

# ***Castle Rock Fire and Rescue Department***



*An Internationally Accredited Fire Rescue Agency Since 2012*

## ***June 2026 Monthly Report***

***Department News:*** Pictures of 2 residential fires this month.

House fire in the Meadows



House fire in Crystal Valley

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## **Operations Division:**

**Deputy Chief Oren Bersagel-Briese**

### **Deputy Chief Commentary:**

June continued an exceptionally busy first half of the year, with the department on pace to respond to more calls than at any point in our history. Along with the sustained call volume, crews managed several working fires, including an outstanding effort by B-Shift, who successfully handled two working fire incidents in the same night. We are also continuing to see an increase in lithium-ion battery-related incidents, reinforcing the importance of adapting our tactics and training to emerging hazards. On the EMS side, two significant projects reached completion after extensive planning and collaboration. Following nearly two years of work, LUCAS devices are now carried on every suppression company, expanding immediate access to high-quality mechanical CPR across the department. Additionally, Handtevy was successfully implemented department-wide after months of evaluation, preparation, and training. Thank you to the members who first brought the concept forward, led the research and implementation, and delivered the initial training that made this rollout possible.

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The department paused this month to reflect on the 20th anniversary of Engineer/Paramedic Jeff Dunn's passing, honoring a legacy that continues to shape our department's culture. Jeff's message that our profession is defined not by stations, apparatus, or rank, but by the people who stand beside one another, remains as relevant today as it was two decades ago. Remembering Jeff, his family, and the members who cared for him and carried him home served as a meaningful reminder of our enduring commitment to take care of one another, both on and off the job.

EMS: Congratulations to Carter Brown and Evan Mathias on completing paramedic school. Their graduation will be held on July 21, and we look forward to welcoming them back to shift following their internships. Department EMS training was completed this month, including the rollout of Handtevy and training on obstetric complications. Thank you to Kyle Flores for leading the effort in collaboration with Dr. McDaniel, Dennis Edgerly, ACC, Jake Auten, Zach Winters, and Lauren Wendland. We also continued working with Dr. McDaniel and AdventHealth Castle Rock leadership to improve patient transitions from the Medical Office Buildings, while refining agency guidelines and protocols to promote greater operational consistency. Additional work this month included evaluating EMS equipment updates, advancing data tracking initiatives, and improving EMS supply management.

Special Operations: Shift-wide Technical Rescue drills began this month, with members training on the Station 155 prop as part of the department's summer technical rescue program. Hazmat continued coordinating with regional partners, the Hazmat State Summit, and Station 153 to maintain response readiness, while the Hazmat Leads established a department-focused training plan for CRFD personnel. Strong work to C Shift for their response to the recent semi-truck crash on I-25, which required fuel transfer operations, grounding and bonding, and an extended operational period. The Wildland program continued refining deployment procedures and coordinating with metro-area Emergency Managers regarding WICC response. Water/Ice Rescue equipment was consolidated to better support Technical Rescue operations, and regional

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coordination continued with South Metro and West Metro on future technical rescue, heavy extrication, and hazardous materials training.

Pipes and Drums: Members of the band played as part of the Colorado Emerald Society for the line-of-duty funeral for flight nurse Jamie Novick.

We are currently working on the following projects:

- Station 156 design and build
- SOG/Admin Directive updates
- Specialty station staffing plan
- Updating our bunker gear spec
- Engine/tower specifications
- Position expectation program

We also:

- Began planning this year's 911 stair climb
- Submitted an AFG grant application
- Completed a ride along with C-shift
- Worked on the Strategic Plan
- Explored the Lost Canyon property
- Participated in a wildland command software assessment

### **Operations Response Information**

| Report Key:                                                                                        |                                                                                                                                                                 |
|----------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| BC = Battalion Chief<br>Q = Quint<br>E = Engine<br>M = Medic<br>SAFE = Safety and Training Officer | CH = Chief Officer<br>SQ = Squad (rope and water rescue)<br>BR = Brush Truck<br>SMFR = South Metro Fire and Rescue<br>FLSD = CRFD Fire and Life Safety Division |

### **Call Statistics:**

For June, we responded to 656 calls for service. For the year, we have now responded to 3,722 calls, which is 187 more than at the same point in 2025. We averaged 22 calls per day for the month.

Of the 656 calls this month, 10 were fire-related, 40 were considered hazardous in nature, 115 were public service (including alarms and citizen assists), 391 were EMS calls (including motor vehicle crashes), and the remaining were miscellaneous. In June, we transported 325 patients to area hospitals, with 254 transported to Castle Rock, 58 to Sky Ridge, and 13 to other facilities.

For the month, we received a citizen survey rating of 4 out of 5, or better, 100% of the time.

| Busiest Fire Station      | Busiest Engine/Quint | Busiest Medic Unit  |
|---------------------------|----------------------|---------------------|
| Sta154 with 426 responses | E154 with 238 calls  | M154 with 188 calls |

### **Significant Incidents:**

In June, CRFD responded to seven cardiac arrests, three residential structure fires (Meadows and Crystal Valley), a hazmat fuel spill on the East Frontage Road, a multi-family structure fire at the Oakwood apartments, and two outbuilding fires (Meadows and Macanta).



House fire in the Meadows



House fire in Crystal Valley



Multi-family fire at Oakwood apartments



Remembering Engineer Jeff Dunn

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## **Administration Division:**

**Fire Chief Norris Croom**

### **Key Admin Issues:**

In a highly unusual event for us, we responded to two working residential structure fires in a matter of four hours on June 6. The first was on Avery Way in the Meadows, and the second was on Echo Park Drive in Crystal Valley. Both homes were well involved upon arrival, and crews performed extremely well to keep the fires from spreading to adjacent structures.

Station 156 site work continues, and we saw our first concrete pour this month on the retaining wall. About 2/3's of the dirt has been removed, and the remainder will be removed as the retaining wall construction progresses. As a reminder, if you stop by the site, you must wear appropriate PPE, and please check in with the superintendent at the construction trailer. Per the construction schedule, we remain on target with a completion date of September 2027.

We held our triannual meeting with the Castle Rock Fire Protection District (CRFPD) Board to review the agreement and establish their contribution rate. The decision was made to leave the contribution rate the same, and the CRFPD will implement impact fees on all new construction in the district. This will allow the district to help the Town offset some of our capital costs, which they are currently not responsible for per the agreement. We will work to get this modification to the agreement approved, and hope to have these fees implemented before the end of the year.

### **Fire Chief Commentary:**

The Board of County Commissioners adopted the 2024 Building and Fire Codes, which now puts both the Town and the Fire Protection District under the same codes. In the past, we have typically been a code cycle behind in the County, so this will make it easier for the Fire and Life Safety Division to follow one set of codes as opposed to two.

The County Commissioners also approved a \$4.2 million construction contract to build a hangar for the County-contracted helicopter. Located on county property off of Moore Road near Sterling Ranch, the hangar will provide a much-needed facility to protect the helicopter from the elements as well as providing space for the County Helitack Team. This could also allow the helicopter to remain in the County during the winter and spring time if wildland fire conditions warrant. This is a great resource for the Town, and we greatly appreciate the Commissioners funding of this important program.

Talking about money, the Town held our Budget Open House in June. With an almost \$400 million proposed budget for 2027, our proposed operational budget is about 7.5% of the total (not including capital). We will find out in July what requests were approved, and what we can begin planning for in the new year.

We rescinded Stage 1 Fire Restrictions on June 2 only to reimplement them on June 29. We received little to no moisture in June, and our fuels continued to dry out. Current conditions are worse than what we experienced in 2002 (Hayman) and 2012 (Waldo Canyon), and we are approaching record levels that have never been seen here. We will continue to closely monitor conditions and work with our local partners on any needed responses.

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With these conditions, we've continued to assess Town property for wildfire mitigation efforts. Requests for quotes were sent out in June for Piñon Soleil and a town-owned parcel between Castlemaine Court and Donnington Circle in Crystal Valley, while the Parks and Open Space Team performed some mitigation in the open space along the Sellars Gulch Trail behind Castle Creek Court.

The Douglas County Office of Emergency Management purchased software that can provide wildland fire modeling as well as establish evacuation zones for the entire county. As such, we have been working with them to adopt these new zones, which will replace our current evacuation zones, as wildland fire does not recognize political boundaries. We can also run evacuation models with the software to determine estimated evacuation times. We will provide more information as we begin to adopt and implement this software, and this is being provided to the Town at no cost.

Finally, we have continued to work on securing all of the necessary agreements to have the 4<sup>th</sup> of July Fireworks show at Millers Landing. This will still be dependent on weather conditions and fire restrictions, and, unfortunately, it is not looking favorable at this time.

## **Fire and Life Safety Division:**

### **Division Chief Kevin Sullivan**

June reflected a transition month for the Fire and Life Safety Division as workload data moved between legacy tracking tools and CRFDFM.com / FireInspection360. The Division continued plan review, permitting, inspection, fire watch, public education, community risk reduction, and fireworks preparation work while also reconciling financial activity across PayFabric, PermitTRAK, and Brycer.

#### **At-a-Glance Dashboard**

|                                              |                           |
|----------------------------------------------|---------------------------|
| Total fees received                          | \$23,753.41               |
| Development Services plan reviews            | 80                        |
| System plan reviews / permits approved       | 35                        |
| Construction inspections                     | 33                        |
| Business inspections / complaints            | 8                         |
| Special / operational inspections            | 9                         |
| Responses and follow-ups                     | 7                         |
| Properties managed on fire watch             | 9 (3 active at month end) |
| Stop work orders documented in attached data | 0                         |
| In-person public education contacts          | 698                       |
| Digital contacts                             | 15,104                    |

#### **Operational Workload**

The Division processed 80 Development Services fire reviews and 35 CRFDFM.com system plan reviews or permit approvals during June. Inspection activity documented in CRFDFM.com included 57 inspections across construction, business/complaint, operational, and response categories.

#### ***June workload categories from Development Services and CRFDFM.com tracking.***

|                                        |    |
|----------------------------------------|----|
| Development Services plan reviews      | 80 |
| System plan reviews / permits approved | 35 |
| Total CRFDFM.com inspections           | 57 |
| Fire watch properties managed          | 9  |

#### ***June inspection categories documented in CRFDFM.com.***

|                                     |    |
|-------------------------------------|----|
| Construction inspections            | 33 |
| Business inspections and complaints | 8  |
| Special / operational inspections   | 9  |
| Responses and follow-ups            | 7  |
| Total listed inspections            | 57 |

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**Combined June financials with surcharges and gross Brycer customer price excluded from the report total.**

|                        |                                         |             |
|------------------------|-----------------------------------------|-------------|
| PayFabric / CRFDFM.com | Orig Trx Amount                         | \$17540.46  |
| PermitTRAK             | Development Services account pymt total | \$3042.95   |
| Mobile Food Vendor     | MFV                                     | \$200.00    |
| Brycer                 | Revenue-share / cost-share amount       | \$2,970.00  |
| Total fees received    | Combined total                          | \$23,753.41 |

**Plan Review and Permit Activity**

Development Services fire review activity totaled 80 reviews in June. CRFDFM.com permit activity showed 35 approved system or operational permits, with sprinkler, fire alarm, mobile food vendor, fireworks retail, and change-of-tenancy activity making up the largest groups.

**Approved permit activity by permit type.**

|                           |    |
|---------------------------|----|
| Sprinkler (NFPA 13 & 13R) | 10 |
| Fire Alarm                | 7  |
| Change of Tenancy         | 4  |
| Fireworks Retail          | 4  |
| Mobile Food Vendor        | 4  |
| Sprinkler (NFPA 13D)      | 2  |
| Access Control System     | 1  |
| CO2                       | 1  |
| Hood System               | 1  |
| LP-Gas                    | 1  |

**Fire Watch and Enforcement**

Fire watch tracking showed nine properties managed during the month, with three active and six inactive at the time of export. These fire watches involved a mix of building and tenant conditions, reinforcing the continued need for close follow-up during impairments, construction, and unresolved life-safety conditions.

**June fire watch properties, status, and documented date.**

|                                  |                                      |          |           |
|----------------------------------|--------------------------------------|----------|-----------|
| Canvas Ridge Apts.               | 360 Canvas Ridge Ave.                | Inactive | 6/11/2026 |
| Venue at the Promenade - Bldg #7 | 6230 Castlegate Drive West           | Active   | 6/16/2026 |
| Links Apartment                  | 1100 E Plum Creek Pkwy, Ste Bldg. 10 | Inactive | 6/2/2026  |
| The View                         | 610 Jerry St.                        | Inactive | 6/29/2026 |
| Waffle House                     | 222 E Wolfensberger Rd.              | Inactive | 6/25/2026 |
| Sandstone Care                   | 864 Barranca Dr.                     | Inactive | 6/9/2026  |
| New Hope Presbyterian Church     | 3737 New Hope Way                    | Inactive | 6/10/2026 |
| Help & Hope Center               | 1638 Park St.                        | Active   | 6/2/2026  |
| Sprouts Farmers Market           | 5650 Allen Way, Ste 106              | Active   | 6/25/2026 |

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## Fire and Life Safety Education Corner

June public education reached 698 in-person contacts through 11 public education and community events totaling 14.5 hours of education. Of those contacts, 306 were children and 392 were adults. Digital messaging added 15,104 additional contacts through HOA and community distributions.

### Public Education Metric June 2026

|                                             |        |
|---------------------------------------------|--------|
| In-person contacts                          | 698    |
| Child contacts                              | 306    |
| Adult contacts                              | 392    |
| Public education hours                      | 14.5   |
| Public education / community events         | 11     |
| Digital contacts                            | 15,104 |
| Car seat checks                             | 33     |
| Installation errors identified and resolved | 18     |

### Public Education Highlights

Monthly community risk reduction messaging focused on "Stay Aware. Be Prepared," reinforcing hazard recognition and preparedness before emergencies occur.

FLSE Sanderlin and Duncan participated in the Senior Expo, continuing CRFD annual outreach to older adults.

Crews and FLSEs supported several station tours, preschool visits, and youth education events throughout the month.

FLSE Duncan assisted CRPD Youth Police Academy by teaching hands-only CPR.

FLSE Duncan and FF/PM Fitch delivered a Mental Health for Explorers presentation for the Explorer Academy.

Members from the Rocky Mountain Police Therapy Dog Conference visited fire personnel and exposed therapy dogs to new sights and smells during the CRPD-hosted conference.

The Fireworks Bucket Brigade collected just over 1,000 donated buckets from area retailers, approximately doubling the 2025 total. Buckets were distributed to all four fireworks stands in Town, with a small reserve held for station visitors who request a bucket for personal fireworks safety.

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## Photo Highlights



FLSE classroom outreach during June preschool fire safety education



Fire prevention and operations personnel coordinate on scene to document and support the fire investigation process



UAV support during fire operations and investigation documentation.



Fireworks Bucket Brigade buckets distributed to a Town fireworks stand.

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## **Car Seat Education**

Crews and FLSEs assisted with community education for 33 car seat checks in June. Twenty-two of those checks occurred during the AdventHealth Castle Rock "Castle Rock a Bye Baby" event on June 14th. Technicians identified and resolved 18 installation errors during the month.

### ***June car seat education and technician activity.***

|                                       |    |
|---------------------------------------|----|
| Checks through scheduled appointments | 9  |
| A Shift checks                        | 2  |
| B Shift checks                        | 0  |
| C Shift checks                        | 1  |
| Walk-ins performed by FLSEs           | 0  |
| Seats documented in stats workbook    | 34 |

## **Digital Engagement and PulsePoint**

Social media and PulsePoint measures are reported one month in arrears. May reporting showed 209,165 Facebook post reach, 2,810 post interactions, 100 shares, and 369 followers gained. PulsePoint reporting showed 7,717 monthly active users following CRFD and 2,213 users with CPR alerts enabled.

### ***May social media and PulsePoint metrics reported in arrears during June.***

|                                    |         |
|------------------------------------|---------|
| Facebook posts for month           | 20      |
| Total post reach                   | 209,165 |
| Post interactions                  | 2,810   |
| Shares                             | 100     |
| Likes and reactions                | 2,499   |
| Page views                         | 10,021  |
| Followers gained                   | 369     |
| PulsePoint monthly active users    | 7,717   |
| PulsePoint CPR-alert-enabled users | 2,213   |

## **Code, Software, and Strategic Initiatives**

The FLSD continued the operational transition into CRFDFM.com / FireInspection360 while reconciling data from legacy and new reporting sources.

Fireworks safety preparation continued ahead of the Fourth of July season, including retail stand coordination and professional display oversight.

The Bucket Brigade continued to serve as a practical community risk reduction tool by pairing prevention messaging with a simple disposal method for used fireworks.

June community risk reduction messaging emphasized preparedness and awareness as wildfire, fireworks, and summer activity risks increased.

### **Recognition and Professional Development**

The Fire and Life Safety Division welcomed Christian Morales as our newest Fire Prevention Officer in June. Christian's addition supports the Division's continued work in inspections, plan review, investigations, and community risk reduction. We are excited to have him join the team and look forward to the positive impact he will make in service to the Castle Rock community.

During June, Fire Prevention Officers Paul Thomas and Alayna Moore completed the IAAI Evidence Collection Technician credential. Fire Prevention Officer Moore also received IAAI Fire Investigation Technician (FIT) recognition and completed FI-210. These professional milestones strengthen the Division's fire investigation capacity, evidence handling, and technical consistency.

### **Closing Summary**

June was a working transition month; the Division continued to deliver plan review, inspection, permitting, public education, fire watch oversight, and fireworks preparation while also reconciling activity across multiple software and payment systems. The combined report reflects the most reliable June figures available from the attached sources, counts revenue conservatively by excluding surcharges and gross Brycer transaction totals, and avoids adding May-dated legacy inspection records to June workload totals.

## **Training Division:**

**Division Chief Jeff Hood**



**Division Commentary and Happenings:** Members completed 2,271 hours of training in June. The month included several major administrative and operational training priorities, including completion of the Engineer promotional process, continued training tower improvement planning, academy preparation, regional coordination, and follow-up safety work tied to recent operational lessons learned.

**Engineer Promotional Process:** The Training Division successfully completed our first CPS-hosted Engineer promotional process. This process required hundreds of hours of preparation, coordination, assessment development, and delivery from 17 professionals representing seven agencies, including CPS, CRFD, and multiple Denver-metro fire departments. The process proved to be a well-structured and validated assessment model for a critical department position.

**Safety and Training Bulletin:** The Training Division released a Safety and Training Bulletin focused on master stream use following a prior month's incident. The bulletin reviewed the incident, reinforced tactical considerations, and provided guidance intended to improve master stream effectiveness while reducing the likelihood of similar events in the future.

**Wildland IC Drill and Software Evaluation:** Chief Kallweit and Captain Moore developed, coordinated, and delivered a wildland incident command drill for Executive Staff, Battalion Chiefs, and Acting Battalion Chiefs. The drill also included participation from outside agencies, including the Douglas County Sheriff's Office and the Douglas County Dispatch Center. It provided an opportunity to train on and evaluate a new software tool intended to improve coordination and operational awareness during large or escalating wildland fire incidents.

**Training Tower Maintenance and Upgrade Planning:** Work continued on several training tower improvement projects, including Connex box support repairs, concrete replacement around the tower, rappel system improvements, Padgenite replacement, and wireless thermocouples for live-burn monitoring. These projects are intended to improve facility stability, extend the usable life of the tower, and increase future training capability.

**Hospital Area Command:** The Training Division continued to coordinate with local hospitals and regional fire departments to support the local implementation of the Hospital Area Command concept. This work continues to build regional alignment around hospital coordination, patient distribution, and patient surge management during larger incidents.

**2026 Hiring and Academy Preparation:** The Training Division completed the hiring process to send four candidates to the West Metro Academy. Academy preparation is now underway and includes orientation days, car seat certification, IV certification, CMCB testing, Transition Academy planning, and coordination with Firefighter Mitch Murphy as he returns to support the academy cadre.

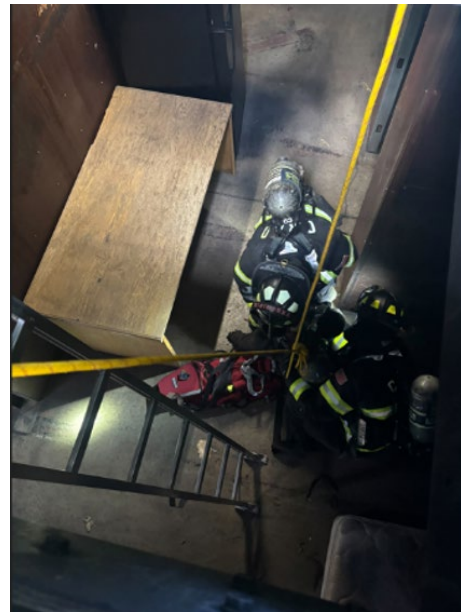
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**Shift Training Officers:** STOs again supported hundreds of hours of shift-level training, including RIT and Nance drills and evidence collection training in support of the Life Safety Division. STOs also continued assisting with task book management and development for acting engineers, acting lieutenants, and new firefighters.



The Incident Command Wildland scenario we prepared for



Below grade rescue or Nance Drill



2026 Engineer process truck evaluations



Soil Sampling at the tower

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## **Logistics Division:**

**Division Chief Jeff Wenzel**



### **Division Commentary and happenings:**

The Logistics Division remained actively engaged throughout the month of June, continuing to support operational readiness, fleet reliability, and training initiatives across the department. The division focused on preventative maintenance programs, interagency coordination, and support for large-scale training efforts, ensuring all operational divisions had the resources necessary to succeed.

A major accomplishment during the month was the successful completion of annual hose and ground ladder testing. This critical compliance activity ensures that all equipment meets safety and performance standards, reinforcing the department's commitment to firefighter safety and operational effectiveness.

Fleet maintenance remained a priority, with numerous repairs completed across the apparatus fleet, including several emergency repairs that required immediate attention to maintain frontline readiness. In addition, annual pump testing for all apparatus began this month, further supporting compliance efforts and ensuring all pumping systems are functioning at optimal performance levels.

Logistics also continued to support personnel development and onboarding efforts. Coordination with West Metro Fire Rescue allowed our new recruits to attend gear fitting, ensuring they are properly equipped as they begin their careers. This partnership highlights the division's commitment to collaboration by providing members with the tools they need from day one.

Fleet lifecycle management efforts progressed as several units were officially disposed of during the month. These included Medic Unit 111, Swift Water Unit 137, Logistics Technician Unit 123, and Reserve Unit 128. The removal of these units reflects ongoing efforts to maintain a modern, efficient, and cost-effective fleet.

The division also played a key role in supporting the Explorer Academy, assisting with outfitting the program with the necessary tools, equipment, and apparatus to ensure a successful experience for participants. The academy concluded with a successful graduation on June 26th.

Additionally, the Engineers testing process was completed this month, with Logistics providing critical support to ensure the Training Division had the appropriate apparatus available throughout the testing process. This effort ensured a smooth and effective evaluation period for all candidates.

Looking ahead, the Logistics Division will continue focusing on fleet maintenance, completion of pump testing, support for training initiatives, and maintaining a high level of service to all operational divisions.

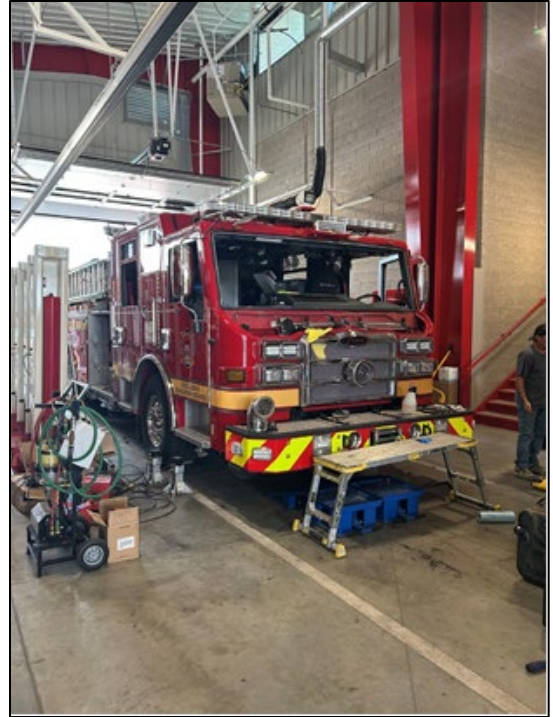
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Hose testing at Station 155



Engine 154 nearing completion



Quint 151 pump testing



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## **Continuous Quality Improvement:** **Accreditation Manager Katt Walsh**



### **CPSE Accreditation Update:**

The Center for Public Safety Excellence (CPSE) continues preparing accredited agencies for the implementation of the 11th Edition Fire & Emergency Services Self-Assessment Model, which becomes the accreditation standard for agencies appearing before the Commission in 2027, which will include Castle Rock Fire and Rescue (CRFD).

As CRFD continues its transition to the 11<sup>th</sup> edition, the goal is to ensure every strategic objective supports our commitment to accreditation.

Accreditation is how our department demonstrates performance, and is not intended as a periodic inspection by outside peers, but an opportunity to showcase our dedication to **Rock Solid. Relentless Service.**

### **Calls for Service and Apparatus Responses:**

June 2026 calls for service reflect continued shifts in service demand across the organization. Station 154 experienced the highest call volume, increasing from 196 to 220 incidents (+12.2%), reinforcing its role as one of the department's busiest response areas. Station 155 and Station 153 also experienced notable increases of 19.4% and 77.1%.

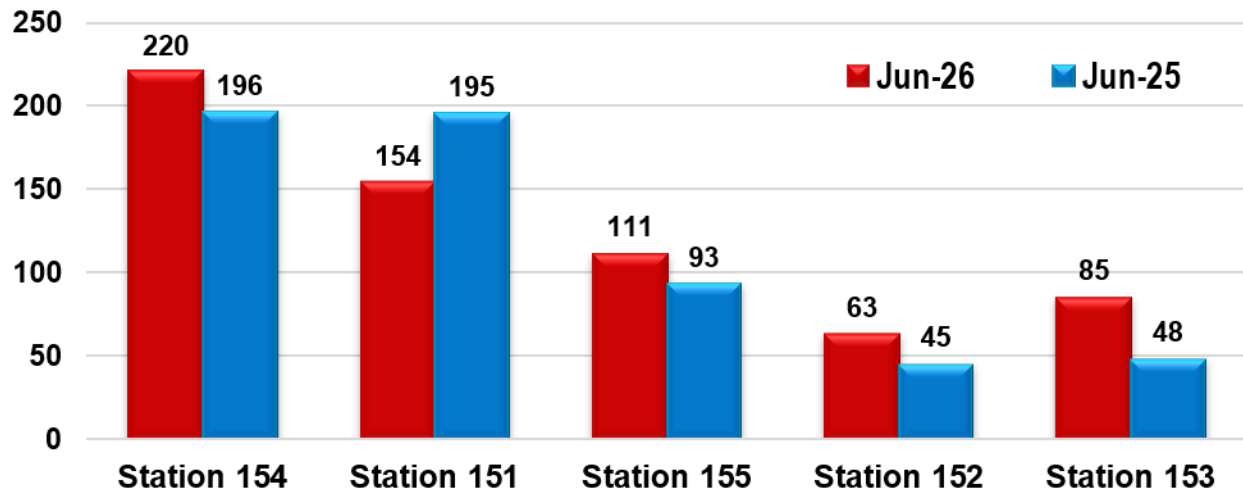
This trend illustrates the importance of evaluating system performance rather than station-specific call totals alone. For instance, Station 153's statistics indicate increased calls for service, however a portion of that workload is generated by providing ALS coverage for Station 152. Tracking these cross-district responses helps quantify the operational impact of current deployment models and provides objective data for future Standards of Cover evaluations, resource allocation, and discussions regarding medic unit placement or the need to add an additional medic apparatus and personnel.

### **Accreditation Perspective:**

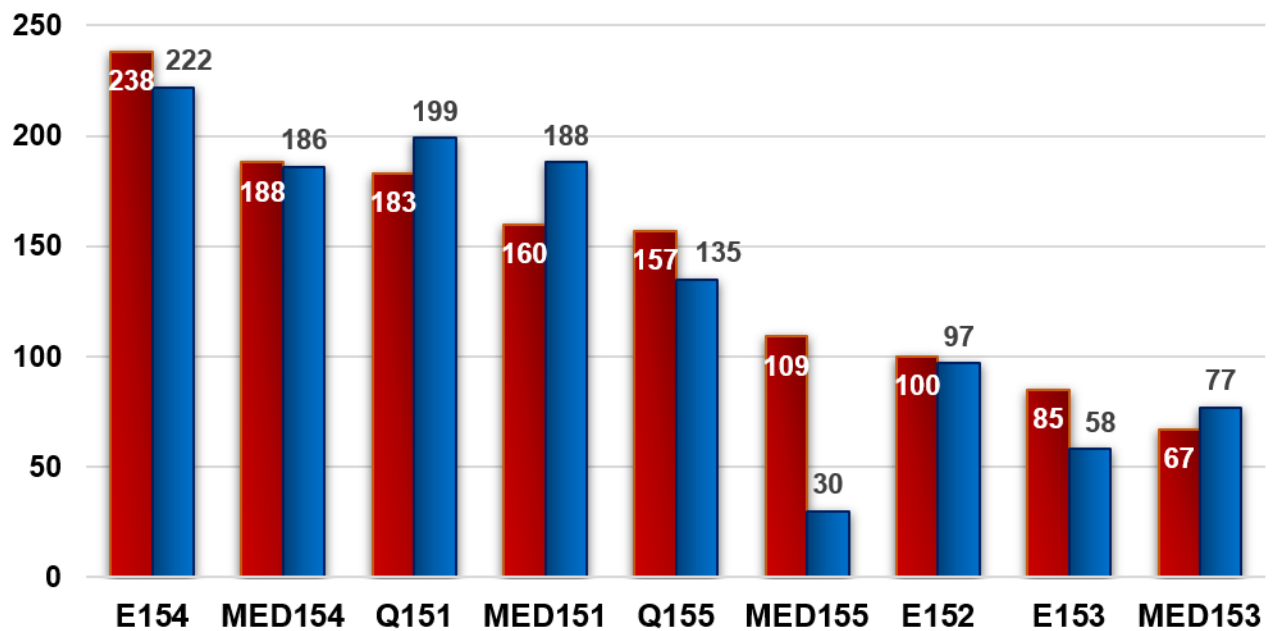
Monitoring year-over-year station and apparatus response trends provides objective evidence that supports deployment decisions, resource allocation, and Standards of Cover performance analysis. These metrics help demonstrate CRFD's commitment to continuous improvement by ensuring operational resources remain aligned with evolving community risk and service demand.

The following charts provide a snapshot of calls for service by stations, and the number of incidents by apparatus. Overall, CRFD is showing approximately a 5.26% increase in call volume January through June of 2026 compared to the same time frame in 2025.

## CRFD Calls for Service June 2025 vs June 2026



## June 2025 vs. June 2026 Incidents by Apparatus Resource



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