COLORADO
Department of Public
Health & Environment

COLORADO
State Emergency
Operations Center _(/)

Limited health care settings

For Coloradans ›

For businesses and communities ›

Public health orders ›

Data ›

News and media resources ›

LPHAs and health care providers ⌄

Vaccine providers and partners (/vaccine-providers)

Health care providers ⌄

Last updated June 18, 2020.

Available languages: Español (https://drive.google.com/open?id=1_qMi5b3R9U48VVmvq7oow1V1lioj_IFN) | Tiếng Việt (https://drive.google.com/open?id=1FxkgKgTgfXnqJYvDoJyRKGYHHBO9Mhy-) | 中文 (https://drive.google.com/open?id=1HhWob3MKUNpAxWz2_Biunm_SB_B3MR14) | Soomaali (https://drive.google.com/open?id=1Kz5RDK4oZqW-ZFIyVP-m-yze6IbnNjdp) | العربية (https://drive.google.com/open?id=12P4c14GALXIrdyjv5qk-C9oqcO3Vk06g) | नेपाली (https://drive.google.com/open?id=1i8uuk29zeN42zoK9TNq2xmcIaBR4SbAU)

Summary of changes:

- Wear medical grade mask and gloves, **and if patient removes face covering for service, also wear a face shield.**
- Require patients to wear face coverings or masks, **unless must be removed for service or would inhibit the patient's health.**

May be open up to 50% or 50 people per room.

IF THERE IS A CONFIRMED CASE OF COVID-19 AMONG CUSTOMERS OR EMPLOYEES

- The worksite must notify and cooperate with their local public health agency on next steps.
- Local public health agency contacts can be found here (https://www.colorado.gov/pacific/cdphe/find-your-local-public-health-agency).
- Outbreak guidance for non-healthcare facilities can be found here (https://covid19.colorado.gov/guidance-resources).

Worksites

- Employ strict hygiene guidelines and sanitization procedures for all contact surfaces and tools
- Limit capacity as determined by the current county dial level.

    - Level Green - Protect Our Neighbors: 50% capacity or 500 people.
    - Level Blue - Cautious: 50% capacity or 50 people.
    - Level Yellow - Concern: 50% capacity or 50 people.
    - Level Orange - High Risk: 25% capacity or 25 people.
    - Level Red - Severe Risk: 25% capacity or 25 people.
    - Level Purple - Extreme Risk: 10% capacity or 25 people.
- Ensure a minimum of 6 feet of separation between clients/customers when not directly performing service
- Post signage for employees and customers on good hygiene and safety measures being taken
- Disinfect all financial transaction equipment after each use (Additional Guidance (https://covid19.colorado.gov/cleaning-guidance))
- Minimize in-home services with remote alternatives where possible (e.g. drive-by, virtual meetings)

Employees

- Conduct symptom and temperature checks and refer symptomatic employees or families to the <u>Colorado COVID Symptom Support tool (https://urldefense.proofpoint.com/v2/url?u=https-3A__symptomsupport.covid19.colorado.gov&d=DwMFaQ&c=sdnEM9SRGFuMt5z5w3AhsPNahmNicq64TgF1JwNR0cs&r=fFFtilKlaBUXDyRDB8qgc KvAmVOGepw3l5GjzmMuUgtwXG5Y&e=)</u>. (<u>Additional Guidance (https://covid19.colorado.gov/symptom-screening)</u>)
  - Best practice is to implement a temperature check station at the entrance to the business. If this is not feasible, employee will check for symptoms at home and report symptoms either electronically or on paper per the system created by the business.
- Wear medical grade mask and gloves, and if patient removes face covering for service, also wear a face shield
- Change gloves between customers and wash hands
- Clean and disinfect work space between each appointment

To protect patients

- Continue to conduct telehealth appointments whenever possible

- Provide service by appointment only (no walk-ins or waiting)

- Require patients to wear face coverings or masks, unless must be removed for service or would inhibit the patient's health

- Conduct symptoms check for customers of high contact services before they enter for their appointment and do not serve symptomatic clients

- Provide contactless payment options whenever possible

- Provide virtual waiting rooms - patients wait in their vehicle until their appointment begins

This guidance is for the services of the following, provided they are being offered in a health care setting and capacity (not for personal services):

- Acupuncture (not related to personal services)
- Athletic training (not related to personal services)
- Audiology services
- Services by hearing aid providers
- Chiropractic care
- Massage therapy (not related to personal services)
- Naturopathic care
- Occupational therapy services
- Physical therapy
- Speech language pathology services

This guidance is not for:

- Medical, dental, and veterinary services

Keep employees & customers safe (https://covid19.colorado.gov/keep-employees-customers-safe) ❯

Mask guidance (https://covid19.colorado.gov/mask-guidance) ❯

Symptom screening (https://covid19.colorado.gov/symptom-screening) ❯

Cleaning guidance (https://covid19.colorado.gov/cleaning-guidance) ❯

Additional resources and guidelines

- Tips for Home Health and Personal Care Providers (https://drive.google.com/file/d/1wWtFc5f8dbqLcwx4E_P5kgFKfzLfc5bI/view)

- Tips for People Who Use Personal Care Assistants or Caregivers (https://covid19.colorado.gov/covid-19-resources-for-health-care-providers-and-local-public-health-agencies)

Contact

COVID-19-related issues & concerns (https://covid19.colorado.gov/CovidConcerns)

Colorado Crisis Services (https://coloradocrisisservices.org/)
We provide free, confidential, professional and immediate support for any mental health, substance use or emotional concern, 24/7/365.

Call 1-844-493-TALK (8255) or text TALK to 38255 to speak to a trained professional.

211 Colorado (https://www.211colorado.org/)
2-1-1 is a confidential and multilingual service connecting people to vital resources across the state.

📞 Call 2-11 or (866) 760-6489 📱 Text your ZIP CODE to 898-211

CO-HELP (https://www.colorado.gov/pacific/cdphe/co-help)
Colorado's call line for general questions about the novel coronavirus (COVID-19), providing answers in many languages including English, Spanish (Español), Mandarin (普通话) and more.

📞 **Call** 303-389-1687 or (877) 462-2911

Resources & info

Media line (for media only): 303-900-2849

CDPHE main website (https://colorado.gov/cdphe)

Colorado Emergency Management (http://www.coemergency.com/)

Stay at home Colorado guide (https://stayathomeco.colorado.gov/)

Help Colorado Now (http://helpcoloradonow.org) – Volunteer, donate, contribute, apply for funding.

State resource for COVID-19 information (https://covid.colorado.gov/)

OnwardCO.org (https://urldefense.proofpoint.com/v2/url?u=http-3A__onwardco.org&d=DwMFaQ&c=sdnEM9SRGFuMt5z5w3AhsPNahmNicq64TgF1JwNR0cs&r=tKhU0U_L2xbjsIo_eJnBsIlU8HnLQ6GQZw39EuQX0 1XqmnyYaKrsVZJ2pb30IHqibGVNQgDMdDn4kQ&s=LHbqsUuqwFec-ngL7MhT1soU14t2zdketeXX6EfImtU&e=) – One-stop resource for Coloradans impacted by job loss to connect with life essentials, training, and jobs.

Request a website change (https://forms.gle/PLiDz5cQ4tjA3Q2R9)

If you have symptoms and think you have been exposed, call a health care provider.

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Colorado Emergency Management

    f   (https://www.facebook.com/COEmergency/?__xts__[0]=68.ARAHzlPINUNeZ27ayQDMfbLehNYVIMrg7xfT8j-8aN98mdPRoBbPr

    🐦   (https://twitter.com/COEmergency)

Available languages

Español (https://drive.google.com/open?id=1wvUvHmRb1EgsjT0_tMebKjbJAryWs3oI) (Spanish) | Tiếng Việt (https://drive.google.com/open?id=1kuJOG5xvziW8QnGlatjYXXKg946kWSkr) (Vietnamese) |

Soomaali (https://drive.google.com/open?id=1uDHaqlqq5o8TqXXsesEkpqyfZGMpD-G8) (Somali) | 中文 (https://drive.google.com/open?id=11zakkcFDevz2ieTO31SvQSey9C2_4vop) (Simplified Chinese) |

(Arabic) العربية (https://urldefense.proofpoint.com/v2/url?u=https-3A__drive.google.com_open-3Fid-3D1ymjzG3RB7xOWLP09mXTj6l57z5kYosGG&d=DwMFaQ&c=sdnEM9SRGFuMt5z5w3AhsPNahmNicq64TgF1JwNR0cs&r=tknlanG_PkVwm83166U (https://urldefense.proofpoint.com/v2/url?u=https-3A__drive.google.com_open-3Fid-3D1iAdkH6Ya8sH0WBm6jC-2DIoGX0AHV5r-5FK7&d=DwMFaQ&c=sdnEM9SRGFuMt5z5w3AhsPNahmNicq64TgF1JwNR0cs&r=tknlanG_PkVwm83166UnMjiQXq4QO1bJt44AdXi6cmE&m=MVPl (Nepali)