



Photo Credit: Corporal A. Lane



2020-2021

VISION

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.

MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.

Follow us on Facebook, Instagram or Twitter: [CRpoliceCO](#)

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One-By-One Policing

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.

One-By-One Policing is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our pursuit of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community one by one and where the community reaches back.

"The people of Castle Rock, are indeed fortunate to have **Officer Houser** represent them in matters of law enforcement in their community. In my contact with him it was obvious he is a person of honor and integrity. His motivation is to be a person of service while maintaining order. Salutes to a man in blue!"

Jim W. (12/2/22)

Thanks were expressed for all of the officers who responded to his home and, especially thank **Dispatcher Michelle S.**, for their professionalism and guidance, during the recent incidents.

C.W. (12/5/22)

"**Officer Thompson** is THE BEST! He's been such an inspiration and a great mentor to both of my kids whom are now LEO. Watching his dedication to these kids & the community is heart warming.

M. O. (12/5/22)



"On behalf of the Mesa Middle School bus drivers, I wanted to take the time and recognize one of your officers, School Resource **Officer L. Godfrey** from Mesa Middle School. He is a force multiplier, dedicated to improving the school's environment. He is committed to helping both students and administrators and does so with ease and a smile. Officer Godfrey is a true leader whose presence and actions have made a positive impact on the institution he represents. We all enjoy working and interacting with him. You are a valued member of our community. Thank you for all you do."

Leon S. (12/11/22)

A woman from [a local home school program] called to express her thanks to **Officer L. Godfrey** for de-escalating a situation...She stated they "absolutely loved and appreciated Luke," that he was "very professional, loving, and considerate," and he "did a wonderful job talking to the [child] and did a great job talking to his mom, he was incredible." "Total kudos to him." She also expressed thanks to **Officers Meyers & Milord** as well, and they "were very professional and just very kind" in their response to the situation as well.

K. E. (12/13/22)

Message from the Chief



The format of the department's monthly report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community. There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime

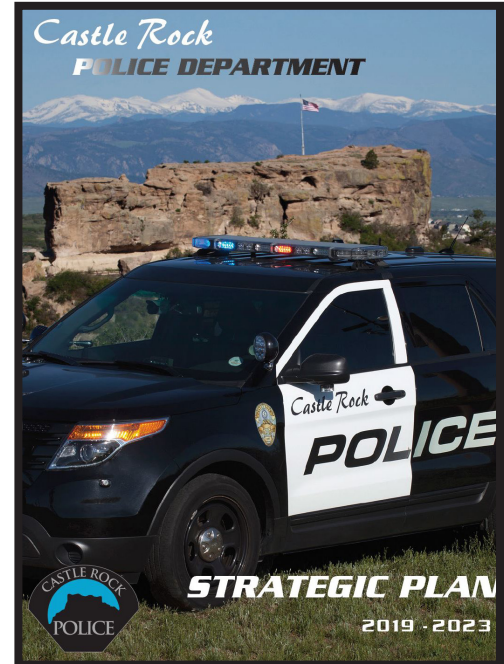
Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training



Read entire [CRgov.com/PDplan](https://www.cr.gov.com/PDplan)

Leading with Success

Lost Necklace Reunited with its Owner!

In December, the necklace at right was found at one of our local parks and turned in to our department. The information was placed on social media in hopes of finding the owner – and we did!

However, the person who lost the necklace did not have transportation to the property and evidence location, so officers from the Community Partnership Unit offered to pick it up, and then delivered it. It certainly was a happy reunion for all!



Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

Person Crime Offense	2022 NOV Crime	2021 NOV Crime	3-YR MO. AVG	2022 YTD Crime	2021 YTD Crime	YTD % change 2021-2022	2022 YTD Clearance
Homicide	0	0	0.0	2	0	200%*	2 (100%)
Sex Offenses - Forcible	0	3	2.8	15	35	-57%	1 (7%)
Domestic Violence	11	12	16.1	165	160	3%	149 (90%)
Aggravated Assault	2	2	1.5	12	17	-29%	8(67%)
Total Persons Crimes	13	17	20.4	194	212	-8%	160 (82%)

Property Crime Offense	2022 NOV Crime	2021 NOV Crime	3-YR MO. AVG	2022 YTD Crime	2021 YTD Crime	YTD % change 2021-2022	2022 YTD Clearance
Burglary	2	12	7.6	53	92	-42%	8 (15%)
Fraud/Forgery	12	17	40.9	172	655	-74%	24 (14%)
Motor Vehicle Theft	1	5	7.0	55	69	-20%	3 (5%)
Robbery	0	1	0.4	1	9	-89%	0 (0%)
Theft from Motor Vehicle	6	11	18.5	117	215	-46%	0 (0%)
Theft	31	50	61.6	578	728	-21%	112 (19%)
Vandalism	19	42	32.0	272	398	-32%	53 (19%)
Total Property Crimes	71	138	168.0	1,248	2,166	-42%	200 (16%)

Total Crime Offense	2022 NOV Crime	2021 NOV Crime	3-YR MO. AVG	2022 YTD Crime	2021 YTD Crime	YTD % change 2021-2022	2022 YTD Clearance
Total Persons Crimes	13	17	20.4	194	212	-8%	160 (82%)
Total Property Crimes	71	138	168.0	1,248	2,166	-42%	200 (16%)
Total Crimes	84	155	188.4	1442	2378	-39%	360 (25%)

*Increase from "0" is an estimate as it can not be calculated.

Notes:

1. Persons and Property crimes are reported for the [previous](#) month due to the transition to NIBRS reporting.
2. Offenses shown with N/A data reflect zero incidents for that specific offense. Any offenses displaying 0% reflect incidents had occurred during the year; however, they had not yet been cleared.

Priority 1: Crime (continued)



Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Response Times					
PRIORITY 1 CALLS FOR SERVICE	# of Calls	Average Dispatch Time	Average Wait to Enroute	Average Drive Time	Average Time Officers on Scene
DEC	102	1.44	0.31	5.70	61.62
NOV	70	2.01	0.40	5.91	85.30
OCT	78	1.54	0.26	5.39	73.45
2022 YTD	986	1.50	0.32	5.96	65.25
2021 MON. AVG	79.3	1.50	0.30	5.48	66.17

Note: The above time references are fractions of minutes.

Victims Assistance Unit (VAU)						
Activity	2022 DEC	2021 DEC	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Cases assigned - Staff Advocates	30	18	21.5	294	252	17%
Cases assigned - Volunteer Advocates	24	10	10.7	165	144	15%
Total cases assigned	54	28	32.2	459	396	16%
Total victims served	89	56	59.4	834	767	9%
Volunteer office hours	10	0	2.4	55	25	120%
Total call out hours	36	26	15.4	328	201	63%

Victims Assistance Unit Spotlight

“I am so very grateful to the VAU’s volunteer team. They contributed just over 5,800 hours of service in 2022, which includes overnight on-calls, monthly trainings, and representing the VAU at events like National Night Out and Heroes and Helpers (shown at right). They are tireless, selfless and have remarkable hearts for service providing some comfort during traumatic events,” VA Coordinator Binks.

“Unless someone like you cares a whole awful lot, nothing is going to get better. It’s not.” Dr. Seuss.



Pictured: Volunteers Michelle Weldon, Kayleigh Gustafson, Crystal Porras, and VAC Binks

Priority 2: Traffic Safety

Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes						
Crash Type	2022 DEC	2021 DEC	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Fatality	0	0	0.0	0	0	0%
Injury	14	6	2.6	54	30	80%
Non-Injury	95	72	64.1	663	819	-19%
Traffic Crash Total	101	78	66.7	717	849	-16%
Note: As of December 2022, traffic crash statistics are reported through CARFAX.						
Traffic Enforcement						
Traffic Type	2022 DEC	2021 DEC	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Driving Under the Influence (DUI)	7	8	8.3	102	103	-1%
Traffic Citations (Municipal and State)						
Call Type	2022 DEC	2021 DEC	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Traffic Tickets Issued	57	64	122.7	1,415	1,471	-4%
Written Warnings	58	47	181.6	928	1,948	-52%



Priority 3: Employees



Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2022	8	87	9.2%	83.9%
2021	4	80	5.0%	-50.0%
2020	8	80	10.0%	-12.2%
2019	9	79	11.4%	113.6%
2018	4	75	5.3%	29.8%

Current Staff	Sworn Officers	Officers in Training	Civilian Staff	Total Staff	Volunteers	Explorers	Total Staff (incl. Vol.)
DEC	84	4	32	120	23	11	154
Authorized FTE positions	87		32	119			

Training Hours						
Total Hours	2022 DEC	2021 DEC	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Internal/External	720.0	388.5	715.8	9,898.3	9,030.3	9.6%

Types of Trainings						Hours per Type
Internal/In-service (CPR/Basic First Aid re-certification, Investigations – Officer Involved Shootings)						542
External Training (Active shooter response, explorer leadership, LE response to suicidal subjects, rifle armorer, arrest control, emergency vehicle operations, search and seizure, Standardized Field Sobriety Test (SFST) certification)						178

Accomplishments / Recognition						
Type	2022 DEC	2021 DEC	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Compliments/Commendations	10	9	10.5	99	113	-12%
Recognition / Awards	0	2	5.8	77	67	15%

Priority 4: Prepare for Future Growth

Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

Calls for Service (CFS)						
Calls for Service (CFS) Per Officer / Per 1st Responder	2022 DEC <small>87 OFC /58</small>	2021 DEC <small>80 OFC /55</small>	3-YR MO. AVG	2022 YTD <small>87 OFC /58</small>	2021 YTD <small>80 OFC /55</small>	% Change 2021-2022
CFS TOTAL, includes self-initiated (SI)	4,215	4,225	5,307.0	53,562.0	58,093.0	-7.8%
CFS, excludes self-initiated (SI)	2,249	2,079	2,082.6	26,682.0	25,502.0	4.6%
Year-to-Date (Per 1,000 citizens)	27.7	26.2		328.4	321.4	2.2%
CFS per Officer, excludes self-initiated	25.9	26.0		306.7	318.8	-3.8%
CFS per 1st Responder, excl. self-initiated	38.8	37.8		460.0	463.7	-0.8%

Note: Year-to-date and 3-Year monthly averages reflect periodic adjustments due to population and CFS fluctuation.

Communication Incoming Phone Calls						
911 Calls	# of Calls	Avg per Day	AVG Answer Time (sec)	Answer Time ≤10 secs.	Answer Time ≤15 secs.	AVG Call Length (sec)
DEC	594	19	3.63	98.8%	99.8%	186.4
NOV	546	18	3.25	98.7%	99.8%	163.8
OCT	558	18	3.36	98.8%	99.8%	162.6
2022 YTD	6,706	18	3.36	99.0%	99.9%	171.9
2021 Monthly AVG	546.0	16.3		98.7%	99.9%	179.8
APCO and NENA Standard:*				90.0%	95.0%	N/A

Mon. Administration Calls	4,164	134
Mon. Outbound Calls	1,114	36
YTD-Administration Calls	52,019	143
YTD-Outbound Calls	13,450	37

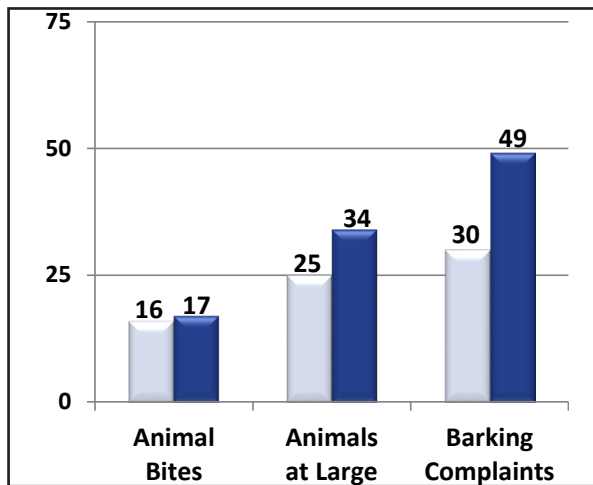
*Association of Public-Safety Communications Officials (APCO) and National Emergency Number Association (NENA).

Downtown Liaison Officer (DLO)						
Type	2022 DEC	2021 DEC	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Parking Enforcement/CFS	94	48	167	1298	2073	-37.4%
Parking Warnings	3	5	61.7	99	766	-87.1%
Parking Tickets	67	4	39.9	733	265	176.6%

Priority 4: Future Growth (continued)



Animal Control Monthly Response Comparison

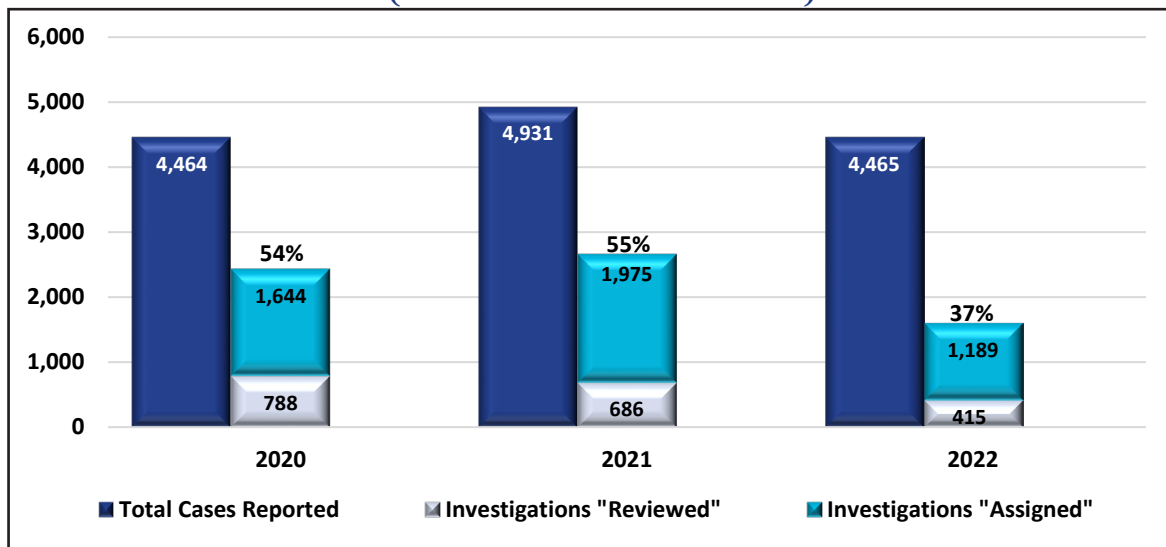


The ACU handled:

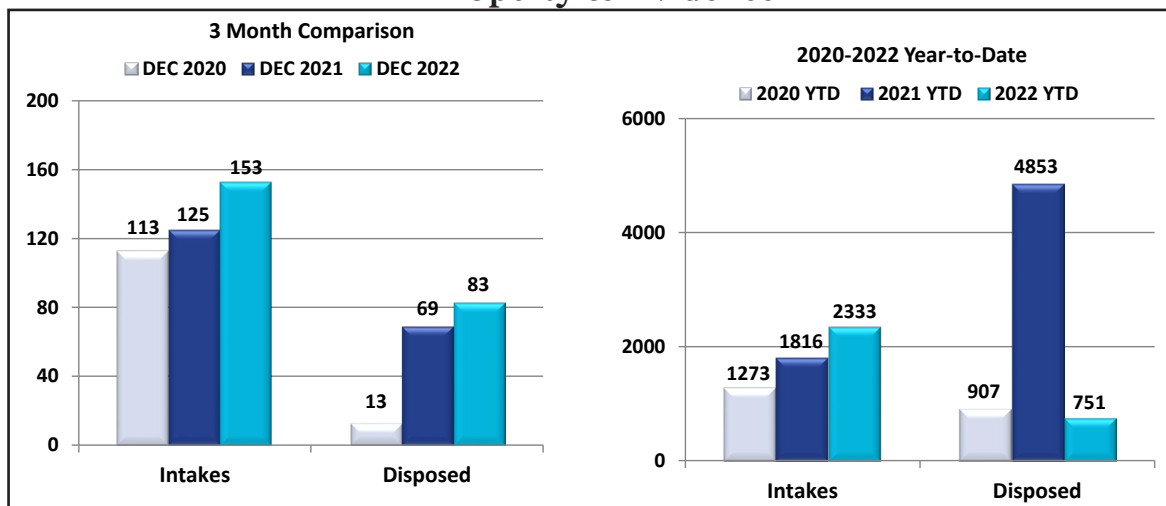
- 94 Percent of animal bites
- 74 Percent of animals at large
- 61 Percent of barking complaints

Note: The remainder of animal calls for service are handled by on-duty officers.

Investigations Case Reports (2020-2022 Year-to-Date)



Property & Evidence



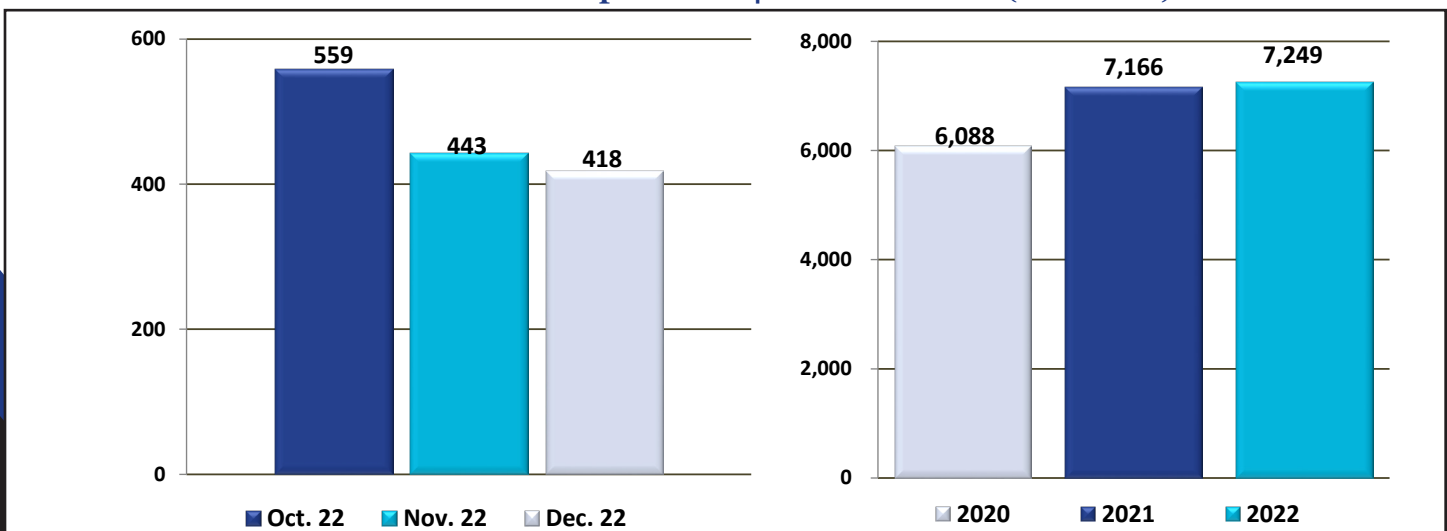
Priority 4: Future Growth (continued)

Records Unit

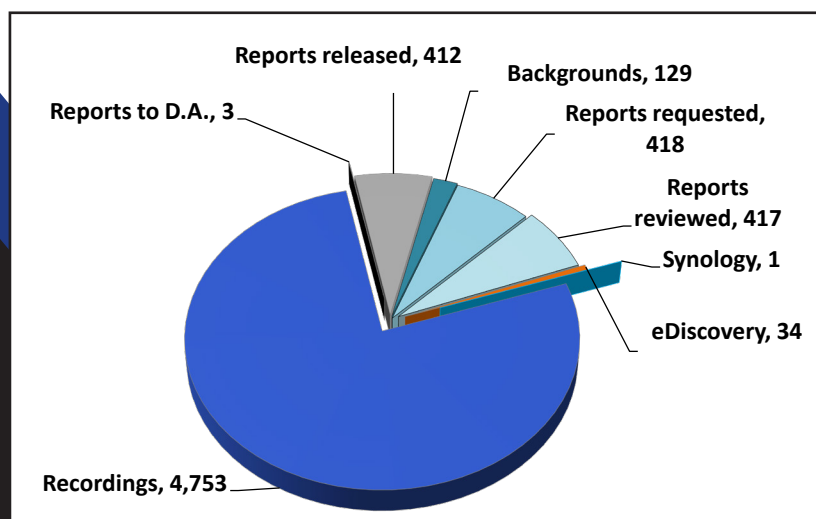
Workload	Backgrounds	Reports requested	Reports reviewed	eDiscovery	Synology*	Recordings	Reports to D.A.	Reports released
DEC 2022	129	418	417	34	1	4,753	3	412
DEC 2021	73	443	423	44	5	1,068	3	398
% Change 2021-2022	76.7%	-5.6%	-1.4%	-22.7%	-80.0%	345.0%	0.0%	3.5%
3-YR MO. AVG.	103	502	505	60	4	713	6	480

* Felony drug cases

Total Reports Requested Three-Month Comparison | Year-to-Date (2020-2022)



Records Unit Monthly Workload



Priority 5: Community Policing & Partnerships



Goal 1: Community engagement through outreach and education

Crime Prevention and Community Partnership Programs						
Running Program Types	2022 DEC	2021 DEC	3-YR MO. AVG	2022 YTD	2021 Year-End	% Change 2021-2022
Crime Free Multi-Housing	0	0	1.9	25	25	0.0%
Crime Free Self-Storage	0	0	0.7	8	9	-11.1%
Rock Watch	5	4	56.8	886	830	6.7%
CPTED (Crime Prevention)	0	1	1.3	34	22	54.5%
R-U-OK	0	1	1.0	33	17	94.1%
Total Activity	5	6	61.3	986	903	9.2%

Notes: Rock Watch 2021-2022 YTD statistics were revised for accuracy. R-U-OK totals periodically fluctuate as members enter or leave the program.

Volunteer Hours						
Unit Hours	2022 DEC	2021 DEC	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Explorer Unit	114.0	114.0	167.0	2,063.0	2,313.3	-10.8%
Victim Advocates	573	484	456.4	5,807.0	5,473.0	6.1%
VIPS-Community Safety Vol.	42.0	41.0	160.3	803.0	1,272.0	-36.9%
Total	729.0	639.0	825.0	8,673.0	9,058.3	-4.3%

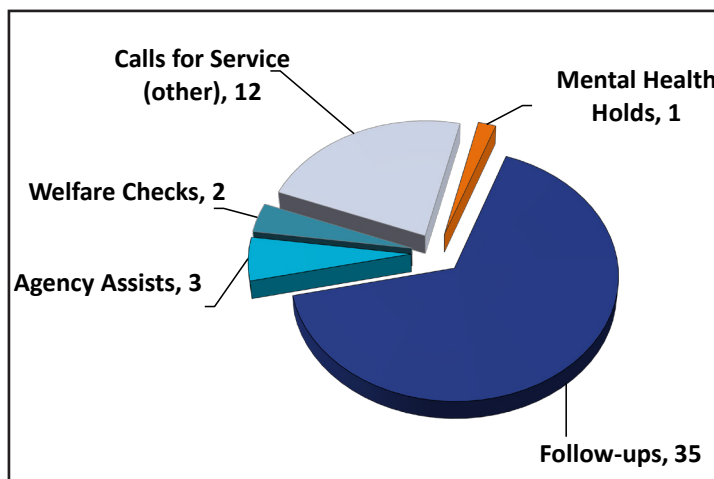
Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)				
DEC 2022	Facebook	Twitter	Nextdoor	Instagram
Followers	18,429	4,270	37,787	3,610
Number of Posts	25	13	3	17
Total Viewer Engagement	34,368	57	6,482	3,840
	Police		Town	
Total Call Outs or Incident Response	2		0	
	TOTAL			
Media Inquiries	3			

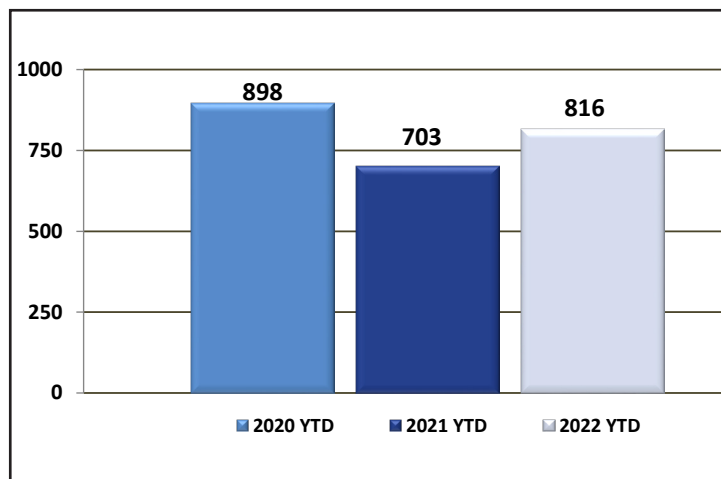
Priority 6: Technology, Equipment & Practices

Goal 1: Maintain and utilize the most effective technology, equipment and best practices
Community Response Team (CRT) Dashboard

December 2022 Call Types



CRT Total Calls for Service (YTD)



Domestic Violence Lethality Assessment Program (LAP)

Call Type	2022 DEC	2021 DEC	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Total LAP reports completed	16	6	10.1	131	114	15%
High-risk reports	5	3	5.0	52	48	8%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at [LethalityAssessmentProgram.org](https://www.lap.org)

ePoliceReporting

Online Reports	2022 DEC	2021 DEC	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Reports received	25	33	41	356	798	-55.4%

CueHit (Customer Service Measurement Tool)

CRPD utilizes a survey tool, which measures customer service on select non-violent or property crime calls for service. Citizens receive a short text survey with an option to rate the service provided between one and five with five being our goal. Citizens may also leave comments. The CueHit results are listed in the table below.

Customer Service Surveys			Rating Results (1 - 5 with 5 as our goal)				
MON/YTD	Sent	Received	5	4	3	2	1
DEC	88	47	39	6	1	0	1
NOV	104	55	47	4	1	1	2
YTD*	1,082	561	492	35	16	8	13

*YTD - Slight discrepancy in total received due to the inclusion of previous test data.

Department Highlights



PIO Temby's Corner Top Social Media Post

December 5, 2022 (11:26 am)

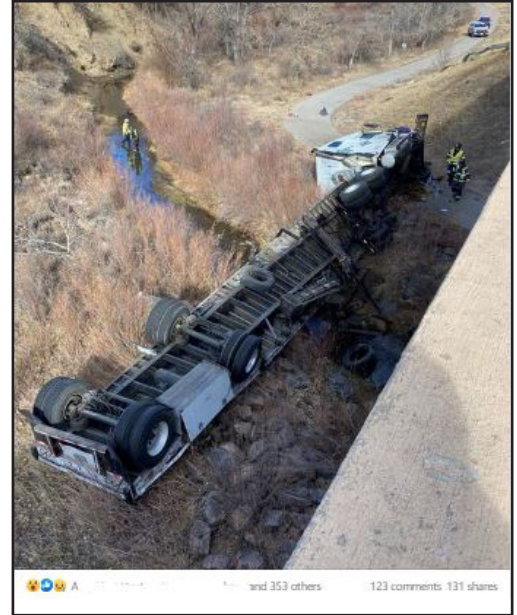
UPDATE 4:13PM - The Plum Creek trail is back open at I-25, and the barriers in the area have been removed. Thank you for keeping clear of the area while our teams were on scene.



TRAIL CLOSURE: Castle Rock Police Department and Castle Rock Fire And Rescue Department are assisting with a semi-truck crash that has closed the Plum Creek Trail at the I-25 overpass.

Barricades and caution tape are blocking the trail access between Santiago's and the Great Divide Brewery and Roadhouse. Please **DO NOT** go around these barriers. Avoid the area while emergency crews are on scene.

Updates will be provided on this post as they become available. We appreciate your patience while we work to get this cleared.



K9 Unit Shogun & Maverick

Patrol Deployments: 4

Officer Fellows and Shogun were deployed four times with three high-risk arrests and one article search. Officer Gondeck and Maverick were not deployed during the month of December.

Narcotics Deployments: 3

Officer Gondeck and Maverick conducted one narcotics deployment assisting another agency with drugs located; Officer Fellows and Shogun deployed twice.

Training: 60 hours

The K9 units trained a total of 30 hours each during the month.

Arrests: 3

Officer Fellows and Shogun assisted in three arrests.



Maverick



Shogun

***K9 Protect** is a term the department uses when a K9 is on the scene of a high-risk call. The K9 is on standby to protect officers or assist in apprehension. The presence of the K9 gains compliance. Examples of patrol deployments include high-risk traffic stops, higher risk attempt to contact, etc.