

*Castle Rock*

***POLICE DEPARTMENT***



***April 2019***

# One-By-One Policing

*To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive*

**One-by-one policing** is Castle Rock Police Department's newly adopted vision and is a unique way of leading and serving people that is central to our mission of providing a safe and secure community. It is why we do what we do, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community **one-by-one**.

*"This evening my wife had a problem with her car (the left front wheel fell off). She managed to get the car off of 5th street onto Sunset Drive. An outstanding CRPD officer "A. Whyte" arrived on scene and helped with traffic control, and more importantly ordered a tow to get her car out of the street. Our "roadside assistance" told us it would be 2-3 hours for a tow, with the assistance of CRPD and patrolman Whyte they showed up in about 20 minutes.*

*Thanks go to patrolman Whyte, and CRPD's service to the community for their help. Nobody was hurt, the only damage was to my wife's vehicle, but the concern and help offered by patrolman Whyte was exemplary of what we would expect from our police department. Thank you CRPD!"*

Randy R. (4/7/19)



eDCSD Elementary surprises department with coffee-donuts-cupcakes!

On April 9, the ARC Thrift organization gifted the department with water and snacks. They choose a different police agency each month to thank them for their service in the community.



*Chief, I wanted to let you know about two of your men who went way above and beyond last night. We had a mom come in by ambulance for [a medical issue] last night in pretty bad shape. She had her 6 year old daughter with her, and no one to come and get the kiddo. I called dispatch to see what resources were available to help this family. [Sgt] Grafner and [Ofc] Dinges came right over and were wonderful. [Both officers] reassured the patient and offered to drive the 6 year old to her grandmother's house outside of Sedalia. The Mom agreed to it and the kiddo even got to "Whoop" the siren! It made her day... We always appreciate how responsive your team is any time we call, but I wanted to share what great people you have working there.*

Nurse Christine Centura, 4/24/19



# Message from the Chief



Welcome to the Castle Rock Police Department's Monthly Report. The format of the monthly report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to monitor how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor the main sections of the monthly report and will be updated each month. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community.

There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime

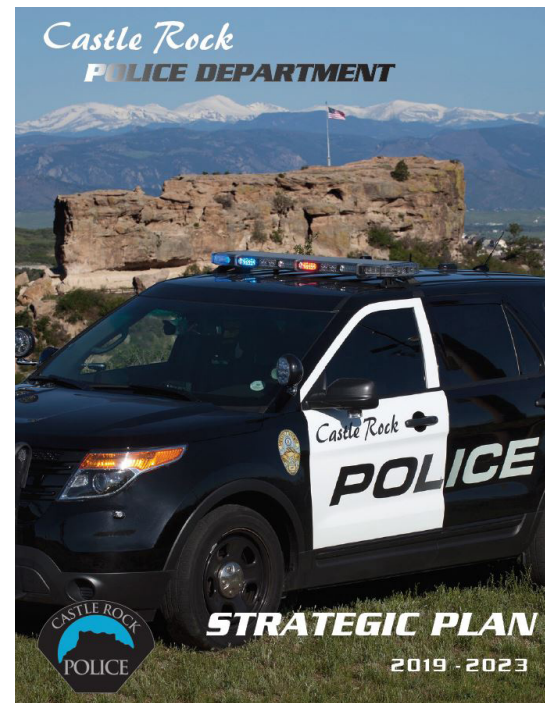
Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training



Read the entire [CRgov.com/PDplan](https://www.castlerockgov.com/PDplan)

# Priority 1: Crime

**Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security**

Response Times					
Priority 1 Calls Only	2019 APR	# of Calls	2019 YTD	2018 YTD	2017 Benchmark
Dispatch to Arrival	5.28	80	5.13	5.05	5.56

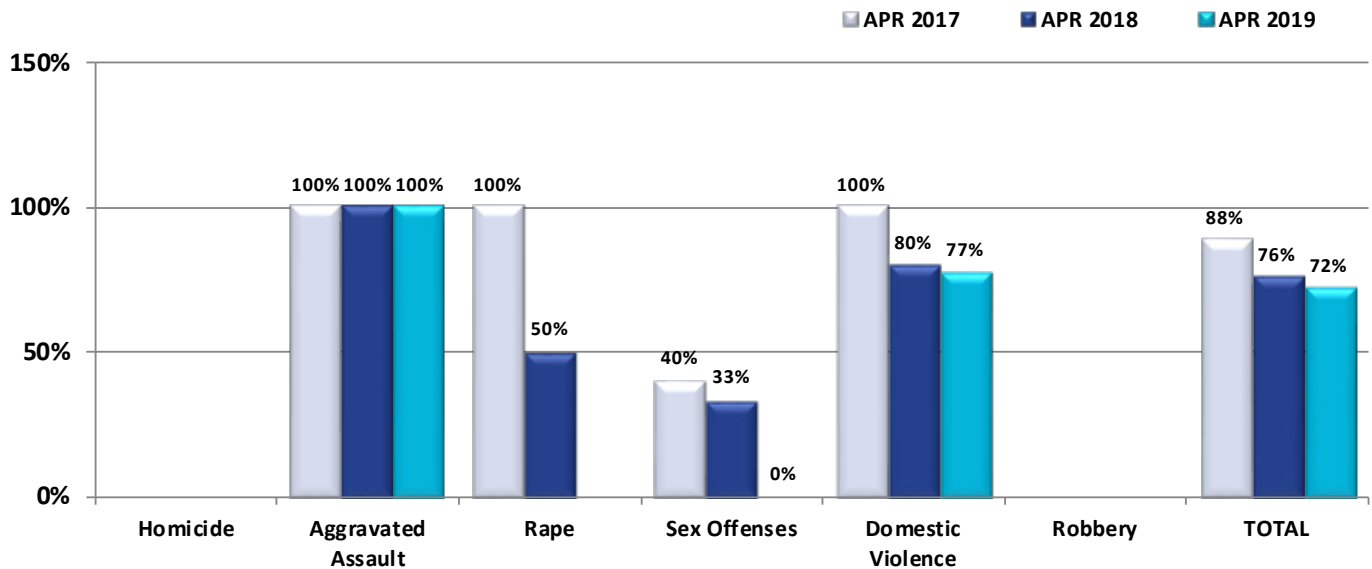
Persons Crime					
Crime Offense	2019 APR	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Homicide	0	0	0	0%	0
Rape	0	0	6	-100%	8
Sex Offenses	3	10	5	100%	17
Domestic Violence	23	70	87	-20%	87
Aggravated Assault	1	4	5	-20%	10
Robbery	0	0	2	-100%	4
<b>Total Persons Crimes</b>	<b>27</b>	<b>84</b>	<b>105</b>	<b>-20%</b>	<b>126</b>
Property Crime					
Crime Offense	2019 APR	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Burglary	3	26	36	-28%	35
Fraud/Forgery	7	153	66	132%	45
Motor Vehicle Theft	7	21	16	31%	17
Theft from Motor Vehicle	0	20	15	33%	16
Theft	58	232	181	28%	188
Vandalism	21	96	95	1%	106
<b>Total Property Crimes</b>	<b>96</b>	<b>548</b>	<b>409</b>	<b>34%</b>	<b>407</b>
<b>TOTAL ALL CRIMES (Person/Property)</b>	<b>96</b>	<b>548</b>	<b>409</b>	<b>34%</b>	<b>407</b>

# Priority 1: Crime (continued)

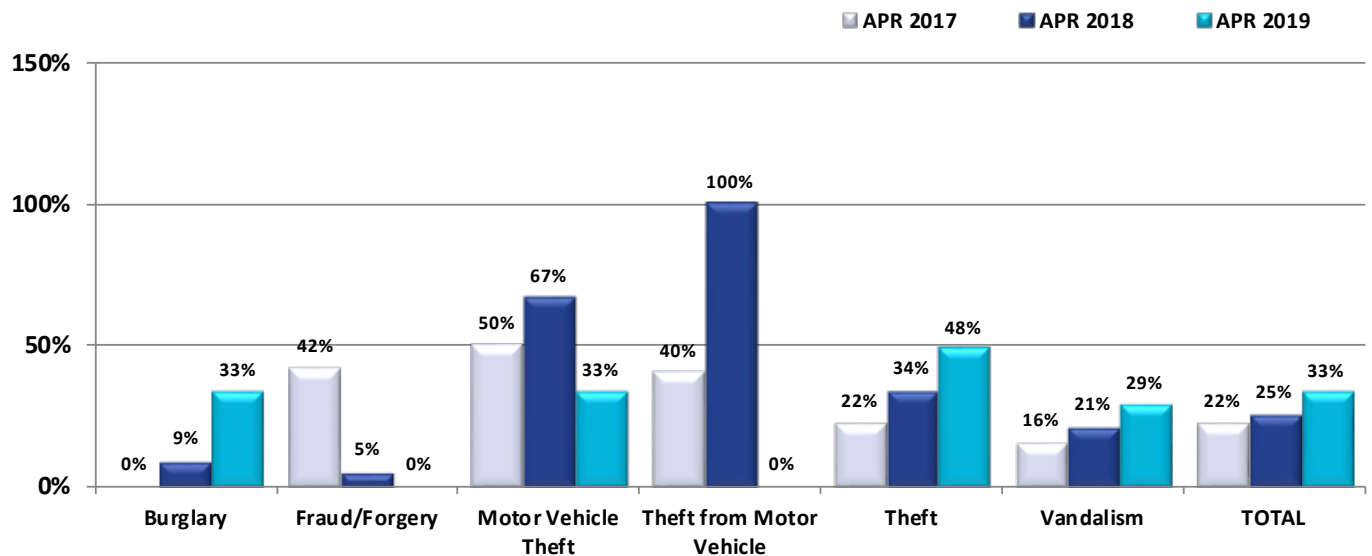


**Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders**

## Persons Crime Clearance Rates (2017-2019 Year-to-Date Comparison)



## Property Crime Clearance Rates (2017-2019 Year-to-Date Comparison)



\*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.



# Priority 1: Crime (continued)

## Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)					
Activity	2019 APR	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Cases assigned - Staff Advocates	22	88	90	-2%	53
Cases assigned - Volunteer Advocates	7	45	50	-10%	43
Total cases assigned	29	133	140	-5%	96
Total victims served	47	255	259	-2%	137
Total office hours	0	16	93	-83%	105
Total call out hours	8	75	68	10%	77

Our volunteer of seven years, Michelle Karol, was recently honored at the District Attorney's Victims' Rights Week Award Ceremony for her volunteer service. Michelle has been on call an average of 580 hours a year. In addition to responding to call outs, Michelle is now a field training victim advocate (FTVA). Paired with a new volunteer, Michelle offers support, wisdom, and guidance through the training period of a new advocate. As a mentor to others, she reminds the team of self-care techniques and how vital mental survival skills are to continue serving others. Michelle credits her empathy skills to Colorado Organization for Victim Assistance (COVA) and seizing every opportunity she can to learn more. "You never know when the information you take in at COVA will be helpful to people," she says. "Once I start talking about it, I get so excited and passionate I don't shut up." We had a full table at the event to celebrate with Michelle.



VA Volunteer Karol



VAC Lewis, VA Bunker-Marrese, VA Gorrell, VA Karol, VA Advocate Davenport, Commander Gorman, and VA Maes-Shipley

# Priority 2: Traffic Safety



## Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes					
Crash Type	2019 APR	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Fatality	0	0	1	-100%	1
Injury	3	13	10	30%	14
Non-Injury	55	273	295	-7%	237
<b>Traffic Crash Total</b>	<b>58</b>	<b>286</b>	<b>306</b>	<b>-7%</b>	<b>252</b>
Traffic Enforcement					
Traffic Type	2019 APR	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Driving Under the Influence (DUI)	5	31	45	-31%	64
Traffic Citations Departmentwide					
Call Type	2019 APR	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Traffic Tickets Issued	140	524	324	62%	737
Written Warnings	208	907	896	1%	2,124
<b>Total Traffic Stops</b>	<b>493</b>	<b>1,940</b>	<b>1,600</b>	<b>21%</b>	<b>3,453</b>

Note: Total traffic stops includes municipal and state traffic stops.



# Priority 3: Employees

**Goal 1: Attract and retain the highest quality employees**

**Goal 2: Train and develop employees**

**Goal 3: Recognize employee accomplishments**

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2019	1	77	0.013	-51.3%
2018	2	75	0.026	-35.1%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%
2015	5	67	0.075	21.3%
2014	4	65	0.062	-20.0%
Training Hours				
Topics	2019 APR	2019 YTD	2018 YTD	% change 2018 - 2019
Total Hours	380.5	2,133.54	3,566.50	-40.2%
Types of Trainings			Total Hours: 380.5	
External training			120.5	
Officer Wellness			260	
Accomplishments / Recognition				
Type	2019 APR	2019 YTD	2018 YTD	% change 2018 - 2019
Compliments	7	22	21	4.8%
Recognition / Awards	2	23	n/a	n/a



# Priority 4: Prepare for Future Growth



**Goal 1: Monitor Townwide population growth estimates**

**Goal 2: Monitor Police Department workload**

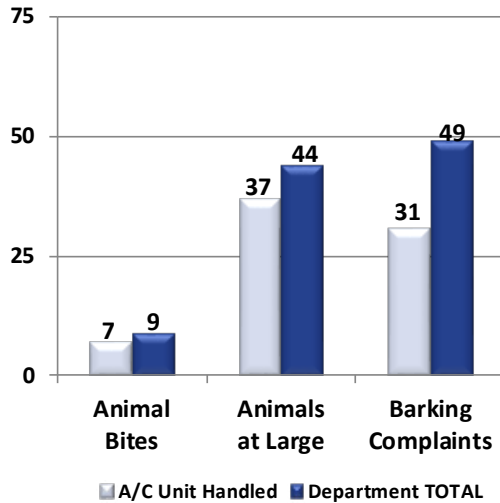
**Goal 3: Evaluate an efficient method of delivering service to newly developed areas**

Calls for Service (CFS)					
Calls for Service (CFS) Per officer / Per 1st Responder	2019 APR 77 OFC /53	2019 YTD 77 OFC /53	2018 TOTAL 75 OFC/ 51	2017 TOTAL 73 OFC / 52	2017 Benchmark Monthly Estimate
CFS TOTAL, includes self-initiated (SI)	6,251	23,965	22,256	25,543	n/a
CFS, excludes self-initiated (SI)	1,988	7,706	8,099	7,614	6,367
Per 1,000 citizens	27.65	107.18	116.87	116.24	n/a
CFS per officer, excludes SI	25.82	100.08	107.99	104.3	n/a
CFS per 1st Responder, excludes SI	37.51	145.40	158.80	146.42	n/a
Communication Unit					
Dispatch Times for Calls for Service (excluding self-initiated)	2019 APR	2019 YTD			
Average Call Receipt to Dispatch Time (min)	4.97	4.95			

Community Service Officer (CSO)				
Call Type	CSO 2019 APR	CSO 2019 YTD	CSO 2018 YTD	% change 2018 - 2019
Parking Enforcement/CFS	99	454	497	-8.7%
Parking Warnings	49	248	135	83.7%
Parking Tickets	38	162	326	-50.3%
Counter Accident Reports	5	45	37	21.6%
VIN Verifications	31	146	134	9.0%

# Priority 4: Future Growth (continued)

## Animal Control Response Comparison APR. 2019



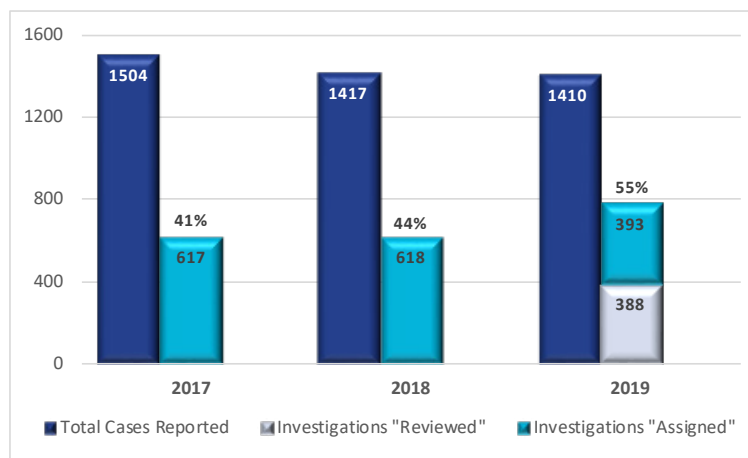
The ACU handled:

78 percent of animal bites

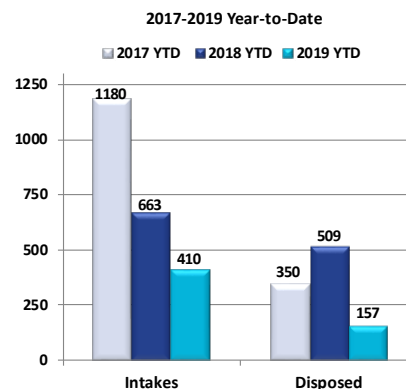
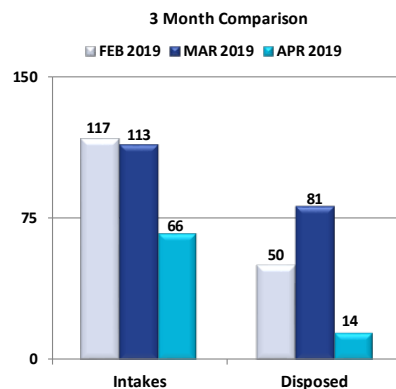
84 percent of animals at large

63 percent of barking complaints

## Investigations Case Reports (2017-2019 Year-to-Date)



## Property & Evidence



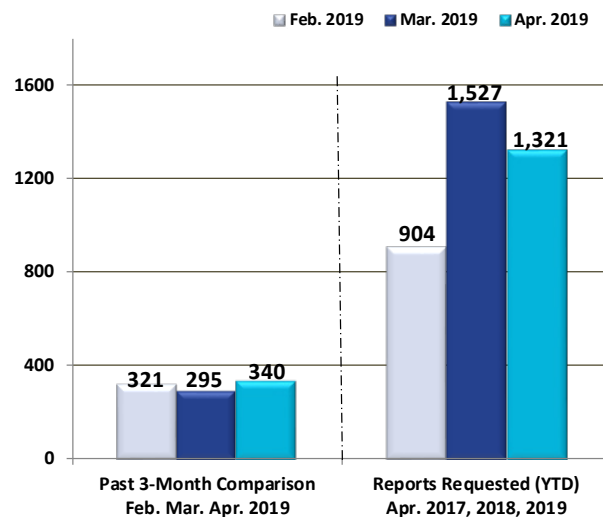
# Priority 4: Future Growth (continued)



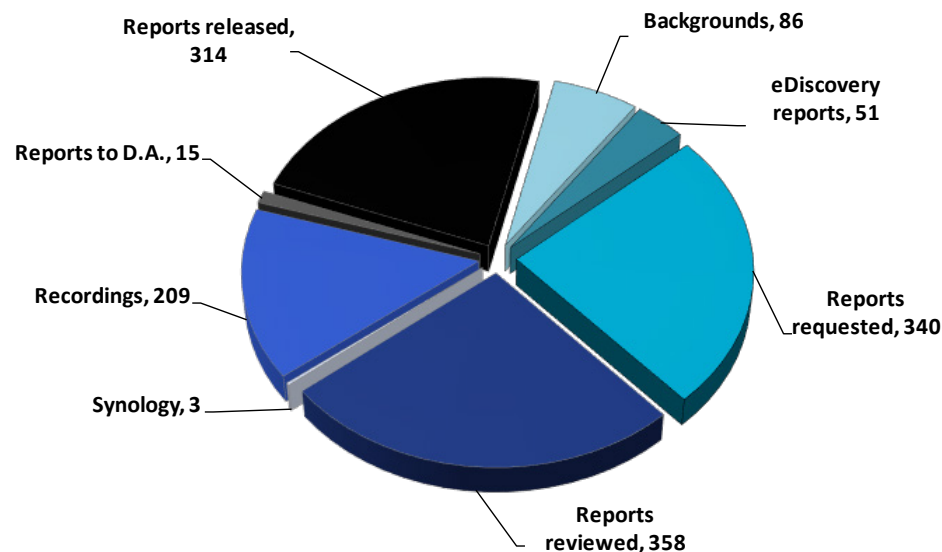
## Records Unit

Monthly Workload	Backgrounds	eDiscovery reports	Reports requested	Reports reviewed	Synology	Recordings	Reports to D.A.	Reports released
APR 2019	86	51	340	358	3	209	15	314
APR 2018	93	63	360	396	18	117	11	278
% change 2018-2019	-7.5%	-19.0%	-5.6%	-9.6%	-83.3%	78.6%	36.4%	12.9%

## Reports Requested Comparison Three-Month and Year-to-Date (2017-2019)



## Records Unit Workload APR. 2019



# Priority 5: Community Policing & Partnerships

## Goal 1: Community engagement through outreach and education

Crime Prevention Programs				
Running Program Types	2019 APR	2019 YTD	2018 YTD	% change 2018 - 2019
Crime Free Multi-Housing	0	19	18	5.56%
Crime Free Self-Storage	0	6	0	n/a
Rock Watch	26	225	0	n/a
CPTED (Crime Prevention)	1	1	0	n/a
<b>Total</b>	<b>46</b>	<b>270</b>	<b>18</b>	<b>n/a</b>
Volunteer Hours				
Units' Hours	2019 APR	2019 YTD	2018 YTD	% change 2018 - 2019
Explorer Unit			958	
Interns	0	0	0	n/a
Victim Advocates	472	2,034	1,809	12%
VIPS-Community Safety Vol.	272	979	420	133.1%
VIPS-Administrative	46	132	98.5	34.0%
<b>Total</b>				
Upcoming Special Events				
Type	Date	Time	Location	
Dirt Jumps & Donuts	Jun. 6 & 20 Jul. 11 & 25 Aug. 8 & 22	6-8 pm	Rhyolite Park, 1701 Crystal Valley Pkwy Kids, bring your bikes & helmets Donuts provided	
Coffee with a Cop	Jun. 7	9-10 am	Festival Park, 300 Second St.	
Coffee with a Cop	Jul. 11	2-3 pm	Grange, 3692 Meadows Blvd.	

## Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)			
2019 APR	Facebook	Twitter	Next Door
Total Audience	8,759	991	21,714
Number of Posts	64	38	27
Engagement Percentage	15.45	26.14	15.82
	Police	Fire	Town
Call outs/Incident Response	3	4	0
	TOTAL		
Media Inquiries	7		



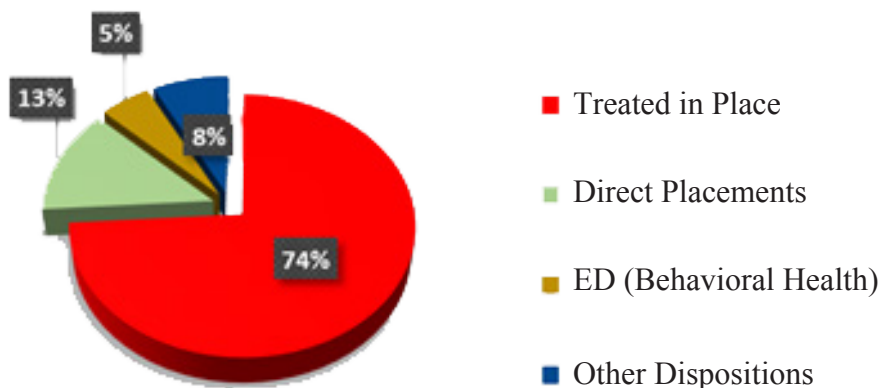
# Priority 6: Technology, Equipment & Practices



**Goal 1: Maintain and utilize the most effective technology, equipment and best practices**

Community Response Team (CRT)				
Type	2019 APR	2019 YTD	2018 YTD	% change 2018 - 2019
Mental Health Holds	7	26	10	160.0%
Follow-ups	47	196	159	23.3%
Agency Assists	0	15	4	275.0%
Calls for Service (other)	29	119	190	-37.4%
<b>Total Calls for Service</b>	<b>83</b>	<b>356</b>	<b>363</b>	<b>-1.9%</b>

**Major Dispositions (CRT)  
APR. 2019**



Domestic Violence Lethality Assessment Program (LAP)				
Type	2019 APR	2019 YTD	2018 YTD	% change 2018 - 2019
Total LAP reports completed	11	44	49	-10%
High Risk	6	20	20	0%

The Lethality Assessment Program (LAP) tool is designed to reduce risks and save lives and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at [LethalityAssessmentProgram.org](http://LethalityAssessmentProgram.org)

ePoliceReporting				
Type	2019 APR	2019 YTD	2018 YTD	% change 2018 - 2019
Online reports received	22	58	93	-37.6%

# Department Highlights

## K9 Unit

### Ronin and Officer Thompson

#### Patrol Deployments:

Officer Thompson and Ronin were deployed five times in April. All deployments were for officer protection (related to bar fights with multiple suspects and suspects hiding from officers after physical assaults).

#### Narcotics Deployments:

The K9 Unit also deployed two for use in narcotics detection. Ronin located 1.09 grams of Methamphetamines hidden in a vehicle.

#### Training: 20 hours

#### Other notes of interest

A young girl contacted the K9 Unit and requested an interview with Officer Thompson and Ronin. She was doing a school project on animals that have jobs. She chose police dogs. She was given a tour of the police department, an interview with both Officer Thompson and Ronin, and some baseball cards and a stuffed police dog for her presentation.

Ronin was fitted with sun protection goggles to help prevent eye disease.

He will be wearing them at most outdoor K9 demonstrations/presentations. Officer Thompson and Ronin also have a new video available on the Town's [YouTube channel](#) or on our [CRgov.com/Police videos](http://CRgov.com/Police_videos) webpage, under "About Police." If viewing a PDF version of this newsletter, select the "play video" button below.



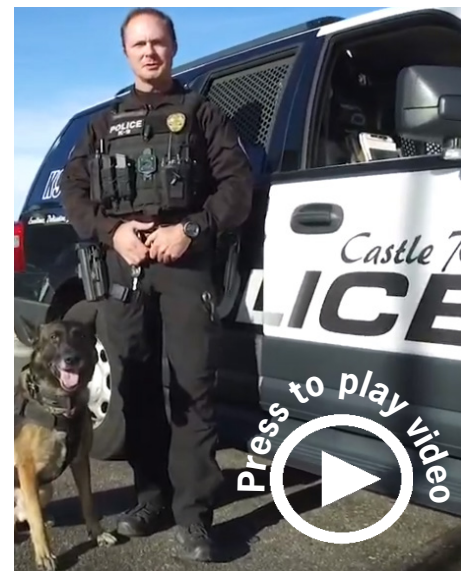
Officer Thompson & Ronin



Interview with Ronin and Officer Thompson



Ronin's new sun protection goggles. Great eye prevention!



Reading electronically? Watch Ofc. Thompson & Ronin's new video!



## Department Highlights

### Public Safety Telecommunicators Week



Chief Cauley and the B-side dispatch team

Each year, the second full week of April is dedicated to the men and women who serve as Public Safety Telecommunicators. Without their dedication, the Police Department would not be able to provide the level of service we do.

If you get the chance, make sure you thank a Police, Fire or EMS Dispatcher and let them know how much they are appreciated. We are fortunate to have such an amazing group of dispatchers who all work tirelessly to keep our community and officers safe.

**Thank you all!**

### Community Partnership Unit (CPU)



Our Community Partnership Unit's (CPU) vehicle just received a new look! Castle Rock Police recently designed new vehicle graphics for our CPU vehicle. This unit is a great resource. They assist by collaborating with the community to address a variety of concerns. If you see the officers driving these vehicles, be sure to say hello and check out the new design.

### Castle Rock named one of CO Safest Cities



The Town of Castle Rock was honored to be named one of the safest communities in Colorado. The Home Security Advisor ranked Castle Rock 9th in the state and Safewise ranked us 13th. The Police Department is only one part of this amazing community. Without your partnership and commitment to safety, the recognition would not be possible.

Above posts found on our Facebook page: [www.facebook.com/CRpoliceCO/](http://www.facebook.com/CRpoliceCO/)

## ***VISION***

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive.



## ***MISSION***

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.