

Castle Rock

POLICE DEPARTMENT



September 2019

One-By-One Policing

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive

One-by-one policing is Castle Rock Police Department's newly adopted vision and is a unique way of leading and serving people that is central to our mission of providing a safe and secure community. It is why we do what we do, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community **one-by-one**.

"I am really glad that I got to work with Officers Coyle & Schlecht on my Eagle Project! They are awesome! They are good leaders and examples! I felt like my project was helpful to our community in keeping kids safe on their bikes by getting their helmet properly fitted. Thanks for keeping us safe in Castle Rock! Thanks for having really fun events like dirt jumps and donuts!"

Thanks,

Jackson, S. (9/5/19)

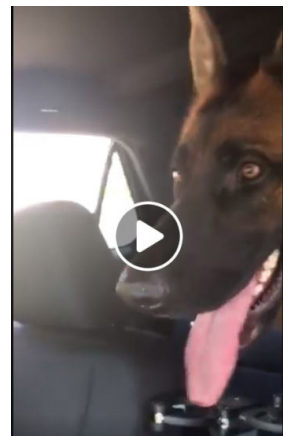


The owners of two German Shepherds (brothers named Gunther & Rikko) visited PD to thank Sgt. Ratcliff for finding their lost boys.

While visiting from Wisconsin, the two escape artists found themselves lost in Castle Rock. Thank goodness, Sgt. Ratcliff found them (or actually the two dogs pretty much forcibly stopped Tim's patrol car and requested his assistance in finding their owners).

If reading electronically, watch the video above.

Ken & Lisa K. (9/12/19)



Message from the Chief



Welcome to the Castle Rock Police Department's Monthly Report. The format of the report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community.

There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime

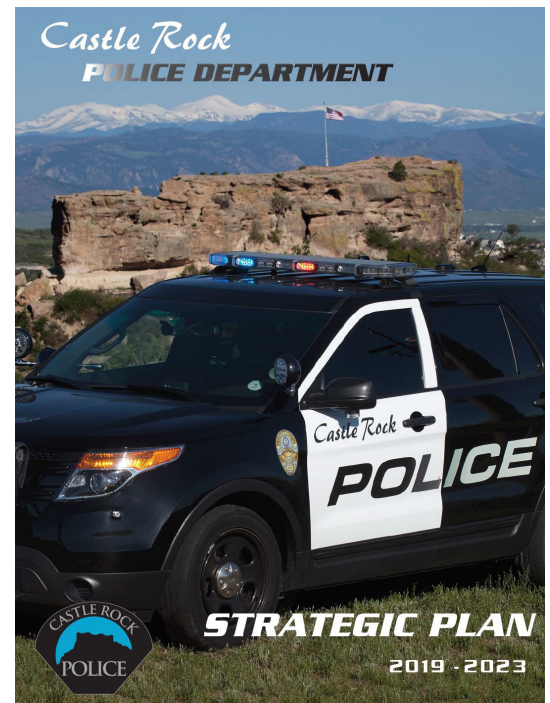
Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training



Read the entire [CRgov.com/PDplan](https://www.castlerockgov.com/PDplan)



Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Response Times					
Priority 1 Calls Only	2019 SEP	# of Calls	2019 YTD	2018 YTD	2017 Benchmark
Dispatch to Arrival	5.07	102	5.20	5.09	5.56

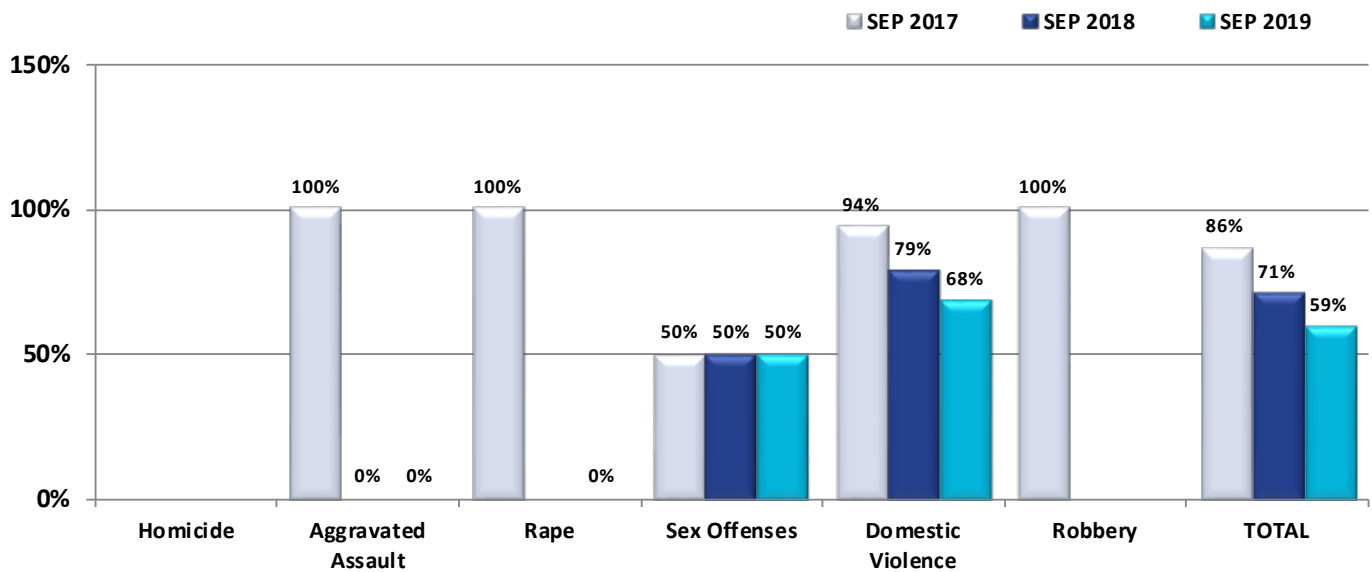
Persons Crime					
Crime Offense	2019 SEP	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Homicide	0	0	0	0%	0
Rape	2	7	11	-36%	11
Sex Offenses	2	13	16	-19%	31
Domestic Violence	22	146	196	-26%	220
Aggravated Assault	1	6	12	-50%	14
Robbery	0	3	2	50%	6
Total Persons Crimes	27	175	237	-26%	282
Property Crime					
Crime Offense	2019 SEP	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Burglary	5	70	82	-15%	81
Fraud/Forgery	28	328	190	73%	103
Motor Vehicle Theft	0	42	50	-16%	42
Theft from Motor Vehicle	2	51	33	55%	38
Theft	53	492	404	22%	439
Vandalism	31	243	250	-3%	273
Total Property Crimes	119	1,226	1,009	22%	976
TOTAL ALL CRIMES (Person/Property)	146	1,401	1,246	12%	1,258

Priority 1: Crime (continued)

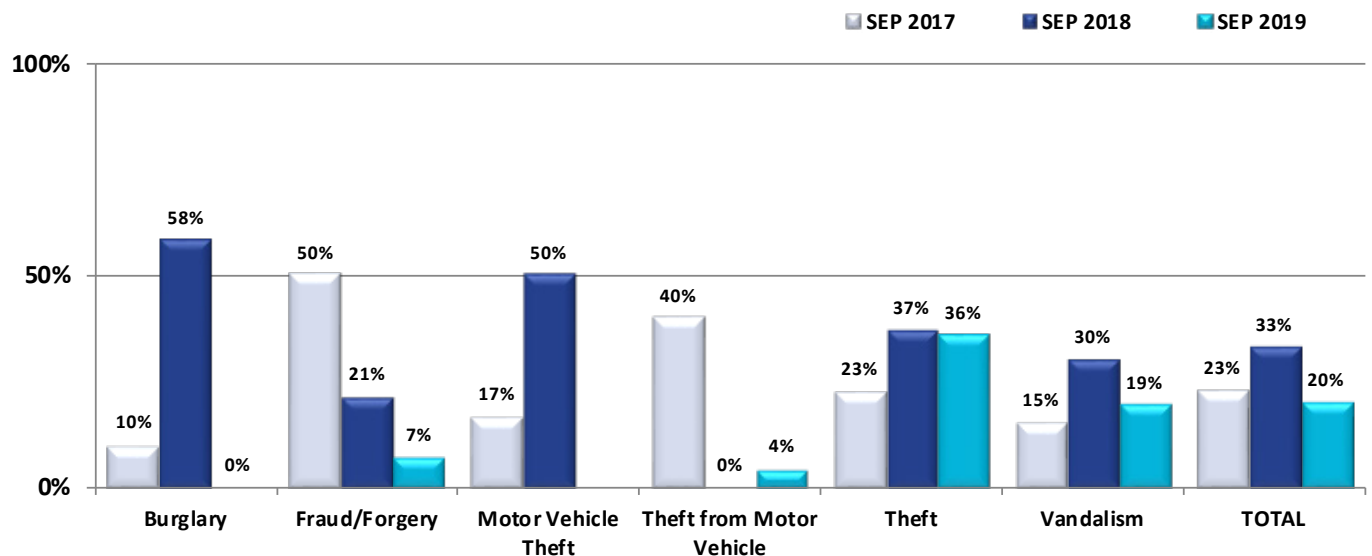


Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

Persons Crime Clearance Rates (2017-2019 Year-to-Date Comparison)



Property Crime Clearance Rates (2017-2019 Year-to-Date Comparison)



*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

Priority 1: Crime (continued)

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)					
Activity	2019 SEP	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Cases assigned - Staff Advocates	21	201	213	-6%	175
Cases assigned - Volunteer Advocates	11	94	106	-11%	118
Total cases assigned	32	295	319	-8%	293
Total victims served	46	541	679	-20%	460
Total office hours	9	42	161	-74%	299
Total call out hours	12	198	179	11%	189

The Douglas County Victim Assistance Academy is in full swing. Twenty two volunteers from eight law enforcement agencies are undergoing over 40 hours of training by expert guest speakers from law enforcement and nonprofit agencies. Training topics include:

- Cultural Considerations
- Trauma Informed Care
- Domestic Violence Dynamics

Volunteers were given a tour of Douglas County Jail and received training by Coroner Jill Romann. CRPD has three new volunteers currently in training; they'll be added to the call out calendar in mid-October.

After two years, volunteer Susanne Stech has decided to leave the program to focus on her family. In addition to volunteering for on-call shifts, Susanne helped out in the office during the day, providing follow up calls on cases and administrative assistance. We wish Susanne the best in her future endeavors as she will be greatly missed!



VA Volunteer Susanne Stech

Priority 2: Traffic Safety



Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes					
Crash Type	2019 SEP	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Fatality	0	0	1	-100%	1
Injury	6	31	21	48%	42
Non-Injury	75	619	679	-9%	600
Traffic Crash Total	81	650	701	-7%	643
Traffic Enforcement					
Traffic Type	2019 SEP	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Driving Under the Influence (DUI)	4	71	95	-25%	139
Traffic Citations Departmentwide					
Call Type	2019 SEP	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Traffic Tickets Issued	82	1,289	1,358	-5%	1,394
Written Warnings	173	1,832	2,581	-29%	3,372
Total Traffic Stops	516	4,795	5,036	-5%	5,984

Note: Total traffic stops includes municipal and state traffic stops.



Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% change from prior year
2019	8	79	0.101	279.7%
2018	2	75	0.026	-35.1%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%
2015	5	67	0.075	21.3%
2014	4	65	0.062	-20.0%
Training Hours				
Topics	2019 SEP	2019 YTD	2018 YTD	% change 2018 - 2019
Total Hours	247	7,217.7	7,453.5	-3.16%
Types of Trainings			Total Hours: 247	
External Training			88	
Overlap Training			159	
Accomplishments / Recognition				
Type	2019 SEP	2019 YTD	2018 YTD	% change 2018 - 2019
Compliments	6	46	39	18%
Recognition / Awards	0	62	33	88%

Priority 4: Prepare for Future Growth



Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

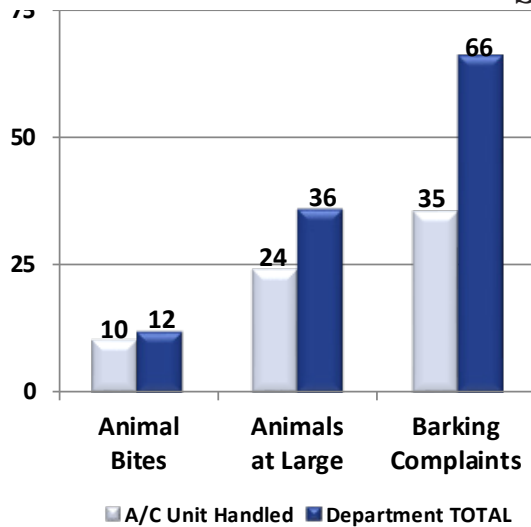
Goal 3: Evaluate an efficient method of delivering service to newly developed areas

Calls for Service (CFS)					
Calls for Service (CFS) Per officer / Per 1st Responder	2019 SEP 77 OFC / 53	2019 YTD 77 OFC / 53	2018 TOTAL 75 OFC / 51	2017 TOTAL 73 OFC / 52	2017 Benchmark Monthly Estimate
CFS TOTAL, includes self-initiated (SI)	6,168	53,236	53,053	54,941	n/a
CFS, excludes self-initiated (SI)	2,202	18,924	19,593	19,557	6,367
Per 1,000 citizens	n/a	263.20	282.73	298.58	n/a
CFS per officer, excludes SI	n/a	239.54	261.24	267.90	n/a
CFS per 1st Responder, excludes SI	n/a	357.06	384.18	376.10	n/a
Communication Unit					
Dispatch Times for Calls for Service (excluding self-initiated)	2019 SEP	2019 YTD			
Average Call Receipt to Dispatch Time (min)	4.75	4.45			

Downtown Liaison Officer (DLO)				
Call Type	CSO 2019 SEP	CSO 2019 YTD	CSO 2018 YTD	% change 2018 - 2019
Parking Enforcement/CFS	270	1,019	1,203	-15.3%
Parking Warnings	44	314	430	-27.0%
Parking Tickets	129	476	664	-28.3%
Counter Accident Reports	5	81	55	47.3%
VIN Verifications	29	300	324	-7.4%

Priority 4: Future Growth (continued)

Animal Control Response Comparison SEP. 2019



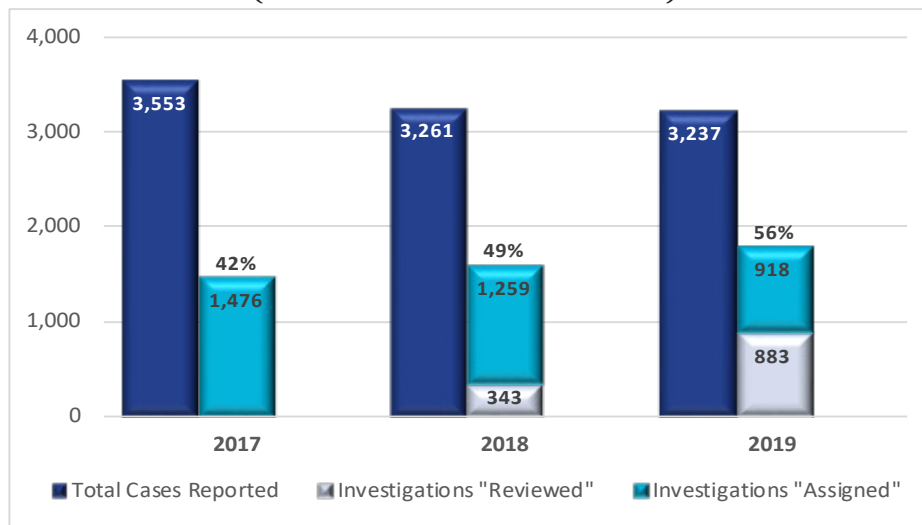
The ACU handled:

83 percent of animal bites

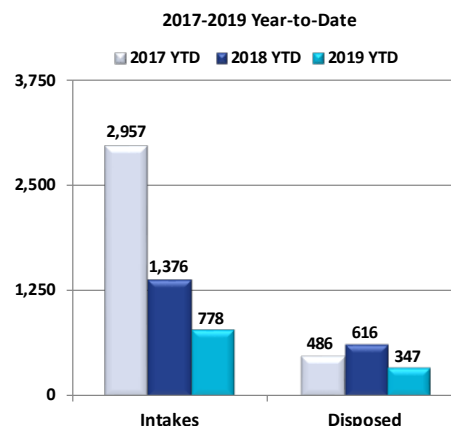
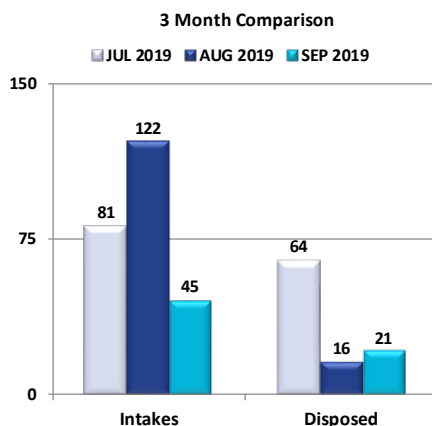
67 percent of animals at large

53 percent of barking complaints

Investigations Case Reports (2017-2019 Year-to-Date)



Property & Evidence



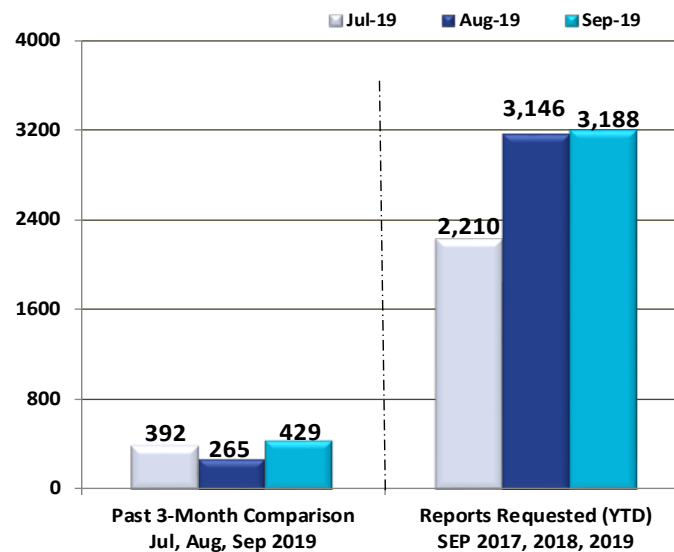
Priority 4: Future Growth (continued)



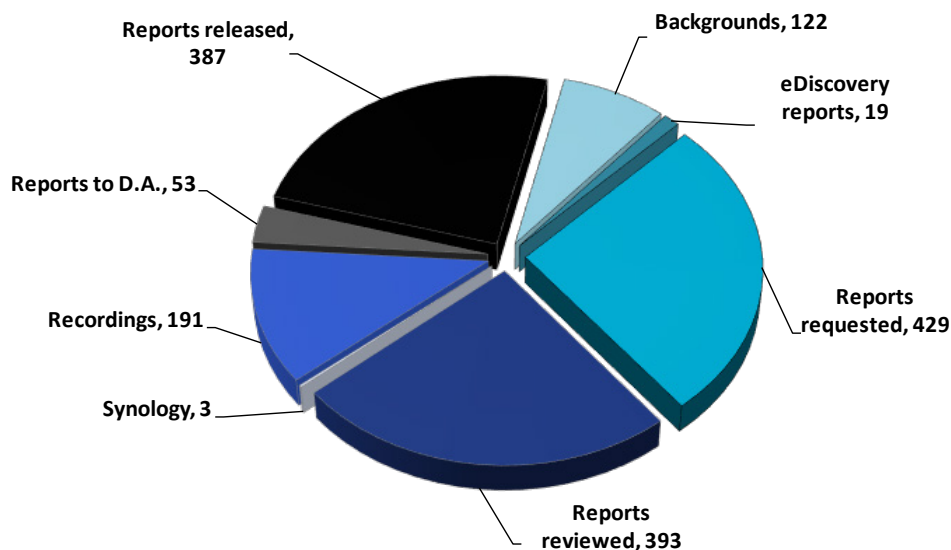
Records Unit

Monthly Workload	Backgrounds	eDiscovery reports	Reports requested	Reports reviewed	Synology	Recordings	Reports to D.A.	Reports released
SEP 2019	122	19	429	393	3	191	53	387
SEP 2018	79	62	265	273	3	207	12	257
% change 2018-2019	54.4%	-69.4%	61.9%	44.0%	0.0%	-7.7%	341.7%	50.6%

Reports Requested Comparison Three-Month and Year-to-Date (2017-2019)



Records Unit Workload SEP. 2019



Priority 5: Community Policing & Partnerships

Goal 1: Community engagement through outreach and education

Crime Prevention Programs				
Running Program Types	2019 SEP	2019 YTD	2018 YTD	% change 2018 - 2019
Crime Free Multi-Housing	0	20	19	5.3%
Crime Free Self-Storage	0	6	0	n/a
Rock Watch	2	362	0	n/a
CPTED (Crime Prevention)	2	6	0	n/a
Total	4	394	19	n/a
Volunteer Hours				
Units' Hours	2019 SEP	2019 YTD	2018 YTD	% change 2018 - 2019
Explorer Unit	265.5	2,134.5	2,173.0	-1.8%
Interns	32	32	0	n/a
Victim Advocates	446	4,092	3,512	17%
VIPS-Community Safety Vol.	292.0	2,665.0	2,008.0	32.7%
VIPS-Admin & Investigations	77.5	382.25	162.5	135.2
Total				
Upcoming Special Events				
Type	Date	Time	Location	
Coffee with a Cop	11/14	8:30 am	McDonald's, 4999 Factory Shops	
Coffee with a Cop	12/2	2:00 pm	Starbucks, 955 New Memphis	
Thanksgiving holiday	11/28-11/29	Town offices closed		
Christmas holiday	12/25	Town offices closed		

Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)			
2019 SEP	Facebook	Twitter	Next Door
Total Audience	9,919	1,583	24,256
Number of Posts	55	45	22
Engagement Percentage	14.0%	17.4%	9.2%
	Police	Fire	Town
Call outs/Incident Response	2	4	0
	TOTAL		
Media Inquiries	12		

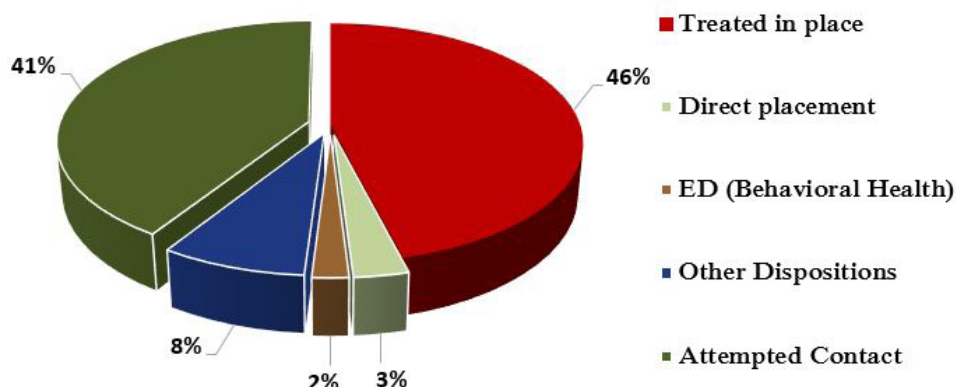
Priority 6: Technology, Equipment & Practices



Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT)				
Type	2019 SEP	2019 YTD	2018 YTD	% change 2018 - 2019
Mental Health Holds	2	43	36	19.4%
Follow-ups	59	433	399	8.5%
Agency Assists	0	15	4	275.0%
Calls for Service (other)	25	263	422	-37.7%
Total Calls for Service	86	754	861	-12.4%

**Major Dispositions (CRT)
SEP. 2019**



Domestic Violence Lethality Assessment Program (LAP)				
Type	2019 SEP	2019 YTD	2018 YTD	% change 2018 - 2019
Total LAP reports completed	15	105	110	-5%
High Risk	8	58	54	7%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at LethalityAssessmentProgram.org

ePoliceReporting				
Type	2019 SEP	2019 YTD	2018 YTD	% change 2018 - 2019
Online reports received	30	177	197	-10.2%

Department Highlights

K9 Unit

Ronin and Officer Thompson

Patrol Deployments: 5

Officer Thompson and Ronin were deployed five times in September for officer protection during warrant pick-ups and building searches during burglary calls for service.

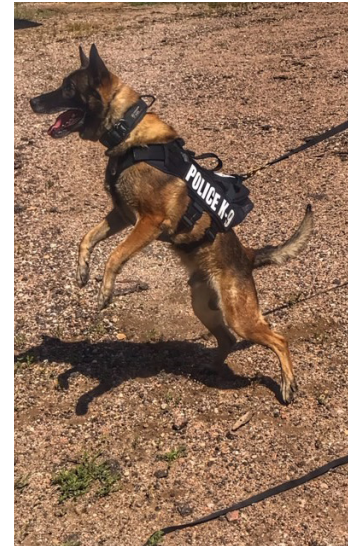
Narcotics Deployments: 1

The K9 Unit deployed one time for use in narcotics detection; drug paraphernalia was found.

Training: 20 hours

Other notes of interest

Ronin re-certified with the National Police Canine Association (NPCA) in Patrol tactics. Officer Thompson certified five dog teams through NPCA.



Ronin supports Suicide Awareness month in Sep and training day



Night Moves Competition



Explorer Unit wins in several competitions held in Boulder



This page is dedicated to the memory of Castle Rock Police Commander Doug Ernst

Doug served Castle Rock residents for 35 years before retiring in May 2018

His humor and personality will be forever etched in our memories

Our thoughts and prayers are with the Ernst family

June 22, 1950 - September 16, 2019



VISION

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive.



MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.