



FLO BY MOEN REBATE POLICY

PURPOSE

Castle Rock Water's Flo by Moen Rebate Policy is intended to clarify the eligibility requirements of the program.

GENERAL

The Flo by Moen rebate program encourages the installation of this customer driven whole-home water monitoring, leak detection, and automatic shut-off device.

Applications are processed in the order received and rebates are distributed on a first-come, first-served basis. Funding is limited. The rebate amount is 50% of the cost of the device, up to \$250, excluding installation costs, taxes, and shipping/handling.

In order to be eligible, all installations must be completed within the current program year. All expenses are out-of-pocket to the applicant.

Failure to comply with any requirements of this program may result in denial of rebate.

Submission of the online or printable application is not considered complete until the affidavit of lawful presence is signed by the applicant. When this information is received the rebate application will be processed.

PROCEDURE AND RESPONSIBILITIES

1. Applications are available online or in printed form and can be submitted once the rebate program has been approved by Town Council.
2. Program administrator finalizes form, submits check request, and sends e-mail confirmation to the applicant.
3. Rebate checks are issued within three to six weeks.

Mark Marlowe, Director of Castle Rock Water

Effective date of policy

***The Director of Castle Rock Water has the authority to change
this policy with or without notice at any time.***