

Castle Rock

POLICE DEPARTMENT



July 2020

One-By-One Policing

To serve people one-by-one so together we can create environments that are safe and secure and where people can thrive

One-by-one policing is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our mission of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community **one by one and where the community reaches back**.

"We here at Castle Rock Self Storage want not only Officer Smith but the entire department to know how much we appreciate the entire department. These are unprecedented times and Castle Rock continues to hold their heads high!

We as a business both professionally and personally back the blue today and every day! Keep up the wonderful work, stay safe and thank you for all you do!"

Samuel & Kellie (7/31/20)

"Our Dear Friends in Law Enforcement. We wish to thank every one of you who watch over the rest of us, protect us, and keep law and order in this crazy world of ours. You cannot be thanked enough for what you do every day of your lives. You are loved and supported by all of us. We hope you enjoy these treats."

Diane, Andre & Jace (7/3/20)

Dear Police Officers, I'm also thankful for the relationship the officers have here in the community. I grew up in Pueblo and we all just avoided the police. They weren't bad but just not relatable. It's so refreshing up here where you

can have a real conversation with a cop and see that they're human too. It's a real crappy time and I just wanted you to know you all were appreciated.

Lisa C (7/13/20)

Dear Police Officers, you can't hear us right now because of all the noise, but there are millions of Americans who appreciate you, support you and thank you for your service



"It's past time for the public to stand up and say, "THANK YOU" for the extremely difficult job you do every day of the year."

Jay L. (7/2/20)

Today I had an accident with an individual that hit my car. The whole thing was a bummer but what made it an awesome day was both of the law enforcement officers that showed up on scene. Their professionalism and respect that was given during this ordeal was outstanding. I hope you can let them know we are so happy for their service and please give them a compliment for the service and hard work they showed today. Thank you.

Paul S. (7/9/20)

I called the non-emergency number today and Officer Thompson was so considerate and listened to us vent...

In light of recent events, as I told Officer Thompson, most of us are absolutely NOT anti-police! We appreciate you and thank you for what you do. Don't get stressed out!! We need all of you!

Lori. H. (7/9/20)

All of us at Castle Country Assisted Living would like to thank you for the Police Parade on June 10th. It means a great deal to our residents to know that the community has not forgotten them. Being on lock down for so long has taken a toll on our seniors. The thoughtful attention really made a difference. In lieu of the negative climate that is being pushed today concerning police, we at Castle Country would like to express our gratitude and loyalty to the service and protection you provide. Castle Rock Police Chief showed great leadership at the protest, something greatly lacking in our state at present.

Denise H. (7/27/20)

Message from the Chief



Welcome to the Castle Rock Police Department's Monthly Report. The format of the report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community.

There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime

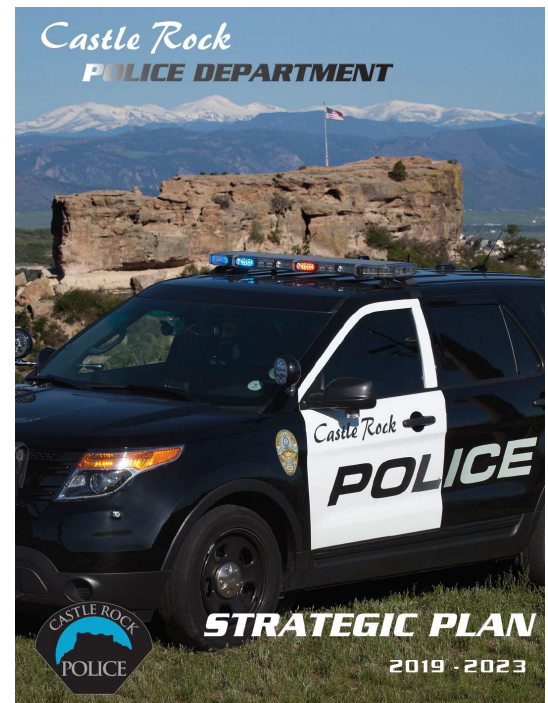
Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training



Read the entire CRgov.com/PDplan



Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Response Times					
Priority 1 Calls Only	2020 July	# Of Calls	2020 YTD	2019 YTD	2018 Benchmark
Dispatch to Arrival	Unavailable	93	5.77	4.92	5.23

Persons Crime					
Crime Offense	2020 July	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Homicide	0	0	0	0%	0
Rape	0	5	5	0%	11
Sex Offenses	3	8	14	-43%	15
Domestic Violence	17	108	102	6%	159
Aggravated Assault	2	17	6	183%	11
Robbery	0	1	1	0%	2
Total Persons Crimes	22	139	128	9%	198

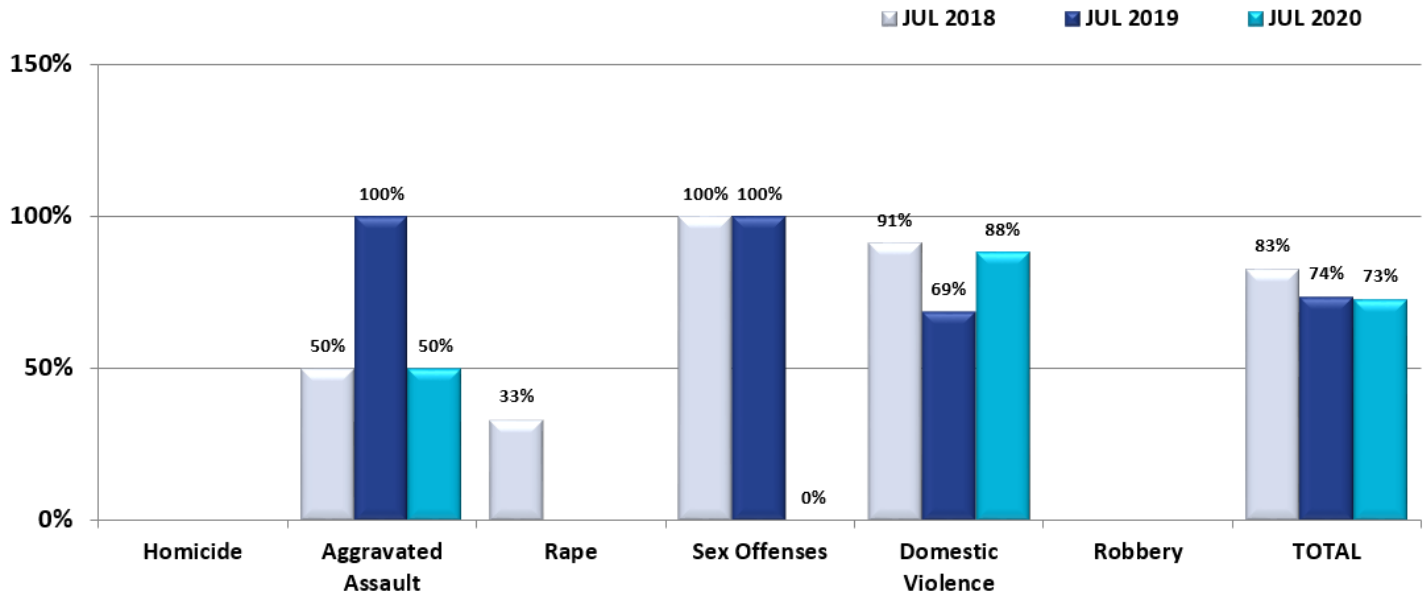
Property Crime					
Crime Offense	2020 July	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Burglary	3	40	55	-27%	59
Fraud/Forgery	9	178	299	-40%	124
Motor Vehicle Theft	5	41	37	11%	32
Theft from Motor Vehicle	0	59	53	11%	23
Theft	74	369	366	1%	324
Vandalism	30	175	187	-6%	177
Total Property Crimes	121	862	997	-14%	739
TOTAL ALL CRIMES (Person/Property)	143	1,001	1,125	-11%	937

Priority 1: Crime (continued)

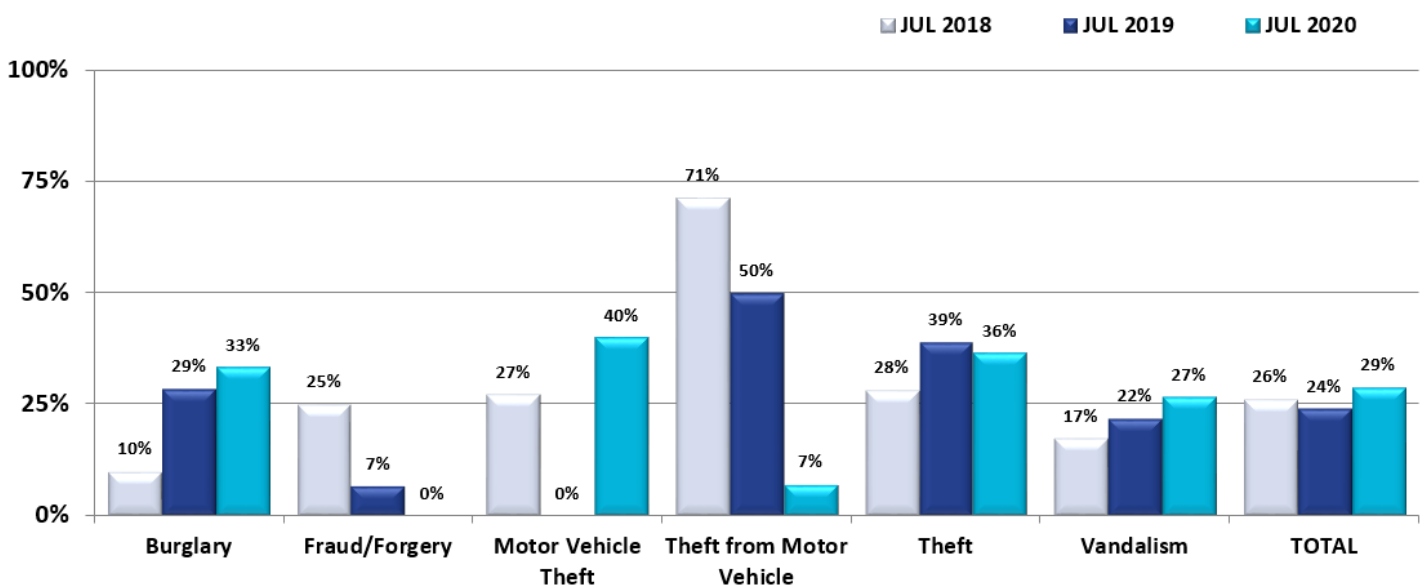


Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

Persons Crime Clearance Rates (2018-2020 Year-to-Date Comparison)



Property Crime Clearance Rates (2018-2020 Year-to-Date Comparison)



*Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

Priority 1: Crime (continued)

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)					
Activity	2020 July	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Cases assigned - Staff Advocates	16	150	162	-7%	157
Cases assigned - Volunteer Advocates	15	80	72	11%	87
Total cases assigned	31	230	234	-2%	244
Total victims served	47	393	437	-10%	501
Total office hours	0	0	27	-100%	128
Total call out hours	10	62	151	-59%	126

CRPD Victims Assistance Unit

Each fall, the victim assistance coordinators in Douglas County facilitate a volunteer victim assistance academy. Given the COVID-19 restrictions, the coordinators from Parker, Lone Tree and Castle Rock Police Departments are actively restructuring the academy utilizing online courses and virtual learning. In addition to the virtual learning sessions and to develop team building, each department will meet on several occasions with their own recruits in person while maintaining compliance with COVID-19 restrictions. Currently, five candidates are going through background checks, and we hope to have them enrolled in the academy in late September.



Priority 2: Traffic Safety



Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes					
Crash Type	2020 July	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Fatality	0	0	0	0%	1
Injury	3	17	22	-23%	16
Non-Injury	55	353	477	-26%	547
Traffic Crash Total	58	370	499	-26%	564
Traffic Enforcement					
Traffic Type	2020 July	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Driving Under the Influence (DUI)	4	58	58	0%	76
Traffic Citations Departmentwide					
Call Type	2020 July	2020 YTD	2019 YTD	% Change 2019 - 2020	2018 YTD
Traffic Tickets Issued	211	911	1,046	-13%	931
Written Warnings	352	1,286	1,472	-13%	1,933
Total Traffic Stops	695	3,768	3,695	2%	3,658

Note: Total traffic stops includes municipal and state traffic stops.



Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2020	5	80	0.063	-45.1%
2019	9	79	0.114	113.6%
2018	4	75	0.053	29.8%
2017	3	73	0.041	-41.6%
2016	5	71	0.070	-5.6%
2015	5	67	0.075	61.7%
2014	3	65	0.046	-40.0%
2013	5	65	0.077	N/A
Training Hours				
Topics	2020 July	2020 YTD	2019 YTD	% Change 2019 - 2020
Total Hours	719.5	3,915.8	5,172.7	-24.3%
Types of Trainings			Total Hours: 719.5	
Driving			64.5	
Firearms			205.0	
In service			450.0	
Accomplishments / Recognition				
Type	2020 July	2020 YTD	2019 YTD	% Change 2019 - 2020
Compliments	37	115	32	259%
Recognition / Awards	0	4	74	-95%

Priority 4: Prepare for Future Growth



Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

Calls for Service (CFS)					
Calls for Service (CFS) Per officer / Per 1st Responder	2020 July 80 OFC /53	2020 YTD 80 OFC /53	2019 TOTAL 79 OFC/ 51	2018 TOTAL 75 OFC / 52	2018 Benchmark Monthly Estimate
CFS TOTAL, includes self-initiated (SI)	5,802	38,978	41,033	41,110	N/A
CFS, excludes self-initiated (SI)	2,426	13,871	14,379	15,166	6,102
Year-to-Date (Per 1,000 citizens)	33.6	192.2	200.0	231.5	36.9
CFS per officer, excludes self-initiated	30.3	173.4	182.0	202.2	26.6
CFS per 1st Responder, excl. self-initiated	44.1	252.2	261.7	297.4	46.7

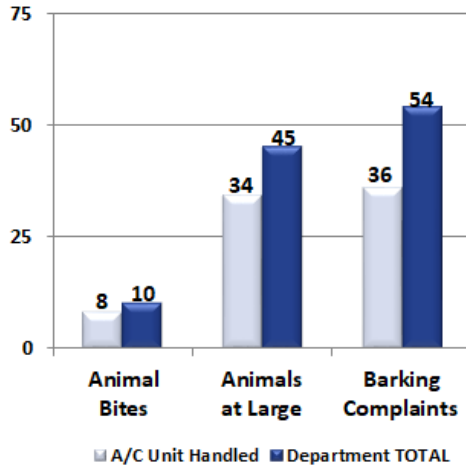
Communication Unit				
Dispatch Times for Calls for Service (excluding self-initiated)	2020 July	2020 YTD	2019 TOTAL	% Change 2019-2020
Average Call Receipt to Dispatch Time (min)	4.58	4.00	4.24	-5.66%
Average Call Enroute to Arrival Time (min)	4.35	4.47	4.61	-3.04%

Answer Time - Communication Incoming Phone Calls									
Incoming Calls	Total	<5 secs.	6-10 secs.	>10 secs		Total YTD	<5 secs.	6-10 secs.	>10 secs
911 Calls	556	477	67	12		3,380	2,767	552	58
Admin	4,960	4,192	676	92		38,238	32,495	4,985	763

Downtown Liaison Officer (DLO)				
Call Type	DLO 2020 July	DLO 2020 YTD	DLO 2019 YTD	% Change 2019 - 2020
Parking Enforcement/CFS	225	1,171	594	97.1%
Parking Warnings	195	467	259	80.3%
Parking Tickets	8	393	245	60.4%
Counter Accident Reports	1	9	73	-87.7%

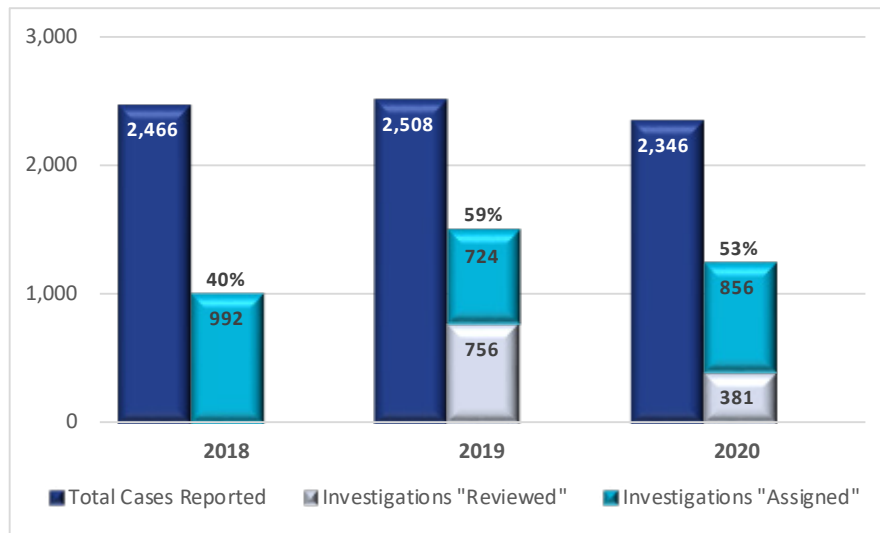
Priority 4: Future Growth (continued)

Animal Control Response Comparison July 2020

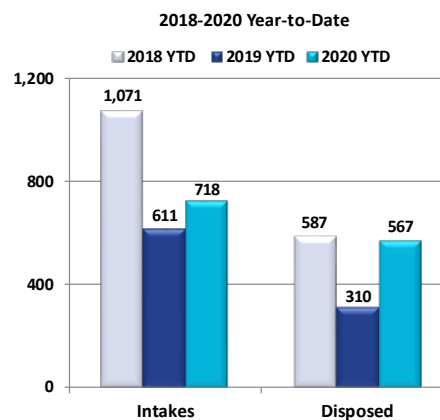
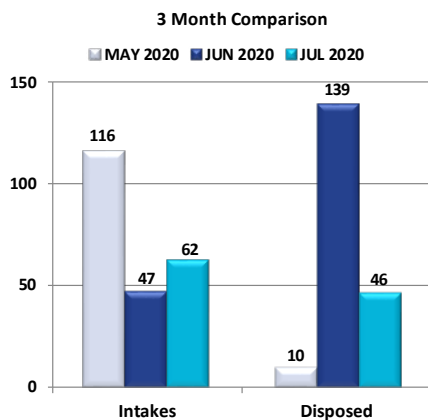


The ACU handled:
 80 Percent of animal bites
 76 Percent of animals at large
 67 Percent of barking complaints

Investigations Case Reports (2018-2020 Year-to-Date)



Property & Evidence



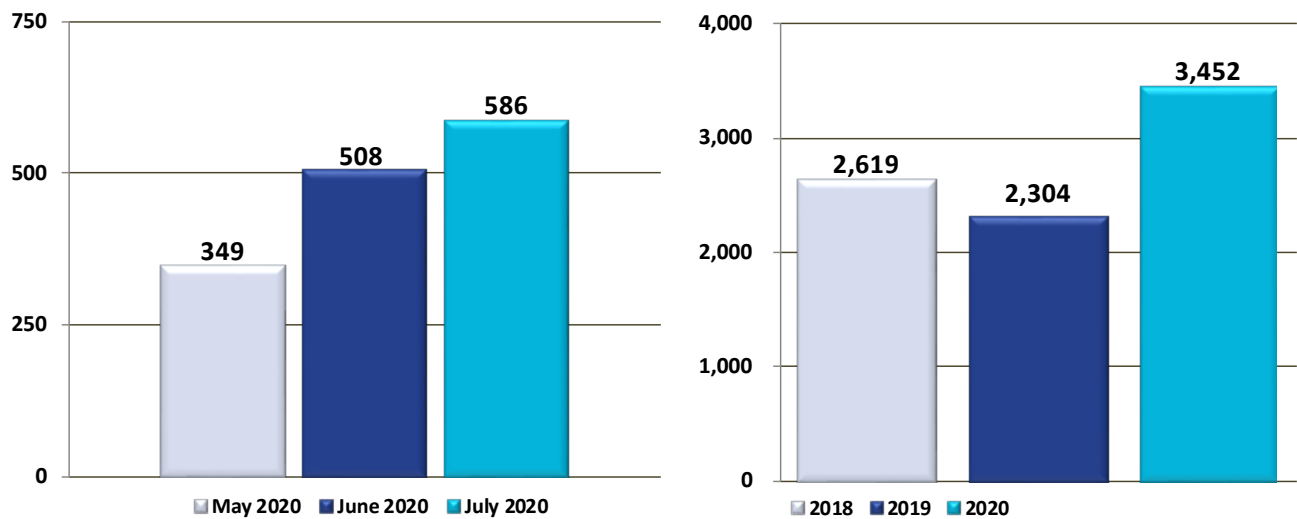
Priority 4: Future Growth (continued)



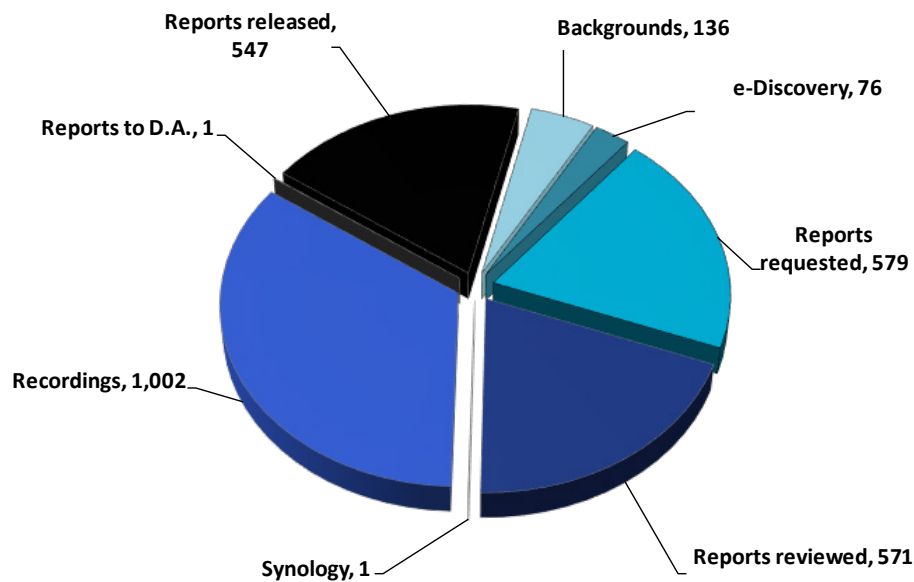
Records Unit

Workload	Backgrounds	eDiscovery reports	Reports requested	Reports reviewed	Synology	Recordings	Reports to D.A.	Reports released
July 2020	136	76	579	571	1	1,002	1	547
July 2019	91	40	391	409	2	177	3	320
% Change 2019-2020	49.5%	90.0%	48.1%	39.6%	-50.0%	466.1%	-66.7%	70.9%

Reports Requested
 Three-Month Comparison Year-to-Date (2018-2020)



Records Unit Workload
 July 2020



Priority 5: Community Policing & Partnerships

Goal 1: Community engagement through outreach and education

Crime Prevention Programs				
Running Program Types	2020 July	2020 YTD	2019 Year-End	% Change 2019 - 2020
Crime Free Multi-Housing	0	23	21	9.5%
Crime Free Self-Storage	3	9	6	50.00%
Rock Watch	18	711	444	60.1%
CPTED (Crime Prevention)	1	13	9	44.44%
Total Activity	22	756	480	57.50%
Volunteer Hours				
Unit Hours	2020 July	2020 YTD	2019 YTD	% Change 2019 - 2020
Explorer Unit	23.5	568	1,577	-64.0%
Interns	0	0	0	N/A
Victim Advocates	413	2,976	3,287	-9.5%
VIPS-Community Safety Vol.	90.25	687.25	2033	-66.2%
VIPS-Admin & Investigative	0	281	238.5	17.8%
Total	526.8	4,512.3	7,135.5	-36.8%
Upcoming Special Events				
Type	Date	Time	Location	
Summer Concert Series	8/21/20	6-9:30 pm	Amphitheater, PSM Park	
First Fridays	9/4/20	5-9:0 pm	Festival Park	
5K After 5	9/4/20	5:30 pm	Festival Park	

Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)				
May 2020	Facebook	Twitter	Nextdoor	Instagram
Followers	13,666	2,306	27,877	1,762
Number of posts	45	14	7	18
Total Engagement	29,722	3,046	427	2,878
	Police		Town	
Call outs/Incident Response	0		0	
	TOTAL			
Media Inquiries	1			

Priority 6: Technology, Equipment & Practices



Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT)				
Type	2020 July	2020 YTD	2019 YTD	% Change 2019 - 2020
Mental Health Holds	2	16	23	-30.4%
Follow-ups	49	360	305	18.0%
Agency Assists	3	18	48	-62.5%
Welfare Checks	4	25	45	-44.4%
Calls for Service (other)	4	131	163	-19.6%
Total Calls for Service	62	550	584	-5.8%

CRT Dashboard (July 2020)



Domestic Violence Lethality Assessment Program (LAP)				
Call Type	2020 July	2020 YTD	2019 YTD	% Change 2019 - 2020
Total LAP reports completed	6	70	74	-5%
High Risk	5	43	39	10%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at LethalityAssessmentProgram.org

ePoliceReporting				
Online Reports	2020 July	2020 YTD	2019 YTD	% Change 2019 - 2020
Online reports received	26	194	129	50.4%

Department Highlights

K9 Unit

Shogun & Officer Fellows

Patrol Deployments: 1

Officer Fellows and Shogun deployed once in July on a K9 protect request.

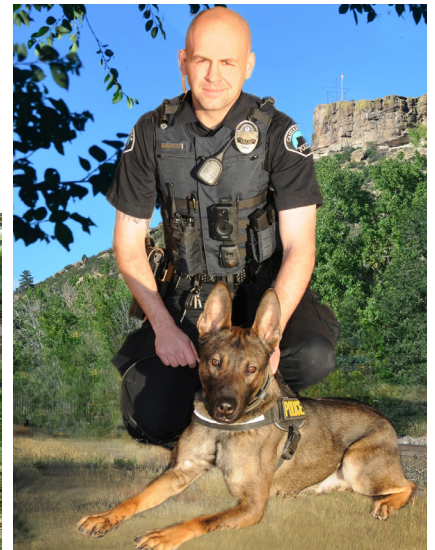
Narcotics Deployments: 0

No narcotics deployments for July.

Training: 20 hours



Shogun taking a break

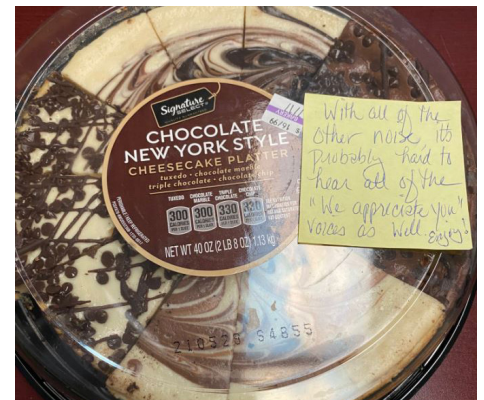


Officer Fellows & Shogun



*Town of Castle Rock Pickle Ball Community favored the department with so much appreciation and support in July.
Thank you to everyone who came out to see us.*

Thank You to our Castle Rock Community
Castle Rock citizens & businesses are so very generous!



VISION

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.



MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.