

Castle Rock

POLICE DEPARTMENT



August 2020

One-By-One Policing

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive

One-by-one policing is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our mission of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community **one by one and where the community reaches back**.

"Chief Cauley & CRPD, I want to thank you for all the hard work your department and officers put in to ensure Castle Rock stays safe. I know mere words can't express the gratitude my parents and I have for y'all... We have lived in downtown Castle Rock for 6 years now and never had to worry about our safety... We owe that in large part to CRPD.

I know that my folks won't have to worry about safety in Castle Rock, because of y'all. Again thank you for all y'all do for this community. It is a blessing."

Craig K. (8/29/20)

"Sir, I had a simple issue that I called your department about today. Officer Thompson reached out to me and handled my concern with care and sincerity. It may have seemed minor to most, but Officer Thompson responded quickly and professionally. It was only a minor violation about a parking condition, but it means a great deal to someone like myself who is well aware of the more important decisions an officer has to make each day, that he handled my situation as if it was his only concern."

Jerome A. (8/21/20)

"Officer M. Whyte and [Sgt Speaect] were so impressive, he did a great job, so nice, you should be really proud of these two officers. Doing exactly what they are supposed to be doing. They are amazing and I just felt compelled to give a compliment to these guys in these horrible times when cops are vilified - but not your boys! Please pass it along for me how much I appreciated how they dealt with everything (politeness and demeanor). Both officers were GREAT!"

Jeff H. (8/11/20)

"Today, I was speeding up Plum Creek Blvd at 12 miles over the limit. Officer Ives pulled me over and was just sensational. He was really a great guy while carrying out his civic duties. I can say this for every Castle Rock police officer I have encountered (I wasn't breaking the law at other times). You are all a really great bunch and I am so grateful for how you take care of Castle Rock and all you give. Thank you."

Barb (8/27/20)

"I was involved in a motor vehicle accident in Castle Rock on Wednesday. Initially there was a female officer, she was then joined by two others, Officer S. Webster and Officer D. Ives. Although the accident was traumatizing all of the officers were professional and kind. They did not have to take me home, but they did and I so appreciated it! They turned a very bad experience into a positive one. With all of the negativity in the media these days regarding Police I just wanted to let you know how much you are admired, respected, and valued. Thank you!"

Teresa N. (8/22/20)

"I just want to let you know that Corporal Peterson helped me out yesterday and he was very helpful and caring. I hit a deer as I was driving home and he responded to the call. He was very nice and helped us remain calm. I just wanted to thank him for being such a great police officer!"

Veronica M. (8/17/20)

"Thank you [Ofc. Fellows & Ofc. Gardner] so much for closing our garage door when we were out of town camping. This kind of community service is why we love living in Castle Rock."

Jim M. (8/11/20)

Message from the Chief



Welcome to the Castle Rock Police Department's Monthly Report. The format of the report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community.

There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime

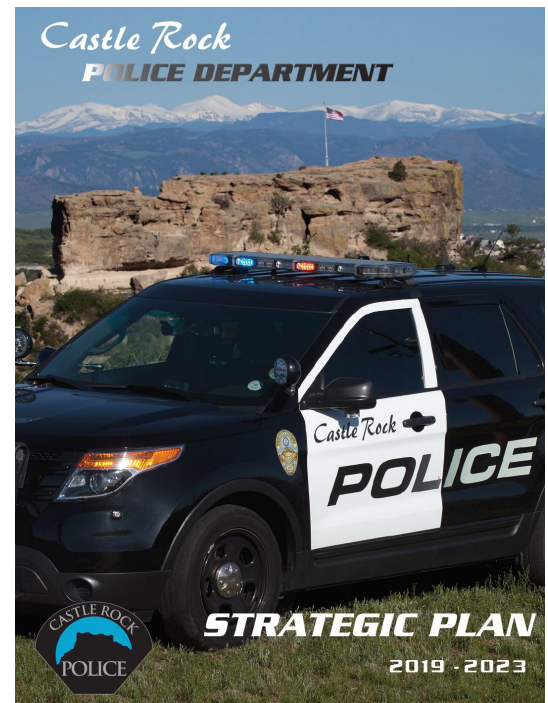
Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training



Read the entire [CRgov.com/PDplan](https://www.castlerock.gov/CRgov.com/PDplan)



Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Response Times					
Priority 1 Calls Only	2020 August	# Of Calls	2020 YTD	2019 YTD	2019 Benchmark
Dispatch to Arrival	Unavailable	78	5.70	5.00	4.40

Persons Crime					
Crime Offense	2020 August	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Homicide	0	0	0	0%	0
Rape	1	6	7	-14%	11
Sex Offenses	2	7	14	-50%	15
Domestic Violence	14	117	124	-6%	177
Aggravated Assault	0	16	6	167%	11
Robbery	0	1	3	-67%	2
Total Persons Crimes	17	147	154	-5%	216

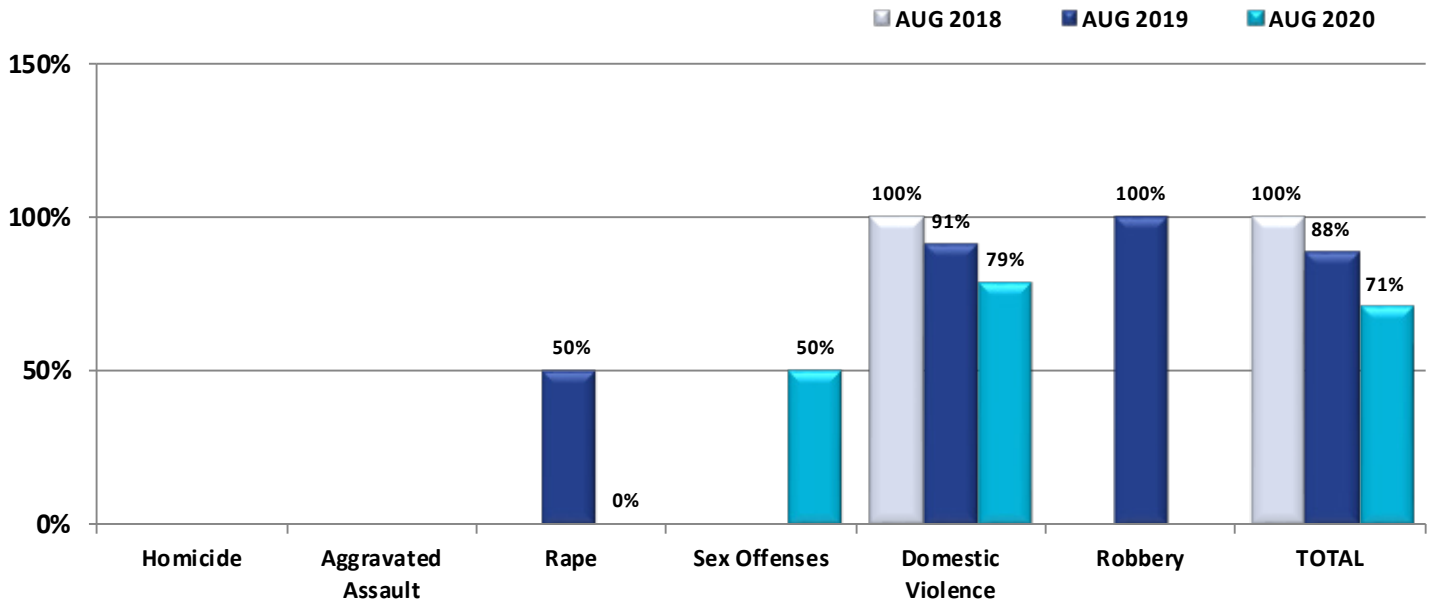
Property Crime					
Crime Offense	2020 August	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Burglary	5	46	62	-26%	70
Fraud/Forgery	9	187	331	-44%	153
Motor Vehicle Theft	5	46	43	7%	39
Theft from Motor Vehicle	3	64	53	21%	28
Theft	42	420	428	-2%	363
Vandalism	34	216	212	2%	207
Total Property Crimes	98	979	1,129	-13%	860
TOTAL ALL CRIMES (Person/Property)	115	1,126	1,283	-12%	1,076

Priority 1: Crime (continued)

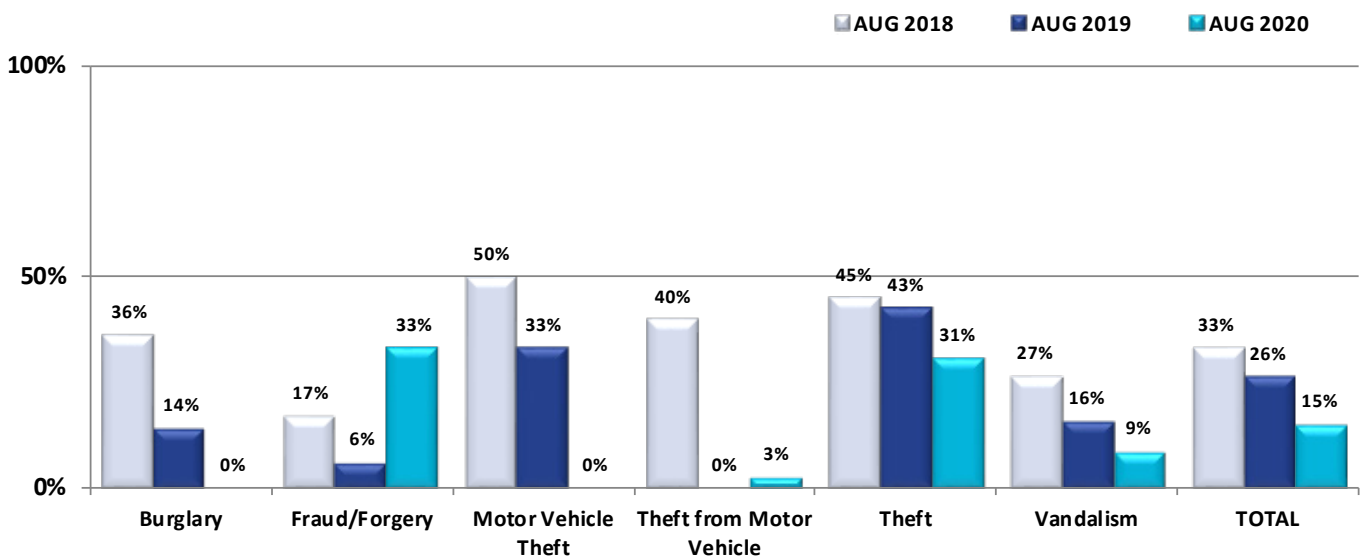


Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

Persons Crime Clearance Rates (2018-2020 Comparison)



Property Crime Clearance Rates (2018-2020 Comparison)



*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

Priority 1: Crime (continued)

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)					
Activity	2020 August	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Cases assigned - Staff Advocates	23	173	180	-3.89%	184
Cases assigned - Volunteer Advocates	7	87	83	4.82%	101
Total cases assigned	30	250	263	-4.94%	285
Total victims served	52	445	495	-10.10%	612
Total office hours	0	0	33	-100.00%	143
Total call out hours	10	72	186	-61.29%	157

CRPD Victims Assistance Unit

The VA Unit is grateful for the ongoing donations of teddy bears from our long time contributor Ginger Allspach. She has been providing bears for over ten years! The bears give comfort to those young and old experiencing a traumatic event.



In August, a Castle Rock resident generously donated 21 cell phones to our unit. The social media post created a lot of inquires, which generated even more donations. In all, 32 phones were sent to the 911 Cell Phone Bank. The gently used devices will be refurbished and redistributed to assist victims of crime so they may have accessibility to police assistance and intervention.



The Victim Assistance Unit is grateful for the donations and the generosity of our Town's community members!

Priority 2: Traffic Safety



Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes					
Crash Type	2020 August	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Fatality	0	0	0	0%	1
Injury	3	20	25	-20%	20
Non-Injury	67	420	544	-23%	609
Traffic Crash Total	70	440	569	-23%	630
Traffic Enforcement					
Traffic Type	2020 August	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Driving Under the Influence (DUI)	9	67	66	2%	84
Traffic Citations Departmentwide					
Call Type	2020 August	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Traffic Tickets Issued	67	978	1,206	-19%	1,152
Written Warnings	280	1,568	1,661	-6%	2,244
Total Traffic Stops	442	4,210	4,278	-2%	4,346

Note: Total traffic stops includes municipal and state traffic stops.



Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2020	7	80	0.0875	-23.2%
2019	9	79	0.114	113.6%
2018	4	75	0.053	29.8%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%
2015	5	67	0.075	61.7%
2014	3	65	0.046	-40.0%
2013	5	65	0.077	N/A
Training Hours				
Topics	2020 August	2020 YTD	2019 YTD	% Change 2019 - 2020
Total Hours	1,101	5,017	5,808	-13.62%
Types of Trainings			Total Hours: 1,101	
Briefing			8.0	
External			217.0	
Firearms Quals			7.0	
Firearms			596.5	
Inservice			230.5	
SWAT			42.0	
Accomplishments / Recognition				
Type	2020 August	2020 YTD	2019 YTD	% Change 2019 - 2020
Compliments	18	133	41	224%
Recognition / Awards	0	4	62	-94%

Priority 4: Prepare for Future Growth



Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

Calls for Service (CFS)					
Calls for Service (CFS) Per officer / Per 1st Responder	2020 August 80 OFC /53	2020 YTD 80 OFC /53	2019 TOTAL 79 OFC/ 51	2018 TOTAL 75 OFC / 52	2019 Benchmark Monthly Estimate
CFS TOTAL, includes self-initiated (SI)	5,263	44,241	47,072	47,054	N/A
CFS, excludes self-initiated (SI)	2,196	16,067	16,718	17,505	6,307
Year-to-Date (Per 1,000 citizens)	30.4	222.6	232.5	267.3	37.7
CFS per officer, excludes self-initiated	27.5	200.8	211.6	233.4	26.9
CFS per 1st Responder, excl. self-initiated	39.9	292.1	303.2	343.2	47.3

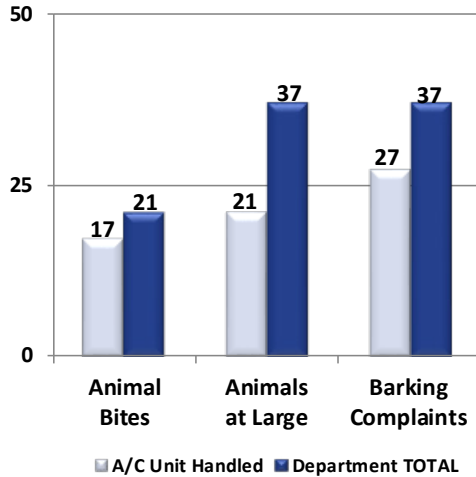
Communication Unit				
Dispatch Times for Calls for Service (excluding self-initiated)	2020 August	2020 YTD	2019 TOTAL	% Change 2019-2020
Average Call Receipt to Dispatch Time (min)	4.59	4.08	4.41	-7.48%
Average Call Enroute to Arrival Time (min)	5.08	4.56	4.55	0.22%

Answer Time - Communication Incoming Phone Calls									
Incoming Calls	Total	<5 secs.	6-10 secs.	>10 secs		Total YTD	<5 secs.	6-10 secs.	>10 secs
911 Calls	514	426	73	15		3,894	3,193	625	73
Admin	5,598	4,725	756	117		46,261	39,640	5,741	880

Downtown Liaison Officer (DLO)				
Call Type	DLO 2020 August	DLO 2020 YTD	DLO 2019 YTD	% Change 2019 - 2020
Parking Enforcement/CFS	237	1,408	237	1,408
Parking Warnings	121	588	121	588
Parking Tickets	20	413	20	413
Counter Accident Reports	2	16	2	16

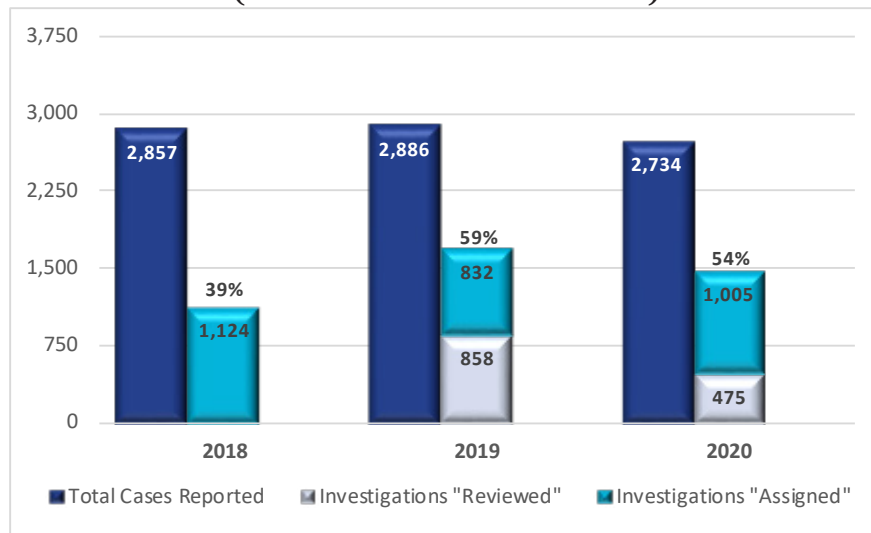
Priority 4: Future Growth (continued)

Animal Control Response Comparison August 2020

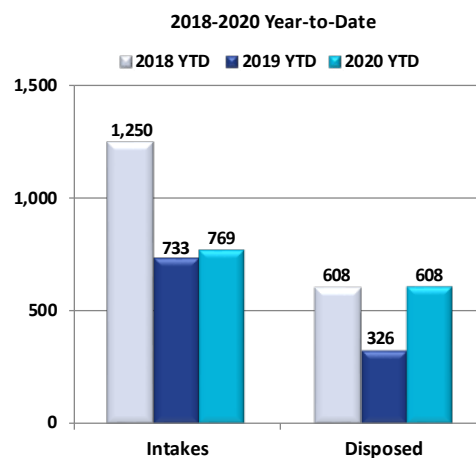
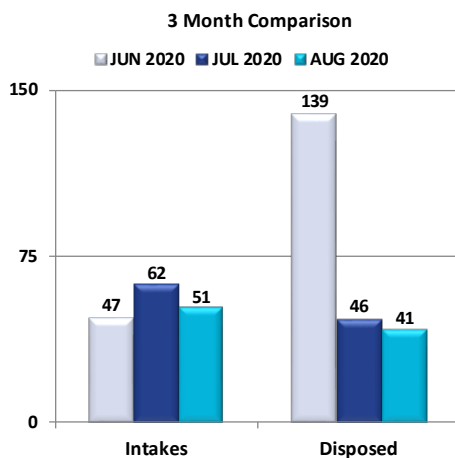


The ACU handled:
 81 Percent of animal bites
 57 Percent of animals at large
 73 Percent of barking complaints

Investigations Case Reports (2018-2020 Year-to-Date)



Property & Evidence



Priority 4: Future Growth (continued)

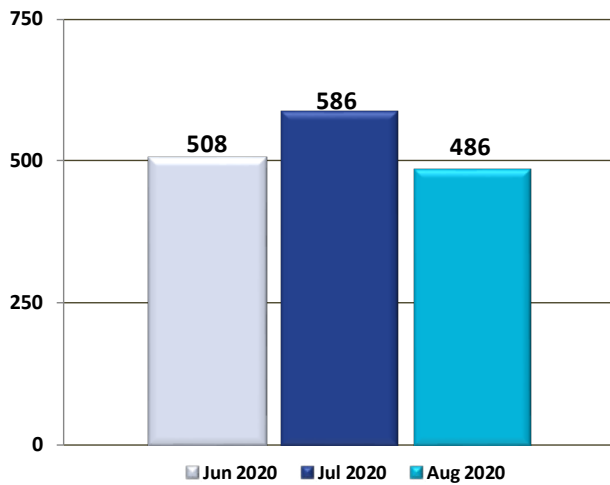


Records Unit

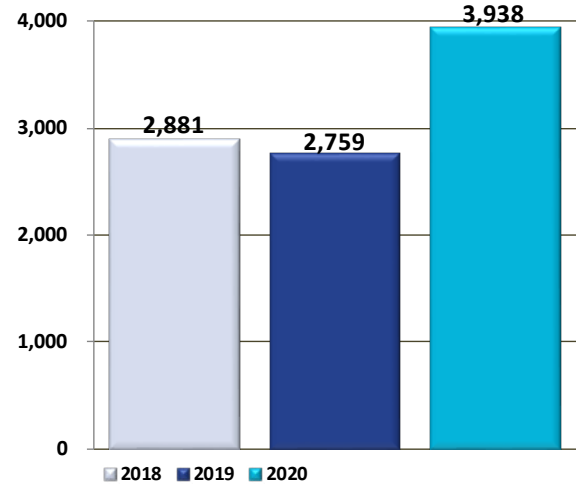
Workload	Backgrounds	eDiscovery reports	Reports requested	Reports reviewed	Synology	Recordings	Reports to D.A.	Reports released
August 2020	163	45	486	529	0	510	4	501
August 2019	111	58	455	451	8	503	21	420
% Change 2019-2020	46.8%	-22.4%	6.8%	17.3%	-100.0%	1.4%	-81.0%	19.3%

Reports Requested

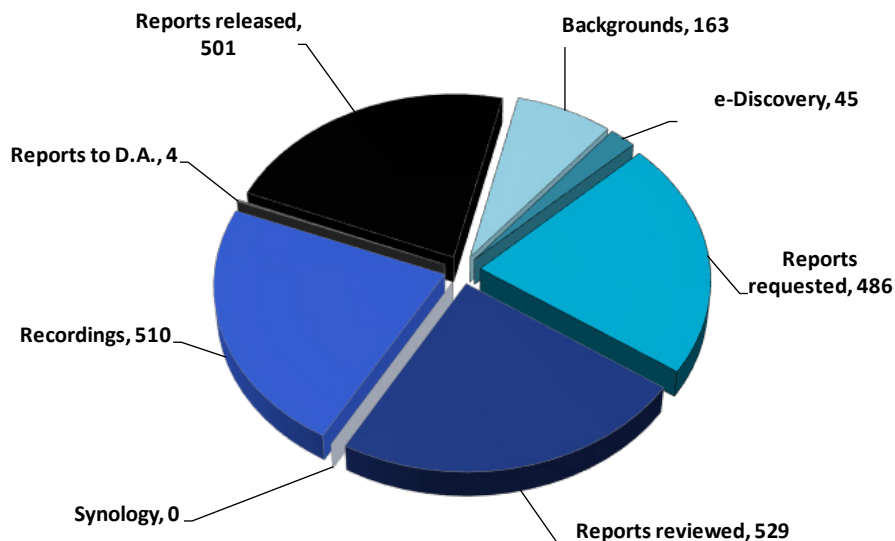
Three-Month Comparison



Year-to-Date (2018-2020)



Records Unit Workload August 2020



Priority 5: Community Policing & Partnerships

Goal 1: Community engagement through outreach and education

Crime Prevention Programs				
Running Program Types	2020 August	2020 YTD	2019 Year-End	% Change 2019 - 2020
Crime Free Multi-Housing	0	23	21	9.5%
Crime Free Self-Storage	0	9	6	50.00%
Rock Watch	32	743	444	67.3%
CPTED (Crime Prevention)	0	13	9	44.44%
Total Activity	32	788	480	64.17%
Volunteer Hours				
Unit Hours	2020 August	2020 YTD	2019 YTD	% Change 2019 - 2020
Explorer Unit	176	744	1,869	-60.2%
Interns	0	-	0	N/A
Victim Advocates	396	3372	3646	-0.1
VIPS-Community Safety Vol.	78.5	765.8	2,425.0	-68.4%
VIPS-Admin & Investigative	20	301.0	304.8	-1.2%
Total	670.5	5,182.8	8,244.8	-37.1%
Upcoming Special Events				
Type	Date	Time	Location	
Tunes for Trails	9/17	6:30-9 pm	PS Miller Park - Amphitheater	
Farmers Market	Saturdays	8-12 pm	Outlets, west parking lot	
Farmers Market	Sundays	8-1 pm	Festival Park	
Town Council Candidate Forum	10/1	7:30-9 am	Chamber of Commerce	

Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)				
May 2020	Facebook	Twitter	Nextdoor	Instagram
Followers	13,838	2,393	28,685	1,891
Number of posts	60	26	9	16
Total Engagement	52,253	459	23,412	2,012
	Police		Town	
Call outs/Incident Response	0		0	
	TOTAL			
Media Inquiries	1			

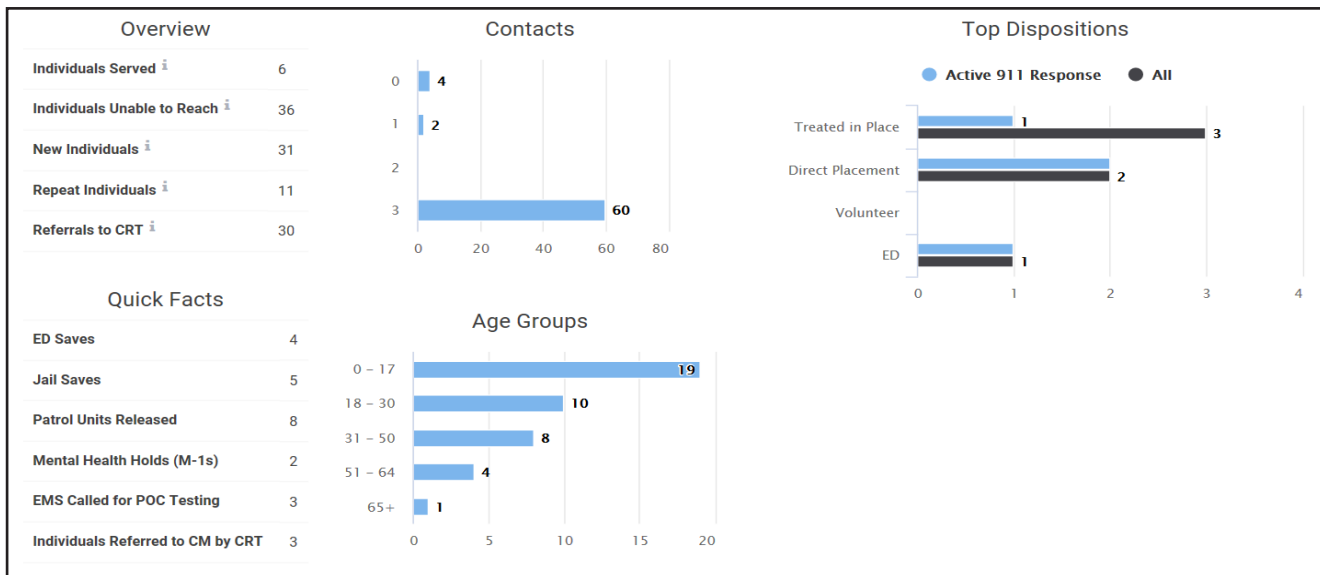
Priority 6: Technology, Equipment & Practices



Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT)				
Type	2020 August	2020 YTD	2019 YTD	% Change 2019 - 2020
Mental Health Holds	2	18	27	-33.3%
Follow-ups	60	420	358	17.3%
Agency Assists	1	19	60	-68.3%
Welfare Checks	2	27	53	-49.1%
Calls for Service (other)	3	134	175	-23.4%
Total Calls for Service	68	618	673	-8.2%

CRT Dashboard (August 2020)



Domestic Violence Lethality Assessment Program (LAP)				
Call Type	2020 August	2020 YTD	2019 YTD	% Change 2019 - 2020
Total LAP reports completed	8	70	90	-22%
High Risk	4	43	50	-14%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at [LethalityAssessmentProgram.org](https://www.castlerockpolice.org/LethalityAssessmentProgram.org)

ePoliceReporting				
Online Reports	2020 August	2020 YTD	2019 YTD	% Change 2019 - 2020
Online reports received	35	229	147	55.8%

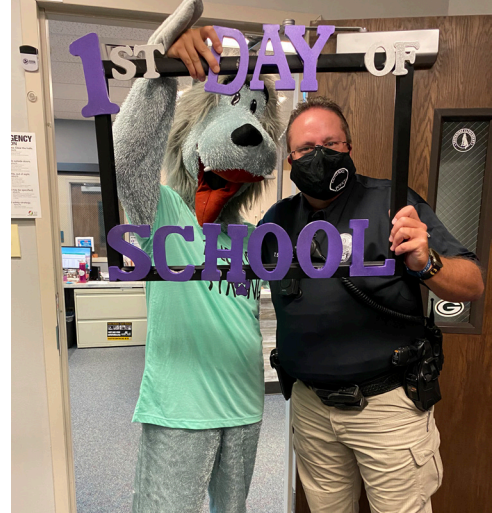
Department Highlights

K9 Unit



Officer Fellows and Shogun

School Officer's 1st Day of School



School Marshal Stembel

Patrol Deployments: 0

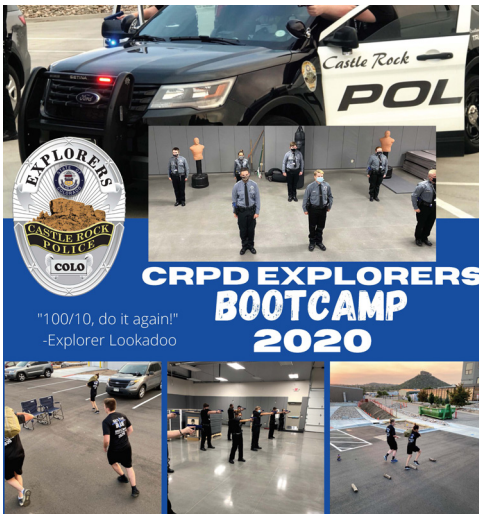
Officer Fellows and Shogun were not deployed in August.

Narcotics Deployments: 2

The K9 Unit deployed twice on narcotics' vehicle sniffs.

Training: 22 hours

CRPD Explorer Unit



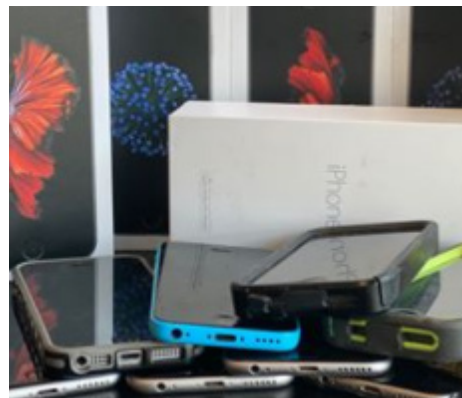
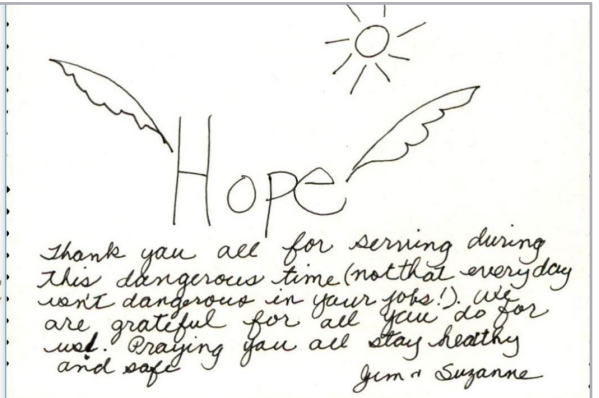
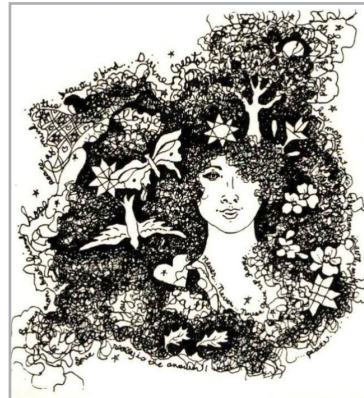
BOOTCAMP 2020



Congratulations Explorer Burd. Awarded his 2nd Degree Black Belt Tae Kwon Do belt advancement

Thank You to our Castle Rock Community

Castle Rock citizens & businesses are extremely generous!



VISION

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.



MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.