

Castle Rock

POLICE DEPARTMENT



June 2020

One-By-One Policing

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive

One-by-one policing is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our mission of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community **one by one and where the community reaches back**.

"To the ladies & gentlemen of CRPD and DCSO. Today I came home to find a wonderful surprise (3 different kinds of candy, shampoo & conditioner, soap, and a copy of the Other Einstein. I asked from whom all these goodies had come. I was told the CRPD and DCSO. I want to say "Thank you" not only was it an amazing surprise but it was very welcomed. Thank you and God Bless you all."

Paula (6/4/20)

"Hi, my name is Harmony. I'm super shy, a bit awkward and terrible at giving compliments. But today I had an opportunity to thank a police officer in person. I have no idea what the officers name was, but I wanted to thank the Castle Rock Police Department for all they do. Every encounter I've had with them (which is only 3 times) you guys have been super nice and friendly and made sure I understood what was going on. I know things are crazy and uncertain right now, but there are people who appreciate what you guys do. Long story short, thank you, thank you, and thank you."

Harmony (6/3/20)

"To all officers and employees of the CRPD:

I am appalled by recent events around the country as I am sure all of you are. There is, apparently, wide spread condemnation of the police. I want you to know that this sentiment is not universal. I support you and hold the job you do in high regard. I thank you for all you do, the risks you take and for making Castle Rock a safe and wonderful place to live."

Noel (6/8/20)

"Dear Castle Rock Police Dept., Thank you for all you do for us! Blessings on you all."

The Becker Family (6/17/20)

"Gentlemen and Ladies, Thank you for all you do for the Castle Rock area. Every time you put your uniform on you risk your life for others! Without the commitment of police and military our country would not be the same. Rowdy demonstrators and looters are irresponsible hoodlums with no regard for people or property. I believe they are not the majority. I appreciate your unfailing service to the citizens and town. Thank you again. God bless you all!"

Jacke (6/11/20)

"Good morning Chief, I would like to commend your officers for their response to an incident [recently in Crystal Valley Parkway]. My wife and I were sitting on our front porch... we noticed that two officers had parked their units two houses up from our home and were walking to our neighbor's home. They were walking professionally but not running. Shortly thereafter a third officer arrived and he too walked to the neighbor's home. What impressed both my wife and I was the low key, non-confrontational approach to the situation. We do not know any details of why the Officers were, there, no do we want do. What we truly appreciate is the calm, professional approach to the saturation. Parking several houses away, and walking to the home was a very positive approach. It is this type of situational management that makes a lasting impression."

Carl (7/1/20)

Message from the Chief



Welcome to the Castle Rock Police Department's Monthly Report. The format of the report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community.

There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime

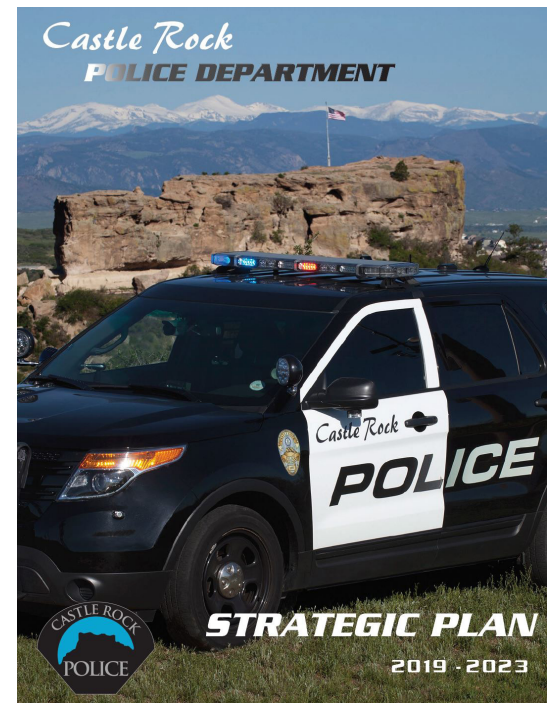
Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training



Read the entire [CRgov.com/PDplan](https://www.crgov.com/PDplan)



Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Response Times					
Priority 1 Calls Only	2020 June	# Of Calls	2020 YTD	2019 YTD	2018 Benchmark
Dispatch to Arrival	5.38	67	5.72	4.88	5.23

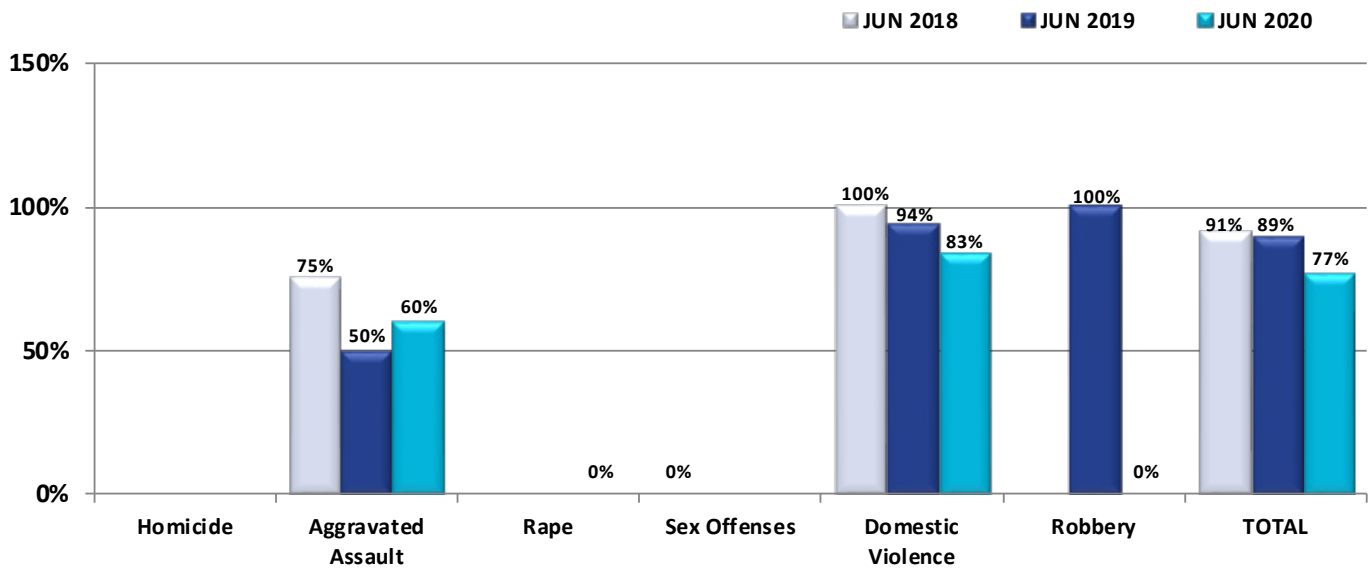
Persons Crime					
Crime Offense	2020 June	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Homicide	0	0	0	0%	0
Rape	1	5	5	0%	8
Sex Offenses	0	4	12	-67%	14
Domestic Violence	36	109	86	27%	136
Aggravated Assault	5	16	5	220%	9
Robbery	1	2	1	100%	2
Total Persons Crimes	43	136	109	25%	169
Property Crime					
Crime Offense	2020 June	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Burglary	10	37	41	-10%	49
Fraud/Forgery	7	169	269	-37%	96
Motor Vehicle Theft	7	37	31	19%	21
Theft from Motor Vehicle	3	61	48	27%	16
Theft	52	289	329	-12%	285
Vandalism	28	144	155	-7%	154
Total Property Crimes	107	737	873	-16%	621
TOTAL ALL CRIMES (Person/Property)	150	873	982	-11%	790

Priority 1: Crime (continued)

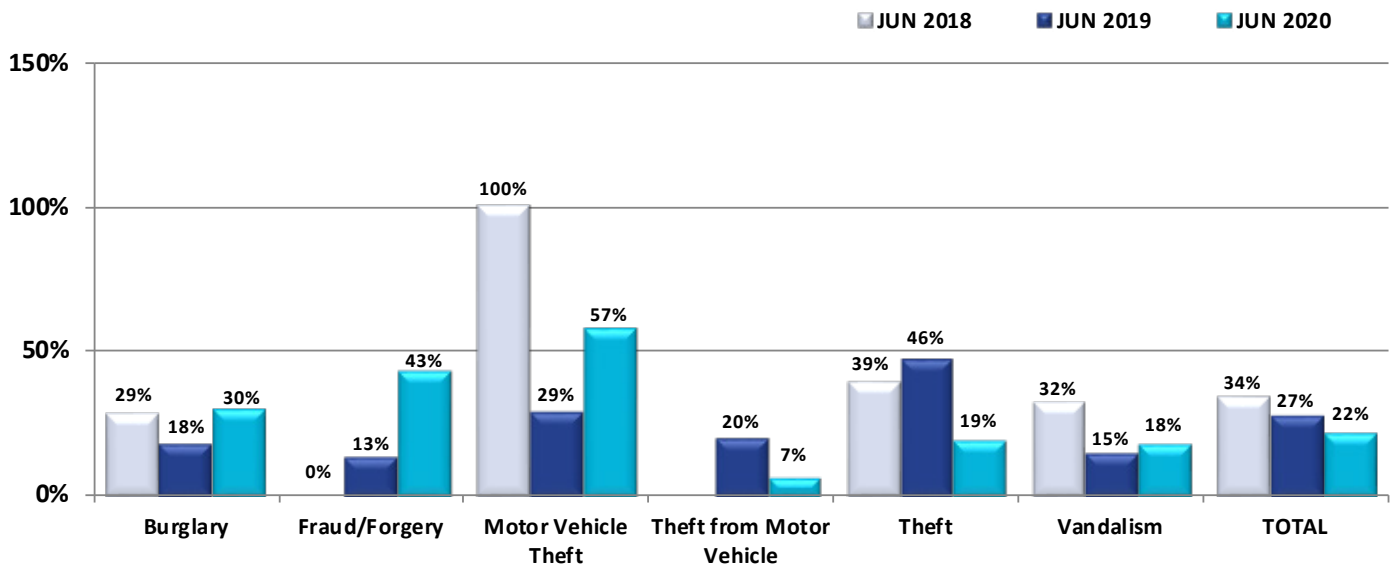


Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

Persons Crime Clearance Rates (2018-2020 Year-to-Date Comparison)



Property Crime Clearance Rates (2018-2020 Year-to-Date Comparison)



*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

Priority 1: Crime (continued)

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)					
Activity	2020 June	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Cases assigned - Staff Advocates	23	134	134	0%	141
Cases assigned - Volunteer Advocates	15	65	64	2%	73
Total cases assigned	38	199	198	1%	214
Total victims served	78	346	359	-4%	417
Total office hours	0	0	25	-100%	121
Total call out hours	16	52	123	-58%	114

CRPD VAU!

June brought some changes to our volunteer team. Given COVID-19, volunteers have not been permitted to respond on scene since mid-March. During this time, crisis response was completed over the phone or, in those situations warranted, staff responded in place of the volunteer. We are excited (as seen in our June Zoom photo) because effective June 20, volunteers may choose to respond to on-scene call outs.

Also, after 1.5 years of service, volunteer Andrea Bunker Marrese resigned. It is an exciting time for Andrea in her employment, and she will devote more time to travel. Andrea shared, "Thank you so MUCH for the opportunity, and I will never forget how much you all did for me and the good friends I have made at the PD."

We wish Andrea the best in her endeavors!



June's Zoom VA Unit meeting

Priority 2: Traffic Safety



Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes					
Crash Type	2020 June	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Fatality	0	0	0	0%	1
Injury	2	14	21	-33%	14
Non-Injury	42	298	395	-25%	471
Traffic Crash Total	44	312	416	-25%	486
Traffic Enforcement					
Traffic Type	2020 June	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Driving Under the Influence (DUI)	15	54	49	10%	65
Traffic Citations Departmentwide					
Call Type	2020 June	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Traffic Tickets Issued	83	700	959	-27%	692
Written Warnings	117	933	1,342	-30%	1,650
Total Traffic Stops	482	3,073	3,247	-5%	3,026

Note: Total traffic stops includes municipal and state traffic stops.



Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2020	4	80	0.05	-56.1%
2019	9	79	0.114	113.6%
2018	4	75	0.053	29.8%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%
2015	5	67	0.075	61.7%
2014	3	65	0.046	-40.0%
2013	5	65	0.077	N/A
Training Hours				
Topics	2020 June	2020 YTD	2019 YTD	% Change 2019 - 2020
Total Hours	847	3,088.7	4,315.7	-28.43
Types of Trainings			Total Hours: 847	
Inservice			794	
SWAT Training			53	
Accomplishments / Recognition				
Type	2020 June	2020 YTD	2019 YTD	% Change 2019 - 2020
Compliments	33	78	26	200%
Recognition / Awards	0	4	74	-95%

Priority 4: Prepare for Future Growth



Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

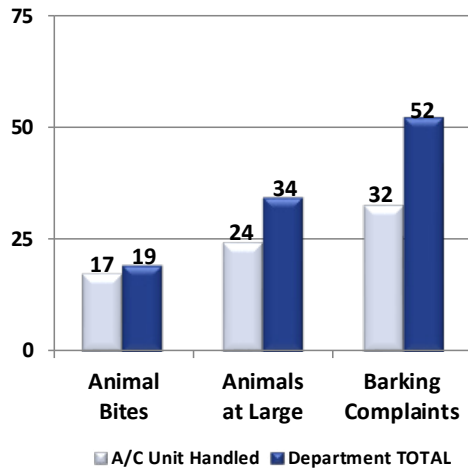
Goal 3: Evaluate an efficient method of delivering service to newly developed areas

Calls for Service (CFS)									
Calls for Service (CFS) Per officer / Per 1st Responder					2020 June 80 OFC /53	2020 YTD 80 OFC /53	2019 TOTAL 79 OFC/ 51	2018 TOTAL 75 OFC / 52	2018 Benchmark Monthly Estimate
CFS TOTAL, includes self-initiated (SI)					4,903	33,176	35,672	35,081	N/A
CFS, excludes self-initiated (SI)					2,131	11,445	11,972	12,745	6,102
Year-to-Date (Per 1,000 citizens)					29.5	158.6	166.5	194.6	36.9
CFS per officer, excludes self-initiated					26.6	143.1	151.5	169.9	26.6
CFS per 1st Responder, excl. self-initiated					38.7	208.1	215.9	249.9	46.7
Communication Unit									
Dispatch Times for Calls for Service (excluding self-initiated)					2020 June	2020 YTD	2019 TOTAL	% Change 2019-2020	
Average Call Receipt to Dispatch Time (min)					3.77	3.88	4.12	-5.83%	
Average Call Enroute to Arrival Time (min)					4.45	4.50	4.49	0.22%	
Answer Time - Communication Incoming Phone Calls									
Incoming Calls	Total	<5 secs.	6-10 secs.	>10 secs		Total YTD	<5 secs.	6-10 secs.	>10 secs
911 Calls	499	83.0%	14.6%	2.4%		2824	81.2%	17.2%	1.6%
Admin	6143	87.6%	11.1%	1.3%		34517	85.6%	12.5%	1.9%

Downtown Liaison Officer (DLO)				
Call Type	DLO 2020 June	DLO 2020 YTD	DLO 2019 YTD	% Change 2019 - 2020
Parking Enforcement/CFS	4	946	474	100%
Parking Warnings	0	272	254	7%
Parking Tickets	0	385	172	124%
Counter Accident Reports	1	7	63	-89%

Priority 4: Future Growth (continued)

Animal Control Response Comparison June 2020



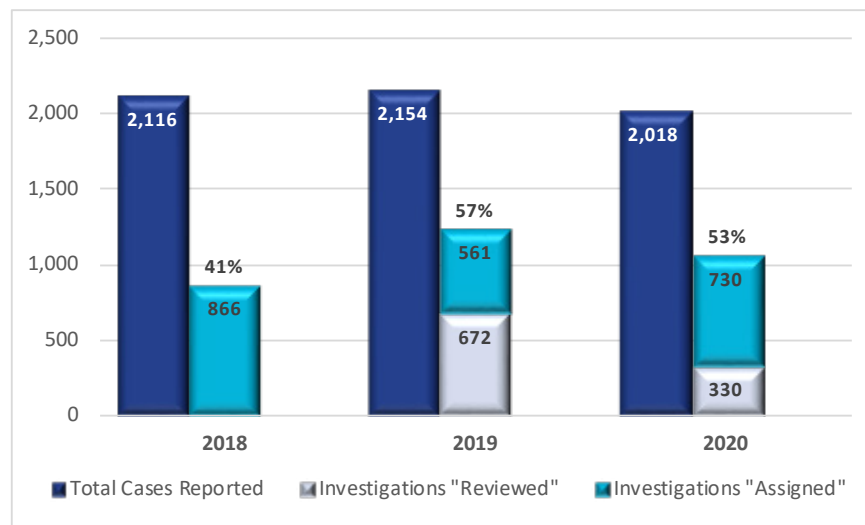
The ACU handled:

89 Percent of animal bites

71 Percent of animals at large

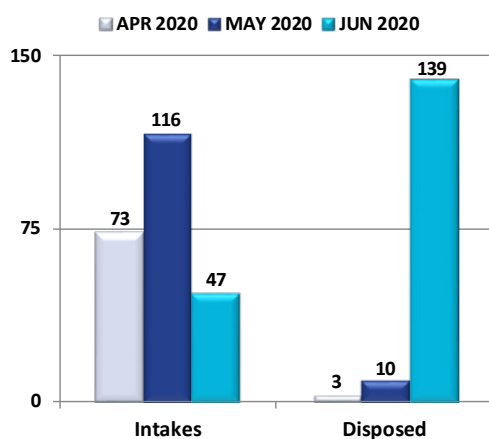
62 Percent of barking complaints

Investigations Case Reports (2018-2020 Year-to-Date)

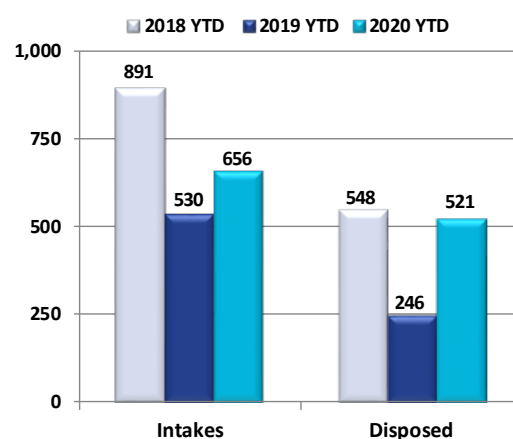


Property & Evidence

3 Month Comparison



2018-2020 Year-to-Date



Priority 4: Future Growth (continued)

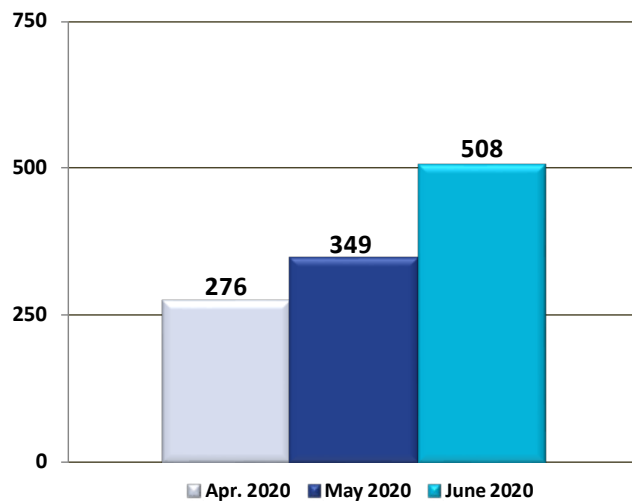


Records Unit

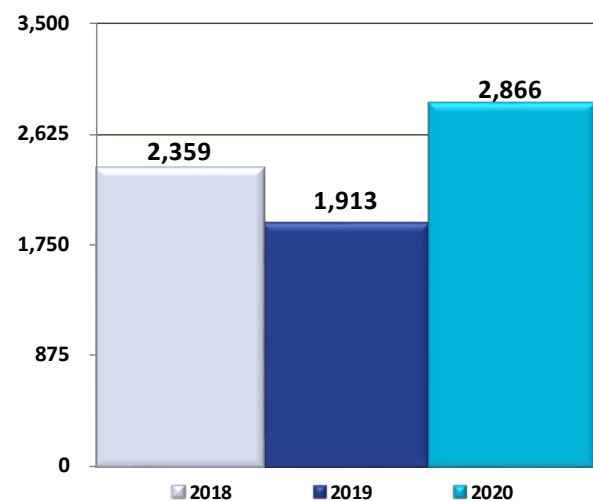
Workload	Backgrounds	eDiscovery reports	Reports requested	Reports reviewed	Synology	Recordings	Reports to D.A.	Reports released
June 2020	111	53	508	529	0	1,001	1	484
June 2019	84	67	299	333	9	217	1	312
% Change 2019-2020	32.1%	-20.9%	69.9%	58.9%	-100.0%	361.3%	0.0%	55.1%

Reports Requested

Three-Month Comparison

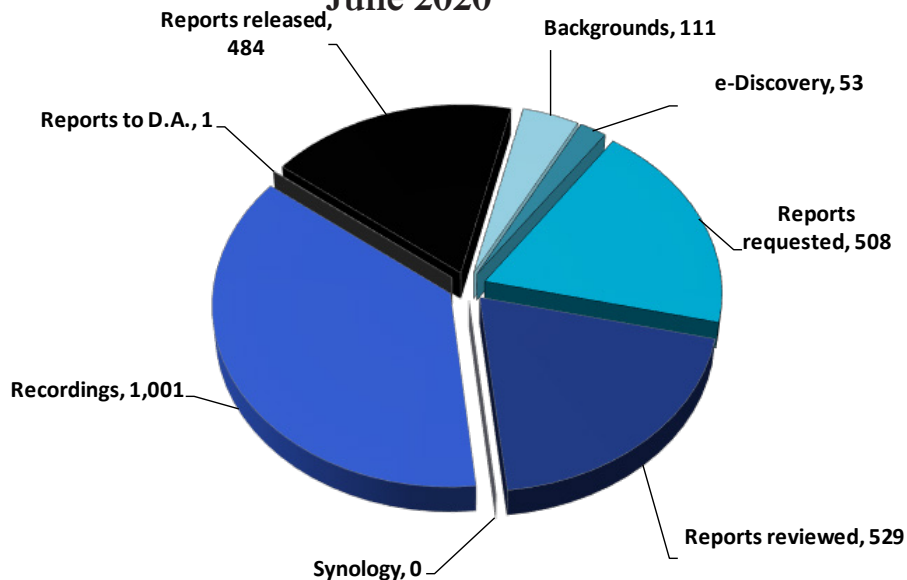


Year-to-Date (2018-2020)



Records Unit Workload

June 2020



Priority 5: Community Policing & Partnerships

Goal 1: Community engagement through outreach and education

Crime Prevention Programs				
Running Program Types	2020 June	2020 YTD	2019 Year-End	% Change 2019 - 2020
Crime Free Multi-Housing	0	23	21	9.5%
Crime Free Self-Storage	0	6	6	0.00%
Rock Watch	11	693	444	56.1%
CPTED (Crime Prevention)	1	12	9	33.33%
Total Activity	12	734	480	52.92%
Volunteer Hours				
Unit Hours	2020 June	2020 YTD	2019 YTD	% Change 2019 - 2020
Explorer Unit	94.5	544.0	1,366.0	-60.2%
Interns	0	0	0	N/A
Victim Advocates	404	2,563	2,947	-13.0%
VIPS-Community Safety Vol.	51	597	1,273	-53.1
VIPS-Admin & Investigative	0	281	202.25	38.9%
Total	549.5	3,985.0	5,739.0	-30.6%

Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)				
June 2020	Facebook	Twitter	Nextdoor	Instagram
Followers	13,775	2,306	27,877	1,562
Number of posts	65	27	21	25
Total Engagement	94,142	10,926	2,225	15,115
	Police		Town	
Call outs/Incident Response	3		0	
	TOTAL			
Media Inquiries	2			

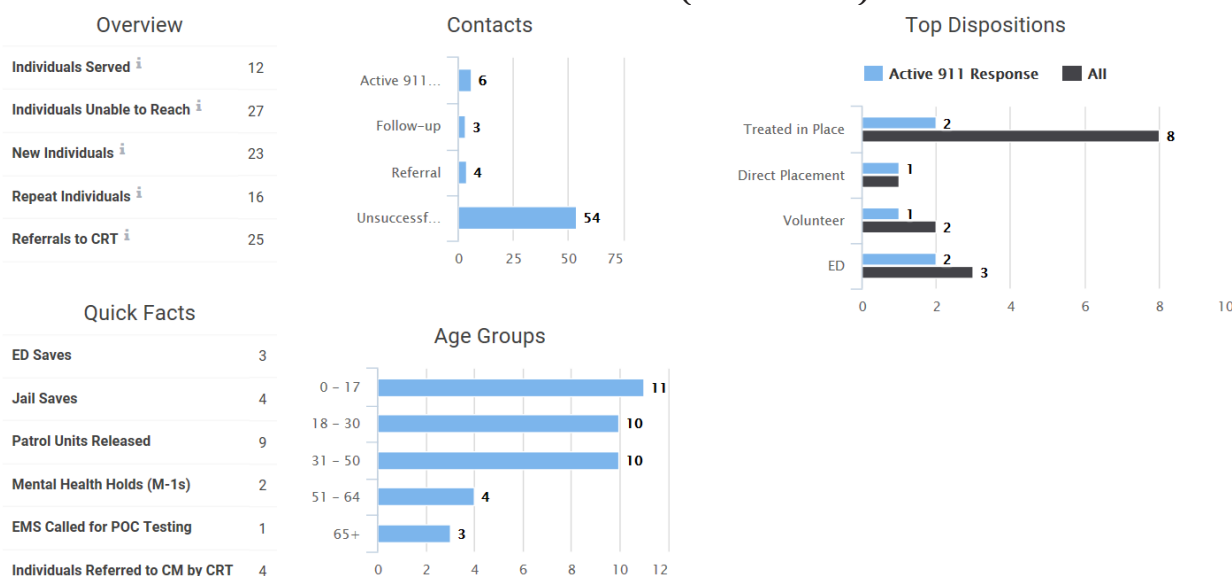
Priority 6: Technology, Equipment & Practices



Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT)				
Type	2020 June	2020 YTD	2019 YTD	% Change 2019 - 2020
Mental Health Holds	2	14	21	-33.3%
Follow-ups	58	311	270	15.2%
Agency Assists	4	15	43	-65.1%
Welfare Checks	3	21	34	-38.2%
Calls for Service (other)	10	127	140	-9.3%
Total Calls for Service	77	488	508	-3.9%

CRT Dashboard (June 2020)



Domestic Violence Lethality Assessment Program (LAP)				
Call Type	2020 June	2020 YTD	2019 YTD	% Change 2019 - 2020
Total LAP reports completed	16	64	63	2%
High Risk	13	38	32	19%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at [LethalityAssessmentProgram.org](https://www.lapassess.org)

ePoliceReporting				
Online Reports	2020 June	2020 YTD	2019 YTD	% Change 2019 - 2020
Online reports received	41	168	101	66.3%

Department Highlights

K9 Unit

Officer Fellows and Police Service Dog (PSD) Shogun

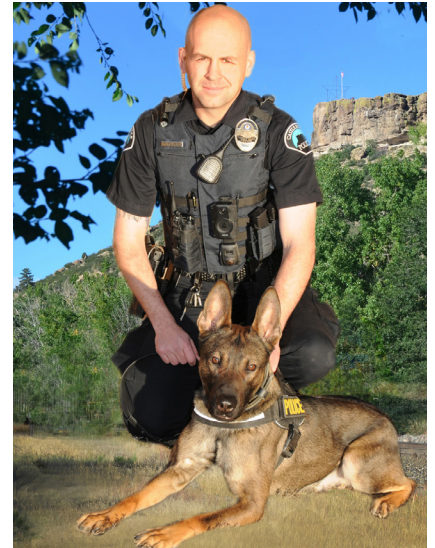
Patrol Deployments: 4

Officer Fellows and PSD Shogun deployed four times (2 Area Searches, 1 K9 Protect, and 1 K9 Track).

Narcotics Deployments: 0

The K9 Unit was not called out to any narcotic deployments during the month of June.

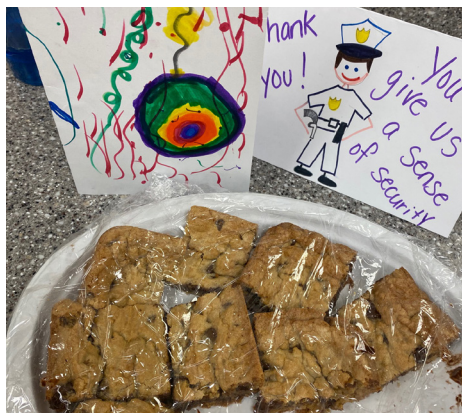
Training: 20 hours



Officer Fellows & Shogun

Community Appreciation Continues

Thank you to our Castle Rock citizens & businesses!



June Department Happenings

School Lunches



The Douglas County School District has been providing free lunches (to ages 0-18) since the beginning of the Covid pandemic. The school officers and Sergeant Ruisi have been providing support for the program. The two young Boy Scouts pictured at right joined Officer Stembel while working on their merit badges. The program has served over 3,000 meals per week (March - May 2020).

Walk-by Parade

Another fun walk-by parade by our officers and staff during the month of June.



VISION

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive.



MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.