5	-68.0%
VIPS-Admin & Investigative	58	471	603	-21.9%
Total	615.5	7,278.0	11,433.5	-36.3%
Upcoming Holidays				
Type	Date	Time	Location	
Christmas Eve	12/24	N/A	Town business offices closed	
Christmas	12/25	N/A	Town business offices closed	
New Year's	1/1	N/A	Town business offices closed	

Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)				
NOV 2020	Facebook	Twitter	Nextdoor	Instagram
Followers	14,804	2,649	29,535	2,369
Number of posts	51	35	7	17
Total Engagement	16,608	497	17,363	3,726
	Police		Town	
Call outs/Incident Response	8		0	
	TOTAL			
Media Inquiries	2			

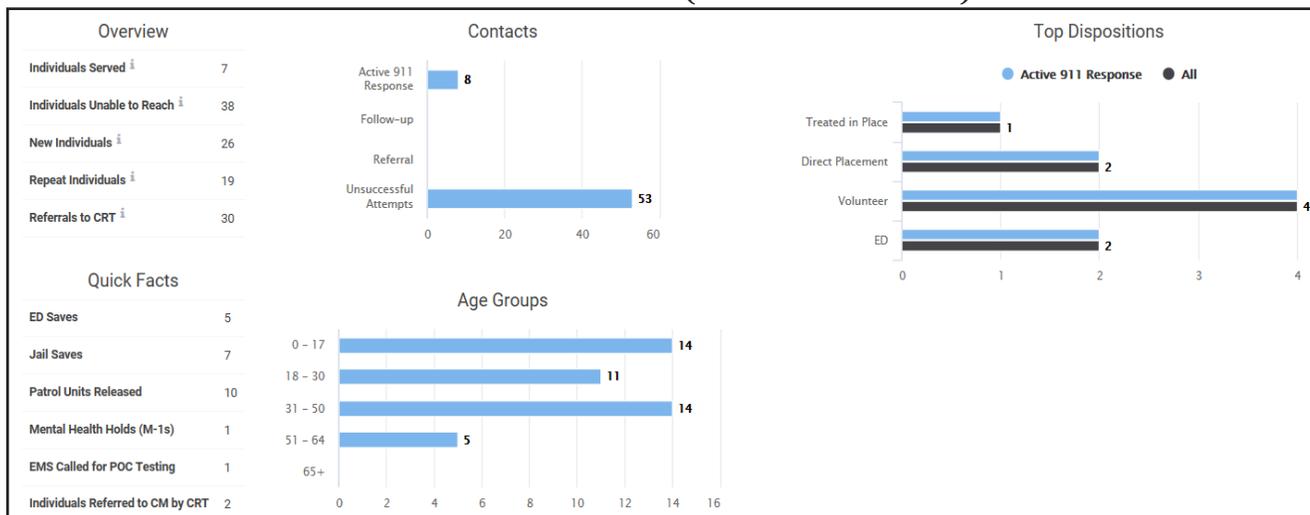
Priority 6: Technology, Equipment & Practices



Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT)				
Type	2020 NOV	2020 YTD	2019 YTD	% Change 2019 - 2020
Mental Health Holds	3	25	30	-16.7%
Follow-ups	68	574	519	10.6%
Agency Assists	2	23	78	-70.5%
Welfare Checks	4	34	72	-52.8%
Calls for Service (other)	2	151	209	-27.8%
Total Calls for Service	79	807	908	-11.1%

CRT Dashboard* (November 2020)



*The CRT dashboard is skewing statistics related to telephone contacts. The graph shows 53 unsuccessful attempts; however, 24 were successful phone contacts with individuals. The team is working to remedy the issue.

Domestic Violence Lethality Assessment Program (LAP)				
Call Type	2020 NOV	2020 YTD	2019 YTD	% Change 2019 - 2020
Total LAP reports completed	12	104	129	-19%
High Risk	4	58	67	-13%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at LethalityAssessmentProgram.org

ePoliceReporting				
Online Reports	2020 OCT	2020 YTD	2019 YTD	% Change 2019 - 2020
Online reports received	39	312	224	39.3%

Department Highlights

K9 Unit

Shogun & Maverick

Patrol Deployments: 0

There were no patrol deployments during November.

Narcotics Deployments: 3

Officer Fellows and Shogun conducted three vehicle sniffs resulting in 215.6 grams methamphetamine, 45 oxycodone pills (suspected fentanyl), 26 xanax pills, and two vials of morphine.

Training: 25 hours

Notes of Interest:

The department will welcome a new K9 Unit in early 2021 - Officer Gondeck and Maverick will be hitting the streets in January. More information to follow on social media.



Maverick



Shogun



PIO Temby's Corner November's Top Post

November 13 at 10:00 AM

Earlier this month, the Castle Rock Police Department unrolled a new program, *R-U-OK?*

The goal of this free program is to regularly connect with Castle Rock's most vulnerable populations who are living alone -- senior citizens over the age of 65 and adults with disabilities. Enrollment is now open!

For more information or to register for R-U-OK?, visit www.crgov.com/RUOK. If you would like to refer someone to this program, email Officer Lane at alane@crgov.com.



[Watch the video](#)



Special Operations' Officers receive Town's Applause Award



As schools transitioned to home learning due to Covid in March 2020, Officer Stembel worked with the school district to set up safe/clean areas for students to pick up free school lunches. Stembel and his team members handed out roughly 300 to 500 lunches per day over a five-month period in all sorts of weather conditions ranging from spring snow to hot summer days. This program was met with lots of thanks and gratitude for these officers during such unprecedented difficult times.

Left to right: Officers O'Donnell, Knight, Stembel, Davey, Lewis, Gillespie, and Stark

Thanksgiving Meals and Toys for Tots



Castle Rock Police school marshal and resource officers gathered and assisted in delivering meals.



The Police Explorers set up Toys for Tots for families in need this season. The Explorers opened the shop each Thursday night, with the exception of the Thanksgiving holiday.

VISION

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.



MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.