

Castle Rock

POLICE DEPARTMENT



February 2020

One-By-One Policing

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive

One-by-one policing is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our mission of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community **one by one and where the community reaches back**.

"Dear Family,

We are so very sorry for the loss of your beautiful K9 Ronin. Please accept our most sincere condolences and many thoughts and prayers for your department for his partner, Officer Thompson, and their families."

California Highway Patrol, Sacramento Communications
Dispatch 214
(2/24/20)

"Dear Chief,

On behalf of myself and the men and women of the Forsyth County Sheriff's Office, please accept our condolences to you and your agency on the recent death of K9 Ronin... We grieve with you as you remember and honor K9 Ronin... Our thoughts and prayers are with the family of this fallen hero, both blood and blue. Thank you for your service to your community and the State of Colorado."

Sheriff Freeman, Forsyth County, GA (2/12/20)

"Dear Sgt. Speaect, When someone distinguishes herself as an exceptionally nice person someone should hear about it... This morning while parked by Rock Canyon HS... my phone rang and it was Officer Bredehoeft who found our 15-month old German Shepherd Buddy along Plum Creek. I told her I couldn't be there to help but asked her to call my wife, which she did. Officer Bredehoeft... brought Buddy home.

We want to thank [her] properly. I asked for your name and address, hence this note of gratitude. She is an extremely nice person and a true credit to CRPD!

Mr. Johnson (2/26/20)



Loss Prevention Officer Rebecca presented a painted canvas to Sergeant Speaect in honor of K9 Ronin
Thank you for all the kind notes and gifts - from all of us here at CRPD!



First Responders Week - Jimmy John's surprised the police department with lunch

Message from the Chief



Welcome to the Castle Rock Police Department's Monthly Report. The format of the report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community.

There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime

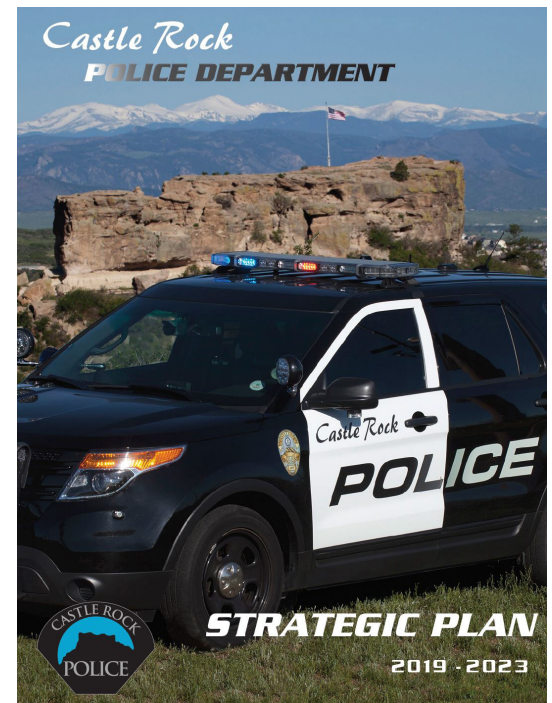
Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training



Read the entire [CRgov.com/PDplan](https://www.crgov.com/PDplan)



Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Response Times					
Priority 1 Calls Only	2020 FEB	# of Calls	2020 YTD	2019 YTD	2018 Benchmark
Dispatch to Arrival	6.23	63	6.10	5.11	5.23

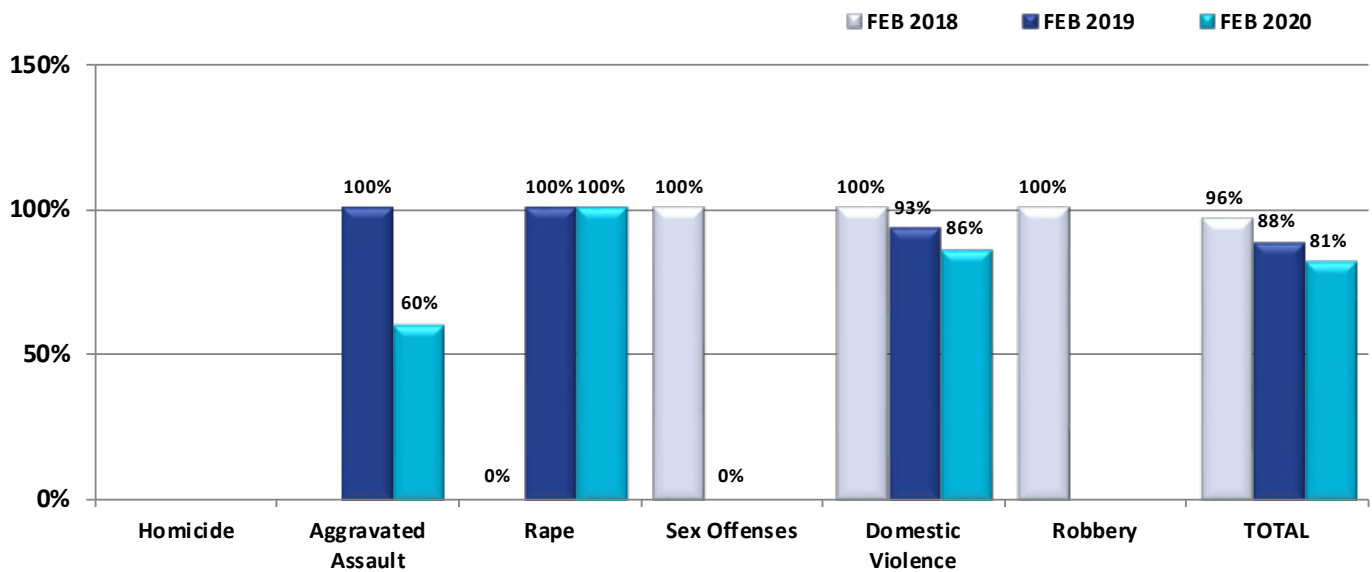
Persons Crime					
Crime Offense	2020 FEB	2020 YTD	2019 YTD	% change 2019 - 2020	2018 YTD
Homicide	0	0	0	0%	0
Rape	1	1	2	-50%	2
Sex Offenses	0	0	7	-100%	2
Domestic Violence	21	39	35	11%	36
Aggravated Assault	5	7	3	133%	1
Robbery	0	1	0	0%	2
Total Persons Crimes	27	48	47	2%	43
Property Crime					
Crime Offense	2020 FEB	2020 YTD	2019 YTD	% change 2019 - 2020	2018 YTD
Burglary	15	22	17	29%	17
Fraud/Forgery	18	48	118	-59%	34
Motor Vehicle Theft	4	4	16	-75%	5
Theft from Motor Vehicle	0	5	24	-79%	10
Theft	46	104	111	-6%	84
Vandalism	26	46	57	-19%	46
Total Property Crimes	109	229	343	-33%	196
TOTAL ALL CRIMES (Person/Property)	136	277	390	-29%	239

Priority 1: Crime (continued)

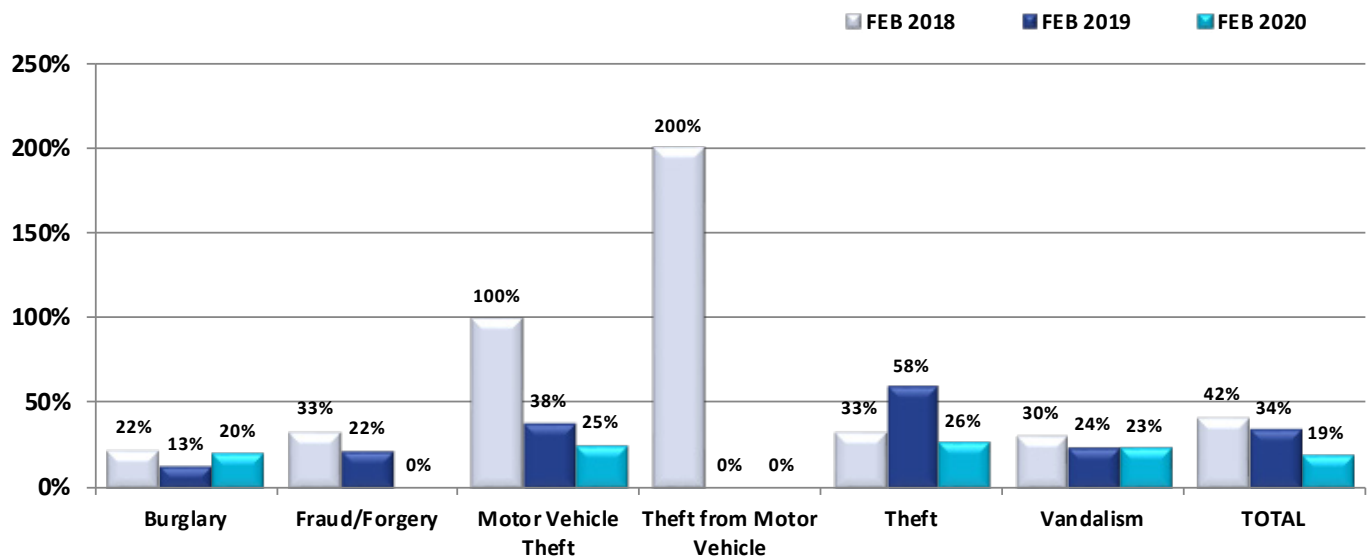


Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

Persons Crime Clearance Rates (2018-2020 Year-to-Date Comparison)



Property Crime Clearance Rates (2018-2020 Year-to-Date Comparison)



*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

Priority 1: Crime (continued)

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)					
Activity	2020 FEB	2020 YTD	2019 YTD	% change 2019 - 2020	2018 YTD
Cases assigned - Staff Advocates	18	39	45	-13%	35
Cases assigned - Volunteer Advocates	7	15	27	-44%	27
Total cases assigned	25	54	72	-25%	62
Total victims served	46	91	132	-31%	111
Total office hours	0	0	9	-100%	23
Total call out hours	6	10	46	-78%	26

Blanket Donation

Conner Miller (10) and a few friends paid the VAU a visit to make blankets for those who have experienced an unfortunate crisis. They are earning community service hours as part of the testing requirements for their certified, first-degree black belts in Taekwondo. All attend Han Lee's Taekwondo Academy in Castle Rock; their testing is currently scheduled for early May 2020. We thank them for their donation and wish them the best at their testing!



Han Lee Taekwondo Academy students

New Software Program

In March 2019, after much research, the police department purchased a new piece of software called Apricot. The database was projected to increase efficiencies, track cases, centralize reporting and data statistics, and automate workflow. Implementation was launched in July 2019 and the software has met all expectations.

Recently, VAU volunteers have been trained to enter their call outs in the database. Prior to this implementation phase, volunteers were emailing this information to VA Coordinator Lewis. Now volunteers have a *secure* log-in to the Apricot database and enter all critical information immediately following the call out. This new phase reduces redundancy and securely streamlines data collection.

Priority 2: Traffic Safety



Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes					
Crash Type	2020 FEB	2020 YTD	2019 YTD	% change 2019 - 2020	2018 YTD
Fatality	0	0	0	0%	0
Injury	3	6	6	0%	3
Non-Injury	71	138	159	-13%	152
Traffic Crash Total	74	144	165	-13%	155
Traffic Enforcement					
Traffic Type	2020 FEB	2020 YTD	2019 YTD	% change 2019 - 2020	2018 YTD
Driving Under the Influence (DUI)	13	20	21	-5%	16
Traffic Citations Departmentwide					
Call Type	2020 FEB	2020 YTD	2019 YTD	% change 2019 - 2020	2018 YTD
Traffic Tickets Issued	174	275	208	32%	141
Written Warnings	219	513	427	20%	388
Total Traffic Stops	666	1,259	891	41%	672

Note: Total traffic stops includes municipal and state traffic stops.



Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% change from prior year
2020	0	80	0.000	-100.0%
2019	9	79	0.114	113.6%
2018	4	75	0.053	29.8%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%
2015	5	67	0.075	61.7%
2014	3	65	0.046	-40.0%
2013	5	65	0.077	n/a
Training Hours				
Topics	2020 FEB	2020 YTD	2019 YTD	% change 2019 - 2020
Total Hours	521	823.25	1,511	-45.5%
Types of Trainings			Total Hours: 521	
ARREST CONTROL			138	
CRITICAL KNOWLEDGE			2	
EXTERNAL TRAINING			17	
FIREARMS			184	
SWAT TRAINING			90	
TASER AND SIMS RECERT			90	
Accomplishments / Recognition				
Type	2020 FEB	2020 YTD	2019 YTD	% change 2019 - 2020
Compliments	6	12	9	33%
Recognition / Awards	3	4	15	-73%

Priority 4: Prepare for Future Growth



Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

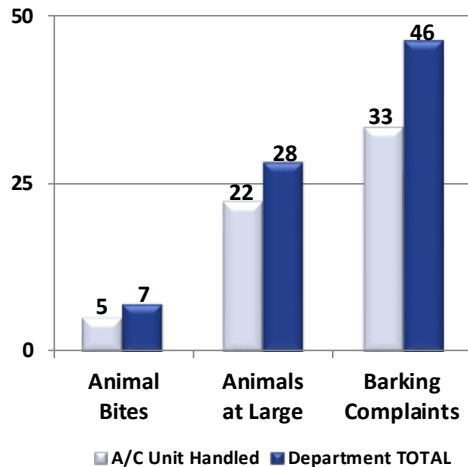
Calls for Service (CFS)					
Calls for Service (CFS) Per officer / Per 1st Responder	2020 FEB 80 OFC /53	2020 YTD 80 OFC /53	2019 TOTAL 79 OFC/ 51	2018 TOTAL 75 OFC / 52	2018 Benchmark Monthly Estimate
CFS TOTAL, includes self-initiated (SI)	5,576	11,366	11,146	10,748	n/a
CFS, excludes self-initiated (SI)	1,726	3,732	3,781	3,814	6,102
Year-to-Date (Per 1,000 citizens)		51.7	52.6	58.2	36.9
CFS per officer, excludes self-initiated		46.7	47.9	50.9	26.6
CFS per 1st Responder, excludes self-initiated		67.9	70.4	74.8	46.7

Downtown Liaison Officer (DLO)				
Call Type	DLO 2020 FEB	DLO 2020 YTD	DLO 2019 YTD	% change 2019 - 2020
Parking Enforcement/CFS	271	1855	1607	15.4%
Parking Warnings	68	583	659	-11.5%
Parking Tickets	79	735	802	-8.4%
Counter Accident Reports	0	87	86	1.2%

Note: During 2019, the previous civilian Community Service Officer position transitioned to a sworn Downtown Liaison Officer, which accounts for the increase in enforcement.

Priority 4: Future Growth (continued)

Animal Control Response Comparison FEB 2020



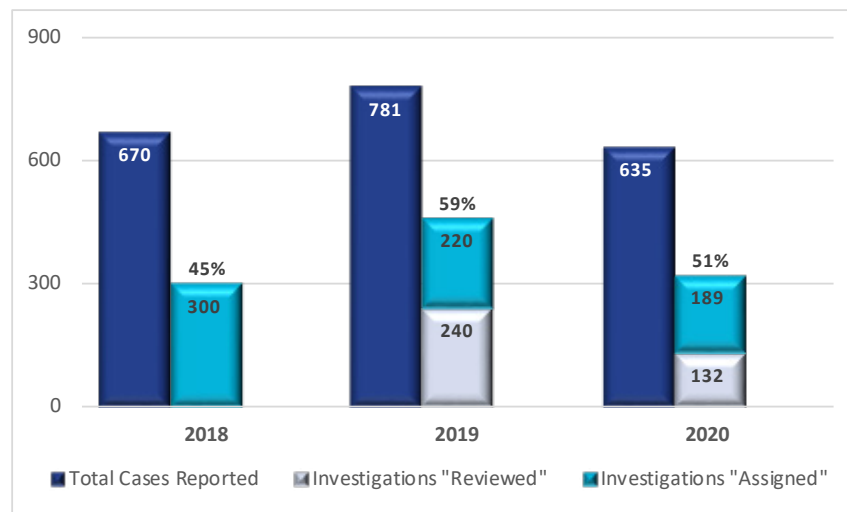
The ACU handled:

71 percent of animal bites

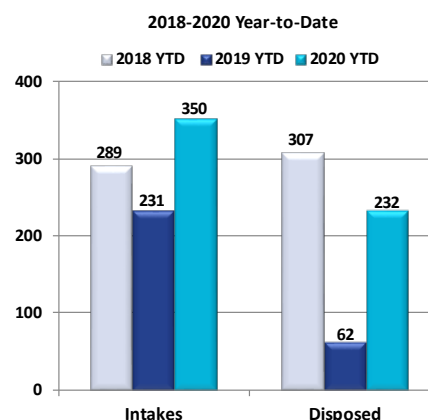
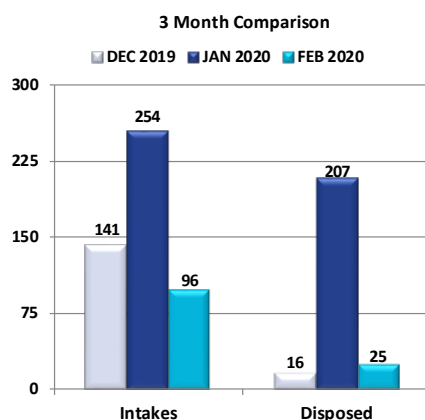
79 percent of animals at large

72 percent of barking complaints

Investigations Case Reports (2018-2020 Year-to-Date)



Property & Evidence



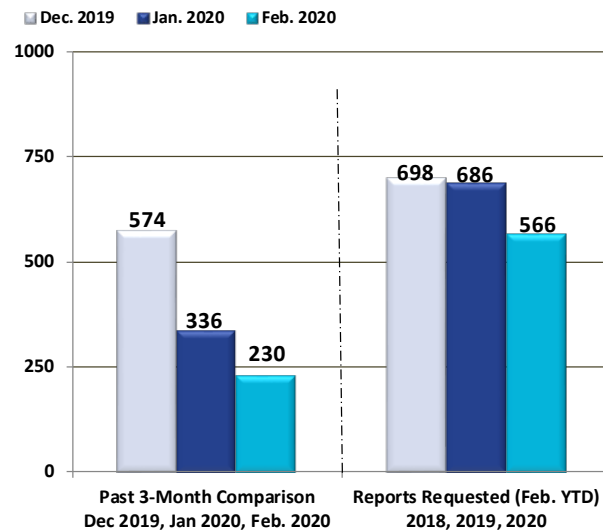
Priority 4: Future Growth (continued)



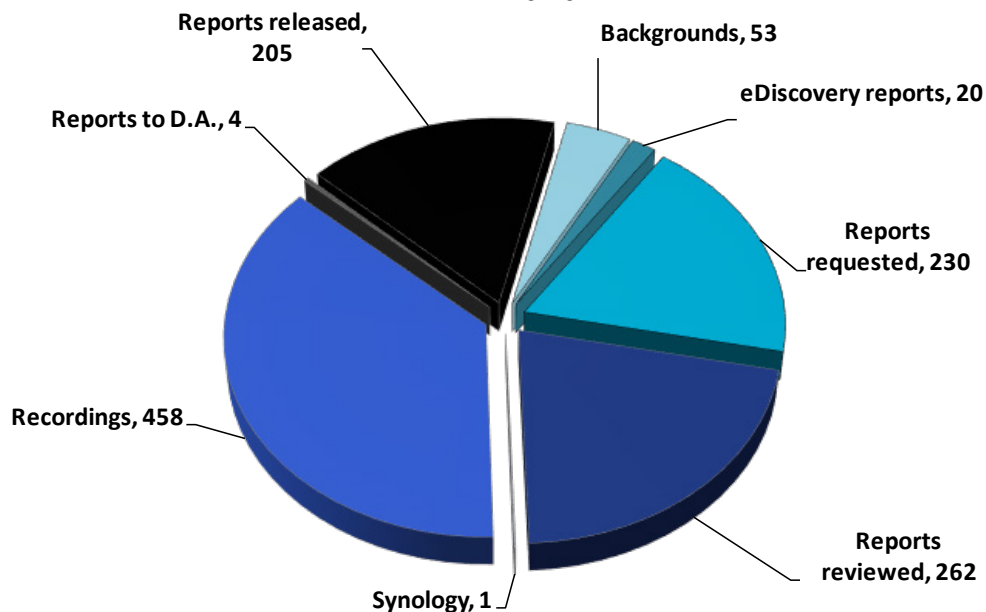
Records Unit

Monthly Workload	Backgrounds	eDiscovery reports	Reports requested	Reports reviewed	Synology	Recordings	Reports to D.A.	Reports released
FEB 2020	53	20	230	262	1	458	4	205
FEB 2019	67	64	321	327	6	218	8	287
% change 2019-2020	-20.9%	-68.8%	-28.3%	-19.9%	-83.3%	110.1%	-50.0%	-28.6%

Reports Requested Comparison Three-Month and Year-to-Date (2018-2020)



Records Unit Workload FEB 2020



Priority 5: Community Policing & Partnerships

Goal 1: Community engagement through outreach and education

Crime Prevention Programs				
Running Program Types	2020 FEB	2020 YTD	2019 Year-End	% change 2019 - 2020
Crime Free Multi-Housing	0	22	21	4.8%
Crime Free Self-Storage	0	6	6	0.00%
Rock Watch	5	465	444	4.7%
CPTED (Crime Prevention)	1	11	9	22.22%
Total Activity	6	504	480	5.00%
Volunteer Hours				
Unit Hours	2020 FEB	2020 YTD	2019 YTD	% change 2019 - 2020
Explorer Unit	158	304	471	-35%
Interns	0	0	0	0%
Victim Advocates	420	851	1,033	-18%
VIPS-Community Safety Vol.	188	437	510	-14%
VIPS-Admin & Investigative	100.5	214	47	355%
Total	866.3	1,806.2	2,061.0	-12%
Upcoming Special Events				
Type	Date	Time	Location	
Coffee with a Cop	Apr. 30	9-10 am	Whole Foods, Promenade Pkwy	
Nat'l Peace Officers Week	May 10-16	n/a	Peace Officers Day - May 15	

Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)			
2020 FEB	Facebook	Twitter	Next Door
Followers	11,963	1,900	26,056
Page likes	11,099	n/a	n/a
Number of posts	51	18	18
Total Engagement	200,748	757	101,390
	Police	Fire	Town
Call outs/Incident Response	5	1	0
	TOTAL		
Media Inquiries	10		

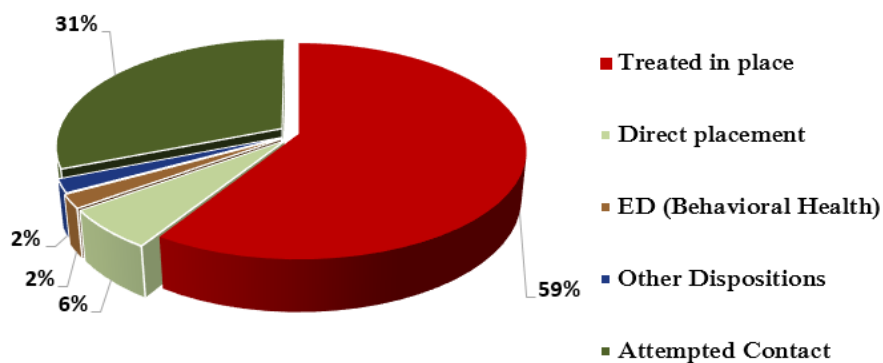
Priority 6: Technology, Equipment & Practices



Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT)				
Type	2020 FEB	2020 YTD	2019 YTD	% change 2019 - 2020
Mental Health Holds	2	3	7	-57.1%
Direct Placement	43	96	100	-4.0%
ED (Behavioral Health)	0	4	14	-71.4%
Other Dispositions	3	11	18	-38.9%
Attempted Contact	9	22	33	-33.3%
Total Calls for Service	57	136	172	-20.9%

**Major Dispositions (CRT)
FEB. 2020**



Domestic Violence Lethality Assessment Program (LAP)				
Type	2020 FEB	2020 YTD	2019 YTD	% change 2019 - 2020
Total LAP reports completed	6	18	26	-31%
High Risk	6	11	11	0%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at [LethalityAssessmentProgram.org](https://www.castlerockpolice.org/LethalityAssessmentProgram.org)

ePoliceReporting				
Type	2020 FEB	2020 YTD	2019 YTD	% change 2019 - 2020
Online reports received	19	43	26	65%

Department Highlights

K9 Unit

Ronin & Officer Thompson and Shogun & Officer Fellows

Patrol Deployments: 1

Narcotics Deployments: 6

Training: 33 hours

Saying goodbye to PSD Ronin

With heavy hearts, Castle Rock Police Department, family, and friends said goodbye to our partner and friend, Police Service Dog (PSD) K9 Officer Ronin.

Ronin started with the department on August 4, 2014 with his partner, veteran Officer Todd Thompson. Ronin had a huge impact on both the law enforcement community and citizens of the Town of Castle Rock.

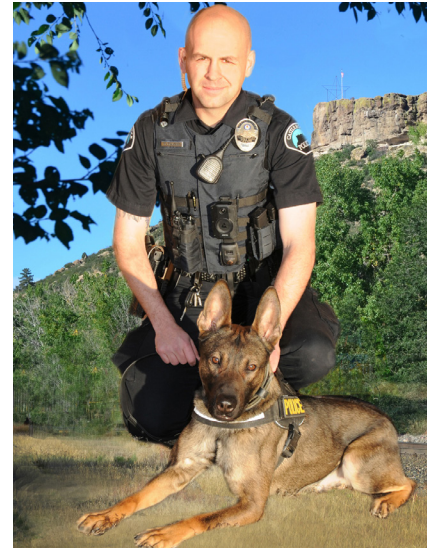
Due to unforeseen health complications, Ronin passed away on February 8 surrounded by his family, partners, and friends.

It was our honor as members of the Castle Rock Police Department to have served with Ronin for the past five and a half years.

Castle Rock Police Facebook post: February 8 at 8:14 PM



Officer Thompson & Ronin



Officer Fellows & Shogun

PSD Ronin End of Watch (EOW) Feb. 8, 2020



Awards Presented in February

One-By-One Policing Award



Officer A. Whyte and Officer D. Moorhead

Applause Award



Sergeant Collins with other Town of Castle Rock staff members: Melissa H & Carrie M. and Elizabeth A.

VISION

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive.



MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.