

# Castle Rock

## POLICE DEPARTMENT



*January 2022*

# One-By-One Policing

*To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive*

One-by-one policing is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our mission of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community **one by one and where the community reaches back.**

"[Victim Advocate D. Wallace], thank you so much for all of your assistance in dealing with [a recent death]. From your first phone call to all of our subsequent interactions you've been a model of quiet consolation and kindness. I appreciate how gentle you were with me in each of our interactions. You made a horrible situation bearable.... Many thanks."

D. & J. (1/5/22)

"School Resource Officer [T. Stembel] is amazing. Give that man more money."

Dominic D. (1/13/22)

"Officer LaPorte is a genuine and wonderful team member!"

Kyle N. (1/31/22)

"Hello Chief Jack, I want you to know how much I appreciate the Castle Rock Police Department and Officer A. Lane along with her moving crew for moving my mother last weekend. Amanda went above and beyond to make sure that my mother was moved into her new place before leaving which meant so much since we did not have family help. She is absolutely wonderful and I'm so grateful for every single thing that she did for my mother. Amanda even laughed at my mom's corny jokes which makes her even more amazing LOL. THANK YOU for all that you all do to keep us safe."

Amber B. (1/27/22)



# Message from the Chief



The format of the department's monthly report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community. There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime

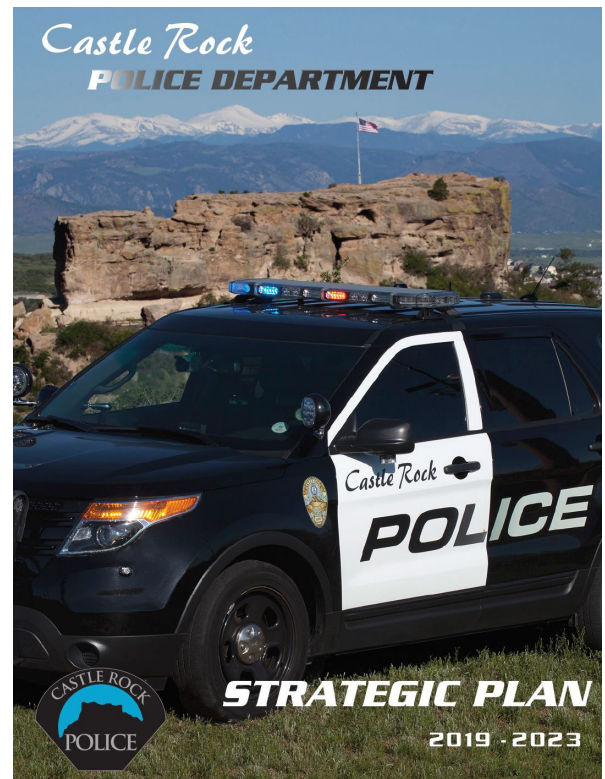
Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training



Read entire [CRgov.com/PDplan](https://www.cr.gov.com/PDplan)

# Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Response Times					
PRIORITY 1 CALLS FOR SERVICE	# of Calls	Average Dispatch Time	Average Wait to Enroute	Average Drive Time	Average Time Ofcs on Scene
January	68.0	1.14	0.32	<b>6.23</b>	83.08
December	67.0	1.62	0.28	<b>6.05</b>	53.93
November	72.0	1.34	0.32	<b>5.63</b>	68.18
<b>2022 YTD</b>	<b>68.0</b>	<b>1.14</b>	<b>0.32</b>	<b>6.23</b>	<b>83.08</b>
<b>2021 MON. AVG</b>	<b>79.3</b>	<b>1.50</b>	<b>0.30</b>	<b>5.48</b>	<b>66.17</b>

Note: The above time references are fractions of minutes.

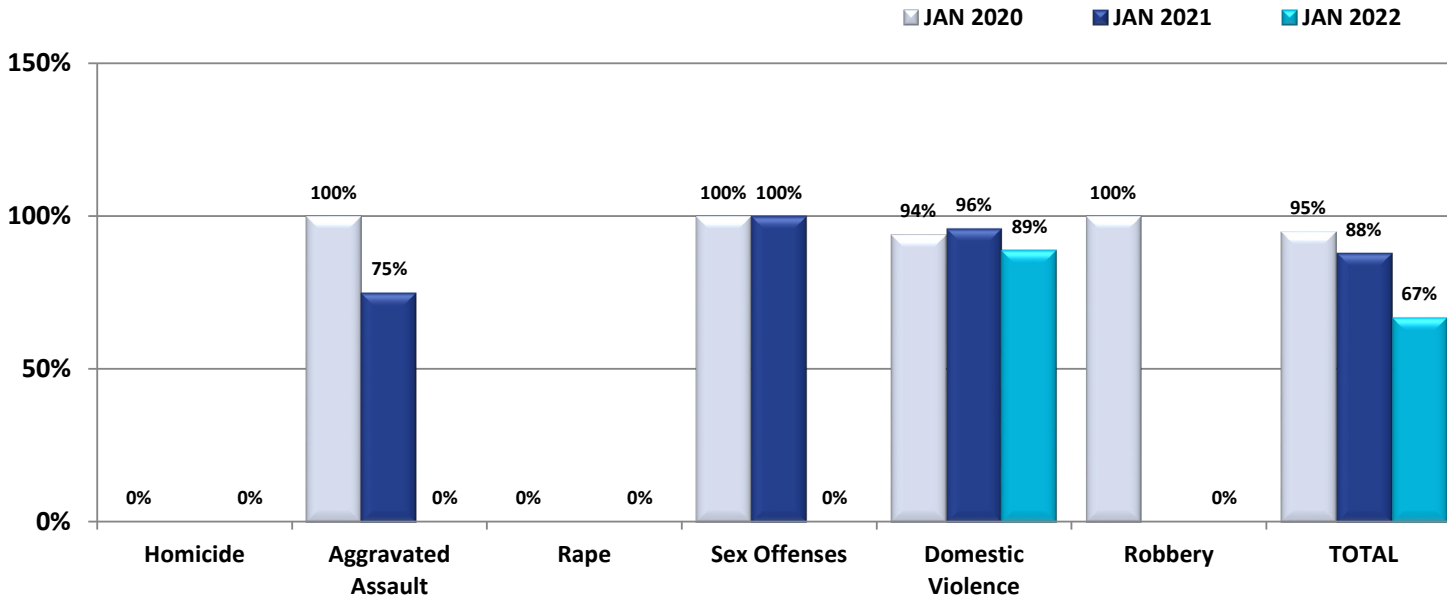
Persons Crime						
Crime Offense	2022 JAN	2021 JAN	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Homicide	0	0	0.0	0	0	0%
Rape	0	2	0.9	0	2	-100%
Sex Offenses	2	1	1.9	2	1	100%
Domestic Violence	9	25	16.1	9	25	-64%
Aggravated Assault	0	4	1.7	0	4	-100%
Robbery	0	0	0.4	0	0	0%
<b>Total Persons Crimes</b>	<b>11</b>	<b>32</b>	<b>21.0</b>	<b>11</b>	<b>32</b>	<b>-66%</b>
Property Crime						
Crime Offense	2022 JAN	2021 JAN	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Burglary	3	10	7.6	3	10	-70%
Fraud/Forgery	0	8	21.2	0	8	-100%
Motor Vehicle Theft	10	10	6.9	10	10	0%
Theft from Motor Vehicle	20	30	21.7	20	30	-33%
Theft	52	97	59.2	52	97	-46%
Vandalism	34	32	32.3	34	32	6%
<b>Total Property Crimes</b>	<b>119</b>	<b>187</b>	<b>148.9</b>	<b>119</b>	<b>187</b>	<b>-36%</b>
<b>TOTAL ALL CRIMES (Person/Property)</b>	<b>131</b>	<b>219</b>	<b>169.9</b>	<b>131</b>	<b>219</b>	<b>-40%</b>

# Priority 1: Crime (continued)

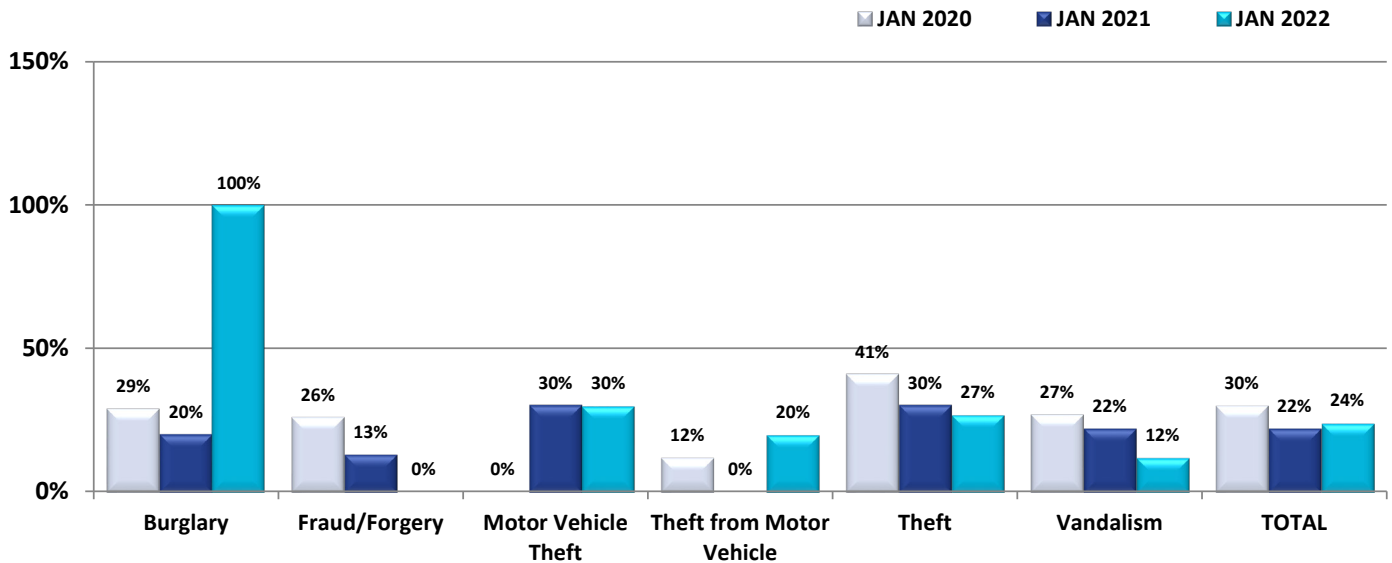


**Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders**

## Persons Crime Clearance Rates (2020-2022 Monthly Comparison)



## Property Crime Clearance Rates (2020-2022 Monthly Comparison)



Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

# Priority 1: Crime (continued)

**Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident**

Victims Assistance Unit (VAU)						
Activity	2022 JAN	2021 JAN	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Cases assigned - Staff Advocates	13	26	21.5	13	26	-50%
Cases assigned - Volunteer Advocates	12	8	10.7	12	8	50%
Total cases assigned	25	34	32.2	25	34	-26%
Total victims served	51	59	59.4	51	59	-14%
Volunteer office hours	0	0	2.4	0	0	0%
Total call out hours	29	4	15.4	29	4	625%

## CRPD Victims Assistance Unit

Welcome Kayleigh Gustafson to our Victim Assistance Advocate volunteers! Kayleigh is a mom of a two-year old, wife of a Lockheed Martin Engineer, and a pet-mom to a cat and her best bud, a German Shepherd named Legolas (Lego for short).

Kayleigh works as a full-time cake decorator/baker. She also volunteers for Operation Underground Railroad (OUR), which combats human trafficking internationally and provides aftercare to survivors. OUR teams are comprised of current and former law enforcement officers and former military all working together to rescue children. She also assists in their fundraising process.

Kayleigh graduated with a bachelor's degree in Christian studies, a master's degree in leadership and homeland security, and has a certificate in anti-human trafficking. Her passion, apart from her family, is to inform and educate people about human trafficking.





# Priority 2: Traffic Safety



**Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock**

Traffic Crashes						
Crash Type	2022 JAN	2021 JAN	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Fatality	0	0	0.0	0	0	0%
Injury	2	1	2.6	2	1	100%
Non-Injury	81	68	64.1	81	68	19%
<b>Traffic Crash Total</b>	<b>83</b>	<b>69</b>	<b>66.7</b>	<b>83</b>	<b>69</b>	<b>20%</b>
Traffic Enforcement						
Traffic Type	2022 JAN	2021 JAN	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Driving Under the Influence (DUI)	7	8	8.3	7	8	-13%
Traffic Citations (Municipal and State)						
Call Type	2022 JAN	2021 JAN	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Traffic Tickets Issued	77	96	122.7	77	96	-20%
Written Warnings	76	243	181.6	76	243	-69%



# Priority 3: Employees

**Goal 1: Attract and retain the highest quality employees**

**Goal 2: Train and develop employees**

**Goal 3: Recognize employee accomplishments**

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2022	2	84	2.4%	-52.4%
2021	4	80	5.0%	-50.0%
2020	8	80	10.0%	-12.2%
2019	9	79	11.4%	113.6%
2018	4	75	5.3%	29.8%
2017	3	73	4.1%	-41.6%
2016	5	71	7.0%	-5.6%
2015	5	67	7.5%	61.7%

Training Hours						
Total Hours	2022 JAN	2021 JAN	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
<b>Internal/External</b>	<b>834.8</b>	<b>535.0</b>	<b>715.8</b>	<b>834.8</b>	<b>535.0</b>	<b>56.0%</b>
Types of Trainings						Hours per Type
<b>Internal/In-service</b> (Taser 7, less lethal re-certifications, tire deflation device, K9 and new hire: firearms, arrest control, community policing, anti-bias, vehicle stops and stop sticks)						820.8
<b>External Training</b> (INTOX re-certification, computer forensics investigations)						14.0

Accomplishments / Recognition						
Type	2022 JAN	2021 JAN	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Compliments	4	8	10.5	4	8	-50.0%
Recognition / Awards	1	0	5.8	1	0	0%



# Priority 4: Prepare for Future Growth



Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

Calls for Service (CFS)						
Calls for Service (CFS) Per Officer / Per 1st Responder	2022 JAN 84 OFC /58	2021 JAN 80 OFC /55	3-YR MO. AVG	2022 YTD 84 OFC /58	2021 YTD 80 OFC / 55	% Change 2021-2022
CFS TOTAL, includes self-initiated (SI)	4,269	5,144	5,307.0	4,269	5,144	-17.0%
CFS, excludes self-initiated (SI)	1,952	1,952	2,082.6	1,952	1,952	0.0%
<b>Year-to-Date (Per 1,000 citizens)</b>	<b>24.0</b>	<b>24.6</b>		<b>24.0</b>	<b>24.6</b>	<b>-4.0%</b>
CFS per Officer, excludes self-initiated	23.2	24.4		23.2	24.4	-4.2%
CFS per 1st Responder, excl. self-initiated	33.7	35.5		33.7	35.5	-5.6%

Note: Year-to-date/3-Year monthly averages reflect periodic adjustments due to population and CFS fluctuation.

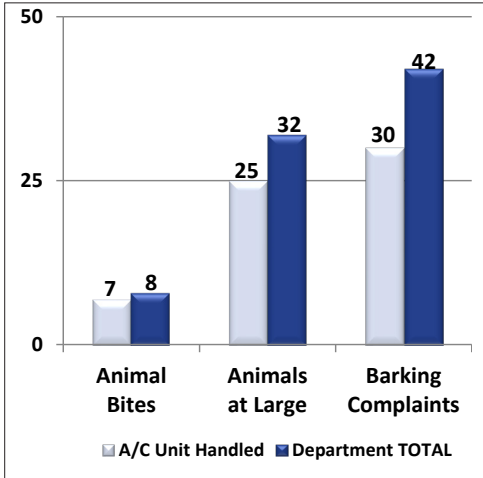
Communication Incoming Phone Calls						
911 Calls	# of Calls	Avg per Day	AVG Answer Time (sec)	Answer Time ≤10 secs.	Answer Time ≤15 secs.	AVG Call Length (sec)
January	540.0	17.0	3.44	99.4%	99.8%	164.5
<b>2022 YTD</b>	<b>540.0</b>	<b>17.0</b>	<b>3.44</b>	<b>99.4%</b>	<b>99.8%</b>	<b>164.5</b>
2022 Monthly AVG	546.0	16.3		98.7%	99.9%	179.8
<b>APCO and NENA Standard:*</b>				<b>90.0%</b>	<b>95.0%</b>	N/A
Mon. Administration Calls	4,121	129				
Mon. Outbound Calls	1,091	34				
<b>YTD-Administration Calls</b>	<b>4,121</b>	<b>129</b>				
<b>YTD-Outbound Calls</b>	<b>1,091</b>	<b>34</b>				

\*Association of Public-Safety Communications Officials (APCO) and National Emergency Number Association (NENA).

Downtown Liaison Officer (DLO)						
Type	2022 JAN	2021 JAN	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Parking Enforcement/CFS	46	246	167.3	46	246	-81.3%
Parking Warnings	9	114	61.7	9	114	-92.1%
Parking Tickets	11	13	39.9	11	13	-15.4%

# Priority 4: Future Growth (continued)

## Animal Control Response Comparison January 2022

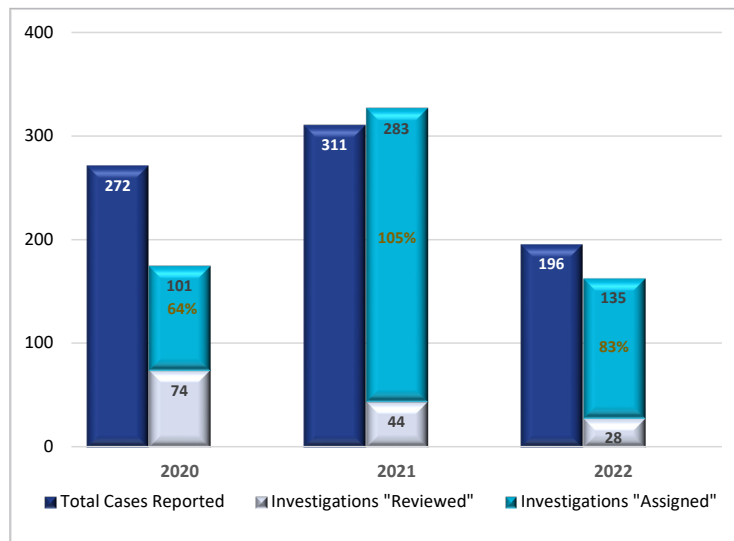


The ACU handled:

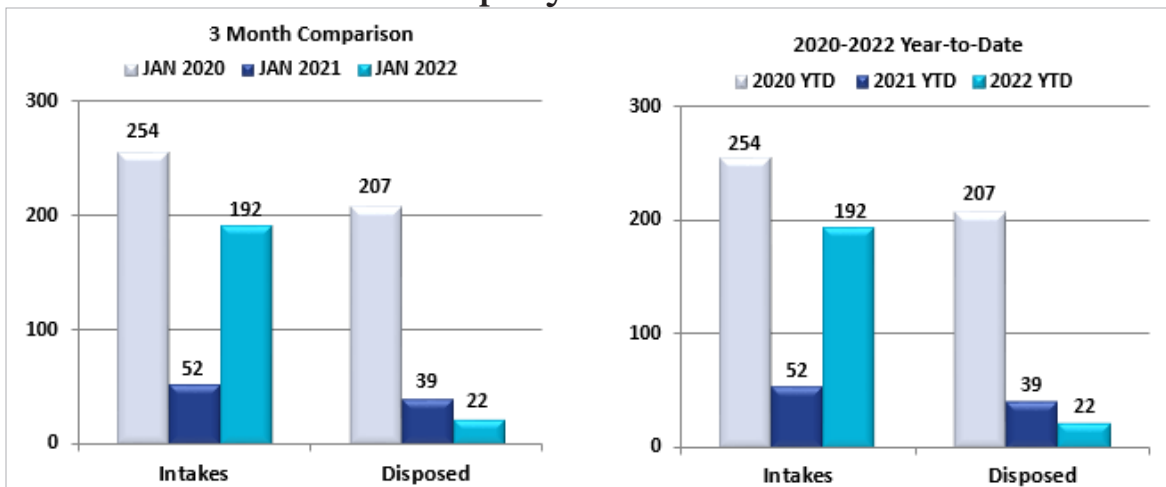
- 88 Percent of animal bites
- 78 Percent of animals at large
- 71 Percent of barking complaints

Note: The remainder of animal calls for service are handled by on-duty officers.

## Investigations Case Reports (2020-2022 Year-to-Date)



## Property & Evidence



# Priority 4: Future Growth (continued)

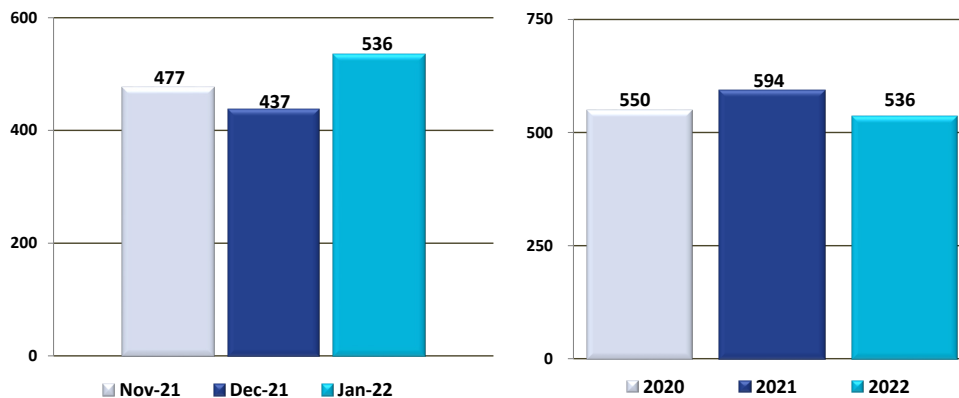


## Records Unit

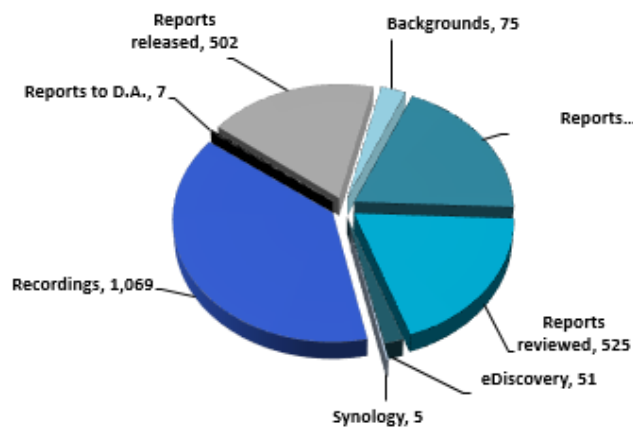
Workload	Backgrounds	Reports requested	Reports reviewed	eDiscovery	Synology*	Recordings	Reports to D.A.	Reports released
JAN 2022	75	536	525	51	5	1,069	7	502
JAN 2021	127	594	588	72	2	942	16	561
% Change 2021-2022	-40.9%	-9.8%	-10.7%	-29.2%	150.0%	13.5%	-56.3%	-10.5%
<b>3-YR MO. AVG.</b>	<b>103</b>	<b>502</b>	<b>505</b>	<b>60</b>	<b>4</b>	<b>713</b>	<b>6</b>	<b>480</b>

\* Felony drug cases

### Total Reports Requested Three-Month Comparison      Year-to-Date (2020-2022)



### Records Unit Workload January 2022



# Priority 5: Community Policing & Partnerships

## Goal 1: Community engagement through outreach and education

Crime Prevention and Community Partnership Programs						
Running Program Types	2022 JAN	2021 JAN	3-YR MO. AVG	2022 YTD	2021 Year-End	% Change 2021-2022
Crime Free Multi-Housing	0	0	1.9	0	25	-100.0%
Crime Free Self-Storage	0	0	0.7	0	9	-100.0%
Rock Watch	0	23	49.2	0	830	-100.0%
CPTED (Crime Prevention)	1	0	1.3	1	22	-95.5%
R-U-OK	0	1	0.6	0	17	-100.0%
<b>Total Activity</b>	<b>1</b>	<b>24</b>	<b>53.7</b>	<b>1</b>	<b>903</b>	<b>-99.9%</b>

Notes: Rock Watch 2021-2022 YTD statistics were revised for accuracy. R-U-OK totals periodically fluctuate as members enter or leave the program.

Volunteer Hours						
Unit Hours	2022 JAN	2021 JAN	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Explorer Unit	329.8	81.0	167.0	329.8	81.0	307.2%
Victim Advocates	464	521	456.4	464.0	521.0	-10.9%
VIPS-Community Safety Vol.	76.0	0.0	160.3	76.0	0.0	N/A
VIPS-Admin & Investigative	13.8	4.0	40.4	13.8	4.0	245.0%
<b>Total</b>	<b>883.6</b>	<b>606.0</b>	<b>825.0</b>	<b>883.6</b>	<b>606.0</b>	<b>45.8%</b>

## Goal 2: Optimize communication and marketing programs

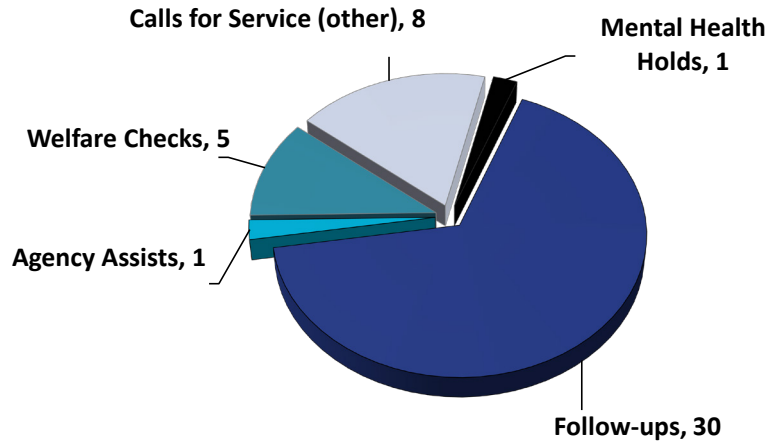
Public Information Officer (PIO)				
JAN 2022	Facebook	Twitter	Nextdoor	Instagram
Followers	17,124	3,590	34,306	3,283
Number of posts	20	18	2	12
Total Engagement	43,710	161	3,583	3,002
	<b>Police</b>		<b>Town</b>	
Call outs/Incident Response	1		1	
	<b>TOTAL</b>			
Media Inquiries	8			

# Priority 6: Technology, Equipment & Practices

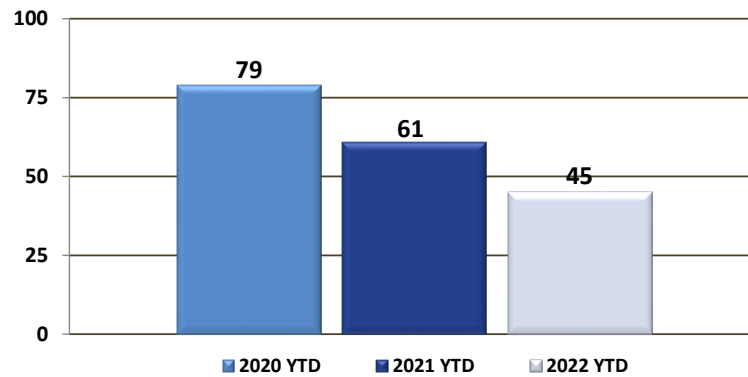


Goal 1: Maintain and utilize the most effective technology, equipment and best practices

## Community Response Team (CRT) Dashboard JAN 2022



## CRT Total Calls for Service (Year-To-Date)



## Domestic Violence Lethality Assessment Program (LAP)

Call Type	2022 JAN	2021 JAN	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Total LAP reports completed	8	15	10.0	8	15	-47%
High-risk reports	4	9	5.0	4	9	-56%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at [LethalityAssessmentProgram.org](http://LethalityAssessmentProgram.org)

## ePoliceReporting

Online Reports	2022 JAN	2021 JAN	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Online reports received	32	158	41.0	32	158	-79.7%

# Department Highlights

## K9 Unit Shogun & Maverick

### Patrol Deployments: 4

Officer Fellows and Shogun deployed three times this month for two K9 protection calls and one building search.

Officer Gondeck and Maverick deployed once on a tracking request and located three suspects.

### Narcotics Deployments: 2

Officer Fellows and Shogun deployed twice on vehicle sniffs resulting in the seizure of 14.5 lbs. of illegal drugs.

### Training: 50 hours

Officer Gondeck/Maverick trained 20 hours, and Officer Fellows/Shogun trained 30 hours.



Maverick



Shogun

**\*K9 Protect** is a term the department uses when a K9 is on the scene of a high-risk call. The K9 is on standby to protect officers or assist in apprehension. The presence of the K9 gains compliance. Examples include high-risk traffic stops, higher risk attempt to contact, etc.



## PIO Temby's Corner January's Top Post

January 3, 4:51 pm

Top post this month was the swearing in of our seven new officers!

We are so honored to welcome seven new officers to the Castle Rock Police Department. This morning, the group was sworn in before friends and family, Town officials and their new team.

We are blessed to have a supportive community, state-of-the-art equipment, quality training and most importantly, the best people to accomplish our mission of providing a safe and secure environment for the people we serve.

Please help us welcome them to  
Castle Rock!

#WeWorkForYou #OneByOne



678

56 Comments 12 Shares



## Swearing-in Ceremony



*Congratulations to our seven new officers sworn in on January 3, 2022*



## ***VISION***

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.



## ***MISSION***

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.