

# 2016 YEAR IN REVIEW

JANUARY 23, 2017  
TOWN MANAGER'S MONTHLY MEETING



# RECOGNIZING AND CELEBRATING OUR ACCOMPLISHMENTS



# NEW TOWNWIDE ANNUAL REPORT

## COMING IN THE MAIL SOON TO ALL TOWN ADDRESSES!

Four-page document offers a high-level look at the Town's top 2016 accomplishments, organized by key community priority

Also includes comparison on the value of living in Castle Rock versus other communities, as well as performance information

Provides the community a look at what the Town team is setting out to accomplish in 2017

*We packed a lot into a short document, aimed at keeping the community's attention. But of course, we know we have a lot more to celebrate about what we accomplished in 2016.*

*This presentation provides a recap of some of our other major accomplishments ...*



# PROVIDE OUTSTANDING PUBLIC HEALTH AND SAFETY SERVICES



## CRPD

- Implemented electronic records transmittal between CRPD and the DA's Office
- Trained detectives in cell phone forensic analysis and forensic interviews
- Established CRPD's first formal Honor Guard



## CRFD

- Secured site and began design for Fire Station 152
- Updated CRFD's Strategic Plan
- Placed a new Hazardous Materials Unit in service
- Changed the July 4 fireworks show to Santa Fe Mesa, resulting in positive feedback

# SECURE THE COMMUNITY'S LONG-TERM RENEWABLE WATER FUTURE



- Became the first water provider in Colorado to achieve Gold Status under the Colorado Department of Public Health and Environment's Pursuing Excellence program for drinking water providers
- Consummated regional partnerships that will add \$5.2M worth of investments into Castle Rock's water infrastructure, \$900,000 in additional one-time revenues, \$10M-plus in capital investment to help pay for local WISE infrastructure, and a continuing revenue source of up to \$384,000 per year and 66 acre feet of free renewable water
- Replaced and rehabilitated the filter underdrain system at Ray Waterman Regional Water Treatment Plant which will improve performance and ensure reliable treatment for years to come. This project also is a first step toward expanding treatment capacity from 8 million gallons per day to 10 million gallons per day
- Completed a major stream stabilization project on East Plum Creek at the Meadows Pkwy Bridge
- Rehabilitated 9,292 feet of sanitary collection system sewer, greatly extending the lifespan of the pipes and resulting in reduced frequency of street cut sewer repairs, sewer cleaning and root cutting maintenance, and reduced groundwater infiltration of the sanitary sewer system

# CREATE PRIMARY JOBS, EXPAND THE TAX BASE AND IMPROVE THE BUSINESS CLIMATE



- Issued approximately 7,200 building permits; approved 39 construction plan documents; conducted 31,000 building and field inspections and issued approximately 750 Certificate of Occupancy permits in 2016
- Updated public hearing notice processes and signage
- Continued work on long-range community development activities including annexation petitions for Pine Canyon and Pioneer Ranch
- Obtained Miller's Landing rezone approval from Town Council to allow the Interchange Overlay Zoning to apply to an existing undeveloped property
- Launched an online credit card payment portal which will reduce Enterprise credit card charges by approximately \$160,000 annually



# PROVIDE AN OUTSTANDING PARKS, RECREATION, TRAILS AND OPEN SPACE SYSTEM



- Earned recognition from Engineering News Record as the 2016 Best Project for Landscape and Urban Development in the mountain state region for Philip S. Miller Park phase two
- Saw 367% growth over 2015 in unique participation in the Adaptive Recreation program for youth and young adults with special needs. From swim lessons and skiing to special outings and events, the Department was able to broaden the inclusive scope of youth it serves within community
- Offered increased special programs and community events in 2016 throughout the park system, and especially at Philip S. Miller. Through the free concert series, Tunes for Trails, bike races, trail races, Fitness Fridays, etc., thousands of people visited the Town's parks

# MAINTAIN COMMUNITY CHARACTER AND IDENTITY, WITH A PARTICULAR FOCUS ON DOWNTOWN CASTLE ROCK



- Facilitated patio improvements at Union Bistro and facade improvements at 312 Wilcox St.
- Created 20 signature events in Town and earned the Gold Pinnacle Award from the International Festivals and Events Assoc. for event marketing materials
- Coordinated, marketed and staffed 10 open houses
- Produced 12 postcards, 40 graphics, 34 posters, 10 logos and 30 videos – one of which earned a Telly award
- Produced 21 major publications and 87 other external publications



# ADDITIONAL ACCOMPLISHMENTS



- Revised the Town's Personnel Guidelines and switched life/long-term disability carriers, saving the Town money
- Completed open enrollment with no premium increase for 2017
- Successfully transitioned to in-house custodial service
- Updated paint and carpet at Fire Stations 154 and 155 and completed annual Recreation Center repairs, including remediating the rust on the Leisure Pool slide tower
- Added 38 additional security and public safety cameras to the Town's camera network
- Replaced aged a/v equipment in Council Chambers and in four conference rooms
- Began livestreaming Town Council meetings on Comcast Channel 22
- Upgraded Police and HR software; implemented electronic tracking for capital assets and IGAs; modernized existing and created new Town maps; implemented online building permit payments and police body cameras; and concluded three-year fiber ring project

# CONGRATULATIONS ON A SUCCESSFUL 2016!

