

Castle Rock

POLICE DEPARTMENT



March 2019

One-By-One Policing

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive

One-by-one policing is Castle Rock Police Department's newly adopted vision and is a unique way of leading and serving people that is central to our mission of providing a safe and secure community. It is why we do what we do, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community **one-by-one**.

"Last night around 0800 my babysitter's car broke down on the bridge leaving Castle Rock. When I arrived to see if I could help her, there was already an officer on scene. [Officer T. Thompson] is a K9 officer, and his dog was thrilled I was there, barking loudly as we discussed the best way to resolve the situation. I just wanted to comment on Officer Todd's professionalism during this unfortunate incident. He was very helpful, going so far as to help push the disabled car into a parking lot. Please pass along my thanks to this fine policeman for his assistance last night. He is a definite asset to the community."

Marc L. (3/28/19)

Mr. B. stopped by to thank Officers A. Whyte and D. Moorhead for helping him. He was "saved" by these officers who had helped him retrieve his keys from a water drainage system and wished to pass on his gratitude.

Mr. B (3/21/19)



Ofc. Bennington unloading snacks from Grace Chapel



Troop 66839 surprises department with cookies!

The Daisies and Brownies from Troop 66839 came by the station with boxes of donated Girl Scout cookies. Officers Morrissey and Lewis were available to accept the donation on our behalf, and they also provided a tour of our facility. Everyone helped themselves to enjoy the unexpected goodies! Many thanks to both of these troops! (3/28/19)



Ms. Cleland, Ofc. Watts, Sgt. Torrens, Ms. White

Popcorn was received from KC Mortgage and Fidelity National Title. The two citizens wished to express their gratefulness to "the heroes that serve our community!" 3/29/19



Message from the Chief



Welcome to the Castle Rock Police Department's Monthly Report. The format of the monthly report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to monitor how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor the main sections of the monthly report and will be updated each month. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community.

There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime

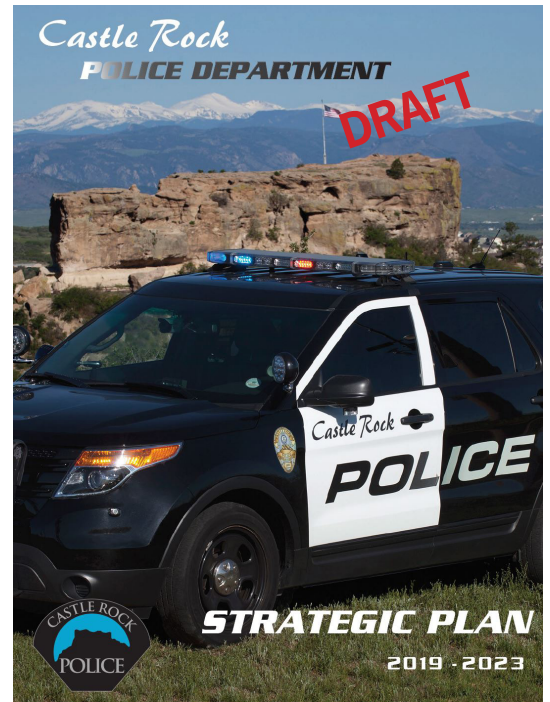
Priority 2: Traffic Safety

Priority 3: Employees

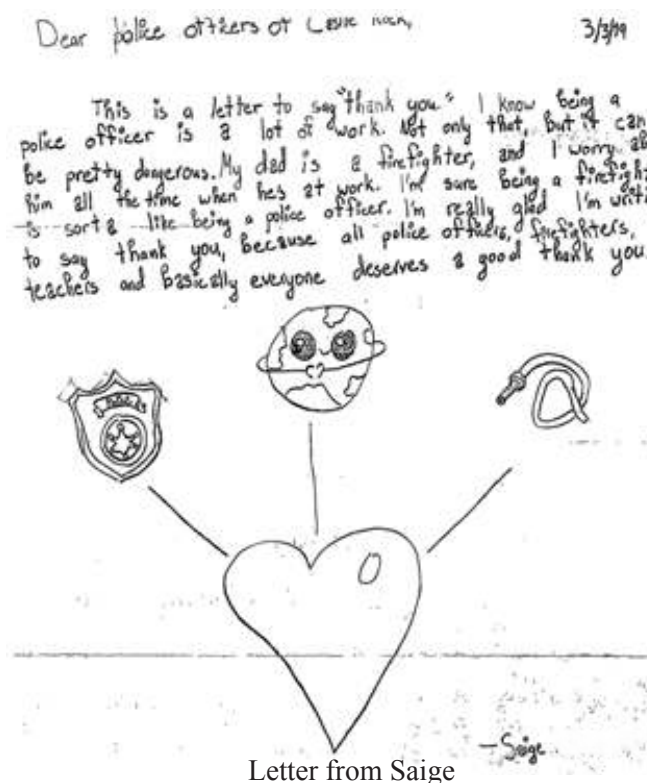
Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training



Read the entire [CRgov.com/PDplan](https://www.crgov.com/PDplan)



Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Response Times					
Priority 1 Calls Only	2019 MAR	# of Calls	2019 YTD	2018 YTD	2017 Benchmark
Dispatch to Arrival	5.19	72	5.07	4.45	5.56

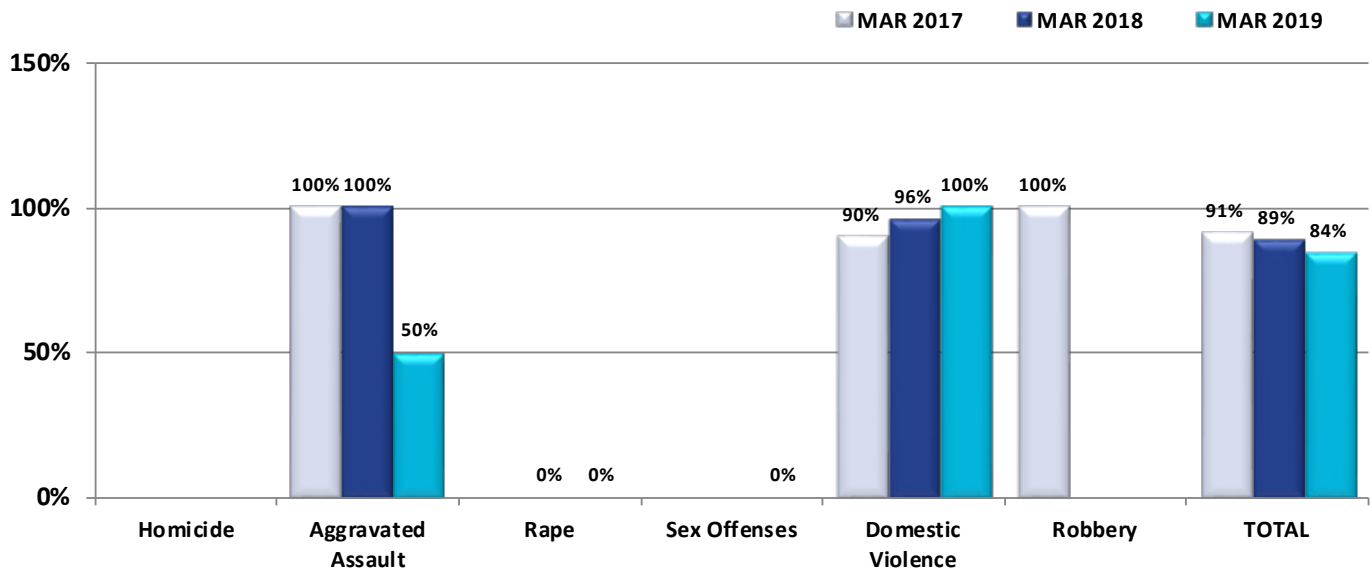
Persons Crime					
Crime Offense	2019 MAR	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Homicide	0	0	0	0%	0
Rape	1	2	4	-50%	6
Sex Offenses	1	8	2	300%	13
Domestic Violence	15	56	64	-13%	70
Aggravated Assault	2	5	2	150%	8
Robbery	0	0	2	-100%	4
Total Persons Crimes	19	71	74	-4%	101
Property Crime					
Crime Offense	2019 MAR	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Burglary	5	23	25	-8%	25
Fraud/Forgery	10	106	47	126%	33
Motor Vehicle Theft	0	14	13	8%	13
Theft from Motor Vehicle	1	18	13	38%	11
Theft	63	182	128	42%	152
Vandalism	17	74	76	-3%	74
Total Property Crimes	96	417	302	38%	308
TOTAL ALL CRIMES (Person/Property)	115	488	376	30%	409

Priority 1: Crime (continued)

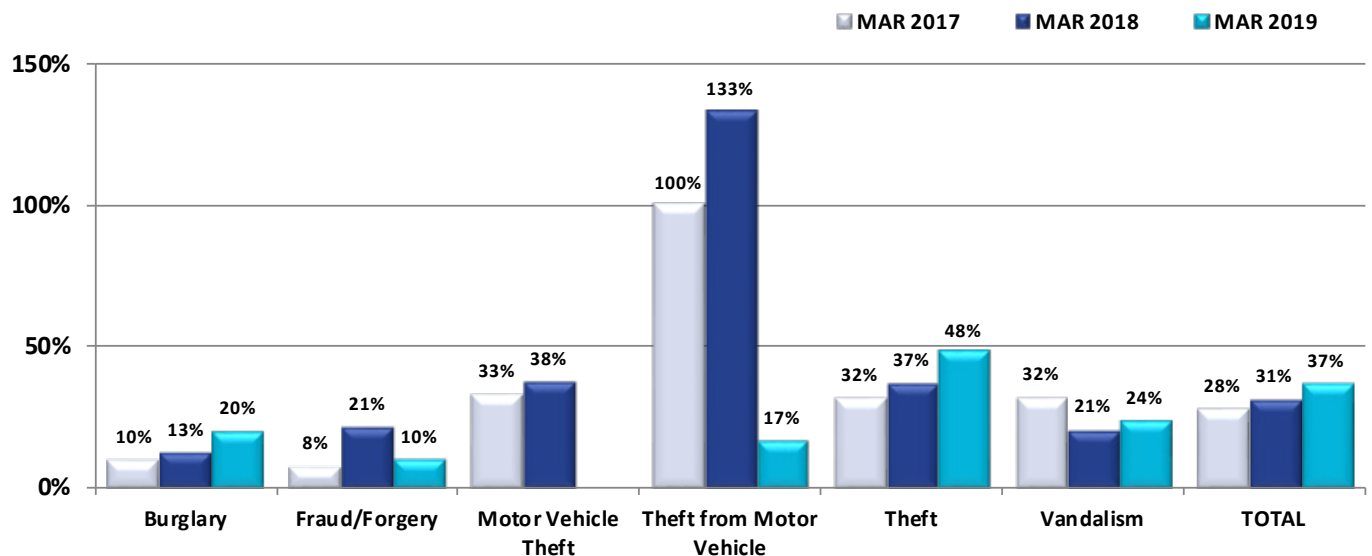


Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

Persons Crime Clearance Rates (2017-2019 Year-to-Date Comparison)



Property Crime Clearance Rates (2017-2019 Year-to-Date Comparison)



*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

Priority 1: Crime (continued)

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)					
Activity	2019 MAR	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Cases assigned - Staff Advocates	21	66	57	16%	41
Cases assigned - Volunteer Advocates	11	38	39	-3%	36
Total cases assigned	32	104	96	8%	77
Total victims served	76	208	167	25%	100
Total office hours	7	16	60	-73%	73
Total call out hours	21	67	50	34%	58

The Victim Assistance volunteers do much more than 4-twelve hour on-call shifts per month. They answer the call when help is needed for other department events. Five of our volunteers were honored to work the check-in table at *Rock the Bald* for St. Baldrick's Foundation. Pictured is Ashley Johnson, Peggy Gorrell, Susanne Stech, Kelly Valdez-Moore, and Debbie Lewis (also helping but not pictured was Michelle Karol).



St. Baldrick's Foundation VAU volunteers with VAC Lewis

Volunteer Spotlight



Victim Advocate Warsop

Michelle Warsop likes to do all things. Most of the time, she is schlepping her two teenage daughters around to various activities or enjoying a Family Funday. Other times: she works a firefighter schedule as lead dispatcher/communications training officer/public education coordinator for South Metro Fire; picks up part-time shifts at Littleton Police; or volunteers as a VA for CRPD. When she has a day off and the kids are at school, she may wander through the mountains with her camera and overly-rambunctious black lab puppy or arrive in the school carpool line several hours early just to sip tea and read a good book (and escape puppy's rambunctiousness). Michelle also enjoys writing, learning how to paint, or plucking out a weak imitation of actual music on her guitar. Michelle is also a few classes away from finishing her BA in Forensic Psychology.

Priority 2: Traffic Safety



Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes					
Crash Type	2019 MAR	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Fatality	0	0	1	-100%	0
Injury	4	10	9	11%	10
Non-Injury	59	218	239	-9%	181
Traffic Crash Total	63	228	249	-8%	191
Traffic Enforcement					
Traffic Type	2019 MAR	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Driving Under the Influence (DUI)	3	24	34	-29%	51
Traffic Citations Departmentwide					
Call Type	2019 MAR	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Traffic Tickets Issued	170	378	236	60%	545
Written Warnings	269	695	636	9%	1,613
Total Traffic Stops	556	1,447	1,154	25%	2,646

Note: Total traffic stops includes municipal and state traffic stops.



Traffic Unit's Officer Sullivan working a crash at Ridge Rd. (Photo courtesy of T. Tonge)

Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2019	0	77	0.0	-100.0%
2018	2	75	0.026	-35.1%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%
2015	5	67	0.075	21.3%
2014	4	65	0.062	-20.0%

Training Unit

Departmental training for March 2019 included live-fire exercises in the shoot house at the Highland Ranch Law Enforcement Training facility followed by active shooter response and room-clearing techniques at two area churches.

The scenario-based training included exercises for supervisors, dispatchers and patrol officers. Church members who provide security during church events were also present and gained insight into what a police response to an incident at their churches would look like.

The Department is moving forward with a wellness program for employees. The focus will be on mental and physical health. Several officers attended wellness workshops and conferences in Texas and Illinois to learn how successful law enforcement wellness programs are structured.

Accomplishments / Recognition				
Type	2019 MAR	2019 YTD	2018 YTD	% change 2018 - 2019
Compliments	6	14	12	16.7%
Recognition / Awards	6	21	0	n/a

Priority 4: Prepare for Future Growth



Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

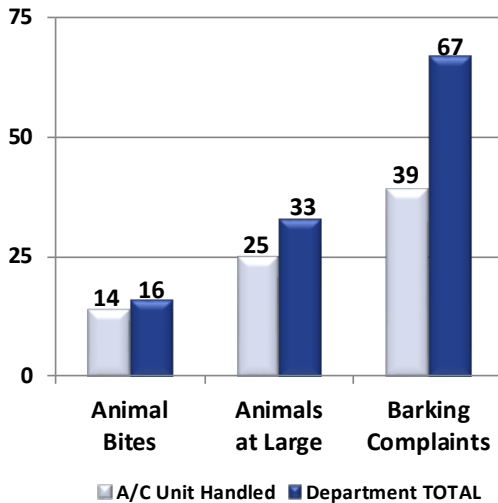
Goal 3: Evaluate an efficient method of delivering service to newly developed areas

Calls for Service (CFS)					
Calls for Service (CFS) Per officer / Per 1st Responder	2019 MAR 77 OFC /53	2019 YTD 77 OFC /53	2018 TOTAL 75 OFC/ 51	2017 TOTAL 73 OFC / 52	2017 Benchmark Monthly Estimate
CFS TOTAL, includes self-initiated (SI)	6,564	17,714	16,383	19,183	n/a
CFS, excludes self-initiated (SI)	1,939	5,718	5,918	5,672	6,367
Per 1,000 citizens	26.97	79.53	85.4	86.6	n/a
CFS per officer, excludes SI	25.18	74.26	78.91	77.7	n/a
CFS per 1st Responder, excludes SI	36.58	107.89	116.04	109.08	n/a
Communication Unit					
Dispatch Times for Calls for Service (excluding self-initiated)	2019 MAR	2019 YTD			
Average Call Receipt to Dispatch Time (min)	4.73	5.13			

Community Service Officer (CSO)				
Call Type	CSO 2019 MAR	CSO 2019 YTD	CSO 2018 YTD	% change 2018 - 2019
Parking Enforcement/CFS	207	355	338	5.0%
Parking Warnings	115	199	106	87.7%
Parking Tickets	78	124	204	-39.2%
Counter Accident Reports	13	41	29	41.4%
VIN Verifications	29	115	81	42.0%

Priority 4: Future Growth (continued)

Animal Control Response Comparison MAR. 2019



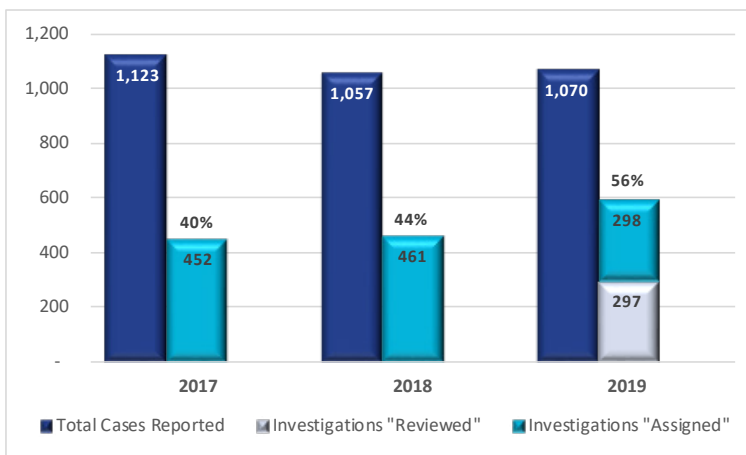
The ACU handled:

88 percent of animal bites

76 percent of animals at large

58 percent of barking complaints

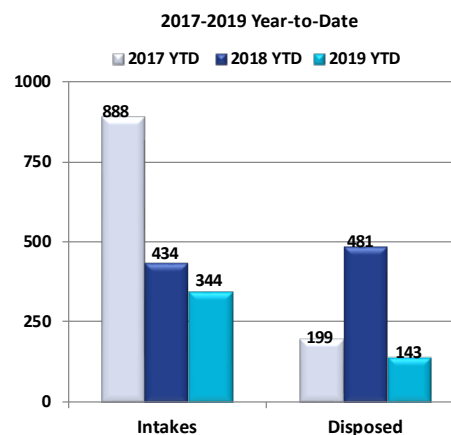
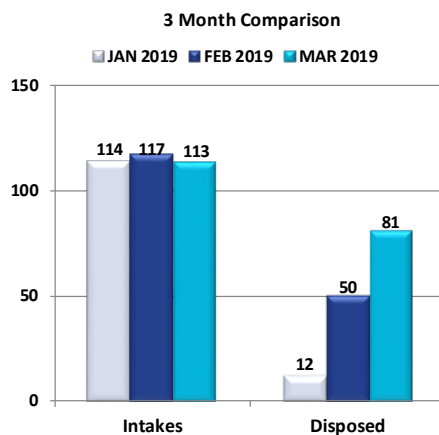
Investigations Case Reports (2017-2019 Year-to-Date)



Investigations "Reviewed"

In June of 2018, a Castle Rock Police multi-departmental build team was created to evaluate the case report internal routing system. Due to suggestions made by the build team, in July of 2018 the Investigations Unit modified the process and criteria in which cases are assigned to detectives. Now in conjunction with the monthly cases assigned to the detectives, criminal cases not meeting current solvability factors are individually reviewed by detectives proficient in that specific field.

Property & Evidence



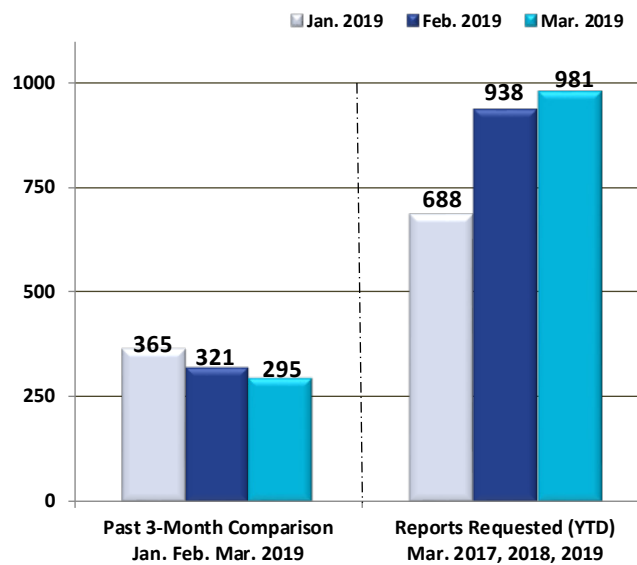
Priority 4: Future Growth (continued)



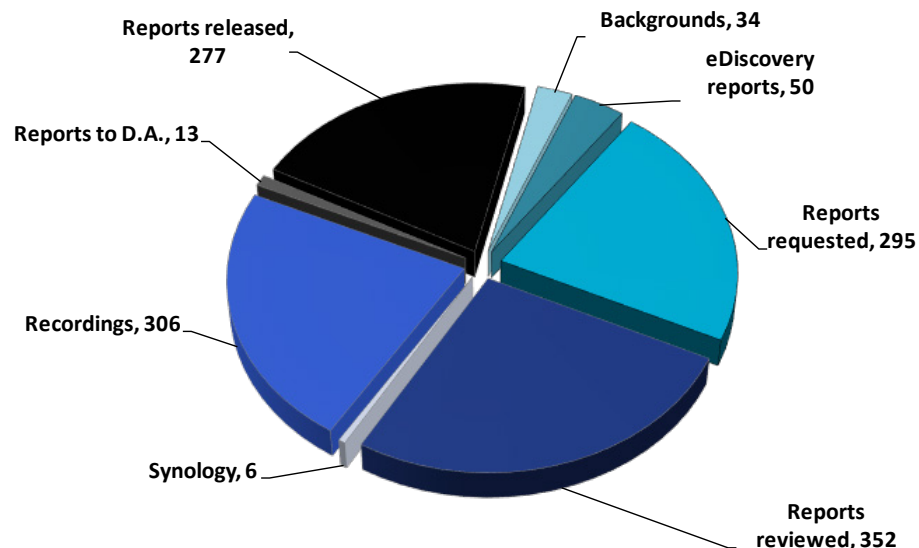
Records Unit

Monthly Workload	Backgrounds	eDiscovery reports	Reports requested	Reports reviewed	Synology	Recordings	Reports to D.A.	Reports released
MAR 2019	34	50	295	352	6	306	13	277
MAR 2018	99	78	342	373	13	176	25	323
% change 2018-2019	-65.7%	-35.9%	-13.7%	-5.6%	-53.8%	73.9%	-48.0%	-14.2%

Reports Requested Comparison Three-Month and Year-to-Date (2017-2019)



Records Unit Workload MAR. 2019



Priority 5: Community Policing & Partnerships

Goal 1: Community engagement through outreach and education

Crime Prevention Programs				
Running Program Types	2019 MAR <small>*newly added</small>	2019 YTD	2018 YTD	% change 2018 - 2019
Crime Free Multi-Housing	19	19	18	%
Crime Free Self-Storage	6	6	0	n/a
Rock Watch	52	225	0	n/a
CPTED (Crime Prevention)	1	1	0	n/a
Total	78	251	18	n/a
Volunteer Hours				
Units' Hours	2019 MAR	2019 YTD	2018 YTD	% change 2018 - 2019
Explorer Unit	244	716	744	-3.8%
Interns	0	0	0	n/a
Victim Advocates	529	1,562	1,369	14.1%
VIPS-Community Safety Vol.	198	708	420	68.6%
VIPS-Administrative	39	86	54	59.3%
Total	1,010	3,072	2,587	18.7%
Upcoming Special Events				
Type	Date	Time	Location	
Citizens Academy	Apr 18-Jun 13	6-10 pm	Castle Rock Police Dept.	
Coffee with a Cop	May 1	2-3 pm	Starbucks, 955 New Memphis	
Coffee with a cop	June 7	9-10 am	Festival Park, 300 2nd St.	

Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)			
2019 MAR	Facebook	Twitter	Next Door
Total Audience	8,421	921	21,406
Number of Posts	58	30	20
Engagement Percentage	13.13	21.82	19.89
	Police	Fire	Town
Call outs/Incident Response	3	2	0
	TOTAL		
Media Inquiries	9		

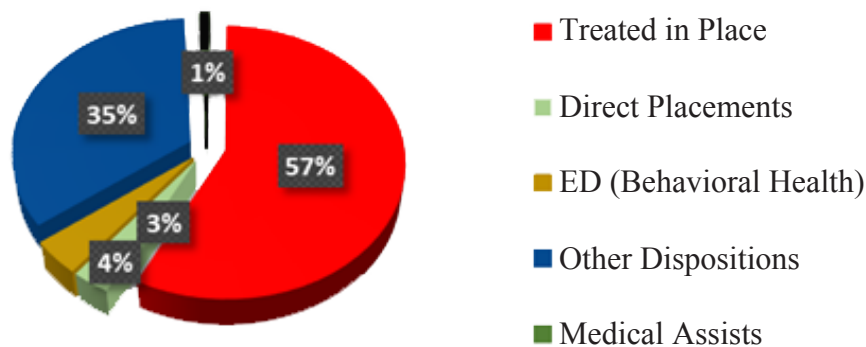
Priority 6: Technology, Equipment & Practices



Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT)				
Type	2019 MAR	2019 YTD	2018 YTD	% change 2018 - 2019
Mental Health Holds	7	19	5	280.0%
Follow-ups	42	149	120	24.2%
Agency Assists	0	15	4	275.0%
Calls for Service (other)	50	90	137	-34.3%
Total Calls for Service	99	273	266	2.6%

**Major Dispositions (CRT)
MAR. 2019**



Domestic Violence Lethality Assessment Program (LAP)				
Type	2019 MAR	2019 YTD	2018 YTD	% change 2018 - 2019
Total LAP reports completed	7	33	35	-6%
High Risk	3	14	18	-22%

The Lethality Assessment Program (LAP) tool is designed to reduce risks and save lives and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at LethalityAssessmentProgram.org

ePoliceReporting				
Type	2019 MAR	2019 YTD	2018 YTD	% change 2018 - 2019
Online reports received	11	36	68	-47.1%

Department Highlights

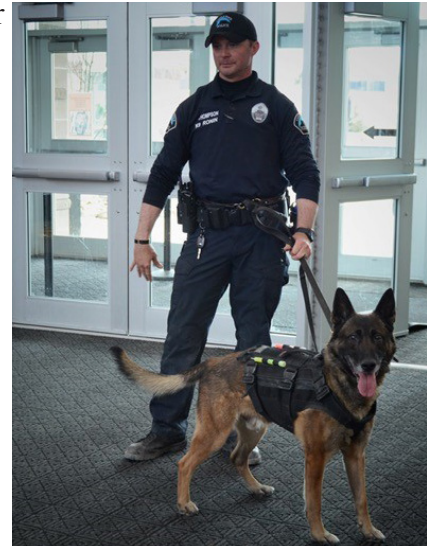
K9 Unit

Ronin and Officer Thompson

Patrol Deployments: The K9 Unit deployed three times in response to officer protection for warrant pickups. All suspects were taken into custody.

Narcotics Deployments: Deploying five times, the unit discovered 1.16 g of cocaine and narcotics paraphernalia. Ronin passed his re-certification with the National Police Canine Association in narcotics detection. Ofc. Thompson judged and certified 17 other K9 teams in detection and apprehension.

Training (40 hours): CRPD K9 hosted a three-day seminar for High Risk Deployment (HRD) Police K9 out of Texas. The seminar focused on real world, scenario-based deployments and consisted of building searches, close confinement apprehensions, vehicle deployments, tactical decision making and K9 tubular assaults.



Officer Thompson & Ronin
Hosts for the HRD K9 Seminar

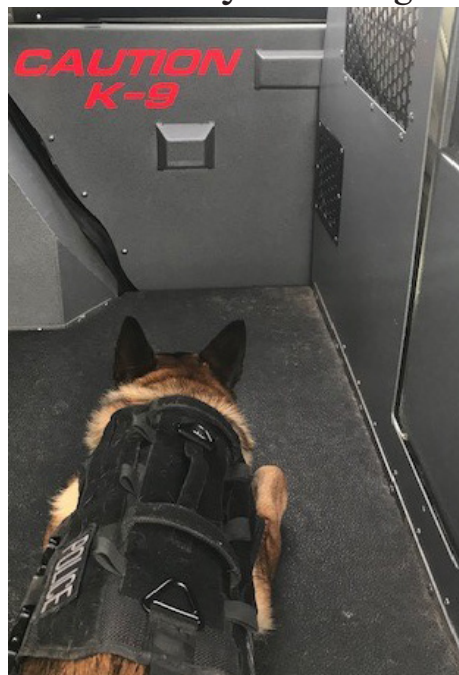


HRD seminar - attendees pictured above

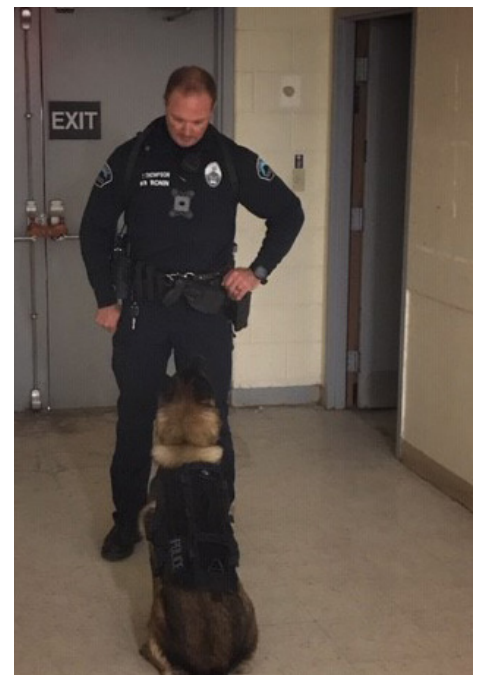
K9 Unit's Monthly Training activities



Ronin says, "Better listen up!"



Awaiting his turn: "Open, Open, Open"



"Debrief" with Ofc. Thompson

Notes of Interest for March

Value Award presented to Records Unit



L-R A. Vander Meer, L. Miller, A. Hanners, A. Dickens

Mobile Shredding Green Star Award



Accepted by Cmdr. Gorman, Dickens, Stahl, Vander Meer

CRPD out in the community during the Bomb Cyclone (Mar. 13)



Special Operations Officer S. Morrissey lends a hand (photos courtesy of T. Tonge)



Community Safety Officers G. Hernandez and P. Sutton assisting stranded motorists (photos courtesy of G. Hernandez)

VISION

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive.



MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.