

Castle Rock

POLICE DEPARTMENT



May 2019

One-By-One Policing

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive

One-by-one policing is Castle Rock Police Department's newly adopted vision and is a unique way of leading and serving people that is central to our mission of providing a safe and secure community. It is why we do what we do, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community **one-by-one**.

Maisy and Caleb received \$22 in tips from their lemonade stand (held the previous weekend). They wished to donate their tips to our police department. Cmdr. Lyons, Sgt. Collins, and PIO Cybert met with them and discussed the donation choices we had available. After careful contemplation, they chose the Books & Bears for victims of crime. Their dad was so proud of them - and so were we!

Maisy & Caleb
(5/29/19)



Sgt. Collins and Cmdr. Lyons with Maisy & Caleb

Sergeant Speaect observed one of the officers on his team (S. deLumeau) handing a homeless man a pair of his old boots, after noticing the male did not have any shoes. Thank you, Officer deLumeau for seeing a need and acting with compassion.

Sgt. Speaect
(5/6/19)

Good people - I just want to say thank you to your department, and specifically the officer (Sgt. Ruisi) who made a traffic stop about 10:00 am at the intersection of Front Street and Canyon Drive. This officer stopped a [driver] who failed to stop for me while I waited to use the crosswalk...[The driver] was traveling a bit faster than I thought [appropriate] for that area, and drove straight across the raised island for the traffic circle located at 3rd and Perry. [The driver] did not slow down until [hitting] the raised portion, and continued northbound, giving no regard to me standing on the curb waiting to cross east to west. In my opinion, [the driver] made no sincere effort to come to a full stop.

I was a little miffed...and did not even notice your officer who was waiting on 3rd Street to make a northbound turn onto Front St., until after he had made the turn behind her.

What did I see? This [driver] was pulled over! Sometimes there really is an officer right there when you need one! Please tell the officer involved, "Job well done" from a thankful citizen.

Thank you and thank you all for your service to our community.

David L.
(5/2/19)



Message from the Chief



Welcome to the Castle Rock Police Department's Monthly Report. The format of the report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community.

There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime

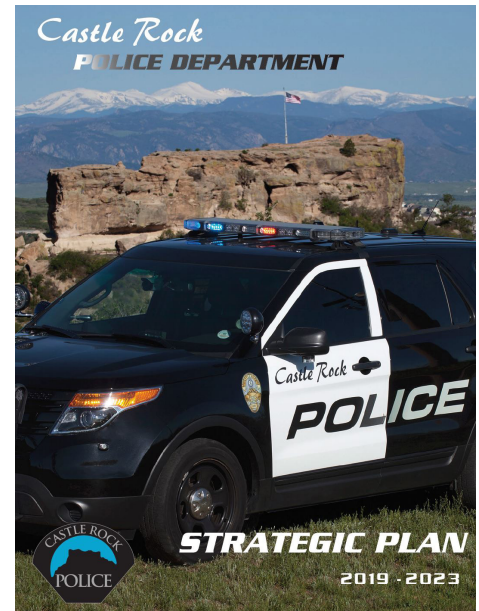
Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training



Read the entire [CRgov.com/PDplan](https://www.crgov.com/PDplan)

Chief Cauley presented the annual One-By-One Policing award to Officer Seth Morrissey at our May Awards Ceremony. As a member of the Community Partnership Unit, Officer Morrissey is directly intertwined in quality of life issues that directly affect our residents. His position gives him a unique lens to view the community and identify those in need of help. This requires someone who cares, takes the time, and effectively uses resources to make a difference. This is where Officer Morrissey confidently accepts the challenge. In the past year, he raised over \$75,000 dollars benefiting the citizens of Castle Rock, which supported Heroes and Helpers, St. Baldrick's and several other community programs that provide crucial resources to those in need. Officer Morrissey takes a personal stake in quality of life issues throughout the community. By quickly addressing these issues, he creates community support for our organization and sets a foundation for other officers to have an impact in their daily duties. More awards are shown on [page 15](#).

One-By-One Policing Award



Chief Cauley and Officer Morrissey

Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Response Times					
Priority 1 Calls Only	2019 MAY	# of Calls	2019 YTD	2018 YTD	2017 Benchmark
Dispatch to Arrival	4.59	79	5.10	5.07	5.56

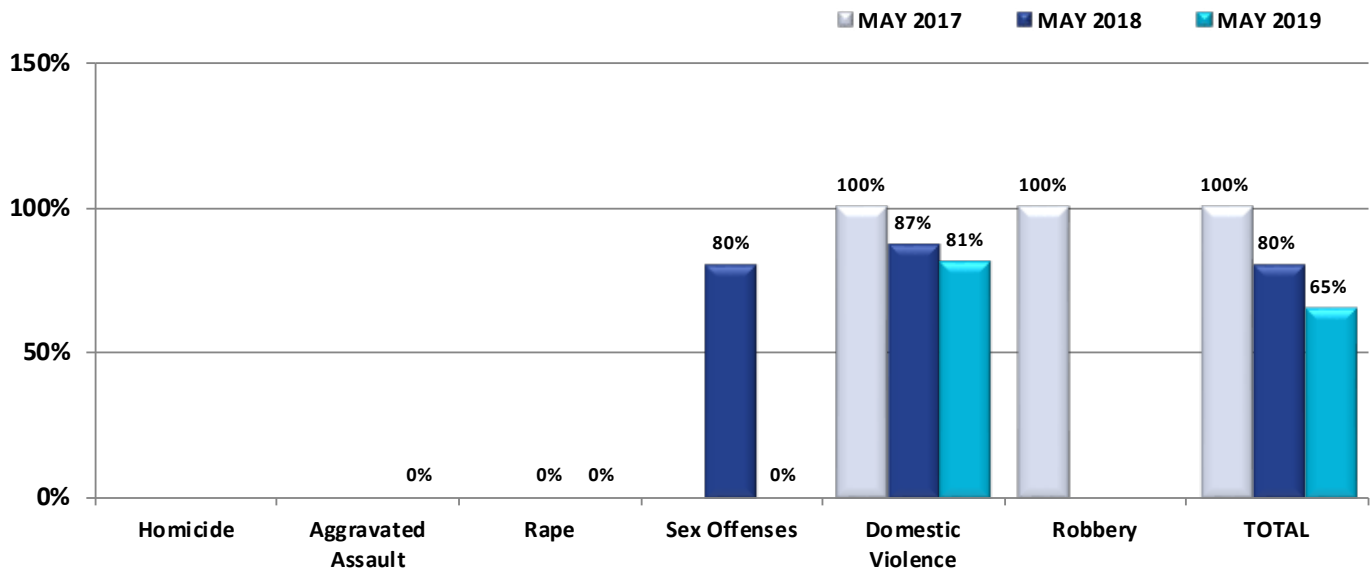
Persons Crime					
Crime Offense	2019 MAY	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Homicide	0	0	0	0%	0
Rape	1	1	8	-88%	8
Sex Offenses	2	11	10	10%	17
Domestic Violence	16	75	108	-31%	101
Aggravated Assault	1	4	5	-20%	10
Robbery	0	0	2	-100%	5
Total Persons Crimes	20	91	133	-32%	141
Property Crime					
Crime Offense	2019 MAY	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Burglary	5	30	42	-29%	39
Fraud/Forgery	10	182	79	130%	56
Motor Vehicle Theft	2	22	19	16%	21
Theft from Motor Vehicle	2	28	15	87%	19
Theft	69	294	225	31%	244
Vandalism	19	116	124	-6%	140
Total Property Crimes	107	672	504	33%	519
TOTAL ALL CRIMES (Person/Property)	127	763	637	20%	660

Priority 1: Crime (continued)

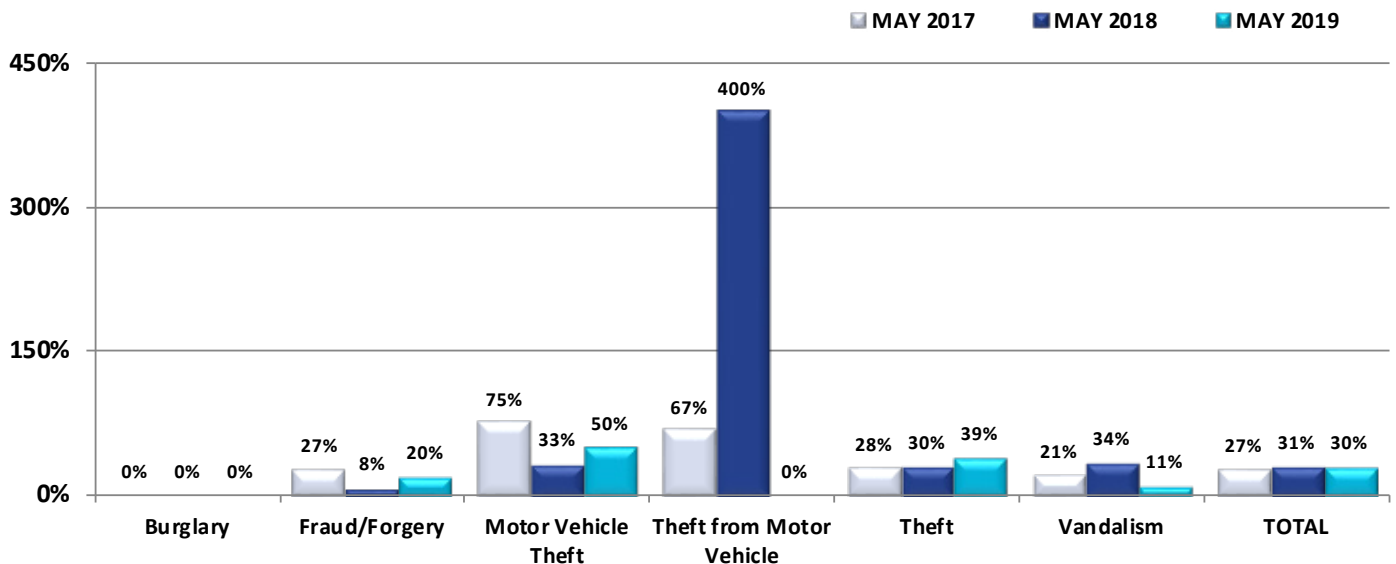


Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

Persons Crime Clearance Rates (2017-2019 Year-to-Date Comparison)



Property Crime Clearance Rates (2017-2019 Year-to-Date Comparison)



*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

Priority 1: Crime (continued)

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)					
Activity	2019 MAY	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Cases assigned - Staff Advocates	31	119	117	1.71%	65
Cases assigned - Volunteer Advocates	7	52	55	-5.45%	48
Total cases assigned	38	171	172	-0.58%	113
Total victims served	61	316	326	-3.07%	174
Total office hours	5	21	116	-81.90%	134
Total call out hours	45	120	82	46.34%	105

CRPD's Victim Assistance Unit was honored to answer the request for assistance in the aftermath of the tragic shooting at the STEM school in Highlands Ranch. Volunteers and staff assisted at the reunification center comforting parents and children. In the days following this traumatic event, Coordinator Lewis and some of our Victim Advocate volunteers arrived to volunteer at the St. Andrews church (resource center) where the STEM community gathered. As advocates, we continued to provide support to the families seeking a place of peace and resources.

Volunteer Spotlight:

Linda Maes-Shipley completed the Victim Assistance Academy in November 2018. Six years ago, she moved to Castle Rock. Linda graduated from Barnes Business College for Managerial Accounting and continued her education at Colorado Women's College. She has worked in the Finance/ Real Property Industry for several large corporations; was a Zeta Rho (Denver Chapter) member of the Colorado ESA Foundation that raises funds for local charities, and served as a state reporter for St. Jude's. Linda has volunteered for Habitat for Humanity, Hawk Quest, and Friends of Castlewood Canyon State Park where she served as a board member and treasurer for three years. In addition to her current work as a CRPD advocate, Linda also volunteers for the Douglas/Elbert Help and Hope Center.



Ms. Maes-Shipley, VA Volunteer

Priority 2: Traffic Safety



Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes					
Crash Type	2019 MAY	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Fatality	0	0	1	-100%	1
Injury	2	15	13	15%	19
Non-Injury	63	336	390	-14%	311
Traffic Crash Total	65	351	404	-13%	331
Traffic Enforcement					
Traffic Type	2019 MAY	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Driving Under the Influence (DUI)	11	32	45	-29%	64
Traffic Citations Departmentwide					
Call Type	2019 MAY	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Traffic Tickets Issued	315	849	580	46%	981
Written Warnings	293	1,200	1,403	-14%	2,579
Total Traffic Stops	493	2,811	2,557	10%	4,296

Note: Total traffic stops includes municipal and state traffic stops.



Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% change from prior year
2019	1	77	0.013	-51.3%
2018	2	75	0.026	-35.1%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%
2015	5	67	0.075	21.3%
2014	4	65	0.062	-20.0%
Training Hours				
Topics	2019 MAY	2019 YTD	2018 YTD	% change 2018 - 2019
Total Hours	817.5	3,298.18	4,351.50	-24.2%
Types of Trainings			Total Hours: 817.5	
Cirsa airborne pathogens			42.0	
Critical Knowledge Training			1.0	
External Training			244.5	
Overlap training			530.0	
Accomplishments / Recognition				
Type	2019 MAY	2019 YTD	2018 YTD	% change 2018 - 2019
Compliments	3	25	24	4.2%
Recognition / Awards	18	41	28	46.4%

Priority 4: Prepare for Future Growth



Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

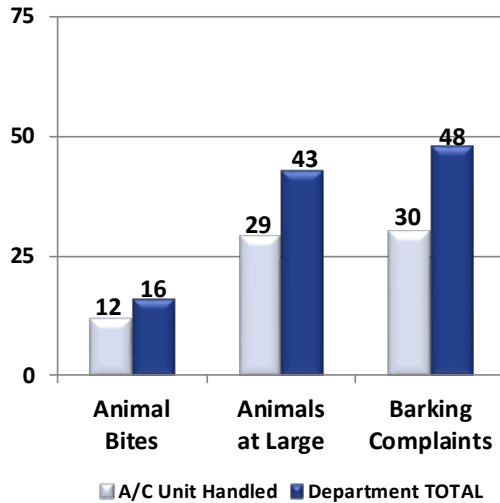
Goal 3: Evaluate an efficient method of delivering service to newly developed areas

Calls for Service (CFS)					
Calls for Service (CFS) Per officer / Per 1st Responder	2019 MAY 77 OFC /53	2019 YTD 77 OFC /53	2018 TOTAL 75 OFC/ 51	2017 TOTAL 73 OFC / 52	2017 Benchmark Monthly Estimate
CFS TOTAL, includes self-initiated (SI)	6,436	30,401	29,454	32,048	n/a
CFS, excludes self-initiated (SI)	2,071	9,777	10,397	9,956	6,367
Per 1,000 citizens		135.98	150.03	152.00	
CFS per officer, excludes SI		126.97	138.63	136.38	
CFS per 1st Responder, excludes SI		184.47	203.86	191.46	
Communication Unit					
Dispatch Times for Calls for Service (excluding self-initiated)	2019 MAY	Statistic not available due to issues within DSS report			
Average Call Receipt to Dispatch Time (min)	n/a				

Community Service Officer (CSO)				
Call Type	CSO 2019 MAY	CSO 2019 YTD	CSO 2018 YTD	% change 2018 - 2019
Parking Enforcement/CFS	15	469	640	-26.7%
Parking Warnings	6	254	169	50.3%
Parking Tickets	6	168	538	-68.8%
Counter Accident Reports	16	62	43	44.2%
VIN Verifications	42	188	144	30.6%

Priority 4: Future Growth (continued)

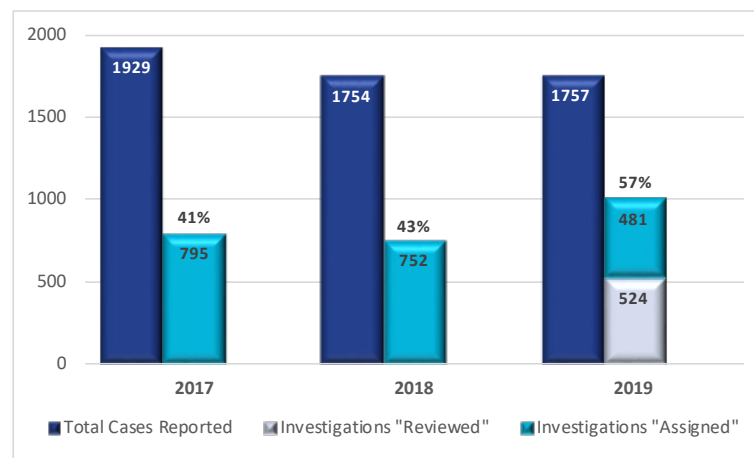
Animal Control Response Comparison MAY 2019



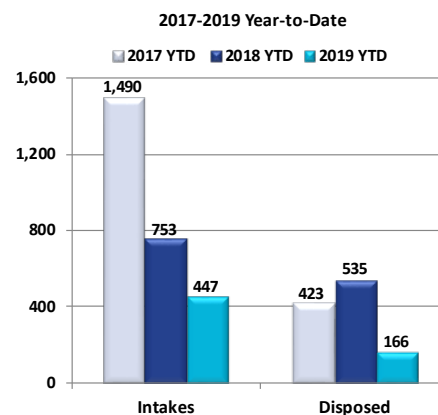
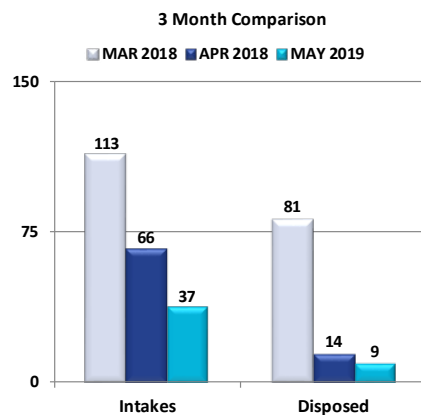
The ACU handled:

- 75 percent of animal bites
- 67 percent of animals at large
- 63 percent of barking complaints

Investigations Case Reports (2017-2019 Year-to-Date)



Property & Evidence



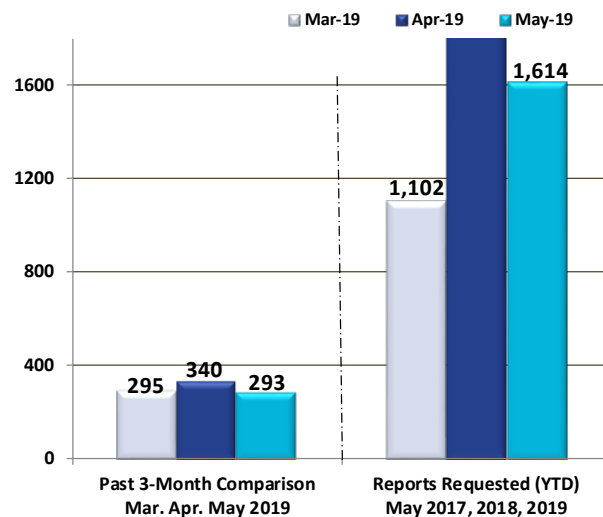
Priority 4: Future Growth (continued)



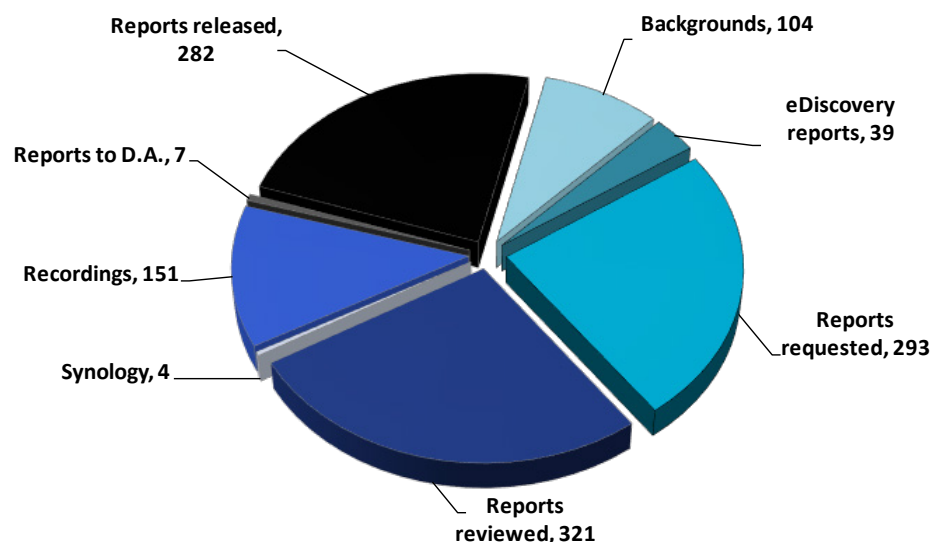
Records Unit

Monthly Workload	Backgrounds	eDiscovery reports	Reports requested	Reports reviewed	Synology	Recordings	Reports to D.A.	Reports released
MAY 2019	104	39	293	321	4	151	7	282
MAY 2018	95	76	364	365	4	146	10	258
% change 2018-2019	9.5%	-48.7%	-19.5%	-12.1%	0.0%	3.4%	-30.0%	9.3%

Reports Requested Comparison Three-Month and Year-to-Date (2017-2019)



Records Unit Workload MAY 2019



Priority 5: Community Policing & Partnerships

Goal 1: Community engagement through outreach and education

Crime Prevention Programs				
Running Program Types	2019 APR	2019 YTD	2018 YTD	% change 2018 - 2019
Crime Free Multi-Housing	0	19	18	%
Crime Free Self-Storage	0	6	0	n/a
Rock Watch	58	326	0	n/a
CPTED (Crime Prevention)	1	2	0	n/a
Total	59	353	18	n/a
Volunteer Hours				
Units' Hours	2019 MAY	2019 YTD	2018 YTD	% change 2018 - 2019
Explorer Unit (inc. Apr. 2019 hrs)	265	1,136	1,130	0.5%
Interns	0	0	0	n/a
Victim Advocates	515	2,549	2,171	0.17%
VIPS-Community Safety Vol.	295	1,273	929	37%
VIPS-Administrative	19	153.25	102.5	49.5%
Total				
Upcoming Special Events				
Type	Date	Time	Location	
Car Show	6/15/19	10-3 pm	Wilcox Square, Downtown	
Bike to Work day	6/26/19	6-10 am	Festival Park, Downtown	
Coffee with a Cop	7/11/19	2-3 pm	The Grange, 3692 Meadows Blvd.	
Coffee with a Cop	8/7/19	9-10 am	Pegasus, 313 Jerry St.	

Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)			
2019 MAY	Facebook	Twitter	Next Door
Total Audience	8,932	1,076	22,333
Number of Posts	57	27	17
Engagement Percentage	12.09	17.47	15.27
	Police	Fire	Town
Call outs/Incident Response	5	1	0
	TOTAL		
Media Inquiries	8		

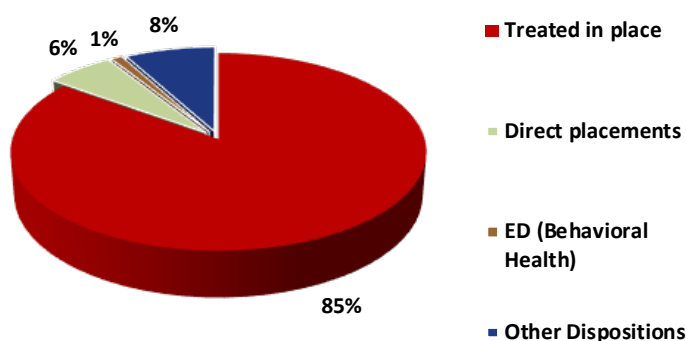
Priority 6: Technology, Equipment & Practices



Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT)				
Type	2019 MAY	2019 YTD	2018 YTD	% change 2018 - 2019
Mental Health Holds	6	32	26	23.1%
Follow-ups	50	246	210	17.1%
Agency Assists	0	15	4	275.0%
Calls for Service (other)	37	156	245	-36.3%
Total Calls for Service	93	449	485	-7.4%

Major Dispositions (CRT)
MAY 2019



Domestic Violence Lethality Assessment Program (LAP)				
Type	2019 MAY	2019 YTD	2018 YTD	% change 2018 - 2019
Total LAP reports completed	7	51	59	-14%
High Risk	5	25	26	-4%

The Lethality Assessment Program (LAP) tool is designed to reduce risks and save lives and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at LethalityAssessmentProgram.org

ePoliceReporting				
Type	2019 MAY	2019 YTD	2018 YTD	% change 2018 - 2019
Online reports received	20	78	111	-29.7%

Department Highlights

K9 Unit

Ronin and Officer Thompson

Patrol Deployments: 3

Officer Thompson and Ronin were deployed three times in May.

Narcotics Deployments: 1

The K9 Unit also deployed once for use in a narcotics detection and located .15 grams of methamphetamines in a vehicle.

Training: 20 hours

Other notes of interest

Ronin and Officer Thompson conducted two demonstrations this month. One for First United Methodist Church group and the Kids Night Out at Monument Police Department.

Officer Thompson stopped to say hello to a few kids while he and Ronin were on patrol. He found out the young boy in the group was celebrating his birthday. Officer Thompson happened to have a stuffed K9 dog to present as a gift!



Officer Thompson & Ronin

K9 Unit



Photo courtesy of Ashley Carter

Explorer Unit



Explorers (left-right): Bovilsky, Burger, Rose & Benner assisting in May's monthly officer training

Annual Award Ceremony

Below are photos from our annual awards ceremony presented on Friday, May 17.



Congratulations Everyone!

Photos by Nick Lucey

VISION

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive.



MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.