

*Castle Rock*

***POLICE DEPARTMENT***



***January 2020***

# One-By-One Policing

*To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive*

**One-by-one policing** is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our mission of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community **one by one and where the community reaches back**.

*"I'm so thankful for people like Officer Stark! He helped to empower (and protect) my friend & her children, in a moment when [she needed help]. He then went the extra mile to escort them to their car, when they needed encouragement and potential protection."*

*Thank you Officer Stark!*

Grateful Castle Rock citizen (1/27/20)

Special thanks and gratitude were received for three officers (Rabon, Elliott, Finley) who assisted during a *keep the peace* situation. The caller was very appreciative of their time and assistance!

Mr. G. (1/26/20)



On National Law Enforcement Day (Jan. 9), the department was surprised by Home Depot with Jimmy John's sandwiches for everyone.



One of our kind Castle Rock citizens cooked turkey dinner for our evening shift on National Law Enforcement Day - thank you, Rachel!

# Message from the Chief



Welcome to the Castle Rock Police Department's Monthly Report. The format of the report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community.

There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime

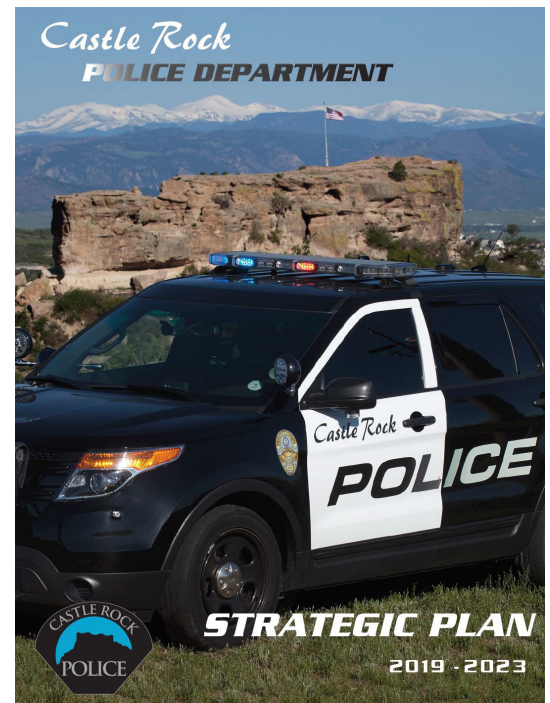
Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training



Read the entire [CRgov.com/PDplan](https://www.crgov.com/PDplan)



# Priority 1: Crime

**Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security**

Response Times					
Priority 1 Calls Only	2020 JAN	# of Calls	2020 YTD	2019 YTD	2018 Benchmark
Dispatch to Arrival	5.98	67	5.98	5.44	5.23

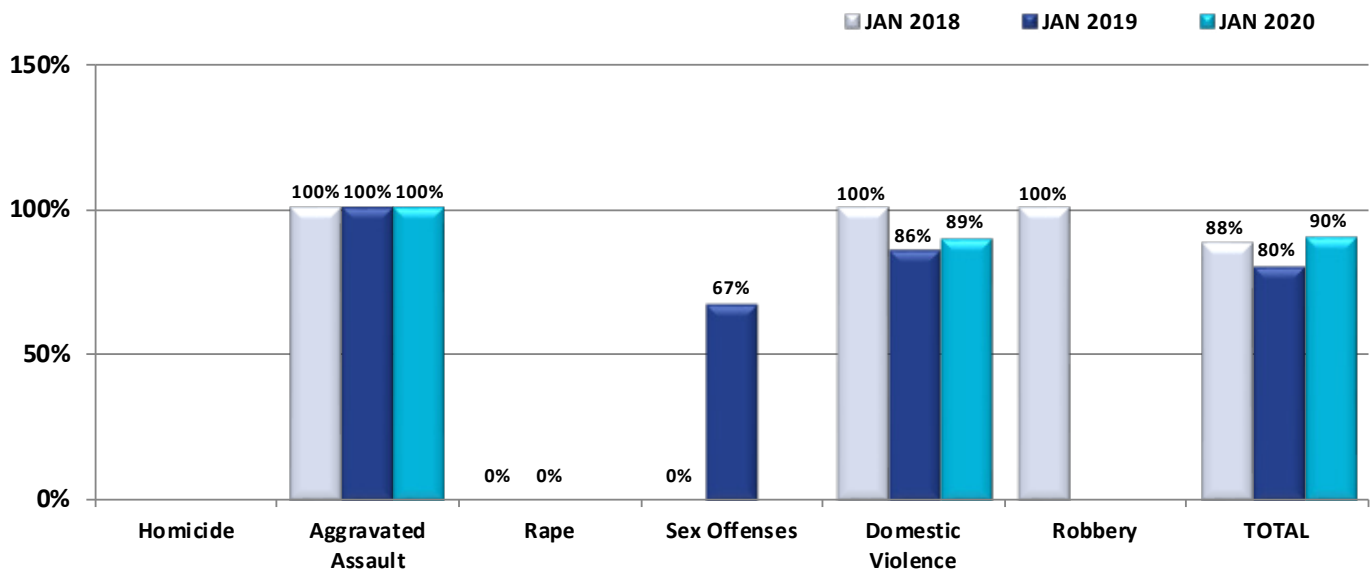
Persons Crime					
Crime Offense	2020 JAN	2020 YTD	2019 YTD	% change 2019 - 2020	2018 YTD
Homicide	0	0	0	0%	0
Rape	0	0	1	-100%	1
Sex Offenses	0	0	6	-100%	1
Domestic Violence	19	19	21	-10%	13
Aggravated Assault	1	1	2	-50%	1
Robbery	0	0	0	0%	1
<b>Total Persons Crimes</b>	<b>20</b>	<b>20</b>	<b>30</b>	<b>-33%</b>	<b>17</b>
Property Crime					
Crime Offense	2020 JAN	2020 YTD	2019 YTD	% change 2019 - 2020	2018 YTD
Burglary	4	4	9	-56%	8
Fraud/Forgery	2	2	67	-97%	19
Motor Vehicle Theft	3	3	8	-63%	3
Theft from Motor Vehicle	0	0	13	-100%	5
Theft	30	30	60	-50%	42
Vandalism	7	7	35	-80%	23
<b>Total Property Crimes</b>	<b>46</b>	<b>46</b>	<b>192</b>	<b>-76%</b>	<b>100</b>
<b>TOTAL ALL CRIMES (Person/Property)</b>	<b>66</b>	<b>66</b>	<b>222</b>	<b>-70%</b>	<b>117</b>

# Priority 1: Crime (continued)

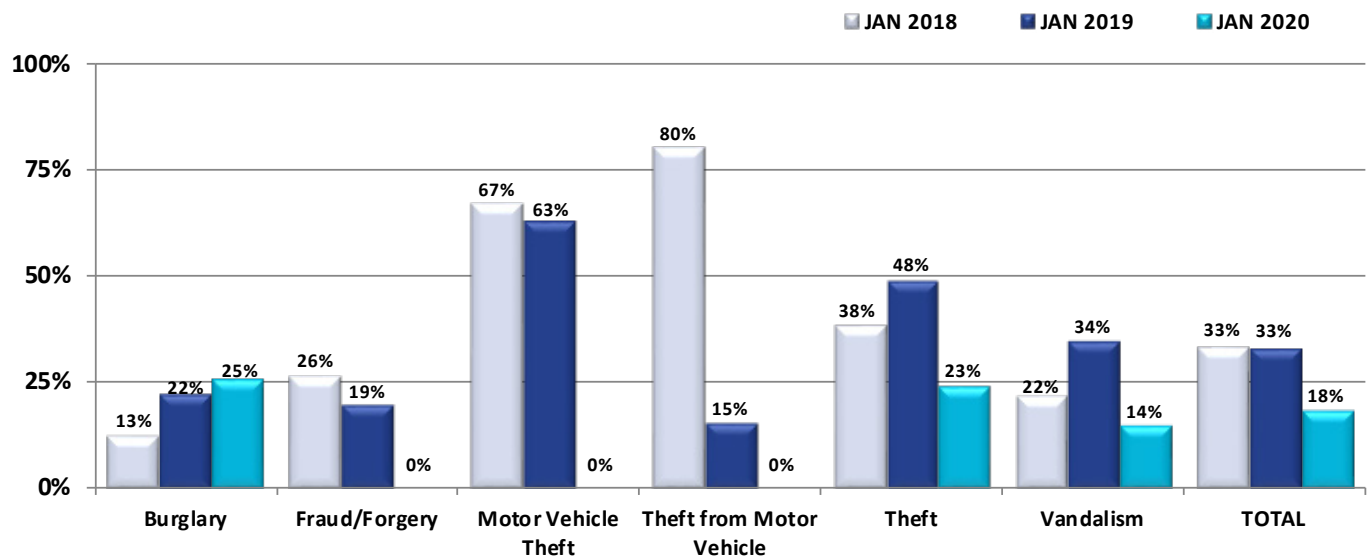


**Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders**

## Persons Crime Clearance Rates (2018-2020 Year-to-Date Comparison)



## Property Crime Clearance Rates (2018-2020 Year-to-Date Comparison)



\*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.



# Priority 1: Crime (continued)

**Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident**

Victims Assistance Unit (VAU)					
Activity	2020 JAN	2020 YTD	2019 YTD	% change 2019 - 2020	2018 YTD
Cases assigned - Staff Advocates	21	21	20	5.00%	14
Cases assigned - Volunteer Advocates	8	8	14	-42.86%	7
Total cases assigned	29	29	34	-14.71%	21
Total victims served	45	45	65	-30.77%	44
Total office hours	0	0	3	-100.00%	23
Total call out hours	4	4	28	-85.71%	7

## **CRPD VAU welcomes Kirsten Donisi to our team!**

Kirsten has lived in Colorado for more than 20 years. She and her dog Skyla like to hike, camp, run, and take road-trips. She loves the outdoors, fresh air, and the hometown feel Castle Rock offers.

Kirsten spends her work days making the environment at Johns Manville a better place. She is a Program Manager of Operational Excellence and also coaches club volleyball. She has many hobbies including crafting, photography, writing, and singing. Kirsten also makes chapstick!

Kirsten spent two years as a victim advocate at Douglas County Sheriff's Office before joining the team at CRPD. She is grateful for the opportunity to support her local neighbors in their time of need.



VA Donisi

# Priority 2: Traffic Safety



**Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock**

Traffic Crashes					
Crash Type	2020 JAN	2020 YTD	2019 YTD	% change 2019 - 2020	2018 YTD
Fatality	0	0	0	0%	0
Injury	3	3	3	0%	1
Non-Injury	67	67	82	-18%	78
<b>Traffic Crash Total</b>	<b>70</b>	<b>70</b>	<b>85</b>	<b>-18%</b>	<b>79</b>
Traffic Enforcement					
Traffic Type	2020 JAN	2020 YTD	2019 YTD	% change 2019 - 2020	2018 YTD
Driving Under the Influence (DUI)	1	1	13	-92%	8
Traffic Citations Departmentwide					
Call Type	2020 JAN	2020 YTD	2019 YTD	% change 2019 - 2020	2018 YTD
Traffic Tickets Issued	30	30	90	-67%	69
Written Warnings	74	74	217	-66%	175
<b>Total Traffic Stops</b>	<b>194</b>	<b>194</b>	<b>443</b>	<b>-56%</b>	<b>357</b>

Note: Total traffic stops includes municipal and state traffic stops.



# Priority 3: Employees

**Goal 1: Attract and retain the highest quality employees**

**Goal 2: Train and develop employees**

**Goal 3: Recognize employee accomplishments**

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% change from prior year
2020	0	80	0.000	-100.0%
2019	9	79	0.114	113.6%
2018	4	75	0.053	29.8%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%
2015	5	67	0.075	61.7%
2014	3	65	0.046	-40.0%
2013	5	65	0.077	n/a
Training Hours				
Topics	2020 JAN	2020 YTD	2019 YTD	% change 2019 - 2020
Total Hours	259.75	259.75	622.10	-58.25%
Types of Trainings			Total Hours: 259.75	
External Training			20	
Firearms Qualification			236	
Firearms training			3.75	
Accomplishments / Recognition				
Type	2020 JAN	2020 YTD	2019 YTD	% change 2019 - 2020
Compliments	5	3	8	-63%
Recognition / Awards	1	1	0	0%



# Priority 4: Prepare for Future Growth



**Goal 1: Monitor Townwide population growth estimates**

**Goal 2: Monitor Police Department workload**

**Goal 3: Evaluate an efficient method of delivering service to newly developed areas**

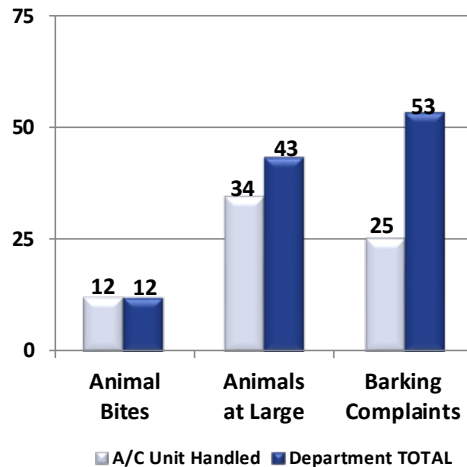
Calls for Service (CFS)					
Calls for Service (CFS) Per officer / Per 1st Responder	2020 JAN 80 OFC /53	2020 YTD 80 OFC /53	2019 TOTAL 79 OFC/ 51	2018 TOTAL 75 OFC / 52	2018 Benchmark Monthly Estimate
CFS TOTAL, includes self-initiated (SI)	5,790	5,790	5,728	5,373	n/a
CFS, excludes self-initiated (SI)	2,006	2,006	2,028	2,001	6,102
Year-to-Date (Per 1,000 citizens)		27.8	28.2	30.5	36.9
CFS per officer, excludes self-initiated		25.1	25.7	26.7	26.6
CFS per 1st Responder, excludes self-initiated		36.5	37.8	39.2	46.7
Communication Unit					
Dispatch Times for Calls for Service (excluding self-initiated)	2020 JAN	2020 YTD	2019 TOTAL	% change 2019- 2020	
Average Call Receipt to Dispatch Time (min)	4.22	4.22	3.68	14.67%	
Average Call Dispatch to Arrival (min)	5.70	5.70	5.40	5.56%	

Downtown Liaison Officer (DLO)				
Call Type	DLO 2020 JAN	DLO 2020 YTD	DLO 2019 YTD	% change 2019 - 2020
Parking Enforcement/CFS	504	504	39	1,192.3%
Parking Warnings	150	150	19	689.5%
Parking Tickets	192	192	12	1,500.0%
Counter Accident Reports	4	4	22	-81.8%

Note: During 2019, the previous civilian Community Service Officer position transitioned to a sworn Downtown Liaison Officer, which accounts for the increase in enforcement.

# Priority 4: Future Growth (continued)

## Animal Control Response Comparison JAN. 2020



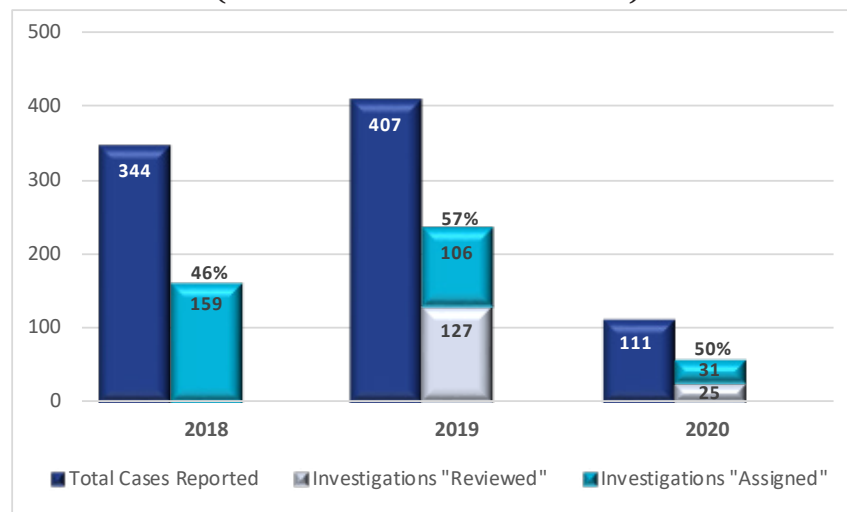
The ACU handled:

100 percent of animal bites

79 percent of animals at large

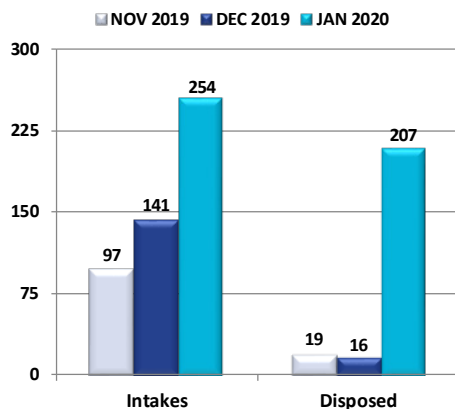
47 percent of barking complaints

## Investigations Case Reports (2018-2020 Year-to-Date)

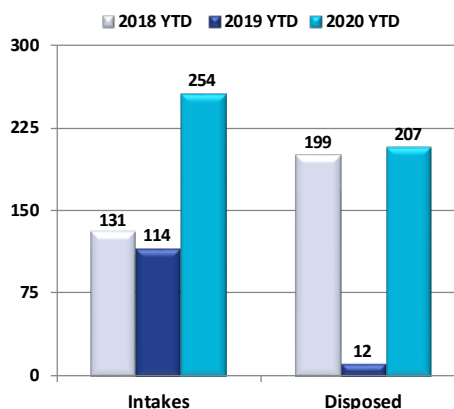


## Property & Evidence

### 3 Month Comparison



### 2018-2020 Year-to-Date



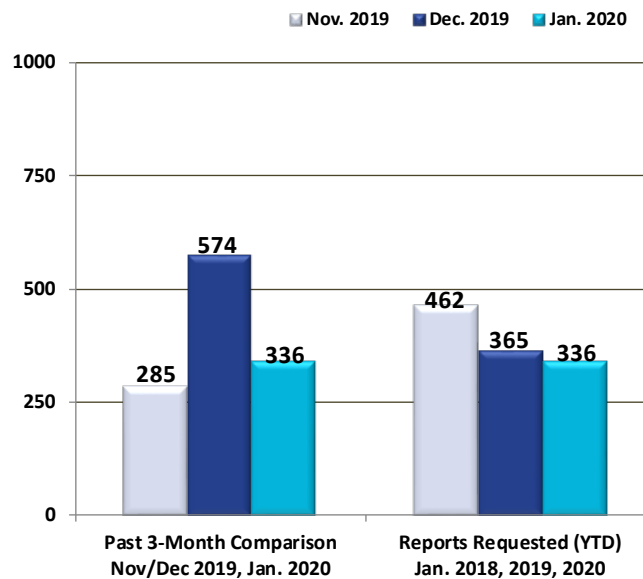
# Priority 4: Future Growth (continued)



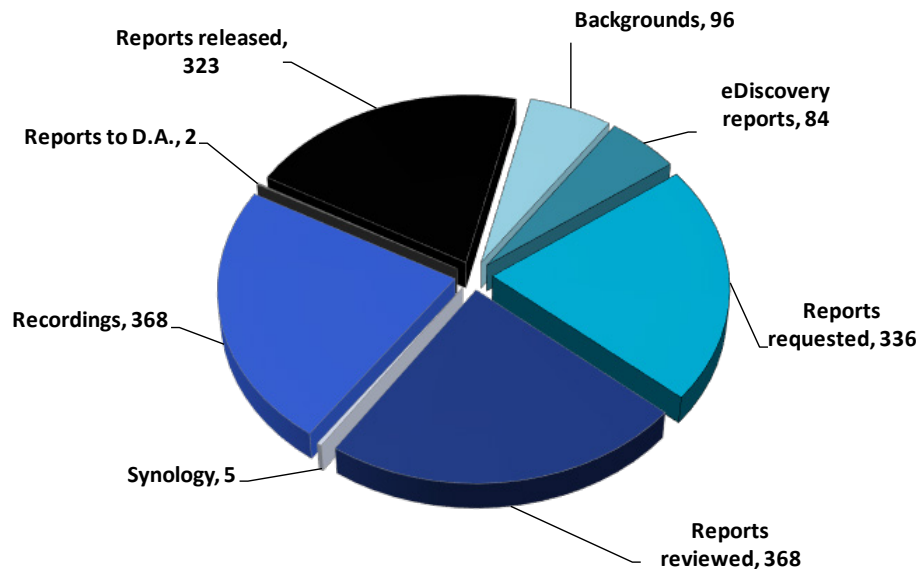
## Records Unit

Monthly Workload	Backgrounds	eDiscovery reports	Reports requested	Reports reviewed	Synology	Recordings	Reports to D.A.	Reports released
JAN 2020	96	84	320	352	5	353	2	307
JAN 2019	83	72	376	361	6	362	10	329
% change 2019-2020	15.7%	16.7%	-14.9%	-2.5%	-16.7%	-2.5%	-80.0%	-6.7%

## Reports Requested Comparison Three-Month and Year-to-Date (2018-2020)



## Records Unit Workload JAN. 2020



# Priority 5: Community Policing & Partnerships

## Goal 1: Community engagement through outreach and education

Crime Prevention Programs				
Running Program Types	2020 JAN	2020 YTD	2019 YTD	% change 2019 - 2020
Crime Free Multi-Housing	1	22	20	%
Crime Free Self-Storage	0	6	0	n/a
Rock Watch	16	460	153	200.7%
CPTED (Crime Prevention)	1	9	0	n/a
<b>Total Activity</b>	<b>18</b>	<b>497</b>	<b>173</b>	<b>n/a</b>
Volunteer Hours				
Unit Hours	2020 JAN	2020 YTD	2019 YTD	% change 2019 - 2020
Explorers	146	146	202.5	-27.9%
Interns	0	0	0	n/a
Victim Advocates	431	431	434	-0.7
VIPS-Community Safety Vol.	249.4	249.4	298	-16.3%
VIPS-Admin & Investigative	113.5	113.5	18.75	505.3%
<b>Total</b>	<b>793.9</b>	<b>793.9</b>	<b>750.8</b>	<b>5.7%</b>
Upcoming Special Events				
Type	Date	Time	Location	
Presidents Day	Feb. 17	n/a	Town offices closed	
Coffee with a Cop	Apr. TBD	TBD	Starbucks, Wolfensberger	
Nat'l Peace Officers Week	May 10-16	n/a	Nat'l Peace Officers Day-May 15	

## Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)			
2020 JAN	Facebook	Twitter	Next Door
Followers	10,535	1,800	25,728
Page likes	9,722	n/a	n/a
Number of posts	46	9	15
Total Engagement	25,097	112	56,435
	Police	Fire	Town
Call outs/Incident Response	1	0	0
	TOTAL		
Media Inquiries	8		

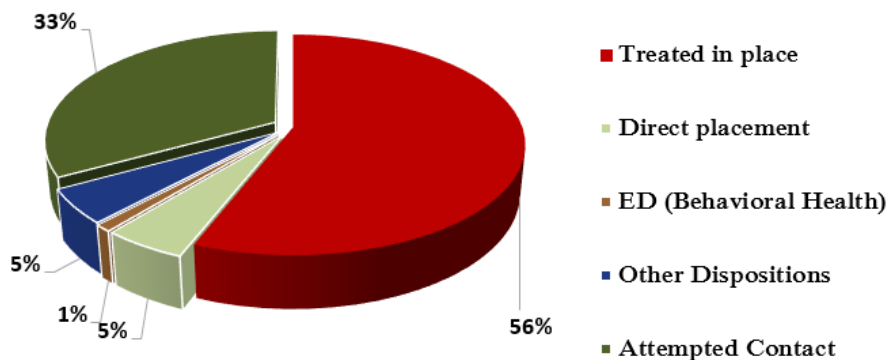
# Priority 6: Technology, Equipment & Practices



**Goal 1: Maintain and utilize the most effective technology, equipment and best practices**

Community Response Team (CRT)				
Type	2020 JAN	2020 YTD	2019 YTD	% change 2019 - 2020
Mental Health Holds	1	1	4	-75.0%
Follow-ups	53	53	59	-10.2%
Agency Assists	4	4	6	-33.3%
Welfare Checks	8	8	13	-38.5%
Calls for Service (other)	13	13	13	0.0%
<b>Total Calls for Service</b>	<b>79</b>	<b>79</b>	<b>95</b>	<b>-16.8%</b>

**Major Dispositions (CRT)  
JAN. 2020**



Domestic Violence Lethality Assessment Program (LAP)				
Type	2020 JAN	2020 YTD	2019 YTD	% change 2019 - 2020
Total LAP reports completed	12	12	14	-14%
High Risk	5	5	4	25%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at [LethalityAssessmentProgram.org](https://www.castlerockpolice.org/LethalityAssessmentProgram.org)

ePoliceReporting				
Type	2020 JAN	2020 YTD	2019 YTD	% change 2019 - 2020
Online reports received	24	24	9	166.7%



# Department Highlights

## K9 Unit

Ronin & Officer Thompson and Shogun & Officer Fellows

**Patrol Deployments: 3**

**Narcotics Deployments: 8**

The K9 Unit deployed eight times for use in narcotics detection. Ronin and Officer Thompson were involved in a total of three drug sniffs resulting in two felony arrests and locating 6.67 grams of Methamphetamines. Officer Fellows and Shogun were deployed five times.

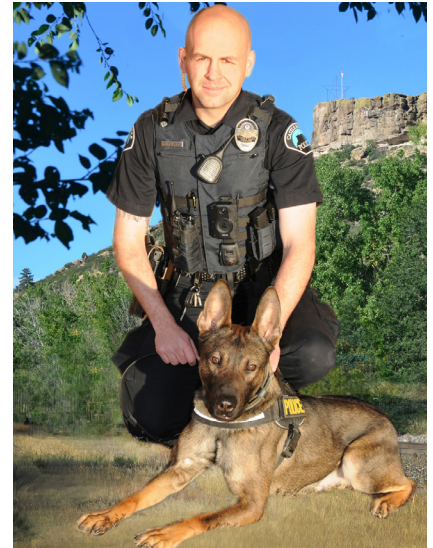
**Training: 30 hours**

**Other notes of interest**

Officer Thompson and Ronin assisted Lone Tree Police Department on one vehicle narcotics sniff.



Officer Thompson & Ronin



Officer Fellows & Shogun



“Unattended Ronin”

Looks like someone wants driving lessons!



Typical training day for Ronin jumping into car windows (Jan. 16, 2020) (If reading PDF, there is a short video of this training)

## Awards Presented in January

### eFit Certificate



Cpl. Grandy

### eFit Certificates



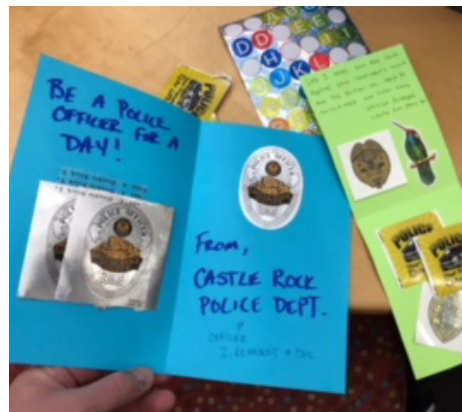
Ofc. Mullineaux, Ofc. Moorhead, Ofc. Thompson

### Applause Award



Commander Brown and DoIT staff: McGee & Coert

### Well wishes from CRPD Staff and CVHS Students



Castle View High School students and CRPD officers joined together in creating cards for cancer patients



## ***VISION***

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive.



## ***MISSION***

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.