



Public Safety Commission Agenda

Chairperson Nate Marsh
Vice Chair Clark Hammelman
Robert Dziubla
Trevor Knotts
Mike Miller
Richard Morton
Andy Powell
Steve Thayer
Laurie Van Court

Thursday, August 7, 2025

3:00 PM

Castle Rock Municipal Courtroom
100 Perry St., Castle Rock, CO 80104

This meeting is open to the public. Please note that all times indicated on the agenda are approximate and interested parties are encouraged to be present earlier than the posted time.

3:00 P.M. Call to Order and Attendance

Approval of Meeting Minutes

[PS 2025-016](#) Public Safety Commission meeting minutes - June 4, 2025

Attachments: [PSC 06.04.2025 minutes](#)

Fire Department Report

[PS 2025-017](#) CRFD June Report

Attachments: [CRFD June Report](#)

Police Department Report

[PS 2025-018](#) CRPD June Report

Attachments: [CRPD June Report](#)

New Business

- **Nomination of Chair and Vice-Chair**

Old Business

Commissioner Comments and Questions

Adjourn



Town of Castle Rock

Agenda Memorandum

Agenda Date: 8/7/2025

Item #: **File #:** PS 2025-016



Public Safety Commission Meeting Minutes

Chairperson Nate Marsh
Vice Chair Clark Hammelman
Robert Dziubla
Trevor Knotts
Mike Miller
Richard Morton
Andy Powell
Steve Thayer
Laurie Van Court

Thursday, June 5, 2025

3:00 PM

Castle Rock Municipal Courtroom
100 Perry St., Castle Rock, CO 80104

This meeting is open to the public. Please note that all times indicated on the agenda are approximate and interested parties are encouraged to be present earlier than the posted time.

Call to Order and Attendance

Chairperson Marsh called the meeting to order at 3:00 p.m.

Present 8 - Robert Dziubla, Trevor Knotts, Mike Miller, Richard Morton, Andy Powell, Chairperson Nate Marsh, Laurie Van Court, and Vice Chair Clark Hammelman

Not Present 1 - Steve Thayer

Attendance 4 - Laura Cavey, Oren Bersagel-Briese, Jack Cauley, and Deborah Stanley

Approval of Meeting Minutes

[PS 2025-014](#) Public Safety Commission meeting minutes - May 1, 2025

Attachments: [PSC 05.01.25 minutes](#)

Mr. Dziubla moved to approve the May 1, 2025 minutes. Mr. Morton seconded the motion; the motion carried.

Yes: 8 - Dziubla, Knotts, Miller, Morton, Powell, Chairperson Marsh, Van Court, and Vice Chair Hammelman

Not Present: 1 - Thayer

Fire Department Report

[PS 2025-013](#) CRFD April Report

Attachments: [CRFD April Report](#)

- Commission members were emailed a copy of the Fire Department's April report prior to today's meeting.
- The nine lateral candidates will graduate from the lateral academy next Friday, the 13th. Several will start online the following Sunday. These nine positions were the result of Ballot Initiative 2A. The department is now hiring seven candidates to fill current and upcoming vacancies due to promotions, retirements and one 2A position. These candidates will start the West Metro academy in August and should be online in January.
- Stephen Coffin was promoted to the Assistant Chief of EMS & Special OPS position last month.
- The new medic unit at Station 155 is expected to go operational later this month. With the new unit and other vacancies, the

department will have 23 people moving shift and station assignments later this month.

- The automated medication dispensing system (Pyxis), located at Station 151, is fully operational and in use. Pyxis only dispenses controlled substances.
- Members of the department recently completed a 12-day Tech Rescue class that was jointly hosted by Castle Rock Fire, South Metro Fire and West Metro Fire. The training covered rope, trench, confined space and collapse rescue. The department is working towards having specialty stations in the future.
- The department is expecting delivery of its Fouts fire engine later this month and anticipate it in service this August.
- The department is in the planning stages of reconfiguring offices at HQ to better allocate space for staff and storage.
- DC Bersagel-Briese was asked about the CAD system link up - The system is close to completion. DC Bersagel-Briese then gave a brief explanation on how CAD to CAD works.

Police Department Report

[PS 2025-015](#) CRPD April Report

Attachments: [CRPD April Report](#)

- Commission members were emailed a copy of the Police Department's April report prior to today's meeting.
- The department has hired positions approved by Ballot Initiative 2A. Seven will start an Academy in July. Two dispatch positions have yet to be filled.
- Chief Cauley and the D.A.'s office will be hosting a retail crime summit on June 9. The purpose of this summit, which is open to all retailers within the county, is to educate and influence retail policy and behavior.
- This year's Awards Ceremony recognized 65 recipients.
- Town Council approved the Police Department's Drone as First Responder (DFR) program Tuesday night. Chief Cauley provided a brief description of the program and offered to email the Council presentation to commission members. Castle Rock PD is the first agency in Colorado to deploy this system. The program will be implemented in phases with the final phase not occurring until the fourth quarter.
- Chief Cauley will be on the Technology Use panel presentation at this year's IACP conference in Denver.
- Chief Cauley was asked about the recent incident at an HOA pool. Chief Cauley responded that one person was seriously sick after being exposed to a chemical. The Fire Department had the chlorine levels tested and the results were within normal ranges. The Police Department is investigating the incident.
- Chief Cauley was asked about PD's policy on expired license plates. Chief Cauley spoke about the department's traffic policies

and its pursuit policy.

- The Youth Police Academy will start next week.
- This year's National Night out is scheduled for the first Tuesday in August over at the MAC.

New Business

- The Commission welcomed its newest member, Mike Miller.
- Commission members discussed cancelling the July meeting. Mr. Hammerman made a motion to cancel the July meeting. Mr. Dziubla second the motion. All were in favor of cancelling the July meeting.
- Commission member asked both Fire and Police if there were any additional needs or assistance that the Commission could provide. Commissioners could help support large events such as Starlighting or offer assistance with the awards ceremonies - Chief Cauley.

Old Business

- n/a

Adjourn

Mr. Dziubla made a motion to adjourn the meeting; all were in favor.

The meeting adjourned at 4:11 p.m.

The next Public Safety Commission meeting is scheduled for August 7, 2025 at 3:00 p.m.



Town of Castle Rock

Agenda Memorandum

Agenda Date: 8/7/2025

Item #: **File #:** PS 2025-017

Castle Rock Fire and Rescue Department



An Internationally Accredited Fire Rescue Agency Since 2012

June 2025 Monthly Report

Department News: On June 13, 9 newest members graduated the Lateral Fire Academy. Congratulations Lateral Class 25-01!



Swearing in Paramedics



Swearing in EMTs



9 new members



Gift presentation

Vision - To Be The Best - at providing emergency and prevention services
Mission - High Customer Satisfaction - through quality preparation and excellent service
Values - Strength, Honor, Integrity, Excellence, Leadership, Dedication, Service

Operations Division:

Deputy Chief Oren Bersagel-Briese

Deputy Chief Commentary:

On June 21, our fourth medic unit, Medic 155, went into service at Station 155. This is the first time in department history that we have had four staffed medic units, and it marks a significant increase in our service delivery to the community. A lot of work goes into preparing for a newly staffed apparatus, including hiring, facility preparation, medic unit upfitting, equipment acquisition, and procedural updates. To accommodate the new staff, we are working with facilities on a minor station remodel that will include an additional shower and a new bunkroom. While many members had a role in getting the unit ready, we'd like to specifically acknowledge Ben Jennings, Max Walter, Landon Brunk, Zach Winters, Steve Coffin, and the crews at Station 155.

We conducted our mid-year shift bid, and due to a number of recent promotions and the opening of Medic 155, we saw a significant amount of movement. More than 20 members moved to a new crew across the three shifts, and all of our new lateral graduates were assigned shifts.

EMS: The EMS Working Group continued to develop an enhanced Attending EMT Program, including working through certification requirements, medical director support, and updating protocols and procedures. The group discussed the EMTs role in completing refusals, expanding their scope of practice to meet the currently allowed items in the Denver Metro Protocols, additional training, and how this program would affect operational practice. The group will continue to meet over the next few months and further develop the program before beginning a trial with specific members.

The department is currently recruiting members to attend paramedic school in 2026, and we are keeping an eye on the 6-month program so we can send as many as four members through school. We've also noticed an increase in the acuity of some medical responses, and the feedback from our primary partner receiving facilities has been very positive – where they are stating that CRFD's level of patient care stands out. Lastly, congratulations to Evan Mathias for being cleared as a transporting/attending EMT.

Special Operations: CRFD, South Metro, and West Metro conducted joint training on trench rescue and structure collapse. Thank you to all of the crews that participated and helped continue to refine our regional response capabilities. Extrication leads have also conducted some training on big-rig stabilization and patient removal, and are continuing to refine our tactics and terminology.

Pipes and Drums: June was a busy month for the band, with performances at the Leadership Douglas County graduation, the Lateral Academy graduation, Corey Rose's Wishes and Heroes event, and at Chief Mike West's change of command ceremony in Milliken.

We are currently working on the following projects:

- Station 156 design
- SOG/Admin Directive updates
- Updating the administrative area of FHQ
- Station 155 updates for M155
- Researching new traffic preemption systems

We also:

- Attended a South Area Ops Chief Group meeting
- Participated in the Town's Employee Breakfast

Call Statistics:

For June, we responded to 603 calls for service. For the year, we have now responded to 3,535 calls, which is 58 more than at the same point in 2024. We averaged 20 calls per day for the month.

Of the 603 calls this month, 14 were fire-related, 43 were motor vehicle crashes, 73 were service in nature, 333 were EMS calls, 70 were good intent calls, 53 were alarms, and the remaining were miscellaneous. In June, we transported 300 patients to area hospitals, with 235 transported to Castle Rock, 56 to Sky Ridge, and 9 to other facilities.

For the month, we received a citizen survey rating of 4 out of 5, or better, 100% of the time.

Busiest Fire Station	Busiest Engine/Quint	Busiest Medic Unit
Sta151 with 450 responses	E154 with 222 calls	M151 with 188 calls

For a more detailed breakdown of our operational data, [\[click here\]](#)

Significant Incidents:

In June, CRFD responded to 6 cardiac arrests and no other significant reportable incidents.

June 10 – Battalion Chief 151, Quint 155, and SAFE151 assisted SMFR with a residential structure fire

Medic 155 at Station 155



Crash response on I-25



Administration Division:

Fire Chief Norris Croom

Key Admin Issues:

On June 21st, we placed Medic 155 into service, marking the launch of our 4th full-time 24/7 medic unit. This addition was made possible by funding from ballot measure 2A, passed in November 2024. We sincerely thank our community for their support of this critical initiative.

While the go-live date for CAD-to-CAD integration with South Metro was initially targeted for early May, unforeseen technical issues have pushed this effort into July. Once operational, this system will allow for automatic unit dispatching between agencies, improving response times and eliminating manual communication with dispatch centers. Although some challenges are anticipated post-implementation, the delay has allowed us to address key concerns in advance.

Deputy Chief Bersagel-Briese and I continue to work to support Ben, Landon, and Max in Logistics to ensure they have what they need to keep everything moving forward. Generally, I'm helping with Facilities and DoIT issues, and DPC Bersagel-Briese is assisting with Fleet and Equipment. The Logistics Team continues to do a great job, and we would ask for continued patience as we work through different fleet and facilities issues.

We are working with CPS, [Recruiters | CPS HR Consulting](#), to run a hiring process for the Division Chief vacancies in the Fire and Life Safety Division as well as Logistics. CPS is a well-known, national recruiter that has a significant amount of experience in fire service recruiting and hiring, and they have run processes for other Front Range agencies. The current schedule is to advertise both positions during the month of July, screen candidates and perform initial backgrounds in August, and then conduct interview panels in September. This process is not restricted to external candidates only, and we encourage any interested internal candidates to apply. We will be involving the members from each division (as well as others) in the interview process, and we will provide more info as we get close to the interviews.

Fire Chief Commentary:

As part of our Emergency Management responsibilities, we are working with Douglas County on their Hazard Mitigation Plan. The Town has participated in this plan in the past, this is the required update that will be adopted in 2026, and numerous departments in Town are participating in this effort. The intent behind the plan is it "will make Douglas County and its jurisdictions more resistant to damages from natural disasters. The plan update is essential in ensuring eligibility for future FEMA Hazard Mitigation Assistance (HMA) funding and will be updated with the support of our contract consultant throughout the year. The planning process will culminate with a full draft submitted to the Division of Homeland Security and Emergency Management (DHSEM) by May 2026."

We also participated in an evacuation drill of Bell Mountain Ranch with Douglas County Office of Emergency Management. DC OEM works with various communities throughout the county, and

schedules 1-2 drills per year. Previous drills have been held in Roxborough Park, Perry Park, and Woodmoor Mountain.

We are still working to lease a space to be able to store new apparatus and equipment indoors until upfit and in servicing can occur. We are working with the owner of the Stor Haus on Regent Street, and hope to be able to finalize this in July. We are pursuing this space due to us having no additional storage space, and we recently had a new staff vehicle suffer approx. \$2700 worth of rodent damage after it got into the engine compartment and ate wiring and insulation. In addition, we don't want any new apparatus damaged by our typical summer hail storms, so having a storage unit to put them in should resolve both of these issues.

Design work continues on Station 156, and we are also working to establish a detailed budget. We still need to complete a rezone and possible replat of the site, and are working with the architect and Town to make this happen. We are hoping to be able to provide some visuals in the near future. We continue to work with Facilities to begin the needed improvements at Station 155 to accommodate the addition of Medic 155. This will involve an additional bunkroom and modified bathroom facilities, and it now looks like this won't be completed until August.

Finally, our anniversary badges have arrived and been distributed to our members.



Fire and Life Safety Division: **Acting Fire Marshal Kevin Sullivan**



Fire and Life Safety Division Summary: **Wildfire Preparedness and Community Engagement**

On June 7, CRFD representatives participated in the Firewise USA® and Community Advocate Wildfire Mitigation & Preparedness Networking Session held at the Philip S. Miller Building. This event fostered collaboration between agencies and community leaders, focusing on urban forestry, home hardening strategies, and small-group discussions to enhance local wildfire readiness.

Professional Development and Training

Three members of the Fire and Life Safety Division attended the 2025 NFPA Conference & Expo in Las Vegas from June 16–20. Attendees engaged in technical sessions, participated in voting during the NFPA Technical Meeting, and brought back valuable insights to improve our department's practices.

On June 26, three additional team members completed BDA/ERCES training, enhancing our capabilities in reviewing and inspecting in-building emergency communication systems.

Code Clarification and Public Resources

In June, the long-awaited CRFD Outdoor Burning Guide was finalized and distributed. This document provides clear, accessible guidance for both field crews and the public, supporting consistent enforcement and safer community practices.

Car Seat Program Growth

Our car seat education program continued to grow, with 10 community car seat checks conducted in June. Seven installation errors were identified and corrected. Nine appointments were scheduled and conducted by the educators, with one additional check completed by B Shift. FLSE Duncan served as co-instructor for West Metro Fire's Car Seat Safety Technician certification class on June 17–18, helping expand regional capability.

Public Education and Outreach

CRFD educators reached 1,359 community members across 14 public education events totaling 16.5 hours. Of those, 494 were children and 865 adults. Additionally, more than 15,000 digital contacts were recorded in June.

FLSE personnel supported major initiatives including the Youth Police Academy and the Fireworks Bucket Brigade, distributing 500 safety-marked buckets to local fireworks vendors in partnership with DFPC and local teams.

Fire Investigation Training

Fire Prevention Officer Thomas successfully completed FI210: Fire Investigation: Origin and Cause course in Glenwood Springs, further advancing our division's investigative expertise.

Looking Ahead

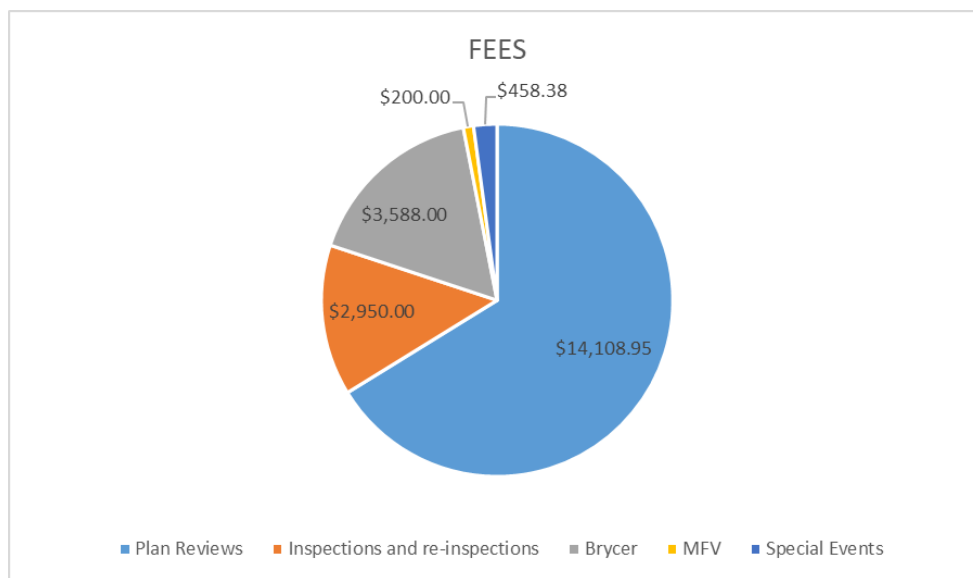
The Division continues to focus on education, preparedness, and technical competence as we enter wildfire season. We thank our team and partners for continued collaboration and dedication to public safety.

Programs and Operations:

Complaints: **0** Citations: **0** CWPP contact hours: **6** CORA requests: **1**
Fire Prevention Customer Inquiries: **162** Stop Work Orders: **0** Fire Watch: **2**
Fire/Investigation Responses: **11** Permits Issued: **25** Permits Closed: **31**
Unmanned Aerial Vehicle flights: **0** Development Services Meetings: **24**

Fees brought in from the Division:

FEES RECEIVED	
Plan Reviews	\$14,108.95
Inspections and re-inspections	\$2,950.00
Brycer	\$3,588.00
MFV	\$200.00
Special Events	\$458.38
Totals	\$21,305.33



Community Risk Reduction

June Public Education Highlights:

- June's educational message was fireworks safety.
- FLSE Educators Duncan and Sanderlin participated in the Castle Rock Activity Center/Senior Life Expo where they had the opportunity to interact with 609 attendees from throughout the

region. FLSDs handed out 70 File of Life brochures alongside the Douglas County Sheriff's office and educated community members about smoke alarms.

- FLSE Educators Duncan and Sanderlin assisted with BLS instruction and coordination of eCard distribution for the CRFD Explorer 107 post academy.
- CRFD participated in the first Splash Mob of 2025 with CRPD at the Miller Activity Complex. Lone Tree police and South Metro Fire representatives attended the event to bring a similar program to Lone Tree residents in July.
- FLSD Duncan
 - Assisted with Youth Police Academy and taught participants Hands Only CPR
 - Co-instructor for West Metro Fire Academy's Car Seat Safety Technician certification class
- FLSD Sanderlin
 - Represented CRFD at Firewise USA and Community Advocate Wildfire Mitigation and Preparedness Networking session in Castle Rock, CO
 - Attended NFPA Conference and Expo in Las Vegas, NV
 - FLSE Sanderlin, in collaboration with the Colorado Division of Fire Prevention and Control (DFPC), coordinated the launch of the Fireworks Bucket Brigade program in Castle Rock to promote personal fireworks safety and proper disposal practices. She secured 500 5-gallon buckets from local retailers, placed DFPC educational stickers on the buckets and then distributed the buckets along with safety handouts to all fireworks stands in Castle Rock during the week of 6/23/25 to promote this program. This effort was made possible by the entire FLSD, CRFD Logistics Team, CRFD Admin. Team, D-shifters and the Accreditation Manager, thank you all!



Social Media:

- During the month of May (reporting is one month in arrears), the CRFD Facebook page reached 32,156 people. Posts were shared 14 times during the month and post engagements came in at 787.
- Our three highest reaching posts were about International Firefighters Day, co-hosting the 12 day, and Engine 153 rescuing a dog from under a deck.

Crews in the community



Bucket Brigade



NFPA Conference



Training Division:

Division Chief Jeff Hood



Division Commentary and Happenings: June showcased the Training Division's commitment to both internal excellence and external collaboration. The completion of the Lateral Academy was a reflection of the department's high standards and the dedication of our instructional staff. Our STOs remained deeply engaged, supporting line personnel and advancing training initiatives. We also maintained strong momentum on several outreach fronts, from exploring acquired structure opportunities to partnering with CPS and external agencies for upcoming trainings.

Lateral Academy Graduation: The Lateral Academy concluded on June 13 with a graduation ceremony, during which nine recruits were officially presented to the Operations Division. The academy was a significant lift for the Operations and Training Division and was designed to both verify foundational firefighter skills and provide instruction on CRFD-specific techniques, equipment, and expectations. The work was spearheaded by Assistant Training Chief Clay Kallweit, with strong leadership from Lieutenants Robberson and Captains Peery and Patik. We are confident in our new members and optimistic about their future success within the organization.

STOs: Completed and distributed an AAR for a unique call in Diamond Ridge, now available in the J: Drive. They led a big rig lift and stabilization training at Westside, assisted with a regional trench rescue training at Waterton Canyon, and helped finalize certifications for lateral academy recruits. STOs also continued RQI implementation and delivered or supported hundreds of hours of training to line personnel.

Training Division Transitions: We officially welcomed Captain Steve Patik as B-shift's new STO. Steve has hit the ground running and is doing a great job of "drinking from the firehose"! His positive attitude and drive are already making a difference. We've also enjoyed the growing partnership with Assistant Chief Coffin, whose oversight of EMS and Special Operations has brought helpful coordination and leadership to both the division and our SMEs.

Colorado Metropolitan Certification Board (CMCB): CMCB was reaccredited by ProBoard this month. We completed and filed a field audit of two of the CMCB practical testing scenarios. Finally, through coordination with Arvada Fire, ProBoard, and CMCB, a new pathway was created for current CPSE Fire Officers to obtain a Pro Board Fire Officer II certification. This change took significant effort across agencies, and we're proud to have played a role in bringing it to fruition.

Other Division Happenings:

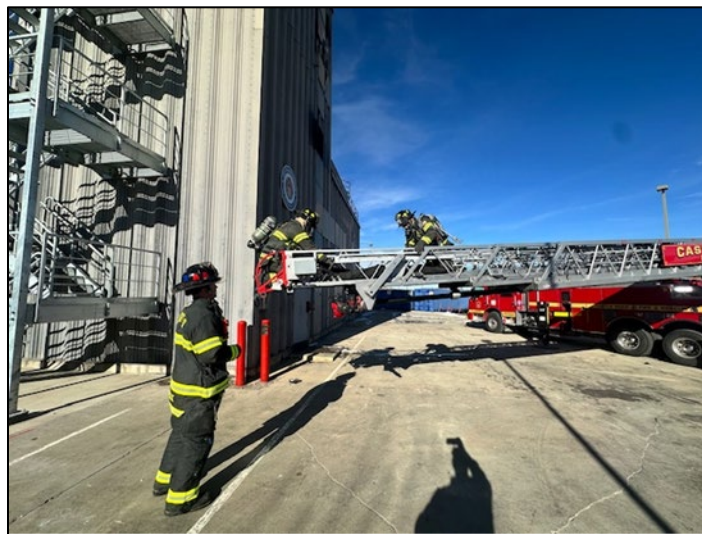
- We advanced planning with CPS for the Lieutenant promotional process and connected CPS with CRFD leadership for upcoming Division Chief hirings.

- Initial development began for department-wide awareness training videos and a relaunch of training/safety bulletins.
- Preparation continued for our July 10 flashover/fire behavior class in collaboration with the Special Investigations Unit and multiple outside agencies.
- We continued working with one of two property owners at Park and Wolfensberger to explore another acquired structure opportunity.
- We continued working with our seven entry-level new hires throughout their process in preparation for West Metro's Academy.

Regional Rope Training



Aerial Apparatus Training



Continuous Quality Improvement: **Accreditation Manager Katt Walsh**



From January through June, CRFD's total call volume in 2025 has remained similar with the same period in 2024.

Follow the below link to see all of the June 2025 stats, and please don't hesitate to contact me with any questions.

Link to the draft monthly status report

[ImageTrend monthly data](#)





Town of Castle Rock

Agenda Memorandum

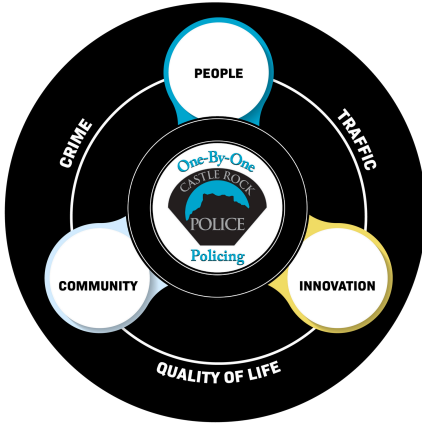
Agenda Date: 8/7/2025

Item #: **File #:** PS 2025-018



Monthly report: June 2025

► SPOTLIGHT ◀



A message from
Chief of Police
Jack Cauley



Castle Rock continues to be one of the safest and fastest-growing communities in the country. To achieve this, we build upon our One-By-One Policing philosophy through our three strategic pillars:

People: We invest in our team members by providing quality training and the best equipment available. We are laser-focused on creating a healthy organizational culture where our members can thrive.

Innovation: The ability to innovate is key. We embrace the latest technology and best practices to solve problems and address crime.

Community: Policing is a team effort. Creating safe communities must involve trust and partnerships. We are grateful for Castle Rock's support and don't take it for granted.



"This is a proud moment for all of us and a testament to the outstanding police agency we have built together - one relationship, one interaction and one act of service at a time. "

- Castle Rock
Police Chief
Jack Cauley



CRPD Receives CACP Professional Standards Accreditation

On June 18th, the Castle Rock Police Department hosted accreditation assessors from the Colorado Association of Chiefs of Police, as part of our extensive accreditation process through CACP. Achieving accreditation is a significant milestone for our department — but equally noteworthy is the fact that the CACP assessors were genuinely impressed with the Castle Rock Police Department at every level.

Key highlights from the assessors' feedback include:

- The Castle Rock Police Department is recognized as a model agency for professionalism, innovation, and community trust.
- Our One-by-One Policing philosophy has truly transformed our internal culture, strengthened our community relationships and elevated our national reputation.
- The assessment team commended our openness to innovation, our strong community partnerships, and our forward-thinking use of technology.
- Staff at every level demonstrated a unified commitment to safety, transparency, and public confidence.

This outstanding feedback not only affirms the strength of our department but propels us forward as we continue to serve and innovate.

Castle Rock Police Department

VISION: To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.

MISSION: The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.



@CRpoliceCo | Police@CRgov.com | TipLine 720.733.3517

Leading with success



99
sworn officers



35
support staff

Crime: Person*

Crime	May 2025	2025 Total YTD	2024 Total YTD
Sex offenses	4	9	7
Aggravated assault	2	8	3

*Persons and Property crimes are reported for the previous month due to the transition to NIBRS reporting.

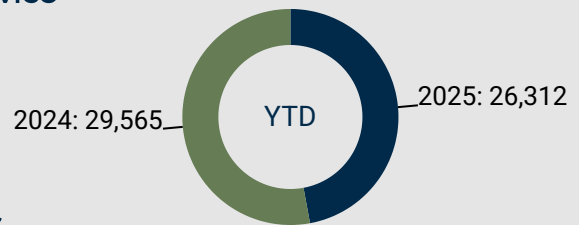
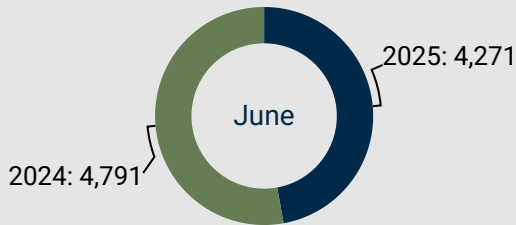
Crime: Property*

Crime	May 2025	2025 Total YTD	2024 Total YTD
Burglary	3	15	22
Robbery	0	0	2
Motor vehicle theft	2	17	18
Theft from motor vehicle	4	26	24

Crime: Total offenses

Crime	May 2025	2025 Total YTD	2024 Total YTD
Persons crimes	26	106	103
Property crimes	85	400	551
Society crimes	8	65	90
Total	119	571	744

Total calls for service



Priority 1 calls



Priority 1 calls for service are incidents requiring an emergent response where an immediate threat or risk to life exists.



96

Total Priority 1 calls for the month

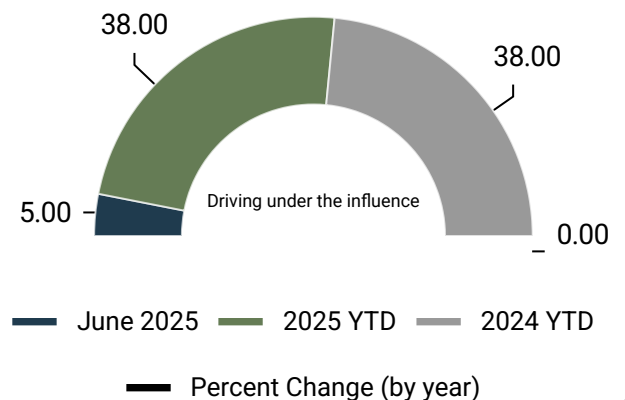
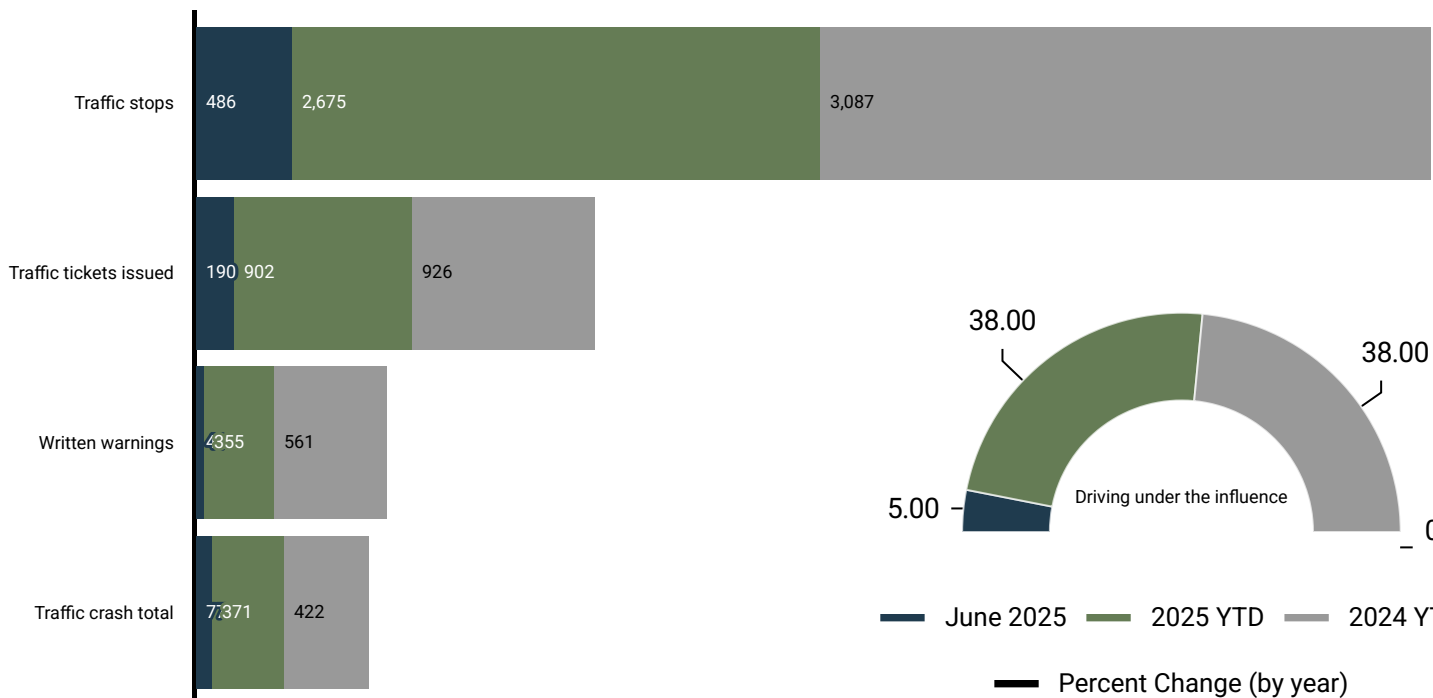


5:71

Average time dispatch to arrival

Traffic safety

June 2025 2025 YTD 2024 YTD

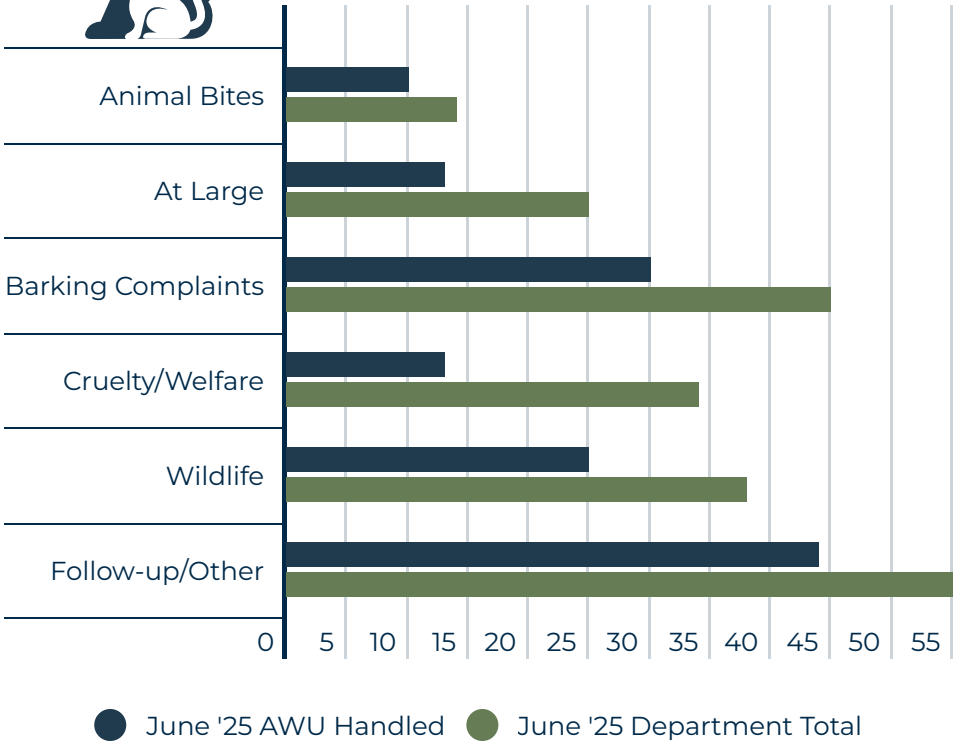


Additional Performance Measures

Community Response Team: Calls for service

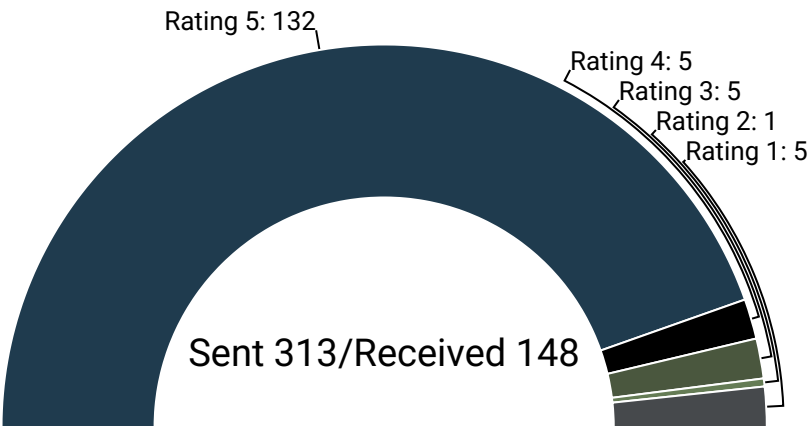


Animal Welfare Unit: Calls for service



Customer survey results

CRPD utilizes a survey tool which measures customer service on select non-violent or property crime calls for service. Citizens receive a short text survey and may also leave comments. Results are listed in the graph below.



Domestic violence lethality assessment

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives and involves an assessment by policing personnel to determine risks in collaboration with community-based victim service providers. More information can be found at LethalityAssessmentProgram.org.

