



Town of Castle Rock

Agenda Memorandum

Agenda Date: 12/18/2018

Item #: File #: TMP 2018-854

To: Honorable Mayor and Members of Town Council

From: Mark Marlowe, P.E., Director of Castle Rock Water
Sandi Aguilar, Customer Relations Manager

Update: Recreational Vehicles (RV) Dump Station Survey Results

Executive Summary

In August 2018, Castle Rock Water staff conducted a survey to gauge its customers on their usage of a recreational vehicles (RV) dump station. There were 424 respondents to the survey which ran until October 1, 2018 (see **Attachment A**).

The goal of the survey was to determine if there was adequate interest from recreational vehicle users in paying adequate fees for an RV dump station in Castle Rock. The results indicate pretty strong interest in a dump station (67%), but only about 69% of those interested would be willing to pay the amount needed to fund the dump site. This is just under 200 respondents. In rough terms in order to get simple payback on a dump site (without interest), Castle Rock Water would need approximately 800 to 900 customers willing to pay \$60/year for annual access to the facility.

Notification and Outreach Efforts

Below is a list of various outreach efforts used to promote the survey:

- August Facebook post
- September Your Town Talk
- Town's website- CRgov.com

The survey included the following information and solicited responses from the subsequent questions:

Tell us what you think

Castle Rock Water is considering building an RV dump station to allow residents with RVs to release wastewater into the sewer system. The Town had a facility, but it was closed in 2016 because of needed infrastructure upgrades. A new facility could be built and open only to Castle Rock residents with a prepaid membership card.

1. *Would you use an RV dump station in Castle Rock?*
 2. *Would you pay \$60/year for unlimited access to the dump station?*
 3. *Where do you currently dump?*
 4. *Typically, what do you pay to dump (per visit)?*
 5. *How many times per year do you use a dump station?*
- Comments*

Please see **Attachment A** for survey results and comments.

History of Past Town Council, Boards & Commissions, or Other Discussions

The survey results/comments were presented to the Castle Rock Water Commission on November 28, 2018.

Discussion

Attachment B shows a map with an existing location in the South Metro area. The cost for this location is less than \$20. A search of public dump stations shows that most locations in Colorado are run by private companies, and not municipal water or wastewater providers. This is probably the best option for Castle Rock.

Budget Impact

The last cost estimate prepared for a modern, secure RV dump site was \$235,000. Annual operating costs are estimated at \$5,000, assuming Castle Rock Water minimizes the need for administration by setting an annual fee with card access for paying Castle Rock residents.

In order to get a simple five-year payback not including our average cost of money, we would need to raise \$40,000-50,000 per year. The results of the survey do not indicate this is likely, but a more comprehensive and scientific survey could be done.

Staff Recommendation

Given other priorities, staff does not recommend proceeding with additional work on this item at this time although the questions could be included in the 2019 Community Survey to gather more information. Staff is currently investigating whether this might be a possibility. A separate stand-alone scientific survey could cost as much as \$7,000-10,000.

Attachments

Attachment A: Survey results
Attachment B: Location map

ATTACHMENT A

Survey results

1. Would you use an RV dump station in Castle Rock?

Yes 67.22%

No 32.78%

2. Would you pay \$60/year for unlimited access to the dump station?

Yes 46.57%

No 53.43%

3. Where do you currently dump?

Campgrounds/state park

RV parks

Rest stops

Storage locations

Nothing close

4. Typically, what do you pay to dump (per visit)?

\$5-10

Free with campsite

5. How many times per year do you use a dump station?

4 or more 66.47%

3 12.57%

2 8.98%

1 11.98%

Comments:

- Hi I only use my camper maybe 5 times in summer so. \$60 is to high for me but I would gladly pay \$25 a year to have it right here in town, that would be great.
- I don't mind a fee but I don't want to commit to an annual.
- If the town is going to run a dump station, then everyone using it should pay. Funding it should not come from the general public.
- There is nothing close to Castle Rock. This is badly needed.
- I would really like to have this service available to use.
- Would be interested in this if 24x7 access or at least long hours (something like 7am-10pm) so there is flexibility 7 days per week. Weekday only access isn't sustainable for people that work during the week. Love this idea!
- Let me know if any additional help is needed to promote this endeavor.
- Let those who use a dump station pay for it. Those who don't use it, should not pay anything.
- If this is not 100% supported by the people who use it, and can sustain itself without impact to taxpayers then I support the decision.....BUT if I have to pay for dumping someone else's waste, then I am ABSOLUTELY OPPOSED
- \$60 seems a bit high but I understand it depends on the number of users
- We are very excited about the possibility of having this service available to us in Castle Rock
- miss the old CR RV dump

Chatfield State Park

