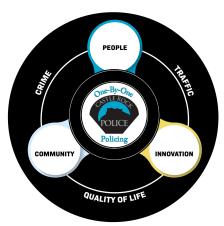


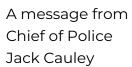


# Monthly report: November 2024











Castle Rock continues to be one of the safest and fastest-growing communities in the country. To achieve this, we build upon our One-By-One Policing philosophy through our three strategic pillars:

**People:** We invest in our team members by providing quality training and the best equipment available. We are laser-focused on creating a healthy organizational culture where our members can thrive.

Innovation: The ability to innovate is key. We embrace the latest technology and best practices to solve problems and address crime.

**Community:** Policing is a team effort. Creating safe communities must involve trust and partnerships. We are grateful for Castle Rock's support and don't take it for granted.



Fireworks are seen above The Rock during the 2024 Starlighting event. Photo courtesy of Officer B. Schuster.

### Season of the star

"We look forward to this event every year, and are grateful to be included in one of the Town's richest traditions."

> - Special Operations Commander Mark Galvan

Another magical night in Castle Rock - On Saturday, Nov. 23, 2024, the Castle Rock Police Department joined tens of thousands of residents, business owners and visitors as the annual Starlighting tradition officially kicked off the holiday season. Nearly 38,000 quests attended this year's event.

We are grateful to the dozens of Castle Rock Police Department officers, dispatchers, professional staff and volunteers who were part of this special night. Hours of coordinating logistics between staff, volunteers and vendors allowed for smooth operations throughout the festivities.

Starlighting is hosted by the Castle Rock Chamber of Commerce every year in November. Festivities include caroling, dancing, visits with Santa, vendors, booths, lighting of the star and fireworks display.

#### Castle Rock Police Department

VISION: To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.

MISSION: The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.











## Leading with success





Crime: Person\*

Crime	Oct. 2024	2024 Total YTD	2023 Total YTD
Sex offenses	1	13	14
Aggravated assault	0	8	14

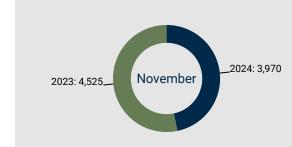
\*Persons and Property crimes are reported for the previous month due to the transition to NIBRS reporting.

#### Crime: Property\*

Crime	Oct. 2024	2024 Total YTD	2023 Total YTD
Burglary	3	44	160
Robbery	0	4	135
Motor vehicle theft	6	37	158
Theft from motor vehicle	10	57	183

#### Crime: Total offenses

Crime	Oct. 2024	2024 Total YTD	2023 Total YTD
Persons crimes	16	217	228
Property crimes	123	1,107	1,466
Society crimes	15	197	158
Total	154	1,521	1,852



Total calls for service

Priority 1 calls

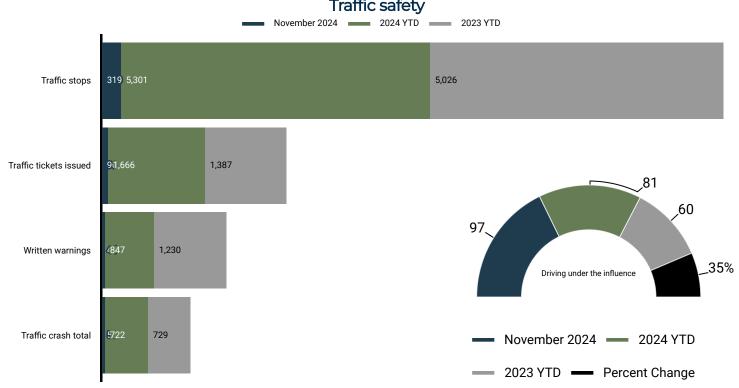
2023: 51,307\_ YTD 2024: 54,046

Priority 1 calls for service are incidents requiring an emergent response where an immediate threat or risk to life exists.



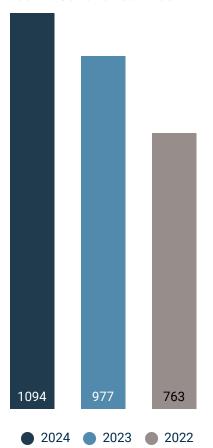


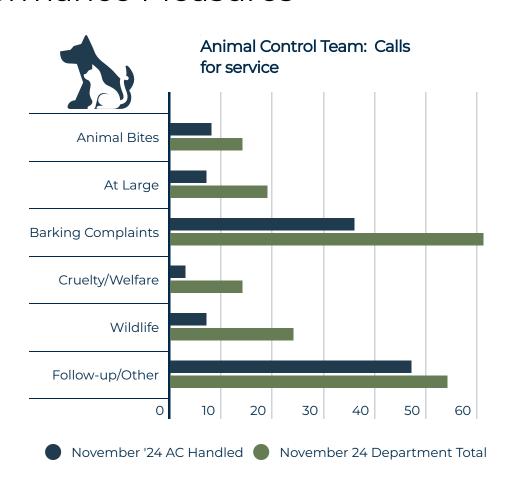
### Traffic safety



## Additional Performance Measures

### Community Response Team: Calls for service





#### Customer survey results

CRPD utilizes a survey tool which measures customer service on select non-violent or property crime calls for service. Citizens receive a short text survey and may also leave comments. Results are listed in the graph below.

# Domestic violence lethality assessment

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives and involves an assessment by policing personnel to determine risks in collaboration with community-based victim service providers. More information can be found at LethalityAssessmentProgram.org.

