



CASTLE ROCK FIRE AND RESCUE DEPARTMENT

STANDARDS OF COVER
2024 EDITION



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Castle Rock Fire and Rescue Department would like to recognize and thank the following members for the time, effort and attention to detail in the creation of this document.

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2024 Standards of Cover

Summary of Changes		
Date of Change	Summary	Approved
March 2022	Initial release	Resolution 2022-041
June 2023	<ul style="list-style-type: none">Updated all charts, graphs, and data tables to reflect 2022 incident dataIncorporated 2022 adopted CTAs and benchmarksAdded data tables for all ERF variations	Resolution 2023-087
May 2024	<ul style="list-style-type: none">Updated all charts, graphs, and data tables to reflect 2023 incident dataAdded Medic unit depletion data and discussion to the Reliability Factors sectionIncorporated 2023 adopted CTAs and benchmarks	Resolution 2024-062
June 2025	<ul style="list-style-type: none">Updated all charts, graphs, and data tables to reflect 2024 incident dataAdded Medic unit depletion data and discussion to the Reliability Factors section	Resolution

Executive Summary –

The Castle Rock Fire and Rescue Department's vision is "To be the best at providing emergency and prevention services." This vision also supports the department's dedication to continuous improvement guided by the Commission on Fire Accreditation International (CFAI) model. The 2024 Standards of Cover evaluates the Castle Rock Fire and Rescue Department's performance over the past five years and serves as a companion to the 2021 Community Risk Assessment. Together, these documents provide a framework that helps the department align its response capabilities and resource deployment with both current demands and future community growth. Key aspects include:

- Levels of services provided
- Analysis of response capabilities by geographic planning zones
- Recommendations to optimize resource efficiency while meeting community expectations
- Growth trends; residential, commercial and industrial developments affecting response times and resource allocation

At the beginning of the 2024 Standards of Cover, a general overview of the Castle Rock Fire and Rescue Department is provided. This section sets the context for understanding the department's operational environment and strategic priorities, to include:

- A description of the community served, including demographics and growth trends
- An outline of the area's topography, climate, and population characteristics
- A summary of community expectations regarding emergency services
- Details on the current services provided by the department, by station
- An explanation of the current deployment strategy
- A review of the department's community response history
- A list of performance objectives to guide service delivery
- An overview of the evaluation and compliance methodology used to assess effectiveness and ensure accountability

As part of the 2020-2024 Strategic Plan, the Castle Rock Fire and Rescue Department held several community open houses to gather feedback on the community's priorities, expectations, and concerns. This feedback helps the department prioritize initiatives and align resources with community needs and concerns.

The top five service priorities from the community:

- Emergency medical services (EMS)
- Fire suppression
- Wildland fire suppression
- Fire prevention
- Technical rescue

The top five community expectations were:

- Training/education of department members
- Fast response times
- Adequate staffing, the ability to maintain core services

2024 Standards of Cover

- Ensuring adequate equipment and apparatus

Finally, the community's top five concerns were:

- The ability to keep pace with the growth and development in the area
- Ensuring adequate staffing
- Resource deployment (location of stations, number of apparatus)
- Adequate funding
- Adequate public education.

The community's concerns, with the exception of public education, mainly centered on the department's ability to keep pace with the area's growth. In response, the Castle Rock Fire and Rescue Department actively monitors its response performance to identify trends and gaps, addressing them proactively. When issues arise, the department explores potential solutions and presents them to the Castle Rock Town Council for consideration and approval.

To meet the demands of growth, the department has already added Fire Station 152 in the Crystal Valley area in 2018, and plans to construct a sixth fire station (Station 156) in the Terrain, Liberty Village, and Cobblestone Ranch area, with a tentative opening in mid 2027.

Recognizing the significant cost of maintaining a full-service fire department, the Town of Castle Rock also explored ways to offset expenses through funding diversification. In 2021, two tax initiatives (2A and 2D) were proposed, with 2A failing and 2D passing. The passing of tax initiative 2D allows the town to retain excess TABOR funds for fire, police, and road capital projects.

Continuing focus on the community's concerns, particularly about keeping pace with growth and ensuring adequate staffing, the Town of Castle Rock Council researched and solicited further community feedback on asking voters for additional funding on the November of 2024 ballot. The proposed measure sought to secure a 0.2% sales tax increase, which would fund 18 new positions over the next five years to support the growing needs of the Castle Rock Fire and Rescue Department.

The Town of Castle Rock voters approved ballot measure 2A to increase the sales tax by 0.2% beginning January 1, 2025, bringing the town's sales tax to a total of 4.2%. The community's support, and passing of this measure helps to ensure the Town of Castle Rock can continue to maintain its margin of excellence in public safety. Nine fire personnel will be hired to staff a fourth ambulance to be stationed at Fire Station 155 on Crowfoot Valley Road, and a total of 18 fire personnel between 2025 and 2029 to aide in the department's commitment of outstanding performance.

The Castle Rock Fire and Rescue Department evaluates response performance through two key components; distribution and concentration.

Distribution measures the performance of the first arriving unit, focusing on how quickly help reaches the scene. Concentration assesses the arrival of the Effective Response Force

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(ERF). ERF is the minimum number of personnel, equipment, and apparatus required to safely and effectively manage an incident. The required ERF varies based on the risk level of the incident. There is four risk levels: low, moderate, high and special risk. The higher risk, the greater the resource need.

Additional performance factors evaluated are stratified by population density.

- Rural is considered fewer than 1,000 residents per square mile
- Urban is considered greater than 1,000 residents per square mile

There is three components the department tracks as part of the full spectrum of response time experienced by the customer.

- Call Processing Time: From when the call is received to when units are dispatched
- Turnout Time: From dispatch to the apparatus leaving the fire station
- Travel time: From leaving the fire station to arriving on-scene

These three elements combine to define Total Response Time. The Total Response Time is a critical metric in evaluating and improving service delivery.

For the evaluation period, the department's performance for the 1st arriving unit remained relatively stable. In rural population areas, the total response time showed a slight decrease for 2024, and the lowest total response time for the five-year reporting period at 9:16. The highest response time between 2020-2025 at 10:07 in 2021. Response times in the urban population areas were 9:39 in 2024, and were very stable across five years varying less than 20 seconds with the lowest of 9:15 in 2021 and 2022.

In line with its commitment to continuous quality improvement, the Castle Rock Fire and Rescue Department has established a structured compliance methodology and improvement strategy. This includes both monthly and annual reporting requirements to monitor performance and drive accountability.

Monthly performance data reporting includes:

- Call Processing Time
- Turnout Time
- First Unit Arrival Time
- Moderate-risk EMS Effective Response Force (ERF)

Annual performance evaluation for all services and risks levels including:

- First-arriving units
- Effective Response Force (ERF)
- Analysis of:
 - Performance Trends
 - Service Gaps
 - Recommendations for Improvements
- Establishment of updated performance standards for the following year

This structured approach ensures ongoing evaluation, accountability, and alignment with community needs and operational goals.

Evaluating the effective response force poses a challenge in that, with the exception of EMS, there are too few incidents to perform meaningful statistical analysis or trending. Even so, the department annually tracks and reports all effective response force incidents for EMS, fire, hazardous materials, wildland fire suppression, and technical rescue at all risk levels (low, moderate, high, or special).

Upon reviewing the data comprehensively, the Castle Rock Fire and Rescue Department found that performance for the first arriving units has remained relatively stable overall. However, the analysis also identified that certain planning zones consistently fall short of meeting the adopted performance standards for response times. These gaps highlight areas where geographical challenges, growth, or current resource limitations may be affecting the department's ability to meet its benchmarks, emphasizing the need for strategic adjustments in resource deployment and ongoing planning to maintain service equity across all zones.

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STANDARDS OF COVER

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A. Introduction

Purpose

The Standards of Cover works in conjunction with the 2021 Community Risk Assessment to identify, define and, if possible, quantify the risks within the community and detail how the Castle Rock Fire and Rescue Department (CRFD) prepares for, responds to, and works to mitigate those risks. The Standards of Cover defines the level of service CRFD provides to the jurisdiction. This level of service examines the historical response characteristics within the jurisdiction and establishes baseline performance criteria; as well as benchmarks, or performance goals, for the first arriving apparatus and the balance of the effective response force (ERF). The ERF represents the complement of apparatus, people and equipment required to mitigate a “typical” emergency. The ERF is entirely dependent on the type and magnitude of the incident. Generally speaking, the larger the incident or greater risk to the community, the more resources are required. To determine the ERF, the department completed a review of all its incident types and risk level to establish a list of critical tasks. These tasks were then compared to the resources assigned to that call type, and response plans were adjusted accordingly (adding resources to some and removing resources from others).

As stated, the Standards of Cover sets the level of service for the department, and once approved by the Town of Castle Rock Town Council, establishes the CRFD’s response and performance standards that will be reviewed and reported on at least annually.

B. Documentation of Area Characteristics

Area Description

The Castle Rock Fire and Rescue Department serves an area of approximately 66 square miles. The service area is comprised of the Town of Castle Rock, which is approximately 34 square miles, and the remaining area is that of unincorporated Douglas County. The area served is located in central Colorado on Interstate 25, roughly 28 miles south of Denver and 37 miles north of Colorado Springs. The elevation of Castle Rock is 6,224 feet. This area lies in the Colorado Piedmont on the western edge of the Great Plains. The front range of the Rocky Mountains are a few miles to the west. East Plum Creek, a stream within the South Platte River drainage basin, runs north then northwest through Castle Rock.

Topography

Common topographical features for both the Town and the district consist of rock outcroppings, steep hillsides, cliffs, canyons, mesas, and plateaus. Castle Rock, the castle-shaped butte that is the town's namesake, sits near the town's center, immediately north of downtown. The area is covered with large meadows of grass, small plants, scattered juniper trees, and open Ponderosa Pine woodlands. Other trees common to the area include Gambel Oak and Pinyon Pine.

These features and fauna are found throughout each of the five station districts and impact the type of risk, equipment, and training that may be needed. The risks range from wildland

and interface fires to high/low angle rope rescue over varied terrain and conditions. As such, each station houses a brush truck and all personnel are trained a minimum of awareness with several members trained to the operations and technician level in rope rescue.

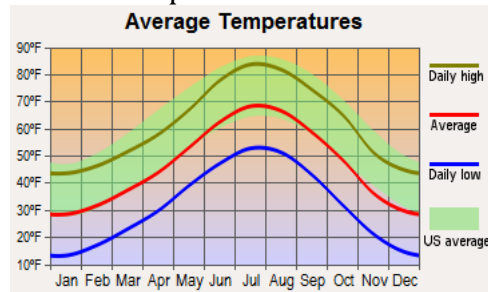
These features do not have a significant impact on responses as apparatus have been designed to function effectively in this environment. Engines and medic units have the requisite horsepower to navigate the changes in elevations, brush trucks are designed to travel both on and off road, and station locations were previously determined to accommodate the growth as directed in the Town's Master Plan.

Climate

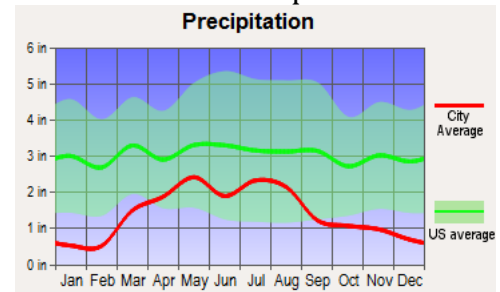
Castle Rock has a semi-arid climate with hot, dry summers and cold, dry winters. The area enjoys roughly 255 days of sunshine per year. On average, the Town receives 16.8 inches of precipitation annually, snowfall averages 62.5 inches per year, and the average humidity in the area is 40 percent. The coolest month is January with an average high of 44.8 and low of 12.5 degrees. The warmest month is July with an average high of 85.6 and low of 53 degrees. May is typically the wettest month.

The state of Colorado is ranked number 10 in lightning strikes and Castle Rock gets substantial lightning activity.

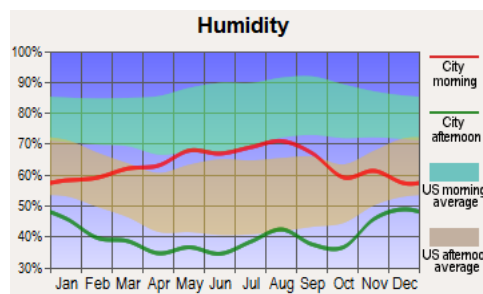
Area Description Chart 1.0



Area Description Chart 2.0



Area Description Chart 3.0



Population

CRFD provides fire and emergency services to roughly 88,400¹ residents within a 66 square mile jurisdiction, with an overall population density of 1273 residents/mile². CRFD defines population densities as follows:

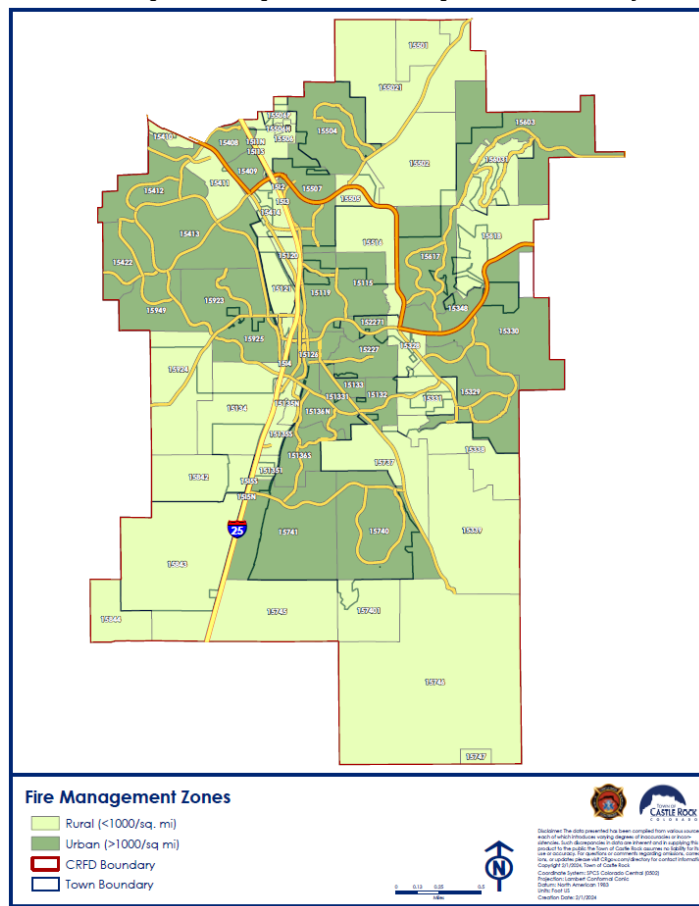
Rural: Less than 1,000 residents/mile²

Urban: Greater than 1,000 residents/mile²

Overall, CRFD's jurisdiction is considered urban with more than 1,000 residents/mile². However, CRFD's jurisdiction is divided between two entities, the Town of Castle Rock (TCR) and the Castle Rock Fire Protection District (CRFPD). The Town of Castle Rock's Development Services maintains an annual estimate of the resident population for the 34 square miles of the Town of Castle Rock. As of December 2023, the population within town limits is estimated at 84,792. The population density for the Town is 2,494/mile² and is considered an urban population density. The Castle Rock Fire Protection District represents the remaining 32 square miles of CRFD's jurisdiction and has an estimated population of 3,600 residents. CRFPD's population density is 113 residents/mile² and is considered a rural population density. Furthermore, the population is concentrated in neighborhoods throughout the jurisdiction resulting in pockets of higher population densities. Therefore, CRFD has determined the population density within each of the 56 fire management zones (FMZ) and assigned a density value of rural or urban as appropriate. The department has established performance guidelines for the rural and urban population densities. These performance guidelines are monitored monthly and revised annually as needed.

Area Description Map 1.0 geographically shows the urban and rural population densities, with the urban density shown in dark green and the rural density shown in the lighter green.

Area Description Map 1.0: 2023 Population Density



¹ The population estimate of 88,400 is based on the Town of Castle Rock Development Services December 2023 population estimate of 84,792 and an estimated unincorporated Douglas County population of 3,600. Any additional population analysis, requiring spatial analysis will be based data available through the U.S. Census Bureau.

C. Community Expectations

Community Expectations

Service Delivery Program Transitions

The Castle Rock Fire and Rescue Department has traditionally provided an “all-hazards” response. In the mid-1990s, the mission was modified to include Advanced Life Support (ALS) response, and in 1997, ALS transport was added. ALS transport was added after the private ambulance company that had served the area ceased operations and pulled out of the county entirely.

Since 2001, the department has continued to ensure that the level of service for an all-hazards response has been maintained. Through community surveys, the department has consistently been ranked as number one in services provided by the Town to the community.

Community Expectations, Concerns, and Priorities

As a cornerstone of the 2020 - 2024 Strategic Plan, CRFD hosted several community open houses to gather community input and feedback. The purpose of these meetings was two-fold. First, to educate the community on the services CRFD provides, the capabilities and limitations of those services, as well as provide a brief overview of the department structure and finances. Second, CRFD asked participants to rank the department’s services, as well as provide their expectations and concerns.

Based on the feedback from the open houses, the community ranked CRFD’s services as seen in Table 1.0.

Community Expectation Table 1.0

SERVICES	
1	Emergency Medical Services
2	Fire Suppression
3	Wildland Fire Suppression
4	Fire Prevention
5	Technical Rescue
6	Hazardous Materials Mitigation
7	Domestic Preparedness Planning and Response
8	Public Education
9	Fire Investigation

The community was asked to share their expectations of CRFD. Table 2.0 lists the top 10 community expectations. Given the broad range of responses, the department grouped similar responses into categories. The definitions of these categories can be found Appendix A: Community Survey Definitions.

Community Expectations Table 2.0

Top 10 Community Expectations	
1	Training / Education
2	Response Time
3	Staffing
4	Core Service
5	Equipment / Apparatus
6	Growth / Development
7	Qualities
8	Resource Deployment
9	Public Education
10	Fiscal Responsibility

In addition to providing expectations, the attendees were asked to identify areas of concern within the department, detailed in table 3.0.

Community Expectations Table 3.0

Top 10 Community Concerns	
1	Growth / Development
2	Staffing
3	Resource Deployment
4	Funding
5	Public Education
6	Response Time
7	Wildfire
8	Fiscal Responsibility
9	Code Enforcement / Development
10	Resources

The above information was the basis for a two-day internal stakeholder meeting that resulted in the development of the 2020 - 2024 Strategic Plan. Definitions of the Expectations and Concerns categories may be found in Appendix 1: Community Survey Definitions. The Strategic Plan is available at Castle Rock Fire and Rescue Headquarters or online at <http://crgov.com/fire/Strategic-Documents>.

D. Services Provided

Service Delivery Programs

The Castle Rock Fire and Rescue Department protects the life and property of all residents in a 66 square-mile area, including the Town of Castle Rock and the Castle Rock Fire Protection District in Douglas County. Additionally, the department services an estimated daytime population of roughly 118,000 people and 115,000 vehicles per day. The department has 109 career members (103 uniformed staff), and five administrative volunteer members, who staff and support five fire/rescue stations 24 hours a day to provide fire and medical services to the community. In 2024, the department responded to 7,068 calls for service.

The Castle Rock Fire and Rescue Department Operations Division provides:

- Fire: vehicle and structural fire suppression response
- Wildland Urban Interface Fire Suppression: wildland, vegetation and open area fire suppression that may or may not threaten improvements or structures
- Technical Rescue: trench, confined space, building collapse, high/low angle rope rescue, vehicle extrication, and water/ice rescue services
- Emergency Medical Services: Advanced Life Support (ALS) emergency medical services (paramedic ambulance transportation) with all field personnel, at a minimum, certified as EMT-Basics
- Hazardous Materials: operations and technician level response and mitigation
- Specialized: Tracked Rescue Vehicle (TRV152), four-wheel drive off highway vehicle (ATV151), air and light incident support trailer (AIR151), and Water Rescue (WTR 152).

The Castle Rock Fire and Rescue Department Fire and Life Safety Division provides:

- Fire code inspections of existing businesses
- Plan reviews
- New construction inspections
- Public education
- Post-incident fire investigation
- UAS services
 - Search & Rescue
 - Thermal & 3D mapping
 - Incident video / photo documentation
 - Remote IDLH reconnaissance
 - Construction site / access documentation

Additional non-emergency programs:

- Child passenger car seat installations
- Public CPR classes
- Tier II hazard assessments
- Smoke/CO alarm replacement program

Current Deployment

Services Provided Table 1.0: Prevention and Life Safety Programs

Program Title	Description	Frequency / Objective
New Construction Plan Review	Construction plans for all projects within the district, including new buildings and tenant improvements are reviewed for code compliance and hazard abatement prior to the start of construction.	Building permit reviews within 10 days of receipt
Existing Business Inspection	Occupancy inspections are conducted by inspectors to verify compliance with the fire code.	Dependent on risk level and other requirements, attempting every 1-3 years
Fire Investigations	Fires are investigated by the fire investigator, if the officer in charge cannot determine the cause or if other criterion is met.	As needed
Child Passenger Car Seat Installation / Inspection	Installations / inspections are performed by certified CPS Technicians.	As needed
Fire Extinguisher Training	This service provides CFR 1910.157 portable fire extinguisher compliant training for individuals and businesses using an electronic simulator.	As requested
CPR Training	Certified training is provided by certified personnel of CRFD.	Quarterly classes offered; others on an as-requested basis
Wildland Fire Mitigation Assessment	Trained members of CRFD provide Wildland assessments. Assessments are completed using FireWise and ICC, and Castle Rock Community Wildfire Protection Plan (CWPP).	As requested
Unmanned Aircraft System (UAS) Services	FAA licensed UAS piloted by FAA licensed pilot. Can fly UAS during emergency and non-emergency operations based on policy.	As requested or needed

Fire Headquarters

Fire Headquarters is co-located with Station 151 and serves as the primary office for the Operations Division, Life Safety Division, Administrative Services Division, and the Office of the Fire Chief. Fire Headquarters opened in 1999.

Station 151

Station 151 houses a quint, medic unit, battalion chief, type-III wildland engine, a reserve medic unit, and the 1929 antique fire truck.



Typical station assignments are:

- Quint 151: one Lieutenant, one Engineer, one Firefighter / EMT or Paramedic
- Medic 151: one Firefighter / EMT, one Firefighter / Paramedic
- Battalion Chief 151: one Battalion Chief

The type-III brush engine is cross-staffed as necessary.

Station 151 protects: Wilcox Square, Plum Creek, Baldwin Park, Castle North, and the Woodlands, as well as other neighborhoods and business districts. Several elementary schools, Douglas County High School, Castle Rock Town Hall, Douglas County administration buildings, Douglas County Fairgrounds, parts of Interstate 25, and Rock Park also are in its service area.

Station 152

Station 152 houses an engine, type-VI brush truck, the safety and training officer (STO), tracked rescue vehicle (TRV), Water Rescue 152 (WTR152), a reserve engine, and the 1956 antique fire truck. In addition to CRFD's standard extrication equipment, Engine 152 also carries a compliment of heavy extrication equipment.



Typical station assignments are:

- Engine 152: one Lieutenant, one Engineer, and one Firefighter / EMT or Paramedic
- Safety and Training Officer 151: one Captain

The type-VI brush truck, WTR152 and TRV are cross-staffed as necessary.

Station 152 protects Crystal Valley Ranch, Bell Mountain Ranch, Lost Canyon Ranch, portions of Plum Creek, a small commercial area, an elementary/middle school, and portions of Interstate 25.

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Station 153

Station 153 houses an engine, type-VI brush truck, medic unit, and hazardous materials unit (HM153).

The typical station assignments are:

- Engine 153: one Lieutenant, one Engineer, and one Firefighter / EMT or Paramedic
- Medic 153: one Firefighter / EMT, one Firefighter / Paramedic

The type-VI brush truck and HM153 are cross-staffed as necessary.

Station 153 protects Founders Village, Castle Oaks, portions of Terrain, Castlewood Ranch, a small commercial area, a middle school, and three elementary schools.



Station 154

Station 154 houses an engine, medic unit, type-VI brush truck, and reserve engine. In addition to CRFD's standard extrication equipment, Engine 154 also carries a compliment of heavy extrication equipment.

Typical station assignments are:

- Engine 154: one Lieutenant, one Engineer, and one Firefighter / EMT or Paramedic
- Medic 154: one Firefighter / EMT and one Firefighter / Paramedic

The type-VI brush truck is cross-staffed as necessary.

Station 154 protects The Meadows, Highlands Vista, and Red Hawk areas. Also in the station's district are the Outlets at Castle Rock, a commercial area west of I-25, a high school, a middle school, three elementary schools, a large industrial area, and the Douglas County Sheriff's Office, which houses the Douglas Regional Communication Center (DRCC) providing dispatch services.



Station 155

Station 155 houses a quint, type-III wildland engine, technical rescue response vehicle (squad), collapse truck, air/light trailer, reserve medic unit, reserve quint and mid-late 2025, a medic unit will be added.

Typical station assignments are:

- Quint 155: one Lieutenant, one Engineer, and one Firefighter / EMT or Paramedic

The type-III brush engine, squad & collapse truck, and air/light trailer are cross-staffed as necessary.



Station 155 protects the residents on Crowfoot Valley Road, Founders Parkway, Silver Heights, Sapphire Point, Diamond Ridge, portions of Terrain, Cobblestone Ranch, and Metzler Ranch, Macanta, several schools, as well as the large commercial area east of I-25 on the north end of Town.

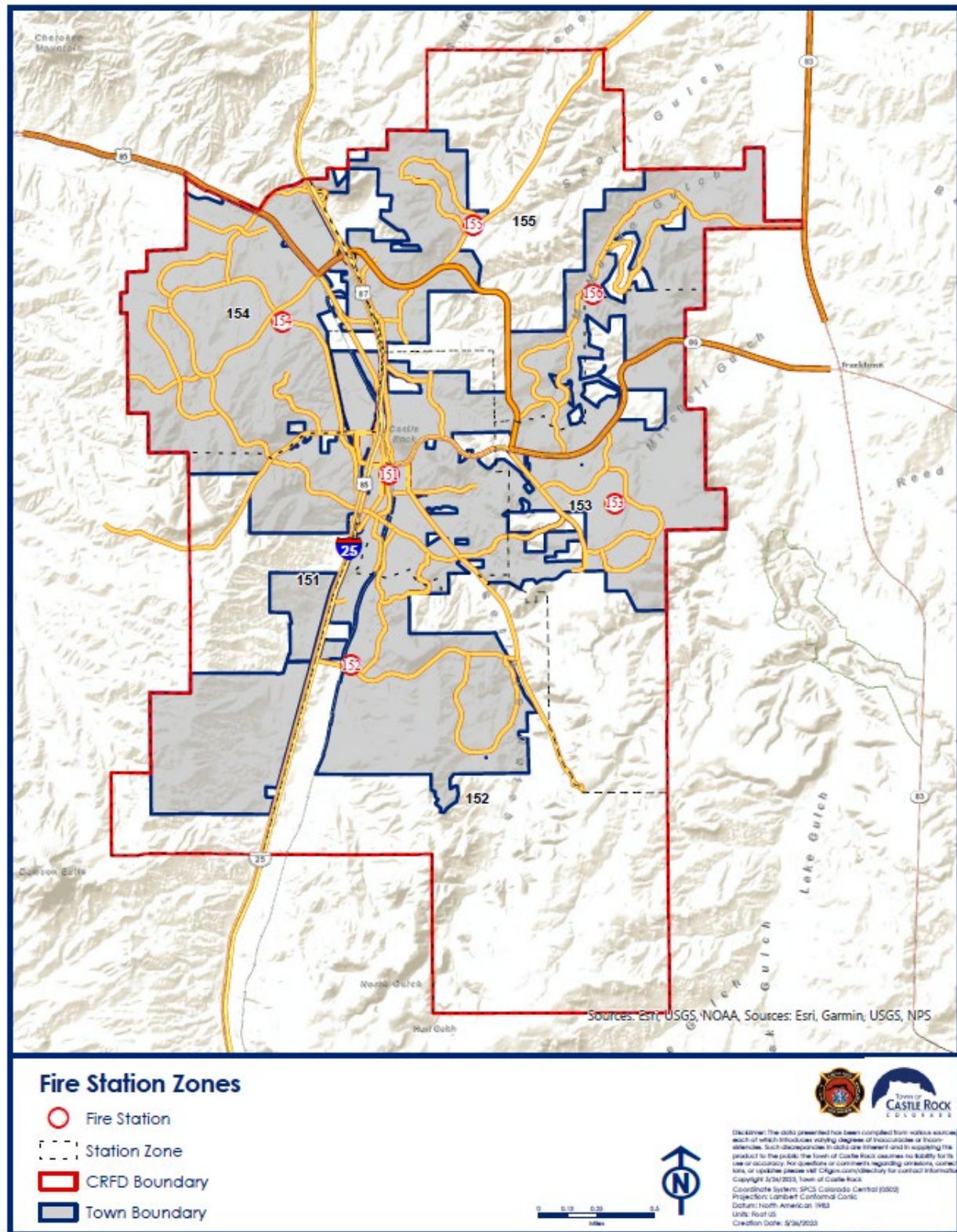
Public Safety Training Facility:

The Public Safety Training Facility (PSTF) is comprised of three facilities; the North Building, consisting of large classroom facilities, restrooms, and storage areas; the South Building with office spaces and garage space/workshop for the Emergency Vehicle Technician (EVT); and the Fire Training Center (FTC), a five-story training tower with class-A burn rooms on the 1st, 2nd and 4th floors. The PSTF South Building is the primary office building for the Training Division (Training Chief, Training Captain, and Safety and Training Officers (STO) and the Logistics Division (Logistics Chief, Logistics and Equipment Support Technician, and EVT). These facilities house the support service unit, a four-wheel drive “gator”, and fleet repair trucks.



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Current Deployment Map 1.0



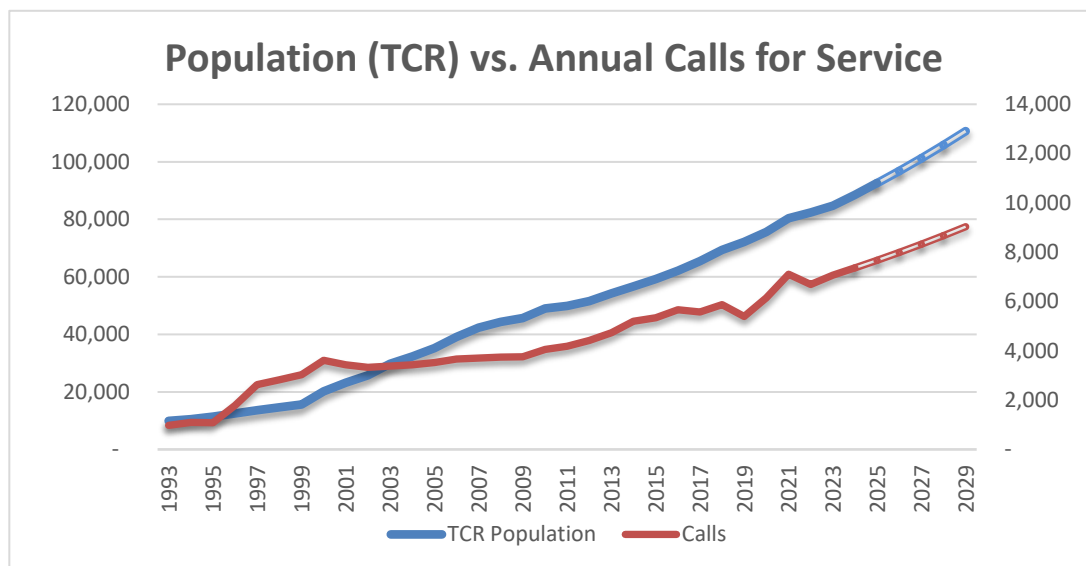
E. Historical Perspective and Summary of System Performance

Community Response History

The last few years proved to be challenging for several reasons. Overall, calls for service have increased, but with a notable drop in 2020 primarily attributed to the COVID-19 pandemic, decreased traffic, and reluctance of people to seek medical attention, or call 911. The 2020 drop affected the 5-year data trends with many trends showing a flat or slight increase over 5-years. The 2021 increase was consistent with the long-term trend seen by CRFD. While the decline in call for service in 2023 continues to influence the overall five-year trend, the increase in call volume shown in 2024 reflects a return to steady growth.

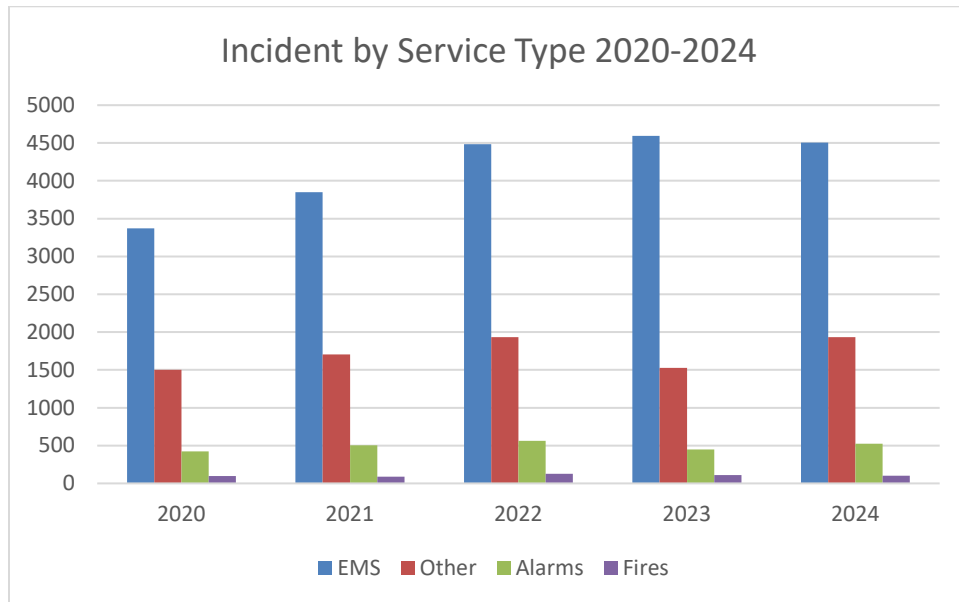
Since 2004, the population of the Town of Castle Rock has nearly tripled; increasing at a rate of 5.9% annually. Since 2004, the call volume has increased by 108% and 3.8% annually. Over the past five years (2020-2024), the call volume has increased by 16.2% and 4.2% annually while the population grew by 17.3% and 4.1% annually. The five-year trends were affected by a decrease in calls for service of 6.0% or 423 incidents in 2023, when compared to 2022, CRFD experienced a 5.7% increase or 382 incidents in 2024. Although the decrease in calls for service in 2023 affected the five-year trend data, the increase in call volume observed in 2024 indicates a steady upward trajectory. This aligns with the Town’s consistently growing population.

Community Response History Chart 1.0

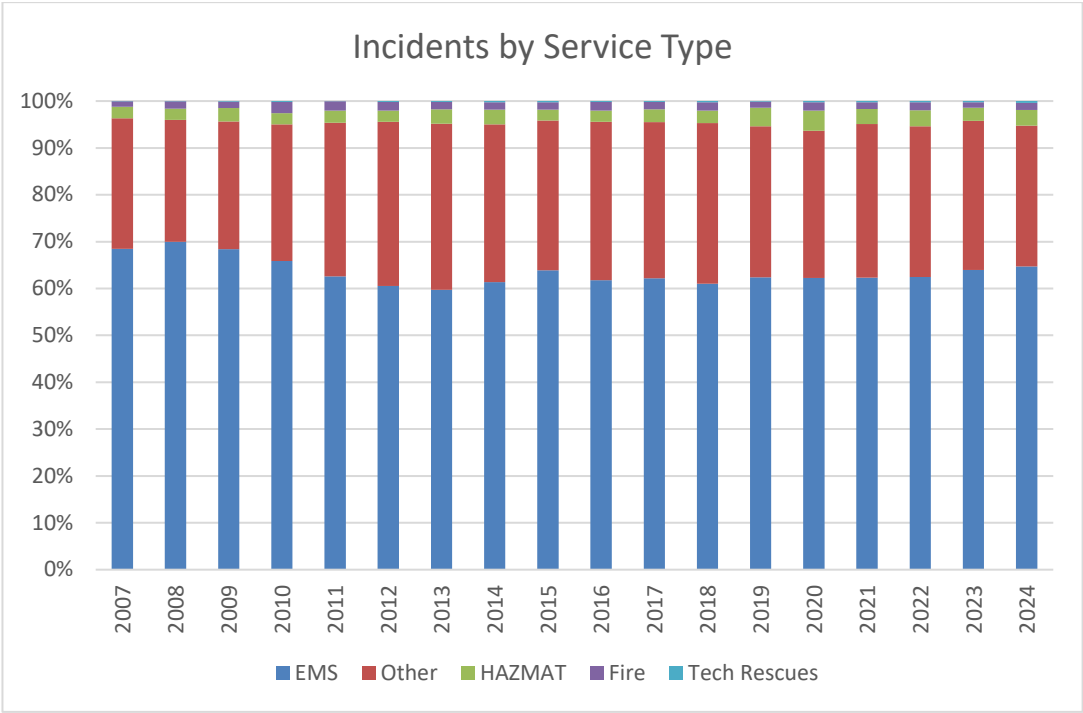


As the department's call volume increases, the distribution of incidents across service types has remained relatively static with EMS calls accounting for approximately 64% of the total call volume in 2024, and 63% for the last ten years (2015-2024). Fires represented 2% of calls in 2024, and 2% for the last ten years (2015-2024). Alarms represented approximately 8% of the calls in 2024 and 8% for the last ten years (2015-2024). Other calls, represented the remaining 27% of the calls in 2024, and approximately 27% for the last ten years (2015-2024).

Community Response History Chart 2.0

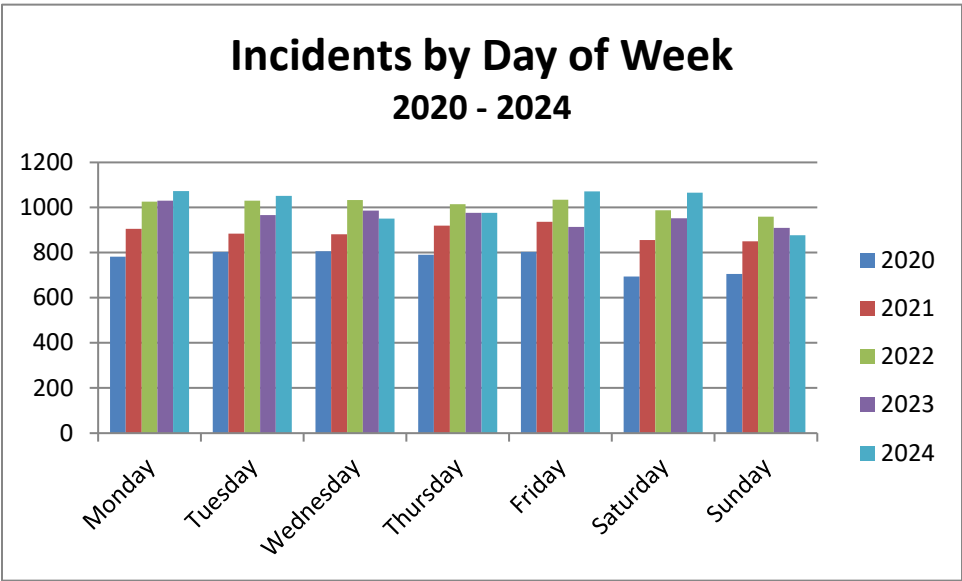


Community Response History Chart 3.0



Call volume is generally evenly spread out during the week with less than a 9% fluctuation between from day to day.

Community Response History Chart 4.0

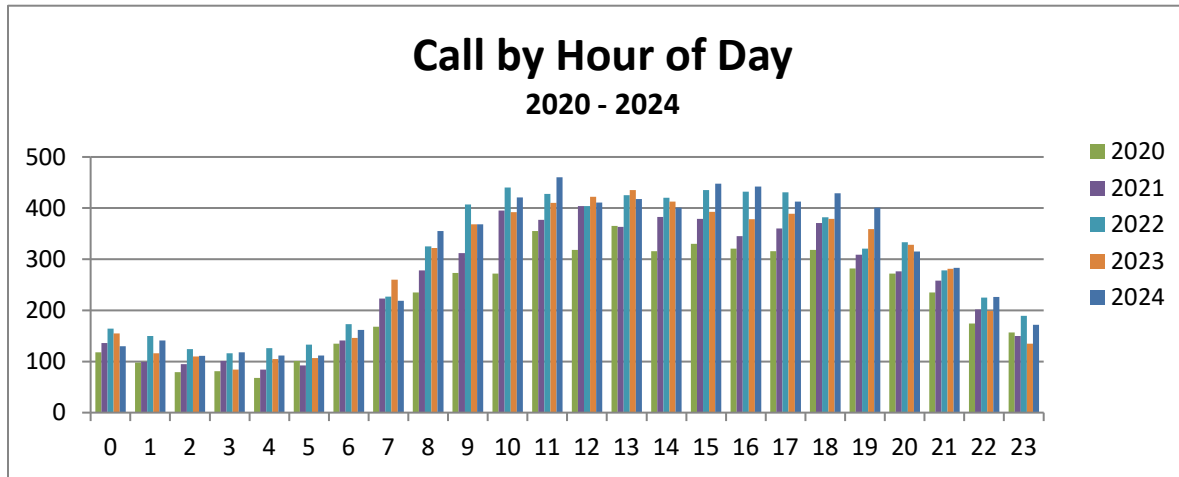


2024 Standards of Cover

As expected, call volume decreases after approximately 2300 hours until 0700 hours on a daily basis.

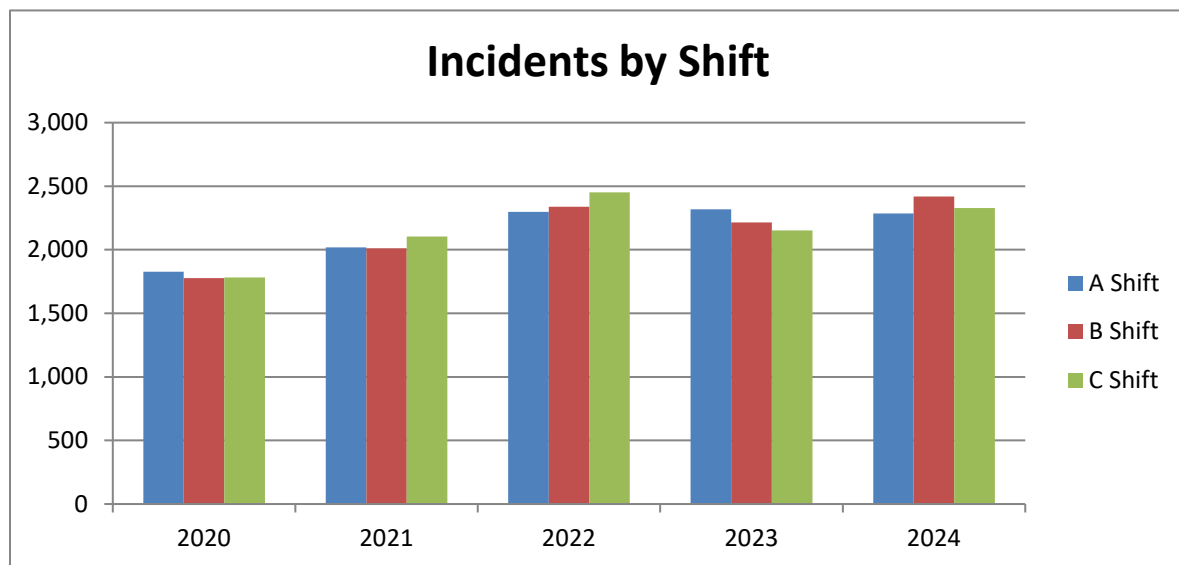
Community Response History Chart 5.0

	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	Totals
2020	118	98	79	81	68	101	135	168	235	273	272	355	318	365	316	330	321	316	318	282	272	235	174	157	5,387
2021	136	99	95	101	84	92	141	223	278	312	395	377	404	363	383	379	345	360	371	309	276	258	202	150	6,133
2022	164	150	124	116	126	133	173	227	325	407	440	428	404	425	420	435	432	431	382	321	333	278	225	189	7,088
2023	155	116	110	84	105	107	146	260	322	368	392	410	422	435	413	393	378	389	379	359	328	281	199	135	6,686
2024	130	141	111	118	112	112	162	219	355	368	421	460	411	418	401	448	442	413	429	401	315	283	226	172	7,068



Call distribution across the three shifts has varied, but there has been no study or determination as to why.

Community Response History Chart 6.0



2024 Standards of Cover

Review of the historical performance includes a review of both the distribution (arrival of the 1st unit) and concentration (arrival of the effective response force).

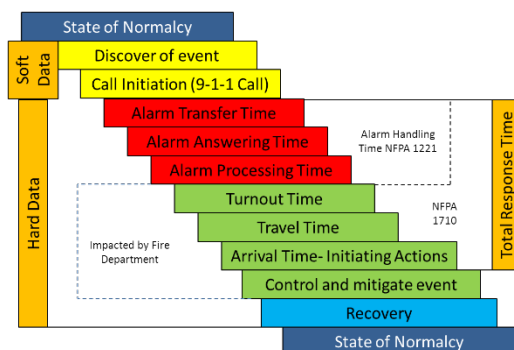
Reviewing distribution data confirmed a number of conclusions from previous versions of the Standards of Cover.

1. As will be seen in the Distribution Factor Response Time tables for the jurisdiction, stations and planning zones, population density has little impact on call processing or turnout time. However, if the incident occurs on a highway, the call processing time is significantly increased.
2. Historically, Station 151 has held the highest call volume. However, in 2024, Station 154 recorded the most calls, largely due to increased development and the addition of several long-term care and assisted living facilities in the area. Station 151 followed closely behind.
3. Planning Zone 6 has experienced ongoing development, with additional growth projected. In 2023, the zone reached 85% of the planning threshold for establishing a dedicated fire station. Continued growth was evident in 2024, with incident volume rising to 240 from 198 in the previous year. In response, the department remains on track with its fiscal and staffing plan to construct and commission Station 156 by mid to late 2026.
4. Planning Zone 9 continues to grow exceeding the 2021 Fire Master Plan call volume tenants for a new station. The long-term performance in this area has been relatively stable, but is continuing to show an increasing negative trend with decreasing compliance to both the 1st arriving unit and effective response force for EMS incidents.

The jurisdiction, as well as each of the five stations and nine planning zones, are described in detail in the Distribution Factors section of this document.

Composition of Total Response Time

As part of the distribution analysis, all emergent calls were evaluated to determine the total response times based on population density. CRFD defines total response time as the time from when the customer's call is received by the public safety answering point (PSAP) until the first unit arrives on scene. There are three components to the total response time; call processing, turnout, and travel, which are defined below.



- Call processing / alarm handling time: time to answer the call, process the call and dispatch appropriate apparatus
- Turnout time: time from when the crews are notified of the call until the apparatus is moving.
- Travel time: time from when the apparatus starts moving until it arrives on scene.

These components are then filtered by the five station response areas, then the nine planning zones. All times reported within the distribution study are reported at the 90th percentile, or performance 90 percent of the time. Should call volume be less than 10 in any given area, a maximum time or 100th percentile is reported.

Data Analysis and Statistical Limits

For the purpose of the Distribution Factors analysis, CRFD has established the following thresholds for statistical outliers. Any response time with a zero (0:00) time value is assumed to be a data error. This assumption is based on the premise that a zero time is the result of a data entry error. While there are a couple scenarios that could result in a zero-time value, i.e., walk-in medical at the station or crews arriving at a scene prior to the incident being received or processed by the dispatch center (for example, flagged down by a motorist or happening upon a motor vehicle accident), these are rare and would have limited effect on the overall analysis. Any response that exceeds the upper limit is assumed to be a data error. This assumption is based on the premise that the upper limit should include all normal responses. All raw data reports run in support of this distribution analysis include a review of lower and upper limit exclusions. If data exclusion exceeds 10% of the total data, a review of the excluded data must be conducted to determine if there has been a shift in system performance.

	Lower limit	Upper limit
Call Processing	0:00	5:00
Turnout	0:00	5:00
Travel	0:00	15:00
Total Response Time	0:00	20:00

For the purpose of the Concentration Factors analysis, CRFD has established the following thresholds for statistical outliers. Any response time with a zero (0:00) time value is assumed to be a data error. This assumption is based on the premise that a zero time is the result of a data entry error. While there are a couple scenarios that could result in a zero-time values (i.e., walk-in medical at the station or crews arriving at a scene prior to it being receive or processed by the dispatch center), these are rare and would have limited effect on the overall analysis. Any response that exceeds the upper limit is assumed to be a data error. This assumption is based on the premise that the upper limit should include all normal responses. For all effective response force studies, other than EMS, all extended response time are individually verified to ensure data validity. All raw data reports run in support of this distribution analysis include a review of lower and upper limit exclusion.

	Lower limit	Upper limit
ERF Travel	0:00	25:00
ERF Total Response Time	0:00	30:00

All analysis is limited to emergent responses within the CRFD jurisdiction. All incidents reviewed must be emergent responses for both the initial arriving apparatus (distribution) and all units required by the critical task analysis (CTA). If an incident is within another

agency district and CRFD provided aid, it is not included in CRFD's incident analysis (distribution or concentration).

Distribution Factors

For the purpose of this document, Distribution shall be defined as a geographic area. These areas are calculated at a jurisdictional, station response area (current deployment) and nine theoretical station planning zones (PZ). Evaluating the current distribution model provides historical baselines for performance. Evaluating the smaller PZs provides greater resolution on local performance and trends within a station's first due area. The primary distribution factor is the arrival of the 1st due apparatus. Other distribution factors that were evaluated in conjunction with call volume were:

- Simultaneous call volume
- Response time
- 1st Due compliance (based on population density)

The department consists of five stations staffing three type-II engines (minimum three-person staffing each), two quints (minimum three-person staffing each), three medic units (two-person staffing), one safety and training officer, and one battalion chief. When examining distribution, the primary means of evaluation is the arrival of the first unit on scene. It is the arrival of the first unit that allows the company officer to "size-up", or determine the scope and complexity of the incident, and either request additional resources or return units to service. In addition to the primary apparatus, all stations cross-staff a brush truck. Station 152 cross staffs the tracked rescue vehicle and the water rescue 152. Station 153 also cross-staffs the department's hazardous materials (HAZMAT) truck that is a regional asset. Station 155 cross-staffs the department's technical rescue squad, collapse truck, and a regional air/light trailer.

	Daily Staffing (<i>minimum</i>)					
	Suppression Apparatus	Medic	Battalion Chief	Safety	Cross-Staffed Units	Daily Staffing
Station 151	Quint 151 4 (3)	Medic 151 2 (2)	BA151 1 (1)	N/A	Brush 151 (Type III)	7 (6)
Station 152	Engine 152 4 (3)	N/A	N/A	STO152 1 (1)	Brush 152 (Type VI) Water Rescue 152 Tracked Rescue Vehicle	5 (4)
Station 153	Engine 153 4 (3)	Medic 153 2 (2)	N/A	N/A	Brush 153 (Type VI) HAZMAT 153	6 (5)
Station 154	Engine 154 4 (3)	Medic 154 2 (2)	N/A	N/A	Brush 154 (Type VI)	6 (5)
Station 155	Quint 155 4 (3)	N/A	N/A	N/A	Brush 155 (Type III) Squad 155 Collapse Trailer Air/Light Trailer	4 (3)
	20 (15)	6 (6)	1 (1)	1 (1)	N/A	28 (23)

2024 Standards of Cover

The department added the response category of Interstate in the distribution study. This was done in an attempt to assess what impact the interstate has on call volume and response times even though it does not have a static population like the fire management zones. Distribution Factors Table 1.0 provides a breakdown of area center lane miles, population and population density by station and planning zone.

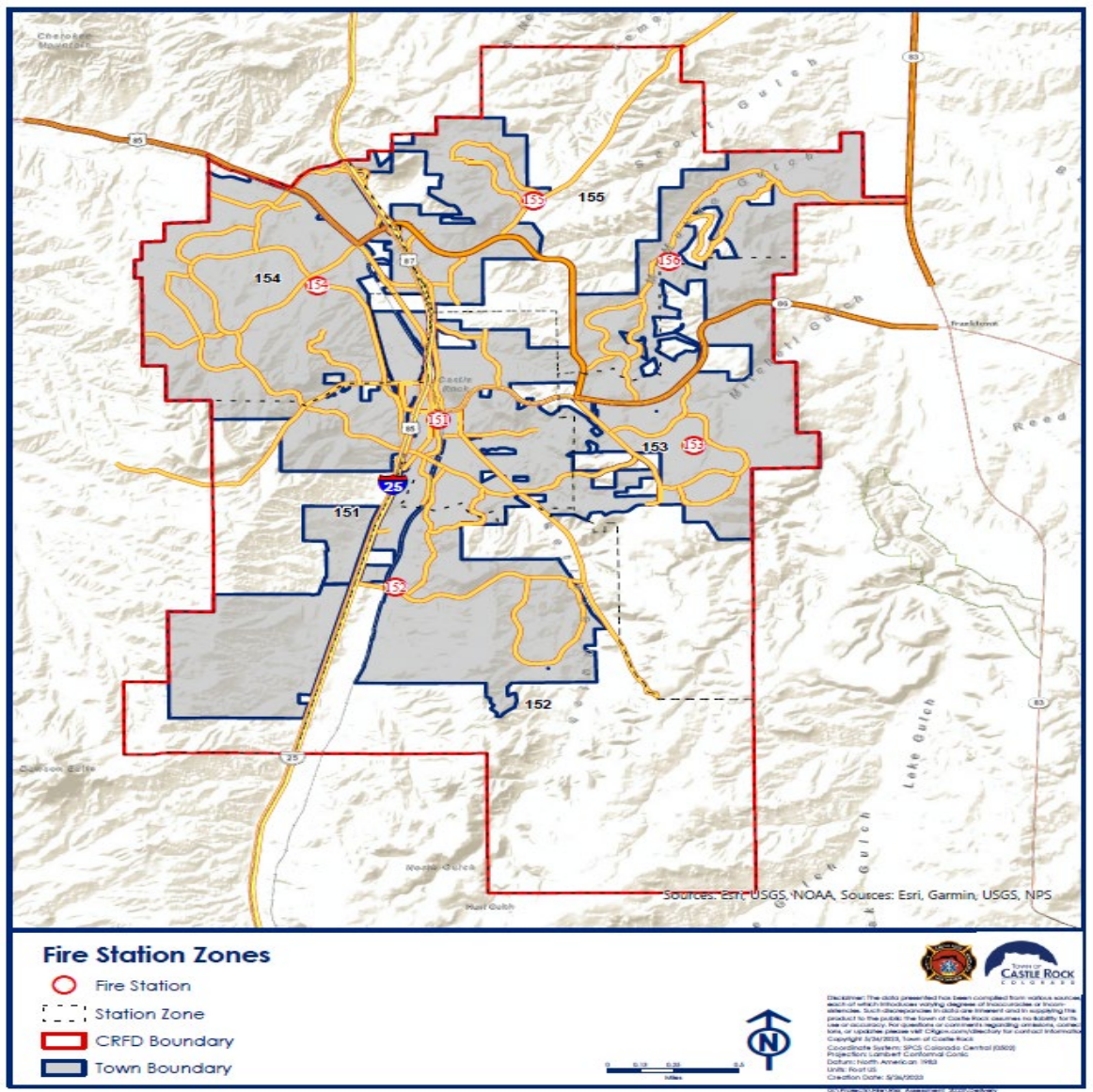
Distribution Factors Table 1.0

Fire Station	Square Miles		centerline Miles		Population ²			
151	15.06	22.75%	132.58	23.14%	14,191	16.70%	942/mile ²	Rural
152	17.88	27.0%	118.61	20.71%	11,624	13.68%	650/mile ²	Rural
153	10.78	16.26%	86.06	15.02%	15,866	18.67%	1,474/mile ²	Urban
154	7.98	12.06%	133.0	23.22%	27,906	32.83%	3,496/mile ²	Urban
155	14.52	21.93%	102.59	17.91%	15,414	18.13%	1,062/mile ²	Urban
CRFD Total	66.2	100%	572.82	100%	85,001	100%	1,525/mile²	Urban

Planning Zone	Square Miles		Centerline Miles		Population			
PZ1	6.06	9.15%	79.35	13.85%	10,867	12.78%	1,794/mile ²	Urban
PZ2	0.89	1.34%	7.19	1.26%	1,725	2.03%	1,946/mile ²	Urban
PZ3	9.17	13.85%	81.78	14.28%	15,241	19.73%	1,629/mile ²	Urban
PZ4	5.95	8.98%	105.81	18.47%	20,726	24.38%	3,662/mile ²	Urban
PZ5	9.03	13.64%	67.49	11.96%	8,288	9.75%	918/mile ²	Rural
PZ6	6.90	10.43%	41.11	7.18%	7,751	9.12%	1,123/mile ²	Urban
PZ7	17.80	26.89%	112.40	19.62%	11,624	13.68%	653/mile ²	Rural
PZ8	5.33	8.04%	15.76	2.75%	187	0.22%	35/mile ²	Rural
PZ9	4.61	6.97%	38.41	6.88%	8,592	10.11%	1,863/mile ²	Urban
Interstate	0.47	0.72%	21.52	3.76%	N/A	N/A	N/A	N/A

² Population estimates based on 2023 American Community Survey data not Town of Castle Rock Development Services population estimates

Distribution Factors Map 1.0

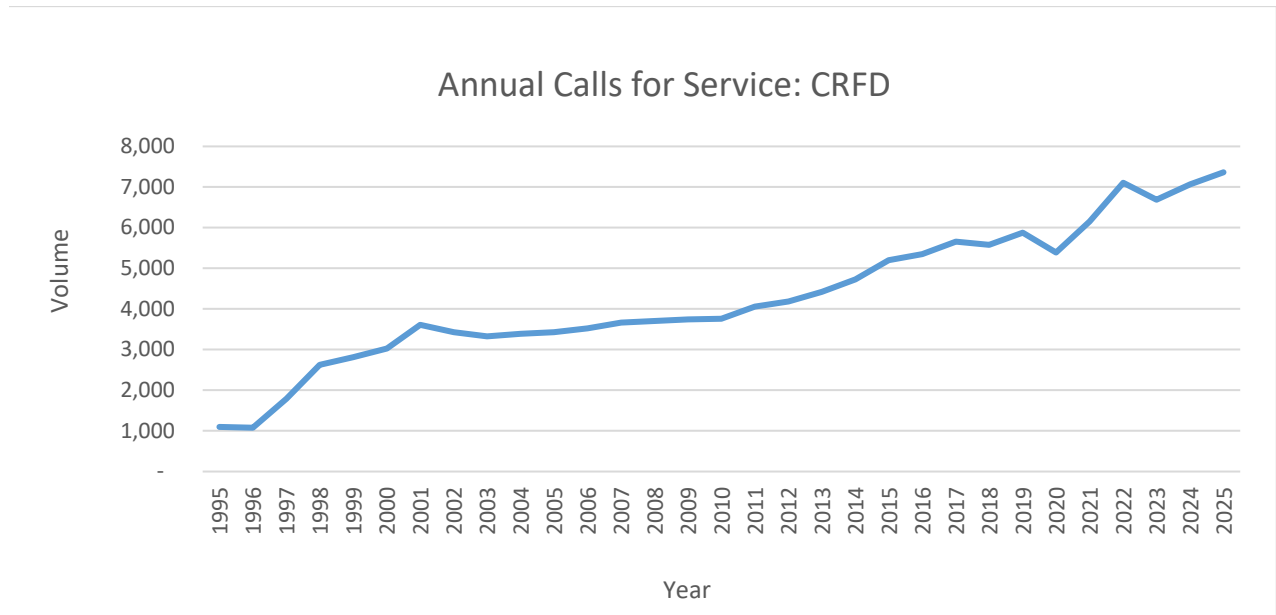


The Distribution Factors Map 1.0 displays the five station areas and the nine station planning zones. The grey shaded areas within each planning zone represent areas within the Town of Castle Rock, while the unshaded areas are unincorporated Douglas County and represent the Castle Rock Fire Protection District (CRFPD).

Castle Rock Fire and Rescue Department

Castle Rock Fire and Rescue Department covers 66 square miles and a total population of roughly 88,400 residents, based on the Town of Castle Rock estimates. The Town of Castle Rock represents 34 square miles and approximately 88,000 residents. The Castle Rock Fire Protection District encompasses the remaining 32 square miles and 3,600 residents. The jurisdiction has a median home value of \$422,100 and median household income of \$109,700.

Distribution Factors Chart 1.0 CRFD Incident Volume by Year:



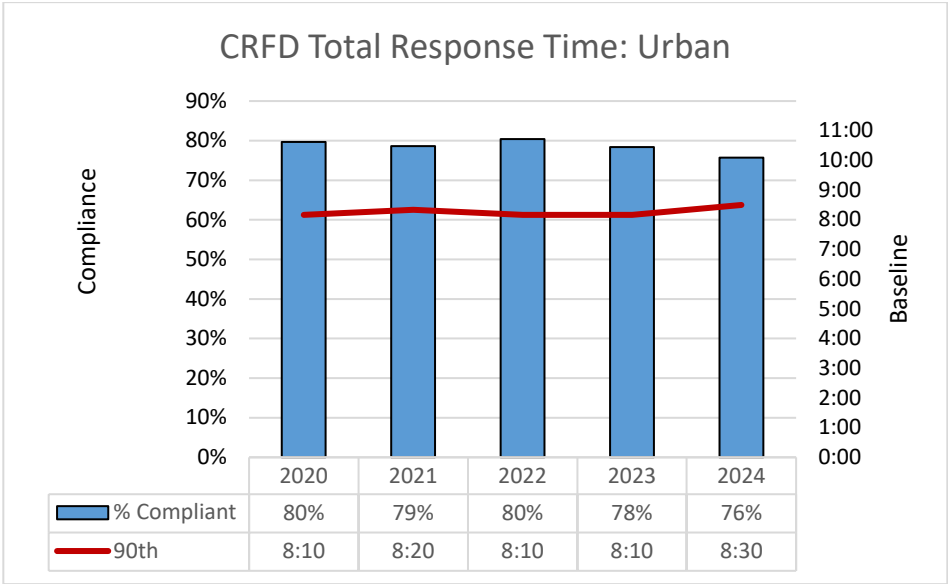
Distribution Factors Table 2.0: CRFD Baseline Performance

CRFD: 1st Due Baseline Performance		2020 - 2024	2024	2023	2022	2021	2020	2024 Benchmark
Alarm Handling		1:43	1:34	1:37	1:35	1:36	1:40	1:00
		n= 21073	n= 5573	n= 4354	n= 4415	n= 3581	n= 3150	
Turnout Time		1:54	1:50	1:42	1:45	1:44	1:47	1:30
		n= 20315	n= 5324	n= 4120	n= 4372	n= 3420	n= 3079	
Travel Time 1st Unit	Urban	6:09	6:59	6:20	5:50	5:50	5:50	4:40
		n= 16639	n= 5213	n= 3227	n= 3155	n= 2628	n= 2416	
	Rural	7:03	6:45	6:20	7:30	7:10	7:30	5:50
		n= 4542	n= 1163	n= 827	n= 1111	n= 799	n= 642	
	Interstate	7:31	8:29	7:40	7:40	6:40	7:10	6:40
		n= 829	n= 249	n= 179	n= 173	n= 121	n= 107	
Total Response Time 1st Unit	Urban	9:25	9:39	8:30	8:10	8:10	8:30	7:10
		n= 16778	n= 5213	n= 3312	n= 3168	n= 2667	n= 2418	
	Rural	9:21	9:16	8:30	9:40	9:30	9:50	8:20
		n= 4574	n= 1139	n= 858	n= 1122	n= 812	n= 643	
	Interstate	10:25	11:37	11:10	10:10	9:30	9:40	9:10
		n= 784	n= 228	n= 195	n= 127	n= 127	n= 107	

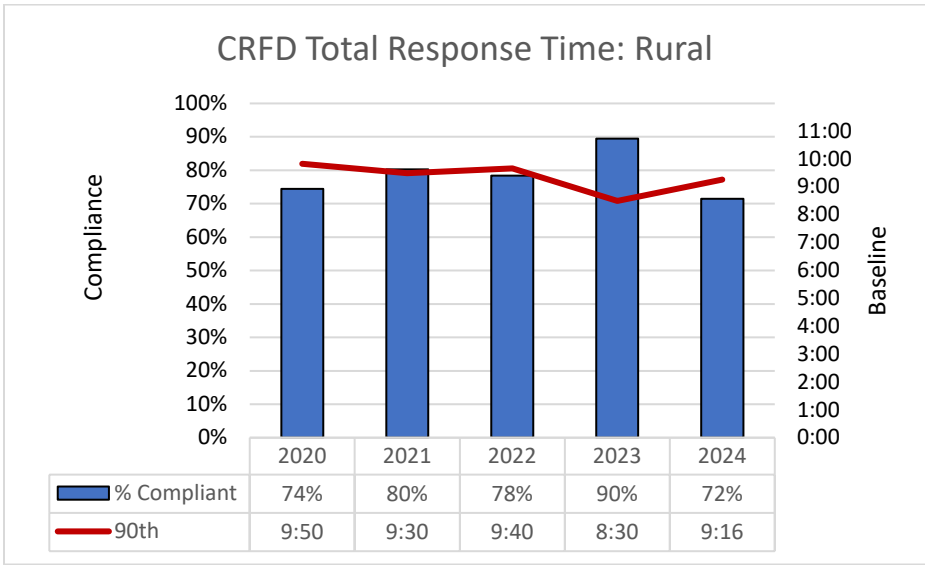
Distribution Factors Table 2.1 Simultaneous Call Volume: CRFD (all incidents)

1-Year Delta	51%	Simultaneous Calls				
5-Year Delta	37%	2020	2021	2022	2023	2024
CRFD		28%	31%	35%	36%	51%
		1866	1519	1914	2429	3641

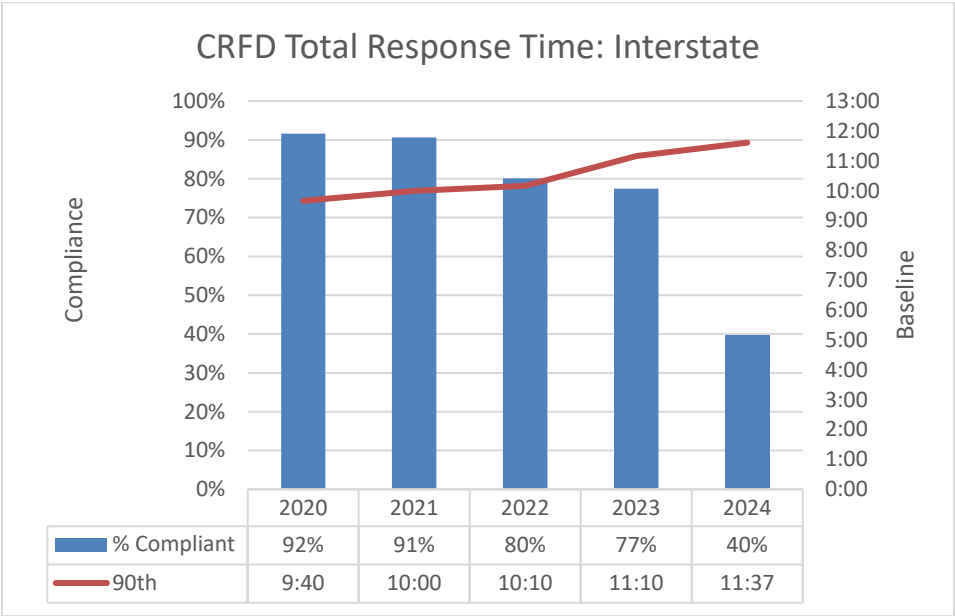
Distribution Factors Chart 1.1: CRFD 1st Due Urban Compliance



Distribution Factors Chart 1.2: CRFD 1st Due Rural Compliance



Distribution Factors Chart 1.3: CRFD 1st Due Interstate Compliance



CRFD Summary:

In 2017, the department changed its compliance reporting methodology from adjusting benchmarks annually based on the previous year's 85th percentile to a benchmark based on the 80th percentile. This was done to avoid confusion of reporting to moving targets, the ability to track progress towards a static goal, and establish a goal based on actual department performance.

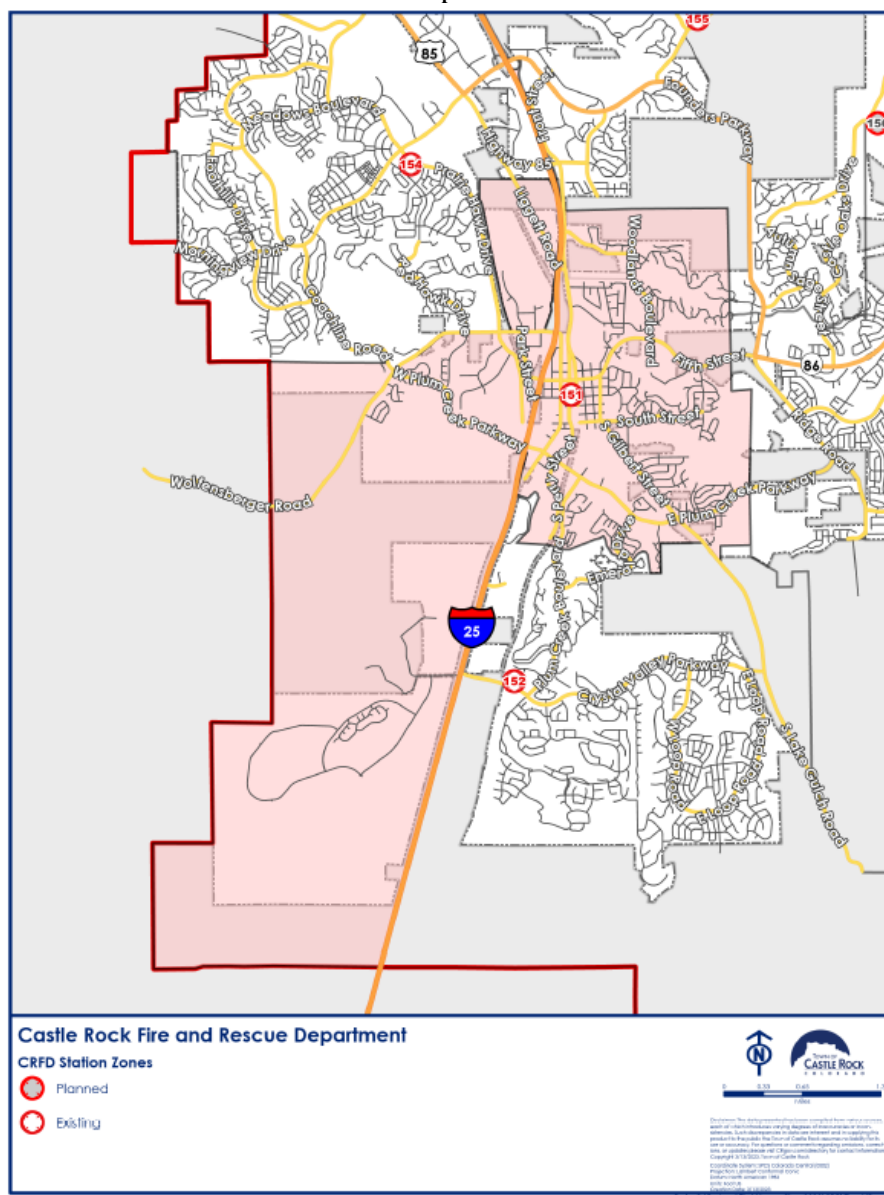
Since 2020, total calls for service have increased by 31%, rising from 5,392 to 7,068 in 2024. This growth follows an 8.2% decline in 2020 compared to 2019, largely due to the impacts of the COVID-19 pandemic—a trend consistent with regional and national patterns. Between 2020 and 2024, the breakdown of service calls was as follows: 64% Emergency Medical Services (EMS), 32.1% classified as "Other," 3.3% hazardous materials (HAZMAT), 1.5% structure fires, 0.5% wildland fires, and 0.4% technical rescues.

Between 2020 and 2024, simultaneous calls accounted for between 28% and 51% of total incidents, or an average of 33% of all incidents. In 2024, the department recorded the highest number of simultaneous incidents to date. However, 2024 experienced a more substantial rise, with simultaneous calls increasing by approximately 51.5%, from 2,429 incidents in 2023 to 3,641 in 2024. This sharp increase is primarily attributed to the unavailability of medic units within their designated response areas.

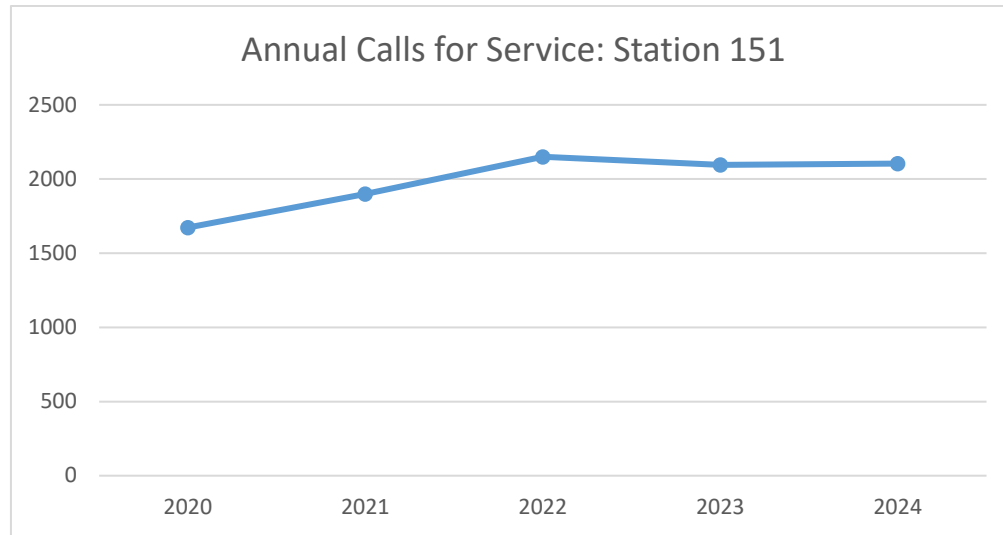
The department's total response time for the first arriving apparatus remained relatively consistent; however, compliance with adopted response time benchmarks declined. In urban areas, compliance dropped from 76% to 67%, while rural areas saw a decrease from 89% to 72%. In 2024, travel times to highway incidents increased, with performance against the adopted benchmark falling to 40%. The average response time for the first arriving unit on highway incidents was 11 minutes and 37 seconds. This delay correlates with ongoing traffic construction on the south end of Castle Rock, specifically related to the new Crystal Valley Interchange project.

Station 151 is located in the historic downtown area of Castle Rock with two access points to Interstate I-25 (exits 181, 182). Station 151's district is the third largest within the jurisdiction at 15.06 square miles (22.75%), having approximately 133 centerline miles and an overall population of roughly 14,191 (16.70%) residents. Station 151 maintains primary response coverage for PZ1, PZ2, PZ8, and portions of PZ9. Station 151 has an estimated 5,666 homes with a median home value is \$430,752 and an average household income of \$73,634. Station 151 has an estimated 388 (6.8%) households below the national poverty level, 1,252 (22.1%) households with at least one person with a disability, and roughly 1,318 (9.9%) people who report not having medical insurance. Table 4.0 shows the time analysis for Station 151 and is also displayed in Charts 3.1, 3.2, and 3.3.

Distribution Factors Map 2.0: Station District 151



Distribution Factors Chart 3.0: Station 151 Incident Volume by Year



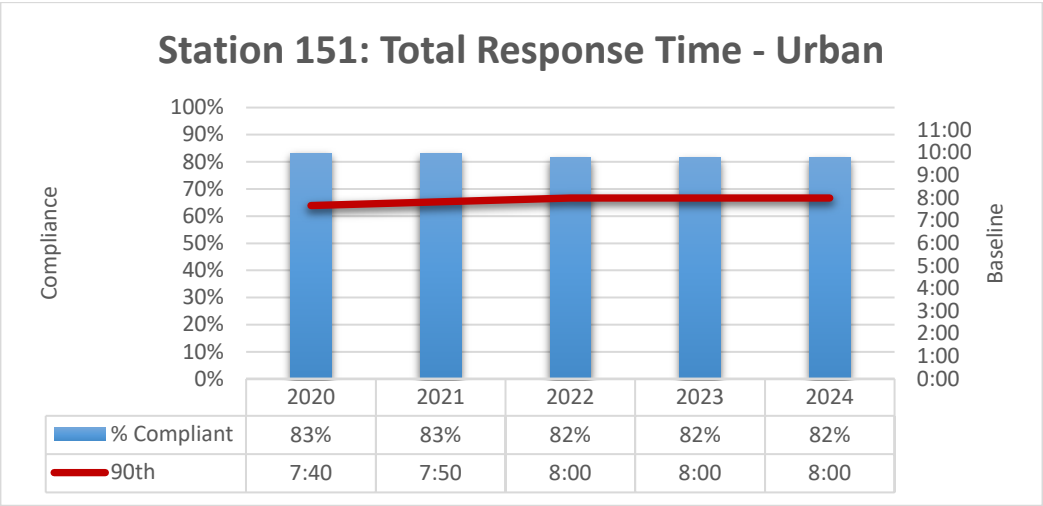
Distribution Factors Table 4.0: Station 151 Baseline Performance

Station 151: 1st Due Baseline Performance		2020 - 2024	2024	2023	2022	2021	2020	2024 Benchmark
Alarm Handling		1:42	1:17	1:44	1:40	1:47	1:44	1:00
		n= 5961	n= 2103	n= 1357	n= 1347	n= 1135	n= 974	
Turnout Time		1:46	1:17	1:43	1:45	1:47	1:51	1:30
		n= 5797	n= 1527	n= 1278	n= 1342	n= 1083	n= 957	
Travel Time 1st Unit	Urban	5:30	5:30	5:30	5:40	5:40	5:30	4:40
		n= 4328	n= 947	n= 947	n= 961	n= 835	n= 745	
	Rural	5:40	5:40	5:40	6:00	5:30	5:40	5:50
		n= 1168	n= 278	n= 278	n= 286	n= 211	n= 175	
	Interstate	7:00	6:20	6:20	7:00	6:10	8:50	6:40
		n= 444	n= 104	n= 104	n= 107	n= 85	n= 60	
Total Response Time 1st Unit	Urban	7:50	7:50	7:50	8:00	8:00	7:50	7:10
		n= 4365	n= 966	n= 966	n= 964	n= 849	n= 744	
	Rural	7:50	7:50	7:50	8:30	8:10	8:30	8:20
		n= 1182	n= 289	n= 289	n= 289	n= 211	n= 174	
	Interstate	10:00	9:40	9:40	10:00	8:50	9:40	9:10
		n= 457	n= 109	n= 109	n= 110	n= 88	n= 60	

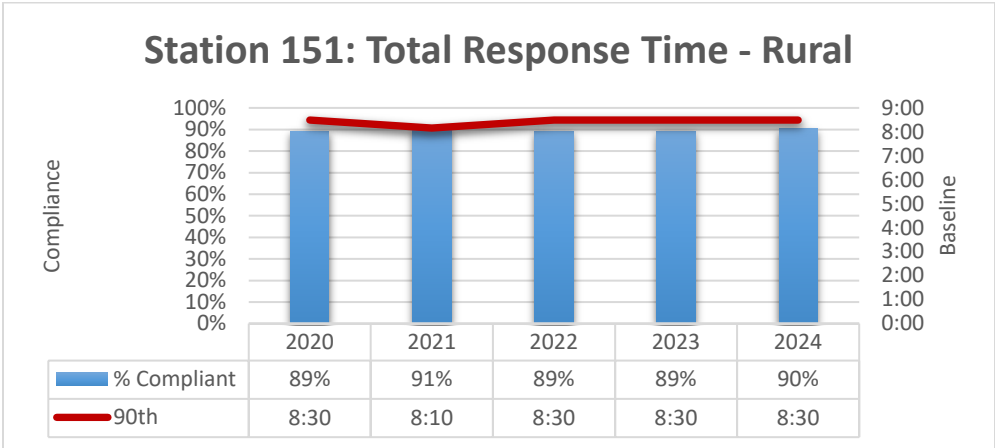
Distribution Factors Table 4.1: Station 151 Simultaneous Call Volume

1-Year Delta	6%	Simultaneous Calls				
5-Year Delta	33%	2020	2021	2022	2023	2024
151		8%	12%	13%	14%	15%
		137	220	279	296	304

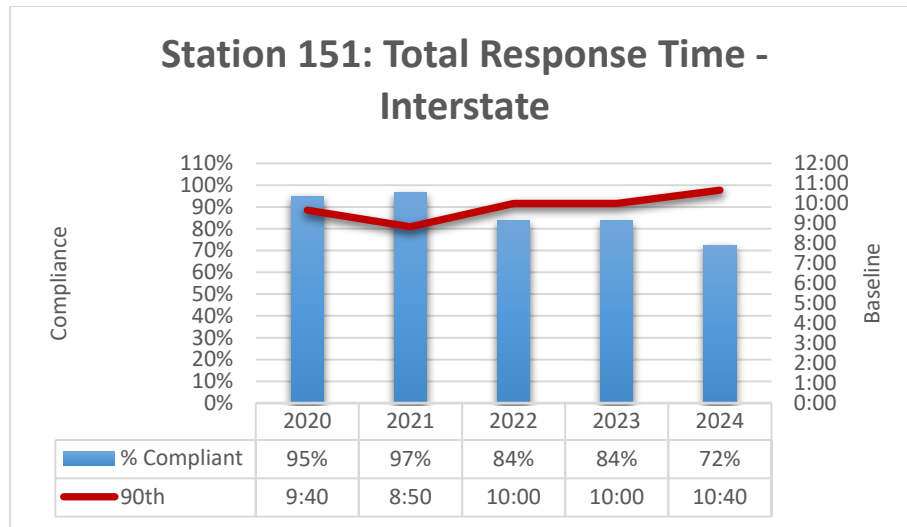
Distribution Factors Chart 3.1: Station 151 1st Due Urban Compliance



Distribution Factors Chart 3.2: Station 151 1st Due Rural Compliance



Distribution Factors Chart 3.3: Station 151 1st Due Rural Compliance



Station 151 Summary:

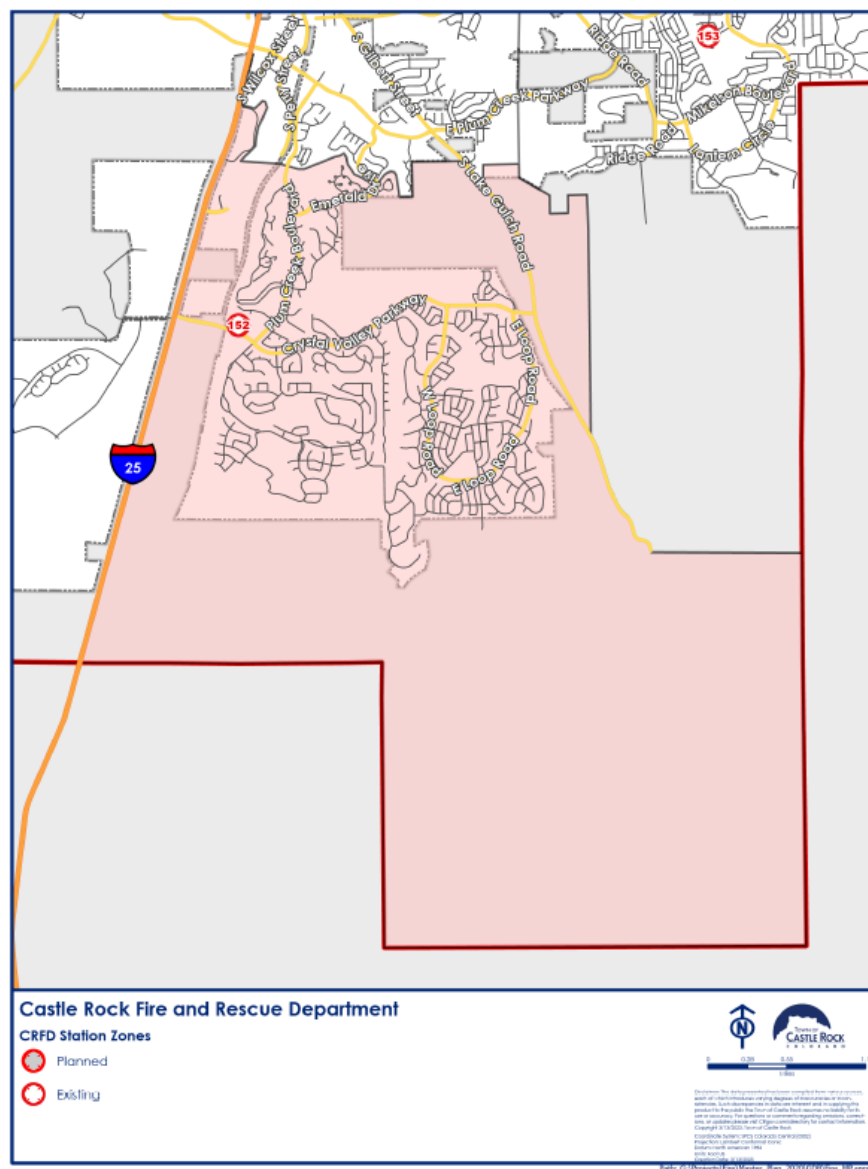
Between 2020 and 2024, Station 151 experienced a 33% increase in total call volume. In 2024, approximately 15% of those calls occurred concurrently with another call within Station 151's response area. Urban area response compliance remained relatively stable over this period, ranging from 75.41% to 73.92%, with a compliance rate of 73.92% in 2024, based on adopted benchmarks. In rural areas, compliance ranged from 90.5% to 73.87%, with a high of 90.45% recorded in 2024. Response time compliance along the I-25 corridor has shown greater variability, ranging from 96.6% to 72.44%, with the latter being the rate for 2024. The greater fluctuations in rural and interstate compliance rates are largely attributed to a smaller sample size compared to urban areas.

The department has recognized the performance gap in the southwestern portion of Station 151's jurisdiction, specifically PZ8. However, given the limited call volume (about 10 calls annually) and low population (301 residents), there are no plans for a dedicated station in this area. The department will continue to closely monitor potential changes in the development, zoning, and access to PZ8, and will plan accordingly for any growth.

Station 152

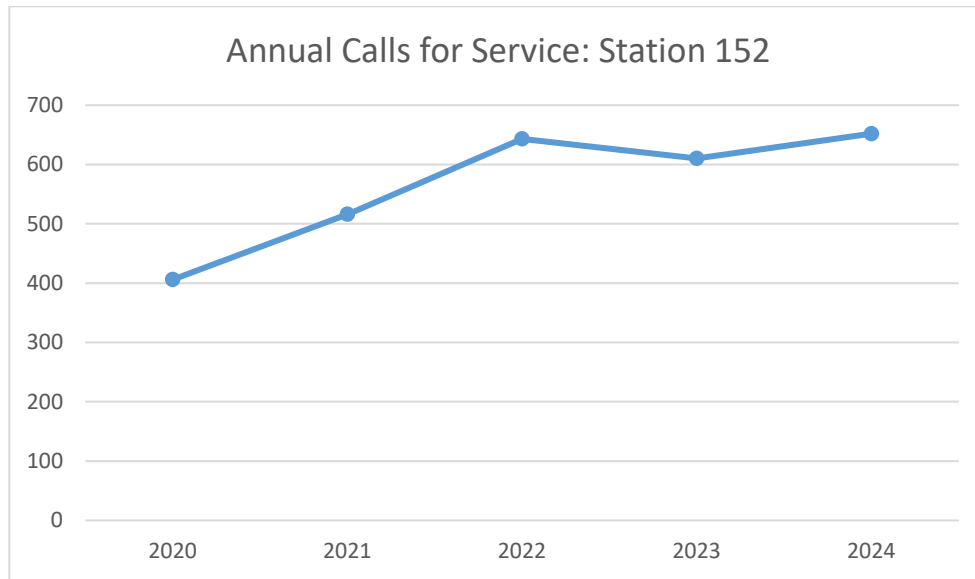
Station 152 is located in the south portion of the jurisdiction. Station 152 has the largest of CRFD's station districts at 17.88 square miles (27.0%), having approximately 119 centerline miles, and an overall population of roughly 11,624 (13.68%) residents. Station 152 maintains primary response coverage for PZ7 and northbound I-25 from exit 174 to exit 181. Station 152 has an estimated 2,542 homes with a median home value is \$610,048 and an average household income of \$148,813. Station 152 has an estimated 133 (5.2%) households below the national poverty level, 526 (20.7%) households with at least one person with a disability, and roughly 79 (1.1%) people who report not having medical insurance. Table 5.0 shows the time analysis for Station 152 and is also displayed in Charts 4.1, 4.2, and 4.3.

Distribution Factors Map 3.0 Station District 152



2024 Standards of Cover

Distribution Factors Chart 4.0: Station 152 Incident Volume by Year

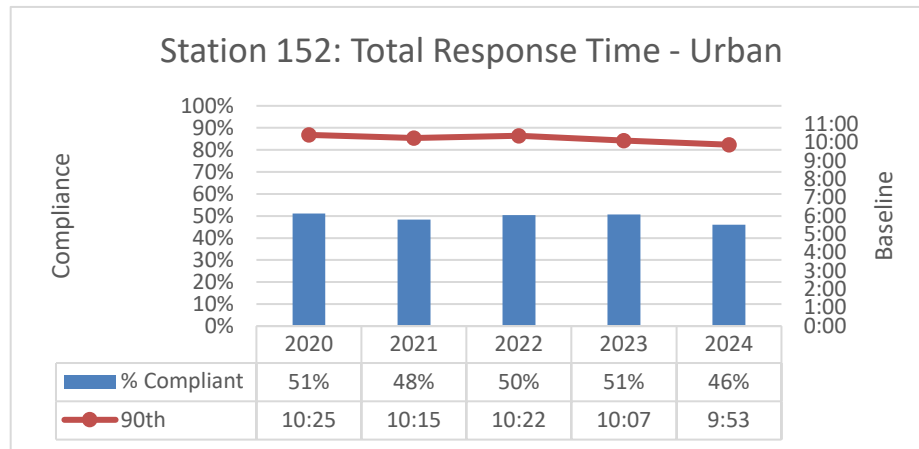
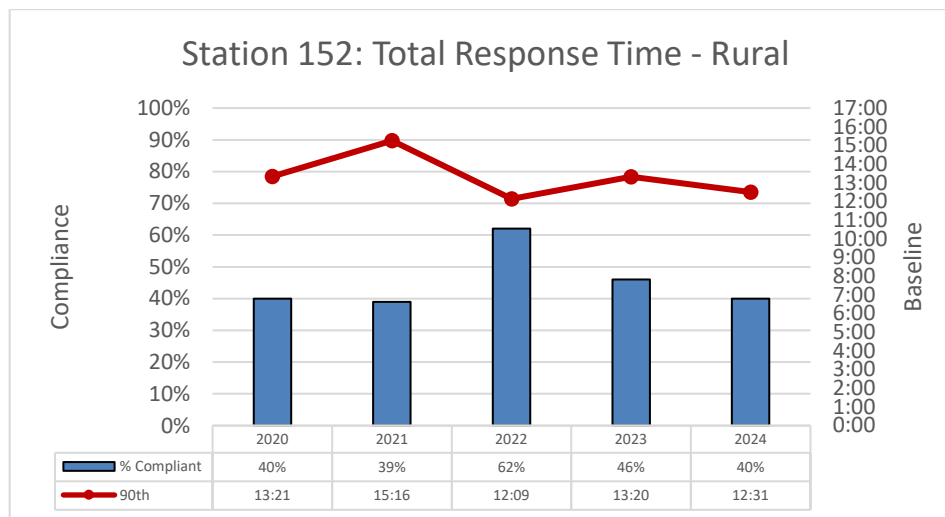
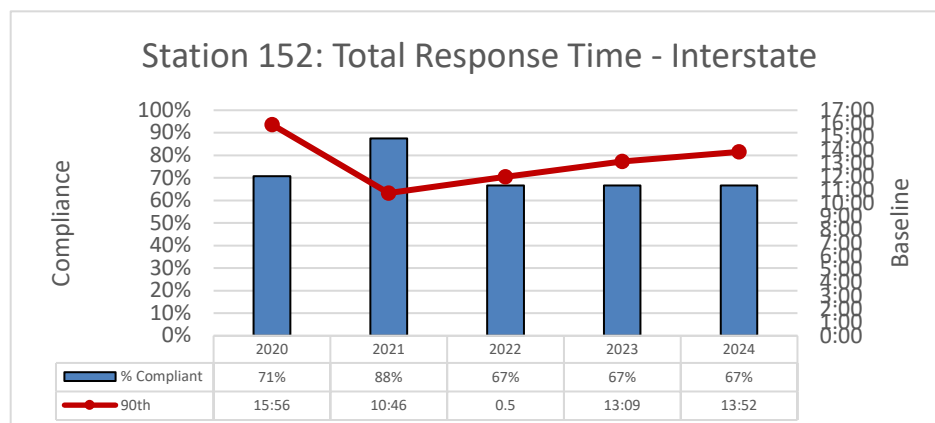


Distribution Factors Table 5.0: Station 152 Baseline Performance

Station 152: 1st Due Baseline Performance		2020 - 2024	2024	2023	2022	2021	2020	2023 Benchmark
Alarm Handling		1:40	1:31	1:11	1:50	1:40	1:45	1:00
		n= 2281	n= 309	n= 396	n= 294	n= 245	n= 272	
Turnout Time		1:45	1:49	1:39	1:45	1:36	1:48	1:30
		n= 2281	n= 401	n= 397	n= 289	n= 240	n= 277	
Travel Time 1st Unit	Urban	6:40	7:27	7:38	7:55	7:33	8:04	4:40
		n= 813	n= 541	n= 523	n= 547	n= 425	n= 320	
	Rural	10:30	9:59	11:31	9:30	10:37	10:33	5:50
		n= 331	n= 62	n= 60	n= 88	n= 70	n= 48	
	Interstate	9:30	12:31	13:20	12:09	15:16	13:21	6:40
		n= 309	n= 60	n= 55	n= 84	n= 65	n= 45	
Total Response Time 1st Unit	Urban	8:50	9:53	10:07	10:22	10:14	10:25	7:10
		n= 841	n= 541	n= 523	n= 547	n= 425	n= 330	
	Rural	11:10	12:31	13:21	12:09	15:17	13:21	8:20
		n= 331	n= 62	n= 60	n= 88	n= 70	n= 48	
	Interstate	12:00	12:31	13:20	12:09	15:16	13:21	9:10
		n= 309	n= 60	n= 55	n= 84	n= 65	n= 45	

Distribution Factors Table 5.1: Station 152 Simultaneous Call Volume

1-Year Delta	70%	Simultaneous Calls				
5-Year Delta	143%	2020	2021	2022	2023	2024
152		3%	3%	5%	3%	5%
		14	13	30	20	34

Distribution Factors Chart 4.1: Station 152 1st Due Urban ComplianceDistribution Factors Chart 4.2: Station 152 1st Due Rural ComplianceDistribution Factors Chart 4.3: Station 152 1st Due Interstate Compliance

Station 152 Summary:

Station 152 was placed into service in August 2018. Since then, total response times for the first-arriving suppression apparatus in designated urban areas—specifically Fire Management Zones (FMZ) 15740 and 15136S—have improved significantly, decreasing from an average of 12 minutes and 10 seconds to 7 minutes and 26 seconds in 2024.

In rural areas, response times have remained relatively steady, primarily due to longer travel distances and a lower volume of service calls. Notably, there was an improvement in rural response times in 2022. However, the low call volume and potential reporting impacts from the COVID-19 pandemic may have influenced those figures.

From 2020 to 2024, Engine 152 was not the first arriving unit in approximately 31% of calls. In these instances, the average response time was 9 minutes and 53 seconds. In contrast, when Engine 152 was the first to arrive, the average response time in 2024 was 7 minutes and 26 seconds—a difference of 2 minutes and 27 seconds.

Urban area compliance with adopted benchmarks has ranged from 41% to 51%, with a station reliability rate of 89.11% in 2024. A major contributor to the reduced compliance rate towards set benchmarks was the significant residential growth in FMZ 15740, which led to the zone being reclassified from rural to urban and more than doubling the number of urban responses between 2020 and 2024.

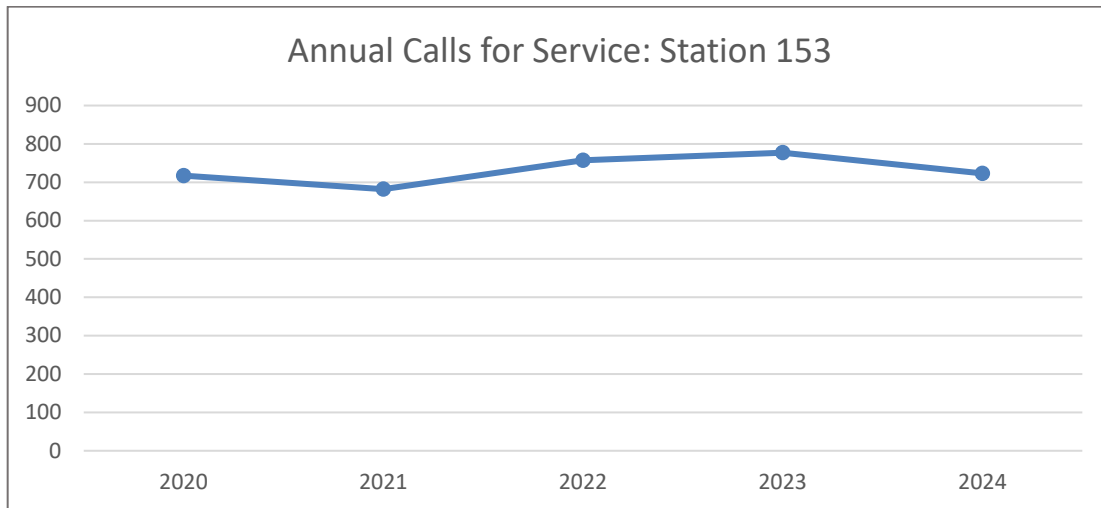
In rural areas, compliance with benchmarks has varied between 39% and 62%, with a five-year average of 46.6%. Ongoing development—including new housing, road construction, and infrastructure expansion—continues to impact response times in this area.

Along the I-25 corridor, compliance has fluctuated between 67% and 88%, with 66.7% recorded in 2024. Station 152's response area has also experienced considerable construction and roadwork, including on primary thoroughfares, which has affected travel times. As with Station 151, response time compliance in rural and interstate zones tends to be more volatile due to the smaller sample size.

Station 153

Station 153 is located within a residential neighborhood on the eastern side of the jurisdiction. Station 153 's is the smallest station district at 10.76 square miles (16.26%), having approximately 86 centerline miles and an overall population of roughly 15,866 (18.67%) residents. Station 153 maintains primary response coverage for PZ3 and part of PZ6. Station 153 has an estimated 4,522 homes with a median home value is \$422,463 and an average household income of \$127,373. Station 153 has an estimated 156 (3.4%) households below the national poverty level, 904 (20.0%) households with at least one person with a disability, and roughly 570 (4.0%) people who report not having medical insurance. Table 6.0 shows the time analysis for Station 153 and is also displayed in Charts 5.1 and 5.2.

Distribution Factors Chart 5.0: Station 153 Incident Volume by Year



2024 Standards of Cover

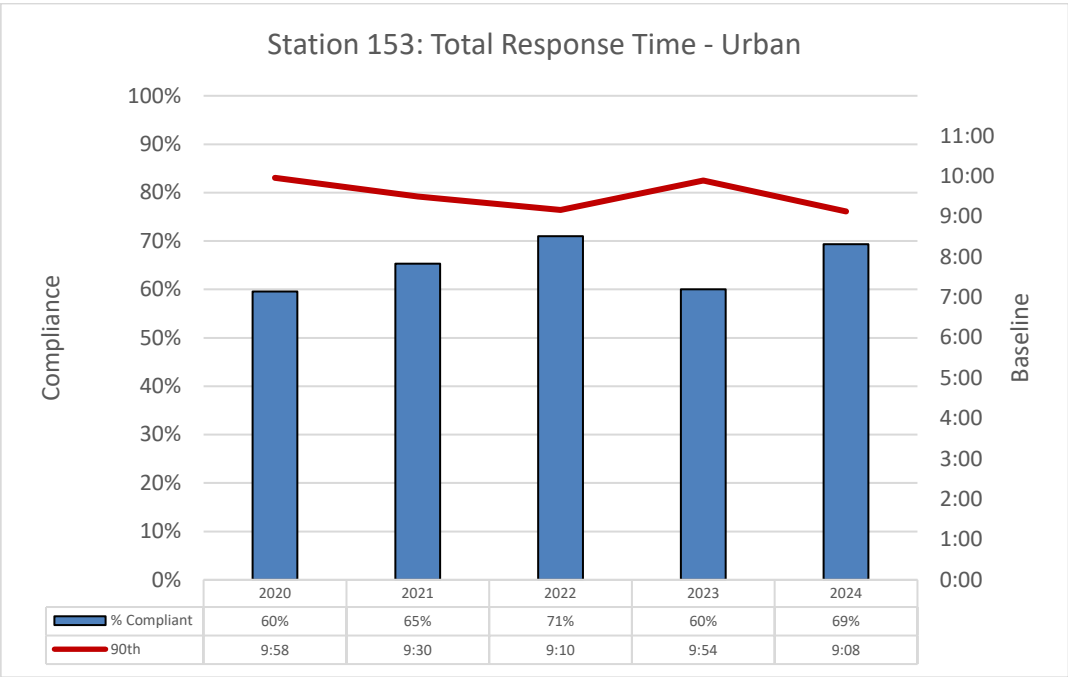
Distribution Factors Table 6.0: Station 153 Baseline Performance

Station 153: 1st Due Baseline Performance		2020 - 2024	2024	2023	2022	2021	2020	2023 Benchmark
Alarm Handling		1:32	1:37	1:27	1:29	1:45	1:27	1:00
		n= 2351	n= 514	n= 510	n= 464	n= 453	n= 410	
Turnout Time		1:49	1:45	1:48	1:49	1:53	1:47	1:30
		n= 2296	n= 495	n= 507	n= 447	n= 444	n= 403	
Travel Time 1st Unit	Urban	6:20	7:29	5:50	6:00	7:18	6:37	4:40
		n= 3403	n= 672	n= 726	n= 727	n= 629	n= 649	
	Rural	9:10	7:27	8:25	7:13	7:02	9:07	5:50
		n= 276	n= 37	n= 37	n= 48	n= 69	n= 85	
	Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time 1st Unit	Urban	8:50	9:08	9:54	9:10	9:30	9:58	7:10
		n= 3403	n= 672	n= 726	n= 727	n= 629	n= 649	
	Rural	11:30	9:29	11:05	9:03	10:04	11:25	8:20
		n= 276	n= 37	n= 37	n= 47	n= 45	n= 45	
	Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

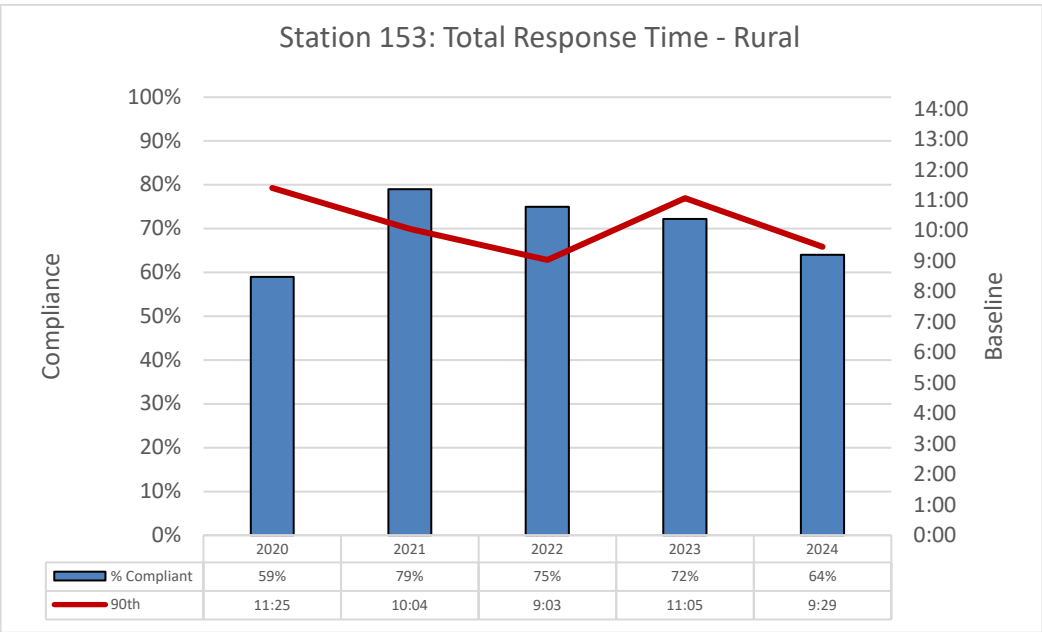
Distribution Factors Table 6.1: Station 153 Simultaneous Call Volume

1-Year Delta	24%	Simultaneous Calls				
5-Year Delta	-18%	2020	2021	2022	2023	2024
153		5%	5%	4%	5%	6%
		36	33	34	42	44

Distribution Factors Chart 5.1: Station 153 1st Due Urban Compliance



Distribution Factors Chart 5.2: Station 153 1st Due Rural Compliance



Station 153 Summary:

Between 2020 and 2024, Station 153 experienced a 2.5% increase in call volume, averaging 731 calls annually. From 2019 to 2023, an average of 5.4% of calls in Station 153's district occurred simultaneously with another call in the same district, indicating a relatively stable rate of overlap during that period. In 2024, however, the rate of simultaneous calls increased to 6.1%, suggesting a growing demand on available resources. When Engine 153 was not the first arriving unit—16.09% of the time—response times increased by an average of 2 minutes and 31 seconds. Response time compliance with adopted benchmarks in urban population areas has ranged between 60% and 71%, with 2024 compliance recorded at 69.34%. In rural areas, compliance has ranged from 59% to 79%, with 64% compliance in 2024. Three primary factors contribute to these compliance levels:

Geographic Coverage: Station 153 serves a large, narrow district with rural population centers located at both the northern and southern ends, resulting in longer travel distances.

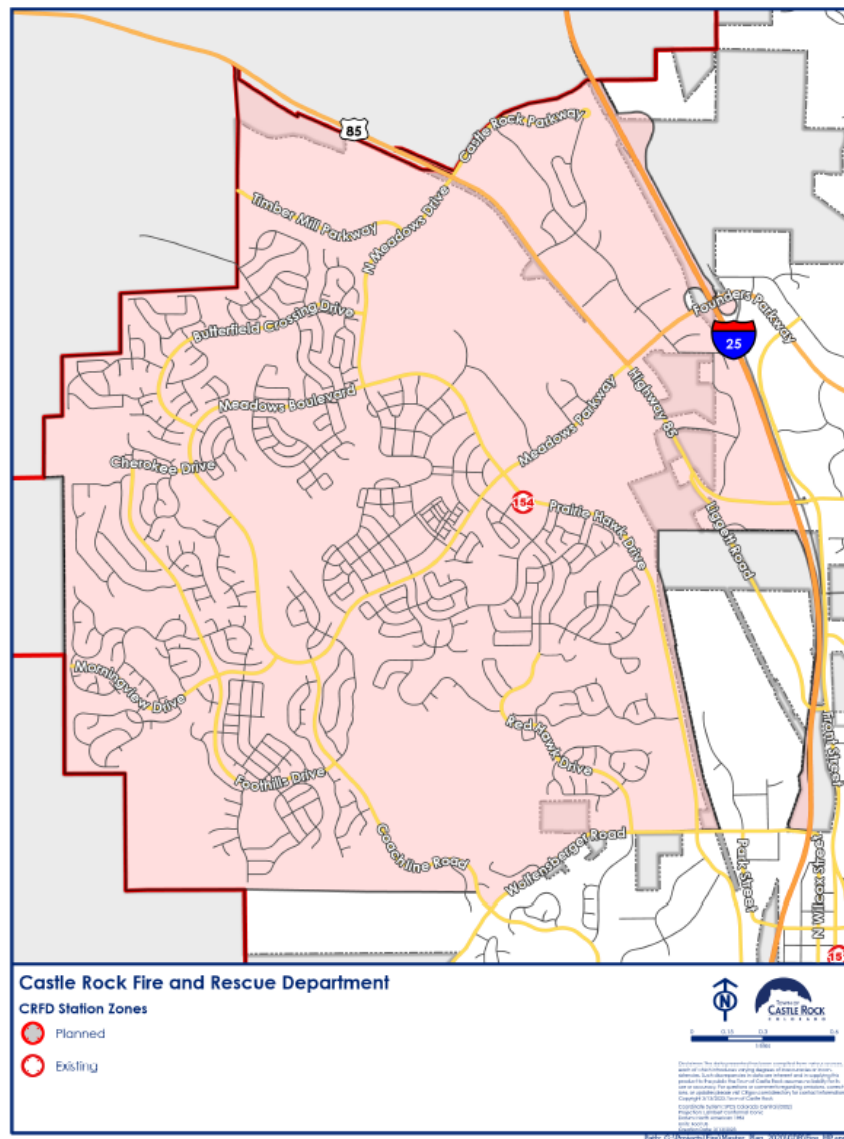
Road Conditions: The area includes soft-surface (gravel) roads, which require reduced travel speeds to ensure apparatus safety.

Call Volume: The relatively low number of annual calls contributes to greater variability and volatility in the compliance data.

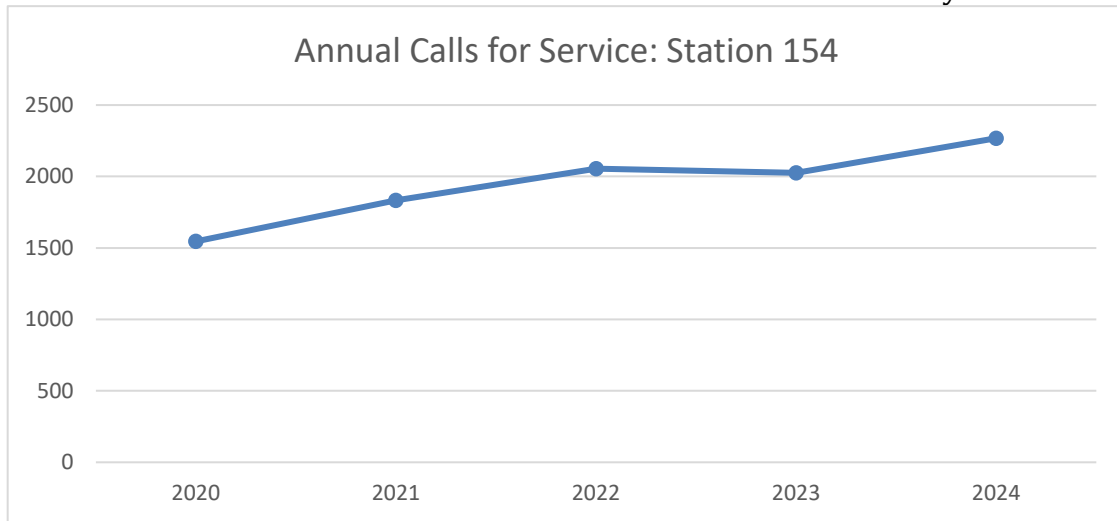
Station 154

Station 154 is located in the northwestern portion of the jurisdiction, with two access points to I-25 (exits 184 and 185). Of the five station districts, Station 154 is the smallest in area at 7.98 square miles (12.06%), with 133 centerline miles. However, Station 154 is the most populous district with 27,906 (32.83%) residents. Station 154 maintains primary response coverage for PZ4 and portions of PZ9. Station 154 has an estimated 8,603 homes with a median home value is \$480,32 and an average household income of \$128,844. Station 154 has an estimated 246 (2.9%) households below the national poverty level, 1,308 (15.2%) households with at least one person with a disability, and roughly 1,112 (4.3%) people who report not having medical insurance. Table 7.0 shows the time analysis for Station 154 and is also displayed in Charts 6.1, 6.2, and 6.3.

Distribution Factors Map 5.0: Station District 154



Distribution Factors Chart 6.0: Station 154 Incident Volume by Year



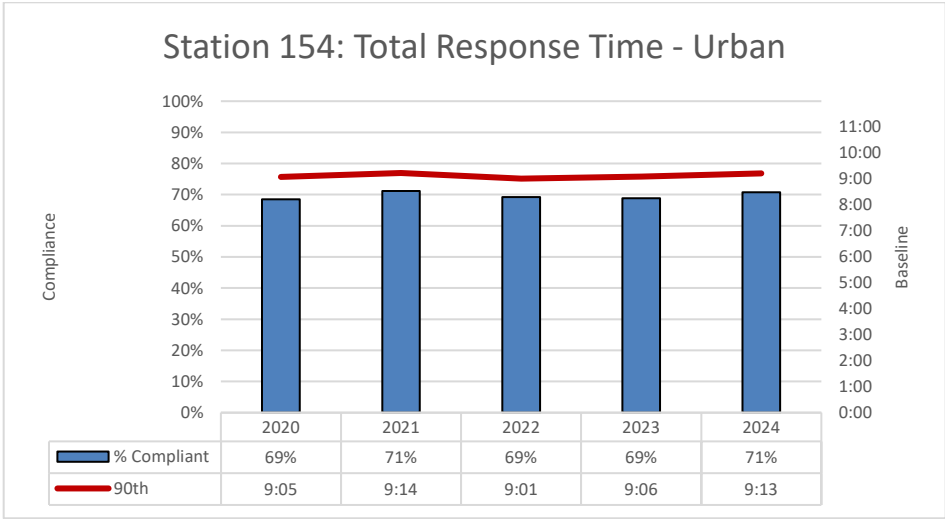
Distribution Factors Table 7.0: Station 154 Baseline Performance

Station 154: 1st Due Baseline Performance		2020 - 2024	2024	2023	2022	2021	2020	2023 Benchmark
Alarm Handling		1:36	1:33	1:30	1:29	1:26	1:38	1:00
		n= 7302	n= 1644	n= 1475	n= 1570	n= 1399	n= 1214	
Turnout Time		1:45	1:42	1:43	1:47	1:43	1:48	1:30
		n= 7123	n= 1615	n= 1440	n= 1527	n= 1361	n= 1180	
Travel Time 1st Unit	Urban	6:35	6:29	6:40	6:30	6:36	6:37	4:40
		n= 7123	n= 1615	n= 1440	n= 1527	n= 1361	n= 1180	
	Rural	6:21	5:57	6:30	5:58	6:42	6:25	5:50
		n= 2187	n= 523	n= 453	n= 467	n= 396	n= 283	
	Interstate	7:20	7:30	6:40	7:00	7:30	7:20	6:40
		n= 262	n= 82	n= 67	n= 47	n= 29	n= 37	
Total Response Time 1st Unit	Urban	9:07	9:13	9:06	9:01	9:14	9:05	7:10
		n= 4456	n= 1002	n= 1044	n= 881	n= 802	n= 727	
	Rural	8:41	8:17	8:25	8:25	9:27	8:46	8:20
		n= 2122	n= 523	n= 453	n= 467	n= 396	n= 283	
	Interstate	10:38	11:37	10:31	9:56	9:49	8:53	9:10
		n= 226	n= 71	n= 58	n= 43	n= 24	n= 30	

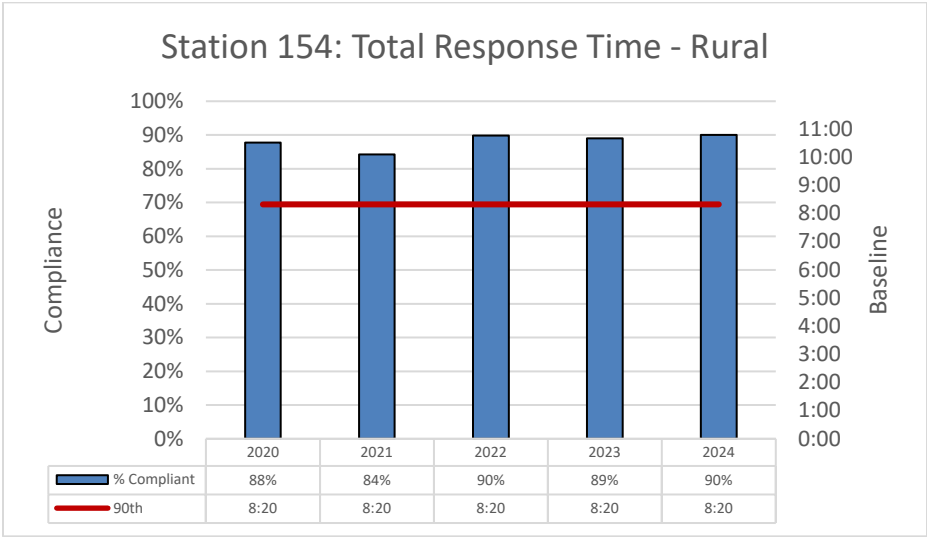
Distribution Factors Table 7.1 Station 154 Simultaneous Call Volume

1-Year Delta	73%	Simultaneous Calls				
5-Year Delta	178%	2020	2021	2022	2023	2024
154		9%	10%	12%	11%	16%
		134	184	243	215	373

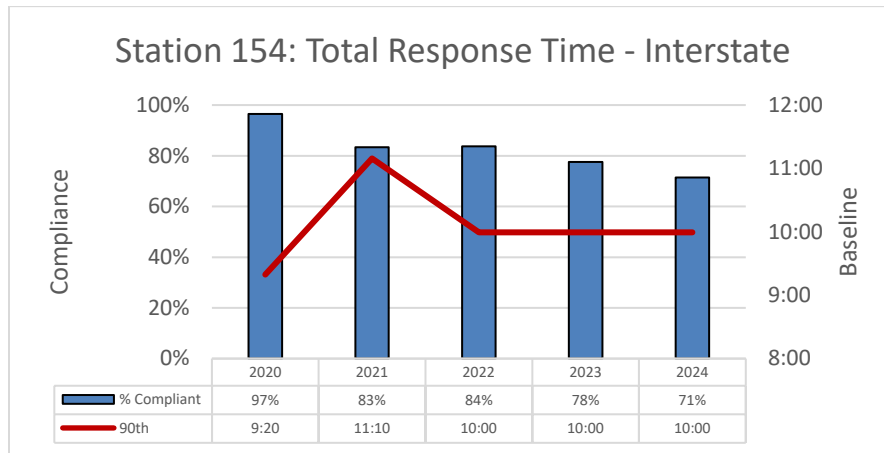
Distribution Factors Chart 6.1: Station 154 1st Due Urban Compliance



Distribution Factors Chart 6.3: Station 154 1st Due Rural Compliance



Distribution Factors Chart 6.3: Station 154 1st Due Interstate Compliance



Station 154 Summary:

Station 154 serves the most populous district and has experienced a 19% increase in call volume since 2020. Approximately 11.6% of these calls occurred simultaneously with another call in the same district, reflecting a high operational demand. When Engine 154 was not the first-arriving unit—10.96% of the time—response times increased by an average of 2 minutes and 51 seconds.

Rural compliance in 2024 remained relatively stable, at 90 percent, and an average of 88 percent between 2020-2024. While the rural areas remain in close proximity to the station, continued residential and commercial development across the district may contribute to longer response times as the population increases.

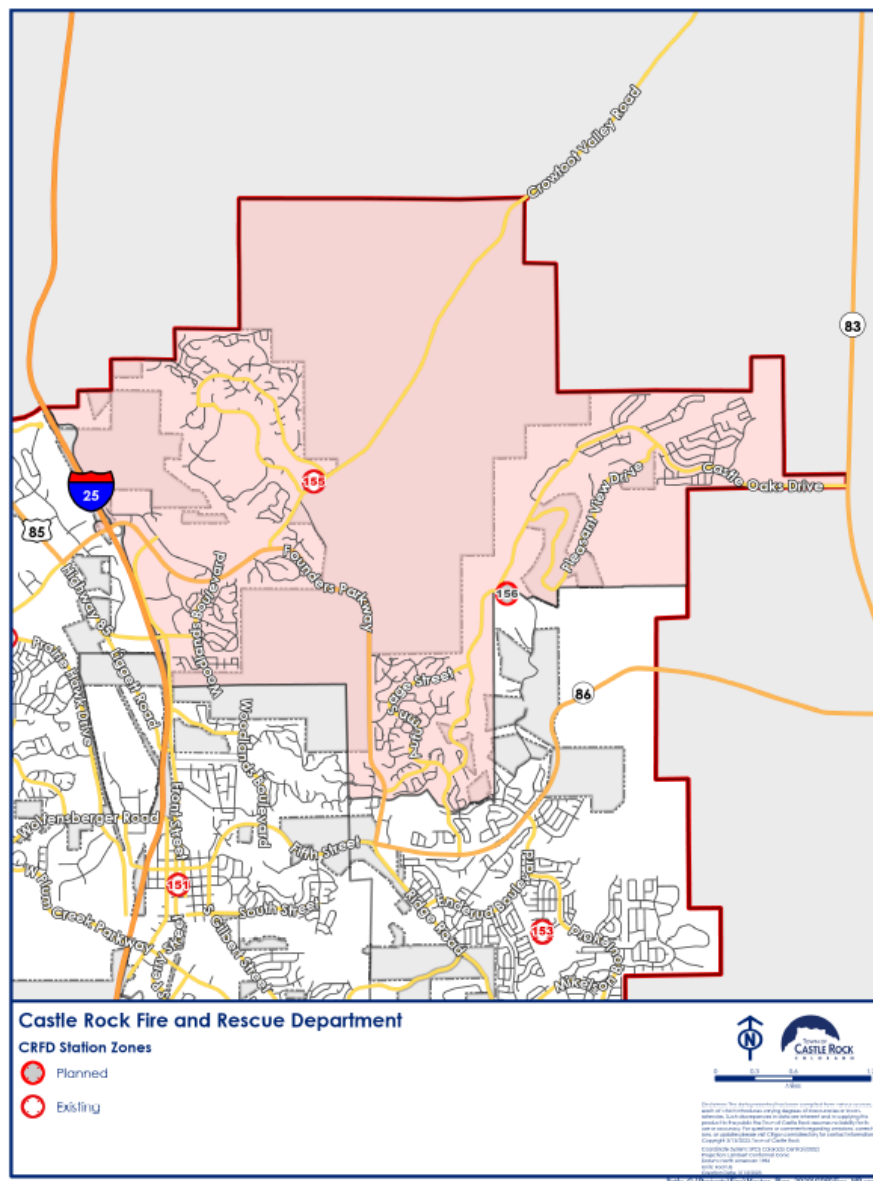
Fire Management Zones (FMZ) 15409, 15411, and 15414—designated commercial and retail centers—accounted for 21.42% of Station 154’s total call volume between 2020 and 2024. Additionally, FMZ 15414 includes the Douglas County Sheriff’s Office and jail, which alone represented 5.08% of all calls in the district during that time period.

Urban compliance has remained relatively steady, ranging from 69.25% to 71.13% over the past five years, with a compliance rate of 70.76% in 2024. One challenge to improving urban compliance is that roughly 23.23% of urban calls—specifically those in FMZs 15422, 15923, 15925, and 15949—occur along the western and southern borders of the district. These areas require navigating around a large butte or through densely populated residential neighborhoods, which adds complexity and time to responses.

Station 155

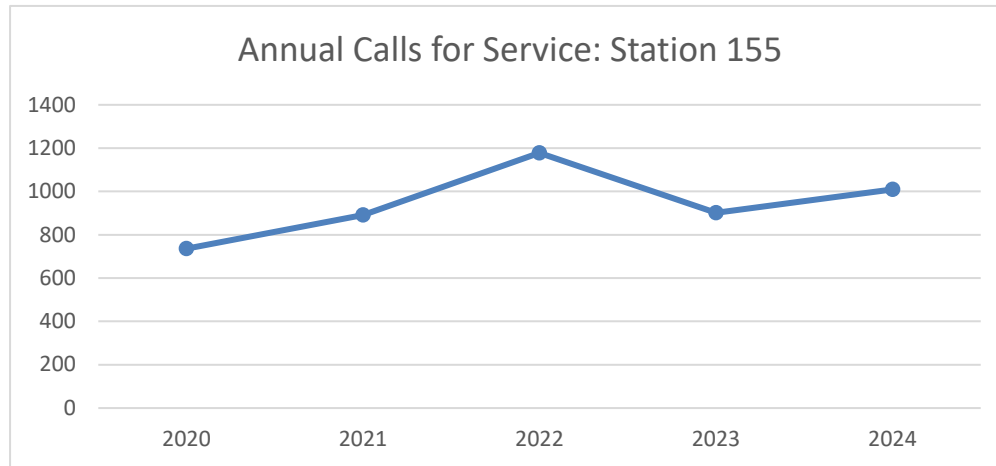
Station 155 is located in the northeastern portion of the jurisdiction, centered between several residential neighborhoods and east of Castle Rock's main retail centers. Station 155 is for the third largest district with respect to area at 14.52 square miles (21.93%), with 103 centerline miles. Station 155 is the third most populous area with 15,414 (18.13%) residents. Station 155 maintains primary response coverage for PZ5 and part of PZ6. Station 155 has an estimated 4,444 homes with a median home value is \$541,409 and an average household income of \$87,275. Station 155 has an estimated 166 (3.7%) households below the national poverty level, 753 (16.9%) households with at least one person with a disability, and roughly 278 (2.1%) people who report not having medical insurance. Table 8.0 shows the time analysis for Station 154 and is also displayed in Charts 7.1, 7.2.

Distribution Factors Map 6.0: Station District 155



2024 Standards of Cover

Distribution Factors Chart 6.0: Station 155 Incident Volume by Year



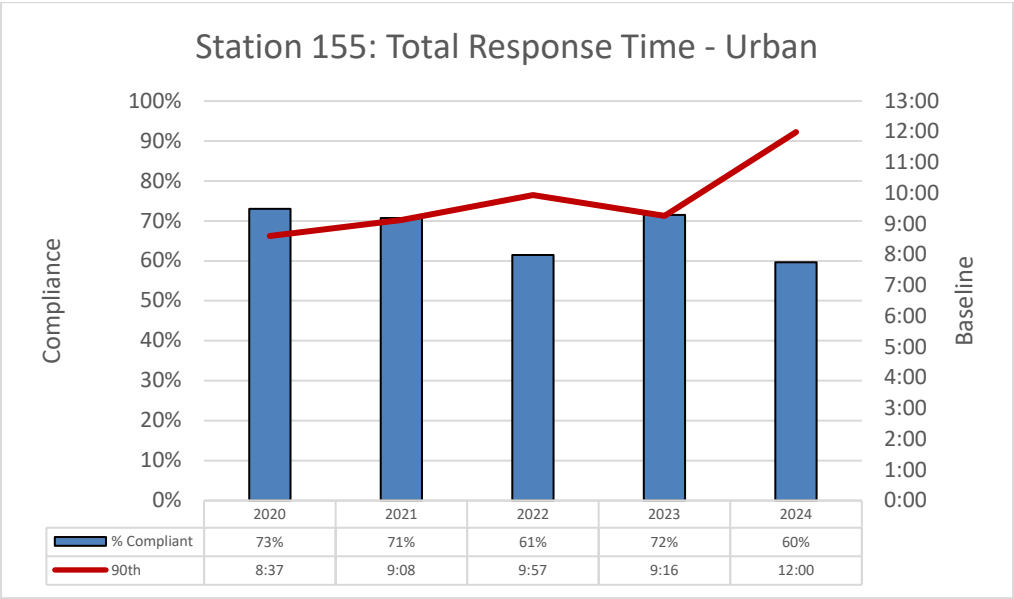
Distribution Factors Table 8.0: Station 155 Baseline Performance

Station 155: 1st Due Baseline Performance		2020 - 2024	2024	2023	2022	2021	2020	2023 Benchmark
Alarm Handling		1:29	1:28	1:24	1:35	1:23	1:32	1:00
		n= 3718	n= 575	n= 688	n= 913	n= 711	n= 831	
Turnout Time		1:44	1:47	1:48	1:44	1:41	1:41	1:30
		n= 3637	n= 813	n= 699	n= 889	n= 676	n= 560	
Travel Time 1st Unit	Urban	5:50	6:07	6:38	7:17	7:00	9:24	4:40
		n= 3601	n= 575	n= 688	n= 913	n= 711	n= 831	
	Rural	7:34	7:23	8:03	7:52	7:21	7:11	5:50
		n= 1045	n= 161	n= 205	n= 312	n= 190	n= 177	
	Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time 1st Unit	Urban	9:47	12:00	9:16	9:57	9:08	8:37	7:10
		n= 3599	n= 813	n= 699	n= 889	n= 676	n= 560	
	Rural	9:30	9:35	10:01	9:58	9:53	9:45	8:20
		n= 1027	n= 160	n= 199	n= 305	n= 188	n= 175	
	Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

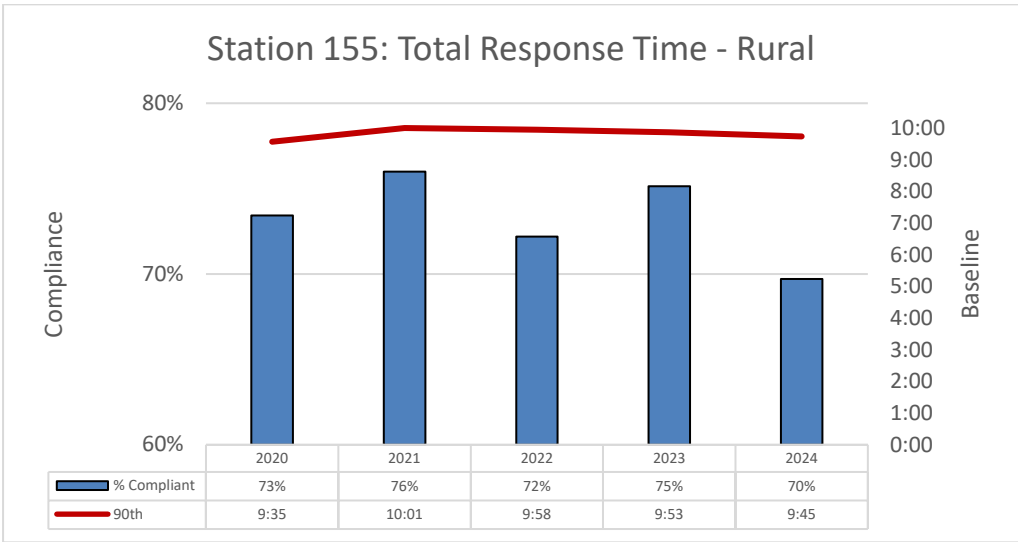
Distribution Factors Table 8.1 Station 155 Simultaneous Call Volume

1-Year Delta	39%	Simultaneous Calls				
5-Year Delta	102%	2020	2021	2022	2023	2024
155		6%	6%	8%	7%	9%
		46	52	100	67	93

Distribution Factors Chart 7.1: Station 155 1st Due Urban Compliance



Distribution Factors Chart 7.2.: Station 155 1st Due Rural Compliance



Station 155 Summary:

Station 155 experienced significant growth in call volume, including a sharp 32% increase in 2022. Call volume leveled off in 2023 but rose again by 10.6% in 2024. From 2020 to 2024, the average annual increase in call volume was 6.3%. Approximately 9.2% of calls in Station 155's district occurred simultaneously with another call, indicating increasing operational strain. When Quint 155 was not the first-arriving unit—10.83% of the time—response times increased by an average of 2 minutes and 1 second.

Urban area response time compliance peaked at 73.01% in 2020 and declined to its lowest point of 61.47% in 2024, with a five-year average compliance rate of 67%. In rural areas, compliance ranged from a high of 76% in 2021 to a low of 69.71% in 2024.

Following road and bridge improvements on Castle Oaks Drive in 2019, Station 155 assumed first-due responsibility for Fire Management Zones (FMZ) 15617 and 15603 from Station 153. FMZ 15617 has experienced a substantial increase in call volume between 2020 and 2024. FMZ 15603, while still receiving automatic aid from Franktown Fire Protection District due to its distance from the nearest CRFD station, remains a challenge.

Since 2020, the 90th percentile response time to FMZ 15603 by Quint 155 has averaged 15 minutes and 32 seconds. Although historically classified as a rural zone, FMZ 15603 was reclassified as urban in 2023 following a population density analysis.

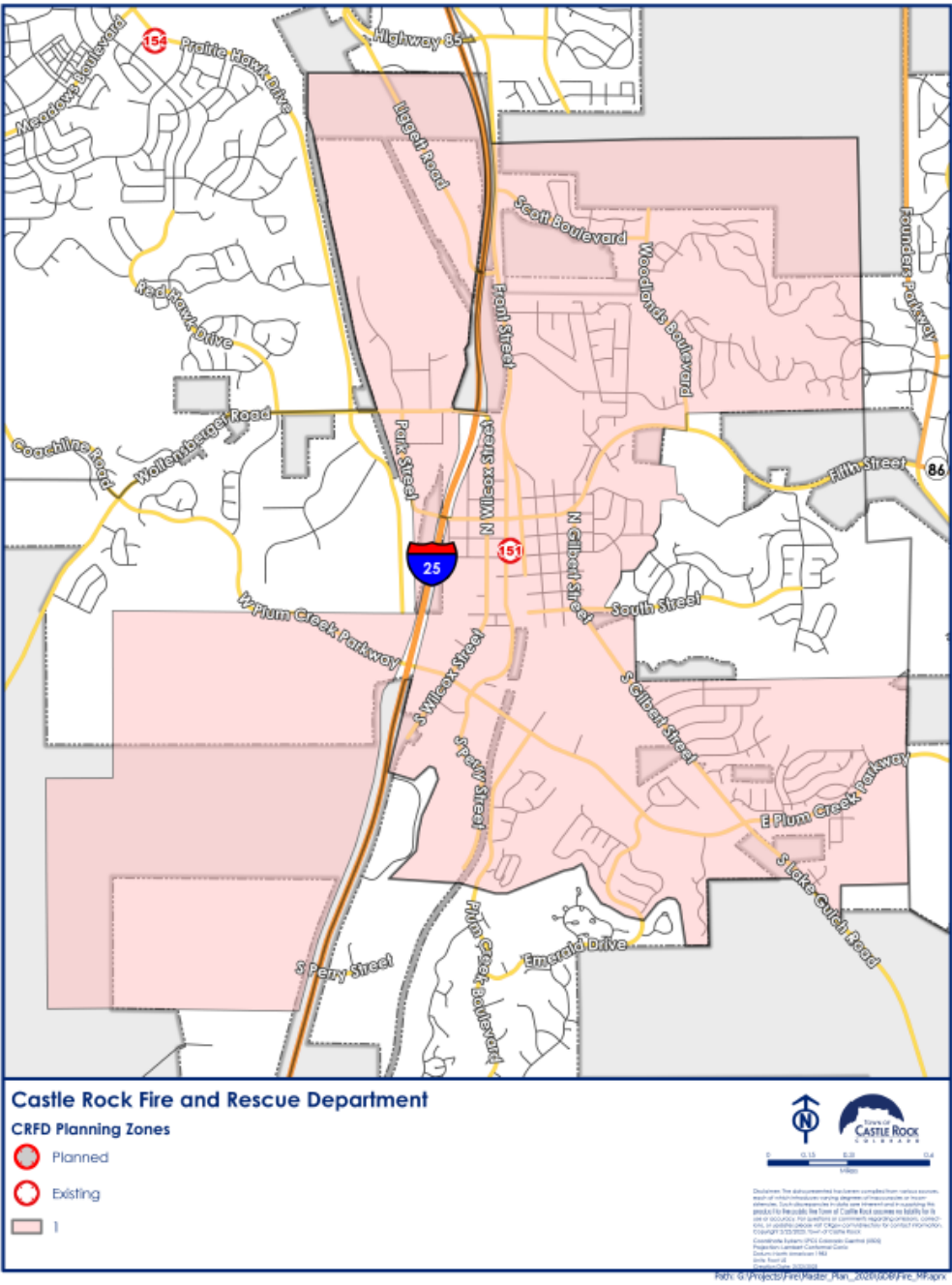
In response to sustained growth, increased call volume, and extended response times in Planning Zone 6, CRFD is actively planning a new fire station in this zone. The station is anticipated to open in mid to late 2026 and is expected to significantly improve coverage and response capabilities in the area.

Planning Zone Analysis

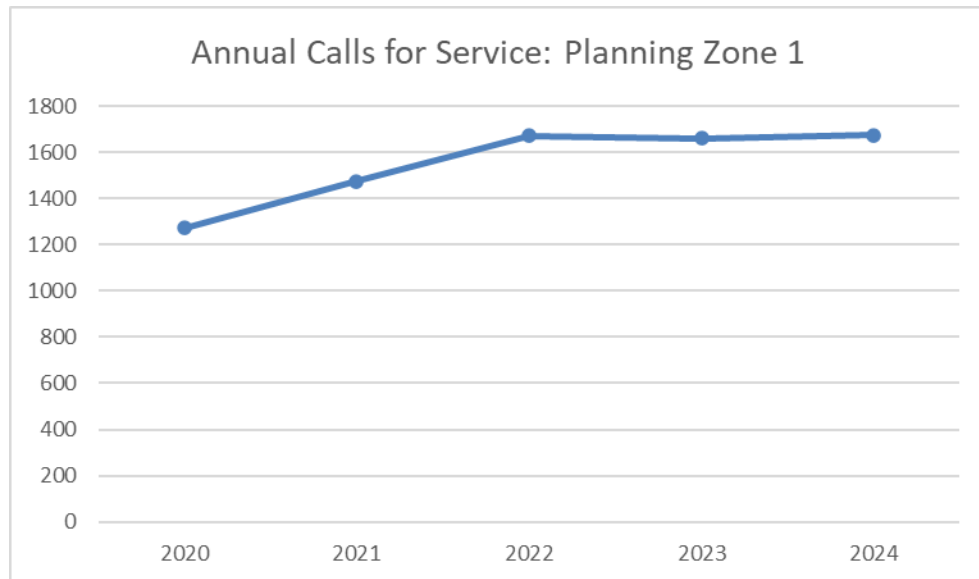
Planning Zone 1 (PZ1):

PZ1 covers 6.06 square miles with an estimated population of 10,867 (population density 1,794/mile²), and is 81.7% residential, 17.3% commercial, and 0.9% agricultural. PZ1 contains roughly 33% of the commercial square footage in the jurisdiction. PZ1 has 79 centerline miles. PZ1 includes the historic Downtown area, Craig & Gould, Young American, Plum Creek, and The Woodlands neighborhoods and a section of railroad that runs parallel to Perry St. and a portion of Interstate 25 with two access points (exits 181, 182). Buildings in this PZ vary dramatically in their age (from late 1800s to current), construction and protection systems. PZ1 has an estimated 4,368 homes with a median home value is \$428,704 and an average household income of \$76,023. PZ1 has an estimated 328 (7.5%) households below the national poverty level, 952 (21.8%) households with at least one person with a disability, and roughly 688 (6.9%) people who report not having medical insurance. PZ1 includes two high schools, three elementary schools, two multi-story senior facilities, two assisted living facilities, one skilled nursing center, seven multi-family condos/apartment complexes, and 19 churches.

Distribution Factors Map 7.0: Planning Zone 1



Distribution Factors Chart 8.0: PZ1 Incident Volume by Year



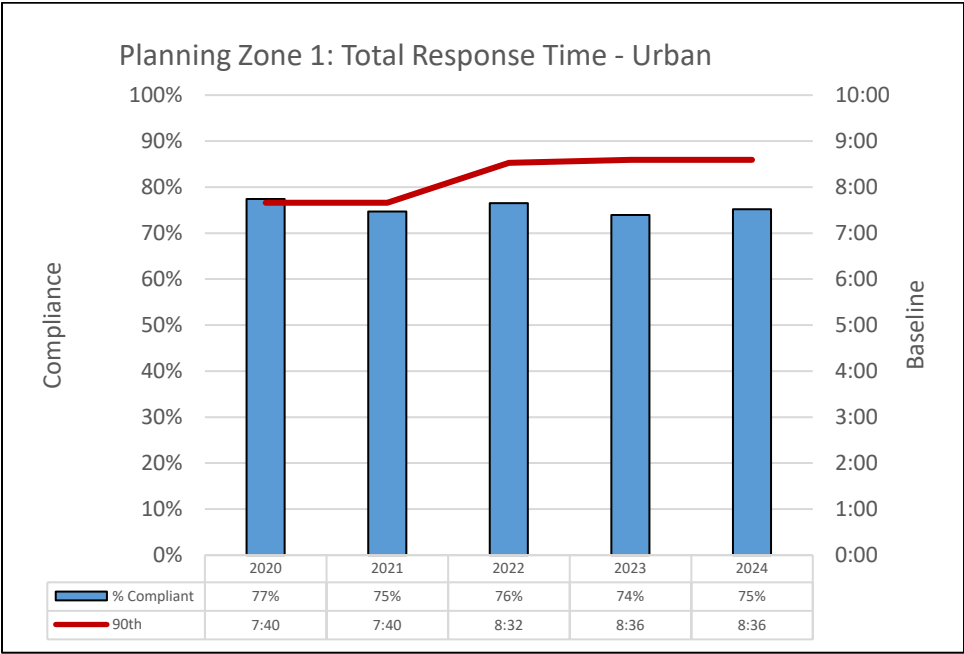
Distribution Factors Table 9.0: PZ1 Baseline Performance

PZ1: 1st Due Baseline Performance		2020 - 2024	2024	2023	2022	2021	2020	2024 Benchmark
Alarm Handling		1:34	1:34	1:26	1:33	1:29	1:42	1:00
		n= 8583	n= 1774	n= 1804	n= 1950	n= 1649	n= 1406	
Turnout Time		1:46	1:51	1:43	1:41	1:47	1:44	1:30
		n= 8583	n= 1774	n= 1804	n= 1950	n= 1649	n= 1406	
Travel Time 1st	Urban	5:30	5:30	5:40	5:30	5:30	5:30	4:40
		n= 6577	n= 1383	n= 1354	n= 1472	n= 1284	n= 1084	
	Rural	4:50	5:22	5:00	4:50	4:30	5:42	5:50
		n= 1806	n= 342	n= 427	n= 425	n= 321	n= 291	
	Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response	Urban	7:50	7:40	8:00	7:50	7:40	7:40	7:10
		n= 6577	n= 1383	n= 1354	n= 1472	n= 1284	n= 1084	
	Rural	7:00	7:36	7:10	6:50	7:00	8:41	8:20
		n= 1806	n= 342	n= 427	n= 425	n= 321	n= 291	
	Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

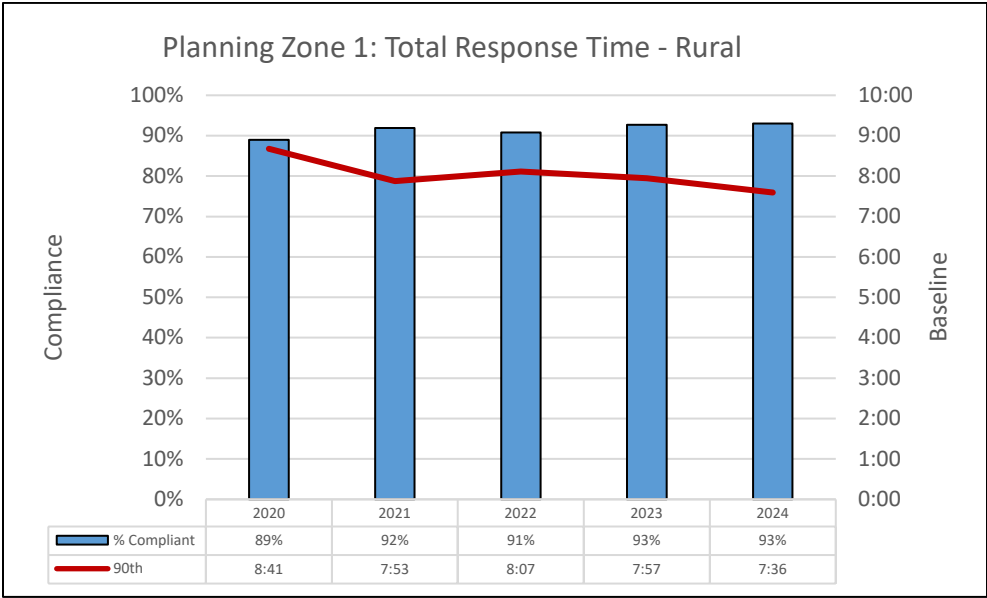
Distribution Factors Table 9.1 Station PZ1 Simultaneous Call Volume

1-Year Delta	70%	Simultaneous Calls				
5-Year Delta	260%	2020	2021	2022	2023	2024
PZ1		7%	6%	10%	11%	17%
		84	85	166	178	302

Distribution Factors Chart 8.1 PZ1 1st Due Urban Compliance



Distribution Factors Chart 8.2: PZ1 1st Due Rural Compliance



PZ1 Summary:

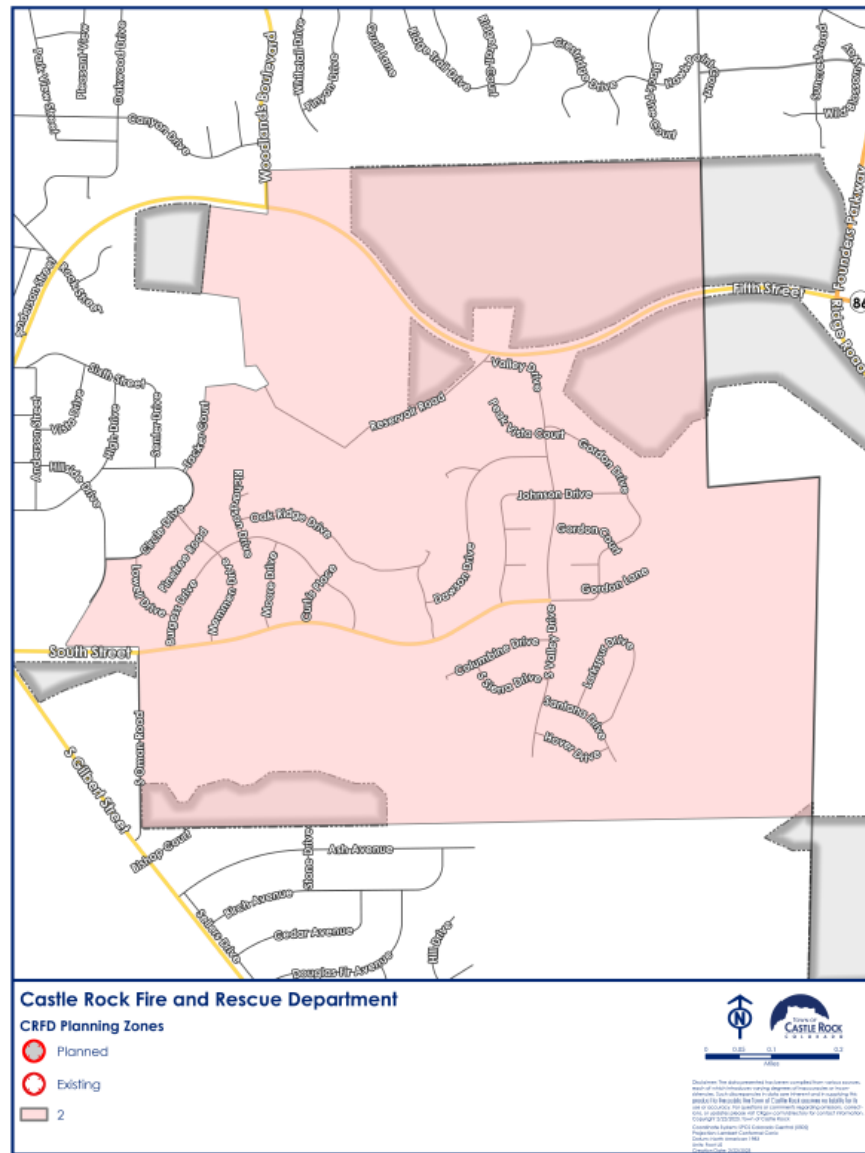
Since 2020, Planning Zone 1 (PZ1) has experienced annual call volumes ranging between 1,272 and 1,676, making it the busiest of all planning zones. Approximately 10% of these calls have occurred simultaneously with another call in the zone, reflecting consistent operational demand.

Despite the high volume of calls, the department has maintained a relatively strong compliance rate with adopted response time benchmarks, particularly in areas with rural population densities. These rural zones are primarily located in and around the downtown core and near Station 151, where proximity to resources supports faster response times.

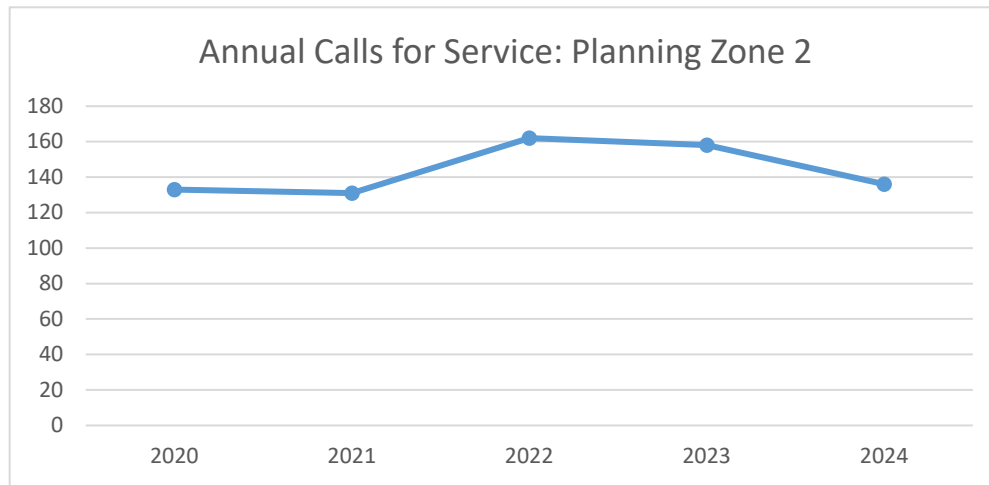
Planning Zone 2 (PZ2)

PZ2 is the smallest of the PZs at 0.89 square miles with an estimated population of 1,725 (population density 1,946/mile²), and is 99.4% residential, 0.2% commercial, and 0.4% agricultural. PZ2 contains less than 1% of the commercial square footage in the jurisdiction. PZ2 has 7 centerline miles. PZ2 covers Homestead Village, Aspen Grove Condos, and the Winrock Apartments. The houses are of earlier construction (late 70's to the early 2000s). PZ2 has an estimated 626 homes with a median home value is \$408,633 and an average household income of \$81,162. PZ2 has an estimated 60 (9.6%) households below the national poverty level, 124 (19.8%) households with at least one person with a disability, and roughly 192 (10.9%) people who report not having medical insurance. PZ2 also includes one elementary school, one multi-story senior facility, four churches, and two condo/apartment complexes.

Distribution Factors Map 8.0: Planning Zone 2



Distribution Factors Chart 9.0: PZ2 Incident Volume by Year

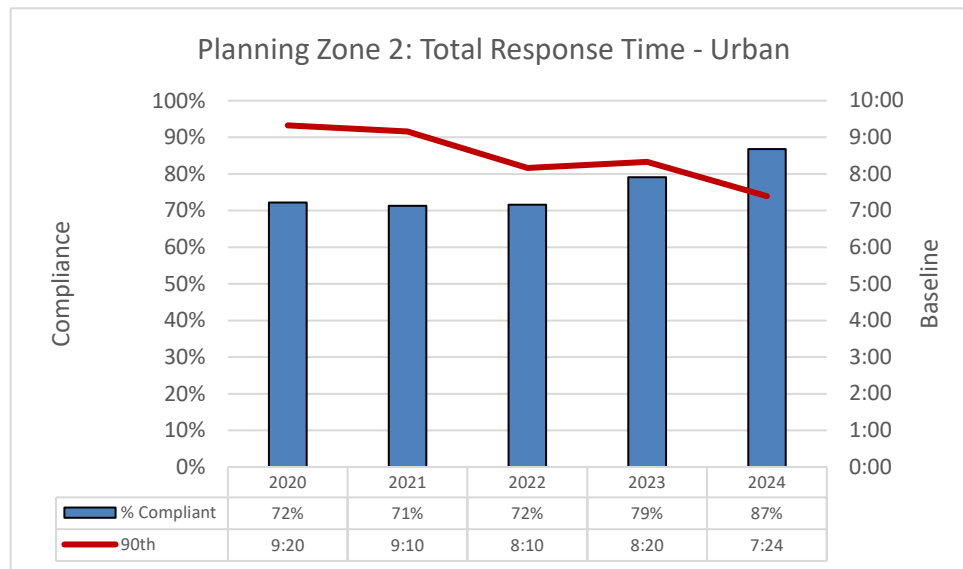


Distribution Factors Table 10.0: PZ2 Baseline Performance

PZ2: 1st Due Baseline Performance		2020 - 2024	2024	2023	2022	2021	2020	2023 Benchmark
Alarm Handling		1:37	1:39	1:33	1:33	1:52	1:31	1:00
		n= 495	n= 136	n= 110	n= 102	n= 86	n= 75	
Turnout Time		1:48	1:52	1:37	1:40	2:08	1:44	1:30
		n= 495	n= 136	n= 100	n= 101	n= 83	n= 75	
Travel Time 1st Unit	Urban	6:14	5:21	5:50	6:30	6:40	6:50	4:40
		n= 469	n= 136	n= 106	n= 101	n= 87	n= 78	
	Rural	N/A	N/A	N/A	N/A	N/A	N/A	5:50
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time 1st Unit	Urban	8:28	7:24	8:20	8:10	9:10	9:20	7:10
		n= 475	n= 136	n= 110	n= 102	n= 87	n= 79	
	Rural	N/A	N/A	N/A	N/A	N/A	N/A	8:20
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

Distribution Factors Chart 10.1: PZ2 Simultaneous Call Volume

1-Year Delta	667%	Simultaneous Calls				
5-Year Delta	2200%	2020	2021	2022	2023	2024
PZ2		1%	4%	2%	2%	17%
		1	5	3	3	23

Distribution Factors Chart 9.1: PZ2: 1st Due Urban Compliance**PZ2 Summary:**

Between 2020 and 2024, Planning Zone 2 (PZ2) experienced annual call volumes ranging from 131 to 162. Simultaneous calls averaged 2.7% over that period; however, 2024 saw a notable increase in overlap, with simultaneous calls rising from just 3 in 2023 to 23 in 2024.

Despite this increase, response performance in PZ2 has shown marked improvement. Compliance with response time benchmarks has ranged from a low of 71% in 2021 to a high of 87% in 2024. Over the past five years, a total of 720 calls have been recorded in PZ2, including 476 classified as emergent.

In recent years, the zone had shown a downward trend in first-arriving unit compliance, but that trend reversed beginning in 2023. Compliance improved from 72% in 2022 to 79% in 2023, and again to 87% in 2024. Correspondingly, the average response time for the first-arriving unit improved from 8 minutes and 20 seconds in 2023 to 7 minutes and 24 seconds in 2024.

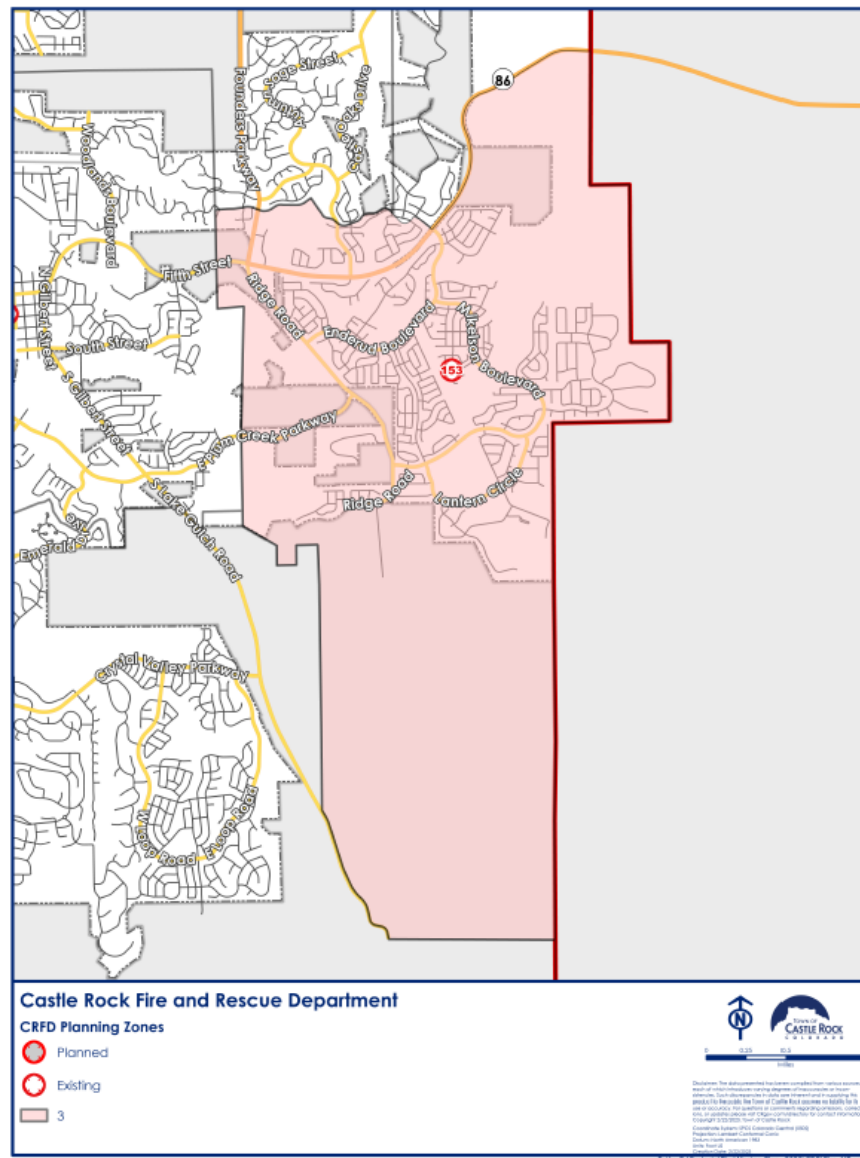
Given the sharp rise in simultaneous call volume in 2024, the improvement in response times and first-arriving unit compliance is a particularly encouraging sign of enhanced operational performance.

Standards of Cover

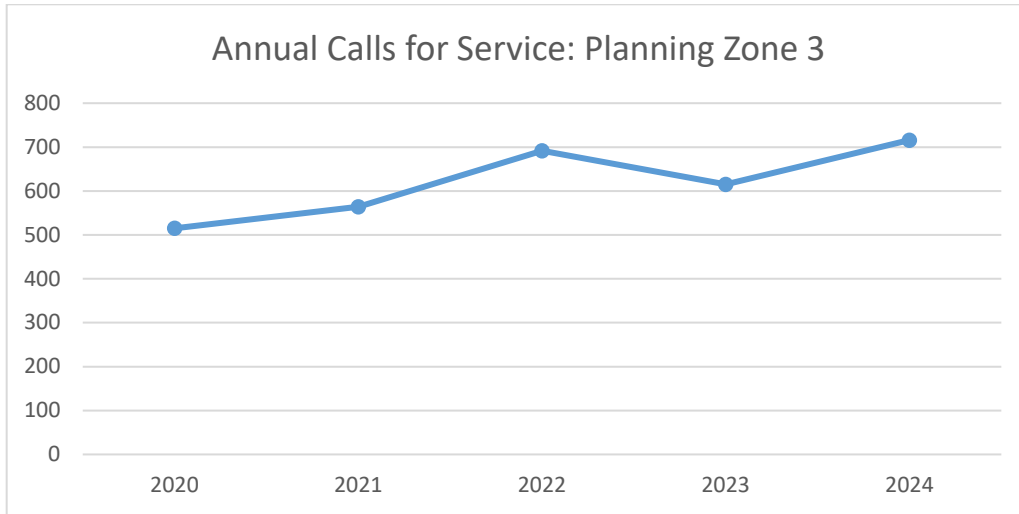
Planning Zone 3 (PZ3)

PZ3 covers 9.17 square miles with an estimated population of 15,241 (population density 1,629/mile²), and is 97.6% residential, 0.7% commercial, and 1.6% agricultural. PZ3 contains roughly 2% of the commercial square footage in the jurisdiction. PZ3 has 82 lane miles. PZ3 includes Founders Village, Castlewood Ranch, and portions of Terrain neighborhoods as well as a section of State Highway 86. The construction in PZ3 is typical construction from the mid 1970's to current lightweight methods. PZ3 has an estimated 4,416 homes with a median home value is \$518,230 and an average household income of \$126,623. PZ3 has an estimated 156 (3.5%) households below the national poverty level, 896 (10.3%) households with at least one person with a disability, and roughly 566 (4.1%) people who report not having medical insurance. PZ3 has one middle school, two elementary schools, and four churches.

Distribution Factors Map 9.0: Planning Zone 3



Distribution Factors Chart 10.0: PZ3 Incident Volume by Year



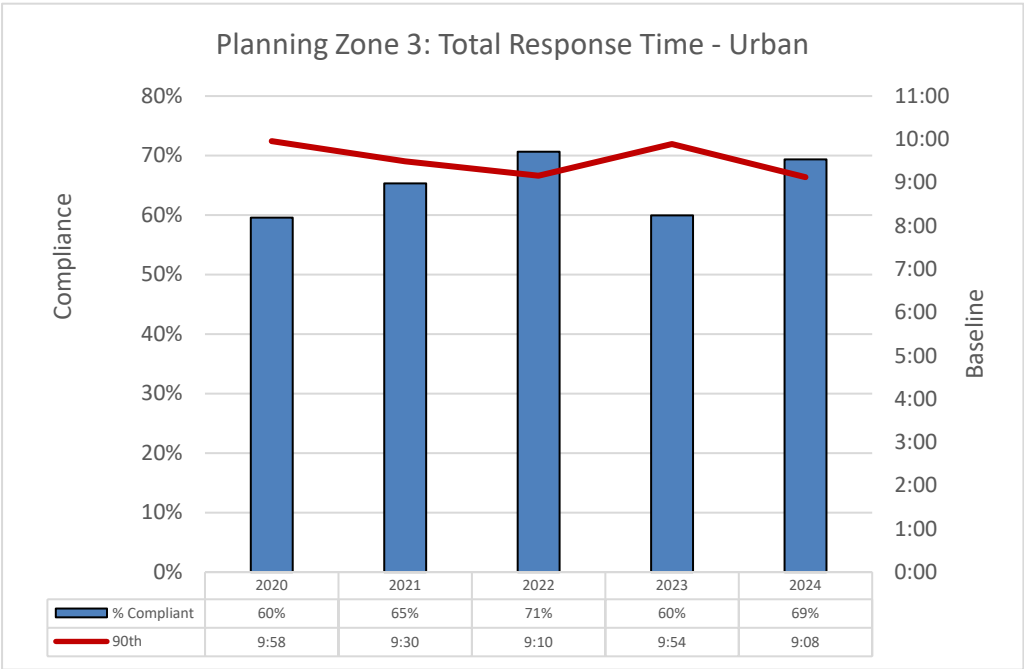
Distribution Factors Chart 11.0: PZ3 Baseline Performance

PZ3: 1st Due Baseline Performance		2020 - 2024	2024	2023	2022	2021	2020	2023 Benchmark
Alarm Handling		1:29	1:28	1:26	1:26	1:29	1:38	1:00
		n= 2273	n= 686	n= 400	n= 474	n= 382	n= 331	
Turnout Time		1:48	1:45	1:47	1:47	1:48	1:53	1:30
		n= 2225	n= 672	n= 386	n= 471	n= 370	n= 326	
Travel Time 1st Unit	Urban	5:55	6:37	5:30	5:50	5:40	6:00	4:40
		n= 2180	n= 672	n= 377	n= 453	n= 357	n= 321	
	Rural	6:45	7:59	5:50	6:20	6:40	7:00	5:50
		n= 101	n= 29	n= 16	n= 23	n= 20	n= 13	
	Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time 1st Unit	Urban	8:20	9:08	8:20	8:20	8:10	8:30	7:10
		n= 1814	n= 672	n= 387	n= 455	n= 363	n= 322	
	Rural	9:50	9:55	9:20	8:20	8:20	10:40	8:20
		n= 100	n= 29	n= 15	n= 23	n= 20	n= 13	
	Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

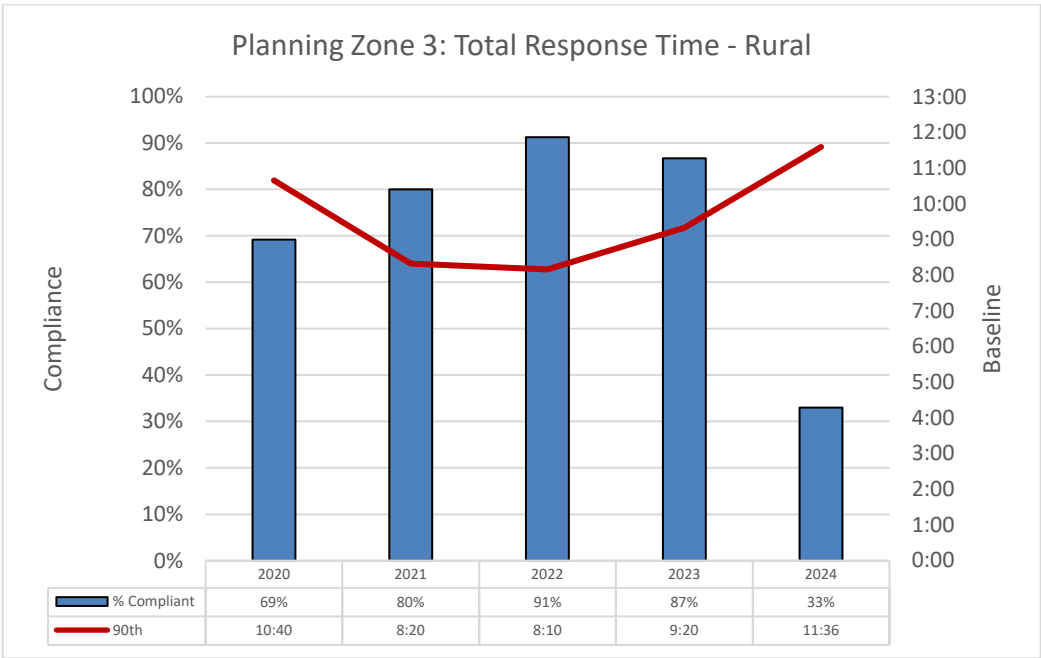
Distribution Factors Chart 11.1: PZ3 Simultaneous Call Volume

1-Year Delta	75%	Simultaneous Calls				
5-Year Delta	147%	2020	2021	2022	2023	2024
PZ3		3%	4%	3%	4%	6%
		17	24	24	24	42

Distribution Factors Chart 10.1: PZ3 1st Due Urban Compliance



Distribution Factors Chart 10.2: PZ3 1st Due Rural Compliance



PZ3 Summary:

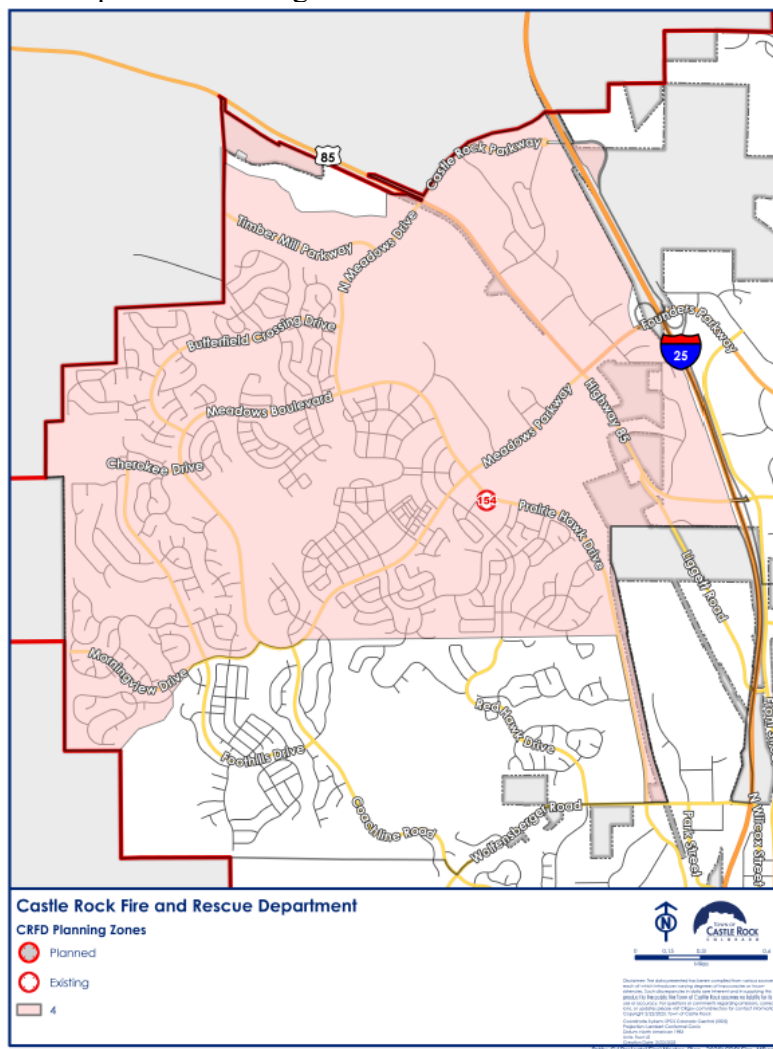
From 2020 to 2024, Planning Zone 3 (PZ3) has seen annual call volumes ranging between 629 and 727. Simultaneous calls have averaged 3.7% during this period. Notably, the number of simultaneous calls increased from 24 in 2023 to 42 in 2024, indicating growing operational demand in the zone.

As outlined in the Station 153 summary, response times to rural population areas within PZ3 continue to face challenges. Extended travel distances and soft-surface (gravel) roads—particularly in the southern portions of the district—impact overall response performance and compliance with adopted benchmarks.

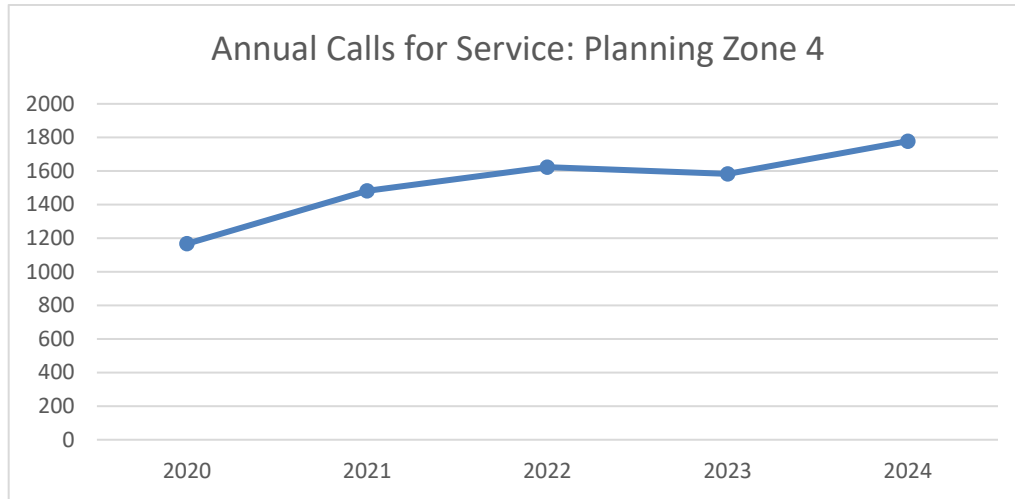
Planning Zone 4 (PZ4)

PZ4 covers 5.95 square miles and is the Department's most populous PZ with an estimated 20,726 (population density 3,662/mile²) and is 92.3% residential, 7.5% commercial, and 0.1% agricultural. PZ4 contains roughly 36% of the commercial square footage in the jurisdiction and has 106 lane miles. PZ4 includes The Meadows and The Pines at Castlegate neighborhoods. Additionally, this zone contains major retail areas within the Town: The Promenade and Outlets at Castle Rock. The residential construction in PZ4 is primarily lightweight with most homes built within the last 15 - 20 years. PZ4 has an estimated 6,156 homes with a median home value is \$475,397 and an average household income of \$127,784. PZ4 has an estimated 201(3.3%) households below the national poverty level, 986 (16.0%) households with at least one person with a disability, and roughly 3,108 (17.3%) people who report not having medical insurance. Z4 has three elementary schools, one middle school, one high school, Castle Rock Adventist Health Campus, The Outlets at Castle Rock, the Douglas County Justice Center, one large multi-story senior facility, several single-story senior facilities, four churches, portions of Interstate 25, State Highway 85 and a section of railroad on its eastern boundary.

Distribution Factors Map 10.0: Planning Zone 4



Distribution Factors Chart 11.0: PZ4 Incident Volume by Year

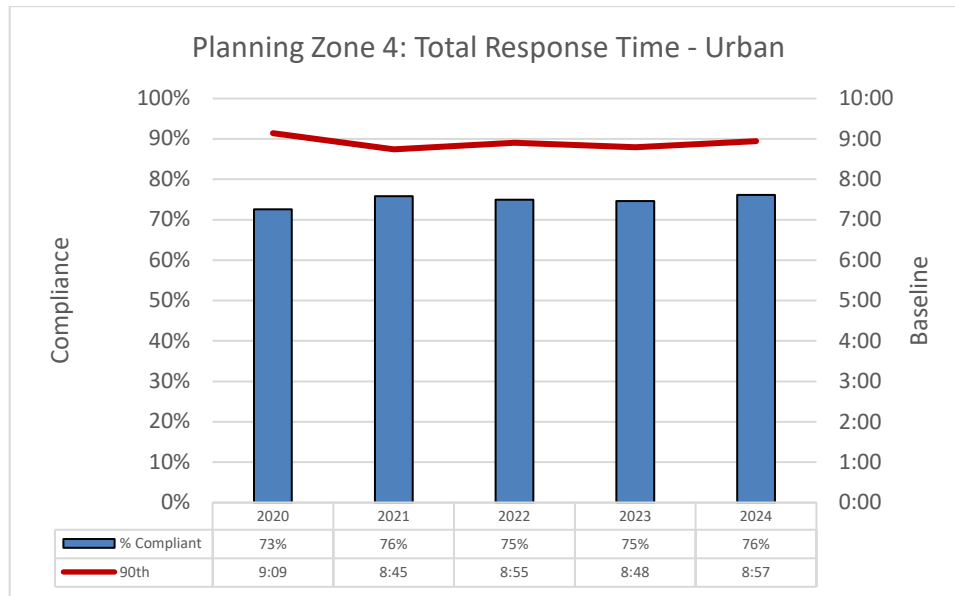
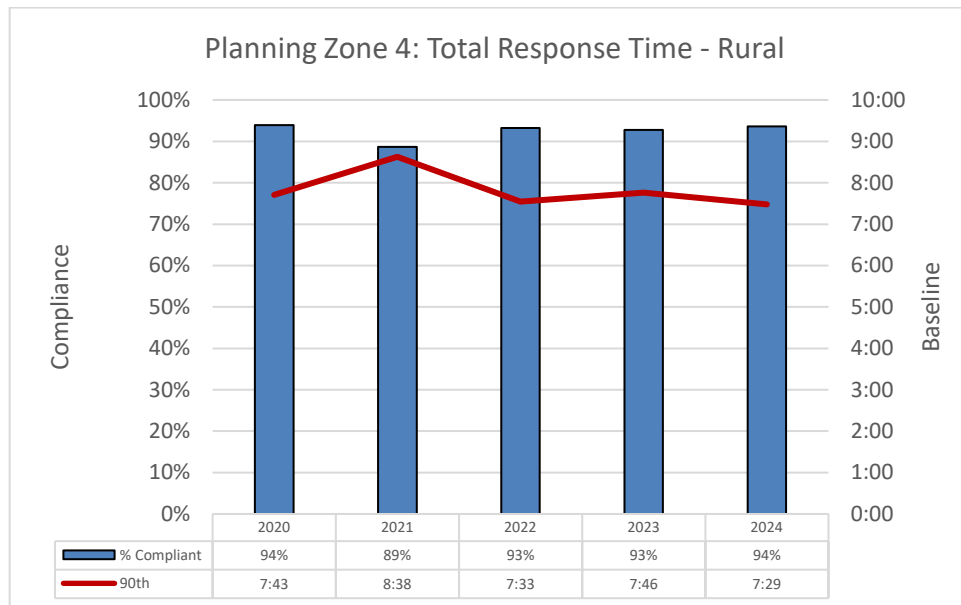


Distribution Factors Table 12.: PZ4 Baseline Performance

PZ4: 1st Due Baseline Performance		2020 - 2024	2024	2023	2022	2021	2020	2024 Benchmark
Alarm Handling		1:36	1:37	1:34	1:35	1:41	1:21	1:00
		n= 4761	n= 1114	n= 1121	n= 903	n= 768	n= 855	
Turnout Time		1:42	1:42	1:44	1:40	1:40	1:43	1:30
		n= 4603	n= 1054	n= 1099	n= 854	n= 744	n= 852	
Travel Time 1st Unit	Urban	6:00	6:00	6:00	6:00	6:10	6:10	4:40
		n= 3458	n= 769	n= 806	n= 687	n= 607	n= 589	
	Rural	5:00	5:00	5:00	5:20	4:50	5:00	5:50
		n= 1272	n= 315	n= 316	n= 210	n= 164	n= 267	
	Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time 1st Unit	Urban	8:30	8:30	8:30	8:20	8:30	8:40	7:10
		n= 3494	n= 790	n= 810	n= 695	n= 608	n= 591	
	Rural	7:10	7:30	7:00	7:10	7:20	7:10	8:20
		n= 1264	n= 329	n= 319	n= 214	n= 135	n= 267	
	Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

Distribution Factors Table 12.1: PZ4 Simultaneous Call Volume

1-Year Delta	43%	Simultaneous Calls				
5-Year Delta	127%	2020	2021	2022	2023	2024
PZ4		7%	8%	9%	8%	11%
		84	126	154	134	191

Distribution Factors Chart 11.1: PZ4 1st Due Urban ComplianceDistribution Factors Chart 11.2: PZ4 1st Due Rural Compliance

PZ4 Summary:

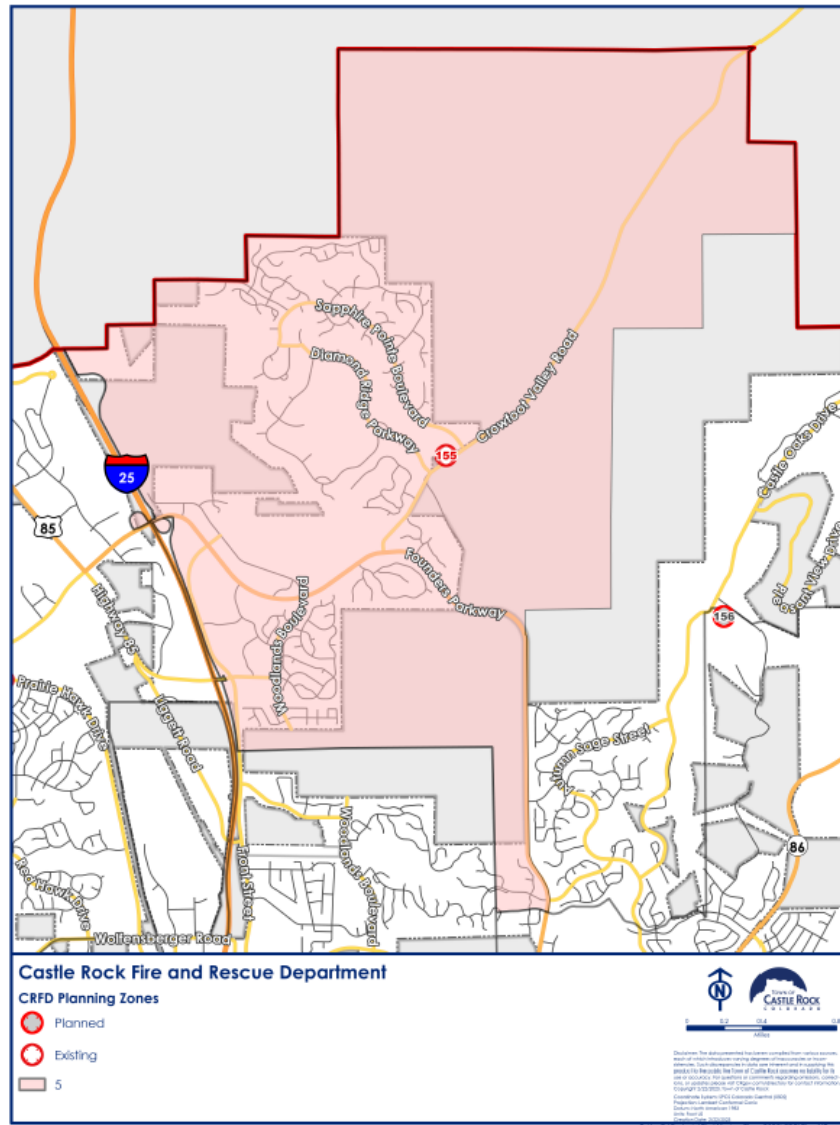
Between 2020 and 2024, Planning Zone 4 (PZ4) has experienced annual call volumes ranging from 1,167 to 1,778. Simultaneous calls have averaged 8.2% over this period, indicating a consistently high demand for emergency services.

The department has maintained strong compliance with response time benchmarks in rural population areas within the zone. However, achieving similar compliance in urban areas has been more challenging. This difficulty is largely attributed to the location of several urban Fire Management Zones (FMZs)—specifically FMZ 15422, 15949, and 15923—which are situated along the western border of the jurisdiction and the southern edge of Station 154’s response area. These geographic constraints contribute to extended travel times and increased response complexity.

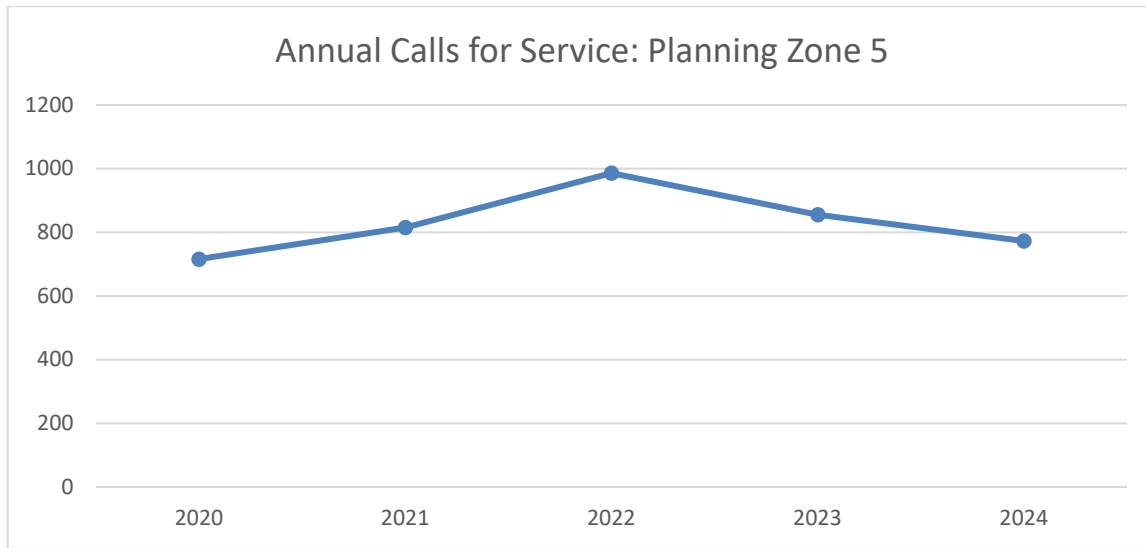
Planning Zone 5 (PZ5)

PZ5 covers 9.03 square miles with an estimated population of 8,288 (population density 918/mile²) and is 86.5% residential, 10.1% commercial, and 3.4% agricultural. PZ5 contains roughly 16% of the commercial square footage in the jurisdiction. PZ5 has 68 lane miles. PZ5 includes Diamond Ridge, Sapphire Point, Metzler Ranch, Maher Ranch, Brookwood, Silver Heights, and Echo Ridge neighborhoods. Residential construction varies from the 1970s to current lightweight methods. PZ5 has an estimated 2,498 homes with a median home value is \$500,525 and an average household income of \$125,316. PZ5 has an estimated 139 (5.6%) households below the national poverty level, 425 (17.0%) households with at least one person with a disability, and roughly 180 (2.7%) people who report not having medical insurance. PZ5 has one elementary school, two multi-story senior care facilities, several “big box” retail stores, portions of Interstate 25, State Highway 86.

Distribution Factors Map 11.0: Planning Zone 5



Distribution Factors Chart 12.0: PZ5 Incident Volume by Year



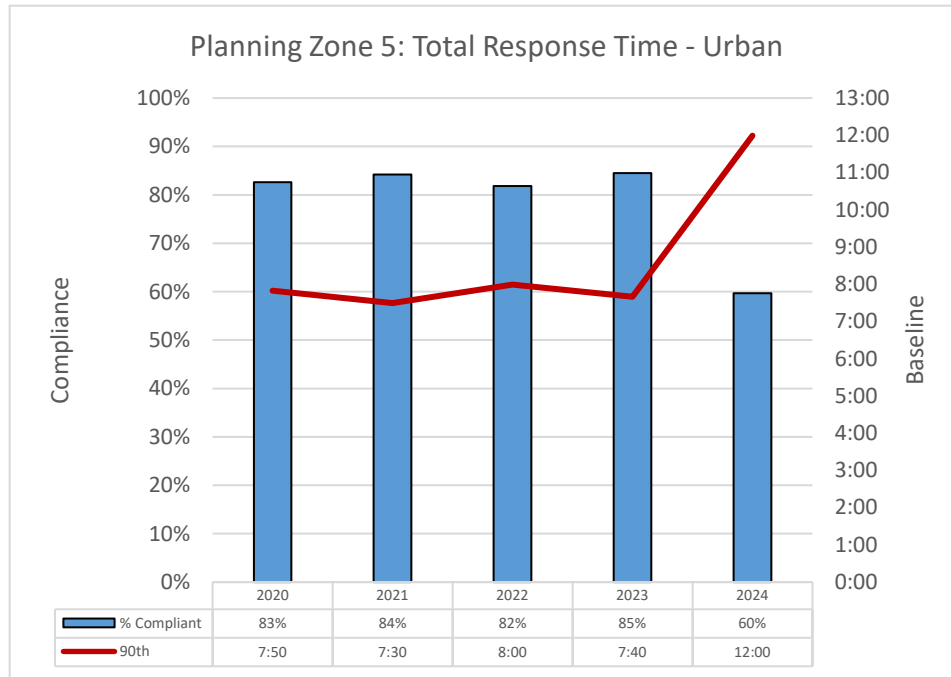
Distribution Factors Chart 13.0: PZ5 Baseline Performance

PZ5: 1st Due Baseline Performance		2020 - 2024	2024	2023	2022	2021	2020	2024 Benchmark
Alarm Handling		1:33	1:35	1:34	1:40	1:26	1:32	1:00
		n= 3150	n= 803	n= 687	n= 645	n= 529	n= 486	
Turnout Time		1:41	1:48	1:40	1:42	1:38	1:41	1:30
		n= 3108	n= 803	n= 687	n= 634	n= 507	n= 477	
Travel Time 1st Unit	Urban	6:12	9:24	5:30	5:30	5:10	5:30	4:40
		n= 3108	n= 803	n= 456	n= 468	n= 399	n= 397	
	Rural	6:54	7:23	6:40	6:40	7:00	6:50	5:50
		n= 756	n= 175	n= 158	n= 182	n= 125	n= 106	
	Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time 1st Unit	Urban	8:34	12:00	7:40	7:50	7:30	7:50	7:10
		n= 3108	n= 803	n= 687	n= 468	n= 399	n= 397	
	Rural	9:07	9:45	9:00	8:40	9:10	9:00	8:20
		n= 746	n= 175	n= 158	n= 182	n= 125	n= 106	
	Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

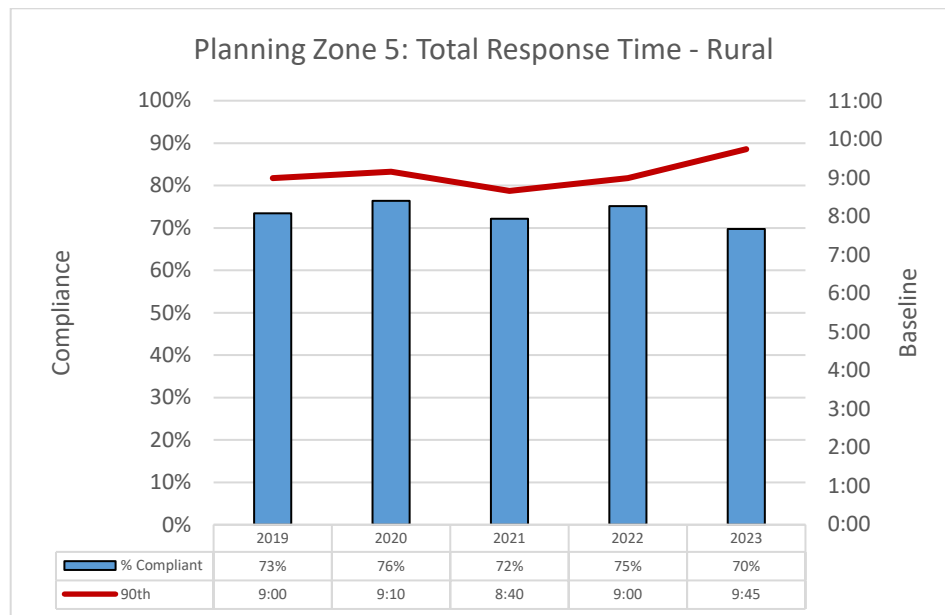
Distribution Factors Chart 13.1: PZ5 Simultaneous Call Volume

1-Year Delta	10%	Simultaneous Calls				
5-Year Delta	49%	2020	2021	2022	2023	2024
PZ5		6%	5%	8%	7%	8%
		43	41	75	58	64

Distribution FactorsChart 12.1: PZ5 2st Due Urban Compliance



Distribution FactorsChart 12.2: PZ5 2st Due Rural Compliance



PZ5 Summary:

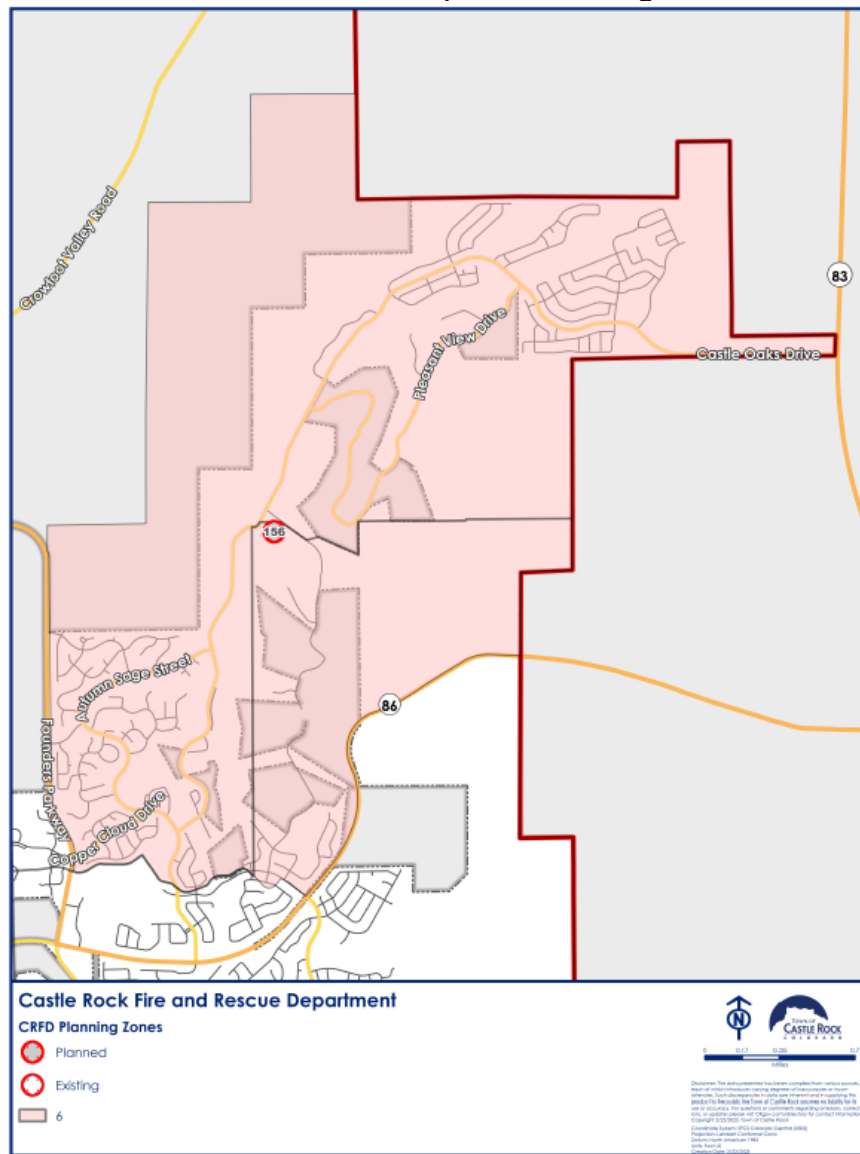
PZ5 has fluctuated between 716 and 986 calls for service annually with simultaneous calls averaging 5.9% since 2020. The department has been able to maintain comparable compliance numbers to other planning zones.



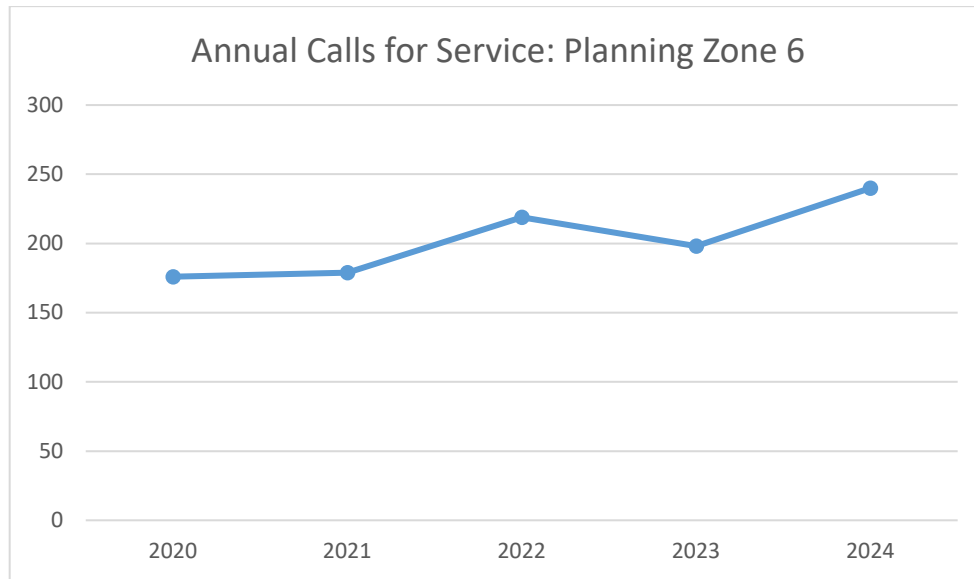
Planning Zone 6 (PZ6)

PZ6 covers 6.9 square miles with an estimated population of 7,751 (population density 1,123/mile²) and is 92.5% residential, 0.2% commercial, and 7.4% agricultural. PZ6 contains less than 1% of the commercial square footage in the jurisdiction. PZ6 has 41 lane miles. PZ6 includes Castle Oaks, Terrain, Liberty Village, and Cobblestone Ranch neighborhoods. The construction in PZ6 is primarily lightweight, with most homes built within the last 15 - 20 years. PZ6 has an estimated 2,052 homes with a median home value is \$573,090 and an average household income of \$160,440. PZ6 has an estimated 27 (1.3%) households below the national poverty level, 336 (16.4%) households with at least one person with a disability, and roughly 101 (1.5%) people who report not having medical insurance. PZ6 has one elementary school and is bordered to the south and west by State Highway 86 and east by State Highway 83.

Distribution Factors Map 12.0: Planning Zone 6



Distribution Factors Chart 13.0: PZ6 Incident Volume by Year



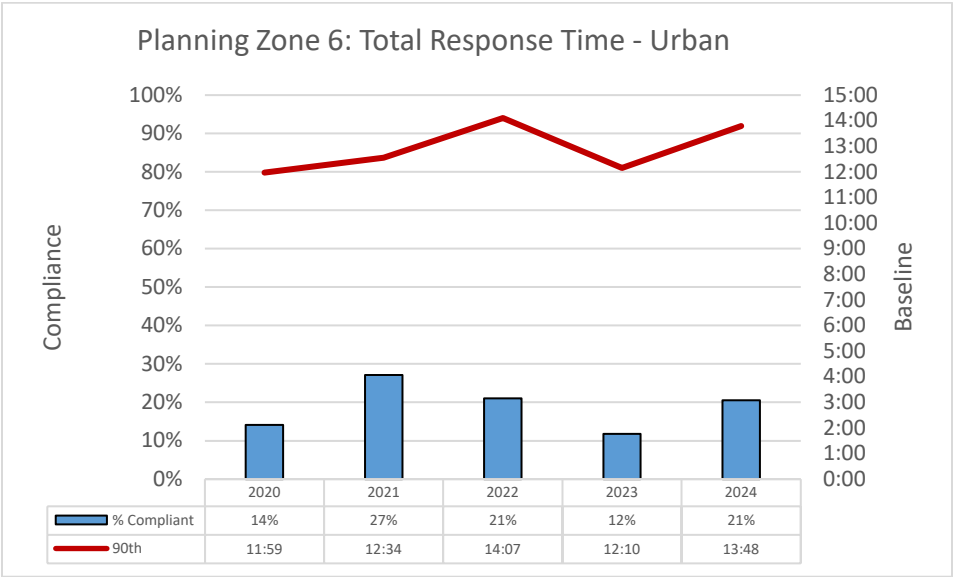
Distribution Factors Table 14.0: PZ6 Baseline Performance

PZ6: 1st Due Baseline Performance		2020 - 2024	2024	2023	2022	2021	2020	2024 Benchmark
Alarm Handling		1:36	1:51	1:51	1:29	1:23	1:46	1:00
		n= 670	n= 137	n= 137	n= 161	n= 131	n= 126	
Turnout Time		1:48	1:43	1:43	1:51	1:46	1:54	1:30
		n= 650	n= 127	n= 131	n= 160	n= 125	n= 122	
Travel Time 1st Unit	Urban	7:30	8:10	8:10	6:50	7:10	7:00	4:40
		n= 373	n= 13	n= 131	n= 75	n= 58	n= 52	
	Rural	10:10	11:30	11:30	11:30	8:30	10:10	5:50
		n= 291	n=	n= 87	n= 87	n= 69	n= 74	
	Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time 1st Unit	Urban	10:00	10:30	9:00	9:00	9:30	9:40	7:10
		n= 378	n= 131	n= 131	n= 75	n= 59	n= 52	
	Rural	12:30	14:20	14:20	14:20	11:50	12:10	8:20
		n= 293	n= 5	n= 86	n= 86	n= 72	n= 74	
	Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

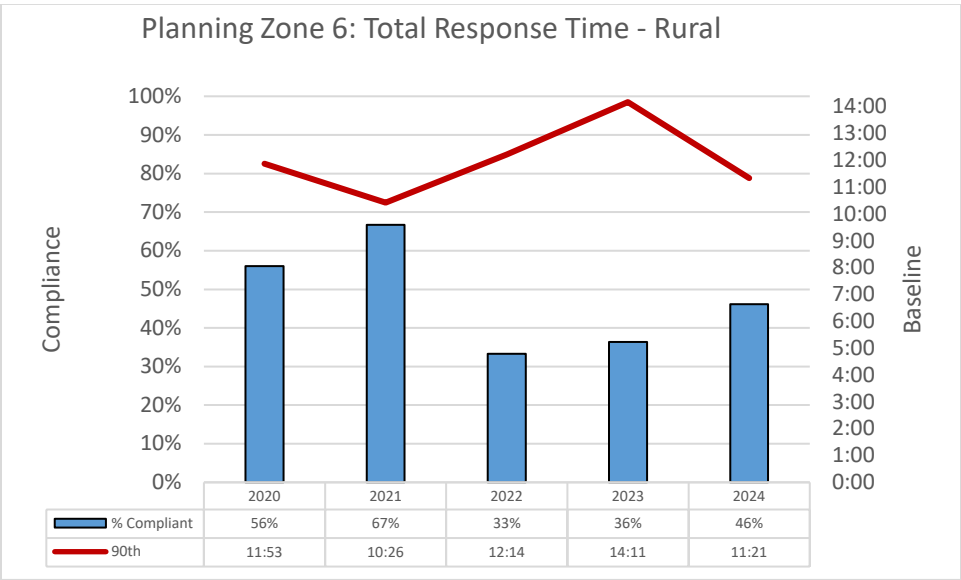
Distribution Factors Table 14.1: PZ6 Simultaneous Call Volume

1-Year Delta	633%	Simultaneous Calls				
5-Year Delta	1000%	2020	2021	2022	2023	2024
PZ6		1%	1%	1%	2%	9%
		2	2	3	3	22

Distribution Factors Chart 13.1: PZ6 1st Due Urban Compliance



Distribution Factors Chart 13.2: PZ6 1st Due Rural Compliance



PZ6 Summary:

Planning Zone 6 (PZ6) has experienced annual call volumes ranging from 176 to 240 since 2020, with simultaneous calls averaging 2% during that time. Since 2011, the zone has seen a steady increase in service demand, correlating closely with continued residential development in the area.

Due to the zone's distance from any Castle Rock Fire Department (CRFD) station, Fire Management Zone (FMZ) 15603 receives automatic aid from the Franktown Fire Protection District on all incidents. In 2019, following road and bridge improvements in the area, CRFD modified response plans by assigning Quint 155 as the primary unit for FMZs 15617 and 15603, replacing Engine 153 to reduce response times. Despite these efforts, PZ6 continues to experience longer-than-typical response times due to geographic and infrastructure challenges.

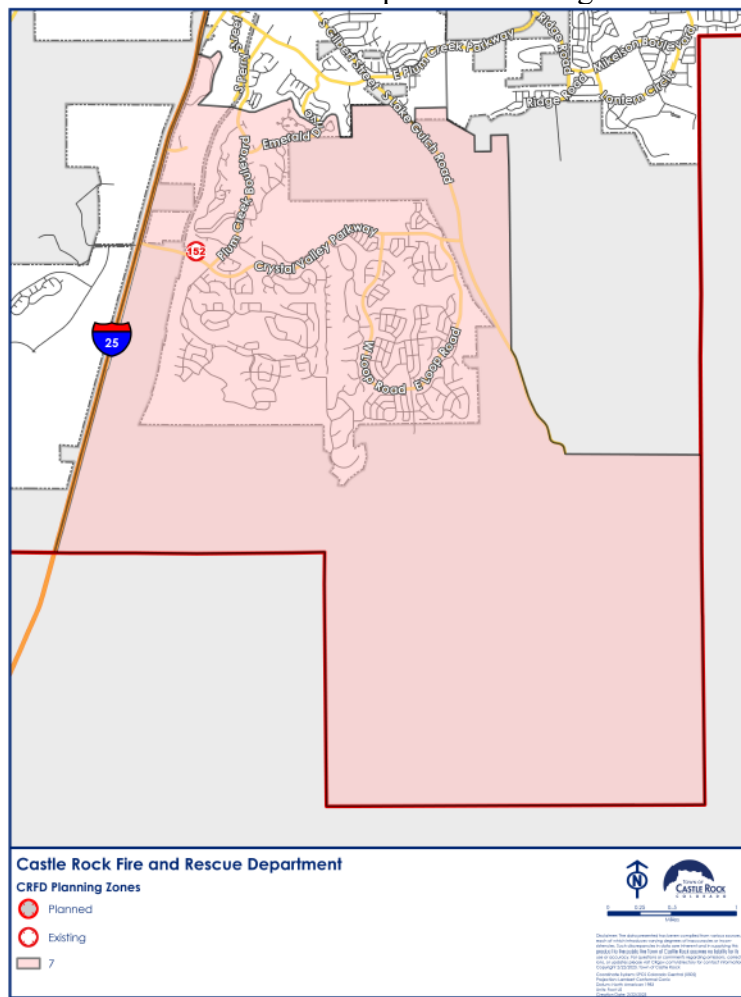
A particularly sharp increase in simultaneous calls was observed in 2024. While simultaneous calls represented just 2% of total incidents in 2023 (3 calls), that number rose significantly to 22 simultaneous calls in 2024, further straining available resources.

CRFD actively monitors response performance and growth trends in PZ6. In recognition of the increasing demand and continued development in the area, the Town of Castle Rock and CRFD are collaboratively planning a new fire station in Planning Zone 6, with an anticipated opening in mid 2027.

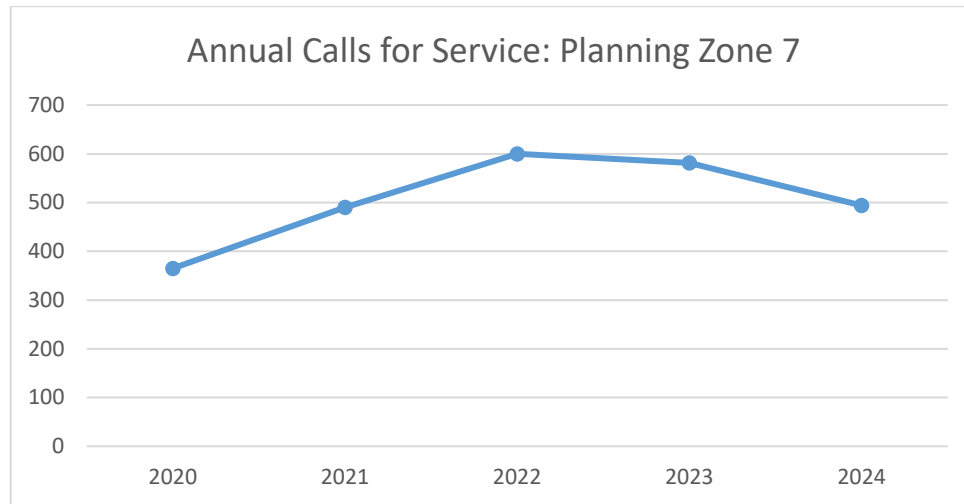
Planning Zone 7 (PZ7)

PZ7 covers 17.8 square miles with an estimated population of 11,624 (population density 653/mile²) and is 93.5% residential, 3.3% commercial, and 3.2% agricultural. PZ7 contains roughly 4% of the commercial square footage in the jurisdiction. PZ7 has 112 lane miles. PZ7 includes Crystal Valley Ranch, Heckendorf Ranch, The Lanterns, Ditmars Ranch, Bell Mountain Ranch, and Stone Cañon Ranch neighborhoods. The residential construction varies greatly from typical 1970's construction to current lightweight methods. PZ7 has an estimated 2,542 homes with a median home value is \$610,048 and an average household income of \$148,813. PZ7 has an estimated 133 (5.2%) households below the national poverty level, 526 (20.7%) households with at least one person with a disability, and roughly 79 (1.1%) people who report not having medical insurance. PZ7 is largely residential with one notable exception, a large satellite communication facility in the far southwest corner of the PZ. PZ7 is bordered to the west by a section of railroad running parallel to the east frontage road of Interstate 25. The Department has been monitoring growth in this PZ, and tracking performance. The Department has recognized that it cannot meet its established baselines in the most rural areas of PZ7.

Distribution Factors Map 13.0: Planning Zone 7



Distribution Factors Chart 14: PZ7 Incident Volume by Year



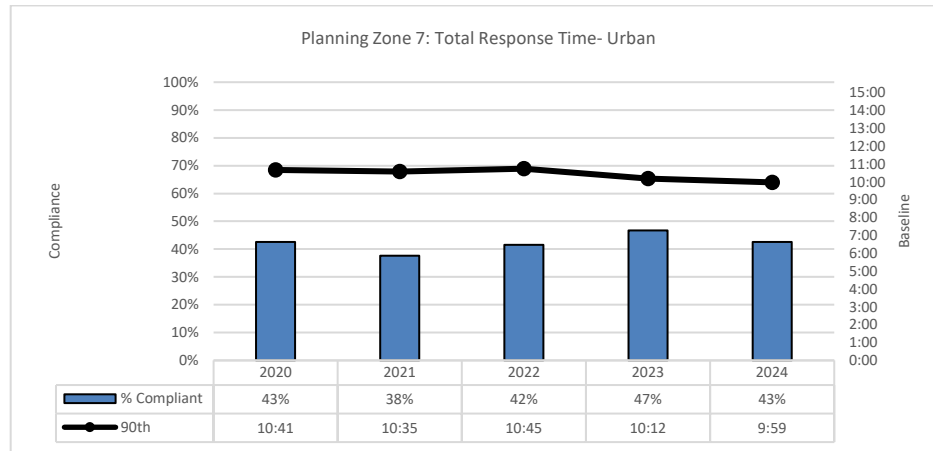
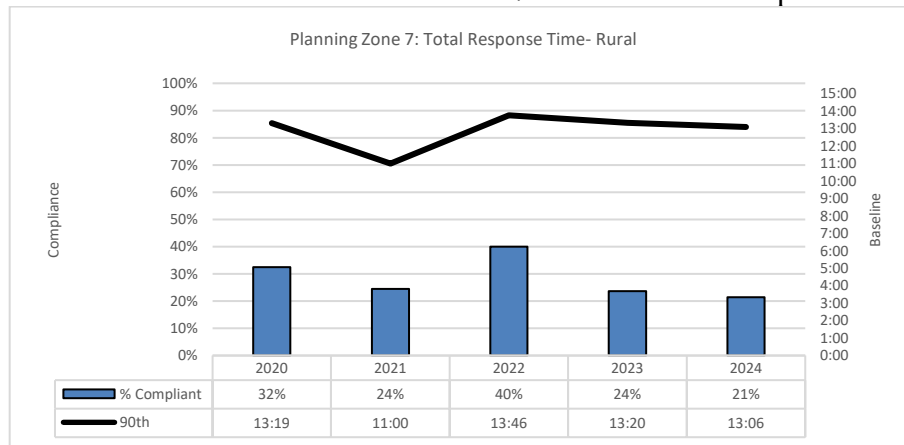
Distribution Factors Table 15.0: PZ7 Baseline Performance

PZ7: 1st Due Baseline Performance		2020 - 2024	2024	2023	2022	2021	2020	2024 Benchmark
Alarm Handling		1:35	1:36	1:30	1:30	1:44	1:40	1:00
		n= 1476	n= 395	n= 374	n= 374	n= 275	n= 223	
Turnout Time		1:44	1:36	1:46	1:46	1:44	1:55	1:30
		n= 1455	n= 379	n= 373	n= 373	n= 271	n= 219	
Travel Time 1st Unit	Urban	6:40	7:30	5:20	5:20	6:00	5:40	4:40
		n= 823	n= 344	n= 157	n= 158	n= 110	n= 100	
	Rural	8:50	11:50	9:20	9:20	8:50	8:30	5:50
		n= 648	n= 38	n= 218	n= 218	n= 165	n= 125	
	Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time 1st Unit	Urban	8:50	9:00	8:10	8:10	8:10	7:50	7:10
		n= 840	n= 360	n= 158	n= 158	n= 110	n= 100	
	Rural	11:10	13:20	11:10	11:10	11:00	11:00	8:20
		n= 660	n= 41	n= 223	n= 223	n= 169	n= 125	
	Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

Distribution Factors Table 15.1: PZ7 Simultaneous Call Volume

1-Year Delta	113%	Simultaneous Calls				
5-Year Delta	209%	2020	2021	2022	2023	2024
PZ7		3%	2%	4%	3%	7%
		11	12	24	16	34

Distribution Factors Chart 14.1: PZ7 1st Due Urban Compliance

Distribution Factors Chart 14.2: PZ7 1st Due Rural Compliance

PZ7 Summary:

Since the opening of Station 152 in 2018, Planning Zone 7 (PZ7) has experienced steady growth in both population and call volume, driven largely by ongoing residential development. Annual calls for service increased from 336 in 2019 to a peak of 600 in 2022, with 494 calls recorded in 2024. Simultaneous calls have averaged 2.7% since 2020.

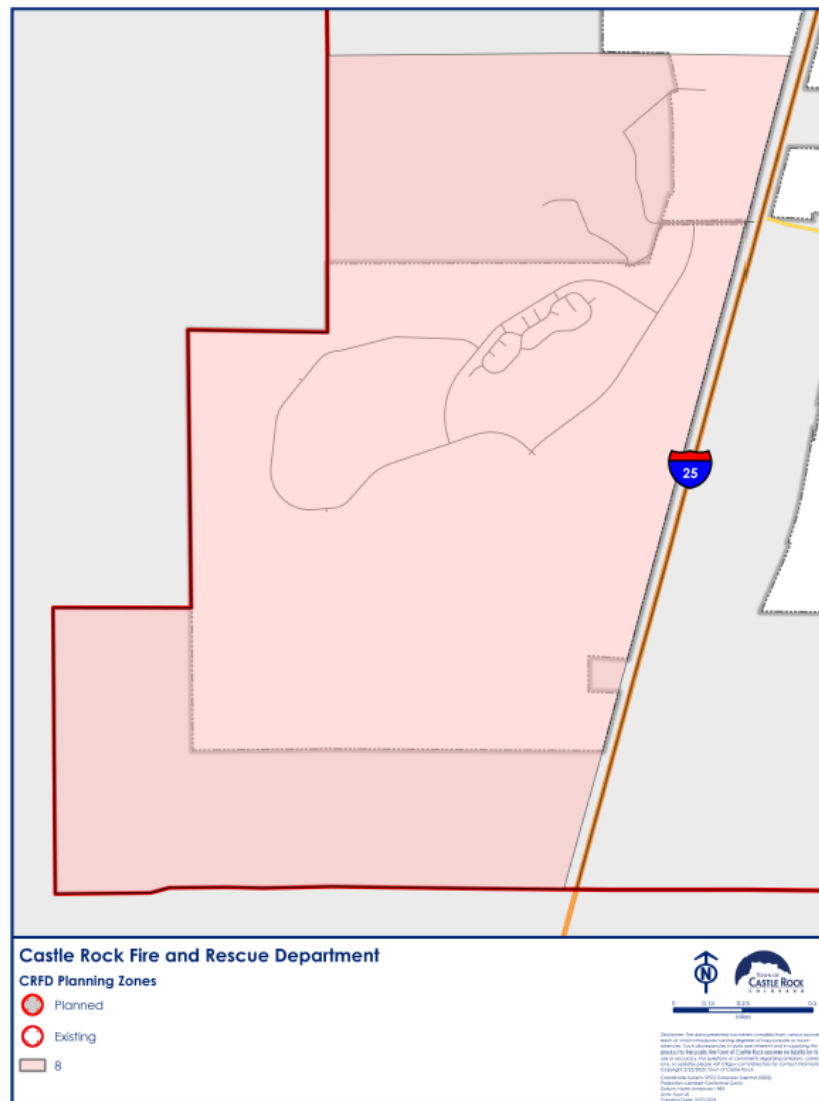
Compliance with response time benchmarks in rural areas remains low. This is primarily due to the zone's large agricultural land use and the extended distances from Station 152 to the outer edges of the district.

Urban compliance has also declined in recent years, with a noticeable drop in 2023 followed by a significant decrease in 2024. A major contributing factor is the reclassification of Fire Management Zone (FMZ) 15740 from rural to urban based on population density changes. Much of FMZ 15740 lies near the edge of the department's defined urban response time benchmark area, which contributes to the lower compliance rate despite increased service demand.

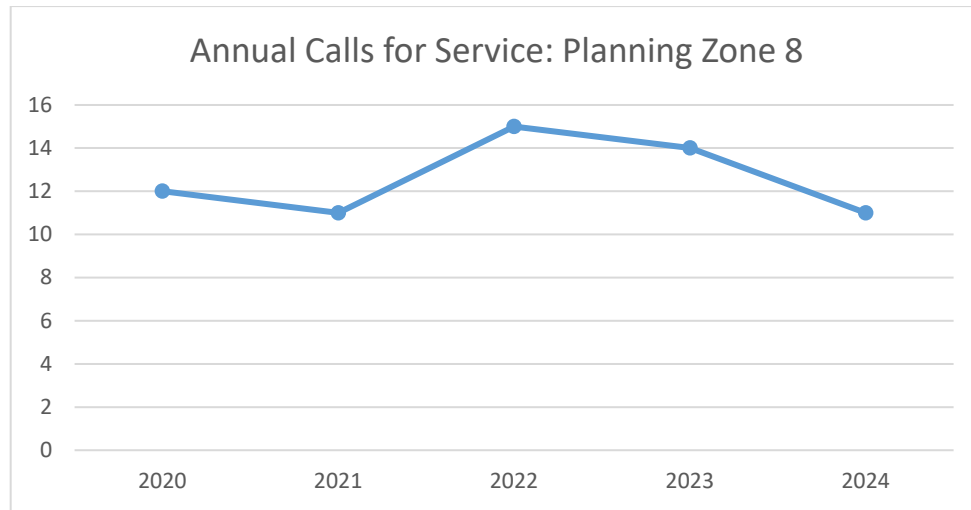
Planning Zone 8 (PZ8)

PZ8 covers 5.33 square miles with an estimated population of 187 (population density 35/mile²) and is 24.5% residential, 0.5% commercial, and 75.1% agricultural. PZ8 has 16 lane miles. PZ8 is largely undeveloped, covering Twin Oaks, Yucca Hills, and portions of Keene Ranch, all within unincorporated Douglas County. Yucca Hills has older homes and various lot sizes. Keene Ranch has larger, higher-priced homes on a minimum of 5 acre lots. Keene Ranch is a shared response area with Jackson 105 Fire, a mostly volunteer agency to the west, and Larkspur Fire Department to the south. Additionally, to access Keene Ranch, CRFD units must leave the jurisdiction before they can make entry into the neighborhood. PZ8 also contains a section of railroad that runs parallel to the west frontage road for Interstate 25. PZ8 has an estimated 67 homes with a median home value is \$895,833 and an average household income of \$148,449. PZ8 has an estimated 0 (0.0%) households below the national poverty level, 19 (28.4%) households with at least one person with a disability, and roughly 0 (0.0%) people who report not having medical insurance.

Distribution Factors Map 14.0: Planning Zone 8



Distribution Factors Chart 15.0: PZ 8 Incident Volume by Year

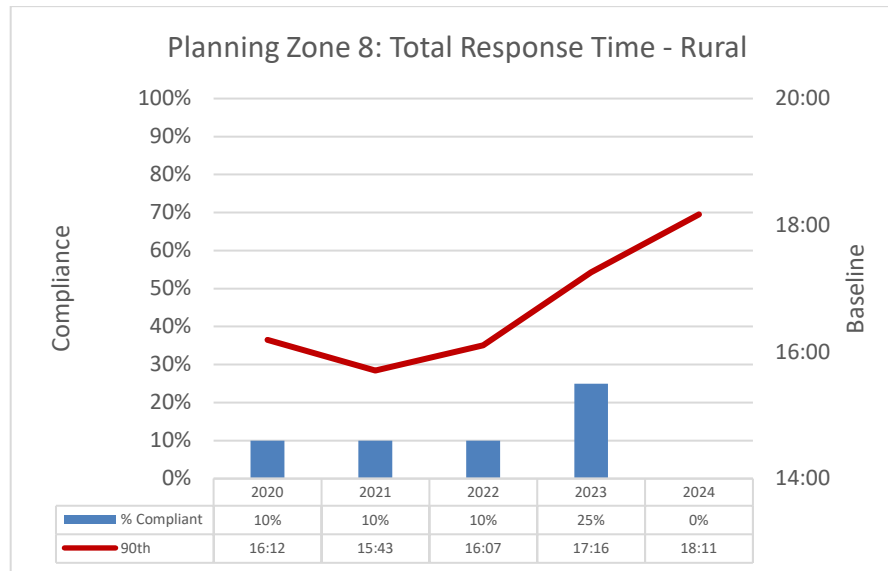


Distribution Factors Table 16.0: PZ8 Baseline Performance

PZ8: 1st Due Baseline Performance		2020 - 2024	2024	2023	2022	2021	2020	2024 Benchmark
Alarm Handling		1:24	1:55	1:31	0:54	1:07	2:04	1:00
		n= 62	n= 11	n= 13	n= 15	n= 11	n= 12	
Turnout Time		1:55	2:08	2:07	1:27	1:52	2:05	1:30
		n= 62	n= 11	n= 13	n= 15	n= 11	n= 12	
Travel Time 1st	Urban	N/A	N/A	N/A	N/A	N/A	N/A	4:40
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	Rural	12:58	11:41	12:30	13:20	13:20	14:00	5:50
		n= 62	n= 11	n= 13	n= 15	n= 11	n= 12	
	Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response	Urban	N/A	N/A	N/A	N/A	N/A	N/A	7:10
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	Rural	16:41	18:11	17:16	16:07	15:43	16:12	8:20
		n= 62	n= 11	n= 13	n= 15	n= 11	n= 12	
	Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

Distribution Factors Table 16.1: PZ8 Simultaneous Call Volume

1-Year Delta	0%	Simultaneous Calls				
5-Year Delta	0%	2020	2021	2022	2023	2024
PZ8		0%	0%	0%	0%	0%
		0	0	0	0	0

Distribution Factors Chart 15.1: PZ8 1st Due Rural Compliance

PZ8 Summary:

Planning Zone 8 (PZ8) has maintained a low and stable call volume, fluctuating between 11 and 15 calls annually since 2020. To date, there have been no recorded simultaneous calls within this zone.

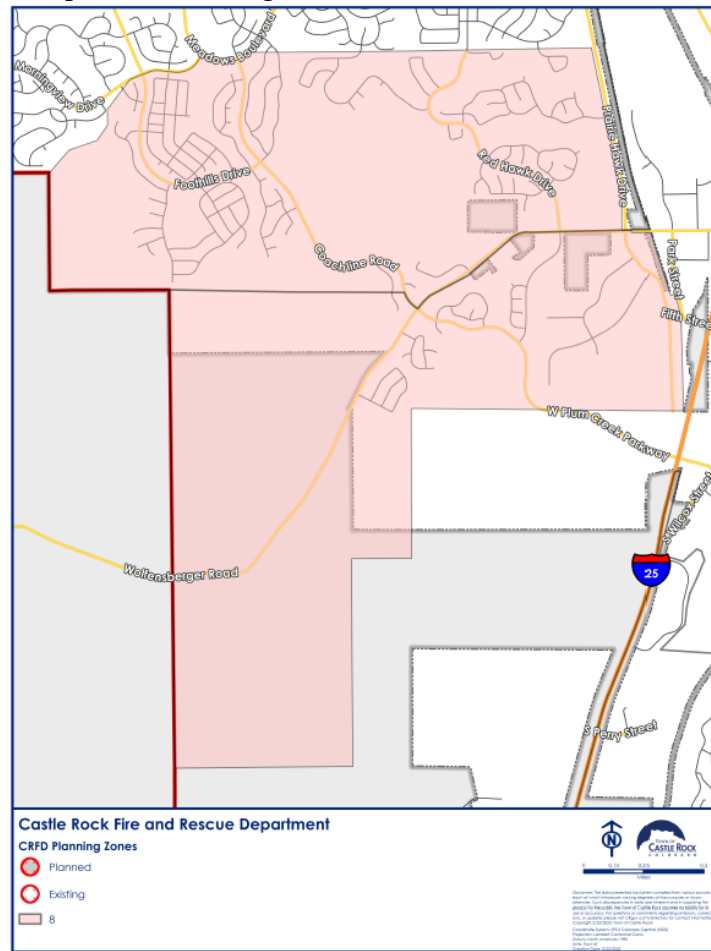
While response times in PZ8 currently exceed the department's established benchmarks, the low call volume and small population—301 residents—do not warrant a dedicated fire station at this time.

However, PZ8 has recently been approved for a mixed-use development of 5,850 residential units and approximately 3,000,000 square feet of commercial property. An I-25 interchange at Crystal Valley Parkway is currently under construction to allow access to this new development as well as the existing development on the east side of the interstate. Given the potential for future growth, the Department will continue to monitor this planning zone closely. The Department has secured land and partial funding for a future fire station in the southern portion of the new development once the tenets are met.

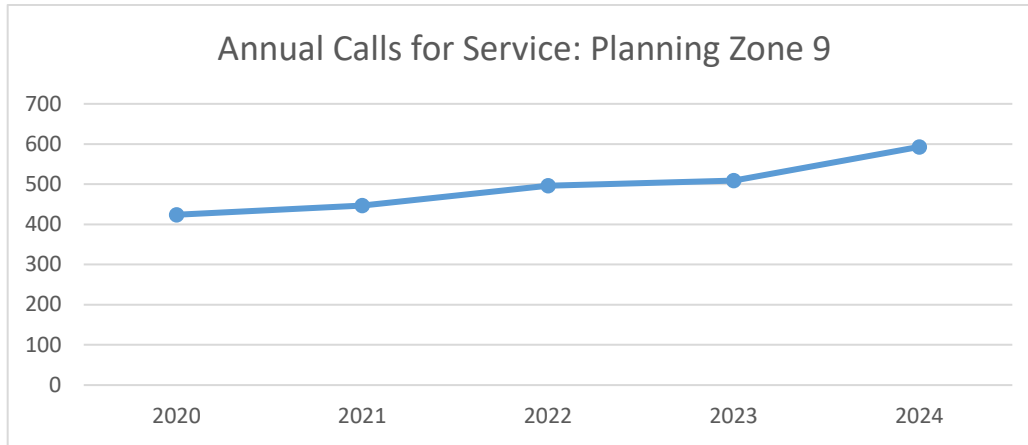
Planning Zone 9 (PZ9)

PZ9 covers 4.61 square miles with an estimated population of 8,592 (population density 1,863/mile²) and is 96.2% residential, 2.6% commercial, and 1.2% agricultural. PZ9 contains roughly 9% of the commercial square footage in the jurisdiction. PZ9 has 39 lane miles. PZ9 includes the Red Hawk, Castle Highlands, Castle Meadows, and the Reserve at Castle Highlands neighborhoods. The construction in PZ9 is primarily lightweight, with most homes built in the last 15-20 years. PZ9 has an estimated 3,053 homes with a median home value is \$493,165 and an average household income of \$61,156. PZ9 has an estimated 44 (1.4%) households below the national poverty level, 478 (15.7%) households with at least one person with a disability, and roughly 543 (6.0%) people who report not having medical insurance. PZ9 includes one elementary school, one large senior facility, a large multi-use indoor/outdoor recreation center and miles of soft-surface recreational trails. For several years, this PZ has met the minimum call volume requirements to consider a new fire station. However, given that the response times for the first arriving unit and effective response force are within the annually established baselines, the Department has elected not to build a fire station in this area yet. The Department will monitor call volume and performance quarterly and annually to identify trends that could negatively affect the residents in this area.

Distribution Factors Map 15.0: Planning Zone 9



Distribution Factors Chart 16.0: PZ9 Incident Volume by Year

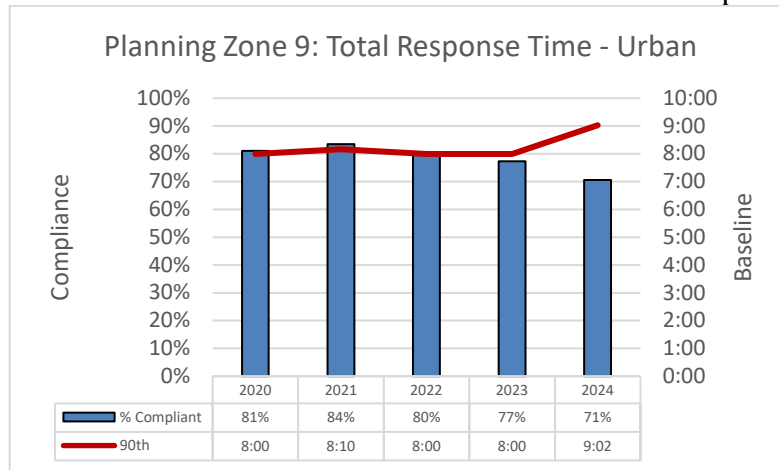
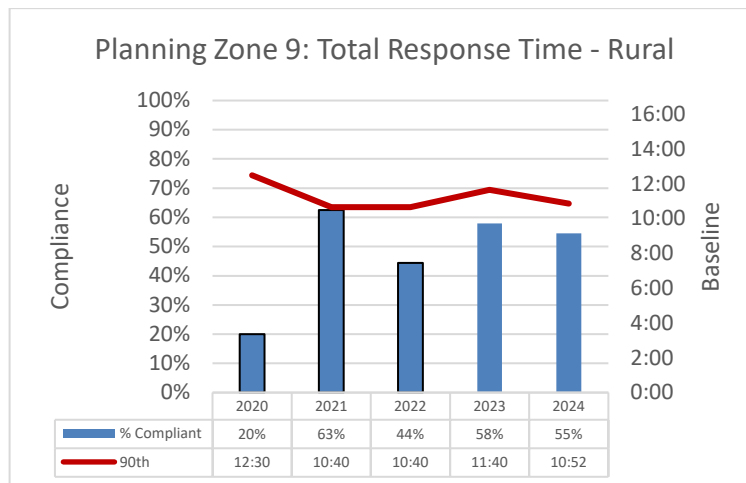


Distribution Factors Table 17.0: PZ9 Baseline Performance

PZ9: 1st Due Baseline Performance		2020 - 2024	2024	2023	2022	2021	2020	2024 Benchmark
Alarm Handling		1:40	1:38	1:38	1:44	1:32	1:45	1:00
		n= 1456	n= 329	n= 329	n= 333	n= 285	n= 278	
Turnout Time		1:44	1:41	1:41	1:49	1:43	1:43	1:30
		n= 1410	n= 314	n= 314	n= 326	n= 269	n= 271	
Travel Time 1st Unit	Urban	5:30	5:40	5:40	5:30	5:30	5:20	4:40
		n= 1396	n= 301	n= 301	n= 324	n= 273	n= 273	
	Rural	9:10	7:48	9:10	8:10	8:00	9:50	5:50
		n= 46	n= 22	n= 19	n= 9	n= 8	n= 5	
	Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time 1st Unit	Urban	8:10	8:00	8:00	8:00	8:10	8:00	7:10
		n= 1411	n= 309	n= 309	n= 324	n= 279	n= 273	
	Rural	11:40	10:52	11:40	10:40	10:40	12:30	8:20
		n= 46	n= 22	n= 19	n= 9	n= 8	n= 5	
	Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

Distribution Factors Table 17.1: PZ9 Simultaneous Call Volume

1-Year Delta	110%	Simultaneous Calls				
5-Year Delta	250%	2020	2021	2022	2023	2024
PZ9		3%	4%	2%	4%	7%
		12	16	9	20	42

Distribution Factors Chart 16.1: PZ9 1st Due Urban ComplianceDistribution Factors Chart 16.2: PZ9 1st Due Rural Compliance

PZ9 Summary:

Since 2020, Planning Zone 9 (PZ9) has experienced annual call volumes ranging from 424 to 593, with simultaneous calls averaging 3.2% during that period. PZ9 has met or exceeded the department's minimum threshold for evaluating the need for a new station since 2008.

Despite this, a new station is not currently being planned. The department has successfully maintained urban response time compliance in PZ9 at levels comparable to other planning zones. However, continued monitoring of call volume, performance metrics, and area growth remains a priority to ensure resource needs are addressed proactively.

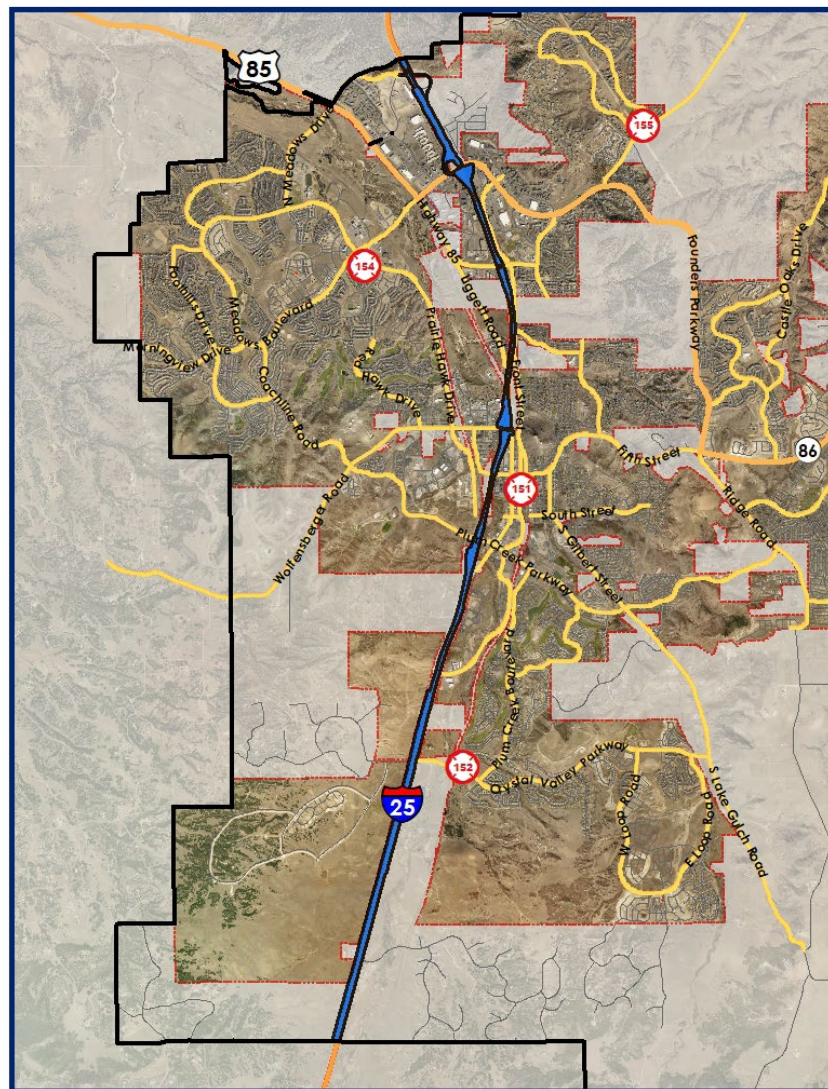
To help balance workload between Stations 151 and 154—currently the department's two busiest stations—the southern Fire Management Zones (FMZs 15924 and 15925) within PZ9 were reassigned to Station 151 following the opening of Station 152. While this adjustment initially improved coverage balance, recent department-wide increases in service demand have contributed to a slight negative trend in compliance with response benchmarks in PZ9's urban areas.

Due to a limited number of incidents in the rural portions of PZ9, there is currently insufficient data to draw reliable conclusions about performance in those areas.

Interstate

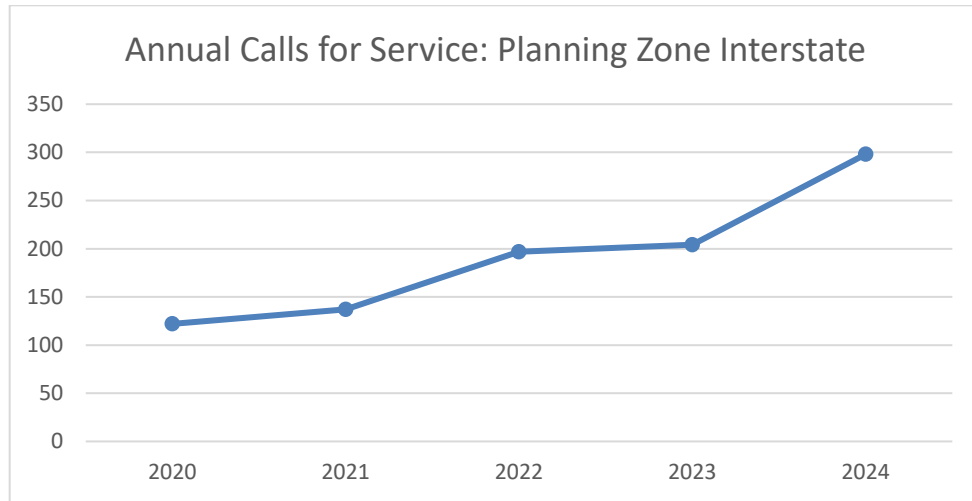
CRFD includes 13.8 miles of interstate highway (I-25) with four access points (exits 181, 182, 184, 185) all with northbound and southbound access. To ensure the best possible responses, southbound I-25, north of exit 185, includes units from South Metro Fire and Rescue Authority (SMFRA). Two SMFRA stations (Stations 36 & 39) have easy access to southbound I-25. Likewise, Larkspur Fire Protection District (LFPD) co-responds northbound I-25 up to mile marker 181.

Distribution Factors Map 16.0: Interstate



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Distribution Factors Chart 17.0: Interstate Incident Volume by Year



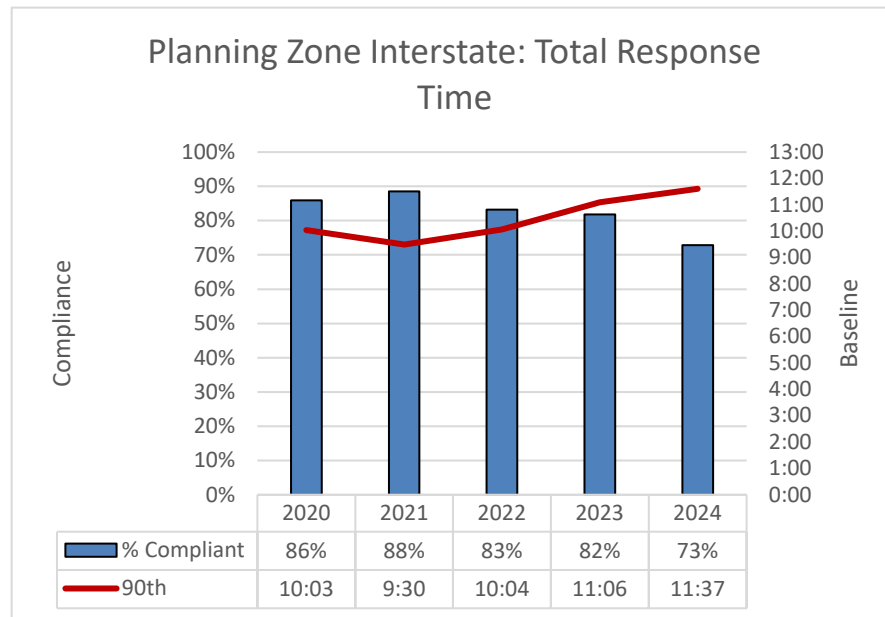
Distribution Factors Table 18.0: Interstate Baseline Performance

Interstate: 1st Due Baseline Performance		2020 - 2024	2024	2023	2022	2021	2020	2024 Benchmark
Alarm Handling		2:00	2:00	2:09	1:50	2:02	2:03	1:00
		n= 832	n= 249	n= 189	n= 162	n= 125	n= 107	
Turnout Time		1:54	2:03	1:51	1:46	1:56	1:56	1:30
		n= 788	n= 228	n= 172	n= 170	n= 117	n= 101	
Travel Time 1st Unit	Urban	N/A	N/A	N/A	N/A	N/A	N/A	4:40
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	Rural	N/A	N/A	N/A	N/A	N/A	N/A	5:50
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	Interstate	7:29	8:29	7:30	7:40	6:40	7:10	6:40
		n= 788	n= 228	n= 172	n= 170	n= 117	n= 107	
Total Response Time 1st Unit	Urban	N/A	N/A	N/A	N/A	N/A	N/A	7:10
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	Rural	N/A	N/A	N/A	N/A	N/A	N/A	8:20
		n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	Interstate	10:25	11:37	11:10	10:10	9:30	9:40	9:10
		n= 788	n= 228	n= 172	n= 170	n= 117	n= 107	

Distribution Factors Table 18.1 Interstate Simultaneous Call Volume

1-Year Delta	123%	Simultaneous Calls				
5-Year Delta	625%	2020	2021	2022	2023	2024
Interstate		3%	4%	5%	6%	12%
		4	5	9	13	29

Distribution Factors Chart 17.1: Interstate 1st Due Compliance

**Interstate Summary:**

Between 2020 and 2024, calls for service on the interstate have fluctuated between 107 and 249 annually. Simultaneous calls during this period have averaged 4.5%, reflecting a moderate but consistent level of overlapping incidents.

Responding to highway incidents presents unique operational challenges. Limited access points often complicate unit entry and staging, while callers frequently do not remain on scene, making it more difficult for dispatchers to obtain accurate information. As a result, call processing times take a minute to a minute and a half—longer than typical for other areas—due to the additional effort required to verify incident location and direction of travel.

Travel time is also highly variable, depending on road conditions, weather, and existing traffic congestion—factors largely beyond the department's control. Despite these obstacles, CRFD remains committed to improving response capabilities and maintaining a high standard of service along the interstate corridor.

Distribution Summary

Following feedback from internal and external stakeholders in late 2017, the department revised its performance reporting methodology. Since that time, all response metrics have been reported against adopted benchmarks (performance goals), rather than segmented by population density. This change was made to better reflect operational realities—specifically, that call processing and turnout times are not influenced by the location or population density of the incident.

There is, however, one notable exception: call processing times for incidents occurring on the interstate. The department has identified a consistent and measurable delay in these cases, with interstate calls averaging 1 minute and 55 seconds compared to 1 minute and 34 seconds for all other incident types. This disparity is primarily due to the nature of how these calls are received—nearly all are made from mobile phones, and callers often do not remain on scene. As a result, dispatchers must ask additional clarifying questions to determine an accurate location, direction of travel, or mile marker, which prolongs the call processing phase.

Since 2020, turnout times have remained remarkably consistent, fluctuating by only seven seconds over the five-year period. Turnout times are measured for all responses, with the exception of those initially dispatched as non-emergent incidents—such as lockouts, lift assists, and other miscellaneous service calls.

To promote accountability and continuous improvement, turnout time data is published monthly by apparatus and shift. This allows crews to compare their performance with others within their station and across the department, while also tracking progress against the department's established benchmark.

Total response times for the first-arriving unit in rural population densities have ranged from 10:07 to 9:16, based on baseline metrics. As expected, rural response time compliance is largely influenced by the location of the incident. For example, when incidents occur in Planning Zone 8, the southern areas of Planning Zones 3 or 7, or the eastern portion of Planning Zone 6, response times often exceed established benchmarks and baselines due to the greater distances involved.

There are currently no development plans for PZ8 or the southern areas of PZ3 and PZ7, given the very low population density and correspondingly low call volume in those areas. However, response times and call volume in PZ6 are actively monitored.

In 2024, Planning Zone 6 received 240 calls for service, equating to 93.75% of the planning threshold (256 calls/year) and 65.75% of the operational threshold (365 calls/year), as defined by the 2021 Fire Master Plan.

Anticipating continued growth in PZ6, the department has secured property and initiated both a needs assessment and preliminary planning for Station 156, which is currently projected to be placed in service between mid- and late-2026

Since 2020, total response times for the first-arriving unit in urban population densities have remained stable, with fluctuations of less than 20 seconds over the five-year period. This consistency reflects the department's commitment to maintaining reliable service levels in densely populated areas.

The department will continue to monitor performance closely, reviewing compliance with selected benchmark standards on a monthly basis and evaluating all benchmark performance standards annually to ensure ongoing accountability and operational effectiveness.

Concentration Factors

For the purpose of this document, Concentration shall be defined as the arrangement or spacing of multiple resources so that an effective response force (ERF) can arrive on scene within defined performance expectations (total response time). Concentration factors are factors that may influence the performance within a given concentration area.

To obtain a better understanding of the issues affecting concentration, the department reviewed the number of calls by service type (EMS, fire, HAZMAT, technical rescue and wildland urban interface) as well as the associated response times for the 1st arriving unit and the arrival of the ERF. These were reviewed by service type and geographic area - first the jurisdiction as a whole, second by station area, and lastly by station planning zone, if sufficient data was available. By reviewing the calls by service type and understanding the location and the frequency which they occur, an assessment may be completed to determine if and where there are any deficiencies in the current deployment model. All data tables may be found in their respective Appendices.

It is important to note that as data is increasingly sorted, the sample size becomes smaller and data becomes increasingly volatile. Thus, the sample size may not be sufficient for determining trends or forecasting. The Center for Public Safety Excellence (CPSE) offers a rule of thumb "that a sample size of approximately 400 is going to have an approximately 5 percent margin of error 95 percent of the time" (CPSE, 2016, p.87).

The department developed a critical task analysis (CTA) for each incident type defined in the computer aided dispatch (CAD) system. The CTAs are the basis for determining the department's needed response plans which define the number and type of apparatus as well as the number of personnel for each call type. The response plans are synonymous with the 1st alarm or ERF. The department reviews the response plans annually, and updates them on an as needed basis. [The latest adopted CTAs may be found in Appendix B.](#)

As noted in the Distribution Factors, there is little effect of population density on call processing or turnout time. As such, the call processing and turnout times in this section are not reported by population density.

To better summarize the factors affecting the arrival of the ERF (concentration), each service type is individually reviewed, looking at the annual compliance to stated benchmark performance goals.

Emergency Medical Service (EMS)

As with most, if not all fire agencies, EMS is the highest frequency call type for CRFD. Since 2020, EMS represents roughly 63% of all calls for service. The EMS call type includes a broad spectrum of incidents to include, but are not limited to, emergent and non-emergent medical incidents, motor vehicle crashes (MVC), and mass casualty incidents (MCI). Incidents may receive a different effective response force (ERF) as defined by their specific CTA, found in Appendix B. Below are summaries of each EMS risk level defined by CRFD.

Low Risk EMS: 1 Medic (2 personnel)

Low risk EMS incidents are medical assists at doctors' offices or a facility with a primary care physician or physician assistant. The effective response force is a single medic unit staffed with two personnel, and at least one paramedic. For the concentration factor analysis, only emergent responses are reviewed.

A detailed summary of the department performance may be found in [Appendix D EMS Data Tables](#). Concentration Factor Table 1.0 provides an overview of the department's performance against adopted baselines for the last five years. Concentration Factors Table 2.0 provides a summary of low-risk EMS call volume by station and planning zone.

Concentration Factors Table1.0

EMS: Low Risk	Rural ERF Compliance						Urban ERF Compliance					
	2020	2021	2022	2023	2024	AVG	2020	2021	2022	2023	2024	AVG
CRFD	100%	100%	86%	67%	93%	89%	80%	82%	75%	82%	89%	82%
Station 151	100%	100%	N/A	N/A	100%	100%	100%	N/A	50%	100%	100%	88%
Station 152	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Station 153	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	75%	75%
Station 154	88%	N/A	86%	67%	92%	83%	N/A	N/A	100%	85%	77%	87%
Station 155	N/A	N/A	N/A	N/A	N/A	N/A	50%	89%	82%	81%	72%	75%

Concentration Factors Table 2.0

EMS: Low Risk	Rural ERF Responses						Urban ERF Responses					
	2020	2021	2022	2023	2024	Total	2020	2021	2022	2023	2024	Total
CRFD	0	1	7	9	39	56	47	43	46	53	53	236
Station 151	0	1	0	10	6	17	0	0	0	0	0	0
Station 152	N/A	N/A	N/A	N/A	N/A	0	N/A	N/A	N/A	N/A	N/A	0
Station 153	N/A	N/A	N/A	N/A	N/A	0	N/A	N/A	N/A	N/A	N/A	0
Station 154	0	0	6	18	33	57	20	15	15	10	10	72
Station 155	0	0	0	0	0	0	27	28	31	43	46	164

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Low risk, emergent EMS incidents in the rural population densities have fluctuated from as high as 8:16 to 4:48. Call volume in the rural areas has ranged from 0 to 39 calls per year with a total of 56 incidents. Low risk, emergent EMS incidents in rural population densities are recorded an increase from 9 in 2023, to 39 in 2024. The department's performance for Low-Risk emergent EMS incidents in the urban population densities has fluctuated from 6:50 to 8:10. Call volume in the urban areas ranges from 43 to 53 calls per year with a total of 23 incidents.

The dramatic change in rural baselines is in part due to the small sample size, less than 10 incidents per year and one incident requiring a mutual aid response. Another factor is an increasing number of simultaneous calls requiring units to respond from stations further away than the primary stations.

Moderate Risk EMS: 1 Engine/Quint and 1 Medic (5 personnel)

Moderate-risk EMS incidents continue to make up the majority of the department's call volume and have shown a consistent increase from 2020 through 2024. Despite this upward trend, total response times for the Effective Response Force (ERF) have remained relatively stable across both rural and urban areas during the same period.

A detailed summary of the department's performance may be found in [Appendix D EMS Data Tables](#). Concentration Factors Table 3.0 shows annual compliance compared to the CRFD's adopted baselines for Moderate Risk EMS incidents. Concentration Factors Table 4.0 provides a summary of moderate risk EMS call volume by station and planning zone.

Concentration Factors Table 3.0

EMS: Moderate Risk	Rural ERF Compliance						Urban ERF Compliance					
	2020	2021	2022	2023	2024	AVG	2020	2021	2022	2023	2024	AVG
CRFD	80%	81%	76%	72%	79%	78%	80%	81%	76%	72%	77%	77%
Station 151	89%	93%	91%	87%	89%	90%	82%	84%	85%	81%	77%	82%
Station 152	41%	47%	33%	26%	30%	35%	71%	63%	64%	50%	21%	54%
Station 153	83%	91%	63%	78%	75%	78%	78%	79%	86%	82%	85%	82%
Station 154	85%	93%	94%	81%	89%	88%	81%	94%	84%	84%	78%	84%
Station 155	80%	82%	70%	75%	33%	68%	78%	79%	77%	68%	50%	70%
PZ1	94%	97%	93%	88%	93%	93%	84%	85%	85%	81%	81%	83%
PZ2	N/A	N/A	N/A	N/A	N/A	N/A	82%	76%	80%	81%	89%	77%
PZ3	85%	88%	82%	80%	79%	83%	83%	86%	88%	83%	79%	84%
PZ4	94%	93%	94%	92%	90%	93%	79%	83%	83%	83%	76%	81%
PZ5	80%	83%	84%	75%	35%	71%	78%	79%	80%	72%	66%	75%
PZ6	47%	88%	7%	50%	57%	50%	49%	29%	49%	42%	15%	37%
PZ7	41%	47%	38%	26%	11%	33%	71%	63%	64%	50%	15%	53%
PZ8	25%	0%	50%	20%	14%	22%	N/A	N/A	N/A	N/A	N/A	N/A
PZ9	33%	50%	100%	64%	86%	67%	86%	86%	89%	85%	82%	85%

Concentration Factors Table 4.0

EMS: Moderate Risk	Rural ERF Responses						Urban ERF Responses					
	2020	2021	2022	2023	2024	Total	2020	2021	2022	2023	2024	Total
CRFD	469	561	768	570	532	2900	1780	1994	2292	2211	2588	10865
Station 151	135	152	226	208	171	892	573	633	721	687	798	3412
Station 152	89	125	147	27	21	409	79	87	114	213	250	579
Station 153	30	24	32	20	16	122	283	297	340	330	313	1563
Station 154	127	161	240	212	248	988	565	658	750	677	847	3497
Station 155	88	99	153	103	76	519	280	319	367	304	380	1650
PZ1	124	142	213	204	170	853	445	497	560	535	200	2521
PZ2	N/A	N/A	N/A	N/A	N/A	N/A	63	65	82	82	65	357
PZ3	13	17	17	14	19	80	248	275	327	259	161	1270
PZ4	127	161	235	198	241	962	419	518	556	515	639	2647
PZ5	88	98	128	107	72	493	280	300	312	284	260	1436
PZ6	17	8	28	2	8	63	35	41	52	91	120	339
PZ7	89	126	141	27	16	383	79	87	113	213	214	706
PZ8	8	5	6	4	4	27	N/A	N/A	N/A	N/A	N/A	N/A
PZ9	3	4	2	14	7	30	213	211	251	232	289	1196

The department recognizes the performance gaps for ERF arrival in PZ6, PZ7 & PZ8. The department has purchased property and begun station planning to address the performance gap in PZ6. The addition of Station 156 will significantly improve the distribution (1st arriving) performance in PZ6. However, much like station 152, there will still be a concentration (ERF) performance gap. The department will need to closely monitor the call volume, ERF performance and unit hour utilization to determine the need for additional resources in Station 152 and the coverage areas of Station 156 upon completion. With respect to PZ8, given the extremely low frequency of calls (< 10 per year), there are no plans to address the extended response times in that planning zone.

Moderate Risk EMS - MVC: 2 Engine/Quint and 1 Medic (6 personnel)

In December 2021 the department updated its response plan and CTA for all MVC incidents, adding a second suppression unit to serve as a blocker. The blocker's function is to position several hundred yards before the incident scene to provide a safe working area for the apparatus committed to the scene. This data set does not include incidents on I-25, as any highway incident also includes the battalion chief. Concentration Factors Table 5.0 shows annual compliance compared to the CRFD's adopted benchmarks for Moderate Risk EMS-MVC incidents. Concentration Factors Table 6.0 provides a summary of moderate risk EMS call volume by station area.

Concentration Factors Table 5.0

EMS: MVC [ERF-6]	Rural ERF Compliance						Urban ERF Compliance					
	2020	2021	2022	2023	2024	Avg	2020	2021	2022	2023	2024	Avg
CRFD	N/A	N/A	80%	75%	81%	79%	N/A	N/A	94%	71%	76%	80%
Station 151	N/A	N/A	100%	100%	100%	100%	N/A	N/A	100%	68%	79%	82%
Station 152	N/A	N/A	50%	0%	71%	40%	N/A	N/A	40%	3%	20%	21%
Station 153	N/A	N/A	100%	56%	100%	85%	N/A	N/A	83%	82%	62%	76%
Station 154	N/A	N/A	100%	92%	76%	89%	N/A	N/A	91%	50%	65%	69%
Station 155	N/A	N/A	67%	75%	80%	78%	N/A	N/A	100%	88%	75%	88%

Concentration Factors Table 6.0

EMS: MVC [ERF-6]	Rural ERF Responses						Urban ERF Responses					
	2020	2021	2022	2023	2024	Total	2020	2021	2022	2023	2024	Total
CRFD	N/A	N/A	43	28	115	186	N/A	N/A	64	62	158	284
Station 151	N/A	N/A	4	2	5	11	N/A	N/A	14	19	32	65
Station 152	N/A	N/A	5	1	7	13	N/A	N/A	1	3	10	14
Station 153	N/A	N/A	4	4	3	11	N/A	N/A	10	11	21	42
Station 154	N/A	N/A	14	13	17	44	N/A	N/A	15	12	55	82
Station 155	N/A	N/A	16	8	11	35	N/A	N/A	24	17	40	81

With the recent update to the MVC response plan, the department will need to monitor system performance to ensure the additional of additional resources does not unduly affect performance if other areas.

High Risk EMS: 1 Engine/Quint, 1 Medic and 1 Chief (6 personnel)

High risk EMS incidents are those that require additional personnel to provide effective patient care (Medical Assist ECHO). The frequency of these calls is relatively low, typically less than 50 per year. Additionally, given the duties of the battalion chief and their dynamic location, they may be responding from across the district causing a longer than normal response time. Furthermore, many Medical Assist ECHO incidents are reclassified after the initial dispatch as a Medical Assist CHARLIE or DELTA due to additional information gathered by the 911 call taker, leading to a longer response time for the battalion chief. Lastly, responses to the interstate are challenged by limited access points and heavy traffic approaching a crash scene. As previously discussed, the smaller the sample size, the more volatile the data, and therefore less reliable for planning or analysis. With that in mind, response times vary dramatically from year to year due to the low frequency.

Concentration Factors Table 7.0

EMS: High Risk	Rural ERF Compliance						Urban ERF Compliance					
	2020	2021	2022	2023	2024	Avg	2020	2021	2022	2023	2024	Avg
CRFD	100%	80%	78%	100%	80%	88%	91%	94%	86%	83%	55%	82%
Station 151	100%	100%	50%	75%	80%	81%	92%	100%	93%	78%	85%	90%
Station 152	100%	50%	67%	50%	100%	73%	N/A	N/A	100%	13%	13%	42%
Station 153	100%	N/A	N/A	50%	N/A	75%	100%	83%	86%	60%	69%	80%
Station 154	N/A	100%	100%	83%	100%	96%	83%	91%	75%	60%	50%	72%
Station 155	100%	N/A	100%	63%	50%	78%	N/A	100%	80%	93%	47%	80%
PZ1	100%	100%	50%	75%	N/A	81%	92%	100%	100%	78%	82%	90%
PZ2	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100%	100%	100%	83%	84%
PZ3	50%	N/A	N/A	100%	80%	77%	100%	83%	86%	55%	67%	78%
PZ4	N/A	100%	100%	80%	100%	95%	83%	88%	71%	63%	47%	70%
PZ5	100%	N/A	100%	63%	50%	78%	N/A	100%	75%	93%	67%	84%
PZ6	N/A	N/A	N/A	0%	0%	0%	100%	N/A	100%	100%	25%	81%
PZ7	100%	50%	67%	50%	100%	73%	N/A	N/A	0%	0%	14%	14%
PZ8	N/A	N/A	N/A	N/A	50%	50%	N/A	N/A	N/A	N/A	N/A	N/A
PZ9	N/A	N/A	N/A	100%	100%	100%	N/A	100%	50%	61%	63%	68%

Concentration Factors Table 8.0

EMS: High Risk	Rural ERF Responses						Urban ERF Responses					
	2020	2021	2022	2023	2024	Total	2020	2021	2022	2023	2024	Total
CRFD	9	5	12	11	25	62	24	34	47	53	127	285
Station 151	2	2	3	4	10	21	14	15	17	25	40	111
Station 152	4	2	3	1	1	11	0	0	5	0	24	29
Station 153	2	0	0	1	0	3	4	6	8	10	14	42
Station 154	0	1	4	3	9	17	6	11	12	12	32	73
Station 155	1	0	2	2	5	10	0	2	5	6	17	30
PZ1	2	2	4	4	0	12	13	13	15	20	17	78
PZ2	N/A	N/A	N/A	N/A	N/A	N/A	0	1	1	2	7	11
PZ3	2	0	0	1	5	8	3	6	8	7	6	30
PZ4	0	1	4	2	8	15	6	8	11	6	19	50
PZ5	1	0	1	2	4	8	0	2	4	6	9	21
PZ6	0	0	1	0	1	2	1	0	1	3	8	13
PZ7	4	2	2	1	1	10	0	0	5	6	22	33
PZ8	0	0	0	0	2	2	N/A	N/A	N/A	N/A	N/A	N/A
PZ9	0	0	0	1	1	2	1	4	2	9	16	32

EMS Concentration Summary:

As the department's analysis becomes more geographically specific, there are identified areas that the department cannot meet its adopted baselines, specifically within PZ6, PZ7 and PZ8, and closely monitors those planning zones. The department has purchased land and begun the initial phases of station planning in PZ6. However, the in-service date of the future Station 156 has yet to be determined, but is expected to be in the 2025 – 2026 timeframe. The department will continue to monitor its performance in the proposed Station 156 and Station 152 areas against the thresholds outlined in the 2021 Fire Master Plan to determine when additional resources for these areas will be needed. Currently, PZ8 is rural, remote, and has an extremely low annual call volume. Consequently, there are no plans for a dedicated station in that planning zone. The department is monitoring planned and proposed growth in PZ8 to ensure that as the is planning zone develops, the department can provide adequate services based on the types and magnitude of risks planned.

Even with EMS being the majority of the department's call volume, the Low and High-risk EMS incidents are relatively low in volume and make it difficult to accurately trend performance or forecast needs. That said, trends for both low and high-risk EMS generally follow the moderate risk EMS trends for call distribution and location.

In addition to reviewing the response times by planning zone, the department reviews the frequency and average time that all three medic units are committed to an incident. Concentration Factors Table 9.0 shows the frequency and average time of when all three medic units are committed, as well as the number of times an out of district medic arrived on-scene.

Concentration Factor Table 9.0

	2020	2021	2022	2023	2024	avg. 20-24
CRFD Response Time	9:53	10:09	9:58	10:13	9:35	9:57
Mutual Aid Response Time	13:08	15:21	15:39	14:56	16:01	15:01
Frequency	88	115	139	148	163	131

Additionally, Concentration Factors Table 10.0 shows the time of day and day of week that all medic units are committed since 2014. The green indicates the lowest frequency, increasing from yellow to orange and red indicating the highest frequency. Based on this data, the highest frequency of all medic units committed is between the hours of 09:00 and 19:00. CRFD addresses this by having the dispatch center notify on-duty crews of a resource depletion on the primary dispatch channel. Upon this notification, the Battalion Chief, or other chief officer, can monitor current resources and call volume or request an automatic aid medic unit be moved into the district for coverage.

Concentration Factor Table 10.0

	1 Mon	2 Tue	3 Wed	4 Thu	5 Fri	6 Sat	7 Sun	Total
00:00-00:59	3	1	1	0	2	7	7	21
01:00-01:59	7	1	2	2	1	1	8	22
02:00-02:59	1	5	0	1	2	6	2	17
03:00-03:59	1	0	0	1	3	1	2	8
04:00-04:59	0	0	4	2	3	1	2	12
05:00-05:59	3	0	4	1	3	2	1	14
06:00-06:59	2	4	2	3	1	0	2	14
07:00-07:59	11	6	6	5	8	7	9	52
08:00-08:59	18	15	11	8	14	4	7	77
09:00-09:59	28	30	30	14	19	22	15	158
10:00-10:59	20	50	29	35	31	28	13	206
11:00-11:59	34	31	40	30	38	25	19	217
12:00-12:59	33	46	42	32	34	30	26	243
13:00-13:59	28	39	31	26	34	36	38	232
14:00-14:59	20	40	25	35	33	43	21	217
15:00-15:59	35	30	35	39	34	27	30	230
16:00-16:59	39	23	23	33	36	17	12	183
17:00-17:59	32	34	26	26	32	26	21	197
18:00-18:59	33	26	26	34	30	30	19	198
19:00-19:59	25	23	17	23	35	30	14	167
20:00-20:59	19	17	16	16	30	18	15	131
21:00-21:59	18	17	14	13	17	16	11	106
22:00-22:59	8	9	9	7	11	15	4	63
23:00-23:59	2	4	5	5	6	10	2	34
Total	420	451	398	391	457	402	300	2,819

Concentration Factors: Fire

The department experiences a relatively low percentage of fire incidents, 2.0% annually since 2007. Because of this low call volume, the performance analysis and trending are difficult, and can almost be done on a call-by-call basis. In fact, when elevating the ERF response for moderate and high-risk incidents, each incident is individually screened to ensure it meets the criteria. Additionally, each ERF time is reviewed for accuracy. If an ERF response includes confirmed erroneous or incorrect time values, it is excluded from the analysis. All Fire Suppression data tables may be found in the [Appendix D Data Tables – Fire Suppression](#). Below is the summary and analysis of each fire risk level.

Fire Low Risk:

There are several types of low-risk fire incidents and response plans. Each incident type and its corresponding response plan is listed in Table 11.0 with the minimum number of personnel. Certain responses are non-emergent or contain a non-emergent unit. These response types are excluded from the analysis.

Concentration Factors Table 11.0	
Incident Type	Response Plan [Effective Response Force]
Down Power Line	1 Suppression Unit [ERF-3]
Residential Fire Alarm	1 Suppression Unit [ERF-3] <i>non-emergent</i>
Alarm Reset	1 Suppression Unit [ERF-3] <i>non-emergent</i>
Arcing Transformer	1 Suppression Unit [ERF-3]
Lightning Strike	2 Suppression Units [ERF-6]
Commercial Alarm	2 Suppression Units [ERF-6] <i>2nd due non-emergent</i>
Smoke Investigation Inside	2 Suppression Units [ERF-6]
Passenger Car / Pick-up Fire	2 Suppression Units [ERF-6]
Unattached Outbuilding Fire	2 Suppression, One Medic, 1 Chief [ERF-9]
Appliance Fire	2 Suppression, One Medic, 1 Chief [ERF-9]
Train Fire	2 Suppression, 1 Tender, One Medic, 1 Chief [ERF-10]

Low risk fire incidents (ERF-6, ERF-9, and ERF-10) account for 0.8% of all calls between 2020 – 2024. Between 2020 and 2024, CRFD was dispatched to 252 low risk fire suppression incidents. However, only 139 of those received an ERF, emergent with two or more units. A detailed description of the Critical Task Analysis for all incidents types can be found in [Appendix B: Critical Task Analysis](#). Incidents requiring two suppression units (ERF-6) were selected to represent department compliance due to the number of responses. Concentration Factors Tables 12.0 and 13.0, shows the department's compliance to adopted benchmarks for both rural and urban population densities. The following table, Concentration Factors Table 14.0, details the annual call volume for low-risk fire incidents. As evidenced by Table 14.0, the low frequency and small sample size makes performance trending and forecasting impractical. A detailed summary of the department annual response data for all low-risk fire incidents may be found in [Appendix E: Fire Suppression Data Tables](#).

Concentration Factors Table 12.0

Low Risk Fire: ERF 6	Rural						Urban					
	2020	2021	2022	2023	2024	Avg	2020	2021	2022	2023	2024	Avg
CRFD	100%	73%	89%	89%	94%	89%	84%	75%	82%	83%	85%	82%
Station 151	77%	47%	59%	56%	52%	58%	46%	50%	53%	54%	53%	51%
Station 152	N/A	50%	80%	50%	50%	58%	100%	87%	98%	88%	95%	94%
Station 153	N/A	100%	100%	100%	N/A	100%	100%	85%	100%	88%	91%	93%
Station 154	47%	40%	59%	34%	23%	41%	100%	87%	98%	88%	95%	93%
Station 155	25%	20%	38%	50%	23%	31%	100%	93%	100%	95%	82%	94%

Concentration Factors Table 13.0

Low Risk Fire: ERF 6	Interstate					
	2020	2021	2022	2023	2024	Avg
CRFD	N/A	N/A	100%	70%	60%	77%
Station 151	N/A	N/A	100%	100%	60%	87%
Station 152	N/A	N/A	N/A	25%	50%	38%
Station 153	N/A	N/A	N/A	N/A	N/A	N/A
Station 154	N/A	N/A	N/A	100%	67%	83%
Station 155	N/A	N/A	N/A	N/A	N/A	N/A

Concentration Factors Table 14.0

Low Risk Fire ERF Incidents												
Low Risk Fire: ERF 6	Rural						Urban					
	2020	2021	2022	2023	2024	Total	2020	2021	2022	2023	2024	Total
CRFD	1	19	37	28	29	114	100	108	159	124	156	647
Station 151	10	7	13	10	13	53	19	24	24	25	35	127
Station 152	0	1	4	1	3	9	27	27	43	29	36	162
Station 153	0	2	1	1	1	5	19	17	30	23	31	120
Station 154	9	8	16	13	9	55	27	27	43	29	36	162
Station 155	1	1	3	3	3	11	8	13	19	18	18	76

Low Risk Fire: ERF 6	Interstate					
	2020	2021	2022	2023	2024	Total
CRFD	N/A	N/A	3	7	6	16
Station 151	0	0	0	3	4	7
Station 152	0	0	0	0	1	1
Station 153	N/A	N/A	N/A	N/A	N/A	N/A
Station 154	0	0	0	0	2	2
Station 155	N/A	N/A	N/A	N/A	N/A	N/A

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Fire: Moderate Risk:

There are several types of moderate risk fire incidents and response plans. Each incident type and its corresponding response plan is listed in Table 15.0 with the minimum number of personnel.

Concentration Factors Table 15.0: Moderate Risk Fire	
Incident Type	Response Plan [Effective Response Force]
Commercial Carrier Fire	2 Suppression, 1 HAZMAT, 1 Medic, 1 Chief [ERF-12]
Unattached Outbuilding Fire, Unhydranted	2 Suppression, 4 Tenders, 1 HAZMAT, 1 Medic, 1 Chief [ERF-13]
Residential Structure Fire, Hydranted	3 Suppression, 1 Aerial, 2 Medics, 2 Chiefs [ERF-18]
Residential Structure Fire, Unhydranted	3 Suppression, 1 Aerial, 4 Tenders, 2 Medics, 3 Chiefs [ERF-23]

Moderate risk structure fires [ERF-18] account for 0.3% of the call volume between 2019 - 2023. Since 2019, the department had 18 fires in which a full ERF arrived on scene. The following data tables reflect only residential structure fires. Between 2019 and 2023, the department responded to 18 moderate risk [ERF-12] fire with zero full ERF responses. However, this response plan was updated in 2022 to include a HAZMAT unit on the initial dispatch. The department responded to 15 moderate risk [ERF-13] fires, with zero full ERF responses

As seen in the Concentration Factor Tables 16.0, the department's compliance to adopted benchmarks varies dramatically from year to year. This is due to the extremely low frequency of moderate risk structure fires that receive an ERF, as shown in Concentration Factors Table 17.0. A detailed summary of each moderate risk fire responses ERF may be found in [Appendix E: Fire Suppression Data Tables](#).

Concentration Factors Table 16.0

Moderate Risk Fire: ERF 18	Rural						Urban					
	2020	2021	2022	2023	2024	Avg	2020	2021	2022	2023	2024	Avg
CRFD	0%	67%	0%	100%	67%	47%	29%	38%	37%	57%	40%	40%
Station 151	N/A	100%	0%	N/A	100%	67%	100%	25%	33%	75%	50%	57%
Station 152	0%	50%	0%	100%	N/A	38%	0%	100%	0%	N/A	0%	25%
Station 153	N/A	N/A	N/A	N/A	N/A	N/A	60%	33%	40%	0%	33%	33%
Station 154	N/A	N/A	N/A	N/A	N/A	N/A	11%	25%	75%	50%	50%	42%
Station 155	N/A	N/A	0%	100%	50%	50%	0%	33%	17%	N/A	33%	21%

Concentration Factors Table 17.0

Low Risk Fire ERF Incidents												
Moderate Risk Fire: ERF 18	Rural						Urban					
	2020	2021	2022	2023	2024	Total	2020	2021	2022	2023	2024	Total
CRFD	0	2	0	3	2	7	6	6	7	4	6	29
Station 151	N/A	1	0	N/A	1	2	2	2	1	3	2	10
Station 152	0	1	0	1	N/A	2	0	2	0	N/A	0	2
Station 153	N/A	N/A	N/A	N/A	N/A	N/A	3	1	2	0	1	7
Station 154	N/A	N/A	N/A	N/A	N/A	N/A	1	1	3	1	3	9
Station 155	N/A	N/A	0	2	1	3	0	1	1	N/A	1	3

Fire: High Risk:

There are two types of high-risk fire incidents and response plans. Each incident type and its corresponding response plan is listed in Table 18.0 with the minimum number of personnel.

Concentration Factors Table 18.0: High Risk Fire	
Incident Type	Response Plan [Effective Response Force]
Commercial Structure Fire, Hydranted	4 Suppression, 1 Aerial, 2 Medics, 2 Chiefs [ERF-21]
Commercial Structure Fire, HAZMAT	4 Suppression, 1 Aerial, 1 HAZMAT, 2 Medics, 2 Chiefs [ERF-24]

High risk fires are fires that occur in commercial occupancies or multi-family structures and account for 0.16% of the annual call volume.

As seen in the Concentration Factor Tables 19.0, the department's compliance to adopted benchmarks varies dramatically from year to year. This is due to the extremely low frequency of high-risk structure fires that receive an ERF, as shown in Concentration Factors Table 20.0. A detailed summary of the department's annual response data for high-risk fire incidents, may be found in [Appendix E: Fire Suppression Data Tables](#).

Concentration Factors Table 19.0

High Risk Fire: ERF 21	Rural						Urban					
	2020	2021	2022	2023	2024	Avg	2020	2021	2022	2023	2024	Avg
CRFD	N/A	N/A	N/A	N/A	100%	100%	75%	9%	46%	34%	9%	35%
Station 151	N/A	N/A	N/A	N/A	100%	100%	25%	17%	67%	33%	17%	32%
Station 152	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0%	N/A	N/A	0%
Station 153	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0%	N/A	N/A	0%
Station 154	N/A	N/A	N/A	N/A	100%	100%	100%	0%	50%	20%	0%	34%
Station 155	N/A	N/A	N/A	N/A	100%	100%	100%	N/A	20%	50%	N/A	57%

Concentration Factors Table 20.0

Low Risk Fire ERF Incidents												
High Risk Fire: ERF 21	Rural						Urban					
	2020	2021	2022	2023	2024	Total	2020	2021	2022	2023	2024	Total
CRFD	N/A	N/A	N/A	N/A	3	3	3	1	4	3	1	12
Station 151	N/A	N/A	N/A	N/A	1	1	1	1	2	1	1	6
Station 152	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	N/A	N/A	0
Station 153	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	N/A	N/A	0
Station 154	N/A	N/A	N/A	N/A	1	1	1	0	1	1	0	3
Station 155	N/A	N/A	N/A	N/A	1	1	1	N/A	1	1	N/A	3

Fire Concentration Summary:

Since 2020, fire-related incidents have accounted for only 2% of CRFD's annual call volume. Due to this relatively low volume and the resulting small sample size, year-over-year performance trending and forecasting are subject to significant variability and are not considered statistically reliable.

To address this, the department has adopted a five-year time window to establish more meaningful baselines and benchmarks. However, even over a five-year span, the total number of fire incidents remains limited, which continues to introduce a high degree of volatility in performance data.

That said, the small number of incidents does allow for a qualitative benefit: each moderate- and high-risk fire suppression incident involving the Effective Response Force (ERF) can be individually reviewed. This detailed annual review allows the department to assess each incident for deviations from established baselines and identify opportunities for operational improvement.

The following incidents were excluded from the data analysis, along with the rationale for their exclusion:

Incident Exclusion list		
Incident Number	Discussion	Risk Level
2017	No data exclusions in 2017 (updated CTA July 1 2017)	
2018-0062	Arrival time for E153 (58:53) is not correct. E153 arrived at the same time as DVC151 (14:59) per review of audio file.	Moderate Risk
2018-1595	Incident occurred at the time as a multiple alarm	Moderate Risk
2018-1723	Reclassified from COMMERCIAL FIRE ALARM to COMMERCIAL STRUCTURE FIRE @ 14:54 after alarm receipt	High Risk
2018-3161	Arrival time for DVC151 (31:10) is not correct. DVC151 arrived at roughly 10:00 per review of the audio file.	Moderate Risk
2018-4924	No arrival time logged in CAD for Q151 to complete the ERF. However, Q151 was on scene for 68 minutes and received assignments per the report narrative.	Moderate Risk
2019-0867	Reclassified from an OUTBUILDING FIRE to a RESIDENTIAL STRUCTURE FIRE @ 2:44 after alarm receipt	Moderate Risk
2020	No incidents excluded in 2020	
2021-4265	Reclassified CAR FIRE to RESIDENTIAL STRUCTURE FIRE upon arrival if first suppression unit	Moderate Risk
2022-2163	Arrival time for DVC151 (26:10) is incorrect. DVC151 arrived shortly after BA151 (7:47) and before Q155 (8:30). DVC151 arrival not acknowledge by dispatch or properly time stamped.	Moderate Risk
2023-0985	The arrival time for E39 at 12:03:03 (29.90) Is incorrect. Per review of the dispatch audio file, E39 arrived on scene at	Moderate Risk

	11:42:39, or 9:48 into the incident. This traffic was aired on the operations channel	
2023-1149	The arrival time for E153 at 23:33:30 (22.88) is incorrect. Per review of the dispatch audio file, E153 arrived at 23:10:17 or 10:10 into the incident. This traffic was aired on the operations channel	Moderate Risk
2023-1244	The arrival time for E36 at 03:22:40 (21:02) is incorrect. Per review of the dispatch audio file, E36 advised command they were level 1 staged at 03:22:40 (13:14) on the operations channel.	High Risk
2023-1690	Reclassified from an open area fire to building fire roughly 4 minutes after the initial dispatch of units.	High Risk
2023-2638	The arrival time for E153 at 14:16:42 (21.25) is incorrect. Per review of the dispatch audio file, E153 arrives at 14:06:26, or 10:16 into the incident. This traffic was aired on the operations channel	Moderate Risk
2023-3818	Reclassified from inside smoke investigation to residential structure fire roughly 3 minutes after the initial dispatch of units	Moderate Risk
2023-4077	Incident was reclassified from vehicle fire to residential structure fire roughly 3 minutes into the incident.	Moderate Risk

Furthermore, the department's Compliance Team conducts an evaluation of moderate and high-risk structure fires to review actions taken, incident narrative, and after-action reviews (when available) to determine compliance with standard operating guidelines and adopted CTAs. Based on the Compliance Team's latest review, they proposed the following changes to the existing response plans.

Recommendation	Status
Add new call type/response plan for APPLIANCE FIRE (moderate)	Implemented - 2021
Add new call type/response plan for UNCONFIRMED STRUCTURE FIRE for both moderate and high-risk categories.	Rejected

Concentration Factors: HAZMAT

Hazardous Materials (HAZMAT) incidents are the third most frequent incident type accounting for 2.9% of the department's annual call volume after EMS and "Other" respectively since 2007. The majority of the HAZMAT incidents fall into the low and moderate risk categories. The department maintains an "operations level" of service with all personnel trained and certified to the State of Colorado HAZMAT Operations level. The department has a number of personnel trained and certified to the State of Colorado HAZMAT Technician level, and maintains automatic and mutual aid agreements with all surrounding agencies as well as those along the Front Range to ensure sufficient resources can be called upon as needed. The detailed CTAs are found in [Appendix B](#).

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HAZMAT Low Risk:

Concentration Factors Table 21.0: Low Risk HAZMAT	
Incident Type	Response Plan [Effective Response Force]
LP/Gas Leak, Outside	1 Suppression [ERF-3]
Environmental Alarm	1 Suppression [ERF-3]
CO Alarm, Asymptomatic	1 Suppression [ERF-3]
Fuel Spill, less than 25 gallons	1 Suppression [ERF-3]

Low risk HAZMAT incidents include LP/gas leak outside, environmental alarm, fuel spills less than 25 gallons, and carbon monoxide alarms with no symptoms and accounts for 1.6% of the department's call volume for the evaluation period. Low risk HAZMAT incidents only require a single unit response, therefore the 1st arriving unit is the ERF. A detailed description of the Critical Task Analysis can be found in Appendix B: Critical Task Analysis.

Between 2020 and 2023, CRFD was dispatched to 169 low risk HAZMAT incidents. Concentration Factors Table 22.0 shows the department's compliance to the adopted benchmarks for low-risk HAZMAT incidents. Concentration Factors Table 23.0 details the annual call volume for low-risk HAZMAT incidents. As evidenced by Table 23.0, the low frequency and small sample size makes performance trending and forecasting impractical. A detailed summary of the department's annual response data for low-risk HAZMAT incidents may be found in [Appendix F: HAZMAT Data Tables](#).

Concentration Factors Table 22.0

HAZMAT: Low Risk [ERF-3]	Rural Incidents						Urban Incidents					
	2020	2021	2022	2023	2024	Avg	2020	2021	2022	2023	2024	Avg
CRFD	100%	100%	100%	100%	100%	100%	N/A	N/A	95%	94%	99%	96%
Station 151	100%	N/A	N/A	100%	100%	100%	N/A	N/A	100%	100%	100%	100%
Station 152	N/A	N/A	100%	N/A	100%	100%	N/A	N/A	100%	50%	92%	81%
Station 153	N/A	N/A	N/A	N/A	100%	100%	N/A	N/A	90%	94%	100%	95%
Station 154	N/A	N/A	100%	100%	100%	100%	N/A	N/A	100%	100%	100%	100%
Station 155	N/A	N/A	N/A	100%	100%	100%	N/A	N/A	100%	100%	100%	100%

Concentration Factors Table 23.0

HAZMAT: Low Risk [ERF-3]	Rural Incidents						Urban Incidents					
	2020	2021	2022	2023	2024	Total	2020	2021	2022	2023	2024	Total
CRFD	1	N/A	3	12	16	32	N/A	N/A	18	76	75	169
Station 151	1	N/A	N/A	4	6	11	N/A	N/A	3	14	8	25
Station 152	N/A	N/A	2	N/A	1	3	N/A	N/A	2	4	11	17
Station 153	N/A	N/A	N/A	N/A	2	2	N/A	N/A	9	15	13	37
Station 154	N/A	N/A	1	6	4	11	N/A	N/A	2	37	30	69
Station 155	N/A	N/A	N/A	2	3	5	N/A	N/A	2	6	13	21

HAZMAT Moderate Risk:

2024 Standards of Cover

Concentration Factors Table 24.0: Moderate Risk HAZMAT	
Incident Type	Response Plan [Effective Response Force]
CO Alarm Symptomatic	1 Suppression, 1 Medic [ERF-5]
Chemical/Biological Investigation	1 Suppression, 1 HAZMAT, 1 <i>Bureau non-emergent</i> [ERF-6]
Fuel Spill, greater than 25 gallons	1 Suppression, 1 HAZMAT, 1 Chief, 1 <i>Bureau non-emergent</i> [ERF-7]
Chlorine Alarm	1 Suppression, 1 Medic, 1 HAZMAT [ERF-9]
LP/Gas Leak Inside	2 Suppression, 1 Medic, 1 Chief [ERF-9]
Gas Line Rupture	2 Suppression, 1 Medic, 1 Chief [ERF-9]

Moderate risk HAZMAT incidents include fuel spills greater than 25 gallons, LP/Gas leak inside, LP/Gas line rupture or cut, chemical/biological investigations, and carbon monoxide alarms with symptoms, and account for 2.1% of the department call volume for the evaluation period. The ERF for inside LP/gas line rupture was selected for this analysis because it requires the greatest number of resources and has the highest number of responses. Between 2019 and 2023, CRFD was dispatched to 657 moderate risk HAZMAT [ERF-8] incidents. However, only 387 of those received a full ERF. A detailed description of the Critical Task Analysis can be found in Appendix B: Critical Task Analysis. Concentration Factors Table 25.0 shows the department's compliance to adopted benchmarks. The following table, Concentration Factors Table 26.0, details the annual call volume for moderate risk HAZMAT incidents. A detailed summary of the department's annual response data for high-risk HAZMAT incidents may be found in [Appendix F: HAZMAT Data Tables](#).

Concentration Factors Table 25.0

HAZMAT: Low Risk [ERF-9]	Rural Incidents						Urban Incidents					
	2020	2021	2022	2023	2024	Avg	2020	2021	2022	2023	2024	Avg
CRFD	70%	76%	71%	72%	76%	73%	76%	88%	79%	74%	78%	79%
Station 151	50%	100%	71%	92%	90%	81%	67%	100%	80%	95%	90%	86%
Station 152	67%	83%	80%	71%	95%	79%	67%	83%	78%	71%	95%	79%
Station 153	86%	89%	75%	61%	44%	71%	86%	88%	71%	61%	44%	70%
Station 154	80%	100%	64%	68%	67%	76%	78%	100%	82%	64%	68%	78%
Station 155	100%	67%	75%	86%	74%	80%	N/A	N/A	100%	82%	77%	86%

Concentration Factors Table 26.0

HAZMAT: Moderate Risk [ERF- 9]	Rural ERF Responses						Urban ERF Responses					
	2020	2021	2022	2023	2024	Total	2020	2021	2022	2023	2024	Total
CRFD	21	22	34	95	98	270	19	15	27	72	87	220
Station 151	2	6	5	23	28	64	2	2	4	19	27	54
Station 152	4	5	8	15	21	53	4	5	7	12	21	49
Station 153	6	8	6	11	4	35	6	7	5	11	4	33
Station 154	8	1	12	28	31	80	7	1	9	16	25	58
Station 155	1	2	3	18	14	38	N/A	N/A	2	14	10	26

HAZMAT High Risk:

2024 Standards of Cover

Concentration Factors Table 27.0: High Risk HAZMAT	
Incident Type	Response Plan [Effective Response Force]
HAZMAT	2 Suppression, 1 HAZMAT, 2 Medics, 1 Chief, <i>1 Bureau non-emergent</i> [ERF-14]

High risk HAZMAT calls are very rare. These incidents are limited to a hazardous materials release. It is important to note that the stated ERF is intended to determine the level of entry and/or complexity of the incident. If an entry is required that necessitates Level A or B protective ensemble, additional resources must be called. In early 2022, the department updated the High-Risk HAZMAT response plan to include a second medic unit. This increased the ERF from 5 apparatus and 12 people to 6 apparatus and 14 people. Due to this change, no incidents prior to 2022 meet the new ERF requirements. Since 2022, CRFD was dispatched to 13 high risk HAZMAT incidents. However, only three of those received an ERF. Concentration Factors Table 28.0 shows the department's compliance to adopted benchmarks for high-risk HAZMAT incidents. As evidenced by Table 29.0, the low frequency and small sample size makes performance trending and forecasting impractical. A detailed summary of the department annual response data for high-risk HAZMAT incidents may be found in [Appendix F: HAZMAT Data Tables](#).

Concentration Factors Table 28.0

HAZMAT: High Risk ERF-14	Rural ERF Compliance						Urban ERF Compliance					
	2020	2021	2022	2023	2024	Avg	2020	2021	2022	2022	2024	Avg
CRFD	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100%	N/A	25%	100%
Station 151	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100%	N/A	0%	100%
Station 152	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Station 153	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0%	N/A
Station 154	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	50%	50%
Station 155	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2022 High Risk HAZMAT added a Second Medic unit to the ERF												

Concentration Factors Table 29.0

HAZMAT: High Risk [ERF-14]	Rural ERF Responses						Urban ERF Responses					
	2020	2021	2022	2023	2024	Total	2020	2021	2022	2023	2024	Total
CRFD	0	0	0	0	0	0	0	0	1	0	5	6
Station 151	0	0	0	0	0	0	0	0	1	0	2	3
Station 152	0	0	0	0	0	0	0	0	0	0	0	0
Station 153	0	0	0	0	0	0	0	0	0	0	1	1
Station 154	0	0	0	0	0	0	0	0	0	0	2	2
Station 155	0	0	0	0	0	0	0	0	0	0	0	0
2022 High Risk HAZMAT added a Second Medic unit to the ERF												

HAZMAT Concentration Factors Summary:

The low call volume for all HAZMAT incidents makes it impractical for any trend or forecasting analysis. Annually, the department individually reviews all high-risk HAZMAT ERF incidents to evaluate performance and determine if there was significant deviation from adopted baselines.

Incident Exclusion list

Incident Number	Discussion	Risk Level
2019-4260	Incident reclassified from FUEL SPILL to HAZMAT (UNKNOWN) at 2:33 after alarm receipt.	High Risk
2019-4844	After initial arrival, dues to conditions, units were instructed to respond non-emergent.	High Risk
2020	No incidents were excluded from the data set	
2021	No incidents were excluded from the data set	
<i>Updated Response plan</i>		
2022 – 5708	Incident reclassified from ODOR INVESTIGATION to HAZMAT (UNKNOWN) and HM153 responded non-emergent	High Risk
2023-3241	The HAZMAT unit (HM153) responded non-emergent	High Risk

Concentration Factors: Wildland

The wildland fire risk is pervasive throughout the jurisdiction, and is highly weather dependent. The region experiences sustained winds and low humidity year-round. Because of the climate, the department responds to wildland fires throughout the year. Previously, there were four call types for wildland; outside smoke investigation, illegal/controlled burn, wildland fire [non-threatening], and wildland fire [threatening]. Effective March 1, 2022 the department implemented new wildland call types; outside smoke investigation, illegal/controlled burn, outside fire, small brush fire, large brush fire, and Wildland Interface Fire. The detailed CTAs are found in [Appendix B: Critical Task Analysis](#).

Concentration Factors Table 30: Wildland	
Incident Type	Response Plan [Effective Response Force]
Smoke Investigation Outside Illegal/Controlled Burn Outside Fire	1 Suppression [ERF-3]
Small Brush Fire	1 Engine/Type III Brush, 1 Brush, 1 Medic, 1 Chief [ERF-9]
Large Brush Fire	3 Brush, 1 Engine, 2 Medics, 1 Tender, 2 Chiefs [ERF-19]
Wildland Interface Fire	3 Brush, 1 Engine, 1 Engine/Type III, 1 Tender, 2 Medics, 2 Chiefs [ERF-22]

Wildland Low Risk: 1 Suppression Company (3 personnel)

Low risk wildland incidents include outside smoke investigations and illegal/controlled burns, and accounts for 0.65% of the department call volume for the evaluation period. Between 2019 and 2023, CRFD responded (emergent) to 205 low risk wildland incidents. Concentration Factors Table 31.0 shows the department's compliance to adopted baselines for low-risk wildland incidents. The following table, Concentration Factors Table 32.0, details the annual call volume for low-risk wildland incidents. As evidenced by Table 32.0, the low frequency and small sample size makes performance trending and forecasting impractical. A detailed summary of the department's annual response data for low-risk wildland incidents may be found in [Appendix G: Wildland Suppression Data Tables](#).

Concentration Factors Table 31.0

Wildland: Low Risk [ERF-3]	Rural Compliance						Urban Compliance					
	2020	2021	2022	2023	2024	Avg	2020	2021	2022	2023	2024	Avg
CRFD	100%	100%	100%	89%	88%	94%	97%	100%	94%	96%	100%	97%
Station 151	100%	100%	100%	67%	50%	83%	86%	100%	83%	93%	100%	92%
Station 152	100%	N/A	100%	N/A	100%	100%	N/A	100%	100%	100%	100%	100%
Station 153	N/A	100%	N/A	100%	N/A	100%	100%	100%	100%	89%	100%	98%
Station 154	100%	100%	100%	100%	100%	100%	100%	100%	87%	100%	100%	97%
Station 155	100%	N/A	N/A	67%	100%	89%	100%	100%	100%	100%	100%	100%

Concentration Factors Table 32.0

Wildland: Low Risk [ERF-3]	Rural ERF Incidents						Urban ERF Incidents					
	2020	2021	2022	2023	2024	Total	2020	2021	2022	2023	2024	Total
CRFD	5	6	9	6	5	31	21	30	46	40	50	187
Station 151	2	2	3	2	1	10	6	8	15	13	18	60
Station 152	1	N/A	2	N/A	1	4	N/A	2	3	3	3	11
Station 153	N/A	1	N/A	1	N/A	2	6	7	5	8	9	35
Station 154	1	3	4	1	1	10	7	9	13	8	16	53
Station 155	1	N/A	N/A	2	2	5	2	4	10	8	4	28

Wildland Moderate Risk: 1 Brush Truck, 1 Engine, 1 Medic and 1 Chief (9 personnel)

Moderate risk wildland fires are vegetation fires that do not immediately threaten structures or improvements and account for 0.26% of department call volume for the evaluation period. In March 2022, the department updated its Critical Task Analysis and response plan to reflect recommendations from the CRFD Wildland and Compliance Teams, changing the response plan title to SMALL BRUSH FIRE and reducing the deployment to one brush truck, engine, medic, and chief. Given the deployment change reduced the number of apparatus responding to an incident, all data tables were updated to reflect the new response plan.

Between 2019 and 2023, CRFD responded (emergent) to 84 moderate risk wildland incidents, of which only 21 received a complete ERF. A detailed description of the Critical Task Analysis can be found in [Appendix B: Critical Task Analysis](#). Concentration Factors Table 33.0 shows the department's compliance to adopted baselines for moderate risk wildland incidents. The following table, Concentration Factors Table 34.0, details the annual call volume for moderate risk wildland incidents. As evidenced by Table 34.0, the low frequency and small sample size makes performance trending and forecasting impractical. A detailed summary of the department's annual response data for moderate risk wildland incidents may be found in [Appendix G: Wildland Suppression Data Tables](#).

Concentration Factors Table 33.0

Wildland: Moderate Risk [ERF-9]	Rural ERF Compliance						Urban ERF Compliance					
	2020	2021	2022	2023	2024	Avg	2020	2021	2022	2023	2024	Avg
CRFD	N/A	100%	13%	100%	33%	39%	25%	0%	83%	100%	10%	44%
Station 151	N/A	N/A	25%	100%	N/A	63%	25%	0%	0%	100%	0%	25%
Station 152	N/A	N/A	N/A	N/A	33%	33%	N/A	N/A	N/A	100%	0%	50%
Station 153	N/A	N/A	N/A	N/A	0%	0%	N/A	N/A	100%	0%	0%	33%
Station 154	N/A	N/A	N/A	N/A	100%	100%	N/A	N/A	100%	50%	50%	67%
Station 155	N/A	N/A	0%	N/A	0%	0%	N/A	N/A	100%	N/A	0%	50%

Concentration Factors Table 34.0

Wildland: Moderate Risk [ERF- 9]	Rural ERF Incidents						Urban ERF Incidents					
	2020	2021	2022	2023	2024	Total	2020	2021	2022	2023	2024	Total
CRFD	0	2	1	0			5	2	10	4	16	37
Station 151	0	0	4	1	0	5	5	2	1	1	2	6
Station 152	0	0	0	0	3	3	0	0	0	1	4	5
Station 153	0	0	0	0	1	1	0	0	4	1	4	6
Station 154	0	0	0	0	1	1	0	0	0	2	4	6
Station 155	0	0	2	0	2	4	0	0	5	0	2	7

Wildland: High Risk: 3 Type III/VI Brush, 1 Engine, 2 Medic, 1 Tender, and 2 Chief (19 personnel)

Prior to March 2022, high risk wildland fires were vegetation fires that immediately threaten structures or improvements. After March 2022, high risk wildland fire are fires that are larger than five acres at the time of notification. This change was made in large part to be consistent with regional deployment models. The updated ERF for the high-risk wildland fire increased both apparatus and personnel. Therefore, all incidents prior to March 2022, are no longer representative of the current deployment model. There were zero high risk wildland fire incidents after the March 2022.

A detailed description of the Critical Task Analysis can be found in [Appendix B: Critical Task Analysis](#). There was one high risk wildland incident between 2018 -2021 that received a complete ERF. A detailed summary of the department's annual response data for moderate risk wildland incidents may be found in [Appendix G: Wildland Suppression Data Tables](#).

Concentration Factors Table 35.0

Wildland: High Risk [ERF-19]	Rural ERF Compliance						Urban ERF Compliance					
	2020	2021	2022	2023	2024	Avg	2020	2021	2022	2023	2024	Avg
CRFD	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Station 151	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Station 152	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Station 153	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Station 154	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Station 155	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
March 2022 High Risk [ERF-19] updated to include: 3 brush trucks, 1 engine, 2 medics, 1 tender, 2 chiefs												

Concentration Factors Table 36.0

Wildland: High Risk [ERF-19]	Rural ERF Incidents						Urban ERF Incidents					
	2020	2021	2022	2023	2024	Total	2020	2021	2022	2023	2024	Total
CRFD	N/A	N/A	N/A	0	0	0	N/A	N/A	N/A	0	0	0
Station 151	N/A	N/A	N/A	0	0	0	N/A	N/A	N/A	0	0	0
Station 152	N/A	N/A	N/A	0	0	0	N/A	N/A	N/A	0	0	0
Station 153	N/A	N/A	N/A	0	0	0	N/A	N/A	N/A	0	0	0
Station 154	N/A	N/A	N/A	0	0	0	N/A	N/A	N/A	0	0	0
Station 155	N/A	N/A	N/A	0	0	0	N/A	N/A	N/A	0	0	0
March 2022 High Risk [ERF-19] updated to include: 3 brush trucks, 1 engine, 2 medics, 1 tender, 2 chiefs												

Wildland: Special Risk: 3 Type III/VI Brush, 2 Type I/II Engines, 1 Tender, 2 Medics, and 2 Chiefs (22 personnel)

In addition to restructuring the wildland moderate and high-risk response plans, critical task analysis, and effective response forces, the department added a new response plan and risk level to its wildland program. This was largely due to information and experience gained through state and national wildland team deployments at experienced significant losses of structures. The new special risk response plan “WILDLAND INTERFACE FIRE” focuses on structure protection and evacuation ahead of direct fire attack. There were no special risk wildland incidents since March 2022 when the response plan became active.

Wildland Concentration Factors Summary:

The low call volume for all wildland fire incidents makes it impractical for any trend or forecasting analysis. Annually, the department individually reviews all moderate and high-risk wildland ERF incidents to evaluate performance and determine if there was significant deviation from adopted baselines.

Incident Exclusion list

Incident Number	Discussion	Risk Level
2017-3087	Incident was reclassified from OUTSIDE SMOKE INVESTIGATION to BRUSH FIRE (NT) at 5:19 after alarm receipt	Moderate
2017-3213	Incident was reclassified from SMOKE INVESTIGATION to BRUSH FIRE (NT) at 4:41 after alarm receipt	Moderate
2017-5064	After initial arrival, due to conditions, units were instructed to respond non-emergent.	High
2018-2940	Incident was reclassified from multiple times due to conflicting information from reporting parties.	Moderate
2019-2772	Data entry error in CAD: units arrived to staging and were held until weather (lightning) cleared. CAD times reflect time release from staging, not arrival on-scene.	Moderate

2020-0236	Data entry error in CAD: CAD reports the final apparatus (BR39) arriving at 15:42. However, METCOM (the unit's primary dispatch center) has the unit arriving at 15:33, a nine-minute difference. This would have made the ERF arrival time 13 minutes instead of the reported 22 minutes.	High
2021-4123	After initial arrival, due to conditions, units were instructed to respond non-emergent.	High
<i>March 2022 Updated response plan / effective response force</i>		
2022-3310	Incident was reclassified from outside smoke investigation	High
2023-3670	Arrival time of MED154 incorrect. Per incident narrative, MED154 was assigned to the northern most fire early in the incident.	High
2023-4418	Incident was located in Waverton Ranch area and arrival time for E39 is incorrect	Moderate

Concentration Factors: Technical Rescue

Generally speaking, technical rescue incidents are considered low frequency / high risk incidents. As such, they typically require multiple companies, special equipment and technical knowledge/expertise to effect rescues in the safest manner possible for both the victim and rescuers. As defined in Section D, Services Provided, technical rescue incidents include:

Concentration Factors Table 37.0: Technical Rescue	
Incident Type	Response Plan [Effective Response Force]
Elevator Rescue	1 Suppression [ERF-3] Non-Emergent
Entrapment	1 Suppression, 1 Medic, 1 Chief [ERF-6]
Dive 2 / Recovery	1 Suppression, 1 Dive Rescue, 1 Chief [ERF-7]
Hi/Lo Angle Rescue	1 suppression, 1Aerial, 1 Medic, 1 Chief [ERF-9]
MVC Extrication	2 Suppression, 1 Rescue/Advanced Extrication, 2 Medics, 1 Chief [ERF-11]
Ice Rescue or Dive 3 Recovery	2 Suppression, 1 Squad, 1 Dive Rescue, 2 Medics, 2 Chiefs [ERF-18]
Trench Collapse	2 suppression, 1 Aerial, 1 Squad & Collapse Trailer, 1 HAZMAT, 2 Medics, 2 Chiefs [ERF-21]
Confined Space Rescue	3 Suppression, 1 Aerial, 1 HAZMAT, 2 Medics, 2 Chiefs [ERF-21]
Building Collapse	3 Suppression, 1 Aerial, 1 Squad & Collapse Trailer, 1 HAZMAT, 2 Medics, 2 Chiefs [ERF-24]

Technical Rescue Low Risk:

Low risk technical rescue incidents are typically dispatched as an entrapment or parties trapped in an elevator and received an emergent response, and account for 0.10% of the department call volume for the evaluation period. A detailed description of the Critical Task Analysis can be found in [Appendix B: Critical Task Analysis](#). Concentration Factors Table 38.0 shows the department's compliance to adopted baselines for low-risk technical rescue incidents. The following table, Concentration Factors Table 39.0, details the annual call volume for low-risk technical rescue incidents. As evidenced by Table 39.0, the low frequency and small sample size makes performance trending and forecasting impractical. A detailed summary of the department's annual response data for low-risk technical rescue incidents may be found in [Appendix H: Technical Rescue Data Tables](#).

Concentration Factors Table 38.0

Tech Rescue: Low Risk [ERF-6]	Rural ERF incidents						Urban ERF Incidents					
	2020	2021	2022	2023	2024	Total	2020	2021	2022	2023	2024	Total
CRFD	0	0	1	1	0	2	2	2	1	4	3	12
Station 151	0	0	0	0	0	0	2	0	1	1	1	5
Station 152	0	0	1	1	0	2	0	0	0	0	0	0
Station 153	0	0	0	0	0	0	0	1	0	0	0	1
Station 154	0	0	0	0	0	0	0	1	0	3	2	6
Station 155	0	0	0	0	0	0	0	0	0	0	0	0

Concentration Factors Table 39.0

Tech Rescue: Low Risk for [ERF-6]	Rural ERF Compliance						Urban ERF Compliance					
	2020	2021	2022	2023	2024	Avg	2020	2021	2022	2023	2024	Avg
CRFD	100%	N/A	N/A	100%	N/A	100%	100%	0%	100%	75%	75%	70%
Station 151	N/A	N/A	N/A	N/A	N/A	N/A	100%	N/A	100%	100%	100%	100%
Station 152	N/A	N/A	100%	100%	N/A	100%	N/A	N/A	N/A	N/A	N/A	N/A
Station 153	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100%	N/A	N/A	100%
Station 154	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0%	N/A	100%	50%	50%
Station 155	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Technical Rescue Moderate Risk:

Moderate risk technical rescue incidents include HI/LO angle rope rescue, extrication of victims from machinery, extrication/rescue other, or MVC with extrication and accounts for 0.3% of the department's call volume for the evaluation period. Between 2019 and 2023, CRFD was dispatched to a total of 97 moderate risk technical rescue incidents. Of those 88 were MVCs with a reported extrication and 9 HI/LO angle rope rescues, 19 incidents required a full ERF to mitigate the incident, 17 MVC with extrication and 2 HI/LO angle rope rescues. The ERF for MVC Extrication [ERF-11] was selected because it was the only incident type that received more the one ERF response during the evaluation period. The MVC Extrication ERF was updated in late 2021 adding a second suppression unit to serve as a blocker. Therefore, only data 2022 and later data is representative of the current ERF. A detailed description of all the Critical Task Analysis can be found in [Appendix B: Critical Task Analysis](#). Concentration Factors Table 40.0 shows the department's compliance to adopted baselines for moderate risk technical rescue incidents (extrication). The following table, Concentration Factors Table 41.0 (extrication), details the annual call volume for moderate risk technical rescue incidents. As evidenced by Table 41.0, the low frequency and small sample size makes performance trending and forecasting impractical. A detailed summary of the department's annual response data for low-risk technical rescue incidents may be found in [Appendix H: Technical Rescue Data Tables](#).

Concentration Factors Table 40.0

Tech Rescue: MVC: Extrication	Rural						Urban					
	2020	2021	2022	2023	2024	Avg	2020	2021	2022	2023	2024	Avg
CRFD	N/A	N/A	0%	33%	67%	33%	N/A	N/A	100%	75%	42%	72%
Station 151	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	50%	0%	25%
Station 152	N/A	N/A	N/A	100%	N/A	100%	N/A	N/A	N/A	N/A	100%	100%
Station 153	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100%	0%	50%
Station 154	N/A	N/A	N/A	0%	33%	17%	N/A	N/A	N/A	100%	N/A	100%
Station 155	N/A	N/A	N/A	50%	100%	75%	N/A	N/A	100%	N/A	67%	83%

Concentration Factors Table 41.0

Tech Rescue: MVC: Extrication	Rural						Urban					
	2020	2021	2022	2023	2024	Total	2020	2021	2022	2023	2024	Total
CRFD	2	0	1	3	4	7	1	5	2	4	6	18
Station 151	0	0	0	0	0	0	0	1	0	2	3	5
Station 152	0	0	0	1	0	1	0	0	0	0	1	1
Station 153	0	0	0	0	0	0	0	2	0	1	2	5
Station 154	0	0	0	1	3	4	1	1	0	1	0	3
Station 155	0	0	0	1	1	2	0	1	2	0	3	6

Technical Rescue High Risk:

High risk technical rescue incidents include any incidents that include dive, trench, confined space, collapse, or water/ice rescues. The ERF for these incidents varies depending on the type and complexity of the event and are detailed in the [Appendix B: Critical Task Analysis](#). Between 2017 and 2020, there were no high-risk technical rescue incidents that received an ERF.

Concentration Factors Table 42.0

Tech Rescue: High Risk	Rural						Urban					
	2020	2021	2022	2023	2024	Avg	2020	2021	2022	2023	2024	Avg
CRFD	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100%	100%
Station 151	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Station 152	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Station 153	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Station 154	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	100%	100%
Station 155	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Concentration Factors Table 43.0

Tech Rescue: High Risk	Rural						Urban					
	2020	2021	2022	2023	2024	Total	2020	2021	2022	2023	2024	Total
CRFD	0	0	0	0	0	0	0	0	0	0	0	0
Station 151	0	0	0	0	0	0	0	0	0	0	0	0
Station 152	0	0	0	0	0	0	0	0	0	0	0	0
Station 153	0	0	0	0	0	0	0	0	0	0	0	0
Station 154	0	0	0	0	0	0	0	0	0	0	1	1
Station 155	0	0	0	0	0	0	0	0	0	0	0	0

Technical Rescue Concentration Factors Summary:

As with other services, the low call volume for all technical rescue incidents makes it impractical for any trend or forecasting analysis. The department will monitor these incidents as they occur as they present a very low frequency and high-risk service type.

Incident Exclusion list

Incident Number	Discussion	Risk Level
2020-1231	Incident was reclassified from a MEDICAL ASSIST 3:13 after the initial alarm receipt a HI/LO ANGLE RESCUE	Moderate
2020-1751	Incident was reclassified from a MEDICAL ASSIST after 14:23 the initial alarm receipt to a CONFINED SPACE RESCUE	High
2021	No incidents were excluded in 2021	
2022	No incidents were excluded in 2022	
2023	No incidents were excluded in 2023	

Concentration Factor: Summary

Generally speaking, with the exception of EMS, CRFD does not have sufficient ERF call volume to generate an adequate sample size to perform statistically stable trending or forecasting analysis, even using a five-year time window. That said, CRFD will continue to evaluate and report all service and risk levels on an annual basis. Additionally, the department will review all moderate and high-risk ERF incidents for Fire, HAZMAT, Technical Rescue, and Wildland to verify compliance to adopted performance standards, monitor potential trends, and report on an annual basis.

Reliability Factors

For the purpose of this study, “Reliability” shall be defined as the ability of the first due suppression company (engine or quint) to respond to calls within its primary response area or station district. Reliability is reported as a simple percentage (percent time assigned unit was first on scene in its district). Beyond reliability, the department examined the travel time delta, the difference in time between the in-station suppression unit and out-of-station suppression unit to gain a better understanding on the impact of units not being available for calls within their 1st due response area. In addition to the reliability and travel time delta, it is important to understand what units are responding in place of the first due company when that company is otherwise occupied. Lastly, the department examined each company’s hourly utilization, or in other words, what percentage of each hour was a company engaged in an incident.

The following information details each of the department’s suppression companies’ reliability from 2020 through 2024. There are four tables and two charts for each apparatus. The first table shows the percentage of reliability by year and overall. The second table shows that travel time delta in minutes and seconds (MM:SS) with a chart depicting the five-year trend. The third is a chart showing the number of incidents within a station area that the 1st due unit was not the unit assigned to that station. The fourth table shows the unit hour utilization (UHU) for each apparatus by hour of the day. Green indicates a lower UHU while yellow and orange indicate a higher UHU. Red shows the highest UHU for that apparatus. The higher the UHU, the less reliable that unit is - due to being committed to other incidents. In addition, this UHU data is limited only to in-service or out of service. The department cannot track why a unit was out of service, i.e., calls, training, public education, maintenance, etc. Currently, the department is not aware of any automated method to account for a unit’s non-emergent commit time.

Typical fire service UHU for medic units is between 25% and 30%. When a unit exceeds 30% UHU, then consideration must be given on how to reduce the UHU. This can be done by reassigning response zones to reduce call volume, adding an additional unit in that response zone, adding an additional unit in the overall service area, etc. In addition to medic unit UHU, the department is reviewing the frequency and average time that all three medic units are committed.

Quint 151

Quint 151 achieved an average reliability rate of 80.7%, indicating it was the first unit on scene within its district in just over 8 out of 10 incidents. Its average Unit Hour Utilization (UHU) was 14.2%, with a peak UHU of 14.5%, reflecting a higher operational workload compared to other units and districts.

Over the past several years, Quint 151’s UHU has shown fluctuation, ranging from a low of 6.9% in 2020 to a high of 14.2% in 2024, as detailed in Reliability Factors Table 4.0.

When Quint 151 is unavailable or committed to another incident, it receives primary support from Engine 152. According to Section D: Distribution Factors, 14.5% of Station 151’s calls occur simultaneously, highlighting the station’s elevated call concurrency and demand.

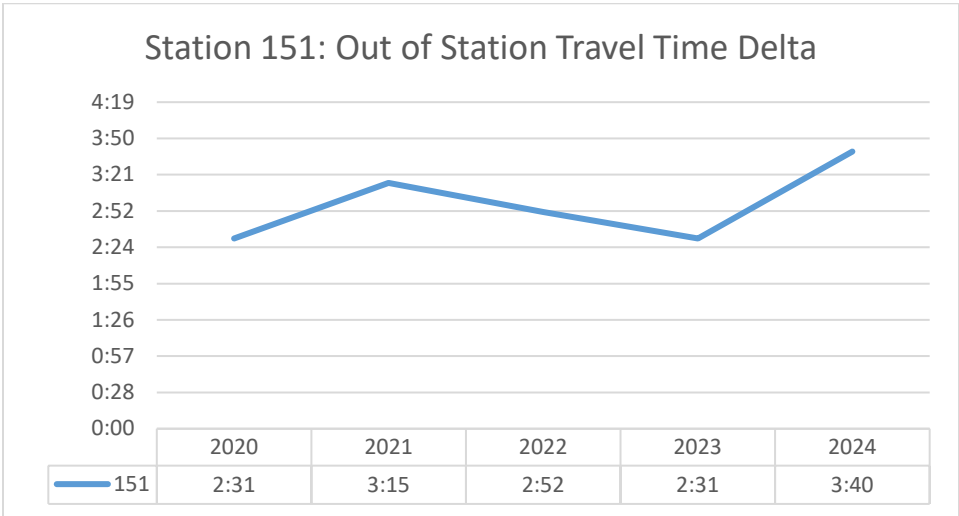
When Quint 151 is not the first unit to arrive, the average response time delta is approximately 3 minutes and 40 seconds (3:40), as shown in Reliability Factors Table 2.0. This underscores the critical role of Quint 151’s availability in maintaining efficient response times within its district.

Reliability Factor Table 1.0: Q151 Reliability

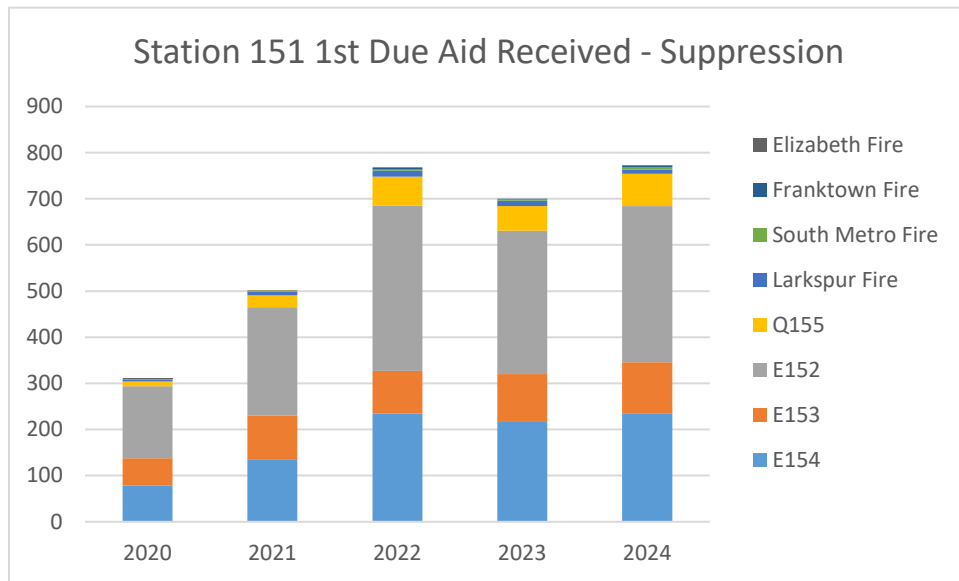
	2020	2021	2022	2023	2024	2020-2024
Q151	88.6%	85.8%	84.8%	83.1%	61.2%	80.70%

Reliability Factor Table 2.0: Travel Time Delta

	2020	2021	2022	2023	2024	2020-2024
151	2:31	3:15	2:52	2:31	3:40	2:57



Reliability Factor Table 3.0



Reliability Table 4.0: Q151 UHU

E/Q151	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Overall
2020	4.3%	4.9%	2.4%	2.6%	1.9%	3.1%	3.7%	4.3%	7.3%	7.7%	7.6%	9.1%	9.9%	12.0%	9.3%	12.1%	10.2%	9.3%	10.1%	9.1%	8.6%	7.8%	4.4%	4.7%	6.9%
2021	4.6%	4.4%	3.2%	3.7%	4.1%	3.0%	4.3%	7.1%	6.8%	7.2%	10.7%	12.9%	14.7%	13.3%	12.3%	8.9%	10.1%	10.3%	10.8%	9.6%	7.8%	7.7%	6.4%	4.1%	7.8%
2022	7.4%	4.6%	4.7%	4.1%	5.3%	4.9%	5.8%	6.9%	9.7%	11.1%	14.4%	12.9%	11.6%	14.2%	14.6%	13.2%	13.4%	12.7%	13.3%	11.1%	11.6%	9.0%	9.2%	7.3%	9.7%
2023	4.7%	4.7%	4.4%	3.5%	4.2%	3.8%	4.1%	7.7%	12.6%	10.1%	10.7%	14.8%	15.6%	14.1%	14.2%	12.4%	11.6%	12.3%	12.9%	11.1%	11.5%	8.4%	6.9%	4.6%	9.2%
2024	13.8%	12.8%	15.3%	12.8%	16.3%	9.7%	15.4%	14.3%	13.5%	13.3%	15.0%	14.5%	17.7%	16.3%	12.2%	14.0%	13.7%	14.0%	14.7%	15.0%	14.0%	14.6%	14.9%	13.5%	14.2%

Engine 152

Engine 152 maintained an average reliability rate of 89.2%, meaning it was the first arriving unit on scene in its district for nearly nine out of ten incidents. Its average Unit Hour Utilization (UHU) was 6.2%, with a peak UHU of 6.6%, indicating relatively moderate operational demand.

When Engine 152 is unavailable or already committed to an incident, Quint 151 most frequently provides primary support. As outlined in Section D: Distribution Factors, approximately 5.2% of Station 152’s calls occur simultaneously—highlighting occasional overlap in incident demand.

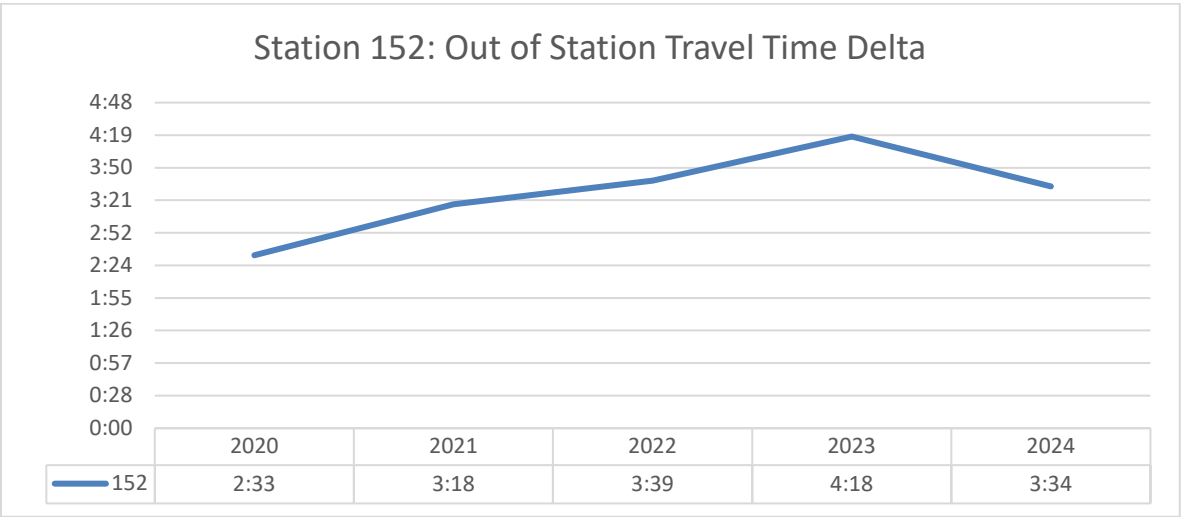
When Engine 152 is not the first unit to arrive, the response time delay—or travel time delta—averages just over 4 minutes (4:07), as detailed in Reliability Factors Table 6.0. This highlights the importance of Engine 152's availability in maintaining optimal response times.

Reliability Factor Table 5.0

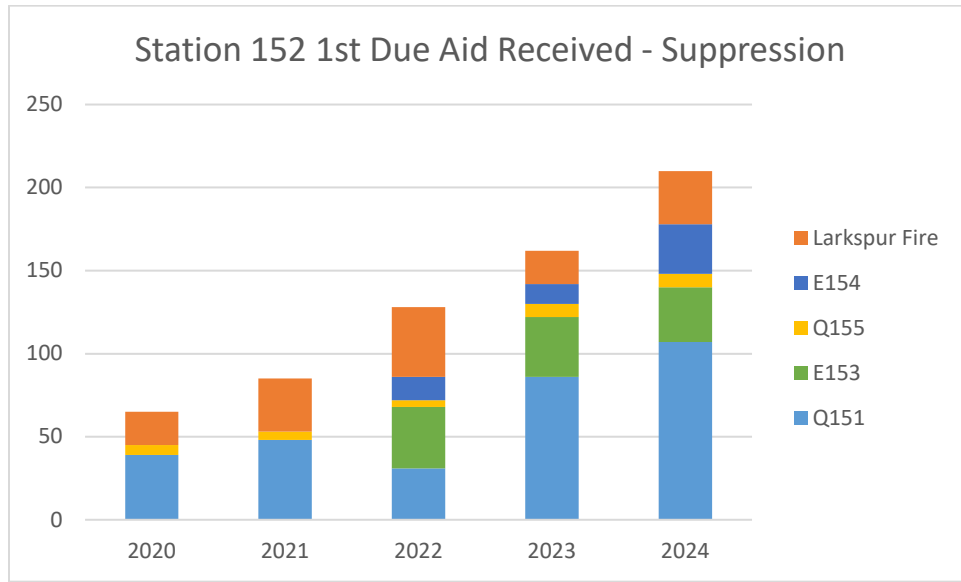
	2020	2021	2022	2023	2024	2020-2024
E152	98.4%	86.8%	87.4%	90.5%	89.11	90.44%

Reliability Factor Table 6.0: Travel Time Delta

	2020	2021	2022	2023	2024	2020-2024
152	2:33	3:15	3:39	4:18	4:07	3:34



Reliability Factor Table 7.0 E152



Reliability Factor Table 8.0

E152	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Overall
2020	1.4%	1.5%	1.0%	1.3%	1.1%	1.3%	2.1%	1.5%	2.9%	3.0%	3.5%	4.9%	4.6%	4.0%	3.1%	5.6%	4.3%	2.6%	3.6%	2.8%	2.8%	3.5%	1.8%	1.9%	2.8%
2021	1.6%	1.1%	1.1%	0.9%	1.2%	1.1%	1.9%	2.2%	3.7%	6.2%	6.3%	7.4%	8.6%	5.9%	5.2%	5.0%	5.3%	3.7%	4.1%	3.8%	4.0%	3.7%	2.9%	2.1%	3.7%
2022	3.4%	2.7%	1.7%	2.7%	1.6%	2.5%	1.6%	4.9%	4.2%	7.2%	13.7%	6.4%	4.8%	6.0%	7.1%	6.9%	4.1%	6.0%	7.3%	5.8%	4.1%	4.5%	3.1%	2.4%	4.8%
2023	1.9%	1.6%	1.2%	1.1%	1.8%	1.6%	1.1%	4.2%	5.2%	5.8%	8.4%	6.0%	5.1%	7.5%	5.3%	4.8%	6.2%	4.0%	5.8%	7.0%	3.7%	4.0%	2.6%	2.2%	4.1%
2024	5.9%	5.2%	5.1%	4.7%	4.0%	5.8%	5.6%	7.3%	6.1%	7.4%	6.8%	8.7%	5.4%	6.4%	7.4%	6.6%	6.4%	6.7%	6.4%	5.2%	6.0%	6.6%	5.9%	7.0%	6.2%

Engine 153

Engine 153 recorded an average reliability rate of 79.92%, meaning it was the first arriving unit for roughly 8 out of every 10 incidents in its designated district. Its average Unit Hour Utilization (UHU) was 5.7%, with a peak UHU of 6%, indicating a moderate overall workload.

Since 2020, Engine 153’s UHU has shown year-to-year variability, ranging from a low of 2.9% in 2020 to a high of 5.7% in 2024, as noted in Reliability Factors Table 12.0.

When Engine 153 is unavailable or committed to another call, Quint 151 serves as the primary support unit. According to Section D: Distribution Factors, 6.1% of Station 153’s calls occurred simultaneously, pointing to occasional overlap in call demand.

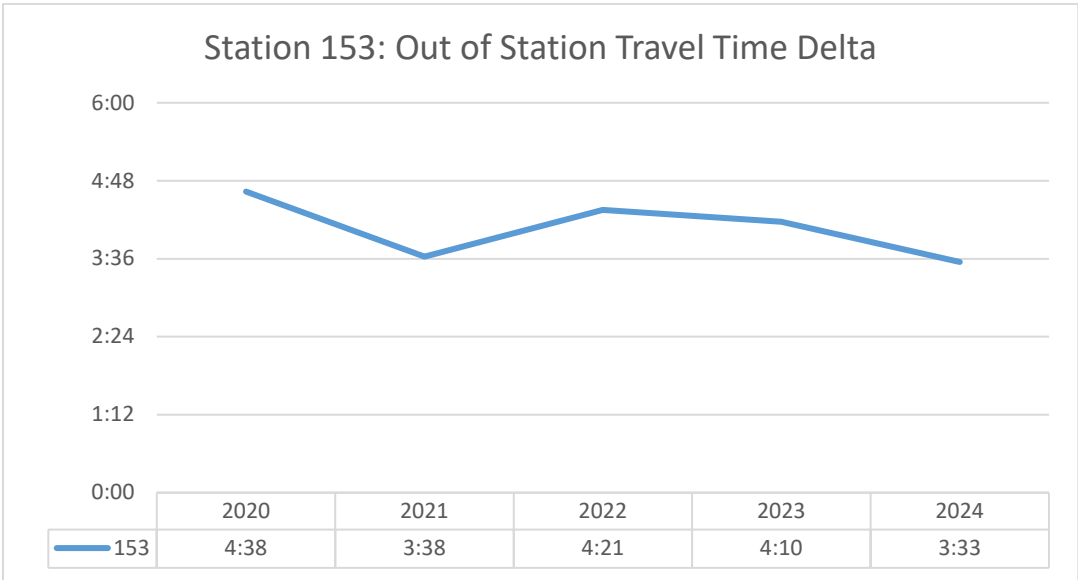
In instances where Engine 153 is not the first apparatus to arrive on scene, the average response time delta is just over four minutes (4:04), as detailed in Reliability Factors Table 10.0. This emphasizes the importance of Engine 153’s availability in maintaining timely emergency response for calls for service occurring in their district.

Reliability Factor Table 9.0

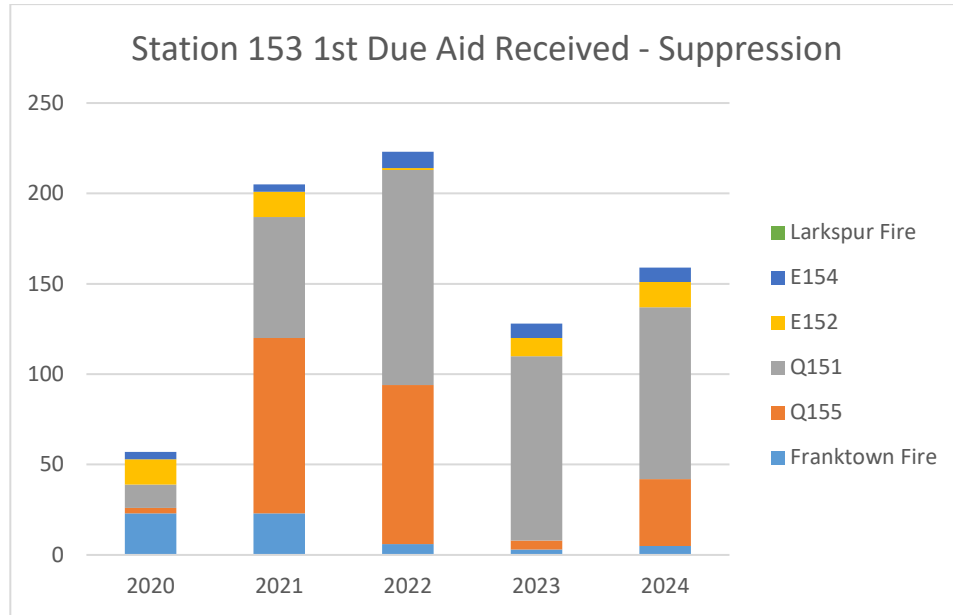
	2020	2021	2022	2023	2024	2020-2024
E153	70.6%	80.5%	81.2%	74.9%	92.39%	79.92%

Reliability Factor Table 10.0: Travel Time Delta

	2020	2021	2022	2023	2024	2020-2024
153	4:38	3:38	4:21	4:10	3:33	4:04



Reliability Factor Table 11.0



Reliability Factor Table 12.0

E153	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Overall
2020	1.8%	1.8%	2.2%	1.7%	1.2%	0.9%	1.6%	2.1%	3.1%	3.2%	3.2%	4.4%	3.4%	5.6%	3.3%	5.8%	3.9%	3.2%	4.8%	3.3%	2.5%	3.5%	1.8%	1.7%	2.9%
2021	1.6%	1.2%	1.5%	0.9%	1.3%	0.9%	1.8%	2.7%	4.1%	3.0%	4.9%	7.9%	4.3%	5.6%	5.1%	4.6%	3.3%	4.7%	4.0%	4.0%	1.9%	3.7%	2.1%	2.4%	3.2%
2022	5.8%	2.8%	1.5%	1.3%	1.1%	1.5%	1.6%	1.9%	5.6%	5.7%	6.3%	5.8%	4.8%	4.4%	6.6%	6.1%	3.8%	4.4%	4.1%	3.2%	4.8%	3.2%	4.5%	2.5%	3.9%
2023	2.1%	1.1%	1.5%	1.6%	1.8%	0.8%	2.3%	2.1%	4.4%	4.2%	4.7%	5.4%	5.1%	5.3%	4.8%	3.8%	4.1%	4.8%	3.9%	4.1%	5.0%	3.8%	2.4%	1.8%	3.4%
2024	6.69%	6.89%	3.24%	8.51%	4.84%	3.88%	4.38%	5.38%	4.78%	6.3%	5.6%	6.1%	4.7%	6.5%	6.2%	6.6%	6.2%	5.4%	6.6%	5.2%	6.2%	7.14%	6.15%	4.38%	5.7%

Engine 154

Engine 154 reported an average reliability rate of 87.06%, meaning it was the first arriving unit on scene in its district for nearly 9 out of 10 calls. It had a notably high average Unit Hour Utilization (UHU) of 15.9%, with a peak UHU of 14.8%, suggesting sustained operational demand throughout the year, as shown in Reliability Factors Table 14.0.

When Engine 154 is unavailable or already engaged in another incident, Quint 155 provides primary support coverage. According to Section D: Distribution Factors, 16% of Station 154's calls occurred simultaneously, indicating a high level of call concurrency compared to other stations.

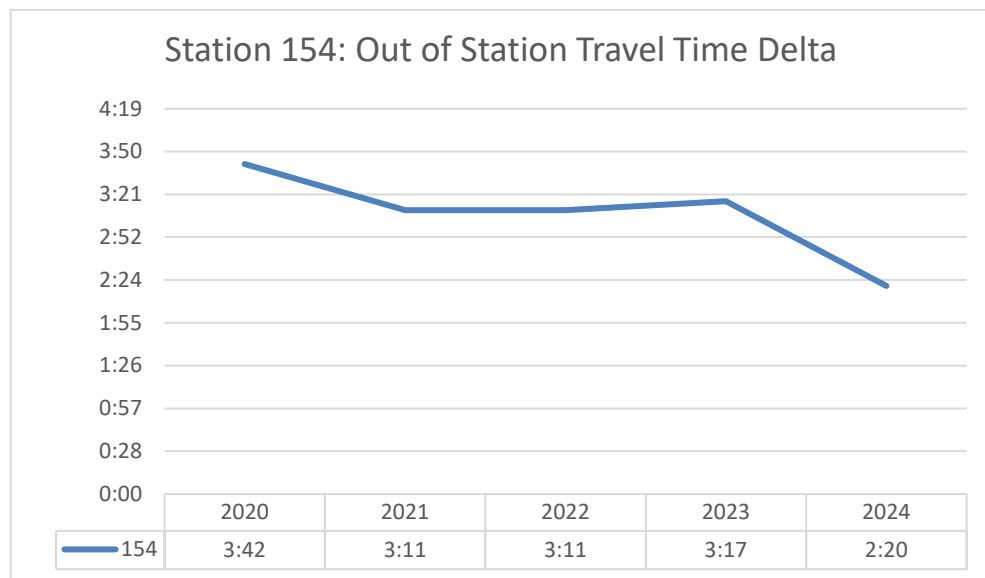
When Engine 154 is not the first unit to arrive, the response time delta averages 2 minutes and 20 seconds (2:20), as detailed in Reliability Factors Table 14.0. This relatively short delay reflects both the geographic proximity and effective support coverage by neighboring units, though it also underscores the importance of maintaining Engine 154's availability given its high utilization rate.

Reliability Factor Table 13.0: E154 Reliability

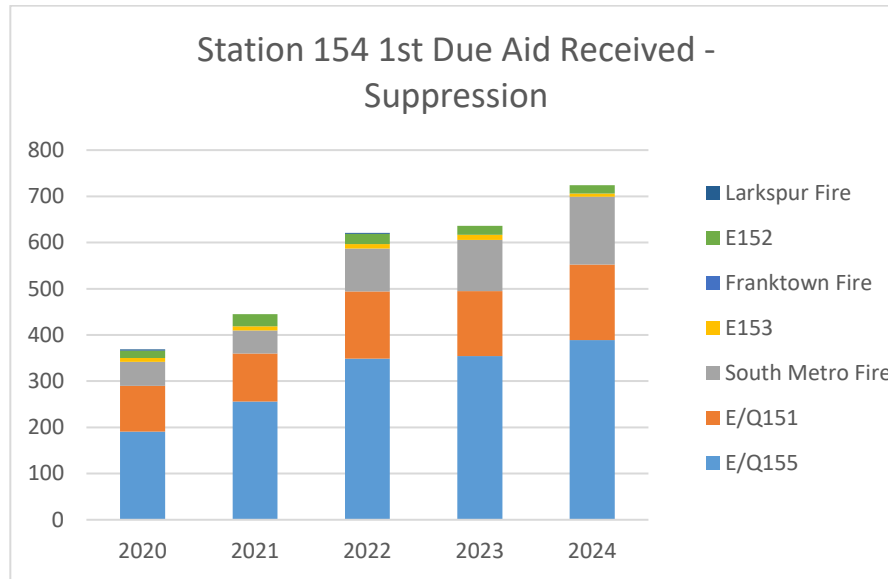
	2020	2021	2022	2023	2024	2020-2024
E154	87.9%	86.8%	87.4%	86.0%	87.21%	87.06%

Reliability Factor Table 14.0 E154 Travel Time Delta

	2020	2021	2022	2023	2024	2019-2023
154	3:42	3:11	3:11	3:17	2:20	3:08



Reliability Factor Table 15.0: E154 Aid



Reliability Factor Table 16.0: E154 UHU

E154	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Overall
2020	4.1%	2.9%	3.7%	1.9%	2.6%	3.2%	4.2%	5.3%	7.1%	9.0%	6.7%	10.4%	8.4%	9.6%	10.2%	9.6%	9.3%	9.3%	8.0%	7.8%	7.0%	6.9%	6.7%	6.6%	6.7%
2021	5.1%	6.0%	3.7%	3.3%	2.8%	4.0%	3.7%	6.7%	7.9%	8.1%	11.1%	12.0%	10.8%	9.9%	10.1%	10.8%	8.7%	9.2%	9.0%	8.7%	7.7%	8.9%	7.2%	5.7%	7.5%
2022	5.9%	4.9%	4.4%	3.8%	4.2%	3.8%	5.9%	8.2%	10.4%	12.2%	13.7%	11.7%	11.6%	13.1%	13.3%	16.9%	12.2%	21.9%	11.9%	9.9%	10.0%	9.3%	8.6%	7.4%	9.8%
2023	5.4%	5.1%	3.5%	2.9%	4.2%	4.9%	4.4%	9.1%	9.4%	11.0%	13.5%	12.0%	14.3%	16.1%	12.0%	10.0%	10.7%	12.7%	13.9%	10.6%	12.5%	8.9%	6.7%	5.6%	9.1%
2024	15.0%	17.9%	19.0%	16.2%	15.9%	23.8%	17.2%	14.8%	18.0%	15.0%	14.6%	14.4%	13.7%	9.9%	16.8%	15.1%	15.3%	17.0%	16.2%	14.5%	15.0%	14.6%	15.7%	15.8%	8.2%

Quint 155

In 2024, Quint 155 reported an average reliability rate of 60.06%, the lowest among the units evaluated. This indicates that it was the first arriving unit in its district for just over 6 out of 10 incidents. Its average Unit Hour Utilization (UHU) was 6.2%, with a peak UHU of 6.3%, as shown in Reliability Factors Table 19.0.

When Quint 155 is unavailable or already committed to another incident, Engine 154 serves as the primary support unit. According to Section D: Distribution Factors, approximately 9% of Station 155’s calls occur at the same time, indicating a moderate level of call concurrency.

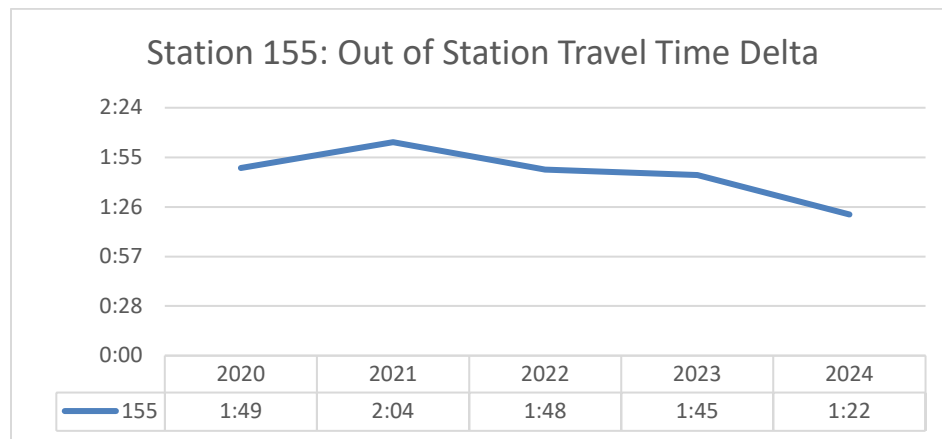
When Quint 155 is not the first unit to arrive, the average response time delta is approximately three and a half minutes (3:30), as detailed in Reliability Factors Table 14.0. This highlights the operational impact of Quint 155’s availability on timely emergency response within its service area.

Reliability Factor Table 17.0: Q155 Reliability

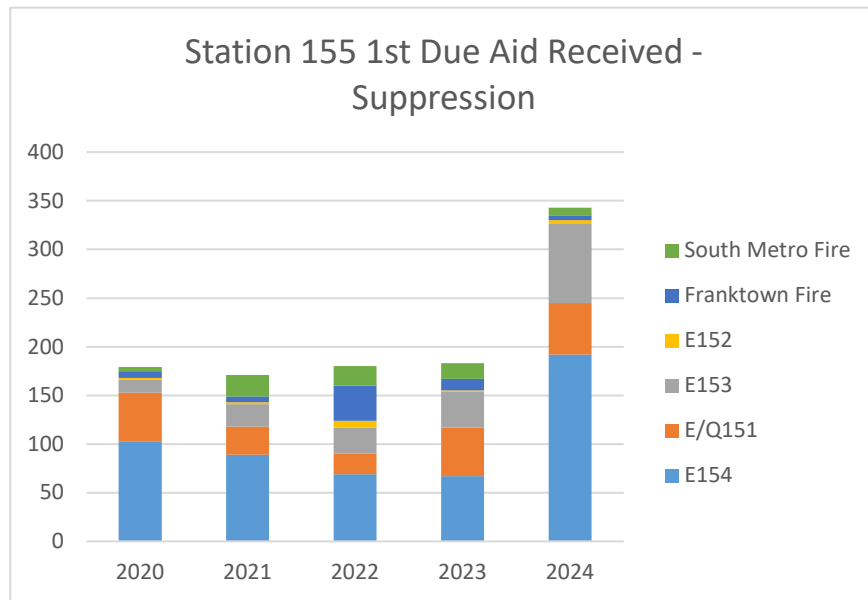
	2020	2021	2022	2023	2024	2020-2024
Q155	87.7%	88.9%	88.1%	83.4%	60.06%	81.63%

Reliability Factors Table 18.0: Q155 Travel Time Delta

	2020	2021	2022	2023	2024	2020-2024
155	1:49	2:04	1:48	1:45	1:22	1:45



Reliability Factor Table 19.0: Station 155 Aid



Reliability Factors Table 20.0: Q155 UHU

E155	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Overall
2020	2.6%	1.3%	1.3%	1.9%	0.8%	2.0%	2.8%	3.6%	3.8%	6.2%	9.0%	8.0%	5.9%	7.8%	5.2%	5.9%	5.7%	5.7%	5.9%	5.1%	5.5%	3.5%	3.5%	3.6%	4.4%
2021	2.2%	2.1%	1.5%	2.4%	1.3%	0.9%	2.5%	4.3%	6.2%	6.0%	7.2%	9.1%	8.7%	9.3%	7.9%	6.6%	6.6%	6.8%	9.0%	5.9%	4.7%	3.2%	4.3%	2.9%	5.1%
2022	4.6%	3.6%	2.8%	3.1%	1.8%	2.8%	3.9%	5.4%	7.8%	10.2%	17.3%	9.3%	7.9%	9.6%	9.2%	11.7%	8.4%	9.6%	7.7%	7.9%	6.4%	4.7%	4.7%	3.3%	6.8%
2023	3.2%	2.0%	2.0%	1.3%	2.2%	1.9%	4.7%	4.4%	6.5%	5.8%	7.7%	10.0%	7.4%	11.6%	8.4%	7.3%	6.3%	8.3%	8.2%	6.4%	6.5%	5.9%	3.4%	3.1%	5.6%
2024	7.9%	4.8%	6.9%	5.1%	5.7%	6.8%	7.2%	6.6%	6.9%	6.0%	6.0%	5.5%	6.1%	5.9%	6.0%	6.5%	7.8%	6.2%	6.0%	6.2%	7.6%	5.9%	5.3%	4.1%	5.6%

2024 Standards of Cover

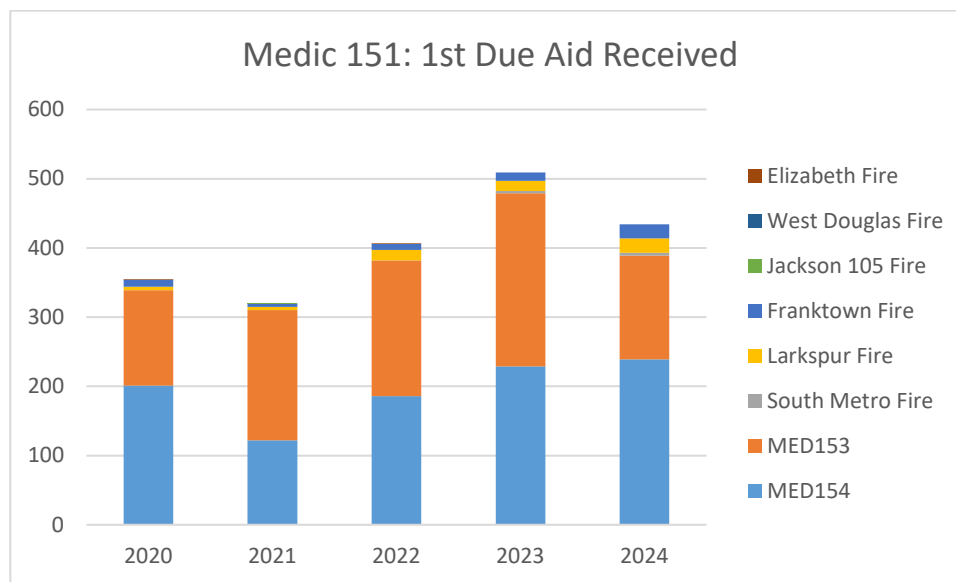
Medic 151

Medic 151 reported an average Unit Hour Utilization (UHU) of 14.6%, with a peak UHU of 14.5%, indicating consistently high operational demand. Following the addition of Medic 153 in mid-2013, Medic 151's UHU initially decreased, as expected, dropping to a low of 11.9% in 2014. However, since that time, Medic 151's workload has steadily increased, reaching a peak UHU of 18.4% in 2024—a level higher than in 2012, prior to the addition of Medic 153. This upward trend reflects increasing demand on the unit, despite system expansion.

When Medic 151 is unavailable or already committed to another call, it receives primary support from Medics 153 and 154. The ongoing increase in utilization underscores the need for continued monitoring and potential adjustments to EMS resources to ensure timely and effective response coverage.

The planned addition of Medic 155 is expected to help reduce Medic 151's workload, as it will also provide support within Medic 151's district. This expansion aims to improve overall system reliability and better distribute call volume across available units.

Reliability Factor Table 21.0 Medic 151 Aid



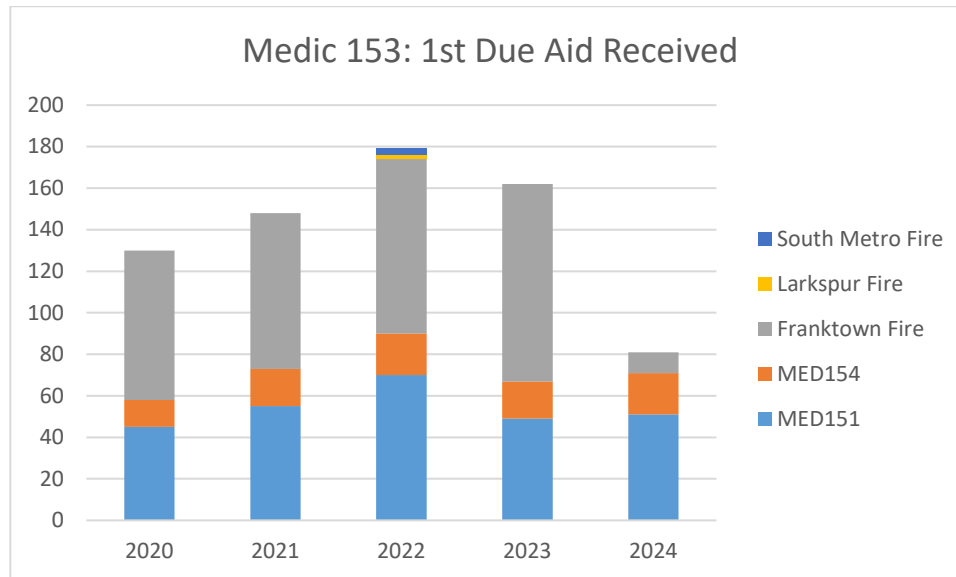
Reliability Factor Table 22.0 Medic 151 UHU

MED151	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Overall
2020	7.1%	7.7%	5.6%	5.4%	4.9%	6.3%	7.9%	8.5%	14.6%	14.8%	16.4%	15.1%	21.2%	21.1%	17.3%	17.5%	18.3%	13.7%	18.2%	16.6%	18.6%	17.0%	9.6%	9.4%	13.0%
2021	10.0%	8.4%	5.6%	6.5%	6.4%	5.2%	10.5%	13.3%	12.4%	18.5%	25.1%	19.1%	24.2%	22.1%	21.5%	19.4%	22.2%	21.8%	23.9%	17.0%	16.0%	16.5%	13.3%	8.8%	15.3%
2022	11.9%	11.0%	7.9%	8.9%	10.0%	9.7%	9.3%	14.8%	16.2%	24.4%	28.9%	19.3%	23.3%	25.5%	27.6%	22.4%	21.0%	23.3%	18.7%	19.9%	19.2%	17.5%	13.8%	11.9%	17.4%
2023	10.4%	8.4%	7.3%	7.2%	6.4%	5.6%	8.7%	15.2%	22.8%	16.0%	22.1%	26.1%	27.5%	22.5%	22.8%	26.7%	24.1%	21.1%	21.8%	24.9%	14.8%	17.3%	13.0%	7.2%	16.7%
2024	13.4%	14.1%	13.9%	13.6%	17.2%	11.7%	12.5%	16.6%	14.4%	14.3%	14.0%	13.5%	14.0%	16.6%	14.3%	14.2%	13.2%	14.6%	14.8%	15.5%	15.3%	15.0%	15.5%	18.4%	14.6%
20'-24'	11.4%	11.3%	11.8%	12.8%	10.6%	13.4%	9.9%	14.3%	11.1%	9.6%	11.4%	12.1%	11.5%	11.3%	10.4%	11.0%	12.5%	11.5%	11.8%	10.9%	10.3%	11.2%	11.0%	10.7%	10.8%

Medic 153

Medic 153 had an average UHU of 7.0%, with an average peak UHU of 9.8%. Medic 153's UHU has been fluctuating since 2019 with a low of 6.2% in 2020 and high of 7.6% in 2023, as seen in Reliability Factors Table 23.0. The majority of incidents with Medic 184 occur in FMZ 15603, where CRFD utilizes a mutual aid medic unit, due to distance from Station 153. Medic 153 receives primary support coming from Medic 151.

Reliability Factor Table 23.0 Medic 153 Aid



Reliability Factor Table 24.0 Medic 153 UHU

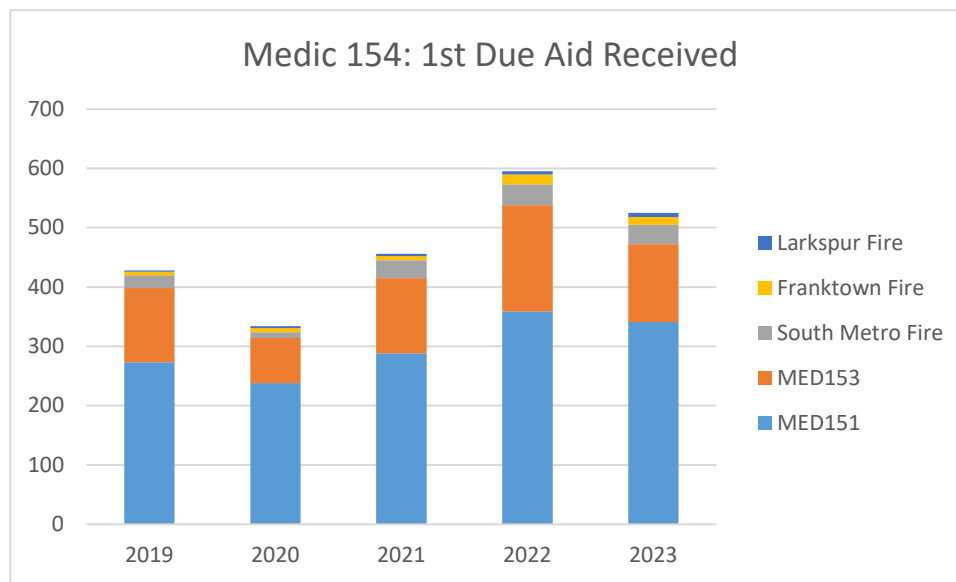
MED153	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Overall
2020	3.9%	4.0%	3.0%	3.3%	2.0%	2.2%	3.8%	3.8%	5.3%	4.9%	6.8%	12.7%	6.4%	10.4%	8.6%	10.2%	8.0%	8.1%	12.1%	7.0%	4.3%	9.4%	3.7%	3.9%	6.2%
2021	3.6%	2.8%	2.8%	2.2%	1.6%	2.5%	3.6%	6.2%	6.7%	8.2%	8.9%	10.8%	14.8%	7.9%	9.7%	12.2%	7.5%	10.7%	10.9%	7.2%	7.4%	7.7%	4.5%	5.3%	6.9%
2022	5.1%	4.4%	2.4%	1.9%	3.0%	3.9%	3.2%	4.7%	10.2%	11.8%	11.3%	11.5%	11.6%	11.2%	11.2%	10.3%	7.9%	9.2%	9.4%	6.4%	6.8%	8.3%	9.4%	5.0%	7.5%
2023	4.9%	2.0%	2.9%	1.9%	3.7%	1.5%	2.9%	5.9%	8.9%	12.8%	11.9%	13.6%	9.4%	13.4%	10.6%	10.2%	10.8%	11.5%	9.7%	8.3%	9.7%	6.7%	5.0%	3.3%	7.6%
2024	7.5%	8.6%	4.6%	11.5%	3.5%	7.8%	5.3%	4.0%	7.3%	8.8%	8.9%	8.7%	6.8%	6.8%	8.8%	8.0%	8.7%	5.4%	5.6%	7.4%	6.8%	7.7%	7.2%	7.0%	7.2%
20'-24'	5.0%	4.4%	3.1%	4.1%	2.7%	3.6%	3.8%	4.9%	7.7%	9.3%	9.6%	11.5%	9.8%	9.9%	9.8%	10.2%	8.6%	9.0%	9.6%	7.3%	7.0%	7.9%	6.0%	4.9%	7.1%

Medic 154

Medic 154 recorded an average Unit Hour Utilization (UHU) of 15.5%, with an average peak UHU of 15.0%. Its highest recorded utilization occurred in 2021, reaching 15.9%, as shown in Reliability Factors Table 26.0.

When Medic 154 is unavailable or already committed to another incident, it receives primary support from Medic 151. The consistently high utilization levels point to a sustained demand on this unit and reinforce the need for ongoing evaluation of EMS resource allocation to maintain service reliability.

Reliability Factor Table 25.0 Medic 154 Aid



Reliability Factor Table 26.0 Medic 154 UHU

MED154	0:00	1:00	2:00	3:00	4:00	5:00	6:00	7:00	8:00	9:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00	Overall
2020	7.9%	6.4%	5.1%	5.0%	5.3%	7.3%	9.0%	9.6%	10.6%	17.9%	14.2%	17.7%	18.7%	17.4%	18.5%	16.9%	15.4%	17.2%	16.5%	13.3%	15.4%	12.6%	11.0%	10.7%	12.5%
2021	9.4%	7.3%	6.7%	6.4%	6.3%	7.3%	7.3%	10.8%	13.0%	16.8%	25.4%	18.5%	24.8%	22.9%	20.6%	21.4%	18.9%	17.9%	16.8%	17.6%	15.4%	15.5%	12.3%	9.1%	14.5%
2022	9.9%	8.4%	8.2%	7.8%	6.8%	7.5%	8.9%	12.4%	20.5%	21.2%	22.5%	23.2%	21.3%	21.3%	19.2%	27.6%	21.3%	20.3%	18.3%	19.3%	17.6%	13.8%	12.8%	11.7%	15.9%
2023	9.1%	9.1%	6.7%	5.1%	7.4%	5.2%	7.8%	14.5%	18.2%	20.1%	19.7%	19.2%	25.6%	23.9%	22.3%	16.4%	18.9%	19.7%	25.6%	17.4%	17.2%	13.5%	10.9%	10.4%	15.2%
2024	16.1%	16.9%	16.7%	15.3%	16.3%	20.9%	16.9%	15.2%	15.5%	15.3%	14.1%	14.0%	14.0%	15.2%	16.2%	14.9%	14.8%	16.4%	14.9%	15.0%	15.1%	13.8%	14.4%	14.3%	15.2%
20'-24'	11.4%	11.3%	11.8%	12.8%	10.6%	13.4%	9.9%	14.3%	11.1%	9.6%	11.4%	12.1%	11.5%	11.3%	10.4%	11.0%	12.5%	11.5%	11.8%	10.9%	10.3%	11.2%	11.0%	10.7%	10.8%

Reliability Factors: Medic unit depletion

One of the critical factors the department monitors, relative to system reliability, is medic unit depletion rates or how frequently all CRFD medic units are committed to an incident. This is an important factor to monitor because of the response time difference between a CRFD medic unit response and an auto/mutual aid medic unit response. Below Reliability Factor Table 27.0 evaluates the frequency, by month and year, that all CRFD medic units (MED151, MED153, and MED154) are all committed to a call for service. This data clearly shows an increasing trend of medic depletion since 2014, with 2023 having an average depletion rate of 1.1 times per day. In simplest terms, in 2023, CRFD was without a medic unit at least once per day.

Reliability Factor Table 28.0 show the average time CRFD was depleted of medic units. This average time is per occurrence, meaning in 2023 CRFD was depleted of medic units 413 times with an average depletion time of 15 minutes and 39 seconds, totaling nearly 12 hours (11:49:14). An important interest is the data for April 2018 showing a depletion time of nearly 2.5 hours (2:23:18). This is due to two high demand incidents, a multiple alarm brush fire and a multi-house conflagration occurring simultaneously jurisdiction. Each of these incidents, if they occurred separately would require automatic/mutual aid assistance to mitigate. By occurring simultaneously, CRFD required multiple resources from beyond its typical automatic/mutual stations.

Reliability Factor Table 27.0: Medic unit depletion frequency

	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
Jan	26	16	8	23	23	31	18	20	27	42	22
Feb	4	8	21	30	24	26	16	18	36	38	29
Mar	12	13	24	40	21	22	11	18	20	27	65
Apr	8	19	11	15	28	19	13	19	19	36	54
May	9	7	15	26	17	18	7	25	35	43	50
Jun	8	17	17	25	25	14	7	24	24	28	87
Jul	9	12	18	25	25	17	18	33	33	35	48
Aug	15	22	28	25	20	29	18	24	55	43	115
Sep	20	30	21	31	27	30	22	35	35	30	82
Oct	15	21	24	18	24	19	23	35	37	32	63
Nov	12	15	27	28	35	10	20	17	16	23	68
Dec	20	27	19	15	18	18	13	43	33	36	99
Annual Total	158	207	233	301	287	253	186	311	370	413	782
Daily Avg	0.4	0.6	0.6	0.8	0.8	0.7	0.5	0.9	1	1.1	2.14

Reliability Table 29.0 provide a temporal analysis by hour-of-day and day-of-week that CRFD is depleted of medic units. This clearly shows the high frequency of medic unit depletion (orange and red) is between the hours of 09:00 and 20:00 (9:00AM to 8:00PM). Additionally, the most occurrences are on Friday, Tuesday, and Monday, respectively.

Reliability Factor Table 28.0: Average medic unit depletion time (H:MM:SS)

	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
Jan	0:17:34	0:09:03	0:13:33	0:19:39	0:10:55	0:14:37	0:17:43	0:17:33	0:13:45	0:21:12
Feb	0:19:23	0:11:46	0:12:56	0:14:39	0:14:11	0:15:06	0:14:18	0:15:45	0:13:03	0:20:09
Mar	0:12:45	0:11:19	0:11:14	0:09:38	0:11:22	0:16:16	0:14:14	0:15:42	0:15:08	0:16:00
Apr	0:25:51	0:13:37	0:14:30	2:23:18	0:19:58	0:12:07	0:09:32	0:17:13	0:13:22	0:27:58
May	0:12:06	0:19:08	0:12:41	0:12:17	0:12:02	0:12:55	0:15:58	0:11:42	0:14:38	0:19:47
Jun	0:16:38	0:07:50	0:17:24	0:14:10	0:17:20	0:15:03	0:14:02	0:13:40	0:17:56	0:22:17
Jul	0:06:52	0:17:20	0:17:18	0:10:53	0:15:56	0:17:51	0:14:00	0:14:41	0:17:59	0:21:16
Aug	0:12:40	0:14:36	0:17:52	0:20:05	0:16:56	0:18:41	0:17:13	0:15:43	0:20:01	0:20:29
Sep	0:14:47	0:11:35	0:16:43	0:13:50	0:12:06	0:15:11	0:19:05	0:14:43	0:18:54	0:18:15
Oct	0:16:25	0:15:45	0:14:24	0:16:32	0:19:06	0:19:17	0:18:43	0:12:01	0:11:15	0:21:31
Nov	0:18:06	0:14:09	0:12:48	0:17:29	0:17:11	0:12:57	0:13:18	0:16:43	0:18:35	0:26:32
Dec	0:16:06	0:13:03	0:20:14	0:12:12	0:12:16	0:14:26	0:15:36	0:15:59	0:13:17	0:27:47
Annual Avg.	0:15:46	0:13:16	0:15:08	0:25:23	0:14:57	0:15:22	0:15:18	0:15:07	0:15:39	0:21:56

Reliability Factor Table 29.0: Temporal depletion analysis

	1 Mon	2 Tue	3 Wed	4 Thu	5 Fri	6 Sat	7 Sun	Total
00:00-00:59	3	1	1	0	2	7	7	21
01:00-01:59	7	1	2	2	1	1	8	22
02:00-02:59	1	5	0	1	2	6	2	17
03:00-03:59	1	0	0	1	3	1	2	8
04:00-04:59	0	0	4	2	3	1	2	12
05:00-05:59	3	0	4	1	3	2	1	14
06:00-06:59	2	4	2	3	1	0	2	14
07:00-07:59	11	6	6	5	8	7	9	52
08:00-08:59	18	15	11	8	14	4	7	77
09:00-09:59	28	30	30	14	19	22	15	158
10:00-10:59	20	50	29	35	31	28	13	206
11:00-11:59	34	31	40	30	38	25	19	217
12:00-12:59	33	46	42	32	34	30	26	243
13:00-13:59	28	39	31	26	34	36	38	232
14:00-14:59	20	40	25	35	33	43	21	217
15:00-15:59	35	30	35	39	34	27	30	230
16:00-16:59	39	23	23	33	36	17	12	183
17:00-17:59	32	34	26	26	32	26	21	197
18:00-18:59	33	26	26	34	30	30	19	198
19:00-19:59	25	23	17	23	35	30	14	167
20:00-20:59	19	17	16	16	30	18	15	131
21:00-21:59	18	17	14	13	17	16	11	106
22:00-22:59	8	9	9	7	11	15	4	63
23:00-23:59	2	4	5	5	6	10	2	34
Total	420	451	398	391	457	402	300	2,819

Medic unit depletion summary:

As seen in the data above, the number of time that CRFD is with a medic unit available to respond is increased over time. Additionally, as expected the over call for service trend is also increasing, and with 69% of all calls for service EMS in nature, the department should expect a continued increase in medic unit depletion.

F. Performance Objectives (Baselines and Benchmarks)

2024 Baseline performance statements

As defined in CPSE’s Quality Improvement for the Fire and Emergency Services (2020), page 127, a baseline is “the measurement of actual performance in an organizational context; a usually initial set of critical observations or data used for comparison or a control. The activities that are currently in place to achieve the organization’s goals and objectives”. In short, a baseline is a statement of current performance objectives based on specific and relevant historical information or data.

The department annually reviews and updates its baselines for call processing time, turnout time, and total response times for the 1st arriving apparatus and EMS effective response force. As evident in the Concentration Factors, there are several service types that do not have sufficient call volume to provide a solid foundation for statistical analysis. For these services, Fire, HAZMAT, Wildland, and Technical Rescue, baselines are evaluated every five years and adjusted when appropriate.

Performance Baselines: Call Processing and Turnout

For 90% of all emergent incidents, Douglas County Regional Communications Center (DRCC)’s call processing time is 1:34, and Castle Rock Fire and Rescue Department’s turnout time is 1:45.

Baseline	2020	2021	2021	2022	2024	20-24
Call Processing	1:40	1:36	1:35	1:37	1:34	1:36
Turnout	1:47	1:44	1:45	1:42	1:50	1:45

Performance Baselines: EMS

For 90 % of all emergency medical services (EMS) responses, the total response time for the arrival of the first-due unit, staffed with two firefighters, is 8 minutes and 20 seconds in urban areas, 9 minutes and 30 seconds in rural areas, and 10 minutes and 30 seconds on interstate calls. The first due unit is capable of: assessing scene safety and establishing command; sizing-up the situation; conducting initial patient assessment; obtaining vitals and patient's medical history; initiating Advanced Life Support (ALS) care; and assisting transport personnel with packaging the patient in accordance with both CRFD standard operating guidelines and current Denver Metropolitan EMS Protocols.

For 90 % of low-risk emergency medical services (EMS) response incidents, the total response time for the arrival of the effective response force (ERF), consisting of a single medic unit staffed with two firefighters [ERF-2], is 7 minutes and 30 seconds in urban areas, and 7 minutes and 20 seconds in rural areas. The ERF is capable of: continued Advanced Live Support (ALS) treatment; and transport to a facility capable of providing appropriate ongoing care in accordance with both CRFD standard operating guidelines and current Denver Metropolitan EMS Protocols.

For 90 % of moderate risk emergency medical services (EMS) response incidents, the total response time for the arrival of the effective response force (ERF), staffed with five firefighters and officers [ERF-5], is 10 minutes and 20 seconds in urban areas, and 11 minutes and 50 seconds in rural areas. The ERF is capable of: continued Advanced Live Support (ALS) treatment; and transport to a facility capable of providing appropriate ongoing care in accordance with both CRFD standard operating guidelines and current Denver Metropolitan EMS Protocols.

For 90 % of moderate risk emergency medical services (EMS) response incidents, specifically to a motor vehicle crash (MVC), the total response time for the arrival of the effective response force (ERF), staffed with six firefighters and officers [ERF-6], is 11 minutes and 30 seconds in urban areas, and 13 minutes and 20 seconds in rural areas. The ERF is capable of: continued Advanced Live Support (ALS) treatment; providing a safe working area on the roadway; and transport to a facility capable of providing appropriate ongoing care in accordance with both CRFD standard operating guidelines and current Denver Metropolitan EMS Protocols.

For 90 % of high-risk emergency medical services (EMS) response incidents, the total response time for the arrival of the effective response force (ERF), staffed with six firefighters and officers [ERF-6], is 11 minutes and 30 seconds in urban areas, 30 minutes and 30 seconds in rural areas. The Response plan for all highway incidents (I-25) have been updated to include a second suppression company to serve as a blocker. The ERF is capable of continued Advanced Live Support (ALS) treatment and transport to a facility capable of providing appropriate ongoing care in accordance with both CRFD standard operating guidelines and current Denver Metropolitan EMS Protocols.

Performance Baselines: Fire Suppression

For 90 % of all non-wildland fires, the total response time for the arrival of the first-due unit, staffed with three firefighters, is 8 minutes and 20 seconds in urban areas, 9 minutes and 30 seconds in rural areas, and 10 minutes and 30 seconds on interstate calls. The first due unit is capable of: providing 300 gallons of water and a pumping capacity of 1250 gallons per minute (gpm), initiating command; establishing the primary attack line capable of flowing a minimum of 150 gpm; and establishing an uninterrupted water source.

For 90 % of all low-risk non-wildland fires, the total response time for the arrival of the effective response force (ERF), staffed with six firefighters and officers [ERF-6], is 12 minutes and 50 seconds in urban areas, 12 minutes and 50 seconds in rural areas, and 14 minutes and zero seconds on Interstate calls. The ERF is capable of: establishing command, accountability and a safety officer; investigate source; prepare for fire attack; providing an uninterrupted water supply; completing forcible entry; initiating ventilation; and providing triage, and initial treatment of victims if needed in accordance with CRFD standard operating guidelines.

For 90 % of all low-risk non-wildland fires, the total response time for the arrival of the effective response force (ERF), staffed with nine firefighters and officers [ERF-9], is a maximum of 10 minutes and 40 seconds in urban areas, 10 minutes and 40 seconds in rural areas. There were no incidents recorded on the interstate. The ERF is capable of: establishing command, accountability and a safety officer; providing 2 in 2 out capability; investigate source; prepare for fire attack; providing an uninterrupted water supply; completing forcible entry; initiating ventilation; and providing triage, and initial treatment of victims if needed in accordance with CRFD standard operating guidelines.

There were zero incidents recorded during the evaluation period for non-wildland moderate risk fire requiring an effective response force (ERF), staffed with a minimum of 10 firefighters and officers [ERF-10]. The ERF is capable of: establishing command, accountability and a safety officer; providing 2 in 2 out capability; investigate source; prepare for fire attack; providing an uninterrupted water supply; completing forcible entry; initiating ventilation; and providing triage, and initial treatment of victims if needed in accordance with CRFD standard operating guidelines.

There were zero incidents recorded during the evaluation period for non-wildland moderate risk fire requiring an effective response force (ERF), staffed with a minimum of 12 firefighters and officers [ERF-12]. The ERF is capable of: establishing command, accountability and a safety officer; providing 2 in 2 out capability; investigate source; prepare for fire attack; providing an uninterrupted water supply; completing forcible entry; initiating ventilation; and providing triage, and initial treatment of victims if needed in accordance with CRFD standard operating guidelines.

For 90 % of all moderate risk non-wildland fires, the total response time for the arrival of the effective response force (ERF), staffed with 18 firefighters and officers [ERF-18], is a maximum of 16 minutes and 50 seconds in urban areas, and 13 minutes and 40 seconds in rural areas. The ERF is capable of: establishing command, accountability and a safety officer; providing 2 in 2 out capability; providing an uninterrupted water supply; advancing an attack line and a backup line for fire control of equal or greater size than

the primary attack line; completing forcible entry; completing utility control; conducting victim search; initiating ventilation; provide a rapid intervention team (RIT); and providing triage, treatment, and transport of victims if needed in accordance with CRFD standard operating guidelines.

For 90 % of all high-risk non-wildland fires, the total response time for the arrival of the effective response force (ERF), staffed with 21 firefighters and officers [ERF-21], is 16 minutes and 30 seconds in urban areas, and a maximum of 11 minutes and 40 seconds in rural areas. The ERF is capable of: establishing command, accountability and a safety officer; providing 2 in 2 out capability; providing an uninterrupted water supply; advancing an attack line and a backup line for fire control of equal or greater size than the primary attack line; completing forcible entry; completing utility control; conducting victim search; initiating ventilation; provide a rapid intervention team (RIT); and providing triage, treatment, and transport of victims if needed in accordance with CRFD standard operating guidelines.

Performance Baselines: HAZMAT

For 90 % of all hazardous materials response incidents, the total response time for the arrival of the first-due unit, staffed with three firefighters, is 8 minutes and 20 seconds in urban areas, 9 minutes and 30 seconds in rural areas, and 10 minutes and 30 seconds on interstate calls. The first due unit is capable of: establishing command; initial recon and atmospheric monitoring; determine the need for additional resources; begin establishing a hot, warm and cold zone; deny entry; isolate potential victims, in accordance with CRFD standard operating guidelines.

For 90 % of low risk hazardous materials response incidents, the total response time for the arrival of the effective response force (ERF), staffed with a minimum of three firefighters [ERF-3], is 10 minutes and 10 seconds in urban areas, 13 minutes and 10 seconds in rural areas, and 14 minutes and 20 seconds in the interstate. The ERF is capable of: providing equipment, technical expertise, knowledge, skills, and abilities to mitigate or initiate mitigation of a hazardous materials incident, dependant on the complexity on the incident, in accordance with CRFD standard operating guidelines.

For 90 % of moderate risk hazardous materials response incidents, the total response time for the arrival of the effective response force (ERF), staffed with a minimum of five firefighters and officers [ERF-5], is 11 minutes and 50 seconds in urban areas, and 12 minutes and 10 seconds in rural areas, and 5 minutes and 40 seconds on the interstate. The ERF is capable of: provide equipment, technical expertise, knowledge, skills, and abilities to mitigate or initiate mitigation of a hazardous materials incident, dependant on the complexity on the incident, in accordance with CRFD standard operating guidelines.

There were zero incidents recorded during the evaluation period for moderate risk HAZMAT requiring an effective response force (ERF), staffed with a minimum staffed with a minimum of six firefighters and officers [ERF-6]. The ERF is capable of: provide equipment, technical expertise, knowledge, skills, and abilities to mitigate or initiate mitigation of a hazardous materials incident, dependant on the complexity on the incident, in accordance with CRFD standard operating guidelines.

For 90 % of moderate risk hazardous materials response incidents, the total response time for the arrival of the effective response force (ERF), staffed with a minimum of seven firefighters and officers [ERF-7], is 14 minutes 20 seconds in rural areas and 22 minutes and 20 seconds in the interstate. No incidents were recorded in the urban areas. The ERF is capable of: provide equipment, technical expertise, knowledge, skills, and abilities to mitigate or initiate mitigation of a hazardous materials incident, dependant on the complexity on the incident, in accordance with CRFD standard operating guidelines.

For 90 % of moderate risk hazardous materials response incidents, the total response time for the arrival of the effective response force (ERF), staffed with a minimum of eight firefighters and officers [ERF-8]. No incidents were recorded during the evaluation period in any population density. The ERF is capable of: provide equipment, technical expertise, knowledge, skills, and abilities to mitigate or initiate mitigation of a hazardous materials incident, dependant on the complexity on the incident, in accordance with CRFD standard operating guidelines.

For 90 % of high-risk hazardous materials response incidents, the total response time for the arrival of the effective response force (ERF), staffed with a minimum of 14 firefighters and officers [ERF-14] is a maximum of 13 minutes and 40 seconds in urban areas and 28 minutes and 40 seconds in rural areas. No incidents were recorded on the interstate. The ERF is capable of: providing equipment, technical expertise, knowledge, skills, and abilities to mitigate or initiate mitigation of a hazardous materials incident, dependant on the complexity on the incident, in accordance with CRFD standard operating guidelines.

Performance Baselines: Wildland

For 90 % of all wildland fires, the total response time for the arrival of the first-due unit, staffed with three firefighters, is 8 minutes and 20 seconds in urban areas, 9 minutes and 30 seconds in rural areas, and 10 minutes and 30 seconds on interstate calls. The first due unit is capable of: providing 300 gallons of water, and a pumping capacity of 110 gallons per minute; initiating command; determine the location, size and initial attack plan; and initiating initial attack in accordance with CRFD standard operating guidelines.

For 90 % of all low-risk wildland fires, the total response time for the arrival of the effective response force (ERF), staffed with three firefighters and officers [ERF-3], is 9 minutes and 30 seconds in urban areas, 14 minutes and zero seconds in rural areas, and a maximum of 13 minutes and 10 seconds on interstate calls. The ERF is capable of: establishing command providing for accountability; determining the need for additionally resources; establishing a lookout; identifying safety zones and escape routes; providing an initial water supply; supporting initial fire attack operations in accordance with CRFD standard operating guidelines.

For 90 % of all moderate risk wildland fire response incidents, the total response time for the arrival of the effective response force (ERF), staffed with a minimum of 9 firefighters and officers [EF-9], is 16 minutes and 30 seconds in urban areas, a maximum of 15 minutes and zero seconds in rural areas, and a maximum of 10 minutes and 40 seconds on the interstate. The ERF is capable of: establishing command providing for accountability; determining the need for additional resources; establishing a lookout; identifying safety zones and escape routes; providing an initial water supply; supporting initial fire attack operations in accordance with CRFD standard operating guidelines.

There were no high-risk wildland incidents during the evaluation period requiring an effective response force (ERF) staffed with a minimum of 19 firefighters [ERF-19] and officers. The ERF is capable of: establishing command; providing for accountability; determining the need for additional resources; establishing a lookout; identifying safety zones and escape routes; providing an initial water supply; supporting initial fire attack operations in accordance with CRFD standard operating guidelines.

There were no special risk wildland incidents during the evaluation period requiring an effective response force (ERF) staffed with a minimum of 22 firefighters and officers [ERF-22]. The ERF is capable of: establishing command; providing for accountability; determining the need for additional resources; establishing a lookout; identifying safety zones and escape routes; providing an initial water supply; supporting initial fire attack operations, providing structure protections, or evacuating the incident area in accordance with CRFD standard operating guidelines.

Performance Baselines: Technical Rescue

For 90 % of all technical rescue incidents, the total response time for the arrival of the first-due unit, staffed with three firefighters, is 8 minutes and 20 seconds in urban areas, 9 minutes and 30 seconds in rural areas, and 10 minutes and 30 seconds on interstate calls. The first due unit is capable of: initiating command; determining the need for additional resources; denying entry; initial reconnaissance; atmospheric monitoring (if applicable); and providing triage and initial treatment of victims if needed without endangering response personnel in accordance with CRFD standard operating guidelines.

For 90 % of all low-risk technical rescue incidents, the total response time for the arrival of the effective response force (ERF), staffed with a minimum of six firefighters and officers [ERF-6], is of 9 minutes and 50 seconds in urban areas and a maximum of 8 minutes and 30 seconds in rural areas. The ERF is capable of: establishing command providing for accountability, initiating patient contact; staging and apparatus set up; providing technical expertise, knowledge, skills and abilities during technical rescue incidents; and providing Advanced Life Support (ALS) treatment and transport in accordance with CRFD standard operating guidelines.

There was no low risk [ERF-7] Technical Rescue incidents during the evaluation period that required the arrival of an effective response force (ERF), staffed with a minimum of seven firefighters and officers. The ERF is capable of: establishing command providing for accountability, initiating patient contact; staging and apparatus set up; providing technical expertise, knowledge, skills and abilities during technical rescue incidents; and providing Advanced Life Support (ALS) treatment and transport in accordance with CRFD standard operating guidelines.

For 90 % of all moderate risk technical rescue incidents, the total response time for the arrival of the effective response force (ERF), staffed with a minimum of nine firefighters and officers [ERF-9], is a maximum of 15 minutes and zero seconds in all response areas. The ERF is capable of: establishing command providing for accountability, initiating patient contact; staging and apparatus set up; providing technical expertise, knowledge, skills and abilities during technical rescue incidents; and providing Advanced Life Support (ALS) treatment and transport in accordance with CRFD standard operating guidelines.

For 90 % of all moderate risk technical rescue incidents, the total response time for the arrival of the effective response force (ERF), staffed with a minimum of 11 firefighters and officers [ERF-11], is maximum 16 minutes and 20 seconds in urban areas, 25 minutes and 40 seconds in rural areas, and 22 minutes and 30 seconds on the interstate. The ERF is capable of: establishing command providing for accountability; determining the need for additional resources; establish a safe area of operations; establish a rescue group and conduct stabilization/extrication operations; and provide Advanced Life Support (ALS) treatment and transport in accordance with CRFD standard operating guidelines.

There were no technical rescue ICE RESCUE, HUMAN VICTIM or DIVE 3/DROWNING incidents during the evaluation period that received an effective response force (ERF), staffed with a minimum of 18 firefighters and officers [ERF-18]. The ERF is capable of: establishing command providing for accountability; determining the need for additional

or specialized resources; providing technical expertise, knowledge, skills and abilities during technical rescue incidents; staging and apparatus set up; hazardous materials identification/mitigation (as needed) and air monitoring; establishment of a rescue group; and providing Advanced Life Support (ALS) treatment and transport in accordance with CRFD standard operating guidelines. There were no ERF trench collapse incidents during the evaluation period.

There were no technical rescue CONFINED SPACE incidents during the evaluation period received an effective response force (ERF), staffed with a minimum of 19 firefighters and officers. The ERF is capable of: establishing command providing for accountability; determining the need for additional or specialized resources; providing technical expertise, knowledge, skills and abilities during technical rescue incidents; staging and apparatus set up; hazardous materials identification mitigation (as needed) and air monitoring; establishment of a rescue group; and providing Advanced Life Support (ALS) treatment and transport in accordance with CRFD standard operating guidelines. There were no ERF confined space incidents during the evaluation period.

There were no technical rescue TRENCH COLLAPSE incidents during the evaluation period that received an effective response force (ERF), staffed with a minimum of 21 firefighters and officers [ERF-21]. The ERF is capable of: establishing command providing for accountability; determining the need for additional or specialized resources; providing technical expertise, knowledge, skills and abilities during technical rescue incidents; staging and apparatus set up; hazardous materials identification/mitigation (as needed) and air monitoring; establishment of a rescue group; and providing Advanced Life Support (ALS) treatment and transport in accordance with CRFD standard operating guidelines. There were no ERF trench collapse incidents during the evaluation period.

There were no technical rescue BUILDING COLLAPSE incidents incidents during the evaluation period that received an effective response force (ERF), staffed with a minimum of 24 firefighters and officers [ERF-24]. The ERF is capable of: establishing command providing for accountability; determining the need for additional or specialized resources; providing technical expertise, knowledge, skills and abilities during technical rescue incidents; staging and apparatus set up; hazardous materials identification mitigation (as needed) and air monitoring; establishment of a rescue group; and providing Advanced Life Support (ALS) treatment and transport in accordance with CRFD standard operating guidelines. There were no ERF building collapse incidents during the evaluation period.

2022 – 2027 Benchmark Performance Statements

The following benchmarks are for the evaluation period on 2022 – 2027. As part of the 2021 update to the CRFD Standards of Cover and consistent with the Town of Castle Rock Town Council's direction to establish five-year benchmarks. The following benchmarks were adopted by the Town of Castle Rock on April 5, 2022 per resolution 2022-041.

Beginning in 2024, CRFD staffed a Safety and Training Officer (STO), who responds to various incidents as a dedicated Incident Safety Officer. The following benchmarks and effective response force staffing reflect this change.

As defined in the Quality Improvement for Fire and Emergency Services, p.127, a benchmark is "...defined as a standard from which something can be judged. Searching for the benchmark, or best practice, will help define superior performance of a product, service or process". In short, a benchmark is a statement of ideal performance, or a goal the department is striving to achieve.

Per the direction of the Town of Castle Rock Town Council, the department evaluates and adjusts its performance benchmark every five years, unless baseline performance meets or exceeds a given benchmark. CRFD established its proposed benchmarks based on the 80th percentile for each service type and risk level where adequate data was available using data collected between 2017 – 2021.

There are two exceptions to this methodology; call processing time and low frequency ERF incidents. The call processing benchmark was established based on the Commission on Accreditation for Law Enforcement Agencies (CALEA) performance guidelines and in cooperation with the Douglas Regional Communication Center (DRCC), and has adopted a 60 second (1:00) benchmark. Given the low frequency of certain ERF incident types, the department evaluated ERF response times across multiple incident types between 2017 – 2021 and recommends adopting a 16-minute (16:00) ERF benchmark for the following incident type and risk levels:

- Structure fires – high risk.
- HAZMAT - high risk
- Wildland fires – moderate and high risk
- Technical Rescue - moderate and high risk

In the absence of a physical change to its operations or deployment (additional resources, stations, companies, or new technology), CRFD believes that this measured approach keeps the benchmarks realistic and achievable through changes in behavior and attitude.

Performance Benchmark: Call Processing and Turnout

For 90% of all emergent incidents, DRCC's call processing time shall be 1:00, and Castle Rock Fire and Rescue Department's turnout time shall be 1:30.

	Benchmark
Call Processing	1:00
Turnout	1:30

Performance Benchmarks: EMS

For 90% of all moderate and high-risk Emergency Medical Services (EMS) responses, the total response time for the arrival of the first-due unit, staffed with two firefighters, shall be 7 minutes and 10 seconds in urban areas, 8 minutes and 20 seconds in rural areas, and 9 minutes and 10 seconds on interstate calls. The first due unit shall be capable of: assessing scene safety and establishing command; sizing-up the situation; conducting initial patient assessment; obtaining vitals and patient's medical history; initiating Advanced Life Support (ALS) care; and assisting transport personnel with packaging the patient in accordance with both CRFD standard operating guidelines and current Denver Metropolitan EMS Protocols.

For 90% of all low-risk emergency medical services (EMS) incidents requiring a minimum effective response force (ERF) of two firefighters and officers [ERF-2], the total response time for the arrival of the ERF shall be 7 minutes in all population densities. The ERF shall be capable of: continued Advanced Life Support (ALS) treatment; and transport to a facility capable of providing appropriate ongoing care in accordance with both CRFD standard operating guidelines and current Denver Metropolitan EMS Protocols.

For 90% of all moderate-risk emergency medical services (EMS) incidents requiring a minimum effective response force (ERF) of five firefighters and officers [ERF-5], the total response time for the arrival of the ERF shall be 8 minutes and 20 seconds in urban areas, 9 minutes and 30 seconds in rural areas. The ERF shall be capable of: continued Advanced Life Support (ALS) treatment; and transport to a facility capable of providing appropriate ongoing care in accordance with both CRFD standard operating guidelines and current Denver Metropolitan EMS Protocols.

For 90% of all moderate-risk emergency medical services (EMS) incidents requiring a minimum effective response force (ERF) of six firefighters and officers [ERF-6], the total response time for the arrival of the ERF shall be 16 minutes in all population densities. The ERF is capable of: continued Advanced Live Support (ALS) treatment; providing a safe working area on the roadway; and transport to a facility capable of providing appropriate ongoing care in accordance with both CRFD standard operating guidelines and current Denver Metropolitan EMS Protocols.

For 90% of all high-risk emergency medical services (EMS) incidents requiring a minimum effective response force (ERF) of six firefighters and officers [ERF-6], the total response time for the arrival of the ERF shall be 9 minutes and 50 seconds in urban areas, 11 minutes and 30 seconds in rural areas, and 11 minutes and 20 seconds on interstate calls. The ERF shall be capable of: continued Advanced Life Support (ALS) treatment; and transport to a facility capable of providing appropriate ongoing care in accordance with both CRFD standard operating guidelines and current Denver Metropolitan EMS Protocols.

Performance Benchmarks: Fire Suppression

For 90% of all non-wildland fires, the total response time for the arrival of the first-due unit, staffed with three firefighters, shall be 7 minutes and 10 seconds in urban areas, 8 minutes and 20 seconds in rural areas, and 9 minutes and 10 seconds on interstate calls. The first due unit shall be capable of: providing 300 gallons of water and a pumping capacity of 1250 gallons per minute (gpm), initiating command; establishing the primary attack line capable of flowing a minimum of 150 gpm; and establishing an uninterrupted water source.

For 90% of all low-risk non-wildland fires requiring a minimum effective response force (ERF) of six firefighters and officer [ERF-6], the total response time for the arrival of the ERF shall be 11 minutes and 10 seconds in urban areas, 11 minutes and 50 seconds in rural areas, and 13 minutes on interstate calls. The ERF is capable of: establishing command, accountability and a safety officer; investigate source; prepare for fire attack; providing an uninterrupted water supply; completing forcible entry; initiating ventilation; and providing triage, and initial treatment of victims if needed in accordance with CRFD standard operating guidelines.

For 90% of all low-risk non-wildland fires requiring a minimum effective response force (ERF) of nine firefighters and officers [ERF-9], the total response time for the arrival of the ERF shall be 11 minutes and 10 seconds in urban areas, 11 minutes and 50 seconds in rural areas, and 13 minutes on interstate calls. The ERF is capable of: establishing command, accountability and a safety officer; providing 2 in 2 out capability; investigate source; prepare for fire attack; providing an uninterrupted water supply; maintaining a fire flow of 1500 gpm; completing forcible entry; initiating ventilation; and providing triage, and initial treatment of victims if needed in accordance with CRFD standard operating guidelines.

For 90% of all low-risk non-wildland fires requiring a minimum effective response force (ERF) of ten firefighters and officers [ERF-10], the total response time for the arrival of the ERF shall be 15 minutes and 50 seconds in urban areas, 16 minutes and 50 seconds in rural areas, and 16 minutes and 50 seconds on interstate calls. The ERF is capable of: establishing command, accountability and a safety officer; providing 2 in 2 out capability; investigate source; prepare for fire attack; providing an uninterrupted water supply; maintaining a fire flow of 1500 gpm; completing forcible entry; initiating ventilation; and providing triage, and initial treatment of victims if needed in accordance with CRFD standard operating guidelines.

For 90% of all moderate-risk non-wildland fires requiring a minimum effective response force (ERF) of 12 firefighters and officers [ERF-12], the total response time for the arrival of the ERF shall be 11 minutes and 10 seconds in urban areas, 11 minutes and 50 seconds in rural areas, and 13 minutes on interstate calls. The ERF is capable of: establishing command, accountability and a safety officer; providing 2 in 2 out capability; investigate source; prepare for fire attack; providing an uninterrupted water supply; maintaining a fire flow of 1500 gpm; completing forcible entry; initiating ventilation; and providing triage, and initial treatment of victims if needed in accordance with CRFD standard operating guidelines.

For 90% of all moderate-risk non-wildland fires requiring a minimum effective response force (ERF) of 18 firefighters and officers [ERF-18], the total response time for the arrival of the ERF shall be 15 minutes and 50 seconds in both urban and rural areas. The ERF shall be capable of: establishing command, accountability and a safety officer; providing 2 in 2 out capability; investigating the source; providing an uninterrupted water supply; maintaining a fire flow of 1500 gpm; advancing an attack line and a backup line for fire control of equal or greater size than the primary attack line; completing forcible entry; completing utility control; conducting victim search; initiating ventilation; providing a rapid intervention team (RIT); and providing triage, treatment, and transport of victims if needed in accordance with CRFD standard operating guidelines.

For 90% of all moderate-risk non-wildland fires requiring a minimum effective response force (ERF) of 21 firefighters and officers [ERF-], the total response time for the arrival of the ERF shall be 16 minutes and zero seconds in both urban and rural areas. The ERF shall be capable of: establishing command, accountability and a safety officer; providing 2 in 2 out capability; investigating the source; providing an uninterrupted water supply; maintaining a fire flow of 1500 gpm; advancing an attack line and a backup line for fire control of equal or greater size than the primary attack line; completing forcible entry; completing utility control; conducting victim search; initiating ventilation; providing a rapid intervention team (RIT); and providing triage, treatment, and transport of victims if needed in accordance with CRFD standard operating guidelines.

Performance Benchmarks: HAZMAT

For 90% of all hazardous materials response incidents, the total response time for the arrival of the first-due unit, staffed with three firefighters, shall be 7 minutes and 10 seconds in urban areas, 8 minutes and 20 seconds in rural areas, and 9 minutes and 10 seconds on interstate calls. The first due unit shall be capable of: establishing command; initial recon and atmospheric monitoring; determining the need for additional resources; begin establishing a hot, warm and cold zone; denying entry; isolating potential victims, in accordance with CRFD standard operating guidelines.

For 90% of all low-risk HAZMAT incidents requiring a minimum effective response force (ERF) of three firefighters and officers [ERF-3], the total response time for the arrival of the ERF shall be 7 minutes and 10 seconds in urban areas, 8 minutes and 20 seconds in rural areas, and 9 minutes and 10 seconds on the interstate. The ERF shall be capable of: providing the equipment, technical expertise, knowledge, skills, and abilities to initiate mitigation of a hazardous materials incident, dependant on the complexity of the incident; in accordance with CRFD standard operating guidelines.

For 90% of all moderate-risk HAZMAT incidents requiring a minimum effective response force (ERF) of five firefighters and officers [ERF-5], the total response time for the arrival of the ERF shall be 11 minutes and 40 seconds in urban areas, 13 minutes and zero seconds in rural areas, and 16 minutes and zero seconds on the interstate. The ERF shall be capable of: providing the equipment, technical expertise, knowledge, skills, and abilities to initiate mitigation of a hazardous materials incident, dependant on the complexity of the incident; in accordance with CRFD standard operating guidelines.

For 90% of all moderate-risk HAZMAT incidents requiring a minimum effective response force (ERF) of six firefighters and officers [ERF-6], the total response time for the arrival of the ERF shall be 11 minutes and 40 seconds in urban areas, 13 minutes and zero seconds in rural areas, and 16 minutes and zero seconds on the interstate. The ERF shall be capable of: providing the equipment, technical expertise, knowledge, skills, and abilities to initiate mitigation of a hazardous materials incident, dependant on the complexity of the incident; in accordance with CRFD standard operating guidelines.

For 90% of all moderate-risk HAZMAT incidents requiring a minimum effective response force (ERF) of seven firefighters and officers [ERF-7], the total response time for the arrival of the ERF shall be 11 minutes and 40 seconds in urban areas, 13 minutes and zero seconds in rural areas, and 16 minutes and zero seconds on the interstate. The ERF shall be capable of: providing the equipment, technical expertise, knowledge, skills, and abilities to initiate mitigation of a hazardous materials incident, dependant on the complexity of the incident; in accordance with CRFD standard operating guidelines.

For 90% of all moderate-risk HAZMAT incidents requiring a minimum effective response force (ERF) of eight firefighters and officers [ERF-8], the total response time for the arrival of the ERF shall be 11 minutes and 40 seconds in urban areas, 13 minutes and zero seconds in rural areas, and 16 minutes and zero seconds on the interstate. The ERF shall be capable of: providing the equipment, technical expertise, knowledge, skills, and abilities to initiate mitigation of a hazardous materials incident, dependant on the complexity of the incident; in accordance with CRFD standard operating guidelines.

For 90% of all high-risk HAZMAT incidents requiring a minimum effective response force (ERF) of 14 firefighters and officers [ERF-14], the total response time for the arrival of the ERF shall be 16 minutes in all population densities. The ERF shall be capable of: providing the equipment, technical expertise, knowledge, skills, and abilities to mitigate or initiate mitigation of a hazardous materials incident, dependant on the complexity of the incident, in accordance with CRFD standard operating guidelines.

Performance Benchmarks: Wildland

For 90 % of all wildland fire response incidents, the total response time for the arrival of the first-due unit, staffed with three firefighters, shall be 7 minutes and 10 seconds in urban areas, 8 minutes and 20 seconds in rural areas, and 9 minutes and 10 seconds on interstate calls. The first due unit shall be capable of: providing 300 gallons of water and a pumping capacity of 100 gallons per minute (GPM); initiating command; providing size-up; identify life safety concerns, developing an incident action plan (IAP); determining resource needs; establish lookouts, communications, escape routes and safety zones (LCES); and implement the IAP in accordance with CRFD standard operating guidelines.

For 90% of all low-risk wildland-urban interface incidents requiring a minimum effective response force (ERF) of three firefighters and officers [ERF-3], the total response time for the arrival of the ERF shall be 7 minutes and 10 seconds in urban areas, 8 minutes and 20 seconds in rural areas and 10 minutes and 10 seconds on the interstate. The ERF shall be capable of: establishing command; providing for accountability; determining the need for additional resources; establish lookouts, communications plan, escape routes, and safety zones (LCES); providing a water supply; support the IAP in accordance with CRFD standard operating guidelines.

For 90% of all moderate-risk wildland-urban interface incidents requiring a minimum effective response force (ERF) of nine firefighters and officers [ERF-9], the total response time for the arrival of the ERF shall be 16 minutes in all population areas. The ERF shall be capable of: establishing command; providing for accountability; determining the need for additional resources; establish lookouts, communications plan, escape routes, and safety zones (LCES); providing a water supply; support the IAP in accordance with CRFD standard operating guidelines.

For 90% of all moderate-risk wildland-urban interface incidents requiring a minimum effective response force (ERF) of 19 firefighters and officers [ERF-19], the total response time for the arrival of the ERF shall be 16 minutes in all population areas. The ERF shall be capable of: establishing command; providing for accountability; determining the need for additional resources; establish lookouts, communications plan, escape routes, and safety zones (LCES); providing a water supply; support the IAP in accordance with CRFD standard operating guidelines.

Performance Benchmarks: Technical Rescue

For 90 % of all technical rescue incidents, the total response time for the arrival of the first-due unit, staffed with three firefighters, shall be 7 minutes and 10 seconds in urban areas, 8 minutes and 20 seconds in rural areas, and 9 minutes and 10 seconds on interstate calls. The first due unit shall be capable of: initiating command; determining the need for additional resources; denying entry; initial reconnaissance; atmospheric monitoring (if applicable) and provide triage, initial treatment of victims (if needed) without endangering response personnel in accordance with CRFD standard operating guidelines.

For 90% of all low-risk technical rescue incidents requiring a minimum effective response force (ERF) of six firefighters and officers [ERF-6], the total response time for the arrival of the ERF shall be 8 minutes and 50 seconds in all population areas. The ERF shall be capable of: establishing patient contact; staging and apparatus set up; providing technical expertise, knowledge, skills and abilities during technical rescue incidents; and providing Advanced Life Support (ALS) treatment and transport in accordance with CRFD standard operating guidelines.

For 90% of all low-risk technical rescue incidents requiring a minimum effective response force (ERF) of seven firefighters and officers [ERF-7], the total response time for the arrival of the ERF shall be 8 minutes and 50 seconds in all population areas. The ERF shall be capable of: establishing patient contact; staging and apparatus set up; providing technical expertise, knowledge, skills and abilities during technical rescue incidents; and providing Advanced Life Support (ALS) treatment and transport in accordance with CRFD standard operating guidelines.

For 90% of all moderate-risk technical rescue incidents requiring a minimum effective response force (ERF) of nine firefighters and officers [ERF-9], the total response time for the arrival of the ERF shall be 16 minutes and zero seconds in all population areas. The ERF shall be capable of: establishing patient contact; staging and apparatus set up; providing technical expertise, knowledge, skills and abilities during technical rescue incidents; and providing Advanced Life Support (ALS) treatment and transport in accordance with CRFD standard operating guidelines.

For 90% of all moderate-risk technical rescue incidents requiring a minimum effective response force (ERF) of 11 firefighters and officers [ERF-11], the total response time for the arrival of the ERF shall be 16 minutes and zero seconds in all population areas. The ERF shall be capable of: establishing patient contact; staging and apparatus set up; providing technical expertise, knowledge, skills and abilities during technical rescue incidents; and providing Advanced Life Support (ALS) treatment and transport in accordance with CRFD standard operating guidelines.

For 90% of all high-risk technical rescue incidents requiring a minimum effective response force (ERF) of 18 firefighters and officers [ERF-18, ERF-19, ERF-21, ERF-24], the total response time for the arrival of the ERF shall be 16 minutes and zero seconds in all population areas. The ERF shall be capable of: establishing patient contact; staging and apparatus set up; providing technical expertise, knowledge, skills and abilities during technical rescue incidents; and providing Advanced Life Support (ALS) treatment and transport in accordance with CRFD standard operating guidelines.

G. Evaluation and Compliance Methodology

Evaluation Methodology

The department will monitor its performance and compliance monthly and annually in accordance with Administrative Directive 2011-05 Department Goals and Objectives Review. Monthly, the department will review and report, at a minimum, the following performance factors;

- Call processing time (by service type)
- Turnout time (station/company)
- 1st due total response time by population
- Moderate Risk EMS ERF total response time by population

Upon adoption of this document (2023 Standards of Cover), monthly reports shall include the number of incidents, the 90th percentile and percent compliance to adopted benchmarks (performance goals). As previously stated, Section F: Performance Objectives, the benchmarks are established at the 80th percentile from 2019 - 2023. Monthly performance reports are distributed internally for all members to review and are made available to the Public Safety Commission, Town Manager and Town Council for review and comment.

Annually, the department completes a comprehensive review, evaluating all service types, risk levels and planning zones. This review will be conducted and presented as part of the department's Annual Retreat and support the Annual Compliance Report (ACR) submitted to the Commission on Fire Accreditation International (CFAI). Annually, the department reviews its performance, updates its baselines and reports on compliance to adopted benchmark statements based on the following criteria:

- Baselines based on the most current year's response data:
 - Call processing time
 - Turnout time
 - Turnout time
 - EMS ERF (moderate risk)
 - Performance thresholds: *as identified in the proposed 2021 Fire Master Plan*
- Performance compared to adopted benchmarks based on the 80th percentile from 2018-2022 response data:
 - Turnout time
 - HAZMAT ERF (low and moderate risk)
 - 1st due total response time
 - Wildland Fire (low risk)
 - EMS ERF (all risk)
 - Technical Rescue (low risk)
 - Fire ERF (low & moderate risk)
- The benchmark for call processing has been established in cooperation with Douglas Regional Communication Center (DRCC) and is based on the the CALEA standard of 60 seconds.
- The following incident types and risk levels, due to insufficient data to establish data-driven benchmarks, will be measured against a 16:00 benchmark.
 - Fire ERF (high risk)
 - Tech Rescue (moderate and high risk)
 - HAZMAT ERF (high risk)
 - Wildland (moderate and high risk)

The annual performance and compliance reports are distributed to all members for review, presented to the department's executive staff and/or strategic planning team, Public Safety Commission, Town Manager, and Town Council. The Standards of Cover will be amended annually to include the most recent year's performance and progress on any recommendations contained within this Standards of Cover document. The amended Standards of Cover document will be presented to Town Council for review and adoption. This presentation shall include;

- Call volumes and trends
 - Jurisdiction
 - Stations
 - Planning zones
- Updated baselines and benchmarks
 - Cause of any significant changes (greater than 10% change)
- Identified service gaps
 - Recommended action (if any)

If at any time the Accreditation Manager determines the need, based on trends or a single event, to perform a detailed or root cause analysis, the results of that analysis will be presented to the Deputy Chief and Fire Chief as necessary.

Compliance Team / Responsibility

The department's compliance team will consist of a team leader, and at least three line members. Ideally, the line members would represent each shift and rank, but this is not mandatory.

The compliance team will convene at least annually to review selected low frequency / high risk incident types to determine:

- Compliance to performance standards
- Adherence to SOGs
- Effectiveness of critical task analysis (CTA)
- ERF assignments and utilization
- Data trends: identify areas of concern or needing further investigation

Based on the review process and result, the compliance team should make data-driven recommendations for improvement to the department's executive staff as appropriate.

Continuous Improvement Strategy

The continuous improvement strategy will be accomplished through the review of the data as provided by the compliance team to the command staff, and executive staff. These teams will recommend options or appropriate actions to be taken to address any deficiencies or forecasted change, growth or other identified external factors. These recommendations will be made to the Fire Chief for consideration and implementation based on the Standards of Cover, Community Risk Assessment, Strategic Plan, and Self-Assessment Manual.

Subsequently, the Fire Chief will determine the most appropriate actions to be implemented based upon these documents, the Vision, Mission, and Values of the department and Town of Castle Rock. It is the expectation that these actions will result in improvements in the needed areas. When significant changes or actions are needed that may drastically change the level of service, the Fire Chief will provide this information to the Town Manager and, as necessary, Town Council, for review, consideration, and approval. The end result is that the department's overall ability to provide service to the community and customers should improve.

H. Conclusion and Recommendations

Conclusions

For the evaluation period (2020– 2024), Castle Rock Fire and Rescue Department (CRFD) has sufficient call volume to adequately evaluate the 1st arriving apparatus in most planning zones. The notable exception is Planning Zone 8 (PZ8), with a maximum annual call volume of 15 calls per year and a total call volume of 63 calls for service since 2020. In recent years, the general trend for the annual calls for service has been increasing. However, the department experienced a decrease of roughly 8% in 2020 due to the COVID-19 pandemic. In addition to monitoring the total number of calls for service, CRFD monitors simultaneous incidents (an incident that occurs at the same time as another incident within the same station area or planning zone). When simultaneous incidents occur, they require resources to respond from further away resulting in longer response times.

CRFD's compliance with adopted first due arrival benchmarks fluctuates, primarily based on incident location and proximity of the primary apparatus. There are known service gaps within the jurisdiction, specifically portions of planning zone 6 (PZ6), portions of planning zone 7 (PZ7), and planning zone 8 (PZ8).

The area of concern in PZ6 is that it is a considerable distance from Stations 153 and 155, and the primary route for Station 155 includes a long hill and winding neighborhood streets. The primary route for Station 153 includes a soft surface (gravel) road that further slows apparatus responses. In 2019, due to road and bridge improvements, response plans were updated to have Station 155 respond to FMZs 15603 and 15617 in place of Station 153. Additionally, to help ensure the quickest response possible, CRFD maintains an automatic aid agreement with Franktown Fire Protection District who co-responds on most calls for service in fire management zone (FMZ) 15603. In 2024, the whole of PZ6 generated 240 calls for service, 113 of which were in FMZ 15603. The department has begun the process of securing physical and human capital for an anticipated station opening in the mid to late 2026 timeframe.

Within PZ7, CRFD opened fire station Station 152 in August 2018, which improved 1st due responses throughout the majority of that planning zone. However, with the continued growth in PZ7, areas that had lower population densities and were considered rural (less than 1,000 people per square mile) are now urban areas with higher population densities, specifically FMZ 15740. This caused a significant drop in performance and compliance in

PZ7. The department will need to continue to monitor PZ7 performance to see if this trend continues.

Historically, PZ8 has generated a maximum of 15 calls and is sparsely populated (total population 353) with large tracts of open land used for livestock. However, there has been renewed interest in this area. Construction is underway for Interstate 25 from Crystal Valley Parkway to the West Frontage Road, a large “big-box” / bulk retailer has submitted plans to build directly adjacent to the proposed interchange, and approval has been given to develop a 5,850 home and mixed use planned community in the area. The Town and department are actively involved in these discussions with the intent to ensure the developments meet the Town’s, department’s, and community public safety expectations.

Another planning zone that requires discussion is Planning Zone 9 (PZ9). Annually, PZ9 generates 494 calls for service (average), which exceeds the 2021 Master Plan’s call volume threshold for consideration of a new fire station. The long-term performance in this area is show a negative trend. With Stations 151 and 154 becoming busier, this negative trend is expected to continue and likely increase in its slope and impact to the agency’s ability to provide acceptable levels of service to the community.

The Town of Castle Rock continues to see considerable growth in both the commercial and residential sectors. That growth has translated into an increasing call volume in all service categories. Historically, apparatus unit hour utilization (UHU) increases with call volume. However, there are a couple factors that have affected the UHU trend.

Apparatus	Performance Threshold	2020 UHU	2024 UHU	Change (20' - 24')
Quint 151	29%	6.90%	8.80%	27.54%
Engine 152		2.80%	4.30%	53.57%
Engine 153		2.90%	3.50%	20.69%
Engine 154		6.70%	9.30%	38.80%
Quint 155		4.40%	3.50%	-20.45%
Medic 151		13.00%	16.00%	23.07%
Medic 153		6.20%	7.90%	27.42%
Medic 154		12.50%	15.30%	22.40%

When evaluating the Effective Response Force (ERF) by service type (EMS, fire, HAZMAT, wildland, technical rescue) and risk level (low, moderate, high), CRFD does not have sufficient call volume to generate a statistically valid sample size for trending or forecasting analysis with the exception of EMS.

Recommendations

While striving “to be the best”, the department must make changes, based on sound statistical data, that would allow for an improvement in the delivery of services and increased safety to the community as well as emergency responders. Understanding the current financial and political climate as well as the costs associated with any recommendation, the department reviewed each of the following recommendations to ensure they are consistent with community expectations, within the scope and reach of the department, and achievable with existing resources or plans. Therefore, the following recommendations are made based on the results of the Standards of Cover process:

- *Continue to monitor its performance in PZ2 to determine if the increase in compliance is a single year event or if the overall trend is improving.*
 - *Accreditation Manager*
- *Continue the physical and financial planning for Station 156 with a goal of opening the station in mid to late 2026*
 - *Fire Chief*
- *Closely monitor medic unit call volume, utilization, depletion, and call distribution as they are approaching the planning thresholds established in the 2021 Fire Master Plan*
 - *Accreditation Manager*
- *Closely monitor Planning Zone 9 (PZ9) for growth, increasing calls for service and performance.*
 - *Accreditation Manager*
- *Monitor the potential growth in Planning Zone 8 (PZ8) to anticipate changes that may drive the need for additional resources.*
 - *Accreditation Manager & Fire Chief*

Finally, the department should provide an annual update to the Standards of Cover to the Public Safety Commission, Town Manager and Town Council that details call volumes and trends, updated baselines and benchmarks, and any service gaps and recommended action (if any).

Appendices, Exhibits and Attachments

Appendix A: Community Survey Definitions

Appendix B: Critical Task Analysis

Appendix C: Emergency Medical Services Data Table

Appendix D: Fire Suppression Data Tables

Appendix E: Hazardous Materials Data Tables

Appendix F: Wildland Fire Suppression Data Tables

Appendix G: Technical Rescue Data Tables

Appendix A: Community Survey Definitions

Category	Description
Auto/Mutual Aid	expectations/concerns related to the use of and maintenance of automatic / mutual aid agreements
Code Enforcement / Development	expectations/concerns related to Fire and Life Safety Codes
Community involvement	visibility, public image, approachability, involvement with community events
Community Para-Medicine	expectations/concerns specific to community para-medicine
Consolidation	Fire Department merger and/or consolidation
Core service	relates to core services, fire suppression, EMS, wildland, and special hazards
Cultural	ability to respond to a diverse community
Disaster preparedness	ability to respond to large scale incidents, special hazard readiness, emergency management, etc.
EMS	EMS specific concerns and expectations
Equipment/apparatus	expectations/concerns relating to equipment and apparatus
Fiscal responsibility	our ability to be fiscally responsible
Funding	expectations/concerns relating to changes in funding
Growth/development	expectations/concerns relating to growth and development
Health and Wellness	expectations/concerns relating to the health and wellness of fire department staff
None	no entry provided
Operational Security	expectations/concerns relating to scene control or operational security
Plan Development / Cohesion	expectations/concerns relating to the development and cohesion of Fire Department plans with the Town of Castle Rock
Professionalism	expectations/concerns relating to the professionalism of Department members
Public education	expectations/concerns relating to public education
Qualities	community expectations as they relate to traits and qualities that our personnel ought to possess
Resource Deployment	expectations/concerns relating to the deployment of resources throughout the jurisdiction
Resources	expectations/concerns relating to physical, financial, and personnel needs
Response time	expectations/concerns relating to timely responses to emergencies
Staffing	expectations/concerns relating to staffing
Support Services	expectations/concerns relating to operations support (logistics, EVT)
Training/education	expectations/concerns relating to training and education for our members
Wildfire	expectations/concerns relating to wildfire and potential for wildfire

Appendix B: Critical Task Analysis

This appendix details the latest review and update of CRFD's Critical Task Analysis (CTA). They are organized by service type (EMS, Fire, HAZMAT, Wildland, Technical Rescue, and Other Services) and risk level (low, moderate, and high).

The following CTAs were updated to reflect the 2024 implementation of a Safety and Training Office (STO). For all response data prior to 2024, the CTAs and effective response force do not include the STO, and the incident safety officer role is assigned to the second arriving chief officer.

Critical Task Analysis: EMS

Response Plan: Medical Assist; Clinic Response (Emergent) [Low]						
Unit	Crew Size	Task	Personnel needed *part time task			
1st Due Medic	2	Primary Caregiver	1			2
		Documentation	1	*		
		Primary Transporting Medic Driver	1			
Total # of Responding Personnel	2	Total # of Personnel Needed			2	

Response Plan: Medical Assist; Alpha (Non-Emergent) [Low]					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Incident Command	1	*	3
		Scene Safety	1	*	
		Documentation	1		
		Patient Assessment	1		
		Outside Scene Safety	1		
1st Due Medic	2	Primary Caregiver	1		2
		Documentation	1	*	
		Primary Transporting Medic Driver	1		
Total # of Responding Personnel	5	Total # of Personnel Needed		5	

Response Plan: Medical Alarm (Emergent) [Moderate]					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Incident Command	1		3
		Scene Safety	1		
		Patient Assessment	1		
1st Due Medic	2	Primary Caregiver	1		2
		Documentation	1	*	
		Primary Transporting Medic Driver	1		
Total # of Responding Personnel	5	Total # of Personnel Needed		5	

Response Plan: Medical Assist; Bravo, Charlie, Delta (Emergent) [Moderate]						
Unit	Crew Size	Task	Personnel needed *part time task			
1st Due Suppression Apparatus	3	Incident Command	1	*	3	
		Scene Safety	1	*		
		Documentation	1			
		Patient Assessment	1			
		Outside Scene Safety	1			
1st Due Medic	2	Primary Caregiver	1		2	
		Documentation	1	*		
		Primary Transporting Medic Driver	1			
Total # of Responding Personnel	5	Total # of Personnel Needed			5	

Response Plan: Train Accident [Moderate] - UPDATED 2/1/2024						
Unit	Crew Size	Task	Personnel needed *part time task			
1st Due Suppression Apparatus	3	Incident Command	1		3	
		Scene Safety	1	*		
		Scene Triage	1	*		
		Hazards Mitigation	2			
1st Due Medic	2	Primary Caregiver	1		2	
		Documentation	1	*		
		Primary Transporting Medic Driver	1			
1su Due Safety and Training Officer	1	Incident Safety Officer	1			1
1st Due Chief	1	Incident Command	1			1
Total # of Responding Personnel		7	Total # of Personnel Needed		7	

Response Plan: MVC / Injury Crash [Moderate] - UPDATED 12/30/2021						
Unit	Crew Size	Task	Personnel needed *part time task			
1st Due Suppression Apparatus	3	Incident Command	1			3
		Scene Safety	1			
		Scene Triage	1	*		
		Initial Patient Triage	1	*		
		Hazards Mitigation	1			
2nd Due Suppression	3	Blocker	1			1
1st Due Medic	2	Primary Caregiver	1			2
		Documentation	1	*		
		Primary Transporting Medic Driver	1			
Total # of Responding Personnel	8	Total # of Personnel Needed			6	

Response Plan: Auto Ped or Auto Bike MVC [Moderate] - UPDATED 1/10/2024

Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Incident Command	1		3
		Scene Safety	1	*	
		Scene Triage	1	*	
		Extrication Equipment Operation	2		
		Hazards Mitigation	1	*	
2nd Due Suppression	3	Blocker	1		1
1st Due Medic	2	Primary Caregiver	1		2
		Documentation	1	*	
		Primary Transporting Medic Driver	1		
Total # of Responding Personnel	8	Total # of Personnel Needed		6	

Response Plan: Medical Assist; Echo [High]

Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Initial Incident Command	1	*	3
		Scene Safety	1	*	
		Documentation	1		
		Patient Assessment	1		
		Secondary Caregiver	1		
1st Due Medic	2	Primary Caregiver	1		2
		Documentation	1	*	
		Primary Transporting Medic Driver	1		
1st Due Chief	1	Incident Command	1		1
		Scene Safety	1	*	
Total # of Responding Personnel	6	Total # of Personnel Needed		6	

Response Plan: MVA I25 [High] – UPDATED 1/10/2024						
Unit	Crew Size	Task	Personnel needed *part time task			
1st Due Suppression Apparatus	3	Incident Command	1			3
		Scene Safety	1			
		Scene Triage	1	*		
		Initial Patient Triage	1	*		
		Hazards Mitigation	1			
2nd Due Suppression (ADDED)	3	Blocker	1			1
1st Due Medic	2	Primary Caregiver	1			2
		Documentation	1	*		
		Primary Transporting Medic Driver	1			
Total # of Responding Personnel	8	Total # of Personnel Needed			6	

Response Plan: MCI [High] – UPDATED 2/1/2024					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Initial Incident Command	1		3
		Scene Triage	1	*	
		Extrication Equipment Operation	2	*	
		Hazards Mitigation	2	*	
2nd Due Suppression Apparatus	3	Extrication Group Supervisor	1		3
		Safety Line from Engine	2		
3rd Due Suppression Apparatus	3	Assist with patient care and/or extrication	3		3
1st Due Medic	2	Patient Triage	2		2
2nd Due Medic	2	Primary Caregiver	1		2
		Documentation	1	*	
		Primary Transporting Medic Driver	1		
3rd Due Medic	2	Primary Caregiver	1		2
		Documentation	1	*	
		Primary Transporting Medic Driver	1		
4th Due Medic	2	Primary Caregiver	1		2
		Documentation	1	*	
		Primary Transporting Medic Driver	1		
1st Safety and Training Officer	1	Incident Safety Officer	1		1
1st Due Chief	1	Incident Command	1		1
2nd Due Chief	1	Senior Advisor or Division/Group Supervisor	1		1
Total # of Responding Personnel					
20		Total # of Personnel Needed		20	

Critical Task Analysis: Fire Suppression

Response Plan: Down Power Lines [Low]					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Initiate Command / Initial Size-up	1		3
		Investigation for source	2		
Total # of Responding Personnel	3	Total # of Personnel Needed		3	

Response Plan: Residential Fire Alarm [Low]						
Unit	Crew Size	Task	Personnel needed *part time task			
1st Due Suppression	3	Incident Command	1			3
		Safety Officer	1	*		
		Size up/determine need for additional resources	1	*		
		Investigation for Source	2			
Total # of Responding Personnel	3	Total # of Personnel Needed			3	

Response Plan: Alarm Reset [Low]					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Incident Command Determine Additional Resources	1		3
		Scene Safety	1		
		Patient Assessment	1		
Total # of Responding Personnel	3	Total # of Personnel Needed		3	

Response Plan: Arcing Transformer [Low]						
Unit	Crew Size	Task	Personnel needed *part time task			
1st Due Suppression Apparatus	3	Initiate Command / Initial Size-up	1	*	3	
		Investigation for source	1			
		Size up/determine need for additional resources	1			
		Accountability	1			
Total # of Responding Personnel	3	Total # of Personnel Needed			3	

Response Plan: Commercial Fire Alarm [Low]					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Incident Command	1		3
		Safety Officer	1	*	
		Size up/determine need for additional resources	1	*	
		Investigation for Source	2		
2nd Due Suppression Apparatus (Non-Emergent)	3	Support Investigation and Control Panel	2		3
		Secure FDC	1		
Total # of Responding Personnel	6	Total # of Personnel Needed		6	

Response Plan: Lightning Strike [Low]						
Unit	Crew Size	Task	Personnel needed *part time task			
1st Due Suppression Apparatus	3	Initial Size-up	1	*	3	
		Investigation for damage/fire	2			
		Establishment of initial water supply (pump operator)	1			
		Prepare for Initial attack	1	*		
2nd Due Suppression Apparatus	3	Assist with Investigation for damage/fire	2		2	
		Establish uninterrupted water supply	1	*		
Total # of Responding Personnel	6	Total # of Personnel Needed			5	

Response Plan: Smoke Investigation, Inside [Low] - UPDATED 2/1/2024					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Incident Command	1		3
		Safety Officer	1	*	
		Size Up/Determine need for additional resources	1	*	
		Investigation for Source	2		
		Prepare for fire attack	1	*	
2nd Due Suppression Apparatus	3	Secure Water Supply	1	*	3
		Assist with Investigation for Source	3		
1st Due Chief	1	Incident Command	1		1
		Size up/determine need for additional resources		*	
		Accountability		*	
Total # of Responding Personnel	7	Total # of Personnel Needed		7	

Response Plan: Passenger Car / Pick-Up Fire [Low]					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Initiate Command / Initial Size-up	1	*	3
		Establishment of initial water supply (pump operator)	1		
		Establishment of primary attack line	2		
		Position as attack engine	1	*	
2nd Due Suppression Apparatus	3	Assist with primary attack line	2		3
		Position as supply engine	1	*	
		Exposure protection	2	*	
Total # of Responding Personnel	6	Total # of Personnel Needed		6	

Response Plan: Unattached Outbuilding Fire, Hydranted [Low]						
Unit	Crew Size	Task	Personnel needed *part time task			
1st Due Suppression Apparatus	3	Initiate Command / Initial Size-up	1	*		3
		Establishment of uninterrupted water supply (pump operator)	1			
		Establishment of primary attack line	2			
2nd Due Suppression Apparatus	3	Assist with primary attack line	2	*		3
		Establishment of secondary attack line	2			
		Establishment of secondary water supply (pump operator)	1	*		
		Exposure protection	2	*		
1st Due Medic Unit	2	Assist with primary attack line	2	*		2
		Search and rescue	2	*		
		Initial civilian EMS (triage, treatment, and transport)	2	*		
1st Due Chief	1	Incident Command	1			1
		Size up/determine need for additional resources	1	*		
		Accountability	1	*		
Total # of Responding Personnel	9	Total # of Personnel Needed		9		

Response Plan: Appliance Fire [Low] – UPDATED 12/31/2021

Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Initiate Command / Initial Size-up	1	*	3
		Establishment of uninterrupted water supply (pump operator)	1		
		Establishment of primary attack line	2		
1st Due Aerial Apparatus	3	Assist with primary attack line	2	*	3
		Search and rescue	2		
		Ventilation	1	*	
		Exposure protection	2	*	
1st Due Medic Unit	2	Assist with primary attack line	2	*	2
		Search and rescue	2	*	
		Initial civilian EMS (triage, treatment, and transport)	2	*	
1st Due Chief	1	Incident Command	1		1
		Size up/determine need for additional resources	1	*	
		Accountability	1	*	
Total # of Responding Personnel	9	Total # of Personnel Needed		9	

Response Plan: Unattached Outbuilding Fire, Hydranted [Low] – UPDATED 2/1/2024

Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Initiate Command / Initial Size-up	1	*	3
		Establishment of uninterrupted water supply (pump operator)	1		
		Establishment of primary attack line	2		
2nd Due Suppression Apparatus	3	Assist with primary attack line	2	*	3
		Establishment of secondary attack line	2		
		Establishment of secondary water supply (pump operator)	1	*	
		Exposure protection	2	*	
1st Due Medic Unit	2	Assist with primary attack line	2	*	2
		Search and rescue	2	*	
		Initial civilian EMS (triage, treatment, and transport)	2	*	
1st Safety and Training Officer	1	Incident Safety Officer	1		1
1st Due Chief	1	Incident Command	1		1
		Size up/determine need for additional resources	1	*	
		Accountability	1	*	
Total # of Responding Personnel	10	Total # of Personnel Needed		10	

Response Plan: Train Fire [Moderate] – UPDATED 2/1/2024					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Initiate Command / Initial Size-up	1	*	3
		Establishment of initial water supply (pump operator)	1		
		Establishment of primary attack line	2		
		Position as attack engine	1	*	
1st Due Aerial	3	Assist with primary attack line	2		3
		Aerial Operations (as required)	1	*	
		Exposure protection	2	*	
1st Due Medic	2	Assist with primary attack line	2	*	2
		Initial civilian EMS (triage, treatment, and transport)	2	*	
1st Due Tender	1	Position for nurse operations or Tender Shuttle as required	1		1
1st Safety and Training Officer	1	Incident Safety Officer	1		1
1st Due Chief	1	Incident Command	1		1
		Size up/determine need for additional resources	1	*	
		Accountability	1	*	
Total # of Responding Personnel	11	Total # of Personnel Needed		11	

Response Plan: Commercial Carrier Fire [Moderate] – UPDATED 2/1/2024					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Initiate Command / Initial Size-up	1	*	3
		Establishment of initial water supply (pump operator)	1		
		Establishment of primary attack line	2		
		Position as attack engine	1	*	
2nd Due Suppression Apparatus	3	Assist with primary attack line	2		3
		Position as supply engine	1	*	
		Exposure protection	2	*	
1st Due HAZMAT	3	Containment / Mitigation (as applicable)	2		3
		Emergency Decon / Decon	1	*	
		Equipment / Supplies	2	*	
1st Due Medic	2	Initial civilian EMS (triage, treatment, and transport)	2	*	2
		Assist with primary attack line	2	*	
1st Safety and Training Officer	1	Incident Safety Officer	1		1
1st Due Chief	1	Incident Command	1		1
		Size up/determine need for additional resources	1	*	
		Accountability	1	*	
		Advanced Warning (as needed)	1	*	
Total # of Responding Personnel	13	Total # of Personnel Needed		13	

Response Plan: Unattached Outbuilding Fire, Unhydranted [Moderate] – UPDATED 2/1/2024					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Initiate Command / Initial Size-up	1	*	3
		Establishment of uninterrupted water supply (pump operator)	1		
		Establishment of primary attack line	2		
2nd Due Suppression Apparatus	3	Assist with primary attack line	2		3
		Position as supply engine	1	*	
		Exposure protection	2	*	
		Pump operator as Water Supply Group Supervisor	1	*	
1st Due Medic Unit	2	Assist with primary attack line	2	*	2
		Search and rescue	2	*	
		Initial civilian EMS (triage, treatment, and transport)	2	*	
1st, 2nd, 3rd, and 4th Due Water Tenders	4	Water Supply Group Supervisor	4		4
		Uninterrupted water supply			
1st Safety and Training Officer	1	Incident Safety Officer	1		1
1st Due Chief	1	Incident Command	1		1
		Size up/determine need for additional resources	1	*	
		Accountability	1	*	
Total # of Responding Personnel	14	Total # of Personnel Needed		14	

Response Plan: Residential Structure Fire, Hydranted [Moderate] – UPDATED 2/1/2024					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Engine	3	Initiate Command / Initial Size-up	1	*	3
		Establishment of initial water supply (pump operator)	1		
		Establishment of primary attack line	2		
2nd Due Engine	3	Assist with primary attack line	2	*	3
		Establishment of secondary attack line	2		
		Establishment of secondary water supply (pump operator)	1	*	
		Exposure protection	2	*	
3rd Due Engine	3	IRIT/RIC	3		3
1st Due Aerial	3	Search and rescue or vertical ventilation	2	*	3
		Aerial device operator	1		
		Outside ventilation	1	*	
		Portable ground ladders	1	*	
1st Due Medic Unit	2	Assist with primary attack line	2	*	2
		Search and rescue	2	*	
		Initial civilian EMS (triage, treatment, and transport)	2	*	
2nd Due Medic Unit	2	Patient Care and Transport (as needed)	2		2
1st Safety and Training Officer	1	Incident Safety Officer	1		1
1st Due Chief	1	Incident Command	1		1
		Size up/determine need for additional resources	1	*	
		Accountability	1	*	
2nd Due Chief	1	Senior Advisor or Division/Group Supervisor	1		1
Total # of Responding Personnel	19	Total # of Personnel Needed	19		

Response Plan: Commercial Structure Fire, Hydranted [High] – UPDATED 2/1/2024					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Engine	3	Initiate Command / Initial Size-up	1	*	3
		Establishment of uninterrupted water supply (pump operator)	1		
		Establishment of primary attack line	2		
2nd Due Engine	3	Assist with primary attack line	2		3
		Establishment of secondary water supply (pump operator)	1	*	
		Supplement FDC (sprinkler/standpipe systems)	1	*	
3rd Due Engine	3	Establishment of secondary (backup) attack line	3		3
		Exposure protection	3	*	
4th Due Engine	3	IRIT/RIC	3		3
1st Due Aerial	3	Search and rescue or vertical ventilation	2		3
		Aerial device operator	1		
		Outside ventilation	1	*	
		Portable ground ladders	1	*	
1st Due Medic Unit	2	Assist with primary attack line	2	*	2
		Search and rescue	2	*	
		Initial civilian EMS (triage, treatment, and transport)	2	*	
2nd Due Medic	2	Patient Care and Transport (as needed)	2		2
1st Safety and Training Officer	1	Incident Safety Officer	1		1
1st Due Chief	1	Incident Command	1		1
		Size up/determine need for additional resources	1	*	
		Accountability	1	*	
2nd Due Chief	1	Senior Advisor or Division/Group Supervisor	1		1
Total # of Responding Personnel					
22		Total # of Personnel Needed		22	

Response Plan: Residential Structure Fire, Unhydranted [Moderate] – UPDATED 2/1/2024					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Engine	3	Initiate Command / Initial Size-up	1	*	3
		Establishment of initial water supply (pump operator)	1		
		Establishment of primary attack line	2		
		Position as attack engine	1	*	
2nd Due Engine	3	Assist with primary attack line	2		3
		Position as supply engine	1	*	
		Exposure protection	2	*	
		Pump operator as Water Supply Group Supervisor	1	*	
3rd Due Engine	3	IRIT/RIC	3		3
1st Due Aerial	3	Search and rescue or vertical ventilation	2	*	3
		Aerial device operator	1		
		Outside ventilation	1	*	
		Portable ground ladders	1	*	
		Exposure protection	2	*	
1st Due Medic Unit	2	Assist with primary attack line	2	*	2
		Search and rescue	2	*	
		Initial civilian EMS (triage, treatment, and transport)	2	*	
2nd Due Medic	2	Patient Care and Transport (as needed)	2		2
1st Safety and Training Officer	1	Incident Safety Officer	1		1
1st Due Chief	1	Incident Command	1		1
		Size up/determine need for additional resources		*	
		Accountability		*	
2nd Due Chief	1	Senior Advisor or Division/Group Supervisor	1		1
3rd Due Chief	1	Water Supply Group Supervisor	1		1
1st, 2nd, 3rd, and 4th Due Water Tenders	4	Uninterrupted water supply	4		4
Total # of Responding Personnel	24	Total # of Personnel Needed	24		

Response Plan: Commercial Structure Fire, HAZMAT [SPECIAL] – UPDATED 2/1/2024					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Engine	3	Initiate Command / Initial Size-up	1	*	3
		Establishment of uninterrupted water supply (pump operator)	1		
		Establishment of primary attack line	2		
2nd Due Engine	3	Assist with primary attack line	2		3
		Establishment of secondary water supply (pump operator)	1	*	
		Supplement FDC (sprinkler/standpipe systems)	1	*	
3rd Due Engine	3	Establishment of secondary (backup) attack line	3		3
		Exposure protection	3	*	
4th Due Engine	3	IRIT/RIC	3		3
1st Due Aerial	3	Search and rescue or vertical ventilation	2		3
		Aerial device operator	1		
		Outside ventilation	1	*	
		Portable ground ladders	1	*	
1st Due HAZMAT	3	Research	1		3
		Complexity Analysis	1		
		Hazmat Group	1		
		Equipment / Supplies	1	*	
1st Due Medic Unit	2	Assist with primary attack line	2	*	2
		Search and rescue	2	*	
		Initial civilian EMS (triage, treatment, and transport)	2	*	
2nd Due Medic	2	Patient Care and Transport (as needed)	2		2
1st Safety and Training Officer	1	Incident Safety Officer	1		1
1st Due Chief	1	Incident Command	1		1
		Size up/determine need for additional resources	1	*	
		Accountability	1	*	
2nd Due Chief	1	Senior Advisor or Division/Group Supervisor	1		1
Total # of Responding Personnel	25	Total # of Personnel Needed	25		

Response Plan: Commercial Structure Fire, Unhydranted [High] – UPDATED 2/1/2024					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Engine	3	Initiate Command / Initial Size-up	1	*	3
		Establishment of initial water supply (pump operator)	1		
		Establishment of primary attack line	2		
		Position as attack engine	1	*	
2nd Due Engine	3	Assist with primary attack line	2		3
		Position as an attack engine	1	*	
		Exposure protection	2		
3rd Due Engine	3	Establishment of secondary (backup) attack line	2		3
		Pump operator as Water Supply Group Supervisor	1	*	
		Position as supply engine	1		
4th Due Engine	3	IRIT/RIC	3		3
1st Due Aerial	3	Search and rescue or vertical ventilation	2		3
		Aerial device operator	1		
		Outside ventilation	1	*	
		Portable ground ladders	1	*	
		Exposure protection	2	*	
1st Due Medic Unit	2	Assist with primary attack line	2	*	2
		Search and rescue	2		
		Initial civilian EMS (triage, treatment, and transport)	2		
2nd Due Medic	2	Patient Care and Transport (as needed)	2		2
1st, 2nd, 3rd, and 4th Due Water Tenders	4	Uninterrupted water supply	4		4
1st Safety and Training Officer	1	Incident Safety Officer	1		1
1st Due Battalion Chief	1	Incident Command	1		1
		Size up/determine need for additional resources	1	*	
		Accountability	1	*	
1st Due Division Chief	1	Senior Advisor or Division/Group Supervisor	1		1
2nd Due Division Chief	1	Water Group Supervisor	1		1
Total # of Responding Personnel	27	Total # of Personnel Needed	27		

Critical Task Analysis: HAZMAT

Response Plan: LP/Gas Leak, Outside [Low]					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Initiate Command / Initial Size-up	1		3
		Investigation for source	2		
		Accountability	1	*	
Total # of Responding Personnel	3	Total # of Personnel Needed		3	

Response Plan: Environmental Alarm [Low]					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Incident Command	1		3
		Scene Safety	1		
		Atmospheric Monitoring	1		
Total # of Responding Personnel	3	Total # of Personnel Needed		3	

Response Plan: CO Alarm Asymptomatic [Low]					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Incident Command	1		3
		Scene Safety	1		
		Atmospheric Monitoring	1		
Total # of Responding Personnel	3	Total # of Personnel Needed		3	

Response Plan: Fuel Spill Less Than 25 Gallons [Low]					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Initiate Command / Initial Size-up	1	*	3
		Investigation for source	1		
		Mitigation	2		
Total # of Responding Personnel	3	Total # of Personnel Needed		3	

Response Plan: CO Alarm Symptomatic [Moderate]					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Incident Command	1	*	3
		Scene Safety	1		
		Patient Assessment	1		
		Atmospheric Monitoring	1		
1st Due Medic	2	Primary Caregiver	1		2
		Documentation	1	*	
		Primary Transporting Medic Driver	1		
Total # of Responding Personnel	5	Total # of Personnel Needed	5		

Response Plan: Chemical / Biological Investigation [Moderate] - 1/10/2024

Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Initiate Command / Initial Size-up	1	*	3
		Investigation for source	1		
		Containment	1		
		Assess need for emergency Decon	1	*	
		Area Isolation	1		
1st Due HAZMAT	3	Containment / Mitigation (as applicable)	1		3
		Emergency Decon / Decon	2		
		Supplies and Equipment	1	*	
1st Due Chief	1	Incident Command	1		1
		Size up/determine need for additional resources		*	
		Accountability		*	
1st Due Bureau (non-emergent**)	1**	Determine need for investigation	1	*	1**
		Evidence Collection	1	*	
		Law enforcement liaison	1		
Total # of Responding Personnel	7	Total # of Personnel Needed		7	

Response Plan: Chlorine Alarm [Moderate]					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Incident Command	1	*	3
		Scene Safety	1	*	
		Patient Assessment	1		
		Outside Scene Safety	1		
		Atmospheric Monitoring	1		
1st Due Medic	2	Primary Caregiver	1		2
		Documentation	1	*	
		Primary Transporting Medic Driver	1		
1st Due HAZMAT	3	HAZMAT Investigation & Air Monitoring	3		3
Total # of Responding Personnel	8	Total # of Personnel Needed		8	

Response Plan: Fuel Spill Greater Than 25 Gallons [Moderate] - UPDATED 2/1/2024					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Initiate Command / Initial Size-up	1	*	3
		Investigation for source	1	*	
		Containment	1		
		Assess need for emergency Decon	1	*	
		Area Isolation	1	*	
1st Due HAZMAT	3	Containment / Mitigation (as applicable)	1		3
		Emergency Decon / Decon	2		
		Equipment / Supplies	1	*	
1st Safety and Training Officer	1	Incident Safety Officer	1		1
1st Due Chief	1	Scene Safety	1	*	1
		Incident Command	1		
		Size up/determine need for additional or specialized resources	1	*	
		Accountability	1	*	
1st Due Bureau (non-emergent**)	1**	Code Enforcement	1	*	1**
		HAZMAT Billing	1	*	
Total # of Responding Personnel	8	Total # of Personnel Needed	8		

Response Plan: LP/Gas Leak, Inside [Moderate]					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Initiate Command / Initial Size-up	1	*	3
		Interior investigation for source	2		
		Establishment of initial water supply (pump operator)	1		
2nd Due Suppression Apparatus	3	Secure water supply	1	*	3
		Prepare for Initial attack	2		
		Assist with investigation for source	1		
1st Due Medic	2	Primary Caregiver	1		2
		Documentation	1	*	
		Primary Transporting Medic Driver	1		
1st Due Chief	1	Scene Safety	1	*	1
		Incident Command	1		
		Size up/determine need for additional or specialized resources	1	*	
		Accountability	1	*	
Total # of Responding Personnel	9	Total # of Personnel Needed	9		

Response Plan: Gas Line Rupture [Moderate]					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Initiate Command / Initial Size-up	1	*	3
		Investigation for source	2		
		Establishment of initial water supply (pump operator)	1		
2nd Due Suppression Apparatus	3	Secure water supply	1	*	3
		Prepare for Initial attack	2		
		Assist with investigation for source	1		
1st Due Medic	2	Primary Caregiver	1		2
		Documentation	1	*	
		Primary Transporting Medic Driver	1		
1st Due Chief	1	Scene Safety	1	*	1
		Incident Command	1		
		Size up/determine need for additional or specialized resources	1	*	
		Accountability	1	*	
Total # of Responding Personnel	9	Total # of Personnel Needed	9		

Response Plan: HAZMAT [High] - UPDATED 2/1/2024					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Initiate Command / Initial Size-up	1	*	3
		Product Identification	1	*	
		Recon / Atmospheric Monitoring	1		
		Victim Isolation	1		
		Area Isolation	1		
2nd Due Suppression Apparatus	3	Containment / Mitigation (as applicable)	1	*	3
		Emergency Decon / Decon	2		
		Establish Water Supply (as applicable)	1	*	
1st Due HAZMAT	3	Research	1		3
		Complexity Analysis	1		
		Hazmat Group	1		
		Equipment / Supplies	1	*	
1st Due Medic Unit	2	Primary Caregiver	1		2
		Documentation	1	*	
		Primary Transporting Medic Driver	1		
2nd Due Medic	2	Medical Group	1		2
		Rehab / Recovery	1		
1st Safety and Training Officer	1	Incident Safety Officer	1		1
1st Due Chief	1	Incident Command	1		1
		Size up/determine need for additional or specialized resources	1	*	
		Accountability	1	*	
1st Due Bureau (non-emergent**)	1**	Determine need for investigation	1	*	1**
		Evidence Collection	1	*	
		Law enforcement liaison	1		
Total # of Responding Personnel	15	Total # of Personnel Needed		15	

Critical Task Analysis: Wildland Fire Suppression

Response Plan: Illegal/Controlled Burn [Low]						
Unit	Crew Size	Task	Personnel needed *part time task			
1st Due Suppression Apparatus	3	Incident Command	1			3
		Safety Officer	1	*		
		Size up/determine need for additional resources	1	*		
		Investigation Source and Extinguishment	2			
Total # of Responding Personnel	3	Total # of Personnel Needed			3	

Response Plan: Smoke Investigation, Outside [Low]						
Unit	Crew Size	Task	Personnel needed *part time task			
1st Due Suppression Apparatus	3	Incident Command	1		3	
		Safety Officer	1	*		
		Size up/determine need for additional resources	1	*		
		Investigation for Source	2			
Total # of Responding Personnel	3	Total # of Personnel Needed			3	

Response Plan: Outside Fire [Low]						
Unit	Crew Size	Task	Personnel needed *part time task			
1st Due Suppression Apparatus	3	Incident Command	1		3	
		Safety Officer	1	*		
		Size up/determine need for additional resources	1	*		
		Investigation for Source	2			
Total # of Responding Personnel	3	Total # of Personnel Needed			3	

Response Plan: Small Brush Fire [Moderate] – UPDATED 2/1/2024					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Brush	3	Primary Investigation	1	*	3
		Determine Location, Size of Fire and Tactical Plan	1	*	
		Fire Attack	3		
1st Due Engine / Type III	3	Water Supply	1	*	3
		Fire Attack	3		
1st Due Medic	2	Initial civilian EMS (triage, treatment, and transport)	2	*	2
		Lookout (as needed)	2	*	
1st Safety and Training Officer	1	Incident Safety Officer	1		1
1st Due Chief	1	Incident Command	1		1
		Size up/determine need for additional resources	1	*	
		Accountability	1	*	
		Obtain Spot Weather	1	*	
Total # of Responding Personnel	10	Total # of Personnel Needed		10	

Response Plan: Large Brush Fire, [Moderate] – UPDATED 2/1/2024					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Brush	3	Primary Investigation	1	*	3
		Determine Location, Size of Fire and Tactical Plan	1	*	
		Fire Attack	3		
2nd Due Brush	3	Fire Attack	3		3
3rd Due Brush	3	Fire Attack	3		3
1st Due Engine	3	Water Supply	1		3
		Additional Personnel may be reassigned by I.C.	2	*	
1st Due Medic	2	Fire Attack (as needed)	2	*	2
		Medical Group (as needed)	2	*	
2nd Due Medic	2	Initial civilian EMS (triage, treatment, and transport)	2	*	2
		Lookout (as needed)	2	*	
1st Due Tender	1	Water Supply	1		1
1st Safety and Training Officer	1	Incident Safety Officer - LCES	1		1
1st Due Chief	1	Incident Command	1		1
		Size up/determine need for additional resources	1	*	
		Accountability	1	*	
		Obtain Spot Weather	1	*	
2nd Due Chief	1	Senior Advisor or Division/Group Supervisor	1		1
1st Bureau (non-emergent**)	1**	Investigation	1	*	1**
		UAV / UAS support	1	*	
Total # of Responding Personnel	20	Total # of Personnel Needed		20	

Response Plan: Wildland Interface Fire [High] – UPDATED 2/1/2024					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Brush	3	Primary Investigation	1	*	3
		Determine Location, Size of Fire and Tactical Plan	1	*	
		Fire Attack	3		
2nd Due Brush	3	Fire Attack	3		3
3rd Due Brush	3	Fire Attack	3		3
1st Due Engine	3	Structure Protection (as needed)	3		3
		Water Supply (as needed)	1	*	
		Additional Personnel may be reassigned by I.C.	2	*	
2nd Due Engine / Type III / CAFS	3	Structure Protection	3		3
1st due Tender	1	Water Supply	1		1
1st Due Medic	2	Fire Attack (as needed)	2	*	2
		Medical Group (as needed)	2	*	
2nd Due Medic	2	Initial civilian EMS (triage, treatment, and transport)	2	*	2
		Lookout (as needed)	2	*	
1st Safety and Training Officer	1	Incident Safety Officer - LCES	1		1
1st Due Chief	1	Incident Command	1		1
		Size up/determine need for additional resources	1	*	
		Accountability	1	*	
		Obtain Spot Weather	1	*	
2nd Due Chief	1	Senior Advisor or Division/Group Supervisor	1		1
1st Bureau (non-emergent**)	1**	Investigation	1	*	1**
		UAV / UAS support	1	*	
Total # of Responding Personnel	23	Total # of Personnel Needed		23	

Critical Task Analysis: Technical Rescue

Response Plan: Elevator Rescue Non-Emergent Response [Low]					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Incident Command	1		3
		Victim Locate / Contact	1	*	
		Victim Rescue	2		
Total # of Responding Personnel	3	Total # of Personnel Needed		3	

Response Plan: Entrapment [Low]					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression	3	Initiate Command / Initial Size-up / IAP	1	*	3
		Establish Perimeter, Isolate and Deny Entry	1	*	
		Victim Locate / Contact	1		
		Equipment Set-up / Staging	1	*	
		Life Safety, Hazard Analysis/Control	2		
1st Due Medic	2	Primary Caregiver	1		2
		Documentation	1	*	
		Primary Transporting Medic Driver	1		
1st Due Chief	1	Scene Safety	1	*	1
		Incident Command	1		
		Determine need for additional resources	1	*	
		Accountability	1	*	
Total # of Responding Personnel	6	Total # of Personnel Needed		6	

Response Plan: Dive 2 / Recovery [Moderate] - UPDATED 2/1/2024					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression	3	Initial incident command / Size-Up / IAP	1	*	3
		Victim Locate	1		
		Haul Team	2		
		Equipment Set-up / Staging	1	*	
1st Due Dive Rescue	3	Victim Recovery	3		3
1st Safety and Training Officer	1	Incident Safety Officer	1		1
1st Due Chief	1	Incident Command	1	*	1
		Determine need for additional resources	1		
		Accountability	1	*	
Total # of Responding Personnel	8	Total # of Personnel Needed		8	

Response Plan: Hi/Lo Angle Rescue [Moderate] - UPDATED 2/1/2024					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression	3	Initiate command / Size-Up / IAP	1	*	3
		Victim Locate / Contact	1	*	
		Establish perimeter, isolate	1	*	
		Equipment Set-up / Staging	1	*	
		Life Safety, Hazard analysis/Control	2	*	
1st Due Aerial	3	Additional Equipment Needs	1	*	3
		Rigging Team	2	*	
		Litter Team	2		
		Rescue Group	1		
1st Due Squad	3	Victim Rescue	1		3
		Haul Team	2		
		Gather additional equipment and personnel	1	*	
1st Due Medic	2	Primary Caregiver	1		2
		Documentation	1	*	
		Primary Transporting Medic Driver	1		
1st Safety and Training Officer	1	Incident Safety Officer	1		1
1st Due Chief	1	Incident Command	1	*	1
		Determine need for additional resources	1		
		Accountability	1	*	
Total # of Responding Personnel	13	Total # of Personnel Needed		13	

Response Plan: MVA: Multiple Injury / Extrication [Moderate] - UPDATED 2/1/2024						
Unit	Crew Size	Task	Personnel needed *part time task			
1st Due Suppression	3	Initial Incident Command / Size-Up / IAP	1	*	3	
		Scene Safety	1			
		Scene Triage	1	*		
		Initial Patient Triage	1			
		Hazards Mitigation	1			
2nd Due Suppression	3	Blocker	1		1	
1st Due Advanced Extrication	3	Extrication equipment operation	2		3	
		Rescue Group	1			
1st Due Medic	2	Primary Caregiver	1		2	
		Documentation	1	*		
		Primary Transporting Medic Driver	1			
2st Due Medic	2	Primary Caregiver	1		2	
		Documentation	1	*		
		Primary Transporting Medic Driver	1			
1st Safety and Training Officer	1	Incident Safety Officer	1		1	
1st Due Chief	1	Incident Command	1	*	1	
		Determine need for additional resources	1			
		Accountability	1	*		
Total # of Responding Personnel	15	Total # of Personnel Needed			13	

Response Plan: Ice Rescue, Human Victim [High] - UPDATED 2/1/2024						
Unit	Crew Size	Task	Personnel needed *part time task			
1st Due Suppression	3	Initial incident command / Size-Up / IAP	1	*	3	
		Victim Locate / Contact	1	*		
		Victim Rescue	1			
		Haul Team	2			
		Equipment Set-up / Staging	1	*		
2nd Due Suppression	3	Haul Team	2		3	
		Back-Up	1			
1st Due Water Rescue (WTR152)	3	Victim Rescue	1		3	
		Surface Team	2			
		Gather additional equipment and personnel	1	*		
1st Due Dive Rescue	3	Victim Rescue	3			3
1st Due Medic	2	Primary Caregiver	1		2	
		Documentation	1	*		
		Primary Transporting Medic Driver	1			
2nd Due Medic	2	Medical Group	1		2	
		Rehab/Recovery	1			
1st Safety and Training Officer	1	Incident Safety Officer	1			1
1st Due Battalion Chief	1	Incident Command	1		1	
		Determine need for additional resources	1	*		
		Accountability	1	*		
2nd Due Chief	1	Senior Advisor or Division/Group Supervisor	1			1
Total # of Responding Personnel	19	Total # of Personnel Needed	19			

Response Plan: Dive 3 / Drowning [High] - UPDATED 2/1/2024					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression	3	Initial Incident Command / Size-Up / IAP	1	*	3
		Victim Locate / Contact	1	*	
		Victim Rescue	1		
		Haul Team	2		
		Equipment Setup/Staging	1	*	
2nd Due Suppression	3	Haul Team	2		3
		Back-Up	1		
1st Due Water Rescue (WTR152)	3	Victim Rescue	1		3
		Surface Team	2		
		Gather additional equipment and personnel	1	*	
1st Due Dive Rescue	3	Victim Rescue	3		3
1st Due Medic	2	Primary Caregiver	1		2
		Documentation	1	*	
		Primary Transporting Medic Driver	1		
2nd Due Medic	2	Medical Group	1		2
		Rehab/Recovery	1		
1st Safety and Training Officer	1	Incident Safety Officer	1		1
1st Due Chief	1	Incident Command	1	*	1
		Determine need for additional resources	1		
		Accountability	1	*	
2nd Due Chief	1	Senior Advisor or Division/Group Supervisor	1		1
Total # of Responding Personnel	19	Total # of Personnel Needed	19		

Response Plan: Trench Collapse [High] - UPDATED 2/1/2024					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression	3	Initiate Command / Initial Size-up / IAP	1	*	3
		Establish Perimeter, Isolate and Deny Entry	1	*	
		Initial Atmospheric Monitoring	1	*	
		Victim Locate / Contact	1	*	
		Ladder Access	1	*	
		Ground Pad Placement	1	*	
		Life Safety, Hazard Analysis/Control	2	*	
2nd Due Suppression	3	Panel Team	2	*	3
		Shoring Team	2	*	
1st Due Aerial	3	Additional Equipment Needs	1		3
		Rigging Team	2	*	
		Litter Team	2		
1st Due Collapse Trailer (COL155)	3	Additional Equipment Needs	1	*	3
		Stabilization / Cut Table	2		
		Rescue Group	1		
1st Due HAZMAT	3	Hazardous Materials Identification	1	*	3
		Air Monitoring	1		
		Hazardous Materials Mitigation	2		
1st Due Medic	2	Primary Caregiver	1		2
		Documentation	1	*	
		Primary Transporting Medic Driver	1		
2nd Due Medic	2	Medical Group	1		2
		Rehab / Recovery	1		
1st Safety and Training Officer	1	Incident Safety Officer	1		1
1st Due Chief	1	Incident Command	1	*	1
		Determine need for additional resources	1		
		Accountability	1	*	
2nd Due Chief	1	Senior Advisor or Division/Group Supervisor	1		1
Total # of Responding Personnel	22	Total # of Personnel Needed	22		

Response Plan: Confined Space Rescue [High] - UPDATED 2/1/2024					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression	3	Initiate Command / Initial Size-up / IAP	1	*	3
		Establish Perimeter, Isolate and Deny Entry	1	*	
		Atmospheric Monitoring	1	*	
		Victim Locate / Contact	1	*	
		Life Safety, Hazard Analysis/Control	2	*	
2nd Due Suppression	3	Entry	2	*	3
		Search	2	*	
		Rescue	2	*	
1st Due Squad	3	Rescue Group	3	*	3
		Special Equipment Needs	1		
1st Due Aerial	3	Additional Equipment Needs	1		3
		Rigging Team	2	*	
		Haul Team	2		
1st Due HAZMAT	3	Hazardous Materials Identification	1	*	3
		Air Monitoring	1		
		Hazardous Materials Mitigation	2		
1st Due Medic	2	Primary Caregiver	1		2
		Documentation	1	*	
		Primary Transporting Medic Driver	1		
2nd Due Medic	2	Medical Group	1		2
		Rehab / Recovery	1		
1st Safety and Training Officer	1	Incident Safety Officer	1		1
1st Due Chief	1	Incident Command	1	*	1
		Determine need for additional resources	1		
		Accountability	1	*	
2nd Due Chief	1	Senior Advisor or Division/Group Supervisor	1		1
Total # of Responding Personnel	22	Total # of Personnel Needed	22		

Response Plan: Building Collapse [High] - UPDATED 2/1/2024						
Unit	Crew Size	Task	Personnel needed *part time task			
1st Due Suppression	3	Initiate Command / Initial Size-up / IAP	1	*	3	
		Establish Perimeter, Isolate and Deny Entry	1	*		
		Atmospheric Monitoring	1	*		
		Victim Locate / Contact	1	*		
		Life Safety, Hazard Analysis/Control	2	*		
2nd Due Suppression	3	Search	2	*	3	
		Building Stabilization (if needed)	3	*		
3rd Due Suppression	3	Rapid Intervention Team	3		3	
1st Due Aerial	3	Additional Equipment Needs	1		3	
		Rigging Team	2	*		
		Litter Team	2			
1st Due Squad & Collapse Trailer	3	Additional Equipment Needs	1	*	3	
		Stabilization / Cut Table	2			
		Rescue Group	1			
1st Due Hazmat	3	Hazardous Materials Identification	1	*	3	
		Air Monitoring	1			
		Hazardous Materials Mitigation	2			
1st Due Medic	2	Primary Caregiver	1		2	
		Documentation	1	*		
		Primary Transporting Medic Driver	1			
2nd Due Medic	2	Medical Group	1		2	
		Rehab / Recovery	1			
1st Safety and Training Officer	1	Incident Safety Officer	1		1	
1st Due Chief	1	Incident Command	1	*	1	
		Determine need for additional resources	1			
		Accountability	1	*		
2nd Due Chief	1	Senior Advisor or Division/Group Supervisor	1		1	
Total # of Responding Personnel	25	Total # of Personnel Needed		25		

Critical Task Analysis: Other

Response Plan: Lock-Out, In Non-Emergent Response [Low]						
Unit	Crew Size	Task	Personnel needed *part time task			
1st Due Suppression Apparatus	3	Incident Command	1			3
		Verify Vehicle Ownership	1	*		
		Unlock Vehicle	2			
Total # of Responding Personnel	3	Total # of Personnel Needed			3	

Response Plan: Water Shut-Off Non-Emergent [Low]						
Unit	Crew Size	Task	Personnel needed *part time task			
1st Due Suppression Apparatus	3	Incident Command	1			3
		Scene Safety	1	*		
		Determine Need for Additional Resources	1	*		
		Investigate Source & Control	2			
Total # of Responding Personnel	3	Total # of Personnel Needed			3	

Response Plan: Lock-Out, Immediate Response [Low]					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Incident Command	1		3
		Verify Vehicle Ownership	1	*	
		Unlock Vehicle	2		
Total # of Responding Personnel	3	Total # of Personnel Needed		3	

Response Plan: Aircraft Alert 1 or Alert 2 [Low]					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression Apparatus	3	Stand-By / Stage	3		3
1st Due Brush	3	Stand-by / Stage	3		3
Total # of Responding Personnel		6	Total # of Personnel Needed		6

Response Plan: Explosive Device / Bomb Threat [Low]						
Unit	Crew Size	Task	Personnel needed *part time task			
1st Due Suppression	3	Stand-By / Stage	1	*	3	
		Establish Perimeter, Isolate and Deny Entry	1	*		
		Victim Locate / Contact	1			
		Equipment Set-up / Staging	1	*		
		Life Safety, Hazard Analysis/Control	2			
1st Due Medic	2	Stand-By / Stage	1		2	
		Primary Caregiver				
		Documentation	1	*		
		Primary Transporting Medic Driver	1			
1st Due Chief	1	Incident Command	1	*	1	
		Stand-By / Stage	1			
		Accountability	1	*		
Total # of Responding Personnel	6	Total # of Personnel Needed			6	

Response Plan: Explosion No Fire [Moderate] - UPDATED 2/1/2024					
Unit	Crew Size	Task	Personnel needed *part time task		
1st Due Suppression	3	Incident Command	1	*	3
		Scene Safety	1	*	
		Determine Need for Additional Resources	1	*	
		Investigate Source & Control	2		
2nd Due Suppression	3	Entry	2	*	3
		Search	2	*	
		Rescue	2	*	
3rd Due Suppression	3	Rapid Intervention Team	3		3
1st Due Aerial	3	Additional Equipment Needs	1		3
		Rigging Team	2	*	
		Litter Team	2		
1st Due Medic	2	Primary Caregiver	1		2
		Documentation	1	*	
		Primary Transporting Medic Driver	1		
1st Safety and Training Officer	1	Incident Safety Officer	1		1
1st Due Chief	1	Incident Command	1	*	1
		Determine need for additional resources	1		
		Accountability	1	*	
2nd Due Chief	1	Senior Advisor or Division/Group Supervisor	1		1
Total # of Responding Personnel		17	Total # of Personnel Needed		17

Response Plan: Explosion with Fire [Moderate] - UPDATED 2/1/2024						
Unit	Crew Size	Task	Personnel needed *part time task			
1st Due Suppression	3	Incident Command	1	*	3	
		Scene Safety	1	*		
		Determine Need for Additional Resources	1	*		
		Investigate Source & Control	2			
2nd Due Suppression	3	Entry	2	*	3	
		Search	2	*		
		Rescue	2	*		
3rd Due Suppression	3	Rapid Intervention Team	3			3
1st Due Aerial	3	Additional Equipment Needs	1		3	
		Rigging Team	2	*		
		Litter Team	2			
1st Due Medic	2	Primary Caregiver	1		2	
		Documentation	1	*		
		Primary Transporting Medic Driver	1			
1st Safety and Training Officer	1	Incident Safety Officer	1			1
1st Due Chief	1	Incident Command	1	*	1	
		Determine need for additional resources	1			
		Accountability	1	*		
2nd Due Chief	1	Senior Advisor or Division/Group Supervisor	1			1
Total # of Responding Personnel			17	Total # of Personnel Needed		17

Response Plan: Aircraft Alert 3 [High] - UPDATED 2/1/2024						
Unit	Crew Size	Task	Personnel needed *part time task			
1st Due Engine	3	Initial Incident Command	1	*	3	
		Scene Safety	1			
		Scene Triage	1	*		
		Initial Patient Triage	1	*		
		Fire Control/ Hazards Mitigation	2			
2nd Due Suppression Apparatus	3	Water Supply	1		3	
		Rescue Support	2			
1st Due Brush	3	Remote Access	1		3	
		Fire Control / Hazard Mitigation	2			
1st Due Medic	2	Primary Caregiver	1		2	
		Documentation	1	*		
		Primary Transporting Medic Driver	1			
1st Safety and Training Officer	1	Incident Safety Officer	1			1
1st Due Chief	1	Incident Command	1		1	
		Accountability	1	*		
2nd Due Chief	1	Senior Advisor or Division/Group Supervisor	1			1
Red Leader One	3	Fire Control	2		3	
		Specialty Apparatus	1			
Total # of Responding Personnel	17	Total # of Personnel Needed			17	

Appendix C: Emergency Medical Services Data Tables

The following data tables detail the department's Emergency Medical Service (EMS) performance from 2020-2024 against adopted standards by risk level (low, moderate, and high);

- Low Risk ERF-3
 - Jurisdiction (CRFD)
 - Station (151, 154, 155)
- Moderate Risk ERF-5
 - Jurisdiction (CRFD)
 - Station (151, 152, 153, 154, 155)
 - Planning Zone (PZ1, PZ2, PZ3, PZ4, PZ5, PZ6, PZ7, PZ8, PZ9)
- EMS: MVC ERF-6
 - Jurisdiction (CRFD)
 - Station (151, 152, 153, 154, 155)
- High Risk ERF-6
 - Jurisdiction (CRFD)
 - Station (151, 152, 153, 154, 155)
 - Planning Zone (PZ1, PZ2, PZ3, PZ4, PZ5, PZ6, PZ7, PZ8, PZ9, Interstate)

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EMS Low Risk ERF-3: CRFD

EMS: Low Risk			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:43	0:58	1:30	1:57	1:23	2:14	1:00
			n= 267	n= 64	n= 62	n= 52	n= 44	n= 45	
Turnout			1:15	1:01	1:13	1:19	1:20	1:05	1:30
			n= 256	n= 63	n= 58	n= 50	n= 42	n= 43	
Travel Time	1st Due	Rural	5:30	4:00	6:30	3:00	2:10	N/A	4:30
			n= 35	n= 18	n= 9	n= 7	n= 1	n= 0	
		Urban	5:40	5:51	5:40	5:20	5:40	5:40	
			n= 255	n= 63	n= 52	n= 50	n= 43	n= 47	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	5:40	6:01	8:00	4:40	4:00	N/A	7:00
			n= 38	n= 18	n= 9	n= 10	n= 1	n= 0	
		Urban	7:37	7:49	7:10	8:10	7:10	7:50	
			n= 256	n= 63	n= 53	n= 50	n= 43	n= 47	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

[Return to EMS Concentration Factors](#)

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EMS Low Risk ERF-3: Station 151

EMS: Low Risk			2020-2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			0:50	0:52	N/A	N/A	0:48	N/A	1:00
			n= 7	n= 6	n= 0	n= 0	n= 1	n= 0	
Turnout			1:15	1:23	N/A	N/A	1:08	N/A	1:30
			n= 5	n= 4	n= 0	n= 0	n= 1	n= 0	
Travel Time	1st Due	Rural	2:20	2:31	N/A	N/A	2:10	N/A	4:30
			n= 4	n= 4	n= 0	n= 0	n= 1	n= 0	
		Urban	N/A	1	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	4:24	4:48	N/A	N/A	4:00	N/A	7:00
			n= 5	n= 4	n= 0	n= 0	n= 1	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

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EMS Low Risk ERF-3: Station 154

EMS: Low Risk			2020-2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:38	1:04	1:48	2:14	1:30	1:36	1:00
			n= 97	n= 18	n= 19	n= 25	n= 15	n= 20	
Turnout			1:22	1:48	1:19	1:21	1:20	1:05	1:30
			n= 90	n= 16	n= 19	n= 22	n= 13	n= 20	
Travel Time	1st Due	Rural	4:32	4:08	6:30	3:00	N/A	N/A	4:30
			n= 33	n= 14	n= 9	n= 10	n= 0	n= 0	
		Urban	6:27	5:46	5:40	6:00	8:50	6:00	
			n= 77	n= 16	n= 10	n= 16	n= 15	n= 20	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	6:27	6:41	8:00	4:40	N/A	N/A	7:00
			n= 33	n= 14	n= 9	n= 10	n= 0	n= 0	
		Urban	8:28	7:43	7:10	8:40	10:50	8:00	
			n= 77	n= 16	n= 10	n= 16	n= 15	n= 20	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

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EMS Low Risk ERF-3: Station 155

EMS: Low Risk			2020-2024	2024	2023	2022	2021	2020	2022 – 2027 Benchmark
Call Processing			1:37	0:57	1:14	1:43	1:19	2:18	1:00
			n= 191	n= 61	n= 43	n= 34	n= 28	n= 25	
Turnout			1:04	1:23	1:13	1:17	1:21	1:15	1:30
			n= 184	n= 61	n= 39	n= 33	n= 28	n= 23	
Travel Time	1st Due	Rural	N/A	N/A	N/A	N/A	N/A	N/A	4:30
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	6:16	8:52	6:00	5:10	5:40	5:40	
			n= 192	n= 61	n= 42	n= 34	n= 28	n= 27	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	N/A	N/A	N/A	N/A	N/A	N/A	7:00
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	8:15	11:35	7:10	7:40	7:10	7:40	
			n= 193	n= 61	n= 43	n= 34	n= 28	n= 27	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

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EMS Moderate Risk ERF-5: CRFD

CRFD										2022 - 2027 Benchmark					
EMS: Moderate Risk			2020-2024		2024		2023		2022		2021		2020		
Call Processing			1:27		1:20		1:30		1:31		1:27		1:31		1:00
			n=	14832	n=	3888	n=	3107	n=	3065	n=	2537	n=	2235	
Turnout			1:39		1:44		1:37		1:40		1:37		1:41		1:30
			n=	14519	n=	3851	n=	2991	n=	3038	n=	2453	n=	2186	
Travel Time	1st Due	Urban	5:46		6:12		6:00		5:30		5:40		5:30		4:40
			n=	11171	n=	2682	n=	2432	n=	2285	n=	1986	n=	1786	
		Rural	6:42		6:22		6:10		7:00		6:50		7:10		5:50
			n=	3018	n=	564	n=	643	n=	796	n=	558	n=	457	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
	ERF	Urban	8:38		9:32		9:20		8:10		8:00		8:10		5:50
			n=	11072	n=	2682	n=	2408	n=	2252	n=	1964	n=	1766	
		Rural	9:49		9:18		9:10		10:10		10:20		10:10		7:00
			n=	2942	n=	532	n=	636	n=	771	n=	554	n=	449	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
Total Response Time	1st Due	Urban	8:00		8:23		8:10		7:50		7:50		7:50		7:10
			n=	11198	n=	2682	n=	2452	n=	2289	n=	1989	n=	1786	
		Rural	8:51		8:39		8:10		9:10		8:50		9:30		8:20
			n=	3038	n=	569	n=	655	n=	798	n=	559	n=	457	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
	ERF	Urban	10:24		11:33		11:10		10:10		9:00		10:10		8:20
			n=	10974	n=	2577	n=	2413	n=	2253	n=	1965	n=	1766	
		Rural	11:49		11:18		11:20		12:00		12:10		12:20		9:30
			n=	2943	n=	532	n=	637	n=	771	n=	554	n=	449	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	

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EMS Moderate Risk ERF-5: Station 151

Station 151										2022 - 2027 Benchmark					
EMS: Moderate Risk			2020-2024		2024		2023		2022		2021		2020		
Call Processing			1:32		1:23		1:36		1:34		1:36		1:31		1:00
			n=	4429	n=	1009	n=	1002	n=	939	n=	777	n=	702	
Turnout			1:42		1:46		1:39		1:43		1:39		1:44		1:30
			n=	4309	n=	978	n=	958	n=	933	n=	750	n=	690	
Travel Time	1st Due	Urban	5:26		5:43		5:10		5:30		5:30		5:20		4:40
			n=	3513	n=	829	n=	763	n=	719	n=	632	n=	570	
		Rural	5:19		5:09		5:20		5:10		5:30		5:30		5:50
			n=	915	n=	180	n=	224	n=	224	n=	152	n=	135	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
	ERF	Urban	7:49		8:18		8:10		7:40		7:30		7:30		5:50
			n=	3457	n=	798	n=	760	n=	709	n=	624	n=	566	
		Rural	7:58		7:52		8:50		7:10		7:30		8:30		7:00
			n=	913	n=	171	n=	236	n=	221	n=	150	n=	135	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
Total Response Time	1st Due	Urban	7:40		7:54		7:30		7:50		7:40		7:30		7:10
			n=	3517	n=	829	n=	766	n=	720	n=	633	n=	569	
		Rural	7:26		7:24		7:30		7:10		7:00		8:10		8:20
			n=	932	n=	180	n=	239	n=	226	n=	152	n=	135	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
	ERF	Urban	9:43		10:15		9:50		9:40		9:20		9:30		8:20
			n=	3457	n=	798	n=	760	n=	710	n=	624	n=	565	
		Rural	9:35		9:28		10:30		8:50		8:50		10:20		9:30
			n=	914	n=	171	n=	237	n=	221	n=	150	n=	135	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	

2024 Standards of Cover

EMS Moderate Risk ERF-5: Station 152

Station 152										2022 - 2027 Benchmark					
EMS: Moderate Risk			2020-2024		2024		2023		2022		2021		2020		
Call Processing			1:25		1:13		1:23		1:27		1:35		1:27		1:00
			n=	1177	n=	279	n=	264	n=	256	n=	211	n=	167	
Turnout			1:42		1:53		1:31		1:42		1:40		1:45		1:30
			n=	1173	n=	279	n=	261	n=	261	n=	208	n=	164	
Travel Time	1st Due	Urban	6:18		7:12		7:10		5:30		6:00		5:40		4:40
			n=	763	n=	253	n=	232	n=	114	n=	86	n=	78	
		Rural	9:43		10:58		11:50		8:40		8:50		8:20		5:50
			n=	405	n=	20	n=	27	n=	147	n=	122	n=	89	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
	ERF	Urban	11:24		12:40		12:10		11:10		10:20		10:40		5:50
			n=	752	n=	249	n=	228	n=	113	n=	84	n=	78	
		Rural	13:30		17:21		12:40		12:30		12:20		12:40		7:00
			n=	400	n=	20	n=	27	n=	141	n=	124	n=	88	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
Total Response Time	1st Due	Urban	7:00		9:21		9:20		7:50		8:00		7:30		7:10
			n=	2:53	n=	2:53	n=	236	n=	114	n=	87	n=	78	
		Rural	11:40		12:42		13:20		10:40		11:10		10:30		8:20
			n=	406	n=	20	n=	27	n=	147	n=	123	n=	89	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
	ERF	Urban	13:06		14:41		13:50		13:00		11:40		12:20		8:20
			n=	753	n=	249	n=	229	n=	113	n=	84	n=	78	
		Rural	15:02		17:21		14:40		14:10		14:20		14:40		9:30
			n=	400	n=	20	n=	27	n=	141	n=	124	n=	88	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	

EMS Moderate Risk ERF-5: Station 153

Station 153										2022 - 2027 Benchmark					
EMS: Moderate Risk			2020-2024		2024		2023		2022		2021		2020		
Call Processing			1:24		1:16		1:25		1:35		1:14		1:33		1:00
			n=	1727	n=	342	n=	385	n=	371	n=	319	n=	310	
Turnout			1:34		1:07		1:37		1:38		1:43		1:49		1:30
			n=	1699	n=	342	n=	373	n=	368	n=	314	n=	302	
Travel Time	1st Due	Urban	5:59		5:35		7:00		5:30		5:50		6:00		4:40
			n=	1595	n=	323	n=	357	n=	339	n=	294	n=	282	
		Rural	7:23		6:47		6:30		8:00		6:30		9:10		5:50
			n=	126	n=	16	n=	24	n=	32	n=	24	n=	30	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
	ERF	Urban	8:11		7:26		9:40		7:50		7:40		8:20		5:50
			n=	1577	n=	313	n=	354	n=	336	n=	293	n=	281	
		Rural	9:22		7:33		8:10		11:20		8:40		11:10		7:00
			n=	124	n=	16	n=	23	n=	32	n=	23	n=	30	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
Total Response Time	1st Due	Urban	8:11		7:49		9:00		7:40		8:00		8:30		7:10
			n=	1601	n=	323	n=	360	n=	340	n=	295	n=	283	
		Rural	9:32		8:53		9:20		9:40		8:20		11:30		8:20
			n=	126	n=	16	n=	24	n=	32	n=	24	n=	30	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
	ERF	Urban	10:08		9:21		11:40		9:50		9:30		10:20		8:20
			n=	1581	n=	313	n=	357	n=	336	n=	293	n=	282	
		Rural	11:24		9:22		11:30		13:20		10:10		12:40		9:30
			n=	127	n=	16	n=	23	n=	33	n=	23	n=	30	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	

2024 Standards of Cover

EMS Moderate Risk ERF-5: Station 154

Station 154								2022 - 2027 Benchmark
EMS: Moderate Risk		2020-2024	2024	2023	2022	2021	2020	
Call Processing		1:25	1:19	1:30	1:22	1:25	1:32	1:00
		n= 4623	n= 1147	n= 986	n= 988	n= 812	n= 690	
Turnout		1:37	1:43	1:37	1:39	1:32	1:36	1:30
		n= 4521	n= 1147	n= 955	n= 970	n= 777	n= 672	
Travel Time	1st Due	Urban	5:36	5:33	5:40	5:30	5:40	4:40
			n= 3564	n= 862	n= 733	n= 749	n= 655	n= 565
		Rural	4:49	5:19	5:00	4:40	4:30	4:40
			n= 1038	n= 271	n= 240	n= 239	n= 161	n= 127
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0
	ERF	Urban	8:02	8:10	8:00	8:00	8:00	8:00
			n= 3520	n= 845	n= 728	n= 739	n= 650	n= 558
		Rural	6:47	6:25	7:20	6:30	7:10	6:30
			n= 1004	n= 248	n= 236	n= 235	n= 161	n= 124
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0
Total Response Time	1st Due	Urban	7:55	7:58	8:00	7:50	8:00	7:50
			n= 3571	n= 862	n= 739	n= 750	n= 655	n= 565
		Rural	6:58	7:21	7:20	6:50	6:40	6:40
			n= 1044	n= 271	n= 246	n= 239	n= 161	n= 127
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0
	ERF	Urban	9:55	10:09	10:00	9:50	9:40	10:00
			n= 19:43	n= 845	n= 729	n= 739	n= 651	n= 558
		Rural	8:44	8:33	9:00	8:30	8:50	8:50
			n= 1004	n= 248	n= 236	n= 235	n= 161	n= 124
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0

2024 Standards of Cover

EMS Moderate Risk ERF-5: Station 155

Station 155										2022 - 2027					
EMS: Moderate Risk			2020 - 2024		2024		2023		2022		2021		2020		Benchmark
Call Processing			1:26		1:13		1:31		1:36		1:23		1:29		1:00
			n=	2285	n=	521	n=	470	n=	511	n=	418	n=	365	
Turnout			1:39		1:40		1:39		1:40		1:37		1:40		1:30
			n=	2233	n=	521	n=	444	n=	506	n=	404	n=	358	
Travel Time	1st Due	Urban	6:15		8:35		5:50		5:50		5:30		5:30		4:40
			n=	1757	n=	436	n=	347	n=	364	n=	319	n=	291	
		Rural	6:52		7:22		6:40		7:20		6:10		6:50		5:50
			n=	524	n=	78	n=	118	n=	153	n=	99	n=	76	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
	ERF	Urban	9:27		10:36		9:50		9:00		8:50		9:00		5:50
			n=	1666	n=	377	n=	338	n=	355	n=	313	n=	283	
		Rural	9:56		11:24		8:30		10:10		10:00		9:40		7:00
			n=	498	n=	75	n=	114	n=	141	n=	96	n=	72	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
Total Response Time	1st Due	Urban	8:26		11:04		8:20		7:50		7:30		7:30		7:10
			n=	1762	n=	436	n=	351	n=	365	n=	319	n=	291	
		Rural	9:00		9:22		8:50		9:30		8:20		9:00		8:20
			n=	525	n=	78	n=	119	n=	153	n=	99	n=	76	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
	ERF	Urban	11:21		12:36		11:50		11:10		10:30		10:40		8:20
			n=	1666	n=	377	n=	338	n=	355	n=	313	n=	283	
		Rural	12:00		13:21		10:40		12:10		12:10		11:40		9:30
			n=	498	n=	75	n=	114	n=	141	n=	96	n=	72	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	

EMS Moderate Risk ERF-5: Planning Zone 1

Planning Zone 1													2022 - 2027		
EMS: Moderate Risk			2020 - 2024		2024		2023		2022		2021		2020		Benchmark
Call Processing			1:32		1:29		1:35		1:32		1:36		1:28		1:00
			n=	3695	n=	892	n=	829	n=	779	n=	631	n=	564	
Turnout			1:42		1:43		1:38		1:43		1:39		1:48		1:30
			n=	3624	n=	892	n=	793	n=	773	n=	610	n=	556	
Travel Time	1st Due	Urban	5:26		5:41		5:10		5:40		5:30		5:10		4:40
			n=	2792	n=	691	n=	595	n=	566	n=	497	n=	443	
		Rural	4:47		4:55		4:50		4:40		4:40		4:50		5:50
			n=	890	n=	179	n=	229	n=	216	n=	142	n=	124	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
	ERF	Urban	7:50		8:11		8:10		7:40		7:30		7:40		5:50
			n=	2754	n=	675	n=	593	n=	559	n=	488	n=	439	
		Rural	7:22		7:34		8:30		6:50		7:00		7:00		7:00
			n=	862	n=	172	n=	212	n=	213	n=	141	n=	124	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
Total Response Time	1st Due	Urban	7:36		7:53		7:20		7:40		7:40		7:30		7:10
			n=	2794	n=	691	n=	598	n=	567	n=	497	n=	441	
		Rural	6:55		7:08		7:10		6:40		6:40		7:00		8:20
			n=	897	n=	179	n=	234	n=	218	n=	142	n=	124	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
	ERF	Urban	9:42		10:11		9:50		9:40		9:20		9:30		8:20
			n=	2754	n=	675	n=	593	n=	560	n=	488	n=	438	
		Rural	8:59		9:19		10:10		8:20		8:10		9:00		9:30
			n=	882	n=	172	n=	232	n=	213	n=	141	n=	124	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	

EMS Moderate Risk ERF-5: Planning Zone 2

Planning Zone 2									2022 - 2027						
EMS: Moderate Risk			2020 - 2024		2024		2023		2022		2021		2020		Benchmark
Call Processing			1:23		1:19		1:19		1:30		1:19		1:30		1:00
			n=	367	n=	68	n=	91	n=	82	n=	64	n=	62	
Turnout			1:39		1:46		1:37		1:36		1:39		1:41		1:30
			n=	356	n=	68	n=	85	n=	82	n=	62	n=	59	
Travel Time	1st Due	Urban	5:54		4:13		6:30		5:30		6:30		6:50		4:40
			n=	365	n=	65	n=	91	n=	82	N=	65	n=	62	
		Rural	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
	ERF	Urban	7:45		6:26		8:30		7:20		8:10		8:20		5:50
			n=	364	n=	65	n=	90	n=	82	n=	65	n=	62	
		Rural	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
Total Response Time	1st Due	Urban	8:04		6:00		8:40		8:00		8:20		9:20		7:10
			n=	366	n=	65	n=	91	n=	82	n=	65	n=	63	
		Rural	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
	ERF	Urban	9:40		8:33		10:00		9:10		10:00		10:40		8:20
			n=	364	n=	65	n=	90	n=	82	n=	65	n=	62	
		Rural	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	

2024 Standards of Cover

EMS Moderate Risk ERF-5: Planning Zone 3

Planning Zone 3										2022 - 2027					
EMS: Moderate Risk			2020-2024		2024		2023		2022		2021		2020		Benchmark
Call Processing			1:21		1:20		1:24		1:20		1:14		1:31		1:00
			n=1495		n=303		n=298		n=346		n=290		n=258		
Turnout			1:43		1:49		1:38		1:38		1:43		1:49		1:30
			n=1474		n=303		n=289		n=344		n=286		n=252		
Travel Time	1st Due	Urban	5:31		5:59		5:20		5:20		5:30		5:30		4:40
			n=1412		n=283		n=280		n=330		n=272		n=247		
		Rural	6:26		6:53		5:50		5:50		6:40		7:00		5:50
			n=74		n=12		n=15		n=17		n=17		n=13		
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=0		n=0		n=0		n=0		n=0		n=0		
	ERF	Urban	8:04		9:10		8:40		7:50		7:00		7:40		5:50
			n=1402		n=277		n=278		n=327		n=273		n=247		
		Rural	8:58		8:03		7:50		10:40		10:30		7:50		7:00
			n=73		n=12		n=15		n=17			16	n=13		
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=0		n=0		n=0		n=0		n=0		n=0		
Total Response Time	1st Due	Urban	7:50		8:21		7:50		7:40		7:40		7:40		7:10
			n=1466		n=283		n=331		n=331		n=273		n=248		
		Rural	9:04		8:54		9:20		8:10		8:20		10:40		8:20
			n=74		n=12		n=15		n=17		n=17		n=13		
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=0		n=0		n=0		n=0		n=0		n=0		
	ERF	Urban	9:41		9:36		10:30		9:50		9:00		9:30		8:20
			n=1141		n=12		n=281		n=327		n=273		n=248		
		Rural	11:24		11:30		11:30		12:00		11:20		10:40		9:30
			n=168		n=107		n=15		n=17		n=16		n=13		
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=0		n=0		n=0		n=0		n=0		n=0		

2024 Standards of Cover

EMS Moderate Risk ERF-5: Planning Zone 4

Planning Zone 4										2022 - 2027					
EMS: Moderate Risk			2020 - 2024		2024		2023		2022		2021		2020		Benchmark
Call Processing			1:27		1:20		1:32		1:25		1:25		1:34		1:00
			n= 3742	n= 928	n= 793	n= 804	n= 673	n= 544							
Turnout			1:36		1:44		1:36		1:33		1:33		1:36		1:30
			n= 3657	n= 928	n= 768	n= 790	n= 643	n= 528							
Travel Time	1st Due	Urban	5:39		5:37		5:40		5:30		5:50		5:40		4:40
			n= 2712	n= 653	n= 559	n= 566	n= 515	n= 419							
		Rural	4:41		5:05		4:30		4:40		4:30		4:40		5:50
			n= 1016	n= 264	n= 225	n= 239	n= 161	n= 127							
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0							
	ERF	Urban	8:06		8:20		7:50		8:10		8:10		8:00		5:50
			n= 2672	n= 638	n= 555	n= 556	n= 511	n= 412							
		Rural	6:40		6:20		6:50		6:30		7:10		6:30		7:00
			n= 983	n= 241	n= 222	n= 235	n= 161	n= 124							
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0							
Total Response Time	1st Due	Urban	7:53		7:59		7:50		7:50		8:00		7:50		7:10
			n= 2719	n= 653	n= 565	n= 567	n= 515	n= 419							
		Rural	6:50		7:14		6:50		6:50		6:40		6:40		8:20
			n= 1022	n= 264	n= 231	n= 239	n= 161	n= 127							
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0							
	ERF	Urban	10:02		10:23		9:50		10:10		9:40		10:10		8:20
			n= 2674	n= 638	n= 556	n= 556	n= 512	n= 412							
		Rural	8:33		8:07		8:30		8:30		8:50		8:50		9:30
			n= 983	n= 241	n= 222	n= 235	n= 161	n= 124							
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0							

EMS Moderate Risk ERF-5: Planning Zone 5

Planning Zone 5											2022 - 2027				
EMS: Moderate Risk			2020 - 2024		2024		2023		2022		2021		2020		Benchmark
Call Processing			1:26		1:12		1:31		1:38		1:23		1:29		1:00
			n=2057	n=391	n=450	n=453	n=398	n=365							
Turnout			1:38		1:37		1:38		1:39		1:37		1:40		1:30
			n=2007	n=391	n=427	n=447	n=384	n=358							
Travel Time	1st Due	Urban	5:17		5:19		5:20		5:10		5:10		5:30		4:40
			n=1542	n=311	n=320	n=320	n=300	n=291							
		Rural	6:35		6:59		6:30		6:30		6:10		6:50		5:50
			n=512	n=74	n=125	n=139	n=98	n=76							
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=0	n=0	n=0	n=0	n=0	n=0							
	ERF	Urban	9:11		9:28		9:10		9:30		8:50		9:00		5:50
			n=1461	n=259	n=313	n=312	n=294	n=283							
		Rural	9:36		11:24		8:30		8:30		10:00		9:40		7:00
			n=487	n=72	n=120	n=128	n=95	n=72							
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=0	n=0	n=0	n=0	n=0	n=0							
Total Response Time	1st Due	Urban	7:26		7:20		7:30		7:30		7:20		7:30		7:10
			n=1547	n=311	n=324	n=321	n=300	n=291							
		Rural	8:43		9:06		8:40		8:30		8:20		9:00		8:20
			n=513	n=74	n=126	n=139	n=98	n=76							
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=0	n=0	n=0	n=0	n=0	n=0							
	ERF	Urban	11:01		11:07		11:20		11:30		10:30		10:40		8:20
			n=1461	n=259	n=313	n=312	n=294	n=283							
		Rural	11:37		13:28		10:40		10:10		12:10		11:40		9:30
			n=487	n=72	n=120	n=128	n=95	n=72							
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=0	n=0	n=0	n=0	n=0	n=0							

2024 Standards of Cover

EMS Moderate Risk ERF-5: Planning Zone 6

Planning Zone 6										2022 - 2027 Benchmark					
EMS: Moderate Risk			2020 - 2024		2024		2023		2022		2021		2020		
Call Processing			1:29		1:14		1:46		1:31		1:11		1:45		1:00
			n=425	n=134	n=107	n=83	n=49	n=52							
Turnout			1:41		1:42		1:37		1:41		1:33		1:53		1:30
			n=417	n=134	n=101	n=83	n=49	n=50							
Travel Time	1st Due	Urban	7:44		10:02		8:10		6:50		6:50		6:50		4:40
			n=358	n=125	n=104	n=53	n=41	n=35							
		Rural	8:39		8:35		8:10		10:20		5:30		10:40		5:50
			n=65	n=8	n=2	n=30	n=8	n=17							
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=0	n=0	n=0	n=0	n=0	n=0	n=0						
	ERF	Urban	10:03		12:16		10:50		8:10		8:20		10:40		5:50
			n=344	n=118	n=101	n=52	n=39	n=34							
		Rural	11:00		8:41		8:30		14:00		11:30		12:20		7:00
			n=63	n=7	n=2	n=29	n=8	n=17							
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=0	n=0	n=0	n=0	n=0	n=0	n=0						
Total Response Time	1st Due	Urban	9:11		7:59		10:30		9:00		9:20		9:10		7:10
			n=886	n=653	n=104	n=53	n=41	n=35							
		Rural	10:41		11:17		10:00		12:30		7:20		12:20		8:20
			n=65	n=8	n=2	n=30	n=8	n=17							
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=0	n=0	n=0	n=0	n=0	n=0	n=0						
	ERF	Urban	11:39		12:29		13:00		10:20		10:20		12:10		8:20
			n=344	n=118	n=101	n=52	n=39	n=34							
		Rural	13:18		10:30		10:20		18:50		12:20		14:30		9:30
			n=63	n=7	n=2	n=29	n=8	n=17							
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=0	n=0	n=0	n=0	n=0	n=0	n=0						

EMS Moderate Risk ERF-5: Planning Zone 7

Planning Zone 7										2022 - 2027 Benchmark					
EMS: Moderate Risk			2020 - 2024		2024		2023		2022		2021		2020		
Call Processing			1:23		1:11		1:22		1:23		1:35		1:27		1:00
			n=	1131	n=	236	n=	262	n=	255	n=	211	n=	167	
Turnout			1:42		1:55		1:30		1:42		1:40		1:45		1:30
			n=	1127	n=	236	n=	260	n=	259	n=	208	n=	164	
Travel Time	1st Due	Urban	6:19		7:16		7:10		5:30		6:00		5:40		4:40
			n=	726	n=	216	n=	232	n=	114	n=	86	n=	78	
		Rural	9:44		11:00		11:50		8:40		8:50		8:20		5:50
			n=	401	n=	15	n=	27	n=	147	n=	123	n=	89	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
	ERF	Urban	11:14		12:43		11:20		11:10		10:20		10:40		5:50
			n=	715	n=	213	n=	227	n=	113	n=	84	n=	78	
		Rural	13:15		16:39		12:20		12:30		12:10		12:40		7:00
			n=	396	n=	15	n=	27	n=	141	n=	125	n=	88	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
Total Response Time	1st Due	Urban	8:25		9:27		9:20		7:50		8:00		7:30		7:10
			n=	730	n=	216	n=	235	n=	114	n=	87	n=	78	
		Rural	11:51		13:36		13:20		10:40		11:10		10:30		8:20
			n=	402	n=	15	n=	27	n=	147	n=	124	n=	89	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
	ERF	Urban	13:06		14:43		13:50		13:00		11:40		12:20		8:20
			n=	716	n=	213	n=	228	n=	113	n=	84	n=	78	
		Rural	15:11		18:19		14:40		14:10		14:10		14:40		9:30
			n=	396	n=	15	n=	27	n=	141	n=	125	n=	88	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	

2024 Standards of Cover

EMS Moderate Risk ERF-5: Planning Zone 8

Planning Zone 8								2022 - 2027 Benchmark
EMS: Moderate Risk		2020 - 2024	2024	2023	2022	2021	2020	
Call Processing		1:47	1:57	1:17	0:38	1:05	4:00	1:00
		n= 28	n= 5	n= 5	n= 5	n= 5	n= 8	
Turnout		1:39	2:05	1:02	1:13	1:52	2:05	1:30
		n= 28	n= 5	n= 5	n= 6	n= 5	n= 7	
Travel Time	1st Due	Urban	N/A	N/A	N/A	N/A	N/A	4:40
			n= 0	n= 0	n= 0	n= 0	n= 0	
		Rural	12:23	12:05	14:40	9:00	12:10	5:50
			n= 28	n= 4	n= 5	n= 6	n= 5	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Urban	N/A	N/A	N/A	N/A	N/A	5:50
			n= 0	n= 0	n= 0	n= 0	n= 0	
		Rural	14:40	15:42	15:20	10:20	18:00	7:00
			n= 27	n= 4	n= 5	n= 6	n= 4	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Urban	N/A	N/A	N/A	N/A	N/A	7:10
			n= 0	n= 0	n= 0	n= 0	n= 0	
		Rural	14:33	14:59	17:50	10:20	14:20	8:20
			n= 28	n= 4	n= 5	n= 6	n= 5	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Urban	N/A	N/A	N/A	N/A	N/A	8:20
			n= 0	n= 0	n= 0	n= 0	n= 0	
		Rural	16:26	17:52	17:40	11:30	19:50	9:30
			n= 27	n= 4	n= 5	n= 6	n= 4	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	

2024 Standards of Cover

EMS Moderate Risk ERF-5: Planning Zone 9

Planning Zone 9										2022 - 2027 Benchmark					
EMS: Moderate Risk			2020 - 2024		2024		2023		2022		2021		2020		
Call Processing			1:32		1:20		1:30		1:39		1:30		1:45		1:00
			n=	1250	n=	300	n=	267	n=	255	n=	214	n=	214	
Turnout			1:39		1:40		1:41		1:44		1:36		1:37		1:30
			n=	1225	n=	300	n=	259	n=	250	n=	205	n=	211	
Travel Time	1st Due	Urban	N/A		5:17		5:30		5:30		5:20		5:20		4:40
			n=	1216	n=	290	n=	251	n=	254	n=	210	n=	211	
		Rural	7:50		6:40		8:20		7:10		8:00		9:00		5:50
			n=	31	n=	7	n=	15	n=	2	n=	4	n=	3	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
	ERF	Urban	N/A		7:36		8:30		7:20		6:20		7:20		5:50
			n=	1211	n=	288	n=	251	n=	251	n=	210	n=	211	
		Rural	8:55		8:29		9:40		7:20		9:30		9:40		7:00
			n=	30	n=	7	n=	14	n=	2	n=	4	n=	3	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
Total Response Time	1st Due	Urban	N/A		7:34		7:50		7:50		7:30		7:50		7:10
			n=	1218	n=	290	n=	252	n=	254	n=	211	n=	211	
		Rural	10:36		9:53		11:10		9:20		10:40		12:00		8:20
			n=	31	n=	7	n=	15	n=	2	n=	4	n=	3	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
	ERF	Urban	N/A		9:40		10:20		9:50		9:00		9:10		8:20
			n=	1211	n=	288	n=	251	n=	251	n=	210	n=	211	
		Rural	11:11		11:28		11:40		9:20		11:10		12:20		9:30
			n=	30	n=	7	n=	14	n=	2	n=	4	n=	3	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	

2024 Standards of Cover

EMS MVC ERF-8 CRFD

CRFD												2022 - 2027 Benchmark			
EMS: Moderate Risk			2020 - 2024		2024		2023		2022		2021		2020		
Call Processing			1:47		1:46		1:47		1:48		N/A		N/A		1:00
			n= 797	n= 347	n= 223	n= 227	n= 0	n= 0							
Turnout			1:44		1:49		1:43		1:42		N/A		N/A		1:30
			n= 679	n= 232	n= 219	n= 228	n= 0	n= 0							
Travel Time	1st Due	Urban	N/A		5:32		5:30		6:20		N/A		N/A		4:40
			n= 328	n= 220	n= 45	n= 63	n= 0	n= 0							
		Rural	5:03		5:29		4:50		4:50		N/A		N/A		5:50
			n= 337	n= 113	n= 113	n= 111	n= 0	n= 0							
		Interstate	N/A		N/A		7:20		7:40		N/A		N/A		N/A
			n= 0	n= 0	n= 62	n= 57	n= 0	n= 0							
	ERF	Urban	N/A		9:05		11:10		10:30		N/A		N/A		5:50
			n= 250	n= 179	n= 28	n= 43	n= 0	n= 0							
		Rural	9:45		9:27		9:50		10:00		N/A		N/A		7:00
			n= 169	n= 42	n= 62	n= 65	n= 0	n= 0							
		Interstate	N/A		N/A		12:30		12:20		N/A		N/A		N/A
			n= 0	n= 0	n= 54	n= 48	n= 0	n= 0							
Total Response Time	1st Due	Urban	N/A		8:23		8:00		8:10		N/A		N/A		7:10
			n= 330	n= 220	n= 47	n= 63	n= 0	n= 0							
		Rural	7:38		8:04		7:20		7:30		N/A		N/A		8:20
			n= 341	n= 113	n= 117	n= 111	n= 0	n= 0							
		Interstate	N/A		N/A		11:10		9:50		N/A		N/A		N/A
			n= 0	n= 0	n= 64	n= 58	n= 0	n= 0							
	ERF	Urban	N/A		11:42		13:50		13:00		N/A		N/A		8:20
			n= 250	n= 179	n= 28	n= 43	n= 0	n= 0							
		Rural	11:59		11:47		12:40		11:30		N/A		N/A		9:30
			n= 168	n= 42	n= 62	n= 64	n= 0	n= 0							
		Interstate	N/A		N/A		17:20		14:20		N/A		N/A		N/A
			n= 0	n= 0	n= 54	n= 48	n= 0	n= 0							

2024 Standards of Cover

EMS MVC ERF-8: Station 151

Station 151														2022 - 2027 Benchmark	
EMS: High Risk			2020 - 2024		2024		2023		2022		2021		2020		
Call Processing			1:43		1:25		1:55		1:50		N/A		N/A		1:00
			n=	179	n=	49	n=	71	n=	59	n=	0	n=	0	
Turnout			1:39		1:37		1:47		1:33		N/A		N/A		1:30
			n=	179	n=	49	n=	70	n=	60	n=	0	n=	0	
Travel Time	1st Due	Urban	N/A		4:06		3:40		4:00		N/A		N/A		4:40
			n=	59	n=	49	n=	6	n=	4	n=	0	n=	0	
		Rural	5:27		5:23		4:40		6:20		N/A		N/A		5:50
			n=	293	n=	241	n=	29	n=	23	n=	0	n=	0	
		Interstate	N/A		N/A		8:00		6:10		N/A		N/A		N/A
			n=	0	n=	0	n=	38	n=	33	n=	0	n=	0	
	ERF	Urban	N/A		8:45		4:40		6:30		N/A		N/A		5:50
			n=	45	n=	39	n=	2	n=	4	n=	0	n=	0	
		Rural	10:14		12:23		8:40		9:40		N/A		N/A		7:00
			n=	46	n=	13	n=	19	n=	14	n=	0	n=	0	
		Interstate	N/A		N/A		14:30		14:30		N/A		N/A		N/A
			n=	0	n=	0	n=	35	n=	27	n=	0	n=	0	
Total Response Time	1st Due	Urban	N/A		7:08		5:40		7:00		N/A		N/A		7:10
			n=	59	n=	49	n=	6	n=	4	n=	0	n=	0	
		Rural	7:38		7:36		7:20		8:00		N/A		N/A		8:20
			n=	292	n=	241	n=	28	n=	23	n=	0	n=	0	
		Interstate	N/A		N/A		11:10		8:40		N/A		N/A		N/A
			n=	0	n=	0	n=	37	n=	34	n=	0	n=	0	
	ERF	Urban	N/A		10:12		6:50		8:40		N/A		N/A		8:20
			n=	45	n=	39	n=	2	n=	4	n=	0	n=	0	
		Rural	12:04		14:24		10:20		11:30		N/A		N/A		9:30
			n=	46	n=	13	n=	19	n=	14	n=	0	n=	0	
		Interstate	N/A		N/A		16:50		15:50		N/A		N/A		N/A
			n=	0	n=	0	n=	35	n=	27	n=	0	n=	0	

EMS MVC ERF-8: Station 152

Station 152														2022 - 2027 Benchmark	
EMS: High Risk			2020 - 2024		2024		2023		2022		2021		2020		
Call Processing			1:41		1:41		1:41		1:42		N/A		N/A		1:00
			n=	50	n=	24	n=	11	n=	15	n=	0	n=	0	
Turnout			1:50		1:53		1:36		2:02		N/A		N/A		1:30
			n=	48	n=	24	n=	10	n=	14	n=	0	n=	0	
Travel Time	1st Due	Urban	N/A		6:35		8:30		6:30		N/A		N/A		4:40
			n=	20	n=	16	n=	1	n=	3	n=	0	n=	0	
		Rural	6:13		8:10		6:40		3:50		N/A		N/A		5:50
			n=	15	n=	10	n=	4	n=	1	n=	0	n=	0	
		Interstate	N/A		N/A		7:40		10:50		N/A		N/A		N/A
			n=	0	n=	0	n=	4	n=	8	n=	0	n=	0	
	ERF	Urban	10:05		9:15		11:10		9:50		N/A		N/A		5:50
			n=	13	n=	7	n=	1	n=	5	n=	0	n=	0	
		Rural	13:53		19:00		14:10		8:30		N/A		N/A		7:00
			n=	14	n=	10	n=	3	n=	1	n=	0	n=	0	
		Interstate	N/A		N/A		16:20		18:10		N/A		N/A		N/A
			n=	0	n=	0	n=	4	n=	6	n=	0	n=	0	
Total Response Time	1st Due	Urban	N/A		10:10		11:00		8:50		N/A		N/A		7:10
			n=	23	n=	16	n=	1	n=	6	n=	0	n=	0	
		Rural	8:16		10:09		8:40		6:00		N/A		N/A		8:20
			n=	16	n=	10	n=	5	n=	1	n=	0	n=	0	
		Interstate	N/A		N/A		18:30		12:40		N/A		N/A		N/A
			n=	0	n=	0	n=	5	n=	8	n=	0	n=	0	
	ERF	Urban	12:14		11:52		13:20		11:30		N/A		N/A		8:20
			n=	16	n=	10	n=	1	n=	5	n=	0	n=	0	
		Rural	15:47		21:11		16:00		10:10		N/A		N/A		9:30
			n=	11	n=	7	n=	3	n=	1	n=	0	n=	0	
		Interstate	N/A		N/A		18:40		19:30		N/A		N/A		N/A
			n=	0	n=	0	n=	4	n=	6	n=	0	n=	0	

2024 Standards of Cover

EMS MVC ERF-6: Station 153

Station 153														2022 - 2027 Benchmark	
EMS: High Risk			2020 - 2024		2024		2023		2022		2021		2020		
Call Processing			1:36		1:42		1:42		1:25		N/A		N/A		1:00
			n=	81	n=	36	n=	20	n=	25	n=	0	n=	0	
Turnout			1:35		1:29		1:45		1:32		N/A		N/A		1:30
			n=	80	n=	36	n=	19	n=	25	n=	0	n=	0	
Travel Time	1st Due	Urban	N/A		5:46		7:50		7:10		N/A		N/A		4:40
			n=	40	n=	27	n=	4	n=	9	n=	0	n=	0	
		Rural	5:09		5:48		4:50		4:50		N/A		N/A		5:50
			n=	40	n=	8	n=	15	n=	17	n=	0	n=	0	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
	ERF	Urban	11:49		7:27		19:00		9:00		N/A		N/A		5:50
			n=	35	n=	27	n=	4	n=	4	n=	0	n=	0	
		Rural	8:30		7:12		9:30		8:50		N/A		N/A		7:00
			n=	30	n=	9	n=	11	n=	10	n=	0	n=	0	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
Total Response Time	1st Due	Urban	N/A		8:54		11:30		8:10		N/A		N/A		7:10
			n=	40	n=	27	n=	4	n=	9	n=	0	n=	0	
		Rural	8:25		8:57		8:00		8:20		N/A		N/A		8:20
			n=	43	n=	10	n=	16	n=	17	n=	0	n=	0	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
	ERF	Urban	14:14		9:53		21:00		11:50		N/A		N/A		8:20
			n=	17	n=	9	n=	4	n=	4	n=	0	n=	0	
		Rural	10:00		9:22		10:00		10:40		N/A		N/A		9:30
			n=	24	n=	3	n=	11	n=	10	n=	0	n=	0	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	

EMS MVC ERF-6: Station 154

Station 154												2022 - 2027 Benchmark			
EMS: High Risk			2020 - 2024		2024		2023		2022		2021		2020		
Call Processing			1:50		2:04		2:05		1:21		N/A		N/A		1:00
			n=	284	n=	120	n=	87	n=	77	n=	0	n=	0	
Turnout			1:45		1:56		1:38		1:42		N/A		N/A		1:30
			n=	279	n=	120	n=	80	n=	79	n=	0	n=	0	
Travel Time	1st Due	Urban	N/A		5:13		4:30		4:40		N/A		N/A		4:40
			n=	106	n=	61	n=	22	n=	23	n=	0	n=	0	
		Rural	4:46		4:59		4:50		4:30		N/A		N/A		5:50
			n=	130	n=	52	n=	39	n=	39	n=	0	n=	0	
		Interstate	N/A		N/A		7:30		6:40		N/A		N/A		N/A
			n=	0	n=	0	n=	21	n=	16	n=	0	n=	0	
	ERF	Urban	8:58		9:45		7:40		9:30		N/A		N/A		5:50
			n=	44	n=	17	n=	13	n=	14	n=	0	n=	0	
		Rural	9:04		7:12		10:30		9:30		N/A		N/A		7:00
			n=	36	n=	9	n=	12	n=	15	n=	0	n=	0	
		Interstate	N/A		N/A		15:50		10:30		N/A		N/A		N/A
			n=	0	n=	0	n=	15	n=	15	n=	0	n=	0	
Total Response Time	1st Due	Urban	7:12		7:27		7:10		7:00		N/A		N/A		7:10
			n=	99	n=	52	n=	24	n=	23	n=	0	n=	0	
		Rural	7:58		9:45		7:30		6:40		N/A		N/A		8:20
			n=	89	n=	10	n=	40	n=	39	n=	0	n=	0	
		Interstate	N/A		N/A		8:40		9:50		N/A		N/A		N/A
			n=	0	n=	0	n=	22	n=	16	n=	0	n=	0	
	ERF	Urban	12:26		14:28		9:50		13:00		N/A		N/A		8:20
			n=	48	n=	21	n=	13	n=	14	n=	0	n=	0	
		Rural	11:37		11:32		13:00		10:20		N/A		N/A		9:30
			n=	44	n=	17	n=	12	n=	15	n=	0	n=	0	
		Interstate	N/A		N/A		17:20		12:30		N/A		N/A		N/A
			n=	0	n=	0	n=	15	n=	15	n=	0	n=	0	

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EMS MVC ERF-6: Station 155

Station 155														2022 - 2027 Benchmark	
EMS: High Risk			2020 - 2024		2024		2023		2022		2021		2020		
Call Processing			1:31		1:26		1:08		2:00		N/A		N/A		1:00
			n=	174	n=	83	n=	40	n=	51	n=	0	n=	0	
Turnout			1:40		1:43		1:37		1:42		N/A		N/A		1:30
			n=	173	n=	83	n=	40	n=	50	n=	0	n=	0	
Travel Time	1st Due	Urban	N/A		5:09		5:10		6:30		N/A		N/A		4:40
			n=	84	n=	51	n=	12	n=	21	n=	0	n=	0	
		Rural	4:52		5:07		5:00		4:30		N/A		N/A		5:50
			n=	88	n=	30	n=	27	n=	31	n=	0	n=	0	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
	ERF	Urban	10:48		8:36		11:30		12:20		N/A		N/A		5:50
			n=	49	n=	25	n=	8	n=	16	n=	0	n=	0	
		Rural	9:48		10:15		8:40		10:30		N/A		N/A		7:00
			n=	51	n=	10	n=	17	n=	24	n=	0	n=	0	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
Total Response Time	1st Due	Urban	8:09		7:38		7:20		9:30		N/A		N/A		7:10
			n=	84	n=	51	n=	12	n=	21	n=	0	n=	0	
		Rural	7:29		7:39		6:50		8:00		N/A		N/A		8:20
			n=	89	n=	30	n=	28	n=	31	n=	0	n=	0	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	
	ERF	Urban	12:58		10:45		13:50		14:20		N/A		N/A		8:20
			n=	49	n=	25	n=	8	n=	16	n=	0	n=	0	
		Rural	11:47		12:01		10:20		13:00		N/A		N/A		9:30
			n=	51	n=	10	n=	17	n=	24	n=	0	n=	0	
		Interstate	N/A		N/A		N/A		N/A		N/A		N/A		N/A
			n=	0	n=	0	n=	0	n=	0	n=	0	n=	0	

EMS High Risk ERF-6: CRFD

CRFD													2022 - 2027 Benchmark		
EMS: High Risk			2020 - 2024		2024		2023		2022		2021			2020	
Call Processing			2:19		2:01		2:24		2:08		2:45		2:21		1:00
			n=	2044	n=	347	n=	565	n=	449	n=	314	n=	369	
Turnout			1:41		1:49		1:39		1:37		1:43		1:40		1:30
			n=	1799	n=	347	n=	497	n=	437	n=	271	n=	247	
Travel Time	1st Due	Urban	N/A		5:32		6:10		7:10		6:30		8:00		4:40
			n=	605	n=	220	n=	120	n=	123	n=	62	n=	80	
		Rural	5:43		5:29		6:10		5:10		6:00		5:50		5:50
			n=	1203	n=	113	n=	354	n=	276	n=	211	n=	249	
		Interstate	N/A		N/A		7:20		6:40		6:50		6:50		N/A
			n=	0	n=	0	n=	80	n=	59	n=	47	n=	43	
	ERF	Urban	11:15		9:06		7:40		11:30		9:10		18:50		5:50
			n=	216	n=	179	n=	11	n=	12	n=	5	n=	9	
		Rural	9:19		9:28		9:40		8:40		8:00		10:50		7:00
			n=	200	n=	42	n=	53	n=	47	n=	34	n=	24	
		Interstate	N/A		N/A		13:00		10:00		10:10		10:00		N/A
			n=	0	n=	0	n=	51	n=	49	n=	40	n=	32	
Total Response Time	1st Due	Urban	9:00		8:23		8:00		9:00		8:50		10:50		7:10
			n=	571	n=	179	n=	126	n=	123	n=	63	n=	80	
		Rural	8:05		8:05		8:20		7:50		8:10		8:00		8:20
			n=	1214	n=	113	n=	362	n=	276	n=	214	n=	249	
		Interstate	N/A		N/A		11:10		8:40		8:50		9:00		N/A
			n=	0	n=	0	n=	82	n=	61	n=	57	n=	53	
	ERF	Urban	13:42		11:43		9:30		13:30		12:50		21:00		8:20
			n=	216	n=	179	n=	11	n=	12	n=	5	n=	9	
		Rural	11:37		11:47		11:50		10:40		10:40		13:10		9:30
			n=	200	n=	42	n=	53	n=	47	n=	34	n=	24	
		Interstate	N/A		N/A		15:40		12:00		12:40		12:10		N/A
			n=	0	n=	0	n=	51	n=	49	n=	40	n=	32	

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EMS High Risk ERF-6: Station 151

Station 151													2022 - 2027 Benchmark		
EMS: High Risk		2020 - 2024		2024		2023		2022		2021		2020			
Call Processing		2:24		1:51		2:24		2:09		2:46		2:52		1:00	
		n=	584	n=		n=	207	n=	130	n=	112	n=	135		
Turnout		1:41		1:58		1:40		1:29		1:39		1:43		1:30	
		n=	538	n=		n=	186	n=	131	n=	95	n=	126		
Travel Time	1st Due	Urban	5:33		6:47		5:40		5:10		5:20		4:50		4:40
			n=	210	n=	107	n=	42	n=	19	n=	15	n=	27	
		Rural	5:09		5:29		5:00		5:00		5:10		5:10		5:50
			n=	443	n=	113	n=	115	n=	73	n=	64	n=	78	
		Interstate	7:20		9:32		7:20		6:10		7:10		6:30		N/A
			n=	248	n=	92	n=	48	n=	41	n=	35	n=	32	
	ERF	Urban	12:08		10:53		15:20		12:40		9:10		12:40		5:50
			n=	197	n=	143	n=	15	n=	9	n=	8	n=	22	
		Rural	9:49		9:28		10:00		7:20		7:40		14:40		7:00
			n=	208	n=	42	n=	49	n=	29	n=	38	n=	50	
		Interstate	12:46		18:23		12:50		11:00		11:40		10:00		N/A
			n=	0	n=	13	n=	44	n=	38	n=	33	n=	30	
Total Response Time	1st Due	Urban	8:00		10:53		7:50		7:20		7:00		7:00		7:10
			n=	276	n=	170	n=	45	n=	19	n=	15	n=	27	
		Rural	7:35		8:05		7:10		7:10		7:40		7:50		8:20
			n=	445	n=	113	n=	115	n=	73	n=	66	n=	78	
		Interstate	N/A		10:57		11:10		8:10		8:50		8:50		N/A
			n=	0	n=	92	n=	48	n=	43	n=	35	n=	32	
	ERF	Urban	13:18		10:13		17:00		15:10		10:10		14:00		8:20
			n=	198	n=	143	n=	16	n=	9	n=	8	n=	22	
		Rural	12:26		11:47		11:50		10:10		9:40		16:30		9:30
			n=	209	n=	42	n=	49	n=	30	n=	38	n=	50	
		Interstate	N/A		20:29		14:40		13:20		14:40		12:00		N/A
			n=	0	n=	13	n=	44	n=	38	n=	33	n=	30	

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EMS High Risk ERF-6: Station 152

Station 152											2022 - 2027 Benchmark				
EMS: High Risk		2020 - 2024		2024		2023		2022		2021		2020			
Call Processing		1:57		1:41		1:25		1:42		2:39		2:19		1:00	
		n=	182	n=	55	n=	38	n=	36	n=	26	n=	27		
Turnout		1:41		1:53		1:32		1:42		1:22		1:56		1:30	
		n=	181	n=	55	n=	37	n=	36	n=	25	n=	28		
Travel Time	1st Due	Urban	8:37		6:47		8:30		9:10		7:40		11:00		4:40
			n=	74	n=	17	n=	3	n=	23	n=	16	n=	15	
		Rural	6:50		8:10		8:20		5:00		7:10		5:30		5:50
			n=	65	n=	10	n=	26	n=	12	n=	7	n=	10	
		Interstate	8:17		10:07		8:20		9:50		5:10		8:00		N/A
			n=	37	n=	21	n=	8	n=	2	n=	2	n=	4	
	ERF	Urban	16:20		N/A		16:10		12:20		13:10		23:40		5:50
			n=	33	n=	0	n=	2	n=	8	n=	12	n=	11	
		Rural	15:55		9:15		21:00		14:50		13:30		21:00		7:00
			n=	36	n=	7	n=	8	n=	9	n=	5	n=	7	
		Interstate	14:02		N/A		16:20		12:10		9:40		18:00		N/A
			n=	0	n=	0	n=	8	n=	2	n=	2	n=	4	
Total Response Time	1st Due	Urban	11:02		10:11		11:00		11:10		10:10		12:40		7:10
			n=	74	n=	16	n=	3	n=	23	n=	17	n=	15	
		Rural	9:46		10:10		13:00		7:00		11:40		7:00		8:20
			n=	68	n=	10	n=	28	n=	12	n=	8	n=	10	
		Interstate	N/A		13:30		18:30		12:00		7:20		11:00		N/A
			n=	0	n=	22	n=	9	n=	2	n=	2	n=	4	
	ERF	Urban	18:07		N/A		18:20		13:40		14:20		26:10:00		8:20
			n=	33	n=	0	n=	2	n=	8	n=	12	n=	11	
		Rural	17:50		11:52		22:20		16:00		16:20		22:40		9:30
			n=	36	n=	7	n=	8	n=	9	n=	5	n=	7	
		Interstate	15:42		N/A		19:50		13:30		11:50		17:40		N/A
			n=	15	n=	0	n=	7	n=	2	n=	2	n=	4	

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EMS High Risk ERF-6: Station 153

Station 153								2022 - 2027 Benchmark	
EMS: High Risk		2019 - 2023	2023	2022	2021	2020	2019		
Call Processing		2:38	2:50	2:15	3:18	3:10	1:47	1:00	
		n= 237	n= 64	n= 54	n= 34	n= 58	n= 27		
Turnout		1:43	1:45	1:34	1:55	1:43	1:36	1:30	
		n= 216	n= 54	n= 51	n= 32	n= 53	n= 26		
Travel Time	1st Due	Rural	10:00	7:50	5:00	5:20	10:40	10:10	5:50
			n= 33	n= 6	n= 11	n= 3	n= 11	n= 2	
		Urban	5:50	6:20	5:10	5:40	5:10	6:10	4:40
			n= 203	n= 55	n= 44	n= 30	n= 48	n= 26	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	15:40	12:00	12:00	8:00	21:20	8:50	9:00
			n= 16	n= 2	n= 3	n= 2	n= 8	n= 1	
		Urban	14:00	12:20	14:20	9:10	19:30	11:10	7:20
			n= 98	n= 23	n= 19	n= 15	n= 25	n= 16	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	8:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	12:20	11:30	8:10	7:30	12:20	12:50	8:20
			n= 33	n= 6	n= 11	n= 3	n= 11	n= 2	
		Urban	8:10	9:00	8:00	8:10	7:40	8:40	7:10
			n= 208	n= 59	n= 44	n= 31	n= 48	n= 26	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	18:50	14:20	13:00	10:10	24:40	12:40	11:30
			n= 16	n= 2	n= 3	n= 2	n= 8	n= 1	
		Urban	17:20	14:50	16:10	11:40	23:20	13:00	9:50
			n= 102	n= 25	n= 19	n= 15	n= 27	n= 16	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	11:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

EMS High Risk ERF-6: Station 154

Station 154								2022 - 2027 Benchmark	
EMS: High Risk		2019 - 2023	2023	2022	2021	2020	2019		
Call Processing		2:29	2:28	2:24	2:50	2:04	2:05	1:00	
		n= 593	n= 166	n= 139	n= 102	n= 92	n= 94		
Turnout		1:38	1:39	1:42	1:54	1:36	1:29	1:30	
		n= 544	n= 147	n= 132	n= 85	n= 86	n= 94		
Travel Time	1st Due	Rural	4:50	5:30	4:40	6:00	4:30	4:50	5:50
			n= 129	n= 44	n= 37	n= 18	n= 12	n= 18	
		Urban	6:10	6:10	5:20	6:30	6:30	6:20	4:40
			n= 402	n= 96	n= 88	88 79	79 73	n= 66	
		Interstate	7:10	6:40	7:30	5:40	7:50	7:40	6:40
			n= 69	n= 24	n= 16	n= 10	n= 7	n= 12	
	ERF	Rural	15:20	12:50	12:00	8:20	16:50	18:20	9:00
			n= 39	n= 6	n= 11	n= 6	n= 8	n= 8	
		Urban	15:40	13:40	14:00	12:50	21:10	14:00	7:20
			n= 149	n= 25	n= 23	n= 35	n= 38	n= 28	
		Interstate	11:10	14:50	10:30	9:00	11:30	10:00	8:50
			n= 59	n= 19	n= 15	n= 10	n= 5	n= 10	
Total Response Time	1st Due	Rural	7:10	7:40	7:00	7:02	6:20	6:30	8:20
			n= 131	n= 46	n= 37	n= 18	n= 12	n= 18	
		Urban	8:40	8:30	8:20	9:00	8:40	9:40	7:10
			n= 403	n= 97	n= 88	n= 79	n= 73	n= 66	
		Interstate	9:30	8:40	9:20	8:30	10:30	9:50	9:10
			n= 70	n= 25	n= 16	n= 10	n= 7	n= 12	
	ERF	Rural	16:10	15:00	13:30	10:30	18:50	20:10	11:30
			n= 39	n= 6	n= 11	n= 6	n= 8	n= 8	
		Urban	17:40	15:30	18:40	14:20	23:20	14:50	9:50
			n= 149	n= 25	n= 24	n= 35	n= 37	n= 28	
		Interstate	13:40	16:20	12:40	11:20	14:00	12:10	11:20
			n= 59	n= 19	n= 15	n= 10	n= 5	n= 10	

EMS High Risk ERF-6: Station 155

Station 155								2022 - 2027 Benchmark	
EMS: High Risk			2019 - 2023	2023	2022	2021	2020		2019
Call Processing			2:12	2:18	2:12	1:40	1:22	2:46	1:00
			n= 314	n= 90	n= 90	n= 40	n= 55	n= 39	
Turnout			1:39	1:39	1:40	1:46	1:41	1:34	1:30
			n= 286	n= 73	n= 87	n= 34	n= 54	n= 38	
Travel Time	1st Due	Rural	5:30	6:20	8:50	5:40	7:00	6:00	5:50
			n= 96	n= 25	n= 33	n= 10	n= 15	n= 13	
		Urban	7:00	6:10	4:50	5:30	5:30	5:30	4:40
			n= 218	n= 62	n= 59	n= 30	n= 40	n= 27	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	17:10	17:00	17:50	12:20	18:30	15:00	9:00
			n= 42	n= 8	n= 11	n= 5	n= 12	n= 6	
		Urban	14:10	8:20	11:10	20:40	18:00	10:30	7:20
			n= 77	n= 15	n= 17	n= 10	0 18	n= 17	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	8:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	9:00	8:30	11:40	7:50	9:00	8:40	8:20
			n= 97	n= 26	n= 33	n= 10	n= 15	n= 13	
		Urban	7:30	8:30	7:20	7:20	7:10	6:40	7:10
			n= 220	n= 64	n= 59	n= 30	n= 40	n= 27	
		Interstate	N/A	N/A	N/A	0:00	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	19:30	19:20	18:50	13:20	17:40	28:40	11:30
			n= 43	n= 8	n= 11	n= 5	n= 12	n= 7	
		Urban	16:30	9:20	14:10	21:40	19:50	11:50	9:50
			n= 77	n= 15	n= 17	n= 10	n= 18	n= 17	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	11:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

EMS High Risk ERF-6: Planning Zone 1

Planning Zone 1								2022 - 2027 Benchmark	
EMS: High Risk		2019 - 2023	2023	2022	2021	2020	2019		
Call Processing		2:45	2:36	2:12	3:04	2:29	3:10	1:00	
		n= 440	n= 135	n= 78	n= 68	n= 87	n= 72		
Turnout		1:36	1:37	1:25	1:35	1:39	1:46	1:30	
		n= 398	n= 118	n= 78	n= 55	n= 81	n= 66		
Travel Time	1st Due	Rural	5:30	5:40	5:10	5:20	4:30	5:20	5:50
			n= 123	n= 41	n= 19	n= 15	n= 25	n= 23	
		Urban	4:50	5:00	4:30	5:10	5:40	4:40	4:40
			n= 312	n= 91	n= 50	n= 57	n= 63	n= 51	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	12:40	15:20	12:40	9:10	11:40	11:20	9:00
			n= 65	n= 15	n= 9	n= 8	n= 21	n= 12	
		Urban	11:40	10:00	7:20	7:40	15:00	12:00	7:20
			n= 163	n= 37	n= 24	n= 34	n= 40	n= 28	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	8:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	7:00	7:40	7:20	7:00	6:50	7:00	8:20
			n= 126	n= 44	n= 19	n= 15	n= 25	n= 23	
		Urban	7:10	7:10	6:40	7:40	7:50	6:50	7:10
			n= 323	n= 92	n= 60	n= 57	n= 63	n= 51	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	14:00	17:00	15:10	10:10	13:10	12:40	11:30
			n= 66	n= 16	n= 9	n= 8	n= 21	n= 12	
		Urban	13:40	11:50	17:00	9:40	17:30	12:40	9:50
			n= 164	n= 37	n= 25	n= 34	n= 40	n= 28	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	11:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

EMS High Risk ERF-6: Planning Zone 2

Planning Zone 2								2022 - 2027 Benchmark
EMS: High Risk		2019 - 2023	2023	2022	2021	2020	2019	
Call Processing		2:02	1:18	1:24	1:47	3:28	3:16	1:00
		n= 31	n= 10	n= 7	n= 3	n= 4	n= 7	
Turnout		1:39	1:54	1:28	1:39	1:43	1:43	1:30
		n= 29	n= 8	n= 7	n= 3	n= 4	n= 7	
Travel Time	1st Due	Rural	N/A	N/A	N/A	N/A	N/A	5:50
			n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	5:40	5:10	6:20	4:10	4:40	4:40
			n= 31	n= 10	n= 7	n= 3	n= 4	
		Interstate	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	9:00
			n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	11:10	7:40	7:10	7:20	12:40	7:20
			n= 16	n= 4	n= 3	n= 2	n= 4	
		Interstate	N/A	N/A	N/A	N/A	N/A	8:50
			n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	N/A	N/A	N/A	N/A	N/A	8:20
			n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	7:30	7:20	8:10	6:30	6:40	7:10
			n= 31	n= 10	n= 7	n= 3	n= 4	
		Interstate	N/A	N/A	N/A	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	11:30
			n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	12:40	9:50	9:30	9:20	14:40	9:50
			n= 16	n= 4	n= 3	n= 2	n= 4	
		Interstate	N/A	N/A	N/A	N/A	N/A	11:20
			n= 0	n= 0	n= 0	n= 0	n= 0	

EMS High Risk ERF-6: Planning Zone 3

Planning Zone 3								2022 - 2027 Benchmark	
EMS: High Risk			2019 - 2023	2023	2022	2021	2020		2019
Call Processing			2:25	2:08	2:08	3:18	3:21	1:47	1:00
			n= 205	n= 53	n= 52	n= 32	n= 44	n= 24	
Turnout			1:44	1:45	1:32	1:55	1:32	1:36	1:30
			n= 188	n= 45	n= 50	n= 30	n= 40	n= 23	
Travel Time	1st Due	Rural	7:10	7:50	7:10	5:20	5:20	5:50	5:50
			n= 19	n= 3	n= 9	n= 2	n= 4	n= 1	
		Urban	5:20	6:20	5:10	5:20	5:00	6:10	4:40
			n= 184	n= 47	n= 44	n= 29	n= 41	n= 23	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	12:00	5:50	12:00	5:00	7:50	8:50	9:00
			n= 8	n= 1	n= 2	n= 1	n= 3	n= 1	
		Urban	14:00	12:20	1:20	9:10	17;30	11:10	7:20
			n= 91	n= 20	n= 19	n= 15	n= 23	n= 14	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	8:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	11:30	11:30	8:10	7:30	12:20	10:00	8:20
			n= 19	n= 3	n= 9	n= 2	n= 4	n= 1	
		Urban	8:00	8:10	8:00	8:10	7:40	8:40	7:10
			n= 188	n= 50	n= 44	n= 30	n= 41	n= 23	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	13:00	7:30	13:00	7:20	12:30	12:40	11:30
			n= 8	n= 1	n= 2	n= 1	n= 3	n= 1	
		Urban	17:20	14:00	16:10	11:40	23:20	13:00	9:50
			n= 95	n= 22	n= 19	n= 15	n= 25	n= 14	
		Interstate	N/A	N/A	0:00	N/A	N/A	N/A	11:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

EMS High Risk ERF-6: Planning Zone 4

Planning Zone 4								2022 - 2027 Benchmark	
EMS: High Risk		2019 - 2023	2023	2022	2021	2020	2019		
Call Processing		2:34	2:35	2:32	2:50	2:04	1:52	1:00	
		n= 430	n= 116	n= 111	n= 69	n= 62	n= 72		
Turnout		1:37	1:33	1:38	1:59	1:29	1:27	1:30	
		n= 393	n= 101	n= 104	n= 57	n= 58	n= 73		
Travel Time	1st Due	Rural	4:40	5:00	4:40	6:00	4:30	4:50	5:50
			n= 128	n= 43	n= 37	n= 18	n= 12	n= 18	
		Urban	6:20	6:00	5:20	6:50	6:30	6:20	4:40
			n= 309	n= 72	n= 75	n= 54	n= 51	n= 57	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	15:20	12:50	12:00	8:20	16:50	18:20	9:00
			n= 38	n= 5	n= 11	n= 6	n= 8	n= 8	
		Urban	14:40	13:40	12:30	11:20	21:10	14:00	7:20
			n= 109	n= 16	n= 21	n= 23	n= 26	n= 23	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	8:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	7:10	7:40	7:00	7:20	6:20	6:30	8:20
			n= 129	n= 45	n= 37	n= 17	n= 12	n= 18	
		Urban	8:50	8:00	8:30	9:40	8:30	10:00	7:10
			n= 310	n= 73	n= 75	n= 54	n= 51	n= 57	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	17:30	15:00	13:30	10:30	18:50	20:10	11:30
			n= 38	n= 5	n= 11	n= 6	n= 8	n= 8	
		Urban	17:00	17:30	16:10	14:00	23:20	14:50	9:50
			n= 110	n= 16	n= 22	n= 23	n= 26	n= 23	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	11:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

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EMS High Risk ERF-6: Planning Zone 5

Planning Zone 5								2022 - 2027 Benchmark	
EMS: High Risk		2019 - 2023	2023	2022	2021	2020	2019		
Call Processing		2:11	2:18	2:12	1:40	1:12	2:46	1:00	
		n= 296	n= 85	n= 77	n= 40	n= 55	n= 39		
Turnout		1:39	1:39	1:40	1:46	1:41	1:34	1:30	
		n= 270	n= 71	n= 73	n= 34	n= 54	n= 38		
Travel Time	1st Due	Rural	6:30	6:30	6:20	5:40	7:00	6:00	5:50
			n= 89	n= 27	n= 24	n= 10	n= 15	n= 13	
		Urban	5:00	5:00	4:50	5:00	5:30	5:30	4:40
			n= 207	n= 55	n= 55	n= 30	n= 40	n= 27	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	17:00	17:00	9:10	12:20	18:30	15:00	9:00
			n= 36	n= 8	n= 5	n= 5	n= 12	n= 6	
		Urban	14:20	8:20	11:10	20:40	18:00	10:30	7:20
			n= 76	n= 15	n= 16	n= 10	n= 18	n= 17	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	8:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	8:40	8:40	8:10	7:50	9:00	8:40	8:20
			n= 90	n= 28	n= 24	n= 10	n= 15	n= 13	
		Urban	7:10	7:00	7:10	7:20	7:10	8:40	7:10
			n= 209	n= 57	n= 55	n= 30	n= 40	n= 27	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	19:30	19:20	11:20	13:20	19:40	4:40	11:30
			n= 37	n= 8	n= 5	n= 5	n= 12	n= 7	
		Urban	16:50	9:20	14:10	21:40	19:50	11:50	9:50
			n= 76	n= 15	n= 16	n= 10	n= 18	n= 17	
Interstate	N/A	N/A	N/A	N/A	N/A	N/A	11:20		
	n= 0	n= 0	n= 0	n= 0	n= 0	n= 0			

EMS High Risk ERF-6: Planning Zone 6

Planning Zone 6								2022 - 2027 Benchmark	
EMS: High Risk			2019 - 2023	2023	2022	2021	2020		2019
Call Processing			3:07	3:21	2:22	1:24	2:52	1:08	1:00
			n= 50	n= 16	n= 15	n= 2	n= 14	n= 3	
Turnout			1:41	1:28	1:41	1:17	1:43	1:12	1:30
			n= 44	n= 11	n= 15	n= 2	n= 13	n= 3	
Travel Time	1st Due	Rural	10:10	4:20	9:40	4:10	11:20	10:10	5:50
			n= 21	n= 1	n= 11	n= 1	n= 7	n= 1	
		Urban	6:50	8:20	6:00	5:50	6:50	6:10	4:40
			n= 30	n= 15	n= 4	n= 1	n= 7	n= 3	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	18:20	12:00	18:20	8:00	21:20	N/A	9:00
			n= 14	n= 1	n= 7	n= 1	n= 5	n= 0	
		Urban	19:30	7:20	6:10	N/A	19:30	6:40	7:20
			n= 8	n= 3	n= 1	n= 0	n= 2	n= 2	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	8:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	12:30	6:30	12:20	6:30	14:00	12:50	8:20
			n= 21	n= 1	n= 11	n= 1	n= 7	n= 1	
		Urban	9:10	10:20	8:10	7:50	8:30	7:02	7:10
			n= 30	n= 15	n= 4	n= 1	n= 7	n= 3	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	20:40	14:20	20:40	10:10	24:40	N/A	11:30
			n= 14	n= 1	n= 7	n= 1	n= 5	n= 0	
		Urban	21:20	9:30	8:20	N/A	21:20	7:40	9:50
			n= 8	n= 3	n= 1	n= 0	n= 2	n= 2	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	11:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

2024 Standards of Cover

EMS High Risk ERF-6: Planning Zone 7

Planning Zone 7								2022 - 2027 Benchmark	
EMS: High Risk		2019 - 2023	2023	2022	2021	2020	2019		
Call Processing		1:57	1:38	1:42	2:39	2:21	1:57	1:00	
		n= 128	n= 29	n= 34	n= 24	n= 25	n= 16		
Turnout		1:34	1:28	1:42	1:22	1:34	1:54	1:30	
		n= 126	n= 28	n= 34	n= 23	n= 24	n= 17		
Travel Time	1st Due	Rural	8:40	8:30	9:10	7:40	11:00	7:10	5:50
			n= 69	n= 3	n= 23	n= 16	n= 15	n= 12	
		Urban	6:30	8:20	5:00	7:10	5:30	4:20	4:40
			n= 61	n= 26	n= 12	n= 7	n= 10	n= 6	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	16:10	16:10	12:20	13:10	23:40	12:30	9:00
			n= 43	n= 2	n= 8	n= 12	n= 11	n= 10	
		Urban	14:50	21:00	14:50	13:30	21:00	10:30	7:20
			n= 33	n= 7	n= 9	n= 5	n= 7	n= 5	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	8:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	11:10	11:00	11:10	10:10	12:40	13:00	8:20
			n= 70	n= 3	n= 23	n= 17	n= 15	n= 12	
		Urban	10:20	13:00	7:00	11:40	7:00	6:40	7:10
			n= 63	n= 27	n= 12	n= 8	n= 10	n= 6	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	18:20	18:20	13:50	14:20	26:10	13:50	11:30
			n= 43	n= 2	n= 8	n= 12	n= 11	n= 10	
		Urban	16:20	22:20	16:00	16:20	22:40	12:20	9:50
			n= 33	n= 7	n= 9	n= 5	n= 7	n= 5	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	11:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

EMS High Risk ERF-6: Planning Zone 8

Planning Zone 8								2022 - 2027 Benchmark	
EMS: High Risk		2019 - 2023	2023	2022	2021	2020	2019		
Call Processing		4:00	0:30	N/A	N/A	4:00	N/A	1:00	
		n= 3	n= 1	n= 0	n= 0	n= 2	n= 0		
Turnout		1:14	1:14	N/A	N/A	0:45	N/A	1:30	
		n= 2	n= 1	n= 0	n= 0	n= 1	n= 0		
Travel Time	1st Due	Rural	9:10	9:10	N/A	N/A	8:00	N/A	5:50
			n= 3	n= 1	n= 0	n= 0	n= 2	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	4:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	18:20	N/A	N/A	N/A	18:20	N/A	9:00
			n= 1	n= 0	n= 0	n= 0	n= 1	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	7:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	8:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	11:00	11:00	N/A	N/A	9:10	N/A	8:20
			n= 3	n= 1	n= 0	n= 0	n= 2	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	7:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	20:00	N/A	N/A	N/A	20:00	N/A	11:30
			n= 1	n= 0	n= 0	n= 0	n= 1	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	9:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	11:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

EMS High Risk ERF-6: Planning Zone 9

Planning Zone 9								2022 - 2027 Benchmark	
EMS: High Risk			2019 - 2023	2023	2022	2021	2020		2019
Call Processing			2:24	2:05	2:34	3:05	2:21	1:56	1:00
			n= 134	n= 38	n= 19	n= 30	n= 33	n= 14	
Turnout			1:38	1:33	1:42	1:39	1:45	1:36	1:30
			n= 116	n= 33	n= 16	n= 22	n= 32	n= 13	
Travel Time	1st Due	Rural	7:50	7:50	N/A	N/A	N/A	N/A	5:50
			n= 1	n= 1	n= 0	n= 0	n= 0	n= 0	
		Urban	6:00	7:00	6:20	4:50	6:00	4:40	4:40
			n= 134	n= 39	n= 19	n= 30	n= 33	n= 13	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	8:50	8:50	N/A	N/A	N/A	N/A	9:00
			n= 1	n= 1	n= 0	n= 0	n= 0	n= 0	
		Urban	15:30	12:30	17:20	12:50	20:50	8:50	7:20
			n= 62	n= 18	n= 4	n= 14	n= 18	n= 8	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	8:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	10:10	10:10	N/A	N/A	N/A	N/A	8:20
			n= 1	n= 1	n= 0	n= 0	n= 0	n= 0	
		Urban	8:20	8:30	8:20	8:20	8:40	6:40	7:10
			n= 135	n= 38	n= 19	n= 31	n= 33	n= 14	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	11:10	11:00	N/A	N/A	N/A	N/A	11:30
			n= 1	n= 1	n= 0	n= 0	n= 0	n= 0	
		Urban	17:10	13:30	19:00	14:20	22:50	11:00	9:50
			n= 62	n= 18	n= 4	n= 14	n= 18	n= 8	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	11:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

Appendix D: Fire Suppression Data Tables

The following data tables detail the department's fire suppression performance from 2020-2024 against adopted standards by risk level (low, moderate, and high) and three different planning levels;

- Low Risk ERF-6:
 - Jurisdiction (CRFD)
 - Station (151, 152, 153, 154, 155)

NOTE: Insufficient data for planning zone analysis
- Low Risk ERF-9:
 - Jurisdiction (CRFD)
 - Station (151, 152, 153, 154, 155)

NOTE: Insufficient data for planning zone analysis
- Low Risk ERF-10:
 - There were no Low Fire Risk [ERF-10] incidents during the evaluation period
- Moderate Risk ERF-12:
 - Jurisdiction (CRFD)

NOTE: Insufficient data for station or planning zone analysis
- Moderate Risk ERF-18:
 - Jurisdiction (CRFD)
 - Station (151, 152, 153, 154, 155)

NOTE: Insufficient data for planning zone analysis
- High Risk ERF-21:
 - Jurisdiction (CRFD)
 - Station (151, 152, 153, 154, 155)

NOTE: Insufficient data for planning zone analysis

2024 Standards of Cover

Fire: Low Risk ERF-6 CRFD

CRFD									
Fire: Low Risk [ERF-6]			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:51	1:37	1:39	1:48	1:55	2:21	1:00
			n= 207	n= 59	n= 59	n= 51	n= 32	n= 38	
Turnout			1:53	1:49	1:49	2:00	1:51	2:09	1:30
			n= 201	n= 58	n= 58	n= 49	n= 33	n= 35	
Travel Time	1st Due	Rural	6:50	7:10	7:10	6:30	7:10	6:50	5:50
			n= 35	n= 10	n= 10	n= 11	n= 8	n= 3	
		Urban	6:30	6:10	6:10	6:10	6:50	6:40	4:40
			n= 158	n= 38	n= 38	n= 37	n= 24	n= 35	
		Interstate	8:20	8:20	8:20	5:40	N/A	N/A	6:40
			n= 13	n= 10	n= 10	n= 3	n= 0	n= 0	
	ERF	Rural	10:20	9:30	9:30	9:10	10:40	10:30	9:20
			n= 25	n= 7	n= 7	n= 7	n= 7	n= 2	
		Urban	9:50	9:00	9:00	10:00	10:20	9:30	8:40
			n= 91	n= 30	n= 30	n= 19	n= 14	n= 18	
		Interstate	11:50	15:50	15:50	7:50	N/A	N/A	10:30
			n= 10	n= 7	n= 7	n= 3	n= 0	n= 0	
Total Response Time	1st Due	Rural	9:50	10:20	10:20	8:10	10:00	9:50	8:20
			n= 35	n= 10	n= 10	n= 11	n= 8	n= 3	
		Urban	9:20	8:40	8:40	9:00	10:10	9:20	7:10
			n= 161	n= 40	n= 40	n= 37	n= 25	n= 35	
		Interstate	9:30	9:30	9:30	9:30	N/A	N/A	9:10
			n= 13	n= 10	n= 10	n= 3	n= 0	n= 0	
	ERF	Rural	12:50	29:50	29:50	11:10	11:50	13:20	11:50
			n= 26	n= 8	n= 8	n= 7	n= 7	n= 2	
		Urban	12:50	11:50	11:50	12:00	13:30	12:10	11:10
			n= 91	n= 30	n= 30	n= 19	n= 14	n= 18	
		Interstate	14:00	17:00	17:00	10:20	N/A	N/A	13:00
			n= 10	n= 7	n= 7	n= 3	n= 0	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

If Incident count (n=) is less than 10, a maximum time is reported

*Commercial fire alarm, lightning strike, passenger car/pick up fire, and smoke investigation inside.

Fire: Low Risk ERF-6 Station 151

Station 151									
Fire: Low Risk [ERF-6]			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:57	1:28	1:29	2:32	1:58	2:21	1:00
			n= 146	n= 96	n= 13	n= 12	n= 16	n= 9	
Turnout			2:03	2:11	2:05	2:00	1:51	2:10	1:30
			n= 145	n= 96	n= 12	n= 12	n= 16	n= 9	
Travel Time	1st Due	Rural	4:08	5:02	3:40	3:50	4:00	N/A	5:50
			n= 32	n= 25	n= 3	n= 1	n= 3	n= 0	
		Urban	6:13	6:07	6:20	5:50	6:50	6:00	4:40
			n= 101	n= 66	n= 6	n= 8	n= 12	n= 9	
		Interstate	7:16	7:50	8:20	5:40	N/A	N/A	6:40
			n= 12	n= 5	n= 4	n= 3	n= 0	n= 0	
	ERF	Rural	5:03	N/A	4:40	6:10	4:20	N/A	9:20
			n= 10	n= 0	n= 2	n= 1	n= 2	n= 0	
		Urban	9:07	N/A	8:00	10:40	10:20	7:30	8:40
			n= 24	n= 0	n= 5	n= 7	n= 8	n= 4	
		Interstate	11:50	N/A	15:50	7:50	N/A	N/A	10:30
			n= 7	n= 0	n= 4	n= 3	n= 0	n= 0	
Total Response Time	1st Due	Rural	6:32	7:37	5:30	6:30	N/A	N/A	8:20
			n= 29	n= 25	n= 3	n= 1	n= 0	n= 0	
		Urban	8:59	9:06	9:00	8:00	9:40	9:10	7:10
			n= 101	n= 66	n= 6	n= 8	n= 12	n= 9	
		Interstate	9:40	10:00	9:30	9:30	N/A	N/A	9:10
			n= 11	n= 5	n= 4	n= 3	n= 0	n= 0	
	ERF	Rural	7:40	N/A	N/A	7:40	N/A	N/A	11:50
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
		Urban	12:02	N/A	11:30	13:10	13:10	10:20	11:10
			n= 24	n= 0	n= 5	n= 7	n= 8	n= 4	
		Interstate	13:40	N/A	17:00	10:20	N/A	N/A	13:00
			n= 7	n= 0	n= 4	n= 3	n= 0	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

If Incident count (n=) is less than 10, a maximum time is reported

*Commercial fire alarm, lightning strike, passenger car/pick up fire, and smoke investigation inside.

2024 Standards of Cover

Fire: Low Risk ERF-6 Station 152

Station 152									
Fire: Low Risk [ERF-6]			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:55	1:08	1:15	3:43	0:51	2:38	1:00
			n= 25	n= 6	n= 8	n= 7	n= 1	n= 3	
Turnout			1:43	1:32	1:39	1:51	1:41	1:55	1:30
			n= 24	n= 6	n= 8	n= 6	n= 1	n= 3	
Travel Time	1st Due	Rural	5:23	3:45	N/A	6:40	4:20	6:50	5:50
			n= 11	n= 6	n= 0	n= 3	n= 1	n= 1	
		Urban	5:50	4:44	5:50	4:30	N/A	6:30	4:40
			n= 16	n= 6	n= 4	n= 4	n= 0	n= 2	
		Interstate	6:04	2:39	9:30	N/A	N/A	N/A	6:40
			n= 6	n= 2	n= 4	n= 0	n= 0	n= 0	
	ERF	Rural	7:57	5:42	N/A	9:10	9:00	N/A	9:20
			n= 5	n= 3	n= 0	n= 1	n= 1	n= 0	
		Urban	9:20	9:43	8:50	9:20	N/A	9:30	8:40
			n= 8	n= 1	n= 3	n= 2	n= 0	n= 2	
		Interstate	7:31	6:53	8:10	N/A	N/A	N/A	10:30
			n= 2	n= 1	n= 1	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	7:49	6:09	N/A	8:40	6:50	9:40	8:20
			n= 11	n= 6	n= 0	n= 3	n= 1	n= 1	
		Urban	8:30	7:30	8:40	7:10	N/A	10:40	7:10
			n= 16	n= 6	n= 4	n= 4	n= 0	n= 2	
		Interstate	8:28	5:27	11:30	N/A	N/A	N/A	9:10
			n= 6	n= 2	n= 4	n= 0	n= 0	n= 0	
	ERF	Rural	10:16	8:09	N/A	11:10	11:30	N/A	11:50
			n= 5	n= 3	n= 0	n= 1	n= 1	n= 0	
		Urban	11:43	12:32	10:50	12:00	N/A	11:30	11:10
			n= 8	n= 1	n= 3	n= 2	n= 0	n= 2	
		Interstate	9:37	9:14	10:00	N/A	N/A	N/A	13:00
			n= 2	n= 1	n= 1	n= 0	n= 0	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

If Incident count (n=) is less than 10, a maximum time is reported

*Commercial fire alarm, lightning strike, passenger car/pick up fire, and smoke investigation inside.

2024 Standards of Cover

Fire: Low Risk ERF-6 Station 153

Station 153									
Fire: Low Risk [ERF-6]			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:29	1:16	1:38	1:35	1:59	1:00	1:00
			n= 36	n= 7	n= 12	n= 5	n= 5	n= 7	
Turnout			2:11	2:08	1:59	2:38	1:47	2:24	1:30
			n= 36	n= 7	n= 13	n= 5	n= 5	n= 6	
Travel Time	1st Due	Rural	6:27	N/A	7:10	4:40	7:10	6:50	5:50
			n= 6	n= 0	n= 1	n= 1	n= 3	n= 1	
		Urban	6:47	7:28	7:10	7:30	4:30	7:20	4:40
			n= 29	n= 6	n= 11	n= 4	n= 2	n= 6	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	9:05	N/A	9:30	5:40	10:40	10:30	9:20
			n= 6	n= 0	n= 1	n= 1	n= 3	n= 1	
		Urban	8:21	7:37	11:00	7:10	N/A	7:40	8:40
			n= 17	n= 3	n= 10	n= 2	n= 0	n= 2	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	10:30
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	10:20	N/A	10:20	6:50	10:00	9:50	8:20
			n= 7	n= 0	n= 1	n= A	n= 3	n= 1	
		Urban	9:30	10:26	9:20	10:20	8:20	9:20	7:10
			n= 33	n= 6	n= 12	n= 4	n= 2	n= 6	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	13:20	N/A	12:50	7:50	11:50	13:20	11:50
			n= 7	n= 0	n= 1	n= 1	n= 3	n= 1	
		Urban	14:10	9:47	13:30	10:20	N/A	10:10	11:10
			n= 18	n= 3	n= 10	n= 1	n= 0	n= 2	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	13:00
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

If Incident count (n=) is less than 10, a maximum time is reported

*Commercial fire alarm, lightning strike, passenger car/pick up fire, and smoke investigation inside.

Fire: Low Risk ERF-6 Station 154

Station 154									
Fire: Low Risk [ERF-6]			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:02	2:19	2:07	2:04	1:36	2:04	1:00
			n= 70	n= 88	n= 18	n= 19	n= 10	n= 15	
Turnout			2:03	1:58	1:44	2:19	1:48	1:51	1:30
			n= 69	n= 88	n= 18	n= 18	n= 11	n= 14	
Travel Time	1st Due	Rural	4:07	4:56	4:40	4:40	3:20	3:00	5:50
			n= 43	n= 31	n= 4	n= 6	n= 1	n= 1	
		Urban	6:01	6:06	5:40	6:10	5:30	6:40	4:40
			n= 103	n= 54	n= 12	n= 13	n= 10	n= 14	
		Interstate	5:24	5:58	4:50	N/A	N/A	N/A	6:40
			n= 5	n= 3	n= 2	n= 0	n= 0	n= 0	
	ERF	Rural	5:49	7:46	5:50	6:00	4:30	5:00	9:20
			n= 17	n= 9	n= 2	n= 4	n= 1	n= 1	
		Urban	10:09	10:06	10:40	10:00	10:20	9:40	8:40
			n= 44	n= 19	n= 8	n= 4	n= 6	n= 7	
		Interstate	11:08	16:56	5:20	N/A	N/A	N/A	10:30
			n= 4	n= 2	n= 2	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	7:03	7:55	7:40	7:40	6:20	5:40	8:20
			n= 43	n= 31	n= 4	n= 6	n= 1	n= 1	
		Urban	9:25	9:05	8:20	9:00	11:20	9:20	7:10
			n= 103	n= 54	n= 12	n= 13	n= 10	n= 14	
		Interstate	8:59	11:08	6:50	N/A	N/A	N/A	9:10
			n= 5	n= 3	n= 2	n= 0	n= 0	n= 0	
	ERF	Rural	8:19	10:05	8:00	8:50	7:00	7:40	11:50
			n= 17	n= 9	n= 2	n= 4	n= 1	n= 1	
		Urban	13:53	14:05	13:00	12:00	17:30	12:50	11:10
			n= 44	n= 19	n= 8	n= 4	n= 6	n= 7	
		Interstate	19:57	19:57	N/A	N/A	N/A	N/A	13:00
			n= 2	n= 2	n= 0	n= 0	n= 0	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

If Incident count (n=) is less than 10, a maximum time is reported

**Commercial fire alarm, lightning strike, passenger car/pick up fire, and smoke investigation inside.*

2024 Standards of Cover

Fire: Low Risk ERF-6 Station 155

Station 155									
Fire: Low Risk [ERF-6]			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:57	1:18	2:44	1:25	N/A	2:24	1:00
			n= 72	n= 52	n= 8	n= 8	n= 0	n= 4	
Turnout			1:58	2:00	1:35	2:43	N/A	1:34	1:30
			n= 72	n= 52	n= 8	n= 8	n= 0	n= 4	
Travel Time	1st Due	Rural	7:22	6:14	8:30	N/A	N/A	N/A	5:50
			n= 15	n= 13	n= 2	n= 0	n= 0	n= 0	
		Urban	6:12	5:30	5:50	6:30	N/A	7:00	4:40
			n= 56	n= 39	n= 5	n= 8	n= 0	n= 4	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	9:26	9:52	9:00	N/A	N/A	N/A	9:20
			n= 5	n= 3	n= 2	n= 0	n= 0	n= 0	
		Urban	7:03	5:55	6:50	8:30	N/A	7:00	8:40
			n= 26	n= 14	n= 4	n= 5	n= 0	n= 3	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	10:30
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	9:50	8:31	11:10	N/A	N/A	N/A	8:20
			n= 15	n= 13	n= 2	n= 0	n= 0	n= 0	
		Urban	8:42	7:59	8:40	8:50	N/A	9:20	7:10
			n= 56	n= 39	n= 6	n= 8	n= 0	n= 4	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	11:41	11:42	11:40	N/A	N/A	N/A	11:50
			n= 5	n= 3	n= 2	n= 0	n= 0	n= 0	
		Urban	9:39	8:36	9:40	10:50	N/A	9:30	11:10
			n= 26	n= 14	n= 4	n= 5	n= 0	n= 3	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	13:00
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

If Incident count (n=) is less than 10, a maximum time is reported

*Commercial fire alarm, lightning strike, passenger car/pick up fire, and smoke investigation inside.

2024 Standards of Cover

Fire: Low Risk ERF-9 CRFD

CRFD									
Fire: Low Risk			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:25	1:57	2:23	2:06	2:02	3:40	1:00
			n= 38	n= 2	n= 14	n= 14	n= 5	n= 3	
Turnout			1:48	2:06	1:43	1:46	1:50	1:39	1:30
			n= 35	n= 10	n= 13	n= 15	n= 4	n= 3	
Travel Time	1st Due	Rural	6:28	N/A	13:20	N/A	2:00	5:10	5:50
			n= 4	n= 0	n= 2	n= 0	n= 1	n= 1	
		Urban	5:33	2:23	6:00	5:50	5:20	4:30	4:40
			n= 33	n= 2	n= 11	n= 14	n= 4	n= 2	
		Interstate	7:07	7:07	N/A	N/A	N/A	N/A	6:40
			n= 10	n= 10	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	6:27	N/A	N/A	N/A	4:50	8:20	9:20
			n= 2	n= 0	n= 0	n= 0	n= 1	n= 1	
		Urban	9:26	3:58	10:20	9:00	9:10	6:20	8:40
			n=	n= 1	n= 4	n= 3	n= 2	n= 2	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	10:30
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	9:41	N/A	15:50	9:40	5:00	9:50	8:20
			n= 5	n= 0	n= 2	n= 1	n= 1	n= 1	
		Urban	7:54	3:54	8:20	810	7:10	6:50	7:10
			n= 33	n= 2	n= 11	n= 14	n= 4	n= 2	
		Interstate	10:49	10:49	N/A	N/A	N/A	N/A	9:10
			n= 10	n= 10	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	8:59	N/A	N/A	N/A	7:30	10:40	11:50
			n= 3	n= 0	n= 0	n= 0	n= 1	n= 1	
		Urban	10:30	5:57	12:50	10:20	10:20	8:30	11:10
			n= 11	n= 1	n= 4	n= 3	n= 2	n= 2	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	13:00
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

If Incident count (n=) is less than 10, a maximum time is reported

*Appliance Fire, hydranted, unattached outbuilding, LP/Gas leak inside or gas line rupture.

Fire: Low Risk ERF-9 Station 151

Station 151									
Fire: Low Risk			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:01	1:00	2:47	1:25	2:52	N/A	1:00
			n= 10	n= 1	n= 3	n= 4	n= 2	n= 0	
Turnout			1:40	1:33	1:57	1:49	1:24	N/A	1:30
			n= 10	n= 1	n= 3	n= 5	n= 1	n= 0	
Travel Time	1st Due	Rural	2:00	N/A	N/A	N/A	2:00	N/A	5:50
			n= 1	n= 0	n= 0	n= 0	n= 1	n= 0	
		Urban	3:13	0:35	4:40	5:00	3:20	N/A	4:40
			n= 9	n= 1	n= 3	n= 4	n= 1	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	4:50	N/A	N/A	N/A	4:50	N/A	9:20
			n= 1	n= 0	n= 0	n= 0	n= 1	n= 0	
		Urban	7:39	3:58	8:30	9:00	9:10	N/A	8:40
			n= 6	n= 1	n= 2	n= 2	n= 1	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	10:30
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	7:20	N/A	N/A	9:40	5:00	N/A	8:20
			n= 2	n= 0	n= 0	n= 1	n= 1	n= 0	
		Urban	6:09	3:08	8:20	8:00	5:10	N/A	7:10
			n= 9	n= 1	n= 3	n= 4	n= 1	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	7:30	N/A	N/A	N/A	7:30	N/A	11:50
			n= 1	n= 0	n= 0	n= 0	n= 1	n= 0	
		Urban	9:16	5:57	10:40	10:20	10:20	N/A	11:10
			n= 6	n= 1	n= 2	n= 2	n= 1	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	13:00
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

*Appliance Fire, hydranted, unattached outbuilding, LP/Gas leak inside or gas line rupture.

Fire: Low Risk ERF-9 Station 152

Station 152									
Fire: Low Risk			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:24	N/A	1:28	N/A	N/A	1:26	1:00
			n= 4	n= 0	n= 3	n= 0	n= 0	n= 1	
Turnout			1:24	N/A	1:24	N/A	N/A	0:08	1:30
			n= 4	n= 0	n= 3	n= 0	n= 0	n= 1	
Travel Time	1st Due	Rural	13:20	N/A	13:20	N/A	N/A	N/A	5:50
			n= 1	n= 0	n= 1	n= 0	n= 0	n= 0	
		Urban	4:20	N/A	4:30	N/A	N/A	4:10	4:40
			n= 3	n= 0	n= 1	n= 0	n= 0	n= 1	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	9:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	6:20	N/A	N/A	N/A	N/A	6:20	8:40
			n= 1	n= 0	n= 0	n= 0	n= 0	n= 1	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	10:30
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	15:50	N/A	15:50	N/A	N/A	N/A	8:20
			n= 1	n= 0	n= 1	n= 0	n= 0	n= 0	
		Urban	6:15	N/A	7:10	N/A	N/A	5:20	7:10
			n= 2	n= 0	n= 1	n= 0	n= 0	n= 1	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	11:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	8:00	N/A	N/A	N/A	N/A	8:00	11:10
			n= 1	n= 0	n= 0	n= 0	n= 0	n= 1	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	13:00
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

*Appliance Fire, hydranted, unattached outbuilding, LP/Gas leak inside or gas line rupture.

2024 Standards of Cover

Fire: Low Risk ERF-9 Station 153

Station 153								
Fire: Low Risk		2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing		1:58	N/A	1:12	3:42	1:02	N/A	1:00
		n= 7	n= 0	n= 3	n= 4	n= 3	n= 0	
Turnout		1:46	N/A	1:43	1:46	1:50	N/A	1:30
		n= 7	n= 0	n= 3	n= 4	n= 3	n= 0	
Travel Time	1st Due	Rural	N/A	N/A	N/A	N/A	N/A	5:50
			n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	5:53	N/A	7:50	4:30	5:20	4:40
			n= 7	n= 0	n= 3	n= 4	n= 3	
		Interstate	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	9:20
			n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	8:15	N/A	10:20	N/A	6:10	8:40
			n= 3	n= 0	n= 2	n= 0	n= 1	
		Interstate	N/A	N/A	N/A	N/A	N/A	10:30
			n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	N/A	N/A	N/A	N/A	N/A	8:20
			n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	8:43	N/A	10:50	8:10	7:10	7:10
			n= 7	n= 0	n= 3	n= 4	n= 3	
		Interstate	N/A	N/A	N/A	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	11:50
			n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	9:40	N/A	12:00	N/A	7:20	11:10
			n= 3	n= 0	n= 2	n= 0	n= 1	
		Interstate	N/A	N/A	N/A	N/A	N/A	13:00
			n= 0	n= 0	n= 0	n= 0	n= 0	

If Incident count (n=) is less than 10, a maximum time is reported

*Appliance Fire, hydranted, unattached outbuilding, LP/Gas leak inside or gas line rupture.

Fire: Low Risk ERF-9 Station 154

Station 154									
Fire: Low Risk			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:14	N/A	2:23	2:06	N/A	N/A	1:00
			n= 9	n= 0	n= 5	n= 4	n= 0	n= 0	
Turnout			1:30	N/A	1:40	1:21	N/A	N/A	1:30
			n= 8	n= 0	n= 4	n= 4	n= 0	n= 0	
Travel Time	1st Due	Rural	N/A	N/A	N/A	N/A	N/A	N/A	5:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	4:40	N/A	4:00	5:20	N/A	N/A	4:40
			n= 8	n= 0	n= 4	n= 4	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	9:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	8:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	10:30
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	N/A	N/A	N/A	N/A	N/A	N/A	8:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	7:15	N/A	7:10	7:20	N/A	N/A	7:10
			n= 8	n= 0	n= 4	n= 4	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	11:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	11:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	13:00
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

*Appliance Fire, hydranted, unattached outbuilding, LP/Gas leak inside or gas line rupture.

2024 Standards of Cover

Fire: Low Risk ERF-9 Station 155

Station 155									
Fire Low Risk			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:24	N/A	N/A	1:09	N/A	3:40	1:00
			n= 4	n= 0	n= 0	n= 2	n= 0	n= 2	
Turnout			1:20	N/A	N/A	1:02	N/A	1:39	1:30
			n= 4	n= 0	n= 0	n= 2	n= 0	n= 2	
Travel Time	1st Due	Rural	5:10	N/A	N/A	N/A	N/A	5:10	5:50
			n= 1	n= 0	n= 0	n= 0	n= 0	n= 1	
		Urban	5:20	N/A	N/A	6:10	N/A	4:30	4:40
			n= 3	n= 0	n= 0	n= 2	n= 0	n= 1	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	8:20	N/A	N/A	N/A	N/A	8:20	9:20
			n= 1	n= 0	n= 0	n= 0	n= 0	n= 1	
		Urban	6:40	N/A	N/A	7:20	N/A	6:00	8:40
			n= 2	n= 0	n= 0	n= 1	n= 0	n= 1	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	10:30
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	9:50	N/A	N/A	N/A	N/A	9:50	8:20
			n= 1	n= 0	n= 0	n= 0	n= 0	n= 1	
		Urban	7:40	N/A	N/A	8:30	N/A	6:50	7:10
			n= 3	n= 0	n= 0	n= 2	n= 0	n= 1	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	10:40	N/A	N/A	N/A	N/A	10:40	11:50
			n= 1	n= 0	n= 0	n= 0	n= 0	n= 1	
		Urban	9:00	N/A	N/A	9:30	N/A	8:30	11:10
			n= 2	n= 0	n= 0	n= 1	n= 0	n= 1	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	13:00
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

*Appliance Fire, hydranted, unattached outbuilding, LP/Gas leak inside or gas line rupture.

Fire: Moderate Risk [ERF-12] CRFD

CRFD									
Fire: Moderate Risk ERF-12			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:36	1:12	1:25	2:07	1:02	2:15	1:00
			n= 17	n= 6	n= 3	n= 5	n= 3	n= 3	
Turnout			1:38	1:35	1:28	1:43	1:43	1:42	1:30
			n= 17	n= 6	n= 3	n= 5	n= 3	n= 3	
Travel Time	1st Due	Rural	7:38	14:04	2:40	N/A	N/A	6:10	5:50
			n= 5	n= 1	n= 1	n= 0	n= 0	n= 2	
		Urban	4:40	4:20	4:20	5:20	N/A	N/A	4:40
			n= 4	n= 1	n= 1	n= 2	n= 0	n= 0	
		Interstate	4:23	5:15	3:10	6:00	3:50	3:40	5:40
			n= 10	n= 2	n= 1	n= 3	n= 3	n= 1	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	13:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	19:11	19:11	N/A	N/A	N/A	N/A	14:20
			n= 1	n= 1	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	14:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	9:59	15:49	5:00	N/A	N/A	9:10	8:20
			n= 4	n= 1	n= 1	n= 0	n= 0	n= 2	
		Urban	7:12	7:12	6:30	8:40	N/A	N/A	7:10
			n= 5	n= 2	n= 1	n= 2	n= 0	n= 0	
		Interstate	6:14	7:41	6:00	7:30	5:10	4:50	8:10
			n= 10	n= 2	n= 1	n= 3	n= 3	n= 1	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	15:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	21:19	21:19	N/A	N/A	N/A	N/A	16:50
			n= 1	n= 1	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	16:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

If Incident count (n=) is less than 10, a maximum time is reported

**Commercial Carrier Fire*

2024 Standards of Cover

Fire: Moderate Risk [ERF-18] CRFD

CRFD									
Fire: Moderate Risk [ERF-18]		2022 - 2027 Benchmark		2020 - 2024	2024	2023	2022	2021	2020
Call Processing		Rural	1:00	1:20	1:40	1:14	00:50	2:26	0:33
		Urban		1:34	1:38	1:11	2:05	1:22	1:36
Turnout		Rural	1:30	1:36	2:11	1:34	1:25	1:31	1:20
		Urban		2:21	2:15	3:22	2:06	2:13	1:51
Travel Time	1st Due	Rural	5:42	6:37	8:19	4:47	6:42	7:04	6:17
		Urban	4:32	5:41	7:01	4:22	6:19	5:22	5:23
	ERF	Rural	13:12	14:31	12:39	18:21	N/A	12:33	N/A
		Urban	13:12	16:10	16:52	17:14	18:45	12:57	15:06
Total Response Time	1st Due	Rural	8:20	8:51	10:24	7:24	8:39	9:41	8:10
				n= 13	n= 3	n= 3	n= 3	n= 3	n= 1
		Urban	7:10	8:28	9:51	7:35	9:12	7:33	8:11
				n= 77	n= 15	n= 7	n= 18	n= 16	n= 21
	ERF	Rural	15:50	20:07	15:34	20:54	N/A	23:53	N/A
				n= 8	n= 3	n= 3	n= 0	n= 2	n= 0
		Urban	15:50	15:08	11:00	14:30	15:30	17:50	16:50
				n= 17	n= 1	n= 4	n= 4	n= 5	n= 3
If Incident count (n=) is less than 10, a maximum time is reported									

Fire: Moderate Risk [ERF-18] Station 151

Station 151									
Fire: Moderate Risk ERF - 18			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:27	0:56	2:10	0:57	2:27	1:01	1:00
			n= 24	n= 3	n= 4	n= 4	n= 5	n= 2	
Turnout			2:00	1:24	2:00	1:35	1:29	1:14	1:30
			n= 22	n= 3	n= 3	n= 4	n= 5	n= 2	
Travel Time	1st Due	Rural	7:30	N/A	N/A	6:50	7:30	N/A	5:42
			n= 2	n= 0	n= 0	n= 1	n= 1	n= 0	
		Urban	8:11	8:11	4:30	5:10	4:40	2:30	4:32
			n= 14	n= 3	n= 4	n= 3	n= 4	n= 2	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	13:12
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	10:00	7:42	10:00	N/A	10:00	8:40	13:12
			n= 5	n= 2	n= 1	n= 0	n= 1	n= 1	
Total Response Time	1st Due	Rural	9:50	N/A	N/A	9:00	9:50	N/A	8:20
			n= 2	n= 0	n= 0	n= 1	n= 1	n= 0	
		Urban	10:21	10:21	6:40	7:40	7:30	4:50	7:10
			n= 14	n= 3	n= 4	n= 3	n= 4	n= 2	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	15:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	11:20	9:28	11:10	N/A	11:20	10:30	15:50
			n= 5	n= 2	n= 1	n= 0	n= 1	n= 1	
If Incident count (n=) is less than 10, a maximum time is reported									

*Residential Structure Fire

2024 Standards of Cover

Fire: Moderate Risk [ERF-18] Station 152

Station 152									
Fire: Moderate Risk ERF - 18			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			4:07	0:54	4:07	1:29	2:45	0:35	1:00
			n= 10	n= 1	n= 1	n= 2	n= 4	n= 2	
Turnout			3:00	1:20	1:21	1:08	3:00	1:10	1:30
			n= 10	n= 1	n= 1	n= 2	n= 4	n= 2	
Travel Time	1st Due	Rural	6:00	N/A	0:40	5:10	5:10	6:00	5:42
			n= 5	n= 0	n= 1	n= 1	n= 2	n= 1	
		Urban	3:00	4:46	N/A	2:20	3:00	2:50	4:32
			n= 4	n= 1	n= 0	n= 1	n= 2	n= 1	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	13:12
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	13:30	11:18	N/A	N/A	13:30	N/A	13:12
			n= 2	n= 1	n= 0	n= 0	n= 1	n= 0	
Total Response Time	1st Due	Rural	9:10	6:00	6:00	7:10	9:10	7:30	8:20
			n= 6	n= 1	n= 1	n= 1	n= 2	n= 1	
		Urban	7:00	7:00	N/A	5:00	5:40	4:30	7:10
			n= 5	n= 1	n= 0	n= 1	n= 2	n= 1	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	15:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	15:30	13:06	N/A	N/A	15:30	N/A	15:50
			n= 2	n= 1	n= 0	n= 0	n= 1	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

*Residential Structure Fire

2024 Standards of Cover

Fire: Moderate Risk [ERF-18] Station 153

Station 153									
Fire: Moderate Risk ERF - 18			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			3:13	0:59	0:49	3:13	1:14	2:09	1:00
			n= 17	n= 3	n= 1	n= 5	n= 3	n= 5	
Turnout			3:07	2:25	2:00	3:07	1:29	2:04	1:30
			n= 17	n= 3	n= 1	n= 5	n= 3	n= 5	
Travel Time	1st Due	Rural	N/A	N/A	N/A	N/A	N/A	N/A	5:42
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	5:40	4:49	2:50	4:10	5:40	5:30	4:32
			n= 17	n= 3	n= 1	n= 5	n= 3	n= 5	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	13:12
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	16:00	11:16	N/A	12:20	N/A	16:00	13:12
			n= 6	n= 1	n= 0	n= 2	n= 0	n= 3	
Total Response Time	1st Due	Rural	N/A	N/A	N/A	N/A	N/A	N/A	8:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	9:10	6:58	5:40	9:10	7:40	8:20	7:10
			n= 17	n= 3	n= 1	n= 5	n= 3	n= 5	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	15:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	17:50	13:28	N/A	14:20	N/A	17:50	15:50
			n= 6	n= 1	n= 0	n= 2	n= 0	n= 3	
If Incident count (n=) is less than 10, a maximum time is reported									

*Residential Structure Fire

2024 Standards of Cover

Fire: Moderate Risk [ERF-18] Station 154

Station 154									
Fire: Moderate Risk ERF - 18			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:16	1:38	1:38	2:06	2:16	1:28	1:00
			n= 26	n= 6	n= 2	n= 4	n= 5	n= 9	
Turnout			2:07	2:07	1:34	1:46	1:36	3:04	1:30
			n= 26	n= 6	n= 2	n= 5	n= 5	n= 9	
Travel Time	1st Due	Rural	4:40	N/A	N/A	N/A	4:40	N/A	5:42
			n= 1	n= 0	n= 0	n= 0	n= 1	n= 0	
		Urban	6:40	6:40	3:40	4:20	3:20	4:10	4:32
			n= 25	n= 6	n= 2	n= 4	n= 4	n= 9	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	13:12
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	18:22	18:22	N/A	9:50	8:40	11:00	13:12
			n= 7	n= 3	n= 0	n= 2	n= 1	n= 1	
Total Response Time	1st Due	Rural	7:00	N/A	N/A	N/A	7:00	N/A	8:20
			n= 1	n= 0	n= 0	n= 0	n= 1	n= 0	
		Urban	9:46	9:46	6:50	7:50	5:00	6:30	7:10
			n= 25	n= 6	n= 2	n= 4	n= 4	n= 9	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	15:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	20:24	20:24	N/A	11:50	10:40	12:50	15:50
			n= 7	n= 3	n= 0	n= 2	n= 1	n= 1	
If Incident count (n=) is less than 10, a maximum time is reported									

*Residential Structure Fire

2024 Standards of Cover

Fire: Moderate Risk [ERF-18] Station 155

Station 155									
Fire: Moderate Risk ERF - 18			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:32	1:44	1:05	1:54	1:25	1:36	1:00
			n= 21	n= 5	n= 3	n= 6	n= 3	n= 4	
Turnout			2:01	2:15	1:33	3:05	1:44	1:29	1:30
			n= 21	n= 5	n= 2	n= 6	n= 3	n= 4	
Travel Time	1st Due	Rural	6:10	4:37	5:10	6:10	5:10	N/A	5:42
			n= 7	n= 2	n= 2	n= 2	n= 1	n= 0	
		Urban	5:11	5:24	N/A	5:00	5:10	5:10	4:32
			n= 13	n= 3	n= 0	n= 4	n= 2	n= 4	
	ERF	Rural	12:10	12:39	12:10	N/A	N/A	N/A	13:12
			n= 2	n= 1	n= 1	n= 0	n= 0	n= 0	
		Urban	18:22	12:07	N/A	N/A	12:30	N/A	13:12
			n= 2	n= 1	n= 0	n= 0	n= 1	n= 0	
Total Response Time	1st Due	Rural	9:00	7:37	7:20	9:00	7:10	N/A	8:20
			n= 8	n= 2	n= 3	n= 2	n= 1	n= 0	
		Urban	7:48	8:13	N/A	7:50	7:30	7:40	7:10
			n= 13	n= 3	n= 0	n= 4	n= 2	n= 4	
	ERF	Rural	13:40	15:34	13:40	N/A	N/A	N/A	15:50
			n= 2	n= 1	n= 1	n= 0	n= 0	n= 0	
		Urban	20:24	14:25	N/A	N/A	14:30	N/A	15:50
			n= 2	n= 1	n= 0	n= 0	n= 1	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

*Residential Structure Fire

2024 Standards of Cover

Fire: High Risk [ERF-21] CRFD

CRFD									
Fire: High Risk [ERF-21]			2022 - 2027 Benchmark	2020 - 2024	2024	2023	2022	2021	2020
Call Processing		Rural	1:00	2:08	1:47	1:21	N/A	1:14	2:14
		Urban		1:43	1:33	2:30	1:43	1:12	1:32
Turnout		Rural	1:30	3:04	4:32	1:52	N/A	1:26	1:22
		Urban		2:03	1:33	2:48	1:43	2:19	1:34
Travel Time	1st Due	Rural	5:42	5:16	5:46	4:46	N/A	4:15	2:55
		Urban	4:32	4:44	5:01	4:10	4:27	4:50	4:06
	ERF	Rural	13:22	15:36	16:20	N/A	N/A	9:15	N/A
		Urban	13:22	16:59	8:12	18:11	11:15	9:04	14:11
Total Response Time	1st Due	Rural	8:20	9:03	10:11	8:00	N/A	6:33	6:04
				n= 8	n= 3	n= 1	n= 0	n= 2	n= 2
		Urban	7:10	8:20	7:25	9:02	7:27	7:33	6:51
				n= 47	n= 8	n= 10	n= 13	n= 10	n= 6
	ERF	Rural	16:00	23:32	24:07	N/A	N/A	11:33	N/A
				n= 4	n= 3	n= 0	n= 1	n= 0	n= 0
		Urban	16:00	21:03	10:57	21:03	13:36	10:23	25:24
				n= 12	n= 1	n= 3	n= 4	n= 3	n= 3
If Incident count (n=) is less than 10, a maximum time is reported									

2024 Standards of Cover

Fire: High Risk [ERF-21] Station 151

Station 151									
Fire: High Risk			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:46	0:55	3:04	1:30	1:29	1:54	1:00
			n= 25	n= 7	n= 4	n= 3	n= 6	n= 5	
Turnout			2:05	3:13	1:24	1:30	2:48	1:30	1:30
			n= 25	n= 7	4 3	n= 3	n= 6	n= 5	
Travel Time	1st Due	Rural	5:00	2:51	5:00	N/A	N/A	2:00	5:42
			n= 3	n= 1	n= 1	n= 0	n= 0	n= 1	
		Urban	4:11	4:55	2:30	3:40	5:20	4:30	4:32
			n= 22	n= 6	n= 3	n= 3	n= 6	n= 4	
	ERF	Rural	8:46	8:46	N/A	N/A	N/A	N/A	13:22
			n= 1	n= 1	n= 0	n= 0	n= 0	n= 0	
		Urban	11:10	8:12	N/A	11:10	9:10	9:20	13:22
			n= 5	n= 1	n= 0	n= 2	n= 1	n= 1	
Total Response Time	1st Due	Rural	7:50	5:28	7:50	N/A	N/A	4:20	8:20
			n= 3	n= 1	n= 1	n= 0	n= 0	n= 1	
		Urban	6:52	7:30	5:50	6:30	6:50	7:40	7:10
			n= 22	n= 6	n= 3	n= 3	n= 6	n= 4	
	ERF	Rural	10:51	10:51	N/A	N/A	N/A	N/A	16:00
			n= 1	n= 1	n= 0	n= 0	n= 0	n= 0	
		Urban	14:00	10:57	N/A	14:00	10:30	11:20	16:00
			n= 5	n= 1	n= 0	n= 2	n= 1	n= 1	
If Incident count (n=) is less than 10, a maximum time is reported									

*Commercial Structure Fire

Fire: High Risk [ERF-21] Station 152

Station 152									
Fire: High Risk			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			0:33	N/A	N/A	0:33	N/A	N/A	1:00
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
Turnout			1:20	N/A	N/A	1:20	N/A	N/A	1:30
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
Travel Time	1st Due	Rural	N/A	N/A	N/A	N/A	N/A	N/A	5:42
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	1:20	N/A	N/A	1:20	N/A	N/A	4:32
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	13:22
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	13:22
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	N/A	N/A	N/A	N/A	N/A	N/A	8:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	3:40	N/A	N/A	3:40	N/A	N/A	7:10
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	16:00
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	16:00
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

*Commercial Structure Fire

2024 Standards of Cover

Fire: High Risk [ERF-21] Station 153

Station 153									
Fire: High Risk			2020 - 2024	2023	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:43	N/A	N/A	2:43	N/A	N/A	1:00
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
Turnout			0:53	N/A	N/A	0:53	N/A	N/A	1:30
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
Travel Time	1st Due	Rural	N/A	N/A	N/A	N/A	N/A	N/A	5:42
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	4:50	N/A	N/A	4:50	N/A	N/A	4:32
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	13:22
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	13:22
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	N/A	N/A	N/A	N/A	N/A	N/A	8:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	8:20	N/A	N/A	8:20	N/A	N/A	7:10
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	16:00
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	16:00
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

If Incident count (n=) is less than 10, a maximum time is reported

*Commercial Structure Fire

2024 Standards of Cover

Fire: High Risk [ERF-21] Station 154

Station 154									
Fire: High Risk			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:11	2:02	2:40	2:40	1:13	2:23	1:00
			n= 21	n= 3	n= 5	n= 5	n= 6	n= 2	
Turnout			1:56	1:15	3:18	2:35	1:26	1:07	1:30
			n= 21	n= 3	n= 5	n= 5	n= 6	n= 2	
Travel Time	1st Due	Rural	3:50	3:33	N/A	N/A	3:50	3:50	5:42
			n= 5	n= 1	n= 0	n= 0	n= 2	n= 2	
		Urban	3:59	4:48	4:33	4:22	3:47	2:27	4:32
			n= 14	n= 2	n= 5	n= 2	n= 4	n= 1	
	ERF	Rural	9:20	N/A	N/A	N/A	9:20	N/A	13:22
			n= 1	n= 0	n= 0	n= 0	n= 1	n= 0	
		Urban	14:50	N/A	16:59	10:48	N/A	14:44	13:22
			n= 3	n= 0	n= 1	n= 1	n= 0	n= 1	
Total Response Time	1st Due	Rural	6:10	7:02	N/A	N/A	6:10	6:10	8:20
			n= 6	n= 2	n= 0	n= 0	n= 2	n= 2	
		Urban	6:48	7:02	9:36	7:22	5:47	4:17	7:10
			n= 14	n= 2	n= 5	n= 2	n= 4	n= 1	
	ERF	Rural	11:40	25:15	N/A	N/A	11:40	11:40	16:00
			n= 3	n= 1	n= 0	n= 0	n= 1	n= 1	
		Urban	16:30	N/A	21:01	12:38	N/A	16:23	16:00
			n= 3	n= 0	n= 1	n= 1	n= 0	n= 1	
If Incident count (n=) is less than 10, a maximum time is reported									

If Incident count (n=) is less than 10, a maximum time is reported

*Commercial Structure Fire

Fire: High Risk [ERF-21] Station 155

Station 155									
Fire: High Risk			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:21	0:46	0:46	1:48	N/A	1:02	1:00
			n= 9	n= 1	n= 2	n= 5	n= 0	n= 1	
Turnout			1:50	1:36	1:43	1:41	N/A	1:28	1:30
			n= 9	n= 1	n= 2	n= 5	n= 0	n= 1	
Travel Time	1st Due	Rural	6:01	6:01	N/A	N/A	N/A	N/A	5:42
			n= 1	n= 1	n= 0	n= 0	n= 0	n= 0	
		Urban	4:40	N/A	3:50	4:40	N/A	N/A	4:32
			n= 7	n= 0	n= 2	n= 5	n= 0	n= 0	
	ERF	Rural	17:11	17:11	N/A	N/A	N/A	N/A	13:22
			n= 1	n= 1	n= 0	n= 0	n= 0	n= 0	
		Urban	11:20	N/A	9:00	11:20	N/A	3:50	13:22
			n= 3	n= 0	n= 1	n= 1	n= 0	n= 1	
Total Response Time	1st Due	Rural	8:23	8:23	N/A	N/A	N/A	N/A	8:20
			n= 1	n= 1	n= 0	n= 0	n= 0	n= 0	
		Urban	7:00	N/A	5:40	7:00	N/A	6:10	7:10
			n= 8	n= 0	n= 2	n= 5	n= 0	n= 1	
	ERF	Rural	19:33	19:33	N/A	N/A	N/A	N/A	16:00
			n= 1	n= 1	n= 0	n= 0	n= 0	n= 0	
		Urban	13:00	N/A	10:20	13:00	N/A	N/A	16:00
			n= 2	n= 0	n= 1	n= 1	n= 0	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

*Commercial Structure Fire

Appendix E: Hazardous Materials Data Tables

The following data tables detail the department's hazardous materials performance from 2018-2022 against adopted standards by risk level (low, moderate, and high) and three different planning levels;

- Low Risk ERF-3:
 - Jurisdiction (CRFD)
 - Station (151, 152, 153, 154, 155)
NOTE: Insufficient data for planning zone analysis
- Moderate Risk ERF-5:
 - Jurisdiction (CRFD)
 - Station (151, 152, 153, 154, 155)
NOTE: Insufficient data for planning zone analysis
- Moderate Risk ERF-8:
 - Jurisdiction (CRFD)
NOTE: Insufficient data for station or planning zone analysis
- High Risk ERF-14:
 - Jurisdiction (CRFD)
NOTE: Insufficient data for station or planning zone analysis

HAZMAT Low Risk ERF-3: CRFD

CRFD									
HAZMAT: Low Risk			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:51	1:32	2:15	1:36	2:15	1:39	1:00
			n= 474	n= 76	n= 111	n= 109	n= 77	n= 101	
Turnout			1:55	1:39	1:55	1:51	2:00	1:55	1:30
			n= 473	n= 76	n= 111	n= 109	n= 76	n= 101	
Travel Time	1st Due	Rural	9:06	4:33	11:50	9:40	13:20	3:50	5:50
			n= 62	n= 2	n= 15	n= 27	n= 17	n= 1	
		Urban	7:10	6:35	7:00	7:00	7:50	6:50	4:40
			n= 381	n= 76	n= 89	n= 81	n= 60	n= 75	
		Interstate	10:30	10:30	10:08	6:10	5:50	3:40	7:40
			n= 10	n= 2	n= 2	n= 4	n= 2	n= 1	
	ERF	Rural	6:50	4:33	N/A	N/A	N/A	N/A	8:50
			n= 16	n= 2	n= 0	n= 0	n= 0	n= 0	
		Urban	5:56	8:03	N/A	N/A	N/A	3:50	8:10
			n= 76	n= 75	n= 0	n= 0	n= 0	n= 1	
		Interstate	N/A	N/A	10:08		N/A	7:05	9:30
			n= 0	n= 0	n= 2	n= 4	n= 0	n= 1	
Total Response Time	1st Due	Rural	13:10	7:27	14:20	13:10	15:50	9:22	8:20
			n= 62	n= 2	n= 15	n= 27	n= 17	n= 1	
		Urban	10:10	10:24	10:00	9:30	11:00	9:50	7:10
			n= 386	n= 76	n= 94	n= 81	n= 59	n= 76	
		Interstate	14:20	14:20	13:51	9:30	9:20	6:10	10:10
			n= 10	n= 2	n= 2	n= 4	n= 1	n= 1	
	ERF	Rural	9:22	9:22	N/A	9:30	N/A	7:27	11:20
			n= 21	n= 16	n= 0	n= 4	n= 0	n= 1	
		Urban	10:45	10:45	N/A	N/A	N/A	N/A	10:40
			n= 75	n= 75	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	13:51	9:30	N/A	N/A	12:00
			n= 0	n= 0	n= 2	n= 4	n= 0	n= 0	
If the incident count (n=) is less than 10, a maximum time is reported									

*HAZMAT LP/Gas outside, environmental alarm, CO alarm asymptomatic, and fuel spill less than 25 gallons

HAZMAT Low Risk ERF-3: Station 151

Station 151									
HAZMAT: Low Risk			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:07	1:17	3:45	1:53	2:09	1:55	1:00
			n= 113	n= 9	n= 22	n= 29	n= 27	n= 26	
Turnout			1:59	1:38	1:54	1:50	2:05	2:18	1:30
			n= 110	n= 9	n= 20	n= 29	n= 26	n= 26	
Travel Time	1st Due	Rural	12:10	N/A	14:20	12:10	13:20	9:50	5:50
			n= 20	n= 0	n= 5	n= 4	n= 3	n= 8	
		Urban	6:43	6:43	7:00	5:30	7:50	7:00	4:40
			n= 87	n= 8	n= 16	n= 23	n= 23	n= 17	
		Interstate	10:30	3:16	10:30	5:30	4:50	6:40	7:40
			n= 7	n= 1	n= 2	n= 2	n= 1	n= 1	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	8:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	8:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:30
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	15:12	N/A	18:00	14:30	15:50	12:30	8:20
			n= 20	n= 0	n= 5	n= 4	n= 3	n= 8	
		Urban	9:38	9:30	9:30	8:40	10:40	9:50	7:10
			n= 87	n= 8	n= 16	n= 23	n= 23	n= 17	
		Interstate	14:20	9:34	14:20	9:10	7:10	6:10	10:10
			n= 7	n= 1	n= 2	n= 2	n= 1	n= 1	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	11:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	10:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	12:00
			n= 0	n=	n=	n=	n= 0	n= 0	
If the incident count (n=) is less than 10, a maximum time is reported									

*HAZMAT LP/Gas outside, environmental alarm, CO alarm asymptomatic, and fuel spill less than 25 gallons

HAZMAT Low Risk ERF-3: Station 152

Station 152									
HAZMAT: Low Risk			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:38	1:04	1:53	1:14	2:15	1:45	1:00
			n= 47	n= 12	n= 10	n= 8	n= 9	n= 8	
Turnout			1:51	1:12	1:47	2:17	1:32	2:29	1:30
			n= 47	n= 12	n= 10	n= 8	n= 9	n= 8	
Travel Time	1st Due	Rural	8:45	7:31	N/A	9:40	8:50	9:00	5:50
			n= 34	n= 1	n= 0	n= 15	n= 8	n= 10	
		Urban	7:03	7:25	8:00	3:50	11:20	4:40	4:40
			n= 26	n= 11	n= 6	n= 2	n= 4	n= 3	
		Interstate	5:00	N/A	N/A	N/A	5:00	N/A	7:40
			n= 1	n= 0	n= 0	n= 0	n= 1	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	8:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	8:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:30
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	10:54	9:39	N/A	11:50	11:20	10:50	8:20
			n= 35	n= 1	n= 0	n= 16	n= 8	n= 10	
		Urban	10:51	19:29	10:00	5:30	12:40	6:40	7:10
			n= 29	n= 11	n= 10	n= 2	n= 3	n= 3	
		Interstate	9:20	N/A	N/A	N/A	9:20	N/A	10:10
			n= 1	n= 0	n= 0	n= 0	n= 1	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	11:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	10:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	12:00
			n= 0	n=	n=	n=	n= 0	n= 0	
If the incident count (n=) is less than 10, a maximum time is reported									

If the incident count (n=) is less than 10, a maximum time is reported

*HAZMAT LP/Gas outside, environmental alarm, CO alarm asymptomatic, and fuel spill less than 25 gallons

HAZMAT Low Risk ERF-3: Station 153

Station 153									
HAZMAT: Low Risk			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:06	1:15	2:58	1:25	3:25	1:30	1:00
			n= 87	n= 13	n= 18	n= 23	n= 15	n= 18	
Turnout			1:54	1:48	2:05	1:51	2:00	1:50	1:30
			n= 87	n= 13	n= 17	n= 25	n= 13	n= 19	
Travel Time	1st Due	Rural	12:20	6:40	N/A	12:20	10:30	10:30	5:50
			n= 11	n= 2	n= 0	n= 4	n= 2	n= 3	
		Urban	7:50	7:00	8:00	7:50	7:40	8:10	4:40
			n= 78	n= 13	n= 17	n= 21	n= 13	n= 14	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	7:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	8:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	8:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:30
			n= 0	n=	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	13:20	9:17	N/A	14:10	13:20	12:20	8:20
			n= 11	n= 2	n= 0	n= 4	n= 2	n= 3	
		Urban	10:40	9:41	10:20	10:10	12:30	11:30	7:10
			n= 78	n= 13	n= 18	n= 21	n= 13	n= 14	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	10:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	11:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	10:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Interstate	N/A	N/A	N/A	N/A	N/A	N/A	12:00		
	n= 0	n=	n=	n=	n= 0	n= 0			
If the incident count (n=) is less than 10, a maximum time is reported									

*HAZMAT LP/Gas outside, environmental alarm, CO alarm asymptomatic, and fuel spill less than 25 gallons

HAZMAT Low Risk ERF-3: Station 154

Station 154									
HAZMAT: Low Risk			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:53	2:04	1:58	1:42	1:56	1:47	1:00
			n= 163	n= 35	n= 49	n= 27	n= 17	n= 35	
Turnout			1:52	1:36	1:44	1:55	2:09	1:59	1:30
			n= 161	n= 35	n= 47	n= 27	n= 17	n= 35	
Travel Time	1st Due	Rural	6:13	5:26	11:50	4:10	5:20	4:20	5:50
			n= 28	n= 4	n= 8	n= 6	n= 4	n= 6	
		Urban	6:51	8:16	6:30	7:10	6:40	5:40	4:40
			n= 133	n= 30	n= 40	n= 20	n= 14	n= 29	
		Interstate	7:20	4:42	7:20	4:00	N/A	N/A	7:40
			n= 3	n= 1	n= 1	n= 1	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	8:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	8:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:30
			n= 0	n=	n=	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	8:57	8:15	14:20	7:00	7:40	7:30	8:20
			n= 33	n= 4	n= 8	n= 7	n= 4	n= 6	
		Urban	9:49	9:36	9:30	11:00	10:40	8:20	7:10
			n= 133	n= 30	n= 40	n= 20	n= 14	n= 29	
		Interstate	10:20	7:39	10:20	6:00	N/A	N/A	10:10
			n= 3	n= 1	n= 1	n= 1	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	11:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	10:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	12:00
			n= 0	n=	n=	n=	n= 0	n= 0	
If the incident count (n=) is less than 10, a maximum time is reported									

*HAZMAT LP/Gas outside, environmental alarm, CO alarm asymptomatic, and fuel spill less than 25 gallons

HAZMAT Low Risk ERF-3: Station 155

Station 155									
HAZMAT: Low Risk			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:02	2:27	1:33	1:33	3:04	1:34	1:00
			n= 74	n= 17	n= 12	n= 22	n= 9	n= 14	
Turnout			1:52	2:05	1:52	1:33	2:05	1:49	1:30
			n= 74	n= 17	n= 12	n= 22	n= 9	n= 14	
Travel Time	1st Due	Rural	7:29	5:26	7:40	6:00	12:20	6:00	5:50
			n= 17	n= 4	n= 2	n= 6	n= 3	n= 2	
		Urban	7:03	9:49	6:40	5:30	8:30	4:50	4:40
			n= 56	n= 13	n= 10	n= 15	n= 6	n= 12	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	7:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	8:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	8:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	0:00	N/A	N/A	9:30
			n= 0	n=	n=	n=	n= 0	n= 0	
Total Response Time	1st Due	Rural	10:05	8:15	9:50	8:50	16:10	7:20	8:20
			n= 17	n= 4	n= 2	n= 6	n= 3	n= 2	
		Urban	9:59	12:39	8:40	8:10	12:30	8:00	7:10
			n= 56	n= 13	n= 10	n= 15	n= 6	n= 12	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	10:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	11:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	10:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	12:00
			n= 0	n=	n=	n=	n= 0	n= 0	
If the incident count (n=) is less than 10, a maximum time is reported									

*HAZMAT LP/Gas outside, environmental alarm, CO alarm asymptomatic, and fuel spill less than 25 gallons

2024 Standards of Cover

HAZMAT Moderate Risk ERF-5: CRFD

CRFD									
HAZMAT: Moderate Risk [ERF-5]			2022 - 2027 Benchmark	2020 - 2024	2024	2023	2022	2021	2020
Call Processing		Rural	1:00	1:58	1:37	0:54	2:08	N/A	0:55
		Urban		3:03	1:46	1:29	3:13	2:48	1:42
		Interstate		N/A	N/A	N/A	N/A	N/A	N/A
Turnout		Rural	1:30	1:57	1:29	1:42	2:04	N/A	1:21
		Urban		1:53	1:55	1:45	1:24	1:50	1:38
		Interstate		0:48	N/A	N/A	0:48	N/A	N/A
Travel Time	1st Due	Rural	5:50	9:30	5:57	3:03	8:20	N/A	10:00
		Urban	4:40	5:53	5:29	5:23	4:29	6:10	5:10
		Interstate	6:40	4:40	N/A	N/A	4:40	N/A	N/A
	ERF	Rural	10:30	11:21	11:52	3:23	8:20	N/A	10:10
		Urban	9:10	8:49	8:24	9:06	7:02	7:30	5:40
		Interstate	13:30	4:50	N/A	N/A	4:50	N/A	N/A
Total Response Time	1st Due	Rural	8:20	11:39	9:03	5:39	10:50	N/A	12:00
				n= 8	n= 1	n= 1	n= 3	n= 0	n= 3
		Urban	7:10	9:04	8:30	8:24	8:40	9:20	7:20
				n= 46	n= 15	n= 12	n= 4	n= 7	n= 8
		Interstate	9:10	5:30	N/A	N/A	5:30	N/A	N/A
				n= 1	n= 0	n= 0	n= 1	n= 0	n= 0
	ERF	Rural	13:00	14:07	14:58	5:42	10:30	N/A	12:10
				n= 7	n= 2	n= 1	n= 2	n= 0	n= 2
		Urban	11:40	11:21	11:01	11:35	9:35	8:10	8:10
				n= 39	n= 15	n= 10	n= 4	n= 5	n= 5
		Interstate	16:00	5:40	N/A	N/A	5:40	N/A	N/A
				n= 1	n= 0	n= 0	n= 1	n= 0	n= 0
If the incident count (n=) is less than 10, a maximum time is reported									

HAZMAT Moderate Risk ERF-5: Station 151

Station 151									
HAZMAT: Moderate Risk [ERF-5]			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:52	1:52	0:54	0:46	1:07	1:10	1:00
			n= 10	n= 2	n= 1	n= 3	n= 1	n= 3	
Turnout			1:40	1:49	1:42	1:40	1:25	1:30	1:30
			n= 10	n= 2	n= 1	n= 3	n= 1	n= 3	
Travel Time	1st Due	Rural	3:10	N/A	3:10	N/A	N/A	N/A	5:50
			n= 1	n= 0	n= 1	n= 0	n= 0	n= 0	
		Urban	6:10	3:44	N/A	6:10	5:10	5:10	4:40
			n= 9	n= 2	n= 0	n= 3	n= 1	n= 3	
		Interstate	4:40	N/A	N/A	4:40	N/A	N/A	6:40
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
	ERF	Rural	3:30	N/A	3:30	N/A	N/A	N/A	10:30
			n= 1	n= 0	n= 1	n= 0	n= 0	n= 0	
		Urban	7:30	4:44	N/A	6:30	7:30	5:40	9:10
			n= 9	n= 2	n= 0	n= 3	n= 1	n= 3	
		Interstate	4:50	N/A	N/A	4:50	N/A	N/A	13:30
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
Total Response Time	1st Due	Rural	5:40	N/A	5:40	N/A	N/A	N/A	8:20
			n= 1	n= 0	n= 1	n= 0	n= 0	n= 0	
		Urban	8:10	6:47	N/A	8:10	7:50	7:20	7:10
			n= 9	n= 2	n= 0	n= 3	n= 1	n= 3	
		Interstate	5:30	N/A	N/A	5:30	N/A	N/A	9:10
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
	ERF	Rural	5:50	N/A	5:50	N/A	N/A	N/A	13:00
			n= 1	n= 0	n= 1	n= 0	n= 0	n= 0	
		Urban	9:30	7:47	N/A	8:30	9:30	8:10	11:40
			n= 9	n= 2	n= 0	n= 3	n= 1	n= 3	
		Interstate	5:40	N/A	N/A	N/A	N/A	N/A	16:00
			n= 1	n= 0	n= 0	n= 0	n= 0	n= 0	
If the incident count (n=) is less than 10, a maximum time is reported									

HAZMAT Moderate Risk ERF-5: Station 152

Station 152									
HAZMAT: Moderate Risk [ERF-5]			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:29	1:25	1:29	1:08	N/A	0:55	1:00
			n= 9	n= 4	n= 2	n= 1	n= 0	n= 2	
Turnout			2:04	1:43	1:44	2:04	N/A	1:21	1:30
			n= 9	n= 4	n= 2	n= 1	n= 0	n= 2	
Travel Time	1st Due	Rural	10:00	N/A	N/A	4:00	N/A	10:00	5:50
			n= 3	n= 0	n= 0	n= 1	n= 0	n= 2	
		Urban	7:10	6:12	7:10	N/A	N/A	N/A	4:40
			n= 6	n= 4	n= 2	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	10:10	N/A	N/A	6:30	N/A	10:10	10:30
			n= 2	n= 0	n= 0	n= 1	n= 0	n= 1	
		Urban	8:20	8:51	8:20	N/A	N/A	N/A	9:10
			n= 5	n= 4	n= 1	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	13:30
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	12:00	N/A	N/A	7:10	N/A	12:00	8:20
			n= 3	n= 0	n= 0	n= 1	n= 0	n= 2	
		Urban	10:10	8:35	10:10	N/A	N/A	N/A	7:10
			n= 6	n= 4	n= 2	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	12:10	N/A	N/A	8:50	N/A	12:10	13:00
			n= 2	n= 0	n= 0	n= 1	n= 0	n= 1	
		Urban	11:20	11:12	11:20	N/A	N/A	N/A	11:40
			n= 6	n= 4	n= 2	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	16:00
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
If the incident count (n=) is less than 10, a maximum time is reported									

HAZMAT Moderate Risk ERF-5: Station 153

Station 153									
HAZMAT: Moderate Risk [ERF-5]			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:20	1:16	0:42	0:56	1:29	1:20	1:00
			n= 13	n= 5	n= 3	n= 1	n= 2	n= 2	
Turnout			1:44	1:58	1:46	1:35	1:39	1:28	1:30
			n= 13	n= 5	n= 3	n= 1	n= 2	n= 2	
Travel Time	1st Due	Rural	5:40	N/A	N/A	N/A	N/A	5:40	5:50
			n= 1	n= 0	n= 0	n= 0	n= 0	n= 1	
		Urban	6:10	4:24	4:40	4:30	6:10	3:50	4:40
			n= 11	n= 2	n= 3	n= 1	n= 2	n= 3	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	9:40	N/A	N/A	N/A	N/A	9:40	10:30
			n= 1	n= 0	n= 0	n= 0	n= 0	n= 1	
		Urban	7:00	4:43	4:40	N/A	7:00	5:40	9:10
			n= 7	n= 2	n= 3	n= 0	n= 1	n= 1	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	13:30
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	7:10	N/A	N/A	N/A	N/A	7:10	8:20
			n= 1	n= 0	n= 0	n= 0	n= 0	n= 1	
		Urban	9:20	7:39	6:40	7:00	9:20	6:50	7:10
			n= 9	n= 2	n= 3	n= 1	n= 2	n= 1	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	11:10	N/A	N/A	N/A	N/A	11:10	13:00
			n= 1	n= 0	n= 0	n= 0	n= 0	n= 1	
		Urban	10:00	7:39	6:40	N/A	10:00	8:00	11:40
			n= 7	n= 2	n= 3	n= 0	n= 1	n= 1	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	16:00
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
If the incident count (n=) is less than 10, a maximum time is reported									

HAZMAT Moderate Risk ERF-5: Station 154

Station 154									
HAZMAT: Moderate Risk [ERF-5]			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:19	1:41	1:32	4:16	2:28	1:42	1:00
			n= 23	n= 6	n= 5	n= 7	n= 4	n= 1	
Turnout			1:30	1:44	1:45	1:59	1:50	0:16	1:30
			n= 23	n= 6	n= 5	n= 7	n= 4	n= 1	
Travel Time	1st Due	Rural	N/A	N/A	N/A	N/A	N/A	N/A	5:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	5:39	5:25	5:20	8:40	3:50	5:00	4:40
			n= 23	n= 6	n= 5	n= 7	n= 4	n= 1	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	10:30
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	7:45	6:48	11:40	11:00	3:50	5:30	9:10
			n= 20	n= 6	n= 5	n= 5	n= 3	n= 1	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	13:30
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	N/A	N/A	N/A	N/A	N/A	N/A	8:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	8:32	8:23	8:40	11:00	7:40	7:00	7:10
			n= 23	n= 6	n= 5	n= 7	n= 4	n= 1	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	13:00
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	10:37	9:49	14:00	14:20	7:30	7:30	11:40
			n= 20	n= 6	n= 5	n= 5	n= 3	n= 1	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	16:00
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
If the incident count (n=) is less than 10, a maximum time is reported									

HAZMAT Moderate Risk ERF-5: Station 155

Station 155									
HAZMAT: Moderate Risk [ERF-5]			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:43	1:37	0:55	1:43	N/A	N/A	1:00
			n= 5	n= 1	n= 1	n= 3	n= 0	n= 0	
Turnout			1:31	1:29	0:22	1:31	N/A	N/A	1:30
			n= 5	n= 1	n= 1	n= 3	n= 0	n= 0	
Travel Time	1st Due	Rural	8:20	N/A	N/A	8:20	N/A	N/A	5:50
			n= 2	n= 0	n= 0	n= 2	n= 0	n= 0	
		Urban	5:57	5:57	3:30	3:20	N/A	N/A	4:40
			n= 3	n= 1	n= 1	n= 1	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	8:20	N/A	N/A	8:20	N/A	N/A	10:30
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
		Urban	11:52	11:52	N/A	5:40	N/A	N/A	9:10
			n= 2	n= 1	n= 0	n= 1	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	13:30
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	10:50	N/A	N/A	10:50	N/A	N/A	8:20
			n= 2	n= 0	n= 0	n= 2	n= 0	n= 0	
		Urban	9:03	9:03	4:50	5:00	N/A	N/A	7:10
			n= 3	n= 1	n= 1	n= 1	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	10:30	N/A	N/A	10:30	N/A	N/A	13:00
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
		Urban	14:58	14:58	N/A	7:30	N/A	N/A	11:40
			n= 2	n= 1	n= 0	n= 1	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	16:00
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
If the incident count (n=) is less than 10, a maximum time is reported									

2024 Standards of Cover

HAZMAT Moderate Risk ERF-8: CRFD

CRFD									
HAZMAT: Moderate Risk [ERF-8]			2022 - 2027 Benchmark	2020 - 2024	2024	2023	2022	2021	2020
Call Processing		Rural	1:00	1:41	1:30	1:08	1:08	1:47	1:53
		Urban		1:38	1:02	1:38	1:38	1:37	2:03
		Interstate		3:02	N/A	N/A	N/A	3:02	0:17
Turnout		Rural	1:30	1:51	2:07	2:04	2:04	1:51	1:44
		Urban		1:57	1:25	1:59	1:59	2:11	1:53
		Interstate		1:25	N/A	0:48	0:48	2:06	1:26
Travel Time	1st Due	Rural	5:50	7:40	6:20	8:00	8:00	7:00	8:40
		Urban	4:40	6:10	4:13	5:50	5:50	6:10	6:10
		Interstate	6:40	4:40	N/A	4:40	4:40	4:30	N/A
	ERF	Rural	10:30	13:20	13:10	21:30	21:30	13:30	17:50
		Urban	9:10	11:30	N/A	11:30	11:30	10:40	12:20
		Interstate	13:30	N/A	N/A	N/A	N/A	N/A	N/A
Total Response Time	1st Due	Rural	8:20	10:20	8:20	11:00	11:00	10:00	11:10
				n = 152	n = 29	n = 33	n= 33	n= 34	n = 27
		Urban	7:10	8:40	6:40	8:20	8:20	8:30	9:00
				n = 500	n = 10 = 8	n = 11 = 6	n= 11 = 6	n= 78	n = 95
		Interstate	9:10	17:20	N/A	5:30	5:30	9:40	17:20
				n = 3	n = 0	n = 1	n= 1	n= 1	n = 1
	ERF	Rural	13:00	15:10	14:10	23:50	23:50	15:20	19:30
				n = 99	n = 22	n = 13	n= 13	n= 26	n = 17
		Urban	11:40	13:20	14:00	13:10	13:10	12:30	13:40
				n = 287	n = 71	n = 45	n= 45	n= 50	n = 55
		Interstate	16:00	N/A	N/A	N/A	N/A	N/A	N/A
				n = 0	n = 0	n = 0	n= 0	n= 0	n = 0
If the incident count (n=) is less than 10, a maximum time is reported									

HAZMAT High Risk ERF-14: CRFD

CRFD									
HAZMAT: High Risk [ERF-14]			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:31	1:39	1:15	4:57	2:14	N/A	1:00
			n= 15	n= 4	n= 2	n= 5	n= 4	n= 0	
Turnout			1:37	1:57	1:30	1:38	1:26	N/A	1:30
			n= 15	n= 4	n= 2	n= 5	n= 4	n= 0	
Travel Time	1st Due	Rural	13:30	N/A	N/A	6:00	13:30	N/A	5:50
			n= 4	n= 0	n= 0	n= 3	n= 1	n= 0	
		Urban	6:46	11:26	5:30	5:30	4:40	N/A	4:40
			n= 11	n= 4	n= 2	n= 2	n= 3	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	6:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	26:10	N/A	N/A	26:10	N/A	N/A	13:30
			n= 2	n= 0	n= 0	n= 2	n= 0	n= 0	
		Urban	11:10	N/A	N/A	11:10	N/A	N/A	
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	16:00	N/A	N/A	9:30	16:00	N/A	8:20
			n= 4	n= 0	n= 0	n= 3	n= 1	n= 0	
		Urban	9:12	14:21	6:50	8:40	7:00	N/A	7:10
			n= 11	n= 4	n= 2	n= 2	n= 3	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	9:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	28:40	N/A	N/A	28:40	N/A	N/A	16:00
			n= 2	n= 0	n= 0	n= 2	n= 0	n= 0	
		Urban	13:40	N/A	N/A	13:40	N/A	N/A	
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
2022 High Risk HAZMAT added a Second Medic unit to the ERF									
If the incident count (n=) is less than 10, a maximum time is reported									

Appendix F: Wildland Fire Suppression Data Tables

The following data tables detail the department's wildland fire suppression performance from 2017– 2021 against adopted standards by risk level (low, moderate, and high) and three different planning levels;

- Low Risk ERF-3:
 - Jurisdiction (CRFD)
 - Station (151, 152, 153, 154, 155)

NOTE: Insufficient data for planning zone analysis
- Moderate Risk ERF-9:
 - Jurisdiction (CRFD)
 - Station (151, 152, 153, 154, 155)

NOTE: Insufficient data for planning zone analysis
- High Risk ERF-19:
 - Jurisdiction (CRFD)

NOTE: Insufficient data for station or planning zone analysis
- Special Risk ERF-22:
 - Three were no Wildland Special Risk incidents during the evaluation period

Wildland Low Risk ERF-3: CRFD

CRFD									
Wildland: Low Risk			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:46	2:25	2:32	2:33	2:19	4:02	1:00
			n= 229	n= 56	n= 48	n= 63	n= 36	n= 26	
Turnout			1:52	1:54	1:35	1:53	2:09	1:53	1:30
			n= 229	n= 56	n= 48	n= 63	n= 36	n= 26	
Travel Time	1st Due	Rural	10:22	7:10	11:30	10:20	11:10	11:40	5:50
			n= 36	n= 6	n= 6	n= 12	n= 6	n= 6	
		Urban	6:28	7:03	6:40	5:50	6:20	6:30	4:40
			n= 189	n= 50	n= 39	n= 49	n= 30	n= 21	
		Interstate	6:40	6:40	6:40	5:00	6:20	6:30	7:40
			n= 8	n= 3	n= 3	n= 4	n= 1	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	12:59	9:47	14:20	14:20	14:00	12:30	8:20
			n= 36	n= 6	n= 8	n= 12	n= 6	n= 6	
		Urban	9:42	10:03	9:20	8:50	9:10	11:10	7:10
			n= 189	n= 50	n= 39	n= 49	n= 30	n= 21	
		Interstate	13:10	9:50	9:50	13:10	6:40	N/A	10:10
			n= 8	n= 3	n= 3	n= 4	n= 1	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

Wildland Low Risk ERF-3: Station 151

Station 151									
Wildland: Low Risk			2020-2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:55	3:08	2:52	3:33	1:56	4:40	1:00
			n= 77	n= 20	n= 15	n= 23	n= 11	n= 8	
Turnout			1:53	2:01	1:28	1:50	2:13	2:19	1:30
			n= 77	n= 20	n= 15	n= 22	n= 11	n= 8	
Travel Time	1st Due	Rural	5:30	3:11	8:10	6:00	6:30	3:40	5:50
			n= 11	n= 2	n= 2	n= 3	n= 2	n= 2	
		Urban	7:15	6:09	7:40	6:20	6:40	9:30	4:40
			n= 64	n= 18	n= 13	n= 18	n= 8	n= 7	
		Interstate	6:10	N/A	6:10	5:30	2:50	N/A	7:40
			n= 4	n= 0	n= 1	n= 2	n= 1	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	7:48	5:14	9:50	8:30	8:50	6:40	8:20
			n= 11	n= 2	n= 3	n= 3	n= 2	n= 2	
		Urban	10:50	8:40	10:40	9:30	9:00	16:20	7:10
			n= 64	n= 18	n= 13	n= 18	n= 8	n= 7	
		Interstate	9:50	N/A	9:50	8:20	6:40	N/A	10:10
			n= 4	n= 0	n= 1	n= 2	n= 1	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

Wildland Low Risk ERF-3: Station 152

Station 152									
Wildland: Low Risk			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:15	2:25	0:51	3:46	2:10	2:06	1:00
			n= 15	n= 4	n= 3	n= 5	n= 2	n= 1	
Turnout			2:00	1:56	1:29	3:23	1:24	1:48	1:30
			n= 16	n= 4	n= 3	n= 6	n= 2	n= 1	
Travel Time	1st Due	Rural	11:40	4:20	N/A	11:40	N/A	5:00	5:50
			n= 5	n= 1	n= 0	n= 3	n= 0	n= 1	
		Urban	4:40	3:42	3:40	3:20	4:40	N/A	4:40
			n= 9	n= 3	n= 3	n= 1	n= 2	n= 0	
		Interstate	3:50	N/A	N/A	3:50	N/A	N/A	7:40
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	14:40	7:30	N/A	14:40	N/A	8:50	8:20
			n= 6	n= 1	n= 0	n= 4	n= 0	n= 1	
		Urban	8:20	7:37	6:00	6:10	8:20	N/A	7:10
			n= 9	n= 3	n= 3	n= 2	n= 1	n= 0	
		Interstate	4:00	N/A	N/A	4:00	N/A	N/A	10:10
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

Wildland Low Risk ERF-3: Station 153

Station 153									
Wildland: Low Risk			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:25	2:05	2:32	1:32	2:25	2:33	1:00
			n= 35	n= 9	n= 7	n= 5	n= 8	n= 6	
Turnout			1:53	1:30	1:55	1:03	2:05	1:37	1:30
			n= 35	n= 9	n= 7	n= 5	n= 8	n= 6	
Travel Time	1st Due	Rural	11:40	N/A	11:30	N/A	11:10	11:40	5:50
			n= 3	n= 0	n= 1	n= 0	n= 2	n= 1	
		Urban	6:08	6:32	6:30	5:10	6:30	6:00	4:40
			n= 32	n= 9	n= 7	n= 5	n= 6	n= 5	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	7:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	14:00	N/A	14:20	N/A	14:00	12:30	8:20
			n= 3	n= 0	n= 1	n= 0	n= 2	n= 1	
		Urban	9:21	9:08	10:00	8:00	10:00	9:40	7:10
			n= 32	n= 9	n= 7	n= 5	n= 6	n= 5	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	10:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

Wildland Low Risk ERF-3: Station 154

Station 154									
Wildland: Low Risk			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:31	2:04	3:00	1:33	1:39	4:23	1:00
			n= 67	n= 16	n= 12	n= 20	n= 11	n= 8	
Turnout			1:42	1:33	1:18	1:41	2:09	1:53	1:30
			n= 67	n= 16	n= 12	n= 20	n= 11	n= 8	
Travel Time	1st Due	Rural	5:40	2:03	5:40	4:50	3:50	3:50	5:50
			n= 9	n= 1	n= 1	n= 4	n= 2	n= 1	
		Urban	7:07	7:25	7:00	5:10	5:30	10:30	4:40
			n= 58	n= 16	n= 9	n= 16	n= 10	n= 7	
		Interstate	5:30	N/A	5:30	4:40	N/A	N/A	7:40
			n= 2	n= 0	n= 1	n= 1	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	0 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	8:10	4:58	8:10	7:40	6:20	7:40	8:20
			n= 9	n= 1	n= 1	n= 4	n= 2	n= 1	
		Urban	9:52	9:42	9:40	8:40	8:40	12:40	7:10
			n= 55	n= 16	n= 9	n= 13	n= 10	n= 7	
		Interstate	13:10	N/A	8:30	13:10	N/A	N/A	10:10
			n= 3	n= 0	n= 2	n= 1	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

Wildland Low Risk ERF-3: Station 155

Station 155									
Wildland: Low Risk			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:58	1:28	2:03	1:59	3:09	1:15	1:00
			n= 34	n= 6	n= 11	n= 10	n= 4	n= 3	
Turnout			2:02	1:22	2:30	2:02	2:06	2:12	1:30
			n= 34	n= 6	n= 11	n= 10	n= 4	n= 3	
Travel Time	1st Due	Rural	10:20	8:27	4:30	10:20	N/A	6:50	5:50
			n= 6	n= 2	n= 2	n= 1	n= 0	n= 1	
		Urban	6:46	9:00	4:50	8:30	6:20	5:10	4:40
			n= 26	n= 4	n= 7	n= 9	n= 4	n= 2	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	7:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	14:20	10:17	8:50	14:20	N/A	10:10	8:20
			n= 7	n= 2	n= 3	n= 1	n= 0	n= 1	
		Urban	9:20	11:23	6:40	11:30	9:50	7:20	7:10
			n= 26	n= 4	n= 7	n= 9	n= 4	n= 2	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	10:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	

Wildland Moderate Risk ERF-9: CRFD

CRFD									
Wildland: Moderate Risk [ERF-9]			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:38	1:31	2:49	2:47	2:05	4:00	1:00
			n= 89	n= 28	n= 8	n= 24	n= 13	n= 16	
Turnout			2:47	3:39	2:34	2:51	2:21	2:33	1:30
			n= 89	n= 28	n= 9	n= 24	n= 13	n= 16	
Travel Time	1st Due	Rural	6:58	6:50	5:20	10:50	4:20	7:30	5:50
			n= 23	n= 6	n= 2	n= 7	n= 4	n= 4	
		Urban	6:02	6:50	5:10	5:40	6:30	6:00	4:40
			n= 75	n= 28	n= 7	n= 20	n= 6	n= 14	
		Interstate	5:20	4:08	N/A	N/A	5:20	N/A	7:40
			n= 4	n= 1	n= 0	n= 0	n= 3	n= 0	
	ERF	Rural	9:30	8:36	N/A	9:30	8:50	N/A	13:30
			n= 5	n= 2	n= 0	n= 1	n= 2	n= 0	
		Urban	11:01	9:57	8:00	13:00	9:30	14:40	
			n= 18	n= 4	n= 1	n= 6	n= 2	n= 5	
		Interstate	7:20	N/A	N/A	N/A	7:20	N/A	
			n= 1	n= 0	n= 0	n= 0	n= 1	n= 0	
Total Response Time	1st Due	Rural	9:12	11:31	8:30	8:50	7:30	9:40	8:20
			n= 23	n= 6	n= 2	n= 6	n= 4	n= 4	
		Urban	9:53	10:55	12:40	9:30	7:50	8:30	7:10
			n= 75	n= 28	n= 7	n= 20	n= 6	n= 14	
		Interstate	9:10	7:34	N/A	N/A	9:10	N/A	10:10
			n= 4	n= 1	n= 0	n= 0	n= 3	n= 0	
	ERF	Rural	10:50	10:50	N/A	11:40	10:10	N/A	16:00
			n= 5	n= 2	n= 0	n= 1	n= 2	n= 0	
		Urban	13:28	12:12	10:10	17:50	10:40	16:30	
			n= 14	n= 4	n= 1	n= 6	n= 2	n= 5	
		Interstate	9:30	N/A	N/A	N/A	9:30	N/A	
			n= 1	n= 0	n= 0	n= 0	n= 1	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

Wildland Moderate Risk ERF-9: Station 151

Station 151									
Wildland: Moderate Risk [ERF-9]			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:47	1:13	2:26	3:18	2:46	4:13	1:00
			n= 30	n= 4	n= 4	n= 8	n= 8	n= 6	
Turnout			2:34	2:28	2:13	3:05	2:34	2:33	1:30
			n= 29	n= 4	n= 4	n= 8	n= 8	n= 5	
Travel Time	1st Due	Rural	10:50	N/A	4:20	10:50	4:00	N/A	5:50
			n= 8	n= 0	n= 1	n= 4	n= 3	n= 0	
		Urban	4:20	3:53	3:50	6:50	3:30	3:30	4:40
			n= 19	n= 2	n= 3	n= 5	n= 3	n= 6	
		Interstate	5:20	4:08	N/A	N/A	5:20	N/A	7:40
			n= 3	n= 1	n= 0	n= 0	n= 2	n= 0	
	ERF	Rural	9:30	N/A	N/A	9:30	8:50	N/A	13:30
			n= 3	n= 0	n= 0	n= 1	n= 2	n= 0	
		Urban	14:40	8:00	8:00	13:00	9:30	14:40	
			n= 9	n= 1	n= 1	n= 1	n= 2	n= 4	
		Interstate	7:10	N/A	N/A	N/A	7:10	N/A	
			n= 1	n= 0	n= 0	n= 0	n= 1	n= 0	
Total Response Time	1st Due	Rural	8:50	N/A	8:30	8:50	7:30	N/A	8:20
			n= 7	n= 0	n= 1	n= 3	n= 3	n= 0	
		Urban	7:19	6:49	7:00	10:00	6:10	6:40	7:10
			n= 19	n= 2	n= 3	n= 5	n= 3	n= 6	
		Interstate	9:50	7:34	N/A	N/A	9:10	N/A	10:10
			n= 4	n= 1	n= 0	n= 0	n= 2	n= 0	
	ERF	Rural	11:40	N/A	N/A	11:40	10:10	N/A	16:00
			n= 3	n= 0	n= 0	n= 1	n= 2	n= 0	
		Urban	17:50	N/A	10:10	17:50	10:40	16:30	
			n= 9	n= 0	n= 1	n= 1	n= 2	n= 5	
		Interstate	9:30	N/A	N/A	N/A	9:30	N/A	
			n= 1	n= 0	n= 0	n= 0	n= 1	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

Wildland Moderate Risk ERF-9: Station 152

Station 152									
Wildland: Moderate Risk [ERF-9]			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:14	1:30	N/A	1:27	N/A	1:38	1:00
			n= 10	n= 7	n= 0	n= 1	n= 0	n= 2	
Turnout			3:06	3:13	2:25	2:23	N/A	2:34	1:30
			n= 12	n= 7	n= 1	n= 1	n= 0	n= 3	
Travel Time	1st Due	Rural	6:36	6:36	N/A	2:40	N/A	5:50	5:50
			n= 6	n= 3	n= 0	n= 1	n= 0	n= 2	
		Urban	4:28	4:28	4:10	N/A	N/A	1:40	4:40
			n= 5	n= 4	n= 1	n= 0	n= 0	n= 1	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	7:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	7:04	7:04	N/A	N/A	N/A	N/A	13:30
			n= 1	n= 1	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	10:25	10:25	N/A	6:30	N/A	9:40	8:20
			n= 5	n= 3	n= 0	n= 1	n= 0	n= 2	
		Urban	8:15	8:15	N/A	N/A	N/A	2:00	7:10
			n= 5	n= 4	n= 0	n= 0	n= 0	n= 1	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	10:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	14:00	12:05	N/A	N/A	N/A	N/A	16:00
			n= 1	n= 1	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

Wildland Moderate Risk ERF-9: Station 153

Station 153									
Wildland: Moderate Risk [ERF-9]			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:50	1:00	1:25	3:57	1:26	1:23	1:00
			n= 16	n= 5	n= 2	n= 4	n= 3	n= 2	
Turnout			1:59	1:25	1:42	3:03	1:43	2:06	1:30
			n= 13	n= 5	n= 2	n= 3	n= 1	n= 2	
Travel Time	1st Due	Rural	7:30	5:18	5:20	N/A	N/A	7:30	5:50
			n= 3	n= 1	n= 1	n= 0	n= 0	n= 1	
		Urban	4:34	5:03	5:10	5:40	3:10	3:50	4:40
			n= 13	n= 4	n= 1	n= 4	n= 1	n= 1	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	7:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	13:30
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	10:30	N/A	N/A	10:30	N/A	N/A	
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	9:40	7:58	8:00	N/A	N/A	9:40	8:20
			n= 3	n= 1	n= 1	n= 0	n= 0	n= 1	
		Urban	7:58	8:44	8:20	9:30	6:10	7:10	7:10
			n= 13	n= 4	n= 1	n= 4	n= 1	n= 1	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	10:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	16:00
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	14:20	N/A	N/A	14:20	N/A	N/A	
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

Wildland Moderate Risk ERF-9: Station 154

Station 154									
Wildland: Moderate Risk [ERF-9]			2020 - 2024	2024	2022	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:45	1:25	2:01	1:50	1:16	2:15	1:00
			n= 15	n= 4	n= 2	n= 6	n= 2	n= 4	
Turnout			2:40	3:32	2:34	2:39	2:13	2:22	1:30
			n= 14	n= 4	n= 2	n= 6	n= 2	n= 3	
Travel Time	1st Due	Rural	5:49	5:49	N/A	N/A	4:20	N/A	5:50
			n= 1	n= 1	n= 0	n= 0	n= 1	n= 0	
		Urban	5:44	5:16	4:50	6:30	N/A	6:20	4:40
			n= 13	n= 4	n= 2	n= 6	n= 0	n= 4	
		Interstate	2:50	N/A	N/A	N/A	2:50	N/A	7:40
			n= 1	n= 0	n= 0	n= 0	n= 1	n= 0	
	ERF	Rural	8:47	8:47	N/A	N/A	N/A	N/A	13:30
			n= 1	n= 1	n= 0	n= 0	n= 0	n= 0	
		Urban	10:15	10:15	N/A	6:00	N/A	N/A	
			n= 3	n= 2	n= 0	n= 1	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	6:50	10:08	N/A	N/A	6:50	N/A	8:20
			n= 1	n= 1	n= 0	n= 0	n= 1	n= 0	
		Urban	8:57	9:40	8:20	9:20	N/A	8:30	7:10
			n= 13	n= 4	n= 2	n= 6	n= 0	n= 4	
		Interstate	5:40	N/A	N/A	N/A	5:40	N/A	10:10
			n= 1	n= 0	n= 0	n= 0	n= 1	n= 0	
	ERF	Rural	10:53	10:53	N/A	N/A	N/A	N/A	16:00
			n= 1	n= 1	n= 0	n= 0	n= 0	n= 0	
		Urban	12:29	12:29	N/A	8:20	N/A	N/A	
			n= 3	n= 2	n= 0	n= 1	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

2024 Standards of Cover

Wildland Moderate Risk ERF-9: Station 155

Station 155									
Wildland: Moderate Risk [ERF-9]			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:09	1:40	N/A	2:47	2:05	2:04	1:00
			n= 14	n= 4	n= 0	n= 5	n= 2	n= 3	
Turnout			2:03	2:47	N/A	2:21	0:45	2:21	1:30
			n= 14	n= 4	n= 0	n= 5	n= 2	n= 3	
Travel Time	1st Due	Rural	5:47	5:47	N/A	2:50	N/A	3:50	5:50
			n= 5	n= 2	n= 0	n= 2	n= 0	n= 1	
		Urban	6:30	1:12	N/A	5:10	6:30	5:40	4:40
			n= 8	n= 2	n= 0	n= 2	n= 2	n= 2	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	7:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	8:00	N/A	N/A	N/A	N/A	N/A	13:30
			n= 1	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	10:50	N/A	N/A	10:50	N/A	N/A	
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	8:51	8:51	N/A	6:20	N/A	6:00	8:20
			n= 5	n= 2	n= 0	n= 2	n= 0	n= 1	
		Urban	12:52	12:51	N/A	7:50	7:50	9:20	7:10
			n= 8	n= 2	n= 0	n= 2	n= 2	n= 2	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	10:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	16:00
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	14:00	N/A	N/A	14:00	N/A	N/A	
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

Wildland High Risk ERF-19: CRFD

CRFD									
Wildland: High Risk			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:19	0:59	0:44	1:25	1:23	2:05	1:00
			n= 17	n= 2	n= 1	n= 4	n= 5	n= 8	
Turnout			2:24	2:32	2:11	2:55	2:25	2:00	1:30
			n= 17	n= 2	n= 1	n= 4	n= 5	n= 8	
Travel Time	1st Due	Rural	7:51	5:47	N/A	11:10	6:40	7:50	5:50
			n= 9	n= 1	n= 0	n= 3	n= 3	n= 2	
		Urban	4:01	5:27	2:40	3:30	2:30	6:00	4:40
			n= 13	n= 2	n= 1	n= 2	n= 2	n= 6	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	7:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	13:30
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	13:50	9:18	N/A	13:50	8:40	10:00	8:20
			n= 10	n= 1	n= 0	n= 3	n= 3	n= 2	
		Urban	7:08	8:51	5:40	7:20	5:50	8:00	7:10
			n= 13	n= 2	n= 1	n= 2	n= 2	n= 6	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	10:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	16:00
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
If Incident count (n=) is less than 10, a maximum time is reported									

Appendix G: Technical Rescue Data Tables

The following data tables detail the department's technical rescue performance from 2019– 2023 against adopted standards by risk level (low, moderate, and high) and three different planning levels;

- Tech Rescue: Low Risk ERF-6: Entrapment
 - Jurisdiction (CRFD)
NOTE: Insufficient data for planning zone analysis
- Tech Rescue: Moderate Risk ERF-7: Dive 2 / Recovery
 - Jurisdiction (CRFD)
NOTE: Insufficient data for planning zone analysis
- Tech Rescue: Moderate Risk ERF-9: Hi/Lo Angle Rescue
 - Jurisdiction (CRFD)
NOTE: Insufficient data for planning zone analysis
- Tech Rescue: Moderate Risk ERF-15: Extrication
 - Jurisdiction (CRFD)
NOTE: Insufficient data for planning zone analysis
- Tech Rescue: High Risk ERF-18: Ice Rescue (Human Victim), Dive 3 / Drowning
 - There were no High-Risk ERF-18 incidents during the evaluation period that received an effective response force.*
- Tech Rescue: High Risk ERF-21: Confined Space
 - There were no High-Risk ERF-21, Confined Space incidents during the evaluation period that received an effective response force.*
- Tech Rescue: High Risk ERF-21: Trench Rescue
 - There were no High-Risk ERF-21, Trench Rescue incidents during the evaluation period that received an effective response force.*
- Tech Rescue: High Risk ERF-24: Building Collapse
 - There were no High-Risk ERF-24, Building Collapse incidents during the evaluation period that received an effective response force.*

2024 Standards of Cover

Technical Rescue: Low Risk ERF-6

CRFD									
Tech Rescue: Low Risk (emergent)		2022 - 2027 Benchmark	2020 - 2024	2024	2023	2022	2021	2020	
Call Processing		Rural	1:00	2:50	N/A	00:58	00:56	2:50	N/A
		Urban		3:03	1:04	1:45	1:41	3:55	1:15
Turnout		Rural	1:30	1:21	N/A	1:11	1:09	1:07	N/A
		Urban		1:37	1:19	1:33	1:41	1:17	1:26
Travel Time	1st Due	Rural	5:50	5:30	N/A	5:30	5:20	5:00	N/A
				n= 5	n= 0	n= 2	n= 2	n= 1	n= 0
		Urban	4:40	6:32	5:27	6:40	6:20	4:10	5:10
				n= 17	n= 3	n= 3	n= 3	n= 4	n= 4
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	N/A
				n= 0	n= 0	n= 0	n= 0	n= 0	n= 0
	ERF	Rural	6:20	7:10	N/A	6:10	7:10	N/A	N/A
				n= 2	n= 0	n= 1	n= 1	n= 0	n= 0
		Urban		8:54	8:58	7:20	4:10	8:50	3:30
				n= 8	n= 2	n= 1	n= 1	n= 2	n= 2
		Interstate		N/A	N/A	N/A	N/A	N/A	N/A
				n= 0	n= 0	n= 0	n= 0	n= 0	n= 0
Total Response Time	1st Due	Rural	8:20	9:40	N/A	13:30	7:30	7:10	N/A
				n= 5	n= 0	n= 2	n= 2	n= 1	n= 0
		Urban	7:10	8:08	7:46	8:20	7:50	6:30	7:00
				n= 17	n= 3	n= 3	n= 3	n= 4	n= 4
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	N/A
				n= 0	n= 0	n= 0	n= 0	n= 0	n= 0
	ERF	Rural	8:50	8:30	N/A	8:00	8:30	N/A	N/A
				n= 2	n= 0	n= 1	n= 1	n= 0	n= 0
		Urban		11:13	11:04	9:50	6:00	11:20	6:00
				n= 8	n= 2	n= 1	n= 1	n= 2	n= 2
		Interstate		N/A	N/A	N/A	N/A	N/A	N/A
				n= 0	n= 0	n= 0	n= 0	n= 0	n= 0
If the incident count (n=) is less than 10, a maximum time is reported									

Technical Rescue: Low Risk ERF-7

CRFD									
Tech Rescue: Low Risk [ERF-7]			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:11	N/A	N/A	1:11	N/A	N/A	1:00
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
Turnout			0:08	N/A	N/A	0:08	N/A	N/A	1:30
			n= 0	n= 0	n= 0	n= 1	n= 0	n= 0	
Travel Time	1st Due	Rural	3:50	N/A	N/A	3:50	N/A	N/A	5:50
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	4:40
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	6:20
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	5:00	N/A	N/A	5:00	N/A	N/A	8:20
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	7:10
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	N/A	N/A	N/A	N/A	N/A	N/A	8:50
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
If the incident count (n=) is less than 10, a maximum time is reported									

Tech Rescue: Moderate Risk ERF-9

CRFD									
Tech Rescue: Low Risk [ERF-9]			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			1:44	2:14	1:17	1:19	1:51	2:00	1:00
			n= 10	n= 4	n= 1	n= 1	n= 2	n= 2	
Turnout			1:16	1:38	1:22	0:49	1:03	1:31	1:30
			n= 10	n= 4	n= 1	n= 1	n= 2	n= 2	
1Travel Time	1st Due	Rural	2:50	N/A	2:50	N/A	N/A	N/A	5:50
			n= 1	n= 0	n= 1	n= 0	n= 0	n= 0	
		Urban	5:04	5:29	7:20	3:50	7:00	4:00	4:40
			n= 10	n= 3	n= 2	n= 1	n= 2	n= 2	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	12:50	N/A	12:50	N/A	N/A	N/A	13:30
			n= 1	n= 0	n= 1	n= 0	n= 0	n= 0	
		Urban	13:00	N/A	N/A	13:00	N/A	N/A	
			n= 1	n= 0	n= 0	n= 1	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
Total Response Time	1st Due	Rural	5:30	N/A	5:30	N/A	N/A	N/A	8:20
			n= 1	n= 0	n= 1	n= 0	n= 0	n= 0	
		Urban	9:50	17:24	9:22	6:00	9:50	7:30	7:10
			n= 7	n= 1	n= 1	n= 1	n= 2	n= 2	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	N/A
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
	ERF	Rural	15:00	N/A	15:00	N/A	N/A	N/A	16:00
			n= 1	n= 0	n= 1	n= 0	n= 0	n= 0	
		Urban	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
		Interstate	N/A	N/A	N/A	N/A	N/A	N/A	
			n= 0	n= 0	n= 0	n= 0	n= 0	n= 0	
If the incident count (n=) is less than 10, a maximum time is reported									

Tech Rescue: Moderate Risk – Extrication [ERF-15]

CRFD									
Tech Rescue [ERF-15] MVC: Extrication			2020 - 2024	2024	2023	2022	2021	2020	2022 - 2027 Benchmark
Call Processing			2:08	1:14	1:40	1:41	3:18	2:51	1:00
			n= 85	n= 20	n= 22	n= 19	n= 14	n= 10	
Turnout			1:44	1:42	1:43	1:56	1:28	1:51	1:30
			n= 82	n= 20	n= 21	n= 19	n= 13	n= 9	
Travel Time	1st Due	Rural	7:23	5:27	11:50	7:10	5:30	7:00	5:50
			n= 22	n= 2	n= 7	n= 6	n= 3	n= 4	
		Urban	4:07	4:19	4:40	4:20	3:40	3:40	4:40
			n= 37	n= 7	n= 10	n= 7	n= 10	n= 3	
		Interstate	5:42	5:20	6:40	5:50	3:30	7:10	6:40
			n= 27	n= 11	n= 5	n= 5	n= 1	n= 5	
	ERF	Rural	24:20	16:16	24:20	16:30	5:50	10:40	13:30
			n= 7	n= 1	n= 3	n= 1	n= 1	n= 1	
		Urban	14:07	14:07	13:50	10:10	10:10	8:30	
			n= 14	n= 2	n= 4	n= 2	n= 5	n= 1	
		Interstate	20:30	15:41	17:30	20:30	7:20	13:30	
			n= 13	n= 3	n= 3	n= 4	n= 1	n= 2	
Total Response Time	1st Due	Rural	9:21	9:05	13:10	8:10	8:10	8:10	8:20
			n= 21	n= 2	n= 7	n= 6	n= 3	n= 3	
		Urban	7:22	7:01	5:50	6:40	8:40	8:40	7:10
			n= 37	n= 7	n= 10	n= 7	n= 10	n= 3	
		Interstate	7:19	8:05	9:10	8:20	5:30	5:30	9:10
			n= 27	n= 11	n= 5	n= 5	n= 1	n= 5	
	ERF	Rural	25:40	18:45	25:40	18:40	11:20	13:00	16:00
			n= 6	n= 1	n= 1	n= 1	n= 1	n= 2	
		Urban	16:20	15:50	16:20	12:30	13:20	10:00	
			n= 6	n= 2	n= 4	n= 2	n= 5	n= 1	
		Interstate	22:30	18:10	18:40	22:30	9:20	15:40	
			n= 7	n= 3	n= 3	n= 4	n= 1	n= 2	
If the incident count (n=) is less than 10, a maximum time is reported									
2024: The Effective Response Force for MVC Extrication was increased to 3 suppression units, 2 medics, 1 safety training officer and 1 chief officer									

Appendix H: Program Outcome Summary

This section summarizes the adopted performance outputs and outcomes for various program the Castle Rock Fire and Rescue Department provides. This section shall be updated at least annually are part of CRFD's annual program appraisal process.

Community Risk Reduction					
	2020	2021	2022	2023	2024
Risk/Year	97%	98%	97%	70%	54%
	1302	1394	1522	1206	1272
Fees Collected	~	~	~	\$90k	\$314k

Criterion 5A: Prevention Program

- Building plan reviews are completed within the 10-day allotted timeframe 95% of the time

Note: Injuries and fatality outcomes due to fire are detailed in Criterion 5E Fire Suppression and 5K Wildland Fire Program

Criterion 5B: Public Education Program

- Safer Senior & Fall and injury prevention indicates the number of residents contacted in an effort to reduce common types of calls for service in the senior community.
- PulsePoint data indicates the number of unique users in the Castle Rock area.

Public Education - Outcome Measurements					
Risk/Year	2020	2021	2022	2023	2024
Fall = > 55 years of age	8%	13%	16%	-9%	25%
	312	353	459	428	537
Fall/Injury Preventage	32	253	628	536	482
PulsePoint	5205	6034	4052	5292	6117
	~	+16%	-33%	+31%	+15%

Criterion 5C: Fire Investigation, Origin, and Cause Program

- It is the goal of the Fire Investigation, Origin, and Cause program to provide a definitive cause for 95% of the investigations conducted.
- The goal of the Fire Investigation, Origin, and Cause program is to receive a conviction in 100% of cases filed with the District Attorney or Municipal Court for cases involving an incendiary cause, or referral to the Youth Fire Education Program where applicable.
- In cases of Hazardous Material spill investigations, the program goal is to ensure the spiller has properly cleaned up and disposed of any waste materials in accordance with the IFC, and to seek cost recovery as allowed by CRS 95 % of the time. (2022 goal)
- New in 2023, the Life Safety Division began tracking the number Hazardous Materials (HAZMAT) investigations, compliance to local, regional and national standards, and the dollar value recovered from the responsible party.

<i>Investigation, Origin & Cause</i>	2020	2021	2022	2023	2024
Total	34	36	27	11	12
Incendiary	16	11	4	2	2
Accidental	18	12	19	8	6
Natural	~	~	~	1	1
Undetermined	0	1	4	0	3
Compliance	100%	97%	70%	100%	75%

Summons/Case	6	6	3	1	10
Conviction	6	6	0	0	19
Compliance	100%	100%	100%	100%	100%

HAZMAT Investigation	~	~	~	4	3
Compliance	~	~	~	100%	100%
Recovery (\$)	~	~	~	\$582	~

Criterion 5D: Domestic Preparedness Program

- Develop and maintain open and active relationships and partnerships with local, regional, and state public safety partners, non-governmental organizations, local businesses, and community groups.
- Ensure that all document that comprise the comprehensive emergency management program are updated at least every five years.

<i>Domestic Preparedness</i>	1-2 years	2-4 years	>4 years
EOP	2024	~	~
COOP	~	~	2017
Recovery Plan	~	~	N/A
LHMP	~	2021	~

- The Town's Emergency Operations Plan (EOP) has been updated and is scchedule for presentation to Town Council in June of 2025.
- The department requested funding support to hire an independent contract to review and update the department continuity of operations plans and develop a town-wide COOP.
- This request was approved in the 2025 budget. Reviews are underway for the hiring of an independent contract to review and update the department continuity of operations plans and develop a town-wide COOP.

Criterion 5E: Fire Suppression Program

- Confine 100% of structure fires to the building of origin and 70% of structure fires to the room of origin.
- Limit civilian and responder injuries and fatalities to zero

<i>Fire Suppression</i>	2020	2021	2022	2023	2024
Confined to Building	100%	100%	100%	100%	95.6%
Confined to Room	43%	60%	60%	82%	75%
Civilian Injuries/Fatalities	~	0/0	3/0	1/0	1/1
CRFD Injuries/Fatalities	~	1/0	3/0	1/0	0/0

Criterion 5F: Emergency Medical Services (EMS) Program

- Assess and establish a program that can report to us the data and evidence that our treatment modalities increase the chances of positive outcomes in overall patient care
- Large vessel occlusion (LVO) are identified and transported to the appropriate facility 90% of the time.
- Emergent Trauma patients are identified and transported to an appropriate facility 90% of the time.
- CRFD cardiac arrest save rate, (as validated by Colorado CARES) is equal to or exceeds the national average.

<i>EMS</i>	2020	2021	2022	2023	2024
LVO Transport	Started 12/2022		100%	95.6%	75%
Emergent Trauma	92.30%	100%	88.20%	91.80%	99.97%
Save Rate	17%	16.70%	14.30%	18.40%	20.50%

Criterion 5G: Technical Rescue Program

- Limit civilian fatalities to zero on all technical rescue incidents
- Limit responder injuries and fatalities to zero on all technical rescue incidents
- Maintain the appropriate level of training for each member, per discipline and equipment available in each station
- Develop a performance improvement review process for all technical rescue incidents

<i>Technical Rescue</i>	2020	2021	2022	2023	2024
Civilian Fatalities	0	0	0	0	0
Responder Injuries	~	0	0	0	0
Responder Fatalities	~	0	0	0	0
Tech Rescue Training	~	~	TBD	TBD	TBD
PI Process	~	~	TBD	TBD	TBD

Criterion 5H: Hazardous Materials (HAZMAT) Program

- Contain 90% of all non-carbon monoxide related hazardous material releases prior to a negative impact to the environment, community, or population.
 - Community: Evacuation >3 hours; use of resources or service interruption >2 hours; road closure >1 hour
 - Environment: Release of any HAZMAT into a storm drain, waterway or unrecoverable permeable soil
 - Population: Any injury, illness or death related to an immediate or prolonged exposure

<i>Hazardous Materials</i>	2020	2021	2022	2023	2024
Overall	79%	83%	90%	73%	82%
Community	11	7	5	5	3
Environment	2	1	~	2	3
Population	~	~	~	1	0

Criterion 5K: Wildland Fire Program

- Limit civilian and responder injuries and fatalities to zero, regardless of wildland fire incident type or size.
- Contain all non-threatening brush fires to 10 acres or less 90% of the time
- Contain all threatening brush fires to zero loss of fixed residential and commercial structures

<i>Wildland Fire Operations</i>	2020	2021	2022	2023	2024
Injury	0	0	0	0	0
Fatalities	0	0	0	0	0
<10 acres	100%	100%	100%	100%	100%
Structure	100%	100%	100%	100%	100%

Criterion 11B: Wellness & Fitness Programs

- Increase general health and wellness awareness through regular departmental physicals and access to mental health resources.
 - Maintain a 100% “Fit for Duty” based on department annual physicals
 - Ensure continued access to preventative / recuperative (physical therapy) health resources
 - Ensure continued access to mental health resources

<i>Wellness & Fitness</i>	2020	2021	2022	2023	2024
Fit for Duty	100%	100%	100%	100%	100%
Mental Health Visits	49	37	78	92	172
	123%	-25%	111%	19%	87%
Peer Support (15)		16	17	18	