

Castle Rock

POLICE DEPARTMENT



JANUARY 2019

One-By-One Policing

*To serve people one-by-one so that together we
can create environments that are safe and secure
and where people can thrive*

One-by-one policing is Castle Rock Police Department's unique way of leading and serving people that is central to our mission of providing a safe and secure community. It is why we do what we do, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community *one-by-one*.

*"I wish to express our personal thanks to **Officer Watts** for his duty "...above and beyond the call" during his visit to our home yesterday. We called the CRPD to report a prank incident that occurred overnight on Jan. 25.*

Officer Watts spoke to my wife on our front porch to get the details of the incident and then my wife apologized for the Officer having to walk on our snow-covered sidewalk because I had the flu and had not been able to shovel the snow. Officer Watts asked my wife if she would open our garage doors and when she did, he kindly grabbed our snow shovel and quickly shoveled the snow from our front walk!

I commend Officer Watts to you for his exceptional thoughtfulness in doing this and for his very professional and neighborly attitude. He went above and beyond the normal call for duty and thus brought honor to the Castle Rock Police Department by practicing its' high standards for public service. This is one of the reasons why we live in Castle Rock."

*Please congratulate him for
his EXCELLENT WORK!"*

Dan and Biddie (1/27/19)



Officer Cybert (right) met with the Calvert and Snyder families who dropped by with snacks for the department - all done in the memory of officers and deputies Parrish, Flick, Gumm, and Moreno.

(1/4/19)



*"I would like to take this opportunity to thank two **Officers, Leach & Myers**. On 1/1/2019 around 9:40, my son had his front right tire blowout. He was able to safely navigate to the side of HWY 86, which was icy and a two way road. We called AAA to get roadside assistance and were told the wait would be 45 minutes. AAA offered to have the police department come to the scene and park behind our vehicle to help with visibility...Officer Myers later came up to my car and had taken the initiative to contact Westside Towing and inquire about their service and the cost. We decided to continue to wait on AAA. After 45 minutes, Officer Leach pulled up to check [on us] and offered to change the tire and put on the spare. The outside temperature was 7 degrees. It took over 20 minutes to change the tire and I am sure the officers were cold and uncomfortable. I was so touched that [he] would offer to change a tire for us. We profusely thanked him and his comment was I like to serve and give back to my community... I am proud of my community and the officers serve Castle Rock."*

Elizabeth W. (1/3/19)

Message from the Chief



Welcome to the Castle Rock Police Department's Monthly Report. The format of the monthly report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to monitor how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor the main sections of the monthly report and will be updated each month. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community.

There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime

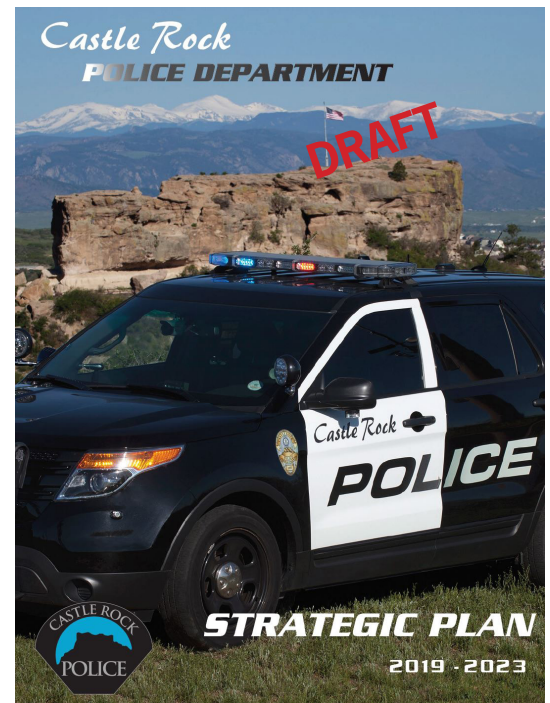
Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training



Read the entire [CRgov.com/PDplan](https://www.castlerockgov.com/PDplan)

Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

| Response Times | | | | | |
|---------------------|----------|------------|----------|----------|----------------|
| Priority 1 | 2019 JAN | # of Calls | 2019 YTD | 2018 YTD | 2017 Benchmark |
| Dispatch to Arrival | 5.22 | 73 | 5.22 | 4.76 | 5.56 |

| Persons Crime | | | | | |
|---|------------|------------|------------|----------------------|------------|
| Crime Offense | 2019 JAN | 2019 YTD | 2018 YTD | % change 2018 - 2019 | 2017 YTD |
| Aggravated Assault | 2 | 2 | 1 | 100% | 2 |
| Domestic Violence | 24 | 24 | 13 | 85% | 18 |
| Homicide | 0 | 0 | 0 | 0% | 0 |
| Rape | 0 | 0 | 1 | -100% | 2 |
| Robbery | 0 | 0 | 1 | -100% | 2 |
| Sex Offenses | 6 | 6 | 2 | 200% | 9 |
| Total Persons Crimes | 32 | 32 | 18 | n/a | 33 |
| Property Crime | | | | | |
| Crime Offense | 2019 JAN | 2019 YTD | 2018 YTD | % change 2018 - 2019 | 2017 YTD |
| Burglary | 10 | 10 | 8 | 25.00% | 7 |
| Fraud / Forgery | 25 | 25 | 19 | 31.58% | 12 |
| Motor Vehicle Theft | 9 | 9 | 3 | 200.00% | 1 |
| Theft | 85 | 85 | 42 | 102.38% | 59 |
| Theft from Motor Vehicle | 4 | 4 | 5 | -20.00% | 5 |
| Vandalism | 34 | 34 | 23 | 47.83% | 25 |
| Total Property Crimes | 167 | 167 | 100 | n/a | 109 |
| TOTAL ALL CRIMES (Person/Property) | 199 | 199 | 118 | 0 | 142 |

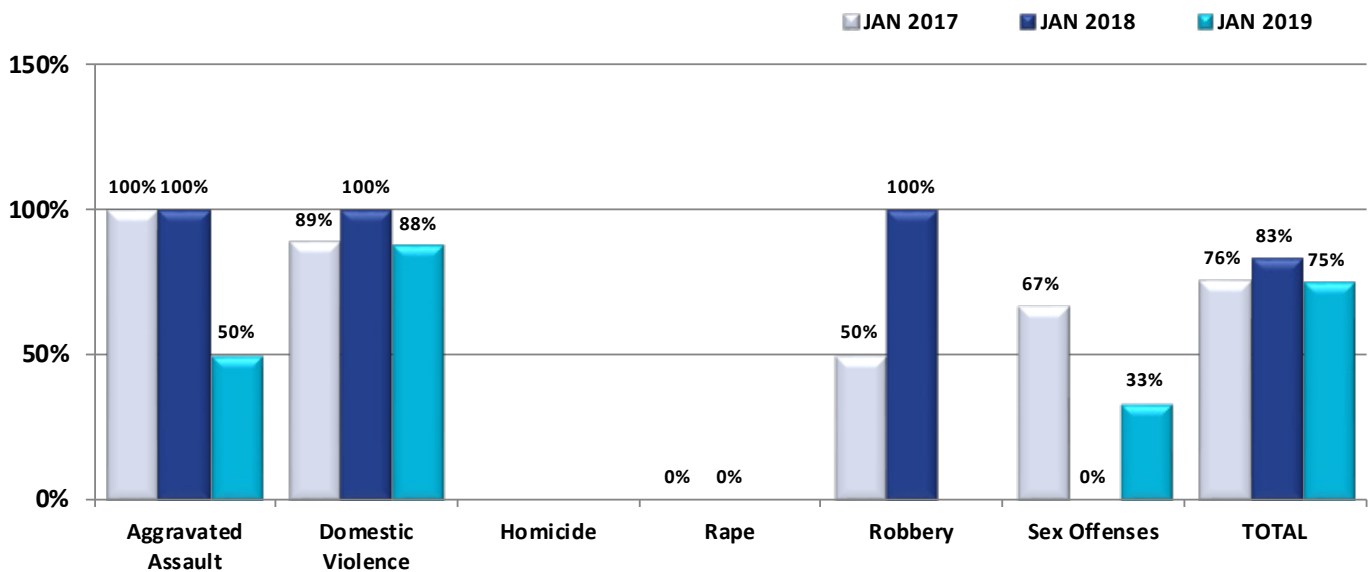
Note: The 2018 end-of-year Dashboard statistics is found on [page 15](#).

Priority 1: Crime (continued)

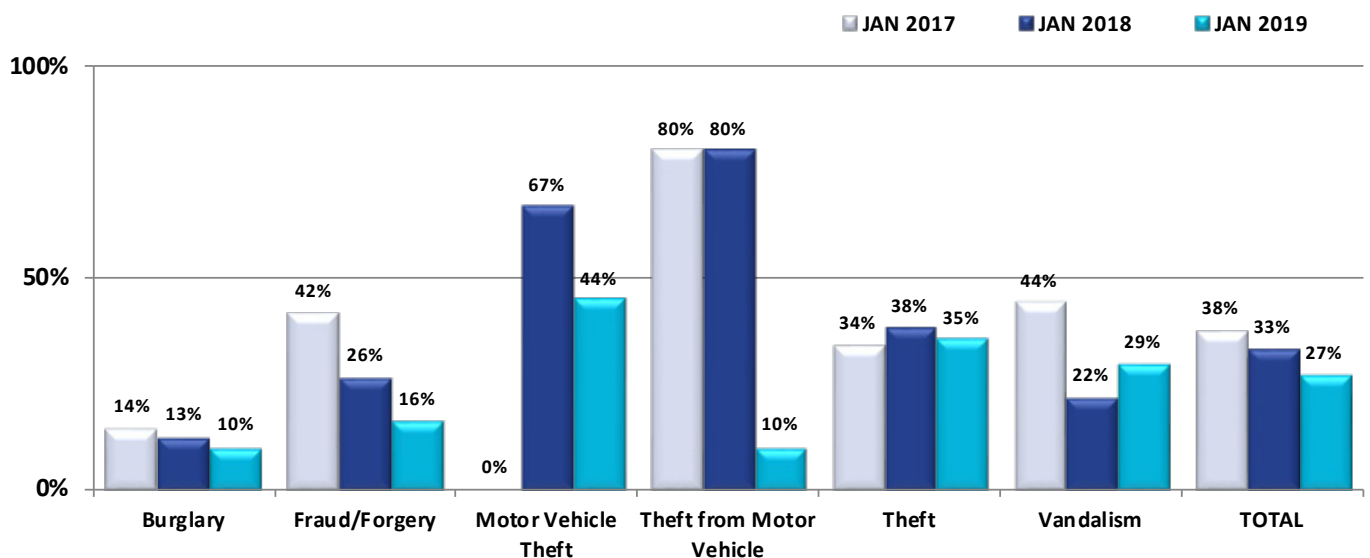


Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

Persons Crime Clearance Rates (2017-2019 Year-to-Date Comparison)



Property Crime Clearance Rates (2017-2019 Year-to-Date Comparison)



*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

Priority 1: Crime (continued)

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

| Victims Assistance Unit (VAU) | | | | | |
|---|-------------|-------------|-------------|-------------------------|-------------|
| Activity | 2019 JAN | 2019 YTD | 2018 YTD | % change 2018 - 2019 | 2017 YTD |
| Cases assigned - Staff Advocates | 20 | 20 | 14 | 43% | 13 |
| Cases assigned - Volunteer Advocates | 14 | 14 | 7 | 100% | 11 |
| Total cases assigned | 34 | 34 | 21 | 62% | 24 |
| Total victims served | 65 | 65 | 44 | 48% | 34 |
| Total office hours | 3 | 3 | 23 | -87% | 18 |
| Total call out hours | 28 | 28 | 4 | 600% | 10 |

In January, Ginger Allspach came by for a visit to the VAU and brought in some teddy bears. Ms. Allspach has been tirelessly forging through many stores for the last several years to find the perfect bears for the VAU. These soft bears will provide comfort to a child in our community who may have experienced a traumatic event. We are very grateful to Ms. Allspach for her on-going support and her dedication to the community.



Ms. Allspach and VA Advocate Davenport

Priority 2: Traffic Safety



Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

| Traffic Crashes | | | | | |
|-----------------------------------|------------|------------|------------|----------------------|------------|
| Crash Type | 2019 JAN | 2019 YTD | 2018 YTD | % change 2018 - 2019 | 2017 YTD |
| Fatality | 0 | 0 | 0 | 0% | 0 |
| Injury | 3 | 3 | 1 | 200% | 3 |
| Non-Injury | 82 | 82 | 78 | 5% | 69 |
| Traffic Crash Total | 85 | 85 | 79 | 8% | 72 |
| Traffic Enforcement | | | | | |
| Traffic Type | 2019 JAN | 2019 YTD | 2018 YTD | % change 2018 - 2019 | 2017 YTD |
| Driving Under the Influence (DUI) | 13 | 13 | 8 | 63% | 20 |
| Traffic Citations Departmentwide | | | | | |
| Call Type | 2019 JAN | 2019 YTD | 2018 YTD | % change 2018 - 2019 | 2017 YTD |
| Traffic Tickets Issued | 90 | 90 | 69 | 30% | 178 |
| Written Warnings | 216 | 216 | 175 | 23% | 551 |
| Total Traffic Stops | 443 | 443 | 358 | 24% | 948 |



Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

| Staffing Levels | | | | |
|--|------------------------|-----------------|---------------------|--------------------------|
| Year | Sworn Officer Turnover | Total Sworn FTE | Total Turnover Rate | % Change from prior year |
| 2019 | 0 | 77 | 0.0 | -100.0% |
| 2018 | 2 | 75 | 0.026 | -35.1% |
| 2017 | 3 | 73 | 0.041 | -41.6% |
| 2016 | 5 | 71 | 0.070 | -5.6% |
| 2015 | 5 | 67 | 0.075 | 21.3% |
| 2014 | 4 | 65 | 0.062 | -20.0% |
| Training Hours | | | | |
| Topics | 2019 JAN | 2019 YTD | 2018 YTD | % change 2018 - 2019 |
| Total Hours | 509.58 | 509.58 | 594 | -0.15 |
| Types of Trainings | | | Total Hours: 509.58 | |
| De-escalation training | | | 270.50 | |
| Designated marksman training | | | 36.00 | |
| Duty pistol qualifications | | | 0.06 | |
| Firearms training new hire | | | 4.00 | |
| January external training | | | 175.00 | |
| OC/Impact munitions certification | | | 2.00 | |
| Patrol rifle qualification | | | 0.02 | |
| Proper control holds and cuffing tech. | | | 20.00 | |
| Taser X2 certification | | | 2.00 | |
| Accomplishments / Recognition | | | | |
| Type | 2019 JAN | 2019 YTD | 2018 YTD | % change 2018 - 2019 |
| Compliments | 4 | 4 | 3 | 33.3% |
| Recognition / Awards | 0 | 0 | 0 | n/a |

Priority 4: Prepare for Future Growth



Goal 1: Monitor Townwide population growth estimates

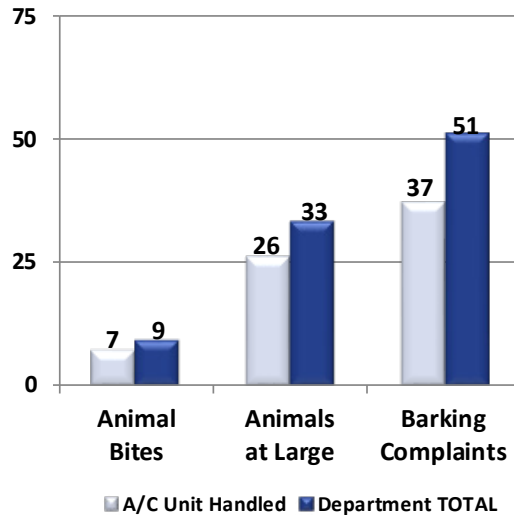
Goal 2: Monitor Police Department workload

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

| Calls for Service (CFS) | | | | | |
|--|---------------------------|---------------------------|-----------------------------|------------------------------|---------------------------------------|
| Calls for Service (CFS) Per officer / Per 1st Responder | 2019 JAN 77 OFC /53 | 2019 YTD 77 OFC /53 | 2018 TOTAL 75 OFC/ 51 | 2017 TOTAL 73 OFC / 52 | 2017 Benchmark Monthly Estimate |
| CFS TOTAL, includes self-initiated (SI) | 5,396 | 5,396 | 5,837 | 7,206 | n/a |
| CFS, excludes self-initiated (SI) | 1,741 | 1,741 | 2,435 | 2,192 | 6,367 |
| Per 1,000 citizens | 24.2 | 24.2 | 35.1 | 33.5 | 38.6 |
| CFS per officer, excludes SI | 22.6 | 22.6 | 32.5 | 30.0 | 27.7 |
| CFS per 1st Responder, excludes SI | 32.8 | 32.8 | 47.7 | 42.2 | 47.0 |
| Communication Unit | | | | | |
| Dispatch Times for Calls for Service (excluding self-initiated) | 2019 JAN | 2019 YTD | 2018 YTD | 2017 YTD | 2016 YTD |
| Average Call Receipt to Dispatch Time (min) | 5.00 | 5.00 | 5.82 | 4.54 | 4.51 |
| Average Call Dispatch to Arrival Time (min) | 5.55 | 5.55 | 5.93 | 6.45 | 6.52 |
| Community Service Officer (CSO) | | | | | |
| Call Type | CSO 2019 JAN | CSO 2019 YTD | CSO 2018 YTD | % change 2018 - 2019 | |
| Parking Enforcement/CFS | 39 | 39 | 32 | 21.9% | |
| Parking Warnings | 31 | 31 | 13 | 138.5% | |
| Parking Tickets | 12 | 12 | 18 | -33.3% | |
| Counter Accident Reports | 23 | 23 | 10 | 130.0% | |
| VIN Verifications | 56 | 56 | 23 | 143.5% | |

Priority 4: Future Growth (continued)

Animal Control Response Comparison



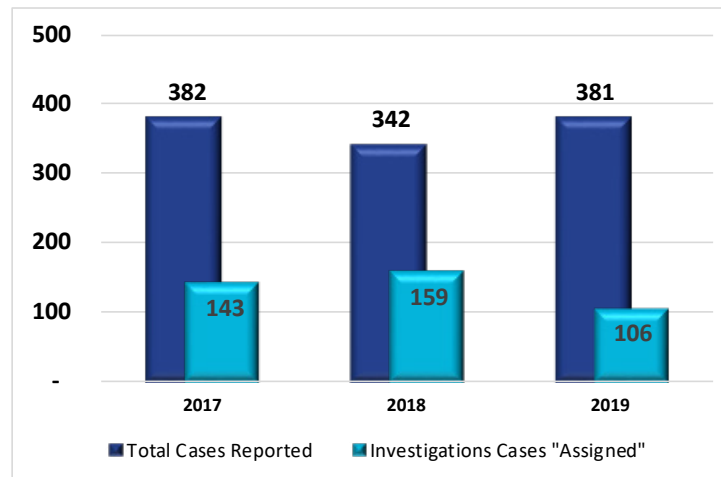
The ACU handled:

78 percent of animal bites

79 percent of animals at large

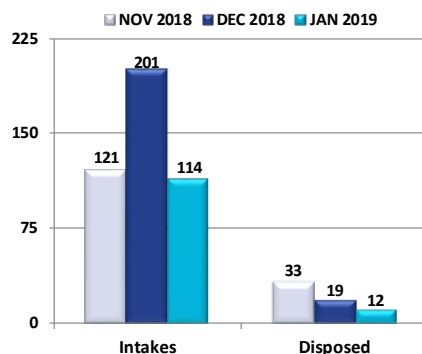
73 percent of barking complaints

Investigations' Cases (2017-2019 Year-to-Date)

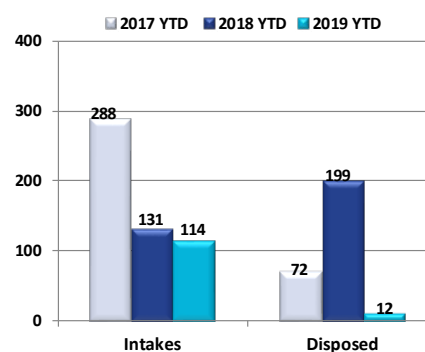


Property & Evidence

3-Month Comparison



2017-2019 Year-to-Date



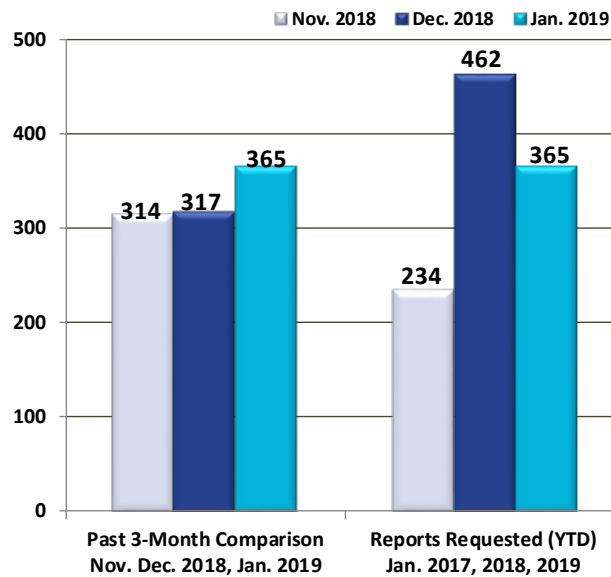
Priority 4: Future Growth (continued)



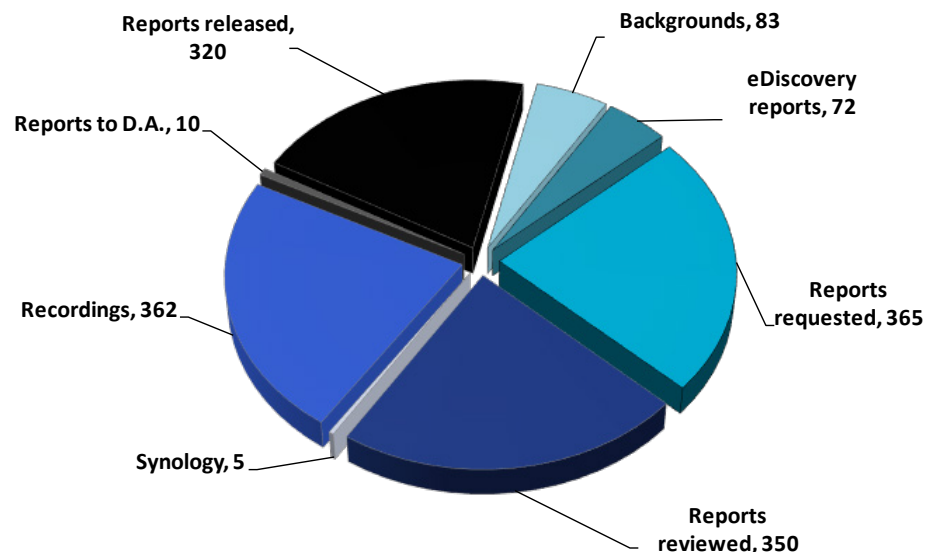
Records Unit

| Monthly Workload | Backgrounds | eDiscovery reports | Reports requested | Reports reviewed | Synology | Recordings | Reports to D.A. | Reports released |
|--------------------|-------------|--------------------|-------------------|------------------|----------|------------|-----------------|------------------|
| JAN 2019 | 83 | 72 | 365 | 350 | 5 | 362 | 10 | 320 |
| JAN 2018 | 100 | 54 | 393 | 428 | 7 | 220 | 39 | 288 |
| % change 2018-2019 | -17.00% | 33.33% | -7.12% | -18.22% | -28.57% | 64.55% | -74.36% | 11.11% |

Reports Requested Comparison Three-Month and Year-to-Date (2017-2019)



Records Unit Workload Jan. 2019



Priority 5: Community Policing & Partnerships

Goal 1: Community engagement through outreach and education

| Crime Prevention Programs | | | | |
|----------------------------|-----------------|-----------------|--------------------------------|----------------------|
| Type | 2019 JAN | 2019 YTD | 2018 YTD | % change 2018 - 2019 |
| Crime Free Multi-Housing | 19 | 19 | 17 | 11.8% |
| Crime Free Self-Storage | 8 | 8 | 0 | n/a |
| Rock Watch | 171 | 171 | 0 | n/a |
| Total | 198 | 198 | 17 | n/a |
| Volunteer Hours | | | | |
| Type | 2019 JAN | 2019 YTD | 2018 YTD | % change 2018 - 2019 |
| Explorer Unit | 202.5 | 202.5 | 173 | 17.1% |
| Interns | 0 | 0 | 0 | n/a |
| Victim Advocates | 599 | 599 | 570 | 5.1% |
| VIPS-Community Safety Vol. | 298 | 298 | 193 | 54.4% |
| VIPS-Administrative | 18.75 | 18.75 | 54.5 | -65.6% |
| Total | 1,118.25 | 1,118.25 | 990.5 | 12.9% |
| Upcoming Special Events | | | | |
| Type | Date | Time | Location | |
| Coffee with a Cop | Mar 7 | 8:30 am | McDonalds, 995 Park St | |
| CSV Academy | Mar 5-May 9 | n/a | Douglas County Sheriffs Office | |
| Coffee with a Cop | Apr 11 | 10:00 am | Castle Rock Sr. Center | |
| Citizens Academy | Apr 18-Jun 13 | 6-10 pm | Castle Rock Police Dept. | |

Goal 2: Optimize communication and marketing programs

| Public Information Officer (PIO) | | | |
|----------------------------------|----------|---------|-----------|
| 2019 JAN | Facebook | Twitter | Next Door |
| Total Audience | 7,810 | 753 | 20,210 |
| Number of Posts | 29 | 35 | 23 |
| Engagement Percentage | 25.47 | 26.03 | 24.45 |
| | Police | Fire | Town |
| Call outs/Incident Response | 3 | 0 | 0 |
| | TOTAL | | |
| Media Inquiries | 25 | | |

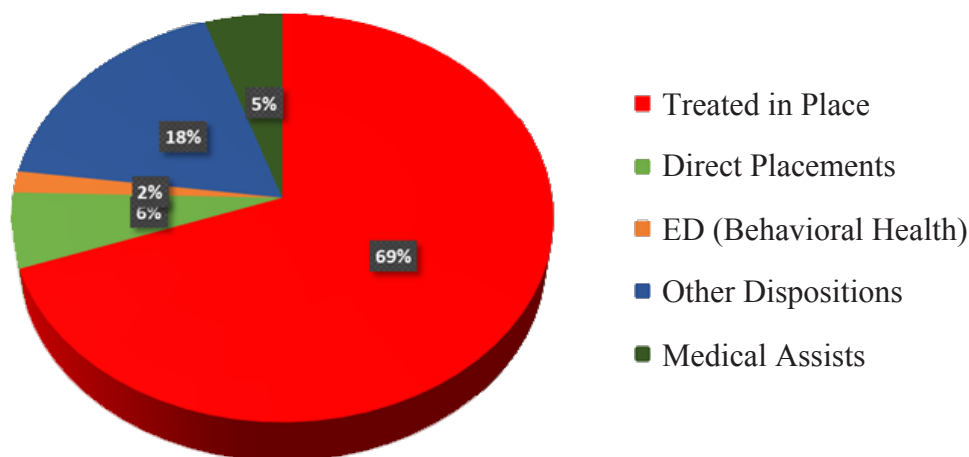
Priority 6: Technology, Equipment & Practices



Goal 1: Maintain and utilize the most effective technology, equipment and best practices

| Community Response Team (CRT) | | | | |
|--------------------------------|-----------|-----------|-----------|----------------------|
| Type | 2019 JAN | 2019 YTD | 2018 YTD | % change 2018 - 2019 |
| Mental Health Holds | 9 | 9 | 4 | 125.0% |
| Follow-ups | 59 | 59 | 37 | 59.5% |
| Agency Assists | 6 | 6 | 2 | 200.0% |
| Calls for Service (other) | 23 | 23 | 33 | -30.3% |
| Total Calls for Service | 97 | 97 | 76 | 27.6% |

Major Dispositions (CRT)
Jan. 2019



| Domestic Violence Lethality Assessment Program (LAP) | | | | |
|--|----------|----------|----------|----------------------|
| Type | 2019 JAN | 2019 YTD | 2018 YTD | % change 2018 - 2019 |
| Total LAP reports completed | 14 | 14 | 7 | 100% |
| High Risk | 4 | 4 | 4 | 0% |

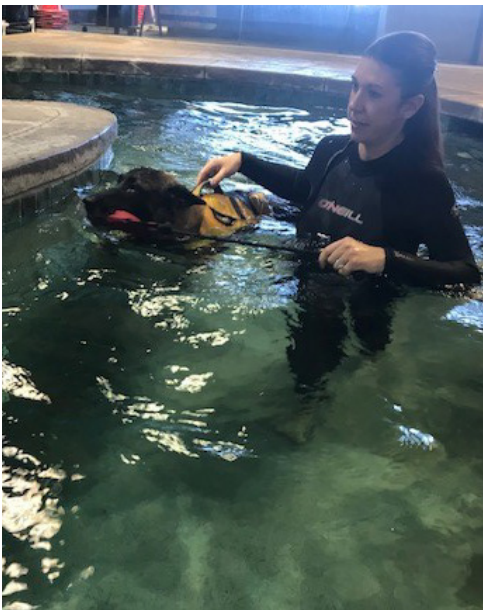
The Lethality Assessment Program (LAP) tool is designed to reduce risks and save lives and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at LethalityAssessmentProgram.org

| ePoliceReporting | | | | |
|-------------------------|----------|----------|----------|----------------------|
| Type | 2019 JAN | 2019 YTD | 2018 YTD | % change 2018 - 2019 |
| Online reports received | 9 | 9 | 22 | -59.1% |

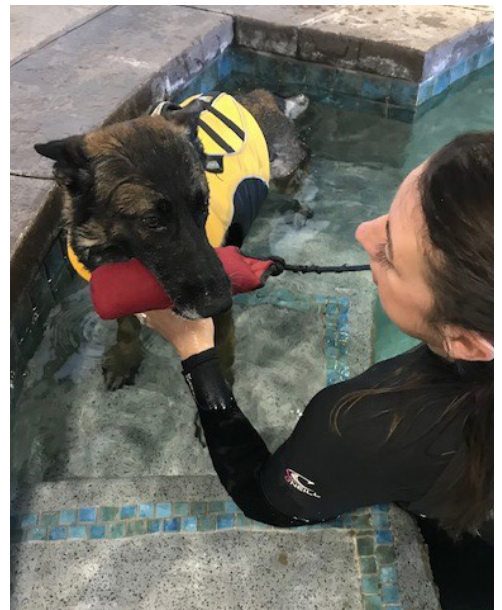
Department Highlights

K9 Unit

Ronin and Officer Thompson



Castle Rock Police Department takes physical fitness very seriously for both our two-and four-legged officers. Ronin's physical fitness is vital in protecting our officers and the public; however, the cold temperatures and snow have affected Ronin's outdoor regimen. So, our friends at Castle Pines Animal Care Center provide Ronin with time in their physical therapy pool to maintain his physique.





2018 Year-to-Date Dashboard

| TRAFFIC ENFORCEMENT | | | | | |
|---------------------|-----------|------------|------------|---------------------------|------------|
| TRAFFIC TYPE | 18-Dec | 2018 YTD | 2017 YTD | % change from 2017 - 2018 | 2016 YTD |
| DUI | 7 | 126 | 160 | -21% | 177 |
| Seat Belt | 3 | 227 | 323 | -30% | 179 |
| Child Restraint | 0 | 7 | 5 | 40% | 10 |
| Total | 10 | 360 | 488 | -26% | 366 |

| Traffic Crashes - YTD Comparison | | | | | |
|----------------------------------|--------|----------|----------|---------------------------|----------|
| ACCIDENT TYPE | 18-Dec | 2018 YTD | 2017 YTD | % change from 2017 - 2018 | 2016 YTD |
| Accident-Total | 91 | 937 | 894 | 5% | 965 |
| Non-Injury | 90 | 910 | 847 | 7% | 914 |
| Injury | 0 | 25 | 45 | -44% | 50 |
| Fatality | 1 | 2 | 2 | 0% | 1 |
| Counter Reports | 12 | 72 | 53 | 36% | 77 |
| Traffic Unit (TU) | 44 | 413 | 443 | -7% | 469 |
| Report % by TU | 48% | 44% | 50% | -12% | 38% |

Please note: Counter reports are included in the accident (non-injury, injury, fatality) data totals. These counter reports are only displayed to account for those reports **not** taken by patrol or traffic.

| Response Times | | | | | |
|----------------|--------|----------|----------|---------------------------|----------|
| Priority | 18-Dec | 2018 YTD | 2017 YTD | % change from 2017 - 2018 | 2016 YTD |
| Priority 1 | 5:27 | 5:13 | 5:14 | 0% | 5:21 |

| Offenses - YTD | | | | | |
|------------------------|-----------|------------|--------------|---------------------------|--------------|
| CRIME OFFENSE | 18-Dec | 2018 YTD | 2017 YTD | % change from 2017 - 2018 | 2016 YTD |
| Person Crimes | | | | | |
| Robbery | 0 | 2 | 10 | -80% | 4 |
| Aggravated Assault | 1 | 19 | 21 | -10% | 29 |
| Homicide | 0 | 0 | 0 | 0% | 0 |
| Property Crimes | | | | | |
| Burglary | 1 | 92 | 107 | -14% | 105 |
| Fraud | 14 | 167 | 243 | -31% | 302 |
| Motor Vehicle Theft | 3 | 59 | 55 | 7% | 46 |
| Theft | 19 | 572 | 735 | -22% | 749 |
| TOTAL CRIMES | 38 | 911 | 1,171 | -22% | 1,235 |

Note: Sex Offenses are not included in the data.

VISION

We are committed to partnering with the community to improve the quality of life, prevent and reduce crime, and provide excellence in police service.



MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.