

Photo Credit: Corporal A. Lane

SEPTEMBER 2022

VISION

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.

MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.

Follow us on Facebook, Instagram or Twitter: CRpoliceCO

Castle Rock Police Department
100 Perry St., Castle Rock, CO 80104
303.663.6100 | Fax 303.663.6105
Police@CRgov.com | TipLine 720.733.3517

One-By-One Policing

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.

One-by-one policing is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our pursuit of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community one by one and where the community reaches back.

"I wanted to give a big shoutout to our Castle Rock Police Department!!! Today one of their officers [Officer J. Smith] stepped up in a big way! Doug was stuck on the road with a flat tire... In a less than desirable spot on the road. The police officer pulled over to make sure he was ok, and to see if he could help. He stayed with Doug for a while to make sure he was safe and no one hit him. When Doug shared with him that he was late to deliver an order to a customer, the officer took the order and delivered it! Thankful and grateful for these men and women who put their lives on the line every day, and also help out in little ways to help the community. Thank a police officer the next time you see one!"

Jennifer M. (8/16/22; received in Sep.)

Mr. B. asked we express his gratitude to you [Officers Gardner and Rabon] for your work on [his] call. He credits you with saving his life that day...We'd also like to thank you for helping him... THANK YOU, and keep up the good work!

Officer Tom O. and KB (9/15/22)

VAC Binks was asked to extend her gratitude to all the fire and police personnel [Sgts. Carney & Speaect, Cpls. Moffitt & Stamos] who responded [to an incident].. All that responded to the [reporting party's] home were kind and truly looking out for him... (9/26/22)

Dispatcher Brunetti received a very nice compliment from a person who called in a suspicious incident, which happened to his wife while he was not home. He wished to thank us for taking the call and having an officer respond. A special thank you to Officer Lance for speaking to his wife and making her feel safe and less scared.

Dispatcher Brunetti (9/2/22)



Swearing-In - September 26, 2022

The Castle Rock Police Department is proud to welcome Officers Huston and Post to our family. They were sworn in before Town officials and their new team. We are thrilled to have them and know they will help us accomplish our mission of providing a safe and secure environment for the people we serve.

Message from the Chief

The format of the department's monthly report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community. There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime

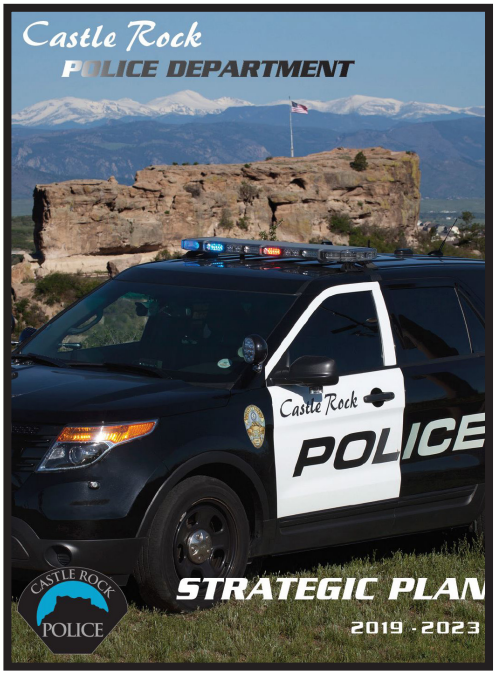
Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training



Read entire CRgov.com/PDplan

Leading with Success

Castle Rock Clean-up

We can't ever say it enough: Castle Rock is a special place to call home. On Saturday, September 24, Castle Rock Police Officer Coyle organized a clean-up effort of the Plum Creek Trail. More than 70 volunteers from Calvary Castle Rock and The Church of Jesus Christ of Latter-day Saints of Castle Rock picked up some 300 pounds of trash, painted over graffiti and beautified a half-mile stretch of the trail near the I-25 and Wolfensberger underpass.

We are so incredibly grateful for their efforts to keep our Town clean. Help us thank them for their selfless work!

#OneByOne #WeWorkForYou



Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

Person Crime Offense	2022 AUG Crime	2021 AUG Crime	3-YR MO. AVG	2022 YTD Crime	2021 YTD Crime	YTD % change 2021-2022	2022 YTD Clearance
Homicide	0	0	0.0	2	0	200%*	2 (100%)
Sex Offenses - Forcible	1	1	2.8	11	26	-58%	1 (9%)
Domestic Violence	13	12	16.1	129	108	19%	121 (94%)
Aggravated Assault	0	1	1.5	8	11	-27%	7 (88%)
Total Persons Crimes	**14**	**14**	**20.4**	**150**	**145**	**3%**	**131 (87%)**

Property Crime Offense	2022 AUG Crime	2021 AUG Crime	3-YR MO. AVG	2022 YTD Crime	2021 YTD Crime	YTD % change 2021-2022	2022 YTD Clearance
Burglary	6	8	7.6	39	66	-41%	7 (18%)
Fraud/Forgery	14	21	40.9	133	590	-77%	23 (17%)
Motor Vehicle Theft	5	6	7.0	42	54	-22%	1 (2%)
Robbery	0	0	0.4	1	6	-83%	0 (0%)
Theft from Motor Vehicle	5	22	18.5	73	179	-59%	0 (0%)
Theft	63	59	61.6	438	553	-21%	83 (19%)
Vandalism	29	30	32.0	218	288	-24%	42 (19%)
Total Property Crimes	**122**	**146**	**168.0**	**944**	**1,736**	**-46%**	**156 (17%)**

Total Crime Offense	2022 AUG Crime	2021 AUG Crime	3-YR MO. AVG	2022 YTD Crime	2021 YTD Crime	YTD % change 2021-2022	2022 YTD Clearance
Total Persons Crimes	14	14	20.4	150	145	3%	131 (87%)
Total Property Crimes	122	146	168.0	944	1,736	-46%	156 (17%)
Total Crimes	**136**	**160**	**188.4**	**1094**	**1881**	**-42%**	**287 (26%)**

*Increase from "0" is an estimate as it can not be calculated.

Notes:

1. Persons and Property crimes are reported for the **previous** month due to the transition to NIBRS reporting.
2. Offenses shown with N/A data reflect zero incidents for that specific offense. Any offenses displaying 0% reflect incidents had occurred during the year; however, they had not yet been cleared.

Priority 1: Crime (continued)

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Response Times					
PRIORITY 1 CALLS FOR SERVICE	**# of Calls**	**Average Dispatch Time**	**Average Wait to Enroute**	**Average Drive Time**	**Average Time Officers on Scene**
SEP	67	1.34	0.30	**5.20**	47.75
AUG	94	1.33	0.37	**6.06**	65.36
JUL	97	1.73	0.35	**6.54**	66.12
2022 YTD	**745**	**1.45**	**0.32**	**5.85**	**62.90**
2021 MON. AVG	**79.3**	**1.50**	**0.30**	**5.48**	**66.17**

Note: The above time references are fractions of minutes.

Victims Assistance Unit (VAU)						
Activity	**2022 SEP**	**2021 SEP**	**3-YR MO. AVG**	**2022 YTD**	**2021 YTD**	**% Change 2021-2022**
Cases assigned - Staff Advocates	26	21	21.5	224	178	26%
Cases assigned - Volunteer Advocates	7	12	10.7	113	111	2%
Total cases assigned	33	33	32.2	337	289	17%
Total victims served	70	57	59.4	608	541	12%
Volunteer office hours	0	9	2.4	45	11	309%
Total call out hours	30	11	15.4	193	117	65%

Victims Assistance Unit Spotlight

The Victim Assistance paired at a table with Dispatch employees at the Rally of Hope. This event brings together education, resources, and hope for those suffering from mental illness and survivors of suicide. Thank you VA Volunteers Crystal and Kayleigh for joining us and continuing to support the VA Team and CRPD events!



Priority 2: Traffic Safety

Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes						
Crash Type	**2022 SEP**	**2021 SEP**	**3-YR MO. AVG**	**2022 YTD**	**2021 YTD**	**% Change 2021-2022**
Fatality	0	0	0.0	0	0	0%
Injury	3	1	2.6	40	22	82%
Non-Injury	29	63	64.1	554	588	-6%
Traffic Crash Total	**32**	**64**	**66.7**	**594**	**610**	**-3%**
Traffic Enforcement						
Traffic Type	**2022 SEP**	**2021 SEP**	**3-YR MO. AVG**	**2022 YTD**	**2021 YTD**	**% Change 2021-2022**
Driving Under the Influence (DUI)	7	6	8.3	71	76	-7%
Traffic Citations (Municipal and State)						
Call Type	**2022 SEP**	**2021 SEP**	**3-YR MO. AVG**	**2022 YTD**	**2021 YTD**	**% Change 2021-2022**
Traffic Tickets Issued	116	85	122.7	1,155	1,169	-1%
Written Warnings	89	100	181.6	707	1,655	-57%



Priority 3: Employees

Goal 1: Attract and retain the highest quality employees
Goal 2: Train and develop employees
Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2022	8	87	9.2%	83.9%
2021	4	80	5.0%	-50.0%
2020	8	80	10.0%	-12.2%
2019	9	79	11.4%	113.6%
2018	4	75	5.3%	29.8%

Current Staff	Sworn Officers	Officers in Training	Civilian Staff	Total Staff	Volunteers	Explorers	Total Staff (inc. Vol.)
SEP	**83**	**2**	**30**	**115**	**25**	**9**	**149**
Authorized FTE positions	**87**		**32**	**119**			

Training Hours						
Total Hours	2022 SEP	2021 SEP	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Internal/External	**1,239**	**893.5**	**715.8**	**7,501.3**	**7,415.8**	**1.2%**

Types of Trainings	Hours per Type
Internal/In-service (Emergency vehicle operations and SFST recertification)	430
External Training (Trauma/Informed responses, CO open records act law, drug investigators assoc. annual summit, Glock Armorer, LEFTA/Galls, CIT, basic tracking dog workshop, designated marksman/firearms, desert snow criminal interdiction workshop, 30x30 initiative, SWAT week/firearms, force encounters analysis, women of law enforcement, CO animal welfare conference (AC officers), firearms/vehicle containment (new hires), verbal de-escalation)	809

Accomplishments / Recognition						
Type	2022 AUG	2021 AUG	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Compliments/Commendations	6	9	10.5	74	86	-14%
Recognition / Awards	3	2	5.8	77	62	24%

Priority 4: Prepare for Future Growth

Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

Calls for Service (CFS)						
Calls for Service (CFS) Per Officer / Per 1st Responder	**2022 SEP** 87 OFC /58	**2021 SEP** 80 OFC /55	**3-YR MO. AVG**	**2022 YTD** 87 OFC /58	**2021 YTD** 80 OFC/ 55	**% Change 2021-2022**
CFS TOTAL, includes self-initiated (SI)	4,848	4,863	5,307.0	40,249	45,065	-10.7%
CFS, excludes self-initiated (SI)	2,116	2,190	2,082.6	20,079	19,210	4.5%
Year-to-Date (Per 1,000 citizens)	**26.0**	**27.6**		**247.1**	**242.1**	**2.1%**
CFS per Officer, excludes self-initiated	24.3	27.4		230.8	240.1	-3.9%
CFS per 1st Responder, excl. self-initiated	36.5	39.8		346.2	349.3	-0.9%

Note: Year-to-date and 3-Year monthly averages reflect periodic adjustments due to population and CFS fluctuation.

Communication Incoming Phone Calls						
911 Calls	**# of Calls**	**Avg per Day**	**AVG Answer Time (sec)**	**Answer Time ≤10 secs.**	**Answer Time ≤15 secs.**	**AVG Call Length (sec)**
SEP	472	16	3.33	98.3%	99.8%	179.2
AUG	**592**	**19**	**3.27**	**99.5%**	**100.0%**	**175.2**
JUL	**637**	**21**	**3.22**	**99.2%**	**100.0%**	**172.3**
2022 YTD	**5,062**	**19**	**3.34**	**99.0%**	**99.8%**	**172.3**
2021 Monthly AVG	546.0	16.3		98.7%	99.9%	179.8
			APCO and NENA Standard:*	**90.0%**	**95.0%**	N/A

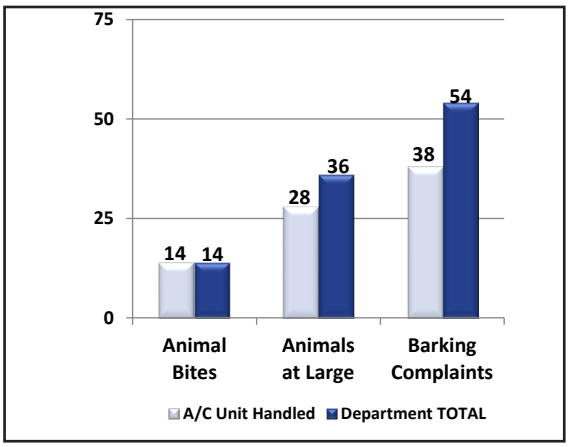
Mon. Administration Calls	4,071	136
Mon. Outbound Calls	973	32
YTD-Administration Calls	**39,679**	**123**
YTD-Outbound Calls	**10,002**	**37**

*Association of Public-Safety Communications Officials (APCO) and National Emergency Number Association (NENA).

Downtown Liaison Officer (DLO)						
Type	**2022 SEP**	**2021 SEP**	**3-YR MO. AVG**	**2022 YTD**	**2021 YTD**	**% Change 2021-2022**
Parking Enforcement/CFS	123	71	167	977	1773	-44.9%
Parking Warnings	1	31	61.7	77	684	-88.7%
Parking Tickets	80	7	39.9	521	223	133.6%

Priority 4: Future Growth (continued)

Animal Control Monthly Response Comparison

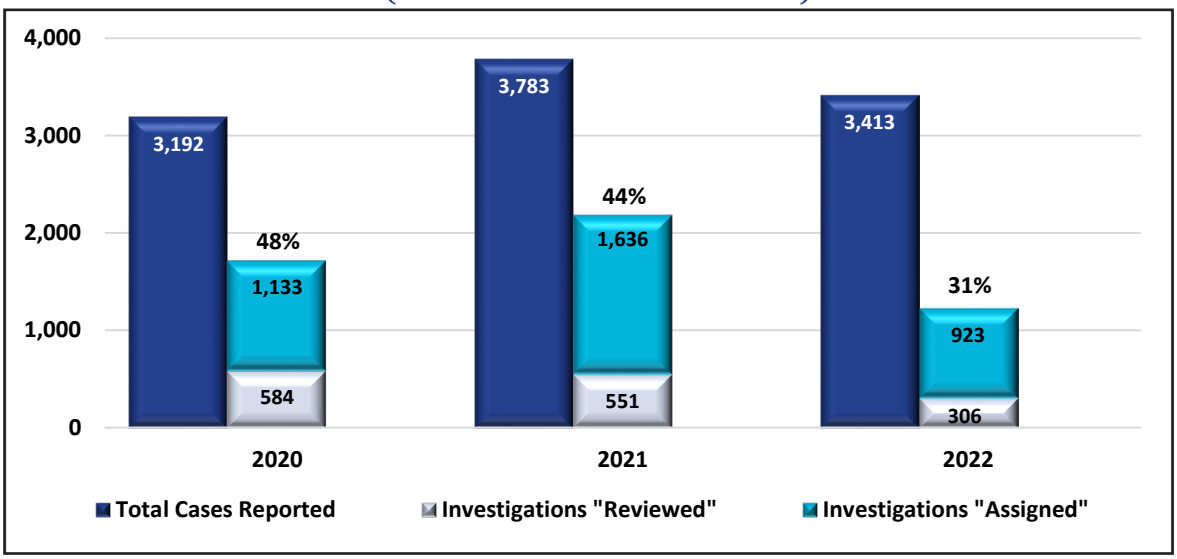


The ACU handled:

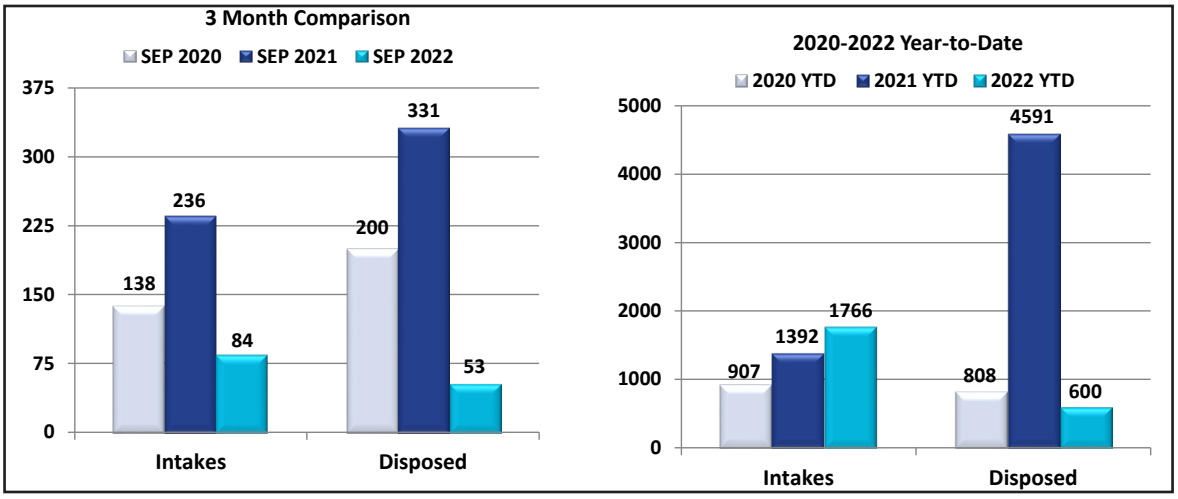
- 100 Percent of animal bites
- 78 Percent of animals at large
- 70 Percent of barking complaints

Note: The remainder of animal calls for service are handled by on-duty officers.

Investigations Case Reports (2020-2022 Year-to-Date)



Property & Evidence



Priority 4: Future Growth (continued)

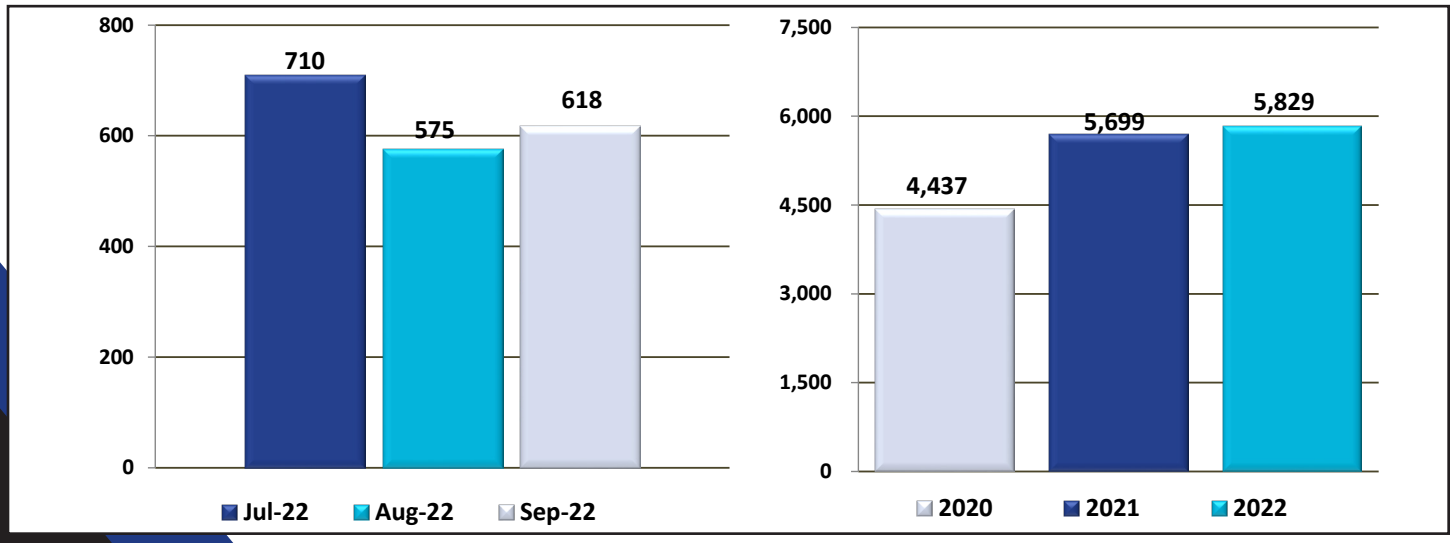
Records Unit

Workload	Backgrounds	Reports requested	Reports reviewed	eDiscovery	Synology*	Recordings	Reports to D.A.	Reports released
SEP 2022	86	618	597	56	0	1,167	4	563
SEP 2021	99	686	653	58	5	957	0	618
% Change 2021-2022	-13.1%	-9.9%	-8.6%	-3.4%	-100.0%	21.9%	N/A	-8.9%
3-YR MO. AVG.	**103**	**502**	**505**	**60**	**4**	**713**	**6**	**480**

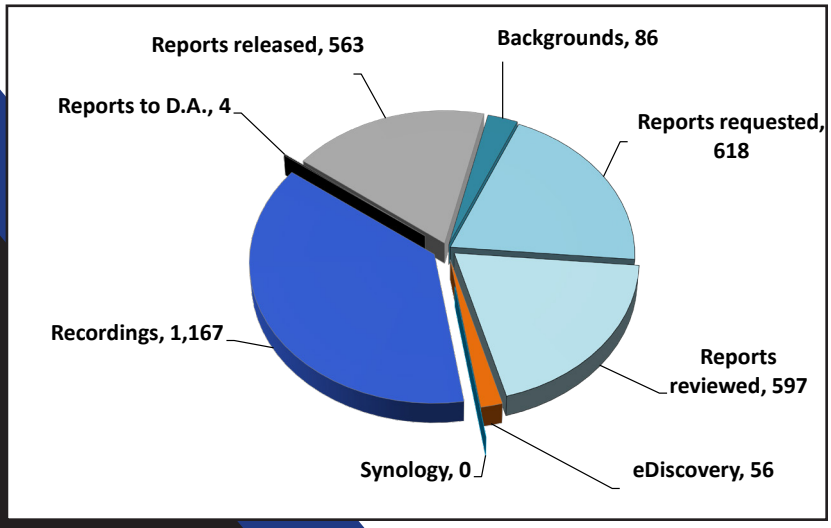
* Felony drug cases

Total Reports Requested

Three-Month Comparison | Year-to-Date (2020-2022)



Records Unit Monthly Workload



Priority 5: Community Policing & Partnerships

Goal 1: Community engagement through outreach and education

Crime Prevention and Community Partnership Programs						
Running Program Types	**2022 SEP**	**2021 SEP**	**3-YR MO. AVG**	**2022 YTD**	**2021 Year-End**	**% Change 2021-2022**
Crime Free Multi-Housing	0	0	1.9	25	25	0.0%
Crime Free Self-Storage	0	0	0.7	8	9	-11.1%
Rock Watch	4	1	56.8	878	830	5.8%
CPTED (Crime Prevention)	1	0	1.3	31	22	40.9%
R-U-OK	0	0	1.0	33	17	94.1%
Total Activity	**5**	**1**	**61.3**	**975**	**903**	**8.0%**

Notes: Rock Watch 2021-2022 YTD statistics were revised for accuracy. R-U-OK totals periodically fluctuate as members enter or leave the program.

Volunteer Hours						
Unit Hours	**2022 SEP**	**2021 SEP**	**3-YR MO. AVG**	**2022 YTD**	**2021 YTD**	**% Change 2021-2022**
Explorer Unit	105.0	206.0	167.0	1,629.0	1,836.0	-11.3%
Victim Advocates	536	365	456.4	4,093.0	4,067.0	0.6%
VIPS-Community Safety Vol.	65.0	161.0	160.3	658.0	1062.0	-38.0%
Total	**706.0**	**732.0**	**825.0**	**6,380.0**	**6,965.0**	**-8.4%**

Goal 2: Optimize communication and marketing programs

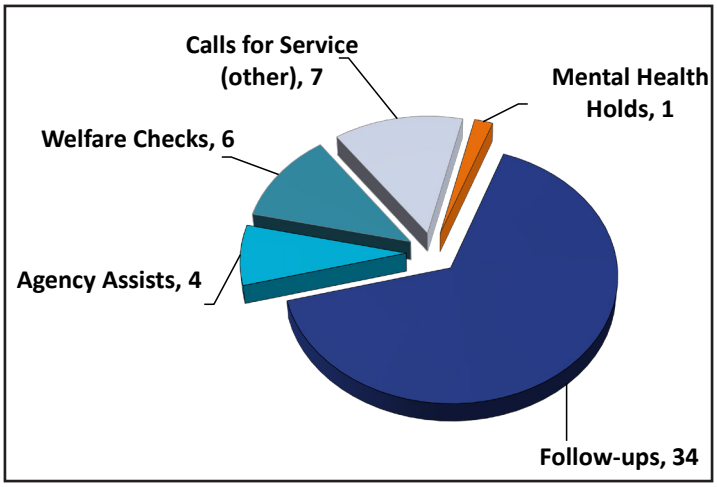
Public Information Officer (PIO)				
SEP 2022	**Facebook**	**Twitter**	**Nextdoor**	**Instagram**
Followers	17,820	4,134	36,954	3,507
Number of Posts	17	9	5	12
Total Viewer Engagement	**16,233**	**77**	**9,749**	**2,087**
	Police		**Town**	
Total Call Outs or Incident Response	0		0	
	TOTAL			
Media Inquiries	8			

Priority 6: Technology, Equipment & Practices

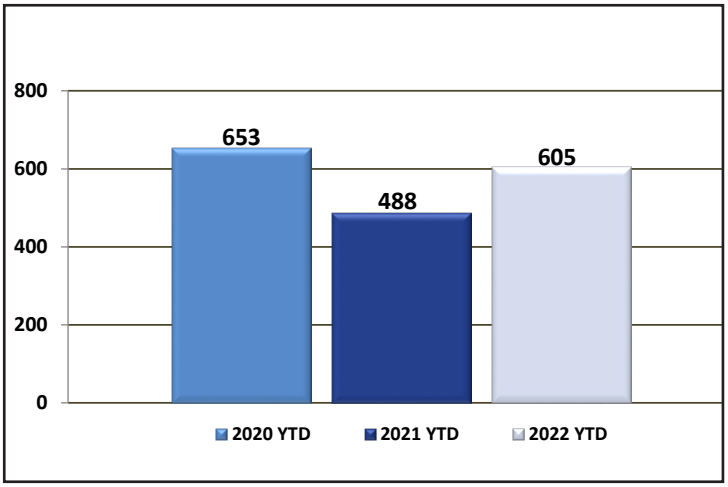
Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT) Dashboard

September 2022 Call Types



CRT Total Calls for Service (YTD)



Domestic Violence Lethality Assessment Program (LAP)

Call Type	2022 SEP	2021 SEP	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Total LAP reports completed	4	9	10.1	96	89	8%
High-risk reports	1	4	5.0	40	40	0%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at LethalityAssessmentProgram.org

ePoliceReporting

Online Reports	2022 SEP	2021 SEP	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Reports received	28	28	41	270	706	-61.8%

CueHit (Customer Service Measurement Tool)

CRPD utilizes a survey tool, which measures customer service on select non-violent or property crime calls for service. Citizens receive a short text survey with an option to rate the service provided between one and five with five being our goal. Citizens may also leave comments. The CueHit results are listed in the table below.

Customer Service Surveys			Rating Results (1 - 5 with 5 as our goal)				
MON/YTD	Sent	Received	5	4	3	2	1
SEP	106	55	45	5	2	1	2
YTD	**886**	**473**	**412**	**30**	**13**	**6**	**12**

Department Highlights

PIO Temby's Corner
Top Social Media Post

September 8 at 9:59 AM



Woof, woof! The Castle Rock Police Department and Douglas County School District are expanding their School Resource Officer and therapy dog program. SRO Luke Godfrey and Rocket, a 1-year-old Husky mix, are now serving Mesa Middle School students and staff.

#WeWorkForYou #OneByOne



K9 Unit
Shogun & Maverick

Patrol Deployments: 2

Officer Fellows and Shogun were deployed twice. Officer Gondeck and Maverick were not requested on a patrol deployment during the month of September.

Narcotics Deployments: 3

Officer Gondeck and Maverick conducted one narcotics deployment; Officer Fellows and Shogun deployed twice. Narcotics were not located.

Training: 96 hours

The K9 units trained a total of 96 hours during the month.

Arrests: 4

Officer Fellows and Shogun assisted in four arrests.



Maverick



Shogun

***K9 Protect** is a term the department uses when a K9 is on the scene of a high-risk call. The K9 is on standby to protect officers or assist in apprehension. The presence of the K9 gains compliance. Examples of patrol deployments include high-risk traffic stops, higher risk attempt to contact, etc.