



Photo Credit: Officer B. Burch



VISION

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.

MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.

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One-By-One Policing

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.

One-By-One Policing is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our pursuit of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community one by one and where the community reaches back.

Sergeant Carney received a voicemail regarding a visit from two **Officers [M. Lance & J. Lane]**. Her comments were how "wonderful the officers were," that "they were amazing," and she expressed how impressed she was with their calm and professional demeanor while at her home.

Anonymous (1/7/23)

"A community member reached out to me to pass along a compliment to both of you **[Officers C. Stoneking & J. Lane]** regarding how well you treated the driver of the vehicle involved in a fatality crash...The driver of the vehicle felt both of you provided her comfort and demonstrated empathy and compassion. The crash was obviously a very traumatic event. The driver appreciated the fact you understood what [they were] experiencing and because of your actions, [they were] better able to work through the trauma...I personally want to thank both of you for handling a difficult and tragic situation in such a professional and compassionate manner. This is truly a great example of One-By-One policing!"

Chief Jack Cauley (1/27/23)

Please thank the officers **[Officer N. Ellis]** who helped my neighbors yesterday morning. I didn't know what was going on, but I saw the officer take [them] to his car. It was clear by the body language that this officer had compassion and took care to make [them] comfortable. Thank you!

Christine (1/25/23)

"Dear Sgt. Speaect, I write to commend the outstanding performance of **[Officer M. Milord]** in her duties associated with an ongoing domestic spanning the last several months...I am well aware of the danger to officers responding to these incidents... Officer Milord was an invaluable help in gaining trust [and assisted the victim with] crisis counselors, responded to concerns, and ultimately [provided safe transportation following a barricade situation with a firearm]. Officer Milord made the time during this stressful period to give me updates. She likely forestalled a terrible outcome for all of them. I am incredibly grateful for her competence, professionalism, courtesy and compassion. I have worked with hundreds of police officers, and Officer Milord stands out as an exceptional example of the credo 'To Serve and Protect.' You are lucky to have her in the Department."

Kind Regards, G.W. (1/9/23)

Officer Morrissey relayed a story told to him by a father who wished to thank **[Officer M. Fuino]** who saved his son's life after he had stopped breathing. Officer Fuino was first on scene and performed CPR. The father wrote, "You never realize how terrifyingly fragile your world is until something like this happens..."

Due to the heroic efforts [of all involved], he is miraculously in perfect condition...We are so blessed to live in a community where first responders arrive within three minutes of the 911 call. I cannot express how deeply we appreciated Officer Fuino, [CRPD and CRFD]. Officer Fuino was compassionate...and I'm so proud of him and our local PD."

Joshua R. (1/10/23)

Message from the Chief



The format of the department's monthly report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community. There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime

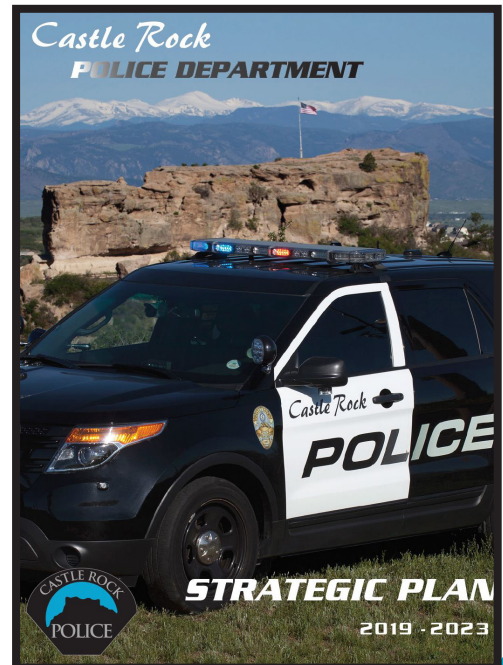
Priority 2: Traffic Safety

Priority 3: Employees

Priority 4: Prepare for Future Growth

Priority 5: Community Policing and Partnerships

Priority 6: Technology, Equipment and Training



Read entire [CRgov.com/PDplan](https://www.cr.gov/PDplan)

Leading with Success Castle Rock Police Promotional Ceremony

The Castle Rock Police Department celebrated seven sworn and two professional staff members who were promoted in 2022. During the afternoon of January 4, a formal ceremony was held to honor this group. Their new positions include Commander, Sergeant, Corporal, Crime Analyst and Senior Office Assistant.

Additionally, the four new officers who were sworn in last fall were recognized in front of family and friends.

"When I look at this group, I can see the future of our department is incredibly bright," Chief Jack Cauley said. "All of the individuals we honored exemplify our One-By-One Policing philosophy. I can't wait to see what this next year brings for our department."



Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

Person Crime Offense	2022 DEC Crime	2021 DEC Crime	3-YR MO. AVG	2022 YTD Crime	2021 YTD Crime	YTD % change 2021-2022	2022 YTD Clearance
Homicide	1	0	0.0	3	0	300%	3 (100%)
Sex Offenses - Forcible	0	2	2.8	15	37	-59%	1 (7%)
Domestic Violence	21	12	16.1	186	172	8%	168 (90%)
Aggravated Assault	2	0	1.5	14	17	-18%	9 (64%)
Total Persons Crimes	24	14	20.4	218	226	-4%	181 (83%)

Property Crime Offense	2022 DEC Crime	2021 DEC Crime	3-YR MO. AVG	2022 YTD Crime	2021 YTD Crime	YTD % change 2021-2022	2022 YTD Clearance
Burglary	5	8	7.6	58	100	-42%	9 (16%)
Fraud/Forgery	11	20	40.9	183	675	-73%	25 (14%)
Motor Vehicle Theft	2	10	7.0	57	79	-28%	3 (5%)
Robbery	1	0	0.4	2	9	-78%	1 (50%)
Theft from Motor Vehicle	6	21	18.5	123	236	-48%	0 (0%)
Theft	43	67	61.6	621	795	-22%	129 (21%)
Vandalism	21	26	32.0	293	424	-31%	60 (20%)
Total Property Crimes	89	152	168.0	1,337	2,318	-42%	227 (17%)

Total Crime Offense	2022 DEC Crime	2021 DEC Crime	3-YR MO. AVG	2022 YTD Crime	2021 YTD Crime	YTD % change 2021-2022	2022 YTD Clearance
Total Persons Crimes	24	14	20.4	218	226	-4%	181 (83%)
Total Property Crimes	89	152	168.0	1,337	2,318	-42%	227 (17%)
Total Crimes	113	166	188.4	1,555	2,544	-39%	408 (26%)

Notes:

1. Persons and Property crimes are reported for the [previous](#) month due to the transition to NIBRS reporting.
2. Clearance offenses shown with N/A data reflect zero incidents for that specific offense. Any offenses displaying 0% reflect incidents had occurred during the year; however, they had not yet been cleared.

Priority 1: Crime (continued)



Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Response Times					
PRIORITY 1 CALLS FOR SERVICE	# of Calls	Average Dispatch Time	Average Wait to Enroute	Average Drive Time	Average Time Officers on Scene
JAN	87	1.61	0.33	6.46	68.23
2023 YTD	87	1.61	0.33	6.46	68.23
2022 MON. AVG	80.7	1.50	0.31	5.72	65.71

Note: The above time references are fractions of minutes.

Victims Assistance Unit (VAU)						
Activity	2023 JAN	2022 JAN	3-YR MO. AVG	2023 YTD	2022 YTD	% Change 2022-2023
Cases assigned - Staff Advocates	35	13	22.6	35	13	169%
Cases assigned - Volunteer Advocates	9	12	11.9	9	12	-25%
Total cases assigned	44	25	34.5	44	25	76%
Total victims served	80	51	62.5	80	51	57%
Volunteer office hours	0	0	2.4	0	0	N/A
Call out hours (incl. on-scene, phone)	44	39	30.9	44	39	13%

Victims Assistance Unit Spotlight

Ina moved to Colorado nine years ago to slow the demands of the high-tech world. She recently moved to Castle Rock to be with her other half and immediately started looking for ways to connect with the community. With an existing background in public safety and completing a degree to practice psychotherapy, working with the Victims Assistance Unit seemed like a natural fit. Ina enjoys hiking the area with their dog and experimenting with old recipes to give them a new twist.



Priority 2: Traffic Safety

Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes						
Crash Type	2023 JAN	2022 JAN	3-YR MO. AVG	2023 YTD	2022 YTD	% Change 2022-2023
Fatality	2	0	0.0	2	0	0.0%
Injury	5	2	3.0	5	2	150.0%
Non-Injury	65	81	59.5	65	81	-19.8%
Traffic Crash Total	72	83	62.6	72	83	-13.3%
Note: As of December 2022, traffic crash statistics are reported through CARFAX.						
Traffic Enforcement						
Traffic Type	2023 JAN	2022 JAN	3-YR MO. AVG	2023 YTD	2022 YTD	% Change 2022-2023
Driving Under the Influence (DUI)	4	7	8.4	4	7	-42.9%
Traffic Citations (Municipal and State)						
Call Type	2023 JAN	2022 JAN	3-YR MO. AVG	2023 YTD	2022 YTD	% Change 2022-2023
Traffic Tickets Issued	80	79	118.5	80	79	1.3%
Written Warnings	56	77	140.6	56	77	-27.3%



Priority 3: Employees



Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2023	0	90	0.0%	-100.0%
2022	8	87	9.2%	84.0%
2021	4	80	5.0%	-50.0%
2020	8	80	10.0%	-12.3%
2019	9	79	11.4%	115.1%

Current Staff	Sworn Officers	Officers in Training	Civilian Staff	Total Staff	Volunteers	Explorers	Total Staff (inc. Vol.)
JAN	86	4	32	122	23	11	156
Authorized FTE positions	90		34.5	124.5			

Training Hours						
Total Hours	2023 JAN	2022 JAN	3-YR MO. AVG	2023 YTD	2022 YTD	% Change 2022-2023
Internal/External	930.0	834.8	726.4	930.0	834.8	11.4%
Types of Trainings						Hours per Type
Internal/In-service (less lethal weapons' recertifications/scenarios, Taser recertification/scenarios, de-escalation)						680
External Training (single officer response to an active killer, SWAT training, lead investigator of an officer involved shooting, digital currency, search warrants, fundamentals of gangs, at-scene collision investigations, Spanish for law enforcement, Fentanyl safety and awareness)						250

Accomplishments / Recognition						
Type	2023 JAN	2022 JAN	3-YR MO. AVG	2023 YTD	2022 YTD	% Change 2022-2023
Compliments/Commendations	5	4	11.5	5	4	25%
Recognition / Awards	0	1	5.9	0	1	-100%

Priority 4: Prepare for Future Growth

Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

Calls for Service (CFS)						
Calls for Service (CFS) Per Officer / Per 1st Responder	2023 JAN 87 OFC /58	2022 JAN 80 OFC /55	3-YR MO. AVG	2023 YTD 87 OFC /58	2022 YTD 80 OFC / 55	% Change 2022-2023
CFS TOTAL, includes self-initiated (SI)	4,062	4,269	4,872.2	4,062	4,269	-4.8%
CFS, excludes self-initiated (SI)	1,989	1,952	2148.1	1,989	1,952	1.9%
Year-to-Date (Per 1,000 citizens)	50.0	52.5		50.0	52.5	-4.8%
CFS per Officer, excludes self-initiated	22.1	22.4		22.1	22.4	-1.3%
CFS per 1st Responder, excl. self-initiated	32.6	33.7		32.6	33.7	-3.3%

Note: Year-to-date and 3-Year monthly averages reflect periodic adjustments due to population and CFS fluctuation.

Communication Incoming Phone Calls						
911 Calls	# of Calls	Avg per Day	AVG Answer Time (sec)	Answer Time ≤10 secs.	Answer Time ≤15 secs.	AVG Call Length (sec)
JAN	482	16	3.64	98.8%	99.8%	198.7
2023 YTD	482	16	3.64	98.8%	99.8%	198.7
2022 Monthly AVG	520.5	16.3	3.36	97.8%	99.7%	185.35
APCO and NENA Standard: *				90.0%	95.0%	N/A

Mon. Administration Calls	3,868	125
Mon. Outbound Calls	966	31
YTD-Administration Calls	3,868	125
YTD-Outbound Calls	966	31

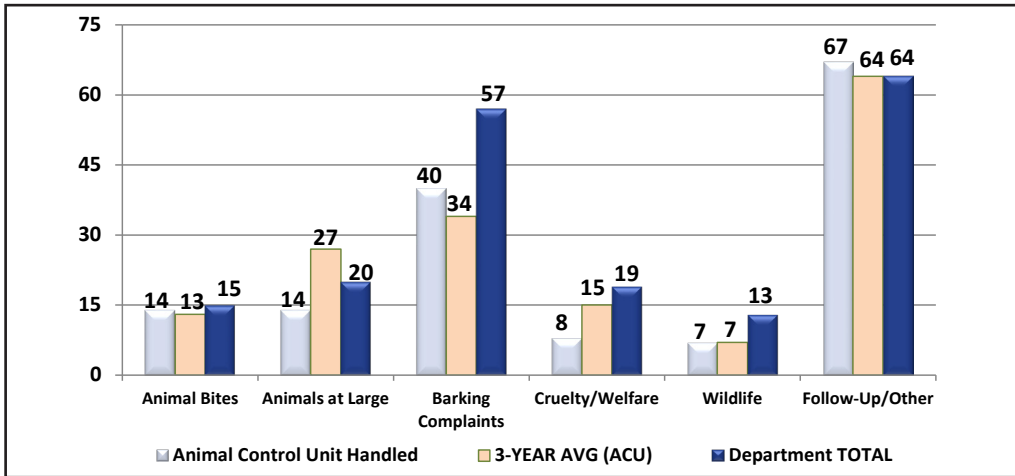
*Association of Public-Safety Communications Officials (APCO) and National Emergency Number Association (NENA).

Downtown Liaison Officer (DLO)						
Type	2023 JAN	2022 JAN	3-YR MO. AVG	2023 YTD	2022 YTD	% Change 2022-2023
Parking Enforcement/CFS	102	46	151.8	102	46	121.7%
Parking Warnings	6	9	47.9	6	9	-33.3%
Parking Tickets	57	11	40.7	57	11	418.2%

Priority 4: Future Growth (continued)



Animal Control Unit (ACU) Call Type Responses

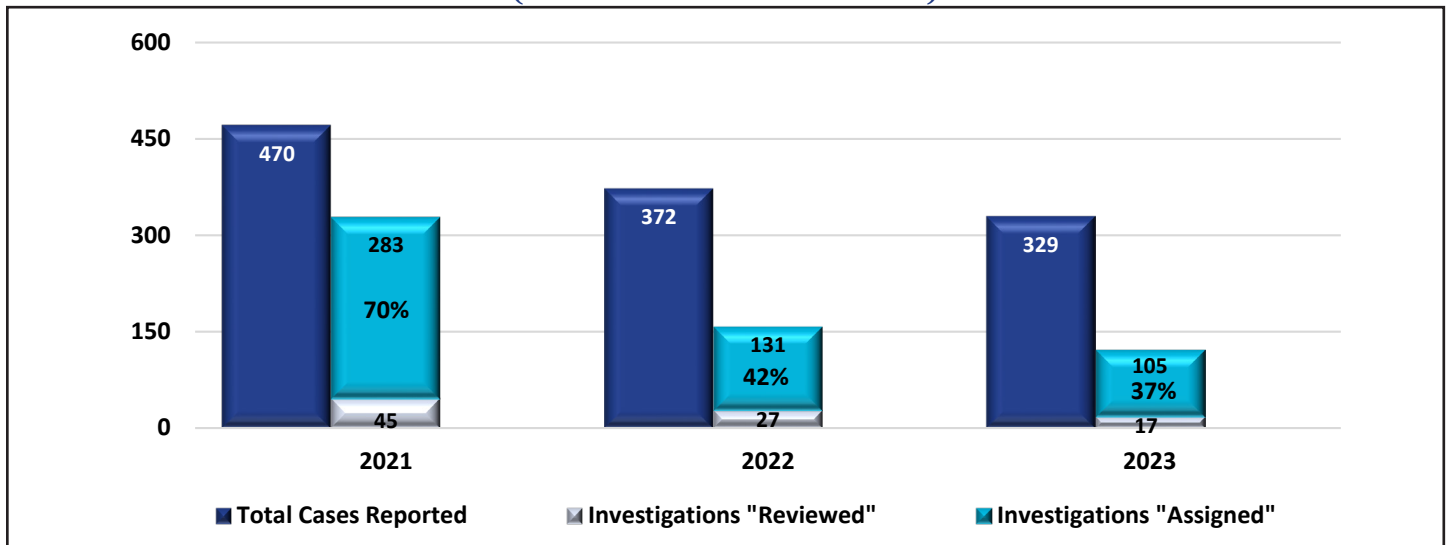


Call Types (%) handled by ACU:

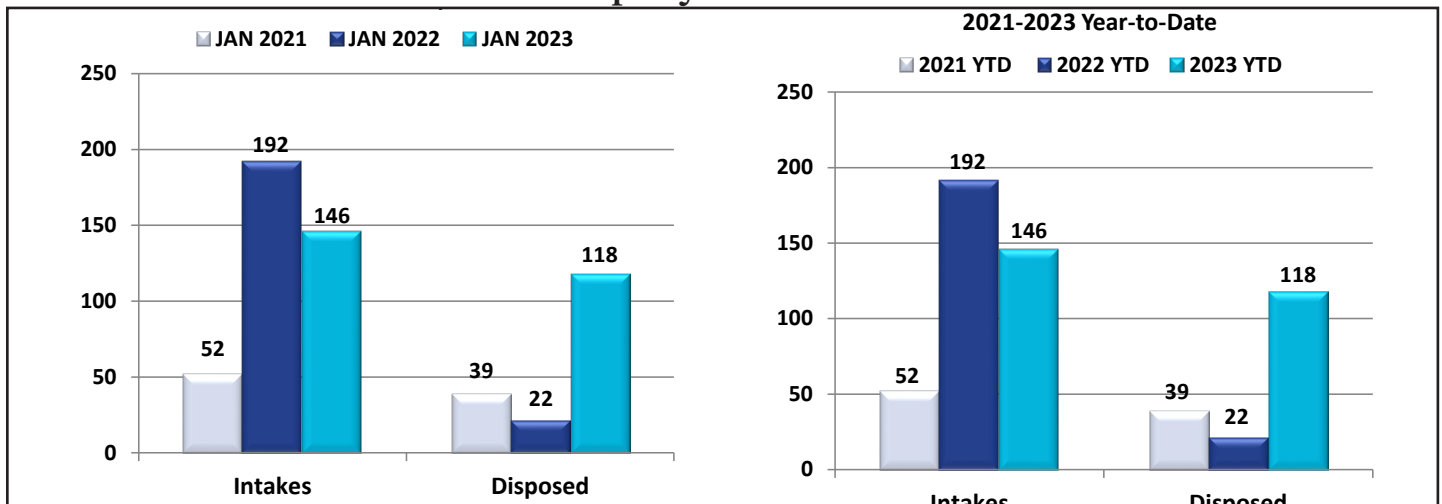
- 93 Percent of animal bites
- 70 Percent of animals at large
- 70 Percent of barking calls
- 42 Percent of cruelty/welfare
- 54 Percent of wildlife
- 105 Percent of follow-up/other*

*Note: ACU responds/assists on other departmental-call types. The Unit handled 100% of ACU calls plus additional patrol-related calls.

Investigations Case Reports (2020-2023 Year-to-Date)



Property & Evidence



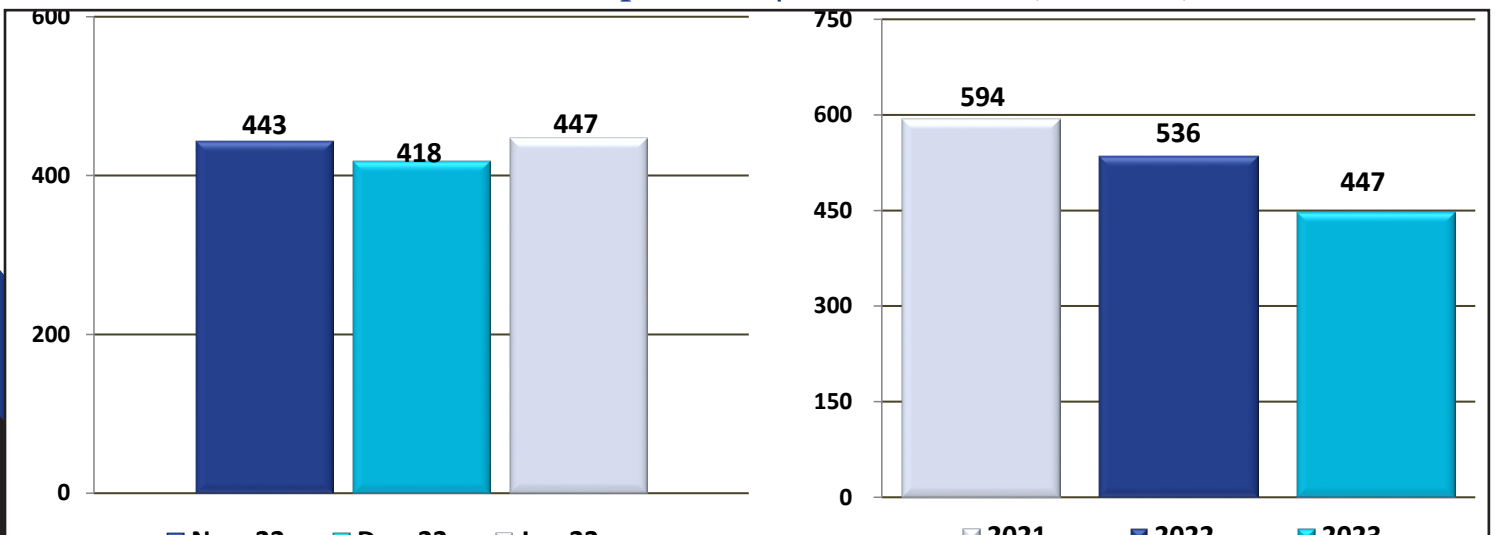
Priority 4: Future Growth (continued)

Records Unit

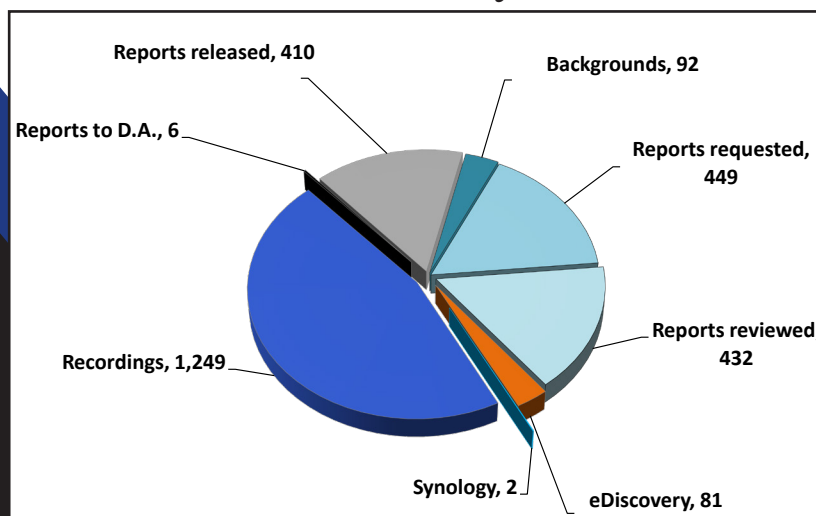
Workload	Backgrounds	Reports requested	Reports reviewed	eDiscovery	Synology*	Recordings	Reports to D.A.	Reports released
JAN 2023	92	449	432	81	2	1,249	6	410
JAN 2022	75	569	558	52	5	1,084	7	535
% Change 2022-2023	22.7%	-21.1%	-22.6%	55.8%	-60.0%	15.2%	-14.3%	-23.4%
3-YR MO. AVG.	107	575	569	58	2	1,141	4	549

* Felony drug cases

Total Reports Requested Three-Month Comparison | Year-to-Date (2021-2023)



Records Unit Monthly Workload



Priority 5: Community Policing & Partnerships



Goal 1: Community engagement through outreach and education

Crime Prevention and Community Partnership Programs						
Running Program Types	2023 JAN	2022 JAN	3-YR MO. AVG	2023 YTD	2022 Year-End	% Change 2022-2023
Crime Free Multi-Housing	0	0	2.0	25	25	0.0%
Crime Free Self-Storage	0	0	0.7	8	8	0.0%
Rock Watch	9	0	69.1	895	886	1.0%
CPTED (Crime Prevention)	0	1	1.9	34	34	0.0%
R-U-OK	0	0	1.6	33	33	0.0%
Total Activity	9	1	75.3	995	986	0.9%

Notes: Rock Watch 2022-2023 YTD statistics were revised for accuracy. R-U-OK totals periodically fluctuate as members enter or leave the program.

Volunteer Hours						
Unit Hours	2023 JAN	2022 JAN	3-YR MO. AVG	2023 YTD	2022 YTD	% Change 2022-2023
Explorer Unit	99.0	329.8	150.7	99.0	329.8	-70.0%
Victim Advocates	401	464	463.2	401.0	464.0	-13.6%
Volunteers in Policing (CSVs, Admin)	29.5	89.8	104.7	29.5	89.8	-67.1%
Total	529.5	883.6	718.6	529.5	883.6	-40.1%

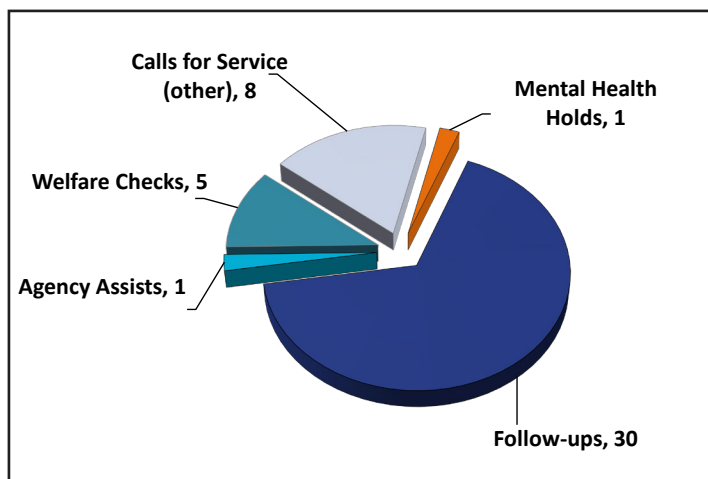
Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)				
JAN 2023	Facebook	Twitter	Nextdoor	Instagram
Followers	18,628	4,342	38,149	3,632
Number of Posts	23	24	4	10
Total Viewer Engagement	27,221	134	11,521	1,584
	Police		Town	
Total Call Outs or Incident Response	11		0	
	TOTAL			
Media Inquiries	5			

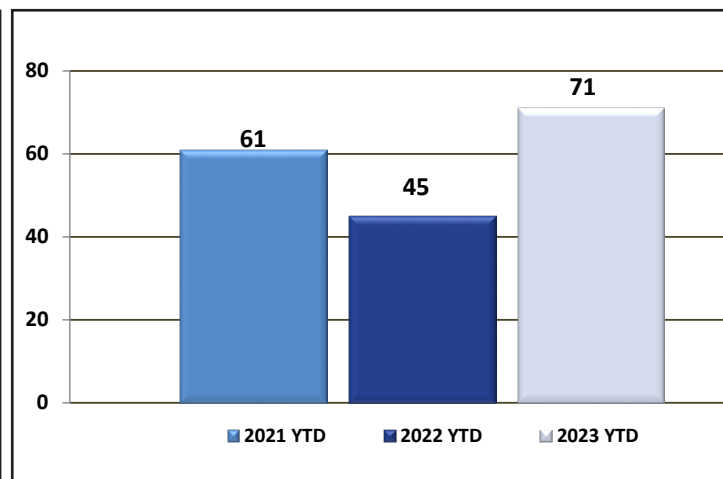
Priority 6: Technology, Equipment & Practices

Goal 1: Maintain and utilize the most effective technology, equipment and best practices Community Response Team (CRT) Dashboard

Monthly 2023 Call Types



CRT Total Calls for Service (YTD)



Domestic Violence Lethality Assessment Program (LAP)

Call Type	2023 JAN	2022 JAN	3-YR MO. AVG	2023 YTD	2022 YTD	% Change 2022-2023
Total LAP reports completed	11	8	9.9	11	8	38%
High-risk reports	4	4	4.5	4	4	0%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at [LethalityAssessmentProgram.org](https://www.castlerockpolice.org/LethalityAssessmentProgram.org)

ePoliceReporting

Online Crime Report	2023 JAN	2022 JAN	3-YR MO. AVG	2023 YTD	2022 YTD	% Change 2022-2023
Reports received	30	32	44.1	30	32	-6.3%

CueHit (Customer Service Measurement Tool)

CRPD utilizes a survey tool, which measures customer service on select non-violent or property crime calls for service. Citizens receive a short text survey with an option to rate the service provided between one and five with five being our goal. Citizens may also leave comments. The CueHit results are listed in the table below.

Customer Service Surveys			Rating Results (1 - 5 with 5 as our goal)				
MON/YTD	Sent	Received	5	4	3	2	1
JAN	97	50	41	5	0	2	2
YTD*	97	50	41	5	0	2	2

Department Highlights



PIO Temby's Corner Top Social Media Post

January 13 at 10:22 PM

UPDATE 2:15AM - Founders Parkway has reopened in both directions in this area. Thank you.

ROAD CLOSURE: The Castle Rock Police Department is at the scene of a crash at Founders Parkway and Crimson Sky Drive. Northbound Founders Parkway is currently closed from Rising Sun Drive to Crimson Sky Drive. This is expected to be a lengthy closure with no current estimated time of reopening. Please be mindful of the first responders in the area. We appreciate your patience.



K9 Unit Shogun & Maverick

Patrol Deployments: 6

Officer Fellows and Shogun were deployed five times on K9 protections, building searches and tracking. Officer Gondeck and Maverick were deployed once for a building search.

Narcotics Deployments: 3

Officer Gondeck and Maverick conducted one narcotics deployment, which resulted in the location of Cocaine, paraphernalia, and a firearm. Officer Fellows and Shogun conducted two narcotics' deployments.

Training: 50 hours

The K9 units trained a total of 50 hours during the month.



***K9 Protect** is a term the department uses when a K9 is on the scene of a high-risk call. The K9 is on standby to protect officers or assist in apprehension. The presence of the K9 gains compliance. Examples of patrol deployments include high-risk traffic stops, higher risk attempt to contact, etc.