Castle Rock
POLICE DEPARTMENT

AUGUST 2019

One-By-One Policing

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive

One-by-one policing is Castle Rock Police Department's newly adopted vision and is a unique way of leading and serving people that is central to our mission of providing a safe and secure community. It is why we do what we do, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community *one-by-one.*

"Officer Webster. I just wanted to thank you for taking the time pulling me over last night and letting me know about my headlight. I did have that fixed first thing in the morning. I have never in my life met a better officer than you. We need more men like you."

David/Kathy H. (8/26/19)

"Good afternoon Commander Gorman, I'm writing to share my highest commendation and gratitude for the work of Detective Maes, regarding my theft case. He has been in contact with me multiple times in order to obtain additional detailed information about my case. From our latest conversation, I feel confident that the perpetrators of the crime will be located and brought to justice. I both appreciate and am impressed by Detective Maes' professionalism, obvious passion and commitment to his work, and his desire to help solve this crime."

Timothy B. (08/23/19)

The new owners of the Rocky Mountain Chocolate Factory at the Outlets donated 90 lbs. of fudge from their *Sweets for Service* campaign. This is an annual match program based on the amount of pounds customers purchased in July. The owners then donated that same amount to a worthy service. We thank them for choosing CRPD!

Ofc. Webster, Jacob & Bri, Disp. Walters, Cmdr. Lyons, Sgt. Claton

Message from the Chief

Welcome to the Castle Rock Police Department's Monthly Report. The format of the report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community.

There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime
Priority 2: Traffic Safety
Priority 3: Employees
Priority 4: Prepare for Future Growth
Priority 5: Community Policing and Partnerships
Priority 6: Technology, Equipment and Training
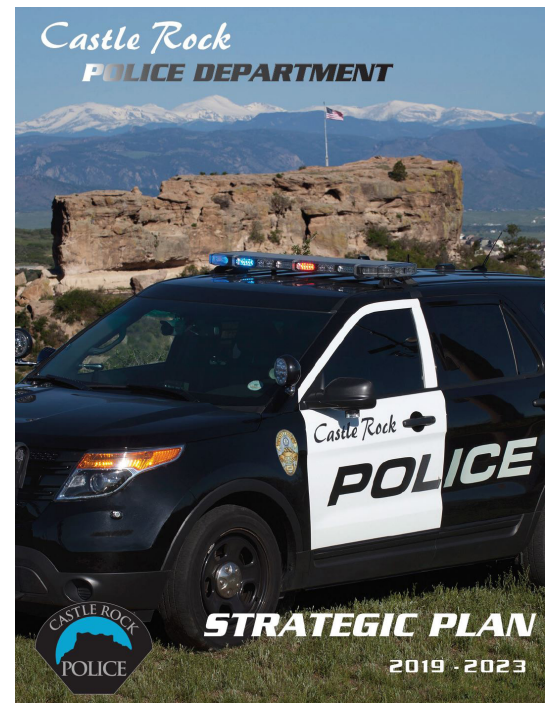
Read the entire CRgov.com/PDplan

Castle Rock was named once again in the top safest Cities to live by BackgroundChecks.org. Our Town ranked #11 due to its lower violent and property crime rates based upon the national averages.

Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Response Times					
Priority 1 Calls Only	**2019 AUG.**	**# of Calls**	**2019 YTD**	**2018 YTD**	**2017 Benchmark**
Dispatch to Arrival	0:05:29	101	0:05:22	N/A	5.56

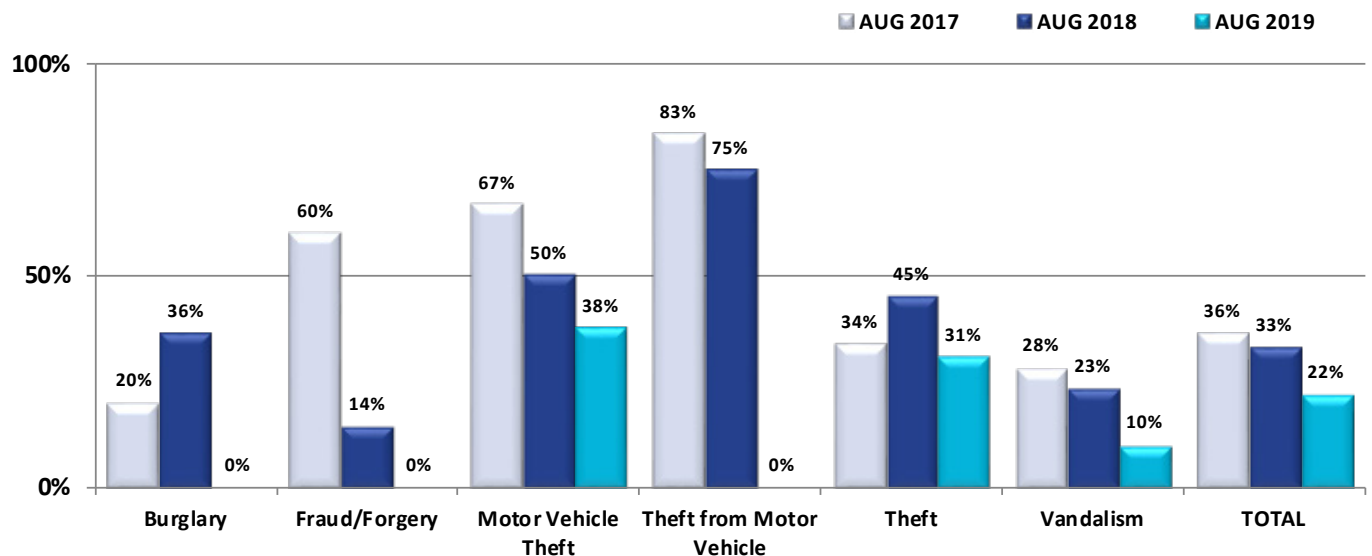| Persons Crime					
Crime Offense	**2019 AUG.**	**2019 YTD**	**2018 YTD**	**% change 2018 - 2019**	**2017 YTD**
Homicide	0	0	0	0%	0
Rape	2	3	11	-73%	10
Sex Offenses	1	13	14	-7%	23
Domestic Violence	36	139	182	-24%	190
Aggravated Assault	2	7	11	-36%	12
Robbery	2	3	2	50%	5
Total Persons Crimes	**43**	**165**	**220**	**-25%**	**240**
Property Crime					
Crime Offense	**2019 AUG.**	**2019 YTD**	**2018 YTD**	**% change 2018 - 2019**	**2017 YTD**
Burglary	7	65	70	-7%	71
Fraud/Forgery	7	297	150	98%	87
Motor Vehicle Theft	8	43	40	8%	36
Theft from Motor Vehicle	0	47	27	74%	33
Theft	75	381	318	20%	333
Vandalism	20	206	208	-1%	248
Total Property Crimes	**117**	**1,039**	**813**	**28%**	**808**
TOTAL ALL CRIMES (Person/Property)	**160**	**1,204**	**1,033**	**17%**	**1,048**

Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

Persons Crime Clearance Rates
(2017-2019 Year-to-Date Comparison)

Legend: ■ AUG 2017 ■ AUG 2018 ■ AUG 2019

Offense	AUG 2017	AUG 2018	AUG 2019
Homicide			
Aggravated Assault	0%		
Rape	100%		
Sex Offenses	0%		100%
Domestic Violence	94%	100%	78%
Robbery		0%	
TOTAL	92%	100%	67%
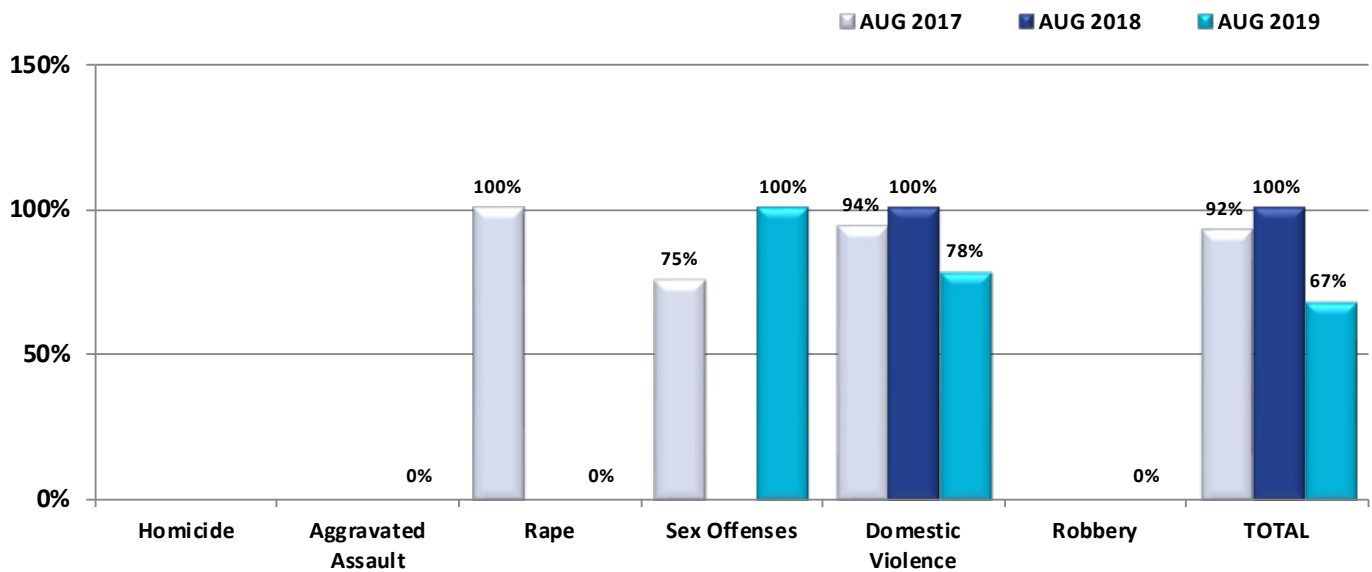
Property Crime Clearance Rates
(2017-2019 Year-to-Date Comparison)

Legend: ■ AUG 2017 ■ AUG 2018 ■ AUG 2019

Offense	AUG 2017	AUG 2018	AUG 2019
Burglary	20%	36%	0%
Fraud/Forgery	60%	14%	0%
Motor Vehicle Theft	67%	50%	38%
Theft from Motor Vehicle	83%	75%	0%
Theft	34%	45%	31%
Vandalism	28%	23%	10%
TOTAL	36%	33%	22%

*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)					
Activity	2019 AUG.	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Cases assigned - Staff Advocates	18	162	184	-12%	143
Cases assigned - Volunteer Advocates	11	72	101	-29%	101
Total cases assigned	29	234	285	-18%	244
Total victims served	58	437	612	-29%	371
Total office hours	6	27	143	-81%	262
Total call out hours	35	151	157	-4%	160

After 20 years of service to the Castle Rock community, Marsha Davenport retired from her position as victim advocate.

She began as a volunteer for the victim assistance unit in 1999 and was hired by the department in 2007.

Her contribution to the Victims Assistance Unit includes mentoring volunteers, which was paramount to their success and the ongoing success of the VAU program.

Volunteers leaned on Marsha after difficult cases. Sometimes over coffee or a walk outdoors,

Marsha Davenport's Farewell Celebration

Marsha would debrief the tough call providing comfort, empathy, and a shoulder to the volunteer as a family member would. Her door was always open to officers and staff for a quick laugh, a shared story, or reminiscing about life events from years past. If you were having a rough day, you left with a smile.

Although, she will be missed by her friends here at the police department as well as others in the Town, we wish her every happiness in her new journey!

Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes					
Crash Type	**2019 AUG.**	**2019 YTD**	**2018 YTD**	**% change 2018 - 2019**	**2017 YTD**
Fatality	0	0	1	-100%	1
Injury	3	25	20	25%	37
Non-Injury	67	544	609	-11%	526
Traffic Crash Total	**70**	**569**	**630**	**-10%**	**564**
Traffic Enforcement					
Traffic Type	**2019 AUG.**	**2019 YTD**	**2018 YTD**	**% change 2018 - 2019**	**2017 YTD**
Driving Under the Influence (DUI)	9	67	84	-20%	121
Traffic Citations Departmentwide					
Call Type	**2019 AUG.**	**2019 YTD**	**2018 YTD**	**% change 2018 - 2019**	**2017 YTD**
Traffic Tickets Issued	87	1,203	1,152	4%	1,297
Written Warnings	130	1,659	2,244	-26%	3,147
Total Traffic Stops	**584**	**4,279**	**4,346**	**-2%**	**5,526**

Note: Total traffic stops includes municipal and state traffic stops.

Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% change from prior year
2019	3	79	0.04	-5.1%
2018	3	75	0.04	-2.7%
2017	3	73	0.04	-41.6%
2016	5	71	0.07	-5.6%
2015	5	67	0.07	61.7%
2014	3	65	0.05	-40.0%

Training Hours				
Topics	2019 AUG.	2019 YTD	2018 YTD	% change 2018 - 2019
Total Hours	485.5	6,970.7	6,830.5	2.05%

Types of Trainings	Total Hours: 485.5
EXTERNAL TRAINING	118.5
FIREARMS QUALS	12
OVERLAP TRAINING	355

Accomplishments / Recognition				
Type	2019 AUG.	2019 YTD	2018 YTD	% change 2018 - 2019
Compliments	8	41	35	17.1%
Recognition / Awards	10	62	32	94%

Priority 4: Prepare for Future Growth

Goal 1: Monitor Townwide population growth estimates

**Goal 2: Monitor Police Department workload**

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

Calls for Service (CFS)					
Calls for Service (CFS) Per officer / Per 1st Responder	**2019 AUG.** 77 OFC /53	**2019 YTD** 77 OFC /53	**2018 TOTAL** 75 OFC/ 51	**2017 TOTAL** 73 OFC / 52	**2017 Benchmark** *Monthly Estimate*
CFS TOTAL, includes self-initiated (SI)	6036	47068	47068	49031	n/a
CFS, excludes self-initiated (SI)	2343	16722	17505	17338	6,367
Per 1,000 citizens		232.57	252.60	264.70	
CFS *per officer*, excludes SI		211.67	233.40	237.51	
CFS *per 1st Responder*, excludes SI		315.51	343.24	333.42	
Communication Unit					
Dispatch Times for Calls for Service (excluding self-initiated)	**2019 AUG.**	**2019 YTD**			
Average Call Receipt to Dispatch Time (min)	5.45	4.34			
Average Call Dispatch to Arrival Time (min)	5.67	5.41			

| Downtown Liaison Officer (DLO)				
Call Type	**CSO 2019 AUG.**	**CSO 2019 YTD**	**CSO 2018 YTD**	**% change 2018 - 2019**
Parking Enforcement/CFS	155	749	1052	-28.8%
Parking Warnings	11	270	346	-22.0%
Parking Tickets	102	347	611	-43.2%
Counter Accident Reports	3	76	53	43.4%
VIN Verifications	25	271	275	-1.5%

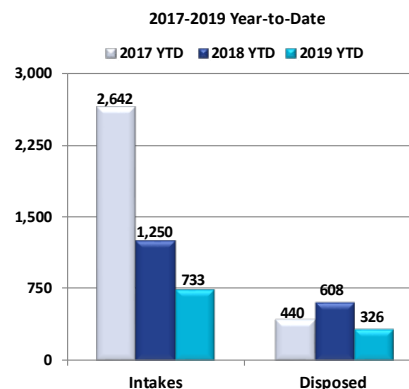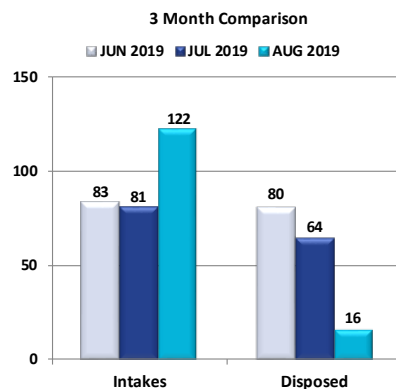## Animal Control Response Comparison
AUG. 2019
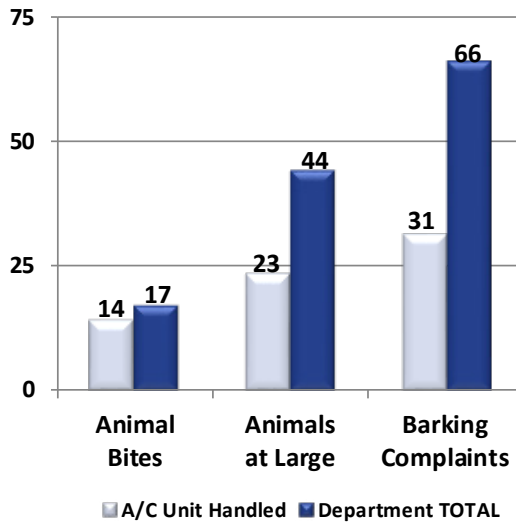
The ACU handled:

82 percent of animal bites

52 percent of animals at large

47 percent of barking complaints

Investigations Case Reports
## (2017-2019 Year-to-Date)
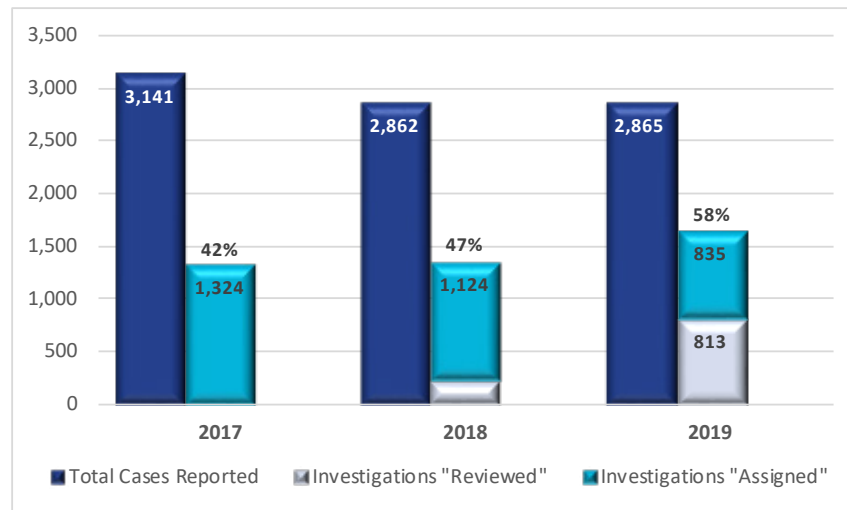

Property & Evidence

Records Unit

Monthly Workload	Backgrounds	eDiscovery reports	Reports requested	Reports reviewed	Synology	Recordings	Reports to D.A.	Reports released
AUG.2019	111	58	455	451	8	503	21	420
AUG.2018	80	34	265	316	6	259	22	237
% change 2018-2019	38.8%	70.6%	71.7%	42.7%	33.3%	94.2%	-4.5%	77.2%

Reports Requested Comparison
Three-Month and Year-to-Date (2017-2019)
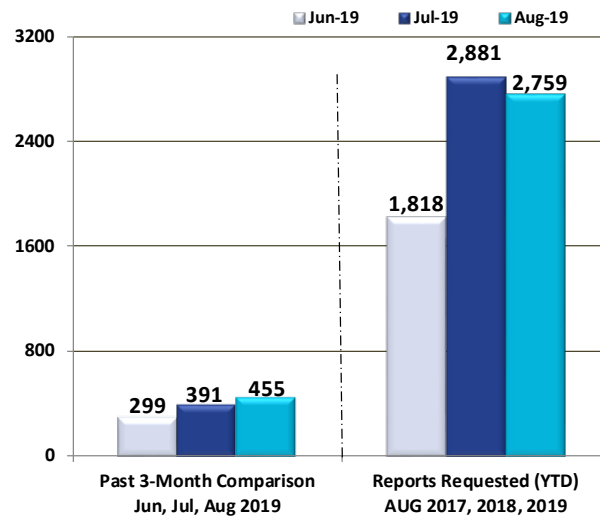
Records Unit Workload
AUG. 2019
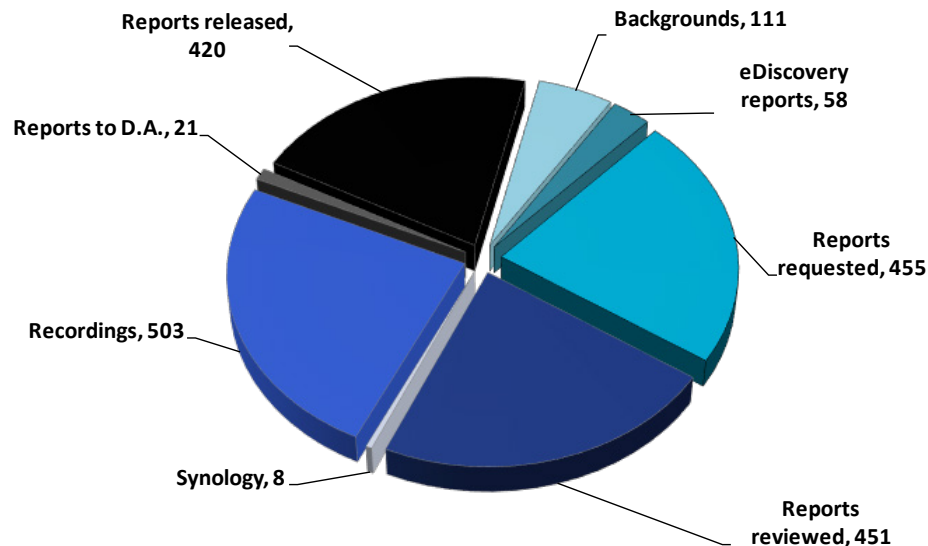
Partnerships

Goal 1: Community engagement through outreach and education

Crime Prevention Programs

Running Program Types	2019 AUG.	2019 YTD	2018 YTD	% change 2018 - 2019
Crime Free Multi-Housing	0	20	19	5.3%
Crime Free Self-Storage	0	6	0	n/a
Rock Watch	14	360	0	n/a
CPTED (Crime Prevention)	1	4	0	n/a
Total	**15**	**390**	**19**	**n/a**

Volunteer Hours

Units' Hours	2019 AUG.	2019 YTD	2018 YTD	% change 2018 - 2019
Explorer Unit	292	1,869	1,950	-4.2%
Interns	0	0	0	0%
Victim Advocates	359	3,287	3,175	4%
VIPS-Community Safety Vol.	340	2,425	1,677	44.6%
VIPS-Administrative	66.25	304.75	154.5	97.2%
Total	**1,057.25**	**7,885.75**	**6,956.50**	**13.4%**

Upcoming Special Events

Type	Date	Time	Location
Touch A Truck	09/28	9-2 pm	DC Fairgrounds, 500 Fairgrounds Dr.
Coffee with a Cop	10/02	2-3 pm	Riverwalk, 115 N. Wilcox St.
Coffee with a Cop	11/14	8:30-9:30 am	McDonalds, 4999 Factory Shops
Coffee with a Cop	12/12	2-3 pm	Starbucks, 955 New Memphis

Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)

2019 AUG.	Facebook	Twitter	Next Door
Total Audience	9,731	1,495	23,806
Number of Posts	51	20	15
Engagement Percentage	17.2%	15.0%	8.9%
	Police	Fire	Town
Call outs/Incident Response	4	2	0
	TOTAL		
Media Inquiries	26		

Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT)				
Type	**2019 AUG.**	**2019 YTD**	**2018 YTD**	**% change 2018 - 2019**
Mental Health Holds	4	41	36	13.9%
Follow-ups	53	374	369	1.4%
Agency Assists	0	15	4	275.0%
Calls for Service (other)	32	238	372	-36.0%
Total Calls for Service	**89**	**668**	**781**	**-14.5%**

Major Dispositions (CRT)
AUG. 2019

- Treated in place
- Direct placement
- ED (Behavioral Health)
- Other Dispositions
- Attempted Contact

53%, 33%, 8%, 1%, 5%
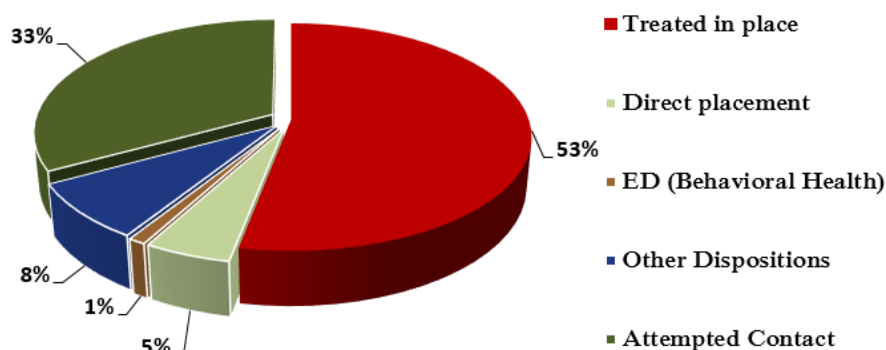
Domestic Violence Lethality Assessment Program (LAP)				
Type	**2019 AUG.**	**2019 YTD**	**2018 YTD**	**% change 2018 - 2019**
Total LAP reports completed	16	90	102	-12%
High Risk	11	50	46	9%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at LethalityAssessmentProgram.org

ePoliceReporting				
Type	**2019 AUG.**	**2019 YTD**	**2018 YTD**	**% change 2018 - 2019**
Online reports received	18	147	165	-10.9%

Department Highlights

K9 Unit

Ronin and Officer Thompson

Patrol Deployments: 4

Officer Thompson and Ronin were deployed four times in August and provided officer protection on violent contacts and warrant pick ups.

Narcotics Deployments: 5

The K9 Unit deployed five times for use in narcotics detection. Ronin alerted to 22.08 grams of methamphetamines, 2.6 grams of heroin, and miscellaneous drug paraphernalia.

Training: 20 hours

Demonstrations: 1

On Aug. 6, Ronin and Officer Thompson provided another exceptional demonstration of their partnership and skills training during the department's National Night Out.

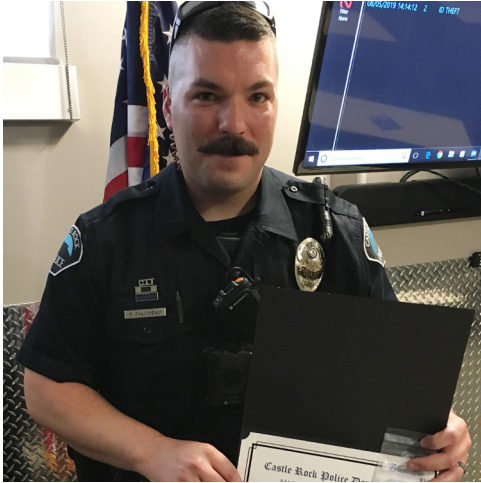

National Night Out demonstration

Bike Unit

Patrolling the trails in Castle Rock

Bike Unit takes on a temporary rider
Left to right: Chief Cauley, Officer Schlecht, Officer Coyle

Awards Presented in August

Meritorious Unit Awards

Officer S. deLumeau

Officer A. Elliott

Officer L. Gizzi

Officer A. Whyte

Dispatcher B. Easley

Applause Awards

Sgt. K. Torrens, Ofc. D. Moffitt, Rec. Fac. Sprv. D. Wahl, Ofc. S. Morrissey and Ofc. B. Leach (not pictured)

VAC D. Lewis, S. Thogerson, S. Ruby (not pictured)

VISION

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive.

MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.