

Castle Rock

POLICE DEPARTMENT



JANUARY 2019

One-By-One Policing

*To serve people one-by-one so that together we
can create environments that are safe and secure
and where people can thrive*

One-by-one policing is Castle Rock Police Department's unique way of leading and serving people that is central to our mission of providing a safe and secure community. It is why we do what we do, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community *one-by-one*.

*"I wish to express our personal thanks to **Officer Watts** for his duty "...above and beyond the call" during his visit to our home yesterday. We called the CRPD to report a prank incident that occurred overnight on Jan. 25.*

Officer Watts spoke to my wife on our front porch to get the details of the incident and then my wife apologized for the Officer having to walk on our snow-covered sidewalk because I had the flu and had not been able to shovel the snow. Officer Watts asked my wife if she would open our garage doors and when she did, he kindly grabbed our snow shovel and quickly shoveled the snow from our front walk!

I commend Officer Watts to you for his exceptional thoughtfulness in doing this and for his very professional and neighborly attitude. He went above and beyond the normal call for duty and thus brought honor to the Castle Rock Police Department by practicing its' high standards for public service. This is one of the reasons why we live in Castle Rock."

*Please congratulate him for
his EXCELLENT WORK!"*

Dan and Biddie (1/27/19)



Officer Cybert (right) met with the Calvert and Snyder families who dropped by with snacks for the department - all done in the memory of officers and deputies Parrish, Flick, Gumm, and Moreno.

(1/4/19)



*"I would like to take this opportunity to thank two **Officers, Leach & Myers**. On 1/1/2019 around 9:40, my son had his front right tire blowout. He was able to safely navigate to the side of HWY 86, which was icy and a two way road. We called AAA to get roadside assistance and were told the wait would be 45 minutes. AAA offered to have the police department come to the scene and park behind our vehicle to help with visibility...Officer Myers later came up to my car and had taken the initiative to contact Westside Towing and inquire about their service and the cost. We decided to continue to wait on AAA. After 45 minutes, Officer Leach pulled up to check [on us] and offered to change the tire and put on the spare. The outside temperature was 7 degrees. It took over 20 minutes to change the tire and I am sure the officers were cold and uncomfortable. I was so touched that [he] would offer to change a tire for us. We profusely thanked him and his comment was I like to serve and give back to my community... I am proud of my community and the officers serve Castle Rock."*

Elizabeth W. (1/3/19)

Message from the Chief



Welcome to the Castle Rock Police Department's Monthly Report. The format of the monthly report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to monitor how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor the main sections of the monthly report and will be updated each month. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community.

There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime

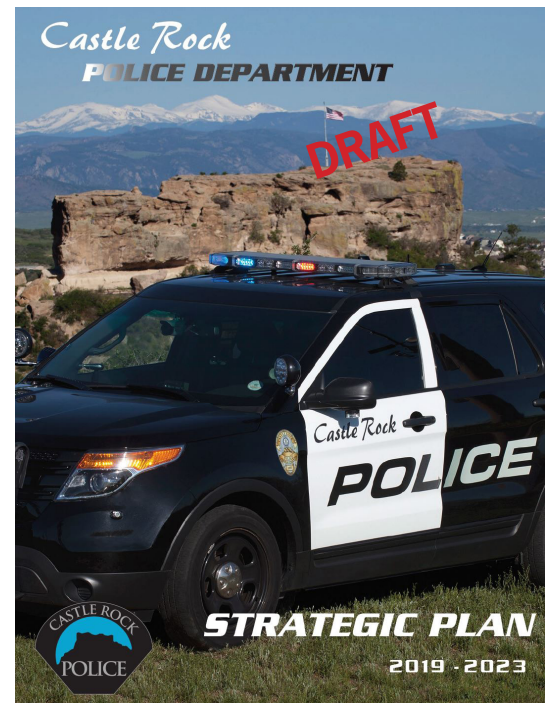
Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training



Read the entire [CRgov.com/PDplan](https://www.castlerockgov.com/PDplan)

Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Response Times					
Priority 1	2019 JAN	# of Calls	2019 YTD	2018 YTD	2017 Benchmark
Dispatch to Arrival	5.22	73	5.22	4.76	5.56

Persons Crime					
Crime Offense	2019 JAN	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Aggravated Assault	2	2	1	100%	2
Domestic Violence	24	24	13	85%	18
Homicide	0	0	0	0%	0
Rape	0	0	1	-100%	2
Robbery	0	0	1	-100%	2
Sex Offenses	6	6	2	200%	9
Total Persons Crimes	32	32	18	n/a	33
Property Crime					
Crime Offense	2019 JAN	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Burglary	10	10	8	25.00%	7
Fraud / Forgery	25	25	19	31.58%	12
Motor Vehicle Theft	9	9	3	200.00%	1
Theft	85	85	42	102.38%	59
Theft from Motor Vehicle	4	4	5	-20.00%	5
Vandalism	34	34	23	47.83%	25
Total Property Crimes	167	167	100	n/a	109
TOTAL ALL CRIMES (Person/Property)	199	199	118	0	142

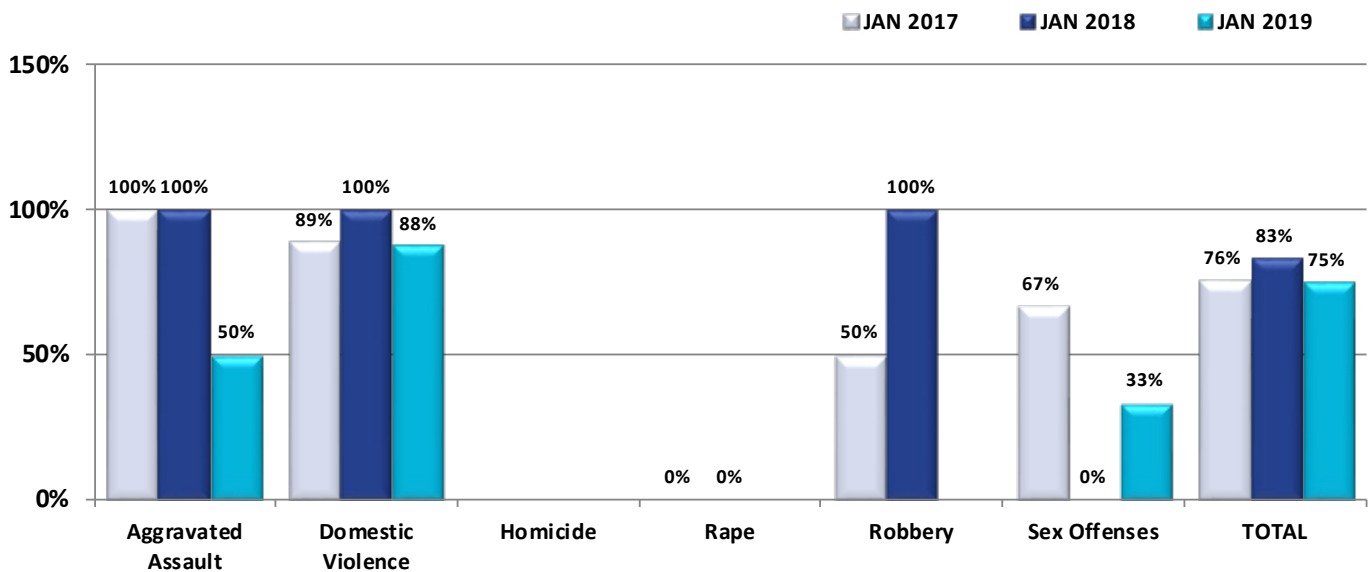
Note: The 2018 end-of-year Dashboard statistics is found on [page 15](#).

Priority 1: Crime (continued)

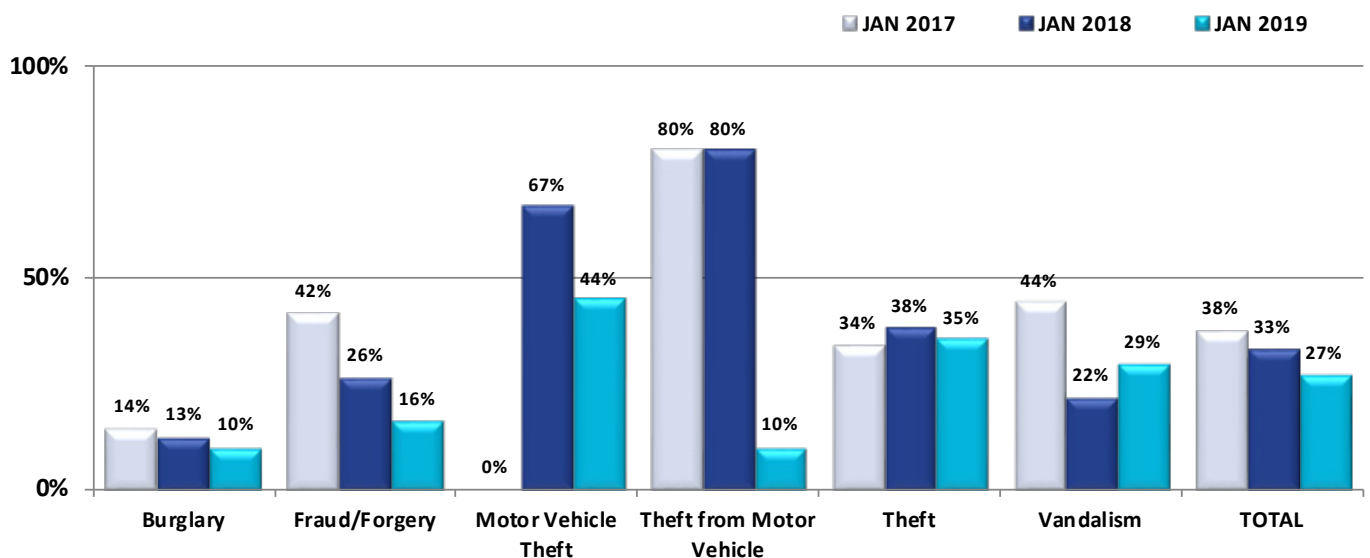


Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

Persons Crime Clearance Rates (2017-2019 Year-to-Date Comparison)



Property Crime Clearance Rates (2017-2019 Year-to-Date Comparison)



*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

Priority 1: Crime (continued)

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)					
Activity	2019 JAN	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Cases assigned - Staff Advocates	20	20	14	43%	13
Cases assigned - Volunteer Advocates	14	14	7	100%	11
Total cases assigned	34	34	21	62%	24
Total victims served	65	65	44	48%	34
Total office hours	3	3	23	-87%	18
Total call out hours	28	28	4	600%	10

In January, Ginger Allspach came by for a visit to the VAU and brought in some teddy bears. Ms. Allspach has been tirelessly forging through many stores for the last several years to find the perfect bears for the VAU. These soft bears will provide comfort to a child in our community who may have experienced a traumatic event. We are very grateful to Ms. Allspach for her on-going support and her dedication to the community.



Ms. Allspach and VA Advocate Davenport

Priority 2: Traffic Safety



Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes					
Crash Type	2019 JAN	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Fatality	0	0	0	0%	0
Injury	3	3	1	200%	3
Non-Injury	82	82	78	5%	69
Traffic Crash Total	85	85	79	8%	72
Traffic Enforcement					
Traffic Type	2019 JAN	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Driving Under the Influence (DUI)	13	13	8	63%	20
Traffic Citations Departmentwide					
Call Type	2019 JAN	2019 YTD	2018 YTD	% change 2018 - 2019	2017 YTD
Traffic Tickets Issued	90	90	69	30%	178
Written Warnings	216	216	175	23%	551
Total Traffic Stops	443	443	358	24%	948



Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2019	0	77	0.0	-100.0%
2018	2	75	0.026	-35.1%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%
2015	5	67	0.075	21.3%
2014	4	65	0.062	-20.0%
Training Hours				
Topics	2019 JAN	2019 YTD	2018 YTD	% change 2018 - 2019
Total Hours	509.58	509.58	594	-0.15
Types of Trainings			Total Hours: 509.58	
De-escalation training			270.50	
Designated marksman training			36.00	
Duty pistol qualifications			0.06	
Firearms training new hire			4.00	
January external training			175.00	
OC/Impact munitions certification			2.00	
Patrol rifle qualification			0.02	
Proper control holds and cuffing tech.			20.00	
Taser X2 certification			2.00	
Accomplishments / Recognition				
Type	2019 JAN	2019 YTD	2018 YTD	% change 2018 - 2019
Compliments	4	4	3	33.3%
Recognition / Awards	0	0	0	n/a

Priority 4: Prepare for Future Growth



Goal 1: Monitor Townwide population growth estimates

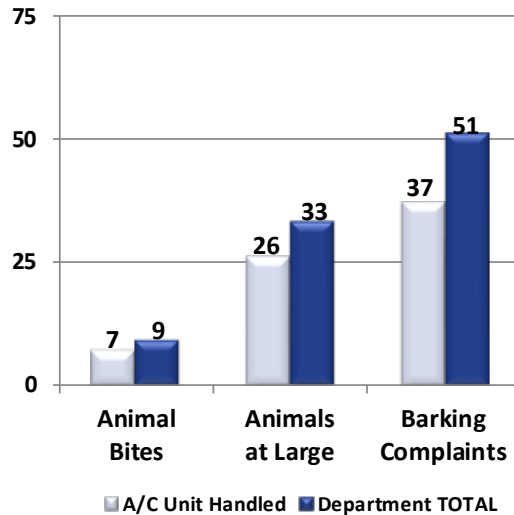
Goal 2: Monitor Police Department workload

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

Calls for Service (CFS)					
Calls for Service (CFS) Per officer / Per 1st Responder	2019 JAN 77 OFC /53	2019 YTD 77 OFC /53	2018 TOTAL 75 OFC/ 51	2017 TOTAL 73 OFC / 52	2017 Benchmark Monthly Estimate
CFS TOTAL, includes self-initiated (SI)	5,396	5,396	5,837	7,206	n/a
CFS, excludes self-initiated (SI)	1,741	1,741	2,435	2,192	6,367
Per 1,000 citizens	24.2	24.2	35.1	33.5	38.6
CFS per officer, excludes SI	22.6	22.6	32.5	30.0	27.7
CFS per 1st Responder, excludes SI	32.8	32.8	47.7	42.2	47.0
Communication Unit					
Dispatch Times for Calls for Service (excluding self-initiated)	2019 JAN	2019 YTD	2018 YTD	2017 YTD	2016 YTD
Average Call Receipt to Dispatch Time (min)	5.00	5.00	5.82	4.54	4.51
Average Call Dispatch to Arrival Time (min)	5.55	5.55	5.93	6.45	6.52
Community Service Officer (CSO)					
Call Type	CSO 2019 JAN	CSO 2019 YTD	CSO 2018 YTD	% change 2018 - 2019	
Parking Enforcement/CFS	39	39	32	21.9%	
Parking Warnings	31	31	13	138.5%	
Parking Tickets	12	12	18	-33.3%	
Counter Accident Reports	23	23	10	130.0%	
VIN Verifications	56	56	23	143.5%	

Priority 4: Future Growth (continued)

Animal Control Response Comparison



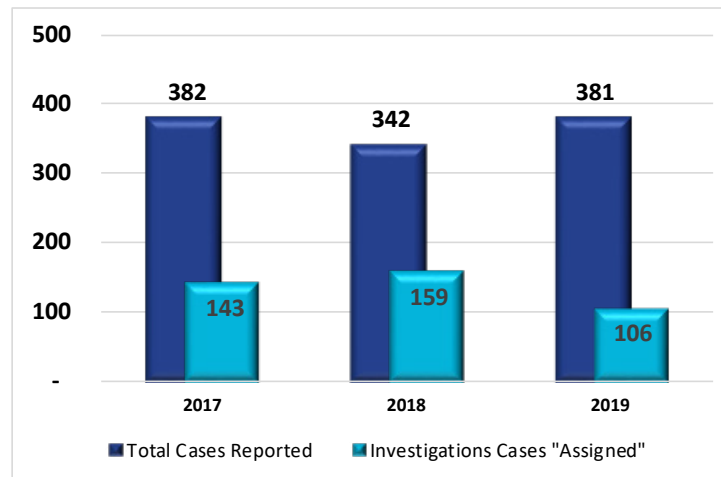
The ACU handled:

78 percent of animal bites

79 percent of animals at large

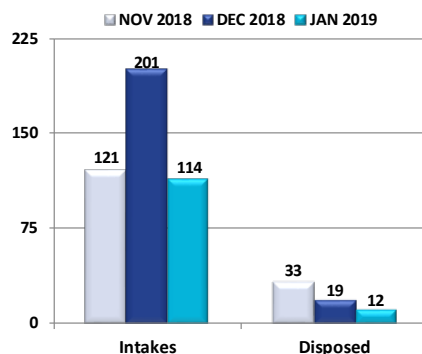
73 percent of barking complaints

Investigations' Cases (2017-2019 Year-to-Date)

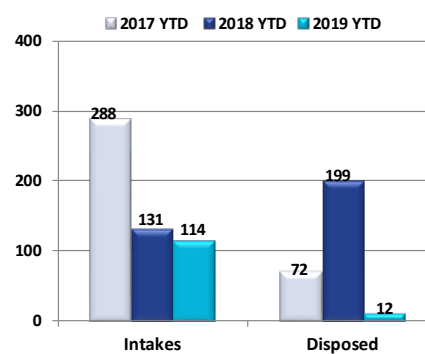


Property & Evidence

3-Month Comparison



2017-2019 Year-to-Date



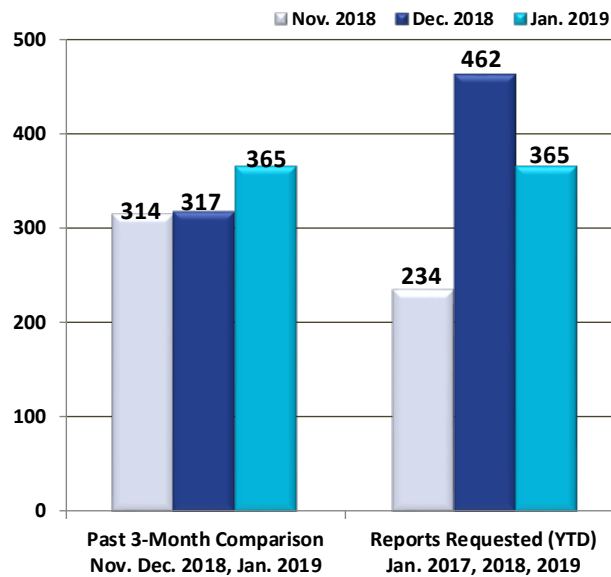
Priority 4: Future Growth (continued)



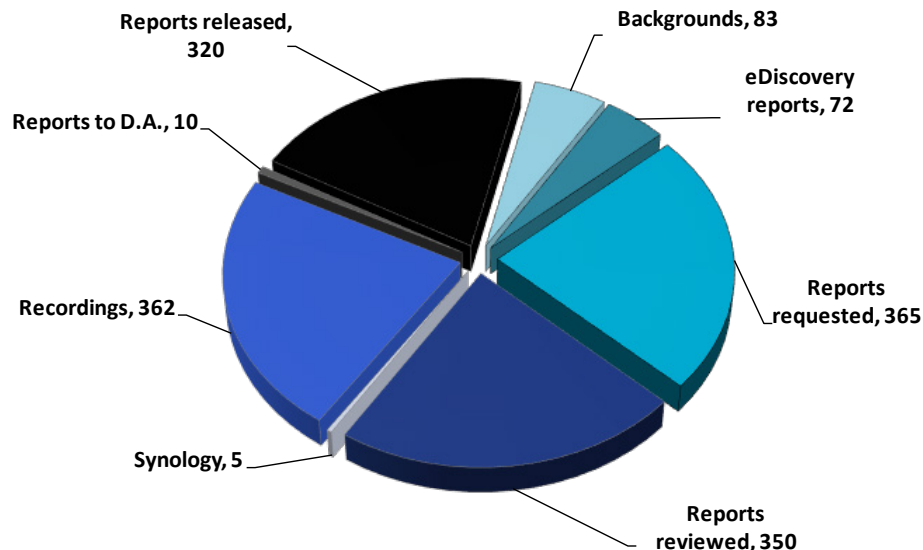
Records Unit

Monthly Workload	Backgrounds	eDiscovery reports	Reports requested	Reports reviewed	Synology	Recordings	Reports to D.A.	Reports released
JAN 2019	83	72	365	350	5	362	10	320
JAN 2018	100	54	393	428	7	220	39	288
% change 2018-2019	-17.00%	33.33%	-7.12%	-18.22%	-28.57%	64.55%	-74.36%	11.11%

Reports Requested Comparison Three-Month and Year-to-Date (2017-2019)



Records Unit Workload Jan. 2019



Priority 5: Community Policing & Partnerships

Goal 1: Community engagement through outreach and education

Crime Prevention Programs				
Type	2019 JAN	2019 YTD	2018 YTD	% change 2018 - 2019
Crime Free Multi-Housing	19	19	17	11.8%
Crime Free Self-Storage	8	8	0	n/a
Rock Watch	171	171	0	n/a
Total	198	198	17	n/a
Volunteer Hours				
Type	2019 JAN	2019 YTD	2018 YTD	% change 2018 - 2019
Explorer Unit	202.5	202.5	173	17.1%
Interns	0	0	0	n/a
Victim Advocates	599	599	570	5.1%
VIPS-Community Safety Vol.	298	298	193	54.4%
VIPS-Administrative	18.75	18.75	54.5	-65.6%
Total	1,118.25	1,118.25	990.5	12.9%
Upcoming Special Events				
Type	Date	Time	Location	
Coffee with a Cop	Mar 7	8:30 am	McDonalds, 995 Park St	
CSV Academy	Mar 5-May 9	n/a	Douglas County Sheriffs Office	
Coffee with a Cop	Apr 11	10:00 am	Castle Rock Sr. Center	
Citizens Academy	Apr 18-Jun 13	6-10 pm	Castle Rock Police Dept.	

Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)			
2019 JAN	Facebook	Twitter	Next Door
Total Audience	7,810	753	20,210
Number of Posts	29	35	23
Engagement Percentage	25.47	26.03	24.45
	Police	Fire	Town
Call outs/Incident Response	3	0	0
	TOTAL		
Media Inquiries	25		

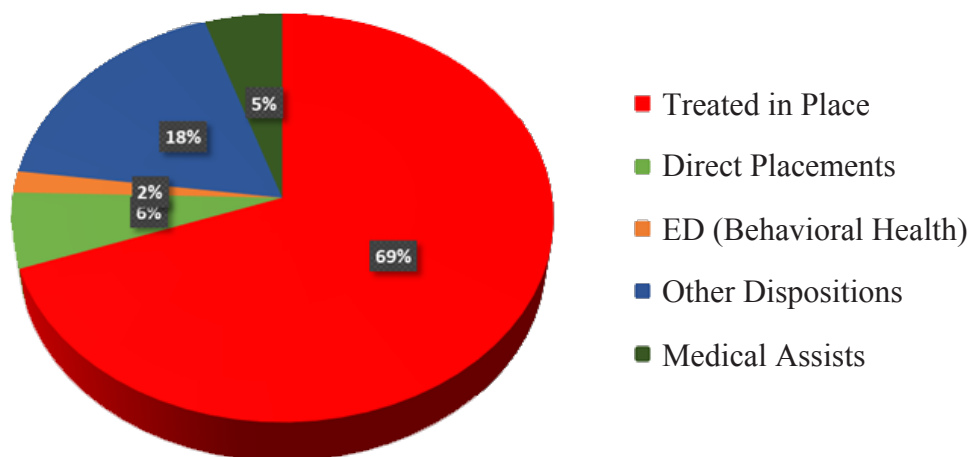
Priority 6: Technology, Equipment & Practices



Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT)				
Type	2019 JAN	2019 YTD	2018 YTD	% change 2018 - 2019
Mental Health Holds	9	9	4	125.0%
Follow-ups	59	59	37	59.5%
Agency Assists	6	6	2	200.0%
Calls for Service (other)	23	23	33	-30.3%
Total Calls for Service	97	97	76	27.6%

Major Dispositions (CRT)
Jan. 2019



Domestic Violence Lethality Assessment Program (LAP)				
Type	2019 JAN	2019 YTD	2018 YTD	% change 2018 - 2019
Total LAP reports completed	14	14	7	100%
High Risk	4	4	4	0%

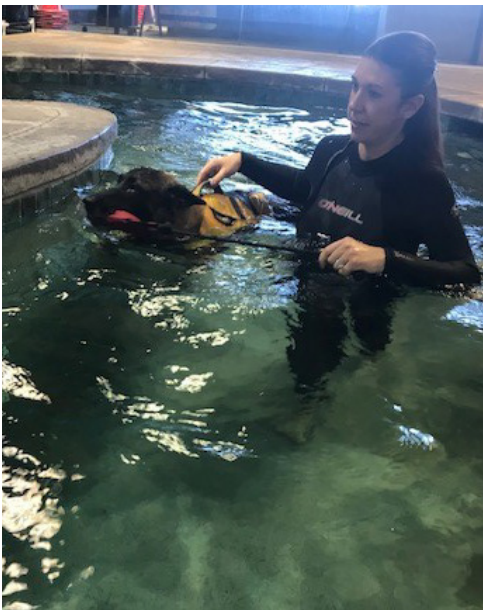
The Lethality Assessment Program (LAP) tool is designed to reduce risks and save lives and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at LethalityAssessmentProgram.org

ePoliceReporting				
Type	2019 JAN	2019 YTD	2018 YTD	% change 2018 - 2019
Online reports received	9	9	22	-59.1%

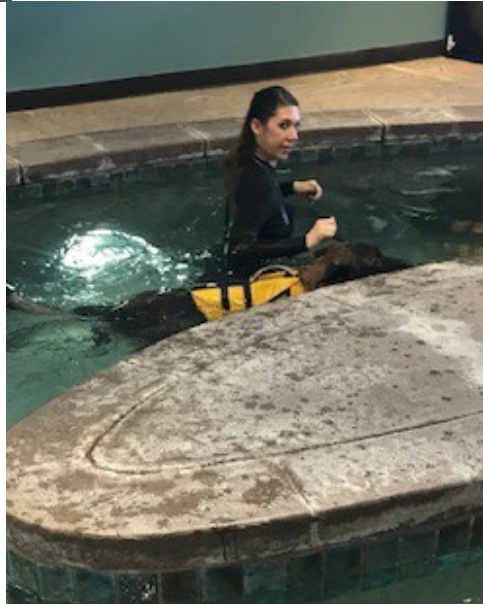
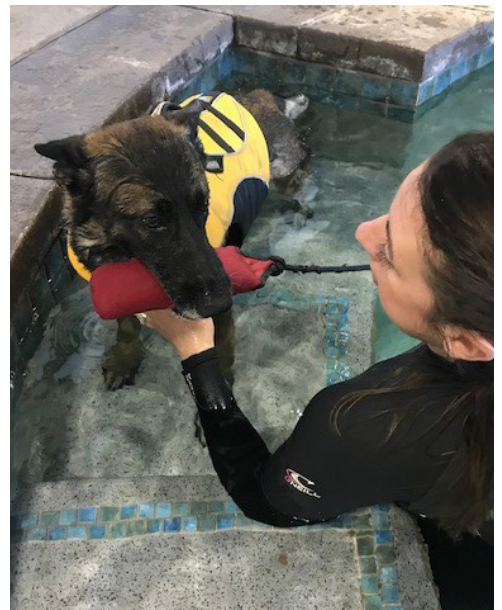
Department Highlights

K9 Unit

Ronin and Officer Thompson



Castle Rock Police Department takes physical fitness very seriously for both our two-and four-legged officers. Ronin's physical fitness is vital in protecting our officers and the public; however, the cold temperatures and snow have affected Ronin's outdoor regimen. So, our friends at Castle Pines Animal Care Center provide Ronin with time in their physical therapy pool to maintain his physique.





2018 Year-to-Date Dashboard

TRAFFIC ENFORCEMENT					
TRAFFIC TYPE	18-Dec	2018 YTD	2017 YTD	% change from 2017 - 2018	2016 YTD
DUI	7	126	160	-21%	177
Seat Belt	3	227	323	-30%	179
Child Restraint	0	7	5	40%	10
Total	10	360	488	-26%	366

Traffic Crashes - YTD Comparison					
ACCIDENT TYPE	18-Dec	2018 YTD	2017 YTD	% change from 2017 - 2018	2016 YTD
Accident-Total	91	937	894	5%	965
Non-Injury	90	910	847	7%	914
Injury	0	25	45	-44%	50
Fatality	1	2	2	0%	1
Counter Reports	12	72	53	36%	77
Traffic Unit (TU)	44	413	443	-7%	469
Report % by TU	48%	44%	50%	-12%	38%

Please note: Counter reports are included in the accident (non-injury, injury, fatality) data totals. These counter reports are only displayed to account for those reports **not** taken by patrol or traffic.

Response Times					
Priority	18-Dec	2018 YTD	2017 YTD	% change from 2017 - 2018	2016 YTD
Priority 1	5:27	5:13	5:14	0%	5:21

Offenses - YTD					
CRIME OFFENSE	18-Dec	2018 YTD	2017 YTD	% change from 2017 - 2018	2016 YTD
Person Crimes					
Robbery	0	2	10	-80%	4
Aggravated Assault	1	19	21	-10%	29
Homicide	0	0	0	0%	0
Property Crimes					
Burglary	1	92	107	-14%	105
Fraud	14	167	243	-31%	302
Motor Vehicle Theft	3	59	55	7%	46
Theft	19	572	735	-22%	749
TOTAL CRIMES	38	911	1,171	-22%	1,235

Note: Sex Offenses are not included in the data.

VISION

We are committed to partnering with the community to improve the quality of life, prevent and reduce crime, and provide excellence in police service.



MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.