

*Castle Rock*

**POLICE DEPARTMENT**



***SEPTEMBER 2020***

# One-By-One Policing



*To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive*

**One-by-one policing** is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our mission of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community **one by one and where the community reaches back**.

*"I just met [Officer Gondeck] and he was letting traffic know my wife was broken down with a flat tire. I understand the nuances of the job you have to do (I'm former law enforcement). This man represents your department absolutely phenomenally. I am really impressed with his demeanor (friendliness and realness)."*

Damon H. (9/22/20)

*"I'm leaving a 5 star review for Officer Ives! I was pulled over by him this afternoon. Even though I'm embarrassed for getting pulled over... He was so very kind yet professional. That was so appreciated. You guys are doing a great job!"*

Kelsey W (9/10/20)

*"Officer L. Godfrey came to my house based on a call from my neighbor a number of weeks ago. I just wanted to state that he was very professional and pleasant to speak with. Thanks for all your department and team does."*

Ron (9/2/20)

*Hi Cpl, Frost. I called very upset and distraught and spoke with Dispatcher Winkler (who was a gem) and Officer Watts (who was incredible). I felt very blessed in speaking to both of them. They were very sweet, kind, patient, informative. You have some really good people working there. Thank you."*

Elizabeth (9/5/20)

*"I just wanted to send a message of gratitude to all of you working on the force. I was pulled over by Officer Cruz early Monday morning for a defective brake light. He was very polite and respectful, as any officer I have ever encountered has been. I know right now the politicized situation in our country is far less than acceptable, but I just wanted to remind you that many of us still very much appreciate your services. On behalf of my family and myself, we hope you all stay safe and thank you for protecting our freedoms."*

Chad O. (9/16/20)

*"I was pulled over by Officer G. Young in Castle Rock. I was having the worst day ever with personal problems and the last straw was being pulled over. Officer Young approached my vehicle with empathy, kindness and respect. Of course I was speeding, and deserved a ticket. But he gave me a warning instead. THANK YOU! I will definitely slow down. With all that is going on in our world, we need more officers like Officer YOUNG!"*

Barb (9/8/20)

*Officer Lewis, last winter you pulled me over for speeding. I was cleaning out my truck yesterday and came across the business card you gave me during the traffic stop. It occurred to me that I wanted to reach out and let you know that I appreciate you and your fellow law enforcement colleagues. I hope that others have expressed the same appreciation to you guys in this tough time. What you do is invaluable and was a hard job before any of the mess we find ourselves in today. The spotlight on your profession is not sharing a fair perspective. The few wrong-doers in any profession shouldn't define it...I hope this note finds you well and I wanted to let you know that I appreciate what you do for our community."*

Sam P (9/18/20)

# Message from the Chief



Welcome to the Castle Rock Police Department's Monthly Report. The format of the report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community.

There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime

Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training



Read the entire [CRgov.com/PDplan](http://CRgov.com/PDplan)

## Suicide Awareness Month

Staff members wore Hope bracelets and pins throughout the month of September. CRPD promotes suicide awareness in effort to erase the stigma surrounding suicide.



# Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

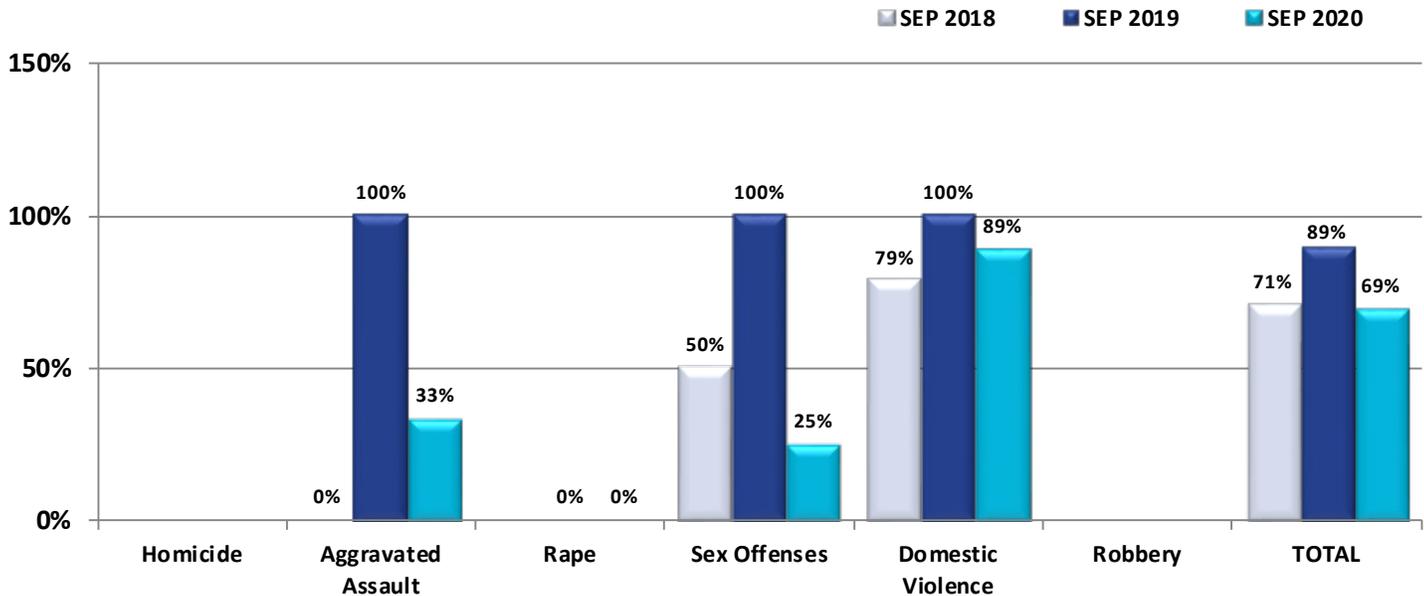
Persons Crime					
Crime Offense	2020 SEP	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Homicide	0	0	0	0%	0
Rape	1	6	9	-33%	11
Sex Offenses	4	11	16	-31%	17
Domestic Violence	18	133	136	-2%	189
Aggravated Assault	3	18	8	125%	12
Robbery	0	1	3	-67%	2
<b>Total Persons Crimes</b>	<b>26</b>	<b>169</b>	<b>172</b>	<b>-2%</b>	<b>231</b>
Property Crime					
Crime Offense	2020 SEP	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Burglary	11	58	66	-12%	82
Fraud/Forgery	6	193	361	-47%	194
Motor Vehicle Theft	15	63	43	47%	49
Theft from Motor Vehicle	25	202	163	24%	165
Theft	66	497	463	7%	407
Vandalism	31	249	249	0%	249
<b>Total Property Crimes</b>	<b>154</b>	<b>1,262</b>	<b>1,345</b>	<b>-6%</b>	<b>1,146</b>
<b>TOTAL ALL CRIMES (Person/Property)</b>	<b>180</b>	<b>1,431</b>	<b>1,517</b>	<b>-6%</b>	<b>1,377</b>

# Priority 1: Crime (continued)

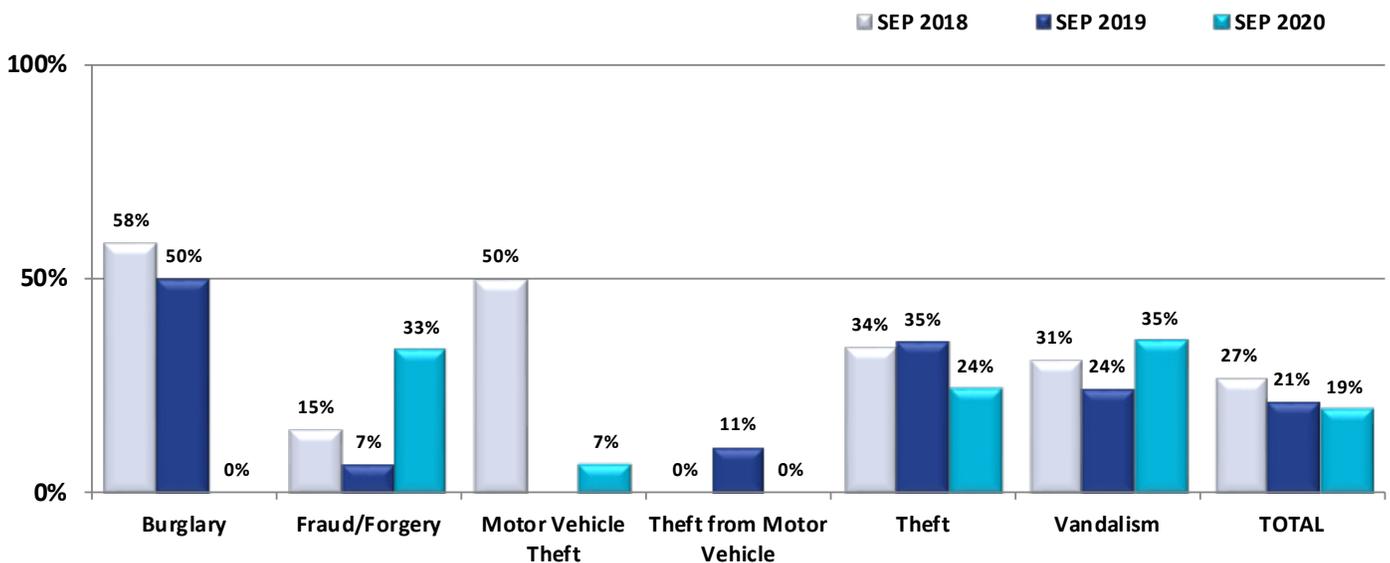


**Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders**

## Persons Crime Clearance Rates (2018-2020 Comparison)



## Property Crime Clearance Rates (2018-2020 Comparison)



\*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

# Priority 1: Crime (continued)

**Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident**

Victims Assistance Unit (VAU)					
Activity	2020 SEP	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Cases assigned - Staff Advocates	17	190	201	-5%	213
Cases assigned - Volunteer Advocates	9	96	94	2%	106
Total cases assigned	26	286	295	-3%	319
Total victims served	40	485	541	-10%	679
Total office hours	0	0	42	-100%	161
Total call out hours	17	89	198	-55%	179

## CRPD Victims Assistance Unit

Graduation is near for the Victim Assistance Academy recruits. Facilitating the academy are the VA Coordinators from Castle Rock, Parker, and Lone Tree. The five recruits have received over 40-hours of training.

Castle Rock is also fortunate to have three new volunteers join our on-call team in mid-October. Volunteers take overnight and weekend shifts and respond to crimes against a person and traumatic events. Introductions to our newest team members will appear over the next few months.



# Priority 2: Traffic Safety



**Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock**

Traffic Crashes					
Crash Type	2020 SEP	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Fatality	0	0	0	0%	1
Injury	0	20	31	-35%	21
Non-Injury	69	489	619	-21%	679
<b>Traffic Crash Total</b>	<b>69</b>	<b>509</b>	<b>650</b>	<b>-22%</b>	<b>701</b>
Traffic Enforcement					
Traffic Type	2020 SEP	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Driving Under the Influence (DUI)	8	76	70	9%	95
Traffic Citations Departmentwide					
Call Type	2020 SEP	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Traffic Tickets Issued	83	1,064	1,289	-17%	1,358
Written Warnings	194	1,764	1,836	-4%	2,581
<b>Total Traffic Stops</b>	<b>447</b>	<b>4,657</b>	<b>4,794</b>	<b>-3%</b>	<b>5,036</b>

Note: Total traffic stops includes municipal and state traffic stops.



# Priority 3: Employees

**Goal 1: Attract and retain the highest quality employees**

**Goal 2: Train and develop employees**

**Goal 3: Recognize employee accomplishments**

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2020	7	80	0.0875	-23.2%
2019	9	79	0.114	113.6%
2018	4	75	0.053	29.8%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%
2015	5	67	0.075	61.7%
2014	3	65	0.046	-40.0%
2013	5	65	0.077	N/A
Training Hours				
Topics	2020 SEP	2020 YTD	2019 YTD	% Change 2019 - 2020
<b>Total Hours</b>	<b>429</b>	<b>5,446</b>	<b>6,391</b>	<b>-14.8%</b>
Types of Trainings			Total Hours: 429	
External			80	
Firearms			152	
Inservice			167	
SWAT			30	
Accomplishments / Recognition				
Type	2020 SEP	2020 YTD	2019 YTD	% Change 2019 - 2020
Compliments	17	150	46	226%
Recognition / Awards	7	11	62	-82

# Priority 4: Prepare for Future Growth



Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

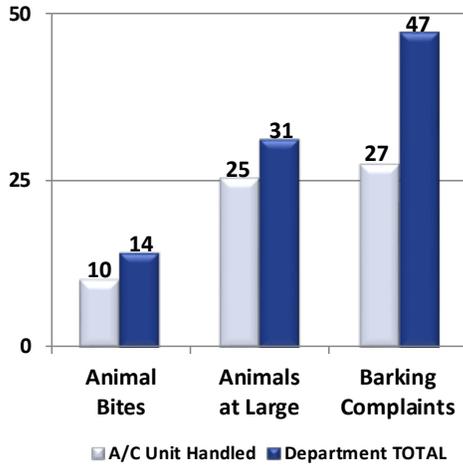
Calls for Service (CFS)					
Calls for Service (CFS) Per officer / Per 1st Responder	2020 SEP 80 OFC /53	2020 YTD 80 OFC /53	2019 TOTAL 79 OFC/ 51	2018 TOTAL 75 OFC / 52	2019 Benchmark Monthly Estimate
CFS TOTAL, includes self-initiated (SI)	5,113	49,349	53,236	53,053	N/A
CFS, excludes self-initiated (SI)	2,053	18,112	18,924	19,593	6,307
<b>Year-to-Date (Per 1,000 citizens)</b>	<b>28.4</b>	<b>251.0</b>	<b>263.2</b>	<b>299.1</b>	<b>37.7</b>
CFS per officer, excludes self-initiated	25.7	226.4	239.5	261.2	26.9
CFS per 1st Responder, excl. self-initiated	37.3	329.3	341.7	384.2	47.3
Communication Unit					
Dispatch Times for Calls for Service (excluding self-initiated)	2020 SEP	2020 YTD	2019 TOTAL	% Change 2019-2020	
Average Call Receipt to Dispatch Time (min)	Not avail	Not avail	4.45	N/A	

Answer Time - Communication Incoming Phone Calls									
Incoming Calls	Total	<5 secs.	6-10 secs.	>10 secs		Total YTD	<5 secs.	6-10 secs.	>10 secs
911 Calls	523	85.9%	12.1%	2.5%		4,417	82.5%	15.6%	1.9%
Admin	5,701	87.0%	11.5%	1.5%		51,962	85.8%	12.3%	1.9%

Downtown Liaison Officer (DLO)				
Call Type	DLO 2020 SEP	DLO 2020 YTD	DLO 2019 YTD	% Change 2019 - 2020
Parking Enforcement/CFS	164	1,572	1,019	54.3%
Parking Warnings	73	661	314	110.5%
Parking Tickets	20	433	46	841.3%
Counter Accident Reports	1	17	81	-79.0%

# Priority 4: Future Growth (continued)

## Animal Control Response Comparison SEPTEMBER 2020

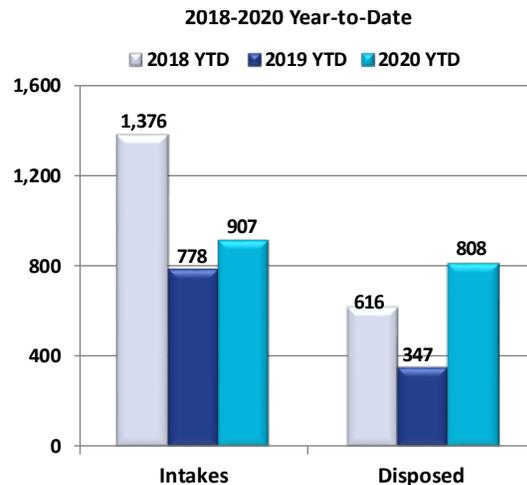
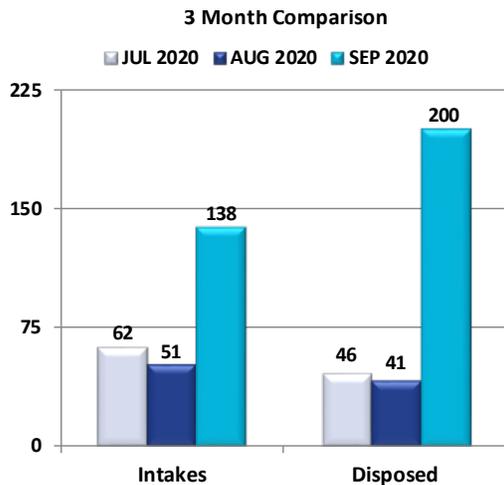


The ACU handled:  
 71 Percent of animal bites  
 81 Percent of animals at large  
 57 Percent of barking complaints

## Investigations Case Reports (2018-2020 Year-to-Date)



## Property & Evidence



# Priority 4: Future Growth (continued)

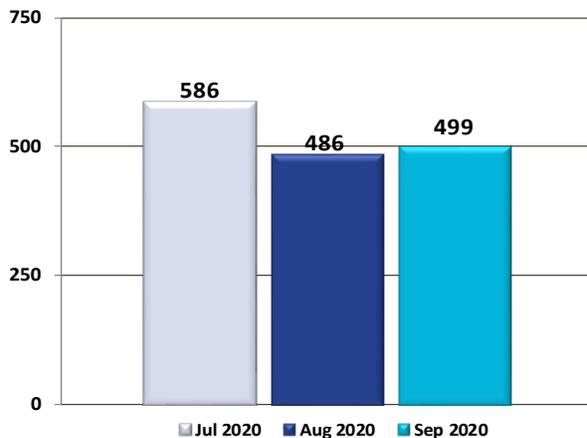


## Records Unit

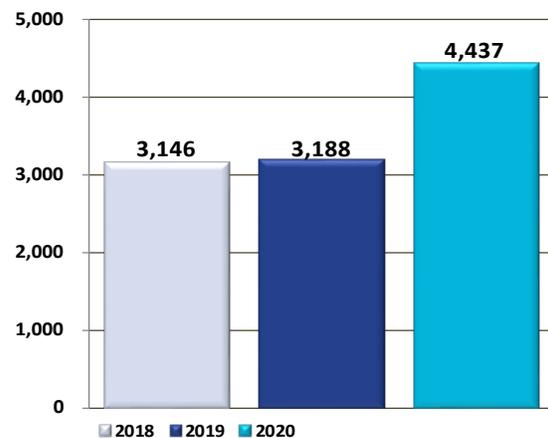
Workload	Backgrounds	eDiscovery reports	Reports requested	Reports reviewed	Synology	Recordings	Reports to D.A.	Reports released
SEP 2020	126	50	499	484	2	706	0	471
SEP 2019	122	19	429	393	3	191	53	387
% Change 2019-2020	3.3%	163.2%	16.3%	23.2%	-33.3%	269.6%	-100.0%	21.7%

### Reports Requested

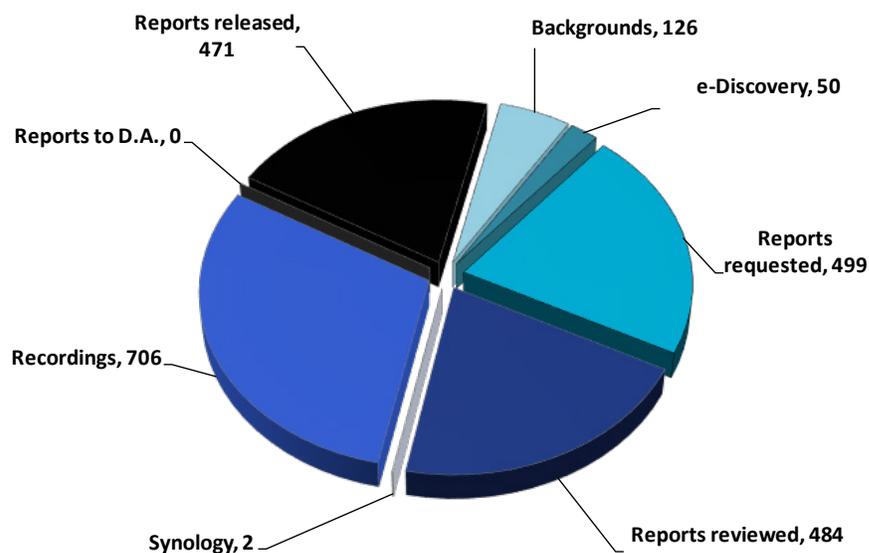
Three-Month Comparison



Year-to-Date (2018-2020)



### Records Unit Workload SEPTEMBER 2020



# Priority 5: Community Policing & Partnerships

## Goal 1: Community engagement through outreach and education

Crime Prevention Programs				
Running Program Types	2020 SEP	2020 YTD	2019 Year-End	% Change 2019 - 2020
Crime Free Multi-Housing	0	23	21	9.5%
Crime Free Self-Storage	0	9	6	50.00%
Rock Watch	2	745	444	67.8%
CPTED (Crime Prevention)	0	13	9	44.44%
<b>Total Activity</b>	<b>2</b>	<b>790</b>	<b>480</b>	<b>64.58%</b>
Volunteer Hours				
Unit Hours	2020 SEP	2020 YTD	2019 YTD	% Change 2019 - 2020
Explorer Unit	77.0	820.5	2,134.5	-61.6%
Interns	0	0	32	-100.0%
Victim Advocates	506	3,878	4,092	-5.2%
VIPS-Community Safety Vol.	95.0	860.8	2,665.0	-67.7%
VIPS-Admin & Investigative	29.4	329.9	382.25	-13.7%
<b>Total</b>	<b>707.4</b>	<b>5,889.3</b>	<b>9,305.8</b>	<b>-36.7%</b>
Upcoming Special Events				
Type	Date	Time	Location	
Spooktacular	10/24	1-4 pm	PSM Park	
Fall Festival	10/25	10-3 pm	Festival Park	

## Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)				
May 2020	Facebook	Twitter	Nextdoor	Instagram
Followers	14,157	2,537	28,906	2,042
Number of posts	61	41	7	26
Total Engagement	66,709	9,770	19,646	4,836
	Police		Town	
Call outs - Incident Response	0		0	
	TOTAL			
Media Inquiries	18			

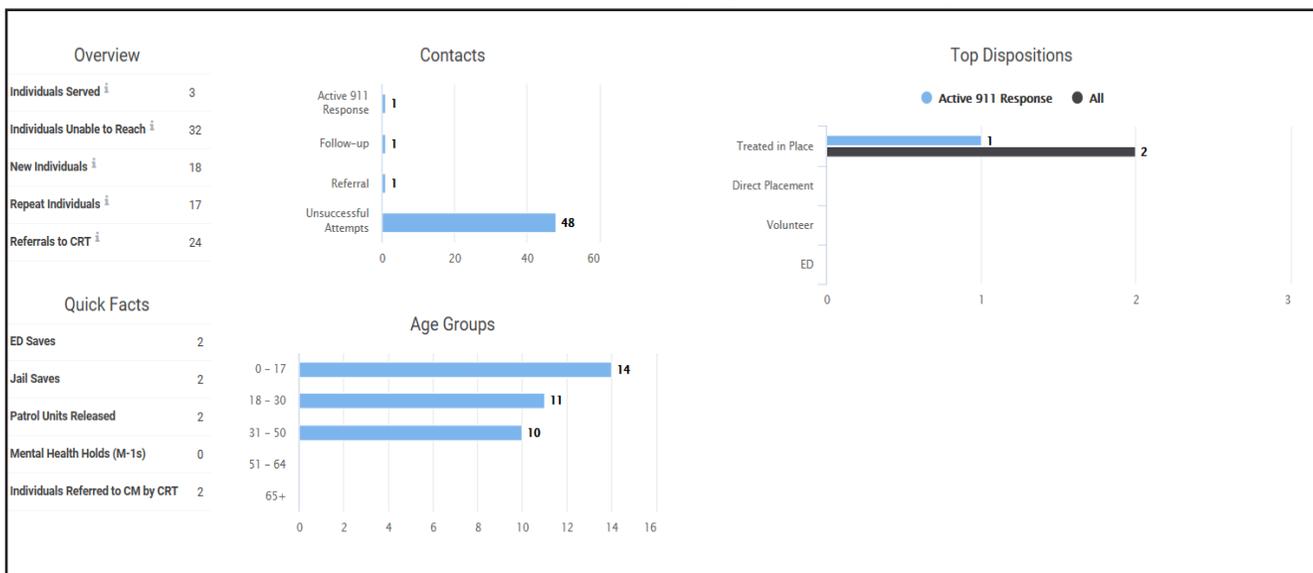
# Priority 6: Technology, Equipment & Practices



**Goal 1: Maintain and utilize the most effective technology, equipment and best practices**

Community Response Team (CRT)				
Type	2020 SEP	2020 YTD	2019 YTD	% Change 2019 - 2020
Mental Health Holds	1	19	28	-32.1%
Follow-ups	25	445	417	6.7%
Agency Assists	0	19	71	-73.2%
Welfare Checks	2	29	59	-50.8%
Calls for Service (other)	7	141	184	-23.4%
<b>Total Calls for Service</b>	<b>35</b>	<b>653</b>	<b>759</b>	<b>-14.0%</b>

**CRT Dashboard (September 2020)**



Domestic Violence Lethality Assessment Program (LAP)				
Call Type	2020 SEP	2020 YTD	2019 YTD	% Change 2019 - 2020
Total LAP reports completed	6	84	105	-20%
High Risk	4	51	58	-12%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at [LethalityAssessmentProgram.org](http://LethalityAssessmentProgram.org)

ePoliceReporting				
Online Reports	2020 SEP	2020 YTD	2019 YTD	% Change 2019 - 2020
Online reports received	24	253	177	42.9%

# Department Highlights

## K9 Unit

Shogun & Officer Fellows



Officer Fellows & Shogun

**Patrol Deployments: 5**  
Officer Fellows and Shogun deployed a total of five times in September for three K9 protects, one area check, one track request.

**Narcotics Deployments: 0**

No narcotics deployments for September.

**Training: 20 hours**

## Suicide Awareness

Shogun & Officer Fellows



On Sep. 12, Officer K. Lewis and Special Olympics members participated in a plane pull (64,000 lb. Gulfstream IV).

Everyone had an enjoyable time!



## PIO Temby's Corner September's Top Post

Welcome to PIO Taylor Temby's *Corner*. She will highlight one of the department's top posts each month. Follow us on Social Media: Facebook, Twitter, and Nextdoor.

September 28 at 10:10 AM

This past weekend, Castle Rock Police Officer Tom O'Donnell was honored to escort Private First Class Arthur Lee Brodin to a long overdue medal ceremony for his service to our country during World War II.

Brodin, a 97-year-old veteran and Castle Rock resident, was given seven medals and awards for his service



from 1943 to 1946. His service included surviving a glider crash landing on D-Day, fighting in the Battle of the Bulge and assisting a doctor perform an emergency surgery on another soldier while en route to the U.S. He was honorably discharged on February 5, 1946.



611

39 Comments 69 Shares

## Congratulations!

### Town of Castle Rock's Years of Service



Chief Cauley & Sergeant Ruisi



Congrats Sgt., from your trusted friend!



Sergeant Claton



Sergeant Ratcliff

Many of our Town employees were recognized for reaching anniversary milestones. Those PD members in attendance included:

- 35 yrs: Sgt. Marc Ruisi
- 25 yrs: Sgt. Scott Claton
- 20 yrs: Sgt. Tim Ratcliff
- 15 yrs: Ofc. Brian Finley
- 10 yrs: Cmdr. Lyons



Officer Finley



Commander Lyons



Ceremony held at PSM's Amphitheater



L-R: Lyons, Ruisi, Cauley, Gorman

### CRPD hosted the International Police Mountain Bike Association (IPMBA) Instructor Course



## ***VISION***

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.



## ***MISSION***

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.