

Castle Rock

POLICE DEPARTMENT



JULY 2019

One-By-One Policing

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive

One-by-one policing is Castle Rock Police Department's newly adopted vision and is a unique way of leading and serving people that is central to our mission of providing a safe and secure community. It is why we do what we do, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community **one-by-one**.

Re: Ofc. J. Smith & Ofc. W. Body

"I just want to express my respect for how you all handled the [car crash] event, and gratitude for how you all helped my wife and granddaughter... The point here is: you don't know all the background and details of everyone's lives you help, therefore you don't always know how much of a difference you really make.

Officer Smith and your team found the driver who continued on after the collision, secured the accident area from all four sides, blocked traffic upstream to minimize backups at the roundabout, made sure you knew the status of people near, kept us out of the way but allowed me to have eye contact and talk to [her] which was a huge deal for both of us...I also saw officers comforting both throughout the few minutes I was there. You even had a police car moved so I could take the quickest route to the hospital. It was so well-organized, I just wanted to say how impressed I was with the professionalism I observed.

Officer Body came to the hospital, it was only later I learned he was there because there'd been a [young] child in the accident and he wanted to make sure everything was ok. That really impacted me, that you have people in positions to assist emotionally when there's a crisis and/or emotional situation. I can't say enough about how gracious Officer Body was to [us]...you handled a horrible situation in ways that made the difference, [my wife] was so grateful I can't even express it and [my granddaughter] was sitting in the ER with a stuffed animal "from the police people," smiling.

We're so fortunate to live where we do and have such amazing people to rely on in times of extreme need, people that make the difference in professional and personal ways. I appreciate you last Friday, and I've always appreciated all of the police, every day."

Dan S. (7/5/19)

Re: Sgt. M. Ruisi

Thank you for the great work you do helping to make this town a safe and welcoming place. This past Sunday, I was down at Festival Park with my two boys (4 and 2) on a "treasure hunt" down in the creek. We were closing in on about an hour with very little real treasure. I had very low expectations for this mission of course-just enjoying time with my sons, watching them dig about in the creek bed. That's when the "Officer," an off duty traffic officer, spotted a rock near the edge of the water. My oldest discovered-to his absolute amazement-two CRPD badge pins. Three days later, this discovery is still all he can talk about. Thank you for making Castle Rock special"

Brent W. (7/5/19)

Re: All officers

"You most likely don't know us, or the people you serve and protect on a daily basis. For that, we wanted to send out a simple heartfelt thank you.

Thank you for putting on that uniform everyday, thank you for risking your lives to ensure security and thank you for doing all of this, even when others are ungrateful."

The team at Hard Hat Veterans (7/8/19)



Message from the Chief

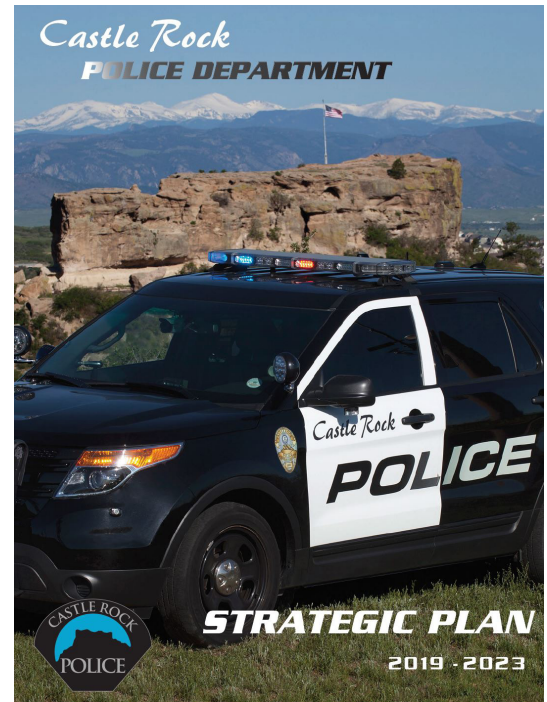


Welcome to the Castle Rock Police Department's Monthly Report. The format of the report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community.

There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

- Priority 1: Crime
- Priority 2: Traffic Safety
- Priority 3: Employees
- Priority 4: Prepare for Future Growth
- Priority 5: Community Policing and Partnerships
- Priority 6: Technology, Equipment and Training



Read the entire CRgov.com/PDplan

Re: Ofc. Z. Kennedy

"We want to express our profound thanks for your life-saving actions last Tuesday morning. Arriving before the EMTs, you took swift action and began administering CPR. It saved his life..."

Thanks to your quick action and that of the EMTs and hospital, he is home now and recovering.

The job you do everyday is so much more than a "job." You truly do protect and serve. We will be eternally grateful to you."

K. and D. (7/22/19)

Re: Ofc. K. Lewis

"I wanted to thank you for a traffic stop. My 23-year old daughter was driving some friends home and you stopped her for not coming to a complete stop. I know you were 'just doing your job' with that first portion of the stop but your additional police work with this routine stop was greatly appreciated. I wanted to say thank you...for the follow up after you had her pulled over.

[Due to a CPO from a dangerous situation many years ago, you took the time to ensure their safety as well]

It makes me feel so much better to know I have others helping to make sure she is safe, as well....Thank you for your many years of service and all you do for both our community and our victims. I personally appreciate you."

A. (7/5/19)

Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Response Times					
Priority 1 Calls Only	2019 JULY	# of Calls	2019 YTD	2018 YTD	2017 Benchmark
Dispatch to Arrival	5.27	85	5.20	N/A	5.56

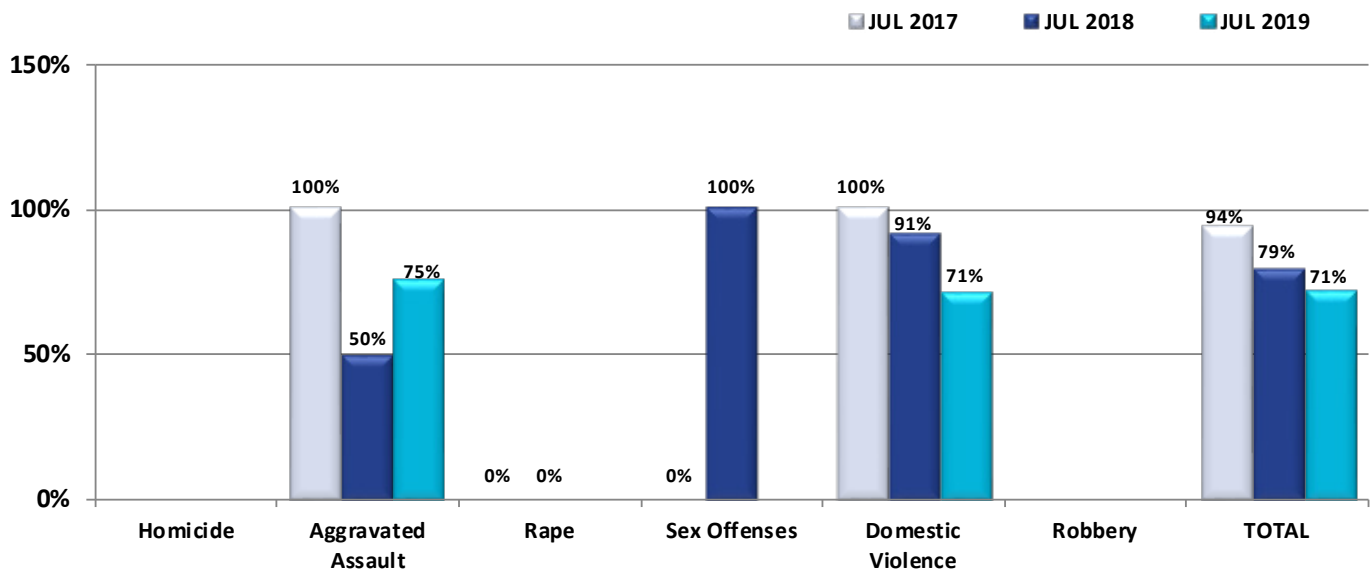
Persons Crime					
Crime Offense	2019 JULY	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Homicide	0	0	0	0%	0
Rape	0	1	11	-91%	8
Sex Offenses	0	12	14	-14%	19
Domestic Violence	24	111	159	-30%	157
Aggravated Assault	4	8	11	-27%	12
Robbery	0	1	2	-50%	5
Total Persons Crimes	28	133	197	-32%	201
Property Crime					
Crime Offense	2019 JULY	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Burglary	15	56	59	-5%	61
Fraud/Forgery	5	259	122	112%	77
Motor Vehicle Theft	7	34	32	6%	30
Theft from Motor Vehicle	0	45	22	105%	27
Theft	52	392	319	23%	333
Vandalism	27	181	178	2%	202
Total Property Crimes	106	967	732	32%	730
TOTAL ALL CRIMES (Person/Property)	134	1,100	929	18%	931

Priority 1: Crime (continued)

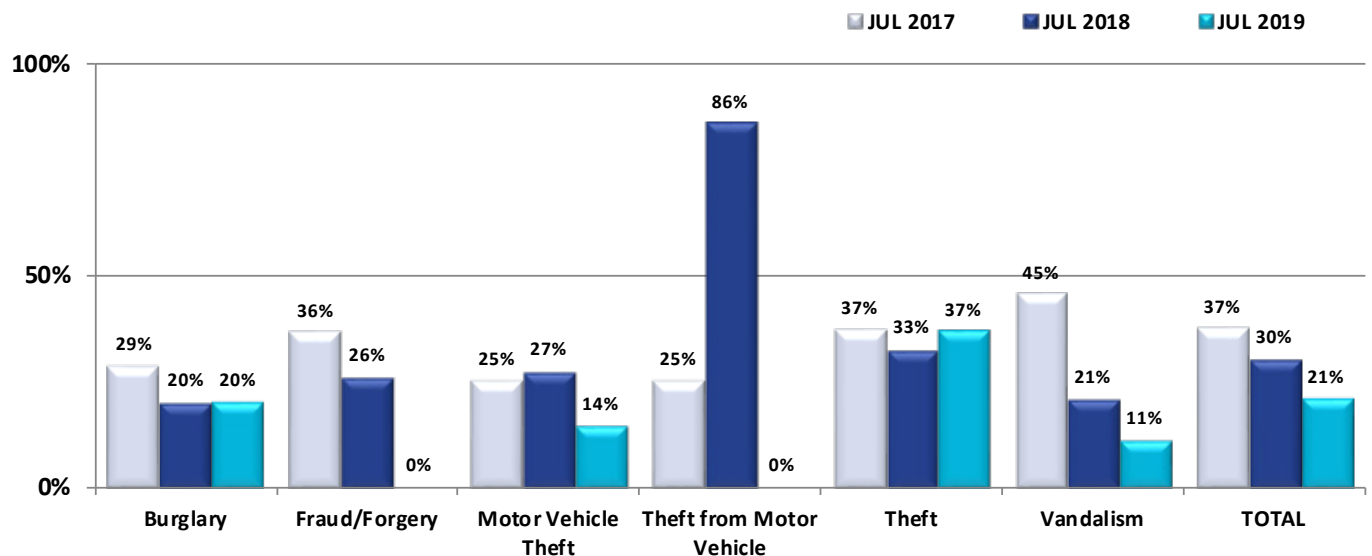


Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

Persons Crime Clearance Rates (2017-2019 Year-to-Date Comparison)



Property Crime Clearance Rates (2017-2019 Year-to-Date Comparison)



*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

Priority 1: Crime (continued)

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)					
Activity	2019 JULY	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Cases assigned - Staff Advocates	28	162	157	3%	104
Cases assigned - Volunteer Advocates	8	72	87	-17%	78
Total cases assigned	36	234	244	-4%	182
Total victims served	78	437	501	-13%	286
Total office hours	2	27	128	-79%	186
Total call out hours	28	151	126	20%	149



The Victim Assistance Volunteer Academy will be held in September. A number of candidates have been recruited, interviewed, and are currently undergoing background checks.

The law enforcement victim assistance programs in Douglas County collectively organize and provide training for 25 to 30 volunteers. This collaboration allows us to bring in expert trainers over a 5-week period. This year, we will also have volunteers from Elbert County Sheriff, Elizabeth, and Glendale police departments in attendance.

Priority 2: Traffic Safety



Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes					
Crash Type	2019 JULY	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Fatality	0	0	1	-100%	1
Injury	1	22	16	38%	30
Non-Injury	82	477	547	-13%	448
Traffic Crash Total	83	499	564	-12%	479
Traffic Enforcement					
Traffic Type	2019 JULY	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Driving Under the Influence (DUI)	9	59	76	-22%	105
Traffic Citations Departmentwide					
Call Type	2019 JULY	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Traffic Tickets Issued	86	1,046	931	12%	1,222
Written Warnings	130	1,471	1,933	-24%	2,992
Total Traffic Stops	448	3,695	3,658	1%	5,169

Note: Total traffic stops includes municipal and state traffic stops.



Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% change from prior year
2019	4	79	0.051	89.9%
2018	2	75	0.026	-35.1%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%
2015	5	67	0.075	21.3%
2014	4	65	0.062	-20.0%
Training Hours				
Topics	2019 JULY	2019 YTD	2018 YTD	% change 2018 - 2019
Total Hours	738	6,422	6,077	5.69%
Types of Trainings			Total Hours: 738	
External Training			41	
Firearms Qualification			10	
Mini-skills Training			157	
Overlap Training			530	
Accomplishments / Recognition				
Type	2019 JULY	2019 YTD	2018 YTD	% change 2018 - 2019
Compliments	6	32	31	3.2%
Recognition / Awards	11	52	32	63.0%

Priority 4: Prepare for Future Growth



Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

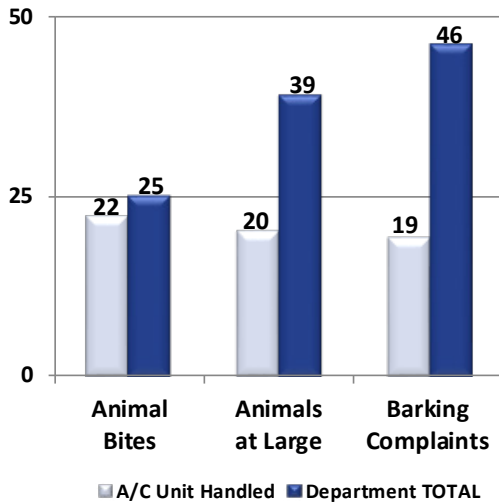
Calls for Service (CFS)					
Calls for Service (CFS) Per officer / Per 1st Responder	2019 JULY 77 OFC /53	2019 YTD 77 OFC /53	2018 TOTAL 75 OFC/ 51	2017 TOTAL 73 OFC / 52	2017 Benchmark Monthly Estimate
CFS TOTAL, includes self-initiated (SI)	5,369	41,032	41,120	43,215	n/a
CFS, excludes self-initiated (SI)	2,411	14,379	15,169	14,780	6,367
Per 1,000 citizens		199.99	218.89	225.65	
CFS per officer, excludes SI		182.01	202.25	202.47	
CFS per 1st Responder, excludes SI		271.30	297.43	284.23	
Communication Unit					
Dispatch Times for Calls for Service (excluding self-initiated)	2019 JULY	2019 YTD			
Average Call Receipt to Dispatch Time (min)	4.93	5.21			

Downtown Liaison Officer (DLO)				
Call Type	CSO 2019 JULY	CSO 2019 YTD	CSO 2018 YTD	% change 2018 - 2019
Parking Enforcement/CFS	56	594	936	-36.5%
Parking Warnings	1	259	289	-10.4%
Parking Tickets	40	245	564	-56.6%
Counter Accident Reports	4	73	50	46.0%
VIN Verifications	19	246	218	12.8%

Note: The Downtown Liaison Officer (DLO) was previously the Community Service Officer (CSO).

Priority 4: Future Growth (continued)

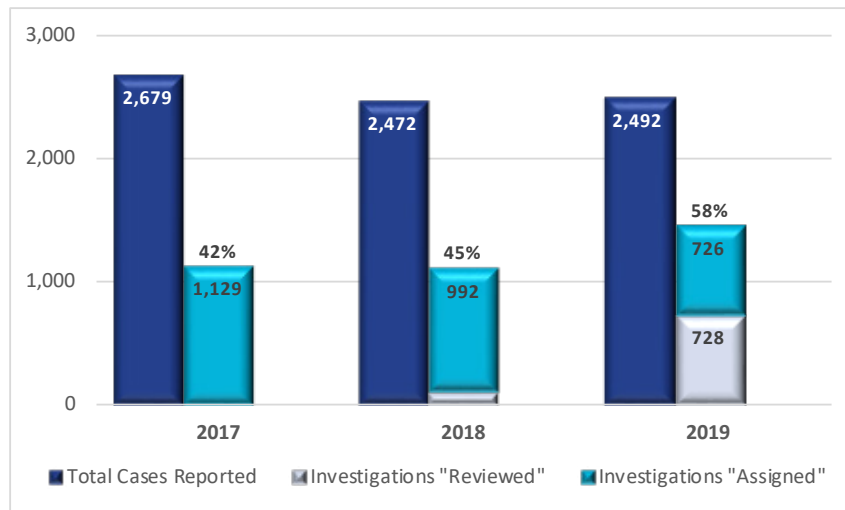
Animal Control Response Comparison JULY 2019



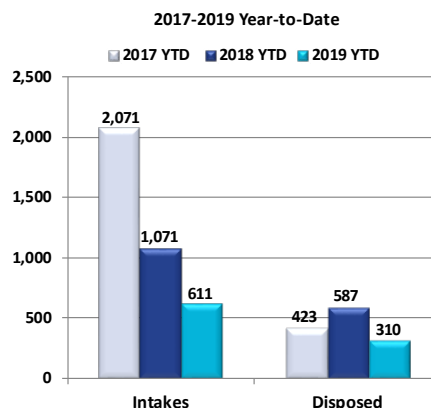
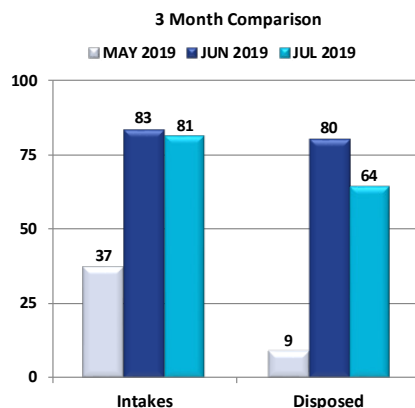
The ACU handled:

- 88 percent of animal bites
- 51 percent of animals at large
- 41 percent of barking complaints

Investigations Case Reports (2017-2019 Year-to-Date)



Property & Evidence



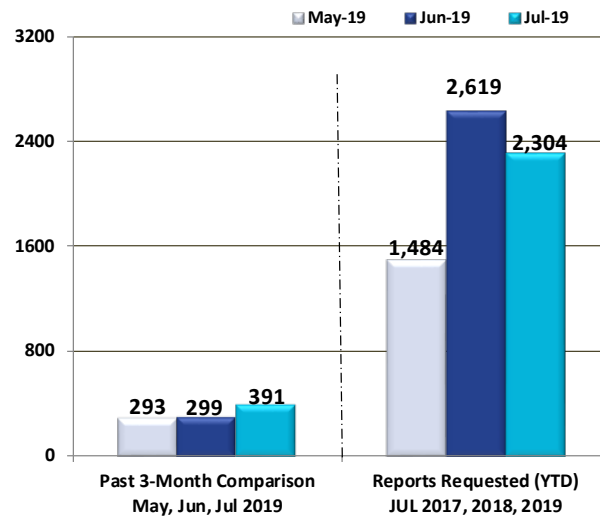
Priority 4: Future Growth (continued)



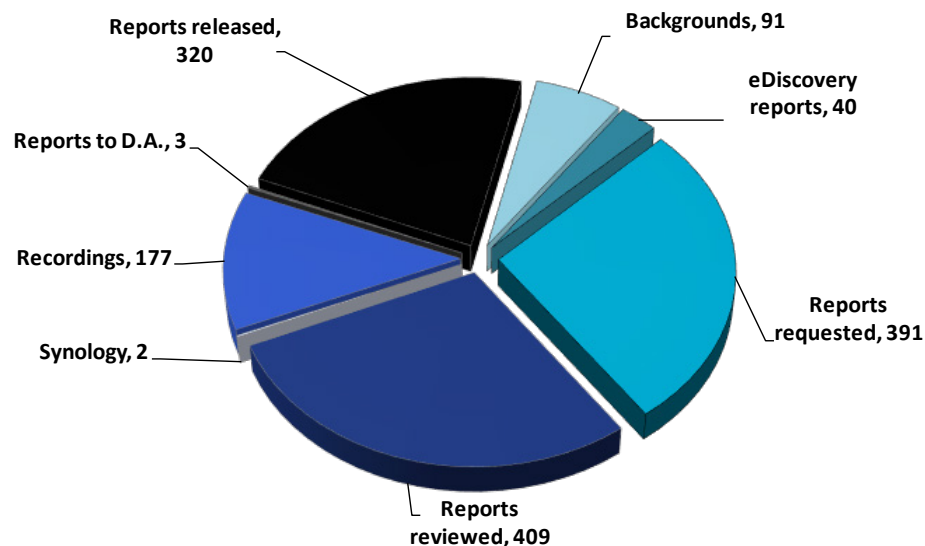
Records Unit

Monthly Workload	Backgrounds	eDiscovery reports	Reports requested	Reports reviewed	Synology	Recordings	Reports to D.A.	Reports released
JULY 2019	91	40	391	409	2	177	3	320
JULY 2018	95	40	260	252	4	85	18	214
% change 2018-2019	-4.2%	0.0%	50.4%	62.3%	-50.0%	108.2%	-83.3%	49.5%

Reports Requested Comparison Three-Month and Year-to-Date (2017-2019)



Records Unit Workload JULY 2019



Priority 5: Community Policing & Partnerships

Goal 1: Community engagement through outreach and education

Crime Prevention Programs				
Running Program Types	2019 JULY	2019 YTD	2018 YTD	% change 2018 - 2019
Crime Free Multi-Housing	0	20	18	11.1%
Crime Free Self-Storage	0	6	0	n/a
Rock Watch	12	346	0	n/a
CPTED (Crime Prevention)	1	3	0	n/a
Total	13	375	18	n/a
Volunteer Hours				
Units' Hours	2019 JULY	2019 YTD	2018 YTD	% change 2018 - 2019
Explorer Unit	211	1,577	1,657	-4.8%
Interns	0	0	0	n/a
Victim Advocates	340	3,287	2,830	16%
VIPS-Community Safety Vol.	401.8	2,086	1,327	57.2%
VIPS-Administrative	35	238.5	138.5	72.2%
Total	988	7,189	5,953	20.8%
Upcoming Special Events				
Type	Date	Time	Location	
Parrish Park Grand Opening	Aug. 17	11-1 pm	2020 Fiddle Rd (Low Meadows Blvd)	
Coffee with a Cop	Sep. 12	10-11 am	Millhouse, Philip S Miller Park	
Coffee with a Cop	Oct. 2	2-3 pm	River Walk, 115 N. Wilcox St.	
Coffee with a Cop	Nov. 14	8:30-9:30 am	McDonalds, 4999 Factory Shops	

Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)			
2019 JULY	Facebook	Twitter	Next Door
Total Audience	9,341	1,198	23,274
Number of Posts	55	23	16
Engagement Percentage	5.75%	6.26%	9.21
	Police	Fire	Town
Call outs/Incident Response	3	2	0
	TOTAL		
Media Inquiries	8		

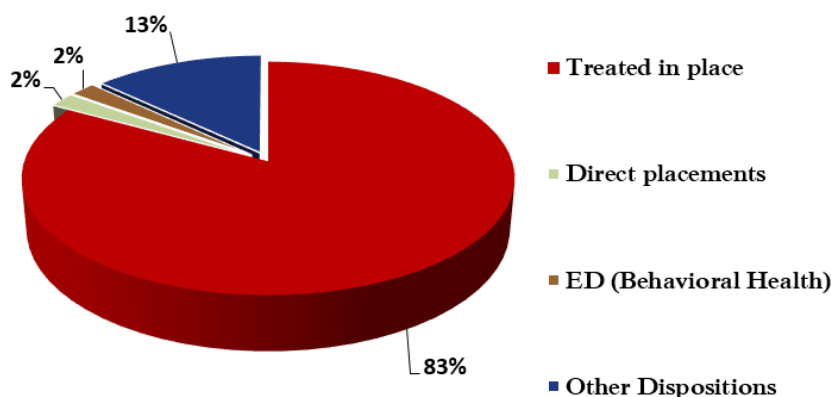
Priority 6: Technology, Equipment & Practices



Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT)				
Type	2019 JULY	2019 YTD	2018 YTD	% change 2018 - 2019
Mental Health Holds	2	37	34	8.8%
Follow-ups	40	321	324	-0.9%
Agency Assists	0	15	4	275.0%
Calls for Service (other)	34	206	314	-34.4%
Total Calls for Service	76	579	676	-14.3%

**Major Dispositions (CRT)
JULY 2019**



Domestic Violence Lethality Assessment Program (LAP)				
Type	2019 JULY	2019 YTD	2018 YTD	% change 2018 - 2019
Total LAP reports completed	11	74	89	-17%
High Risk	7	39	39	0%

The Lethality Assessment Program (LAP) tool is designed to reduce risks and save lives and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at LethalityAssessmentProgram.org

ePoliceReporting				
Type	2019 JULY	2019 YTD	2018 YTD	% change 2018 - 2019
Online reports received	28	129	151	-14.6%

Department Highlights

K9 Unit

Ronin and Officer Thompson

Patrol Deployments: 4

Officer Thompson and Ronin deployed four times in July.

- K9 assisted DCSO for officer protection for an out of control suspect on a traffic stop.
- K9 continued to assist them with a narcotics sniff of the vehicle.
- K9 assisted patrol with two warrant pick ups of potentially violent suspects.
- K9 assisted patrol with a building search of a residence. Officers were searching for a Department of Corrections escapee. The escapee was found hiding in the basement by K9. Suspect surrendered to K9 and was taken into custody.

Narcotics Deployments: 3

The K9 Unit also deployed three times for use in narcotics detection. Ronin alerted to a vehicle that had drug paraphernalia inside.

Training: 20 hours

Other notes of interest

The K9 Unit attended the Wag n' Wash Hounds for Heroes event to raise awareness and funds for working dogs.



Officer Thompson & Ronin

Wag n' Wash Hounds for Heroes



2019 COPS Camp



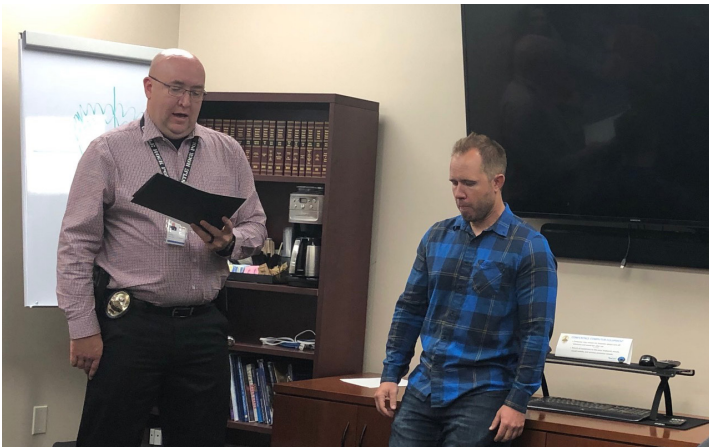
July Awards

Meritorious Unit



Cmdr. Varela presents to Disp. Walters & L. Elliott, Ofc. Body

Police Merit



Sgt. Collins presents to Det. Stamos

Meritorious Unit



Cmdr. Varela presents to Cpl Grandy

One-By-One Policing



Chief Cauley presents to Ofc. Dinges

Meritorious Unit & One-By-One



Chief Cauley presents two awards to Ofc. O'Donnell

Life Saving



Cmdr. Varela presents to Ofc. Body

VISION

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive.



MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.