Castle Rock
POLICE DEPARTMENT

February 2022

One-By-One Policing

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive

One-by-one policing is Castle Rock Police Department's vision and is a unique way of leading and serving people, which is central to our mission of providing a safe and secure community. This is our purpose, our cause, our belief, and it all starts within our organization. This page is dedicated to the ways in which we as a department reach out to our community one by one and where the community reaches back.

Passing information that a female called in today to thank Officer Toliver for closing the hatch on her vehicle while she was away from it. She really appreciated it!

Dispatcher Brunetti (2/10/22)

"I was invited to speak at the Chamber's Government Interest Committee this morning. One of the individuals attending mentioned he wanted to compliment CRPD for the work being done on our R-U-OK program. I thanked him and let him know it was your [Officer A. Lane] idea you brought to life, and we were very proud of you for making a difference in the lives of our Castle Rock senior community. Thank you for all you do!"

Chief Cauley (2/15/22)

I was driving to work this morning and noticed that my son's teacher's car was on the side of the road near the roundabout near Whole Foods. My husband tried to pull the car out but it was a busy section so I called CRPD to see if they could help. [Officer K. Lewis] helped my husband pull the car out and got the teacher back on the road! Towing is expensive and as a teacher, I just wanted to help but we couldn't do it without the help of CRPD officers. Big thank you!"

Amanda H. (2/23/22)

Re: noise complaint "Officer Young completely understood the situation. Officer Young was extremely professional and represents exactly what is said on the business card, "excellence, dedication and service." He was very happy with how the situation was handled.

Christian O. (2/28/22)

We received bagels and cream cheese along with a thank you card: "Dear police officers, thank you for finding me and doing it quickly...I didn't realize how serious and dangerous it would get. What I learned is that I am going to have to deal with the consequences and getting lectured, so it is better to just call my parents right away. I can't thank you enough for finding me. Thank you for your service and protecting our community."

N. (2/21/22)

"Another reason we have the best community. Three shout outs! If you were coming from Franktown to Castle Rock Saturday morning, you saw my car on the side of the road. [Car was out of gas.] Fast forward to a lovely couple who stopped and volunteered to shield my car with theirs! I sent them off as I pondered. Then... dude in a pickup pulls over, offers a ride...Troy was his name. He asks if I have a can. Nope. How 'bout we stop at O'Reillys and get a can. Brilliant...[he drives me back to my car!] and, of course, the police are now behind my car. I meet Officer Toliver. We joke over my predicament as I fill my tank. He says ok try it. Nothing. Battery is dead from my hazards being on! Officer Toliver jumped my car! Off I went, got to work on time too! Thanks to that couple, Troy and Officer Toliver!"

Anthony D. (2/7/22)

Message from the Chief

The format of the department's monthly report is purposely designed to mirror our department's five-year strategic plan. This will allow members of the community as well as members of our organization to gauge how we are progressing in key areas of our strategic plan.

The Police Department's strategic priorities will anchor and update the main sections of this report. By doing so, this will facilitate our continued focus on implementing our strategic plan and providing outstanding service to the Castle Rock community. There are six strategic priorities included in the Police Department's Five-Year Strategic Plan:

Priority 1: Crime
Priority 2: Traffic Safety
Priority 3: Employees
Priority 4: Prepare for Future Growth
Priority 5: Community Policing and Partnerships
Priority 6: Technology, Equipment and Training

Read entire CRgov.com/PDplan

"I just wanted to reach out to say thank you and let you know how blown away we were with one of the CRPD officers, Officer Grega. Last week Sunday my husband, three-year-old, and I were walking around downtown Castle Rock and my son insisted we stop to look at the police cars in the police parking lot. Officer Grega saw us looking and came over to invite us to come in and check out his police car. He was so incredibly sweet with my son not only showing him his car and answering questions about it but also taking him on a tour around some of the police station. He absolutely made my son's day and my husband and I were blown away by his kindness, compassion, and interest in our son. It is a day that William will continue to talk about for a long time and one that made us feel so lucky to live in a community like this with police officers like Officer Grega."

Kate P. (2/28/22)

Re: Officer Ives at a traffic incident with tension between the drivers

"My observations were that [Officer Ives'] patrol vehicle was very clean, he was well dressed and professional, and he professionally took control of the scene. He then separated the drivers and met with each one of them individually. He discussed the incident with both of them. Both drivers eventually stated there was no damage to either vehicle...

After talking with both drivers, he came to me and asked my involvement. I explained I witnessed the incident and had been asked by one of the drivers to follow them to this location. He thanked me.

I would like to let you know that Officer Ives was very professional, took control of the scene, dealt with both parties in a professional manner, and exemplified the Police Department philosophy of "One by One" Policing." It was a positive experience to watch his performance."

Carl S. (2/28/22)

Priority 1: Crime

Goal 1: Maintain or reduce the crime rate and provide a sense of safety and security

Response Times					
PRIORITY 1 CALLS FOR SERVICE	# of Calls	Average Dispatch Time	Average Wait to Enroute	Average Drive Time	Average Time Ofcs on Scene
February	58	1.60	0.39	**6.36**	58.07
January	68	1.14	0.32	**6.23**	83.08
2022 YTD	**126**	**1.36**	**0.35**	**6.29**	**71.58**
2021 MON. AVG	**79.3**	**1.50**	**0.30**	**5.48**	**66.17**

Note: The above time references are fractions of minutes.

| Persons Crime						
Crime Offense	2022 FEB	2021 FEB	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Homicide	0	0	0.0	0	0	0%
Rape	0	0	0.9	0	2	-100%
Sex Offenses	1	0	1.9	3	1	200%
Domestic Violence	17	12	16.1	26	37	-30%
Aggravated Assault	3	2	1.7	3	6	-50%
Robbery	2	2	0.4	2	2	0%
Total Persons Crimes	**23**	**16**	**21.0**	**34**	**48**	**-29%**
Property Crime						
Crime Offense	2022 FEB	2021 FEB	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Burglary	3	5	7.6	6	15	-60%
Fraud/Forgery	3	4	21.2	3	12	-75%
Motor Vehicle Theft	7	7	6.9	15	17	-12%
Theft from Motor Vehicle	19	18	21.7	38	48	-21%
Theft	47	60	59.2	99	157	-37%
Vandalism	20	37	32.3	55	69	-20%
Total Property Crimes	**99**	**131**	**148.9**	**216**	**318**	**-32%**
TOTAL ALL CRIMES (Person/Property)	**122**	**147**	**169.9**	**250**	**366**	**-32%**

Goal 2: Maintain an investigative capability to identify, apprehend, and assist with the prosecution of criminal offenders

Persons Crime Clearance Rates
(2020-2022 Monthly Comparison)

FEB 2020 FEB 2021 FEB 2022
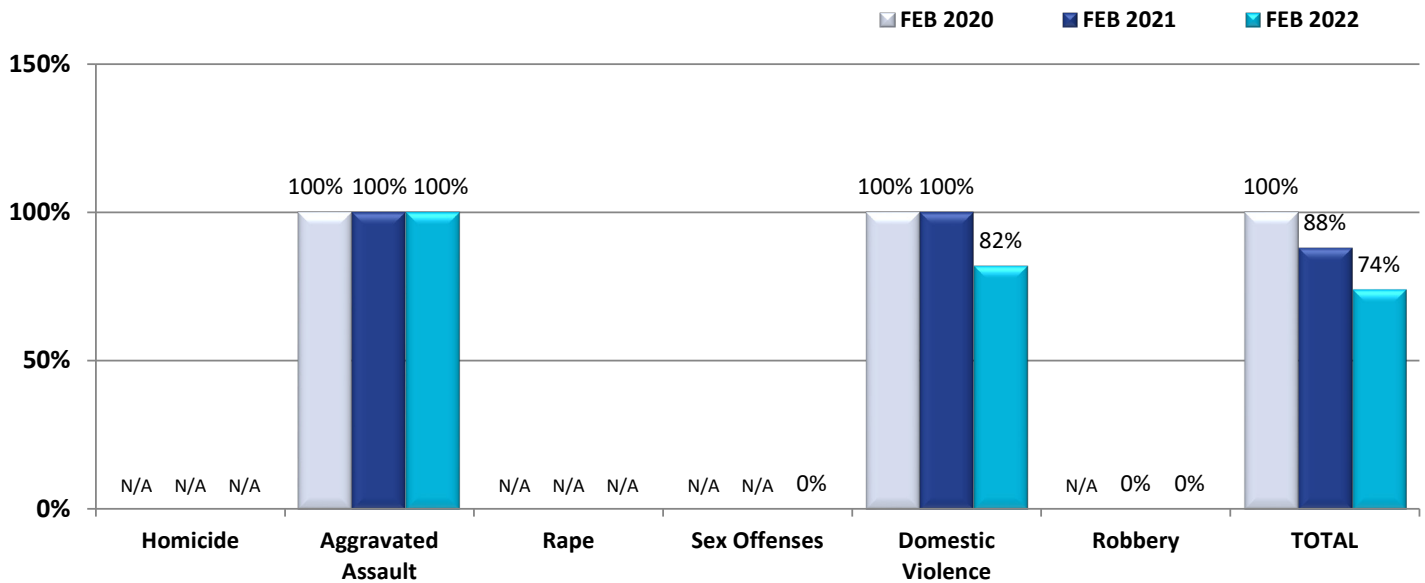
Property Crime Clearance Rates
(2020-2022 Monthly Comparison)

FEB 2020 FEB 2021 FEB 2022
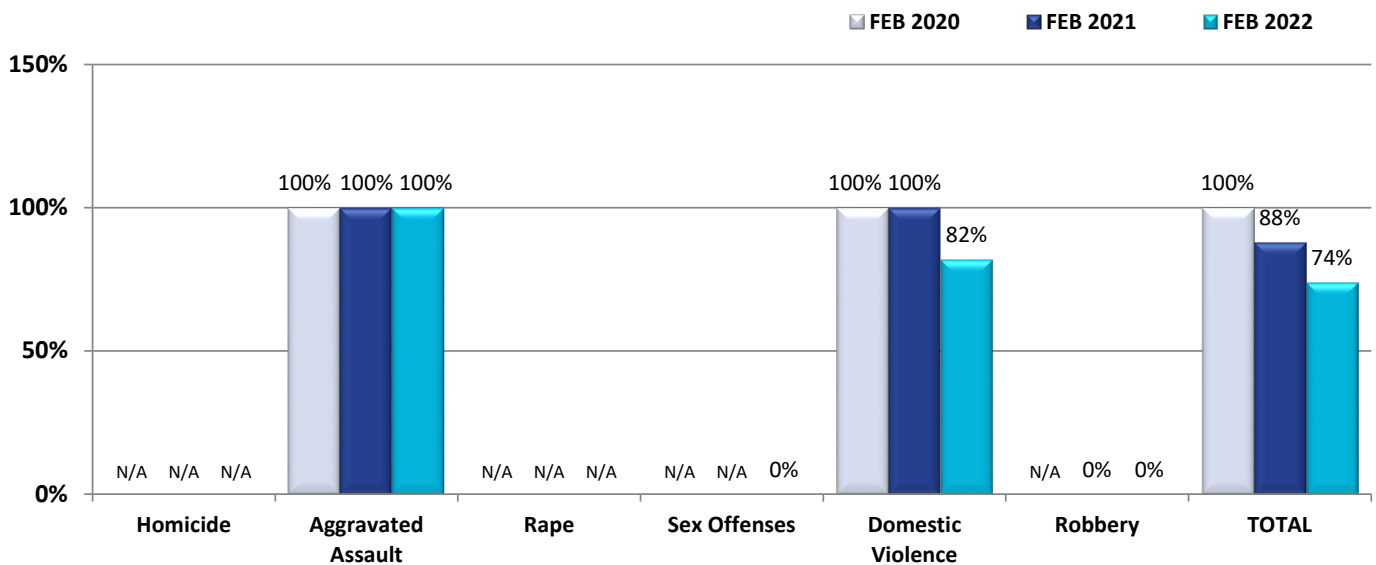
Please note the offenses shown above with no data reflect zero incidents for that specific offense. The offenses displaying 0% reflect incidents had occurred during the month; however, they had not yet been cleared.

Goal 3: Maintain the capability of effective emergency management as well as the response to, and recovery from, a critical incident

Victims Assistance Unit (VAU)						
Activity	2022 FEB	2021 FEB	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Cases assigned - Staff Advocates	20	21	21.5	33	47	-30%
Cases assigned - Volunteer Advocates	12	10	10.7	24	18	33%
Total cases assigned	32	31	32.2	57	65	-12%
Total victims served	57	64	59.4	108	123	-12%
Volunteer office hours	6	0	2.4	6	0	N/A
Total call out hours	25	15	15.4	54	19	184%

CRPD Victims Assistance Unit

The Victim Assistance Program recently held a recruitment for new volunteers to provide assistance to crime victims in the Town of Castle Rock. New volunteers will attend the Victim Assistance Academy provided by the Arapahoe County Sheriff's Department in May. Selected candidates will complete over 40-hours of training and will be paired with staff or field training volunteers until they are confident in providing services to those experiencing a crisis.

Goal 1: Increase traffic safety on the roadways in the Town of Castle Rock

Traffic Crashes						
Crash Type	2022 FEB	2021 FEB	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Fatality	0	0	0.0	0	0	0%
Injury	1	4	2.6	3	5	-40%
Non-Injury	65	51	64.1	158	119	33%
Traffic Crash Total	**66**	**55**	**66.7**	**161**	**124**	**30%**
Traffic Enforcement						
Traffic Type	2022 FEB	2021 FEB	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Driving Under the Influence (DUI)	9	8	8.3	15	16	-6%
Traffic Citations (Municipal and State)						
Call Type	2022 FEB	2021 FEB	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Traffic Tickets Issued	58	74	122.7	137	170	-19%
Written Warnings	35	231	181.6	112	474	-76%

Priority 3: Employees

Goal 1: Attract and retain the highest quality employees

Goal 2: Train and develop employees

Goal 3: Recognize employee accomplishments

Staffing Levels				
Year	Sworn Officer Turnover	Total Sworn FTE	Total Turnover Rate	% Change from prior year
2022	3	84	3.6%	-28.6%
2021	4	80	5.0%	-50.0%
2020	8	80	10.0%	-12.2%
2019	9	79	11.4%	113.6%
2018	4	75	5.3%	29.8%
2017	3	73	4.1%	-41.6%
2016	5	71	7.0%	-5.6%
2015	5	67	7.5%	61.7%
2014	3	65	4.6%	-40.0%

Training Hours						
Total Hours	2022 FEB	2021 FEB	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Internal/External	576	687	715.8	1,410.8	1,222.0	15.5%
Types of Trainings						Hours per Type
Internal/In-service (Use of force decision making scenarios)						500
External Training (Criminal investigations, train-the-trainer, SWAT, suicide awareness)						76

Accomplishments / Recognition						
Type	2022 FEB	2021 FEB	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Compliments	11	15	10.5	15	23	-34.8%
Recognition / Awards	0	11	5.8	1	11	-91%

Goal 1: Monitor Townwide population growth estimates

Goal 2: Monitor Police Department workload

Goal 3: Evaluate an efficient method of delivering service to newly developed areas

Calls for Service (CFS)						
Calls for Service (CFS) Per Officer / Per 1st Responder	**2022 FEB** 84 OFC /58	**2021 FEB** 80 OFC /55	**3-YR MO. AVG**	**2022 YTD** 84 OFC /58	**2021 YTD** 80 OFC/ 55	**% Change 2021-2022**
CFS TOTAL, includes self-initiated (SI)	3,978	5,081	5,307.0	8,247	10,225	-19.3%
CFS, excludes self-initiated (SI)	1,852	1,738	2,082.6	3,804	3,690	3.1%
Year-to-Date (Per 1,000 citizens)	**22.8**	**21.9**		**46.8**	**46.5**	**0.6%**
CFS per Officer, excludes self-initiated	22.0	21.7		45.3	46.1	-1.7%
CFS per 1st Responder, excl. self-initiated	31.9	31.6		65.6	67.1	-2.2%

Note: Year-to-date/3-Year monthly averages reflect periodic adjustments due to population and CFS fluctuation.

Communication Incoming Phone Calls						
911 Calls	**# of Calls**	**Avg per Day**	**AVG Answer Time (sec)**	**Answer Time ≤10 secs.**	**Answer Time ≤15 secs.**	**AVG Call Length (sec)**
February	426	15	3.38	99.3%	99.5%	165.6
January	**540**	**17**	**3.44**	**99.4%**	**99.8%**	**164.5**
2022 YTD	**967**	**16.0**	**3.41**	**99.4%**	**99.7%**	**165.0**
2022 Monthly AVG	546.0	16.3		98.7%	99.9%	179.8
			APCO and NENA Standard:*	**90.0%**	**95.0%**	N/A
Mon. Administration Calls	3,723	133				
Mon. Outbound Calls	1,037	37				
YTD-Administration Calls	**7,848**	**131**				
YTD-Outbound Calls	**2,130**	**36**				

*Association of Public-Safety Communications Officials (APCO) and National Emergency Number Association (NENA).

Downtown Liaison Officer (DLO)						
Type	**2022 FEB**	**2021 FEB**	**3-YR MO. AVG**	**2022 YTD**	**2021 YTD**	**% Change 2021-2022**
Parking Enforcement/CFS	95	256	167.3	141	502	-71.9%
Parking Warnings	10	122	61.7	19	236	-91.9%
Parking Tickets	33	27	39.9	44	40	10.0%

Animal Control Response Comparison
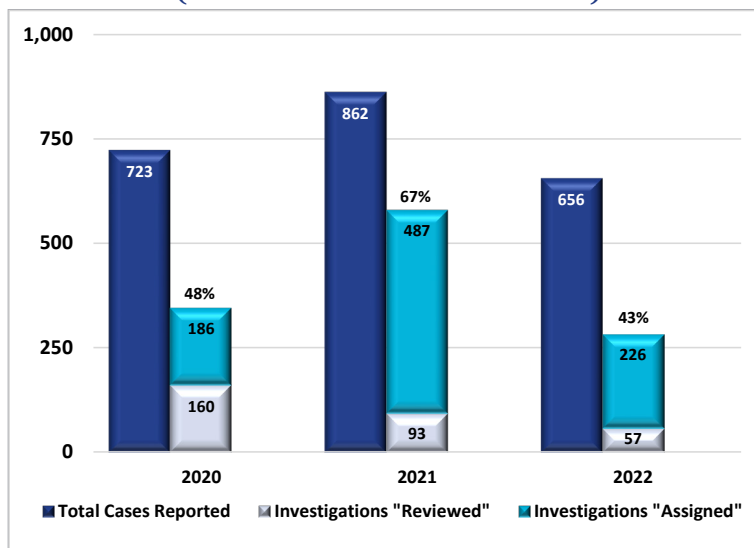### February 2022
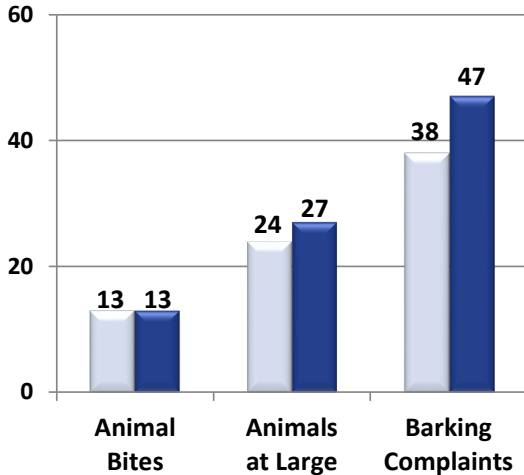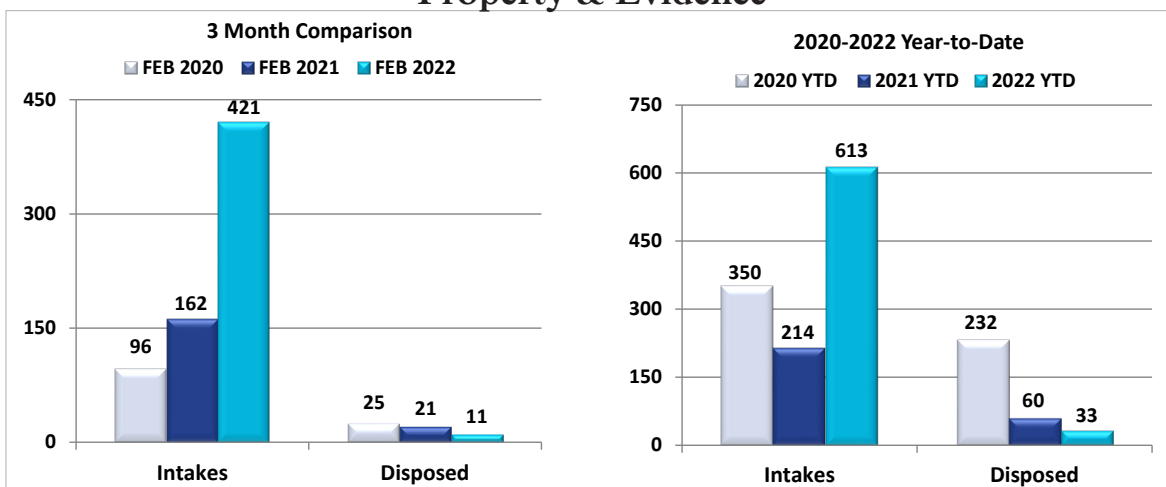
The ACU handled:
- **100** Percent of animal bites
- **89** Percent of animals at large
- **81** Percent of barking complaints

Note: The remainder of animal calls for service are handled by on-duty officers.

Animal Bites: 13, 13
Animals at Large: 24, 27
Barking Complaints: 38, 47

Investigations Case Reports
(2020-2022 Year-to-Date)

2020: Total Cases Reported 723, Reviewed 160, Assigned 186 (48%)
2021: Total Cases Reported 862, Reviewed 93, Assigned 487 (67%)
2022: Total Cases Reported 656, Reviewed 57, Assigned 226 (43%)

Legend: Total Cases Reported, Investigations "Reviewed", Investigations "Assigned"

Property & Evidence

3 Month Comparison
FEB 2020, FEB 2021, FEB 2022
Intakes: 96, 162, 421
Disposed: 25, 21, 11

2020-2022 Year-to-Date
2020 YTD, 2021 YTD, 2022 YTD
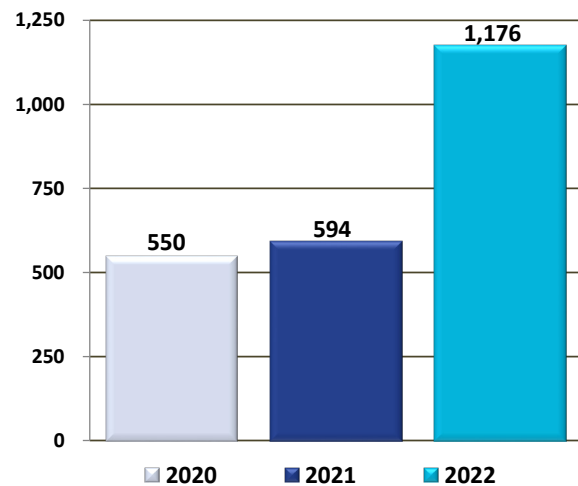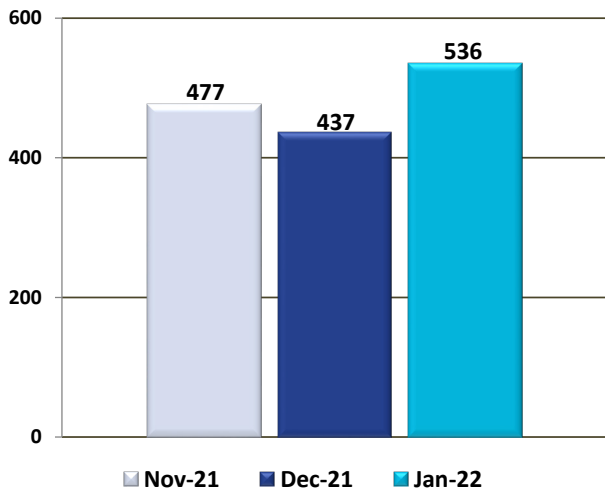Intakes: 350, 214, 613
Disposed: 232, 60, 33

Records Unit

Workload	Backgrounds	Reports requested	Reports reviewed	eDiscovery	Synology*	Recordings	Reports to D.A.	Reports released
FEB 2022	78	640	618	33	2	1,092	1	599
FEB 2021	97	470	472	46	2	864	1	436
% Change 2021-2022	-19.6%	36.2%	30.9%	-28.3%	0.0%	26.4%	0.0%	37.4%
3-YR MO. AVG.	**103**	**502**	**505**	**60**	**4**	**713**	**6**	**480**

* Felony drug cases

Total Reports Requested

Three-Month Comparison

- Nov-21: 477
- Dec-21: 437
- Jan-22: 536

Year-to-Date (2020-2022)

- 2020: 550
- 2021: 594
- 2022: 1,176

Records Unit Workload
February 2022

- Reports released, 599
- Backgrounds, 78
- Reports to D.A., 1
- Reports requested, 640
- Recordings, 1,092
- Reports reviewed, 618
- eDiscovery, 33
- Synology, 2
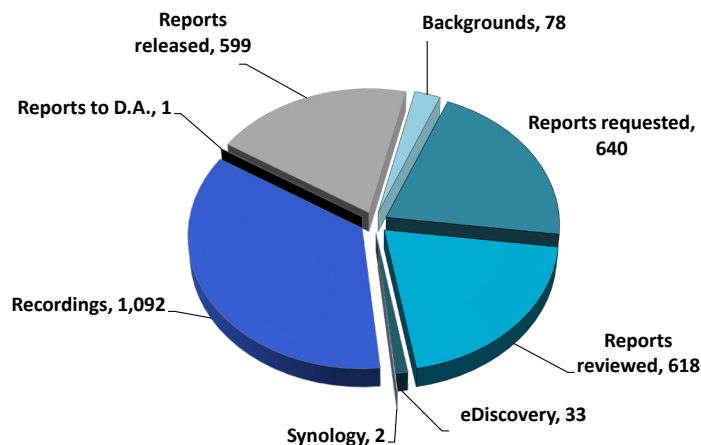
Priority 5: Community Policing & Partnerships

Goal 1: Community engagement through outreach and education

Crime Prevention and Community Partnership Programs

Running Program Types	2022 FEB	2021 FEB	3-YR MO. AVG	2022 YTD	2021 Year-End	% Change 2021-2022
Crime Free Multi-Housing	0	0	1.9	25	25	0.0%
Crime Free Self-Storage	-1	0	0.7	8	9	-11.1%
Rock Watch	4	1	56.8	834	830	0.5%
CPTED (Crime Prevention)	1	1	1.3	24	22	9.1%
R-U-OK	4	3	1.0	21	17	23.5%
Total Activity	**4**	**5**	**61.3**	**909**	**903**	**0.7%**

Notes: Rock Watch 2021-2022 YTD statistics were revised for accuracy. R-U-OK totals periodically fluctuate as members enter or leave the program.

Volunteer Hours

Unit Hours	2022 FEB	2021 FEB	3-YR MO. AVG	2022 YTD	2021 YTD	% Change 2021-2022
Explorer Unit	351.8	153.0	167.0	681.5	234.0	191.2%
Victim Advocates	436	445	456.4	900	966	-6.8%
VIPS-Community Safety Vol.	54.0	0.0	160.3	130.0	0.0	N/A
VIPS-Admin & Investigative	0.0	3.0	38.1	13.8	7.0	97.1%
Total	**841.8**	**601.0**	**825.0**	**1,725.3**	**1,207.0**	**42.9%**

Goal 2: Optimize communication and marketing programs

Public Information Officer (PIO)

FEB 2022	Facebook	Twitter	Nextdoor	Instagram
Followers	17,185	3,651	34,502	3,306
Number of posts	23	14	5	13
Total Viewer Engagement	14,816	83	8,129	2,064
	Police		**Town**	
Call outs/Incident Response	1		0	
	TOTAL			
Media Inquiries	6			

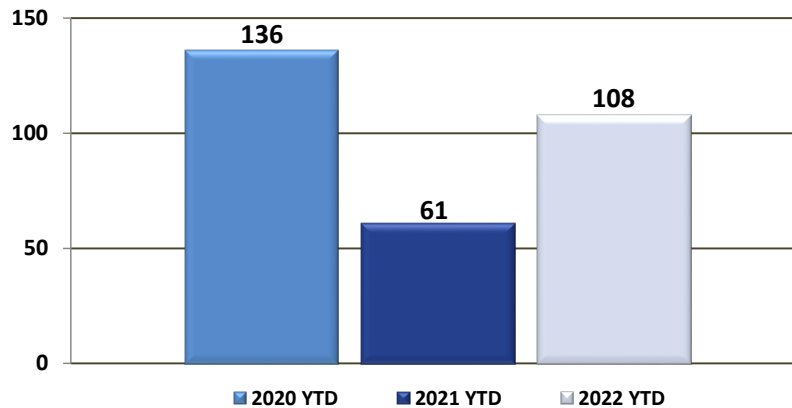# Priority 6: Technology, Equipment & Practices

Goal 1: Maintain and utilize the most effective technology, equipment and best practices

Community Response Team (CRT) Dashboard
FEB 2022

Calls for Service (other), 9
Mental Health Holds, 0
Welfare Checks, 6
Agency Assists, 0
Follow-ups, 48
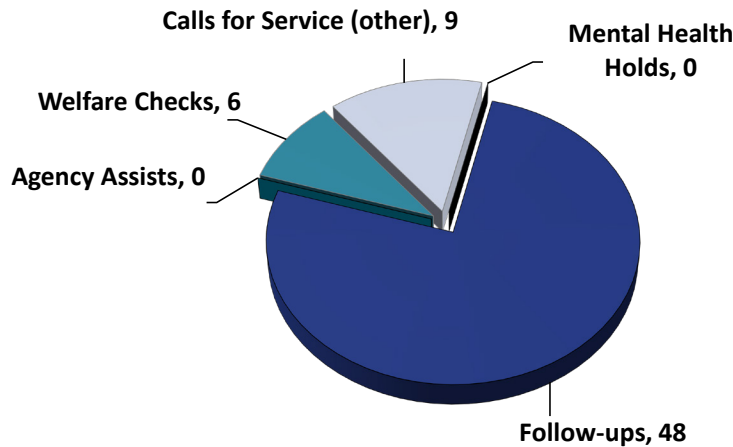
CRT Total Calls for Service (Year-To-Date)

- 2020 YTD: 136
- 2021 YTD: 61
- 2022 YTD: 108

Domestic Violence Lethality Assessment Program (LAP)						
Call Type	**2022 FEB**	**2021 FEB**	**3-YR MO. AVG**	**2022 YTD**	**2021 YTD**	**% Change 2021-2022**
Total LAP reports completed	8	9	10.1	16	24	-33%
High-risk reports	3	3	5.0	7	12	-42%

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives, and involves an assessment by law enforcement personnel to determine risks in collaboration with community-based victim service providers. More information is found at LethalityAssessmentProgram.org

ePoliceReporting						
Online Reports	**2022 FEB**	**2021 FEB**	**3-YR MO. AVG**	**2022 YTD**	**2021 YTD**	**% Change 2021-2022**
Online reports received	21	93	41.0	53	251	-78.9%

Department Highlights

K9 Unit
Shogun & Maverick

Patrol Deployments: 5

Officer Fellows and Shogun deployed four this month for one building search and three tracks, which resulted in four arrests.

Officer Gondeck and Maverick deployed on one track as well.

Narcotics Deployments: 1

Officer Fellows and Shogun deployed one vehicle sniff resulting in approximately $40,000 seized. Officer Gondeck/Maverick deployed on a vehicle sniff resulting in seized paraphernalia.

Training: 45 hours

Officer Gondeck/Maverick trained 20 hours.

Officer Fellows/Shogun trained 25 hours during the month.

Maverick   Shogun

*K9 Protect is a term the department uses when a K9 is on the scene of a high-risk call. The K9 is on standby to protect officers or assist in apprehension. The presence of the K9 gains compliance. Examples include high-risk traffic stops, higher risk attempt to contact, etc.

PIO Temby's Corner
### February's Top Post

February 15, 2022 4:47 pm

DID YOU KNOW... Today [Feb. 15] is National School Resource Officer Appreciation Day? The Castle Rock Police Department's SRO team consists of five officers, one sergeant and one police therapy dog - Buttercup!

If you see your school resource officer this week, thank them for all of the amazing work they're doing with our students. We're grateful for the positive relationships they're building in our schools today and every day!

#WeWorkForYou
#OneByOne
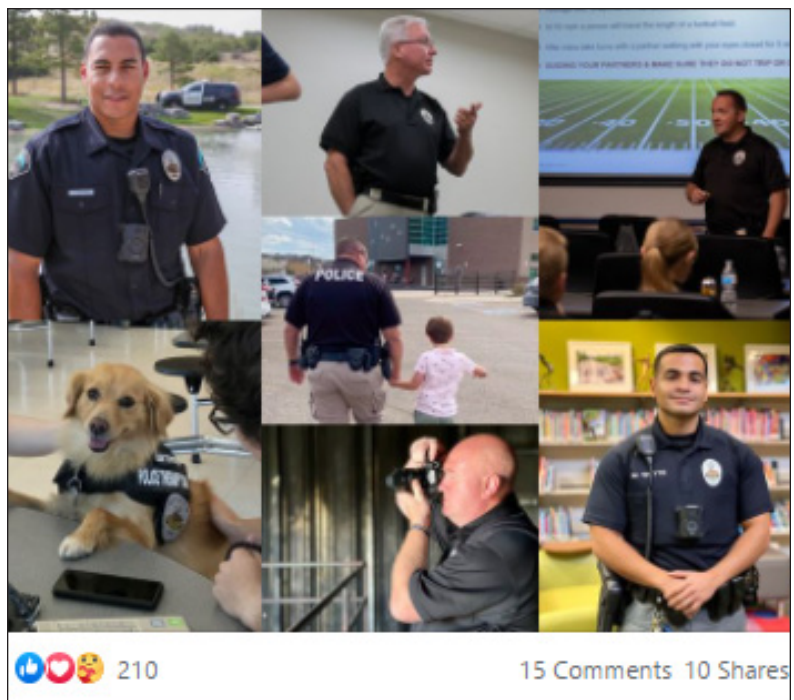
210   15 Comments 10 Shares

Marshal Raymond Lewis Tribute Ceremony (February 14)

National Law Enforcement Officers Memorial

RAYMOND B LEWIS

A rubbing from the National Law Enforcement Officers Memorial Wall

B&B patrons Perry Ridenour, Martin Nelson and Dale Ridenour used a flowerpot and a hunting knife to subdue Perez until authorities could arrive. Nelson was shot in the hand by the fugitive.

Marshal Raymond B. Lewis

In Honor of Marshal Raymond B Lewis Killed in the line of Duty at this location February 14, 1946

Marshal Raymond Lewis, Castle Rock's first law enforcement officer, was fatally shot on February 14, 1946 by a 17-year-old fugitive from Denver. The incident took place inside the B&B Cafe with several shots being fired during the struggle. One customer was shot in the hand and the fugitive was eventually subdued and held until the County's Undersheriff Duncan Lowell arrived to make the arrest. Each year, the department gathers to place a wreath on this corner in remembrance his sacrifice in service to the citizens of Castle Rock.

VISION

To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.

MISSION

The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.