



## Public Safety Commission Agenda - Final

Robert Dziubla (Vice-Chair)  
Steven Goedecke  
Jeffery Hamilton  
Clark Hammelman  
Greg Thomas  
Laurie Van Court (Chairperson)  
Zachary Van Valkenburg  
Jake Veith

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Thursday, July 2, 2026

3:00 PM

Castle Rock Municipal Courtroom  
100 Perry St., Castle Rock, CO 80104

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*This meeting is open to the public. Please note that all times indicated on the agenda are approximate and interested parties are encouraged to be present earlier than the posted time.*

*The Public Safety Commission meets monthly at the Town of Castle Rock Fire & Rescue Headquarters or the Police Department.*

### **3:00 P.M. Call to Order and Attendance**

### **Approval of Meeting Minutes**

#### **Public Safety Commission Meeting Minutes - June 4, 2026**

1. [PS 2026-018](#)

**Attachments:** [PSC 06.04.2026 Minutes](#)

#### **Fire Department Report**

2. [PS 2026-019](#)

**Attachments:** [CRFD Monthly Report - May 2026](#)

#### **Police Department Report**

3. [PS 2026-020](#)

**Attachments:** [CRPD Monthly Report - May 2026](#)

### **New Business**

### **Old Business**

### **Commissioner Comments and Questions**

### **Adjourn**



# Town of Castle Rock

## Agenda Memorandum

**Agenda Date:** 7/2/2026

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**Item #:** 1. **File #:** PS 2026-018

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## Public Safety Commission Meeting Minutes

Robert Dziubla (Vice-Chair)  
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### Call to Order and Attendance

Mr. Hammelman called the meeting to order at 3:00 p.m

#### GUESTS

Commander Galvan - Police

Commander Fruh - Police

**Present** 6 - Laurie Van Court, Robert Dziubla, Clark Hammelman, Jeffery Hamilton, Greg Thomas, and Zachary Van Valkenburg

**Not Present** 1 - Jake Veith

**Attendance** 3 - Norris Croom, Jack Cauley, and Deborah Stanley

### Approval of Meeting Minutes

**Ms. Van Court moved to approve the May 7, 2026 minutes. Mr. Hamilton seconded the motion; the motion carried.**

**Yes:** 7 - Van Court, Dziubla, Hamilton, Hammelman, Hamilton, Thomas, and Van Valkenburg

**New member introductions were made and Oath of Office signatures collected.**

**Commission members present moved to select Ms. Van Court as Chairperson and Mr. Dziubla as Vice-Chairperson. All were in favor.**

### Fire Department Report

[PS 2026-016](#) CRFD April Report

**Attachments:** [CRFD April Report.pdf](#)

- Commission members were emailed a copy of the Fire Department's April report prior to today's meeting.
- Stage 1 fire restrictions have been lifted as of Tuesday. The ban has been in effect since December 15. We will continue to monitor conditions.
- Formal offers have been given to the selected FPO and Administrative Assistant candidates.
- The Station 156/Logistics Center retaining wall is now under construction.
- The department has four individuals starting a 20-week Fire Academy at the end of July.
- The 2027 proposed budget was reviewed with Finance in early May. Residents are invited to the Town's 2027 budget open house on Tuesday June 9 from 4 to 6 p.m. at the Cantril School. Will the detailed budget be

available at this event? Town staff will provide general information on the budget and story boards - Chief Croom.

- The department is working on a reorganization to keep up with growth. Some of the Fire Department's personnel requests will be funded by 2A. How do fleet purchases work? The department contributes each year to a Fleet replacement fund. Fleet purchases are paid up front with cash at time of order. Pre-payment saved the Town around \$325,000 on the last order - Chief Croom.
- Chief Croom was asked about the fire at Castlegate Drive. An e-scooter caught on fire in one of the apartments. The apartment had a sprinkler system, and it did not spread to adjacent apartments. The department has lithium-ion battery safety information on the Town's web site.
- Both the Fire and Police Department's were complemented on their participation at the recent Senior Expo.
- Compliments were also given to both Fire and Police for their presence on the I-25 overpasses during the Honor Flights on Memorial Day.
- A Commission member asked about upcoming events for the 25th anniversary of 9-11. Looking into it - Chief Croom.

## Police Department Report

[PS 2026-017](#) CRPD April Report

**Attachments:** [CRPD April Report.pdf](#)

- Commission members were emailed a copy of the Police Department's April report prior to today's meeting.
- The department's annual awards ceremony was held May 2. A total of 20 awards were presented. Chief Cauley gave a brief explanation of the awards.
- The department has five lateral hires starting on May 18, an Animal Control officer starting June 15 and new dispatchers starting on June 22. This still leaves two vacancies. The department was allowed to over hire two officers due to the amount of time it takes to get an officer trained and online.
- Department staff attended an After Action Review (AAR) with neighboring agencies to review traffic flow issues during closures of I-25. The AAR was prompted by the traffic incident that occurred on May 15. Will the findings be released to the public? The report will not be made public - Chief Cauley.
- Chief Cauley was complemented on the Police Department's contribution to a recent drone article. The detail was great.
- Chief Cauley was asked why crime totals and total offenses were up in 2026. There are several factors, from monthly trending patterns to better reporting of crimes - Chief Cauley.
- The department has a new K9. It costs about \$20,000 to train and equip a K9 team. Why aren't dogs purchased from the US? Although this dog came from Germany, the department used a US based company who sourced out of Germany - Chief Cauley.
- Compliment given to Officer Gillespie for his recent presentation to community members.
- The 2026 Youth Police Academy starts next week. A Commission member commented on this great program.

## SPECIAL PRESENTATION

Commanders Galvan and Fruh gave a presentation on the "No Vacancy Initiative" program -

- Street racing is a countrywide problem. Castle Rock is an attractive location due to the access to I-25 and distance between Denver and Colorado Springs.
- The officers explained the response considerations and the SARA model.
- Since the start of this program, there have been no major meetups here in Town, better relationships with property owners, and reduced calls for service.
- A Commission member asked about radio frequency disruptors. The department has found that grappler systems have been very effective as a deterrent.

**New Business**

N/A

**Old Business**

N/A

**Adjourn**

Chairperson Van Court made a motion to adjourn the meeting; all were in favor.

**The meeting adjourned at 4:23 p.m.**

**The next Public Safety Commission meeting is scheduled for July 2, 2026 at 3:00 p.m.**



# Town of Castle Rock

## Agenda Memorandum

**Agenda Date:** 7/2/2026

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**Item #:** 2. **File #:** PS 2026-019

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# Castle Rock Fire and Rescue Department



An Internationally Accredited Fire Rescue Agency Since 2012

## May 2026 Monthly Report

**Department News:** End of the school year pictures with Sparky!



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**Values - Unity, Passion, Accountability, Respect**

## **Operations Division:**

**Deputy Chief Oren Bersagel-Briese**

### **Deputy Chief Commentary:**

May featured several incidents that tested our ability to apply the right operational strategy to complex and evolving situations. Crews responded to multiple high-acuity events, including suspected arson fires, a residential fire involving children playing with fire inside the home, an oil spill, a lithium-ion battery fire in an apartment complex, and an outbuilding fire in an unhydrated area. While these incidents varied considerably in their hazards and tactics, they all reinforced an important operational principle: appropriate aggressive action is not defined by offensive tactics alone. Rather, it is the ability of our members and officers to accurately assess conditions, identify the most effective strategy, and execute that plan with discipline and urgency. Throughout the month, our crews demonstrated that mindset repeatedly, balancing risk, protecting lives and property, and adapting to the unique challenges presented by each incident.

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EMS: Carter Brown and Evan Mathias have begun their paramedic internships, with Brown completing his rides at CRFD and Mathias at North Metro. The BLS Attending Program continues to progress, with nine members now cleared and several others actively working through the process. The Handtevy project has completed review and is ready for department training, which will begin in June. Thank you to Dickson, Eaton, Petau, and Murphy for their work moving the project forward. We also continue to work with Dr. McDaniel on protocol and agency guideline reviews, improving responses to the AdventHealth Castle Rock medical office buildings, and developing stimulus kits to better support patients and family members with autism. Additional work this month included evaluating replacement options for traction splints and patient lifting equipment, improving EMS supply organization, developing EMS data tracking metrics, and working with area hospitals on mass casualty incident response planning. Finally, after more than two years of planning, we have been able to place LUCAS automatic compression devices on all of our suppression companies.

Special Operations: The Tech Rescue Academy concluded this month with all ten participating members successfully completing the program and receiving positive feedback from instructors. Members also attended Elevated Safety and Rigging for Rescue courses, while LT Robberson continued transitioning into the Technical Rescue Coordinator role. Hazmat efforts remained focused on maintaining response readiness through coordination with regional partners and Station 153, while evaluating future training opportunities tailored to CRFD's response profile. The Wildland program continued coordination with metro-area Emergency Managers regarding WICC response and successfully tested the metro-area Strike Team/Task Force response model. The recently developed big-rig response plan was placed into service, providing access to regional heavy rescue resources when needed.

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We are currently working on the following projects:

- Station 156 design and build
- SOG/Admin Directive updates
- Specialty station staffing plan
- Updating our bunker gear spec
- Engine/tower specifications
- Position expectation program

We also:

- Participated in an Apparatus team meeting
- Conducted a shift bid
- Conducted a ride-along with B-Shift
- Participated in the Command Staff meeting
- Attended Hospital Area Command Staff meeting
- Participated in the department's two-day Strategic Planning session

### **Operations Response Information**

Report Key:	
BC = Battalion Chief	CH = Chief Officer
Q = Quint	SQ = Squad (rope and water rescue)
E = Engine	BR = Brush Truck
M = Medic	SMFR = South Metro Fire and Rescue
SAFE = Safety and Training Officer	FLSD = CRFD Fire and Life Safety Division

### **Call Statistics:**

For May, we responded to 656 calls for service. For the year, we have now responded to 3,066 calls, which is 134 more than at the same point in 2025. We averaged 21 calls per day for the month.

Of the 656 calls this month, 15 were fire-related, 35 were considered hazardous in nature, 112 were public service (including alarms and citizen assists), 389 were EMS calls (including motor vehicle crashes), and the remaining were miscellaneous. In May, we transported 284 patients to area hospitals, with 217 transported to Castle Rock, 61 to Sky Ridge, and 6 to other facilities.

For the month, we received a citizen survey rating of 4 out of 5, or better, 100% of the time.

Busiest Fire Station	Busiest Engine/Quint	Busiest Medic Unit
Sta154 with 450 responses	E154 with 256 calls	M154 with 194 calls

### **Significant Incidents:**

In May, CRFD responded to nine cardiac arrests, two commercial fires at The Hideaway Bar and Grill, a hazmat oil spill in the Founders neighborhood, a multi-family structure fire at the Pines apartments, a multi-family structure and a residential structure fire in the Meadows neighborhood, and an outbuilding fire off of Douglas Lane.



Hideaway Bar and Grill



Hideaway Bar and Grill



House fire in Meadows neighborhood



Lithium-ion battery fire at The Pines apartments

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## **Administration Division:**

### **Fire Chief Norris Croom**

#### **Key Admin Issues:**

In one of the biggest items to occur in the department in quite some time, the leadership of Local 4116 and the Town Manager have agreed on language for a resolution to be presented to Council for adoption recognizing Local 4116 as the employee organization for the Town. The resolution is scheduled to be presented to Town Council on July 21, which is the day after Local 4116's 25<sup>th</sup> Anniversary. While this not a collective bargaining agreement, it goes far beyond the requirements of meet and confer, and offers an excellent path forward. Congratulations on this significant achievement!

We responded to two fires on back-to-back nights at The Hideaway on Jerry Street. Crews performed extremely well to keep the fires in check and not spread to adjacent structures. While the first fire was relatively minor with minimal impact to the business, unfortunately, the second fire made the building uninhabitable. Both were suspicious, and due to the efforts of the Fire and Life Safety Division, Castle Rock Police, and Douglas County Sheriff's Office, a suspect was taken into custody. The case remains open and active.

The contractors have been moving a lot of dirt at the 156/Logistics site and are getting ready to start work on the retaining wall. As a reminder, if you stop by the site, you must wear appropriate PPE, and please check in with the superintendent at the construction trailer. Per the construction schedule, we remain on target with a completion date of September 2027.

We met with the budget team in May to review our 2027 requests totaling approx. \$3.3 million (not including capital). Since then, we have answered questions based on our submittals, and have worked on additional budget items in the Capital budget as well as the General Long-Term Planning (GLTP) budget. The Town's budget open house is scheduled for June 9, so we should know relatively soon what was approved for next year.

We celebrated Steve Milburn's retirement in May with a low-key event (at his request). Steve spent just over eleven years with us, and over twenty total in the fire service. We wish him well in his next endeavor!

#### **Fire Chief Commentary:**

The Town experienced a significant traffic event on May 15 due to a four-hour closure of Interstate 25 at Mile Marker 187. Traffic continued to flow into town for this entire period with only single lane options to leave town via Highways 85 and 86, Crowfoot Valley Road, Castle Oaks Drive, and Wolfensberger Road to Highway 105. This resulted in massive traffic backups, extended response and transport times, and overall gridlock throughout the entire town. As a result of this event, CRFD, CRPD, Public Works, and the Town Manager attended an After Action Review (AAR) with CSP, CDOT, and other partners to determine how to better manage closures of the interstate. We will continue to work with all involved to prevent, if possible, or at least minimize the impact to the Town going forward.

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We remained in Stage 1 Fire Restrictions along with Douglas County. There may be some relief in sight as the monsoon season approaches, and we will continue to closely monitor conditions.

A representative group from the department participated in a two-day strategic planning process. Working from five strategic goals developed by the leadership team in March, the group expanded upon each goal by developing specific objectives. Teams were established to continue working on these goals with a target date of July when we will get back together and review all items to begin finalizing the plan.

We've continued to assess Town property for wildfire mitigation efforts, and are currently looking at areas in Piñon Soleil, an area between Castlemaine Court and Donnington Circle in Crystal Valley, and open space along the Sellars Gulch Trail behind Castle Creek Court.

Work continues on completing the needed agreements and contracts for a firework show on the 4<sup>th</sup> of July at Miller's Landing. We're hoping for good weather and not so dry conditions.

## **Training Division:**

**Division Chief Jeff Hood**



**Division Commentary and Happenings:** Members completed 3,258 hours of training in May. Priorities focused on maintaining high training output while advancing major work in our training tower improvement and maintenance, acting engineer development, and promotional process planning.

**Training Tower Maintenance and Upgrade Planning:** The Training Division continued coordination with Town of Castle Rock Facilities, WHP, and a corrosion removal/painting vendor to evaluate maintenance and upgrade options for the training tower. 2026 planning includes significantly improving our rappel setup and updating live-burn capabilities by installing modernized thermocouple/temperature-monitoring capability for burn tracking and burn room liner replacement (Padgenite). We are also working to improve our Connex box support system and are considering exterior paint and concrete repairs.

**Hospital Area Command:** The Training Division hosted retired Clark County Fire Department Chief Greg Cassell with leadership from CRFD, three partner fire departments, and hospital administrators to introduce Hospital Area Command (HAC) and build momentum for local adoption. HAC is an area command model developed in Southern Nevada to improve coordination and hospital patient distribution and management during high-volume patient surge incidents.

**Acting Engineers and CMCB Testing:** The Training Division completed CMCB written and practical evaluations for the acting engineer candidates currently progressing through task books. This work keeps the engineer promotional pipeline moving, as all of our acting engineers will soon have all necessary CMCB certifications to promote to Engineer.

**Engineer Promotional Process Development:** The Training Division and lead engineer team continued coordination with CPS to build CRFD's first CPS-hosted Engineer promotional process. Planning included multiple working sessions and the incorporation of outside evaluators from four Denver-metro departments to strengthen validation, consistency, and process credibility ahead of the June delivery.

**Shift Training Officers:** STOs again delivered hundreds of hours of shift training and supported several key initiatives, including reassessment and improvement of open area search tactics, which were completed at Sunset Stone, and continued support, mentoring, and training for members with acting engineer and acting lieutenant task books.

### **Other Division Happenings:**

- Continued development of Safety and Training Bulletins addressing master stream device usage and MSA air pack regulator issues.
- Training Division members supported Larkspur/State Fire Officer instruction, delivering training on officer leadership and tactics.
- Coordinated with Logistics to host a successful auto extrication tool demo day.
- The training division continued our hiring process in preparation for the new firefighter Academy that starts at the end of July.

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Company Level (and a Volunteer from HR) Training



CMCB Engineer Practical Testing



Dynamic crane and aerial high point training



Hospital Area Command Presentation

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## **Logistics Division:**

**Division Chief Jeff Wenzel**



### **Division Commentary and happenings:**

The Logistics Division remained actively engaged throughout the month of May, continuing to support operational readiness, fleet reliability, and department-wide initiatives. The division maintained momentum on several key projects while also addressing fleet needs, equipment distribution, and new program implementation to enhance overall service delivery.

A significant communications milestone was achieved as all BK radios were successfully updated department wide. During this process, several units were identified as needing repair and were subsequently removed from service and replaced with spare radios to ensure uninterrupted operational capability. This proactive approach ensures continued reliability and effectiveness in emergency communications.

The division also began distribution of the department's new badges.

Fleet operations saw several notable updates during the month. Quint 155 returned to frontline service after an extended period out of service, restoring a key operational resource to the department. Conversely, Medic 155 was taken out of service following involvement in a crash and is currently undergoing evaluation and necessary repairs.

In early May, the division coordinated and hosted an extrication equipment demonstration with vendors from Hurst and Holmatro. This hands-on demo provided valuable insight and comparison for personnel and leadership as the department prepares for a planned purchase of new extrication equipment sets in early 2027. The event supported informed decision-making and ensured end-user input in the evaluation process.

Apparatus development and fleet expansion efforts also progressed. Engine 156 has officially arrived in Castle Rock and is currently awaiting the delivery and installation of remaining loose equipment before being placed into service. Additionally, the new Battalion Chief (BC) vehicle has been fully stickered and is pending installation of radios and emergency lighting. This unit is anticipated to be completed and placed into service in late June.

Upfit projects continue to move forward for several command and support units, including vehicles assigned to the Assistant Chief of EMS/Special Operations, Assistant Chief of Training, Senior EVT, and FPO. These efforts remain on track and will further enhance operational effectiveness across multiple divisions.

A key addition to the fleet this month was the completion and placement into service of the new Logistics Technician truck. With this transition, the previous red logistics truck has been prepared for auction, where it will move on to its next service life. Additionally, Medic 111 has also been designated for auction as part of ongoing fleet lifecycle management.

The division also implemented the new EVT on-call schedule in May, providing dedicated 24/7 coverage to support fleet maintenance and emergency repairs. This program enhances response capability and ensures consistent support for frontline apparatus at all times.

New BC Rig



Engine 156



Extrication tool demo



Extrication tool demo



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## **Continuous Quality Improvement:** **Accreditation Manager Katt Walsh**



### **CPSE Accreditation Update:**

The Center for Public Safety Excellence (CPSE) continues advancing the accreditation process through the implementation of the 11th Edition Fire and Emergency Services Self-Assessment Model (FESSAM), which was approved by the CPSE Board of Directors and will become the new accreditation framework beginning in 2027. Key updates include expanded focus areas on firefighter mental health and wellness, labor-management relations, EMS transport services, public information officer responsibilities, ethical AI use, language accessibility, and enhanced performance measurement standards. Training materials and transition resources continue to be released throughout 2025 and 2026 to assist agencies preparing for future accreditation cycles.

CPSE has also emphasized continuous quality improvement through new educational workshops, accreditation resources, and data-driven performance initiatives. Recent organizational updates include appointments to the Commission on Fire Accreditation International (CFAI) and continued recognition of accredited agencies demonstrating innovation and community risk reduction best practices. CPSE's ongoing efforts reinforce its commitment to supporting fire and emergency service agencies in achieving excellence through accreditation, credentialing, and organizational improvement.

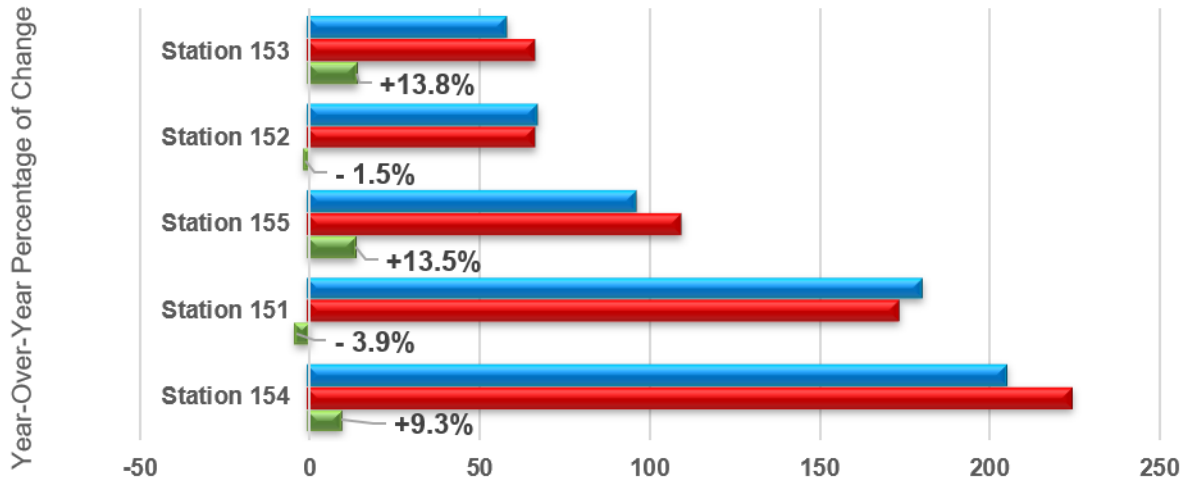
### **Calls for Service and Planning Zone Demand:**

Station 154 continues to account for the largest share of service demand, followed by Stations 151 and 155. Station 153 and 155 showed the largest year-over-year percentage increase in calls for service.

An analysis of calls for service by planning zone for the first five months of the last three years (2024-2026), indicates continued growth in service demand throughout the community. Overall, there has been an 11.7% increase over the three-year period within the timeframe selected. Several planning zones continue to generate a disproportionate share of the calls for service volume, with the highest-demand zones concentrated within established residential and mixed-use growth areas. While the top 10 planning zones account for a significant portion of overall response activity, this data analysis also identified several emerging zones experiencing accelerated year-over-year growth. While these areas are not amongst the highest volume for calls for service, they warrant an increase in monitoring for shifting service demand and future deployment needs. Overall, the data suggests that community growth and development patterns continue to drive increased emergency response activity, reinforcing the importance of systematic, continuing evaluation of station workloads, resource allocation, response coverage, and long-range system planning to ensure service levels keep pace with community demand.

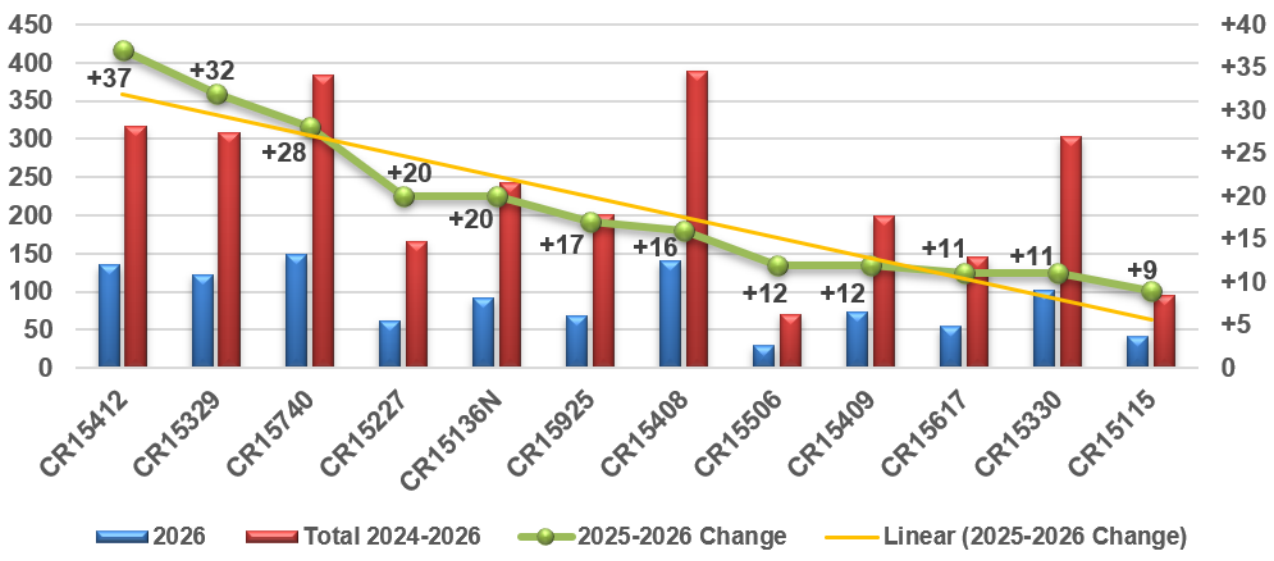
Our analysis transforms daily operational data into meaningful information that supports continuous improvement, strengthens public trust, and ensures the department remains prepared to meet current and future service demands. Every report completed by field personnel contributes directly to the department's ability to make informed decisions, improve outcomes, and maintain excellence in service delivery.

### CRFD Calls for Service May 2025 vs May 2026



	Station 154	Station 151	Station 155	Station 152	Station 153
May 2025	205	180	96	67	58
May 2026	224	173	109	66	66
YoY % Change	9.3	-3.9	13.5	-1.5	13.8

### Calls for Service Planning Zone Demands (January-May 2024-2026)



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# Town of Castle Rock

## Agenda Memorandum

**Agenda Date:** 7/2/2026

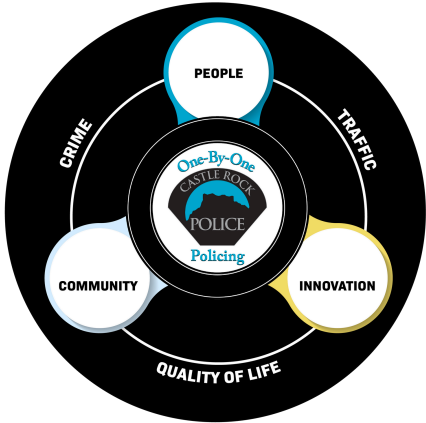
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**Item #:** 3. **File #:** PS 2026-020

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# Monthly report: May 2026 ▶ SPOTLIGHT ◀



## A message from Chief of Police Jack Cauley

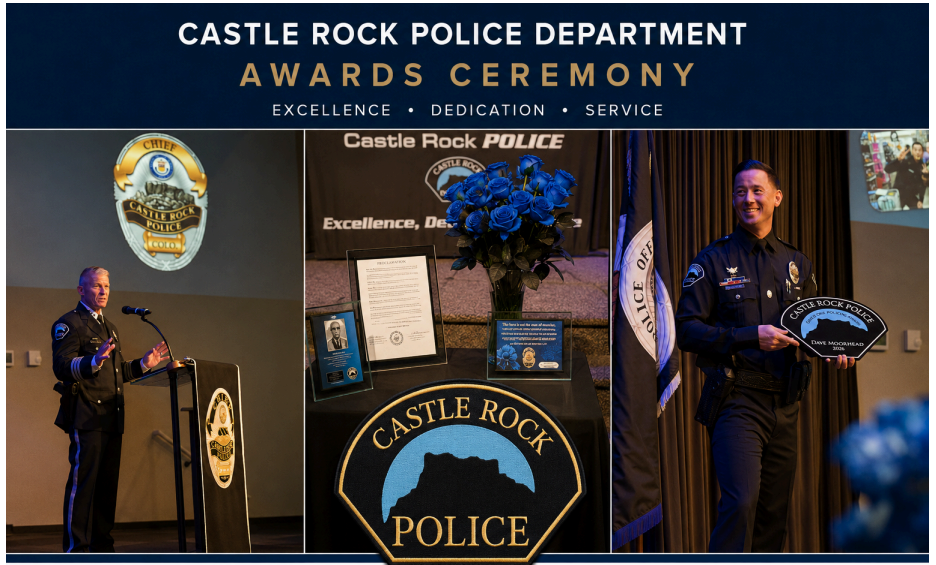


Castle Rock continues to be one of the safest and fastest-growing communities in the country. To achieve this, we build upon our One-By-One Policing philosophy through our three strategic pillars:

**People:** We invest in our team members by providing quality training and the best equipment available. We are laser-focused on creating a healthy organizational culture where our members can thrive.

**Innovation:** The ability to innovate is key. We embrace the latest technology and best practices to solve problems and address crime.

**Community:** Policing is a team effort. Creating safe communities must involve trust and partnerships. We are grateful for Castle Rock's support and don't take it for granted.



## 2026 Awards Ceremony Recognizes Excellence in Service

The 2026 Awards Ceremony honored more than 40 recipients across a variety of award categories, recognizing accomplishments that exemplify the Department's commitment to public safety, service and excellence. Awards acknowledged acts of courage, lifesaving efforts, investigative achievements, leadership, teamwork and community engagement. Several civilian staff members and community partners were also recognized for their valuable contributions to the Department's mission and the safety of the Castle Rock community.

The event provided an opportunity to celebrate the outstanding work performed daily by Department personnel while reinforcing the values that guide the organization. Social media coverage highlighted individual award recipients, shared stories of exceptional service and offered the community a closer look at the dedication and professionalism demonstrated by members of the Castle Rock Police Department.

In addition to recognizing award recipients, the ceremony celebrated several promotions within the organization, including the appointment of the Department's first Deputy Chief. These advancements reflect the Department's continued investment in leadership development and organizational growth.

### Castle Rock Police Department

**VISION:** To serve people one-by-one so together, we can create environments that are safe and secure, and where people can thrive.

**MISSION:** The Castle Rock Police Department is dedicated to excellence through community safety, innovation, and public trust. Our goal is to provide for the safety and welfare of both the citizens and visitors of the Town of Castle Rock utilizing effective community-policing philosophies, including crime prevention, traffic enforcement, criminal investigation, crime analysis and community involvement.



@CRpoliceCo | Police@CRgov.com | TipLine 720.733.3517

# Leading with success



**110**  
sworn officers



**32**  
support staff

## Crime: Person\*

Crime	April 2026	2026 Total YTD	2025 Total YTD
Sex offenses	7	16	5
Aggravated assault	4	8	6
Simple assault	11	48	56

\*Persons and Property crimes are reported for the previous month due to the transition to NIBRS reporting.

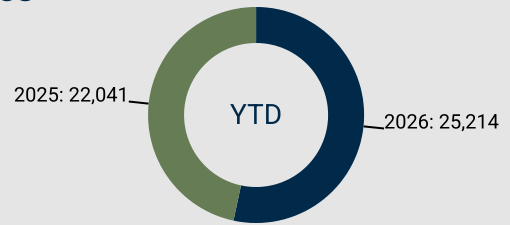
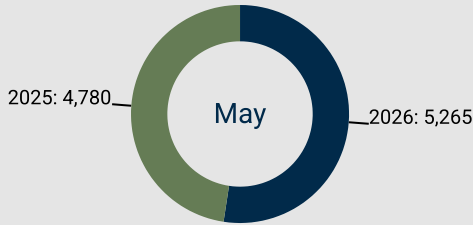
## Crime: Property\*

Crime	April 2026	2026 Total YTD	2025 Total YTD
Burglary	2	7	12
Robbery	1	2	0
Motor vehicle theft	3	13	15
Theft from motor vehicle	4	23	22

## Crime: Total offenses

Crime	April 2026	2026 Total YTD	2025 Total YTD
Persons crimes	29	95	80
Property crimes	111	429	315
Society crimes	17	68	57
<b>Total</b>	<b>157</b>	<b>592</b>	<b>380</b>

## Total calls for service



## Priority 1 calls



Priority 1 calls for service are incidents requiring an emergent response where an immediate threat or risk to life exists.



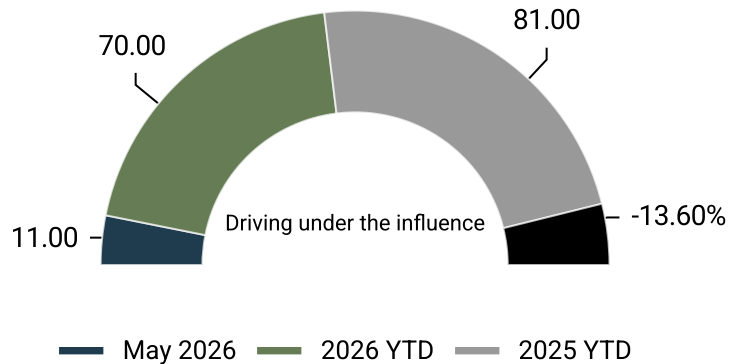
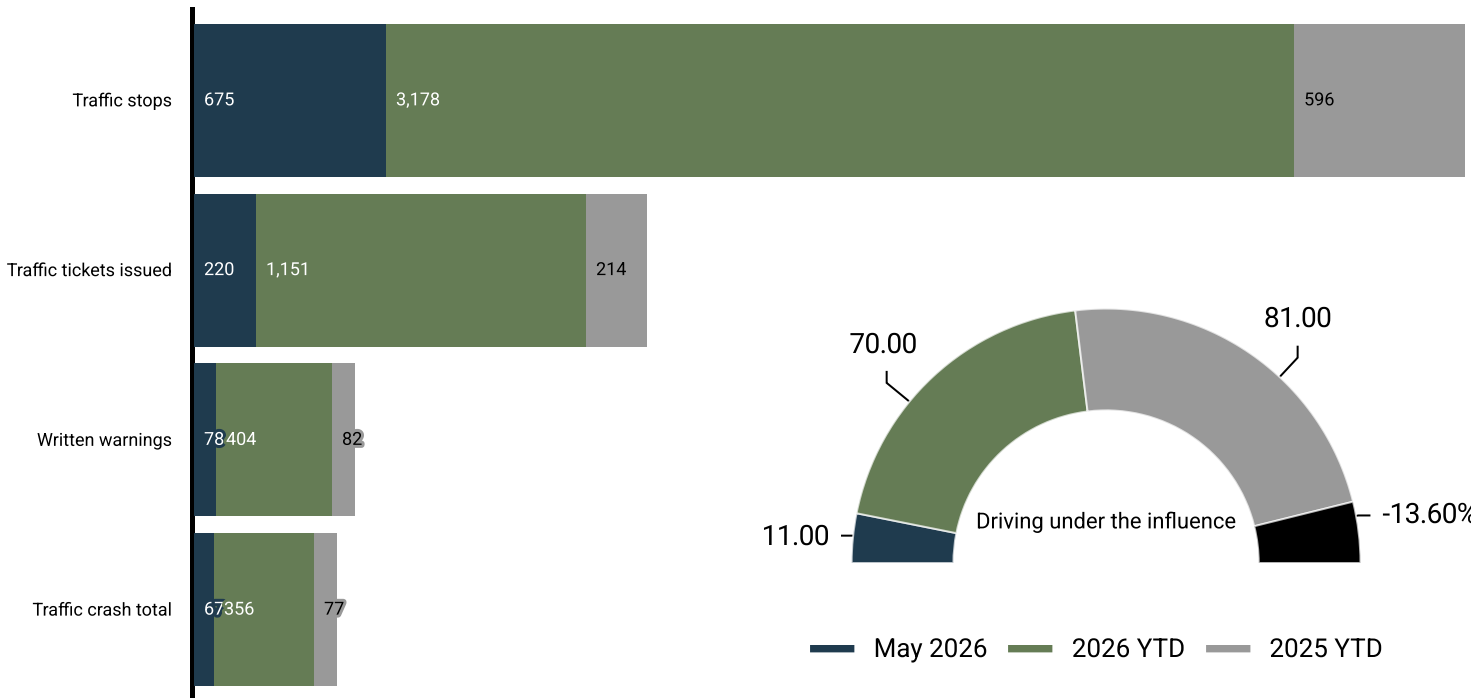
**90** Total Priority 1 calls for the month



**6:57** Average time dispatch to arrival

## Traffic safety

■ May 2026 ■ 2026 YTD ■ 2025 YTD



■ May 2026 ■ 2026 YTD ■ 2025 YTD

# Additional Performance Measures

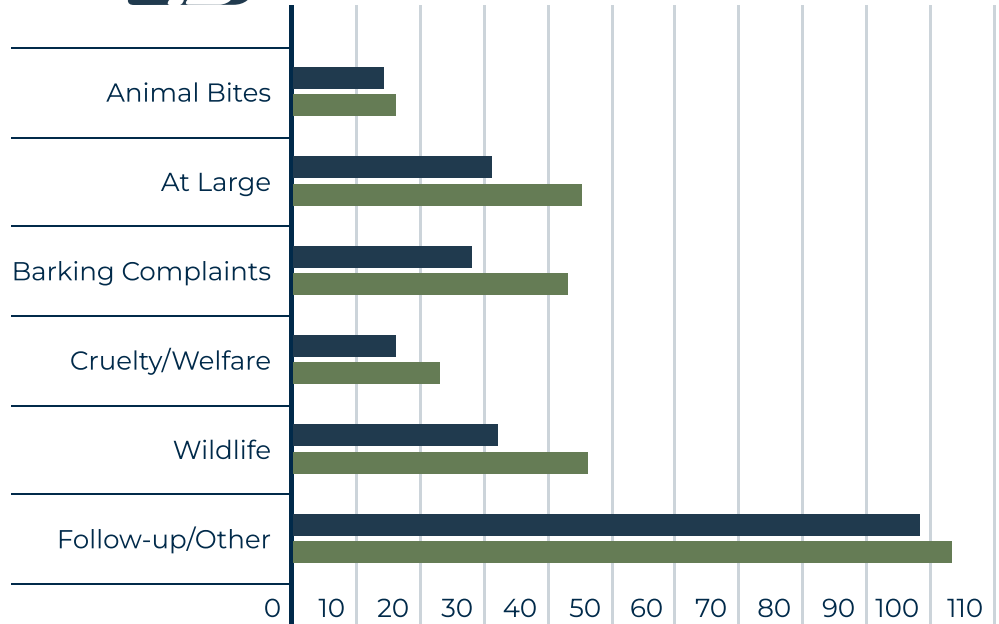
## Community Response Team: Calls for service



## Animal Welfare Unit: Calls for service



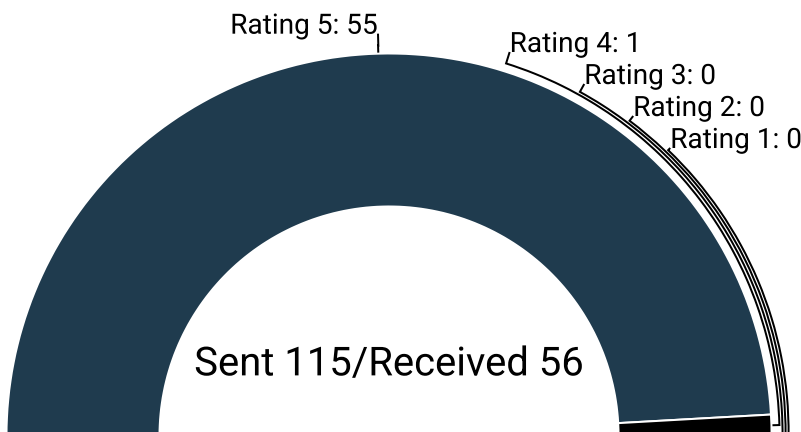
● 2026 ● 2025 ● 2024



● May '26 AWU Handled ● May '26 Department Total

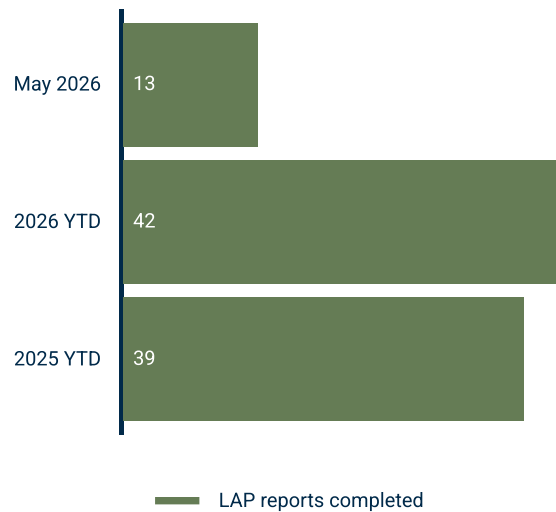
## Customer survey results

CRPD utilizes a survey tool which measures customer service on select non-violent or property crime calls for service. Citizens receive a short text survey and may also leave comments. Results are listed in the graph below.



## Domestic violence lethality assessment

The Lethality Assessment Program (LAP) tool is designed to reduce risks, save lives and involves an assessment by policing personnel to determine risks in collaboration with community-based victim service providers. More information can be found at [LethalityAssessmentProgram.org](http://LethalityAssessmentProgram.org).



— LAP reports completed