Castle Rock
POLICE DEPARTMENT

POLICE OFFICER

STATE OF COLORADO

CASTLE ROCK POLICE

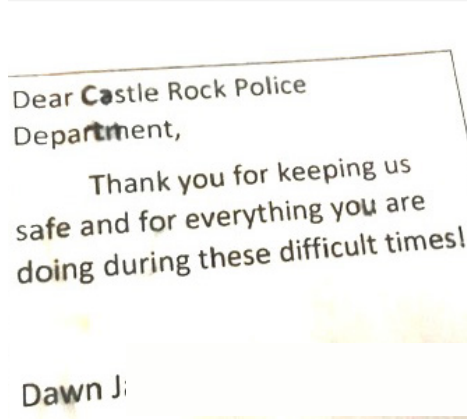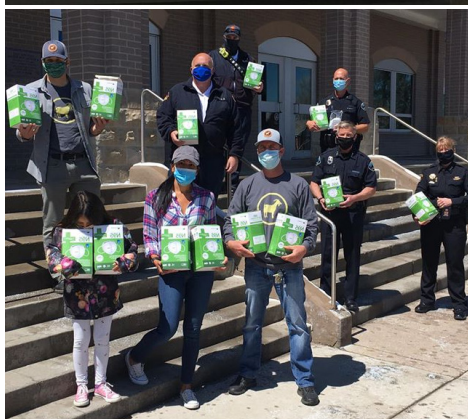CASTLE ROCK
POLICE

April 2020

One-By-One Policing

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive

One-by-one policing is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our mission of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community one by one and where the community reaches back.

This month we were overcome with the appreciation from our community!

All we can say is thank you!

Message from the Chief

Welcome to the Castle Rock Police Department's Monthly Report. The format of the report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community.

There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:
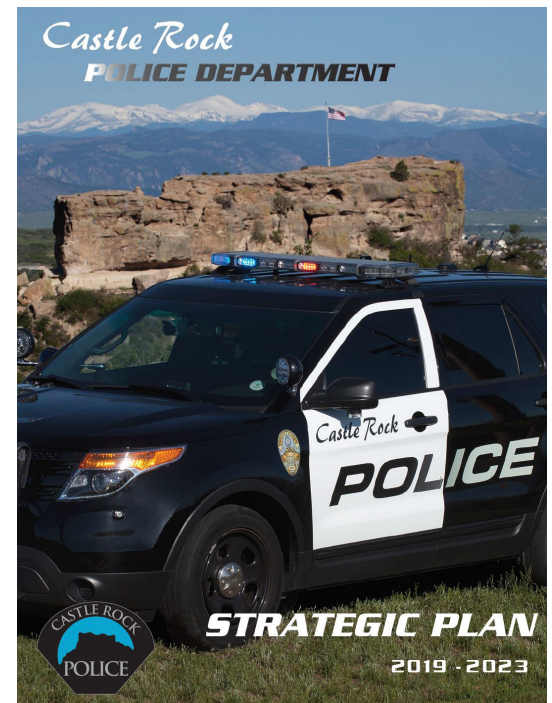
Priority 1: Crime

Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training

Read the entire CRgov.com/PDplan

Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Response Times					
Priority 1 Calls Only	**2020 APR**	**# Of Calls**	**2020 YTD**	**2019 YTD**	**2018 Benchmark**
Dispatch to Arrival	5.56	83	5.95	5.35	5.23

| Persons Crime					
Crime Offense	**2020 APR**	**2020 YTD**	**2019 YTD**	**% Change 2019 - 2020**	**2018 YTD**
Homicide	0	0	0	0%	0
Rape	0	4	4	0%	6
Sex Offenses	0	1	10	-90%	6
Domestic Violence	16	53	57	-7%	85
Aggravated Assault	2	7	3	133%	5
Robbery	0	1	0	0%	2
Total Persons Crimes	**18**	**66**	**74**	**-11%**	**104**
Property Crime					
Crime Offense	**2020 APR**	**2020 YTD**	**2019 YTD**	**% Change 2019 - 2020**	**2018 YTD**
Burglary	7	24	24	0%	36
Fraud/Forgery	11	108	187	-42%	68
Motor Vehicle Theft	11	19	22	-14%	16
Theft from Motor Vehicle	2	37	34	9%	15
Theft	61	200	220	-9%	183
Vandalism	22	96	97	-1%	94
Total Property Crimes	**114**	**484**	**584**	**-17%**	**412**
TOTAL ALL CRIMES (Person/Property)	**132**	**550**	**658**	**-16%**	**516**

Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

Persons Crime Clearance Rates
(2018-2020 Year-to-Date Comparison)
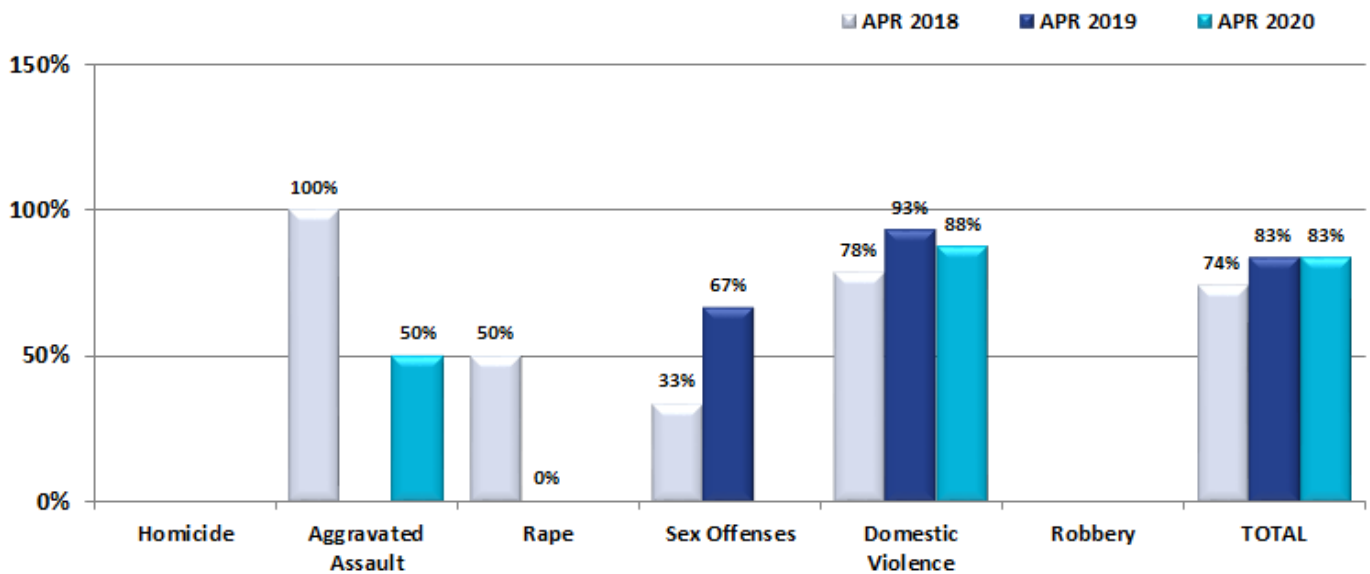
Property Crime Clearance Rates
(2018-2020 Year-to-Date Comparison)
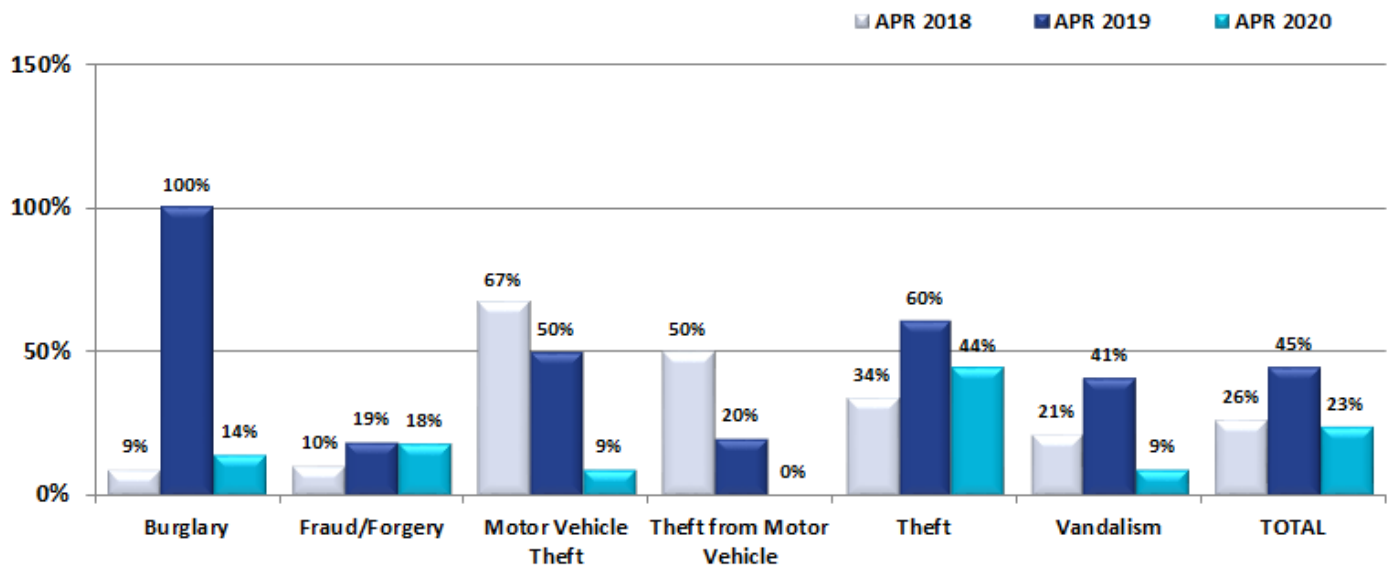
*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)					
Activity	2020 APR	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Cases assigned - Staff Advocates	22	89	88	1%	90
Cases assigned - Volunteer Advocates	9	33	45	-27%	50
Total cases assigned	31	122	133	-8%	140
Total victims served	46	204	255	-20%	259
Total office hours	0	0	16	-100%	93
Total call out hours	9	29	75	-61%	68

CRPD VAU!

In these unprecedented times of the Stay at Home Order, the role of volunteer advocate evolved into providing assistance by phone only (for the time being). On critical incidents, staff will respond wearing a mask while trying to connect at a respectable social distance. This new practice certainly challenges those who want to offer reassurance at a closer proximity. The VAU did not see an increase in calls during the month of April, even under the stress of the order.

Volunteer in-person training was canceled, and the team met via video-conferencing to connect and share experiences.

VA Unit's online meeting

Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes					
Crash Type	**2020 APR**	**2020 YTD**	**2019 YTD**	**% Change 2019 - 2020**	**2018 YTD**
Fatality	0	0	0	0%	1
Injury	3	12	13	-8%	10
Non-Injury	28	207	273	-24%	295
Traffic Crash Total	**31**	**219**	**286**	**-23%**	**306**
Traffic Enforcement					
Traffic Type	**2020 APR**	**2020 YTD**	**2019 YTD**	**% Change 2019 - 2020**	**2018 YTD**
Driving Under the Influence (DUI)	5	33	32	3%	45
Traffic Citations Departmentwide					
Call Type	**2020 APR**	**2020 YTD**	**2019 YTD**	**% Change 2019 - 2020**	**2018 YTD**
Traffic Tickets Issued	65	467	534	-13%	324
Written Warnings	37	712	907	-21%	896
Total Traffic Stops	**225**	**1,916**	**1,940**	**-1%**	**1,599**

Note: Total traffic stops includes municipal and state traffic stops.

Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2020	0	80	0.025	-78.1%
2019	9	79	0.114	113.6%
2018	4	75	0.053	29.8%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%
2015	5	67	0.075	61.7%
2014	3	65	0.046	-40.0%
2013	5	65	0.077	N/A

Training Hours				
Topics	2020 APR	2020 YTD	2019 YTD	% Change 2019 - 2020
Total Hours	193	1,489.7	2,621.9	-43.2%

Types of Trainings	Total Hours: 193
External	14.5
Firearms quals	0.5
Firearms	7.0
Arrest control	1.0
In-service	170.0

Accomplishments / Recognition				
Type	2020 APR	2020 YTD	2019 YTD	% Change 2019 - 2020
Compliments	15	40	22	82%
Recognition / Awards	0	4	23	-83%

Priority 4: Prepare for Future Growth

Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

**Goal 3: Evaluate an efficient method of delivering service to newly developed areas**

Calls for Service (CFS)					
Calls for Service (CFS) Per officer / Per 1st Responder	**2020 APR** 80 OFC /53	**2020 YTD** 80 OFC /53	**2019 TOTAL** 79 OFC/ 51	**2018 TOTAL** 75 OFC / 52	**2018 Benchmark** *Monthly Estimate*
CFS TOTAL, includes self-initiated (SI)	5,377	22,448	23,975	22,254	*N/A*
CFS, excludes self-initiated (SI)	1,660	7,228	7,708	8,101	6,102
Year-to-Date (Per 1,000 citizens)	100.2	107.2	123.7	36.9
CFS *per officer*, excludes self-initiated	90.4	97.6	108.0	*26.6*
CFS *per 1st Responder*, excludes self-initiated	131.4	136.4	158.8	46.7

Downtown Liaison Officer (DLO)				
Call Type	**DLO 2020 APR**	**DLO 2020 YTD**	**DLO 2019 YTD**	**% Change 2019 - 2020**
Parking Enforcement/CFS	3	930	454	105%
Parking Warnings	0	272	248	10%
Parking Tickets	1	385	162	138%
Counter Accident Reports	1	5	45	-89%

Note: The police department's lobby was closed in April, which accounts for the decrease in counter reports.

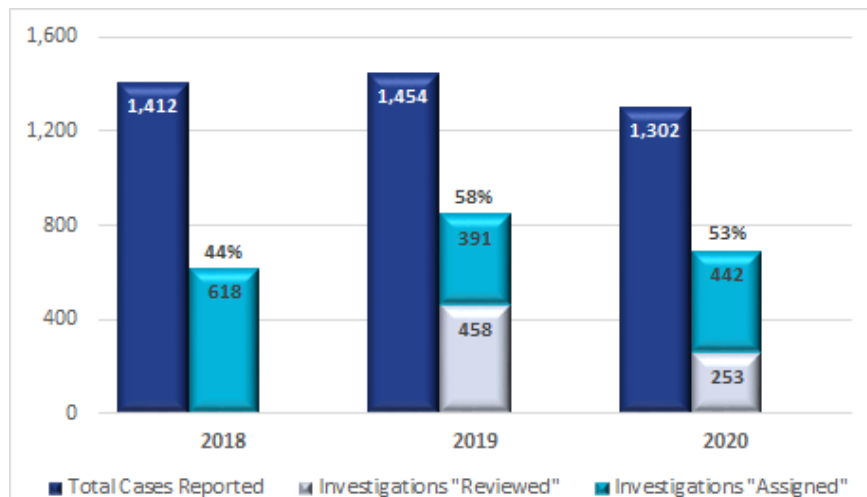## Animal Control Response Comparison
APR 2020
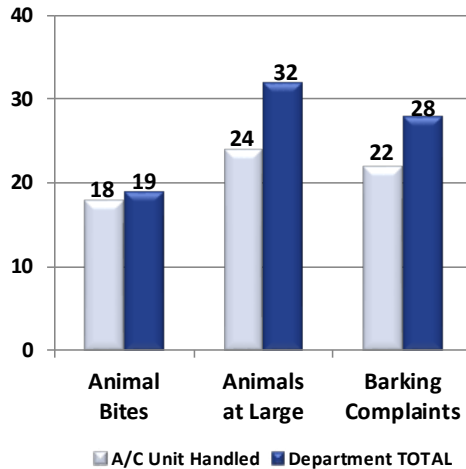
The ACU handled:
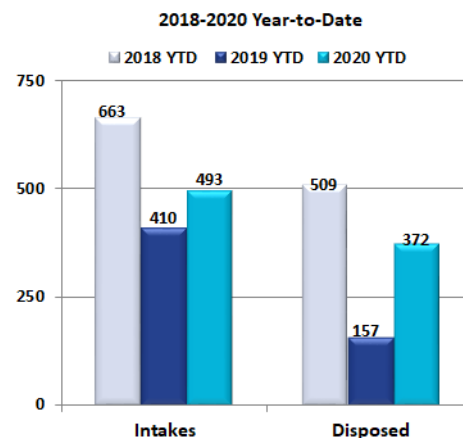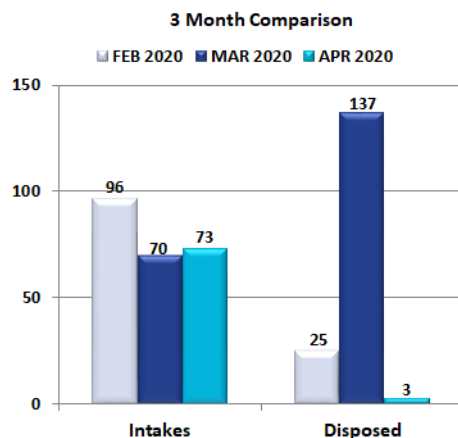
95 Percent of animal bites

75 Percent of animals at large

79 Percent of barking complaints

Investigations Case Reports
## (2018-2020 Year-to-Date)


Property & Evidence

Records Unit

Monthly Workload	Backgrounds	eDiscovery reports	Reports requested	Reports reviewed	Synology	Recordings	Reports to D.A.	Reports released
APR 2020	69	22	276	321	1	448	1	289
APR 2019	86	51	340	358	3	209	15	314
% Change 2019-2020	-19.8%	-56.9%	-18.8%	-10.3%	-66.7%	114.4%	-93.3%	-8.0%

Reports Requested
Three-Month Comparison

Year-to-Date (2018-2020)
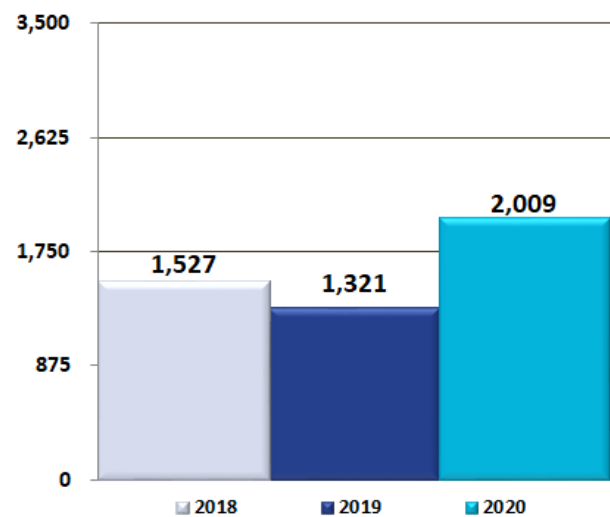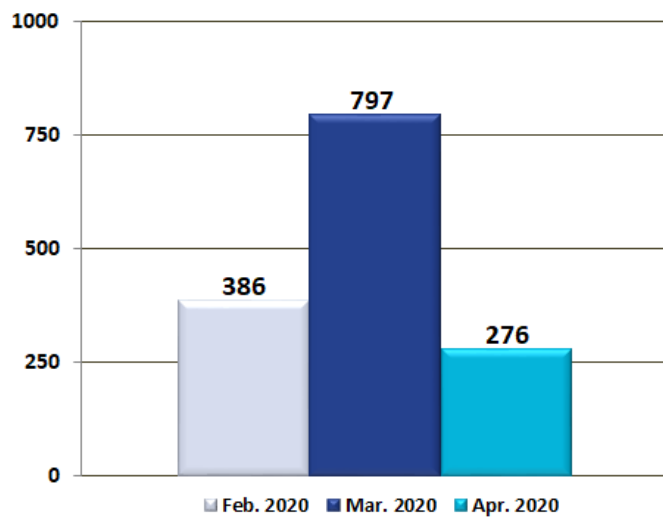
Records Unit Workload
APR 2020
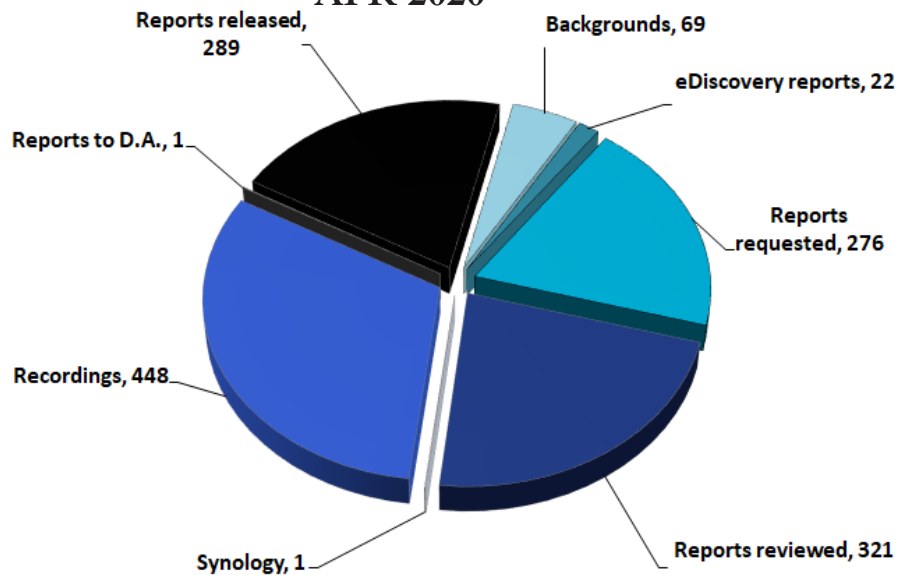
Priority 5: Community Policing & Partnerships

Goal 1: Community engagement through outreach and education

Crime Prevention Programs				
Running Program Types	**2020 APR**	**2020 YTD**	**2019 Year-End**	**% Change 2019 - 2020**
Crime Free Multi-Housing	0	23	21	9.5%
Crime Free Self-Storage	0	6	6	0.00%
Rock Watch	91	682	444	53.6%
CPTED (Crime Prevention)	0	11	9	22.22%
Total Activity	**91**	**722**	**480**	**50.42%**
Volunteer Hours				
Unit Hours	**2020 APR**	**2020 YTD**	**2019 YTD**	**% Change 2019 - 2020**
Explorer Unit	19	425	871	-51.2%
Interns	0	0	0	N/A
Victim Advocates	455	1,704	2,034	-16.2%
VIPS-Community Safety Vol.	0	546	979	-44.2%
VIPS-Admin & Investigative	0	281	132	112.9%
Total	**474.0**	**2,956.0**	**4,016.0**	**-26.4%**

Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)				
2020 APR	**Facebook**	**Twitter**	**NextDoor**	**Instagram**
Followers	12,695	2,100	27,023	1,000
Page likes	11,688	N/A	N/A	N/A
Number of posts	75	36	35	30
Total Engagement	460,000	1,600	87,600	N/A
	Police	**Fire**	**Town**	
Call outs/Incident Response	3	0	0	
	TOTAL			
Media Inquiries	7			

Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT)				
Type	**2020 APR**	**2020 YTD**	**2019 YTD**	**% Change 2019 - 2020**
Mental Health Holds	2	7	17	-58.8%
Follow-ups	50	204	188	8.5%
Agency Assists	4	8	28	-71.4%
Welfare Checks	2	14	42	-66.7%
Calls for Service (other)	46	82	76	7.9%
Total Calls for Service	**104**	**315**	**351**	**-10.3%**

CRT Dashboard (Mar. 2020)

Overview
- Individuals Served: 10
- Individuals Unable to Reach: 17
- New Individuals: 16
- Repeat Individuals: 11
- Referrals to CRT: 19

Quick Facts
- ED Saves: 5
- Jail Saves: 3
- Patrol Units Released: 27
- Fire Personnel Released: 5
- Fire Vehicles Released: 2
- Mental Health Holds (M-1s): 4
- EMS Called for POC Testing: 3
- Individuals Referred to CM by CRT: 3

Contacts
- Active 911...: 9
- Follow-up: 2
- Referral: 1
- Unsuccessf...: 51

Age Groups
- 0 – 17: 9
- 18 – 30: 5
- 31 – 50: 9
- 51 – 64: 3
- 65+: 1

Top Dispositions (Active 911 Response, All)
- Treated in Place: 4 / 5
- Direct Placement: 2 / 3
- Volunteer: 1 / 2
- ED: 2 / 3
- Referred – Preventative: / 1

Domestic Violence Lethality Assessment Program (LAP)				
Type	**2020 APR**	**2020 YTD**	**2019 YTD**	**% Change 2019 - 2020**
Total LAP reports completed	9	34	44	-22.7%
High Risk	4	18	20	-10.0%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at LethalityAssessmentProgram.org

| ePoliceReporting				
Type	**2020 APR**	**2020 YTD**	**2019 YTD**	**% Change 2019 - 2020**
Online reports received	33	97	58	67.2%

K9 Unit

Shogun & Officer Fellows

Patrol Deployments: 8

During April, Officer Fellows and Shogun deployed to one area search, two building searches, and five K9 protection incidents.
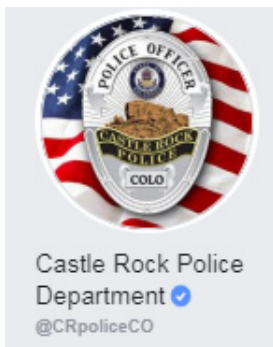
Narcotics Deployments: 1

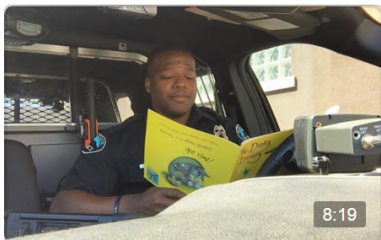This unit also deployed once for use in a vehicle narcotic detection.

Training: 26 hours
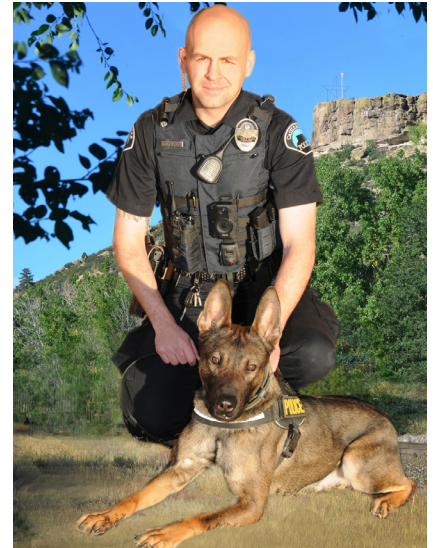
Officer Fellows & Shogun

Castle Rock Police Department ✓
@CRpoliceCO

Social Media Highlights in April

9 PM Routine and Books & Badges Story-time
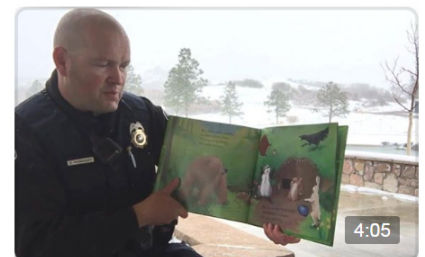

8:19

Story Time with Officers Burch and Toliver

3 weeks ago · 3.3K Views

👍❤️😂 134

#9PMROUTINE is done, time to chill

4:05

Story Time with CRPD

3 weeks ago · 2.1K Views

👍❤️😮 99

3:50

Books and Badges

2 weeks ago · 2.1K Views

CRPD story time with Officer Fellows and K9 Officer Shogun

4 weeks ago · 4.4K Views

MUSTACHE BABY!
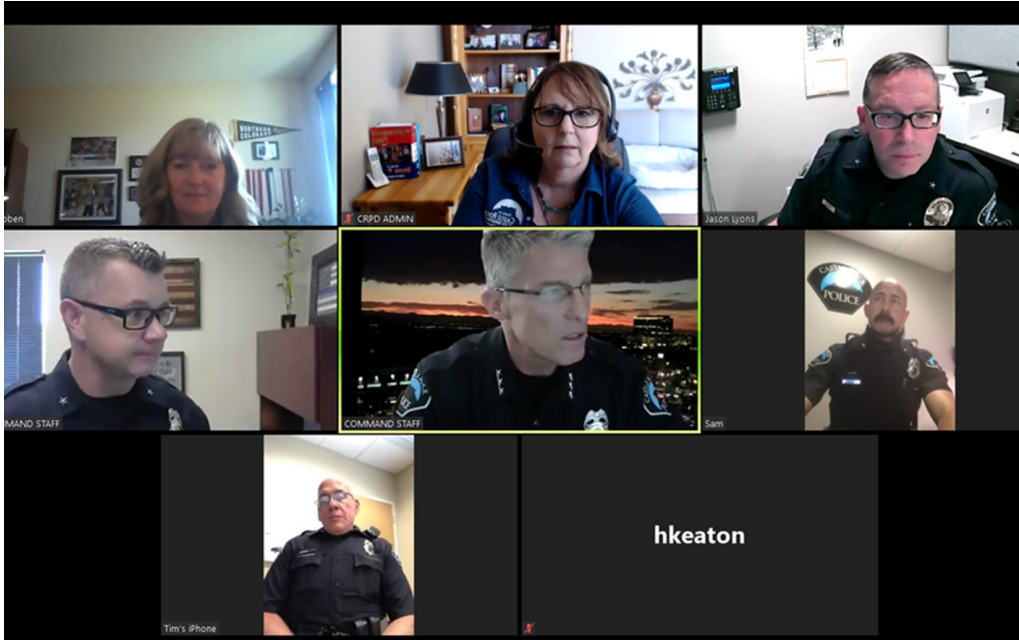
Commander Varela story time

2 weeks ago · 1.8K Views

Department Highlights in April

Staff meetings continue via video conferencing

National Public Safety Telecommunications Week - Apr. 12-18

VISION

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive.

MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.

Visit us at CRgov.com/Police or Follow us on Facebook or Twitter: CRpoliceCO