

Castle Rock

POLICE DEPARTMENT



DECEMBER 2021

One-By-One Policing

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive

One-by-one policing is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our mission of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community **one by one and where the community reaches back.**

"My wife and I were on our way home from Castle Café to Castle Pines Village in an SUV we were test driving. The headlights were acting odd, which I assumed was something wrong with a timer. We were approaching the Factory Stores when **Officer Bredehoeft** 'lit us up.' As she approached she told me I had no tail lights. She showed me the light switch was in the wrong position... of course everything worked. After checking my license, she wished us a good evening and sent us on our way! My wife and I were most pleasantly surprised with Officer Bredehoeft's respectful manner and professionalism, and from the way she handled our incident, we think you're probably already aware of what an outstanding asset she is to your Department. Please 'Thank' her again for being such a fine example for The Castle Rock Police Department !!! Happy New year to all those who Serve and Protect!"

Fred & Yolanda (12/31/21)

"Dispatch received a compliment for **Officer Burch** and **Officer Brungardt**. A mother called in to thank them for all of their efforts and quick timing because without their hard work she would've lost her daughter."

Dispatcher Brunetti (12/30/21)

"**Officer Burns** assisted with a situation ... in which Officer Burns immediately put [the parent] at ease and the way he interacted with my daughter was amazing. When he debriefed with us, he was completely thorough and professional. This has been a very difficult situation and Officer Burns was tremendously helpful, exhibiting a high level of courtesy to us all."

C.H. (12/27/21)

"Today at [a local tire business], I maintained the tires for [**Community Safety Volunteer**] **Hernandez**. He gave me this 'Officer PENdleton' [pen]. He suggested taking a picture of my kids holding #OfficerPENdleton and tag the police department in the post. He and I had a wonderful chat today. He is a great person and a great officer. I really had fun interacting and assisting [CSV] Hernandez today."

Chrisi C. (12/7/21)

During the holidays, Mike Riedmuller donated four lock boxes to the Castle Rock Police Department's RUOK? program to benefit senior citizens in Castle Rock, while the Skurich Memorial Fund adopted a handful of families for our Heroes and Helpers program. We know Castle Rock is a very special Town. Thank you so much.



Message from the Chief



The format of the department's monthly report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community. There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

- Priority 1: Crime
- Priority 2: Traffic Safety
- Priority 3: Employees
- Priority 4: Prepare for Future Growth
- Priority 5: Community Policing and Partnerships
- Priority 6: Technology, Equipment and Training



Read entire [CRgov.com/PDplan](https://www.castlerock.gov/CRgov.com/PDplan)

Thank you to our generous Castle Rock citizens and business owners!



Castle Rock Autoplex delivered Chick-Fil-A lunches for all



Rocky Mountain LE Federal Credit Union shared goodies



Robin Underhill cooked a delicious Christmas Day meal for our on-shift officers and dispatchers



Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Response Times					
PRIORITY 1 CALLS FOR SERVICE	# of Calls	Average Dispatch Time	Average Wait to Enroute	Average Drive Time	Average Time Ofcs on Scene
December	67	1.62	0.28	6.05	53.93
November	72	1.34	0.32	5.63	68.18
October	92	1.47	0.37	5.83	66.90
2021 YTD	951	1.50	0.30	5.48	66.17
2020 MON. AVG	77	1.41	0.32	5.87	59.20

Note: The above time references are fractions of minutes.

Persons Crime						
Crime Offense	2021 DEC	2020 DEC	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Homicide	0	0	0	0	0	0%
Rape	0	1	1	12	10	20%
Sex Offenses	2	1	2	21	20	5%
Domestic Violence	11	17	17	170	189	-10%
Aggravated Assault	2	1	2	24	26	-8%
Robbery	1	1	0	8	2	300%
Total Persons Crimes	16	21	22	235	247	-5%
Property Crime						
Crime Offense	2021 DEC	2020 DEC	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Burglary	7	4	7	100	79	27%
Fraud/Forgery	9	4	27	70	221	-68%
Motor Vehicle Theft	9	17	6	82	106	-23%
Theft from Motor Vehicle	23	19	21	270	294	-8%
Theft	58	87	53	759	745	2%
Vandalism	26	38	29	426	381	12%
Total Property Crimes	132	169	143	1,707	1,826	-7%
TOTAL ALL CRIMES (Person/Property)	153	190	165	1,942	2,073	-6%

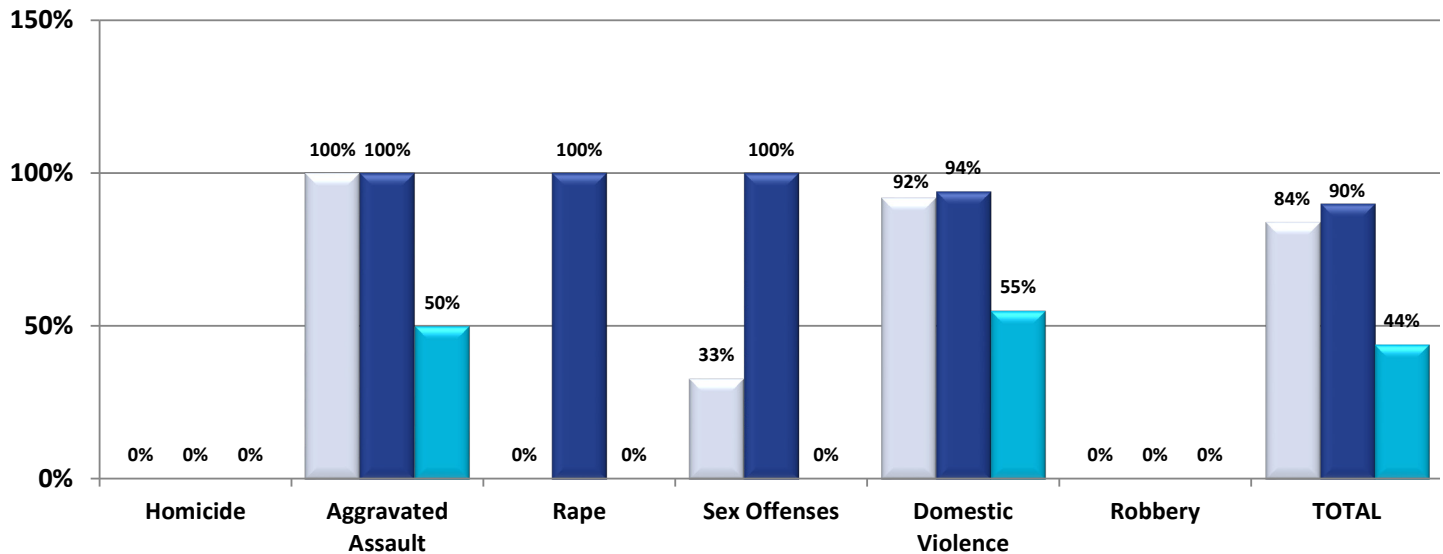
Priority 1: Crime (continued)



Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

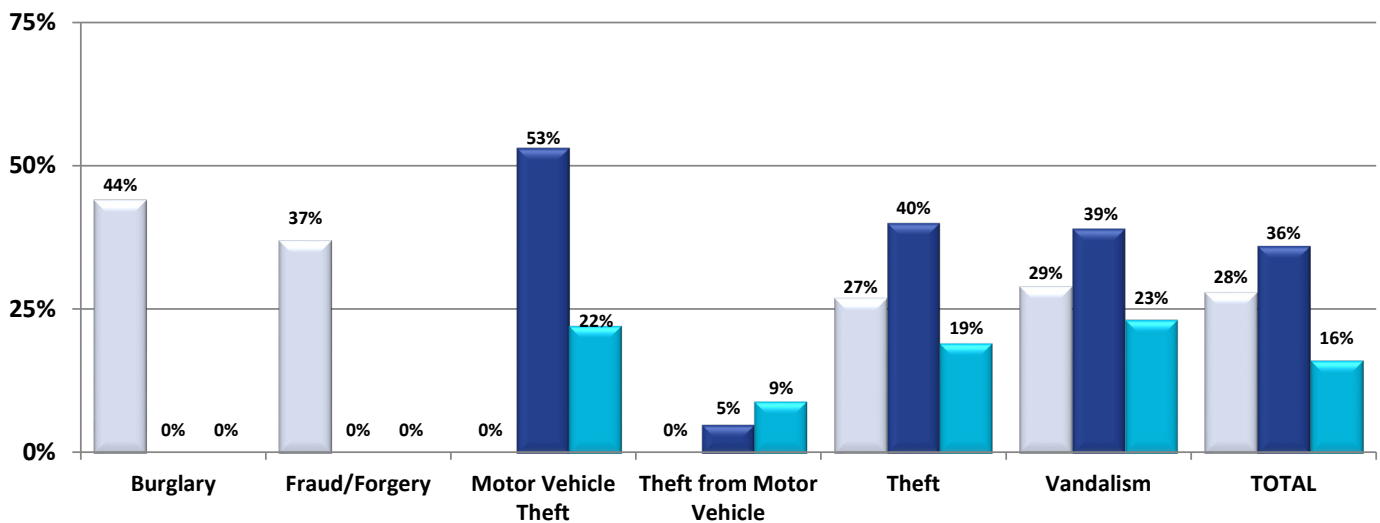
Persons Crime Clearance Rates (2019-2021 Comparison)

■ DEC 2019 ■ DEC 2020 ■ DEC 2021



Property Crime Clearance Rates (2019-2021 Comparison)

■ DEC 2019 ■ DEC 2020 ■ DEC 2021



Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

Priority 1: Crime (continued)

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)						
Activity	2021 DEC	2020 DEC	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Cases assigned - Staff Advocates	18	32	23	252	269	-6%
Cases assigned - Volunteer Advocates	10	4	10	144	118	22%
Total cases assigned	28	36	33	396	387	2%
Total victims served	56	60	62	767	650	18%
Volunteer office hours	0	0	6	25	6	317%
Total call out hours	14	21	17	189	133	42%

CRPD Victims Assistance Unit

2021 was a very productive year for the Victims Assistance Unit, providing over 5,400 hours of service to the Town of Castle Rock. These hours include ongoing training, community events, and 12-hour on call shifts. We welcomed three new volunteers in the fall and said farewell to VA volunteer Gorrell after six years of service. As the coordinator, I have great respect and appreciation for this team. Ever ready, VA volunteers average 50-hours a month in volunteer time. They have developed a camaraderie in not only taking care of the citizens of Castle Rock when called upon, but they truly take care of each other in terms of support after a tough call, covering shifts, and sharing a good story.



Priority 2: Traffic Safety

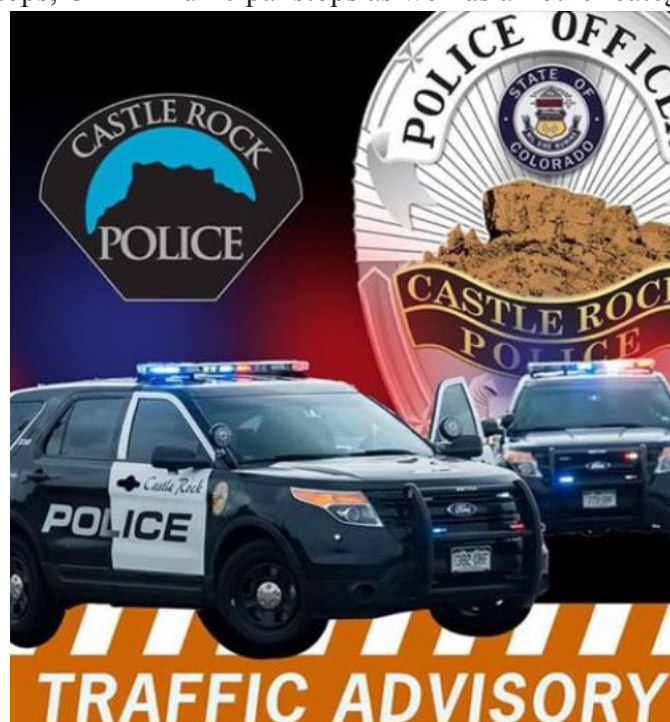


Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes						
Crash Type	2021 DEC	2020 DEC	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Fatality	0	0	0	0	0	0%
Injury	6	3	2	30	25	20%
Non-Injury	72	64	67	819	661	24%
Traffic Crash Total	78	67	69	849	686	24%
Traffic Enforcement						
Traffic Type	2021 DEC	2020 DEC	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Driving Under the Influence (DUI)	8	4	9	103	99	4%
Traffic Citations (Municipal and State)						
Call Type	2021 DEC	2020 DEC	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Traffic Tickets Issued	62	97	129	1,469	1,381	6%
Written Warnings	47	115	223	1,948	2,186	-11%
Total Traffic Stops*	279	417	521	5,229	5,895	-11%

Notes: Traffic statistics reflect periodic adjustments due to the DSS live-reporting module.

*Traffic stops include state stops, CRPD municipal stops as well as all other categorized stops.



Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2021	4	80	0.050	-50.0%
2020	8	80	0.100	-12.2%
2019	9	79	0.114	113.6%
2018	4	75	0.053	29.8%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%

Training Hours						
Total Hours	2021 DEC	2020 DEC	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Internal/External	388.5	239	537.1	9,030.3	7,222	25.0%
Types of Trainings						Hours per Type
Internal/In-service (Courtroom testimony, JUV case investigations, arrest control, driving, firearms, stop stick deployment, and red dot pistol sight instructor course)						370.0
External Training (SWAT mission planning course, LE response to large scale demonstrations, CCIC re-certification)						18.5

Accomplishments / Recognition						
Type	2021 DEC	2020 DEC	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Compliments	9	11	8.8	113	202	-44.1%
Recognition / Awards	2	0	5.5	67	67	0%

Priority 4: Prepare for Future Growth



Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

Calls for Service (CFS)						
Calls for Service (CFS) Per Officer / Per 1st Responder	2021 DEC 80 OFC /55	2020 DEC 80 OFC /55	3-YR MO. AVG	2021 YTD 80 OFC /55	2020 YTD 80 OFC / 55	% Change 2020-2021
CFS TOTAL, includes self-initiated (SI)	4,225.0	4,399 .0	5,623.0	58,093.0	63,743.0	-8.9%
CFS, excludes self-initiated (SI)	2,079 .0	1,857 .0	2,056.0	23,423.0	21,963.0	6.6%
Year-to-Date (Per 1,000 citizens)	27.4	24.5	26.7	308.8	289.5	6.6%
CFS per Officer, excludes self-initiated	26.0	23.2	24.3	292.8	274.5	6.5%
CFS per 1st Responder, excl. self-initiated	37.8	33.8	35.8	425.9	399.3	6.8%

Note: Year-to-date/3-Year monthly averages reflect periodic adjustments due to population and CFS fluctuation.

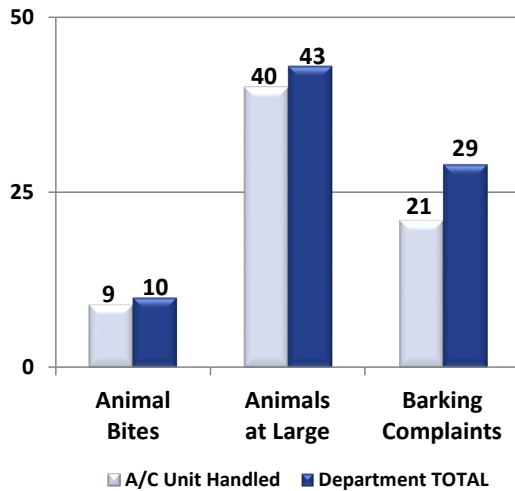
Communication Incoming Phone Calls						
911 Calls	# of Calls	Avg per Day	AVG Answer Time (sec)	Answer Time ≤10 secs.	Answer Time ≤15 secs.	AVG Call Length (sec)
December	557	18	3.75	98.0%	100.0%	154.6
November	531	18	4.05	97.6%	99.8%	190.9
October	598	19	3.96	98.0%	99.8%	179.1
2021 YTD	6,552	18	3.35	98.7%	99.9%	179.8
2021 Monthly AVG	495	16.3		96.8%	99.5%	190.9
APCO and NENA Standard:*				90.0%	95.0%	N/A
Mon. Administration Calls	4,084	132				
Mon. Outbound Calls	1,038	33				
YTD-Administration Calls	54,793	150				
YTD-Outbound Calls	13,791	38				

*Association of Public-Safety Communications Officials (APCO) and National Emergency Number Association (NENA).

Downtown Liaison Officer (DLO)						
Type	2021 DEC	2020 DEC	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Parking Enforcement/CFS	48	86	128.0	2073	2093	-1.0%
Parking Warnings	5	25	61.4	766	860	-10.9%
Parking Tickets	4	3	54.8	265	466	-43.1%
Counter Accident Reports	0	0	1.5	3	19	-84.2%

Priority 4: Future Growth (continued)

Animal Control Response Comparison December 2021

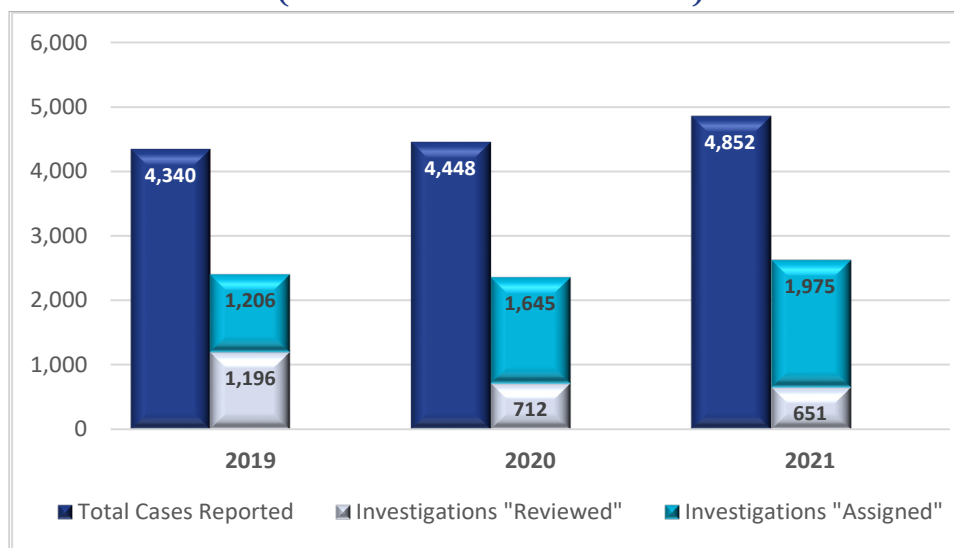


The ACU handled:

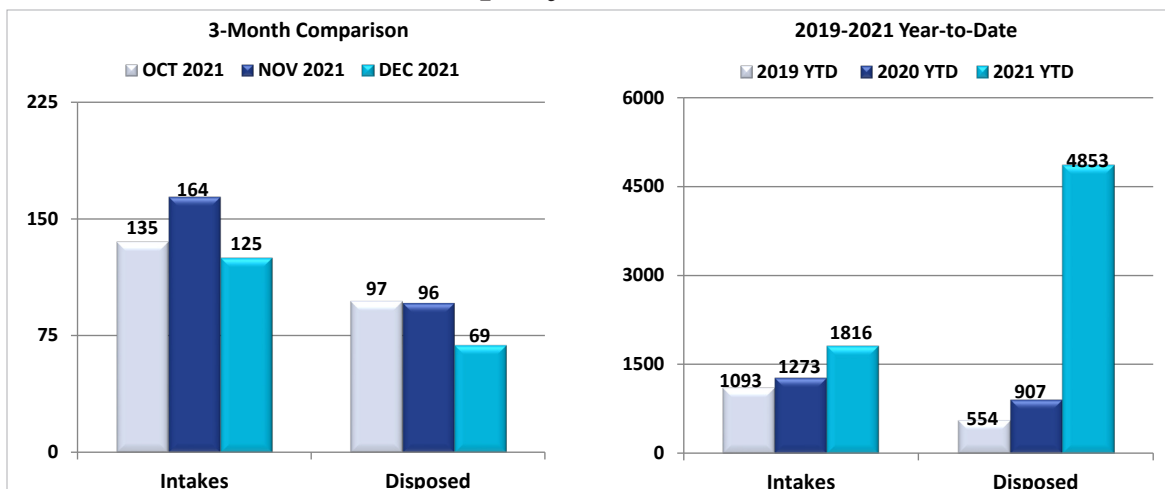
- 90 Percent of animal bites
- 93 Percent of animals at large
- 72 Percent of barking complaints

Note: The remainder of animal calls for service are handled by on-duty officers.

Investigations Case Reports (2019-2021 Year-to-Date)



Property & Evidence



Priority 4: Future Growth (continued)

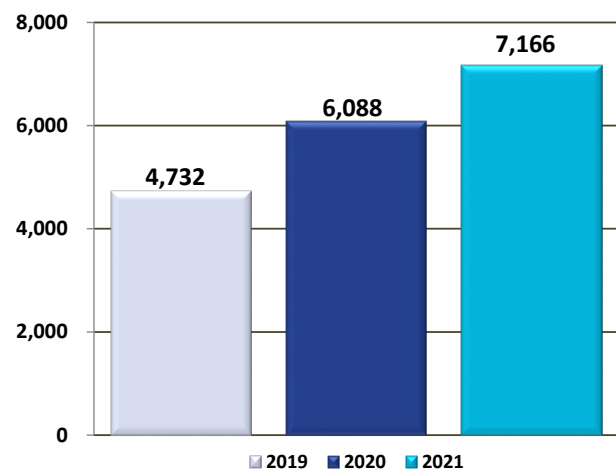
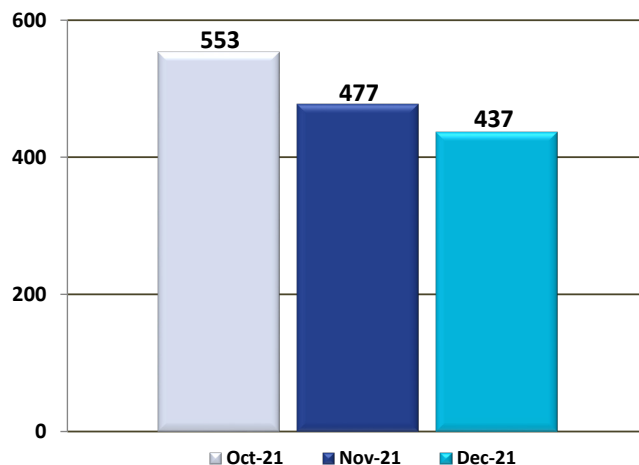


Records Unit

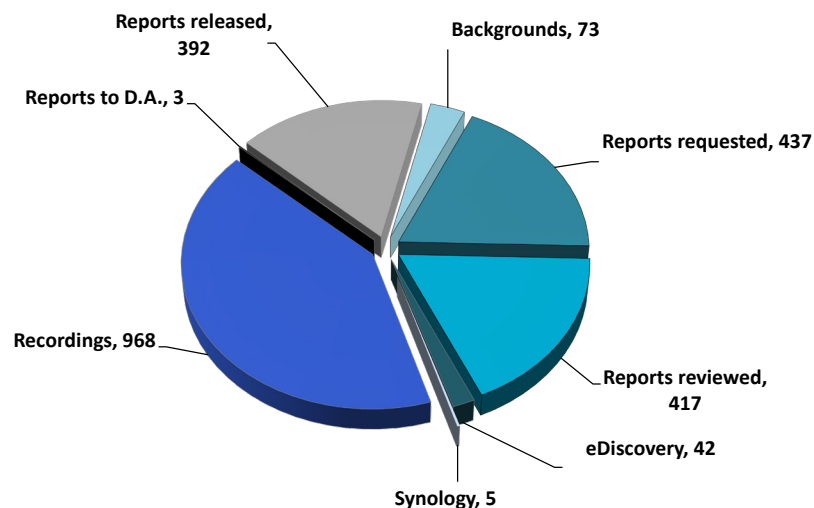
Workload	Backgrounds	Reports requested	Reports reviewed	eDiscovery	Synology*	Recordings	Reports to D.A.	Reports released
DEC 2021	73	437	417	42	5	968	3	392
DEC 2020	175	625	642	63	4	1,199	5	601
% Change 2020-2021	-58.3%	-30.1%	-35.0%	-33.3%	25.0%	-19.3%	-40.0%	-34.8%
3-YR MO. AVG.	95	409	422	62	5	436	12	381

* Felony drug cases

Reports Requested Three-Month Comparison Year-to-Date (2019-2021)



Records Unit Workload December 2021



Priority 5: Community Policing & Partnerships

Goal 1: Community engagement through outreach and education

Crime Prevention and Community Partnership Programs						
Running Program Types	2021 DEC	2020 DEC	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Crime Free Multi-Housing	0	0	1.8	25	23	8.7%
Crime Free Self-Storage	0	0	0.4	9	9	0.0%
Rock Watch	4	5	30.4	830	771	7.7%
CPTED (Crime Prevention)	1	0	0.6	22	14	57.1%
R-U-OK	1	N/A	N/A	17	6	183.3%
Total Activity	6	5	8.3	903	823	9.7%

Notes: Rock Watch 2020-2021 YTD statistics were revised for accuracy. R-U-OK totals periodically fluctuate as members enter or leave the program.

Volunteer Hours						
Unit Hours	2021 DEC	2020 DEC	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Explorer Unit	114.0	116.5	195.8	2,313.3	1,049.5	120.4%
Victim Advocates	484	540	439.2	5,473.0	5,396.0	1.4%
VIPS-Community Safety Vol.	41.0	0.0	206.5	1,272.0	1018.0	25.0%
VIPS-Admin & Investigative	11.0	0.0	40.4	276.3	399.9	-30.9%
Total	650.0	656.5	888.4	9,334.6	7,863.4	18.7%

Goal 2: Optimize communication and marketing programs

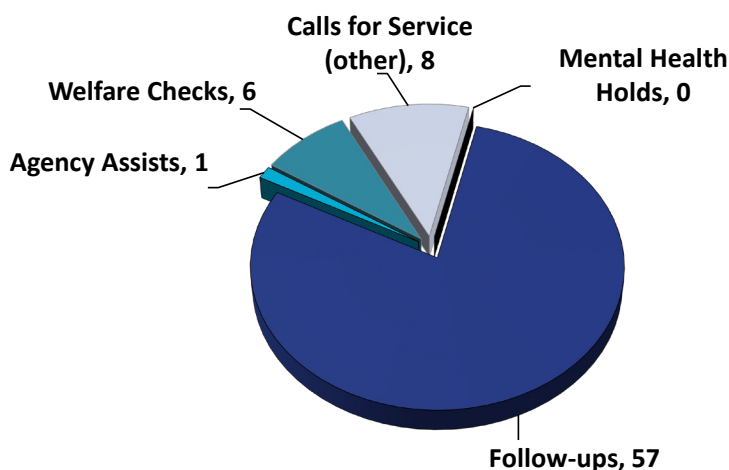
Public Information Officer (PIO)				
DEC 2021	Facebook	Twitter	Nextdoor	Instagram
Followers	16,862	3,492	34,002	3,210
Number of posts	27	37	2	18
Total Engagement	19,438	278	3,249	2,915
	Police		Town	
Call outs/Incident Response	0		1	
	TOTAL			
Media Inquiries	17			

Priority 6: Technology, Equipment & Practices

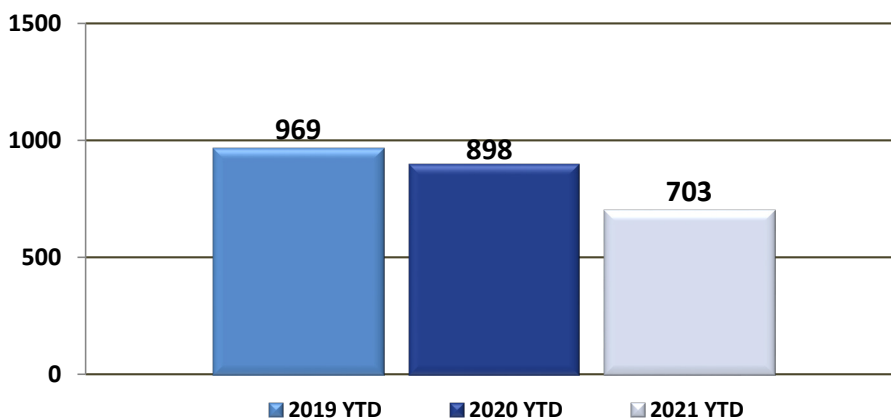


Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT) Dashboard DEC 2021



CRT Total Calls for Service (Year-To-Date)



Domestic Violence Lethality Assessment Program (LAP)						
Call Type	2021 DEC	2020 DEC	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Total LAP reports completed	6	7	11	114	111	3%
High-risk reports	3	5	6	48	63	-24%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at LethalityAssessmentProgram.org

ePoliceReporting						
Online Reports	2021 DEC	2020 DEC	3-YR MO. AVG	2021 YTD	2020 YTD	% Change 2020-2021
Online reports received	33	122	25.7	798	434	83.9%

Department Highlights

K9 Unit Shogun & Maverick

Patrol Deployments: 2

Officer Fellows and Shogun deployed twice this month for two *K9 protects.

Narcotics Deployments: 1

Officer Fellows and Shogun deployed once on a drug sniff resulting in found paraphernalia.

Training: 28 hours

Officer Fellows/Shogun trained 28 hours during the month.

*Stats unavailable for Officer Gondeck and Maverick



Maverick



Shogun

***K9 Protect** is a term the department uses when a K9 is on the scene of a high-risk call. The K9 is on standby to protect officers or assist in apprehension. The presence of the K9 gains compliance. Examples include high-risk traffic stops, higher risk attempt to contact, etc.



PIO Temby's Corner December's Top Post

December 3, 9:18 a.m.

From Officer Lane: "I am just flabbergasted, and my heart may very well explode with gratitude... I am just speechless!"

Yesterday morning, we asked the Castle Rock community for help, and boy did you deliver. In less than 24 hours, we have donations for MORE THAN 50 lock boxes for our RUOK? senior program! These will be used for residents like Jo (pictured with Officer Lane).



A huge thank you to our business donors, Jon Mount from FBC Mortgage, LLC and Mark Blickenstaff of Moore Lumber & Hardware-Castle Rock for your INCREDIBLE contributions.

And to the following individuals who answered our call... you are making such a positive difference in our community, and we are so appreciative.

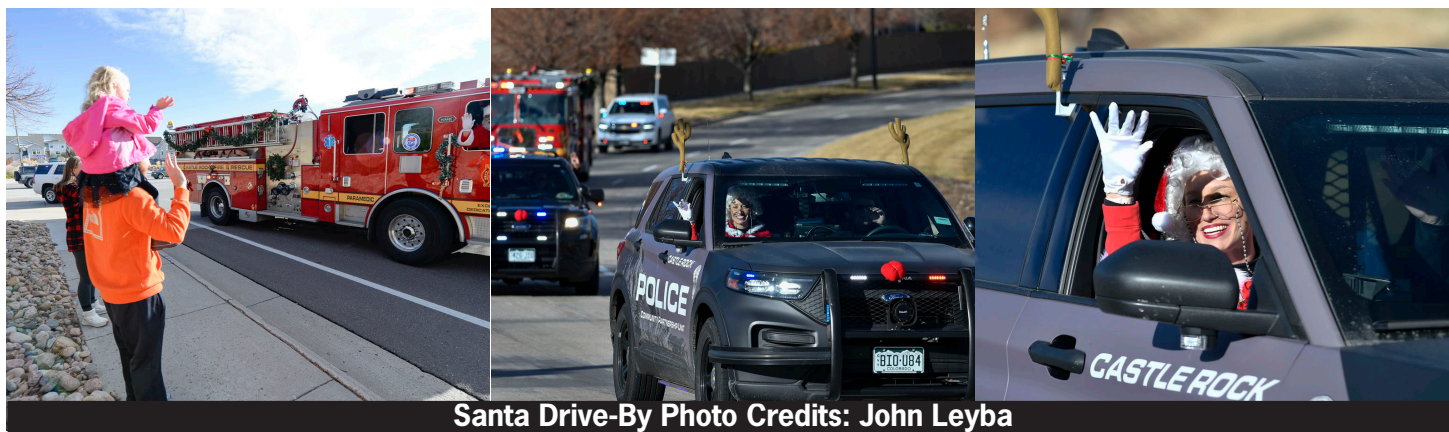
Mike R. | Andrea W. | Robert F. | Cindy B. | Kimberly V. | Mr. and Mrs. Todd H.



261

4 Comments 7 Shares

Santa Drive-By



Santa Drive-By Photo Credits: John Leyba

Heroes and Helpers



December Awards



Officer Finley (left) and Officer Fuino (right) were both the recipients of a Life Saving award.

VISION

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.



MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.