

*Castle Rock*

***POLICE DEPARTMENT***



***March 2020***

# One-By-One Policing

*To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive*

**One-by-one policing** is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our mission of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community **one by one and where the community reaches back**.

*"Yesterday I witnessed an arrest with guns drawn on Jerry Street...I want to commend the officers for their handling of the arrest in a calm, assertive, professional manner. It could have easily escalated into an unsafe situation, but they were able to control and diffuse things in a quick, efficient, dignified way. I'm proud to live in a city where I know that I am protected by such officers. Thanks!"*

Laurie B (3/3/20)

*"Thank you, again, [Animal Control Officer Hutchings] for your kind and intentional response to the dog attack we experienced. Thankfully, our puppy girl is nearly recovered. I did submit comments to the Town Council, primarily to commend you/Parks and request additional resources for you/Parks!"*

Josh B. (3/20/20)



*More photos from our wonderful businesses and citizens are on page 15.*



A citizen, who wished to be anonymous, dropped off lunch and coffee for those working during the recent COVID-19 crisis.

The staff was extremely appreciative of their kind gesture.

# Message from the Chief

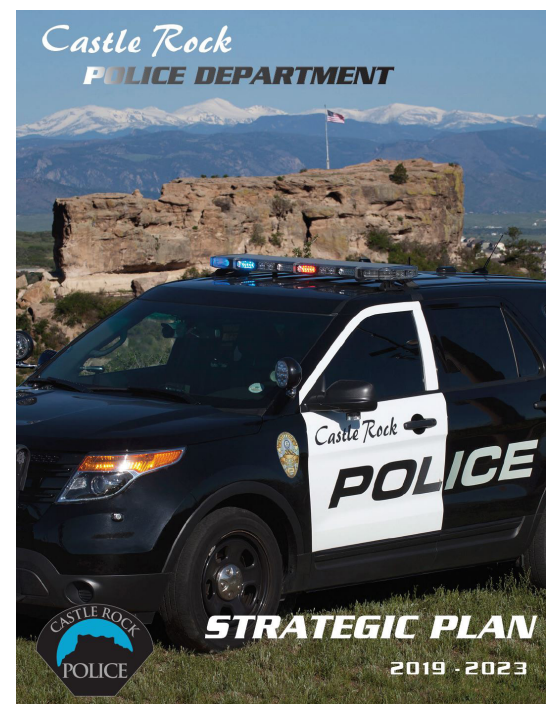


Welcome to the Castle Rock Police Department's Monthly Report. The format of the report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community.

There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

- Priority 1: Crime
- Priority 2: Traffic Safety
- Priority 3: Employees
- Priority 4: Prepare for Future Growth
- Priority 5: Community Policing and Partnerships
- Priority 6: Technology, Equipment and Training



Read the entire [CRgov.com/PDplan](https://CRgov.com/PDplan)

Chief Cauley was honored to present our One-By-One Policing philosophy via video conferencing to the 279th session of the FBI National Academy Associates (FBINAA). The class of 25 law enforcement leaders from around the country listened attentively and asked questions from their classroom in Quantico, Virginia. This was the first time the FBINAA utilized a guest instructor via video conferencing. We were excited to be part of something innovative while sharing our vision.



*Chief Jack Cauley presenting at the FBI National Academy class.*

# Priority 1: Crime

**Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security**

Response Times					
Priority 1 Calls Only	2020 Mar	# of Calls	2020 YTD	2019 YTD	2018 Benchmark
Dispatch to Arrival	6.09	83	6.10	5.29	5.23

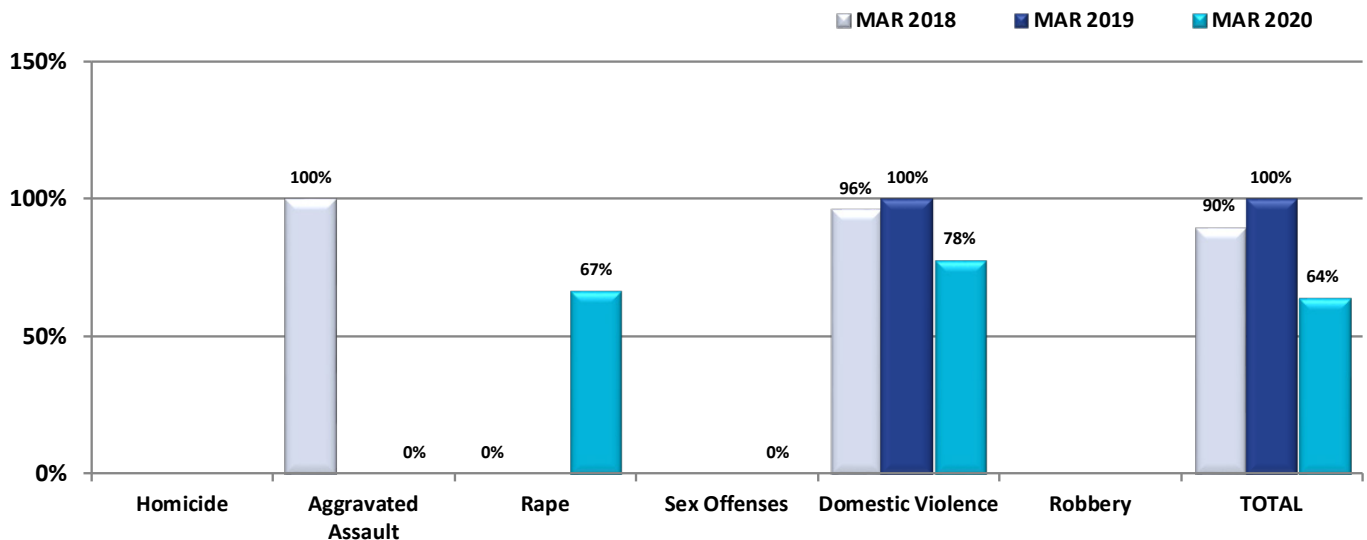
Persons Crime					
Crime Offense	2020 Mar	2020 YTD	2019 YTD	% change 2019 - 2020	2018 YTD
Homicide	0	0	0	0%	0
Rape	3	5	3	67%	4
Sex Offenses	2	2	7	-71%	3
Domestic Violence	18	44	44	0%	62
Aggravated Assault	2	5	3	67%	2
Robbery	0	1	0	0%	2
<b>Total Persons Crimes</b>	<b>25</b>	<b>57</b>	<b>57</b>	<b>0%</b>	<b>73</b>
Property Crime					
Crime Offense	2020 Mar	2020 YTD	2019 YTD	% change 2019 - 2020	2018 YTD
Burglary	4	17	22	-23%	25
Fraud/Forgery	12	78	160	-51%	48
Motor Vehicle Theft	7	8	16	-50%	13
Theft from Motor Vehicle	3	14	29	-52%	13
Theft	54	152	172	-12%	130
Vandalism	24	75	75	0%	75
<b>Total Property Crimes</b>	<b>104</b>	<b>344</b>	<b>474</b>	<b>-27%</b>	<b>304</b>
<b>TOTAL ALL CRIMES (Person/Property)</b>	<b>129</b>	<b>401</b>	<b>531</b>	<b>-24%</b>	<b>377</b>

# Priority 1: Crime (continued)

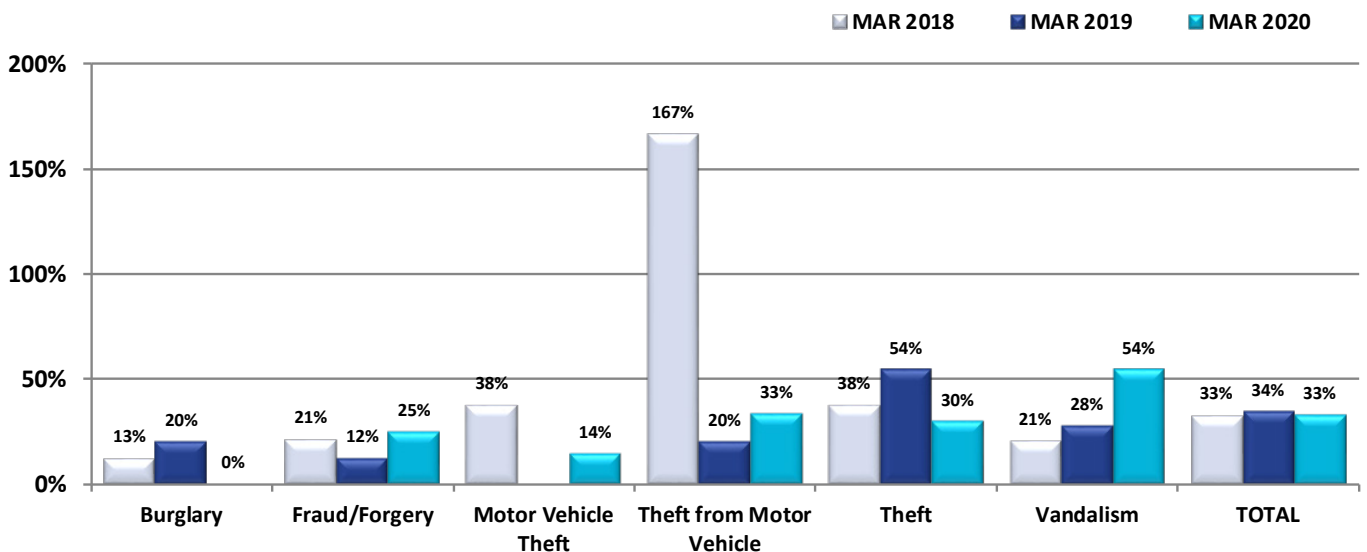


**Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders**

## Persons Crime Clearance Rates (2018-2020 Year-to-Date Comparison)



## Property Crime Clearance Rates (2018-2020 Year-to-Date Comparison)



\*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

# Priority 1: Crime (continued)

**Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident**

Victims Assistance Unit (VAU)					
Activity	2020 Mar	2020 YTD	2019 YTD	% change 2019 - 2020	2018 YTD
Cases assigned - Staff Advocates	28	67	66	1.5%	57
Cases assigned - Volunteer Advocates	8	24	38	-36.8%	39
Total cases assigned	37	91	104	-12.5%	96
Total victims served	67	158	208	-24.0%	167
Total office hours	0	0	16	-100.0%	60
Total call out hours	10	20	67	-70.2%	50

## CRPD VAU

In February, VA Volunteer Kelly Zellen led a team at CrossFit Loop's Do More Charity Challenge. Individual teams selected metro area charities to benefit from the raised funds. "As a new volunteer," Kelly said, "I wanted to help with something near and dear to my heart." The donation will go into the Victim Assistance Fund and will assist crime victims in emergencies. Thank you to Kelly and her team! This donation is very much appreciated!



CrossFit Loop's check presentation to the Victim Assistance Unit

# Priority 2: Traffic Safety



**Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock**

Traffic Crashes					
Crash Type	2020 Mar	2020 YTD	2019 YTD	% change 2019 - 2020	2018 YTD
Fatality	0	0	0	0%	1
Injury	3	9	10	-10%	9
Non-Injury	41	179	218	-18%	239
<b>Traffic Crash Total</b>	<b>44</b>	<b>188</b>	<b>228</b>	<b>-18%</b>	<b>249</b>
Traffic Enforcement					
Traffic Type	2020 Mar	2020 YTD	2019 YTD	% change 2019 - 2020	2018 YTD
Driving Under the Influence (DUI)	9	29	26	12%	34
Traffic Citations Departmentwide					
Call Type	2020 Mar	2020 YTD	2019 YTD	% change 2019 - 2020	2018 YTD
Traffic Tickets Issued	126	401	386	4%	236
Written Warnings	161	675	699	-3%	636
<b>Total Traffic Stops</b>	<b>432</b>	<b>1,691</b>	<b>1,447</b>	<b>17%</b>	<b>1,153</b>

Note: Total traffic stops includes municipal and state traffic stops.



# Priority 3: Employees

**Goal 1: Attract and retain the highest quality employees**

**Goal 2: Train and develop employees**

**Goal 3: Recognize employee accomplishments**

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% change from prior year
2020	2	80	0.025	-78.1%
2019	9	79	0.114	113.6%
2018	4	75	0.053	29.8%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%
2015	5	67	0.075	61.7%
2014	3	65	0.046	-40.0%
2013	5	65	0.077	n/a
Training Hours				
Topics	2020 Mar	2020 YTD	2019 YTD	% change 2019 - 2020
Total Hours	307	1,172	2,049	-42.8%
Types of Trainings			Total Hours: 307	
Cirsa			76	
External			131	
Firearms			68	
Overlap			32	
Accomplishments / Recognition				
Type	2020 Mar	2020 YTD	2019 YTD	% change 2019 - 2020
Compliments	13	25	14	79%
Recognition / Awards	0	4	21	-81%

# Priority 4: Prepare for Future Growth



**Goal 1: Monitor Townwide population growth estimates**

**Goal 2: Monitor Police Department workload**

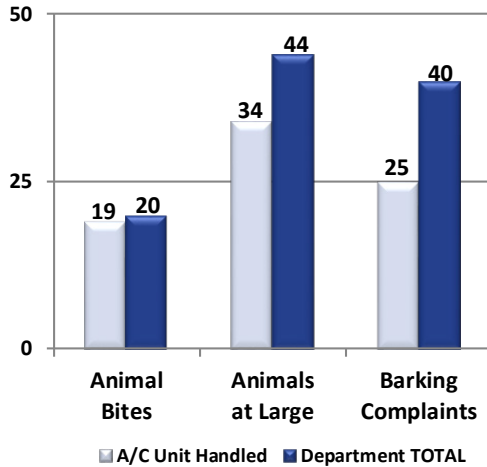
**Goal 3: Evaluate an efficient method of delivering service to newly developed areas**

Calls for Service (CFS)					
Calls for Service (CFS) Per officer / Per 1st Responder	2020 Mar 80 OFC /53	2020 YTD 80 OFC /53	2019 TOTAL 79 OFC/ 51	2018 TOTAL 75 OFC / 52	2018 Benchmark Monthly Estimate
CFS TOTAL, includes self-initiated (SI)	5,705	17,071	17,709	16,376	n/a
CFS, excludes self-initiated (SI)	1,836	5,568	5,719	5,921	6,102
<b>Year-to-Date (Per 1,000 citizens)</b>		77.2	79.5	90.4	36.9
CFS per officer, excludes self-initiated		69.6	72.4	78.9	26.6
CFS per 1st Responder, excludes self-initiated		101.2	105.1	116.1	46.7

Downtown Liaison Officer (DLO)				
Call Type	DLO 2020 Mar	DLO 2020 YTD	DLO 2019 YTD	% change 2019 - 2020
Parking Enforcement/CFS	185	927	355	161%
Parking Warnings	50	272	199	37%
Parking Tickets	87	384	124	210%
Counter Accident Reports	1	5	7	-29%

# Priority 4: Future Growth (continued)

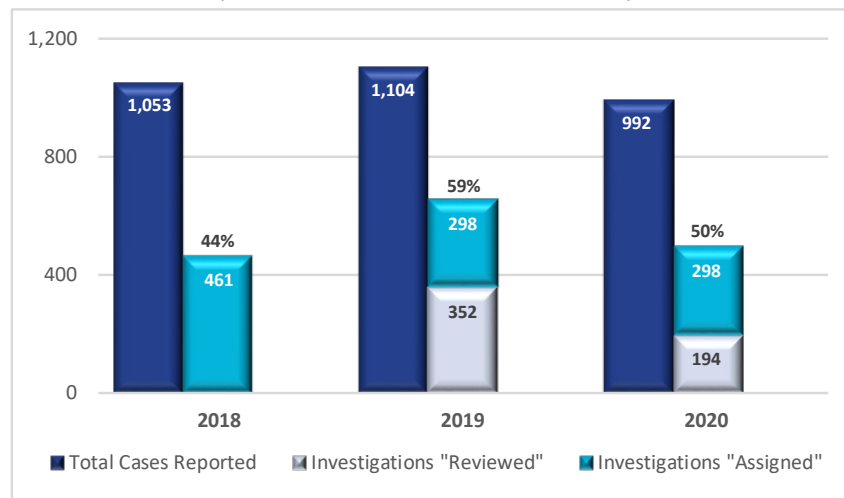
## Animal Control Response Comparison Mar 2020



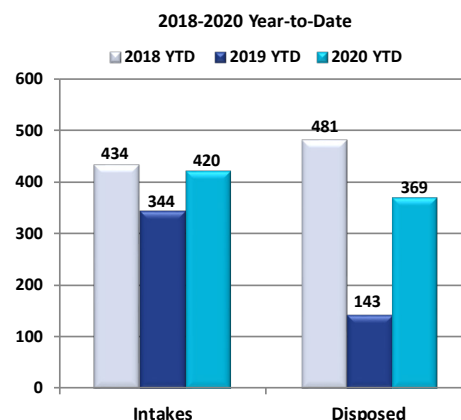
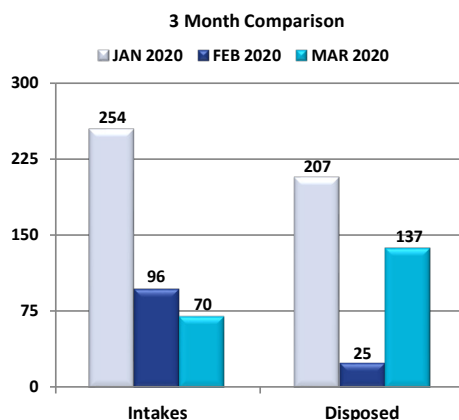
The ACU handled:

- 95 percent of animal bites
- 77 percent of animals at large
- 63 percent of barking complaints

## Investigations Case Reports (2018-2020 Year-to-Date)



## Property & Evidence



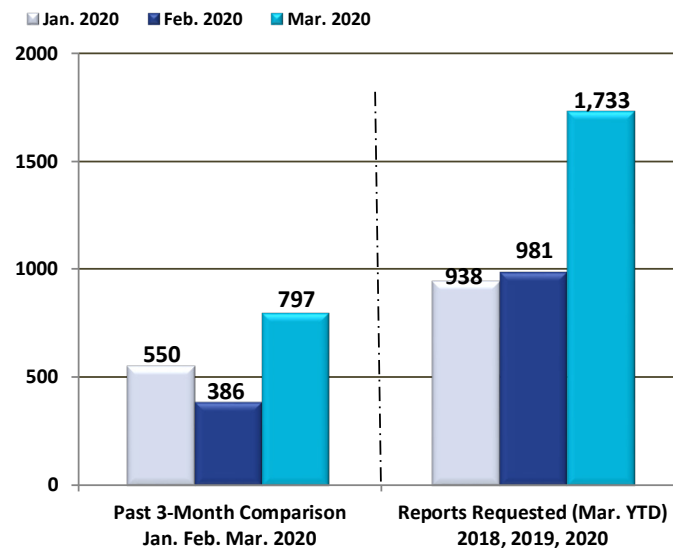
# Priority 4: Future Growth (continued)



## Records Unit

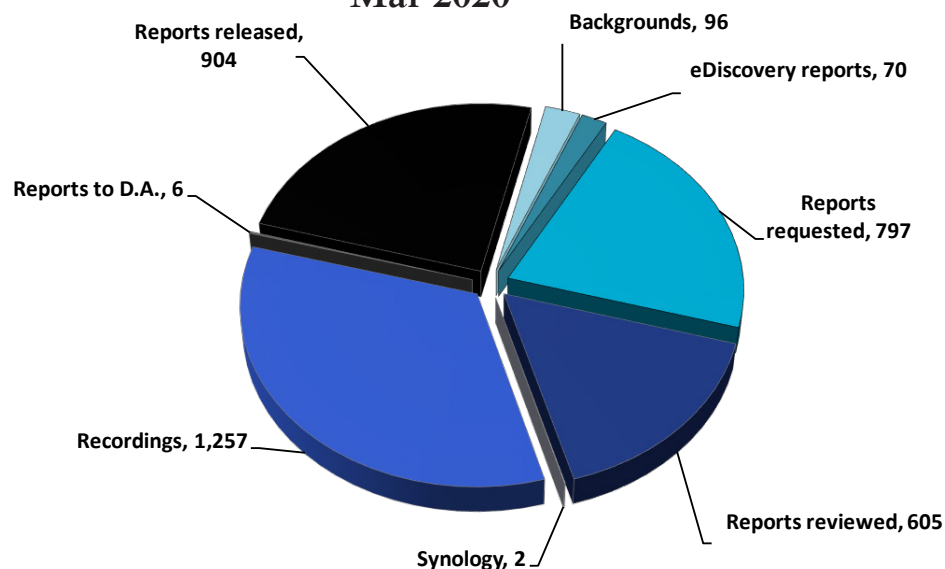
Monthly Workload	Backgrounds	eDiscovery reports	Reports requested	Reports reviewed	Synology	Recordings	Reports to D.A.	Reports released
Mar 2020	96	70	797	605	2	1,257	6	904
Mar 2019	34	50	295	352	6	306	13	277
% change 2019-2020	182.4%	40.0%	170.2%	71.9%	-66.7%	310.8%	-53.8%	226.4%

### Reports Requested Comparison Three-Month and Year-to-Date (2018-2020)



Note: The Reports Requested data listed above reflects a recent change in reporting in 2020.

### Records Unit Workload Mar 2020



# Priority 5: Community Policing & Partnerships

## Goal 1: Community engagement through outreach and education

Crime Prevention Programs				
Running Program Types	2020 Mar	2020 YTD	2019 Year-End	% change 2019 - 2020
Crime Free Multi-Housing	1	23	21	9.5%
Crime Free Self-Storage	0	6	6	0.00%
Rock Watch	126	591	444	33.1%
CPTED (Crime Prevention)	0	11	9	22.22%
<b>Total Activity</b>	<b>127</b>	<b>631</b>	<b>480</b>	<b>31.46%</b>
Volunteer Hours				
Unit Hours	2020 Mar	2020 YTD	2019 YTD	% change 2019 - 2020
Explorer Unit	102	406.0	716.0	-43%
Interns	0	0	0	0%
Victim Advocates	398	1,249	1,562	-20%
VIPS-Community Safety Vol.	109	546	708	-23%
VIPS-Admin & Investigative	66.5	280.5	86	226%
<b>Total</b>				
Upcoming Special Events				
Type	Date	Time	Location	
Nat'l Peace Officers Week	May 10-16	n/a	Nat'l Peace Officers Day-May 15	

Note: Due to the COVID-19 crisis, most of the department volunteers are adhering to Governor Polis' Stay-At-Home Order; therefore, the monthly hours have decreased.

## Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)			
2020 Mar	Facebook	Twitter	Next Door
Followers	12,229	2,000	26,599
Page likes	11,316	n/a	n/a
Number of posts	73	37	34
Total Engagement	308,910	694	85,400
	Police	Fire	Town
Call outs/Incident Response	2	0	0
	TOTAL		
Media Inquiries	5		

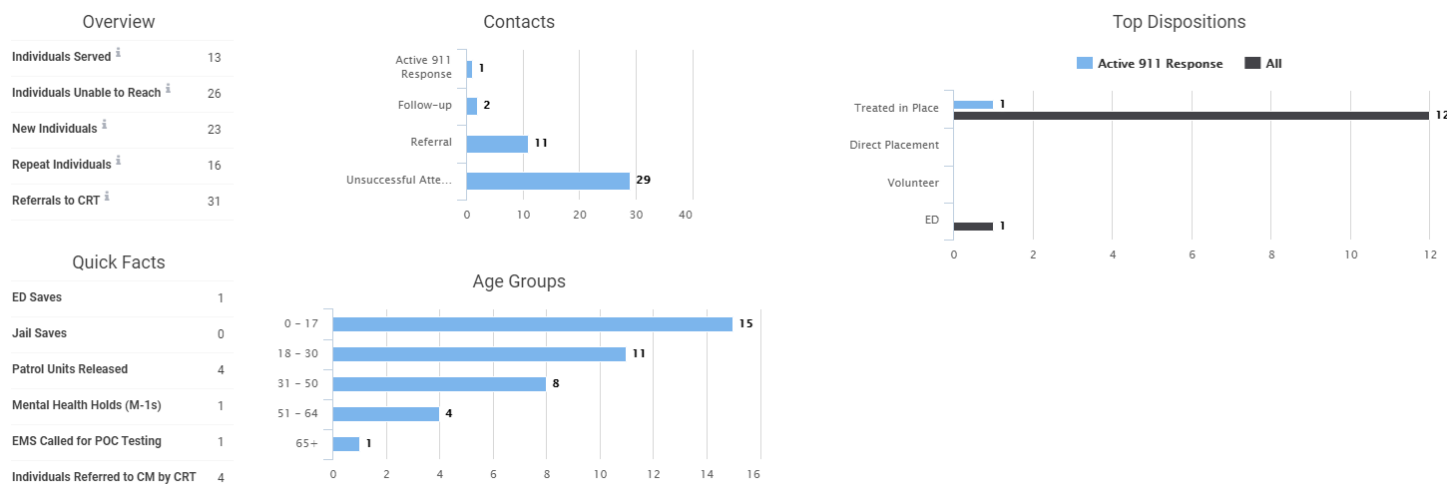
# Priority 6: Technology, Equipment & Practices



**Goal 1: Maintain and utilize the most effective technology, equipment and best practices**

Community Response Team (CRT)				
Type	2020 Mar	2020 YTD	2019 YTD	% change 2019 - 2020
Mental Health Holds	2	5	11	-54.5%
Follow-ups	43	154	139	10.8%
Agency Assists	0	4	25	-84.0%
Welfare Checks	3	12	27	-55.6%
Calls for Service (other)	9	36	66	-45.5%
<b>Total Calls for Service</b>	<b>57</b>	<b>211</b>	<b>268</b>	<b>-21.3%</b>

**CRT Dashboard (Mar. 2020)**



Domestic Violence Lethality Assessment Program (LAP)				
Type	2020 Mar	2020 YTD	2019 YTD	% change 2019 - 2020
Total LAP reports completed	7	25	33	-24%
High Risk	3	14	14	0%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at [LethalityAssessmentProgram.org](https://www.lapassess.org)

ePoliceReporting				
Type	2020 Mar	2020 YTD	2019 YTD	% change 2019 - 2020
Online reports received	21	66	36	83.3%

# Department Highlights

## K9 Unit

### Shogun & Officer Fellows

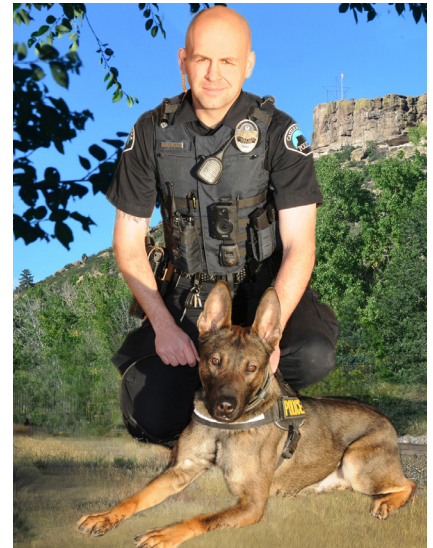
#### Patrol Deployments: 4

Officer Fellows and Shogun were deployed to two building searches, one K9 protect, and utilized in K9 tracks for the State Patrol.

#### Narcotics Deployments: 2

The K9 Unit deployed two times for use in narcotics sniffs/detection.

#### Training: 34 hours



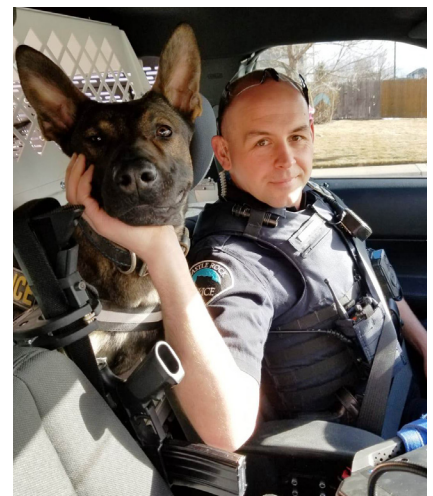
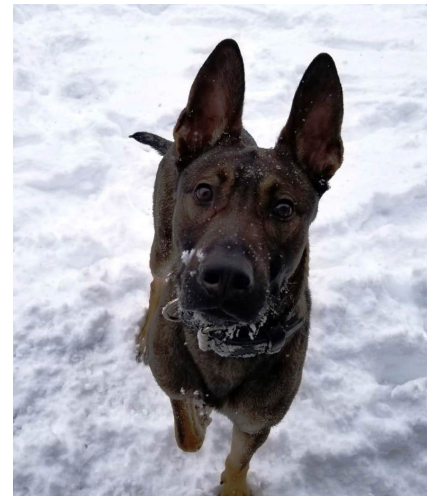
Officer Fellows & Shogun



The CrossFit Loop owners also presented a check to our K9 Unit. The funds were donated from their "Do More Charity Challenge."

Teams competed to raise money for their chosen non-profits.

The teams raised \$3,000 for our K9 Unit.



## Businesses, Citizens, and Staff kindness shown during the March COVID-19 weeks



Bang Energy drinks dropped off several cases of their product for our staff members. Thank you, Sergeant Speact, for accepting them on our behalf.



Castle Rock Middle's School Resource Officer Davey stopped by a local grocery store and began assisting some of our senior citizens with their groceries.



Chief Cauley was surprised when Mystic Mountain dropped off large containers of hand-sanitizers they made for our department. Corporal Myers donated small containers and filled all of them for our officers' use while in their vehicles.

**Reminder**



If you're at home or work, which may be the same thing these days, you may access our [online reporting system](#) or report by phone. If you have a question, concern, or need to report a crime that is not an emergency, call us at 303.663-6100.

## ***VISION***

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive.



## ***MISSION***

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.