



Public Safety Commission Agenda

Robert Dziubla
Laurie Van Court
Steven Goedecke
Clark Hammelman
Jeffery Hamilton
Greg Thomas
Zachary Van Valkenburg
Jake Veith

Thursday, June 4, 2026

3:00 PM

Castle Rock Municipal Courtroom
100 Perry St., Castle Rock, CO 80104

This meeting is open to the public. Please note that all times indicated on the agenda are approximate and interested parties are encouraged to be present earlier than the posted time.

3:00 P.M. Call to Order and Attendance

Approval of Meeting Minutes

[PS 2026-015](#) Public Safety Commission meeting minutes - May 7, 2026

Attachments: [PSC May 7, 2026 minutes.pdf](#)

Fire Department Report

[PS 2026-016](#) CRFD April Report

Attachments: [CRFD April Report.pdf](#)

Police Department Report

[PS 2026-017](#) CRPD April Report

Attachments: [CRPD April Report.pdf](#)

New Business

Old Business

Commissioner Comments and Questions

Adjourn



Town of Castle Rock

Agenda Memorandum

Agenda Date: 6/4/2026

Item #: File #: PS 2026-015



Public Safety Commission Meeting Minutes

Thursday, May 7, 2026

3:00 PM

Castle Rock Municipal Courtroom
100 Perry St., Castle Rock, CO 80104

This meeting is open to the public. Please note that all times indicated on the agenda are approximate and interested parties are encouraged to be present earlier than the posted time.

The Public Safety Commission meets monthly at the Town of Castle Rock Fire & Rescue headquarters or Police Department.

Call to Order and Attendance

Chairperson Hammelman called the meeting to order at 3:00 p.m.

Present 8 - Richard Morton, Laurie Van Court, Andy Powell, Robert Dziubla, Trevor Knotts, Steven Goedecke, Steve Thayer, and Clark Hammelman

Attendance 3 - Jack Cauley, Norris Croom, and Kim Stremel

Approval of Meeting Minutes

[PS 2026-010](#) Public Safety Commission Meeting Minutes - April 2, 2026

Attachments: [PSC Meeting Minutes 4.2.26](#)

Mr. Dziubla moved to approve the April 2, 2026 meeting minutes. Ms. Van Court seconded the motion; the motion carried.

Yes: 8 - Morton, Van Court, Powell, Dziubla, Knotts, Goedecke, Thayer, and Hammelman

Fire Department Report

[PS 2026-013](#) CRFD March Report

Attachments: [CRFD March Report](#)

Fire Department Report - Commission members were emailed a copy of the Fire Department's March report prior to today meeting.

- Chief Croom thanked community members and partners who attended the groundbreaking ceremony for Station 156 on April 8th.
- The Fire Department is conducting interviews for an Administrative Assistant position during the week of May 11th.
- Staff also acknowledged the retirement of a Fire Examiner.
- Four firefighter candidates are scheduled to attend the West Metro Fire Academy this fall.
- The Founders Village accidental house fire remains under investigation, with preliminary findings indicating a barbecue grill blown over by wind as the likely cause.
- Mitigation work has been completed in Metzler Open Space.

- CRFD continues evaluating additional open spaces and tree-removal needs throughout the community.
- Staff noted that not all dead tree species require removal, as some vegetation can provide natural firebreak value during mitigation planning.
- Fire mitigation operations are ongoing within the Pinyon Soleil development area, including removal of beetle-kill trees across approximately 12 acres.
- Chief Croom discussed the department’s use of Pano AI, an AI-based wildfire detection system utilizing:
 - 360-degree cameras
 - Satellite data
 - Real-time smoke monitoring
- Unlike infrared-only systems, Pano AI primarily uses smoke detection and AI analysis to generate alerts, allowing agencies to identify fires very early in development.
- Douglas County agencies and partners, including Xcel Energy, are using the system to improve wildfire situational awareness and support faster deployment of resources during high-risk conditions.
- The technology is also proving valuable in wildfire cause-and-origin investigations.
- Commission Member Knotts asked about the department’s standard wildfire response approach.
- Chief Croom explained:
 - Any wildfire occurring during Red Flag conditions automatically receives a two-alarm response.
 - The strategy is to aggressively attack fires during the earliest stages.
 - Helicopters are deployed when available and necessary.
 - State and federal resources are requested once local resources become fully committed.
- Commission Member Dzuibla asked how fire-damaged buildings are determined to be safe or unsafe.
- Chief Croom explained that both the Fire Department and Building Department have authority to:
 - “Red tag” unsafe structures
 - Or deem buildings structurally safe for Certificate of Occupancy (CO) issuance.
- The Fire Department is updating its five-year strategic plan. The revised strategic plan will be integrated with the CRFD Master Plan to better align long-term operational and community objectives.

Police Department Report

[PS 2026-014](#) CRPD March Report

Attachments: [CRPD March Report](#)

Police Department Report - Commission members were emailed a copy of the Police

Department's March report prior to today meeting.

- Chief Cauley thanked all who attended the Police Department's Awards Ceremony on Saturday, May 2nd.
- April arrest activity reflected continued proactive patrol and interdiction efforts throughout the community.
- Chief Cauley reported on newly passed legislation requiring mandatory lethality assessments during all domestic violence investigations. (HB26-1009)
- E-moto enforcement April 23rd:
 - 5 written warnings issued.
 - Officers contacted three full e-moto riders.
 - Parents were contacted and educated regarding applicable laws and safety concerns.
 - Staff noted:
 - None of the contacted riders fled from officers.
 - None had previous enforcement contacts related to illegal riding activity.
- Recruitment opened for two Dispatch Supervisor positions on April 22nd.
 - Four internal candidates applied for the promotional opportunities.
 - One dispatcher candidate is currently completing background investigations.
 - Amie Kirtley was promoted to Police Communications Manager on April 25th.
- New Community Service Officer began employment on April 27th.
- The department introduced Ryker, a 16-month-old Dutch Shepherd imported from Germany, as its newest Police K9.
 - Ryker's handler is MPO Matt Fuino.
 - Ryker is dual-certified in:
 - Narcotics detection
 - Patrol operations
- Chief Cauley concluded the meeting with a presentation on the Police Department's OPL (One-By-One Policing Leadership) program.
 - The program is focused on:
 - Developing leadership skills
 - Improving organizational culture
 - Reinforcing servant-leadership principles throughout the department
 - OPL emphasizes:
 - Employee growth
 - Accountability
 - Communication
 - Building a positive workplace culture that supports both employee wellness and operational excellence

New Business

Chairperson Hammelman expressed gratitude to the outgoing Public Safety Commission members for their dedicated service and continued support of the community, while also reminding the remaining commissioners of the upcoming volunteer interviews scheduled for May 12th and the need for the Commission to formally select a new chairperson.

Old Business

Commissioner Comments and Questions

Adjourn

Mr. Goedeke made a motion to adjourn the meeting; Mr. Thayer seconded the motion. All were in favor.

The meeting adjourned at 4:12 p.m.

The next Public Safety Commission meeting is scheduled for June 4, 2026 at 3:00 p.m.



Town of Castle Rock

Agenda Memorandum

Agenda Date: 6/4/2026

Item #: File #: PS 2026-016

- **Community Focus Groups:** Host small, facilitated discussions with residents, HOA groups, and local businesses to gain deeper insight into expectations, concerns, and perceptions of service delivery.
- **Public Meetings and Open Houses:** Engage directly with the community through town halls, station open houses, and community events to encourage open dialogue and real-time feedback.

Your direct experience with the neighborhoods, businesses, schools, and community groups within your response areas is invaluable to this process. The relationships you build through firehouse interactions, outreach efforts, and engagement in commercial development and inspections provide critical insight into the needs and expectations of those we serve. This perspective plays an essential role in shaping how we gather meaningful community input and ensures our approach reflects real-world interactions and service delivery.

Please don't hesitate to reach out and share your insights and ideas. While my door may often be closed, it's always unlocked—open for conversation, collaboration, and the exchange of ideas. I welcome the opportunity to connect, hear your perspectives, and continue strengthening how we serve together.

Castle Rock Fire and Rescue, we are: ***Rock Solid. Relentless Service.***

Vision - Rock Solid. Relentless Service.

Values - Unity, Passion, Accountability, Respect

Continuous Quality Improvement: **Accreditation Manager Katt Walsh**



In April, CPSE emphasized expanded learning opportunities and professional development resources, supporting agencies in strengthening performance, accreditation readiness, and organizational effectiveness.

Through the CPSE Center for Innovation, ongoing research and national discussions continue to explore emerging challenges in the fire service, including increasing service demands, behavioral health response, and the need for adaptive, forward-thinking strategies.

Additionally, recent CPSE research, including a Strategic Plan on Community Needs and Co-Responder Programs, highlights the importance of understanding community expectations, leveraging partnerships, and using data to inform service delivery; key components of both accreditation and continuous improvement efforts.

These efforts reinforce CPSE's core message: accreditation is not a one-time achievement, but an ongoing commitment to evaluating performance, engaging stakeholders, and continuously improving how we serve our community.

Strategic Planning:

We have initiated development of our next Strategic Plan, with a dedicated group of members already selected to participate in the full planning process beginning in early May. This team represents all ranks and divisions, bringing a wide range of experience, insight, and perspective to the table. Their involvement ensures the plan reflects the voices of our entire organization while reinforcing our commitment to continuous improvement. Aligned with CPSE accreditation standards, this work strengthens our ability to evaluate performance, adapt to emerging needs, and proactively shape the future of our service delivery to the community.

Our strategic plan must be community driven, reflecting not only the needs and expectations of those we serve, but also the insight and engagement of our CRFD personnel. While community input is essential, meaningful involvement from across the organization is equally critical to building a plan that is both relevant and actionable. Central to this process is understanding and continuously evaluating the alignment between community expectations and the services we deliver. This alignment is a cornerstone of CPSE accreditation and reinforces our commitment to continuous improvement, ensuring we remain responsive, accountable, and forward-focused in our service to the community.

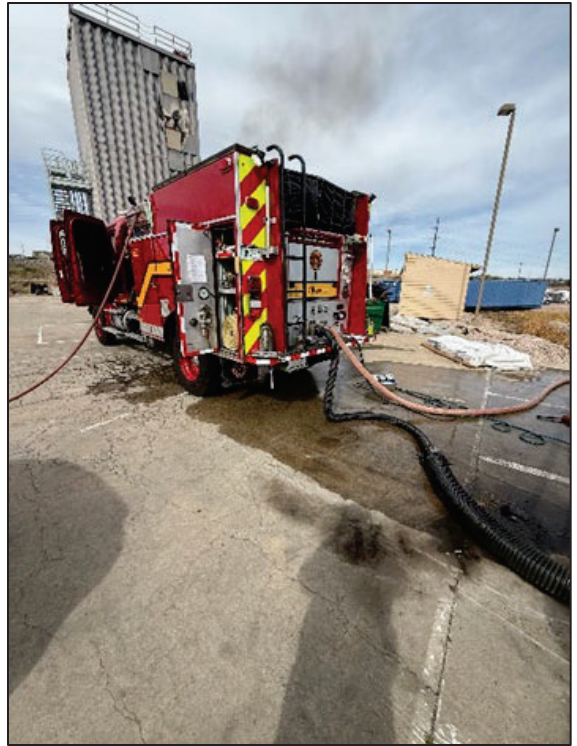
We encourage all members to actively contribute their ideas, experiences, and insights; particularly around how we can strengthen engagement with our community and key stakeholders. Your perspective is essential in helping us identify opportunities, enhance collaboration, and ensure our approach reflects the needs of those we serve.

Examples of Obtaining Community Perspective:

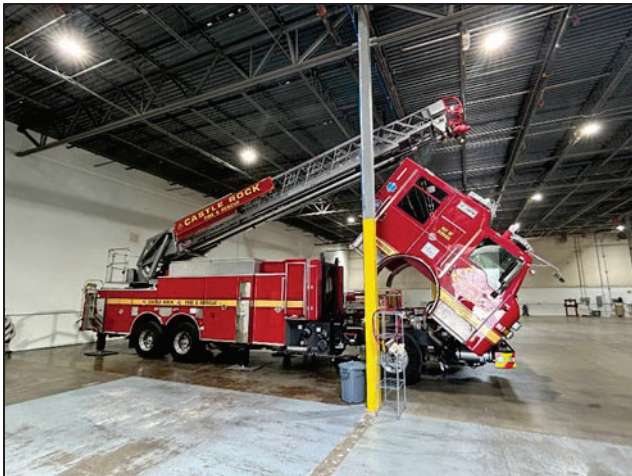
- Community Surveys: Distribute annual or post-incident surveys to residents and patients to gather feedback on response times, professionalism, communication, and overall satisfaction with fire and EMS services.



Pump testing with the Draft Commander



Pump testing Brush 155



Preventative maintenance on Quint 155



Ready to move some dirt at Station 156

***Vision - Rock Solid. Relentless Service.
Values - Unity, Passion, Accountability, Respect***

Logistics Division:

Division Chief Jeff Wenzel



Division Commentary and happenings:

The Logistics Division remained actively engaged throughout the month of April, supporting operational readiness, fleet reliability, and long-term infrastructure development across the department. Several significant milestones were achieved, alongside continued maintenance and compliance efforts that ensure the division remains aligned with both internal standards and regional regulatory requirements.

A major highlight for the month was the groundbreaking ceremony for both Station 156 and the new Logistics Facility. This event marked an important step forward in expanding the department's operational footprint and enhancing support capabilities for frontline personnel. The new station will improve service coverage in a growing area of the community, while the logistics facility will centralize fleet maintenance, equipment storage, and supply distribution. These developments are expected to significantly increase efficiency, reduce response support times, and provide long-term sustainability for departmental operations.

In alignment with ongoing communications upgrades, new Motorola radios were successfully installed across the remaining fleet apparatus. This completes a multi-phase initiative to modernize the department's communication systems, ensuring improved reliability, interoperability, and clarity during emergency responses. The upgraded radios provide enhanced features that support both day-to-day operations and large-scale incident coordination.

Professional development and regulatory compliance were also a focus this month. All four members of the Logistics Division attended an Emissions Compliance Class hosted by the Denver Department of Public Health and Environment, Air Pollution Division. This training provided updated guidance on emissions standards, inspection requirements, and best practices for maintaining compliance across diesel-powered emergency apparatus. Participation in this course ensures that fleet operations continue to meet or exceed state and local regulations.

Fleet operations saw both additions and temporary reductions in service during April. The Fouts Reserve Engine was placed into active service and began responding to calls out of Station 154, helping to maintain operational coverage amid frontline apparatus downtime. This transition was completed smoothly, with minimal disruption to response capabilities.

At the same time, several frontline units required significant maintenance. Quint 155 was taken out of service due to an extensive list of repair items identified during routine inspections and operational use. Similarly, Engine 154 was also removed from service to address multiple mechanical and maintenance concerns. Both apparatuses are currently undergoing necessary repairs and evaluations to ensure they return to service in safe and fully operational condition.

Looking ahead, efforts will remain focused on completing apparatus repairs, supporting construction progress for Station 156 and the logistics facility, and continuing to enhance fleet reliability and operational readiness.

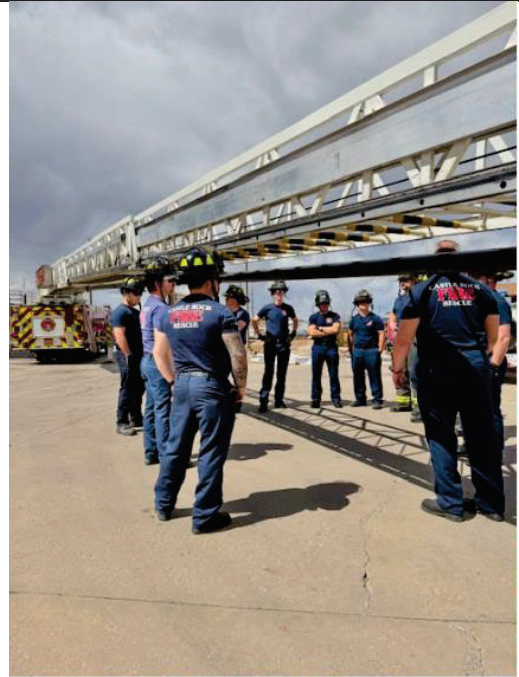
Vision - Rock Solid. Relentless Service.

Values - Unity, Passion, Accountability, Respect

- Initiated conversations with Douglas County OEM to explore training initiative opportunities.
- Began development of a Safety and Training Bulletin focused on master stream usage.



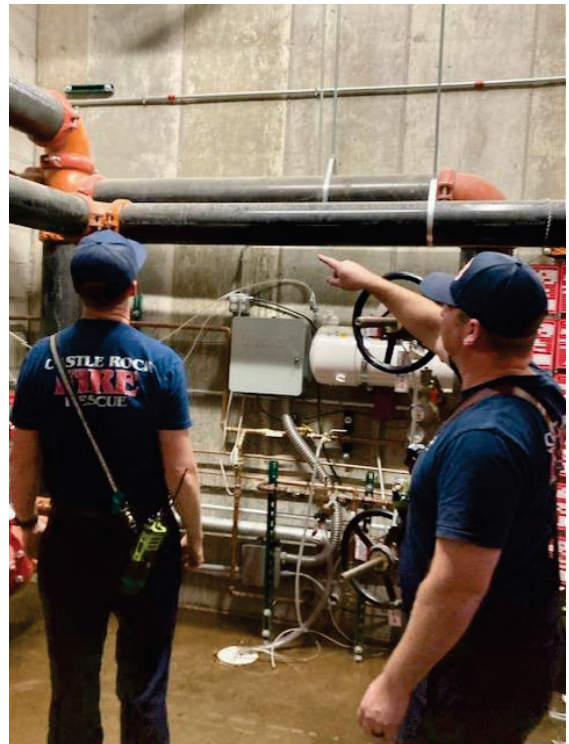
Acting Engineer Academy



Acting Engineer Academy



Acting Lieutenant Capstone Drill



The View Walkthrough

***Vision - Rock Solid. Relentless Service.
Values - Unity, Passion, Accountability, Respect***

Training Division:

Division Chief Jeff Hood



Division Commentary and Happenings: Members completed 2,670 hours of training in April. It was a heavy administrative month for the Training Division, but the department still completed several high-value, district-relevant training initiatives while advancing major work in hiring, budget development, and promotional process planning.

Building Construction Walk-Through (The View): The department completed a walk-through at The View, a six-story mixed-occupancy building with first-floor commercial space and residential occupancies above. This supported the district and building construction familiarization and the discussion of operational considerations for a new construction profile in Castle Rock.

2026 Hiring Process: The Training Division completed the 2026 hiring interview process and is moving five candidates forward in the screening phase. Current planning is to select three of those candidates to attend the West Metro Academy beginning in August.

Budget and Training Tower Repairs: April included significant work on budget amendments and 2027 budget development. Most research and request development were completed this month. Thank you to Chief Croom for his assistance in securing a budget amendment to fund the much-needed concrete repairs to the training tower.

Acting Engineer Academy and CMCB Testing: The lead engineer group completed the Acting Engineer Academy, with seven members graduating from the class. Work is now underway on task book progression and preparation for CMCB Driver Operator Pumper and Aerial testing, with the practical evaluation scheduled for May. Both the lead engineer team and the students put a lot into the academy, and it showed throughout the Academy.

Engine Promotional Process: The lead engineer group continued working with the Training Division and CPS on developing CPS's first Engineer promotional process. This has required substantial coordination and planning, and work remains on track for a successful process in June.

Shift Training Officers: STOs delivered hundreds of hours of training across multiple operational topics, expanded the building walk-through program, supported acting lieutenant development, and assisted with the Esmerelda Fire AAR.

Burn Cell Training: Red flag conditions limited training opportunities in April. The Training Division remains committed to rotating crews through the training and appreciates the tower maintenance team's efforts to keep the burn cells operational.

Other Division Happenings:

- Members attended outside training and conferences focused on leadership and engine company operations, including IAFF Strive for Excellence, Engine Company Essentials, FDIC, and Echelon Front Muster.
- Continued development of the large area search training initiative in coordination with Sunset Stone and the STO group.

improving software capability, supporting residents after an emergency, and delivering prevention education across all ages. The month's work demonstrates continued progress toward a safer, more resilient Castle Rock community through code compliance, public education, and community-centered prevention.

Public Education Opportunities



Vision - Rock Solid. Relentless Service.
Values - Unity, Passion, Accountability, Respect

- Castle Rock Fire and Rescue Department is featured in the newest nationwide campaign from the American Pyrotechnics Association related to the Bucket Brigade program.
- FireInspection360 is scheduled to roll out in May. The platform is described by the vendor as a fire prevention system built by fire inspectors for fire inspectors, with permits, inspections, plan review, investigations, ITM reports, preplans, hydrant maintenance, fire watches, and public education events in one unified system.
- Blasting activity in the Oaks subdivision continued to be monitored to help ensure the safety of workers and surrounding community members.

Source note: FireInspection360 description summarized from the vendor’s public product materials at fireinspection360.com.

Recognition and Professional Milestones

The Fire and Life Safety Division earned the 2026 Green Leaf Award for the Bucket Brigade program. The program reduced fires caused by improper disposal of personal fireworks by encouraging residents to soak used fireworks in water overnight before disposal. The award reflects the Division’s ability to convert a simple prevention message into a measurable community risk reduction outcome.

2026 Green Leaf Award presentation recognizing the Bucket Brigade program.



Fire Prevention Officer Moore achieved Chief Building Official certification during April. This is a major professional achievement requiring broad technical knowledge, administrative judgment, code enforcement understanding, and the ability to manage complex life-safety decisions across multiple disciplines. The accomplishment strengthens the Division’s internal capacity and reinforces confidence in the Town’s development review and inspection programs.

Closing Summary

April reflected the Division operating on several fronts at once: keeping pace with development and inspection workloads, advancing code adoption, preparing for high-visibility community events,

Public Education Highlights

- Coordinated car seat assistance for citizens involved in a fire in Founders, helping a parent safely transport children after the incident.
- Conducted 17 hours of Certified Child Passenger Safety Technician proxy sign-off training for 21 technicians within CRFD. Thank you to all technicians for recognizing the importance of child passenger safety and continuing to serve families with skill and care.
- Partnered with Castle Rock Police Department for a community helpers presentation to a homeschool group at Philip S. Miller Library on April 2.
- Delivered a safety presentation at Unity on Park on April 15 covering cooking safety and lithium-ion battery risks for residents and staff.
- Conducted public education events at Adventure Club Preschool on April 1 and Station 151 on April 17 and April 28.
- Provided safe cooking information and resources to residents at Reyn Rock on April 17.
- Co-taught a Fire and Life Safety Educator I certification course for DFPC through the Colorado Risk Reduction Network at West Metro Fire’s Training Center April 22-24, serving 22 participants.

Digital Engagement and PulsePoint

Digital fire prevention messaging reached an additional 15,104 contacts through the Castle Rock News Press and Castle Rock HOA Newsletter. Social media and PulsePoint metrics are reported one month in arrears; March 2026 reporting showed a Facebook post reach of 73,715, 693 post interactions, and 7,018 PulsePoint monthly active users.

Digital / Social Metric	Reported Value
Facebook posts for month	6
Total post reach	73,715
Post interactions	693
Shares	22
Likes and reactions	634
Page views	6,017
Followers gained	150
PulsePoint monthly active users	7,018
PulsePoint CPR-alert-enabled users	1,961

Code, Software, and Strategic Initiatives

- The 2024 Wildland-Urban Interface Code and local amendments have been completed and are scheduled for presentation and adoption to Town Council in early May.
- Staff provided three hours of WUI and home ignition presentations to HOAs in town, supporting community understanding of defensible space, home ignition zones, and wildfire risk reduction.
- Planning is ramping up for the Fourth of July fireworks show, currently expected to be located at Miller’s Landing. An upcoming Outlook article will explain the planning, coordination, inspection, site safety, and operational work required to make these public displays happen safely.

Vision - Rock Solid. Relentless Service.

Values - Unity, Passion, Accountability, Respect

Fees Received

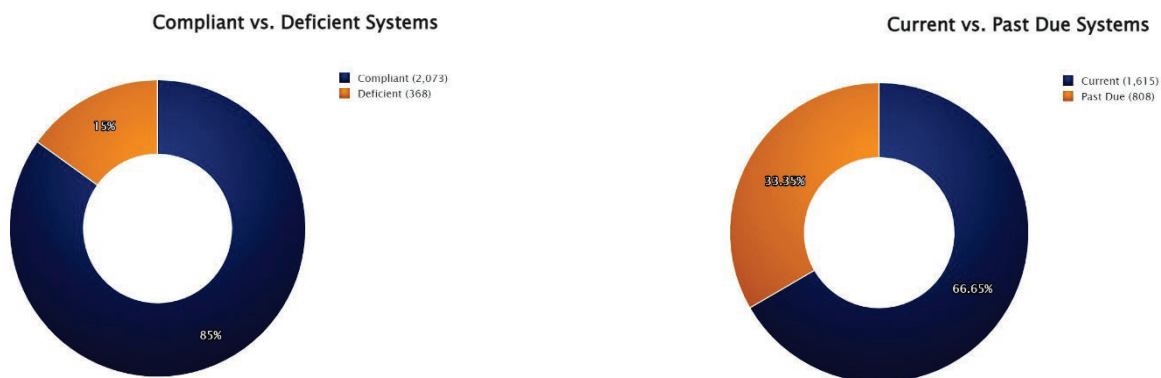
April fee collections totaled \$18,781.22 across re-inspection fees, plan review fees, Development Services plan review fees, and Brycer cost-share revenue. System plan review fees represented the largest category for the month.

Fee Category	Amount
Inspection and re-inspection fees	\$3,750.00
System plan review fees	\$9,048.97
Development Services plan review fees	\$2,987.25
Brycer cost-share/revenue	\$2,995.00
Total fees received	\$18,781.22

Fire Protection System Compliance

Brycer reporting continued to provide a useful view of fire protection system compliance. The attached dashboard showed 2,073 compliant systems and 368 deficient systems, meaning approximately 85% of tracked systems were compliant and 15% remained deficient. The current-versus-past-due dashboard showed 1,615 current systems and 808 past due systems, underscoring the importance of continued follow-up with contractors and responsible parties.

Brycer dashboard: current versus past due systems.



Fire and Life Safety Education Corner

April public education reached 188 in-person contacts through seven events totaling seven hours of education.

Public Education Metric	April 2026
In-person contacts	188
Child contacts	129
Adult contacts	59
Public education hours	7
Public education/community events	7
Digital contacts	15,104
Car seats checked	13
Certified Child Passenger Safety Technician proxy sign-off training	17 hours / 21 technicians
WUI and home ignition presentations to HOAs	3 hours

Fire and Life Safety Division:

Division Chief Kevin Sullivan

Fire and Life Safety Division Summary:

The Fire and Life Safety Division carried a broad April workload across plan review, permitting, construction and business inspections, public education, fire watch enforcement, code development, and community risk reduction. The month included active support for families after a residential fire, preparation for the summer fireworks season, completion of the 2024 Wildland-Urban Interface Code and amendments for Council presentation and adoption, and continued compliance work tied to blasting activity, fire protection systems, and special events.

At-a-Glance Dashboard

Metric	April 2026
Total fees received	\$18,781.22
Development Services plan reviews	76
System plan reviews	26
Construction inspections	87
Business inspections	73
Permits issued / closed	32 / 32
Responses and follow-ups	10
Stop work orders	2
Properties on fire watch	4
In-person public education contacts	188
Digital contacts	15,104

Operational Workload

The Division continued to balance development-driven workloads with ongoing enforcement, inspection, and public safety needs. Permits remained even for the month with 32 permits issued and 32 permits closed. Inspection activity included 87 construction inspections and 73 business inspections, while plan review activity included 76 Development Services plan reviews and 26 system plan reviews.

Workload Category	April Count
Development Services plan reviews	76
System plan reviews	26
Special event inspections	2
Permits issued	32
Permits closed	32
Inspection Category	April Count
Construction inspections	87
Business inspections	73
Special event inspections	2
Total listed inspections	162
Enforcement / Response Category	April Count
Responses and follow-ups	10
Stop work orders issued	2
Properties placed on fire watch	4

Vision - Rock Solid. Relentless Service.

Values - Unity, Passion, Accountability, Respect

Finally, we submitted a formal request to the Town Manager seeking permission to restructure the department and add two leadership positions. The request includes:

- Creation of a Deputy Chief of Administration position
- Reclassification of the Assistant Chief/Assistant Fire Marshal (AFM) of Fire and Life Safety to Deputy Chief of Community Risk Reduction while keeping the Division Chief/Fire Marshal
- Restructure the existing organization

This recommendation to restructure is based on findings from the recent organizational assessment conducted by the Norton Development Group (NDG), as well as sustained operational and administrative demands on the department.

The anticipated initial cost is approximately \$415,000.00 to create and equip the new position and reclassify the existing Assistant Chief.

Implementation of these changes should:

- Improve overall communication flow
- Improve lines of accountability
- Improve decision making

Mr. Corliss was receptive to our early conversations, and asked for the formal request. More info will be provided when available.

Administration Division:

Fire Chief Norris Croom

Key Admin Issues:

The official groundbreaking for Station 156 and Logistics Center occurred on April 8. The Mayor, Mayor Pro Tem, and I all provided brief comments prior to the ceremonial turning of dirt. Dirt work has now started, and we have to remove approx. 70,000 cubic yards from the site. We initially anticipated having to haul this some distance, but as it turned out, a couple of our neighbors on Pleasant View Drive have said they want as much dirt as we can give them. This should help reduce costs and travel time, but we still expect the dirt removal to take most of the summer. We also now have our recorded address of 3203 Castle Oaks Drive. If you stop by the site, you must wear appropriate PPE, and please check in with the superintendent at the construction trailer. Per the construction schedule, we have a targeted completion date of September 2027. The picture includes members of the Public Safety Commission and Mayor Pro Tem Cavey.



Each Division completed their budget cases and requests, and the entire 2027 budget packet, totaling approx. \$3.3 million in additional requests (not including capital), was submitted in early April. Since then, we have been working with Finance to answer questions, refine our requests, and prepare for our budget meeting in early May.

We held a badge ceremony on April 16 for numerous members who have been hired or promoted. Congratulations to all!

Fire Chief Commentary:

We are still in Stage 1 Fire Restrictions along with Douglas County. While we are receiving some precipitation at the end of April, there is no significant relief in sight in the long-range forecasts. As such, we will continue to closely monitor conditions for any changes. These conditions are prevalent across Colorado resulting in Brush 154 being deployed to southern Colorado for a wildland fire, then moving to Lake George to perform severity patrol. This is done when fire danger is elevated and the forest service doesn't have any resources available for a particular area. Brush 154 returned on April 29 after a two-week deployment.

Due to these weather conditions, we have had several requests to assess town owned property for wildfire mitigation. These areas are compared against the risk map in the Community Wildfire Protection Plan (CWPP), and then a determination is made on what, if any, mitigation should occur. Risk areas that are Very High are being addressed first, and will be followed by High and then Moderate over a multi-year program.

Vision - Rock Solid. Relentless Service.

Values - Unity, Passion, Accountability, Respect



House fire in Founders neighborhood



House fire in Founders neighborhood



House fire in Founders neighborhood



Semi-truck crash in Founders

***Vision - Rock Solid. Relentless Service.
Values - Unity, Passion, Accountability, Respect***

We are currently working on the following projects:

- Station 156 design and build
- SOG/Admin Directive updates
- Specialty station staffing plan
- Updating our bunker gear spec
- Engine/tower specifications
- Position expectation program

We also:

- Participated in a R&D team meeting
- Attended the FDIC 9/11 Memorial Stair Climb and conference
- Conducted a ride-along with A-Shift
- Participated as a panel member on a AI webinar for FireRescue1
- Started working on this year's medical physical plan
- Met with DougCo OEM on wildfire response

Customer Service:

Measurable Outcomes - Rating of 4 or better on customer survey cards 100% of the time

April 2026...100%

Of the 28 customer survey cards we received in April, 27 had an overall rating of 5. One had an overall rating of 4. Some of the comments we received were: *"We were extremely pleased with the service & care received on 2/14. The 2 crews arrived within minutes of placing my call to 9-11. They were very caring, and brought me peace of mind at a very stressful time. Thank you Castle Rock EMTs!"* Another read; *"They were good listeners, asked appropriate questions and checked me in at the Trauma Center appropriately."*

Operations Response Information

Report Key:	
BC = Battalion Chief	CH = Chief Officer
Q = Quint	SQ = Squad (rope and water rescue)
E = Engine	BR = Brush Truck
M = Medic	SMFR = South Metro Fire and Rescue
SAFE = Safety and Training Officer	FLSD = CRFD Fire and Life Safety Division

Call Statistics:

For April, we responded to 656 calls for service. For the year, we have now responded to 2,410 calls, which is 99 more than at the same point in 2025. We averaged 22 calls per day for the month.

Of the 656 calls this month, 14 were fire-related, 27 were considered hazardous in nature, 131 were public service (including alarms and citizen assists), 392 were EMS calls (including motor vehicle crashes), and the remaining were miscellaneous. In April, we transported 296 patients to area hospitals, with 231 transported to Castle Rock, 57 to Sky Ridge, and 8 to other facilities.

Busiest Fire Station	Busiest Engine/Quint	Busiest Medic Unit
Sta151 with 413 responses	E154 with 229 calls	M154 with 179 calls

Significant Incidents:

In April, CRFD responded to 8 cardiac arrests and a residential structure fire in the Founders neighborhood.

Operations Division:

Deputy Chief Oren Bersagel-Briese

Deputy Chief Commentary:

At a residential structure fire involving two houses, Incident Command ordered a tactical withdrawal of one of the houses, completed a reset of the fire, and then reengaged the interior operations. This is the second time in as many months that this strategy has been used, and highlights the collaborative effort of all on-scene units to utilize the right risk profile in the right ways. In both instances, good information from the individual companies, safety officers, and other command officers allowed us the opportunity to balance our aggressive operations with the appropriate tactics at any given time.

EMS: The paramedic selection process has been completed with Nick Adams and Jake Anderson scheduled to attend ACC beginning in August. We are also planning to send Grady Mandl and Jared Sowa to PM school with a January start date. Evan Mathias and Carter Brown continue to progress through paramedic school and are beginning their 500-hour internships in mid-May, with an anticipated return to duty in July. The BLS Attending Program continues to gain traction, with additional members cleared and several more in process, reinforcing consistency in crew function and shared operational responsibilities within medic units. The Handtevy project is currently in review with the working group, while recent EMS training was completed on trauma care, IV Tylenol, and Cardizem. We continue to work closely with Dr. McDaniel on system-level priorities, including coordination with AdventHealth Castle Rock leadership on medical office building responses, evaluation of treatment modalities and agency guidelines, and development of stimulus kits to better support patients and families with autism.

Special Operations: The program has fully transitioned to the two-tiered leadership model of discipline-specific leads and coordinators, with budget responsibility now aligned at the coordinator level. Lt. Robberson (Technical Rescue), Capt. Peery (Heavy Extrication), Capt. Moore (Wildland), and Lt. Travis (Hazmat) continue to provide coordination across disciplines, specialty station operations, and regional partnerships. The Tech Rescue Academy is underway and receiving positive feedback from instructors, while members continue to attend Elevated Safety and Rigging for Rescue courses to build additional technical capability. Hazmat efforts remain focused on aligning training with CRFD's response profile, while maintaining coordination with regional and state partners. The Wildland program continues engagement with metro-area Emergency Managers on WICC coordination, alongside ongoing internal program evaluation. Extrication efforts progressed through equipment audits and continued development of response plans, though current budget constraints will delay full outfitting of COL155 until future cycles. Ryan Hanley completed an initial evaluation of water/ice equipment consolidated from the old water unit, with broader response and deployment considerations being carried forward into command-level discussions.

Pipes and Drums: The band participated in the department's badge ceremony on April 16.

Castle Rock Fire and Rescue Department



An Internationally Accredited Fire Rescue Agency Since 2012

April 2026 Monthly Report

Department News: Photos from the Station 156 groundbreaking.



Vision - Rock Solid. Relentless Service.
Values - Unity, Passion, Accountability, Respect



Town of Castle Rock

Agenda Memorandum

Agenda Date: 6/4/2026

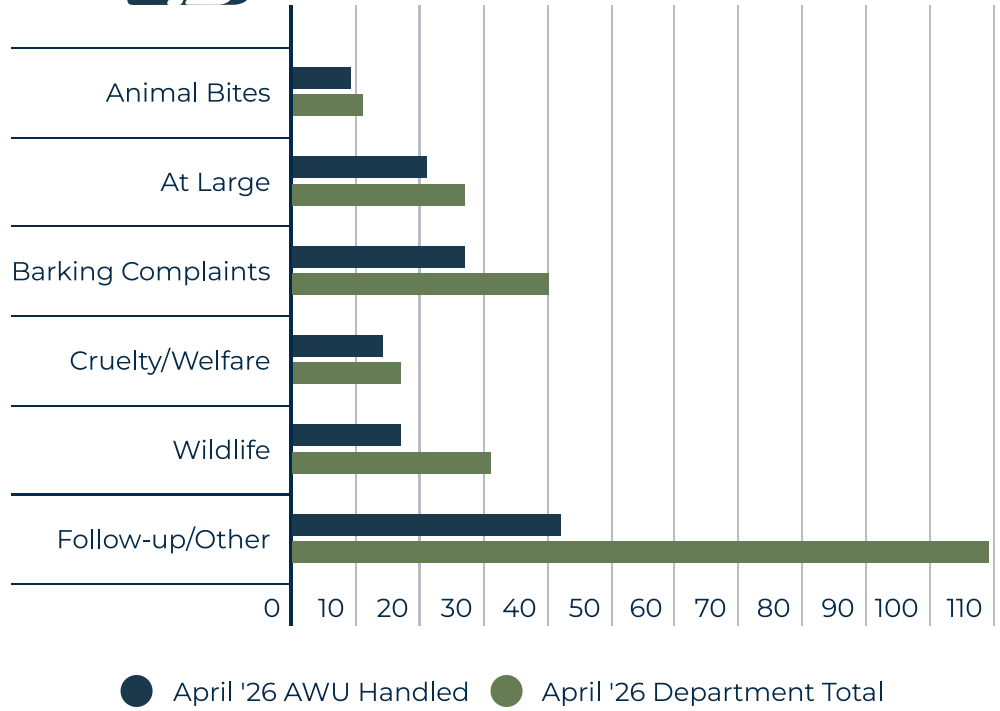
Item #: File #: PS 2026-017

Additional Performance Measures

Community Response Team: Calls for service

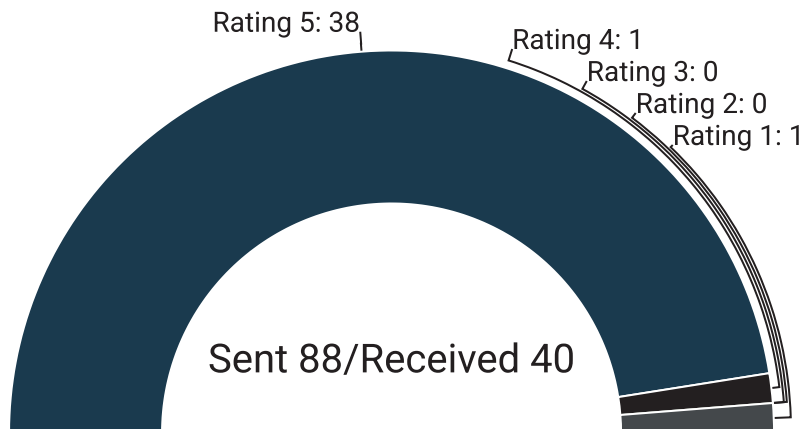


Animal Welfare Unit: Calls for service



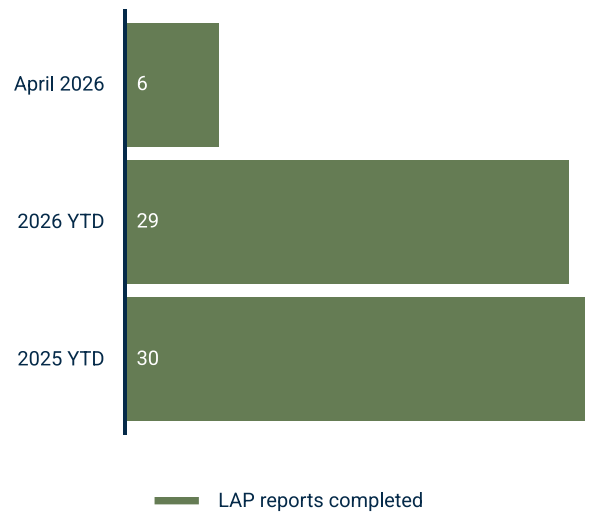
Customer survey results

CRPD utilizes a survey tool which measures customer service on select non-violent or property crime calls for service. Citizens receive a short text survey and may also leave comments. Results are listed in the graph below.



Domestic violence lethality assessment

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives and involves an assessment by policing personnel to determine risks in collaboration with community-based victim service providers. More information can be found at LethalityAssessmentProgram.org.



Leading with success



107
sworn officers



32
support staff

Crime: Person*

Crime	March 2026	2026 Total YTD	2025 Total YTD
Sex offenses	4	9	2
Aggravated assault	3	4	5
Simple assault	12	37	41

*Persons and Property crimes are reported for the previous month due to the transition to NIBRS reporting.

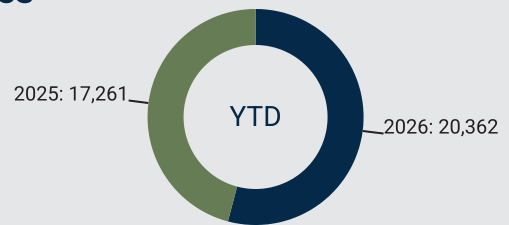
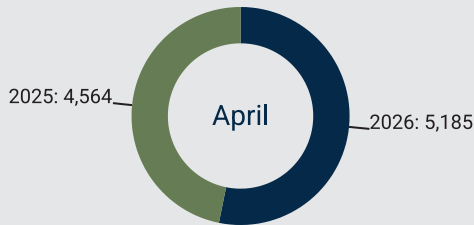
Crime: Property*

Crime	March 2026	2026 Total YTD	2025 Total YTD
Burglary	1	5	12
Robbery	0	1	0
Motor vehicle theft	7	10	15
Theft from motor vehicle	9	19	16

Crime: Total offenses

Crime	March 2026	2026 Total YTD	2025 Total YTD
Persons crimes	24	66	57
Property crimes	133	318	242
Society crimes	22	51	49
Total	179	435	348

Total calls for service



Priority 1 calls



Priority 1 calls for service are incidents requiring an emergent response where an immediate threat or risk to life exists.



104 Total Priority 1 calls for the month

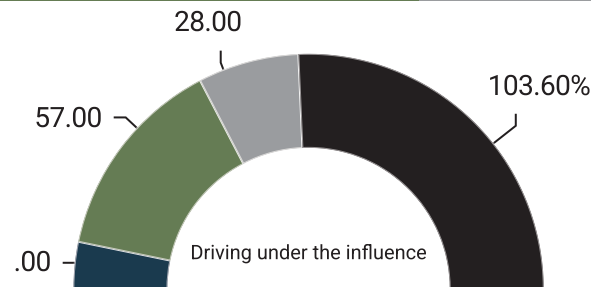
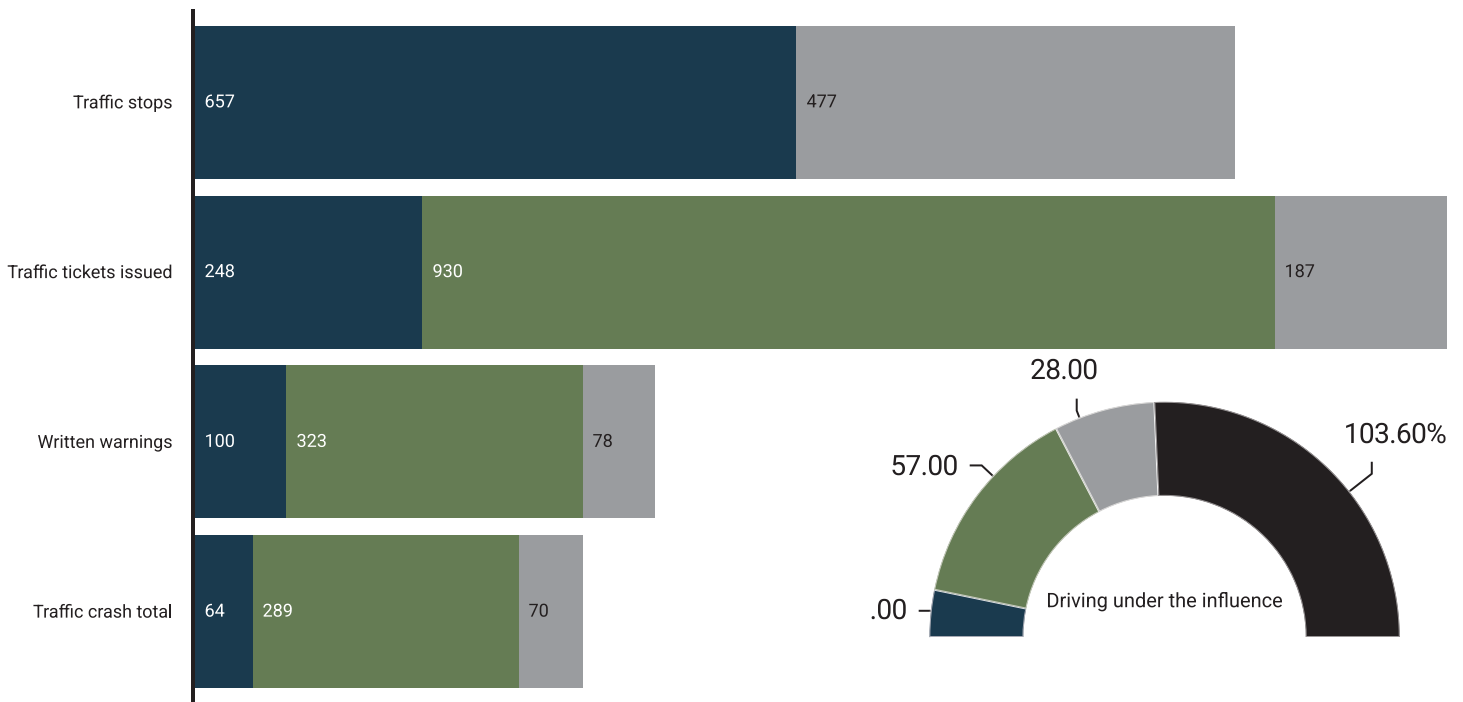


5:95 Average time dispatch to arrival

Average time dispatch to arrival

Traffic safety

April 2026 2026 YTD 2025 YTD

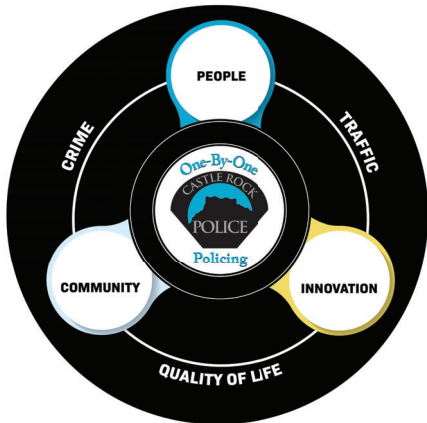


April 2026 2026 YTD

2025 YTD Percent Change (by year)

Monthly report: April 2026

▶ SPOTLIGHT ◀



A message from Chief of Police Jack Cauley

Castle Rock continues to be one of the safest and fastest-growing communities in the country. To achieve this, we build upon our One-By-One Policing philosophy through our three strategic pillars:

People: We invest in our team members by providing quality training and the best equipment available. We are laser-focused on creating a healthy organizational culture where our members can thrive.

Innovation: The ability to innovate is key. We embrace the latest technology and best practices to solve problems and address crime.

Community: Policing is a team effort. Creating safe communities must involve trust and partnerships. We are grateful for Castle Rock's support and don't take it for granted.



K9 RYKER
AND HANDLER
OFFICER M. FUINO



DEA NATIONAL Rx
TAKEBACK

DEA DRUG
TAKE BACK DAY
SAFELY DISPOSING.
PREVENTING MISUSE.
SAVING LIVES.



VICTIMS ASSISTANCE
PHONE DRIVE
GIVING HOPE.
CONNECTING VICTIMS
TO THE RESOURCES
THEY NEED.

CRPD strengthens community connections through safety and service

Spring has been an active season for the Castle Rock Police Department, with officers showing up for the community in meaningful ways — from welcoming new teammates to supporting crime victims and promoting everyday safety.

The department recently introduced its newest K9 team: Master Police Officer Fuino and K9 Ryker. MPO Fuino has served the Castle Rock community since 2019, with experience in patrol and as a member of the Douglas County Regional SWAT team before transitioning into this specialized role. His partner, Ryker, is a 16-month-old Dutch Shepherd from Germany who arrives dual-certified in narcotics detection and patrol work — a versatile and highly trained addition to the unit.

During National Victims' Rights Week (April 19–25), CRPD partnered with local agencies to collect used cell phones for victims, helping them stay connected to police and critical resources. CRPD also joined the DEA's National Prescription Drug Take Back event on April 25, providing safe medication disposal for residents. Meanwhile, K9 Riddick reminded dog owners that all dogs six months and older must be licensed through DocuPet.

Castle Rock Police Department

VISION: To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.

MISSION: The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.



@CRpoliceCo | Police@CRgov.com | TipLine 720.733.3517