March 2021

(reporting on February)

Development Services Monthly Report



For the latest in Development Activity. please visit: www.crgov.com/ DevelopmentActivity |

Four Corner **Stones**

- Distinct Town Identity
- Responsible Growth
- Community Service
- Thriving Economy

News from the Director's Desk:

February continued to be a strong month for residential development in our community. We have seen the south side of Town, specifically the Crystal Valley Ranch subdivision, be an area of strong interest in new construction. With Montaine opening up new areas just to the west of Crystal Valley Ranch, we will

continue to see interest in our southern neighborhoods through out this year. When construction activity increases, our staff works to remind contractors of Town noise ordinances and working hours. We also remind them to keep a tidy work site and work to keep dust under control. Know that our team is working for the community of Castle Rock! We'd love to hear from you, and find out if we are meeting your expectations. We have an online customer service survey that is sent to everyone that completes a permit or project. In addition, our staff have recently added a survey link to all emails. So if you get an email with the survey link, we would really appreciate hearing from you.



Tara Vargish, PE Director **Development Services**

Implementing the Community Vision through Development Activity

Planning Development Building

We strive to meet the needs of current and future residents, while balancing existing property rights and implementing the Town's Comprehensive Master Plan. Process land use projects, from large to small, ensuring compliance with Town codes. Some projects require public hearings before Planning Commission and Town Council: Historic Preservation Board; or the Design Review Board.

Review

The Development Review Team processes administrative applications for small site development plans, plat or plat changes, construction documents and erosion control plans, and issues construction permits. This team works closely with plan reviewers in CR Water, Public Works, Parks, and Fire to ensure Town design criteria are met, and with Development inspectors who oversee construction.

A building permit is needed for most any residential and

commercial construction activities. Our team is here to help determine if a permit is required, what plans are needed, what your fees will be, and how to schedule inspections. Building codes are instrumental in protecting life, health and safety of our community. Submit permits or schedule an inspection online at etrakit.crgov.com.

Zoning

Our Zoning team provides reviews on land use applications, reviews sign permits, issues zoning verifications, state licensing signoffs, reviews for business and liquor licenses, provides code enforcement for the Town, as well as assisting neighborhoods with issues as they arise. You can report a neighborhood concern online at crgov.com, look for "Report a Concern" or email us at Zoning@crgov.com.

Staff Spotlight

Meet the Staff...

The Development Services Enterprise Team is a diverse group with outstanding professional talent. The team works collectively to accomplish the Mission, Vision, and Values of the organization and to achieve the Enterprise program mission, "Implementing Community Vision through Development Activities." Each month we will recognize a staff member to provide you with an inside look at the life and work experiences of our teammates.



This month we are introducing you to:

Tony Felts, Assistant Director

Tony is the Assistant Director of Development Services. Tony's job includes providing management for the day-to-day operations of the Development Services Department. Tony came to the Town in October 2020, and he says that he is incredibly happy to live and work in a place as special and unique as Castle Rock. Tony loves the Town organization, and he is grateful for the people of the Department. Tony is a native of South Alabama, and he grew up in a tiny town of about 500 residents. He lived in Mobile, Alabama, for many years, beginning his career as a police officer, and later going back to school and ultimately becoming a city planner with the City of Mobile. In 2012, Tony relocated to San Antonio, Texas, where he spent eight years, working in several planning and development roles for the City of San Antonio.

Outside of work, Tony and his fiancé have three fur babies – two Chihuahuas, Chimi and Nacho, and a 17-year old cat named Nero. Tony enjoys traveling and exploring. He likes to get back to the beautiful beaches of Alabama and Northwest Florida as much as he can.







"Tha

Employee Recognition

Diane Maki, Development Services Technician

After working with customers on their permits, Diane received the following emails on February 2:

"I just want to tell you what fantastic service you personally have provided me. When I first wrote, I expected to wait a few days for a response but it was a few minutes! It just doesn't get any better than that!! I have always had great service from the Town of Castle Rock Building dept. Every experience has been positive. I am so happy to live here and have you and the folks there watching out for us." - Steve



"Hi Diane,

Thank you so very much for your help yesterday. You make the unknown understandable, and I really appreciate it." - Julia

On February 10, Diane received the following email after assisting a customer with a Certificate of Occupancy request:

"Your quick response is very much appreciated, Diane." - Lenn





On February 16, Tammy received the following email from a customer regarding a shed review:

"Well, I just love y'all. You are great and I hope you have a great rest of your week!" - David

On February 18, Tammy received the following email from a customer for her assistance with a sign allowance:

"Tammy -

You're awesome! Thanks so much for confirming! Thanks again!" - Chris

Employee Recognition Continued

Tammy King, Zoning Manager Justin Linsday, Business Analyst





"My colleagues in DS (Justin & Tammy King) are always very efficient in their department's response to fulfilling CORA requests that are facilitated by the Clerk's office. They work very well together as a team to turn these around within the 3 day period. If a process improvement is identified, they have always been very committed and responsive to make the desired change. I'm very pleased that we have this team in place to complete record requests. They have always been very accommodating to additional questions, provide requested records and share their knowledge and expertise with me so I have a better understanding of the building department processes. I rely on them for accurate and timely information as the clerk's office function is to be the facilitator to respond to a citizen or entity with the records requested."

Development Activity Map Team

The DS Department received the following email regarding the Town's new and improved Development Activity map:

"Update is terrific. This time around, I investigated more with the Development Activity Map - and was blown away by the map's detail. It is such a pleasure and a privilege to live in a town that serves its citizens so well. Thank you!" - Laurie

Employee Work Anniversaries

Congratulations to all our employees who celebrated a work anniversary last month! We deliver exceptional customer service due to the hard work and professionalism of our staff.



Andy Blake Plans Examiner



Donna Ferguson Senior Planner



Phil Kranz Business Administration Manager

New Land Use Submittals: Public Hearings Not Required

Administrative land use submittals are reviewed and processed by staff, according to Municipal Town Code, and do not require public hearings. All land use submittals go through a rigorous review by Development Services staff in Planning, Development Review, and Zoning, as well as plan review staff in Castle Rock Water, Public Works, Fire, and Parks and Recreation, to confirm code compliance. Construction Documents, Plats, Administrative Site Development Plans, Erosion Control Plans, and Easements are examples of administrative submittals.

Castle Rock SurgiCenter

Site development plan amendment for new canopy and monument sign, relocation of trash enclosure and minor exterior elevations, located at 4700 Castleton Way.

Chick-fil-A

Construction documents for kitchen remodel and new canopy addition, located at 346 Metzler Drive

Lanterns, Montaine

Easement agreement for entry monument sign, located at Crystal Valley Parkway and Plum Creek Boulevard.

Landscaping design revision for Adult Amenity Center (clubhouse, pavilion, pool house and tennis pavilion) located south of Montaine Circle in the south central portion of the Lanterns project.

Plat amendment for Family Amenity Center lot line adjustment, located on interior of Montaine Circle.

Meadows

Grading design revision for slope stabilization for 116 single-family attached homes, located on Wolfensberger Road, southwest of the Coachline/Wolfensberger Roundabout.

Plum Creek

Site development plan amendment to amend signage for fueling station, carwash and future retail, located on the southeast corner of Plum Creek Parkway and Lake Gulch Road

Terrain/Liberty Village/Woodlands

Erosion control plans for phase 2 of gas main replacement project extending from Cobblestone Ranch to 5th Street.

Wild Blue Yonder Brewery and Restaurant

Site development plan amendment to expand existing kitchen, located at 519 N. Wilcox Street.

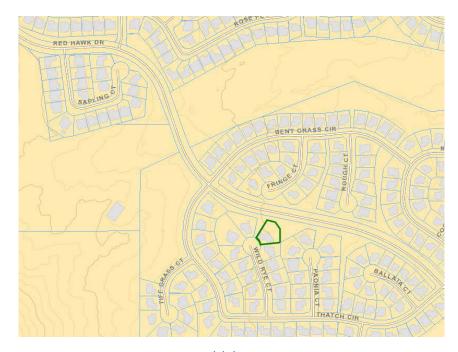
To learn more about projects planned around Town, check out the Development Activity map, which you can access at www.crgov.com/DevelopmentActivity.

New Land Use Submittals: Public Hearings Required

Land Use submittals that incorporate new land into the Town's jurisdiction, establish or modify the zoning rules for the land, or site plan layouts for residential neighborhoods or properties requiring buffering are examples of submittals requiring public hearings. Most of these land use submittals require public hearings in front of Planning Commission for a recommendation to Town Council for final decision. Some are required to have public hearings with the Historic Preservation Board or the Design Review Board. Typically these public hearing items are "quasi-judicial" which limit the hearing body to only discussing and deciding on the action items at the public hearing. Prior to being scheduled for public hearings all submittals go through a rigorous review by Development Services staff in Planning, Development Review, and Zoning, as well as plan review staff in Castle Rock Water, Public Works, Fire, and Parks and Recreation.

1750 Wild Rye Court

Scott Weyand submitted an application for a Use by Special Review for an Accessory Dwelling Unit at his residence on 1750 Wild Rye Court. Mr. Weyand is proposing a two-story, 624 square-foot addition to his home. The addition would add 312 square-feet to the main floor for the accessory dwelling unit and a 312 square-foot expansion of his basement. The accessory dwelling unit would utilize an existing bedroom on the main floor and the addition would create a new leisure room, kitchen, bath, and new rear deck. The proposed accessory dwelling would total approximately 454 square-feet and would be accessed from a door on the side of the house in addition to being accessible from within the house. Additions to existing homes to create an accessory dwelling unit require public hearings before the Planning Commission for review and recommendation and Town Council for review and final decision. The applicant held their first required neighborhood meeting on February 9, 2021. The proposal is located in Councilmember Bracken's District.



Vicinity Map

New Land Use Submittals: Public Hearings Required Continued

Promenade—Site Development Plan for Block 3

Forum Investment Group submitted an application for a Site Development Plan (SDP) for block 3 of the Promenade at Castle Rock, generally located in the center of the Promenade between Castlegate Drive West and Promenade Parkway. The SDP proposes an apartment complex with a total of four apartment buildings containing a total of 300 units, a club house, pool, dog park and 540 total parking spaces. Two of the apartment buildings are proposed to have 60 units each and be four stories high and the other two apartment buildings are proposed to have 90 units each and be four stories high on one side and five stories high on the other side. The proposed parking is a combination of attached and detached garages, carports and surface parking. The SDP will require public hearings before the Planning Commission for review and recommendation and the Town Council for review and final decision. The SDP proposal is located within Councilmember Cavey's District.

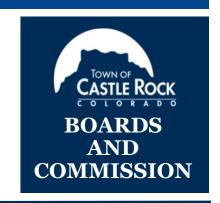


Vicinity Map

To see all current Public Notices for upcoming Public Hearings, please visit: www.crgov.com/PublicNotices.

Board & Commission Actions

Development Services supports 5 Boards & Commissions that have specific purposes from building appeals, variance hearings, land use case recommendations or determinations. These boards and commissions are filled by residents, and in some cases business owners, as appointed by Town Council. They voluntarily sit on these boards to serve their community. We appreciate our board and commission members, and thank you for dedicating your time to serving your community!



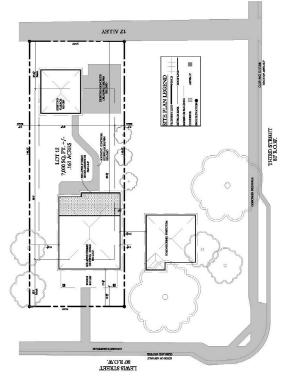
Historic Preservation Board

On February 3, the Historic Preservation Board held a virtual meeting. The following proposals were presented:

306 N. Lewis Street

Any new construction of a non-landmarked property within the Craig & Gould's neighborhood requires design review and approval from the Historic Preservation Board. As the owner of 306 N. Lewis Street, Becky Jorenby is proposing to build an approximately 400 square-foot addition off the rear of her existing house.

The Board approved the proposal by a vote of 6-o.



Site Plan



Vicinity Map



Proposed Elevation

Board & Commission Actions Continued

302 N. Lewis Street

Any new construction of a non-landmarked property within the Craig & Gould's neighborhood requires design review and approval from the Historic Preservation Board. As the owner of 302 N. Lewis Street, Mary O'Callaghan is proposing to build an approximately 830 square-foot, detached garage on the rear of her property adjacent to the alley.

The Board approved the proposal by a vote of 6-0, with the condition that the garage windows match the existing home's windows on the south side.



Vicinity Map

Planning Commission

On February 11, the Planning Commission held a virtual meeting. The following proposal was considered:

Promenade—PA3 PDP Amendment

Alberta Development Partners (Applicant) requested approval of an amendment to Planning Area Three (PA3) of the Promenade at Castle Rock Planned Development Plan (PDP). PA3 is generally located in the center of the Promenade between Promenade Parkway and Castlegate Drive West. The PDP Amendment proposes to add a Multi-Family Residential use area (up to 300 units) and an Open Space Private use area (Outdoor Commons Park) to PA3 by reducing the existing Business/Commercial use area. It also proposes a land dedication of 43 acres on the east side of Interstate 25 to the Town.



Vicinity Map

The Commission voted 6-0 to recommend approval to Town Council.

Board & Commission Actions Continued

Design Review Board

On February 24, the following proposal was considered:

Site Development Plan Amendment for Downtown Pizza Hut Redevelopment

The property owner of the existing Pizza Hut in downtown, located at 340 S. Wilcox Street, is proposing to demolish the Pizza Hut and build a new, approximately 6,288 square-foot building, to be called "Grandmere Plaza." The new building would include a carry-out Pizza Hut and approximately 4,635 square-feet of retail space. The applicant would build the new commercial space in two phases. The proposal includes building the new Pizza Hut carry-out structure first,

demolishing the old Pizza Hut, and constructing

the retail space.

The Design Review Board approved the proposal by a vote of 6-o.



Vicinity Map

Welcome Mike Borgelt to the Historic Preservation Board

On February 16, Town Council appointed Mike Borgelt to the Historic Preservation Board. Mike is a forensic architect with over 45 years of professional experience, including with historic preservation projects throughout the US. We are fortunate to have his expertise on the HP Board.

Welcome, Mike!

Cancelled Meetings for February:

- Board of Adjustment, February 4
- Design Review Board, February 10
- Planning Commission, February 25

You can learn about all the various Town Boards and Commissions online at https://www.crgov.com/1937/Boards-and-Commissions

Town Council Actions on Land Use Submittals

Town Council considered the following proposals on February 16:

Resolution Approving a Site Development Plan for Lot 1, Heckendorf Ranch, Filing No. 2, Amendment No. 3

Watermark Properties requested approval of a Site Development Plan (SDP) known as Canvas at Castle Rock Townhomes. Canvas at Castle Rock Townhomes is located at the northerly intersection of Crystal Valley Parkway and Plum Creek Boulevard and proposes twenty-six for lease townhome buildings, a clubhouse and other amenities.

Council approved the proposal by a vote of 6-1, with Councilmember Cavey opposed.



Vicinity Map

Ordinance Amending The Town of Castle Rock's Zone District Map by Approving The Promenade At Castle Rock Planned Development Plan Amendment No. 1; Approving The Amended Promenade At Castle Rock Planned Development Zoning Regulations; And Approving The Promenade At Castle Rock Block 3A Development Agreement

Alberta Development Partners (Applicant) requested approval of a proposed amendment to the Promenade at Castle Rock Planned Development Plan (PDP) and Development Agreement (DA) for planning area three (PA3). PA3 is generally located in the center of the Promenade between Promenade Parkway and Castlegate Drive West. The PDP and DA Amendment proposes to add a Multi-Family Residential use area (up to 300 units) and an Open Space Private use area (Outdoor Commons Park) to PA3 by reducing the existing Business/Commercial use area. It also proposes a land dedication of 43 acres on the east side of Interstate 25.

Council approved the proposal, on first reading, by a vote of 7-0.



Vicinity Map

To see all current Public
Notices for upcoming Public
Hearings, please visit:
www.crgov.com/
PublicNotices

Customer Service Updates

We Would Like Your Feedback!

Did you know that every time a permit or a land development project is completed, our system automatically sends an email Customer Service Survey to the applicant on file? We've also added a link in our staff emails, as we are seeking input regarding our customer service on permits and projects, level of responsiveness to inquiries, and development activities. If you receive an email from us titled "We would like your feedback!" or see the survey link in our staff email signature line, please consider taking a few minutes to answer the survey—we'd love to improve our response rate. Your feedback is valuable to us! All responses are anonymous, unless you request to be contacted by staff. Also, you can enter our monthly drawing to win a \$25 gift card to a local business.



Surveys sent out in February

37

Survey Responses in February "Congratulations to the winner of our Monthly Gift Card drawing!"

We appreciate the customers that completed the survey! Below are a few comments recognizing some of our valuable employees:



"Donna Ferguson and the whole planning and development team has been fantastic. While the process has been very thorough, it was made clear up front and adhered to the whole time. The manner in which the departments worked together was also excellent, which is not always the case in other municipalities. Castle Rock is obviously a very well organized and well run Town. Keep up the great work."

"Ben is an asset!! He is more than helpful and kind. I enjoy working with him when I need to take care of business with Castle Rock. He is a 1 in a million



Customer Service Updates Continued



"Appreciate Scott's ability to rectify the situation. I've worked with him 2x and he's been on the ball each time."

"Julie Kirkpatrick was beyond amazing. Kind caring knowledgeable understanding. I could go on and on. Simply the best."





"Bobby Spicher has been very helpful. Thank you, Bobby."

"Thanks for the great attitude and helpfulness that consistently exists with your process and Department."

"You folks are great."

"You are amazing."

"Everyone at the building counter is helpful and answers questions in a professional manner. The building inspectors are friendly and helpful."

Thank you all for providing excellent customer service!

Customer Service Updates

Building Contractor Luncheon

The Town of Castle Rock has found great value in meeting regularly with our building contractors and their teams. Not only is it a great way to discuss code and policy changes that impact the construction of homes and businesses, we also hear from builders on what is working well and what we could do better in the field or office. We are constantly looking to improve our permitting and inspection processes. Over the course of many luncheons we have received good feedback from our contractor customers, often leading to improved changes. We may not always see eye to eye on a topic, however through discussions we get to understand each other's point of view!

Development Services, Building Division, held a Virtual Contractor Luncheon Meeting on February 17th. The following is a summary of items from the meeting:

- Update on Stakeholders Meeting
- Next Stakeholders Meeting March 10
- Inspection Cards
- Adoption of the 2021 International Codes

Virtual Contractor Luncheon

March 17, 2021

12-1 pm

To Join the meeting, visit On-line:

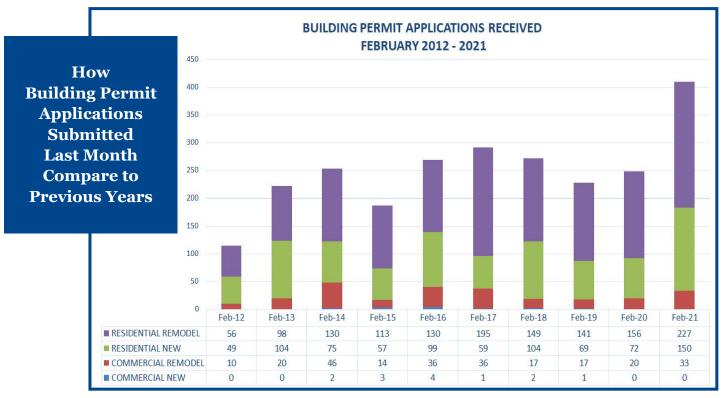
https://crgov.webex.com Phone-in: 720-650-7664

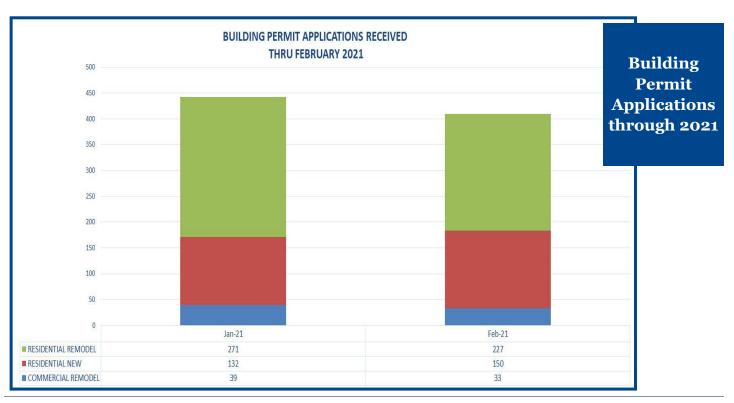
Meeting Number: 146 864 8004 Meeting Password: G9mHUxgYj22

View luncheon meeting summary notes of past meetings at crgov.com/contractorluncheon

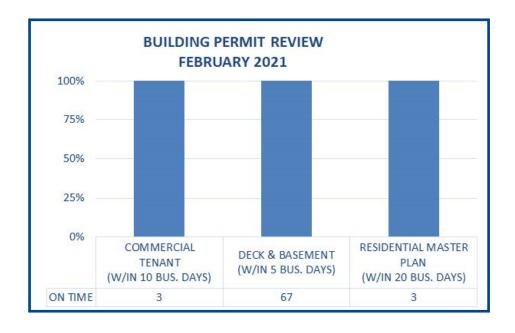
Building Division Core Service Levels

Our Building staff process hundreds of building permits a month, from a new hot water heater or deck, to constructing an entire new home or commercial building. Our inspection team conducts thousands of inspections each month to determine code compliance. We report on the following levels of services monthly, although they are just a snapshot of the some of the work we do.





Building Division Core Service Levels continued:



Building Permit Reviews

Timely
calculation of
building
permit fees is
a division
priority.



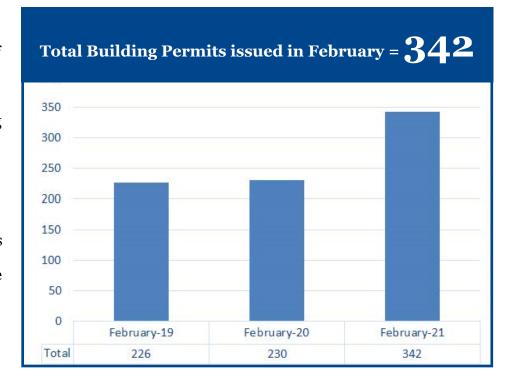
Remote Inspections
Completed in
February

Total Inspections
Completed in
February, 100% on time
w/in 24 hours

Building Division Core Service Levels continued:

Total Building Permits issued each month are a reflection of the volume of construction going on in our community. Permits are required for a range of items, from retaining walls and decks, tenant improvement or home renovation projects, to new construction of residential homes and businesses.

Building permit issuance does vary throughout the year, seasonally, so we compare the current year's monthly totals to past years.



Monthly Residential Permit Activity New for this reporting period, and moving forward, single family home permits and multifamily permits are shown separately, and then also shown combined. February 2021 continued to show strong development in the residential sector, with the Echelon multifamily project pulling their second round of building permits. The southern areas of Town continue to be popular for new single family permits, with the Crystal Valley Ranch subdivision leading the February permit count with 62 of the months 108 single family permits. Year to date, our combined residential permits are at 336. New commercial permits to date are down compared to last year.

MONTH COMPARISON	NEW RESIDENTIAL (SFD & SFA UNITS)	NEW MULTI- FAMILY	COMBINED NEW RESIDENTIAL (SFD, SFA, MF # OF UNITS)	NEW COMM
5 YEAR AVG FEB	78	39	117	5
Feb-20	39	0	39	8
Feb-21	108	84	192	3
% CHANGE	177%	N/A	392%	-63%
YTD COMPARISON	NEW RESIDENTIAL (SFD & SFA UNITS)	NEW MULTI- Family	COMBINED NEW RESIDENTIAL (SFD, SFA, MF # OF UNITS)	NEW COMM
5 YR AVG THRU FEB	146	48	194	12
Feb-20	131	0	131	13
Feb-21	210	126	336	4
% CHANGE	60.31%	N/A	156.49%	-69.23%

February 2021
Combined New
Residential
Permits

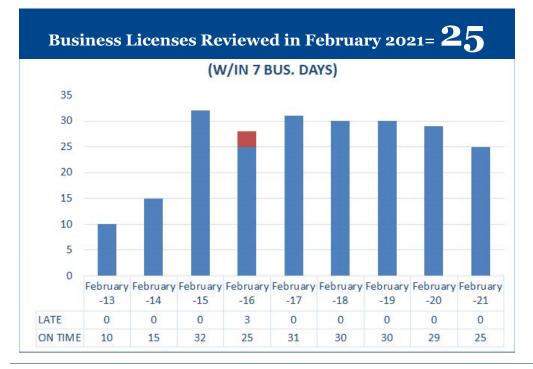
Zoning Division Core Service Levels

Our Zoning staff processes numerous code enforcement actions per month, from rubbish, abandoned vehicles, and setback encroachments to illegal uses. We respond to complaints from the community, visit sites to determine compliance, and issue Notices of Violations as necessary. Our inspection team removes hundreds of illegal signs encroaching into Town rights-of-ways (ROW).





February 2021	100 % On Time
Sign Complaint Response w/in 24 hours	1
Signs Removed from ROW w/in 7 business days	14
Sign Permit Reviewed w/in 14 business days	6
Site Visits w/in 5 business days	46

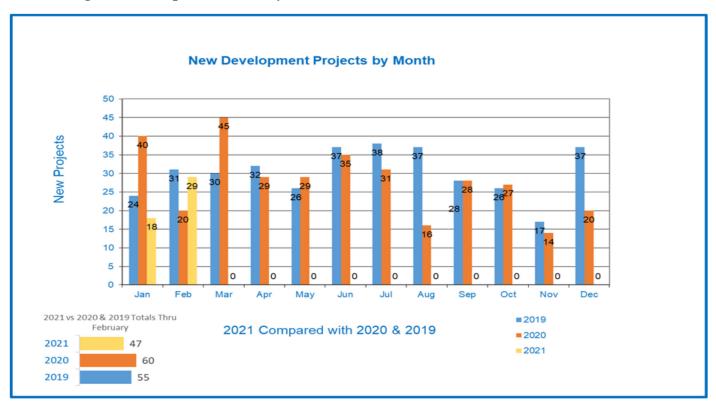




Planning/Development Review Core Service Levels

Our Planning and Development Review teams process numerous submittals each month. These core service levels are reported for all land use projects, including those that go through public hearings, and those that are under administrative review.

Each month the team receives new land use applications. Application types included in the numbers below are for all types of application, including site development plans, rezoning/planned development plans, use by special reviews, construction documents, platting or modify a plat, erosion control plans, easement agreements, historic preservation applications, field change orders, and technical criteria variances. The current months new project submittals are listed below, along with a comparison to last year:



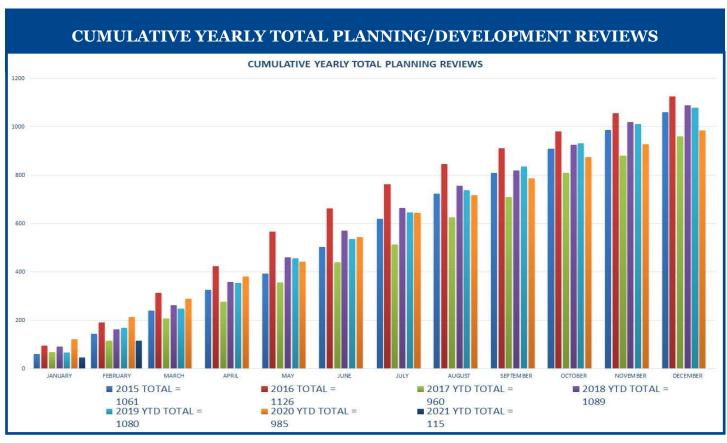
Each application often goes through multiple rounds of staff review to ensure compliance with Town codes and design criteria. We report monthly on the total number of reviews, the timeliness of these reviews, and the accumulative total for the year compared to previous years.

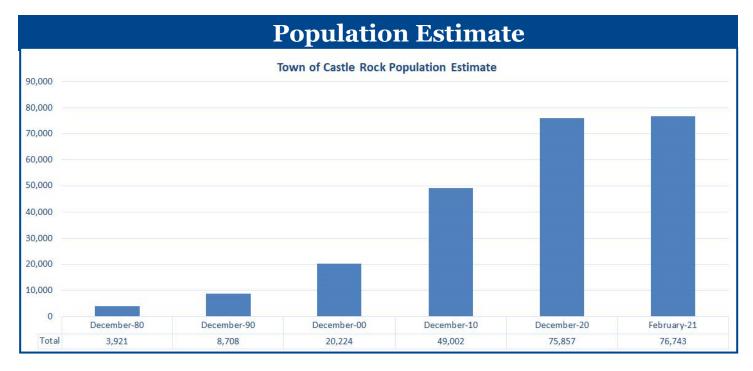
Planning/Development Review Timelines				
February 2021	On Time	Late		
1st Review	39	0		
2nd Review	15	0		
3rd + Review	15	0		

Planning/Development Review Core Service Levels continued:

These two charts show the current months total number of land use project reviews compared to the same month in previous years, as well as the cumulative yearly total for planning/development reviews.







Castle Rock continues to be a desirable community to live in, and it's no wonder with our rich heritage, wide array of family friendly and recreations activities, great neighborhoods, and stunning views of the mountains. A vibrant downtown, destination shopping, primary employment, higher education and our full service hospital are just some of the amenities our community has to offer. Castle Rock is consistently rated as one of the top communities to live in. It's no wonder folks move here to call it home!

Get monthly Development Highlights in your inbox each month:

Would you like to stay informed about development projects in the Town of Castle Rock? Our monthly Development Highlights newsletter is a resource to keep residents and business owners up-to-date on current and proposed development projects throughout the



community. The newsletter will be delivered to subscribers via email. To subscribe, visit CRgov.com/NotifyMe then select the envelope icon next to Development Highlights newsletter. Or, visit CRgov.com/DevelopmentActivity to view issues of the newsletter.

We would like to hear from you!

Do you have any questions on development in your area? Have any questions related to a building permit? Have questions about your setbacks or allowed uses on a property? Please email or call our staff anytime with your questions or feedback. Thank you for being a part of our community!

For Zoning questions, please email **Zoning@crgov.com**

For Planning questions, please email Planning@crgov.com

To view Building Information online, please visit crgov.com/building

To view Public Notices, please visit crgov.com/publicnotices

For the latest in Development Activity, please visit: www.crgov.com/DevelopmentActivity