Castle Rock
POLICE DEPARTMENT

POLICE OFFICER

STATE OF COLORADO

CASTLE ROCK POLICE

POLICE

CASTLE ROCK POLICE

October 2019

One-By-One Policing

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive

One-by-one policing is Castle Rock Police Department's newly adopted vision and is a unique way of leading and serving people that is central to our mission of providing a safe and secure community. It is why we do what we do, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community *one-by-one.*

"Dear Chief, I wanted to thank you for making time for Officer Morrissey to come to our morning meeting on September 26th and talk to our staff about an active shooter response from the [CRPD]... Bottom line, when Officer Morrissey was talking, you could hear a pin drop. Those attending were listening. We started the meeting with the video Run, Hide, Fight. This video is very similar to our active shooter training, almost verbatim to our Avoid, Deny, and Defend training videos.

We would like to collaborate with Officer Morrissey on other topics in 2020 as we felt this was a worth while meeting and, hopefully, so did Officer Morrissey and the Castle Rock Police Department."
David C. (10/13/19)

Officer deLumeau worked an illegal dumping case where numerous large pallets were dumped in front of an elderly owner's home.

Without the ability to remove these pallets, Officer deLumeau took the initiative to help the owner and worked with Dan Lord in Public Works. Dan advised that his department would indeed remove the items. The owner was extremely appreciative.

Officer deLumeau then contacted Assistant Director Dan Sailer to thank him for the great example of going above and beyond for our residents and in demonstrating our Town Values.

Sergeant R. Speaect (10/14/19)

"Chief, A quick note of thanks…My wife and I stopped at the Outlet mall two weeks ago. While there, our car was burglarized...rear window was smashed. It happens. Officer Bennington was quick to arrive. He was most certainly professional. You had two other officers arrive soon after to search the outlet area (and they remained in the area looking for our items).

We did find one of our iPads in the parking lot. I called Officer Bennington - he was quick to return my call. He actually had our backpacks (found at Sam's Club) in his patrol car. Fortunately, most of our items were found. I was impressed with your officer - he did a nice job.

We will be back in May (will not have a Jeep and will hide our stuff a bit better)."

Mark H. (10/29/19)

Nice surprise from Chick-fil-A
(Cmdr. Varela and Sgt. Grafner pictured)

Message from the Chief

Welcome to the Castle Rock Police Department's Monthly Report. The format of the report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community.

There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:
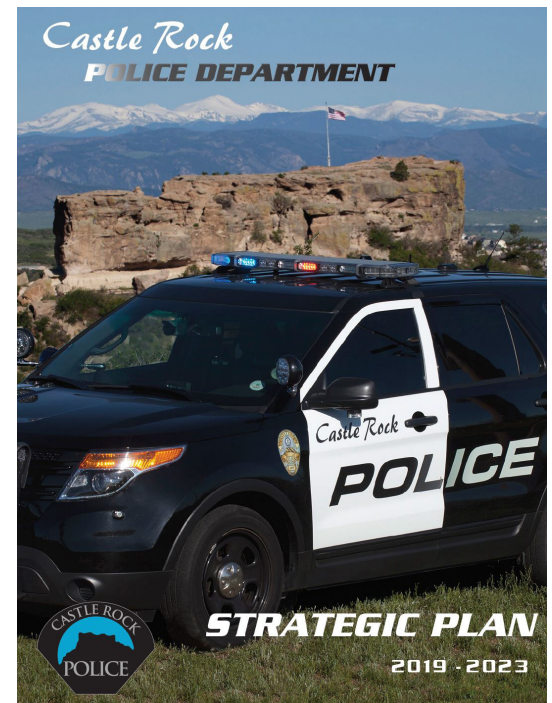
Priority 1: Crime

Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training

Read the entire CRgov.com/PDplan

Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Response Times					
Priority 1 Calls Only	**2019 OCT**	**# of Calls**	**2019 YTD**	**2018 YTD**	**2017 Benchmark**
Dispatch to Arrival	6.23*	99	5.27	5.08	5.56

* The minute increase in October's Priority 1 response times is a result of five calls, which are currently under review due to their higher than normal response times.

Persons Crime					
Crime Offense	**2019 OCT**	**2019 YTD**	**2018 YTD**	**% change 2018 - 2019**	**2017 YTD**
Homicide	0	0	0	0%	0
Rape	2	8	11	-27%	13
Sex Offenses	4	19	19	0%	36
Domestic Violence	31	165	222	-26%	235
Aggravated Assault	2	8	13	-38%	14
Robbery	0	3	2	50%	7
Total Persons Crimes	**39**	**203**	**267**	**-24%**	**305**

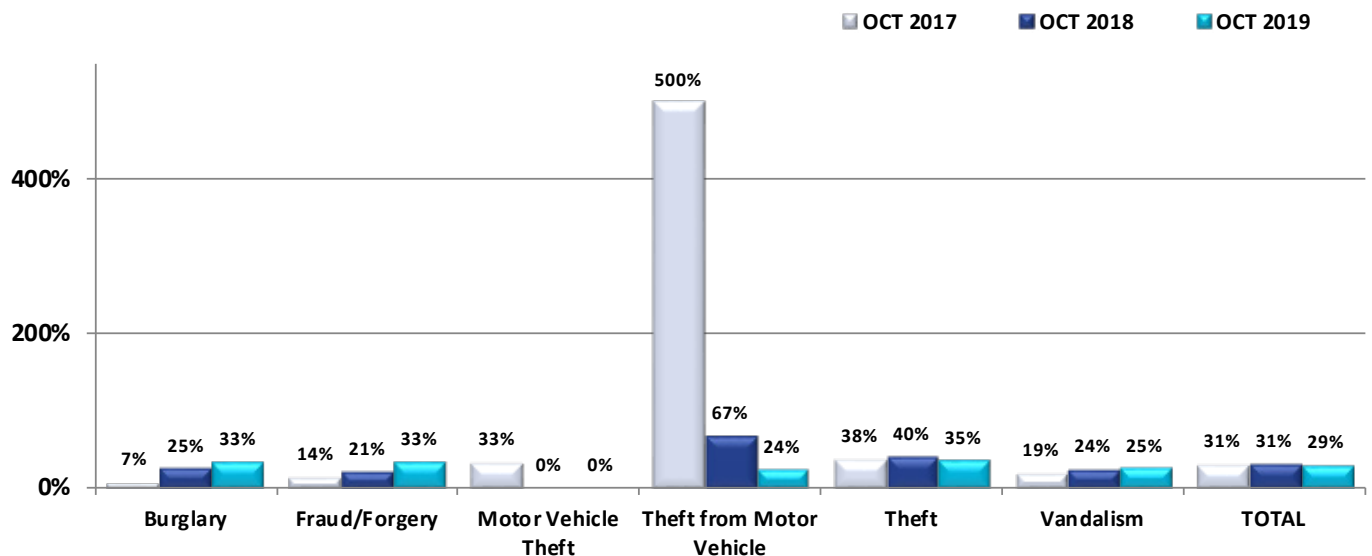| Property Crime					
Crime Offense	**2019 OCT**	**2019 YTD**	**2018 YTD**	**% change 2018 - 2019**	**2017 YTD**
Burglary	6	73	90	-19%	95
Fraud/Forgery	12	363	221	64%	109
Motor Vehicle Theft	5	46	55	-16%	45
Theft from Motor Vehicle	4	56	40	40%	38
Theft	49	527	452	17%	497
Vandalism	28	275	271	1%	310
Total Property Crimes	**104**	**1,340**	**1,129**	**19%**	**1,094**
TOTAL ALL CRIMES (Person/Property)	**143**	**1,543**	**1,396**	**11%**	**1,399**

Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

Persons Crime Clearance Rates
(2017-2019 Year-to-Date Comparison)

■ OCT 2017 ■ OCT 2018 ■ OCT 2019

	Homicide	Aggravated Assault	Rape	Sex Offenses	Domestic Violence	Robbery	TOTAL
OCT 2017			50%	100%	87%	100%	86%
OCT 2018		100%		67%	96%		93%
OCT 2019		100%	50%	50%	94%		87%
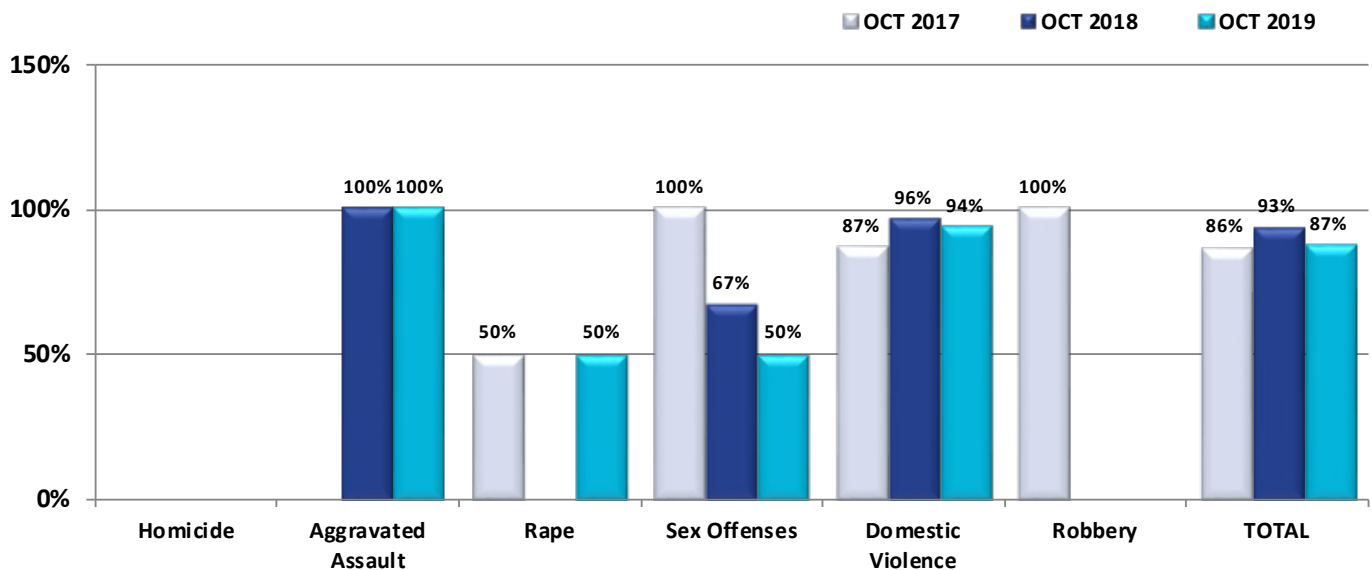
Property Crime Clearance Rates
(2017-2019 Year-to-Date Comparison)

■ OCT 2017 ■ OCT 2018 ■ OCT 2019

	Burglary	Fraud/Forgery	Motor Vehicle Theft	Theft from Motor Vehicle	Theft	Vandalism	TOTAL
OCT 2017	7%	14%	33%	500%	38%	19%	31%
OCT 2018	25%	21%	0%	67%	40%	24%	31%
OCT 2019	33%	33%	0%	24%	35%	25%	29%

*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)					
Activity	2019 OCT	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Cases assigned - Staff Advocates	21	222	240	-7.50%	199
Cases assigned - Volunteer Advocates	12	106	113	-6.19%	133
Total cases assigned	33	328	353	-7.08%	332
Total victims served	48	589	737	-20.08%	524
Total office hours	7	49	161	-69.57%	368
Total call out hours	9	207	204	1.47%	207

Volunteer Spotlight: Karen Rodenheiser

We welcomed back Karen to the Victim Assistance Unit! Karen volunteered over five years ago and decided to return to our VAU. She completed the Victim Assistance Academy (for a second time) in November.

Karen is a California native. She studied Police Science at Los Angeles Community College and went on to graduate years later with a degree in Tourism. Karen moved to Colorado in 1988. She has been a travel agent for 31 years and has owned her own agency for the last 10 years. She loves traveling and visits Mexico resorts frequently.

VA Volunteer Rodenheiser with Commander Gorman

Priority 2: Traffic Safety

Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes					
Crash Type	**2019 OCT**	**2019 YTD**	**2018 YTD**	**% change 2018 - 2019**	**2017 YTD**
Fatality	0	0	1	-100%	1
Injury	3	34	24	42%	44
Non-Injury	63	682	737	-7%	675
Traffic Crash Total	**66**	**716**	**762**	**-6%**	**720**
Traffic Enforcement					
Traffic Type	**2019 OCT**	**2019 YTD**	**2018 YTD**	**% change 2018 - 2019**	**2017 YTD**
Driving Under the Influence (DUI)	8	79	105	-25%	150
Traffic Citations Departmentwide					
Call Type	**2019 OCT**	**2019 YTD**	**2018 YTD**	**% change 2018 - 2019**	**2017 YTD**
Traffic Tickets Issued	142	1,432	1,479	-3%	1,510
Written Warnings	180	2,015	2,918	-31%	3,655
Total Traffic Stops	**555**	**5,350**	**5,628**	**-5%**	**6,538**

Note: Total traffic stops includes municipal and state traffic stops.

Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% change from prior year
2019	9	79	0.114	113.6%
2018	4	75	0.053	29.8%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%
2015	5	67	0.075	61.7%
2014	3	65	0.046	-40.0%
2013	5	65	0.077	n/a

Training Hours				
Topics	2019 OCT	2019 YTD	2018 YTD	% change 2018 - 2019
Total Hours	455	7,842.7	8,412.7	-6.78%

Types of Trainings	Total Hours: 455
External Training	145
Firearms quals	36
Firearms training	274

Accomplishments / Recognition				
Type	2019 OCT	2019 YTD	2018 YTD	% change 2018 - 2019
Compliments	6	52	45	16%
Recognition / Awards	1	65	44	48%

Priority 4: Prepare for Future Growth

Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

Calls for Service (CFS)					
Calls for Service (CFS) Per officer / Per 1st Responder	**2019 OCT** 77 OFC /53	**2019 YTD** 77 OFC /53	**2018 TOTAL** 75 OFC/ 51	**2017 TOTAL** 73 OFC / 52	**2017 Benchmark** *Monthly Estimate*
CFS TOTAL, includes self-initiated (SI)	5,750	58,992	58,862	60,834	*n/a*
CFS, excludes self-initiated (SI)	2,119	21,048	21,523	21,796	*6,367*
Per 1,000 citizens	*n/a*	292.74	310.58	332.76	*n/a*
CFS *per officer*, excludes SI	*n/a*	266.43	286.97	298.58	*n/a*
CFS *per 1st Responder*, excludes SI	*n/a*	397.13	422.02	419.15	*n/a*
Communication Unit					
Dispatch Times for Calls for Service **(excluding self-initiated)**	**2019 OCT**	**2019 YTD**			
Average Call Receipt to Dispatch Time (min)	4.66	4.47			

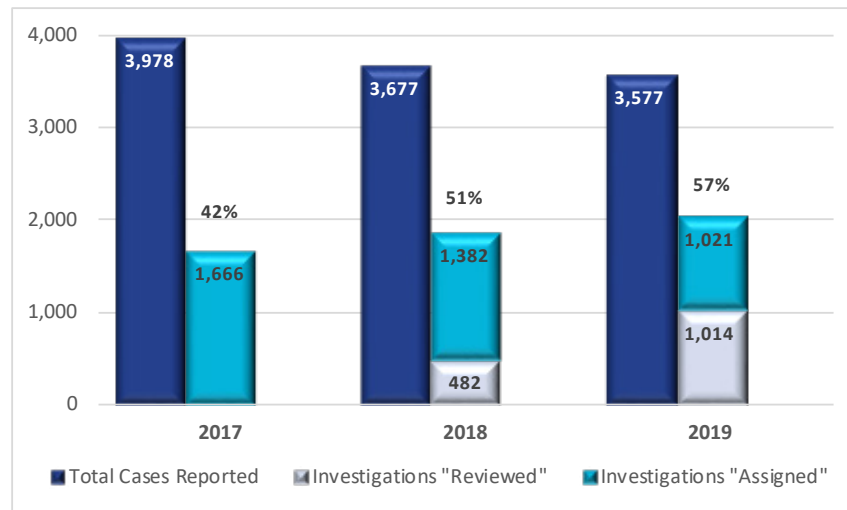| Downtown Liaison Officer (DLO)				
Call Type	**CSO 2019 OCT**	**CSO 2019 YTD**	**CSO 2018 YTD**	**% change 2018 - 2019**
Parking Enforcement/CFS	220	1,239	1,341	-7.6%
Parking Warnings	85	399	512	-22.1%
Parking Tickets	79	555	706	-21.4%
Counter Accident Reports	4	85	60	41.7%
VIN Verifications	18	318	361	-11.9%

Animal Control Response Comparison
OCT. 2019
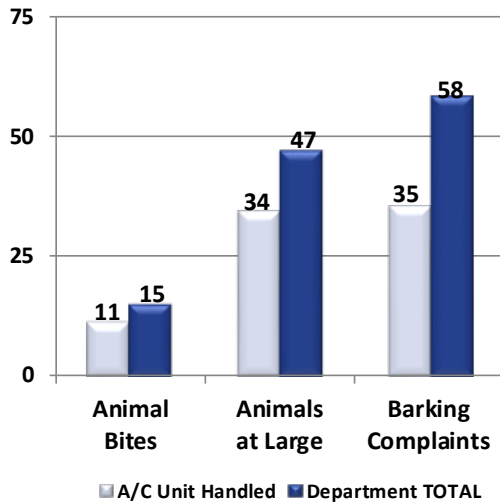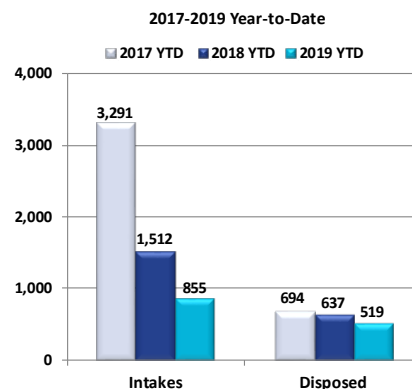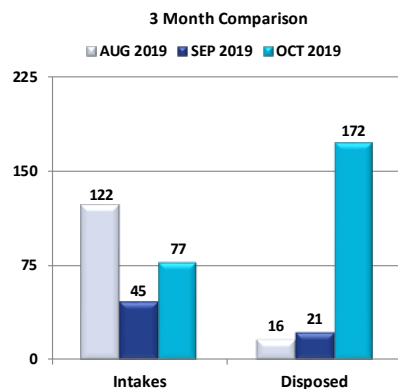

The ACU handled:

73 percent of animal bites

72 percent of animals at large

60 percent of barking complaints

Chart values — A/C Unit Handled / Department TOTAL:
- Animal Bites: 11 / 15
- Animals at Large: 34 / 47
- Barking Complaints: 35 / 58

Legend: ☐ A/C Unit Handled ☐ Department TOTAL

Investigations Case Reports
(2017-2019 Year-to-Date)

- 2017: Total Cases Reported 3,978; Investigations "Assigned" 1,666 (42%)
- 2018: Total Cases Reported 3,677; Investigations "Reviewed" 482; Investigations "Assigned" 1,382 (51%)
- 2019: Total Cases Reported 3,577; Investigations "Reviewed" 1,014; Investigations "Assigned" 1,021 (57%)

Legend: ☐ Total Cases Reported ☐ Investigations "Reviewed" ☐ Investigations "Assigned"

Property & Evidence

3 Month Comparison

Legend: ☐ AUG 2019 ☐ SEP 2019 ☐ OCT 2019

- Intakes: 122 / 45 / 77
- Disposed: 16 / 21 / 172

2017-2019 Year-to-Date

Legend: ☐ 2017 YTD ☐ 2018 YTD ☐ 2019 YTD

- Intakes: 3,291 / 1,512 / 855
- Disposed: 694 / 637 / 519

## Records Unit

Monthly Workload	Backgrounds	eDiscovery reports	Reports requested	Reports reviewed	Synology	Recordings	Reports to D.A.	Reports released
OCT 2019	114	66	685	702	13	552	16	646
OCT 2018	51	72	346	424	13	398	12	316
% change 2018-2019	123.5%	-8.3%	98.0%	65.6%	0.0%	38.7%	33.3%	104.4%

Reports Requested Comparison
Three-Month and Year-to-Date (2017-2019)
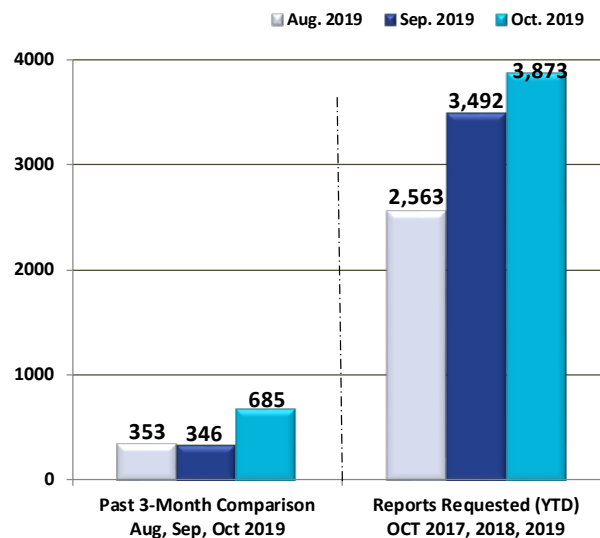
Records Unit Workload
OCT. 2019
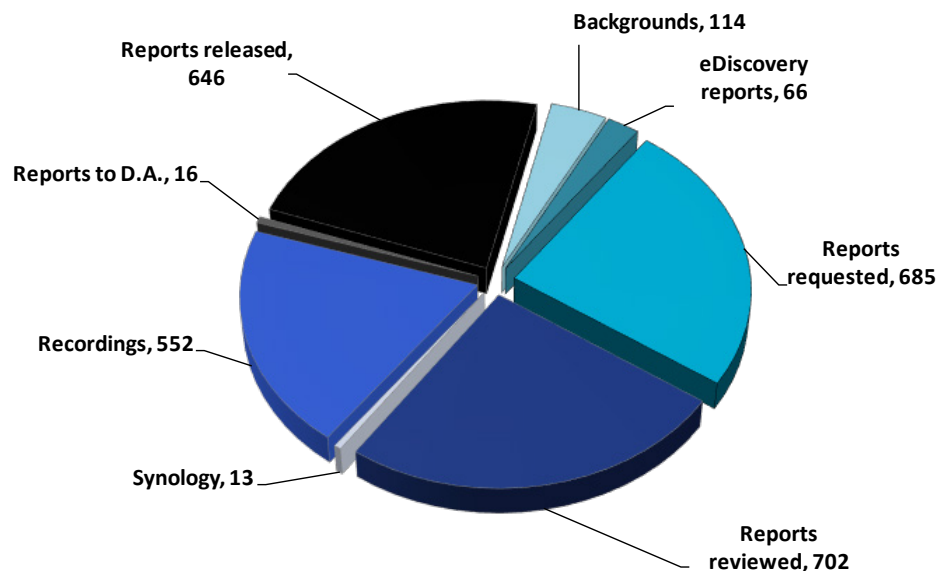
Goal 1: Community engagement through outreach and education

Crime Prevention Programs				
Running Program Types	**2019 OCT**	**2019 YTD**	**2018 YTD**	**% change 2018 - 2019**
Crime Free Multi-Housing	1	21	19	10.5%
Crime Free Self-Storage	0	6	0	n/a
Rock Watch	35	397	72	n/a
CPTED (Crime Prevention)	1	7	0	n/a
Total	**37**	**431**	**91**	**n/a**
Volunteer Hours				
Units' Hours	**2019 OCT**	**2019 YTD**	**2018 YTD**	**% change 2018 - 2019**
Explorer Unit*	135.5	2,270.0	2,929.0	-22.5%
Interns	36.0	68.0	38.0	78.9%
Victim Advocates	511.0	4,603.0	3,857.0	19.3%
VIPS-Community Safety Vol.	240.8	2,906	2,423	19.9%
VIPS-Admin & Investigative	137.25	519.50	214.25	142.5%
Total	**1,060.6**	**10,366.5**	**9,461.3**	**9.6%**
Upcoming Special Events				

Type	Date	Time	Location
Starlighting	11/23	2-7 pm	Downtown
Rink at the Rock opens	11/23	11- 9 pm	White Pavilion downtown
Thanksgiving holiday	11/28		Town offices closed 11/28-11/29
Coffee with a Cop	12/12	2-3 pm	Starbucks, 955 New Memphis Ct.

Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)			
2019 OCT	**Facebook**	**Twitter**	**Next Door**
Total Audience	10,128	1,629	24,767
Number of Posts	47	8	8
Engagement Percentage	27.7%	2%	28%

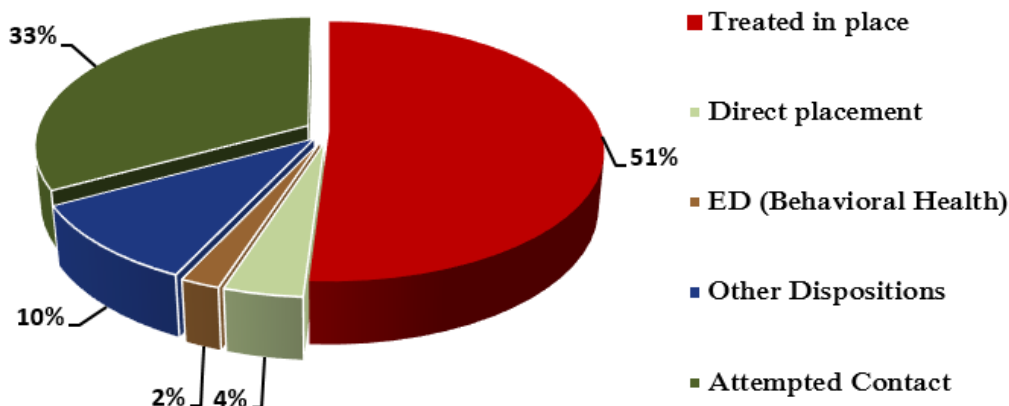*Explorer Zarate challenged Sgt. Galvan to a balancing contest

Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT)				
Type	**2019 OCT**	**2019 YTD**	**2018 YTD**	**% change 2018 - 2019**
Mental Health Holds	2	45	37	21.6%
Follow-ups	41	474	435	9.0%
Agency Assists	5	20	14	42.9%
Calls for Service (other)	16	279	473	-41.0%
Total Calls for Service	**64**	**818**	**959**	**-14.7%**

Major Dispositions (CRT)

Legend:
- Treated in place
- Direct placement
- ED (Behavioral Health)
- Other Dispositions
- Attempted Contact

33%, 51%, 10%, 2%, 4%

Domestic Violence Lethality Assessment Program (LAP)				
Type	**2019 OCT**	**2019 YTD**	**2018 YTD**	**% change 2018 - 2019**
Total LAP reports completed	7	112	124	-10%
High Risk	1	59	61	-3%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at LethalityAssessmentProgram.org

ePoliceReporting				
Type	**2019 OCT**	**2019 YTD**	**2018 YTD**	**% change 2018 - 2019**
Online reports received	25	202	219	-7.8%

Department Highlights

K9 Unit

Ronin & Officer Thompson and Shogun & Officer Fellows

Welcome Shogun & Officer Fellows

Welcome to our newest Police Service Dog (PSD) named Shogun. He and his handler, Officer Fellows, are undergoing an extensive 10-week training program. They are expected to be out in the field by late November. Photos from their successful narcotics certification test is shown below.

Patrol Deployments: 6

Officer Thompson and Ronin were deployed six times in October. The deployments involved various building searches, area searches, and officer protection for violent offenders.

Ronin was requested and successfully tracked a burglary suspect in Diamond Ridge to his awaiting getaway vehicle. Track was confirmed by neighbor's RING camera system.

Officer Thompson & Ronin

Officer Fellows & Shogun

Narcotics Deployments: 7

The K9 Unit also deployed seven times for use in narcotics detection. Ronin was requested and located a combined 19 grams of methamphetamines in various vehicles, resulting in felony arrests.

Training: 210 hours

Ronin received 10 hours of training while on duty this month. Shogun and Officer Fellows have endured extensive training and earned approximately 200 hours in October.

Shogun and Officer Fellows completing their national drug detection certification - Oct. 11, 2019

Explorers Paint the K9 Agility Course

Ofc. Thompson and members of the Explorers Unit were hard at work on our K9 agility course.

Marathon Completion

Ofc. Coyle after his 1st marathon in St. George (w/ family)

Officer of the Month (Apr. 2017)

Sergeant Galvan just received his award for *Officer of the Month-April 2017* (Chief Cauley also in attendance at left)

Life Saving Award

Castle Rock Adventist presented Ofc. Kennedy and Ofc. O'Donnell with a life saving award

Promotion

Amie Kirtley was promoted from Dispatcher to Communications Supervisor

VISION

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive.

MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.

Visit us at CRgov.com/Police or Follow us on Facebook or Twitter: CRpoliceCO