

Public Safety Commission Agenda - Final

Chair Clark Hammelman Robert Dziubla Trevor Knotts Richard Morton Andy Powell Steve Thayer Laurie Van Court

Thursday, December 4, 2025

3:00 PM

Castle Rock Municipal Courtroom 100 Perry St., Castle Rock, CO 80104

This meeting is open to the public. Please note that all times indicated on the agenda are approximate and interested parties are encouraged to be present earlier than the posted time.

The Public Safety Commission meets monthly at the Town of Castle Rock Fire & Rescue Headquarters or the Police Department.

3:00 P.M. Call to Order and Attendance

Approval of Meeting Minutes

1. <u>PS 2025-029</u>

Attachments: PSC 11.06.25 Minutes

PS 2025-030

Attachments: CRFD October Report

S PS 2025-031

<u>Attachments:</u> CRPD October Report

New Business

Old Business

Commissioner Comments and Questions

Adjourn



Town of Castle Rock

Agenda Memorandum

Agenda Date: 12/4/2025

Item #: 1. File #: PS 2025-029



Public Safety Commission Meeting Minutes - Final

Chair Clark Hammelman Robert Dziubla Trevor Knotts Richard Morton Andy Powell Steve Thayer Laurie Van Court

Thursday, November 6, 2025

3:00 PM

Castle Rock Municipal Courtroom 100 Perry St., Castle Rock, CO 80104

This meeting is open to the public. Please note that all times indicated on the agenda are approximate and interested parties are encouraged to be present earlier than the posted time.

Call to Order and Attendance

Chairperson Hammelman called the meeting to order at 3:00 p.m.

Present 7 - Chair Clark Hammelman, Richard Morton, Laurie Van Court, Andy Powell, Robert Dziubla, Trevor Knotts, and Steve Thayer

Approval of Meeting Minutes

Mr. Dzuibla moved to approve the October 2, 2025 minutes. Ms. Van Court seconded the motion; the motion carried.

PS 2025-026 Public Safety Commission Meeting Minutes - Oct. 2, 2025

Yes: 7 - Chair Hammelman, Morton, Van Court, Powell, Dziubla, Knotts, and Thayer

PS 2025-027 CRFD September Report

Fire Department Report

- Budget Update: Chief Croom reported that the 2026 budget was approved at the October 21st Council Meeting. CRFD received an approximate \$1.1 million increase (after requesting \$1.6 million). Because impact fees are projected to decline in 2026, some vehicle purchases will need to be funded through the general fund.
- Equipment Purchases: The purchase of two engines was approved on the most recent consent agenda. Delivery is expected in approximately 51 months.

Wildfire Mitigation

- Centennial Park: CRFD is actively conducting wildfire mitigation in Centennial Park, identified as a high-risk area.
- Escavera: A three-acre parcel in Escavera has also been completed in the mitigation plan.
- Metzler Family Open Space: CRFD is partnering with the Colorado state fire service to mitigate a 23-acre parcel in the Metzler Family Open Space. A fire break will be created between the open space and Timber Ridge neighborhood. This area is affected by pine beetle kill and an active infestation.

Staff Updates:

Kevin Sullivan has been promoted to Division Chief/Fire Marshal. The department is holding off on filling the Assistant Fire Marshal position until the Fire Plans Examiner role is filled.

- Jeff Wenzel, from New Mexico, has been hired as Logistics Chief and will begin January 5, 2026.
- Station 156 Community Meeting: A neighborhood meeting will be held November 17th at the Public Safety Training Facility to discuss Station 156. Attendees will view artistic renderings and engage with fire officials about Castle Rock's newest fire station.
 - Response Times: Station 156 is expected to cut response times in half; current response times in this area average 13-14 minutes.
 - Logistics Center: Station 156 will include a Logistics Center, consolidating equipment storage in one location.
 - Station 156 Funding: The estimated cost to build the entire facility is \$20.9 million. Certificates of Participation (COPs) will be presented to Council on December 2nd, with a second reading on December 16th. COPs will be issued in January to bridge an \$8 million funding gap.
- Physician Advisor Search: CRFD is interviewing candidates for a new physician advisor. This role is critical, as EMTs and paramedics operate under the advisor's medical license.
- Equipment Audit: CRFD is auditing equipment to identify expired or outdated items. This work is necessary to prepare for the 2027 budget cycle, which begins in early 2026.
- **Medic Units**: Two new medic units have arrived and are being outfitted as part of the standard replacement schedule.
- Commission Member Discussion:
 - Commissioner Dzuibla asked about clandestine labs in Castle Rock. Chief Croom, with Chief Cauley concurring, reported that such labs are not a significant issue locally.
 - Commissioner Knotts inquired about survey cards sent to patients.
 Chief Croom explained that cards are sent to every patient, though the return rate is only 10-15%.
 - Commissioner Morton asked about the mandatory call-back list.
 Chief Croom provided an explanation of the process.

PS 2025-028 CRPD September Report

Police Department Report

- Promotional Processes: CRPD completed four promotional processes for the ranks of Deputy Chief, Commander, Sergeant, and Corporal. This was the largest promotional process in CRPD history, with 24 candidates competing for 8 vacancies. Each candidate underwent an Al-generated 360 assessment based on stakeholder feedback (Sergeants and Master Police Officers).
- Oral Boards: Oral boards were conducted by Commanders and the Chief.
 Forced rankings were calculated using responses from stakeholders, commanders, and the Chief.
- Promotional Philosophy: Chief Cauley explained why CRPD values conducting its own promotional process rather than hiring an outside assessment center. The department's philosophy emphasizes hiring, training, and promoting from within.

Promotions Announced:

- Deputy Chief: Sam Varela
- o Commanders: Dustin Frost, Brad Fruh
- o Sergeants: Matt Fellows, Connor Grega, John Mullineaux
- o Corporals: Darsel Polite, Erik Young
- o All promotions take effect January 3, 2026.
- IACP Conference: Chief Cauley presented two sessions at the International Association of Chiefs of Police (IACP) Conference: *Infinite Game of Policing* and *AI for Hiring Promotions/Evaluations*. The conference was attended by over 16,000 law enforcement professionals and industry partners.
- **DFR Program**: CRPD hosted a news conference with Flock partners on the Drones as First Responders (DFR) program. Coverage was positive. The program has been operational since August with one dock; two additional docks are planned. Drones are currently flown by SRT officers, with dispatchers expected to pilot in the future.

• Commission Member Questions on Drones:

- What triggers a deployment? Chief Cauley explained that certain call types drive deployment.
- Are Flock personnel on site at CRPD? No. Two CRPD officers assigned to the real-time crime center operate the drones.
- Are there competitors to Flock? Yes. Axon has also launched a drone program.
- Has the fire department requested PD drones? Chief Croom confirmed the fire department has not made such requests.
- Do the drones have infrared technology? Yes, they are equipped with infrared capability.

New Business

The PSC currently has two open positions. The Commission has stated its intent to fill these vacancies for the remainder of the existing terms. At the request of PSC Chair Hammelman, staff were asked whether the list of alternates from the May interviews is available.

Chief Croom advised clarification is needed on whether those alternates remain available to serve or if they have since been appointed to other commissions. An inquiry will be made through the Town Manager's office to see which alternates are available and how to reach out with an offer to fill the vacancies.

Commission members agreed that should the alternates not be available; the Commission will wait until May to conduct its regular interview cycle.

Old Business

Commissioner Comments and Questions

Adjourn

Mr. Thayer made a motion to adjourn the meeting. Mr. Knotts seconded the motion. All were in favor.

The meeting was adjourned at 4:25 p.m.

The next Public Safety Commission meeting is scheduled for December 4, 2025 at the Police Department.



Town of Castle Rock

Agenda Memorandum

Agenda Date: 12/4/2025

Item #: 2 File #: PS 2025-030

Castle Rock Fire and Rescue Department



An Internationally Accredited Fire Rescue Agency Since 2012

October 2025 Monthly Report

Department News: A motor vehicle crash with minor injuries.







Vision - To Be The Best - at providing emergency and prevention services

Mission - High Customer Satisfaction - through quality preparation and excellent service

Values - Strength, Honor, Integrity, Excellence, Leadership, Dedication, Service

Operations Division:

Deputy Chief Oren Bersagel-Briese

Deputy Chief Commentary:

After many months of planning, discussion, and extensive feedback from the line members, we shared the high-level details for upcoming changes to how we staff certain stations for Special Operations incident responses. The plan is rooted in the thoughtful input from our members and prioritizes crew continuity, incident response needs, and professional/career development. There are more details to be worked through, but the plan will go into full effect mid-July 2026, and it features a consolidation of equipment, people, and training to certain fire stations.

EMS: Congratulations to Lauren Wendland and Coby Petau on their graduation from paramedic school and we are excited to have you back! The EMS Leadership Team and the Fire Chief successfully interviewed and selected Dr. Brendan McDaniel as the new Medical Director for the department. Dr. McDaniel's background and approach align well with our goals, and his addition marks an important step for the future of our EMS program. We look forward to integrating him into our system and introducing him to everyone over the next few months. We continue to work with Banyan Treatment Center and the doctor offices in the Alexander and Briscoe buildings to ensure that the right services are being asked for at the right times. There has been good collaboration and we continue to see improvements in our responses to those locations. Thank you to Cody Derington, Zac Pelster, and Tommy Gamboa and Dr. Kempema (from Advent Castle Rock) for leading this month's EMS Skills Rodeo. We'd like to also acknowledge Kyle Flores for taking over the EMS training cache and beginning the process to repair and upgrade some of our training equipment. Lastly, several members have begun piloting the new Al integration into the ImageTrend ePCRs, and we are working to implement it around the first of the year.

Special Operations: HM153 represented the department in a metro area UASI NCR exercise where the crew worked fluidly with other area agencies. The relationships among the regional fire department teams remain positive and productive. The Wildland Team returned from the most recent deployment to California, and there will be extensive rehab and maintenance work on the brush truck after the summer deployment season. Comprehensive equipment inventory audits were completed for all Special Operations apparatus. This process helped identify minor areas for adjustment, and we will work to resolve those items through the budget. New Level-A suits were added to HM153 (thank you to Kevin Travis), and a specialized remote anchor picket system was added to SQ155. Finally, the Special Operations training prop is nearing completion at Station 155.

Pipes and Drums: The band and E153 represented the department at the LODD funeral for Arvada Firefighter Kevin Jacovetta.

Apparatus: Engine 156 began its build process and is still on track for completion in January. We are also working on some issues with the Brush truck slated for Station 156 and receiving two new medic units.

We are currently working on the following projects:

- Station 156 design
- SOG/Admin Directive updates
- Station 155 updates for M155
- New reserve engine in-service process
- Updating our bunker gear spec
- 2026 training plans for EMS/SpecOps

We also:

- Attended a FSRI meeting
- Completed a ride-along with A-Shift
- Attended and presented at the Fire Leadership Challenge
- Participated in several team meetings throughout the month
- Completed the annual medical physicals

Customer Service:

Measurable Outcomes - Rating of 4 or better on customer survey cards 100% of the time **October 2025...100%**

Of the 23 customer survey cards we received in October, one had an overall rating of 4, and 22 had an overall rating of 5. Some of the comments we received were: "We are forever grateful to CR Fire & Rescue for saving his life August 10th! He would not be alive today if not for you. Also thanks for your care and understanding of wife as she navigated this anaphylaxis crisis! Also, thanks for shutting the door and locking up the house." Another read; "In a very scary time, we felt very well taken care of – all of us (patient, parents, sibling). Thank you!!"

Operations Response Information

Report Key:		
BC = Battalion Chief	CH = Chief Officer	
Q = Quint	SQ = Squad (rope and water rescue)	
E = Engine	BR = Brush Truck	
M = Medic	SMFR = South Metro Fire and Rescue	
SAFE = Safety and Training Officer	FLSD = CRFD Fire and Life Safety Division	

Call Statistics:

For October, we responded to 677 calls for service. For the year, we have now responded to 6,104 calls, which is 213 more than at the same point in 2024. We averaged 22 calls per day for the month.

Of the 677 calls this month, 7 were fire-related, 34 were motor vehicle crashes, 82 were service in nature, 356 were EMS calls, 71 were good intent calls, 65 were alarms, and the remaining were miscellaneous. In October, we transported 286 patients to area hospitals, with 233 transported to Castle Rock, 50 to Sky Ridge, and 3 to other facilities.

Busiest Fire Station	Busiest Engine/Quint	Busiest Medic Unit
Sta151 with 474 responses	Q151 with 216 calls	M151 with 189 calls

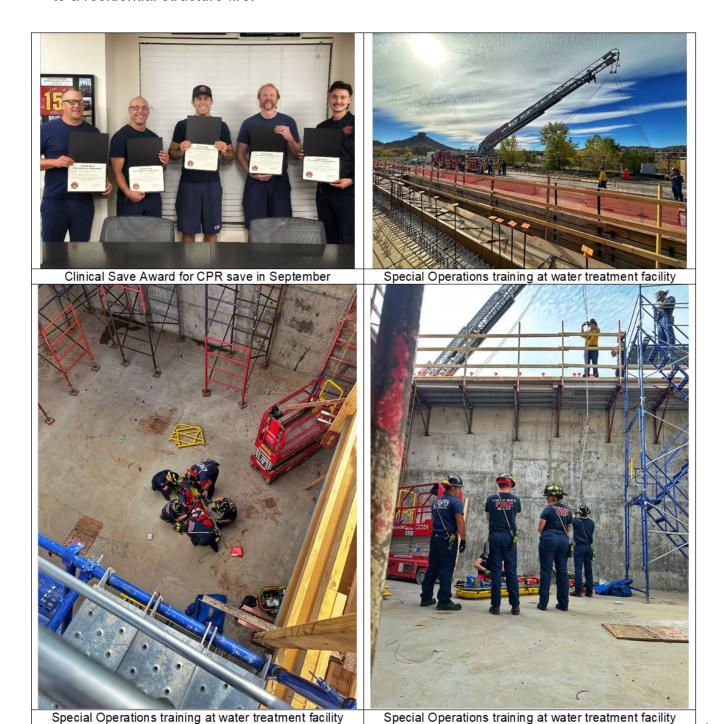
For a more detailed breakdown of our operational data, [click here]

Significant Incidents:

In October, CRFD responded to 14 cardiac arrests.

A- Shift:

• October 23: BC151, CH151, Q151, Q155, E152, E153, M151, M153, SAFE151, BUR159 responded to a residential structure fire.



Administration Division:

Fire Chief Norris Croom

Key Admin Issues:

Congratulations to Lt. Matt Osborn on being awarded a Certificate of Commendation from the American Legion Harry C. Miller Post 1187. This is an annual award where Post 1187 recognizes a member from CRFD, CRPD, and DCSO. Matt was recognized for his overall contributions to the Town and Department, and especially for his efforts working with the Koldeway family and the department during Andrew's sudden illness and subsequent passing. Congratulations Matt!

Interviews were held for the Division Chief vacancies in the Fire and Life Safety Division as well as Logistics in late September. After completing a rigorous process, Assistant Fire Marshal Kevin "Sully" Sullivan was selected to be promoted to Division Chief / Fire Marshal. For the position of Logistics Chief, Jeff Wenzel, from Rio Rancho, New Mexico, has been offered and accepted the position. Sully's promotion was effective October 11, and Jeff's start date is January 5, 2026. Jeff has two kids in school in New Mexico and has to relocate as well. Figuring in the upcoming holidays, this gives him time to relocate, get his kids enrolled in schools, and be ready to go without commuting back and forth in the meantime.

With Sully's promotion, this leaves an opening in the Assistant Fire Marshal position. With the need to hire an additional Fire Prevention Officer after January 1 (thanks 2A!) and still trying to fill the Fire Plans Examiner, we are going to hold off on this position for now to focus on getting these other positions filled. Look for more info on this after the first of the year.

The admin remodel started in August, continued through September, and pretty much wrapped up in October. This was done to better utilize our space at admin with the addition of new positions and to be able to accommodate additional positions in the future. We have a few minor punch list items to finish, but are substantially complete as of the end of October.

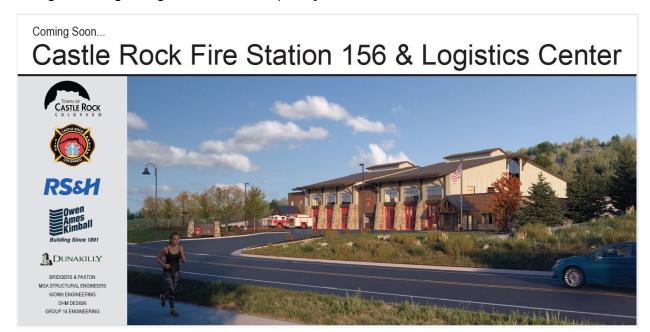
A local contractor completed wildland mitigation on 7.2 acres of Centennial Park. This area was identified in the CWPP as a "Very High" risk, and we were finally able to work to reduce the risk. We also started some mitigation work in Escavera on about 3 acres of town property, and we are working with the Colorado State Forest Service to develop a scope of work for mitigation of about 20 acres of the forested portion of the Metzler Family Open Space along Crowfoot Valley Road.

Fire Chief Commentary:

Design work is substantially done for Station 156 and Logistics, and we have finalized a detailed budget of almost \$21 million. We are in the process of replatting the site and are working with the architect, surveyor, and Town to make this happen. A Pre-Application meeting was held in early October where the Town advised of any concerns or issues. Since this meeting, we have submitted formal plans for review to begin the land use and construction processes. Our neighborhood

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meeting is scheduled for November 17 at 1800 at the PSTF North, 301 Malibu Street, a Public Hearing sign has been placed on site, a "Coming Soon" sign should go up in early November, and we are working to schedule Council approval on the first phase of the project to begin dirt work. Things are beginning to move more quickly now.



On October 21, Town Council approved the purchase of two new Pierce engines as part of the fleet replacement schedule. We received permission to move these engines up in the replacement cycle from 2028 to now due to the extended delivery time. Each engine costs \$1,356,915.50, and the estimated delivery is 51 to 54 months, so we won't see them until late 2029 or early 2030.

As a municipality, we are participating in the Douglas County Hazard Mitigation Plan update. This plan identifies risks associated with natural and human-made disasters, and how to mitigate the risk. This is a cooperative effort between the County, the municipalities, and numerous special districts. This plan is updated every five years, and we will adopt the final version in 2026.

Finally, I attended the groundbreaking for the Sports Development Center and the Brickyard. The sports center will be approx. 145,000 square feet, and is the first new recreation center in the Town since 1988. Congrats to Parks and Rec!

Fire and Life Safety Division:

Division Chief Kevin Sullivan

Fire and Life Safety Division Summary:

October 2025 reflected continued community growth and collaboration.

Major occupancies like *The View* and *Castle Rock Pediatrics*demonstrate strong partnership between developers and FLSD in supporting safe, compliant openings. The Division sustained steady inspection throughput, deepened public engagement, and upheld its commitment to proactive fire and life safety education

Division Overview

across Castle Rock.

October was a productive and highly visible month for the Fire and Life Safety Division (FLSD). Staff supported community events for Fire Prevention Week, advanced construction projects, and continued proactive public education outreach.

Two major community milestones that occurred this month:

- **The View** opened with a *Temporary Certificate of Occupancy* for several floors and amenities, marking a significant downtown development achievement.
- Castle Rock Pediatrics officially opened its doors to patients, following months of inspection and plan-review support from FLSD staff.

Inspection and Plan Review Activity

The Division completed 169 inspections—75 construction, 88 business, 4 mobile food vendor, and 2 special event inspections.

A total of 144 plan reviews were processed (104 development services, 39 system-specific fire protection, 1 special event).

Public Education and Community Outreach

Life Safety Educators connected with 2,641 community members across 19 events totaling 23 hours of education.

October's campaign, "Charge into Fire Safety: Lithium-ion batteries in your home," anchored Fire Prevention Week 2025 (Oct 5–11).

Key highlights:

- Town Council Fire Prevention Week Proclamation
- CRFD × Domino's Smoke Alarm Campaign (10/6) three homes visited, alarms tested, and "free pizza for safety" awarded
- 26th Annual Coloring Contest: 7 schools participated; 5 winners announced across 3 schools
- Additional events: Story Time at Philip S. Miller Library, school visits, Career Day, Benefits Fair, and multiple Halloween safety outreach events

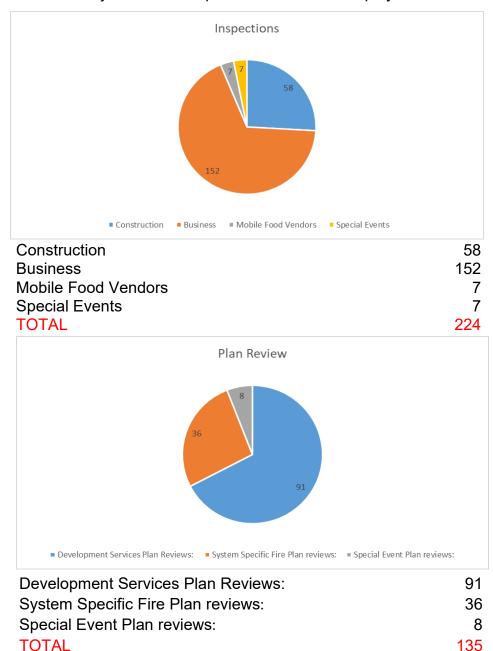
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Car Seat Safety

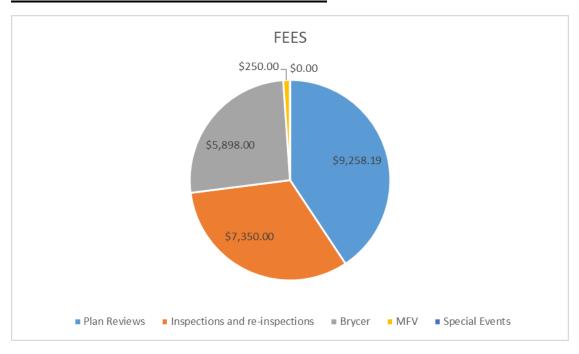
20 car seat checks completed (17 rear-facing, 3 forward-facing); 14 installation errors corrected. 17 appointments and 3 line/shift checks were performed.

Community Engagement

- PulsePoint Users (Sept data): 7,084 MAUs with 2,006 CPR alert followers
- **Social Media Reach (Sept data):** 261,699 people reached; 1,670 engagements top posts featured major incident responses and wildfire deployment.



FEES BROUGHT IN FROM THE DIVISION:



FEES RECEIVED	
Plan Reviews	\$9,258.19
Inspections and re-inspections	\$7,350.00
Brycer	\$5,898.00
MFV	\$250.00
Special Events	\$0.00
TOTAL	\$22,756.19

SQ FT Inspected: 2,547,625

Complaints: 0 Citations: 0 CWPP contact hours: 1

CORA Requests: 17 Fire Prevention Customer Inquiries: Ongoing

Fire / Investigation Responses: 7 Responses and follow-ups

Unmanned Aerial Vehicle Flights: 12

Development Services Meetings: 23

Stop Work Orders: 0 Fire Watch: 2 Permits Issued: 27 Permits Closed: 25

Life Safety Educators

For the month of October, CRFD made contact with

- 2641 people through 19 different public education and community events totaling 23 hours of education. Of the citizens we made contact with in October- 1829 were children (18 years of age or younger) and 812 were adults.
- 15,104 digital contacts were made during the month.

October Public Education Highlights

- FLSE Duncan and FLSE Sanderlin and Sparky helped kick off fire prevention week by helping Town Council members sign a Fire Prevention Week Proclamation at the start of the Town Council meeting on 10/7
- Outlets at Castle Rock electronic billboard
 - In collaboration with the Town Communications department and the Outlets at Castle Rock, CRFD created a digital billboard ad for Fire Prevention Month. This digital sign was on display for the month of October and was seen by thousands of cars on the I-25 corridor through Town every day.
- CRFD and Domino's Delivery Smoke Alarm Campaign (10/6)
 - FLSD members FPO Thomas, FPO Harris, FLSE Duncan and FLSE Sanderlin helped deliver three Domino's orders to homes in Castle Rock.
 - During the delivery, CRFD checked smoke alarms in the homes where the orders were delivered and where working smoke alarms were found, the pizza was free!
- 26th Annual Coloring Contest
 - CRFD hosted its 26th annual fire safety coloring contest. This event encouraged kids to creatively communicate the message of "Charge into Fire Safety: Lithium-ion batteries in your home" by making a poster to illustrate the theme.
 - The contest was open to 3rd through 6th students in Castle Rock.
 - o 7 area schools participated in the contest, 5 winners from 3 schools were selected.
 - Chief Croom and FLSEs utilized a standardized rubric and anonymous selection process to select the winners.
 - 3 of the 5 Presentations took place on 10/30 at Clear Sky Elementary School, which had 3 winners this year! The other 2 presentations will take place on 11/3.
 - Winning classes enjoyed treats for their entire class and had the opportunity to place their drawing onto the side of a fire apparatus where it will ride for a year.
 - Winning students also had the chance to meet Sparky!
- Other events throughout the month included:
 - o Story time at Philip S. Miller Library with Chief Sullivan and Sparky in attendance
 - Visits to 6 different preschools and kindergarten classes throughout the month
 - Castle Rock Home School Co-op Career Exploration Day
 - o Town of Castle Rock Benefits Fair
 - Hands Only CPR at World Compass Academy
- Wrapped up Fire Prevention Month by sharing educational messaging, along with candy at several area Halloween Celebrations throughout the Town:
 - KinderCare Trunk or Treat

- Aspen View Academy Trunk or Treat
- Boo Bash with Outlets at Castle Rock

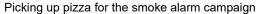
PulsePoint Monthly Active Users (MAUs)

During September 2025 (reporting is one month in arrears), 2,006 users following CRFD on the PulsePoint app enabled CPR alerts and there were 7,084 Monthly Active Users. MAUs represent individuals actively following CRFD on the app during the reported month.

Social Media

During the month of September (reporting is one month in arrears), the CRFD Facebook page reached 261,699 people. Posts were shared 25 times during the month and post engagements came in at 1,670.

Our three highest reaching posts were about the crew's response to a paraglider crash, a structure fire in Diamond Ridge/Sapphire Point, and a wildfire deployment.





Sparky at the Town Council meeting for the Proclamation reading



Training Division:

Division Chief Jeff Hood

Division Commentary and Happenings: October was a strong month for the Training Division as we continued progress on several major initiatives, including oversight of recruits at the West Metro Fire Academy, development of the upcoming Transition Academy, and planning for both the Acting Lieutenant and Acting Engineer schools. Work also advanced on expanding live fire training opportunities through the construction of new burn cells. As a department, we logged 2,426 training hours.



Lieutenant Promotional Process with CPS: The Training Division completed the Lieutenant promotional process in partnership with CPS HR Consulting, the first time the fire department has used an outside agency for this type of process. The collaboration brought valuable expertise and objectivity, and feedback from both internal participants and external evaluators was positive. While minor opportunities for improvement were identified, we are proud that the process was viewed as fair, transparent, and well-structured.

Aerial High-Point Bulletin: A new Safety & Training Bulletin was released as part of our standardization efforts. The bulletin established department-wide guidelines for Aerial Highpoint and Aerial Crane Operations (Static & Dynamic). It included links to updated training videos and resources covering aerial operations, change of directions, and force multipliers.

Hands-On Aerial Operations Training: Building on the new bulletin, the Training Division worked with the Water Department to provide hands-on training at the Water Treatment Plant off Liggett Road. The location offered excellent below-grade access, allowing crews to practice aerial highpoint and crane operations in realistic rescue scenarios.

Extrication Technician Training: The extrication team leads hosted a technical training that included the use of a newly acquired jersey barrier and eight vehicles. Students worked through rescue scenarios utilizing all of our extrication equipment. We are proud that the tech class provided practical, realistic training at our own training facility.

Live Burn Cell Construction: The department's new burn cells are nearing completion. These structures will provide future department-wide live burn and fire behavior training opportunities. A huge thank you to the members of the tower maintenance team, whose work has been invaluable to the project's success.

STOs: Among many other tasks and responsibilities, the STOs continued to provide and support hundreds of hours of training throughout the month, including department-wide hoarder house search drills, commercial roof operations, and extrication training.

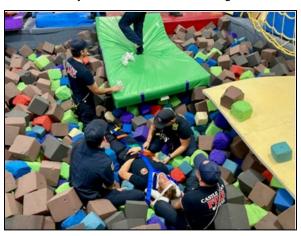
Other Division Happenings:

- Training provided at the Chameleon Gymnastics Academy to coordinate how to best extricate a patient from their foam pit with potential spine injuries.
- Confirmed that retired FDNY Captain Mike Dugan will present to CRFD at the conclusion of the Transition Academy
- Collaborating with South Metro Fire to develop an Acting STO class
- Ongoing development of elevator rescue and sprinkler system training for 2026
- Coordinating with the Town's legal department to obtain two additional RQI skill stations to better support CPR certification

Aerial high-point training



Gymnastics extrication training



Extrication tech team school



Commercial roof ventilation



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Continuous Quality Improvement:

Accreditation Manager Katt Walsh

The CPSE (Center for Public Safety Excellence) Excellence Conference will be held at the Caribe Royale in Orlando, Florida from March 10-13, 2026. Join industry leaders, experts, and professionals dedicated to advancing excellence in public safety at the CPSE Excellence Conference. This



dynamic program features inspiring keynote presentations, interactive workshops, and meaningful networking opportunities designed to foster collaboration and innovation. Attendees will discover best practices, emerging trends, and proven strategies to elevate standards and strengthen the effectiveness of public safety services.

If you're interested in learning more about the accreditation process or exploring educational opportunities that support high-performing fire departments and emergency service professionals, this conference is an excellent opportunity to deepen your understanding and commitment to continuous improvement. Training requests are due to Battalion Chiefs/Supervisors by 11/24/2025.

Request for Input:

As part of our ongoing analysis, I'm currently gathering medic depletion data for the 3rd quarter of 2025 through ImageTrend and will do the same for the 4th quarter.

While the data analytics are crucial for helping us make fact-based decisions, improve efficiency, and better understand both agency and community needs, the insight from those on the line is equally important.

I'm very interested in hearing how line personnel are experiencing and interpreting workload and medic depletion circumstances following the implementation of Medic 155.

Your firsthand perspectives help complete the picture — providing the context and nuance that numbers alone can't capture. Please share your thoughts, observations, or specific examples related to your workload, call volume, unit distribution, or overall system performance.

Please feel free to stop by my office, or email me, kwalsh@crgov.com. If logistically it's best to have me come to your station, we can schedule a time! Thank you for taking the time to provide your input — it makes a real difference in shaping how we move forward as an agency and community.

This is a snapshot of our numbers, and not the whole picture! Please follow the link below to see all the October 2025 stats.

Link to the draft monthly statistics: ImageTrend monthly data



Town of Castle Rock

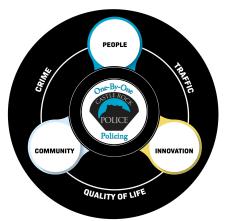
Agenda Memorandum

Agenda Date: 12/4/2025

Item #: 3 File #: PS 2025-031







A message from Chief of Police Jack Cauley



Castle Rock continues to be one of the safest and fastest-growing communities in the country. To achieve this, we build upon our One-By-One Policing philosophy through our three strategic pillars:

People: We invest in our team members by providing quality training and the best equipment available. We are laser-focused on creating a healthy organizational culture where our members can thrive.

Innovation: The ability to innovate is key. We embrace the latest technology and best practices to solve problems and address crime.

Community: Policing is a team effort. Creating safe communities must involve trust and partnerships. We are grateful for Castle Rock's support and don't take it for granted.

Monthly report: October 2025 ► SPOTLIGHT ◀











CRPD advances innovation, community engagement and national leadership in October

- CRPD welcomed K9 Riddick, a 22-month-old German Shepherd who is dual-certified in narcotics detection and patrol work. His handler is Officer Casey Beatty. Office Beatty and Riddick will support our officers as members of the Strategic Response Team.
- On October 16, CRPD and Flock Safety held a press conference highlighting the Drones as First Responders program and its impact on public safety.
- Chief Cauley and Command staff attended the annual IACP Conference in Denver, where Chief Cauley presented on "The Infinite Game of Policing" and "Using AI in Candidate Selection, Promotions, and Annual Reviews."
 The conference drew an attendance of over 16,000 law enforcement and industry professionals.
- At the IACP Conference, CRPD and Flock Safety also stood up a Real-Time Crime Center, which was very well attended and received strong interest from attendees.
- CRPD partnered with the DEA to host a Drug Take Back event on October 25, where community members safely disposed of 198 lbs. of unused, unwanted, and expired medications.

Castle Rock Police Department

VISION: To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.

MISSION: The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.











Leading with success



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Crime: Person*

Crime	Sept. 2025	2025 Total YTD	2024 Total YTD
Sex offenses	3	16	11
Aggravated assault	0	12	8

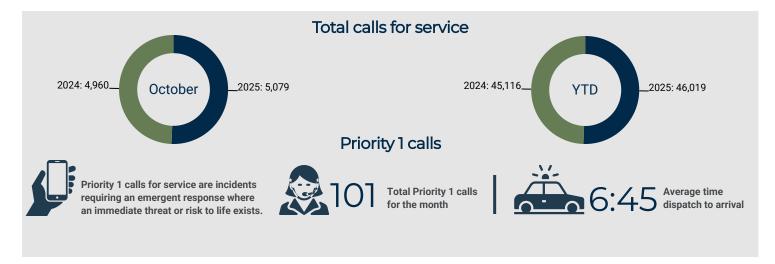
*Persons and Property crimes are reported for the previous month due to the transition to NIBRS reporting.

Crime: Property*

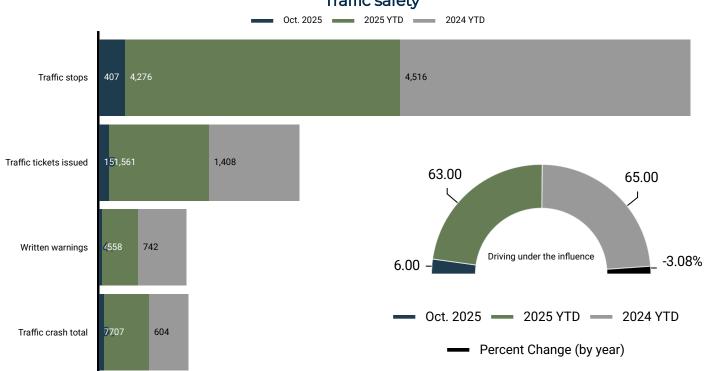
Crime	Sept. 2025	2025 Total YTD	2024 Total YTD
Burglary	2	22	40
Robbery	0	0	3
Motor vehicle theft	4	27	29
Theft from motor vehicle	4	46	45

Crime: Total offenses

:	212	182
	770	904
	123	167
4	1,105	1,253
		770



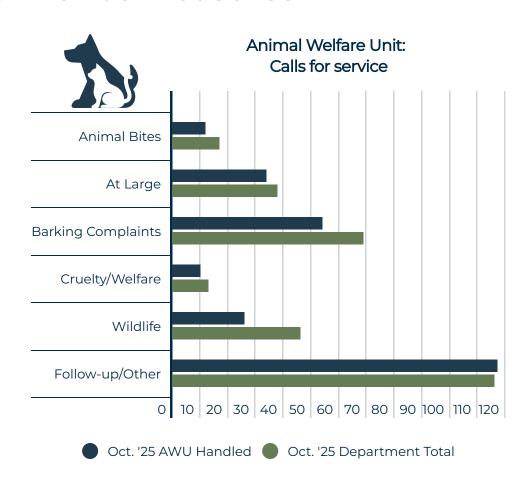




Additional Performance Measures

Community Response Team: Calls for service





Customer survey results

CRPD utilizes a survey tool which measures customer service on select non-violent or property crime calls for service. Citizens receive a short text survey and may also leave comments. Results are listed in the graph below.

Domestic violence lethality assessment

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives and involves an assessment by policing personnel to determine risks in collaboration with community-based victim service providers. More information can be found at LethalityAssessmentProgram.org.

