



## Public Safety Commission Agenda

Vice Chair Clark Hammelman  
Robert Dziubla  
Trevor Knotts  
Don MacBrayne  
Chairperson Nate Marsh  
Richard Morton  
Andy Powell  
Steve Thayer  
Laurie Van Court

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Thursday, October 3, 2024

3:00 PM

Castle Rock Municipal Courtroom  
100 Perry St., Castle Rock, CO 80104

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This meeting is open to the public. Please note that all times indicated on the agenda are approximate and interested parties are encouraged to be present earlier than the posted time.

### 3:00 P.M. Call to Order and Attendance

#### Approval of Meeting Minutes

[PS 2024-028](#) Public Safety Commission meeting minutes - September 5, 2024

Attachments: [PSC Sep. 5, 2024 minutes](#)

#### Fire Department Report

[PS 2024-027](#) CRFD August Report

Attachments: [CRFD August Report](#)

#### Police Department Report

[PS 2024-029](#) CRPD August Report

Attachments: [CRPD August Report](#)

#### Special Presentation - 2025 Philip S Miller Nonprofit Funding Program applications

#### New Business

#### Old Business

#### Commissioner Comments and Questions

#### Adjourn



# Town of Castle Rock

## Agenda Memorandum

**Agenda Date:** 10/3/2024

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**Item #:** **File #:** PS 2024-028

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## Public Safety Commission Meeting Minutes

Vice Chair Clark Hammelman  
Robert Dziubla  
Trevor Knotts  
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The Public Safety Commission meets monthly at the Town of Castle Rock Fire Headquarters or Police Department.

Commission member Thayer called the meeting to order at 3:01 p.m.

**Present** 8 - Vice Chair Clark Hammelman, Andy Powell, Richard Morton, Steve Thayer, Laurie Van Court, Chairperson Nate Marsh, Trevor Knotts, and Robert Dziubla

**Attendance** 3 - Jack Cauley, Norris Croom, and Kim Stremel

### Call to Order and Attendance

### Approval of Meeting Minutes

[PS 2024-024](#) Public Safety Commission Meeting Minutes August 1, 2024

**Attachments:** [PSC 08.01.2024 Minutes](#)

**Mr. Morton moved to approve the August 1, 2024 minutes. Mr. Dziubla seconded the motion; the motion carried.**

**Yes:** 8 - Vice Chair Hammelman, Powell, Morton, Thayer, Van Court, Chairperson Marsh, Knotts, and Dziubla

### Fire Department Report

[PS 2024-025](#) CRFD July Report

**Attachments:** [CRFD Report - July](#)

Brief update from Chief Croom on a semi-fire that was in progress at the start of the meeting at Schmidt Construction in Castle Rock.

The goats have been grazing in the Woodlands and are expected to be done by mid-September.

A Type 3 brush truck has been deployed to Stanley, ID for a 104,000-acre wildfire caused by a lightning strike.

Staffing Update:

- Three (3) recruits are presently in the academy
- Employment offers have been extended to the Fire Prevention Officer and Fire Plans Examiner candidates; anticipated start date

in October

- Active recruitment for Assistant Chief of Accreditation and Emergency Management
- Upcoming promotional process for Division Chief of Training will take place for the vacancy created by the promotion of Operations Chief Bersagel-Briese

ColoradoScaping: Currently underway at Station 154; Station 153 has been completed.

Town Council approvals:

- Architect for Station 156 (RS&H)
- New radio purchase to replace all portable radios
- Lifepack AEDs; all equipment will be outfitted with new units

The Fire Department will be replacing electric prams and “stair chairs”. These devices allow an alternative position during evacuations rather than always placing patients in a supine position.

Commission member Van Court asked about the percentage of transports that go to AdventHealth CR - Chief Croom advised that approximately 75% go to AdventHealth CR and 20-22% to Sky Ridge Medical Center in Lone Tree. CRFD does have the flexibility to transport patients to their desired healthcare facility within reason. Efforts are made to transport patients to the most suitable facility initially to prevent additional transports and impacts to patients and their families.

Brief discussion concerning helicopter protocols - most often, a helicopter is used during mass casualty incidents or lengthy extrications which create a need to move the patient quickly based on their condition. Many times, an ambulance can reach a treatment facility faster than dispatching a helicopter.

## Police Department Report

[PS 2024-026](#)

CRPD July Report

**Attachments:** [CRPD Report - July](#)

Chief Cauley briefed commission members on the capabilities of the Flock Safety platform and how CRPD is using it to solve and eliminate crime.

CRPD provided support during BMW Championship; also assisted with camera technology. Chief Cauley reported the event went very well.

Touch a Truck on August 24th was a success; Commission Member Morton (who assisted during the event) reported it was well attended by the community.

Commission Member Dziubla initiated a brief discussion on the use of Flock cameras by HOAs. Chief Cauley advised the Town does not subsidize camera purchases for HOAs. He went on to explain that HOAs can only redact license plates on their systems, but not locally or nationwide. Councilmember Cavey

reminded the Commission that she is available to attend HOA meetings and answer questions on behalf of the Town.

Commission members were interested to know if officers are seeing any signs of gang activity like what is being reported by the media in Aurora. Chief Cauley stated we are not seeing any significant activity in CR. CRPD continues to partner with members of the intelligence community to track trends and criminal activity; reacting to actual behaviors and not rumors.

Commission member Knotts inquired about the department's pursuit policy and the use of helicopters in police pursuits. Chief Cauley advised we have a restrictive pursuit policy and pursuit actions are based on a number of factors, as most pursuits end in crashes which hurt somebody, and that is never the intent. Nationally, pursuit policies are subjective and vary by department. CRPD continues Information sharing with other agencies and relies upon various technologies to track vehicles, such as Flock Safety, Starchase, and drones. CRPD does not have a helicopter in its fleet.

## **New Business**

Chairperson Marsh addressed the open seat on the Commission. The seat can stay open until May or the Chiefs could make a selection from the alternate list from interviews that took place in May 2024. It was agreed upon by the Commission members to leave the seat open until May 2025. This matter was passed, by a vote, without objection (7-0).

Commission member Hammelman made a suggestion to recognize Commission member MacBrayne, who passed away in July. Chief Croom advised the members that in 2007 a tree was planted and a dedication plaque was laid at Station 153 in remembrance of another Public Safety Commission member who had passed away. The commission liked this recommendation; Chief Croom will inquire if one of the new plantings at Station 154 can be dedicated to Don, and a plaque placed in his honor.

## **Old Business**

N/A

## **Adjourn**

Ms Van Court made a motion to adjourn the meeting; Chairperson Marsh seconded the motion. All were in favor.

The meeting was adjourned at 3:51 p.m.

The next Public Safety Commission meeting is scheduled for October 3, 2024 at 3:00 p.m. at the Police Department.



# Town of Castle Rock

## Agenda Memorandum

**Agenda Date:** 10/3/2024

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**Item #:** **File #:** PS 2024-027

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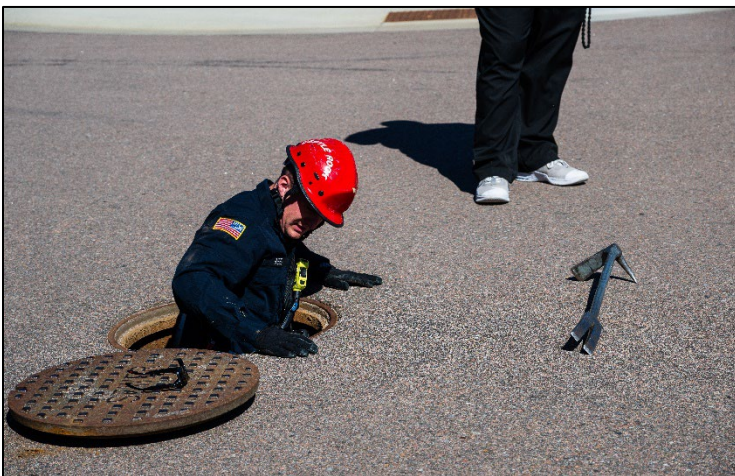
# Castle Rock Fire and Rescue Department



An Internationally Accredited Fire Rescue Agency Since 2012

## August 2024 Monthly Report

**Department News:** Below are pictures from a confined space rescue. The patient was safely removed and transported non-emergent to a nearby hospital.



**Vision - To Be The Best - at providing emergency and prevention services**  
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## Operations Division:

Deputy Chief Oren Bersagel-Briese

### Customer Service:

Measurable Outcomes - Rating of 4 or better on customer survey cards 100% of the time  
**August 2024...100%**

Of the 10 customer survey cards we received in August, 9 had the highest overall rating of 5, and 1 had a rating of 4. Some of the comments we received were; *"You all took such good care of my mom while she was in tremendous pain & I was very grateful for how kind you were to her. Thank you!!!"* Another read; *"Excellent in every aspect. Quick response, great care & wonderfully helpful. Thank you for your fabulous response."*

### Call Statistics:

For August, we responded to 638 calls for service. For the year, we have now responded to 4712 calls, which is 353 more than at the same point in 2023. We averaged 20.5 calls per day for the month.

Of the 638 calls this month, 14 were fire-related, 35 were motor vehicle crashes, 77 were service in nature, 366 were EMS calls, 68 were good intent calls, 52 were alarms, and the remaining were miscellaneous. In August, we transported 309 patients to area hospitals, with 229 transported to Castle Rock, 66 to Sky Ridge, and 14 to other facilities.

Busiest Fire Station	Busiest Engine/Quint	Busiest Medic Unit
Sta151 with 433 responses	E154 with 206 calls	M154 & M151 with 197 calls

For a more detailed breakdown of our operational data, [\[click here\]](#)

Report Key:	
BC = Battalion Chief	CH = Chief Officer
Q = Quint	SQ = Squad (rope and water rescue)
E = Engine	Sta = Station
M = Medic	SMFR = South Metro Fire and Rescue
SAFE = Safety and Training Officer	HR = Heavy Rescue

### Significant Incidents:

A-Shift:

- Aug 12: BC151, E151, M151 responded to a cardiac arrest.
- Aug 18: BC151, E151, M151 responded to a cardiac arrest.
- Aug 30: BC151 E154, M154 responded to a cardiac arrest.



#### B-Shift:

- Aug 4: BC151, CH151, SMFR BC4, E152, E153, E154, M151, M153, M154, SMFR M36, SAFE151 responded to a multi-casualty incident.
- Aug 15: BC151, CH152, CH181, E151, E153, Q155, SMFR HR34, M151, M153, SAFE151 responded to a confined space rescue.
- Aug 16: BC151, E154, M154 responded to a cardiac arrest.
- Aug 16: BC151, E151, E154, Q155, M151, M154, SAFE151 responded to an extrication crash.
- Aug 22: BC151, E153, M151, SAFE151 responded to a cardiac arrest.
- Aug 22: BC151, CH151, BR154, BR155, M154, SAFE151 responded to a small brush fire.

#### C-Shift:

- Aug 1: BR154 responded to assist with the Quarry Fire.
- Aug 7: BC151, E153, M153 responded to a cardiac arrest.
- Aug 8: BC151, E153, M153 responded to a cardiac arrest.
- Aug 19: BC151, E154, M153 responded to a cardiac arrest.
- Aug 25: BC151, E153, M153 responded to a cardiac arrest.
- Aug 26: BC151, CH151, CH153, E151, E152, E154, Q155, M151, M154, SAFE151 responded to a residential structure fire.

#### **Deputy Chief Commentary:**

Thank you to all of the crews for your hospitality and open conversation on what we can do better and what we should keep doing well. Riding with the BCs was a lot of fun, and I especially valued the time that we spent with you in the firehouses. A lot of stuff came up in those kitchen table talks, and all of it has been put on a list of things to look at. It's clear that everyone is very proud of how we operate, and I look forward to finding new ways to support what you do. We also held our first re-designed Ops Meeting in August, and those conversations echoed and expanded on what was brought up during the station visits.

Late in the month, Lt. Coffin and I attended the 20<sup>th</sup> Anniversary NFFF Life Safety Summit in St. Louis. This was a three-day gathering to update the 16 life safety initiatives. It was enlightening to be involved in those breakout conversations, and we think that the updated initiatives will reflect the needs of our evolving profession.

Special Operations: Our wildland crews wrapped up their time in California and have returned from the deployments to the Stanislaus National Forest. We are also currently working to update the in-district wildland response maps, and Lt. Kallweit will be rolling out the updates later this year.

A big upgrade to our special operations response is coming in the form of a new-to-us box truck. We worked with SMFR to acquire a surplus vehicle, which will replace the trailer that we currently have. The truck is getting a mechanical once-over and new decals before it returns to have

Eng. Norris lead the upfitting of the equipment. Thank you to Logistics, Town Finance, Town Fleet, and SMFR for all of the work to get this vehicle into our fleet.

EMS: Town Council approved our purchase of new LifePak 35 cardiac monitors, and the order has already been placed. We expect that the new monitors will arrive in 4-6 weeks, and then we will work on some vehicle updates to support them, as well as a training plan before placing them in service later this year. We also made good progress on some updates to our Paramedic Precepting Program and our required EMS certifications.

We are currently working on the following projects:

- Station 156 design
- Upgrading our cardiac monitors
- Accreditation/EM hiring process
- Football standbys
- 9/11 memorial stair climb

Motor vehicle crash in the Terrain neighborhood



Visit by a CPR save



Swiftwater training at Chatfield



Extrication crash on Front Street



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## **Administration Division:**

### **Fire Chief Norris Croom**

#### **Key Admin Issues:**

Town Council approved on second reading the ballot measure this fall asking for a .2% increase in sales tax. If the measure wins, the department would receive eighteen positions over the next five years, and nine of those positions would come in 2025 to place a 4<sup>th</sup> medic unit in service. There would also be six additional positions for Operations, one for Logistics, one for Fire and Life Safety, and one for Admin. The measure is known as “2A” on the ballot, and we can only educate on this measure now that it is on the ballot. No advocacy can be done on town time or using town resources.

Work continues on Station 156. The RS&H contract will be taken to Council on September 3 for approval, as it was pushed from the August 20 meeting to assess overall project funding. Once approved, we will begin the design phase while also working on getting approval for the rezone and replat of the property. We remain a little concerned about the total project cost, and will be working on construction estimates with the architect and owner’s rep.

Wildland mitigation work on town-owned property finished with the goats at the Metzler Family Open Space. We treated approx. 72 acres at this location and reduced the risk behind Latigo as well as in the more heavily timbered portion of the property. The goats are now in the Woodlands to treat approx. 52 acres in that subdivision, and they should be done by mid-September.

Three members started in the West Metro Recruit Academy in August, and will graduate in December. These three are to fill vacant positions due to retirements and resignations.

#### **Fire Chief Commentary:**

Council approved our request to purchase new LifePak 35 cardiac monitors. Our current monitors reached their end-of-life expectancy of ten years two years ago, and we have been waiting for the 35’s to be released. This is budgeted as part of our general long-term plan (GLTP) for replacement of large dollar items, and the new monitors and supporting equipment have been ordered. The total cost for this project is approx. \$765,000.00 dollars.

The BMW Championship golf tournament was held at Castle Pines. While this event was in South Metro Fire’s district, we did see an increase in traffic and people in the community overall. However, we did not see an increase in call volume, and South Metro needed minimal resources from our department.

## **Fire and Life Safety Division:**

### **Division Chief Bart Chambers**



#### **Division Chief Commentary:**

The Fire and Life Safety Division has been busy on numerous fronts, especially working with our residents and HOAs on Wildfire Resiliency and Defensible space needs. These meetings with our community have been successful on getting the word out and educating our residents, from individual property owners, to the HOAs and working with the media to address the importance of defensible space and becoming Firewise communities.

We were successful in our search for a Fire Prevention Officer and Plans Examiner for the Fire and Life Safety Division. Our candidate for the Fire Prevention Officer position is coming from Texas, and our candidate for the Fire Plans Examiner position is coming from Elbert County. Both are in the back ground process, and we are hopeful that both will be starting at the beginning of October. Both candidates have a strong back ground in their respective positions and would be an asset to the Fire and Life Safety Division, the department and the Town.

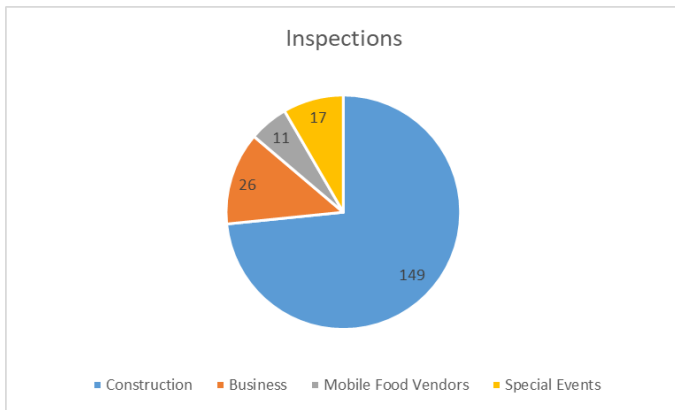
The Division is still addressing the need for annual business inspections along with state mandated inspections. This has been a challenge with the new construction inspections, reinspections and complaints we receive. However, we are doing our best to accomplish what we can and appreciate our line personnel and other departments advising us of the issues they are seeing to ensure the town is fire safe.

The code adoption process is almost complete and within the next few weeks, the recommended amendments and enhanced codes will be sent to the Chiefs and committee for review before heading through the remainder of the process.

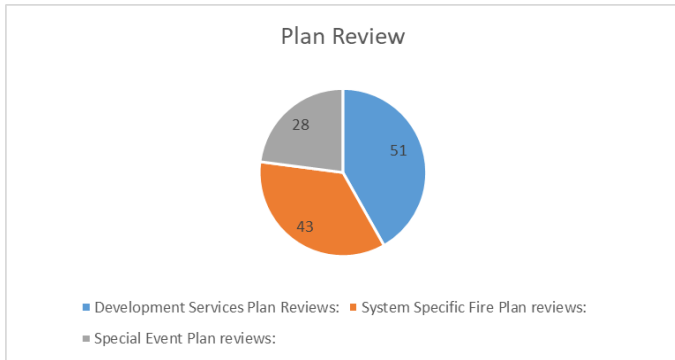
We were successful in finalizing the new invoicing software for our permits, inspections and special events. This was finally implemented the last week of August and has shown to be an asset in reducing staff time on processing invoices and payments.

Our Fire Prevention outreach has been increasing from interaction with our businesses when dropping off fire prevention materials to our HOAs through defensible space education. We have also had an increase of wildfire hazard assessment inspections from the insurance companies to help with their customers keeping coverage. This has been due to older information on areas that have been developed to ensure the Public Protection Classification is current.

**Division Fire/Law Enforcement Training:** The division conducted 28 hours of training for the month of August.



Construction	149
Business	26
Mobile Food Vendors	11
Special Events	17
<b>TOTAL</b>	<b>203</b>



Development Services Plan Reviews:	51
System Specific Fire Plan reviews:	43
Special Event Plan reviews:	28
<b>Total</b>	<b>122</b>

FEES RECEIVED	
Inspections and re-inspections:	\$5,250.00
MFV	\$1,200.00
Brycer	\$6,036.00
Plan Reviews	\$18,695.26
<b>Totals</b>	<b>\$31,181.26</b>

Fire and Life Safety Fee's collected YTD								
	INSPECTION FEES	MFV	Special Events	IM TR Reviews STATE	IM TR Reviews Payfabric	TRAKIT REVIEW FEES	Brycer	TOTALS COLLECTED
1/31/2024								\$ 25,716.00
2/29/2024								\$ 10,880.00
3/31/2024	\$ 750.00	\$ 600.00				\$ 9,821.00		\$ 11,171.00
4/30/2024	\$ 5,820.00	\$ 500.00				\$ 21,637.05	\$ 1,098.00	\$ 29,055.05
5/31/2024	\$ 2,860.00	\$ 800.00				\$ 35,384.18	\$ 4,116.00	\$ 43,160.18
6/30/2024	\$ 5,620.00	\$ 600.00		\$ 10,791.65		\$ 5,474.31	\$ 5,256.00	\$ 27,741.96
7/31/2024	\$ 3,250.00	\$ 1,175.00		\$ 16,416.16		\$ 3,493.63	\$ 3,654.00	\$ 27,988.79
8/31/2024	\$ 5,250.00	\$ 1,200.00		\$ 12,541.42	\$ 3,358.23	\$ 2,795.61	\$ 6,036.00	\$ 31,181.26
9/30/2024								\$ -
10/31/2024								\$ -
11/30/2024								\$ -
12/31/2024								\$ -
<b>TOTALS :</b>	<b>\$ 23,550.00</b>	<b>\$ 4,875.00</b>		<b>\$ 39,749.23</b>		<b>\$ 78,605.78</b>	<b>\$ 20,160.00</b>	<b>\$ 206,894.24</b>

**Complaints: 6 Citations: 2 CWPP contact hours: 46 CORA requests 2**

**Fire Prevention Customer Inquiries: 82 Stop Work Orders: 3 Fire Watch: 2**

**UAV Flights: 1 Fire/Investigation Responses: 6 responses, 2 follow ups**

## **FIRE AND LIFE SAFETY EDUCATION:**

### **Education:**

For the month of August, CRFD made contact with

- 1,925 citizens through 8 different public education and community events totaling 20 hours of education. Of the citizens we made contact in August, 1,159 were children (18 years of age or younger) and 766 were adults.

### **Public Education Highlights:**

- We participated in Touch a Truck, put on by CRPD at the DC Fairgrounds.
  - As always, community members were thankful for the event and being able to ask questions and see firefighters
- We also participated in National Night Out. This is always another well attended event and a great place for community members to chat and learn about fire safety.
- CPR
  - Two first-aid/CPR classes were held for employees and volunteers from the Senior Center

### **Car Seat Education:**


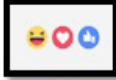


Crews and administrative staff assisted with community education for 47 car seat checks this month.

### **PulsePoint Monthly Active Users (MAUs):**

During July 2024 (reporting is one month in arrears), 1,267 users following CRFD on the PulsePoint app enabled CPR alerts and there were 6,117 Monthly Active Users. MAUs represent individuals actively following CRFD on the app during the reported month.

### **Social Media:**

During the month of July (reporting is one month in arrears), the CRFD Facebook page reached 24,272 people. Posts were shared 58 times during the month and post engagements came in at 2,100. Two of our higher performing posts were regarding our newest brush truck before paint and how many crashes we ran in one week.

CRFD Facebook June 2024	
	4,455 Followers
	1,303 Likes and Reactions
	24,272 Page Views
	2,100 Post Engagements



Have you ever wondered what a fir...

Thu Jul 18, 9:04am

↗ 9.5K    ❤ 68  
 💬 5    ↗ 2



Last week, CRFD ran on 14 motor vehicle...

Thu Jul 25, 8:05am

↗ 9.2K    ❤ 213  
 💬 33    ↗ 4



The Chamber presenting the award for 2<sup>nd</sup> place in the parade



Inspection; an indoor surge protector used for outdoor lighting

Timber Ridge Firewise interview



Investigation on Fell Mist fire



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## **Training Division:**

**Acting Division Chief Jeff Hood**



### **Division Chief Commentary:**

August has been a month of substantial progress within our Training Division. We dedicated considerable effort to enhancing our training through our use of the acquired structure at 104 Lewis Street and inter-departmental collaboration. The department's commitment to continuous improvement and operational readiness is evident in the success of the various programs implemented and the 2,689 training hours logged this month! We're excited to continue building on this momentum.

**Acquired Structure Training:** This month, the Training Division dedicated approximately 200 hours to developing and delivering training sessions at the acquired structure at 104 Lewis Street. We conducted three department-wide drills, including detailed arrival and search operations on both the main floor and the basement. An initiative was introduced where crews were filmed during their search operations, providing valuable and beneficial feedback. This approach has been well-received and will be continued in future drills. We are excited about the possibilities offered by the acquired structure and look forward to building on our experiences and training achievements.

**Shift Training Officers (STOs):** Our STOs have been instrumental this month, not only in conducting extensive training at the acquired structure, but also in collaborating with our subject matter experts to develop and facilitate training across various areas, including extrication, confined space, EMS, and structural collapse. They have also played a key role in conducting informal after-action reviews of critical calls and participated in a traditional military piano burning ceremony.

**Collaboration with Different Agencies for Training:** The Training Division has collaborated with multiple agencies to add to our training programs. We've integrated into the wildland training with South Metro Fire and Rescue, conducted helicopter and fill site operation training with Douglas County Emergency Services Unit, and initiated discussions with BNSF for future hazmat training coordination. Additionally, we have engaged with Chief Greg Cassell, former fire chief of Clark County Fire Department, to discuss training focused on large incident management, inspired by his experiences with the Route 91 Las Vegas shooting.

### **Other Division Happenings:**

- **Deferred Revenue Fund:** The final touches have been added to a deferred revenue fund that allows us to secure and allocate funds for maintaining our training facilities.
- **Completion of Acting Engineer Class:** We have concluded the formal portion of our acting engineer class and are currently finalizing instructions and issuing acting engineer task books.
- **Vehicle Extrication Training:** Earlier in the month, we successfully delivered an extrication tech class, which was met with success and valuable lessons to enhance future sessions.

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- **CMCB Fire Officer Two Class Preparation:** We continue to prepare for the CMCB Fire Officer Two class we are hosting in September.
- **Live Fire Training Feasibility:** We are in talks with the Department of Public Health and Environment to explore the feasibility of conducting live fire training in our acquired structure.
- **Adjustment of SOG 1.1.13:** Our injury and accident process SOG has been updated to incorporate STOs' roles appropriately.
- **Training Tower:** The final preparation phase for WHP to install stairs on our tower has concluded.

Aerial apparatus training

Acquired structure search training



Hose deployment

**Logistics Division:**  
**Division Chief Jim Gile**



**Division Chief Commentary:**

The Activities in the Logistics Division during the month of August included:

- Worked on securing the box truck from South Metro, future Collapse 155
- Wildland deployment support
- Motorola portable radio firmware was updated
- Station 153 landscape project is in full swing. Work is progressing toward completion
- Station 154 landscape project began
- Station 156 project, biweekly meetings continue with the owners rep. During August, contract for the project architect was submitted to Town Council. Design work will now begin once approved
- Met with MES as our current bunker gear vendor. Work on solution to the spec. change issue
- Moved multiple units around to vendors for up-fit and repairs. MHC, Av-Tech, The Artworks, Autoweave

LEST Landon Brunk continues to make significant contributions to the Logistics Division and specifically with tools, equipment and quartermaster items. In the month of August, Landon worked on/filled 17 PStrax uniform requests and 6 PPE requests. Landon has also worked on gear acquisition and issuance to the 3 new recruits; now that they have been in the academy for a few weeks, we are ordering their fitted bunker gear and Class A uniforms. Landon continues assisting Hazmat with the CGI gas bottle replacements and has been coordinating the repairs for the new bunker gear and harnesses for the 36 members receiving gear this year. He also assisted the Public Educators on the movement of the gear used for citizens academy to the FTC for storage.

Sr. EVT Ben Jennings continues to handle the repair and maintenance needs of the department fleet. He continues to handle all repairs and maintenance on the heavy fleet and as needed on the light fleet. The units Ben has had through the shop or touched in August include Units 189, 185, 281, 223, 155, 080, 125, 121, 141, 106, 102, 108, 580, 088. He tracked a total of 120 hours charged to units during the month of August. Ben continues to work with Rev Group and Fire Truck Solutions on the repairs and conversion of outrigger controls on Unit 125. Unit 080 is currently at Diversified for body repairs. Unit 281 came back from brake repairs, then Ben completed service work and repairs as well as pump tested the unit before it went back in service. He also performed a post deployment service on Unit 088 and pump tested it before putting Brush 151 back in service. Service and repairs were also done on Unit 108 (BC) and continued upfitting to Unit 106 (new medic).

HAAS alerting system (the system that alerts drivers of emergency vehicles in the area) totals for August are 7,327. Year to date is 46,534, and the total since we began the program is 309,039. Castle Rock Fire and Rescue was the first agency in Colorado to implement the system.

**Division Project Report**

Facilities projects  
R&D Team projects  
SCBA/radio communication project  
Annual service and testing of equipment

New Medic for 2025 preparations  
Station 153/154 landscaping planning  
Station 156 Apparatus:  
Engine ordered  
Type VI build in progress



Landscape at Station 153



Landscape at Station 154

## **Emergency Management and Continuous Improvement:**

**Chief Norris Croom**

The 2023 Standard of Cover was approved by Town Council, and the departments 2023 Annual Compliance Report was submitted to the Commission on Fire Accreditation International (CFAI). CFAI reviewed the document and exhibits, then conducted a phone interview with me to discuss any significant changes and/or challenges. The reviewer was satisfied with our documents and interview, and recommended that we remain an accredited agency.

The Accreditation Manager/Emergency Manager position remains vacant, and has been challenging to fill due to the uniqueness of the position. While we have had a number of applicants, none have either been the right fit or met the requirements of the position. We are considering modifying the position requirements in an attempt to fill this vital role.

Link to the draft monthly status report, then select "last month"

[Continuum \(imagetrendelite.com\)](https://www.imagetrendelite.com)



# Town of Castle Rock

## Agenda Memorandum

**Agenda Date:** 10/3/2024

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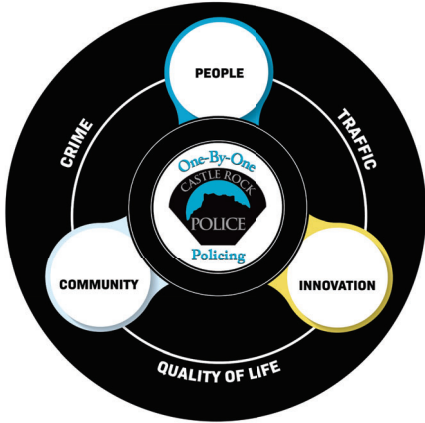
**Item #:** **File #:** PS 2024-029

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# Monthly report: August 2024

## ▶ SPOTLIGHT ◀



A message from  
Chief of Police  
Jack Cauley



## A Farewell to Summer



"It gives us the opportunity to showcase our One-By-One Policing...leaving families with a better understanding of what we do and why."

- Castle Rock  
Police Chief  
Jack Cauley

August brought the 2024 summer season to close in terrific fashion. The Castle Rock Police Department welcomed thousands of residents and visitors to its two biggest events of the year with National Night Out and Touch-A-Truck!

National Night Out returned on August 6th to Philip S. Miller Park. Attendees visited booths hosted by CRPD's various divisions and specialized units, talked with professional staff one-on-one, watch live demonstrations and collected their favorite Police Department swag. Additionally, the school resource officers debuted a book about police therapy dog, Ru!

Touch-A-Truck followed on Aug. 24, where more than 30 organizations and vendors descended upon the Douglas County Fairgrounds. Families were able to ask questions and learn about the different vehicles and experience hands-on fun where kids could sit in the driver's seat and use their imaginations.

### Castle Rock Police Department

**VISION:** To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.

**MISSION:** The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.



@CRpoliceCo | Police@CRgov.com | TipLine 720.733.3517

# Leading with success



**98**  
sworn officers



**33**  
support staff

## Crime: Person\*

Crime	July 2024	2024 Total YTD	2023 Total YTD
Sex offenses	3	11	8
Aggravated assault	1	7	7

\*Persons and Property crimes are reported for the previous month due to the transition to NIBRS reporting.

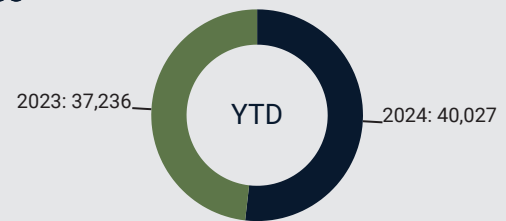
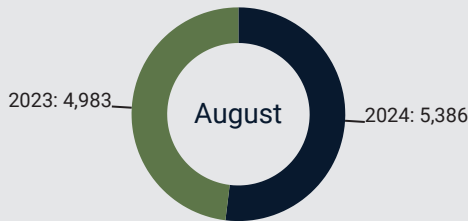
## Crime: Property\*

Crime	July 2024	2024 Total YTD	2023 Total YTD
Burglary	10	38	56
Robbery	1	3	0
Motor vehicle theft	6	28	44
Theft from motor vehicle	12	41	60

## Crime: Total offenses

Crime	July 2024	2024 Total YTD	2023 Total YTD
Persons crimes	27	154	144
Property crimes	131	799	1007
Society crimes	19	141	106
<b>Total</b>	<b>177</b>	<b>1,094</b>	<b>1,257</b>

## Total calls for service



## Priority 1 calls



Priority 1 calls for service are incidents requiring an emergent response where an immediate threat or risk to life exists.

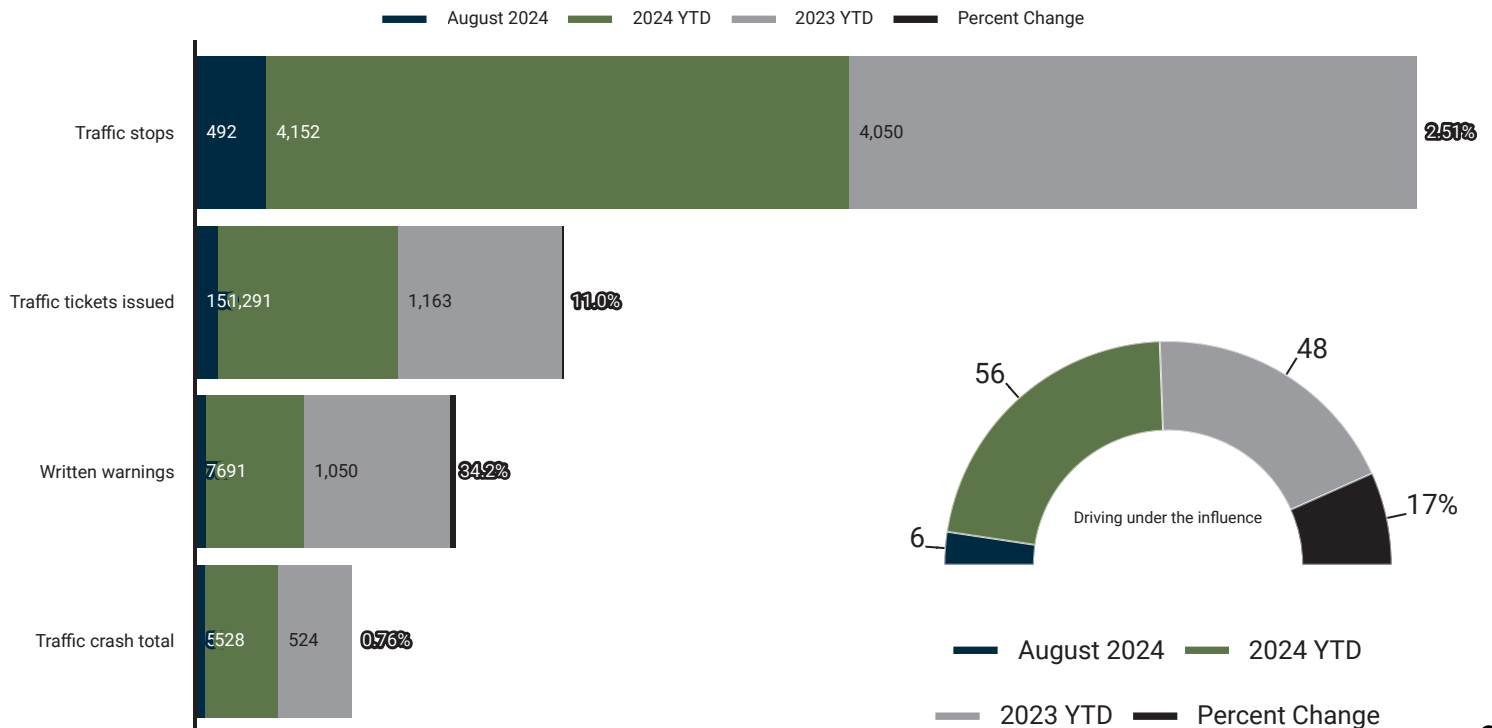


**96** Total Priority 1 calls for the month



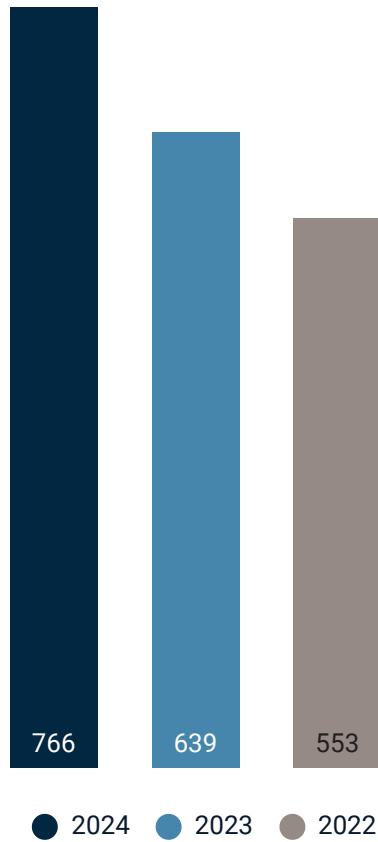
**5:99** Average time dispatch to arrival

## Traffic safety

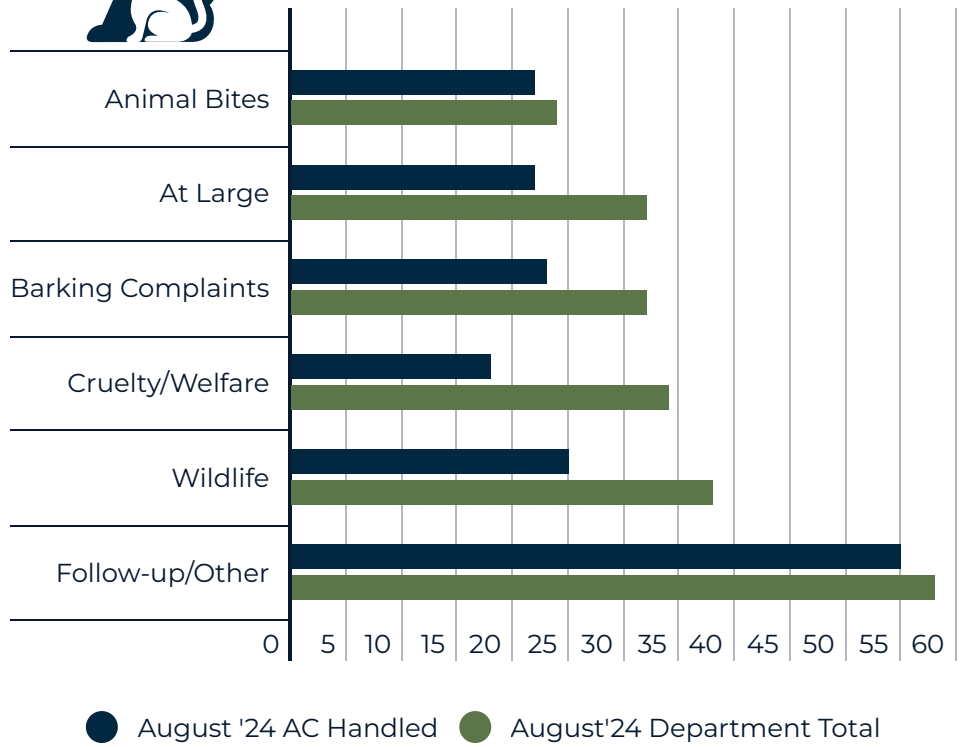


# Additional Performance Measures

## Community Response Team: Calls for service



## Animal Control Team: Calls for service



## Customer survey results

CRPD utilizes a survey tool which measures customer service on select non-violent or property crime calls for service. Citizens receive a short text survey and may also leave comments. Results are listed in the graph below.

August 2024 survey results were unavailable at the time of publication. Please contact the Castle Rock Police Department at 303.663.6100 should you need further information.

## Domestic violence lethality assessment

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives and involves an assessment by policing personnel to determine risks in collaboration with community-based victim service providers. More information can be found at [LethalityAssessmentProgram.org](https://LethalityAssessmentProgram.org).

