

*Castle Rock*

***POLICE DEPARTMENT***



***February 2019***

# One-By-One Policing

*To serve people one-by-one so together we can  
create environments that are safe and secure and  
where people can thrive*

**One-by-one policing** is Castle Rock Police Department's newly adopted vision and is a unique way of leading and serving people that is central to our mission of providing a safe and secure community. It is why we do what we do, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community **one-by-one**.

*"Dear Police Officers, thank you for all the thoughtful and generous gifts for our son! He loved them and we appreciated it. Matt and I were able to adopt him on Jan. 23!*

*Thank you for everything you do to serve and love our community, while keeping us safe; we appreciate you so much!"*

Matt & Alyssa (2/15/19)



Sergeant Torrens with new friends

Officer Watts was presented with the One-By-One Policing award for his efforts in assisting one of our citizens. While taking a report at their home, Officer Watts noticed their sidewalks were covered in snow. He was informed that the family had been ill. Officer Watts immediately grabbed the family's snow shovel and proceeded to clear their sidewalks. This family emailed the Chief and expressed their appreciation for the kindness shown by Officer Watts.



Officer Watts & Chief Cauley

More February awards are shown on [page 15](#).



# Message from the Chief



Welcome to the Castle Rock Police Department's Monthly Report. The format of the monthly report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to monitor how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor the main sections of the monthly report and will be updated each month. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community.

There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime

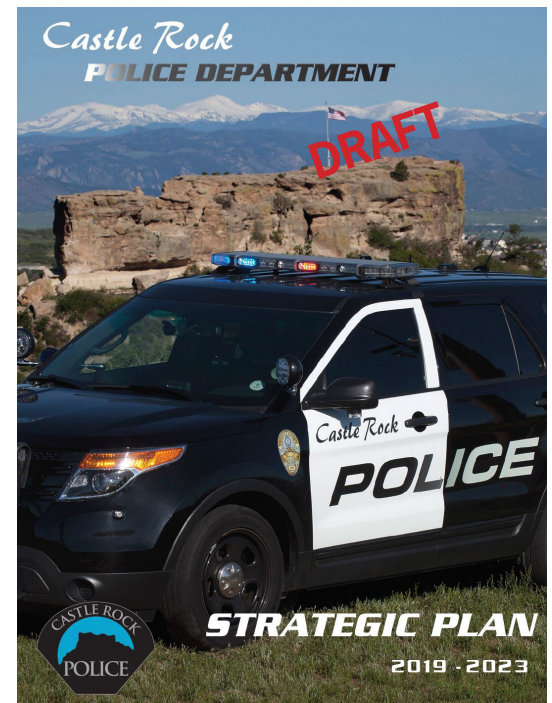
Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training



Read the entire [CRgov.com/PDplan](https://www.castlerockgov.com/PDplan)

# Priority 1: Crime

**Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security**

Response Times					
Priority 1 Calls Only	2019 FEB	# of Calls	2019 YTD	2018 YTD	2017 Benchmark
Dispatch to Arrival	4.36	65	5.00	4.48	5.56

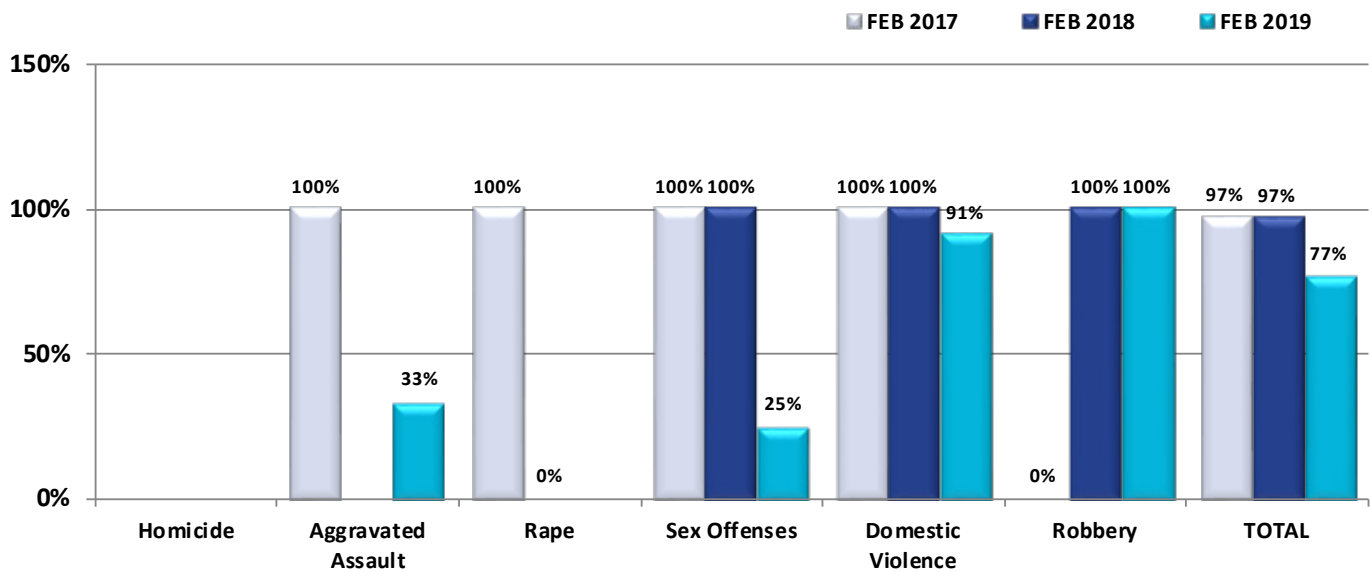
Persons Crime					
Crime Offense	2019 FEB	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Homicide	0	0	0	0%	0
Rape	0	0	2	-100%	5
Sex Offenses	4	10	2	400%	13
Domestic Violence	22	49	40	23%	41
Aggravated Assault	3	5	1	400%	4
Robbery	1	1	2	-50%	3
<b>Total Persons Crimes</b>	<b>32</b>	<b>67</b>	<b>47</b>	<b>43%</b>	<b>66</b>
Property Crime					
Crime Offense	2019 FEB	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Burglary	10	21	17	24%	15
Fraud/Forgery	14	62	33	88%	20
Motor Vehicle Theft	6	13	5	160%	7
Theft from Motor Vehicle	5	11	10	10%	10
Theft	64	138	85	62%	102
Vandalism	21	55	47	17%	46
<b>Total Property Crimes</b>	<b>124</b>	<b>305</b>	<b>197</b>	<b>55%</b>	<b>200</b>
<b>TOTAL ALL CRIMES (Person/Property)</b>	<b>156</b>	<b>372</b>	<b>244</b>	<b>52%</b>	<b>266</b>

# Priority 1: Crime (continued)

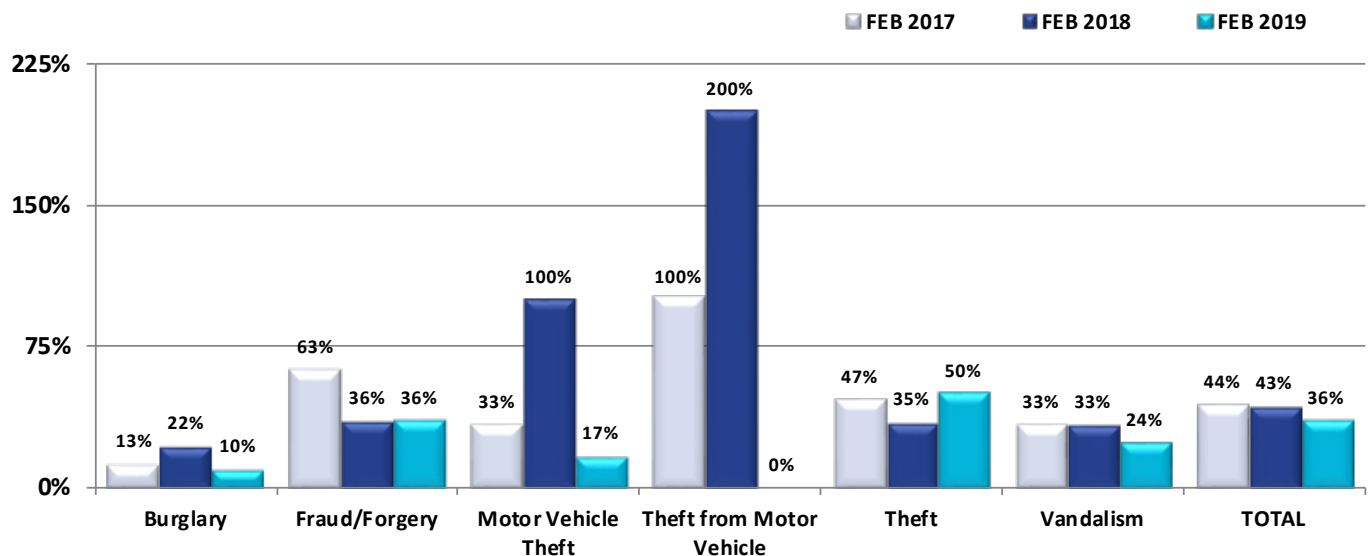


**Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders**

## Persons Crime Clearance Rates (2017-2019 Year-to-Date Comparison)



## Property Crime Clearance Rates (2017-2019 Year-to-Date Comparison)



\*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.



# Priority 1: Crime (continued)

**Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident**

Victims Assistance Unit (VAU)					
Activity	2019 FEB	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Cases assigned - Staff Advocates	25	45	35	29%	20
Cases assigned - Volunteer Advocates	13	27	27	0%	27
Total cases assigned	38	72	62	16%	47
Total victims served	67	132	111	19%	63
Total office hours	6	9	23	-61%	43
Total call out hours	18	46	26	77%	39

VAU welcomes new volunteer Amy Valentine. Originally from Lewiston, New York, she attended college and graduate school at Ohio University. Upon graduation, she moved to Colorado and has been part of the Castle Rock community since 2005. Amy is the executive director of the Foundation for Blended and Online Learning (FBOL), a national non-profit designed to support the growth of innovative school models integrating blended and online learning. Prior to guiding FBOL's incubation and launch, Amy managed a portfolio of Colorado schools where she led academic and operational turnaround strategies.

Amy has two brothers who are police officers on the east coast and her father served as a drill sergeant in the U.S. Army. Amy and her family live in Castle Rock. In her spare time, she enjoys teaching spin class at a local gym, traveling to Latin America and cooking vegan food.

Volunteers with the VAU (shown at right) assisted in the multi-agency explorer training held in February.



VA Volunteer Amy Valentine



Davenport, Lewis, Lane, Stech, Maes-Shipley

# Priority 2: Traffic Safety



**Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock**

Traffic Crashes					
Crash Type	2019 FEB	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Fatality	0	0	0	0%	0
Injury	3	6	3	100%	6
Non-Injury	77	159	152	5%	134
<b>Traffic Crash Total</b>	<b>80</b>	<b>165</b>	<b>155</b>	<b>6%</b>	<b>140</b>
Traffic Enforcement					
Traffic Type	2019 FEB	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Driving Under the Influence (DUI)	8	21	16	31%	33
Traffic Citations Departmentwide					
Call Type	2019 FEB	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Traffic Tickets Issued	117	207	141	47%	360
Written Warnings	209	425	388	10%	1,023
<b>Total Traffic Stops</b>	<b>448</b>	<b>891</b>	<b>673</b>	<b>32%</b>	<b>1,750</b>



# Priority 3: Employees

**Goal 1: Attract and retain the highest quality employees**

**Goal 2: Train and develop employees**

**Goal 3: Recognize employee accomplishments**

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2019	0	77	0.0	-100.0%
2018	2	75	0.026	-35.1%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%
2015	5	67	0.075	21.3%
2014	4	65	0.062	-20.0%

## Training

The Support Services Division is pleased to welcome Officer Lee Gizzi to the newly established training officer position. Officer Gizzi will start his new assignment in March. We look forward to his work and updating our training statistics in our monthly reports.



Training Officer Gizzi

Accomplishments / Recognition				
Type	2019 FEB	2019 YTD	2018 YTD	% change 2018 - 2019
Compliments	3	8	7	14.3%
Recognition / Awards	15	15	0	0%



# Priority 4: Prepare for Future Growth



**Goal 1: Monitor Townwide population growth estimates**

**Goal 2: Monitor Police Department workload**

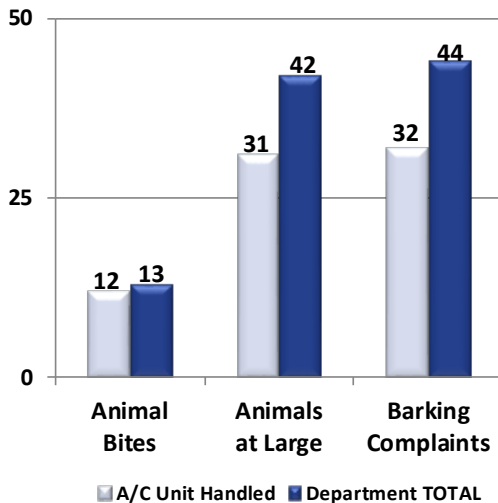
**Goal 3: Evaluate an efficient method of delivering service to newly developed areas**

Calls for Service (CFS)					
Calls for Service (CFS) Per officer / Per 1st Responder	2019 FEB 77 OFC /53	2019 YTD 77 OFC /53	2018 TOTAL 75 OFC/ 51	2017 TOTAL 73 OFC / 52	2017 Benchmark Monthly Estimate
CFS TOTAL, includes self-initiated (SI)	5,423	11,150	10,756	12,724	n/a
CFS, excludes self-initiated (SI)	1,756	3,779	3,810	3,623	6,367
Per 1,000 citizens	24.42	52.56	54.98	55.31	n/a
CFS per officer, excludes SI	22.81	49.08	50.80	49.63	n/a
CFS per 1st Responder, excludes SI	33.13	71.30	74.71	69.67	n/a
Communication Unit					
Dispatch Times for all Calls for Service (excluding self-initiated)	2019 JAN	2019 FEB	2019 AVG		
Average Call Receipt to Dispatch Time (min)	5.35	4.72	5.04		

Community Service Officer (CSO)				
Call Type	CSO 2019 FEB	CSO 2019 YTD	CSO 2018 YTD	% change 2018 - 2019
Parking Enforcement/CFS	109	148	167	-11.4%
Parking Warnings	65	84	73	15.1%
Parking Tickets	34	46	82	-43.9%
Counter Accident Reports	6	28	16	75.0%
VIN Verifications	30	86	51	68.6%

# Priority 4: Future Growth (continued)

## Animal Control Response Comparison



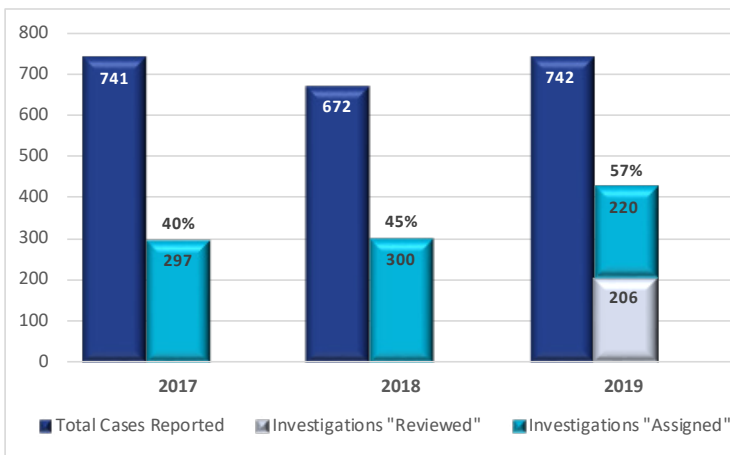
The ACU handled:

92 percent of animal bites

74 percent of animals at large

73 percent of barking complaints

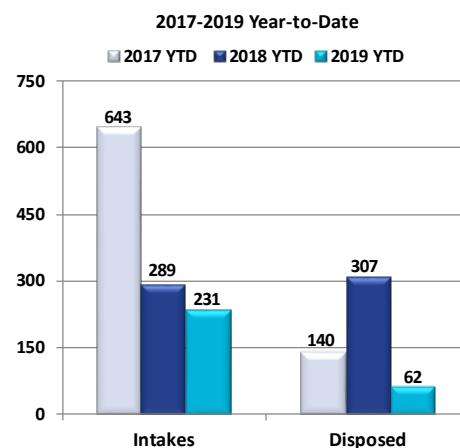
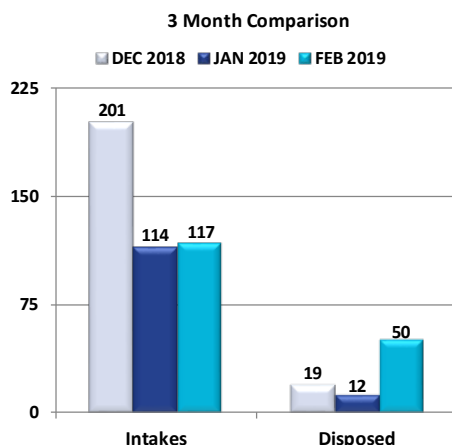
## Investigations' Cases (2017-2019 Year-to-Date)



Investigations "Reviewed"

In June of 2018, a Castle Rock Police multi-departmental build team was created to evaluate the case report internal routing system. Based on the recommended suggestions from the build team, in July 2018, the Investigations Unit modified the process and criteria in which cases are assigned to detectives. Now, in conjunction with the monthly cases assigned to the detectives, criminal cases not meeting current solvability factors are individually reviewed by detectives proficient in that specific field.

## Property & Evidence



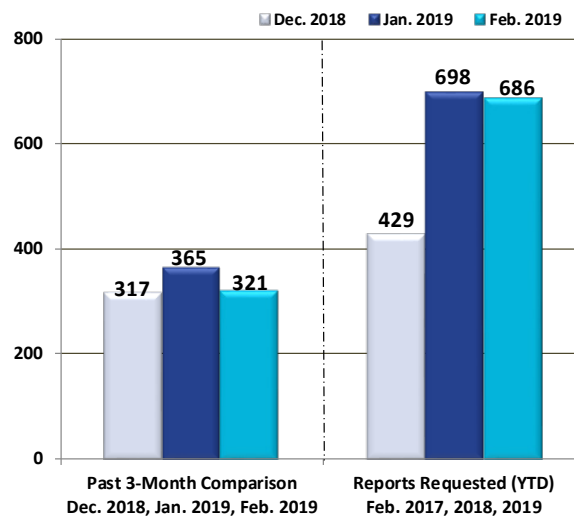
# Priority 4: Future Growth (continued)



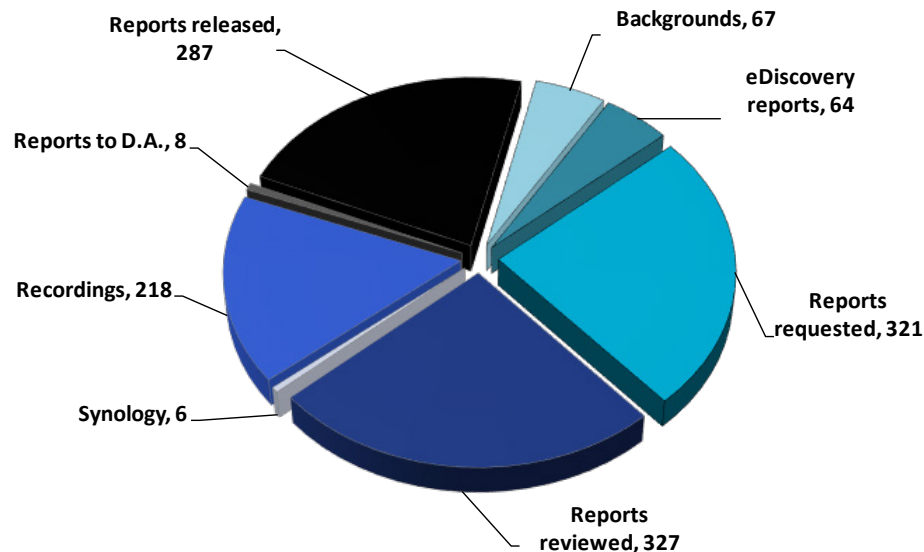
## Records Unit

Monthly Workload	Backgrounds	eDiscovery reports	Reports requested	Reports reviewed	Synology	Recordings	Reports to D.A.	Reports released
FEB 2019	67	64	321	327	6	218	8	287
FEB 2018	44	55	311	291	2	175	60	254
% change 2018-2019	52.27%	16.36%	3.22%	12.37%	200.00%	24.57%	-86.67%	12.99%

### Reports Requested Comparison Three-Month and Year-to-Date (2017-2019)



### Records Unit Workload FEB. 2019



# Priority 5: Community Policing & Partnerships

## Goal 1: Community engagement through outreach and education

Crime Prevention Programs				
Running Program Types	2019 FEB *newly added	2019 YTD	2018 YTD	% change 2018 - 2019
Crime Free Multi-Housing	0	19	17	11.76%
Crime Free Self-Storage	0	6	0	n/a
Rock Watch	31	202	0	n/a
<b>Total</b>	<b>31</b>	<b>227</b>	<b>17</b>	<b>n/a</b>
Volunteer Hours				
Units' Hours	2019 FEB	2019 YTD	2018 YTD	% change 2018 - 2019
Explorer Unit	269	472	404	16.8%
Interns	0	0	0	n/a
Victim Advocates	434	1,033	893	15.7%
VIPS-Community Safety Vol.	212	510	312	63.5%
VIPS-Administrative	28	47	62.5	-24.8%
<b>Total</b>	<b>943</b>	<b>2,062</b>	<b>1,671.5</b>	<b>23.4%</b>
Upcoming Special Events				
Type	Date	Time	Location	
Traffic Ops Open House	Mar. 25	5:30 pm	Fire Station 155	
Coffee with a Cop	Apr 11	10-11 am	Castle Rock Sr. Center	
Citizens Academy	Apr 18-Jun 13	6-10 pm	Castle Rock Police Dept.	
Coffee with a Cop	May 1	2-3 pm	Starbucks, 955 New Memphis	

## Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)			
2019 FEB	Facebook	Twitter	Next Door
Total Audience	8,177	818	20,761
Number of Posts	53	25	28
Engagement Percentage	24.7%	15.8%	14.0%
	Police	Fire	Town
Call outs/Incident Response	5	1	0
	TOTAL		
Media Inquiries	13		



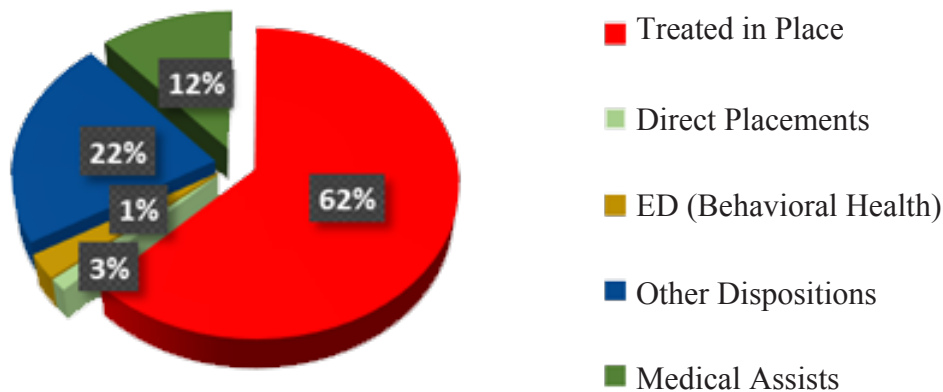
# Priority 6: Technology, Equipment & Practices



**Goal 1: Maintain and utilize the most effective technology, equipment and best practices**

Community Response Team (CRT)				
Type	2019 FEB	2019 YTD	2018 YTD	% change 2018 - 2019
Mental Health Holds	3	12	5	140.0%
Follow-ups	48	107	73	46.6%
Agency Assists	9	15	4	275.0%
Calls for Service (other)	17	40	66	-39.4%
<b>Total Calls for Service</b>	<b>77</b>	<b>174</b>	<b>148</b>	<b>17.6%</b>

**Major Dispositions (CRT)  
FEB. 2019**



Domestic Violence Lethality Assessment Program (LAP)				
Type	2019 FEB	2019 YTD	2018 YTD	% change 2018 - 2019
Total LAP reports completed	12	26	24	8.3%
High Risk	7	11	11	0.0%

The Lethality Assessment Program (LAP) tool is designed to reduce risks and save lives and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at [LethalityAssessmentProgram.org](http://LethalityAssessmentProgram.org)

ePoliceReporting				
Type	2019 FEB	2019 YTD	2018 YTD	% change 2018 - 2019
Online reports received	16	25	42	-40.5%

# Department Highlights

## K9 Unit

### Ronin and Officer Thompson

#### Patrol Deployments:

Officer Thompson and Ronin were deployed seven times in February. Several of these times were for officer protection on “in progress” calls where subjects were either armed or violent.

#### Narcotics Deployments:

The K9 Unit also deployed twice for use in narcotics detection.

#### Training: 30 hours

Ronin continues his indoor physical fitness sessions at Castle Pines Animal Care Center. This enables Ronin to stay physically fit during the snowy months when the K9 Unit would normally be outside exercising. On Feb. 18, Ronin and Officer Thompson were featured on [9NEWS](#) during one of his training exercises.

(If viewing this report online, select photo below to watch the full story.)

#### Other notes of interest

Late last year, Officer Thompson completed 6 months of training to receive his certification as a “Judge” with the National Police Canine Association. This enables him to certify K9 Teams nationally in the disciplines of patrol and narcotics detection. During the month of February, Officer Thompson certified 24 dog teams; these K9 Units are now able to work the streets in their perspective jurisdictions.



Officer Thompson & Ronin



Ronin's physical fitness training on 9NEWS



Monthly training techniques with Ronin



## Awards Presented in February

### Merit Award



Ofc. Stark, Ofc. Fruh, Chief Cauley, Cmdr. Varela

### One-By-One Policing Award



Ofc. Watts & Chief Cauley

### Life Saving Award



Ofc. Regehr, Chief Cauley, Cmdr. Varela

### Life Saving Award



Ofc. Regehr, Sgt. Grafner, Chief Cauley, Cmdr. Varela

### Meritorius Award



Ofc. Regehr, Cpl. Myers, Sgt. Grafner, Chief Cauley, Ofc. Grega, Ofc. Dinges, Cmdr. Varela

### Other Awards (not pictured)

#### Life Saving Awards:

Ofc. Elliott, Ofc. R. Schuster

#### Police Achievement Awards:

Ofc. Coyle, Ofc. J. Smith, Ofc. Schlecht

## ***VISION***

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive.



## ***MISSION***

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.