



Photo Credit: Officer S. Gillespie

VISION

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.

MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.

Follow us on Facebook, Instagram or Twitter: [CRpoliceCO](#)

One-By-One Policing

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.

One-by-one policing is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our pursuit of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community one by one and where the community reaches back.

Re: **Officer J. Smith**. "I wanted to provide a little feedback on one of your officers this morning. I haven't been pulled over in years, but unfortunately missed a speed limit sign that was reduced by 10 this morning and was pulled over on Founders. I wish I could remember his name as he introduced himself very professionally [when]he approached, but I just wanted to say that for what is usually a mortifying and unpleasant time, that officer made it painless and just an overall good experience. Whatever you all do for training and hiring the right folks, keep it up!"

Beth W. (4/12/22)

Re: **Officer Lee, Corporal Carney, Officer Gondeck, Officer Jakubik**. "I am reaching out in reference to Officer P. Lee with the patrol division. I was in a head on collision this evening on Santa Fe, and Officer Lee was the responding officer. She worked so diligently to make sure that everybody was safe and uninjured and worked swiftly to get everything resolved. I just wanted to reach out and express my thanks and gratitude for not only officer Lee but the other three officers who were on scene. They were all absolutely amazing to deal with given the circumstances, and I give them all the most praise. Thanks for all that you guys do."

Trevor M. (4/4/22)

"Today **Officer Toliver** assisted me when my truck broke down. He was a great help. Just wanted to drop an email to say that his efforts were greatly appreciated. Thank you very much."

Chris B. (4/4/22)

Re: **Officer Burch** (Instagram post)

"PSA- never leave valuables in your car! Peaceful early morning miles...returned to our car broken into and purse stolen. Thankfully no cash in it, and bizarrely two hours later another police department called and had pulled over a stolen car with stolen plates, and retrieved all of my belongings less some minimal things. Grateful it wasn't worse!! And grateful for police officers and state park rangers! @crpoliceco Officer Burch and @cpwccsp Ranger McFarland for quick and helpful support!"

B. Walker (4/25/22)



Message from the Chief



The format of the department's monthly report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community. There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime

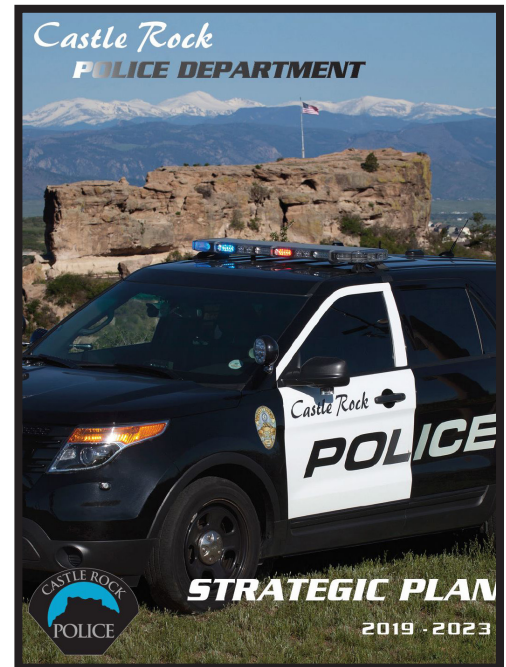
Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training



Read entire [CRgov.com/PDplan](https://www.crgov.com/PDplan)

Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

* Persons/property crimes are reported for the **previous** month due to the transition to NIBRS reporting.

Persons Crime*						
Crime Offense	2022 MAR	2021 MAR	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Homicide	0	0	0.0	0	0	0%
Sex Offenses - forcible	3	6	2.8	4	11	-64%
Domestic Violence	19	16	16.1	42	53	-21%
Aggravated Assault	0	0	1.5	1	7	-86%
Total Persons Crimes	22	22	20.4	47	71	-34%
Property Crime*						
Crime Offense	2022 MAR	2021 MAR	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Burglary	6	8	7.6	11	23	-52%
Fraud/Forgery	15	252	40.9	48	468	-90%
Motor Vehicle Theft	3	10	7.0	11	24	-54%
Robbery	1	0	0.4	1	3	-67%
Theft from Motor Vehicle	6	30	18.5	30	77	-61%
Theft	62	79	61.6	169	238	-29%
Vandalism	21	46	32.0	75	115	-35%
Total Property Crimes	114	425	168.0	345	948	-64%
"Total Crimes" (Person & Property)	136	447	188.4	392	1,019	-62%

April Response Times					
PRIORITY 1 CALLS FOR SERVICE	# of Calls	Average Dispatch Time	Average Wait to Enroute	Average Drive Time	Average Time Ofcs on Scene
APR	89	1.50	0.30	4.79	54.53
MAR	92	1.42	0.31	5.46	72.26
FEB	58	1.60	0.39	6.36	58.07
2022 YTD	307	1.42	0.32	5.61	66.87
2021 MON. AVG	79.3	1.50	0.30	5.48	66.17

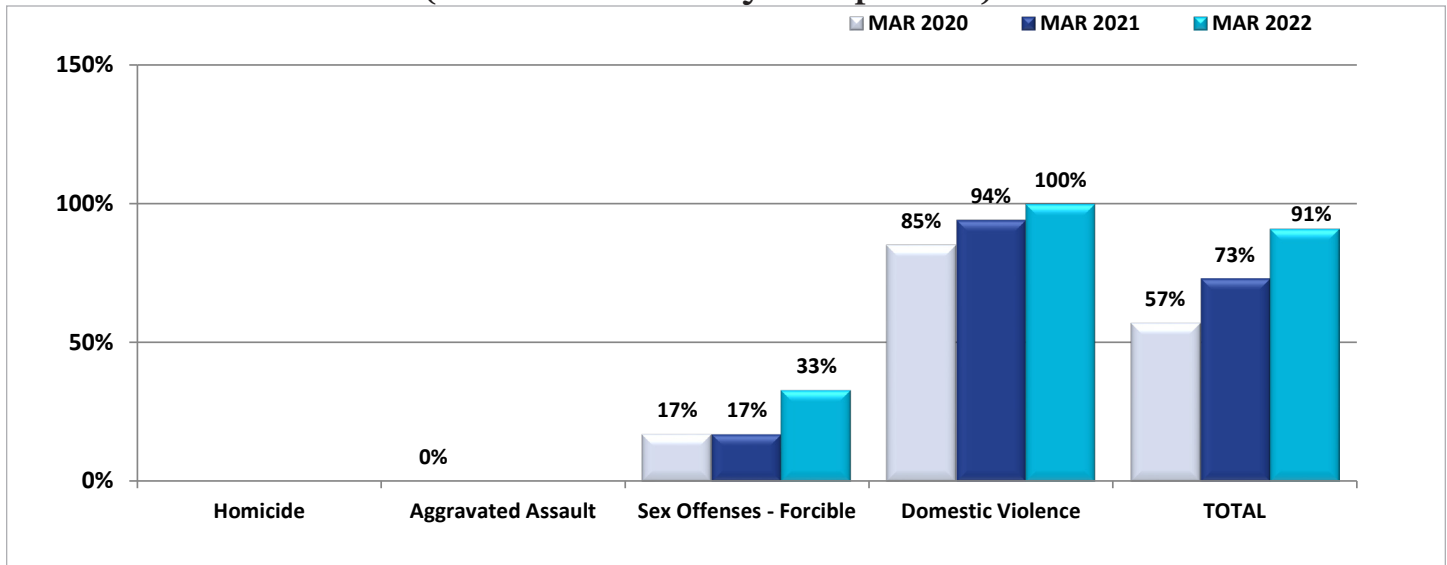
Note: The above time references are fractions of minutes.



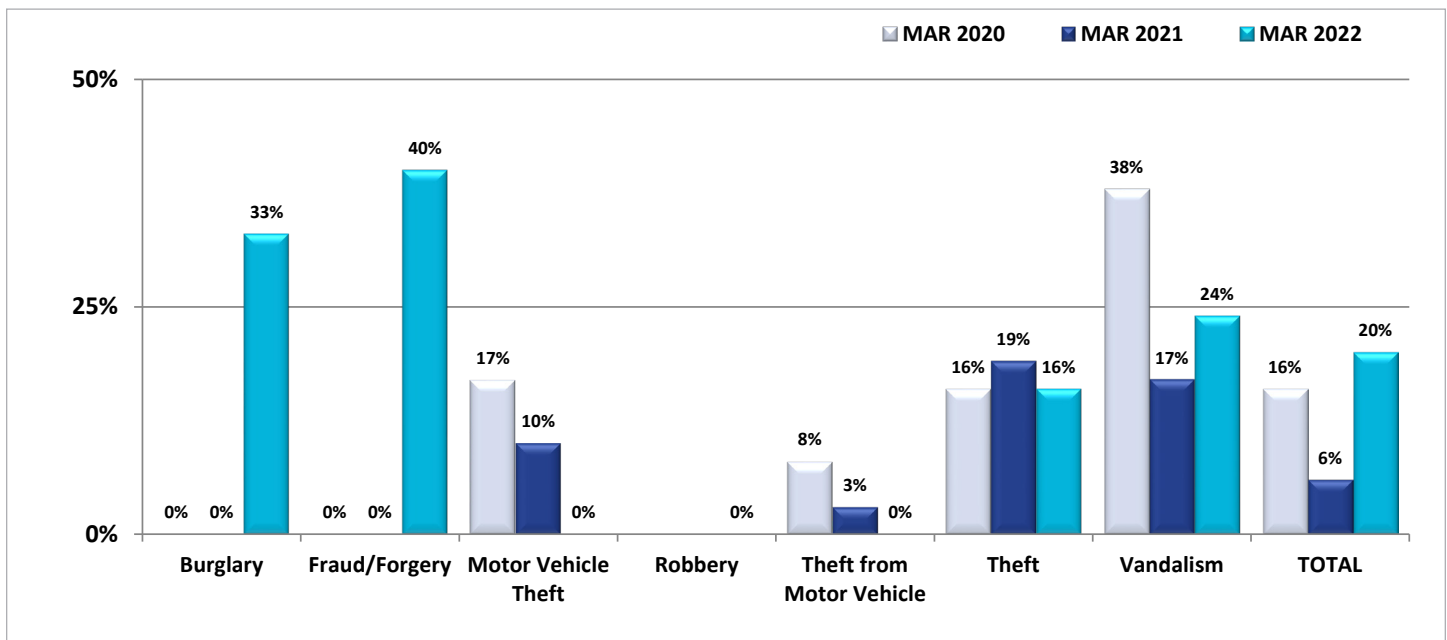
Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

*Clearance rates are also reported for the previous month due to the transition to NIBRS reporting.

Persons Crime Clearance Rates* (2020-2022 Monthly Comparison)



Property Crime Clearance Rates* (2020-2022 Monthly Comparison)



Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

Priority 1: Crime (continued)

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)						
Activity	2022 APR	2021 APR	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Cases assigned - Staff Advocates	25	24	21.5	93	89	4%
Cases assigned - Volunteer Advocates	10	15	10.7	50	48	4%
Total cases assigned	35	39	32.2	143	137	4%
Total victims served	60	69	59.4	251	260	-3%
Volunteer office hours	11	0	2.4	22	0	0%
Total call out hours	24	43	15.4	86	43	100%

Victims Assistance Unit

In honor of National Crime Victims' Rights Week, the police departments in Castle Rock, Parker and Lone Tree partnered up on a cell phone drive to assist crime victims. The phones will be processed and refurbished by 911CellPhone Bank and distributed to victim assistance programs nationwide. Thanks to the Town's residents, we collected more than double the amount of cell phones collected last year!



Priority 2: Traffic Safety



Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes						
Crash Type	2022 APR	2021 APR	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Fatality	0	0	0.0	0	0	0%
Injury	3	2	2.6	14	9	56%
Non-Injury	59	44	64.1	275	228	21%
Traffic Crash Total	62	46	66.7	289	237	22%
Traffic Enforcement						
Traffic Type	2022 APR	2021 APR	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Driving Under the Influence (DUI)	9	8	8.3	29	37	-22%
Traffic Citations (Municipal and State)						
Call Type	2022 APR	2021 APR	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Traffic Tickets Issued	238	86	122.7	495	410	21%
Written Warnings	67	268	181.6	258	1,002	-74%



Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2022	4	84	4.8%	-4.8%
2021	4	80	5.0%	-50.0%
2020	8	80	10.0%	-12.2%
2019	9	79	11.4%	113.6%
2018	4	75	5.3%	29.8%
2017	3	73	4.1%	-41.6%
2016	5	71	7.0%	-5.6%
2015	5	67	7.5%	61.7%
2014	3	65	4.6%	-40.0%

Training Hours						
Total Hours	2022 APR	2021 APR	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Internal/External	507.0	1,104.3	715.8	2,855.8	3,027.0	-5.7%
Types of Trainings						Hours per Type
Internal/In-service (Victims Assistance, K9 perimeter, investigations search/seizure)						371
External Training (Tactical combat casualty care/instructor certification, crash data retrieval, de-escalation)						136

Accomplishments / Recognition						
Type	2022 APR	2021 APR	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Compliments	4	7	10.5	33	42	-21.4%
Recognition / Awards	0	1	5.8	8	17	-53%

Priority 4: Prepare for Future Growth



Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

Calls for Service (CFS)						
Calls for Service (CFS) Per Officer / Per 1st Responder	2022 APR 84 OFC /58	2021 APR 80 OFC /55	3-YR MO. AVG	2022 YTD 84 OFC /58	2021 YTD 80 OFC / 55	% Change 2021-2022
CFS TOTAL, includes self-initiated (SI)	4,732.0	5,303.0	5,307.0	17,515.0	20,597.0	-15.0%
CFS, excludes self-initiated (SI)	2,189.0	1,924.0	2,082.6	8,057.0	7,578.0	6.3%
Year-to-Date (Per 1,000 citizens)	26.9	24.2		99.2	95.5	3.9%
CFS per Officer, excludes self-initiated	26.1	24.1		95.9	94.7	1.3%
CFS per 1st Responder, excl. self-initiated	37.7	35.0		138.9	137.8	0.8%

Note: Year-to-date and 3-Year monthly averages reflect periodic adjustments due to population and CFS fluctuation.

Communication Incoming Phone Calls						
911 Calls	# of Calls	Avg per Day	AVG Answer Time (sec)	Answer Time ≤10 secs.	Answer Time ≤15 secs.	AVG Call Length (sec)
APR	546	18	3.38	98.5%	99.8%	171.9
MAR	550	18	3.44	99.1%	100.0%	179.1
FEB	426	15	3.38	99.3%	99.5%	165.6
2022 YTD	2,067	17	3.41	99.1%	99.8%	170.3
2022 Monthly AVG	546.0	16.3		98.7%	99.9%	179.8
APCO and NENA Standard:*				90.0%	95.0%	N/A
Mon. Administration Calls	4,298	143				
Mon. Outbound Calls	1,102	37				
YTD-Administration Calls	16,423	136				
YTD-Outbound Calls	4,407	36				

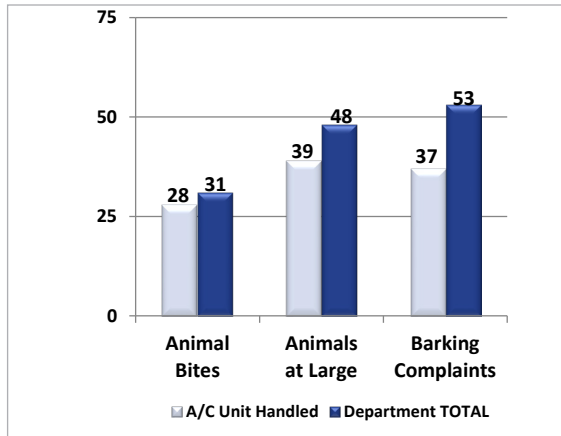
*Association of Public-Safety Communications Officials (APCO) and National Emergency Number Association (NENA).

Downtown Liaison Officer (DLO)						
Type	2022 APR	2021 APR	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Parking Enforcement/CFS	75	321	167.3	316	1,085	-70.9%
Parking Warnings	7	118	61.7	40	482	-91.7%
Parking Tickets	24	46	39.9	118	119	-0.8%

Priority 4: Future Growth (continued)

Animal Control Response Comparison

April 2022

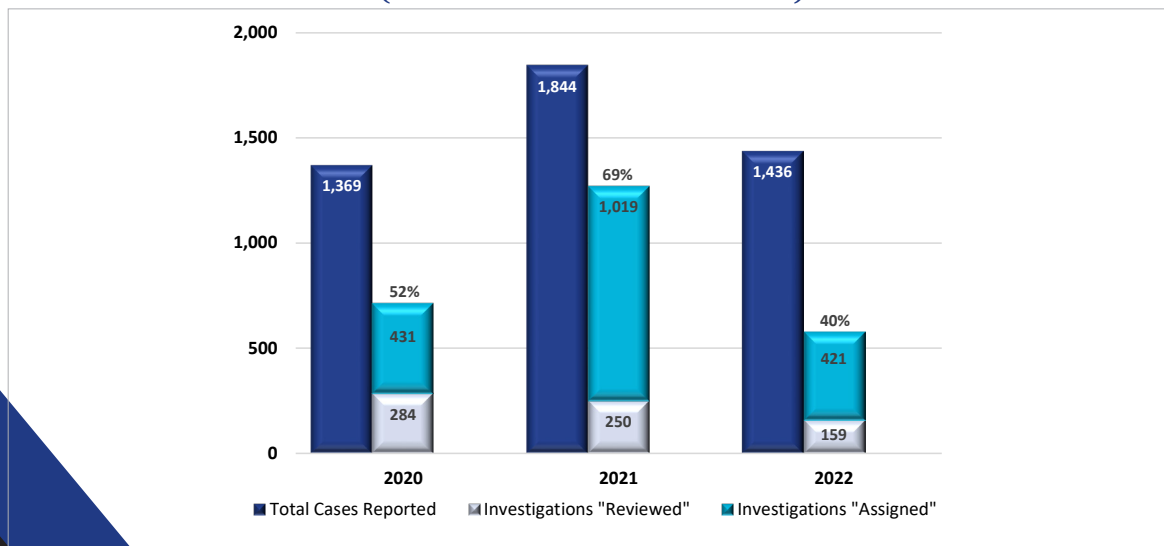


The ACU handled:

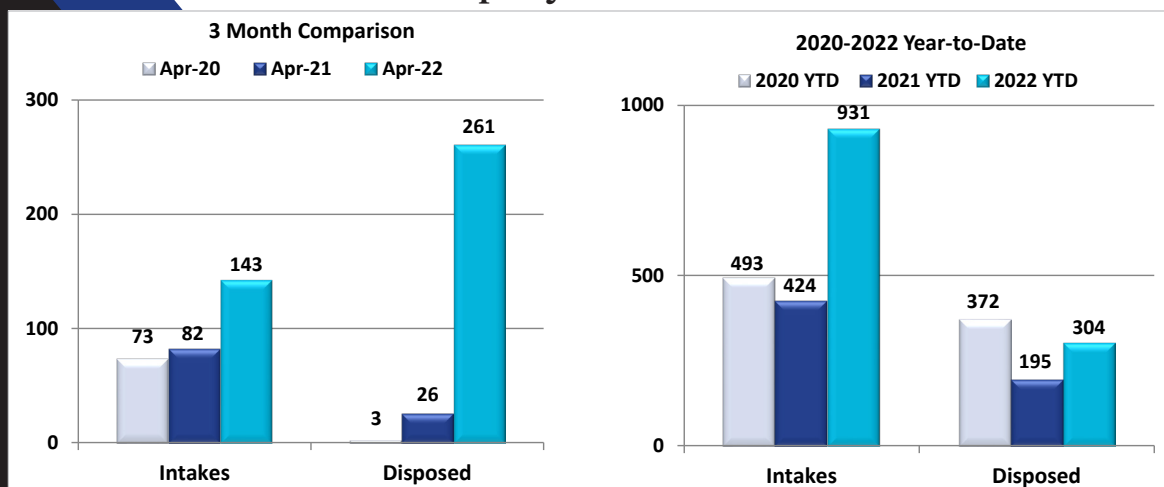
- 90 Percent of animal bites
- 81 Percent of animals at large
- 70 Percent of barking complaints

Note: The remainder of animal calls for service are handled by on-duty officers.

Investigations Case Reports (2020-2022 Year-to-Date)



Property & Evidence



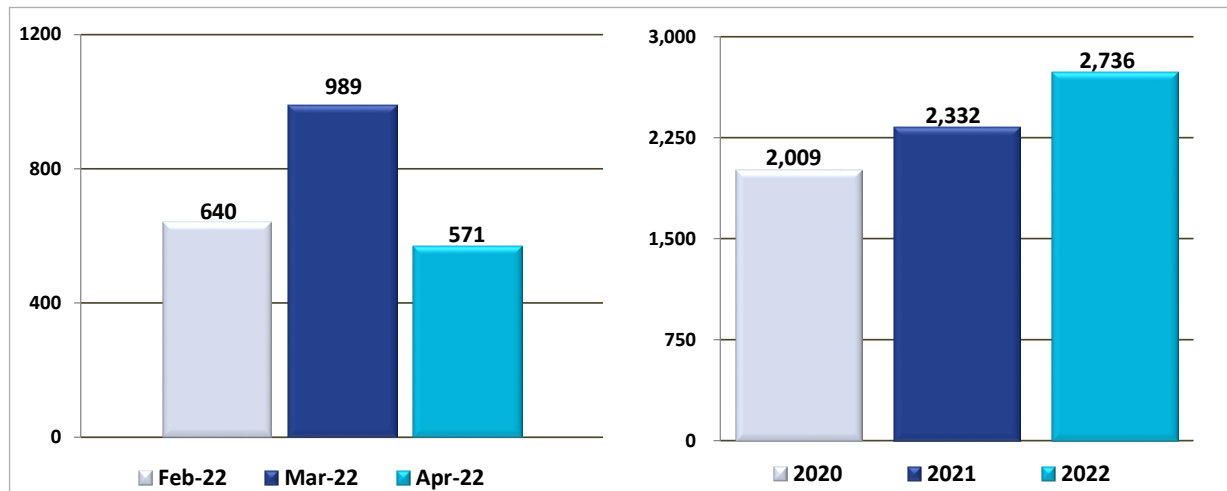


Records Unit

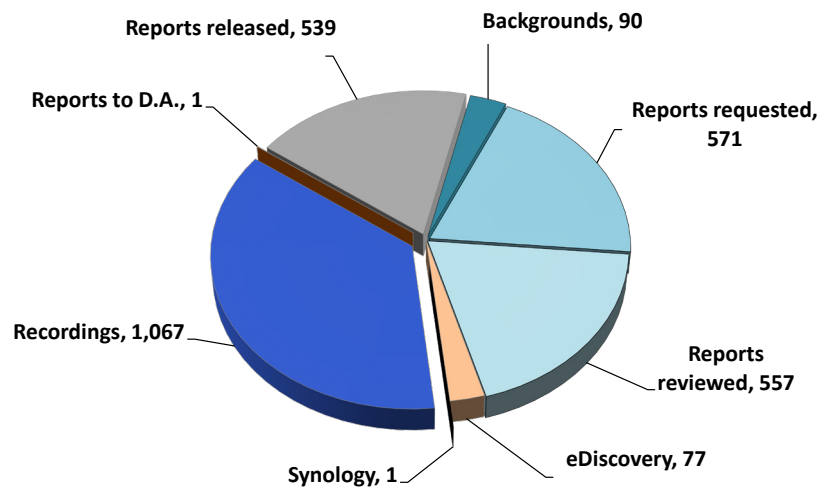
Workload	Backgrounds	Reports requested	Reports reviewed	eDiscovery	Synology*	Recordings	Reports to D.A.	Reports released
APR 2022	90	571	557	77	1	1,067	1	539
APR 2021	167	524	528	54	0	858	2	504
% Change 2021-2022	-46.1%	9.0%	5.5%	42.6%	N/A	24.4%	-50.0%	6.9%
3-YR MO. AVG.	103	502	505	60	4	713	6	480

* Felony drug cases

Total Reports Requested Three-Month Comparison Year-to-Date (2020-2022)



Records Unit Workload "April" 2022



Priority 5: Community Policing & Partnerships

Goal 1: Community engagement through outreach and education

Crime Prevention and Community Partnership Programs						
Running Program Types	2022 APR	2021 APR	3-YR MO. AVG	2022 YTD	2021 Year-End	% Change 2021-2022
Crime Free Multi-Housing	0	0	1.9	25	25	0.0%
Crime Free Self-Storage	0	0	0.7	8	9	-11.1%
Rock Watch	2	16	56.8	871	830	4.9%
CPTED (Crime Prevention)	2	1	1.3	26	22	18.2%
R-U-OK	0	13	1.0	30	17	76.5%
Total Activity	4	30	61.3	960	903	6.3%

Notes: Rock Watch 2021-2022 YTD statistics were revised for accuracy. R-U-OK totals periodically fluctuate as members enter or leave the program.

Volunteer Hours						
Unit Hours	2022 APR	2021 APR	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Explorer Unit	128.0	208.0	167.0	959.5	652.0	47.2%
Victim Advocates	368.0	458	456.4	1,636	1,844	-11.3%
VIPS-Community Safety Vol.	42.0	161.0	160.3	219.0	202.0	8.4%
VIPS-Admin & Investigative	0	42.0	38.1	13.8	108.0	-87.2%
Total	538.0	869.0	825.0	2,828.3	2,806.0	0.8%

Goal 2: Optimize communication and marketing programs

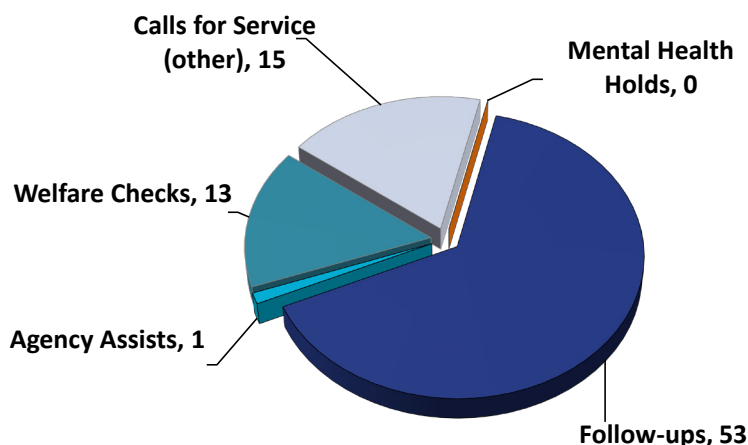
Public Information Officer (PIO)				
“April” 2022	Facebook	Twitter	Nextdoor	Instagram
Followers	17,252	3,815	35,119	3,372
Number of posts	19	19	4	14
Total Viewer Engagement	14,988	161	10,346	1,287
	Police		Town	
Call outs/Incident Response	3		0	
	TOTAL			
Media Inquiries	43			

Priority 6: Technology, Equipment & Practices

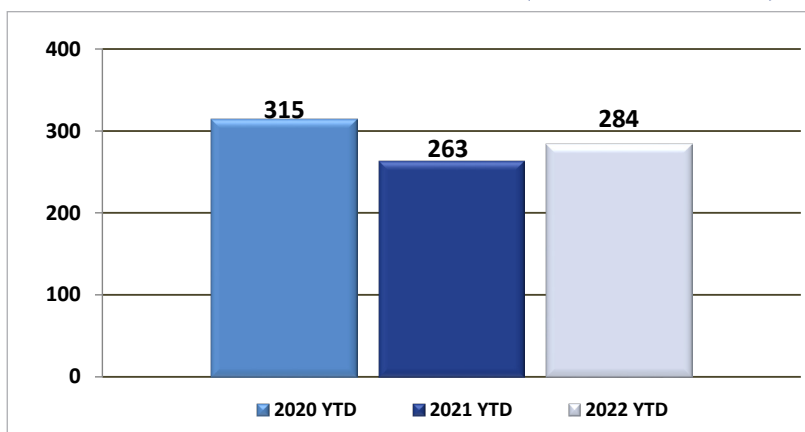


Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT) Dashboard April 2022



CRT Total Calls for Service (Year-To-Date)



Domestic Violence Lethality Assessment Program (LAP)

Call Type	2022 APR	2021 APR	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Total LAP reports completed	11	9	10.1	43	47	-9%
High-risk reports	4	4	5.0	16	25	-36%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at LethalityAssessmentProgram.org

ePoliceReporting

Online Reports	2022 APR	2021 APR	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Online reports received	36	61	41	117	566	-79.3%

Department Highlights



PIO Temby's Corner Top Social Media Post

April 20, 2022 1:31 p.m. ([Facebook/Instagram](#))

Over the past two weeks, Castle Rock Animal Control officers have relocated numerous baby foxes (kits) – including this family – from window wells throughout Town. With the spring arrival, you may see more wildlife and their young around your neighborhoods.

Information from our Animal Control Unit and Colorado Parks and Wildlife should you encounter wildlife and their offspring include:



- Leave them alone. Observe from a safe distance and never feed them.

- Learn more! Come to Wild in Our Town next Wednesday, April 27, at 6 p.m. at the Philip. S. Miller Library. CRPD's Animal Control

Unit, Douglas County Open Space and CPW will provide education on wildlife in Castle Rock. More information can be found by visiting CRgov.com/EnvironmentalEd

#WeWorkForYou #OneByOne



K9 Unit

Shogun & Maverick

Patrol Deployments: 3

Officer Fellows and Shogun deployed three times during the month for one K9 protect, and two building searches. There were no patrol deployments for Officer Gondeck and Maverick.

Narcotics Deployments: 2

Officer Fellows and Shogun deployed twice on narcotic deployments. There were no drugs seized. There were also no narcotics deployments for Officer Gondeck and Maverick.

Training: 45 hours

Officer Fellows and Shogun trained 25 hours and Officer Gondeck and Maverick trained 20 hours..



Maverick



Shogun

***K9 Protect** is a term the department uses when a K9 is on the scene of a high-risk call. The K9 is on standby to protect officers or assist in apprehension. The presence of the K9 gains compliance. Examples include high-risk traffic stops, higher risk attempt to contact, etc.