Photo Credit: Officer J. Lane

CASTLE ROCK POLICE

VISION

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.

MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.

Follow us on Facebook, Instagram or Twitter: CRpoliceCO

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.

One-by-one policing is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our pursuit of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community one by one and where the community reaches back.

"A gentleman called in and stated that he'd been pulled over by Officer Yowell. He identified that he lives in Aurora and does a lot of construction in the Castle Rock area and while he had grown up not being fond of the Police, he shared that he'd had a great experience with Officer Yowell. "He is great at his job and he's doing an outstanding job", the gentleman stated, and wanted to let the Police Department know."

(5/31/22)

"I am so grateful for Detective Williams!! I cannot say enough kind words about him. I ask that you honor him in any way you can and that you put this in his personnel file. For Detective Williams to remember me and my son out of all the cases that he works on, just really warms my heart. I will be eternally thankful for all he has done for us. He always explains things in an easy way to understand. He makes you feel safe because he is out there working your case and actively putting people behind bars that are violating the law. Det. Williams is simply a wonderful human being.

You've got a good one on your team!!

Thank you so much for your time and for reading this email. I appreciate Det. Williams and every other member of law enforcement."

Kim S. (5/11/22)

"I wanted to call in regards to Officer Lastra. He made contact with me today. I just purchased a vehicle and didn't have the tags, [so] he pulled me over. I just wanted to compliment him on his professionalism, [he's a] very nice gentleman. I just wanted to say thank you for keeping us safe. It's always a pleasure to meet officers that are true professionals. Thank you for everything; have a good day."

U. A. (5/27/22)

PIO Temby posted about Officer Gillespie's recent recognition from the National Association of School Resource Officers (NASRO). There were SO many kind comments left about him that she wished to pass just a few of them along: "Scott is one of the best humans on this planet, and every day I am awed at how perfectly suited to his position he is. I sit right next to his office and can see how students respond to both him and Buttercup. He is a gem!" "His office is always open...filled with happy students, he's always there to support both students and staff a wonderful addition to our school and a true blessing." "Congrats Officer Gillespie, you are a true gem and an asset to CV, as is Buttercup."

Taylor T. (5/11/22)

Message from the Chief

The format of the department's monthly report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community. There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:
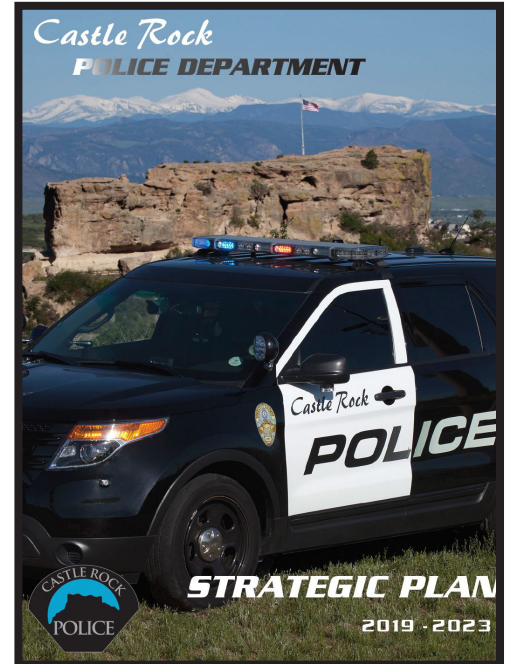
Priority 1: Crime

Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training

Read entire CRgov.com/PDplan

Leading with Success

During the past year, CRPD began implementing solar-powered stationary license plate readers. When combined with excellent police work this technology has proven to show impressive results. Since May 2021, the following results were achieved.

Warrants: 164
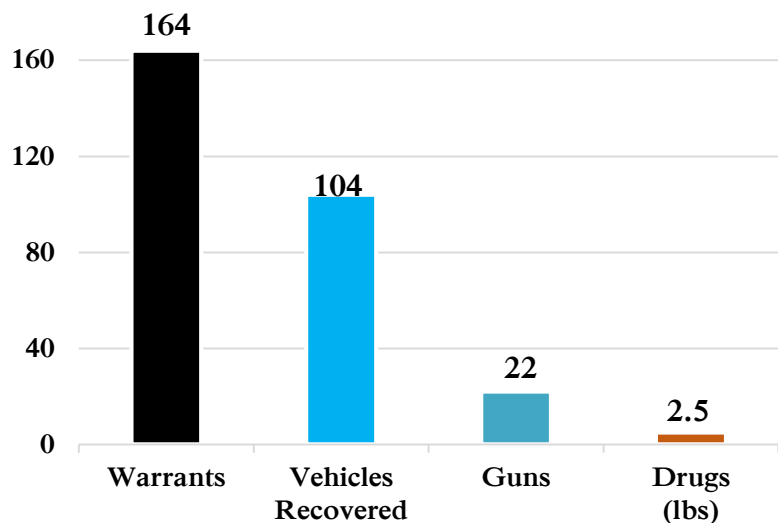
Vehicles recovered*: 104

Guns: 22

Drugs: 1,134.81 grams (2.5 lbs.)

*Total value of vehicles: $1,169,730

**License Plate Reader Achievements
(May 2021- May 2022)**

Category	Value
Warrants	164
Vehicles Recovered	104
Guns	22
Drugs (lbs)	2.5

Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

* Persons/property crimes are reported for the **previous** month due to the transition to NIBRS reporting.

Persons Crime*						
Crime Offense	2022 APR	2021 APR	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Homicide	0	0	0.0	0	0	0%
Sex Offenses - forcible	0	4	2.8	5	15	-67%
Domestic Violence	12	14	16.1	54	67	-19%
Aggravated Assault	0	1	1.5	1	8	-88%
Total Persons Crimes	**12**	**19**	**20.4**	**60**	**90**	**-33%**

Property Crime*						
Crime Offense	2022 APR	2021 APR	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Burglary	5	6	7.6	18	29	-38%
Fraud/Forgery	17	43	40.9	71	511	-86%
Motor Vehicle Theft	2	3	7.0	13	27	-52%
Robbery	0	0	0.4	1	3	-67%
Theft from Motor Vehicle	11	24	18.5	43	101	-57%
Theft	49	52	61.6	233	290	-20%
Vandalism	17	40	32.0	93	155	-40%
Total Property Crimes	**101**	**168**	**168.0**	**472**	**1,116**	**-58%**
"Total Crimes" (Person & Property)	**113**	**187**	**188.4**	**532**	**1,206**	**-56%**

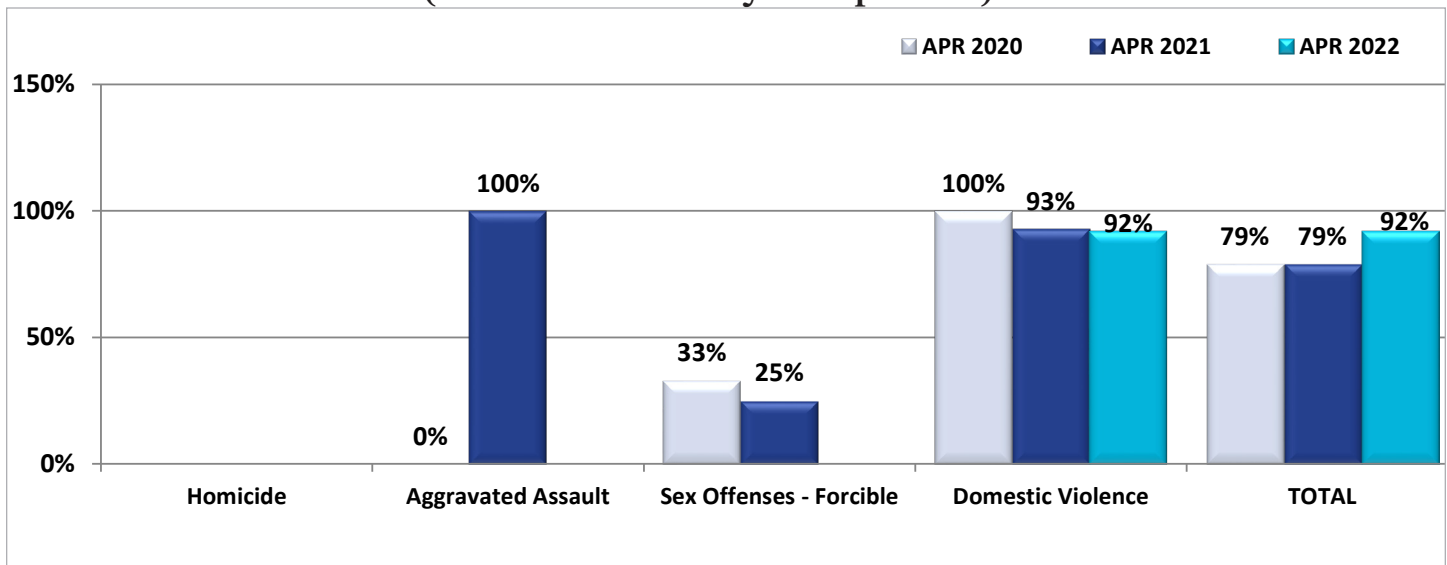| May Response Times					
PRIORITY 1 CALLS FOR SERVICE	# of Calls	Average Dispatch Time	Average Wait to Enroute	Average Drive Time	Average Time Ofcs on Scene
MAY	100	1.22	0.32	**5.67**	50.06
APR	89	1.50	0.30	**4.79**	54.53
MAR	92	1.42	0.31	**5.46**	72.26
2022 YTD	**407**	**1.38**	**0.33**	**5.70**	**63.60**
2021 MON. AVG	**79.3**	**1.50**	**0.30**	**5.48**	**66.17**

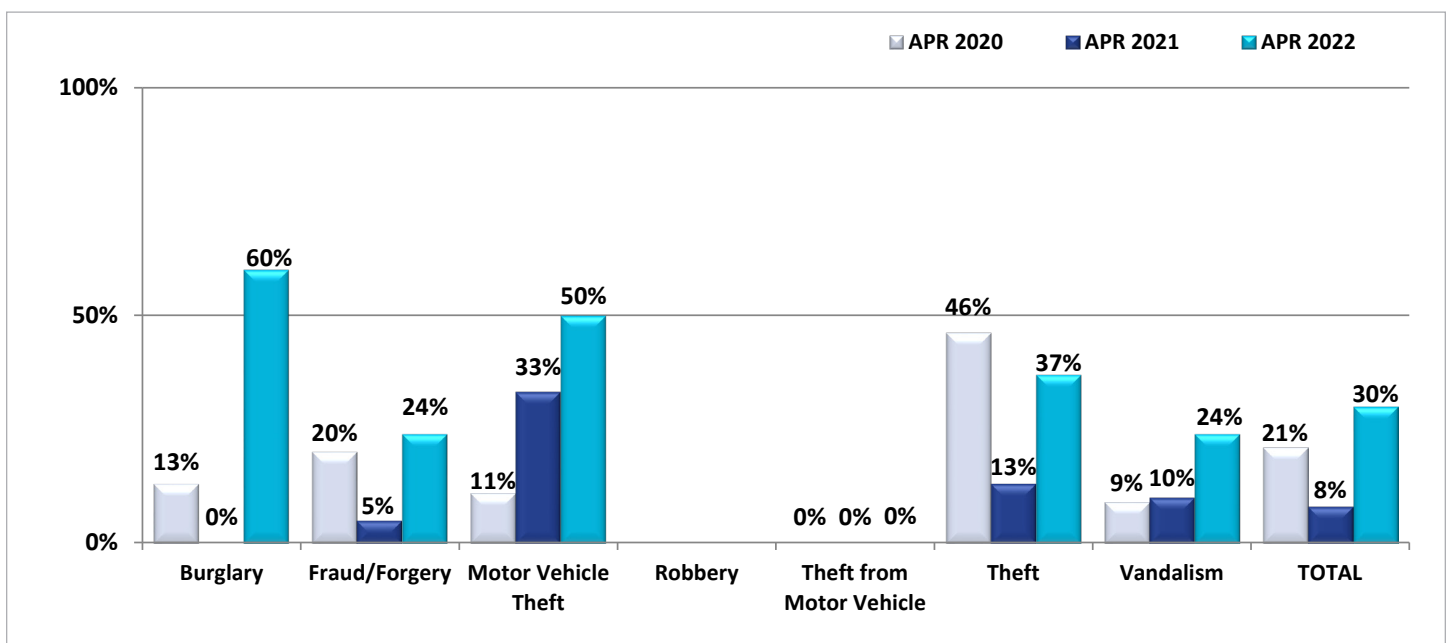Note: The above time references are fractions of minutes.

Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

*Clearance rates are also reported for the previous month due to the transition to NIBRS reporting.

Persons Crime Clearance Rates* (2020-2022 Monthly Comparison)

	APR 2020	APR 2021	APR 2022
Homicide			
Aggravated Assault	0%	100%	
Sex Offenses - Forcible	33%	25%	
Domestic Violence	100%	93%	92%
TOTAL	79%	79%	92%

Property Crime Clearance Rates* (2020-2022 Monthly Comparison)

	APR 2020	APR 2021	APR 2022
Burglary	13%	0%	60%
Fraud/Forgery	20%	5%	24%
Motor Vehicle Theft	11%	33%	50%
Robbery			
Theft from Motor Vehicle	0%	0%	0%
Theft	46%	13%	37%
Vandalism	9%	10%	24%
TOTAL	21%	8%	30%

Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)						
Activity	2022 MAY	2021 MAY	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Cases assigned - Staff Advocates	21	20	21.5	114	109	5%
Cases assigned - Volunteer Advocates	10	9	10.7	60	57	5%
Total cases assigned	31	29	32.2	174	166	5%
Total victims served	55	51	59.4	306	311	-2%
Volunteer office hours	14	0	2.4	36	0	0%
Total call out hours	7	13	15.4	93	56	66%

Victims Assistance Unit

In May, the VAU volunteer team attended a free training event sponsored by Valor Technical Cleaning. Nancy Lewis, the Executive Director for the Colorado Organization for Victim Assistance, presented on responding to mass tragedies and also shared her VA experiences from the past 40 years. The keynote speaker for the evening was Dr. Michael Baden, a forensic pathologist known for his work investigating high-profile deaths and was the host of HBO's Autopsy. After the presentation, volunteers from Douglas County Sheriff, Lone Tree and Parker police departments had the opportunity to connect and discuss the evening's presentation.

Priority 2: Traffic Safety

Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes						
Crash Type	**2022 MAY**	**2021 MAY**	**3-YR MO. AVG**	**2022 YTD**	**2021 YTD**	**% Change 2021-2022**
Fatality	0	0	0.0	0	0	0%
Injury	7	1	2.6	21	10	110%
Non-Injury	67	82	64.1	342	310	10%
Traffic Crash Total	**74**	**83**	**66.7**	**363**	**320**	**13%**
Traffic Enforcement						
Traffic Type	**2022 MAY**	**2021 MAY**	**3-YR MO. AVG**	**2022 YTD**	**2021 YTD**	**% Change 2021-2022**
Driving Under the Influence (DUI)	14	6	8.3	44	43	2%
Traffic Citations (Municipal and State)						
Call Type	**2022 MAY**	**2021 MAY**	**3-YR MO. AVG**	**2022 YTD**	**2021 YTD**	**% Change 2021-2022**
Traffic Tickets Issued	110	312	122.7	611	722	-15%
Written Warnings	32	256	181.6	290	1,258	-77%

Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2022	6	84	7.1%	42.9%
2021	4	80	5.0%	-50.0%
2020	8	80	10.0%	-12.2%
2019	9	79	11.4%	113.6%
2018	4	75	5.3%	29.8%
2017	3	73	4.1%	-41.6%
2016	5	71	7.0%	-5.6%
2015	5	67	7.5%	61.7%
2014	3	65	4.6%	-40.0%

Training Hours						
Total Hours	2022 MAY	2021 MAY	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Internal/External	922	1,138	715.8	3,777.8	4,165.3	-9.3%
Types of Trainings						Hours per Type
Internal/In-service (Shoot house, vehicle containment, new hire firearms)						484
External Training (Crisis intervention, anti-bias policing, arrest control, community policing, questioned death investigations, SWAT less lethal, first responder therapy dogs, firearms, close quarter battle (CQB) facilities safety certification, train-the-trainer, de-escalation, drone)						438

Accomplishments / Recognition						
Type	2022 MAY	2021 MAY	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Compliments	10	9	10.5	43	51	-16%
Recognition / Awards	61	27	5.8	69	44	57%

Priority 4: Prepare for Future Growth

Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

Calls for Service (CFS)

Calls for Service (CFS) Per Officer / Per 1st Responder	2022 MAY 84 OFC /58	2021 MAY 80 OFC /55	3-YR MO. AVG	2022 YTD 84 OFC /58	2021 YTD 80 OFC/ 55	% Change 2021-2022
CFS TOTAL, includes self-initiated (SI)	4,236	5,606	5,307.0	21,751	26,203	-17.0%
CFS, excludes self-initiated (SI)	2,417	2,181	2,082.6	10,474	9,759	7.3%
Year-to-Date (Per 1,000 citizens)	**29.7**	**27.5**		**128.9**	**123.0**	**4.8%**
CFS per Officer, excludes self-initiated	28.8	27.3		124.7	122.0	2.2%
CFS per 1st Responder, excl. self-initiated	41.7	39.7		180.6	177.4	1.8%

Note: Year-to-date and 3-Year monthly averages reflect periodic adjustments due to population and CFS fluctuation.

Communication Incoming Phone Calls

911 Calls	# of Calls	Avg per Day	AVG Answer Time (sec)	Answer Time ≤10 secs.	Answer Time ≤15 secs.	AVG Call Length (sec)
MAY	660	21	3.28	99.1%	99.9%	164.7
APR	**546**	**18**	**3.38**	**98.5%**	**99.8%**	**171.9**
MAR	**550**	**18**	**3.44**	**99.1%**	**100.0%**	**179.1**
2022 YTD	**2,729**	**18**	**3.38**	**99.1%**	**99.8%**	**169.2**
2022 Monthly AVG	546.0	16.3		98.7%	99.9%	179.8
APCO and NENA Standard:*				**90.0%**	**95.0%**	N/A

|		
Mon. Administration Calls	4,654	150
Mon. Outbound Calls	1,135	37
YTD-Administration Calls	**21,916**	**140**
YTD-Outbound Calls	**5,824**	**37**

*Association of Public-Safety Communications Officials (APCO) and National Emergency Number Association (NENA).

Downtown Liaison Officer (DLO)

Type	2022 MAY	2021 MAY	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Parking Enforcement/CFS	47	331	167.3	363	1416	-74.4%
Parking Warnings	1	118	61.7	41	575	-92.9%
Parking Tickets	25	46	39.9	143	136	5.1%

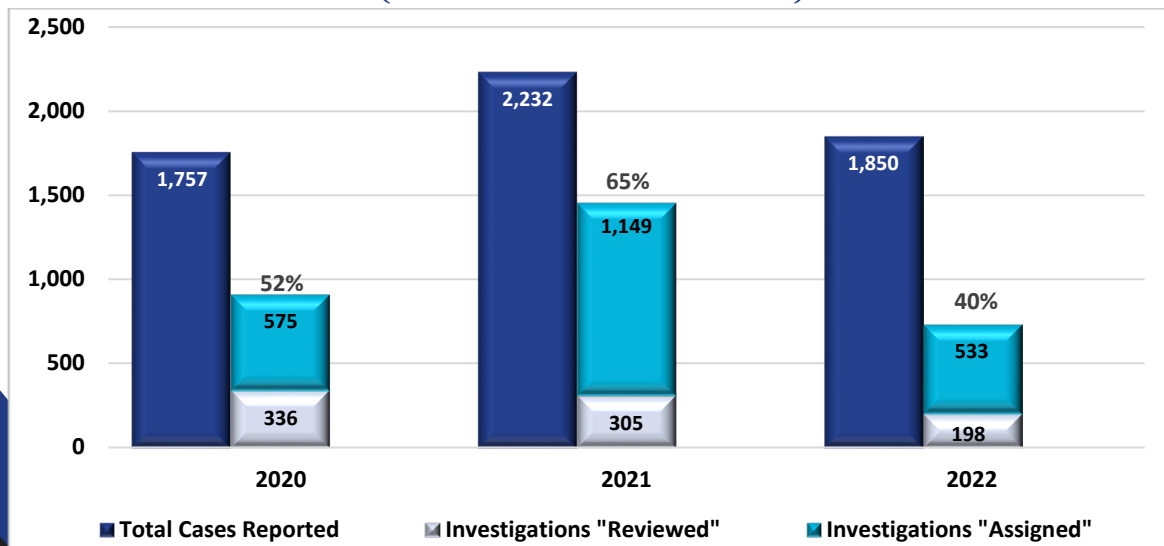## Animal Control Response Comparison
May 2022
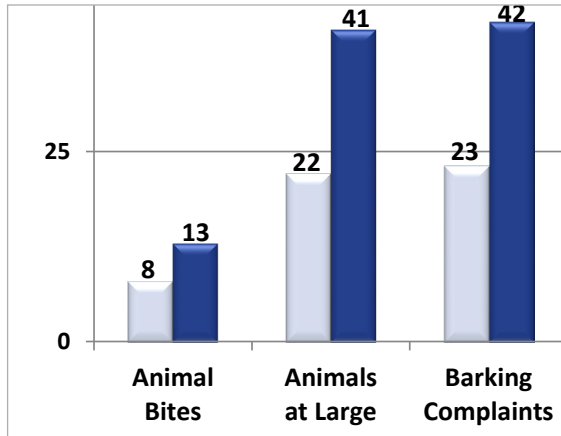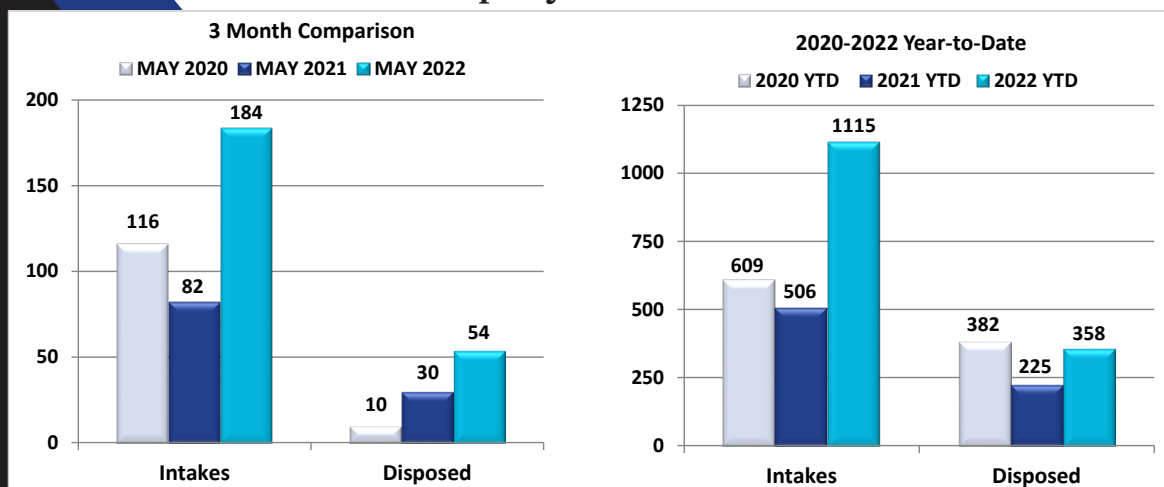

The ACU handled:

- **62** Percent of animal bites
- **54** Percent of animals at large
- **55** Percent of barking complaints

Note: The remainder of animal calls for service are handled by on-duty officers.

Investigations Case Reports
(2020-2022 Year-to-Date)

- Total Cases Reported
- Investigations "Reviewed"
- Investigations "Assigned"

Property & Evidence

3 Month Comparison
MAY 2020 MAY 2021 MAY 2022

2020-2022 Year-to-Date
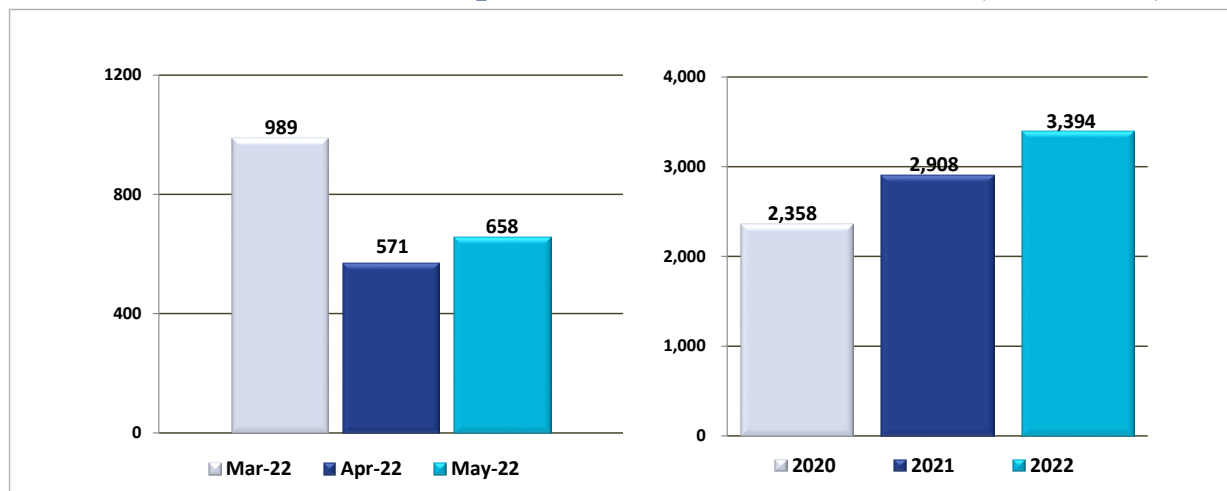2020 YTD 2021 YTD 2022 YTD

Records Unit

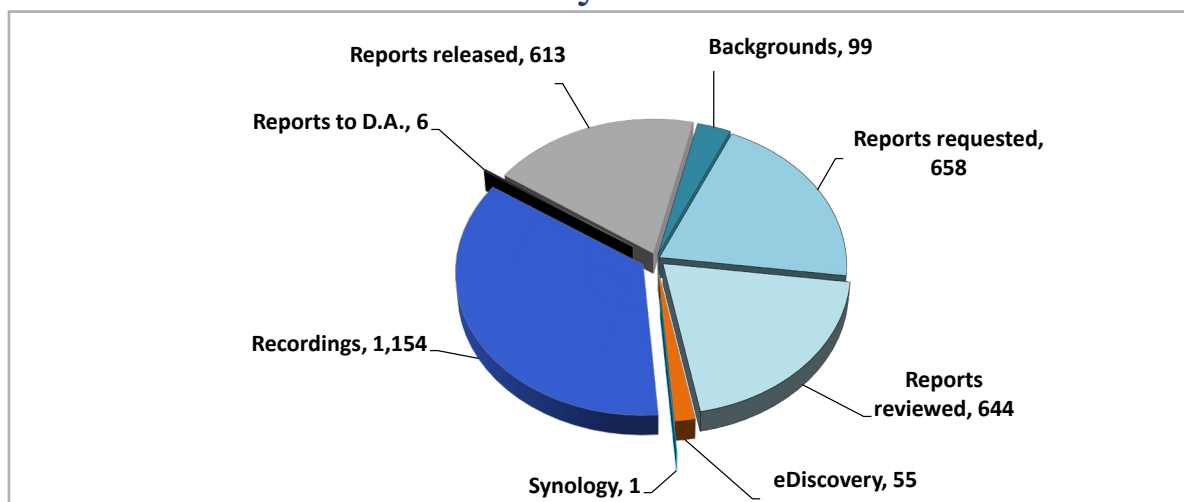| Workload	Backgrounds	Reports requested	Reports reviewed	eDiscovery	Synology*	Recordings	Reports to D.A.	Reports released
MAY 2022	99	658	644	55	1	1,154	6	613
MAY 2021	120	578	569	33	1	727	1	551
% Change 2021-2022	-17.5%	13.8%	13.2%	66.7%	0.0%	58.7%	500.0%	11.3%
3-YR MO. AVG.	103	502	505	60	4	713	6	480

* Felony drug cases

Total Reports Requested

Three-Month Comparison

989 · 571 · 658
Mar-22 · Apr-22 · May-22

Year-to-Date (2020-2022)

2,358 · 2,908 · 3,394
2020 · 2021 · 2022

Records Unit Workload
"May" 2022

Reports released, 613
Backgrounds, 99
Reports to D.A., 6
Reports requested, 658
Recordings, 1,154
Reports reviewed, 644
Synology, 1
eDiscovery, 55

Goal 1: Community engagement through outreach and education

Crime Prevention and Community Partnership Programs						
Running Program Types	**2022 MAY**	**2021 MAY**	**3-YR MO. AVG**	**2022 YTD**	**2021 Year-End**	**% Change 2021-2022**
Crime Free Multi-Housing	0	0	1.9	25	25	0.0%
Crime Free Self-Storage	0	0	0.7	8	9	-11.1%
Rock Watch	0	0	56.8	871	830	4.9%
CPTED (Crime Prevention)	1	1	1.3	27	22	22.7%
R-U-OK	0	0	1.0	30	17	76.5%
Total Activity	**1**	**1**	**61.3**	**961**	**903**	**6.4%**

Notes: Rock Watch 2021-2022 YTD statistics were revised for accuracy. R-U-OK totals periodically fluctuate as members enter or leave the program.

Volunteer Hours						
Unit Hours	**2022 MAY**	**2021 MAY**	**3-YR MO. AVG**	**2022 YTD**	**2021 YTD**	**% Change 2021-2022**
Explorer Unit	202.5	158.0	167.0	1,162.0	810.0	43.5%
Victim Advocates	356.0	499.0	456.4	1,992.0	2,343.0	-15.0%
VIPS-Community Safety Vol.	75.5	152.5	160.3	294.5	354.5	-16.9%
Total	**634.0**	**809.5**	**825.0**	**3,448.5**	**3,507.5**	**-1.7%**

Goal 2: Optimize communication and marketing programs

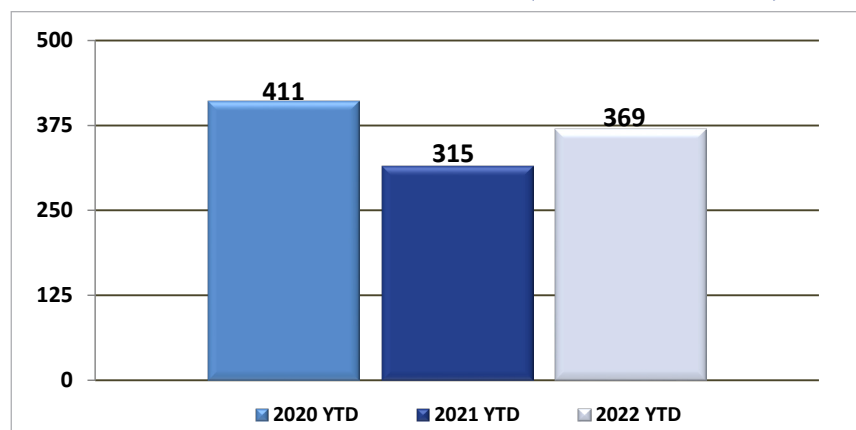| Public Information Officer (PIO)				
"May" 2022	**Facebook**	**Twitter**	**Nextdoor**	**Instagram**
Followers	17,346	3,909	35,538	3,410
Number of posts	15	7	5	11
Total Viewer Engagement	16,362	39	25,782	1,325
	Police		**Town**	
Call outs/Incident Response	4		0	
	TOTAL			
Media Inquiries	11			

Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT) Dashboard
May 2022

Calls for Service (other), 9
Welfare Checks, 8
Agency Assists, 5
Mental Health Holds, 3
Follow-ups, 60
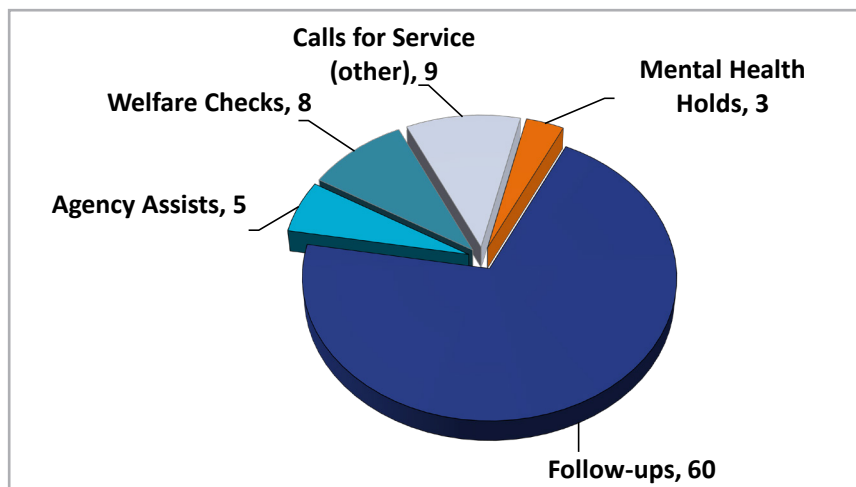
CRT Total Calls for Service (Year-To-Date)

- 411 (2020 YTD)
- 315 (2021 YTD)
- 369 (2022 YTD)

Domestic Violence Lethality Assessment Program (LAP)						
Call Type	2022 MAY	2021 MAY	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Total LAP reports completed	9	8	10.0	52	55	-5%
High-risk reports	2	4	5.0	18	29	-38%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at LethalityAssessmentProgram.org

ePoliceReporting						
Online Reports	2022 MAY	2021 MAY	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Online reports received	29	30	41	146	596	-75.5%

Department Highlights

May 4, 2022 at 4:21 p.m.

When the Castle Rock Police Department requested assistance from another jurisdiction, we didn't expect it to come from a galaxy far, far away. What's more -- we learned their One-By-One Policing was out of this world!

May The 4th Be With You, Castle Rock!

#OneByOne
#WeWorkForYou
#MayThe4th #StarWarsDay

1.4K others   65 Comments 100 Shares

K9 Unit
Shogun & Maverick

Patrol Deployments: 7

During the month, Officer Fellows and Shogun deployed four times and Officer Gondeck and Maverick deployed three times. These were due to K9 Protects and area searches.

Narcotics Deployments: 1

Officer Fellows and Shogun were deployed to one narcotics deployment. There were no drugs found.

Training: 50 hours

Officer Fellows and Shogun - 30 hours.
Officer Gondeck and Maverick - 20 hours.

Maverick   Shogun

*K9 Protect is a term the department uses when a K9 is on the scene of a high-risk call. The K9 is on standby to protect officers or assist in apprehension. The presence of the K9 gains compliance. Examples include high-risk traffic stops, higher risk attempt to contact, etc.