Photo Credit: Big Bite Entertainment

October 2023

VISION

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.

MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.

Follow us on Facebook, Instagram or Twitter: CRpoliceCO

Castle Rock Police Department
100 Perry St., Castle Rock, CO 80104

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Police@CRgov.com | TipLine 720.733.3517

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.

One-By-One Policing is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our pursuit of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community one by one and where the community reaches back.

A recent victim on a domestic violence call offered their appreciation to **Officers Price and Burch.** The victim wanted to compliment the officers for the way they handled the arrest of a spouse. Officers allowed the individual to take the kids out of eyesight before taking the spouse into custody. The victim said that this was a compassionate thing to do and asked that gratitude be extended to the officers and their supervisor.

Per Victim Advocate Debbie Binks (10/16/23)

"Dear **Officer Jakubik,** I wanted to write a quick note of gratitude...my son [was missing]...my anxiety and fear had taken over...I instantly noticed your calm and confident manner, giving me reassurance during a very uncertain time. ...the quickness that you and your fellow officers took impressed me...The communication, quickness and professionalism gave this circumstance the best outcome...my son showed up shortly...you continued to calm my nerves with your reassuring demeanor. You knew what to say...In a gentle manner, you explained to [my son] the importance of communicating with me, which...he received well! Again, I want to thank you and let you know my sincerest appreciation for your professionalism, reassuring, and gentle behavior. Officers are not recognized enough for the support services you provide to stressful situations like this. The impact you had on me in a moment when my emotions were running high will always stick with me. We send our greatest appreciations for your services."

Kim M. (10/30/23)

"This is to applaud the Castle Rock Police Department, specifically Officer C. Stoneking. I was pulled over today around 8:30 a.m. for speeding. This officer demonstrated professional courtesy, told me why he stopped me; ask for my driver's license. Then, after a few minutes provided a written warning (Thank God for His Mercy).

I have worked as a Federal Investigator for the U.S. Department of Labor, retired from the United States Navy and have an idea of how hard it is to enforce laws. Because, you get criticized often and rarely praised. I know that we hear about chaos in other cities and states especially, when it comes to relations between Police Departments and the minority community. Although no city or state is perfect, Castle Rock, Colorado works hard to treat all with respect. I am grateful as an African American male, to live in this city (since April 2010) where people are treated fairly regardless of race, religion, gender, creed or color.

Again, I am grateful for Officer Stoneking and to the Castle Rock Police Department."

Michael J. (10/25/23)

"I was completely unaware of my error on the road so I was pulled over. I was greeted very friendly and calmly by Officer Jakubik, who gave me the chance to explain myself and my mistake. This officer was more than understanding and willing to hear what I had to say. With a minor correction with his grace, I was able to properly get myself home after he pulled me over to let me know what was wrong. Excellent Officer!"

David V. (10/23/23)

The format of the department's monthly report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community. There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime

Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training
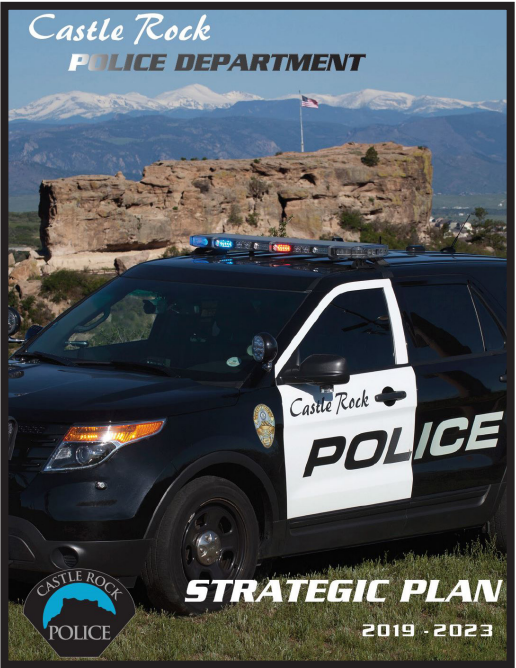
Read plan: CRgov.com/PDplan

Leading with Success

Commander Gorman was honored for his 40 YEARS of service to the Castle Rock Police Department! Commander Gorman joined CRPD as a patrol officer on Oct. 10, 1983, and since that time, has served in every division. He currently oversees CRPD's Investigations Division as the Commander.

In October, the Town of Castle Rock recognized those employees who have reached career milestones. This year, that included 30 Castle Rock Police Department employees who celebrated their 5, 10, 15, 20+, 25, 30 and 40(!!!) year anniversaries with the Town.

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

Person Crime Offense Group A[1]	2023 SEPT Crime	3-YR MO. AVG	2023 YTD Crime	2023 YTD Clearance	2022 YTD Crime	2022 YTD Clearance
Homicide	0	0.1	0	0	2	2
Kidnapping	2	1.1	11	9	9	9
Sex Offenses	5	2.8	11	1	23	1
Aggravated Assault	5	1.6	13	8	8	7
Simple Assault	21	17.2	134	91	141	98
Intimidation	3	5.0	29	16	25	10
Human Trafficking	0	0.0	0	0	0	0
Total	**36**	**27.8**	**198**	**125**	**208**	**127**

1 Persons and Property crimes are reported for the **previous** month due to the transition to NIBRS reporting.

Property Crime Offense- Group A	2023 SEPT Crime	3-YR MO. AVG	2023 YTD Crime	2023 YTD Clearance	2022 YTD Crime	2022 YTD Clearance
Burglary	1	6.8	60	5	44	8
Fraud/Forgery Related	33	45.3	290	14	209	24
Robbery	1	0.4	1	1	1	0
Theft-(All except below 3*)	48	43.5	354	31	382	39
*Motor Vehicle Theft	5	5.9	57	3	48	2
*Theft from Motor Vehicle	13	17.6	88	2	100	0
*Shoplifting	26	19.9	177	87	140	63
Vandalism	16	31.2	203	48	256	53
All Other Property Crimes	10	5.7	50	42	90	71
Total	**153**	**176.3**	**1,280**	**233**	**1,270**	**260**

Crime Offense- Group A	2023 SEPT Crime	3-YR MO. AVG	2023 YTD Crime	2023 YTD Clearance	2022 YTD Crime	2022 YTD Clearance
Persons Crimes	36	27.8	198	125	208	127
Property Crimes	153	176.3	1280	233	1270	260
Society Crimes	19	15.9	135	108	346	270
Total Crime -Group A	**208**	**219.9**	**1613**	**466**	**1824**	**657**

2 Total persons and property crimes do not account for all NIBRS crime codes for the month.

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Response Times			
PRIORITY 1 CALLS FOR SERVICE	# of Calls	Average Dispatch Time	Average Drive Time
OCT	100	2.30	**4.96**
SEPT	116	2.08	**5.49**
AUG	106	1.12	**6.55**
2023 YTD	**975**	**1.83**	**5.61**
2022 MON. AVG	**80.7**	**1.50**	**5.72**

Note: The above time references are fractions of minutes.

Victims Assistance Unit (VAU)						
Activity	2023 OCT	2022 OCT	3-YR MO. AVG	2023 YTD	2022 YTD	% Change 2022-2023
Cases assigned - Staff Advocates	36	21	22.6	341	245	39%
Cases assigned - Volunteer Advocates	7	14	11.9	94	127	-26%
Total cases assigned	43	35	34.5	435	372	17%
Total victims served	69	53	62.5	812	661	23%
Volunteer office hours	6	0	2.4	77	45	71%
Call out hours (incl. on-scene, phone)	35	49	30.9	370	360	3%

Victims Assistance Unit (VAU) Spotlight

Stefania was born and raised in Italy where she obtained a degree in graphic design. She met her husband while he was stationed at a nearby US Army post and they eventually married and proceeded to move all over the US and Europe for 21 years. They eventually decided to settle and call Colorado their permanent home in 2006. Stefania has a married son who is expecting his first child so she is excited to become a grandmother soon. She is an Italian interpreter and has worked in the foreign language services industry for over 16 years and has owned her own language services agency for the past 5. She feels incredibly honored to have the opportunity to give back to this wonderful community.

Priority 2: Traffic Safety

Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes						
Crash Type	2023 OCT	2022 OCT	3-YR MO. AVG	2023 YTD[1]	2022 YTD[2]	% Change 2022-2023
Traffic Crash Total	69	14	70.4	657	669	-2%
DUI Enforcement						
Traffic Type	2023 OCT	2022 OCT	3-YR MO. AVG	2023 YTD	2022 YTD	% Change 2022-2023
Driving Under the Influence (DUI)	1	16	7.7	59	82	-28%
Traffic Enforcement						
Call Type	2023 OCT	2022 OCT	3-YR MO. AVG	2023 YTD	2022 YTD	% Change 2022-2023
Traffic Tickets Issued	77	105	118.5	1,306	1,261	4%
Written Warnings	53	93	140.6	1,159	803	44%
Traffic Stops	322	393	434.5	4,655	4,001	16%

1 YTD numbers are verified monthly, which may result in updated data.

2 As of December 2022, traffic crash statistics are reported through CARFAX.

Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Sworn Staffing Levels				
Year	Officer Total Turnover	Total FTE	Total Turnover Rate	% Change from prior year
2023	4	92	3.3%	-64%
2022	8	87	9.2%	84%
2021	4	80	5.0%	-50%
2020	8	80	10.0%	-12%
2019	9	79	11.4%	115%

Current Staff	Sworn Officers	Officers in Training	Civilian Staff	Total Staff	Volunteers	Explorers	Total Staff (incl. Vol.)
OCT	89	0	31	120	17	7	144
Authorized FTE positions:	92	Authorized FTE positions:	35	127			

Training Hours						
Total Hours	2023 OCT	2022 OCT	3-YR MO. AVG	2023 YTD	2022 YTD	% Change 2022-2023
Internal/External	1199	953.5	726.4	11,885	8,456	41%

Types of Trainings	Hours per Type
Internal/In-service (Firearms, Investigations; organized retail theft, case law updates)	378
External Training (Bosch CDR Analyst, COVA Conference, Handgun Instructor Course, Excel Level I, New Detectives Workshop, ABLE Train the Trainer, Legislative and Case Law Updates, Clan Lab Recertification, Street Crimes, Starchase Operator, Firearms and Firearms Evidence, IACP Conference, Developing First Line Supervisors, Auto Theft and Vehicle Crimes, Tactical Medial Instructor, CAPET Fall Conference (Colorado Association of Property and Evidence Technicians), Drug Identification, Symptomology, and Emerging Trends, Co-Responder Symposium, Less Lethal Instructor Recertification)	821

Accomplishments / Recognition						
Type	2023 OCT	2022 OCT	3-YR MO. AVG	2023 YTD	2022 YTD	% Change 2022-2023
Compliments/Commendations	4	7	11.5	78	81	-4%
Recognition/Awards	0	0	5.9	33	77	-57%

Goal 1: Monitor Townwide population growth estimates
Goal 2: Monitor Police Department workload
**Goal 3: Evaluate an efficient method of delivering service to newly developed areas**

Calls for Service (CFS)

Calls for Service (CFS) Per Officer / Per 1st Responder	2023 OCT 90 OFC /61	2022 OCT 87 OFC /58	3-YR MO. AVG[1]	2023 YTD 90 OFC /61	2022 YTD 87 OFC/ 55	% Change 2022-2023
CFS TOTAL, includes self-initiated (SI)	4850	4723	4,872.2	46782	44972	4%
CFS, excludes self-initiated (SI)	2530	2290	2,148.1	23785	22961	3%
Year-to-Date (Per 1,000 citizens)	**57.2**	**58.1**		**551.7**	**553.5**	**0%**
CFS per Officer, excludes self-initiated	27.5	26.3		258.5	263.9	-2%
CFS per 1st Responder, excl. self-initiated	40.2	39.5		377.5	395.9	-5%

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1 Year-to-date and 3-year monthly averages reflect periodic adjustments due to population and CFS fluctuation.

Communication Incoming Phone Calls

911 Calls	# of Calls	Avg per Day	AVG Answer Time (secs)	Answer Time ≤10 secs	Answer Time ≤15 secs	AVG Call Length (secs)
OCT	601	19	3.55	99.0%	100.0%	169.4
SEP	659	22	4.04	98.3%	99.9%	191.8
AUG	650	21	3.76	98.3%	100.0%	184.4
2023 YTD	**5,548**	**18**	**3.69**	**98.4%**	**99.7%**	**182.8**
2022 Monthly AVG	520.5	16.3	**3.36**	97.8%	99.7%	185.4
Non-Emergent Calls	**# of Calls**	**Avg per Day**	**APCO/NENA Standard:²**	**90%**	**95%**	**N/A**
Administration Calls (MO)	4,109	133				
Outbound Calls (MO)	1,007	32				
Administration Calls (YTD)	**42,582**	**140**				
Outbound Calls (YTD)	**10,167**	**33**				

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2 Association of Public-Safety Communications Officials (APCO) and National Emergency Number Association (NENA).

Animal Control Unit (ACU) Monthly Response Comparison
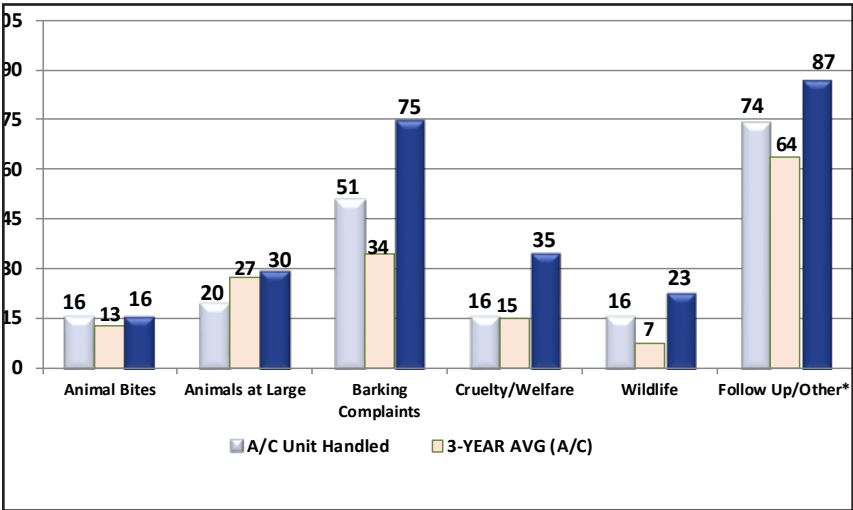
ACU Percentage of CRPD's Total Calls for Service (CFS)

Call Types	ACU %
Animal Bites	100%
Animals at Large	67%
Barking Calls	68%
Cruelty/Welfare	46%
Wildlife	70%
Follow-up/Other[1]	85%

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1 ACU responds on other departmental-call types, incl. patrol-related calls for service.

Property & Evidence
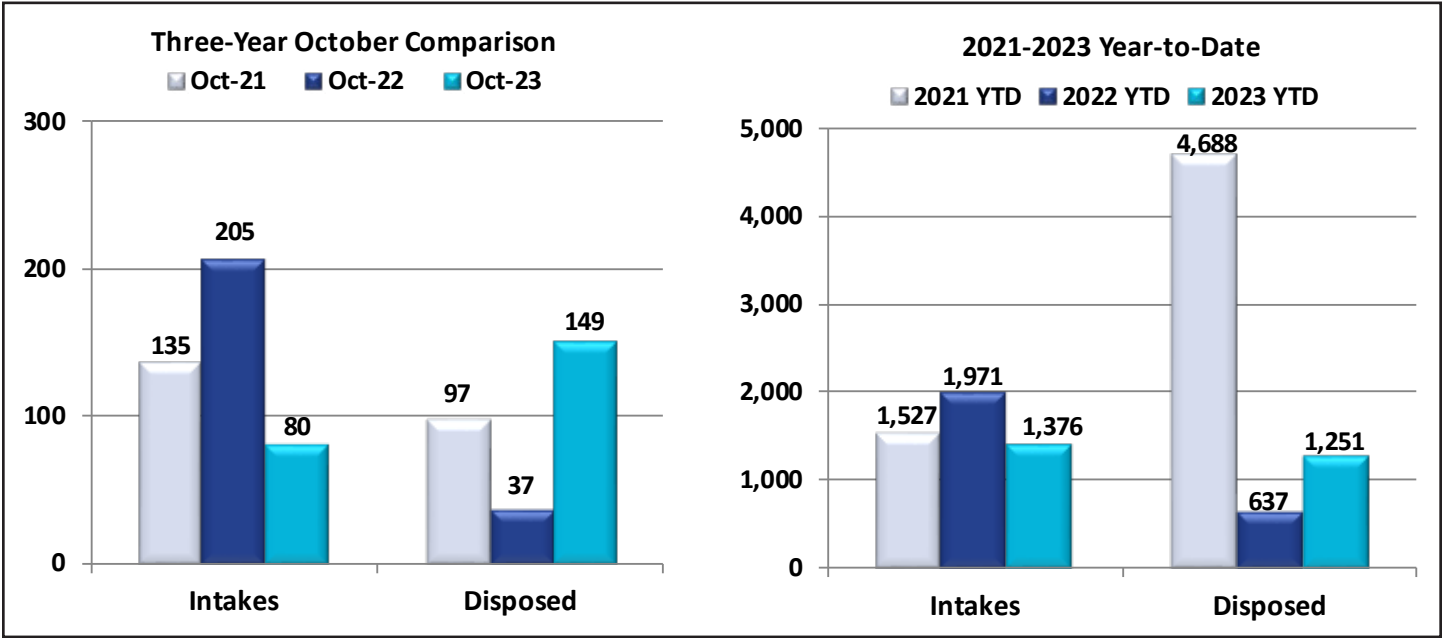
Records Unit

Workload	Backgrounds	Reports requested	Reports reviewed	eDiscovery	Synology*	Recordings	Reports to D.A.	Reports released
OCT 2023	111	587	639	63	0	1,255	32	435
OCT 2022	115	560	619	85	0	1,455	3	527
% Change 2022-2023	-3%	5%	3%	-26%	N/A	-14%	967%	-17%
3-YR MO. AVG.	107	575	569	58	2	1,141	4	549

* Felony drug cases

Total Reports Requested

Three-Month Comparison

Year-to-Date (2021-2023)
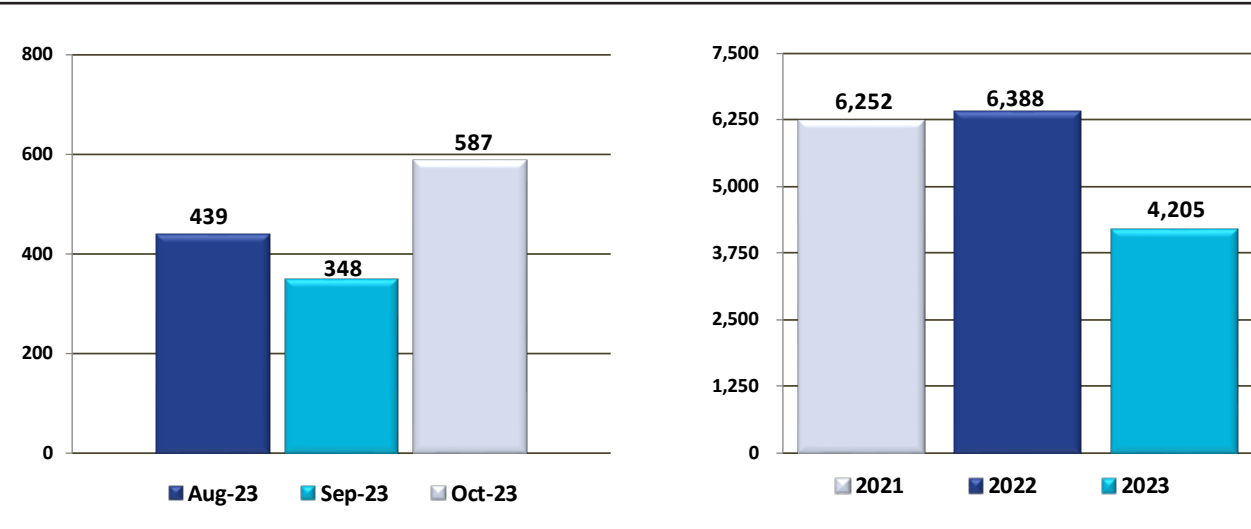
Records Unit Monthly Workload
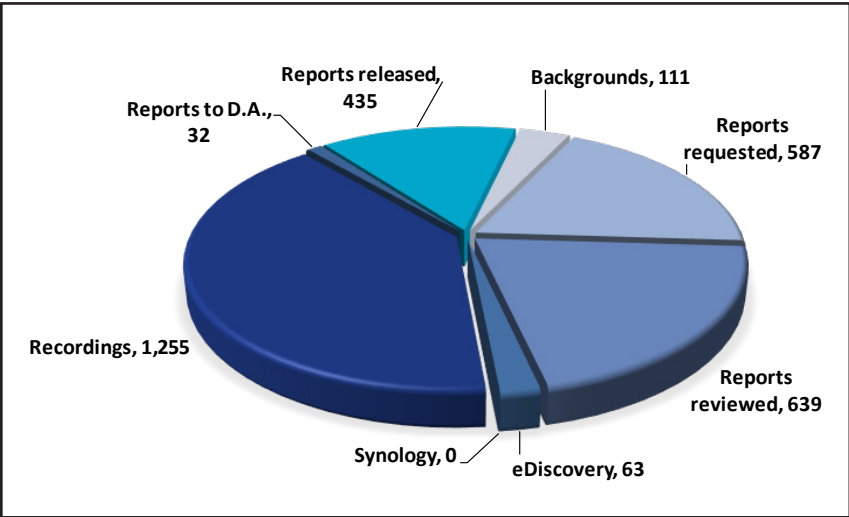
Goal 1: Community engagement through outreach and education

Crime Prevention and Community Partnership Programs

Running Program Types	2023 OCT	2022 OCT	3-YR MO. AVG.	2023 YTD	2022 Year-End	% Change 2022-2023
Crime Free Multi-Housing	2	0	2.0	27	25	8%
Crime Free Self-Storage	0	0	0.7	8	8	0%
Rock Watch	3	2	69.1	978	886	10%
CPTED (Crime Prevention)	1	3	1.9	42	34	24%
R-U-OK	0	0	1.6	38	33	15%
Total Activity	6	5	75.3	1,093	986	11%

Note: For more information on the above programs, visit CRgov.com/**Police**.

Volunteer Hours

Unit Hours	2023 OCT	2022 OCT	3-YR MO. AVG.	2023 YTD	2022 YTD	% Change 2022-2023
Explorer Unit	190	102	150.8	2,542	1,733	47%
Victim Advocates	635	597	463.2	3890	4690	-17%
Volunteers in Policing (CSVs, Admin)	47	71	104.7	392	729	-46%
Total	872	770	718.7	6,824	7,152	-5%

Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)

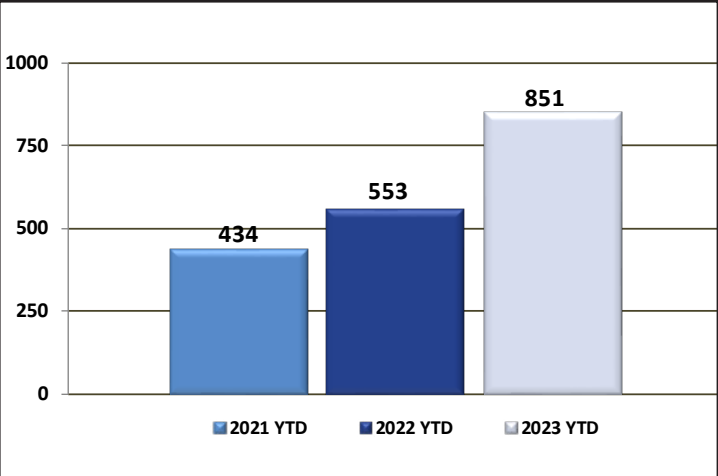| OCT 2023	Facebook	Twitter	Nextdoor	Instagram
Followers	20,545	4,812	40,600	4,036
Number of Posts	27	8	5	17
Total Viewer Engagement	21,535	36	12,933	2,225
	Police		Town	
Total Call Outs or Incident Response	4		0	
	TOTAL			
Media Inquiries	8			

Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT) Dashboard

Monthly 2023 Call Types

- Mental Health Holds 4
- Calls for Service (other), 26
- Welfare Checks, 11
- Agency Assists, 4
- Follow-ups,
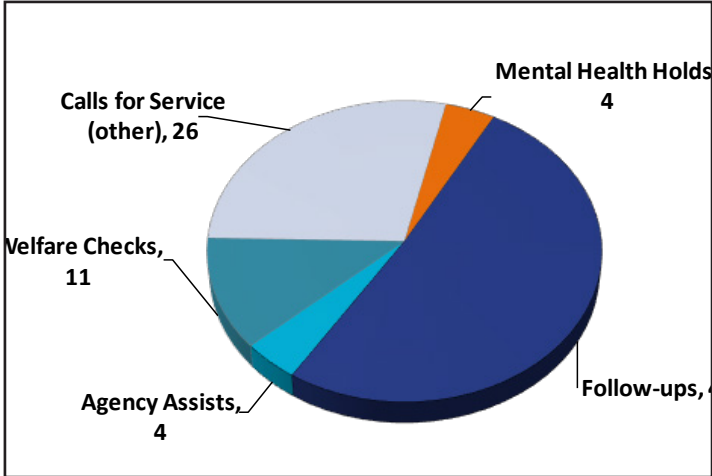
CRT Total Calls for Service (YTD)

- 2021 YTD: 434
- 2022 YTD: 553
- 2023 YTD: 851

Domestic Violence Lethality Assessment Program (LAP)

Call Type	2023 OCT	3-YR MO. AVG	2023 YTD	2022 YTD	% Change 2022 - 2023
DV Investigations	30	37	374	363	11%
DV Arrests- Misdemeanor	3	8	80	90	-10%
DV Arrests- Felony	1	2	19	17	2%
DV ARRESTS TOTAL	**4**	**10**	**99**	**107**	**-8%**

The LAP tool is designed to reduce risks, save lives and involves an assessment to determine risks in collaboration with community-based victim service providers. More information: LethalityAssessmentProgram.org

ePoliceReporting

Online Crime Reports	2023 OCT	2022 OCT	3-YR MO. AVG	2023 YTD	2022 YTD	% Change 2022-2023
Reports received	26	33	44.1	227	303	-25%

CueHit (Customer Service Measurement Tool)

CRPD utilizes a survey tool, which measures customer service on select non-violent or property crime calls for service. Citizens receive a short text survey and may also leave comments. Results are listed in the table below.

Customer Service Surveys			Rating Results (1 - 5 with 5 as our goal)				
MON/YTD	Sent	Received	5	4	3	2	1
OCT	110	67	61	2	1	1	2
SEP	117	53	50	1	1	1	0
YTD*	1146	576	515	27	12	7	15

PIO Temby's Corner

Top Social Media Post

Oct. 27, 12:01 p.m. Good things come in threes! The Castle Rock Police Department and Douglas County School District's School Resource Officer and therapy dog program continues to grow. SRO Dave Knight and Ru, a 2-year-old Husky-Malamute mix, are now serving the Castle Rock Middle School community.

"Our Police Therapy Dog program has truly been transformative for our community," said Police Chief Jack Cauley. "The reach of these police therapy dogs extends beyond our middle and high schools to serve students and staff across Castle Rock. We're so proud of the work they're doing every day."

Read the full news release: https://crgov.com/ CivicAlerts.aspx?AID=2256

K9 Unit
### Officer Fellows and Shogun

Patrol Deployments: 2

The K9 Unit deployed twice during the month with two arrests. One of the arrests was a recovered stolen vehicle and the other yielded a recovered stolen license plate.

Narcotics Deployments: 3

The K9 Unit was deployed on three vehicle sniffs which resulted in the seizure of illegal drug paraphernalia and a seized vehicle suspected of transporting illegal drugs.

Training: 30 hours

Officer Fellows and Shogun trained a total of thirty hours.

Shogun
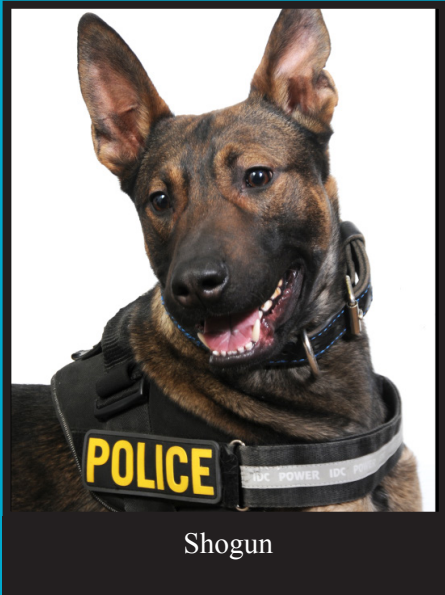
*K9 Protect is a term used when a K9 is on scene of a high-risk call. The K9 is on standby to protect officers or assist in apprehension. The presence of the K9 gains compliance. Examples of patrol deployments include high-risk traffic stops, and higher risk attempts to contact.